



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: April 17, 2023, to April 23, 2023

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<p>QA PMO</p>	<ul style="list-style-type: none"> • Presented QA updates to CalSAWS Project Steering Committee • Participated in Wave 2 and Wave 3A Post-Implementation Calls • Participated in Green-Light: Wave 3 Go-Live • Participated in IV&V / PMO & QA Biweekly meeting • Completed the 23.03 Encryption/Decryption Security Retrospective • Coordinate Wave 2 Retrospective updates for JPA, PSC, and Quarterly Stakeholder meeting • Partner with BenefitsCal team on June Quarterly meeting preparation
<p>QA Technical</p>	<ul style="list-style-type: none"> • Prepared for Contact Center Orange County Onsite support • Advised on partner System Security Plan reviews and delivery • Continued review of BenefitsCal Application Transaction issues • Participated in Change Advisory Board (CAB) and Ticket Review
<p>QA Conversion</p>	<ul style="list-style-type: none"> • Participated in cutover for Wave 3B • Participated in Conversion defect strike team for Wave 3 and 4 • Participated Wave 3 Go Live Packet review and final updates • Continued to monitor defects for post Wave 1 - 3 • Conducted Week 1 Wave 4 County Data Validation (CDV) Execution
<p>QA Functional/Test</p>	<ul style="list-style-type: none"> • BenefitsCal Release 23.05 test execution in progress with a 100% execution rate, 92% pass rate, and 8% fail/block rate • CalSAWS Release 23.05 test execution in progress with a 98% execution rate, 94% pass rate, and 4% fail/block rate
<p>QA Implementation</p>	<ul style="list-style-type: none"> • Submitted comments for CalWIN ISS Implementation Complete Report • Reviewed Wave 6 County Change Discussion Guides: San Francisco and San Luis Obispo • Completed drafts of ISS Retrospective themes and next steps slides • Provided virtual support in Contra Costa, Santa Clara, and Tulare

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
3.46	QA Monthly Status Report – April 2023		<ul style="list-style-type: none"> • Submit FDEL by May 5, 2023
4.46	QA Work Plan – April 2023		<ul style="list-style-type: none"> • Submit FDEL by May 5, 2023
7.46	QA Test Monthly Report – April 2023		<ul style="list-style-type: none"> • Submit FDEL by May 5, 2023
12.46	Assessment of CalSAWS Migration Work Plan Update – April 2023		<ul style="list-style-type: none"> • Submitted FDEL on April 19, 2023
49	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 2		<ul style="list-style-type: none"> • Submit DDEL by May 1, 2023
55	Assessment of CalSAWS Migration Project Control Document Update		<ul style="list-style-type: none"> • Submit DDEL by April 25, 2023
71.17	ClearBest Performance Report		<ul style="list-style-type: none"> • Submit FDEL by May 15, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT – Systems Security Plan 2023 Annual Update		<ul style="list-style-type: none"> • FDEL schedule is under review
WP-11.2	OCAT - System Documentation - 2023 Annual Update		<ul style="list-style-type: none"> • Submit DDEL comments by May 4, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-26.17	BenefitsCal – CX Monthly Report – February/March 2023		<ul style="list-style-type: none"> Submit FDEL comments by April 25, 2023
WP-27.14	BenefitsCal – Monthly M&O Report - March 2023		<ul style="list-style-type: none"> Submit FDEL comments by April 24, 2023
WP-28.13	BenefitsCal – Work Plan Monthly Updates – April 2023		<ul style="list-style-type: none"> Submit FDEL comments by May 12, 2023
WP-29.13	BenefitsCal – Monthly Status Report – April 2023		<ul style="list-style-type: none"> Submit FDEL comments by May 12, 2023



Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.13	CalWIN Implementation - County Change Guide - Alameda W5		<ul style="list-style-type: none"> Submit FDEL comments by April 25, 2023
WP-2.14	CalWIN Implementation - County Change Guide - Fresno W5		<ul style="list-style-type: none"> Submit FDEL comments by April 25, 2023
WP-2.15	CalWIN Implementation - County Change Guide - Sonoma W5		<ul style="list-style-type: none"> Submit FDEL comments by April 25, 2023
WP-3.02	CalWIN Implementation - CalWIN County Implementation Completion Report - Contra Costa, Santa Clara, and Tulare W2		<ul style="list-style-type: none"> Submit FDEL comments by May 5, 2023
WP-58.13	CalWIN Implementation - Requirements Traceability Matrix Wave 2 Completion		<ul style="list-style-type: none"> Submit FDEL comments by May 19, 2023
59.28	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – April 2023		<ul style="list-style-type: none"> Submit FDEL by May 12, 2023

