

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number
23.03	19-Mar-23	SCR	CA-233206	Batch/Interfaces	CalFresh, CalWORKs	Caroline Bul	The former C-V Counties did not have an automated process to schedule CW/CF RE Appointments. Per CA-214551, an automated process for scheduling telephone RE appointments for CalWORKs (CW) RE only, CalFresh (CF) RE only and CW/CF REs was implemented for the CalWIN Migration Counties in CalSAWS. When the batch job created the RE appointment, all appointment details are included in the Appointment letter, which is included in the CW/CF RE packet. In addition, the 'General Appointment - Telephone Interview Recertification' appointment type populated the GEN 102/CF 29 for LA and CalWIN Migration counties. The 'Telephone Interview' appointment type generated the GEN 102/CF 29 for RE packets.	The CalWORKs (CW)/CalFresh (CF) RE Appointment Scheduling for Migration Counties batch job now runs for migration counties that have opted in. The 'General Appointment - Telephone Interview Recertification' is populating the GEN 102/CF 29 for the C-V Migration Counties. The 'Telephone Interview' appointment type has been removed for generation of GEN 102/CF 29 for RE packets for all counties.	
23.03	19-Mar-23	SCR	CA-207130	Batch/Interfaces	N/A	Ignacio Lazaro	There was no email reminder for upcoming appointments in CalSAWS.	With this SCR, if the participant has opted in for an email reminder, an email reminder will be sent 3 calendar days before the scheduled appointment.	
23.03	19-Mar-23	SCR	CA-209184	CalHEERS	Medi-Cal/MSP/CMSP	Nina Butler	CalSAWS did not have an automated process to re-evaluate the beneficiaries at the end of the 26 weeks of unemployment for the Working Disabled Program. There was no liquid property type for 'Retained Earned Income' to be used by the Working Disabled individual for income that is saved in a separately identifiable account. The Veterans Disability-Partial Income was not exempt in the Working Disabled budget. The reason(s) why an individual was no longer eligible to the Working Disabled program were not displayed in the EDBC results. There was no indicator to show 'Social Security Retirement' income was converted from 'Social Security Disability'.	CalSAWS has been updated to allow a Working Disabled beneficiary to remain on the program for up to 26 weeks of unemployment. After this period, the beneficiary will no longer be eligible to Working Disabled and will be screened for other Medi-Cal programs. A batch was added to re-evaluate individuals in Working Disabled who have exhausted their 26th week of unemployment. CalSAWS exempts 'Veterans Disability - Partial' income for a Working Disabled individual in the Working Disabled income determination. CalSAWS considers an individual with income as an IHSS Caregiver as meeting work activity requirements for a Working Disabled eligibility determination and no longer considers income for interest, dividends or tax refunds/credits as meeting work activity requirements. CalSAWS only considers verified 'SSA Disabled' and 'SP-DDSD Disabled' as disabilities that qualify an individual to be tested for Working Disabled program. A new property type was added named, 'Retained Earned Income' that will not be counted in the Working Disabled property determination. CalSAWS will now exempt 'Social Security Retirement' income for the Working Disabled individual if 'Social Security Disability' income converted to Social Security Retirement and the 'Converted from Social Security Disability' checkbox is checked. CalSAWS will save and display specific discontinuance reasons when an individual is discontinued from Working Disabled because they no longer meet Working Disabled eligibility requirements, even when they remain Active and move to another aid code. This will assist the user to manually create the Working Disabled Discontinuance Notice of Action (NOA). CalSAWS was updated to display the SSI/SP income test information and the 250% FPL Maintenance Need and Unit Size for a Working Disabled eligibility determination.	
23.03	19-Mar-23	SCR	CA-253742	CalHEERS		Maggie Orozco-Vega	The Non-MAGI Screening Packet Sweep logic identified a Medi-Cal program for generation of a Non-MAGI Screening Packet only when a Non-MAGI Screening packet had not been generated previously for an individual with no break in 'Soft Pause' status. Additionally, when checking for packets already generated, the Non-MAGI Screening Packet Sweep logic was not checking for the new Medi-Cal prepopulated Renewal Packet IDs.	The Non-MAGI Screening Packet Sweep (PB00R538) logic has been updated during the Continuous Coverage Unwinding (CCU) period to identify a Medi-Cal program to generate a Non-MAGI Screening Packet when the Medi-Cal program is skipped from EDBC processing during the Renewal period regardless if the Soft Pause is not new. A configurable effective date was added to turn on and off this updated logic during the CCU period and will be turned on effective 04/01/2023. The Report Month will be set to the RE Due Month. A Non-MAGI Screening Packet will not be generated if there is a Turning 65 Packet, Mixed Household RE Packet or a Non-MAGI Screening Packet with a submit month in the Renewal Period.	
