



CalSAWS DD&I Weekly Status Report

Reporting Period: March 13, 2023 to March 19, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

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1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
89	CalSAWS Migration Work Plan Update #47	PMO		<ul style="list-style-type: none"> Submitted the Final Deliverable (FDEL) on March 14, 2023 Approval of the FDEL is due on March 21, 2023
92	CalSAWS Migration Project Control Document Update #4	PMO		<ul style="list-style-type: none"> Draft Deliverable (DDEL) is in progress Submission of the DDEL is due on April 4, 2023

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation.

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> None to note for the reporting period

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

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Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on March 14, 2023
- ▶ Continued CalSAWS Risks and Issues Management activities, including:
 - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
- ▶ Continued activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Conducted virtual CalSAWS All Staff meeting held on March 15, 2023
- ▶ Continued to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Participated in the Project Steering Committee (PSC) Meeting that was held on March 16, 2023
- ▶ Continued performing contract management activities:
 - Continued development of Change Notice 26 (April JPA) and content is TBD
 - Continued development of Amendment 31 (August JPA) and content is TBD
 - Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
89	CalSAWS Migration Work Plan Update #47	<ul style="list-style-type: none"> Finalized and submitted the FDEL to the Consortium for review and feedback on March 14, 2023 Facilitated a touchpoint meeting with Deliverable reviewers on March 16, 2023 to address questions and comments for the FDEL, as needed Approval of the FDEL is due on March 21, 2023
92	CalSAWS Migration Project Control Document Update #4	<ul style="list-style-type: none"> Continued developing the DDEL Submission of the DDEL is due on April 4, 2023

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
Updated themes/plugins	March 15, 2023	Website Maintenance
Added New User (Zoukaa) to help Production Operations team	March 15, 2023	Website Maintenance

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	35	4,032
Total Number of Unique Users	10,273	1,867,046
Total Number of New Users	7,669	1,865,505
Total Number of Sessions (Individual site visits)	14,320	2,702,671
Average Number of Sessions per User	1.39	1.45
Average Number of Page Views per Session	1.47	1.34
Average Session Duration	1:07	0:57
AskCalSAWS Inquiries – Received/Resolved	5/2	1,115/1,111

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend

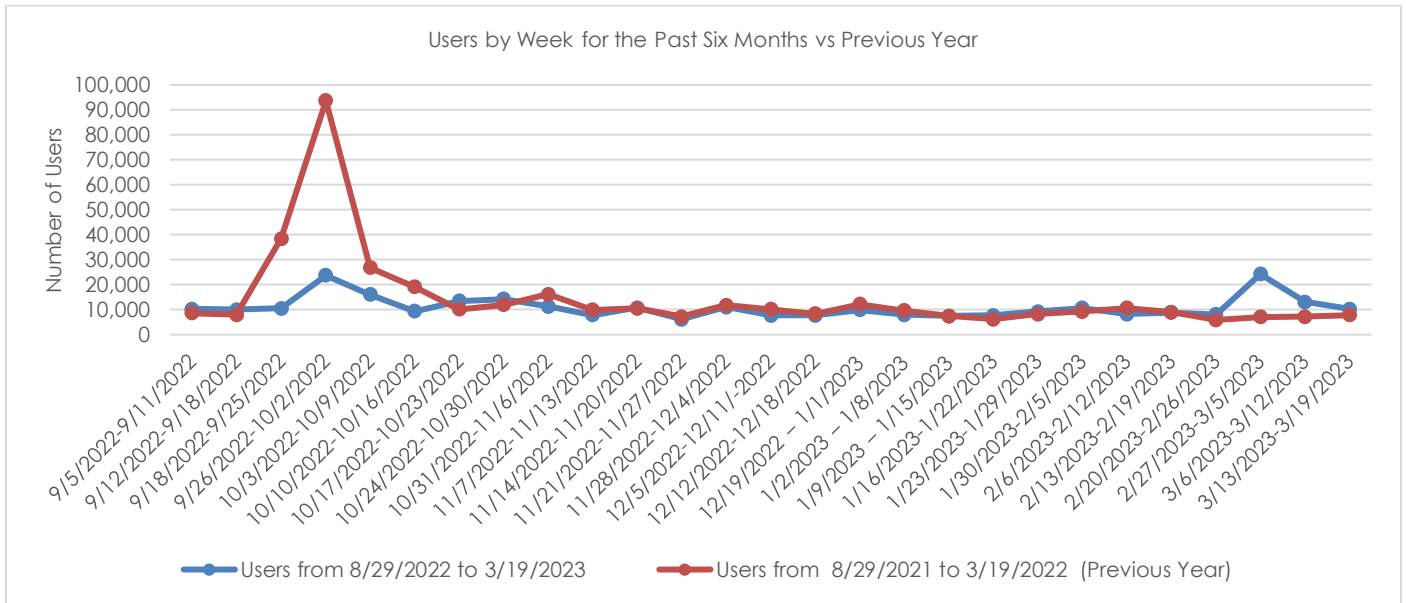


Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	22%
Latest News – News	17%
Other Updates – System Updates	17%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Provided content and presented at the virtual CalSAWS All Staff meeting held on March 15, 2023
 - Continued coordination of April 2023 meetups
 - Continued Future Conversation Series Topics discussions
 - Empowering Innovation - TBD
 - Navigating Security to Drive Innovation at CalSAWS - TBD
 - Wellness Wednesday
 - March Wellness Wednesday will cover Travel Wellness Tips
 - In process
 - April Wellness Wednesday will celebrate National Poetry Month
 - Drafts in process
 - Culture Transformation will solicit for poetry to include each week
 - Poetry Contest planned for April

1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Continued incorporating Pulse Survey results into strategic plan
 - CalSAWS Table Talks
 - Continued planning for April 2023 Table Talks
 - Buddy Program
 - Continued supporting buddy pairs
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Employee Resource Groups (ERGs)
 - Continued to manage and support Employee Resource Groups (ERGs) council
 - Continued planning for All-ERG Collaboration Event, Women’s History Month Event, scheduled for March 21, 2023, at 11:30 a.m. to 12:30 p.m. PST
 - Continued planning for Black Employee Resource Group (BERG) x LatinX ERG Collaboration event, scheduled for April 17, 2023, at 1:00 p.m. to 2:00 p.m. PST
- ▶ General
 - Confirmed third ERGs x John Boule Q&A Session event for June 13 at 8:30 a.m to 9:30 a.m.
 - Continued conversations with volunteer organization to advance discussions in providing volunteer opportunities for CalSAWS members
 - Continued strategizing to increase participation and impact for DEI trainings
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project