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DEL #	DELIVERABLE NAME		STATUS
WP-62.10	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 10		<ul style="list-style-type: none">• Submit FDEL comments by May 12, 2023
63.06	CalWIN Implementation – Assessment of CalWIN Implementation Training Plan for Wave 6 counties		<ul style="list-style-type: none">• Submit DDEL comments by May 22, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 2 and Wave 3A Post-Implementation Calls
- ▶ Participated in CalSAWS PMO Status meeting on April 18, 2023
- ▶ Participated in the Imaging Migration Status meeting on April 18, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on April 18, 2023
- ▶ Participated in Green-Light: Wave 3 Go-Live on April 19, 2023
- ▶ Participated in CalSAWS Batch Performance review on April 19, 2023
- ▶ Participated in CalSAWS Project Steering Committee on April 20, 2023
- ▶ Participated in IV&V / PMO & QA Biweekly meeting on April 21, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model (CM)
 - Facilitated the Wave 2 retro recap session for Contact Center, Lobby Management, and Imaging on April 17, 2023
 - Facilitated the 23.03 Encryption/Decryption Security Retro #2 on April 20, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Tech Sync Meeting on April 17, 2023
- ▶ Participated in Collections, Fraud, & Task Management Review on April 17, 2023
- ▶ Participated in Shell Case PDFs Purged meeting on April 17, 2023
- ▶ Participated in Strike team (RE/SAR7) meeting on April 17 and 21, 2023
- ▶ Participated in Performance Test Touchpoint on April 18, 2023
- ▶ Participated in Discuss E-App linking design approach meeting on April 18, 2023
- ▶ Participated in Section Directors Meeting on April 18, 2023
- ▶ Participated in Pre-Performance Report Review Meeting on April 18, 2023
- ▶ Participated in DBCR/CTCR Review meetings on April 18 and 20, 2023
- ▶ Participated in Technical Committee Agenda and Meeting on April 19, 2023
- ▶ Participated in Consortium FinOps meeting on April 19, 2023
- ▶ Participated in CalSAWS Weekly Status Meeting on April 19, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on April 19, 2023
- ▶ Participated in CalSAWS Performance Report Meeting on April 20, 2023
- ▶ Participated in 23.03 Baseline Release Encryption/Decryption Security Change Retro Session Part 2 on April 20, 2023
- ▶ Participated in CalSAWS Project Steering Committee (PSC) Meeting on April 20, 2023
- ▶ Participated in Weekly meeting for Architecture discussion on April 20, 2023
- ▶ Participated in Training Environment Readiness meeting on April 20, 2023
- ▶ Participated in IV&V / PMO & QA Bi-Weekly Meeting on April 21, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases meeting on April 17, 2023
 - Participated in the BenefitsCal Operations meeting on April 18, 2023
 - Participated in Transactions Failures Meeting on April 18 and 20, 2023
 - Participated in BenefitsCal DD&I / M&O review on April 18 and 20, 2023
 - Participated in BenefitsCal ROI release isolated Performance testing plan and CalSAWS environment alignment on April 20, 2023
 - Continued reviewing BenefitsCal deliverables and release activities

