



## MAGI Determination Pending

**Priority Level: 3**

**Programs Impacted: Medi-Cal**

### **Background:**

During the conversion cutover from CalWIN to CalSAWS, the system will run a Batch Eligibility Determination and Benefit Calculation (EDBC) job for all active CalWIN cases.

If the CalSAWS Batch EDBC results match the last saved CalWIN EDBC result, the system considers the benefits a **match** and the Batch EDBC is saved.

If the CalSAWS Batch EDBC does not match the last saved CalWIN EDBC result, the system considers the benefits a **mismatch**, the case is flagged with a Yellow Banner, and the Batch EDBC is not saved.

**Regardless of the Batch EDBC run results, CalWIN Benefits will continue to roll forward uninterrupted until the next EDBC is saved and accepted in CalSAWS.**

In addition to an EDBC Mismatch, a case with an active Medi-Cal program will be flagged with a Yellow Banner if the last CalWIN MAGI Determination Eligibility Response (DER) resulted in a Status of “Pending Eligible” for an applicant/beneficiary, which would cause the Batch EDBC run to provide a program Status Reason of “MAGI Determination Pending.”

To access a DER, users may navigate to the IAT Summary page, click the Initiated Date hyperlink for the last DER prior to conversion cutover, and review beneficiary Status on the MAGI Referral Detail page. Alternatively, users may navigate to the Batch EDBC run in the EDBC List page, click the hyperlink for the affected Medi-Cal program to navigate to the EDBC Summary page, and click the hyperlink for the Eligible Budget under the Medi-Cal Summary to review the results of the DER on the MAGI Determination Summary page, including the applicant/beneficiary Status that influenced that EDBC. Either of these pages will display a “Pending Eligible” status for impacted Medi-Cal programs.

In CalSAWS, the Batch EDBC run process will designate a Medi-Cal program as **Closed** if the program does not otherwise qualify to remain open and at least one applicant/beneficiary has a Status of “Pending Eligible” on the associated MAGI DER.

If an applicant/beneficiary's Status is “Pending Eligible” in the corresponding MAGI DER and is identical in both CalWIN and CalSAWS, users will be required to review the data collection pages for accuracy and completeness, in addition to the Batch EDBC results to identify why that status may have been awarded before making an eligibility determination (e.g., missing income verifications).

These cases are identified in the **Conversion EDBC Case Review Report** as follows:

COUNTY_CODE	COUNTY_NAME	OFFICE_NUM_IDENTIF	OFFICE_NAME	WORKER_NUMBER	CASE_NUMBER	PROGRAM	MISMATCH_REASON	RE_DUE_DATE	PGM_STAT_RSN_CODE	PRIORITY	SSA_INCOMESSI_SSP_OPA
00	Sample	00	1305 Sample	xxxxxxxxx	xxxxxxx	Medi-Cal	MAGI Determination Pending	11/30/2022	MAGI Determination Pending	3	



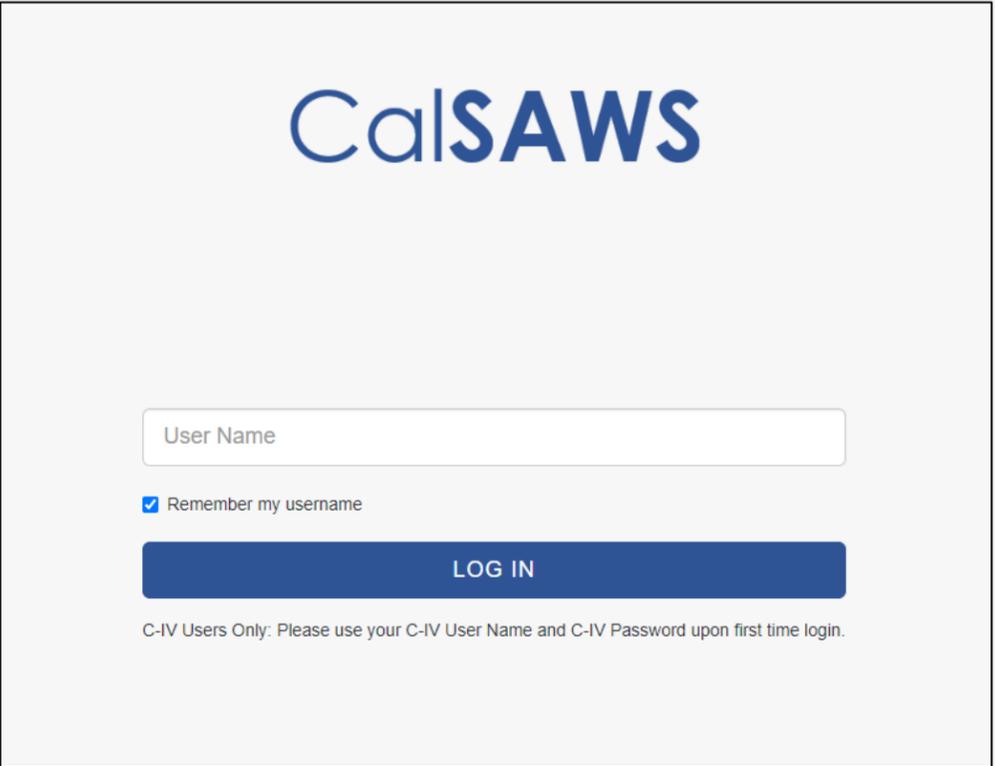
**Note:** The examples provided in these guides do not represent every scenario that a user might encounter. The scenarios provided below are intended to direct users to the most commonly impacted areas on the Yellow Banner report. A full and thorough review of each case must be conducted to ensure that all of the information is entered as accurately as possible to allow for a correct determination to be made.

**Example:** The user will need to conduct a case review for this Medi-Cal Program with a Yellow Banner. This includes a review the DER/CalHEERS Referral, located on the IAT Summary page, and comparing it to the EDBC results converted over from CalWIN.

If the eligibility determination matches both in the DER and the EDBC results converted from CalWIN, the CalSAWS user can proceed to run EDBC. This action will confirm the eligibility of the individual(s) and remove the Yellow Banner. (Steps 1 – 17)

If the eligibility determination in the CalHEERS Referral does not match the EDBC results, the CalSAWS user will proceed to conduct a full case review and update the necessary data collection pages (e.g., Income, Tax Household, etc.). Once the required updates are made in CalSAWS, the user may proceed to run EDBC, accepting and saving the results after verifying that the determination is accurate. This action will confirm the eligibility of the individual(s) and remove the Yellow Banner.

