



Adoption from September 2021 to March 2023

Total Applications Submitted



1,911,216

households took the first step to receive food, cash, and/or medical assistance.

984,319 Applications submitted through **GetCalFresh**

816,854 Applications submitted by **Customers**

110,043 Applications submitted by **CBOs**

59,132

Households completed an application in their **native language** (19 languages available)

Customer Accounts Created



1,647,156

Customers created accounts to apply for and manage their benefits on BenefitsCal.

CBO Accounts Created



4,814

CBOs are now equipped to assist customers on BenefitsCal.

Total RE/PR/Change Reporting



1,249,347

537,578 **Renewals** completed by households.

390,121 **Periodic Reports** completed by households.

321,648 households **reported a change** with no need to call or go into a county office.

Documents Uploaded

17,979,765

sheets of paper saved from printed verifications + time saved by reducing steps to share documents.