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- ▶ Batch
 - Participated in Batch Performance meeting on April 19, 2023
 - Participated in Wave 3 Interface Partners File Transfers Cutover Activities Call on April 19, 2023
 - Participated in Fiscal interfaces and testing meeting on April 19, 2023
 - Participated in CalSAWS Batch – Weekly Roundup meeting on April 20, 2023
- ▶ CalWIN
 - Participated in CalWIN Ancillary Cutover
 - Participated in Wave 2 Post-Implementation County and project Operations Calls
 - Participated in Daily Debrief for Wave 3 County Prep Phase
 - Participated in Wave 3 County Prep Office Hours
 - Participated in CalWIN Wave 4 TPOC meeting on April 18, 2023
 - Participated in Wave 4 Functional File Processing review on April 19, 2023
 - Participated in Stage Gate Review meeting on April 21, 2023
 - Participated in Cutover (3B) Go-Live Stage Gate Review(s) on April 21, 2023
 - Participated in Wave 3 CalWIN to CalSAWS Go-Live Cutover Update meeting on April 22 and 23, 2023
 - Participated in Wave 3B Cutover - Clickthrough Checkpoint on April 23, 2023
- ▶ Central Print
 - Continued to review the Gainwell System Security Plan
 - Participated in CalSAWS Central Print Status Meeting on April 17, 2023
- ▶ Contact Center
 - Participated daily in Santa Barbara County Model Office
 - Participated daily in Orange County Model Office
 - Participated daily in Ventura County Model Office
 - Participated in Wave 2 Retro Recap - Contact Center, Lobby Management & Imaging on April 17, 2023
 - Participated in Orange CalSAWS Contact Center Discussions on April 17, 2023
 - Participated in Sacramento County CalSAWS IVR-Contact Center Weekly Design Sessions on April 17, 2023
 - Participated in Sonoma and Alameda County CalSAWS IVR-Contact Center Monthly Design Sessions on April 18, 2023
 - Participated in San Bernardino CSC Support Meeting on April 18, 2023
 - Participated in CalSAWS/Los Angeles Contact Center Discussions on April 18, 2023
 - Participated in Worker Facing VA Design Sessions on April 18 and 20, 2023
 - Participated in Solano CalSAWS IVR-Contact Center Design on April 19, 2023
 - Participated in Santa Cruz CalSAWS IVR-Contact Center Design on April 19, 2023
 - Participated in Santa Barbara IVR Contact Center Design Sessions on April 19, 2023
 - Participated in CalSAWS Contact Center Internal Review on April 19, 2023
 - Participated in Riverside Support for Contact Center on April 19, 2023
 - Participated in San Diego Contact Center IVR Discovery Sessions on April 20, 2023
 - Participated in Marin Support Meeting on April 20, 2023
 - Participated in CalSAWS Voice Bots/RPA Weekly Check-In on April 20, 2023
 - Participated in AWS/CalSAWS Contact Center meeting on April 20, 2023
 - Participated in CalSAWS VA Team Weekly Check-In on April 20, 2023
 - Participated in San Mateo Contact Center Design Sessions on April 20, 2023
 - Participated in Contact Center Team meeting on April 21, 2023

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- ▶ General Assistance/General Relief (GA/GR)
 - Participated in scheduled meetings
- ▶ Security
 - Participated in CalSAWS/ForgeRock CSOM sync meeting on April 19, 2023
 - Participated in AWS Lambda Inspector Findings and Alignment to Release Deployments Meeting on April 20, 2023
 - Participated in SSP Path Forward Meeting on April 21, 2023
- ▶ Service Management
 - Participated in ServiceNow Management meetings
- ▶ Lobby Management
 - Participated in Wave 2 Retro Recap - Contact Center, Lobby Management and Imaging on April 17, 2023
 - Participated in Integrated Lobby Management Touchpoint on April 18, 2023
 - Reviewed Ventura Lobby Management Configuration on April 19, 2023
 - Participated in Unmanaged County Lobby Equipment meeting on April 20, 2023
 - Participated in Contra Costa Kiosk & Lobby Tablet Flow Design on April 20, 2023
 - Participated in Santa Clara Lobby Kiosks Deployment/Go-Live working session on April 21, 2023

1.3.3 Imaging

- ▶ Participated in Manual document upload - notification meeting on April 17, 2023
- ▶ Participated in Wave 2 Retro Recap - Contact Center, Lobby Management & Imaging on April 17, 2023
- ▶ Participated in the Imaging Migration Status meeting on April 18, 2023
- ▶ Participated in San Diego Document Migration Check-In on April 18, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 2 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 3 County Prep office hours calls
- ▶ Participated in Daily Wave 3 County Prep Daily debrief calls
- ▶ Conducted CDV Wave 4 Execution
- ▶ Participated in the Daily CDV Wave 4 County Prep Office hours
- ▶ Participated in the Daily CDV Wave 4 Triage meeting
- ▶ Monitored Wave 2 post-cutover county defects and priorities
- ▶ Monitored Wave 3 CDV findings
- ▶ Monitored and support UAT2 security profile maintenance activities
- ▶ Participated in the Shell Cases PDFs purged in CalWIN meeting on April 17, 2023
- ▶ Participated in Defect Strike Team on April 17, 2023
- ▶ Participated in Wave 3 and 4 Conversion defects meeting on April 18, 2023
- ▶ Participated in the Strike Team for W2 GLP meeting on April 18 and 20, 2023
- ▶ Participated in the Potential Fact Sheets Topic Review on April 18, 2023
- ▶ Participated in the CalWIN Document Migration meeting on April 19, 2023
- ▶ Participated in the CalSAWS Go-live Green Light for Wave 3 on April 19, 2023
- ▶ Participated in CalWIN Ancillary cutover Wave 3 activities starting April 20, 2023
- ▶ Participated in the weekly Defect Strike team on April 21, 2023