Full Case Review – MAGI Determination Pending

Steps to Clear Alert	Screenshot
<p>1 Log in to CalSAWS by entering your Username and Password</p>	





Steps to Clear Alert

Case Summary
Case Number: <input type="text"/> <input type="button" value="Go"/>
Person Search
EBT Account Search
Application Registration
<b>Case Summary</b>
Contact
Authorized Representative
Application Questions
Negative Action
New Program
New Person
Hide Person
EBT Account List

Screenshot

CalSAWS Case Name: Case Number: Journal Tasks Help Resources Page Mapping Images DCFS Images Log Out

Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

### Case Summary

Case Name County

Case Number Case Name Add

Display: View

**Full Case Review is required before EDBC is run and authorized. Please refer to the Manual Case Review Guide for instructions on how to proceed. Programs Affected: Medi-Cal.**



**Steps to Clear Alert**

- 3 On the **Case Summary** page:
  1. Click on the **IAT Summary** link on the Task Navigator.

This will navigate the user to the **Inter-Agency Transfer Summary** page.

**Screenshot**

The screenshot displays the CalSAWS interface. At the top, there are navigation tabs for Case Info, Eligibility, Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The 'Eligibility' tab is selected. On the left, a vertical menu lists various case management functions, with 'IAT Summary' highlighted in orange and a red circle with the number '1' next to it. A red arrow points from this menu item to the 'Worker ID' field in the 'Medi-Cal' section of the main content area. The 'Medi-Cal' section shows the following information:

Worker:	Rico Keigwin	Primary Applicant/Recipient:	
Worker ID:	36LS01GC0E	Language:	English
Program Status:	Active	Phone Number:	
Re-Eval Month:	02/2022	Re-Evaluate	



**Steps to Clear Alert**

4 Once directed to the Inter-Agency Transfer Summary, the page should display the most recent Determination Response associated to this case.

★ **Note:** A manual search can be conducted by filling in the search criteria listed on the screen.

- Agency: CalHEERS
- Type
- Status
- Initiated Date (From, To)

To view the determination response, click on the Initiated Date hyperlink. This will lead you to the **MAGI Referral Detail** page.

**Screenshot**

The screenshot displays the 'Inter-Agency Transfer Summary' page in the CalSAWS system. The page includes a navigation menu with options like Case Info, Eligibility, and Emp. Services. A search section on the right allows filtering by Agency (set to CalHEERS), Type (set to All), and Status. Below this is a table of search results. The first row of the table is highlighted, and a red arrow points to the 'Initiated Date' link '02/16/2021 2:07 PM'.

Initiated Date	Benefit Month	Sending Case Number	Agency	Type	Status
<a href="#">02/16/2021 2:07 PM</a>	11/2020	0193	CalHEERS	Determination Response	Complete
<a href="#">04/03/2020 11:46 AM</a>	05/2020	0193	CalHEERS	Determination Response	Complete
<a href="#">04/03/2019 7:55 PM</a>	05/2019	0193	CalHEERS	Determination Response	Complete
<a href="#">04/05/2018 1:54 AM</a>	05/2018	0193	CalHEERS	Determination Response	Complete
<a href="#">04/04/2017 6:33 AM</a>	05/2017	0193	CalHEERS	Determination Response	Complete
<a href="#">04/02/2016 7:23 AM</a>	05/2016	0193	CalHEERS	Determination Response	Complete
<a href="#">04/02/2015 1:44 AM</a>	05/2015	0193	CalHEERS	Determination Response	Complete
<a href="#">09/25/2014 10:40 AM</a>	07/2014	0193	CalHEERS	Determination Response	Complete



**Steps to Clear Alert**

5 The **MAGI Referral Detail** page will display the following information sent from CalHEERS to CalSAWS:

- MAGI Case Information
- Application Information
- Case Member Details
- MAGI Eligibility Determination
- APTC/CSR Eligibility Determination
- Requested Programs Detail
- Authorized Representative Detail
- Comments
- Worker Information
- Status History

**Screenshot**

**MAGI Referral Detail**

Case Number:

**MAGI Case Information:**

- MAGI Case Number:
- MAGI Case Name:
- Initiated Date: 02/16/2021 2:07 PM
- Origination:
- Determination ID: 3107533749
- Request ID:
- Type: Determination Response
- Status: \* Complete
- Run Reason: Intake
- Benefit Month:
- Program: \* Medi-Cal

**Application**

- Application Date: 10/13/2020
- Primary Applicant/Recipient:
- Application Source: SAWS
- Life Change Event:
- Life Change Event Date:
- Requested Retro: No
- Maintain Verifications: 2
- Consent for Verifications: Yes
- R&R Agreed: Yes
- Signed Status/Date: Signed on 10/13/2020

**Case Members**

Name	DOB	SSN	CIN	Non-Compliance	CalSAWS Person
<input type="text"/>	Yes				
<input type="text"/>	Yes				



**Steps to Clear Alert**

[Invoice History](#)  
[Linkages](#)  
[General Ledger](#)  
[Valuable History](#)  
[Point Of Service](#)  
[Case Copy List](#)

**Screenshot**

**▼ MAGI**

RE Month: Begin Month: 11/01/2020

Name	Status	Soft Pause Lift	Negative Action Reason	Eligibility Evaluation Reasons
[REDACTED]	Eligible	No		Projected Annual Income Used, Income Limit - Within Range
[REDACTED]	Ineligible	No		Projected Annual Income Used, Income Limit - Within Range, MEDS MEC Check

