

Building CalSAWS Knowledge

Wave 4 CalSAWS Training

Web-Based Training (WBTs)

*February 2023 – July 2023**

WBTs provide staff with core functional CalSAWS training. WBTs introduce key concepts and new functionality through exercises completed in a simulated CalSAWS environment.

*It is recommended to complete WBTs prior to ILT. WBTs will remain available to end users after go-live.

Instructor-Led Training (ILTs)

May – June 2023

Instructor-Led Trainings are classroom trainings that include role-specific scenarios conducted in a live Training environment. ILTs share information on County specific business processes related to CalSAWS functionality. ILTs build skills and proficiency in CalSAWS.



Topic Specific Webinars

June 2023

Topic Specific Webinars are offered to reinforce the WBTs and expand on ILT topics.

Webinars are recorded so staff who cannot attend the webinars can review when available.

Practice Labs

June 2023

Practice Labs are half-day sessions that occur the week before Go-Live.

Practice Labs allow staff to complete pre-defined, role-based scenarios or practice any functionality they want to with individual support from CalSAWS trainers.