

CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

Date: March 16, 2023	Location: CalSAWS Rancho Cordova Big Sur Conference Room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 8:30 a.m. – 12:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 997 7902 6479 Passcode: 978607 Zoom Link: PSC Zoom Link

CONVENE MEETING OF THE PROJECT STEERING COMMITTEE – All scheduled items will be heard in the Big Sur Conference Room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 997 7902 6479 followed by Passcode 978607 or join the webcast by clicking [PSC Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 170 Otis Street, San Francisco, CA 94103
- 1 Davis Drive, Belmont, CA 94002
- 100 E. California Avenue, Bakersfield, CA 93307
- 855 Partridge Drive, Ventura, CA 93009
- 4060 County Circle, Riverside, CA 92503
- 737 S. State Street, Ukiah, CA 95482
- 1000 Sunset Blvd., Rocklin, CA 95765
- 12860 Crossroads Parkway South, City of Industry, CA 91746
- 510 Vermont Avenue, 14th Floor, Los Angeles, CA 90020

PUBLIC SESSION

8:30 a.m. – Convene Meeting of the Project Steering Committee (PSC)

Topic	Lead	Est Time
1. Call Meeting to Order and confirmation of quorum.	Albert Banuelos	2 min
2. Agenda Review	Albert Banuelos	3 min
3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Albert Banuelos	

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.

Topic	Lead	Est Time
<ul style="list-style-type: none"> ○ All lines will be muted when meeting begins. ○ To unmute: <ul style="list-style-type: none"> ▪ When connected via computer – click the microphone icon. ▪ When connected via telephone – press *6. 		
Action Items		
4. Approval of the Minutes from the February 16, 2023, PSC Meeting and review of Action Items.	Albert Banuelos	5 min
Informational Items		
5. Brown Act Requirements for JPA, PSC, and WCDS Sub-Committee	Jeff Mitchell John Boule Jennifer Smith	5 min
6. Wave 2 Go Live Debrief <ul style="list-style-type: none"> • Contra Costa, Santa Clara, and Tulare Experience • Migration Statistics & Update 	John Boule Tracy Murray Cory Silva Roxanna Cruz Greg Postulka Arnold Malvick Rachel Frey Sean Swift	30 min
7. Cutover 2C and 3A Update	Arnold Malvick	10 min
8. Future Waves Readiness <ul style="list-style-type: none"> • Waves 3 and 4 Readiness • Waves 5 and 6 Risk Summary 	Duncan Gilliam Cathryn VanNamen	20 min
9. BenefitsCal Update <ul style="list-style-type: none"> • Email Address Requirements • Address Change Process Flow and Messaging Between Worker/Client (Action Item) • Release of Information Expectations for April and May (Action Item) • Support Request Updates/Metrics from Production 	Onur Senman Rachel Frey Lisa Salas	15 min
10. Release and Policy Update <ul style="list-style-type: none"> • Continuous Coverage Unwinding • CalSAWS • BenefitsCal 	Lisa Salas Yingjia Huang Onur Senman	20 min
11. Technical Operations Update <ul style="list-style-type: none"> • CalSAWS Quarterly Quality Metrics 	Arnold Malvick	20 min

Topic	Lead	Est Time
<ul style="list-style-type: none"> Production Outage Calendar Hyland SLAs 	Sara Rossmiller Laura Chavez	
12. Contact Center Implementation Update	Danielle Benoit	15 min
13. County Sharing Update	Daisy Villasenor	10 min
14. Procurement Updates <ul style="list-style-type: none"> AWS Services Update 	Thomas Hartman	10 min
15. Update on Key QA Activities	Dan Dean	10 min
16. Update on Key State IV&V Activities	Apoorva Kandya	5 min
17. JPA Member Representatives Meetings & CalSAWS Conference <ul style="list-style-type: none"> Thursday, June 29, 2023 January 2024 	John Boule	5 min
18. State Partners Updates <ul style="list-style-type: none"> OSI CDSS DHCS 	Brandon Hansard Brittney Blake Katie Mead	10 min
19. Regional Updates	PSC Members	15 min
20. Adjourn Meeting	Albert Banuelos	

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.