23.03	19-Mar-23	SCR	CA-248167	Client Correspondence		Carlos Zepeda	Not all forms in CalSAWS could be submitted via eICT as they were missing Inter County Transfer (ICT) database mappings.	Database mappings for any additional documents that require Inter County Transfer (ICT) submission have been updated.	
23.03	19-Mar-23	SCR	CA-210330	Client Correspondence	Medi-Cal/MSP/CMSP	Virginia C. Bernal	The MC 355 Reminder Notice was not automatically sent when the initial MC 355 Medi-Cal Request for Information was generated for a case with Electronic Notification.	A MC 355 Reminder Notice is now automatically sent when the initial MC 355 has been E-Notified.	PRB0041572
23.03	19-Mar-23	SCR	CA-240231	Client Correspondence	Medi-Cal/MSP/CMSP	Nina Butler	The NOA logic did not generate postpartum language when there was both a primary aid code and postpartum aid code budget. A Postpartum Approval NOA did not generate when there was no primary aid code and only the postpartum aid code. There was no Notice of Action (NOA) in the system for retroactive postpartum approvals.	The NOA logic to check for postpartum aid code and budget is now updated. The Postpartum Approval NOA generates for a retroactive Medi-Cal approval scenario. The Postpartum Approval NOA generates when there is no primary aid code and only the postpartum aid code.	
23.03	19-Mar-23	SCR	CA-240265	Client Correspondence	CalWORKs, Welfare-to-Work/Gain	Ginkgo Luna	The WTW 4 generation conditions were checking if the NA 840 has been generated for a case or if the NA 845 has not been generated for a two-parent CalWORKs household.	The WTW 4 generation conditions are now checking if the NA 840 has been generated for a case or if the NA 845 has not been generated for a two-parent CalWORKs household and if the case is receiving aid code 35, 3M, or 3U.	
23.03	19-Mar-23	SCR	CA-250737	Client Correspondence	CalWORKs, Medi-Cal/MSP/CMSP	Maria Arceo	The system did not have all the 'Negative Action Reasons' to generate Denial/Discontinuance NOAs. The Denial, Discontinuance NOA reason- 'Failed to Complete Determination' was only being generated for the Non-MAGI Medi-Cal program.	The following negative action NOA reasons have been added: 'Child Applied for Self' (for MC, CW), 'Edwards Failure to Cooperate' (for MC), 'SSA/SSI Denied' (for MC), 'Deceased' (for MC), 'On Aid Another Case' (for CW). Generation of the Denial & Discontinuance notice for reason 'Failed to Complete Determination' has been updated to also include the MAGI Medi-Cal program.	
23.03	19-Mar-23	SCR	CA-236542	Client Correspondence	CalWORKs	Maria Arceo	The system did not have the Spanish CalWORKs Denial NOA for failing Applicant MBSAC Test.	The Spanish 'CW Denial NOA for failing Applicant MBSAC' test has been added to CalSAWS.	
23.03	19-Mar-23	SCR	CA-218612	Client Correspondence	CalFresh, CalWORKs, CAP, GA - Managed, General Relief, Medi-Cal/MSP/CMSP	Maria Arceo	The system had the Enclosure functionality but is limited to one enclosure per selected form for all the CalSAWS supported languages.	The Enclosure functionality has been updated to allow multiple enclosure files per the selected form (this will allow Enclosure upload to be done by language). If the enclosure is not available in one of the existing system languages, English will be sent out.	