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1.3 CRFI/CIT Communications Information

- The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending March 19, 2023

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0094-23	CalWIN Wave 4 March Readiness Dashboard and Packet	Informational	March 13, 2023	Jennifer Carpenter	Mara Jennings
0095-23	County Data Validation (CDV) and Process Simulation – Wave 4 – 6 updated dates	Informational	March 13, 2023	Mike Tombakian, and Palak Jasrotia	Cristy Sharma, and Duncan Gilliam
0097-23	BenefitsCal Features Training – Tier 1 Support Staff	Informational	March 13, 2023	Marsale Eramya	Carrie White
0099-23	CalWIN Wave 3 Readiness Dashboard and Packet – 1st Biweekly March 2023	Informational	March 14, 2023	Jennifer Carpenter	Mara Jennings
0103-23	Update Caseload ID in CalWIN	Informational	March 16, 2023	Mike Tombakian	Cristy Sharma

- The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending March 19, 2023

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
23-003	CalWIN Readiness Prerequisites for IPT	January 6, 2023	Open	March 24, 2023	Melanie Gines, and Lloyd Rankine
23-030	CalWIN Migration Wave 3 – CalSAWS County Onsite & Virtual Support	February 17, 2023	Open	March 17, 2023	Jeffrey Fuller
23-031	Technical Questionnaire for CalSAWS Enablement	February 21, 2023	Closed	March 17, 2023	Melanie Gines
23-032	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 6	February 21, 2023	Open	April 7, 2023	Mike Tombakian
23-035	CalWIN County Voucher Options	February 23, 2023	Open	March 13, 2023	Sheryl Eppler
23-036	Connectivity to CalSAWS Amazon Connect using Call Control Panel (CCP)	February 27, 2023	Open	March 10, 2023	Dheeraj Muralidara, and Pramod Ramesh

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23-037	CalSAWS Lobby & Kiosks Management & Connectivity	February 28, 2023	Open	March 29, 2023	Tom Dickey, and Eric Prestwood
23-038	Wave 6 County Site Plans	March 6, 2023	Open	March 24, 2023	Pete Quijada
23-039	Wave 6 CalWIN Counties CalSAWS Delegated Administrators	March 6, 2023	Closed	March 17, 2023	Pete Quijada
23-040	CalWIN Readiness Prerequisites for IPT & Contact Center	March 7, 2023	Open	April 3, 2023	Melanie Gines, and Lloyd Rankine
23-041	CalWIN Wave 4 Counties - Request to Identify/Review Portal CBO Data	March 8, 2023	Open	March 22, 2023	Marsale Eramya
23-043	County Support Staff Reallocation/Return of Allocation for SFY 2022-23	March 14, 2023	Open	April 7, 2023	Britt Carlsen
23-044	CalWIN Tech Enablement and Security Compliance Wave 4	March 14, 2023	Open	April 10, 2023	Melanie Gines
23-046	Turning on State Date Warrant Batch	March 17, 2023	Open	April 5, 2023	Sheryl Eppler

- The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending March 19, 2023

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
23-030	CalWIN Migration Wave 3 – CalSAWS County Onsite & Virtual Support	Contra Costa, Marin, Napa, San Benito, and Santa Cruz Counties	Alpine, Mono, and Yuba Counties	Butte, Colusa, Humboldt, Lassen, Plumas, Shasta, and Trinity Counties	Inyo, Merced, and Tulare Counties		
23-035	CalWIN County Voucher Options					Ventura County	
23-036	Connectivity to CalSAWS Amazon Connect using Call Control Panel (CCP)	Contra Costa, and Santa Cruz Counties			Fresno, County	Santa Barbara County	

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1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risks and Issues Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
- ▶ Participate in the Section Directors meeting that is scheduled for March 21, 2023
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
89	CalSAWS Migration Work Plan Update #47	<ul style="list-style-type: none"> • Work with Deliverable reviewers to address questions and comments for the FDEL, as needed • Approval of the FDEL is due on March 21, 2023
92	CalSAWS Migration Project Control Document Update #4	<ul style="list-style-type: none"> • Continue developing the DDEL • Submission of the DDEL is due on April 4, 2023

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None to note for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Develop Wellness Wednesday monthly them topics for 2023
- ▶ Develop calendar of events for the ambassador initiatives the year 2023
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Continue planning for April 2023 Table Talk
- ▶ Schedule next Employee Resource Groups (ERGs) x John Boule Q&A Session event
- ▶ Continue planning Employee Resource Group (ERG) Collaboration Events
- ▶ Continue partnering with CalSAWS members to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging














2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"> • San Diego County: <ul style="list-style-type: none"> ○ Import phase is in progress • Sacramento County: <ul style="list-style-type: none"> ○ Pre-Production Validation in UAT was supposed to begin on March 13, 2023. The new start date is TBD. Based on multiple missed target dates, Imaging recommends moving status to Amber. • Fresno County: <ul style="list-style-type: none"> ○ Due to the improbability of achieving the export transfer rate required to meet the target date of March 31, 2023, Imaging recommends moving status to Amber

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
3	• Ventura County	
	• Orange County	
	• Santa Barbara County	
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	
	• Sacramento County	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

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Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	March 13, 2023	Completed
	Conduct Contra Costa County Document Migration Discovery Session Check-in	March 16, 2023	Canceled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	March 16, 2023	Completed
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	March 14, 2023	Completed
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	March 14, 2023	Canceled
	Conduct San Diego County Document Migration Discovery Session Check-in	March 14, 2023	Completed
	Conduct Santa Cruz County Document Migration Discovery Session Check-in	March 14, 2023	Completed
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	March 13, 2023	Completed
	Conduct Sonoma County Document Migration Discovery Session Check-in	March 15, 2023	Completed
	Conduct Fresno County Document Migration Discovery Session Check-in	March 15, 2023	Completed
WAVE 6	Conduct Sacramento County Document Migration Discovery Session Check-in	March 15, 2023	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	March 20, 2023	Scheduled
	Conduct Contra Costa County Document Migration Discovery Session Check-in	March 23, 2023	Scheduled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	March 23, 2023	Scheduled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	March 21, 2023	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	March 21, 2023	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	March 21, 2023	Scheduled
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	March 20, 2023	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.1	<ul style="list-style-type: none"> • Contact Center team members are meeting with Wave 3 Counties onsite to assist them with their model office training