1.3.4 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect meetings
 - Participated in MC SCR Touchpoint Meeting on April 19, 2023
 - Participated in the following design meetings:
 - CR 82920 - BREfS Initiative 9 - Separation of Verifications by Source
 - CR 171877 - Inbound EDI 834 Processing Failure Notification
 - CR 180738 - 834 Enrollment and Delegation Data Alignment Feed
 - CR 185068 - IFSV, ESI, Non-ESI Upgrade
 - CR 185143 - VLP Upgrade from SOAP to JSON Service
 - CR 200353 - Notices Updates for R23.9
 - CR 223157 - Negative Actions - Updates to Exchange eligibility
 - CR 223819 - Consider prior months for annual subsidy determination
 - CR 228956 - Federal Rule Changes for Exchange programs
 - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
 - CR 239636 - Admin Edit Functionality Enhancements
 - Reviewed twenty (20) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
23.02	1
23.03	9
23.05	6
23.07	3
23.09	1
Grand Total	20

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in the GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting on April 17, 2023
 - Participated in the Manual document upload - worker notification meeting on April 17, 2023
 - Participated in the BenefitsCal Operation Review meeting on April 18, 2023
 - Participated in the DD&I and M&O reviews on April 18 and 20, 2023
 - Participated in the BenefitsCal Weekly PM Standup meeting on April 19, 2023
 - Participated in the Daily Transaction Failure meeting

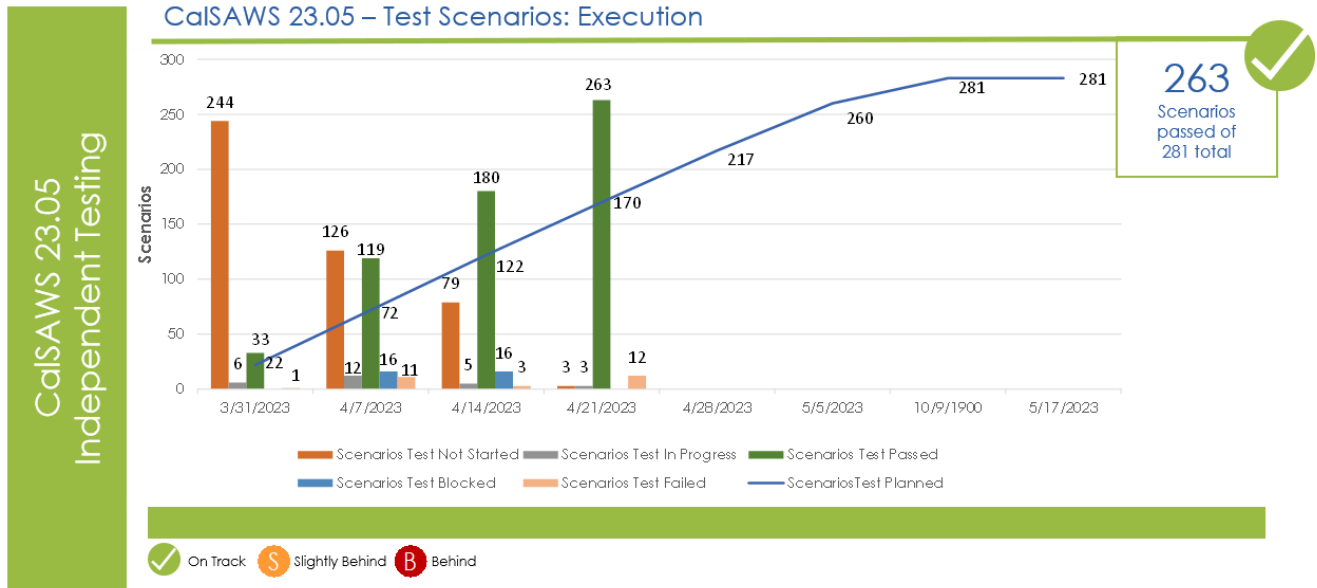
1.3.6 Test

- ▶ CalSAWS Release 23.05
 - Completed QA review test activities

- o Continued Independent Testing

Table 1-7 – CalSAWS 23.05 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.05 - ClearBest QA Independent Test Results	281	1% (3)	1% (3)	94% (263)	4% (12)	0% (0)