23.03	19-Mar-23	SCR	CA-219462	Eligibility	AAP, Foster Care, Kin-GAP	Ignacio Lazaro	A Foster Care aid code that had been determined by EDBC could be overridden to any other Foster Care (including ARC) aid code. The Manual Kin-GAP EDBC page did not have the "Aid Code Information" and "Authorized Amount Per Rate Structure" sections. Overriding an aid code on a regular Kin-GAP EDBC did not update the "Aid Code Information" and "Authorized Amount Per Rate Structure" fields. Overriding an Adoption Assistance Program (AAP) aid code that had been determined by EDBC did not update the "Aid Code Information" and "Authorized Amount Per Rate Structure" fields.	A Foster Care aid code that had been determined by EDBC cannot be overridden to an Approved Relative Caregiver (ARC) aid code. In addition, an ARC aid code that is determined by EDBC cannot be overridden to a non-ARC aid code. Manual Kin-GAP EDBC has the "Aid Code Information" and "Authorized Amount Per Rate Structure" sections. An aid code override on a Kin-GAP EDBC will update the "Aid Code Information" and "Authorized Amount Per Rate Structure" fields. Overriding an Adoption Assistance Program (AAP) aid code determined by EDBC will also update the "Aid Code Information" and "Authorized Amount Per Rate Structure" fields.	PRB0042156

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23.03	19-Mar-23	SCR	CA-232960	Eligibility	CalFresh, CalWORKs, CAP, General Relief, Medi-Cal/MSP/CMSP, RCA/RMA	Sarah Rich	The CalSAWS System citizenship page does not have all section codes associated with state policy for Afghan and Ukrainian populations.	The CalSAWS System will be updated with additional citizenship section codes and corresponding program eligibility.	P880045161
23.03	19-Mar-23	SCR	CA-249518	Eligibility	General Relief	Adelaide Mendoza	The EDBC status reason for the General Assistance (GA)/General Relief (GR) participant who had exceeded their CalWORKs time limit was named in a way that is specific to the fact that the limit was previously 48 months (i.e. 'CW Time Limit >= 48').	The EDBC status reason for a General Assistance (GA)/General Relief (GR) participant who has exceeded their CalWORKs time limit now reads as 'CW Time Limit Exceeded'.	
23.03	19-Mar-23	SCR	CA-245220	Eligibility	Foster Care, Kin-GAP	Ignacio Lazaro	The Foster Care (FC) or Kin-Gap (KG) batch EDBC did not set the 'Pay Code' (except for Emergency Caregiver Pay Codes).	The Foster Care (FC) or Kin-Gap (KG) batch EDBC logic now automatically sets the same 'Pay Code' for the current FC and KG EDBCs if no pay code has been determined by the EDBC logic for the current EDBC.	P880043428
23.03	19-Mar-23	SCR	CA-220018	Eligibility	General Relief	Adelaide Mendoza	The General Assistance (GA)/General Relief (GR) Automated EDBC/CC Solution Counties was designed and implemented based on the existing changes in CalWIN as of May 2020.	The following admin changes that were made in CalWIN after the changes have been implemented in CalSAWS: Rules Admin changes from May 2020 till time of design of this SCR, Correspondence Admin Changes from March 2021 till time of design of this SCR, and 'Other admin changes like Grants, Issuance Thresholds, Non compliance, sanctions etc.'.	
23.03	19-Mar-23	SCR	CA-249961	Eligibility	General Relief	Adelaide Mendoza	The General Assistance (GA)/General Relief (GR) multiplier was aligned with CalWIN in the CalSAWS system. The current 'Weekly' and 'Every other week' income multipliers values for GA/GR program for CalWIN counties are 4 and 2.17 respectively.	The 'Weekly' and 'Every other week' income multipliers has been updated for the General Assistance (GA)/General Relief (GR) Automated Solution program to 4.33, and 2.167 respectively for all CalWIN counties except Alameda, San Diego, and San Mateo counties.	
23.03	19-Mar-23	SCR	CA-249742	Eligibility	CalFresh	Caroline Bui	When Modified Categorical Eligibility (MCE) was first implemented, the only Public Assistance CalFresh (PACF) households (HH) were CalWORKs/CalFresh (CW/CF). Since then, the PA definition has been expanded so now it includes individuals such as SSI and GAGR. The system was assigning the CalWORKs IRT for CalFresh when the CFHH is PACF. For example, the system was giving the CW IRT for CF when the CFHH is PACF and contains individuals on CW and SSI or GAGR.	CalSAWS now assigns the CalWORKs (CW) IRT to a CFHH only when all members on CF are also public assisted on CW program.	