- ▶ Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center solution
- ▶ Continued build of Scheduled Callback (CA-229573)
- ▶ Continued System Testing of Wave 3 Contact Center Call Flows (CA-240162, CA-240160, CA-240161)
- ▶ Begin build of Wave 4 Contact Center AWS Infrastructure and Call Flows (CA-240166, CA-240164, CA-240167, and CA-240165)
- ▶ Begin model office onsite visits for Wave 3 counties to better prepare them for their training

Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732	April 1, 2022	In Production	22.05

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MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
Telephonic Signature (CA-226838)			
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-231234)	November 11, 2022	In Production	23.01 23.02.17
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	In Production	23.01 23.02.17
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Production	23.01 23.02.16
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	23.03 23.04.20
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	In Development	23.03 23.04.27
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design in progress	TBD

Table 3.1-3 – Los Angeles County Milestones

MILESTONES	DUE DATE	OWNER
1 Design completion	March 11, 2022	CalSAWS Project Team
2 Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3 Training development	May 16, 2022	CalSAWS Project Team
4 Build and unit test	May 20, 2022	CalSAWS Project Team
5 Training content review	May 20, 2022	Consortium
6 Training execution	June 29, 2022	CalSAWS Project Team
7 System Test	July 15, 2022	CalSAWS Project Team
8 Conduct model office	January 9, 2023	Los Angeles County
9 Go-live	November 27, 2023	CalSAWS Project Team
10 Post go-live support	November 28, 2023	CalSAWS Project Team

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3.2 Activities for the Next Reporting Period

- ▶ Continue discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ▶ Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- ▶ Continue System Testing of Wave 3 Contact Center Call Flows (CA-240162, CA-240160, CA-240161)
- ▶ Continue build of Wave 4 Contact Center AWS Infrastructure and Call Flows (CA-240166, CA-240164, CA-240167, and CA-240165)
- ▶ Continue assisting Wave 3 counties onsite for their Model office training

3.3 Upcoming Performance Tests

- ▶ Next performance tests are tentatively scheduled for July 11, 2023

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.1-2 CalSAWS System Change Request (SCR) Test Status - 23.05	<ul style="list-style-type: none">• Deployed the 23.03 baseline release to production.• Continued 23.05 test script preparation. 4 DD&I System Change Requests (SCRs) in scope
4.1.2 State and CalWIN Wave 4 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none">• Began Wave 4 IPT execution on March 15, 2023. 2 of 43 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

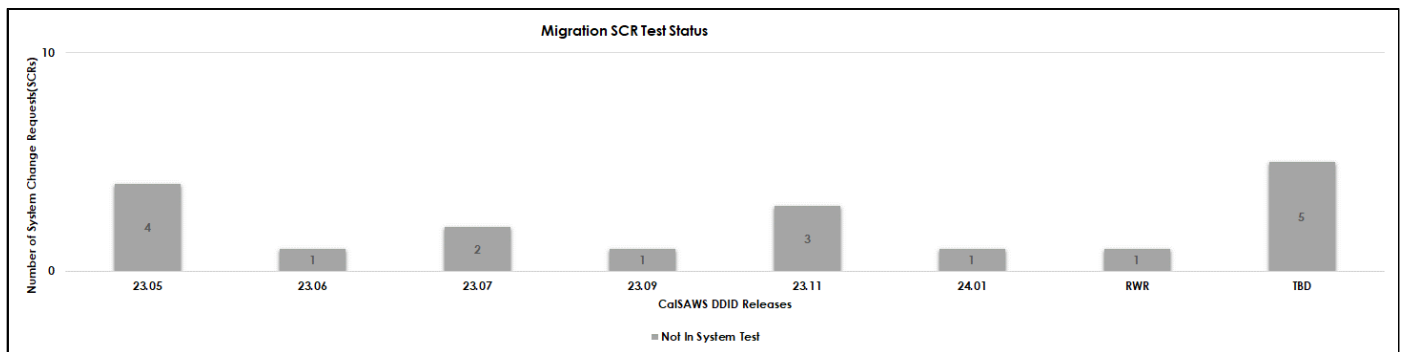
	Status	23.03	23.05	23.06	23.07	23.09
Design	New	1	3	1	3	6
	Design in Progress	0	0	0	1	2
	Ready for Committee	0	0	0	0	0
	Committee review	0	0	0	0	0
	Pending approval	1	5	0	6	3
Build	Approved	7	3	4	5	3
	In Development	3	8	0	1	1
	Development completed	2	2	0	0	0
	In Assembly Test	0	3	0	0	0
Test	System Test	1	0	0	0	0
	Test completed	1	0	0	0	0
	In Production	7	0	0	0	0
	Grand total	23	24	5	16	15

System Change Requests (SCRs) in Production	983
---	-----

Note:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production
- Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

Figure 4.1.1-1 – CalSAWS Test Summary



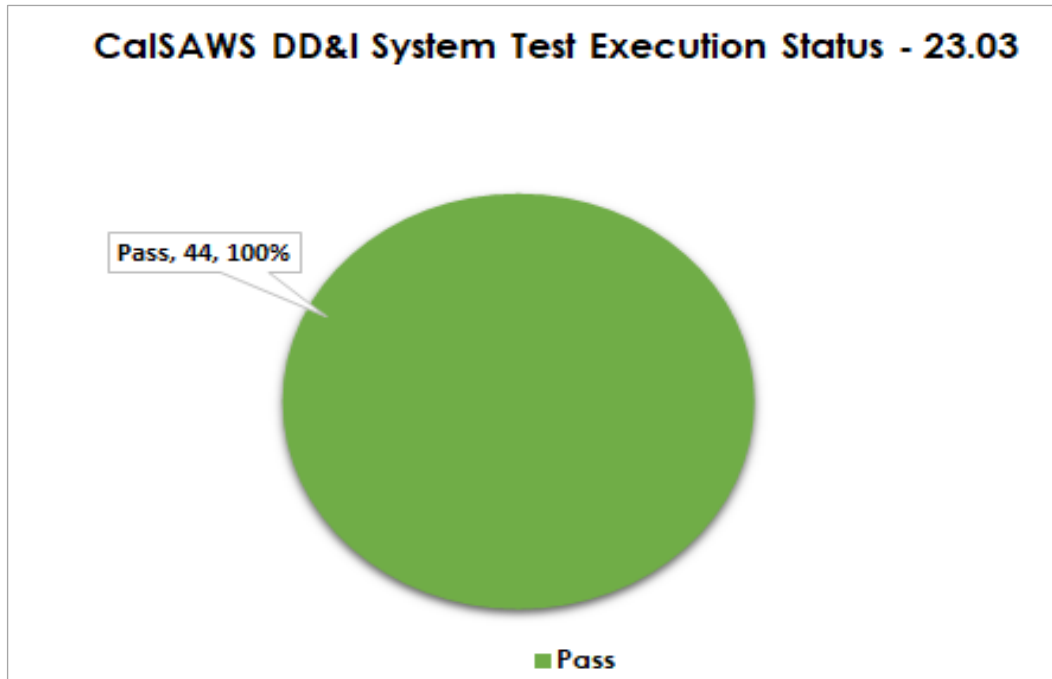
Note:

- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

Table 4.1.1-2 – CalSAWS System Change Request (SCR) Test Status -23.03

Pass Rate Target as of March 15, 2022	100%
Pass Rate Actual as of March 15, 2022	100%
System Test Complete Date: March 15, 2023	

Figure 4.1.1-2 – DDID System Test Execution Status – 23.03



Note:

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release
- Completed test execution for 23.03

4.1.2 State and CalWIN Wave 4 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	0/3	May 5, 2023

Note:

- Testing began March 15, 2023

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Table 4.1.2-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) – OSI	0/2	May 5, 2023
Electronic Benefits Transfer (EBT) - FIS	0/2	May 5, 2023
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	May 5, 2023
Welfare Data Tracking Implementation Project (WDTIP) – OSI	2/2	March 16, 2023

Note:

- Testing began March 15, 2023

Table 4.1.2-3 – CalWIN Wave 4 Counties

INTERFACE TESTING		
CalWIN Wave 3 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
San Diego	0/7	May 5, 2023
San Mateo	0/8	May 5, 2023
Santa Cruz	0/9	May 5, 2023
Solano	0/8	May 5, 2023

Notes:

- San Diego
 - Due to SSH key updates for San Diego County in production (CA-255979 - targeted production deployment with 23.03 baseline release), testing will begin on March 20, 2023
- San Mateo
 - Due to SSH key updates for San Mateo County in production (CA-255979 - targeted production deployment with 23.03 baseline release), testing will begin on March 20, 2023
- Santa Cruz
 - Per request from Santa Cruz County, testing will begin on March 20, 2023
- Solano County
 - Blank file testing complete. Functional files have been generated and sent to Solano County

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
 - Batch/Core Batch
 - Run 10-day batch cycle on 58 County data in the batperf2 performance environment – execution on March 14, 2023 completed in 9 hours 36 minutes
 - Run Main Payroll batch cycle on 58 County data in the batperf2 performance environment – planned for the week of March 20, 2023
 - Analytics
 - CA-251599 - [Performance] AN_INGEST_DLY_PR_LRS_DW_DELETE_TRK job running 2 plus hours in production – implementation shows great performance improvement, reducing run time to under ten minutes
 - Additional ingestion jobs are being analyzed for similar changes
 - Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
58 County Load Test – FSx Architecture	January 30, 2023	April 24, 2023	In progress
CalWIN Wave 3 Testing	March 20, 2023	April 14, 2023	Not started
CalSAWS/BenefitsCal/Hyland 58 County Integration Performance Test -	April 03, 2023	April 15, 2023	Not started

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> Supported Wave 1, Wave 2, Wave 3A Counties post Go-Live Continued to triage, assess, and resolve CalWIN Wave 1, Wave 2, Wave 3A Post Go-Live Issues Prepping for Wave 4 Mock activities (3B Not a Mock (NAM))
5.1.3 Gainwell Technologies	<ul style="list-style-type: none"> County Refactoring Overview Contra Costa County Refactoring Status Santa Clara County Refactoring Status Orange County Refactoring Status Santa Barbara County Refactoring Status

5.1.1 CalWIN Conversion

- o Supported Wave 1, and Wave 2 Placer and Yolo Counties post Go-Live
- o Continued to triage, assess, and resolve CalWIN Wave 1 and Wave 2 Post Go-Live issues
- o Continued Wave 3 defect triage and development
- o Began Wave 4 Mock pre-activities (Wave 4A mock on schedule for April 1, 2023)

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 3B Go-live (February 2023 – April 2023)

Wave 3B												
Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	128	1/28/2023	4/14/2023	22	15	0	21	21	0	49	0	0
Wave 2C/3A Sprint	25	1/28/2023	2/10/2023	0	0	0	0	0	0	25	0	0
Wave 3B Sprint 1	34	2/20/2023	3/10/2023	0	1	0	1	14	0	18	0	0
Wave 3B Go-Live Sprint 2	53	3/13/2023	3/24/2023	21	13	0	10	6	0	3	0	0
Wave 2B Post Go-Live Sprint	16	2/13/2023	4/14/2023	1	1	0	10	1	0	3	0	0

5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open CalWIN Production Defects below represents Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open CalWIN Production Defects to be Resolved by Conversion

Resolution by Delivery Date	P1	P2	P3	P4	Total
Between March 1 – April 24, 2023	0	38	38	9	85
Total Open Defects	0	38	38	9	85

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after Cutover 3B will be assessed for inclusion into the Wave 3 Go Live Packet (GLP)

