

CalSAWS |

Wave 2C/3A Cutover Calendar:
County and Governance View




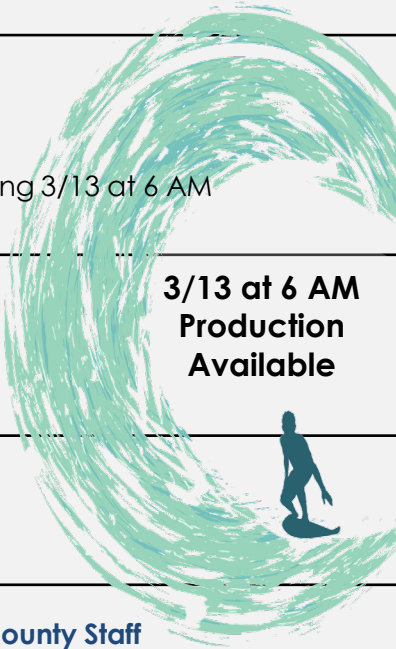






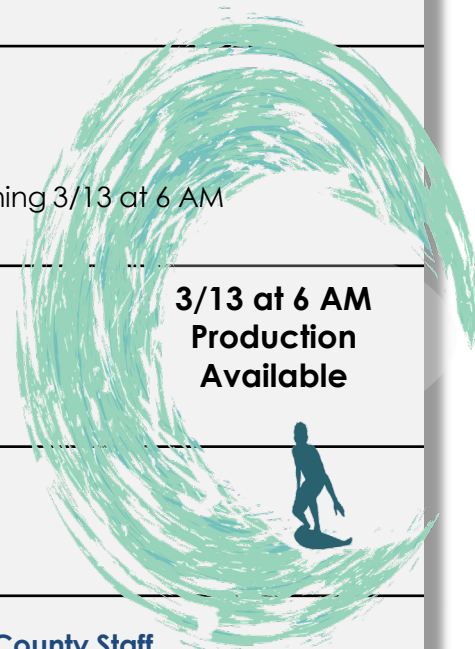
March 2023

Waves of Change

2C/3A Cutover Weekend Schedule

Wave 2C/3A (County Prep Cutover)

	Friday March 10	Saturday March 11	Sunday March 12	Monday March 13
CalWIN Counties (13) + Read Only Counties		NO changes to system downtimes for CalWIN Counties and Customers <i>Business as usual (Normal Sunday Maintenance)</i>		
Orange, Santa Barbara, Ventura		 CalWIN Not available beginning 3/11 at 6 PM	 CalWIN is available beginning 3/13 at 6 AM	
CalSAWS Customers and CBOs		 BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications between Friday 3/10 at 8 PM until Monday 3/13 at 6 AM		
CalSAWS Production		 CalSAWS Production and IVR not available beginning Friday 3/10 at 8 PM until Monday 3/13 at 6:00 AM. Contact Center available (limited) beginning Friday 3/10 at 8 PM until Monday 3/13 at 6:00AM.		
CalSAWS: LMS, PRT, Sandbox, Training	NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff			



Wave 2C/3A Cutover Weekend Calendar

CalWIN: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalWIN	Orange, Santa Barbara, and Ventura	Sat 3/11 at 6 pm	Mon 3/13 at 6 am	3/12 is a normal CalWIN Maintenance day, CalWIN not available
CalWIN	10 Counties (W4 – W6) + Read Only Counties	Sat 3/11 at 8 pm	Mon 3/13 at 6 am	Normal system down/up times 3/12 is a normal CalWIN Maintenance day, CalWIN not available
Contact CalWIN and Access CalWIN	13 Counties (W3 – W6)	N/A	N/A	Contact Center(s) remain Available for 13 Counties



Wave 2C/3A Cutover Weekend Calendar

CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 3/10 at 8 pm	Mon 3/13 at 6 am	Down for 45 Counties; up for 48 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	N/A	N/A	Data will be refreshed /ins sync with Production data by 3/15 at 6 am
CalSAWS: IVR	CalSAWS Prod Counties	Fri 3/10 at 8 pm	Mon 3/13 at 6 am	Down for 45 Counties; up for 48 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be 'UP'
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 3/10 at 8 pm	Mon 3/13 at 6 am	Down for 45 Counties; up for 48 Counties
BenefitsCal	CalSAWS Prod Counties	N/A	N/A	BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications between Friday 3/10 at 8 PM until Monday 3/13 at 6 AM
Ocat	CalSAWS Prod Counties	N/A	N/A	

