



***AMENDED, RESTATED AND REVISED
LEADER REPLACEMENT SYSTEM
AGREEMENT***

***Attachment 10 (Statement of Work for Endpoint
Detection and Response) to Change Notice Number
25***

**CalSAWS Consortium,
a California Joint Powers Authority**

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1. INTRODUCTION AND OVERVIEW

For the purposes of this Attachment 10 to Change Notice Number 25 to Exhibit X of the Amended, Restated and Revised Leader Replacement System Agreement for a California Statewide Automated Welfare System ("Agreement") the meaning of all terms used in this Attachment 10 shall have those meanings as set forth in the Agreement, unless otherwise specified herein. Furthermore, all Work performed pursuant to Attachment 10 shall be subject to the terms and conditions of the Agreement, unless otherwise expressly stated in this Attachment 10.

The California Statewide Automated Welfare System (CalSAWS) Consortium has requested Accenture to provide Qualys Multi-Vector Endpoint Detection and Response (EDR) to meet cyber insurance requirements, as further described below in this Statement of Work ("SOW").

1.1 SCHEDULE

The term of this SOW shall commence on March 1, 2023 and continue through May 31, 2023.

2. STATEMENT OF WORK

2.1. Accenture will provide resources during the term of this SOW to assist the Consortium with using Qualys EDR to meet cyber insurance requirements. Qualys agents will be enabled with EDR on the following devices:

- 7500 - desktops/laptops - Windows (Gainwell)
- 1000 - CalSAWS desktops/laptops/and workspaces - Windows
- 1200 - Linux AWS
- 140 - Windows AWS
- 300 - County DC, Data Center, Offices - Windows

2.2. The pricing detailed of the scope under this SOW are defined in the Attachment 9 (Security - EDR, Tech Arch, NIST) to the Change Notice Number 25.

2.3. The scope of Work under this SOW is based upon the following assumptions:

- This SOW includes up to 648 hours for Accenture resources to provide implementation and operations of Qualys EDR to meet cyber insurance requirements

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for the time period referenced in Section 1.1 of this SOW. Additional hours required to continue supporting this work after this time period will be contracted at a later date.

- The Work performed under this SOW will be tracked in a work plan, including actual hours worked on tasks, estimates to complete tasks, estimates at completion for tasks, and work variances. Accenture will provide the Consortium with access to that work plan.
- The Work described in this SOW will be performed virtually/remotely.
- Automated response based on threat indicator score will be configured on hosts that would not cause issues to the production environment if a false positive were to be discovered. Alerting will be set up for monitoring/actionable purposes.
- Qualys EDR anti-malware protection module configurations may differ in service protection based on hosts-based performance and availability issues.
- Switching to Qualys EDR with anti-malware protection allows for replacement of Trellix Endpoint Protection before the September 2023 renewal of Trellix
- An additional 1.25 resources supporting Trellix will be utilized for support of EDR/Anti-Malware platform once implementation is completed. Trellix Operations Team would be refreshed to support Qualys EDR, meaning an overall gain of an additional resource will be needed to support EDR.
- If Qualys EDR licenses are not procured before March 15, 2023, the implementation will be at risk of completing on time before the Trellix Endpoint Protection renewal is needed.
- Qualys EDR will be in learning mode for the first two months to identify any tuning needed before enabling automated response.
- Qualys EDR operations team is staffed to respond to up to 100 alerts per month. Alert response above the defined threshold will result in an amendment to this new change order to support EDR response.