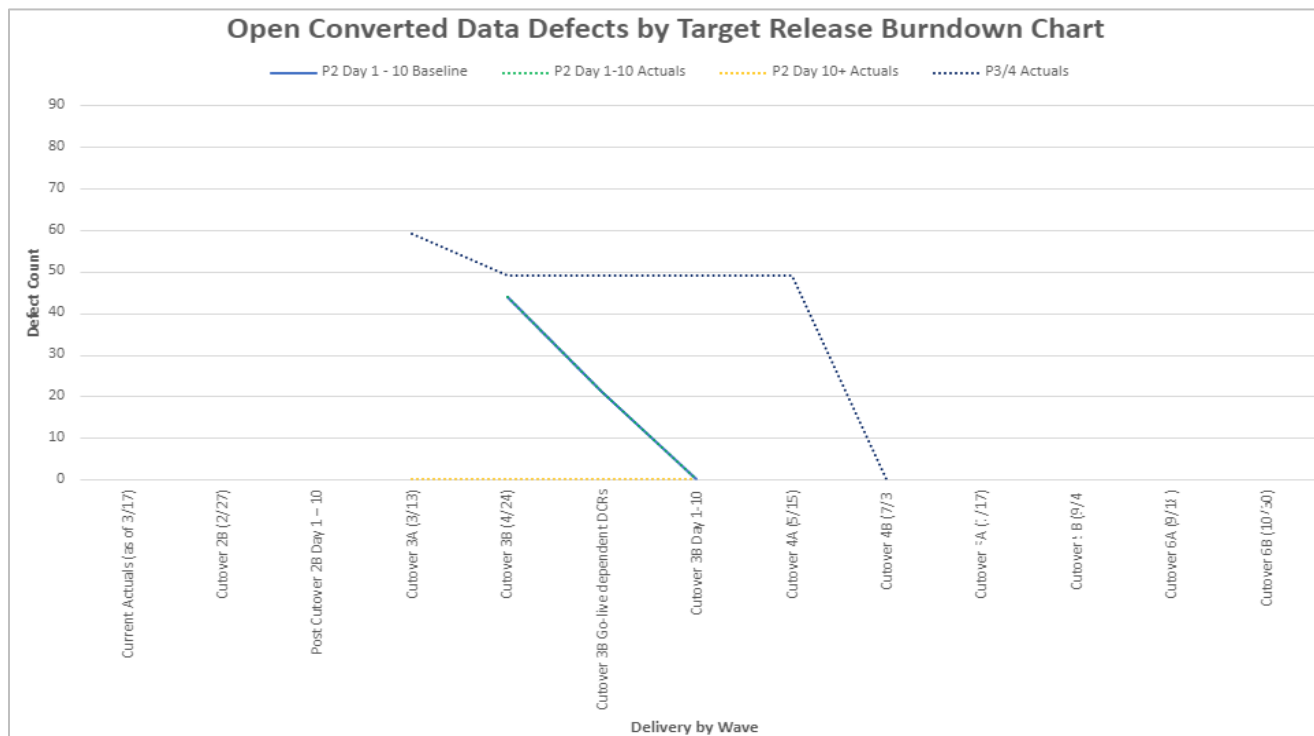
Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Pending Rejection	0	1	0	1	2
Reopened	0	0	0	0	0
New	0	35	15	3	53
Assigned	0	15	18	5	38
In Assembly Test	0	11	3	0	14
In Development	0	18	13	0	31
Development Complete	0	1	0	0	1
System Test	0	0	1	0	1
Test Complete	0	1	0	0	1
In Production	0	0	0	0	0
Grand Total	0	82	50	9	141

Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Cutover 2B	0	0	0	0	0
Post Cutover 2B Day 1 – 10	0	1	0	0	1
Cutover 3A	0	0	0	0	0
Cutover 3B	0	37	10	0	47
Cutover 3B Go-live dependent DCRs	0	23	0	0	23
Cutover 3B Day 1-10	0	21	0	0	21
Cutover 4A	0	0	0	0	0
Cutover 4B	0	0	40	9	49
Cutover 5A	0	0	0	0	0
Cutover 5B	0	0	0	0	0
Cutover 6A	0	0	0	0	0
Cutover 6B	0	0	0	0	0
Grand Total	0	82	50	9	141

Figure 5.1.2-1 – Open Defects to be Resolved by Conversion - Burndown



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5.1.3 Gainwell Technologies

- ▶ CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN

Table 5.1.3-1 – County Refactoring Overview

County	Migration Wave	Check-In Email Sent to County Y/N	CalSAWS Report Mapping Complete Y/N	PPM Proposal #	# of Reports to be Refactored	PPM Project #
Placer (PLA)	1	Y	Y	N/A	0	
Yolo (YOL)	1	Y	Y	N/A	46	63049
Contra Costa (CCS)	2	Y	N	63098	Day 1 – 21 Total -26	63580
Santa Clara (SCL)	2	Y	Y	63487	64	63497
Tulare (TUL)	2	Y	Y	N/A	0	
Orange (ORG)	3	Y	N	63688	Day 1 - 68	64076
Santa Barbara (SBR)	3	Y	Y	63730	Day 1 - 1 Total - 32	64224
Ventura (VEN)	3	Y	N	64186	2	TBD
San Diego (SDG)	4	Y		63914	TBD	
San Mateo (SMT)	4	Y	N	63099	TBD	TBD
Santa Cruz (SCZ)	4	Y	N	64077	TBD	TBD
Solano (SOL)	4	Y	N	63871	TBD	TBD
Alameda (ALA)	5	Y	N	63568	TBD	TBD
Fresno (FRS)	5	N	N	TBD	TBD	TBD
Sonoma (SON)	5	N	N	TBD	TBD	TBD
Sacramento (SAC)	6	N	N	TBD	TBD	TBD
San Francisco (SFO)	6	N	N	64187	TBD	TBD
San Luis Obsipo (SLO)	6	N	N	64283	TBD	TBD

- ▶ Contra Costa County ad hoc report refactoring
 - Completed CCS approvals on reports, this section will be removed next week

Table 5.1.3-2 – Contra Costa County Refactoring Status

Contra Costa County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	0	0	0	0	0	0	0
Medium	16	2	0	0	0	0	14
Large	3	0	0	0	0	0	3
X-Large	2	0	0	0	0	0	2
TBD	0	0	0	0	0	0	0
Total	21	2	0	0	0	0	19

- ▶ Santa Clara County ad hoc report refactoring
 - Continued working with the County for approval of reports

