

- CalSAWS M&E       CalWIN Migration

<b>Distribution Date:</b>	March 9, 2023
<b>To:</b>	PPOC.42, PPOC.SantaClara, PPOC.Tulare, PPOC.ContraCosta, Consortium.RegionalManagers.All
<b>CIT Name:</b>	<b>Technical Contact List for CBO Support</b>
<b>From:</b>	CalSAWS Project

**PPOCs, please forward to the appropriate impacted staff in your county:**

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|--|---|
| <input checked="" type="checkbox"/> General      | <input type="checkbox"/> Reports              |
| <input type="checkbox"/> Policy                  | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW                      | <input type="checkbox"/> Caseload Movement    |
| <input type="checkbox"/> CF                      | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC                      | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CMSP                    | <input type="checkbox"/> Security             |
| <input type="checkbox"/> FC/KG/AAP               | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care              | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> WtW                     | <input type="checkbox"/> Migration            |
| <input type="checkbox"/> Other Program(s) _____  | <input type="checkbox"/> Conversion           |
| <input checked="" type="checkbox"/> BenefitsCal  | <input checked="" type="checkbox"/> Technical |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Training             |
| <input type="checkbox"/> Other _____             | <input checked="" type="checkbox"/> Help Desk |

Description:	<p><b>Purpose</b> The purpose of this CIT is to provide the county Point of Contact (POC) list for Community Based Organizations (CBOs) technical support.</p> <p><b>Background</b> CRFI 23-005 and CRFI 23-018 were sent to counties asking to provide a POC for CBOs if they have technical questions regarding BenefitsCal CBO user access. This request was optional, and a list has been established and made available on the Web Portal.</p> <p><b>Additional Information</b> A forthcoming CRFI will be provided for all future wave counties, and POCs will be added to the list if provided.</p> <p><b>County Action</b> No action is required unless a county needs to update POC information (<i>Contact, E-mail Address, Phone Number</i>). Counties can update their information by submitting a CalSAWS Change Enhancement Request (CER).</p> <p>This list is available on the CalSAWS Web Portal:</p>
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	<p>[REDACTED]</p> <p><b>Note:</b> This information will be made available to the CBO/Advocate Community through the Deloitte Advocate SharePoint.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	Marsale Eramya <a href="mailto:EramyaM@CalSAWS.org">EramyaM@CalSAWS.org</a>
Backup Project Contact:	Carrie White <a href="mailto:WhiteC@CalSAWS.org">WhiteC@CalSAWS.org</a>
Attachments:	N/A
Web Portal Link:	<p>[REDACTED]</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> <li>1. Click on the CRFIs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2023" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol>