**▼ APTC/CSR**

Begin Month: 11/01/2020 CSR: No

Name	Status
[REDACTED]	Ineligible

**▼ Requested Programs**

CalWORKs	CalFresh	CHDP
WIC	Family PACT	SHOP
EPSDT	PCSP	

**▼ Authorized Representative**

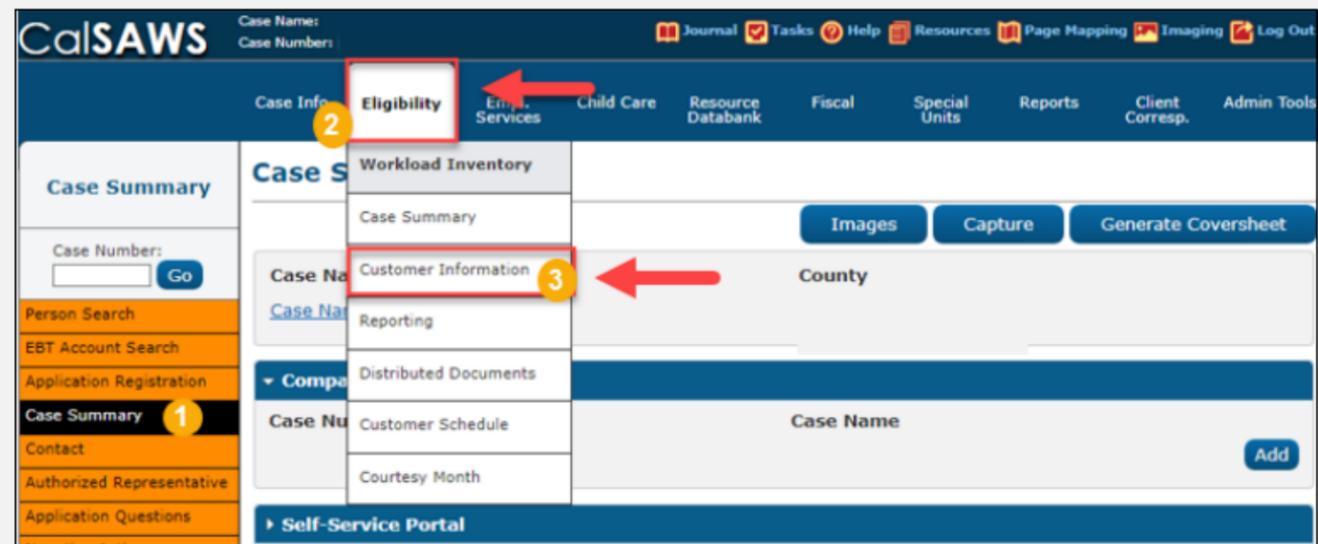
Name: Organization:  
 E-mail: Phone Number: Type:  
 Begin Date: End Date:



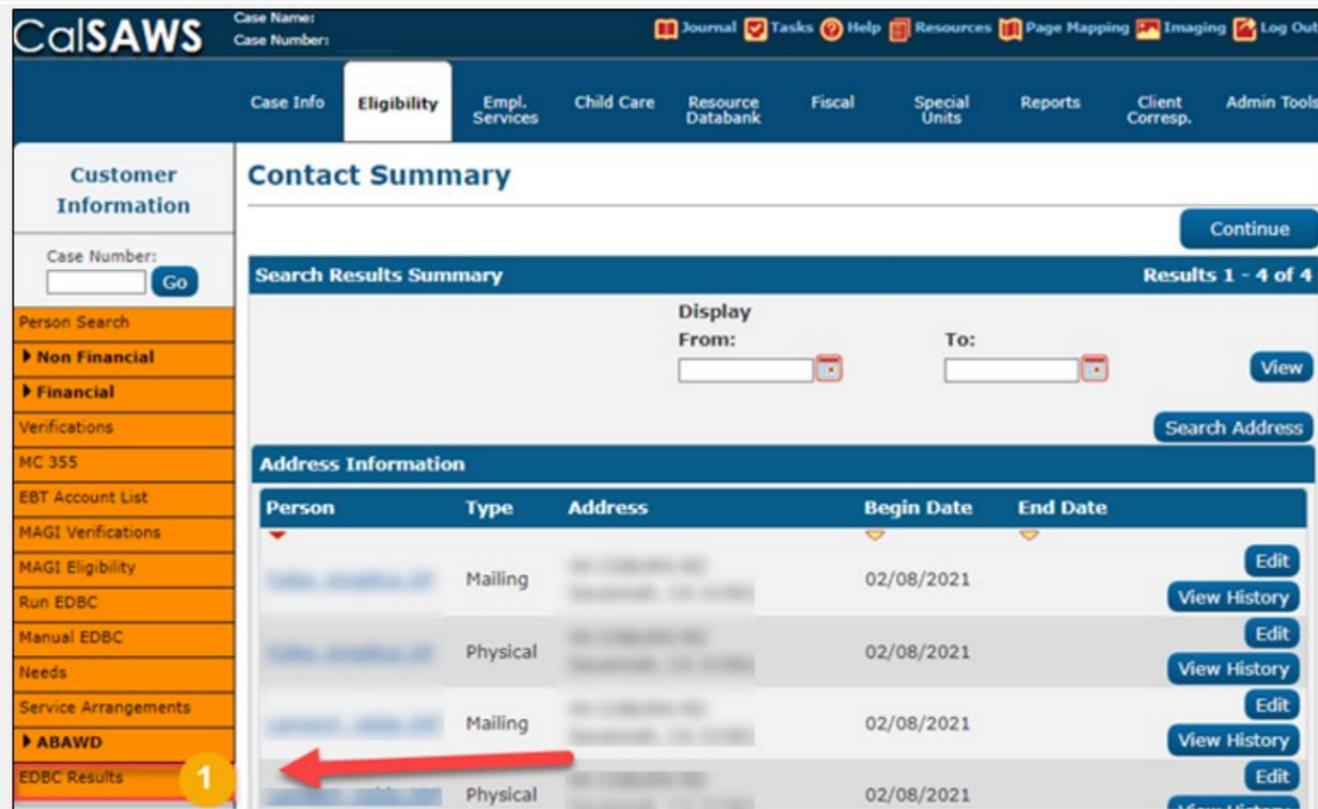
**Steps to Clear Alert**

- 6 The user will need to review the most recent EDBC results in CalSAWS which converted from CalWIN.
1. Return to the **Case Summary** page.
- ★ Be sure to keep the original tab/window open with the Determination Response.
2. From the **Case Summary** Page, click on the **Eligibility** tab.
  3. Click on **Customer Information**. This will direct you to the **Contact Summary Page**.

**Screenshot**



- 7 From the **Contact Summary** page:
- Click on the **EDBC Results** tab. This will lead you to the **EDBC List** page.





**Steps to Clear Alert**

**Screenshot**

- 8 From the **EDBC List** page:
- 1) Select the most recent EDBC hyperlink for the Medi-Cal program. This will navigate the user to the **Medi-Cal EDBC Summary** page.