Table 5.1.3-3 – Santa Clara County Refactoring Status

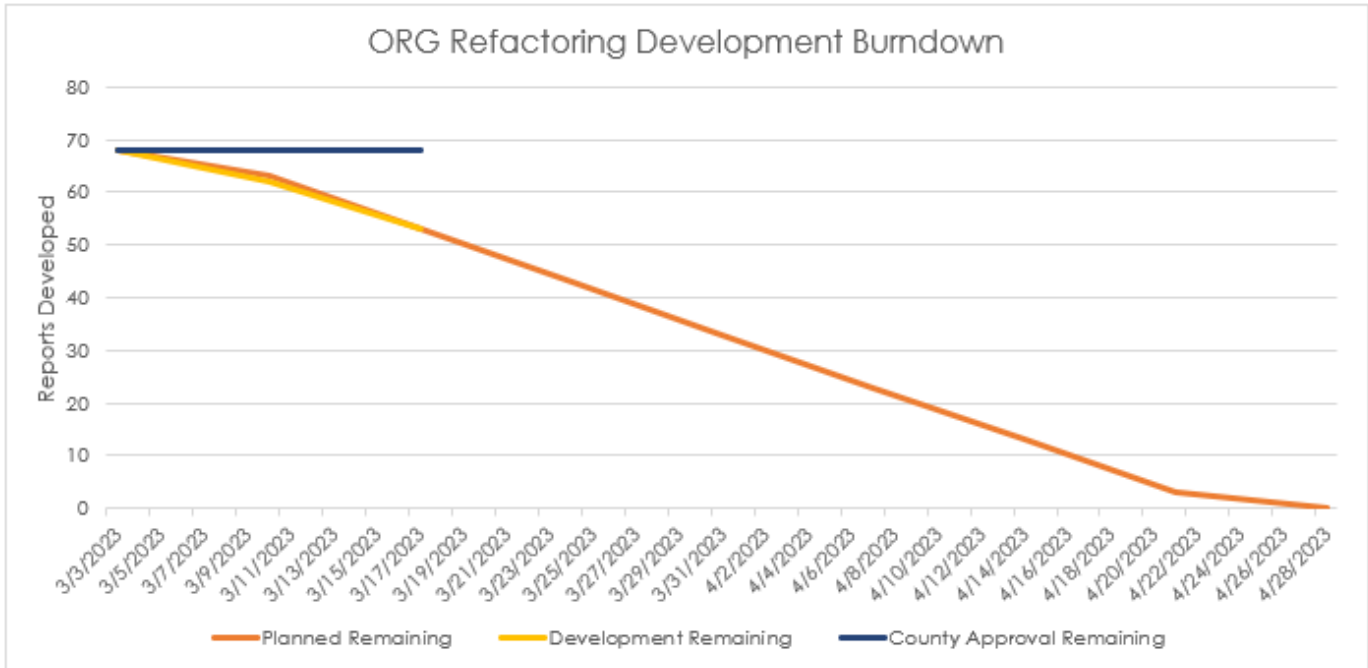
Santa Clara County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	18	0	0	0	0	8	10
Medium	20	0	0	0	0	11	9
Large	14	0	0	0	0	10	4
X-Large	12	0	0	0	0	11	1
TBD	0	0	0	0	0	0	0
Total	64	0	0	0	0	40	24

- ▶ Orange County ad hoc report refactoring
 - Continued working with the County on development and approval of reports

Table 5.1.3-4 – Orange County Refactoring Status

Orange County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	6	0	2	0	1	3	0
Medium	28	0	16	3	3	6	0
Large	10	1	5	3	1	0	0
X-Large	17	4	10	3	0	0	0
XX-Large	6	1	3	1	0	1	0
XXX-Large	1	0	0	1	0	0	0
TBD	0	0	0	0	0	0	0
Total	68	6	36	11	5	10	0

Figure 5.1.3-3 – Orange County Refactoring Development Burndown

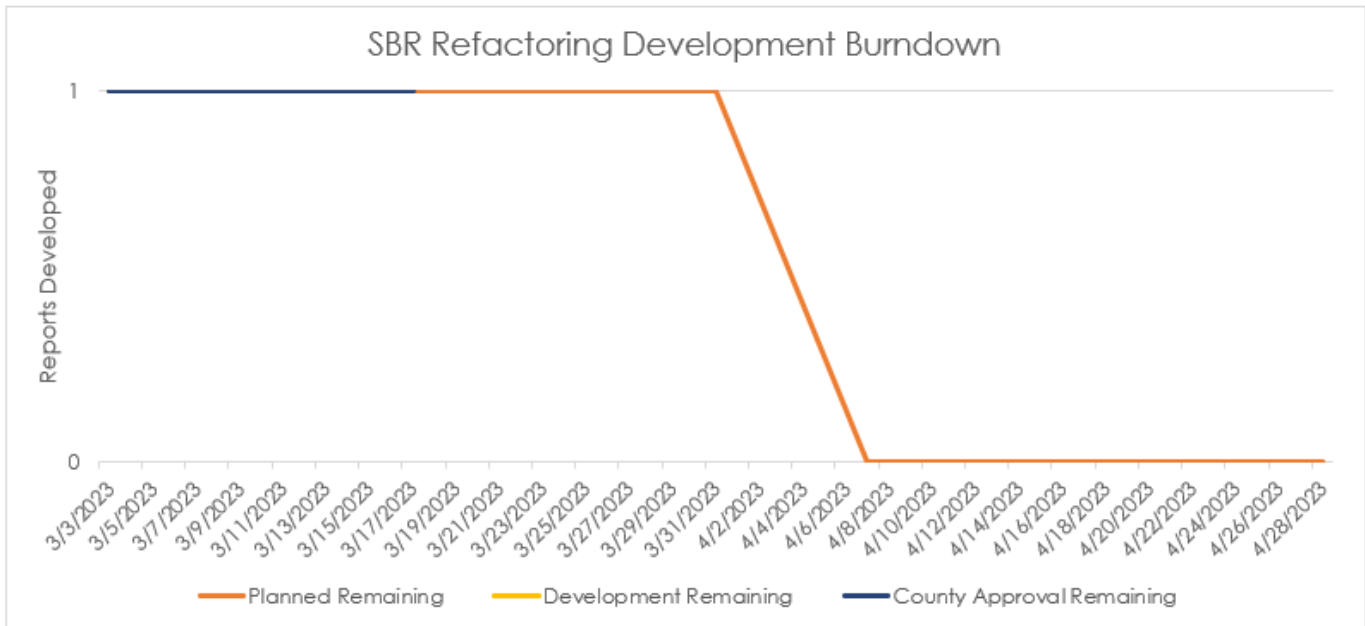


- ▶ Santa Barbara County ad hoc report refactoring
 - Continued working with the County on development and approval of reports

Table 5.1.3-5 – Santa Barbara County Refactoring Status

Santa Barbara County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	0	0	0	0	0	0	0
Medium	0	0	0	0	0	0	0
Large	1	0	1	0	0	0	0
X-Large	0	0	0	0	0	0	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0

Figure 5.1.3-4 – Santa Barbara County Refactoring Development Burndown



5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Completed Wave 2C Ancillary Conversion activities
- ▶ Began Wave 4 Mock pre-activities (Wave 4A mock on schedule for April 1, 2023)

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed

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FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Build in progress
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

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Table 5.1.4-2 – Ancillary Conversion Milestones

WAVE	MOCK B	MOCK C	CUTOVER B	CUTOVER C
Wave 1	August 6, 2022	N/A	October 27, 2022	N/A
	Completed	N/A	Completed	N/A
Wave 2	December 3, 2022	January 28, 2023	February 23, 2023	March 10, 2023
	Completed	Completed	Completed	Completed
Wave 3	February 4, 2023	April 1, 2023	April 20, 2023	May 13, 2023
	Completed	Not started	Not started	Not started
Wave 4	April 8, 2023	June 3, 2023	June 29, 2023	July 15, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 10, 2023	July 29, 2023	August 31, 2023	September 16, 2023
	Not started	Not started	Not started	Not started
Wave 6	August 5, 2023	TBD	October 26, 2023	November 13, 2023
	Not started	Not started	Not started	Not started

