

BenefitsCal Cumulative Metrics Report – March Report



Adoption from September 2021 to February 2023

Total Applications Submitted



1,765,964

households took the first step to receive food, cash, and/or medical assistance.

919,182 Applications submitted through **GetCalFresh**

748,921 Applications submitted by **Customers**

97,861 Applications submitted by **CBOs**

53,514 Households completed an application in their **native language** (19 languages available)

Customers Accounts Created



1,522,639

Customers created accounts to apply for and manage their benefits on BenefitsCal.

CBO Accounts Created



4,495

CBOs are now equipped to assist customers on BenefitsCal.

Total RE/PR/Change Reporting



1,116,878

485,807 **Renewals** completed by households.

345,293 **Periodic Reports** completed by households.

285,778 households **reported a change** with no need to call or go into a county office.

Documents Uploaded

16,343,945

sheets of paper saved from printed verifications + time saved by reducing steps to share documents.