The screenshot displays the CalSAWS interface. At the top, there are navigation tabs: Case Info, Eligibility (selected), Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. Below the tabs is the 'EDBC List' section. On the left, there is a 'Customer Information' sidebar with a 'Case Number' field and a 'Go' button. Below this is a 'Person Search' section with various filters like 'Non Financial', 'Financial', 'Verifications', etc. The main area shows a 'Search Results Summary' for 'Results 1 - 5 of 5'. A table lists the results with columns: Begin Month, End Month, Program, Type, Run Status, Auth Amount, Date Run, and EDBC Source. The last row, representing the most recent entry, is highlighted with a red box and a yellow circle with the number '1'. A red arrow points to this row. The table data is as follows:

Begin Month	End Month	Program	Type	Run Status	Auth Amount	Date Run	EDBC Source
09/2020		<a href="#">Homeless - Temp</a>	Regular	Accepted - Saved	Fail	08/03/2020	Conversion
01/2022		<a href="#">CalWORKs</a>	Regular	Accepted - Saved	Fail	12/08/2021	Online EDBC Rules
01/2022		<a href="#">CalFresh</a>	Regular	Accepted - Saved	459.00	12/08/2021	Online EDBC Rules
01/2022		<a href="#">Medi-Cal</a>	Regular	Accepted - Saved	Details	12/08/2021	Online EDBC Rules
04/2022	04/2022	<a href="#">Medi-Cal</a>	Regular	Accepted - Saved	Details	03/05/2022	Batch EDBC Rules

At the bottom of the page, there is a status bar that reads: 'This Type\_1 page took 0.62 seconds to load.'



**Steps to Clear Alert**

9 Review the Medi-Cal EDBC Summary and compare it to the information captured in the **MAGI Referral Detail** page.

If both the Medi-Cal EDBC Summary and the MAGI Referral Detail page show that the eligibility is accurate. Proceed to **STEP 10** of this document.

If the MAGI Referral Detail page show that there are pending eligible individual(s), and further case review will be required. Proceed to **STEP 18** of this document.

**Screenshot**

The screenshot shows the 'Medi-Cal EDBC Summary' page with a navigation bar at the top containing: Case Info, Eligibility, Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The main content area includes:

- Medi-Cal EDBC Summary** (with a Close button)
- Table with columns: Begin Month, End Month, Run Date, Run Status, Accepted By. Row: 04/2022, 04/2022, 03/05/2022, Accepted - Saved, PB00E1532\_Batch
- EDBC Information** section:
  - EDBC Run Reason: MC FPL COLA
  - Type: Read Only
  - Type Reason: Protection due to Public Health Crisis/Natural Disaster
  - Recalculation: No
  - EDBC Ran for MAGI Only: No
- Program Configuration** section:
  - System Determination
  - EDBC Source: Batch EDBC Rules
  - Program Status: Active
  - Note: Overridden rows are in bold.
- Table with columns: Name, DOB, Role, Role Reason, Status, Status Reason, Elected Benefit.
  - Row 1: MEM, Active
  - Row 2: MEM, Discontinued Did not Request Full Medi-Cal Hierarchy
- Medi-Cal Summary** section:
  - Note: Overridden rows are in bold.
  - Eligible Budgets for MEDS** table:
 

Test	Result	SOC	% Oblig	FBU	Aid Code	Members Tested	Role	Role Reason
MAGI	Pass	\$0	0.00	1		1M	FRI	Doesn't Meet Program Req.
					M1	29F	MEM	
  - Failed and Overridden Budgets** table:
 

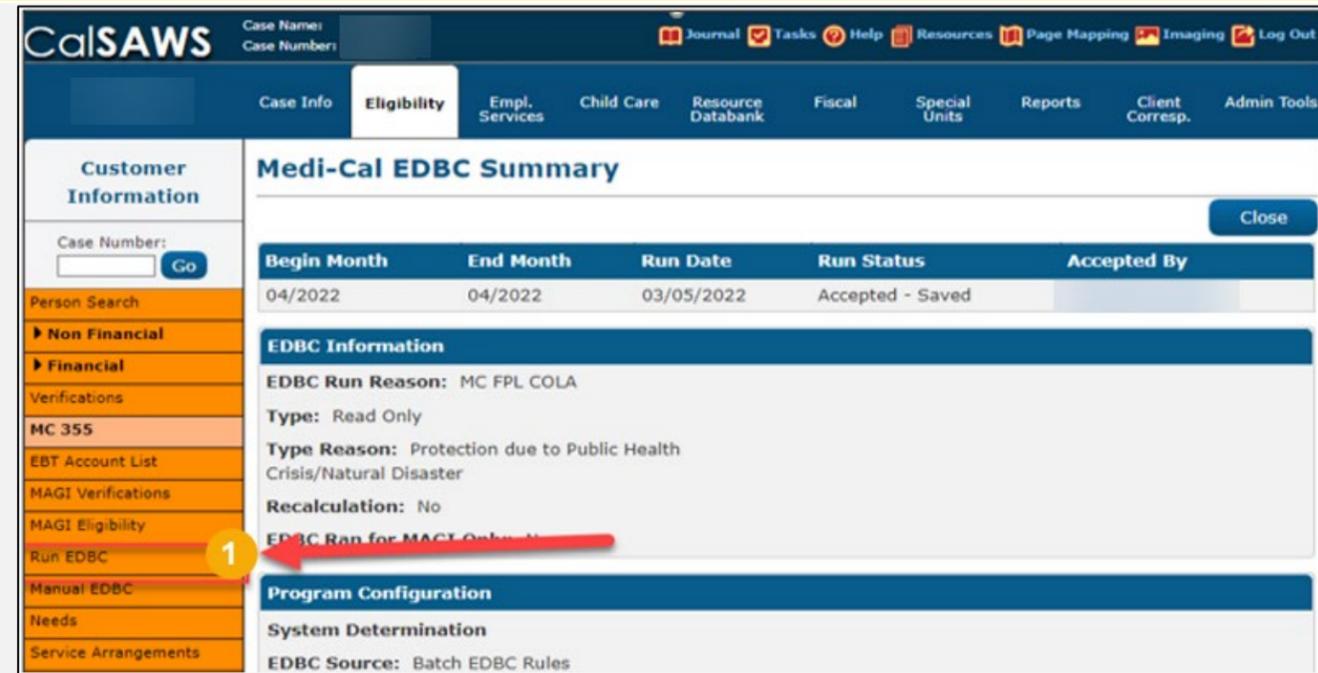
Test	Result	SOC	% Oblig	Aid Code	Members Tested	Role	Role Reason
TMC	Fail	\$0	0.00		1M	FRI	Did not Request Full Medi-Cal Hierarchy
					29F	FRI	Did not Request Full Medi-Cal Hierarchy