Note: Ancillary Conversion only participates in B and C activities

5.1.5 CalWIN Migration Planning

- ▶ Began execution of the Internal Wave 3B activities
- ▶ Continued Wave 3C/4A planning coordination for the mock conversion run
- ▶ Continued breaking out parallel task execution activities for Wave 3B cutover plan
- ▶ Continued scaling to 58 Counties discussions

Table 5.1.5-1 – Cutover Migration Milestones

MOCK CUTOVER			
WAVE	CUTOVER A <i>(Users and Offices)</i>	CUTOVER B <i>(Active Cases and Closed Case < 2 years)</i>	CUTOVER C <i>(Closed Cases > 2 years)</i>
Wave 2	Completed	Completed	Completed
Wave 3	Completed	Completed	April 1, 2023
Wave 4	April 1, 2023	April 8, 2023	June 3, 2023
Wave 5	June 3, 2023	June 10, 2023	July 29, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD

Table 5.1.5-2 – Cutover Migration Milestones

WAVE	CUTOVER WINDOW	GO-LIVE
Wave 2C/3A	March 10, 2023– March 13, 2023	March 13, 2023
Wave 3B	April 20, 2023– April 24, 2023	April 24, 2023
Wave 3C/4A	May 12, 2023- May 15, 2023	May 15, 2023
Wave 4B	June 29, 2023 - July 3, 2023	July 3, 2023
Wave 4C/5A	July 14, 2023- July 17, 2023	July 17, 2023
Wave 5B	August 31, 2023 - September 4, 2023	September 4, 2023
Wave 5C/6A	September 15, 2023 - September 18, 2023	September 18, 2023
Wave 6B	October 26, 2023- October 30, 2023	October 30, 2023
Wave 6C	November 11, 2023- November 13, 2023	November 13, 2023

5.1.6 Deliverable Management

Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
77	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 2	<ul style="list-style-type: none"> Continued developing the Draft Deliverable (DDEL) Submission of the DDEL is due on April 5, 2023

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue to support Wave 1 - Counties post Go-Live
- ▶ Continue to support Wave 2 – Counties post Go-Live
- ▶ Continue to triage, assess, and resolve CalWIN Wave 1 and Wave 2 Post Go-Live Issues
- ▶ Continue Wave 3B cutover preparation (3B NAM)
- ▶ Prepare for Wave 4 mock cutovers (3B NAM, 3C/4A, 4B)

5.2.2 CalWIN Migration Planning

- ▶ Begin internal Wave 3B core Conversion activities
- ▶ Continue modeling Wave 3B activity plans for the different cutover window options
- ▶ Complete Wave 3C/4A mock cutover plan table read

5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
 - Continue planning for future data retention runs

5.2.4 Ancillary Systems Conversion

- ▶ Review and address tickets for Cutover 2B, 2C
- ▶ Begin Wave 3B cutover preparation
- ▶ Meet with Wave 4 Counties for mock cutover planning

5.2.5 Deliverable Management

Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
77	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 2	<ul style="list-style-type: none"> • Continue developing the DDEL • Submission of the DDEL is due on April 5, 2023

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

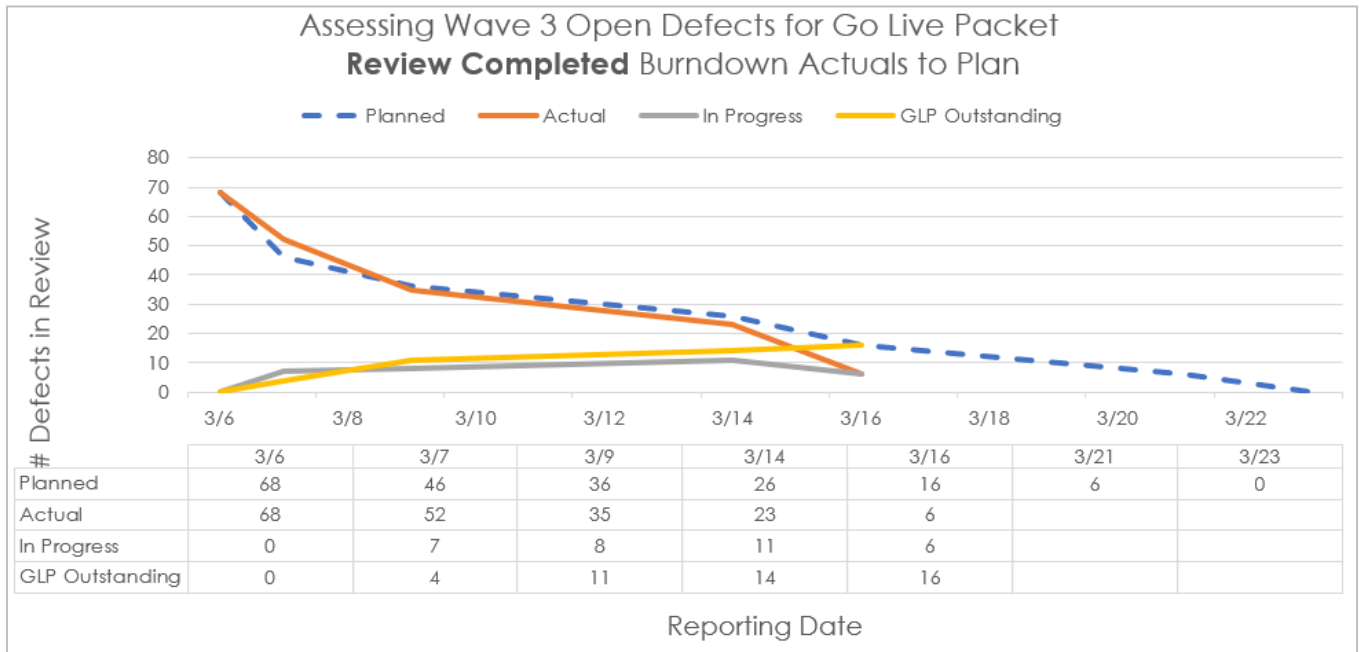
6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
6.1	<ul style="list-style-type: none"> • Wave 3 Open Defects Strike Team

