

CalSAWS

DATE	Thursday, April 13, 2023
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, April 27, 2023
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X- Ref SCR
RWR	23.03.x2	CA-214024	Phase I - Add Common NOA Fragments for Threshold Generation - Medi-Cal	330	Premise	Start Build	Client Correspondence	Correspondence	Approved by Virginia Bernal 03/27/2023	
RWR	23.03.x3	CA-237111	Add Threshold Languages for MAGI / NonMAGI Older Adult Expansion NOAs	975	Premise	Start Build	Client Correspondence	Correspondence	Expedited 'Start Build' Approval from Karen R., 08/30/2022	CH-159158
RWR		CA-248954	San Benito E2Lite functionality	45	CalSAWS M&E	Production Deployment	Batch Operations	Welfare to Work/WPR	Gingko Luna 9/22/22	
RWR	23.03.x3	CA-249291	Add Missing Languages for Former Foster Youth (FFY) Threshold NOAs.	124	Premise	Start Build	Client Correspondence	Correspondence	Approved 03/17/2023-V.Bernal	
RWR	23.03.x2	CA-255009	Add Variable translations to CF Approval Message	124	Premise	Start Build	Client Correspondence	Correspondence	Reviewed and approved by Caroline Bui on 3/21/2023	
22.11	23.01.05	CA-253872	Update Direct Deposit Inbound Reader file for Wells Fargo Bank	88	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	By Claudia Pinto on 12/14/2022	
23.01	23.02.07	CA-255475	Automated CalFresh mass replacement issuance for January 2023	113	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Sheryl Eppler - 01/31/2023	
23.02	23.02.26	CA-250598	Set Customer Privacy Records for Contra Costa Confidential Cases	55	CalSAWS M&E	Production Deployment	BenefitsCal	Self Service Portal	Approved by Josephine Chew (Contra Costa) 1/27/2023	
23.02	23.02.14	CA-252238	DCR for County Office for Office Detail/Office Mapping Wave 2 Counties	45	CalSAWS M&E	Production Deployment	BenefitsCal	Self Service Portal	Approved by Dymas Pena on 11/7/2022	
23.02	23.02.17	CA-254976	Add encryption/decryption to the inbound and outbound Interface files for San Diego County	155	CalSAWS M&E	Start Build	Fiscal	Other	Approved by Carlos Zepeda on 1/16/2023.	
23.02	23.03.16	CA-255434	DCR to update worker schedule and home page with outage Information for wave 3	71	CalSAWS M&E	Production Deployment	Online	Usability	Non-Committee Approved by Frederick Gains on 3/13/2023	
23.02	23.03.07	CA-257442	DCR for e-Application App Date GetCalFresh Apps	11	CalSAWS M&E	Production Deployment	BenefitsCal	Self Service Portal	Approved by Dymas Pena on 3/6/2023	
23.02	23.03.16	CA-258126	CW Disc. NOA for RE M40-181A is not stating the reason for the Disc.	65	Premise	Production Deployment	Client Correspondence	Other	Approved by Maria Arceo on 3/13/2023	
23.03		CA-220018	CalWIN GA GR Solution Changes - Wave 3	17	CalSAWS M&E	Production Deployment	Eligibility	GA/GR	Approved by Adelaide Mendoza 1/17/2023	
23.03	23.03.31	CA-250288	Advance the Medi-Cal RE Due date for Individuals Aged or will Age out of YAE	113	Premise	Production Deployment	CalHEERS	Medi-Cal/CMSP	Streamline Approval received by Maggie Orozco-Vega 2/16/2023	

23.03		CA-251462	Create batch to FTP Collections Interface File to CalWIN Migration Counties	88	CalSAWS M&E	Production Deployment	Fiscal	Collections	This SCR has been approved by non-committee review on 10/17/2022.	
23.03	23.05.XX	CA-255435	Update worker schedule status for wave 4 CalWIN outage period	45	CalSAWS M&E	Production Deployment	Online	Usability	Non-Committee approval by Frederick Gains on 3/27/2023	
23.03		CA-255602	Online Help: Create and Update OLH Pages for Online Access to Legacy C4Y e-Application Data CA-247516	42	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 1/24/2023	
23.03	23.03.28	CA-256028	Test Encryption/Decryption Keys and FTP Connectivity For Inbound And Outbound Interface Files For San Diego County	120	CalSAWS DD&I	Production Deployment	Batch Operations	Other		
23.03	23.04.13	CA-257224	Update Run EDBC Validation Message for CalWIN Conversion Months	104	CalSAWS M&E	Production Deployment	Eligibility	CalWORKs/CalFresh/CAP/ Foster Care/Kin GAP/AAP/GA/GR/Medi-Cal	Karen Rapponotti 3/17/2023	
23.03	23.03.25	CA-257688	CF 502 Mass Mailer via Batch - Phase II	106	Premise	Production Deployment	Client Correspondence	Correspondence	Approved by Caroline Bui 3/7/2023	
23.03	23.03.28	CA-257711	Riverside Only: DCR for Assignment of IFDS Matches	51	CalSAWS M&E	Production Deployment	Batch/Interfaces	IEVS	Approved by John Pratt 3-6-2023	CER CA-257480
23.03	23.04.28	CA-257937	Increase Jenkins Prod server specifications to handle additional load	16	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 3/20/2023	
23.03	23.04.13	CA-257991	Adding Classification Titles for Wave 4 counties	23	CalSAWS M&E	Production Deployment	Online	Usability	Approved by Katrina Dillon for Solano County change on 3/21/2023	
23.03	23.04.19	CA-258005	Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 3 Outage Period	53	CalSAWS M&E	Production Deployment	Eligibility	GA/GR	approved for non-committee review by Adelaide Mendoza	
23.03	23.04.21	CA-258027	Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 3	20	CalSAWS M&E	Production Deployment	Online	Other	Non Committee approval by Karen J Rapponotti on 03/20/2023	
23.03	23.04.15	CA-258280	Issue Catch Up 1 Disaster Supplement in accordance to HR 6201 Emergency Allotments	210	Premise	Production Deployment	Fiscal	CalWORKs/CalFresh	Joint design has been approved through Non-Committee Review. This SCR is for all 45 Counties	
23.03	23.05.06	CA-258281	Issue Catch Up 2 Disaster Supplement in accordance to HR 6201 Emergency Allotments	210	Premise	No	Fiscal	CalWORKs/CalFresh	Joint design has been approved through Non-Committee Review. This SCR is for all 45 Counties	
23.03	23.04.13	CA-258350	Provide List of Drug/Fleeing Felons on CalFresh	33	CalSAWS M&E	Production Deployment	Eligibility	CalWORKs/CalFresh	Reviewed and approved by Caroline Bui	
23.03	23.04.06	CA-258384	Clean up duplicate IEVS NHR and PVS files that were received on 03/03	118	CalSAWS M&E	Production Deployment	Batch/Interfaces	CalWORKs/CalFresh	Approved by John Pratt 3/23/2023	
23.03	23.03.24	CA-258410	DEV ForgeRock API client for San Diego County IMAGE application	8	CalSAWS M&E	Production Deployment	Tech Forge Rock	Tech	Approved by Laura Chavez on 3/17/2023	
23.03	23.03.23	CA-258581	Update MEDS Alert Inbound files to wait for the inbound file till 2:00 am on the following day	2	CalSAWS M&E	Production Deployment	Batch/Interfaces	MEDS		
23.03	23.03.31	CA-258719	Update Colusa County Direct Deposit file Company Identification Number	23	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Bobbi Wibbenhorst - Approved - 03/22/2023	
23.03	23.04.27	CA-258728	CalSAWS Virtual Assistant Expansion - Release 5	1000	Premise	Start Build	Special Project	BOTS	Approved by: Connie Buzbee 3/27/2023	



DATE	Thursday, April 13, 2023
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, April 27, 2023
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR		CA-232598	Automate Delegated Admin process workflow- ForgeRock and Service Now - Design	40	CalSAWS M&E	No	Tech Forge Rock	Tech	Approved by Yogesh Patel on 8/24/2021	Funding Source	
RWR	23.03.x1	CA-239483	Add CalWIN counties into Interface batch property - wave 4	263	CalSAWS M&E	No	Batch/Interfaces	Other	Approved by Carlos Zepeda on 1/10/2023	Estimate	
RWR	RWR	CA-242658	Jira and BitBucket JIT Provisioning - Design	50	CalSAWS M&E	No	Tech Forge Rock	Tech	Approved by Haikaz Tombakian on 03/17/2022	Funding Source	
RWR	23.03.x2	CA-245147	Add Newest State versions of EBT 2259A, WI 10072A, and WI 10072B	820	CalSAWS M&E	No	Client Correspondence	Correspondence		Estimate	
RWR	RWR	CA-245572	Custom Delegated Administration Tool - Design	90	CalSAWS DD&I	No	Tech Forge Rock	Tech	Approved by Haikaz Tombakian on 5/16/2022	Funding Source	
RWR	23.03.x3	CA-248901	Add CF 285, CF 285A, PUB 520, and CF 285A Application Packet Threshold Languages to Template Repository	3072	Premise	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui on 12/1/2022	Estimate/Release	
22.11	23.01.19	CA-247709	Design of Release of Information for CBOs	1691	Premise	Production Deployment	BenefitsCal	Self Service Portal		Recommendation	CSPM-36178, CSPM-447, CSPM-448
23.01	23.04.xx	CA-238993	ACIN I-72-21 SB 1232 Mass Informing Notice	278	CalSAWS M&E	Start Build	Client Correspondence	Correspondence		Release	
23.02	23.04.xx	CA-255106	Update Sacramento County response to CRFI 21-004 to turn on Direct Deposit (inbound) Reader file	45	CalSAWS M&E	No	Fiscal	Fiscal	Veronica Hamel (Sacramento) - Approved - 01/03/2023	Release	
23.02	23.04.14	CA-255845	Training: Update Eligibility CalFresh WBTs for 23.03 App Dev Changes	55	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	Release	
23.03	23.04.xx	CA-243543	School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3	140	CalSAWS M&E	No	Batch Operations	Other	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022	Release	

23.03	23.04.13	CA-245277	Test Office IDs for Non-Centralized Counties in Wave 3	125	CalSAWS DD&I	No	Client Correspondence	Other	Maria Arceo 11/2/22	Recommendation	
23.03	23.03.30	CA-256840	CalSAWS Virtual Assistant Expansion - Release 3	1000	Premise	Start Build	Special Project	BOTS	Approved by: Connie Buzbee - 2/27/2023	Recommendation	
23.05		CA-227319	Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC	203	CalSAWS M&E	No	Fiscal	Collections/Tax Intercept	Region 6 Collections and Tax Intercept Committee - Approved 11/30/2021	Release	CA-227315; CA-227863; CA-242557
23.05		CA-241871	Validate E-mail Addresses Added into Contact Detail Page	664	CalSAWS M&E	Start Build	Online	Usability		Estimate	
23.05		CA-243442	New Office 8F Foster Care BRM	39	CalSAWS M&E	Start Build	Client Correspondence	Foster Care/Kin GAP/AAP		Recommendation	CER-243424
23.05		CA-246776	West Corridor 8G BRM request	39	CalSAWS M&E	Start Build	Client Correspondence	Foster Care/Kin GAP/AAP		Recommendation	SCR-243442
23.05		CA-250301	Expand Task Search	218	CalSAWS M&E	Start Build	Online	Task Management		Estimate	
23.05		CA-250541	Update Task Reassignment Limit	396	CalSAWS M&E	Start Build	Online	Task Management		Estimate	
23.05		CA-255015	Update San Diego County Positive Pay Interface to only run once daily	10	CalSAWS M&E	Start Build	Fiscal	Fiscal	Mirna Y Lopez (San Diego) - Approved - 01/10/2023	Estimate	
23.07		CA-231814	Add Detailed Workflow Indicator to Documents in RC	100	CalSAWS M&E	No	Imaging	Imaging		Recommendation	

CalSAWS CCB Meeting Minutes for April 13, 2023

The following questions were received

SCR #	County/Region	Question	Response
CA-258350	Stanislaus	Since Defect CA-258983 (RWR) will make the system stop looking at drug felons, this list may not be needed or may just be an FYI. Since the Drug Felon reason is not available in CalSAWS, if staff edit the page they will be forced to convert the existing drug felon into a fleeing felon record. There is no way to fix the records that have already been edited. This needs to be clearly stated in the CIT when the list is issued. Currently the User Action states: Users must end date the Fleeing Felon/Probation/Parole Violator record as appropriate in order for the system to confer CE/MCE. This list is pulling Drug Felon records, not Fleeing Felon/Probation/Parole Violator records.	An explanation that the lists are FYI and a defect has been created in a CIT that Caroline will be creating.
CA-258384	Stanislaus	The clean-up is actually for the abstracts received on 2/28 PVS and 3/2 NHR. Please update the SCR title.	Title has been updated to: Clean up duplicate IEVS NHR and PVS files that were received on 2/28 PVS and 3/2 NHR
CA-247105	Stanislaus	The data shouldn't be removed, but rather end-dated and excluded from any pre-migration month EDBC in the future. This data was used in CF EDBC and should be kept intact for historical purposes. This SCR was shared as an FYI with the CW/CF Committee, but it should have been discussed with the CW/CF Committee due to the impact to the CF program.	We will be discussing CF concern in the CW/CF Committee meeting on Wednesday 4/12/23. After the CF meeting two counties expressed recommendations that this SCR be cancelled. Decision was made to pull SCR from CCB until all questions and comments are addressed and final resolution is made.