**Steps to Clear Alert**

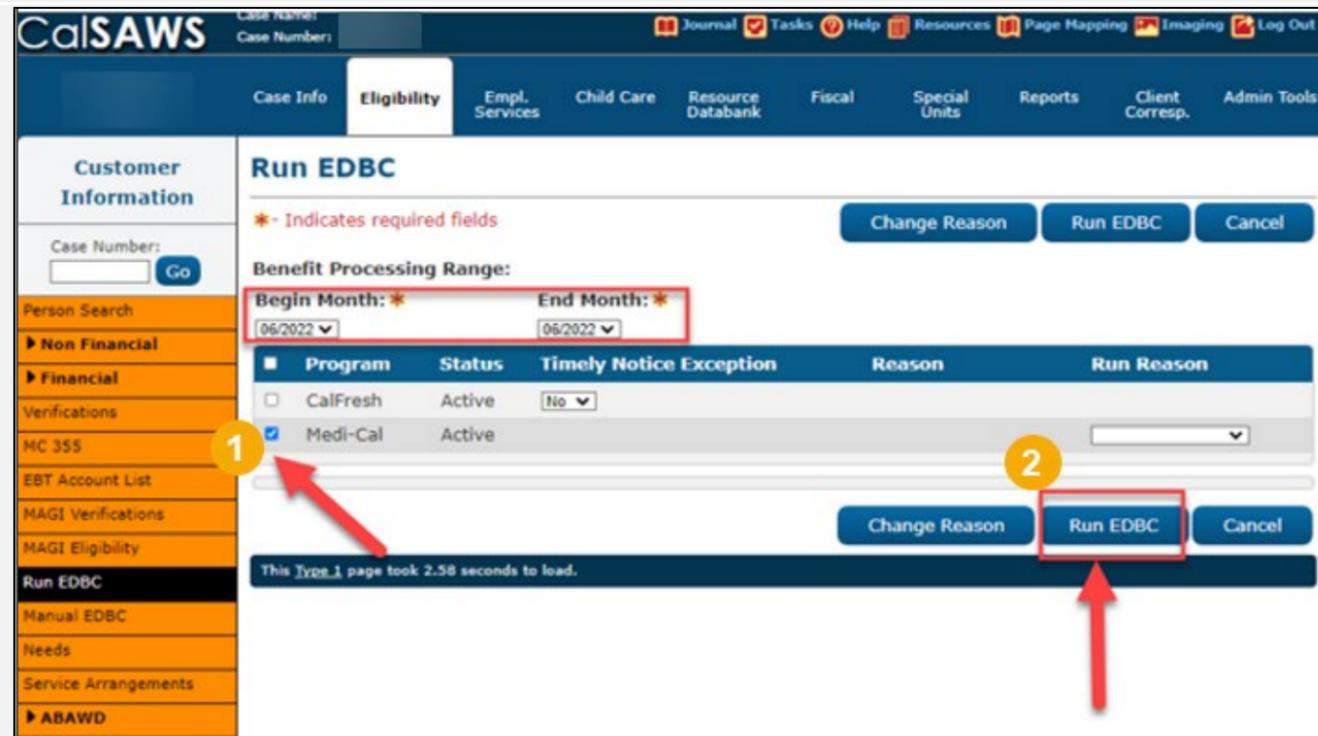
10 From the **Medi-Cal EDBC Summary** page:  
  
Click on the **Run EDBC** link on the Task navigator. This will navigate the user to the **Run EDBC** page.

**Screenshot**



11 In the **Run EDBC** page:  
1. Select the desired program (Medi-Cal), ensure the begin and end month are correct.  
2. Click the **Run EDBC** button, selecting the **Run Reason**, if applicable.

This will direct you to the **EDBC List** page.





**Steps to Clear Alert**

12 The **EDBC List** page will display the most recent EDBC results for all programs associated to the case.

Note: If necessary, you can search for a specific budget by selecting the following criteria: Program, Type Reason, Run Status, From/To

1. Click on the hyperlink for the program (Medi-Cal), this will direct you to the **Medi-Cal EDBC Summary** page, where one can view the eligibility determination results.

(Note: the EDBC results that were requested will show a run status of “Not Accepted”)

**Screenshot**

The screenshot displays the CalSAWS interface for the 'EDBC List' page. The navigation bar includes 'Case Info', 'Eligibility', 'Empl. Services', 'Child Care', 'Resource Databank', 'Fiscal', 'Special Units', 'Reports', 'Client Corresp.', and 'Admin Tools'. The left sidebar contains various menu items, with 'Run EDBC' highlighted. The main content area shows search filters for 'Display by: Program', 'Type Reason', 'Run Status', 'From', and 'To'. Below the filters is a 'Search Results Summary' table with 5 results. The table has the following data:

Begin Month	End Month	Program	Type	Run Status	Auth Amount	Date Run	EDBC Source
09/2020		<a href="#">Homeless - Temp</a>	Regular	Accepted - Saved	Fail	08/03/2020	Conversion
01/2022		<a href="#">CalWORKs</a>	Regular	Accepted - Saved	Fail	12/08/2021	Online EDBC Rules
01/2022		<a href="#">CalFresh</a>	Regular	Accepted - Saved	459.00	12/08/2021	Online EDBC Rules
01/2022		<a href="#">Medi-Cal</a>	Regular	Accepted - Saved	Details	12/08/2021	Online EDBC Rules
06/2022		<a href="#">Medi-Cal</a>	Regular	Not Accepted	Details	05/11/2022	Online EDBC Rules



**Steps to Clear Alert**

- 13 The Medi-Cal Summary page will display the following:
- Benefit Month and Program Status
  - EDBC Information
  - Program Configuration
  - Reporting Configuration
  - Medi-Cal Summary

The eligibility for this household should reflect the accurate eligibility for the benefit program (Medi-Cal). The EDBC results can be saved by clicking the **Accept** button located on the top right or bottom right of the summary. This will navigate the user to the **EDBC List** page.