- ▶ Continued CalWIN Functional Support coordination during March 13 – 17, 2023 by:
 - Supported Weekly Implementation Support Services (ISS) Team Leads Meeting on March 14, 2023, to highlight key workstream reporting items
 - Supported CalSAWS Weekly Status Meeting on March 15, 2023, to highlight key workstream reporting items
- ▶ Wave 2 Post-Go Live Support during March 13 – 17, 2023 by:
 - Provided virtual and extended support to Wave 2 Counties
 - Supported Daily Wave 2 Project Production Calls and Daily Wave 2 County Operations Calls
- ▶ Wave 3 County Preparation Support during March 13 – 17, 2023 by:
 - Supported Wave 3 County Prep Office Hours and Daily Debrief Calls
- ▶ Wave 3 Implementation Support during March 13 – 17, 2023 by:
 - Supported the Open Defects Strike Team meetings to assess open defects for inclusion in the Wave 3 Go Live Packet
 - 68 Conversion defects total (increased from 56)
 - Total of 16 new items to be added to the Go Live Packet

Figure 6.1.1-1 – Wave 3 Open Defects



- ▶ Wave 4 CalSAWS Configuration Support during March 13 – 17, 2023 by:
 - Supported CalSAWS Configuration Kickoff Meetings for Santa Cruz and San Mateo Counties

6.2 Activities for the Next Reporting Period

- ▶ Continue CalWIN Functional Support coordination during March 20 – 24, 2023 by:
 - Prepare for Implementation Support Services (ISS) Team Leads Meeting on March 21, 2023, to collaborate effectively with ISS
 - Prepare for Weekly CalSAWS Leadership Implementation Meeting on March 22, 2023, to align activities with CalSAWS Leadership
 - Prepare for CalSAWS Weekly Status Meeting on March 22, 2023, to highlight key workstream reporting items
- ▶ Wave 2 Post-Go Live Support during March 20 – 24, 2023 by:
 - Provide virtual and extended Support to Wave 2 Counties
 - Support Daily Wave 2 Project Production Calls and Daily Wave 2 County Operations Calls
- ▶ Wave 3 County Preparation Support during March 20 – 24, 2023 by:
 - Support Wave 3 County Prep Office Hours and Daily Debrief Calls
- ▶ Wave 3 Implementation Support during March 20 – 24, 2023 by:
 - Support the Open Defects Strike Team meetings to assess open defects for inclusion in the Wave 3 Go Live Packet
- ▶ Wave 4 CalSAWS Configuration Support during March 20 – 24, 2023 by:
 - Support CalSAWS Configuration for San Diego County

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
7.3	<ul style="list-style-type: none"> Risk 283 for Fresno County circuit delivery remains an ongoing risk after 2 failed attempts by Carriers

Table 7.1-2 – County Network Connectivity Readiness Status

CaIWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CaIWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CaIWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CaIWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	91.7%	71.3%
County Networking Connectivity	At risk	94.4%	84.7%

CaIWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	64.0%	35.8%
County Networking Connectivity	On track	49.1%	45.6%

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CalWIN WAVE 6 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	38.7%	21.2%
County Networking Connectivity	On track	17.5%	7.0%

- ▶ Wave 1
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 2
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 3
 - Completed all technical readiness activities
 - Received CalSAWS Request for Information (CRFI) for Connectivity to CalSAWS Amazon Connect using Call Control Panel (CCP)
 - Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support
- ▶ Wave 4
 - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
 - Continued to draft CalSAWS Request for Information (CRFI) for Regression Testing (To be transmitted to Counties by April 4, 2023)
 - Ongoing San Diego County Circuit delivery
 - Completed integration with San Diego County
 - Completed all technical readiness activities for San Diego build (Evoque DC)
 - Ongoing IPT readiness testing
 - Ongoing San Mateo County Circuit delivery
 - Completed AT&T Circuit delivery
 - Scheduled Level 3 Circuit install for March 30, 2023
 - Completed integration with San Mateo County
 - Ongoing Santa Cruz County Circuit delivery
 - Delivered and activated Century link circuit
 - AT&T circuit undeliverable; alternate carrier Comcast identified
 - County Integration completed for Santa Cruz
 - Ongoing Solano County Circuit delivery
 - Delivered and activated Comcast circuit
 - Completed integration with Solano County
 - AT&T circuit undeliverable; alternate AT&T circuit pending delivery date
- ▶ Wave 5
 - Received response to CRFI 22-126 CalSAWS Migration – Application Reference List Request from all 3 Counties
 - Awaiting response from all 3 Counties to CRFI 23-003 Received response to CRFI 22-126 CalSAWS Migration – Application Reference List Request by February 15, 2023
 - Ongoing Alameda County Circuit delivery
 - Delivered and activated Comcast circuit

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: March 13, 2023 to March 19, 2023

- Continue to track delivery of Lumen circuit
- Completed integration with Alameda County
- Ongoing Fresno County Circuit delivery
 - Continue to track delivery of both circuits Lumen and AT&T
 - Risk 283 for Fresno County related to Circuit delivery delays to be retired
- Ongoing Sonoma County Circuit delivery
 - Delivered and activated Century Link circuit
 - Continue to track delivery of Lumen circuit
 - County Integration completed for Sonoma County
- ▶ Wave 6
 - Submitted circuit orders for CalWIN Wave 6 Counties
 - Completed procurement and delivery of hardware to the warehouse
 - Ongoing Sacramento County Circuit delivery
 - Technical overview meeting conducted with County Exec's to outline project tasks and timeline.
 - County EDR assessments ongoing
 - Comcast Circuit delivery rescheduled to February 28, 2023
 - Continue to track delivery of both circuits Comcast and AT&T
 - Ongoing San Francisco County Circuit delivery
 - Continue to track delivery of Level 3 circuit
 - AT&T circuit delivered and pending activation (March 23, 2023)
 - Ongoing San Luis Obispo County Circuit delivery
 - Continue to track delivery of both circuits Level 3 and AT&T

7.2 Activities for the Next Reporting Period

- ▶ Provide support for CalWIN Wave 2 and Wave 3 Counties during migration and post go-live
- ▶ Provide troubleshooting support for Wave 4 to 6 Counties to connect to CalSAWS
- ▶ Continue to track circuit deliveries for Waves 4 to 6

7.3 Deviations from Plan/Adjustments

- ▶ Created Risk 281.4 for San Diego County for Point of Presence (POP) location change
 - New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
 - Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move
 - Completed all changes
 - Risk probability has been lowered and will remain a watchlist item

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