Approvals Received	
Region	Approved
1	X
2	X
3	X
4	X
5	X
6	X

Notes
All RMs provided their approvals via email prior to the meeting so the meeting was cancelled. SCR 247105 was pulled and will be resubmitted for approval when all issues and concerns are addressed.



[CA-214024] Phase I - Add Common NOA Fragments for Threshold Generation - Medi-Cal

Team Responsible:	Client Correspondence	Assignee:	Reshma Chandy	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	330
Reporter:	Tiffany Huckaby	Regulation Reference:	APL 14-008	Created:	02/28/2020 12:01 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Virginia Bernal 03/27/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/14/2023				
Current Design:	Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.				
Request:	Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages.				
	This effort will be done per Program:				
	- CA-214024: Medi-Cal				
	- CA-228876: CalFresh				
	- CA-228877: CalWORKs/CalLearn				
	- CA-228878: RCA				
	- CA-228880: Foster Care/Kin-Gap				
	- CA-228881: General Relief				
	- CA-228882: AAP/ARC				
Recommendation:	1. Add the common NOA fragments in missing threshold languages Note: The common NOA fragments in missing threshold languages are available in "Supporting Documents.zip" folder which is attached to JIRA.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	144	Conversion :	0	DBA :	0
Design :	35	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	19

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	86	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	3.0				



[CA-237111] Add Threshold Languages for MAGI / NonMAGI Older Adult Expansion NOAs

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	New Policy
Minor Version:	23.03.x3	Expedite Changes:	Start Build	Estimate:	975
Reporter:	Tiffany Huckaby	Regulation Reference:	ACWDL 21-13	Created:	11/23/2021 08:08 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-159158
Consortium Review Approval Date:					

Non-Committee Review: Expedited 'Start Build' Approval from Karen R., 08/30/2022

Expedite Approval: Expedited 'Start Build' Approval from Karen R., 08/30/2022

Current Design: CA-231692 introduced Older Adult Expansion (OAE) verbiage and fragments that were added into the system. The effort added the fragments in English and Spanish.

Request: 1. Add the new fragments from CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

Recommendation: 1. Add the OAE reason fragments, introduced by CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 975

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	517	Conversion :	0	DBA :	0
Design :	152	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	45
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	218	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-248954] San Benito E2Lite functionality

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Gingko Luna	Regulation Reference:		Created:	08/12/2022 12:29 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Welfare to Work/WPR]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review Approval:		Committee:		Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Gingko Luna 9/22/22

Expedite Approval: Approved by Karen J. Rapponotti on 9/22/2022

Current Design: San Benito does not use CalSAWS E2Lite functionality.

Request: San Benito requests to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files.

Recommendation: San Benito requests to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact Estimate: 45

Automated Test :	0	Batch/Interfaces :	25	Batch Operations :	20
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-249291] Add Missing Languages for Former Foster Youth (FFY) Threshold NOAs.

Team Responsible:	Client Correspondence	Assignee:	Karuna Ganeri	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Indira Ramasamy	Change Type (SCR):	New Policy
Minor Version:	23.03.x3	Expedite Changes:	Start Build	Estimate:	124
Reporter:	Indira Ramasamy	Regulation Reference:	MEDIL I 16-14, ACWDL 15-32	Created:	08/19/2022 03:03 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 03/17/2023-V.Bernal				
Expedite Approval:	By Karen J. Rapponotti on 03/20/2023				
Current Design:	Currently MC 239 FFY-1 and MC 239 FFY-4 NOAs are available only in the below mentioned languages. Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.				
Request:	<ol style="list-style-type: none"> 1. Add Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15) NOA in Arabic and Hmong Languages. 2. Add Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15) NOA in Arabic and Hmong Languages. 				
Recommendation:	<ol style="list-style-type: none"> 1. Add Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15) NOA Arabic and Hmong Languages. 2. Add Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15) NOA in Arabic and Hmong Languages. 				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	124				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	24	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-255009] Add Variable translations to CF Approval Message**

Team Responsible:	Client Correspondence	Assignee:	Surendar Murugesan	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	124
Reporter:	Maria Jensen	Regulation Reference:	7 CFR section 272.4(b); ACL 19-75	Created:	01/10/2023 10:22 AM
Status:	In Development	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Reviewed and approved by Caroline Bui on 3/21/2023				
Expedite Approval:	Approved by Karen Rapponotti on 03/27/2023				
Current Design:	The variable 'EBTAvailableDay' is part of CF_AP_MESSAGE1 fragment. CA-228876 introduced 11 threshold languages for this fragment.				
Request:	Add Variable translations to 'EBTAvailableDay' as part of CF_AP_MESSAGE1 fragment, in all threshold languages.				
Recommendation:	Add Variable translations to 'EBTAvailableDay' as part of CF_AP_MESSAGE1 fragment, in all threshold languages. See attachment 'Variable Translations.xlsx' for values.				
	Note: There is no Design Document for this SCR.				
Outreach Description:	Manually generate a NOA using a blank form, from Template Repository, for example: Message From The County - GEN 107.				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	124				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	59	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	5
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	30	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	10.0				



[CA-253872] Update Direct Deposit Inbound Reader file for Wells Fargo Bank

- Resolved: 01/04/2023 11:56 AM

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.01.05	Expedite Changes:	Production Deployment	Estimate:	88
Reporter:	Claudia Pinto	Regulation Reference:		Created:	12/14/2022 02:19 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: By Claudia Pinto on 12/14/2022

Expedite Approval: Approved By Karen Rapponotti on 12/14/2022

Current Design: The system requires matching Batch Numbers in the Batch Header and the Batch Trailer to process the Direct Deposit Inbound files. The system reads last 7 characters (position 88 to 94) to determine the batch numbers. However, Wells Fargo uses only last 6 characters to assign a batch number. The validation will prevent a Wells Fargo file from being processed in CalSAWS since the numbers in batch header and batch trailer never match.

Request: Update Direct Deposit Reader to use last 6 characters (position 89 to 94) as Batch Number for Wells Fargo bank.

Recommendation: Update Direct Deposit Reader to use last 6 characters (position 89 to 94) as Batch Number for Wells Fargo bank.

Notes:

1. This SCR will not impact C-IV counties that do not use Wells Fargo.
2. This SCR will not impact Merced County that uses Wells Fargo. The system already reads last 6 digit as the Batch Number for the county.
3. This SCR will impact the following counties:
 - Orange
 - Placer
 - Santa Clara
 - Solano
 - Ventura

Outreach

Description:

Alternative

Procedure

Description:

Counties opt in Direct Deposit Reader and use Wells Fargo Bank will need to manually process the issuance errors, prenote errors, and account change notifications.

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	23	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
				Training :	0

Translation :

0



[CA-255475] Automated CalFresh mass replacement issuance for January 2023

- Resolved: 02/07/2023 04:01 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:	23.02.07	Expedite Changes:	Production Deployment	Estimate:	113
Reporter:	Sheryl E. Eppler	Regulation Reference:	CA Mass Replacement Waiver Approval--39 Counties_01312023	Created:	01/20/2023 07:27 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - 01/31/2023

Expedite Approval: Karen Rapponotti - Approved - 01/31/2023

Current Design: The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.

Request: Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace a percentage of January 2023 CalFresh benefits for the impacted households in " Amador, Butte, Calaveras, El Dorado, Humboldt, Kings, Lake, Madera, Marin, Mariposa, Mendocino, Merced, Monterey, Napa, Nevada, Placer, Plumas, San Benito, San Joaquin, Sierra, Siskiyou, Sutter, Tehama, Trinity, Tuolumne, Yolo and Yuba " Counties.

Recommendation: Turn on the CalFresh Mass Replacement Batch on 02/07/2023.

Do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for Regular CalFresh Benefits.

- Counties
 - Alameda (94618, 94708)
 - AMADOR (95675, 95629, 95640 and 95685)
 - BUTTE (95930, 95978, 95942 and 95954)
 - CALAVERAS (95248, 95225, 95254, 95226, 95232, 95257, 95255, 95233, 95224, 95252 and 95251)
 - Contra Costa (94511)
 - EL DORADO (95735, 95720, 95684, 95634, 95614, 95664, 95633, 95635, 95623, 95636 and 95709)
 - Fresno (93628, 93626, 93675)
 - HUMBOLDT (95518, 95569, 95573, 95556, 95571, 95570, 95558, 95525, 95554, 95555, 95549, 95524, 95546, 95559, 95511, 95553, 95545 and 95514)
 - KINGS (93239)
 - LAKE (95426)
 - MADERA (93645)
 - MARIN (94929, 94937, 94970, 94971, 94940, 94933, 94973, 94924, 94963, 94930, 94950, 94946, 94956 and 94938)
 - MARIPOSA (95325 and 95338)
 - MENDOCINO (95494, 95459, 95445, 95463, 95410, 95468, 95432, 95585, 95420, 95587, 95427, 95460, 95488 and 95456)
 - MERCED (95365)
 - MONTEREY (93954, 93953, 93930, 93923, 93924, 93950, 93921 and 93920)
 - NAPA (94567 and 94508)
 - NEVADA (95986 and 95946)

PLACER (95703)
 PLUMAS (95981)
 Sacramento: (95641)
 SAN BENITO (95043)
 SAN JOAQUIN (95227, 95220, 95258, 95686, 95212 and 95219)
 San Luis Obispo (93428, 93442, 93424, 93452, 93402)
 San Mateo (94074, 94005, 94060, 94021, 94038, 94037, 94020, 94015)
 Santa Barbara (93429)
 Santa Clara (95002, 95004, 95046, 95003)
 Santa Cruz (95041, 95007, 95005, 95006, 95018, 95064)
 SIERRA (96125)
 SISKIYOU (95568)
 Solano (94571)
 Sonoma (95430, 95419, 95486, 94923, 95450, 95421, 95446, 95412, 94922, 95465)
 SUTTER (95676, 95668 and 95982)
 TEHAMA (96061 and 96063)
 TRINITY (95527 and 95563)
 Tulare (93603, 93673)
 TUOLUMNE (95364, 95321, 95346 and 95335)
 YOLO (95697, 95612, 95695, 95605, 95616, 95645 and 95691)
 YUBA (95901)

2. Program : CalFresh
3. Percent: 60% of Regular CalFresh Benefits and 60% of EA Issuance in January 2023
4. Effective Month : January 2023
5. Type Code: Other
6. Begin Date : 01/01/2023
7. End Date : 01/10/2023
8. Availability Date : 01/10/2023
9. Description : Replacement Benefits issued on 02/07/2023 due to power outages for regular CalFresh Benefits.