► BenefitsCal Activities

- o Completed QA verification of BenefitsCal 23.04.24 Priority Release items
- o Monitored BenefitsCal 23.04.24 Priority Release scope, for M&O and M&E updates
- o Reviewed BenefitsCal 23.04.24 Priority Release notes
- o Communicated QA Verification status for BenefitsCal 23.04.24 Priority Release
- o Continued Independent Test execution (defect re-test) on BenefitsCal 23.05.21 Major Release
- o Monitored Independent Test execution progress for BenefitsCal 23.05.21 Major Release
- o Identified and communicated QA Verification scope for BenefitsCal 23.05.25 Monthly Release

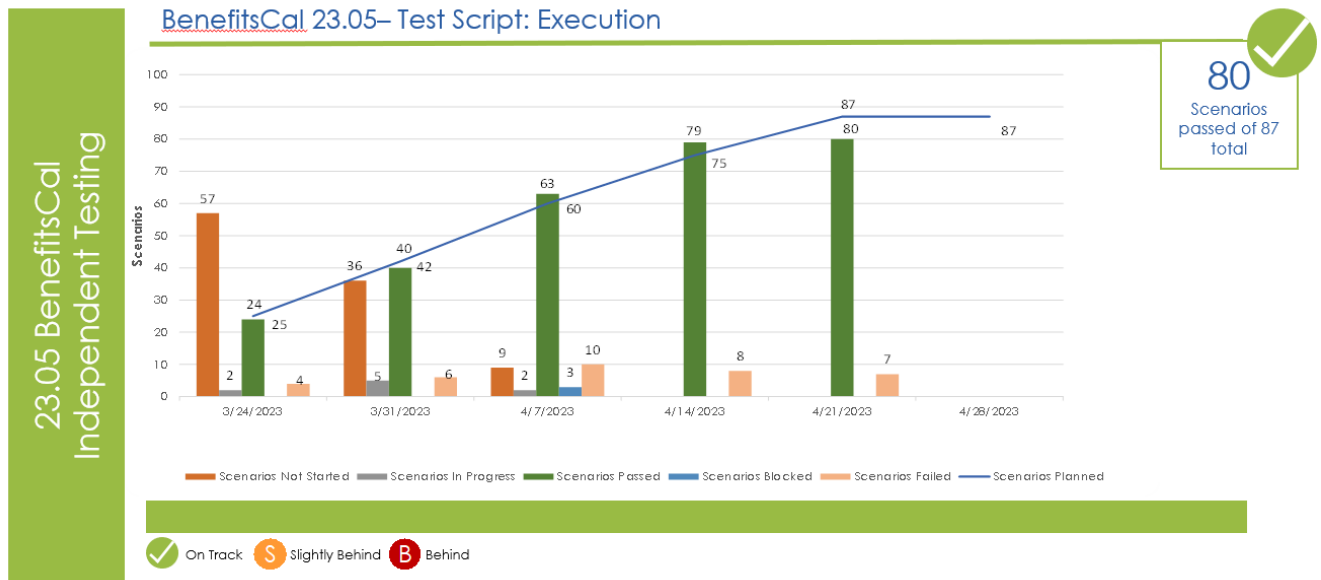
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Table 1-8 – BenefitsCal 23.05 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
BenefitsCal 23.05 - ClearBest QA Independent Test Results	87	0% (0)	0% (0)	92% (80)	8% (7)	0% (0)



- ▶ Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on April 18, 2023
 - Participated in Test Touchpoint meeting on April 19, 2023
 - Participated in Wave 3 State/Fiscal Reports meeting on April 20, 2023
 - Participated in Interface Team Weekly Touchpoint/RACI Meeting on April 20, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on April 18, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in Wave 2 Post-Implementation Project Production Calls
 - Participated in Wave 2 Post-Implementation Internal Status Calls
 - Participated in Wave 2 Post-Implementation County Operations Calls
 - Participated in daily Wave 3 County Prep Office hours
 - Participated in daily Wave 3 County Prep Debriefs
 - Participated in Weekly ISS Implementation Manager Touchpoint on April 17, 2023
 - Participated in Weekly Implementation Team meeting on April 17, 2023
 - Participated in Fresno T-6W Change Readiness Survey meeting on April 17, 2023
 - Participated in Sonoma T-6W Change Readiness Survey meeting on April 17, 2023
 - Finalized Best Practices for County Change Discussions on April 17, 2023
 - Participated in OCM Team Check-In on April 17, 2023