**Screenshot**

The screenshot displays the 'Medi-Cal EDBC Summary' page. At the top, there are navigation tabs: Case Info, Eligibility (selected), Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tool. Below the tabs, there are 'Accept' and 'Cancel' buttons. A table shows EDBC run details:

Begin Month	End Month	Run Date	Run Status	Accepted By
06/2022		05/11/2022	Not Accepted	

Below this is the 'EDBC Information' section with fields for Type (Regular), Recalculation (No), and EDBC Ran for MAGI Only (No). The 'Program Configuration' section shows System Determination (EDBC Source: Online EDBC Rules, Program Status: Active) and a table of members:

Name	DOB	Role	Role Reason	Status	Status Reason	Elected Benefit
<b>29F</b>		MEM		Active		
<b>1M</b>		MEM		Discontinued	Did not Request Full Medi-Cal Hierarchy	

The 'Medi-Cal Summary' section includes a table for 'Eligible Budgets for MEDS':

Test	Result	SOC	% Oblig	FBU	Aid Code	Members Tested	Role	Role Reason
MAGI	Pass	\$0	0.00			1M	FRI	Doesn't Meet Program Req.
					M1	29F	MEM	

Below that is a table for 'Failed and Overridden Budgets':

Test	Result	SOC	% Oblig	Aid Code	Members Tested	Role	Role Reason
TMC	Fail	\$0	0.00		1M	FRI	Did not Request Full Medi-Cal Hierarchy
					29F	FRI	Did not Request Full Medi-Cal Hierarchy

At the bottom right, there are 'Accept' and 'Cancel' buttons. A red arrow points to the 'Accept' button.



**Steps to Clear Alert**

14 Now that the Medi-Cal program EDBC results have been saved, the **EDBC List** page will display the following:

- A message to inform the user that a Notice of Action was created.
- A **Preview NOA** button, which allows the user to view the notice prior to distribution.
- A **Save and Continue** button, which allows the user to save all the actions taken.

Review the NOA's for accuracy.

1. Click the **Save and Continue** button.

This will direct the user to the **Distributed Documents Search** page, where the NOA will be in a **Pending Review** status.

**Screenshot**

**EDBC List**

• Medi-Cal NOA run is complete - NOA generated

Display by:

Program: [dropdown] Type Reason: [dropdown] Run Status: [dropdown] From: 05/2022 To: 06/2022 [View]

Search Results Summary Results 1 - 5 of 5

Begin Month	End Month	Program	Type	Run Status	Auth Amount	Date Run	EDBC Source
09/2020		<a href="#">Homeless - Temp</a>	Regular	Accepted - Saved	Fail	08/03/2020	Conversion
01/2022		<a href="#">CalWORKs</a>	Regular	Accepted - Saved	Fail	12/08/2021	Online EDBC Rules
01/2022		<a href="#">CalFresh</a>	Regular	Accepted - Saved	459.00	12/08/2021	Online EDBC Rules
01/2022		<a href="#">Medi-Cal</a>	Regular	Accepted - Saved	Details	12/08/2021	Online EDBC Rules
06/2022		<a href="#">Medi-Cal</a>	Regular	Accepted - Not Saved	Details	05/11/2022	Online EDBC Rules

Buttons: Preview NOAs, Save and Continue, Cancel



**Steps to Clear Alert**

15 In the Distributed Documents Search:

Click on the hyperlink for the NOA with the "Pending Review" status to view the NOA and select a method of distribution. If the NOA is not reviewed it will go out due to an overnight batch process.

**Screenshot**

**Distributed Documents Search**

\* - Indicates required fields

▶ Refine Your Search

**Search Results Summary** Results 1 - 1 of 1

Date	Document Name	Number	Program	Status	Viewed Via Self-Service Portal
05/11/2022 7:54 AM	<a href="#">NOA - MC - MIXED HA HT - MAGI Approval and Discontinuance</a> 1		Medi-Cal	Pending Review	<input type="checkbox"/>



**Steps to Clear Alert**

16 The user will be directed to a PDF preview of the NOA. The user will have the following options:

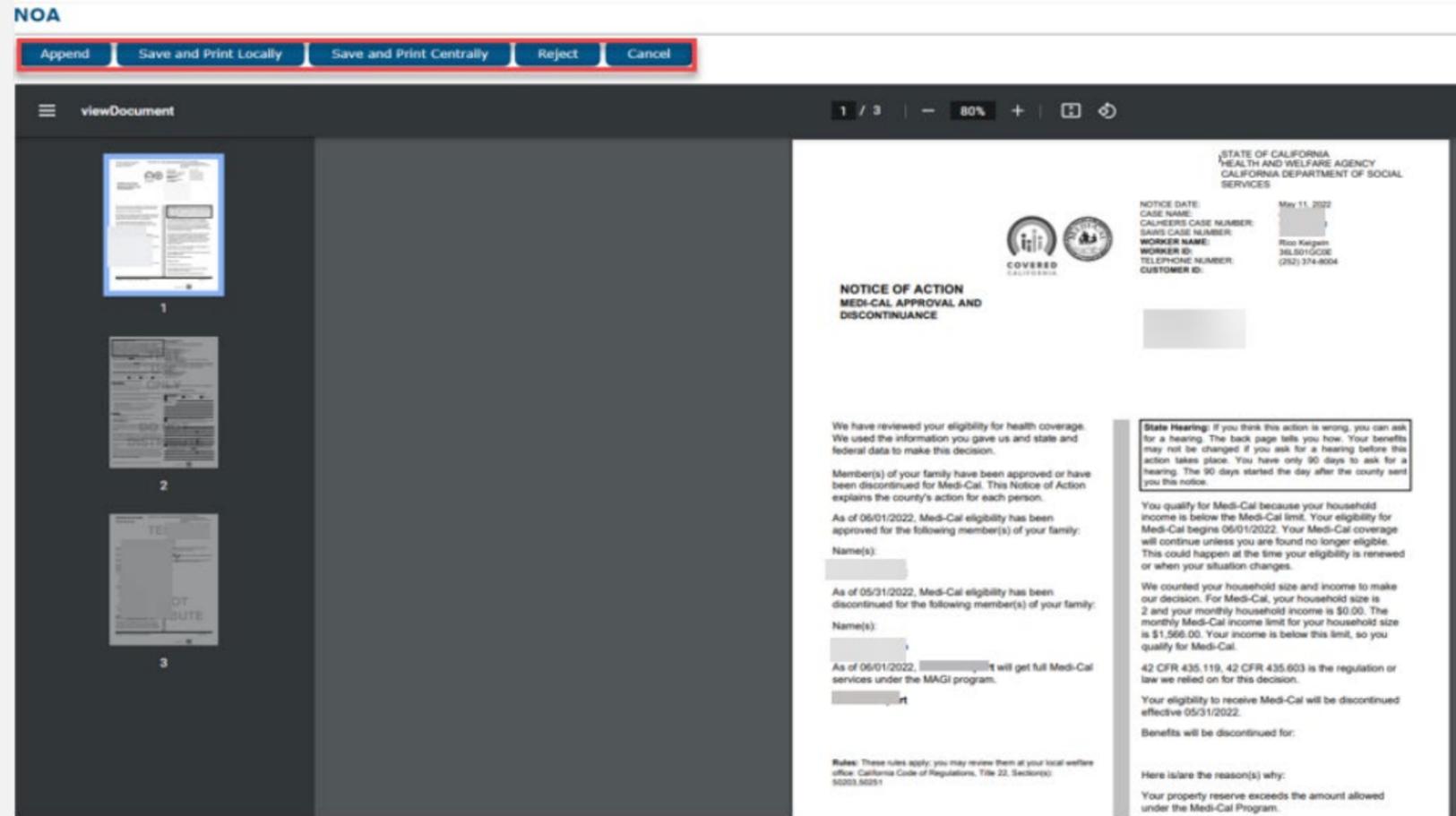
- **Append:** User can make limited edits to NOA if necessary
- **Save and Print Locally:** User will save NOA to the case and will need to manually print the NOA for distribution.
- **Save and Print Centrally:** User will save the NOA to the case and the NOA will be sent out by central printing during nightly batch.
- **Reject:** User will reject the NOA, the NOA will still display in the case as a rejected status
- **Cancel:** User can cancel, this will leave the NOA in a “pending review” status.