Note: In addition to the list, the Replacement benefits will also show up on the:

- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report
- Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report
- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

**Outreach
Description:**

A list of replaced CalFresh issuances will be sent to " Amador, Butte, Calaveras, El Dorado, Humboldt, Kings, Lake, Madera, Marin, Mariposa, Mendocino, Merced, Monterey, Napa, Nevada, Placer, Plumas, San Benito, San Joaquin, Sierra, Siskiyou, Sutter, Tehama, Trinity, Tuolumne, Yolo and Yuba " Counties.
 The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-255475

**Alternative
Procedure
Description:**

Manually issue replacement CF Benefits

**Operational Impact:
Estimate:**

113

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	74
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	29	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-250598] Set Customer Privacy Records for Contra Costa Confidential Cases

- Resolved: 02/21/2023 10:01 AM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Data Change
Minor Version:	23.02.26	Expedite Changes:	Production Deployment	Estimate:	55
Reporter:	Connie Buzbee	Regulation Reference:		Created:	09/27/2022 08:22 AM
Status:	In Production	Impact Analysis:	[BenefitsCal, Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Josephine Chew (Contra Costa) 1/27/2023				
Expedite Approval:	Approved by Karen Rapponotti 02/15/2023				
Current Design:	When Contra Costa converts to CalSAWS with Wave 2, their Confidential case information will be sent to BenefitsCal unless a Customer Privacy record is set for the case.				
Request:	<p>1) Contra Costa has requested that the project set the Customer Privacy record for each of the following Confidential cases where confidential record is high dated and person is Primary Applicant and not marked Permanently out of the home:</p> <ul style="list-style-type: none"> - Domestic Violence - High Profile - Human Trafficking - Minor Consent <p>2) Contra Costa has also requested that the Project set Customer Privacy records for the Primary Applicant who is not marked Permanently Out of the Home for cases with Active Minor Consent programs.</p> <ul style="list-style-type: none"> - Minor Consent cases can be identified by the following Aid Codes: <ul style="list-style-type: none"> - 7M, 7N, 7P, & 7R 				
Recommendation:	<p>1. Create DCR to set Customer Privacy Records for Contra Costa for each of the following Confidential cases where confidential record is high dated and person is Primary Applicant and not marked Permanently out of the home:</p> <ul style="list-style-type: none"> - Domestic Violence - High Profile - Human Trafficking - Minor Consent <p>2. Create DCR to set Customer Privacy records for the Primary Applicant who is not marked Permanently Out of the Home for cases with Active Minor Consent programs.</p> <ul style="list-style-type: none"> - Minor Consent cases can be identified by the following Aid Codes: <ul style="list-style-type: none"> - 7M, 7N, 7P, & 7R 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	55				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	15	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-252238] DCR for County Office for Office Detail/Office Mapping Wave 2 Counties

- Resolved: 02/14/2023 03:15 PM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Data Change
Minor Version:	23.02.14	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	11/02/2022 05:53 PM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Dymas Pena on 11/7/2022				
Expedite Approval:	Approved by Karen Rapponotti on 11/7/2022				
Current Design:	Office Address was brought over from CalWIN, but there was no county code associated. Office Mapping API uses this to map the nearest office.				
Request:	1. Update all office addresses in wave 2 counties to include county code . (Santa Clara, Tulare, Contra Costa)				
Recommendation:	1. Update all office addresses in wave 2 to include county code .				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	45				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	30	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	15	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254976] Add encryption/decryption to the inbound and outbound Interface files for San Diego County

- Resolved: 02/16/2023 04:33 PM

Team Responsible:	Fiscal	Assignee:	Nick Pasin	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Sivagami Nachiyappan	Change Type (SCR):	Enhancement
Minor Version:	23.02.17	Expedite Changes:	Start Build	Estimate:	155
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/09/2023 04:20 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/16/2023.

Expedite Approval: Laura Chavez 1/5/2023

Current Design: Add encryption/decryption to the inbound and outbound Interface files For San Diego County

Request: San Diego has requested to encrypt all files from/to CalSAWS as it is County policy when transmitting PII information.

Recommendation: Add encryption/decryption to the inbound and outbound Interface files.

Add a decryption process to the following Fiscal Inbound Interface

1. Direct Deposit Reader

Add an encryption process to the following Fiscal Outbound Interface

1. 1099 File Writer job
2. outbound Collections
3. Auditor Controller Writer
4. Warrant Print Writer
5. Direct Deposit Writer
6. Positive Pay file

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 155

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	79
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	8
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	42	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	19	Training :	0

Translation :

0



[CA-255434] DCR to update worker schedule and home page with outage Information for wave 3

- Resolved: 03/15/2023 05:06 PM

Team Responsible:	Online	Assignee:	Sam Le	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.03.16	Expedite Changes:	Production Deployment	Estimate:	71
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	01/19/2023 01:03 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Non-Committee Approved by Frederick Gains on 3/13/2013

Expedite Approval: Approved by Karen J Rapponotti on 03/13/2023

Current Design: Currently, when CalSAWS application have an upcoming outage/downtime a worker schedule does not get updated to 'Unavailable' status automatically and there is no announcement that is being displayed on the CalSAWS Homepage. Both process to update a worker schedule and to create an announcement is a manual process. Secondly, workers can only create a county announcement which is editable and only available for the county that they belong to. There is no CalSAWS announcement that will display for all users in all counties to inform them about an upcoming system outage/downtime. Lastly, the table that have the CalSAWS outage period will need to be updated to reflect wave 3 information

Request: Update all workers schedule status in all counties to be 'Unavailable' when CalSAWS application is unavailable due to a planned outage. Create a new announcement to be display on the CalSAWS Homepage page under the Announcement block. Announcement will be displayed to all users in all 58 counties. Lastly, update the table with the Date and Time of CalSAWS outage period.

- Recommendation:**
1. Create a new Announcement to be displayed on the CalSAWS Homepage - Announcement block for all 58 counties.
 - A) Announcement will be: "CalSAWS Project Announcement: Due to upcoming CalWIN migration cutover activities, the CalSAWS team advises counties to avoid scheduling customer appointments late in the day on Friday, April 21st through early Monday morning, April 24th."
 - B) Announcement Type will be: CalSAWS and will display starting the day the SCR goes into production until Monday, April 24th.
 2. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday April 21st at 1 PM through Monday April 24th at 12 PM.
 - A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.
 3. Update the Outage Table to the new outage period for wave 3 migration activity from Friday April 21st at 1 PM through Monday April 24th at 12 PM.

Assumption:

The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday, April 21st 1:00 PM through Monday April 24th 12 PM

Note: There is no Design Document for this SCR

Outreach Description:

Alternative Procedure Description:
Operational Impact Estimate: N/A
71

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	24	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-257442] DCR for e-Application App Date GetCalFresh Apps

- Resolved: 03/07/2023 12:12 PM

Team Responsible:	BenefitsCal	Assignee:	Sricharitha Admala	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Data Change
Minor Version:	23.03.07	Expedite Changes:	Production Deployment	Estimate:	11
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	03/01/2023 08:12 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Dymas Pena on 3/6/2023				
Expedite Approval:	Approved by Karen Rapponotti on 3/6/2023				
Current Design:	During the cutover weekend GetCalFresh accepted the attached applications. The application dates will need to be moved to Thursday, February 23 and Friday, February 24.				
Request:	Update the attached list of e-application's application date from Monday, February 27 to Thursday, February 23 and Friday, February 24.				
Recommendation:	Update the attached list of e-application's application date from Monday, February 27 to Thursday, February 23 and Friday, February 24.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	11				
Automated Test :	3	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	8	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258126] CW Disc. NOA for RE M40-181A is not stating the reason for the Disc.

- Resolved: 03/16/2023 04:09 PM

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Nithin Bairlingal Halesh	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.16	Expedite Changes:	Production Deployment	Estimate:	65
Reporter:	Maria Arceo	Regulation Reference:		Created:	03/13/2023 12:47 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Maria Arceo on 3/13/2023				
Expedite Approval:	3/13/2023 Karen Rapponotti				
Current Design:	The M40-181A that generates by Batch when the RE packet is not completed does not populate the reason.				
Request:	<p>1. M40-181A needs to have the following fragment, "complete and/or return the redetermination packet. The notice is being issued blank with no variable populated. We asked you to: section in the form should be populated with "complete and/or return the redetermination packet." for English and "complete y/o regrese el paquete de redeterminación." for Spanish.</p> <p>2. Turn off the remaining threshold languages (Chinese, Russian and Vietnamese) from template repository and from batch.</p>				
Recommendation:	<p>1. M40-181A needs to have the following fragment, "complete and/or return the redetermination packet." SP-complete y/o regrese el paquete de redeterminación</p> <p>2. Turn off the remaining threshold languages (Chinese, Russian and Vietnamese) from template repository and from batch.</p>				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	65				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	Conversion :	0	DBA :	0
Design :	10	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	15	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0

[CA-220018] CalWIN GA GR Solution Changes - Wave 3

- Resolved: 03/03/2023 03:37 AM

Team Responsible:	Eligibility	Assignee:	Sharathchandra R V	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	17
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	09/21/2020 09:14 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Adelaide Mendoza 1/17/2023

Expedite Approval: Approval Received from Lynn Bridwell on 01/12/2023

Current Design: GAGR SCRs are designed and implemented based on the existing changes in CalWIN as of May 2020.

Request: This SCR will incorporate the below admin changes that were made in CalWIN after the changes have been implemented in CalSAWS.

1. Rules Admin changes from May 2020 till time of design of this SCR
2. Correspondence Admin Changes from March 2021 till time of design of this SCR
3. Other admin changes like Grants, Issuance Thresholds, Non compliance, sanctions etc.

Note - Check the attached email to verify the variables are converted to manual before go live

Recommendation: This SCR will incorporate the admin changes made in CalWIN after the changes have been implemented in CalSAWS.

1. Update UIB to be 'Unearned' from 'Exempt' for Santa Barbara county. Inline update the value and no effective dating is required. For this, update val to 'UN' in COUNTY_PARAMTR_ADMIN table for County_code = '42', type_code = 'BP', and Item_code = 'FZ'.

Note: The correspondence updates for Wave 3 will be synced through the automated batch sync process.

Outreach

Description:

Run manual edbc.

Alternative Procedure

Description:

Operational Impact:

Estimate: 17

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	7	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	10	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-250288] Advance the Medi-Cal RE Due date for Individuals Aged or will Age out of YAE

- Resolved: 03/21/2023 04:50 PM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	23.03.31	Expedite Changes:	Production Deployment	Estimate:	113
Reporter:	Carmen Kolaskey [X]	Regulation Reference:	MEDIL I 22-34	Created:	09/15/2022 12:20 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Design	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Streamline Approval received by Maggie Orozco-Vega 2/16/2023

Expedite Approval: Approval received by Karen Rapponotti on 01/19/2023 via email.

Current Design: Effective 01/01/2020, with the addition of Young Adult Expansion (YAE), individuals up to age 26 are granted full scope Medi-Cal, if otherwise eligible, regardless of immigration status. When the individual turns age 26, they are reevaluated and typically move to a restricted scope Medi-Cal, if otherwise eligible and they do not have satisfactory immigration status. During the Public Health Emergency (PHE) the SAWS were instructed to prevent adverse actions to Medi-Cal beneficiaries. CalSAWS implemented protections in Batch to prevent Medi-Cal discontinuances or a reduction in scope for individuals aging out of the Young Adult Expansion group.

Request: Effective 01/01/2024, adults age 26 through and including age 49 are eligible for full scope Medi-Cal, if otherwise eligible, regardless of satisfactory immigration status. This is referred to as "Adult Expansion." Per MEDIL I 22-34, DHCS requested that SAWS deprioritize, until the end of the PHE/Continuous Coverage unwinding, the renewal for any case where there is at least one individual who will or have aged out of Young Adult Expansion during the PHE/Continuous Coverage Unwinding. The renewals can be reset to the months 01/2024-05/2024.

Recommendation: 1. Create a one-time data change to reset the RE Due Date to 01/31/2024 for Non-MAGI-only cases with MC Program RE Due Dates 06/30/2023-12/31/2023 that have an aging out Young Adult Expansion individual.

A. Identify Non-MAGI MC Programs to reset.

1. At least one YAE person:

- Individual has DOB on or after 3/2/1994 and before 1/1/1998, and
- Active MEM on a Medi-Cal program for 03/2023 benefit month to high-date
- The individual does not have satisfactory immigration status per following criteria:

o Their Birth country in Individual Demographics is either null, or not considered a MEDS US Citizenship Territory (CT228 REFER_TABLE_5_DESCR != Y), and

o If exists, Vital Stats US Citizenship Verification status not "Verified" or "Pending", and

o High-dated Citizenship record does not exist, or

if it exists, the Document Type + Section Code combination results in Restricted

Scope MC (CT360 REFER_TABLE_5_DESCR = Restricted) and they did not indicate Battered = Yes (BATTRD_ALIEN_IND!=Y)

AND

2. Non-MAGI only case:

- There is no Active Member with a MAGI Medi-Cal aid code on the case.