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- Participated in San Mateo Configuration Verification Session on April 17 - 19, 2023
- Provided Post-Implementation virtual support in Contra Costa, Santa Clara, and Tulare on April 17 - 21, 2023
- Reviewed Wave 6 County Change Discussion Guides for San Francisco and San Luis Obispo on April 17 – 21, 2023
- Completed drafts of ISS Workstream Retrospective themes and next steps slides on April 18, 2023
- Participated in Weekly ISS Team Leads Tuesday Standup meeting on April 18, 2023
- Supported the Santa Clara County Retrospective Wrap-up on April 18, 2023
- Participated in Change Discussion Guide Working Session: Sacramento County on April 18 - 20, 2023
- Participated in TOSS & IPOC Meeting: Alameda County on April 18, 2023
- Participated in TOSS & IPOC Meeting: Santa Barbara County on April 18, 2023
- Participated in Training Advisory Council meeting on April 18, 2023
- Participated in Wave 3 Monthly IPOC meeting on April 18, 2023
- Participated in Go-Live Event Green Light Meeting - Wave 3 on April 19, 2023
- Participate in OCM Leads Meeting on April 19, 2023
- Participated in TOSS & IPOC Meeting: Ventura County on April 19, 2023
- Participated in Alameda T-6 Change Readiness Survey Results on April 19, 2023
- Participated in Project Steering Committee meeting on April 20, 2023
- Participated in OCM Executive Team meeting on April 20, 2023
- Participated in Wave 5 Weekly PPOC Change Discussion on April 20, 2023
- Submitted comments for CalWIN ISS Implementation Complete Report on April 20, 2023
- Conducted Implementation QA Team meeting on April 21, 2023
- Participated in Weekly Risk Review meeting on April 21, 2023
- ▶ Release Management
 - Conducted SCR reviews for the 23.05 Release

1.3.8 OCAT

- ▶ Continued reviewing the OCAT System Security Plan (SSP) 2023 Annual Update
- ▶ Participated in OCAT SSP Comments Review Meeting with Consortium Security, EY, and QA on April 18, 2023
- ▶ Participated in ForgeRock/CalSAWS/OCAT Accounts Meeting on April 18, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 3 Post-Implementation Project, County, and Executive Calls
- ▶ Participate in CalSAWS PMO Status meeting on April 25, 2023
- ▶ Participate in the Imaging Migration Status meeting on April 25, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on April 25, 2023
- ▶ Participate in OCAT Operation & Release Management Meeting on April 26, 2023
- ▶ Participate in CalSAWS Batch Performance review on April 26, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Participate in BenefitsCal Alignment Session April 24, 2023

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- Facilitate an RM Retro brainstorm session on April 25, 2023
- Facilitate BenefitsCal Communication & Resource retro recap session on April 27, 2023
- Facilitate BenefitsCal Collaboration Model June meeting preparation session on April 28, 2023
- Facilitate Conversion & CDV retro recap session on April 28, 2023
- Facilitate Implementation retro recap session on April 28, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Meeting on April 24, 2023
- ▶ Participate in Collections, Fraud, & Task Management Review on April 24, 2023
- ▶ Participate in App/Dev meeting on April 25, 2023
- ▶ Participate in Section Directors Meeting on April 25, 2023
- ▶ Participate in Consortium Financial Operations meeting on April 25, 2023
- ▶ Participate in CalSAWS – Meridian Knowledge Systems (MKS) Monthly Status Call on April 25, 2023
- ▶ Participate in DBCR/CTCR Review meetings on April 25 and 27, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on April 26, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on April 26, 2023
- ▶ Participate in Training - Prep Enablement Sync Meeting on April 26, 2023
- ▶ Participate in Environment Integration/Management Review on April 27, 2023
- ▶ Participate in Review Monthly Over 15 seconds Report on April 27, 2023
- ▶ Participate in Environment Integration/Management Review on April 27, 2023
- ▶ Participate in CalWIN OPAC Meeting on April 27, 2023
- ▶ BenefitsCal
 - Participate in Scope Review of upcoming Releases on April 24, 2023
 - Participate in the BenefitsCal Operations meeting on April 25, 2023
 - Participate in BenefitsCal meetings on April 25 and 27, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participate in Wave 3 Counties Batch Files Transfers Bridge on April 24, 2023
 - Participate in Wave 3 Interface Partners File Transfers Bridge on April 24, 2023
 - Participate in Wave 3 FIS File Transfers Cutover Activities Bridge on April 24, 2023
 - Participate in Batch Performance meeting on April 26, 2023
 - Participate in Batch Weekly Roundup on April 27, 2023
 - Participate in Wave 3 Production Batch support
- ▶ CalWIN
 - Participate in Wave 3 Post-Implementation Project and County Operations Call
 - Participate in Wave 3B County Clickthrough, CalHEERS and GA/GR Correspondence Smoke Testing Meeting on April 24, 2023
 - Participate in Wave 3 Go-Live Cutover: Review Go/No-Go Criteria and Assess for Go-Live Meeting on April 24, 2023
 - Participate in Wave 3 Executive Status Call
 - Participate in Wave 3 Daily Debrief - County Prep Phase
 - Participate in Wave 4 County Prep Phase Kickoff on April 25, 2023