23.03	19-Mar-23	SCR	CA-251462	Fiscal		Sheryl E. Eppler	Collections Interface File was not sent to CalWIN Migration Counties: Sacramento, San Diego, San Francisco and Santa Clara.	Collections Interface File is sent to CalWIN Migration Counties: Sacramento, San Diego, San Francisco and Santa Clara.	
23.03	19-Mar-23	SCR	CA-251492	Fiscal		Sheryl E. Eppler	With CRR 21-036, Sacramento County opted to not participate in the State Date Batch.	Sacramento County now has the State Date batch active. Issuances remaining in 'Issued' status for 185 days will be automatically updated to Status: Cancelled, Status Reason: State Date.	
23.03	19-Mar-23	SCR	CA-247940	Imaging	N/A	Rhiannon Chin	An image would remain the Person Selection queues until a user manually routed the image forward.	Any images in the Person Selection queues longer than 90 days is automatically routed forward with the indexing values last chosen for the image.	
23.03	19-Mar-23	SCR	CA-248409	Imaging	N/A	Rhiannon Chin	The Returned Mail form name/document type was only selectable when using the Returned Mail capture mode. The Returned Mail form name would change after images were submitted from QA & indexing.	Added "Route to Returned Mail" as a selectable form name for Single Case, Multi Case, and Ignore Barcode capture modes. The Returned Mail form name is always retained after submitting a document from QA & indexing.	
23.03	19-Mar-23	SCR	CA-250516	Imaging	N/A	Rhiannon Chin	When another county's barcoded document was imaged, the case information changed to match the other county's case.	When another county's barcoded document is imaged, the case information entered or selected at the point of capture is retained, even if the case information is different.	
23.03	19-Mar-23	SCR	CA-250230	Online	N/A	Sarah Rich	CalSAWS Task Management did not consider the assignment if existing tasks when determining assignment of newly created tasks.	The CalSAWS Task Management functionality has been updated to allow consideration of existing task assignment when determining the assignment of any sibling tasks being created through automation. A new field "Sibling Assignment" has been added to the Automated Action Detail page. Additionally, a new column for "Sibling Assignment" has been added to all Task Upload templates.	
23.03	19-Mar-23	SCR	CA-250486	Online	Foster Care, General Relief, GROW, REP, Welfare-to-Work/Gain	Gingko Luna	The Resource Detail page contained the 'Resource Access' dropdown field, which did not have any functionality.	The 'Resource Access' dropdown field has been removed from the Resource Detail page. The 'Language' field has been moved to the location that the 'Resource Access' field was previously in.	P880044288
23.03	19-Mar-23	SCR	CA-250283	Online		June Hutchison	The Santa Cruz County image needed to be updated on the CalSAWS homepage.	The image has been updated on the CalSAWS homepage as a rotating image for Santa Cruz County.	
23.03	19-Mar-23	SCR	CA-246752	Online		Dymas Pena	The "Unredacted SSN View" Security Group was added to all the Project Maintained Security Roles. This allowed all county staff which have these security roles assigned to them to view the full "Unredacted" view of a customer's Social Security Number regardless of the business need to do so.	The implementation of this SCR removes the "Unredacted SSN View" security group from all Project Maintained Security Roles apart from "Regional Call Center Staff" and "Regional Call Center Supervisor" to allow them to determine the need of an unredacted view for their staff (review Security Matrix Supporting Document for more details).	
23.03	19-Mar-23	SCR	CA-237589	Online		Ignacio Lazaro	Users that were assigned to the ReferralInventoryView Security Right had the ability to access the SIU Referral Inventory page and were able to search by both "Worker" and "Office" in the search parameter. Users that were also assigned to a position that had a Worker Level of 1st level or higher will be allowed to select the "Worker" and "Office" options as part of the search parameter.	With this SCR, a new Security Right (SIUReferralInventorySearch) has been created, that will only allow users to search for their own Referrals. This SCR also reassigned some of the existing System Maintained roles from the existing ReferralInventoryView Security Right, to be assigned to the new SIUReferralInventorySearch Security Right to help counties from having to update the assignments.	
23.03	19-Mar-23	SCR	CA-250952	Online	N/A	Sarah Rich	When Task Append functionality appended to an existing Task, the Task pages did not display an attribute or data point allowing users to easily identify if a Task has been appended to.	The Task Pop-Up: Task Search and Task Pop-Up: My Tasks pages have been updated with a new Date Appended column which displays the most recent append date for the task.	