AND

3. The MC Renewal is in the targeted months:

- At least one MC program on the case has Renewal Due Date on or after 06/30/2023 up through and including 12/31/2023.

- B. For the identified programs in part 1A, update the case as follows:
1. For Medi-Cal Programs with renewal due date 6/30/2023-12/31/2023, inclusive. Complete the existing REDETER and create a new one with Renewal Due Date 01/31/2024.
 - a. Complete the identified Redetermination record as follows:
 - i. Completion Date = <System Date>
 - ii. Completion Reason = 'Processed' (PR)Insert a new Redetermination record as follows:
 - i. Begin Date = 02/01/2023
 - ii. Due Date = 01/31/2024
 - iii. Completion Date = <blank>
 - iv. Completion Reason = <blank>
 2. Create a one-time data change to reset the RE Due Date to 02/31/2024 through and including 05/31/2024 for MAGI-only or Mixed cases with MC Program RE Due Dates 06/30/2023-01/31/2024 that have an aging out Young Adult Expansion individual.

A. Identify MAGI/Mixed MC Programs to reset.

1. At least one YAE person:
 - Individual has DOB on or after 3/2/1994 and before 1/1/1998, and
 - Active MEM on a Medi-Cal program for 03/2023 benefit month to high-date
 - The individual does not have satisfactory immigration status per following criteria:
 - o Their Birth country in Individual Demographics is either null, or not considered a MEDS US Citizenship Territory (CT228 REFER_TABLE_5_DESCR != Y), and
 - o If exists, Vital Stats US Citizenship Verification status not "Verified" or "Pending", and
 - o High-dated Citizenship record does not exist, or
 - o If it exists, the Document Type + Section Code combination results in Restricted Scope MC (CT360 REFER_TABLE_5_DESCR = Restricted) and they did not indicate Battered = Yes (BATTRD_ALIEN_IND!=Y)

AND

2. MAGI -only or Mixed case:

- There is at least one Active Member with a MAGI Medi-Cal aid code on the case.

AND

3. The MC Renewal is in the targeted months:

- At least one MC program on the case has Renewal Due Date on or after 06/30/2023 up through and including 01/31/2024.

B. For the identified programs in part 2A, update the case as follows:

1. For Medi-Cal Programs with renewal due date 6/30/2023 and 07/31/2023. Reset the REDETER as follows:

- i. Completion Date = <System Date>
- ii. Completion Reason = 'Processed' (PR)

Insert a new Redetermination record as follows:

- i. Begin Date = 03/01/2023
- ii. Due Date = 02/29/2024
- iii. Completion Date = <blank>
- iv. Completion Reason = <blank>

2. For Medi-Cal Programs with renewal due date 8/31/2023 and 09/30/2023. Reset the REDETER as follows:

- i. Completion Date = <System Date>
- ii. Completion Reason = 'Processed' (PR)

Insert a new Redetermination record as follows:

- i. Begin Date = 04/01/2023
- ii. Due Date = 03/31/2024
- iii. Completion Date = <blank>
- iv. Completion Reason = <blank>

3. For Medi-Cal Programs with renewal due date 10/31/2023 and 11/30/2023. Reset the REDETER as follows:

- i. Completion Date = <System Date>
 - ii. Completion Reason = 'Processed' (PR)
- Insert a new Redetermination record as follows:
- i. Begin Date = 05/01/2023
 - ii. Due Date = 04/30/2024
 - iii. Completion Date = <blank>
 - iv. Completion Reason = <blank>

4. For Medi-Cal Programs with renewal due date 12/31/2023 and 01/31/2024. Reset the REDETER as follows:

- i. Completion Date = <System Date>
 - ii. Completion Reason = 'Processed' (PR)
- Insert a new Redetermination record as follows:
- i. Begin Date = 06/01/2023
 - ii. Due Date = 05/31/2024
 - iii. Completion Date = <blank>
 - iv. Completion Reason = <blank>

3. Create a journal for each case updated by the one-time data change. There will be one journal entry per case.

Journal Category: All

Journal Type: Activity

Short Description: Delayed Medi-Cal RE due to PHE

Long Description: Deprioritized redetermination processing for Medi-Cal benefits for this case as part of the DHCS Medi-Cal PHE and Continuous Coverage Unwinding Operational Plan.

4. Create a list of cases that had their Renewal reset for county reference.

List Name: Deprioritized YAE Age out Cases

List Criteria: A list of cases that had at least one MC Program RE Due Date advanced with the SCR.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Column(s): Previous RE Due Date, New RE Due Date

Frequency: One-time

The list will be posted to the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-250288

Outreach

Description:

Alternative Procedure

Description:

Operational Impact:

Estimate:

113

The User can advance the RE Due Date from the Case Summary page.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	55	CalHEERS Test :	23
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	5
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-251462] Create batch to FTP Collections Interface File to CalWIN Migration Counties

- Resolved: 03/03/2023 07:55 AM

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	88
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/17/2022 02:42 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Collections]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: This SCR has been approved by non-committee review on 10/17/2022.

Expedite Approval: Approved by Karen Rapponotti on 10/17/2022

Current Design: DDID 2537 established that CalWIN Counties can receive a collections Interface file from the CalSAWS project. DDID 2538 established that CalWIN Counties can return a Collections Interface file to the CalSAWS project.

Request: Create batch properties for CalSAWS counties (except LA and Santa Clara) that will send the CalSAWS Collections Interface File to the Counties that opted in to receive it((Alameda, Sacramento, San Diego, San Francisco and Santa Clara).

Recommendation: Create batch properties for CalSAWS counties (except LA and Santa Clara) that will send the CalSAWS Collections Interface File to the Counties that opted in to receive it((Alameda, Sacramento, San Diego, San Francisco and Santa Clara).

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255435] Update worker schedule status for wave 4 CalWIN outage period

Team Responsible:	Online	Assignee:	Mansi Mehra	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.05.XX	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	01/19/2023 01:08 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Usability]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Non-Committee approval by Frederick Gains on 3/27/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/24/2023

Current Design: Currently, when CalSAWS application have an upcoming outage/downtime a worker schedule does not get updated to 'Unavailable' status automatically.

Request: Update all workers schedule status in all counties to be 'Unavailable' when CalSAWS application is unavailable due to a planned outage.

Recommendation:

- Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday June 30th at 1 PM through Monday July 3rd at 12 PM.
 - A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.

Assumption:
The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday, June 30th 1:00 PM through Monday July 3rd 12 PM

Note: There is no Design Document for this SCR

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255602] Online Help: Create and Update OLH Pages for Online Access to Legacy C4Y e-Application Data CA-247516

- Resolved: 02/07/2023 07:52 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Nour Bibars	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	42
Reporter:	Nour Bibars	Regulation Reference:		Created:	01/24/2023 11:55 AM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen Rapponotti on 1/24/2023				
Expedite Approval:	Approved by Karen Rapponotti on 1/24/2023				
Current Design:	CA-247516 enables CalSAWS to provide a feature for the county workers to access the C-IV Legacy e-Application data.				
Request:	Create new Online Help pages to support county access to the C-IV Legacy e-Application data.				
Recommendation:	<ol style="list-style-type: none"> Create the following pages in Online Help: <ol style="list-style-type: none"> Legacy e-Application Search Legacy e-Application Summary Legacy e-Application Person Detail Update the following Online Help page: <ol style="list-style-type: none"> Case Summary 				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	42				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	5	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	37
Translation :	0				



[CA-256028] Test Encryption/Decryption Keys and FTP Connectivity For Inbound And Outbound Interface Files For San Diego County

- Resolved: 03/28/2023 09:09 AM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.28	Expedite Changes:	Production Deployment	Estimate:	120
Reporter:	Ken Ford	Regulation Reference:		Created:	02/01/2023 06:40 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	1790
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen Rapponotti on 03/15/2023

Current Design:

1. Update the encryption/decryption keys and FTP credentials for San Diego County Inbound and Outbound Interface Jobs
2. Perform Partner Integration Testing by exchanging the files.

Request:

1. Update the encryption/decryption keys and FTP credentials for San Diego County Inbound and Outbound Interface Jobs
2. Perform Partner Integration Testing by exchanging the files.

Recommendation:

1. Add production PGP key IDs to encrypt/decrypt and FTP credentials for the San Diego County inbound and outbound Interface jobs.
2. Exchange the files with a partner in the production environment and confirm the encryption/decryption and FTP connectivity are working.
list of jobs:

Add a PGP key ID to decrypt the following B&I Inbound Interface:

1. E2Lite

Add a PGP key ID to decrypt the following Fiscal Inbound Interface:

1. Inbound Collections
2. Direct Deposit Reader

Add an encryption key ID to the following B&I Outbound Interface:

1. E2Lite
2. School Lunch

Add an encryption key ID to the following Fiscal Outbound Interface:

1. 1099 File Writer job
2. outbound Collections
3. Auditor Controller Writer
4. Warrant Print Writer
5. Direct Deposit Writer
6. Positive Pay file

Add FTP Credentials to the following B&I Inbound FTP Job:

1. E2Lite

Add FTP Credentials to decrypt the following Fiscal Inbound FTP Jobs:

- 1. Inbound Collections
- 2. Direct Deposit Reader

Add FTP Credentials to the following B&I Outbound FTP Jobs:

- 1. E2Lite
- 2. School Lunch

Add FTP Credentials to the following Fiscal Outbound FTP Jobs:

- 1. 1099 File Writer job
- 2. outbound Collections
- 3. Auditor Controller Writer
- 4. Warrant Print Writer
- 5. Direct Deposit Writer
- 6. Positive Pay file

Outreach

Description:

Alternative Procedure Description:

NA

Operational Impact:

Estimate:

120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	50
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	20	Training :	0
Translation :	0				



[CA-257224] Update Run EDBC Validation Message for CalWIN Conversion Months

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Paul Galloway	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	104
Reporter:	Jason M. Francis	Regulation Reference:		Created:	02/24/2023 03:53 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh, CAPI, Foster Care/Kin GAP/AAP, GA/GR, Medi-Cal/CMSP]	Funding Source ID:	
Project Phase (SCR):	Production				
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Karen Rapponotti 3/17/2023				
Expedite Approval:	Karen Rapponotti 3/22/2023				
Current Design:	The CONV_DATE field on the PGM table is populated when programs are converted into CalSAWS from migrating systems. CONV_DATE is used by the Run EDBC and Negative Action Detail pages to limit how far in the past EDBC can run on a converted program. EDBC can only run for benefit months after the month of the CONV_DATE. If a worker selects an earlier EDBC Begin Month, the message "EDBC cannot be run for this program(s) prior to..." displays.				
Request:	Allow workers in CalWIN migration counties to run EDBC on converted Active programs starting with the benefit month they go-live in CalSAWS.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the Run EDBC page so Active programs converted from CalWIN will no longer display a validation preventing workers from running EDBC when the benefit month selected is the month of go-live. 2. Update Negative Action Detail with the same change being made for Run EDBC. <p>(See attached design document for full details.)</p>				
Outreach Description:	Use Manual EDBC for the month of go-live.				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	104				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	66	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0

 **[CA-257688] CF 502 Mass Mailer via Batch - Phase II**

- Resolved: 03/24/2023 11:56 AM

Team Responsible:	Client Correspondence	Assignee:	Nithin Bairlingal Halesh	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Maria Jensen	Change Type (SCR):	New Policy
Minor Version:	23.03.25	Expedite Changes:	Production Deployment	Estimate:	106
Reporter:	Lawrence Samy	Regulation Reference:	Consolidated Appropriations Act	Created:	03/04/2023 06:29 PM
Status:	In Production	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Emergency Allotment Notice
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui 3/7/2023				
Expedite Approval:	Approved by Karen Rapponotti on 3/7/2023				
Current Design:	Per CA-251253, the CF502 mailer – End of Emergency Allotments was sent on 1/26/2023 to active primary applicants of CalFresh and Transitional CalFresh households to inform them the Emergency Allotment effort is ending.				
Request:	CDSS is requesting a second mailing of CF 502				
Recommendation:	Mass mail the CF 502 to all CF and TCF households via a one-time batch process.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	106				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	44	Conversion :	0	DBA :	0
Design :	10	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	4
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	35	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-257711] Riverside Only: DCR for Assignment of IFDS Matches

- Resolved: 03/28/2023 03:14 PM

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Data Change
Minor Version:	23.03.28	Expedite Changes:	Production Deployment	Estimate:	51
Reporter:	John Pratt	Regulation Reference:		Created:	03/06/2023 08:22 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[IEVS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/06/2023	Other Agency Cross Reference:	CER CA-257480
Consortium Review Approval Date:					

Non-Committee Review:

Approved by John Pratt 3-6-2023

Expedite Approval:

Approved by Karen J Rapponotti on 2/16/2023

Current Design:

Linked to CER CA-257480

There were issues experienced last quarter when the auto assignment of new IFDS matches.