Select the appropriate status for the NOA. This will update the status in the Distributed Document Search page.

17 This case review is complete, ensure you document the actions taken per county policy. The Yellow Banner will no longer appear on the case.

**Do not proceed to Step 18.**

**Screenshot**





**Steps to Clear Alert**

18 The **MAGI Referral Detail** on Step 5 is showing that there are individual(s) with a **Pending Eligible** status coming from CalHEERS. The eligibility for the individual(s) must be reviewed and determined to remove the Yellow Banner.

The suggestion would be to begin the review of the following pages:

- **Verifications** (Step 19)
- **Income** (Step 20)
- **Tax Household** (Step 21)
- **Non-Financial and Financial Data Collection pages** (Step 22)

Once a full case review is complete, go to step 23.

**Screenshot**

19 **Verifications List Page**

Here, Users can identify any pending verifications that are applicable in making a benefit determination for the individual(s) with the pending eligible status. Users can review the information for this pending verification and take appropriate case action following program regulation.



**Steps to Clear Alert**

**20 Income**

Users should review the income entries for all applicable household members and take appropriate case action to address any discrepancies that places the individual(s) in a Pending Eligible Status.

See the Job Aid on **Income Categories and Types in the System**, which can be found by clicking the **Help Icon** in the Utility Navigator.

**Screenshot**

**Income List**

\* - Indicates required fields

Images Continue

Root Questions

CalHEERS Verifications

Name	Current Monthly Income	Federal Subsidy Income	State Subsidy Income	Verify Current Income
1M	E-Verified	Not Verified	Not Verified	
29F	E-Verified	Not Verified	Not Verified	

Search Results Summary Results 1 - 2 of 2

Display From: To: View

Name	Category	Type	Source	Begin Date	End Date	Edit
29F	Unemployment	UIB	EDD	09/01/2021		View History
29F	Earnings	Salary, Wages	Platinum Security	01/07/2022		Edit View History

Remove Income Category: \* Add

**21 Tax Household**

The user should review the Tax Household information for accuracy on the **Tax Household List** page on the Task Navigator. The user can edit existing entries and add new entries for the necessary tax year.

**Tax Household List**

\* - Indicates required fields

Continue

Root Questions

CalHEERS Verifications

Name	Projected Annual Income
1M	E-Verified
29F	E-Verified

Filing Year: 2022 View

Search Results Summary Results 1 - 2 of 2

Name	Primary Tax Filer	Expected Filing Status	Filing Year	Edit
1M	No	Dependent	2021	Edit
29F	Yes	Single	2021	Edit

Remove Name \* -Select- Add



**Steps to Clear Alert**

**22 Non-Financial and Financial**

The user should conduct a review of all other applicable data collections pages in both the Non-Financial and Financial pages on the Task Navigator.

**Screenshot**

The screenshot shows the CalSAWS interface. The top navigation bar includes 'Case Info', 'Eligibility', 'Empl. Services', 'Child Care', 'Resource Databank', 'Fiscal', 'Special Units', 'Reports', 'Client Corresp.', and 'Admin Tools'. The left sidebar menu is expanded to show 'Non Financial' and 'Financial' options, with red arrows pointing to them. The main content area displays 'Contact Summary' and 'Search Results Summary' (Results 1 - 4 of 4). Below this is an 'Address Information' table with columns for Person, Type, Address, Begin Date, and End Date. The table contains four rows of data, each with 'Edit' and 'View History' buttons. At the bottom of the table are 'Add' and 'Search Address' buttons.

Person	Type	Address	Begin Date	End Date
1M	Mailing		02/08/2021	
1M	Physical		02/08/2021	
29F	Mailing		02/08/2021	
29F	Physical		02/08/2021	



**Steps to Clear Alert**

23 Once a full case review is complete, the user is ready to request a MAGI Determination. You can click on the **MAGI Eligibility** button, which will direct the user to the **MAGI Determination List** page.