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- Participate in CalWIN Wave 3 - TPOC meetings on April 26, 2023
- Participate in CalWIN Wave 5 - TPOC meeting on April 27, 2023
- ▶ Central Print
 - Continued to review the Gainwell System Security Plan
- ▶ Contact Center
 - Participate daily in on-site support at Orange County
 - Participate in Worker Facing VA Design Sessions on April 25 and 27, 2023
 - Participate in Solano CalSAWS IVR-Contact Center Design on April 26, 2023
 - Participate in Santa Cruz CalSAWS IVR-Contact Center Design on April 26, 2023
 - Participate in CalSAWS Contact Center Discussion on April 26, 2023
 - Participate in AWS/CalSAWS Contact Center meeting on April 27, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR meetings
- ▶ Security
 - Participate in Security Status Meeting on April 28, 2023
 - Continue to review Partner System Security Plans
- ▶ Service Management
 - Participate in April Helpdesk Operations Meeting on April 27, 2023
 - Participate in ServiceNow Process Improvement Review on April 27, 2023
 - Participate in Monthly Helpdesk Trends Meeting on April 27, 2023
- ▶ Lobby Management
 - Participate in Integrated Lobby Management Touchpoint on April 25, 2023
 - Participate in Solano Lobby Management Planning/Consultation on April 25, 2023
 - Participate in Contra Costa Kiosk & Lobby Tablet Flow Design on April 27, 2023
 - Participate in Santa Clara Lobby Kiosks Deployment/Go-Live working session on April 28, 2023

1.4.3 Imaging

- ▶ Participate in the Imaging Migration Status meeting on April 25, 2023
- ▶ Participate in San Diego Document Migration Check-In on April 25, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 3 Post-Implementation Project production calls
- ▶ Conduct CDV Wave 4 Execution
- ▶ Participate in the Daily CDV Wave 4 County Prep Office hours
- ▶ Participate in the Daily CDV Wave 4 Triage meeting
- ▶ Monitor Wave 2 and 3 post-cutover county defects and priorities
- ▶ Monitor Wave 4 CDV findings
- ▶ Monitor and support UAT2 security profile maintenance activities
- ▶ Participate in the Collections, Fraud & Task Management Review on April 24, 2023
- ▶ Participate in Defect Strike Team on April 24, 2023
- ▶ Participate in the Conversion SCRs meeting on April 25, 2023
- ▶ Participate in the Strike Team for W2 GLP meeting on April 25 and 27, 2023
- ▶ Participate in the OPAC meeting on April 27, 2023
- ▶ Participate in the CAISAWS – State and Fiscal Reports on April 27, 2023
- ▶ Participate in the Wave 2 Recap – Conversion and CDV April 27, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: April 17, 2023, to April 23, 2023