Not all abstracts were assigned (IFDS were left unassigned)

New Abstracts received with same data as a previous pending abstract were not assigned to worker who has the pending abstract with the same information

Additionally, not all the IFDS Abstracts were assigned to the centralized IFDS work team in Riverside because their worker numbers are not assigned to each of the offices in Riverside County.

The County is currently having to manually assign over 21,000 IFDS to staff

Request:

Reassign Riverside's leftover unassigned IFDS abstracts to the list of workers provided by Riverside.

The DCR logic will perform as specified below.

Step 1: Assign all unassigned IFDS abstracts that has the same data as a pending abstract from a previous quarter to the caseworker who has the pending abstract with the same data.

Step 2: When the DCR could not find a worker as part of step 1, the DCR will assign the abstract to the following list of worker randomly.

Here are the list of workers and their assignment percentage:

Worker ID Assignment %

- Anita Kuszynski 33AS20AF1B 100
- April Godfrey-Brown 33AS20AF0Y 100
- Aracelia Cepeda 33AS20AF1A 100
- Ariana Equihua 33AS20AF05 100
- MaryKay Bensaid 33AS20AF01 100
- Caroline Cruz 33AS20AF0F 100
- Carmen Cornejo 33AS20AD0V 100
- Nicole Soltero 33AS20AD02 100
- Robin Thompson 33AS20AD14 100
- Channel Talmadge 33AS20AE0S 100
- Amy Chojnacki 33AS20AE0T 100
- Jennifer Rivas 33AS20AE18 100
- Mimi Nguyen 33AS20AE0W 100
- Daniela Mejia 33AS20AE19 100

Shellby Malone 33AS20AE0U 50
Nancy Camarena 33AS20AE1A 50

Assumption: This DCR will occur after the IFDS drop and assignment process that is already automated. The only unassigned IFDS would be those that the system was unable to assign based on the open IFDS rules or Random Assignment rules, and unable auto-close based on program rules.

Recommendation:

Create a DCR to assign or reassign all unassigned IFDS abstracts to either a new caseworker or assign the unassigned abstract to the caseworker who has a pending abstract with the same data.

Outreach

Description:

Alternative

Users are manually reassigning abstracts.

Procedure

Description:

Operational Impact:

Estimate: 51

Automated Test :	0	Batch/Interfaces :	35	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	16	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-257937] Increase Jenkins Prod server specifications to handle additional load

Team Responsible:	Tech Forge Rock	Assignee:	Trae Snyder	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Trae Snyder	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.28	Expedite Changes:	Start Build	Estimate:	16
Reporter:	Trae Snyder	Regulation Reference:		Created:	03/08/2023 01:30 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Yogesh Patel	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/20/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 3/20/2023

Expedite Approval: Approved by Laura Chavez on 3/20/2023

Current Design: As of today, Tech ForgeRock team is seeing t2.large 2vcpu 36 CPU credits/ hour 8 GiB Mem low to moderate network performance

Request: Change the new Jenkins Instance by increasing the performance network.

Recommendation: The Tech ForgeRock team plans to change it by creating a new Jenkins instance with t3.large 2vCPU 36 CPU credits/ hour 8 GiB Mem Up to 5 Gbps network performance.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **16**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	16	Tech Ops :	0	Training :	0
Translation :	0				

[CA-257991] Adding Classification Titles for Wave 4 counties

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Data Change
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	23
Reporter:	Dymas Pena	Regulation Reference:		Created:	03/09/2023 11:57 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Usability]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Katrina Dillon for Solano County change on 3/21/2023

Expedite Approval: Approved by Karen Rapponotti on 3/21/2023

Current Design: Classification Titles that display on the Staff Detail page for the 57 Migration Counties were implemented with CA-207460: DDID 393 - Migrate the Classification Title field on the Staff Search page in Release 20.03.

Request: Update Classification Titles for Solano County (Wave 4).
Please add the following County Users CalSAWS Classification Titles for Solano County:

1. Child Care Staff
2. Child Support Staff
3. Office Coordinator
4. Staff Analyst
5. Contracted Staff
6. Welfare Fraud Investigative Assistant
7. Policy & Financial Analyst
8. Behavioral Health Staff

Recommendation: Add the following values to the Classification Title field on the Staff Search page for Solano county:

1. Child Care Staff
2. Child Support Staff
3. Office Coordinator
4. Staff Analyst
5. Contracted Staff
6. Welfare Fraud Investigative Assistant
7. Policy & Financial Analyst
8. Behavioral Health Staff

Outreach Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate:	23				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	19	Performance :	0	Release Communication	0
				Support :	

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	4	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258005] Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 3 Outage Period

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:	23.04.19	Expedite Changes:	Production Deployment	Estimate:	53
Reporter:	Thomas Lazio	Regulation Reference:		Created:	03/09/2023 03:15 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: approved for non-committee review by Adelaide Mendoza

Expedite Approval: Approved by Karen Rapponotti- 03/21/2023

Current Design: LA GA program cases have either GA/GR or GROW hearing appointment with a hearing appointment date and time between the Wave 3 outage timeframe (i.e. Friday, April 21st 1:00 PM PST through Monday, April 24th 12:00 PM PST).

Request: Generate a one time list of LA GA/GR cases with either a GA/GR or GROW hearing appointment during the CalSAWS Wave 3 Outage Period - Friday, April 21st 1:00 PM PST through Monday, April 24th 12:00 PM PST

Recommendation: 1) Generate list of LA GA/GR (GA) cases that meet the following criteria after Batch 10 day cut-off date (4/18/2023) when GA/GR discontinuance batch jobs have been completed:
 a) Case is linked to a 'General Assistance/General Relief' or 'GROW' Hearing with Hearing Type of one of the following:

- Annual Agreement Hearing
- Employment Non Compliance Hearing
- GROW Non Compliance Hearing
- MSUDRP Non Compliance Hearing
- Overpayment or Recoupment Hearing
- Other Failure Hearing
- QR7LA Failure Hearing
- Benefit Reduction Hearing

b) Hearing Date and Time is between CalSAWS Outage Period - Friday, April 21st 1:00 PM PST through Monday, April 24th 12:00 PM PST.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Hearing Participant (First Name, Last Name)
- Hearing ID
- Hearing Type
- Hearing Date

- Hearing Time
- Reason for Hearing
- Hearing Disposition

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258005

**Outreach
Description:**

List of affected LA GA/GR cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258005

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	28	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	20	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258027] Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 3

- Resolved: 03/20/2023 04:55 PM

Team Responsible:	Online	Assignee:	Lawrence Samy	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Lawrence Samy	Change Type (SCR):	Data Change
Minor Version:	23.04.21	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/09/2023 07:54 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Karen J. Rapponotti	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee approval by Karen J Rapponotti on 03/20/2023				
Expedite Approval:	Approved by Karen J Rapponotti on 03/20/2023				
Current Design:	Currently, no reports are provided on a weekly basis for appointments that are scheduled between Friday 4/21 1PM through Monday 4/24 12PM				
Request:	Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period				
Recommendation:	Outage Period - Friday, 4/21/2023 1PM PST to Monday, 4/24/2023 12PM PST				
	Create a weekly list of appointments that are scheduled between Friday, 4/21/2023 1PM PST to Monday, 4/24/2023 12PM PST.				
	Weekly list will be generated and posted on the Web Portal every Friday from 3/17/2023 through Friday 4/21/2023.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258280] Issue Catch Up 1 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.04.15	Expedite Changes:	Production Deployment	Estimate:	210
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated February 02, 2023	Created:	03/14/2023 11:30 AM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	Emergency Allotment Notice
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Joint design has been approved through Non-Committee Review. This SCR is for all 45 Counties

Expedite Approval: Approved by Karen Rapponotti on 03/21/2023

Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month as a catch up for the January and February 2023 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the January and February 2023 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in January and February 2023 benefit month and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
 Note: If the household has already received CalFresh benefit up to the maximum allotment for January and February 2023 benefit month the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For January 2023 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/15/2023 due to COVID-19

Long Description: Per direction from ACWDL dated January 10, 2023, an emergency allotment was issued for the "Benefit Month" benefit month

For February 2023 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/15/2023 due to COVID-19

Long Description: Per direction from ACWDL dated February 2nd, 2023, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach Description: N/A
Alternative Procedure Description: N/A
Operational Impact Estimate: 210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	137
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	15	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	43	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258281] Issue Catch Up 2 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Sumita Sinha	SPG Status:	Select a value
Fix Version/s:	[23.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.05.06	Expedite Changes:	No	Estimate:	210
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated February 02, 2023	Created:	03/14/2023 11:30 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	Emergency Allotment Notice
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Joint design has been approved through Non-Committee Review. This SCR is for all 45 Counties

Expedite Approval:
Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:
1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month as a catchup for February 2023 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the February 2023 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in February 2023 benefit month and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
Note: If the household has already received CalFresh benefit up to the maximum allotment for February 2023 benefit month the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'

- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

- 3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For February 2023 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 05/06/2023 due to COVID-19

Long Description: Per direction from ACWDL dated February 2nd, 2023, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach Description: N/A
Alternative Procedure Description: N/A
Operational Impact Estimate: 210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	137
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	15	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	43	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-258350] Provide List of Drug/Fleeing Felons on CalFresh**

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Sridhar Mullanpudi	Change Type (SCR):	Policy Re-Design
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	33
Reporter:	Caroline Bui	Regulation Reference:	CFR 273.2(4) (iv); ACL 18-90; ACL 13-32; ACL 14-56, ACL 21-25	Created:	03/15/2023 10:27 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Reviewed and approved by Caroline Bui

Expedite Approval: Michele Peterson/ 3/22/23

Current Design: In 04/2015 the prior C-IV counties were told per CIT 003-15 to not end date the Drug Felon records when the state made changes to make drug felons eligible for CW and CF. SCR CA-210617 updated Categorical Eligible logic for CF Program and was implemented in the 23.01 Release, causing households to lose their CE/MCE status if there is an active drug felon record.

Request: Provide a list of Active CalFresh cases with an active Drug/Fleeing felon record. The list will must include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Column:
Drug/Fleeing Felon Individual Name

User Action: Users must end date the Drug Felon record as appropriate in order for the system to confer CE/MCE.

Recommendation: Generate a list of cases that meet all of the following criteria:
 1. Contains an Active CalFresh program as of 01/22/2023 (prior to the 23.01 implementation)
 2. Contains a non-compliance record of type 'Drug/Fleeing Felon' for CalFresh Program without an end date.

Include additional columns for program, program status, program status reason, Non-Compliance Reason, and all the names of the program persons with non-compliance type 'Drug/Fleeing Felon' without an end date separated with a comma.

Note: Latest status and status reason shall be captured for the respective columns.

The lists below will display these standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name

7) Worker ID

User Action: Users must end date the Fleeing Felon/Probation/Parole Violator record as appropriate in order for the system to confer CE/MCE.

