

☒ CalSAWS M&E☐ CalWIN Migration

Distribution Date:	March 20, 2023
To:	PPOC.ContraCosta; PPOC.SantaClara; PPOC.Tulare; Consortium.RegionalManagers.R1; Consortium.RegionalManagers.R4
CIT Name:	INC0083515 List of CF Cases that were not Processed in CalWIN
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input type="checkbox"/> CW
<input checked="" type="checkbox"/> CF
<input checked="" type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s): _____
<input type="checkbox"/> BenefitsCal
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input checked="" type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
|---|--|

Description:	<p>Purpose The purpose of this CIT is to inform the Wave 2 CalWIN migration counties about the list of cases associated with Service Now Ticket INC0083515.</p> <p>Background Service Now ticket INC0083515 was opened for cases in which CalFresh (CF) Expedited Services (ES) was approved for 2/2023 and 3/2023, but CF shows as discontinued in CalSAWS. This issue is a result of CalWIN having separate programs for CalFresh and CF Expedited Services in CalWIN and the worker not running and saving an eligibility determination for the regular CF. Because these regular CF program records were not processed in CalWIN, the conversion logic for CalSAWS did not see an eligibility determination past 03/2023 and consequently inserted a discontinued status for CF. To resolve this, the worker must rescind the CF discontinuance and process the CF in CalSAWS.</p> <p>County Action The case lists associated with ticket INC0083515 have been posted to the CalSAWS Web Portal in the following location: <div style="background-color: black; height: 20px; width: 100%;"></div> </p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center; width: 33%;"><u>List</u></td> <td style="text-align: center; width: 67%;"><u>County Action</u></td> </tr> </table>	<u>List</u>	<u>County Action</u>
<u>List</u>	<u>County Action</u>		

	<table border="1"> <tr> <td data-bbox="354 75 667 289"> INC0083515_Contra Costa INC0083515_Santa Clara INC0083515_Tulare </td><td data-bbox="667 75 1484 289"> Users must review the CalFresh case, rescind the CF discontinuance and process the CF. </td></tr> </table> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>	INC0083515_Contra Costa INC0083515_Santa Clara INC0083515_Tulare	Users must review the CalFresh case, rescind the CF discontinuance and process the CF.
INC0083515_Contra Costa INC0083515_Santa Clara INC0083515_Tulare	Users must review the CalFresh case, rescind the CF discontinuance and process the CF.		
Primary Project Contact:	For CalFresh: Caroline Bui BuiC@CalSAWS.org		
Backup Project Contact:	For CalWORKs/CalFresh: Committee.CalWORKs_CalFresh.Facilitator@CalSAWS.org		
Attachments:	None		
Web Portal Link:	<div data-bbox="334 737 472 779" style="background-color: black; width: 85px; height: 20px; margin-bottom: 10px;"></div> OR <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder. 		