



Change Order No. 7 – Work Order No. 2: Implementation Support Staff Augmentation Services

Purpose

The purpose is to provide the proposed Statement of Work to Implementation Support Staff Augmentation Services to support Consortium Implementation activities for each Wave go-live, as required.

Scope

The scope of the Implementation Support Staff Augmentation Services includes providing staff to:

- To supplement the Consortium Targeted On-Site Support (TOSS) team.
- Provide in-county, go-live support to the CalWIN counties.
- Perform implementation activities as directed by the Consortium Implementation Manager.

The activities and outcomes of the Implementation Support Staff Augmentation Services will be reported in the ClearBest CalSAWS Del #03 – QA Monthly Status Report.

Timeframe

The anticipated timeframe for the Implementation Support Staff Augmentation Services is from March 20 – December 31, 2023.

Staffing

Staff identified to provide Implementation Support Staff Augmentation Services are estimated to work 40-45 hours per week in the QA Specialist II role as required to support on-site services. If additional hours are required, they will not exceed those approved in advance by the Consortium.

Cost

Implementation Support Staff Augmentation Services will be invoiced on a time-and-materials basis at an hourly rate of \$134/hour. The rate includes travel costs. Hours have been estimated for up to three (3) people. The total hours for Staff Augmentation are not to exceed 5,175 hours. Total costs are not to exceed \$693,450 dollars.

QA STAFF ROLE	ESTIMATED HOURS	RATE	TOTAL COST (NOT TO EXCEED)
QA Specialist II	5,175	\$134	\$693,450
Total	5,175		\$693,450



Costs by SFY

The following provides the maximum costs for Implementation Support Staff Augmentation Services by SFY:

SERVICE	SFY 22/23	SFY 23/24	Total (Not To Exceed)
Implementation Support Staff Augmentation Services	\$36,180	\$657,270	\$693,450
Total	\$36,180	\$657,270	\$693,450

Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the Execution Dates set forth below.

CalSAWS Consortium

By: _____
Printed Name: Michael Sylvester
Title: Board Chair
Date: _____

ClearBest, Incorporation

By: _____
Printed Name: Wendy Battermann
Title: President
Date: _____

CalSAWS Consortium

By: _____
Printed Name: John Boule
Title: Executive Director
Date: _____

APPROVED AS TO FORM:

Jeff Mitchell
Consortium Legal Counsel