The list will be posted at:
 CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-258350

A list of cases will be posted to the CalSAWS Web Portal in the following location:
 CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-258350

Outreach Description:

Alternative Procedure Description:

None

Operational Impact Estimate:

33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	12	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	16	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258384] Clean up duplicate IEVS NHR and PVS files that were received on 03/03

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Data Change
Minor Version:	23.04.06	Expedite Changes:	Production Deployment	Estimate:	118
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	03/15/2023 05:02 PM
Status:	In Assembly Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	03/23/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by John Pratt 3/23/2023

Expedite Approval: Approved by Karen J Rapponotti on 3/23/2023

Current Design: CalSAWS received two files for NHR and PVS for all counties except Los Angeles , Santa Clara, Contra Costa, and Tulare. The NHR files were received on 3/2/2023 and 3/3/2023. For PVS we received one on 2/28/2023 and another on 3/3/2023.

Request: Clean up duplicate IEVS NHR and PVS files that were received and processed on 03/03

SN1# INC0084206
SN 2# INC0084282

- Recommendation:**
1. Create a DCR to remove the NHR abstract that was created on 3/2/2023. Please find the list of counties in IEVS NHR and PVS ear March 2023.xlsx.
 2. Create a DCR to remove IEVS PVS Abstract that were created on 2/28/2023. Please find the list of counties in IEVS NHR and PVS ear March 2023.xlsx.
 3. Create a DCR to set Tasks resulting from NHR abstracts created on 03/02/2023 or from the IEVS PVS abstracts created on 2/28/2023 to Void status for the impacted Counties.

Outreach Description:
Alternative Procedure N/A.

Description:
Operational Impact:
Estimate: 118

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	30	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	23	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
				Training :	0

Translation :

0



[CA-258410] DEV ForgeRock API client for San Diego County IMAGE application

- Resolved: 03/27/2023 12:40 PM

Team Responsible:	Tech Forge Rock	Assignee:	Isha Patel	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Nicole Cunningham	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.24	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	03/16/2023 10:29 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/17/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Chavez on 3/17/2023				
Expedite Approval:	Approved by Laura Chavez on 3/17/2023				
Current Design:	San Diego County is requesting API access				
Request:	Provide DEV FR client for API access with client id and secret for County: San Diego (37) Application Name: IMAGE Scope: IMAGE_37 37 Environment: UAT2 Ticket: RITM0037523: API Request for San Diego County.				
Recommendation:	Tech ForgeRock Team will load the API access request on the next AT and Dev Deployment as soon as possible.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	8				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	8	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258581] Update MEDS Alert Inbound files to wait for the inbound file till 2:00 am on the following day

- Resolved: 03/23/2023 01:04 PM

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.23	Expedite Changes:	Production Deployment	Estimate:	2
Reporter:	Howard Suksanti	Regulation Reference:		Created:	03/20/2023 11:53 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Tina Tran	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval: Approved by Karen J Rapponotti on 3/21/2023					
Current Design: MEDS Alert Inbound Interface job (PIXXE419) wait for the Alert inbound file for 2 hours. On a migration day, batch jobs are scheduled to run early which is causing the batch job to not pick the MEDS Alert file on the same night.					
Request: Update MEDS Alert Inbound Interface job to wait for the inbound file till 2:00 am.					
There is no impact to LA MEDS Alert inbound job since the job already wait for the file till 2:00am on the following day.					
Recommendation: Update MEDS Alert Inbound Interface job to wait for the inbound file till 2:00 am.					
There is no impact to LA MEDS Alert inbound job since the job already wait for the file till 2:00am on the following day.					
Outreach Description:					
Alternative Procedure Description: Provide a manual process to Batch Operation team to wait for the file.					
Operational Impact:					
Estimate: 2					
Automated Test :	0	Batch/Interfaces :	2	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258719] Update Colusa County Direct Deposit file Company Identification Number

- Resolved: 03/31/2023 08:54 AM

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.03.31	Expedite Changes:	Production Deployment	Estimate:	23
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/22/2023 11:18 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Bobbi Wibbenhorst - Approved - 03/22/2023

Expedite Approval: Approved by Karen Rapponotti on 03/22/2023

Current Design: Colusa County uses US Bank for Direct Deposit. The 'COMPANY IDENTIFICATION' number in the file currently starts with 1.

Request: The 'COMPANY IDENTIFICATION' number in the file should start with 6.

Recommendation: Colusa County only:
Update the Direct Deposit file - The 'COMPANY IDENTIFICATION' number to start with 6.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 23

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	17
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	6	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-258728] CalSAWS Virtual Assistant Expansion - Release 5**

Team Responsible:	Special Project	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sarah Cordano	Change Type (SCR):	Enhancement
Minor Version:	23.04.27	Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Uzochi Oparaji	Regulation Reference:		Created:	03/22/2023 01:21 PM
Status:	Design in Progress	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by: Connie Buzbee 3/27/2023

Expedite Approval: Approved by Karen Rapponotti on 3/27/2023

Current Design: The Virtual Assistant was implemented with CA-256840. County staff have the ability to access the BOT content online.

Request: Implement the fifth release of the BOT to add additional content for county staff access.

Recommendation: In Release 5 of the CalSAWS VA, we will release additional UCs and sub-menus within the VA. This release will include 18 new use cases and 3 new sub-menus.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	1000	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258866] Create Homepage Announcements for upcoming outage for CalWIN wave 4 through 6 cutover activities

Team Responsible:	Online	Assignee:	Mansi Mehra	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.04.xx	Expedite Changes:	Production Deployment	Estimate:	72
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/23/2023 04:08 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Non-Committee approval by Frederick Gains on 3/27/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/24/2023

Current Design: Currently, there is no CalSAWS announcement that will display for all users in all counties to inform them about an upcoming system outage/downtime due to CalWIN cutover activity. Secondly, the table that have the CalSAWS outage period will need to be updated to reflect wave 4 information

Request: Create a new announcement to be display on the CalSAWS Homepage page under the Announcement block. Announcement will be displayed to all users in all 58 counties. Lastly, update the table with the Date and Time of CalSAWS outage period.

- Recommendation:**
1. Create a new Announcement to be displayed on the CalSAWS Homepage - Announcement block for all 58 counties to be displayed starting the following dates.
 - a. For wave 4, Announcement will be: "CalSAWS Project Announcement: Due to upcoming CalWIN migration cutover activities, the CalSAWS team advises counties to avoid scheduling customer appointments late in the day on Friday, June 30th through early Monday morning, July 3rd."
 - i. Announcement to start displaying from Tuesday April 25th through Monday July 3rd.
 - ii. Announcement Type will be 'CalSAWS'
 - b. For wave 5 Announcement will be: "CalSAWS Project Announcement: Due to upcoming CalWIN migration cutover activities, the CalSAWS team advises counties to avoid scheduling customer appointments late in the day on Friday, September 1st through early Monday morning, September 4th."
 - i. Announcement to start displaying from Tuesday July 4th through Monday September 4th.
 - ii. Announcement Type will be 'CalSAWS'
 - c. For wave 6 Announcement will be: "CalSAWS Project Announcement: Due to upcoming CalWIN migration cutover activities, the CalSAWS team advises counties to avoid scheduling customer appointments late in the day on Friday, October 27th through early Monday morning, October 30th."
 - i. Announcement to start display from Tuesday September 5th through Monday October 30th.
 - ii. Announcement Type will be 'CalSAWS'
 2. Update the Outage Table to the new outage period for wave 4 through 6 activity:
 - a. For wave 4: From Friday June 30th at 1 PM through Monday July 3rd at 12 PM.
 - b. For wave 5: From Friday September 1st at 1 PM through Monday September 4th at 12 PM.
 - c. For wave 6: From Friday October 27th at 1 PM through Monday October 30th at 12 PM.

Note: There is no Design Document for this SCR

Outreach Description:
Alternative Procedure Description:
Operational Impact:

N/A

Estimate: 72

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	25	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-259110] Automated CalFresh mass replacement issuance for February 2023

- Resolved: 03/31/2023 02:41 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Select a value
Fix Version/s:	[23.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	23.03.31	Expedite Changes:	Production Deployment	Estimate:	113
Reporter:	Sidhant Garg	Regulation Reference:	CA Mass Replacement Waiver Approval--28 Counties_03282023	Created:	03/28/2023 02:09 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - 01/31/2023

Expedite Approval: Approved by Michele Peterson on 03/28/2023

Current Design: The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.

Request: Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace a percentage of February 2023 CalFresh benefits for the impacted households in " Amador, Butte, Calaveras, El Dorado, Humboldt, Kings, Lake, Madera, Marin, Mariposa, Mendocino, Merced, Monterey, Napa, Nevada, Placer, Plumas, San Benito, San Joaquin, Sierra, Siskiyou, Sutter, Tehama, Trinity, Tuolumne, Yolo and Yuba " Counties.

Recommendation: Replacement Batch on 03/31/2023.

Do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for Regular CalFresh Benefits.

1. Counties

Amador: 95666, 95689, 95665, 95629, and 95642

Butte: 95930, 95978, 95942, 95941, and 95954

Calaveras: 95248, 95232, 95233, 95255, 95224, 95257, and 95245

El Dorado: 95720, 95684, 95709, 95634, 95633, 95667, and 95636

Humboldt: 95518, 95556, 95571, 95570, 95559, 95558, 95554, 95555, 95560,

95546, 95549, 95511, 95553, 95542, 95514, and 95545

Lake: 95435, 95423, 95493, 95443, 95422, 95457, 95458, 95464, 95467, 95485,

95451, 95426, 95461, and 95453

Madera: 93604, 93669, 93643, 93601, and 93644

Mariposa: 95306, 95389, 95345, 95338, 95318, and 95311

Mendocino: 95494, 95429, 95585, 95468, 95417, 95428, 95454, 95587, 95410, and

95449

Monterey: 93925

Napa: 94515

Nevada: 95945 and 95959

Placer: 95714, 95701, 95717, 95713, and 95631

Plumas: 95981

Santa Clara: 95044 and 95033

Shasta: 96065, 96051, 96096, 96084, and 96007

Sierra: 95944 and 95936

Siskiyou: 95568

Sutter: 95982
Tehama: 96029, 96074, 96090, 96055, and 96080
Trinity: 95595
Tulare: 93633 and 93603
Tuolumne: 95321, 95379, and 95310
Yuba: 95925, 95935, 95919, and 95922

2. Program : CalFresh
3. Percent: 50%
4. Effective Month : February 2023
5. Type Code: Other
6. Begin Date : 02/01/2023
7. End Date : 02/10/2023
8. Availability Date : 02/10/2023
9. Description : Replacement Benefits issued on 03/31/2023 due to power outages for regular CalFresh Benefits.

Do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for CalFresh Emergency Allotments.

1. Counties
Amador: 95666, 95689, 95665, 95629, and 95642
Butte: 95930, 95978, 95942, 95941, and 95954
Calaveras: 95248, 95232, 95233, 95255, 95224, 95257, and 95245
El Dorado: 95720, 95684, 95709, 95634, 95633, 95667, and 95636
Humboldt: 95518, 95556, 95571, 95570, 95559, 95558, 95554, 95555, 95560, 95546, 95549, 95511, 95553, 95542, 95514, and 95545
Lake: 95435, 95423, 95493, 95443, 95422, 95457, 95458, 95464, 95467, 95485, 95451, 95426, 95461, and 95453
Madera: 93604, 93669, 93643, 93601, and 93644
Mariposa: 95306, 95389, 95345, 95338, 95318, and 95311
Mendocino: 95494, 95429, 95585, 95468, 95417, 95428, 95454, 95587, 95410, and 95449
Monterey: 93925
Napa: 94515
Nevada: 95945 and 95959
Placer: 95714, 95701, 95717, 95713, and 95631
Plumas: 95981
Santa Clara: 95044 and 95033
Shasta: 96065, 96051, 96096, 96084, and 96007
Sierra: 95944 and 95936
Siskiyou: 95568
Sutter: 95982
Tehama: 96029, 96074, 96090, 96055, and 96080
Trinity: 95595
Tulare: 93633 and 93603
Tuolumne: 95321, 95379, and 95310
Yuba: 95925, 95935, 95919, and 95922

2. Program : CalFresh
3. Percent: 50%
4. Effective Month : January 2023
5. Type Code: Other
6. Begin Date : 02/01/2023
7. End Date : 02/26/2023
8. Availability Date : 02/26/2023
9. Sub Cat Code : Emergency Allotment
10. Description : Replacement Benefits issued on 03/31/2023 due to power outages for Emergency Allotments.