- ▶ Participate in the weekly Defect Strike team on April 28, 2023

1.4.4 Functional

- ▶ M&O
 - Participate in SAWS Test Daily Connect meetings
 - Participate in MC Correspondence Committee Meeting on April 27
 - Participate in the following design meetings:
 - CR 165890 - ROP Batch Phase II
 - CR 180738 - 834 Enrollment and Delegation Data Alignment Feed
 - CR 185143 - VLP Upgrade from SOAP to JSON Service
 - CR 200352 - 2024 Renewals
 - CR 200353 - Notices Updates for R23.9
 - CR 223157 - Negative Actions - Updates to Exchange eligibility
 - CR 223819 - Consider prior months for annual subsidy determination
 - CR 223830 - Reconciliation Enhancements
 - CR 228956 - Federal Rule Changes for Exchange programs
 - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
 - CR 226108 - Comprehensive Carrier Reconciliation Design Documentation
 - CR 239636 - Admin Edit Functionality Enhancements
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in the BenefitsCal Weekly PM Standup meeting on April 26, 2023
 - Monitor development progress for the CalWORKS Time Clocks function due to CalSAWS and ForgeRock dependencies
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in the Daily Transaction Failures meeting
 - Participate in the combined DD&I and M&O check-in meetings
 - Participate in the BenefitsCal Operation Review weekly meeting
 - Participate in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting

1.4.6 Test

- ▶ CalSAWS Release 23.05
 - Continue Independent Test execution
 - Continue defect re-testing
 - Conduct production defect review activities
- ▶ BenefitsCal Activities
 - Continue Independent Test execution on BenefitsCal 23.05.21 Major Release
 - Monitor Independent Test progress for BenefitsCal 23.05.21 Major Release
 - Monitor BenefitsCal 23.05.25 Monthly Release for M&O and M&E updates
 - Start QA verification of BenefitsCal 23.05.25 Monthly Release items set to "UAT Deployed" status
- ▶ Priority Release / RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities

- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on April 25, 2023
 - Participate in PIT RACI meeting on April 25, 2023
 - Participate in Test Touchpoint meeting on April 26, 2023
 - Participate in Wave 3 State/Fiscal Reports meeting on April 27, 2023
 - Participate in Interface Team Weekly Touchpoint meeting on April 27, 2023
 - Participate in CalSAWS – State and Fiscal Reports meeting on April 27, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on April 25, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in Wave 3 Post-Implementation Project Production Calls
 - Participate in Wave 3 Post-Implementation Internal Status Calls
 - Participate in Wave 3 Post-Implementation County Operations Calls
 - Participate in Wave 3 Post-Implementation Executive Status Calls
 - Participate in Wave 3 CalWIN Go-Live Cutover updates on April 23 - 24, 2023
 - Provide Post-Implementation onsite floor support in Orange, Santa Barbara, and Ventura on April 24 - 28, 2023
 - Participate in Sacramento Draft Work Project Check-Ins on April 24 - 28, 2023
 - Review Wave 6 Change Discussion Guide for Sacramento on April 24 - 28, 2023
 - Participate in Weekly ISS Implementation Manager Touchpoint on April 24, 2023
 - Participate in Weekly Implementation Team meeting on April 24, 2023
 - Participate in TOSS & IPOC Meeting: San Mateo County on April 25, 2023
 - Participate in TOSS & IPOC Meeting: Santa Cruz County on April 25, 2023
 - Participate in Weekly ISS Team Leads Tuesday Standup meeting on April 25, 2023
 - Participate in TOSS & IPOC Meeting: Sonoma County on April 25, 2023
 - Participate in Wave 4 County Prep Phase Kickoff on April 25, 2023
 - Participate in Wave 5 IPOC meeting on April 26, 2023
 - Participate in TOSS & IPOC Meeting: San Francisco County on April 26, 2023
 - Participate in OCM Leads Meeting on April 26, 2023
 - Participate in TOSS & IPOC Meeting: Fresno County on April 26, 2023
 - Participate in Solano Configuration Verification Sessions on April 26 – 27, 2023
 - Participate in CalWIN OPAC meeting on April 27, 2023
 - Participate in OCM Executive Team meeting on April 27, 2023
 - Participate in Wave 5 Weekly PPOC Change Discussion on April 27, 2023
 - Participate in OCM Team Check-In on April 28, 2023
 - Participate in Wave 2 Implementation Retro Session - Touch Point on April 28, 2023
- ▶ Release Management
 - Conduct SCR reviews for the 23.05 Release

1.4.8 OCAT

- ▶ Continue reviewing the OCAT System Security Plan (SSP) 2023 Annual Update
- ▶ Begin reviewing OCAT System Documentation Deliverable (SDD) 2023 Annual Update
- ▶ Participate in OCAT Operation & Release Management Meeting on April 26, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None