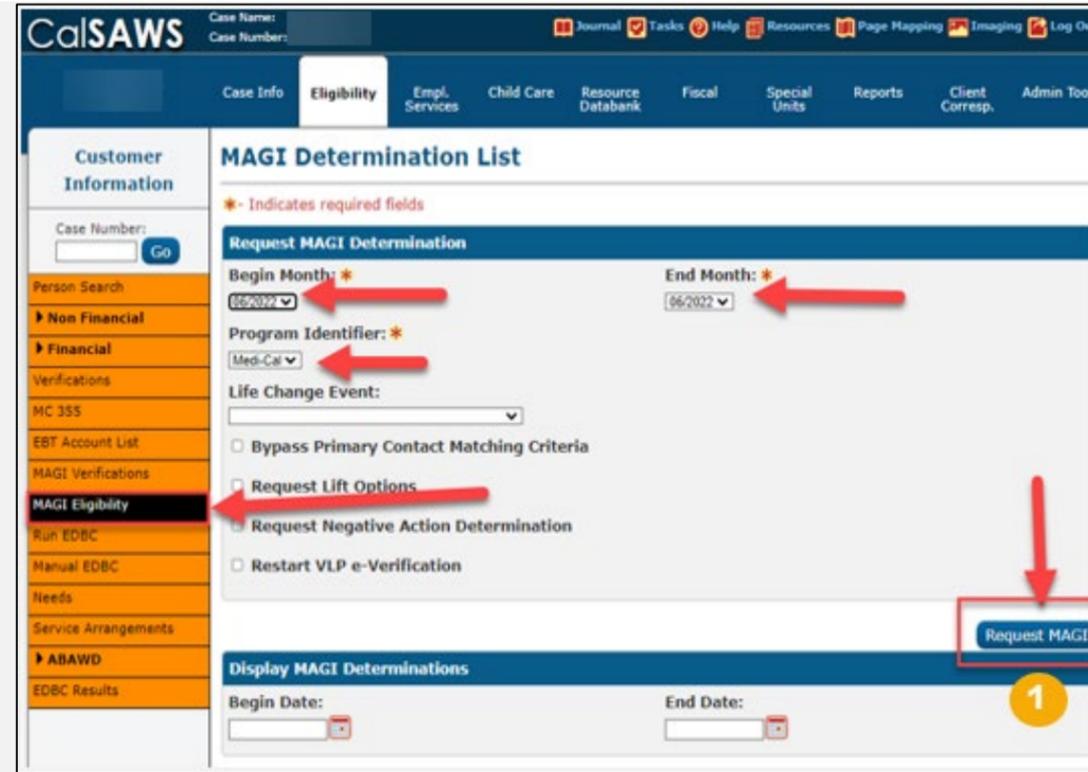
The user will need to ensure the following information is accurate prior to making the request:

- Begin/End Month
- Program Identifier
- Life Change Even (if applicable)

Once this information is confirmed:

Click the **Request MAGI** button. This will direct the user to the **MAGI Request Detail** page.

**Screenshot**

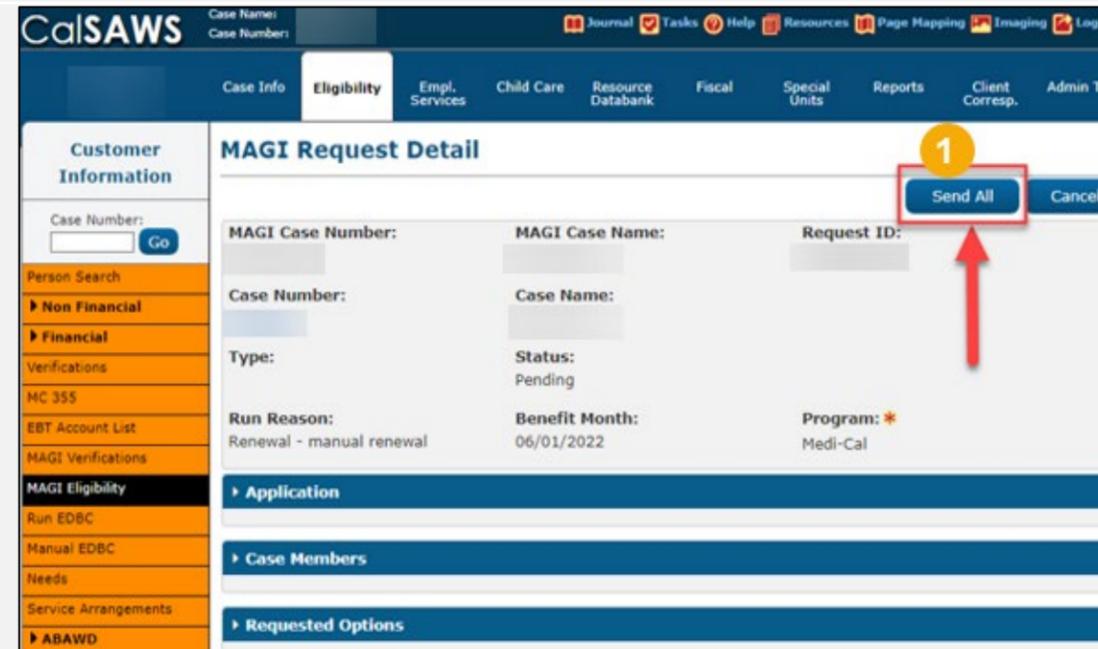


24 The **MAGI Referral Detail** page will display the following information that CalSAWS will transmit to CalHEERS:

- MAGI Case Information
- Application Information
- Case Member Details
- MAGI Eligibility Determination
- APTC/CSR Eligibility Determination
- Requested Programs Detail
- Authorized Representative Detail
- Comments
- Worker Information
- Status History

The user can review the information, once confirmed for accuracy, the user can:

Click the **Send All** button to send the request. The user will navigate to the **MAGI Determination List** page.





**Steps to Clear Alert**

25 The MAGI Determination List will show that a request has been sent to CalHEERS

**Screenshot**

26 Once a response is received from CalHEERS to CalSAWS, the user can follow **STEPS 3** and **4** to access the information on the **Inter-Agency Transfer Summary** page. The user will notice that the MAGI Request is located under Search Result Summary. The user can click on the hyperlink to access the **MAGI Referral Details** page.



**Steps to Clear Alert**

27 The MAGI Referral Detail page will provide the eligibility determination for the individual(s).

If the determination is correct, the user can follow **STEPS 10 -17**, to run EDBC in CalSAWS and remove the Yellow Banner. The case review is complete, no further action is necessary.

If the determination is incorrect, the user will need to review the data collection pages and follow **STEPS 18-27** until the appropriate eligibility determination response is received from CalHEERS. Once the accurate determination response is received the user can follow **STEPS 10-17**. The case review is complete, no further action

**Screenshot**

The screenshot displays the 'MAGI Referral Detail' page in CalSAWS. The page includes a navigation menu with options like 'Case Info', 'Eligibility', 'Empl. Services', etc. The main content area shows details for a specific case, including 'MAGI Case Number', 'MAGI Case Name', 'Initiated Date', 'Origination', 'Determination ID', 'Case Number', 'Case Name', 'Request ID', 'Type', 'Status', 'Covered CA Change', 'Run Reason', 'Benefit Month', and 'Program'. Below this, there are expandable sections for 'Application', 'Case Members', and 'MAGI'. The 'MAGI' section contains a table with columns for 'Name', 'Status', 'Soft Pause Lift', 'Negative Action Reason', and 'Eligibility Evaluation Reasons'. A red arrow points to the 'MAGI' section, and a red box highlights the first row of the table, which shows a status of 'Eligible'.

Name	Status	Soft Pause Lift	Negative Action Reason	Eligibility Evaluation Reasons
29F	Eligible	No		