Note: In addition to the list, the Replacement benefits will also show up on the:
- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report
- Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report

- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

**Outreach
Description:**

A list of replaced CalFresh issuances will be sent to " Amador, Butte, Calaveras, El Dorado, Humboldt, Lake, Madera, Mariposa, Mendocino, Monterey, Napa, Nevada, Placer, Plumas, Santa Clara, Shasta, Sierra, Siskiyou, Sutter, Tehama, Trinity, Tulare, Tuolumne, and Yuba " Counties.
The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-259110

**Alternative
Procedure
Description:**

Manually issue replacement CF Benefits

Operational Impact:

Estimate: 113

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	74
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	29	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-231865] ACL 21-141 Out of State ARC Payments

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	75
Reporter:	Ignacio Lazaro	Regulation Reference:	ALL COUNTY LETTER NO. 21-141, CFL 21/22-66	Created:	08/04/2021 03:33 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:	03/16/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson 2/24/2023

Current Design:

The Approved Relative Caregiver (ARC) Funding Option Program was implemented in LRS/CalSAWS by SCR 32773 based on ACL 15-20 which states: "to be eligible for the ARC Program, a child or NMD must be placed with an approved relative caregiver and reside in California. Out-of-state placements are not eligible."

If a foster youth has a Residency record indicating they are not a resident of California, FC EDBC will not assign an ARC Aid Code.

(Note: this check only occurs if there is a Residency record where "CA Resident" is set to "No". If there is no Residency record, no check for in-state placement occurs in ARC Aid Code determination.)

Request:

Update FC EDBC logic for determining ARC aid codes per ACL 21-141 which states, "the ARC program has been expanded to include payments on behalf of children/NMDs in out-of-state placements with relatives when the children/NMDs are not eligible for AFDC-FC. These placements are eligible for payments effective January 1, 2021."

Recommendation:

Remove the EDBC condition as of 1/1/2021 that makes a placement ineligible to receive an ARC aid code if there is a residency record for the Primary Applicant where "CA Resident" is set to "No".

(See attached design document)

Outreach

Description:

Alternative Procedure Description: n/a

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

Special Project :	0	System Test Support :	26	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-238496] 2021/2022/2023 Personal and Incidental (P&I) Expenses Increase

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Paul Galloway	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	74
Reporter:	Ignacio Lazaro	Regulation Reference:	CCF Rates Jan 2021/2022/2023 (see attached)	Created:	12/21/2021 08:19 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:	03/17/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson 2/24/2023

Current Design:

When the Rate Type on a FC placement is "Regional Center Vendorized", and the rate Begin Date is on or after January 1, 2020, a checkbox on Rate Detail (added by SCR CA-215445) can be selected to pay an additional amount to cover Personal and Incidental (P&I) expenses. EDBC adds this amount to the "Rate Payment" on the FC EDBC Summary page. The latest P&I amount stored in CalSAWS is \$137.

Request:

Update Personal and Incidental (P&I) expense rates in the tables with new rates for 2021, 2022, and 2023 (see DEPARTMENT OF DEVELOPMENTAL SERVICES COMMUNITY CARE FACILITY RATES, attached).

Recommendation:

1. End date existing Personal and Incidental (P&I) expense amount in the code table and insert new records with the increased P&I expense amounts for 2021, 2022, and 2023.

(See attached design document)

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **74**

Worker must override EDBC results.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	43	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	26	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-247105] Remove CAPI OPA and Unearned Income Records Associated to CAPI Administered by San Mateo County

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:	23.07.07	Expedite Changes:	No	Estimate:	349
Reporter:	Jason M. Francis	Regulation Reference:		Created:	06/24/2022 04:17 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/15/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval:

Current Design:

CAPI Consortium is a group of counties that have jointly agreed to have the CAPI program in each individual county administered by a single lead county within the group. San Mateo is a lead county that administers CAPI program for other counties.

San Mateo administers CAPI for the following counties:

- Alameda

o Note: Alameda County is scheduled for Wave 5 of conversion. CA-257158 was created to apply the changes of this SCR to Alameda County.

- Contra Costa

- Marin

- Merced

- Monterey

- San Mateo

- Santa Cruz

- Solano

- Sonoma

o Note: Sonoma County is scheduled for Wave 5 of conversion. CA-257158 was created to apply the changes of this SCR to Sonoma County.

- Stanislaus

Until San Mateo is converted into CalSAWS, the C-IV/CalSAWS counties San Mateo administered CAPI enter an Other Program Assistance (OPA) record of CAPI benefits to be used in the CalFresh (CF) EDBC determination.

Until San Mateo is converted into CalSAWS, the CalWIN counties San Mateo administered CAPI enter an Unearned Income record that is used in the CF EDBC determination.

Request:

When San Mateo is converted into CalSAWS, the CF EDBC will consider the Other Program Assistance record as receiving duplicate aid or count the Unearned Income record in the CF budget (resulting in the CAPI grant being counted twice and may discontinue the CF program for over-income). If the Unearned Income record does not result in an Over Income, the CF program will reduce benefits.

1. Apply a data change to remove the CAPI OPA records for all members in an active CAPI program for a county with CAPI administered by San Mateo County.
2. Add a journal entry if the data change removed a OPA record for CAPI.
3. Apply a data change to remove the Unearned Income record for CAPI for all members in an active CAPI program for a county with CAPI administered by San Mateo County.
4. Add a journal entry if the data change removed an Unearned Income Record for CAPI.
5. Provide a list of case where the CF program was run between the Wave Go Live date and the implementation of this SCR.

Recommendation:

1. A data change will be applied to remove the OPA records for a county with CAPI administered by San Mateo County.
2. A data change will be applied to remove the Unearned Income records for a county with CAPI administered by San Mateo County.
3. A journal entry will be created for the cases the data change was applied.
4. A list of cases will be provided if a CF case was run in a specific timeframe.

Please refer to the attached design document for further details.

**Outreach
Description:**

A list of cases will be provided where a CF EDBC was run between the Wave 4 Go-Live date and the implementation date of this SCR.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-247105

A CIT will be provided.

Override EDBC Results

**Alternative
Procedure
Description:**

Operational Impact:

Estimate:

349

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	227	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	92	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-249511] Add Spanish versions of FC NOA Reasons (Phase 2)

Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Kavitha Mr	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	434
Reporter:	Jasmine Chen [X]	Regulation Reference:		Created:	08/23/2022 03:06 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Michelle Ramos 03/16/23				
Expedite Approval:					
Current Design:	<p>Currently in CalSAWS, the below Foster Care (FC) NOA reasons are going to be implemented in English as part of SCR CA-238042.</p> <ol style="list-style-type: none"> 1. Age Changed 2. Adopted 3. Transferred to Non-FC Program 4. Petition Not Filed 5. Didn't Recert License 				
Request:	<p>Add the Spanish languages for below Foster Care reasons.</p> <ol style="list-style-type: none"> 1. Age Changed 2. Adopted 3. Transferred to Non-FC Program 4. Petition Not Filed 5. Didn't Recert License 				
Recommendation:	<ol style="list-style-type: none"> 1. Add new 'Age Changed' NOA Reason in Spanish language for Benefit Change for Non-CCR 2. Add new 'Adopted' NOA Reason in Spanish language for Discontinuance for both CCR, Non-CCR 3. Add new 'Transferred to Non-FC Program' NOA Reason Discontinuance in Spanish language for both CCR, Non-CCR 4. Add new 'Petition Not Filed' NOA Reason in Spanish language for Discontinuance for both CCR, Non-CCR 5. Add new 'Didn't Recert License' NOA Reason in Spanish language for Discontinuance for both CCR, Non-CCR 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	434				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	280	Conversion :	0	DBA :	0
Design :	70	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	84	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-253099] Add Larger BRM Envelopes for the RE Packets

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	306
Reporter:	Lawrence Samy	Regulation Reference:		Created:	11/28/2022 10:10 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/16/2023 Maria Arceo. Send to committee as FYI

Expedite Approval: Approved by Lynn Bridwell on 01/17/2023

Current Design: For RE Packets, a #9 BRM envelope is included for the customer to return any required forms/verification. Counties are reporting that the current BRM envelope is unable to hold all the required information.

Request: Increase the size of the BRM envelope to 6x9 to accommodate more pages.

Recommendation:

- Update the following packets by removing the text "Please fold and ensure the County address information displays in the envelope window." and the dotted line above this text from the packet's header.
 - CF RE Packet (Available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese)
 - CW RE Packet (Available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese)
 - CW/CF RE Packet (Available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese)
 - ESAP CF RE Packet (Available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese)
 - Non-MAGI Scrn Pkt (English and Spanish)
 - Non-MAGI Turning 65 (English and Spanish)
- Conduct testing with central print facility for the following packets.
 - MAGI RE Packet
 - ESAP CF RE Packet
 - CF RE Packet
 - CW RE Packet
 - Mixed Household RE Packet
 - TNB 4 Recert Packet
 - Non-MAGI Scrn Pkt
 - CF 285A
 - CW/CF RE Packet
 - Non-MAGI RE Packet
 - Non-MAGI Turning 65
 - CF 285
 - CF 285A Application Packet
- Include the 6*9 BRM envelope for all migration counties with the packets listed above.
Note: The BRM envelope will be inserted into the outbound envelope at the Central Print Facility.

Outreach Description:
Alternative Procedure Description:
Operational Impact:

N/A

Estimate: 306

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	265	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	41	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-255562] Post CalWIN Wave 2 Cutover Support for State Reports**

Team Responsible:	Reports	Assignee:	Thao Ta	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Thao Ta	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	375
Reporter:	Claudia Pinto	Regulation Reference:		Created:	01/23/2023 03:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	DDID 1971
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023				
Current Design:	This SCR is to provide post-migration support to CalWIN Wave 2 counties for state reports. Wave 2 counties will be live in CalSAWS on 02/27/2023.				
Request:	Support Wave 2 counties with post-migration state reporting needs.				
Recommendation:	Support Wave 2 counties with post-migration state reporting needs.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	375				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	375	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-256140] CalSAWS 58 county Batch performance test execution & support

Team Responsible:	Batch Operations	Assignee:	Dheeraj Malempati	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.xx	Expedite Changes:	Production Deployment	Estimate:	2200
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	02/02/2023 06:15 PM
Status:	In Development	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	1790
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Laura approved on 03/04/2022

Current Design:

The CONTRACTOR shall execute performance tests on all batch jobs to evaluate run times and determine whether they still comply with the CalSAWS SLA.

- This SCR# testing covers below batch cycles
 - Last day of month
 - First business day of the month
 - Main Payroll
 - 10 day cutoff
 - High Volume forms
 - Interface outbound file
- Any performance improvement needed for above batch cycles should address through this SCR# effort.
- Any major changes needed for performance improvement should go through a separate SCR# process.

Request:

This SCR is to track the CalWIN Migration Phase-2 Batch Performance Test Execution & Support activities for the Application Development Teams.

Recommendation:

The CONTRACTOR shall execute performance tests on all batch jobs to evaluate run times and determine whether they still comply with the CalSAWS SLA.

- This SCR# testing covers below batch cycles
 - Last day of month
 - First business day of the month
 - Main Payroll
 - 10 day cutoff
 - High Volume forms
 - Interface outbound file
- Any performance improvement needed for above batch cycles should address through this SCR# effort.
- Any major changes needed for performance improvement should go through a separate SCR# process.