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23.03	19-Mar-23	SCR	CA-227569	Reports		Victor Nunez	The DHCS CMS Performance Indicators Master Data Request reports are not aligned with the latest instructions provided by DHCS.	The DHCS CMS Performance Indicators Master Data Request reports are aligned with the latest instructions provided by DHCS.	
23.03	19-Mar-23	SCR	CA-251399	Reports		Claudia Pinto	With regards to the Integrated Payroll Foster Care Detail Claiming Report, the reports under the 'Placement' column were displaying 'AG' when user is expecting FFA, ST instead of STRIP, and RF instead of RFH.	With regards to the Integrated Payroll Foster Care Detail Claiming Report, the reports under the 'Placement' column now display FFA, STRIP, and RFH.	
23.03	19-Mar-23	SCR	CA-246911	Training		Carlos Zepeda	The Reports Overview in Online Help did not include updates with the 23.03 release.	The Online Help Reports Overview has been updated to include changes for the 23.03 release.	
23.03	19-Mar-23	Defect	CA-254859	Analytics			With regards to the Claim Grand Totals Detail report, the curation was failing due to memory.	The curation job is now able to be completed successfully.	PR80045103
23.03	19-Mar-23	Defect	CA-251914	CalHEERS	Foster Care, Medi-Cal/MSP/CMSP		EDBC was occasionally breaking (UEID error) when a 'Discontinued' person was included.	EDBC no longer breaks (UEID error) when a 'Discontinued' person is included.	PR80044576
23.03	19-Mar-23	Defect	CA-254161	Online			When using the Task Search popup of the Task Search page, if the user selected some search parameters then clicked on the Worker/Bank/Office select buttons, then finished with those screens and clicked on 'Cancel', then the search parameters (which were previously selected on the Task Search page) got reset.	When using the Task Search popup of the Task Search page, if the user selects some search parameters then clicks on the Worker/Bank/Office select buttons, then finishes with those screens and clicks on 'Cancel', then the search parameters (which were previously selected on the Task Search page) get preserved.	
23.03	19-Mar-23	Defect	CA-256352	Online			The Resume List page search filters were not working as expected.	The Resume List page search filters are working fine.	
23.03	19-Mar-23	Defect	CA-256433	Online			An error (UEID) was being thrown on the Change Reviewer page when a selection of a worker was cancelled.	An error (UEID) is no longer being thrown on the Change Reviewer page when a selection of a worker is cancelled.	
23.03	19-Mar-23	Defect	CA-255155	Reports			The Potential Child Care Stage 1 to Stage 2 Case Transfers Report was not generated for 12/01/2022.	The Potential Child Care Stage 1 to Stage 2 Case Transfers Report is now available.	
23.03	19-Mar-23	Defect	CA-256175	Reports			The Summary lines were not linking and redirecting to the detail sheet in the Disaster CalFresh Report.	The Summary lines are linking and redirecting to the detail sheet in the Disaster CalFresh Report.	
23.03	19-Mar-23	Defect	CA-256323	Reports			With regards to the Integrated Payroll Benefit Issuance Detail Claiming Report, the detail sheet had a subtotal formula that calculated the wrong results.	With regards to the Integrated Payroll Benefit Issuance Detail Claiming Report, the subtotal formula has been fixed and the counts are working as expected.	PR80045278
23.03	19-Mar-23	Defect	CA-257128	Reports			The date column in the Interactive Voice Response (IVR) Inbound Outbound Report was not formatted correctly when exporting the report to csv.	The date column in the Interactive Voice Response (IVR) Inbound Outbound Report is now formatted correctly when exporting the report to csv.	PR80045387
23.03	19-Mar-23	Defect	CA-256850	Reports			The Reception Log Realtime Office View dashboard was defaulted to County Code 19 when clicking into the dashboard.	The Reception Log Realtime Office View dashboard is currently not defaulted to County Code 19 when clicking into the dashboard.	PR80045332
23.03	19-Mar-23	Defect	CA-256176	Reports			The Pending Applications report did not load records from RDS table for 02/02 batch run.	The Pending Applications report has the same data and the latest records as its respective RDS table. Application dates for the day the batch runs have been loaded in the Qlik report.	PR80045254