Outreach

Description:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 2200

Automated Test :	150	Batch/Interfaces :	300	Batch Operations :	500
BenefitsCal :	50	CalHEERS :	50	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0

Design :	0	Eligibility :	100	Fiscal :	300
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	350	Release Communication	0
Reports :	0	Reports Test :	200	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-257083] Lobby Management - Update the name of Lobby FACT applications

Team Responsible:	Tech Arch	Assignee:	Kenneth J. Lerch	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	104
Reporter:	Sumeet Patil	Regulation Reference:		Created:	02/22/2023 03:17 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Lobby Management]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Erick A. 3/20/23				
Expedite Approval:	Karen R. 4/3/23				
Current Design:	The Lobby tablet applications are named FACT "Facilitated Access Control Tablet"				
Request:	The Lobby tablet applications should be named as "CalSAWS Lobby Tablet"				
Recommendation:	<ol style="list-style-type: none"> 1. Update the FACT 1.0 application to replace the name "Facilitated Access Control Tablet" to "CalSAWS Lobby Tablet". 2. Update the FACT 2.0 application to replace the name "Facilitated Access Control Tablet" to "CalSAWS Lobby Tablet". 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	104				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	16	Tech Arch :	88
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-257761] Changing Cookie Names in Different Environments

Team Responsible:	Tech Forge Rock	Assignee:	Hamed Hajibeik	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Hamed Hajibeik	Change Type (SCR):	Data Change
Minor Version:	23.05.XX	Expedite Changes:	Start Build	Estimate:	25
Reporter:	Nicole Cunningham	Regulation Reference:		Created:	03/06/2023 03:47 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/24/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady Howe on 3/24/2023

Expedite Approval: Approved by Grady Howe on 3/24/2023

Current Design: The current cookie names do not separate the various different environments that are being worked in for the Tech ForgeRock Team.

Request: The request is to change the default session cookie name for the ForgeRock platform for security reasons. The cookies will be environment specific.

Recommendation: The forgerock team will configure the cookie names according to the table (attached picture) in the Access Management console.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	25	Tech Ops :	0	Training :	0
Translation :	0				



[CA-200543] SCR - ExpressLane Inbound FTP file, remove job

Team Responsible:	Batch/Interfaces	Assignee:	Howard Suksanti	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	11
Reporter:	Abraham Ponce [X]	Regulation Reference:		Created:	01/31/2018 04:15 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	03/15/2023	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee Review:

Approved by John Pratt 3/15/2023

Expedite Approval:

Current Design:

ExpressLane Inbound FTP job (JI19C152D) is exists in Batch Scheduler tool.

Request:

Remove JI19C152D.

DHCS has sunset the ExpressLane Inbound FTP File. The last File CalSAWS received was on 10/26/2017.

As of 11/15/2017, DHCS will no longer FTP ExpressLane Files to CalSAWS.

Recommendation:

We recommend that this job is removes from Batch Scheduler tool.

Outreach

Description:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate:

11

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	5	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-208604] Batch Scheduling Updates for CalWIN Conversion (Wave 5)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Shining Liu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.08.xx	Expedite Changes:	No	Estimate:	392
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:05 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/23/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by John Pratt on 03/23/2023

Expedite Approval: Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request: Update Batch scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for the following counties:
Alameda, Fresno, Sonoma

Recommendation: Update Batch Scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for Alameda, Fresno, and Sonoma. Batch jobs from the following SCRs will be scheduled for the CalWIN Wave 5 Counties starting target September 2023:

- Batch:
- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
 - CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
 - CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
 - CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
 - CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
 - CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
 - CRFI 22-031: CalWIN - CFET Automation Jobs
 - CRFI 22-043: CalWIN – Update Child Care Certificate
 - CRFI 22-021: CalWIN – WTW program Activation Batch Job
 - Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305
- Correspondence:
- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
 - CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
 - CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
 - CRFI 19-030: DDID 2280 CSF 285 form
 - Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
 - Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
 - CRFI 22-061: CalWIN County CSF 124 and CSF 125
- Fiscal:
- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
 - CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
 - CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
 - CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
 - CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
 - CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
 - o Do not schedule Positive Pay job/FTP for Contra Costa County

- Foster Care Main Payroll
 - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

392

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	82	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-228731] U-Visa/T-Visa Individuals Eligible for State CF Benefits**

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	181
Reporter:	Caroline Bui	Regulation Reference:	ACLs: 01-18, 08-15, 09-49, 13-25, 05-08; ACINs: I-41-07, I-27-09, I-65-11, I-102-10, I-07-15	Created:	05/13/2021 12:28 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/11/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Expedited start build approval by Michele Peterson on 3/29/23. PFA email for reference.

Current Design: A legal non-citizen receives federally funded CalFresh when the member is blind or disabled.

Request: Individuals who are applying or receiving U-Visa or preparing to apply, applying, or receiving a T-Visa without an ORR certificate will be eligible to state benefits (CFAP).

Recommendation: Update CF EDBC to grant state benefits for U-Visa and T-Visa cases.

Note: Please refer to the design document for details.

Outreach

Description: Override EDBC results.

Alternative Procedure Description:

Operational Impact:

Estimate: **181**

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	89	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	53	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242305] Update Receipt Search page to no longer restrict to Office ID

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Jyoti Jain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	64
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/10/2022 12:37 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Collections]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: The search query joins the receipt's office id to the office of the logged in user. The search results will not return any results for the user if they are not logged into the office.

Request: Update the Receipt Search page to no longer restrict results based on Office ID.

Recommendation: Update the Receipt Search page to no longer restrict results based on Office ID.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	25	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-243475] Facility Types to include in ARC Logic

Team Responsible:	Eligibility	Assignee:	Ganesh Kumar Piniseti	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Paul Galloway	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	274
Reporter:	Ignacio Lazaro	Regulation Reference:	ACL 16-92	Created:	04/05/2022 05:41 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/17/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson 2/24/2023

Current Design:

Foster Care EDBC will only set an ARC Aid Code if the Placement meets one of the following conditions:

1. The Placement Type is "Relative Home"; or,
2. The Placement Type is "Resource Family Home" and the "Care Provider Relationship to Child" field is one of the following two values: "Relative Guardian" or "Relative Non-Guardian"

Request:

Add 'Court Specified Home', and 'Tribal Specific Home' with 'Care Provider Relationship to Child' with value of 'Relative Guardian' or 'Relative Non-Guardian' to the types of placements eligible to ARC.

Recommendation:

Update Foster Care EDBC so it will only set an ARC Aid Code if the Placement meets one of the following conditions:

1. The Placement Type is "Relative Home"; or,
2. The Placement Type is "Resource Family Home" or "Court Specified Home", or "Tribal Specific Home" and the "Care Provider Relationship to Child" field is one of the following two values: "Relative Guardian" or "Relative Non-Guardian"

(See attached design document)

Outreach

Description:

Alternative

- 1) use manual EDBC
- 2) use a placement type that will assign ARC aid codes

Procedure

Description:

Operational Impact:

Estimate:

274

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	178	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	71	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-256655] Add Programs to Document Routing Rule Functionality

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	61
Reporter:	Vallari Bathala	Regulation Reference:		Created:	02/13/2023 04:17 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Sarah Rich

Expedite Approval:

Current Design:

Counties which use the Hyland imaging solution can configure Document Routing Rules which allow configuration of Tasks to be created based on imaged documents. Document Routing Rule functionality was introduced with CA-214917 per DDIDs 2254, 2504 and 2245. Document Routing Rules can be configured for CalFresh, CalWORKs, Child Care, Foster Care, Medi-Cal, Welfare to Work programs, Cal-Learn, CAPI, CFET, RCA and the General Assistance/General Relief programs.

Request:

Modify the CalSAWS System Document Routing Rule functionality to include additional programs in the program configuration options.

Recommendation:

1. Update the Document Routing Rule Program Detail page to include Kin-GAP and Adoption Assistance Program as options.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 61

Automated Test :	0	Batch/Interfaces :	2	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	17	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-257096] Sync Probation Parent Table with Child Table for Online Pages

Team Responsible:	Online	Assignee:	Gerald Limbrick	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	109
Reporter:	Ken Ford	Regulation Reference:		Created:	02/22/2023 08:19 PM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/29/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by John Pratt on 03/29/ 2023.

Expedite Approval:
Current Design: The Institutional Detail page holds information about the incarceration dates and incarceration location(s) of a minor in the household.

An incarcerated minor may move between different locations/institutions during the same period of incarceration. The 'To' field is editable for user updates, but only modifies the end for the specific location (in PERS_PROBTN_DETL) and does not modify the end of the incarceration period (these dates are stored in the PERS_PROBTN table). Household Status checks are run against the incarceration period (in the PERS_PROBTN table). This is causing the minor to show as incarcerated / out of the home and not eligible for benefits, even after a worker updates the Institutional Detail page with an end date.

DCRs are continually needed to correct the incarceration period ending date.

Request: Sync the incarceration period end date with updates made to the latest location end date thru the Institutional Detail page, so that Household Status checks recognize the minor as no longer incarcerated.

Recommendation: (see design doc. for complete recommendations)
 Assumptions:
 1. Fields and functionalities not mentioned will not be changed.
 2. The Juvenile Probation interface's logic will not be changed with this SCR.
 3. An incarceration period should ALWAYS have an end date when/if all the detail records/locations have an end date; this may be enforced thru page logic and or database logic (e.g., database triggers).

Requirements:
 1. Add logic to Sync the PERS_PROBTN table's end date (incarceration period's end date) with the latest related end date from the PERS_PROBTN_DETL table (the location end date), each time an Online edit is made (an edit thru the page):
 a. When a user updates the 'To' field, end dating a location record, add logic to check for other locations without an end date and related to the same incarceration period (check for PERS_PROBTN_DETL records related to the same PERS_PROBTN record)
 b. Add an end date to the incarceration period when/if the last location record is end dated
 c. When a user updates the 'To' field, removing or changing a location end date, add logic to check and update the incarceration period end date (stored in the PERS_PROBTN table) only if it is the latest location end date related to the incarceration period, and all other locations are also end dated
 Tech Note: the PERS_PROBTN end date is PERS_PROBTN.PLACEMENT_END_DATE and the PERS_PROBTN_DETL tables end date is PERS_PROBTN_DETL.PLACEMENT_ACTUAL_REL_DATE

2. Update the Juvenile List page with current page mapping.

3. Update the Juvenile Detail page with current page mapping.

Outreach

Description:

Alternative

Currently a DCR is run per case after a Ticket is created.

Procedure

Description:

Operational Impact:

Estimate: 109

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	70	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	29	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-257158] Remove CAPI Unearned Income Records for Sonoma and Alameda County

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Pending
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	197
Reporter:	Yale Yee	Regulation Reference:		Created:	02/23/2023 03:35 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CAPI]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	03/15/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

CAPI Consortium is a group of counties that have jointly agreed to have the CAPI program in each individual county administered by a single lead county within the group. San Mateo is a lead county that administers CAPI program for other counties.

San Mateo administers CAPI for the following counties:

- Alameda
- Contra Costa
- Marin
- Merced
- Monterey
- San Mateo
- Santa Cruz
- Solano
- Sonoma
- Stanislaus

San Mateo converted into CalSAWS on 07/03/2023, the CalWIN counties San Mateo administered CAPI enter an Unearned Income record that is used in the CF EDBC determination.

Sonoma and Alameda County converts into CalSAWS in Wave 5; Go-Live Date is 09/04/2023. The changes from CA-247105 (Remove CAPI OPA and Unearned Income Records Associated to CAPI Administered by San Mateo County) did not apply to Sonoma and Alameda County.

Request:

When San Mateo converted into CalSAWS, the CF EDBC will count the Unearned Income record in the CF budget (resulting in the CAPI grant being counted twice and may discontinue the CF program for over-income). If the Unearned Income record does not result in an Over Income, the CF program will reduce benefits.

1. Apply a data change to remove the Unearned Income record for CAPI for all members in an active CAPI program for a county with CAPI administered by San Mateo County.
2. Add a journal entry if the data change removed an Unearned Income Record for CAPI.
3. Provide a list of case where the CF program was run between the Wave Go Live date and the implementation of this SCR.

The changes above were implemented with CA-247105 and the changes will be applied to Sonoma and Alameda County with this SCR.

Recommendation:

1. A data change will be applied to remove the Unearned Income records for a county with CAPI administered by San Mateo County.
2. A journal entry will be created for the cases the data change was applied.
3. A list of cases will be provided if a CF case was run in a specific timeframe.

Please refer to the attached design document for further details.

**Outreach
Description:**

A list of cases will be provided where a CF EDBC was run between the Wave 5 Go-Live date and the implementation date of this SCR.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-257158

A CIT will be provided.

**Alternative
Procedure
Description:**

Override EDBC Results

**Operational Impact:
Estimate:**

197

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	127	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	50	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-247106] Remove CAPI OPA and Unearned Income Records Associated to CAPI Administered by Sacramento County

Team Responsible:	Eligibility	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:	23.11.03	Expedite Changes:	No	Estimate:	349
Reporter:	Jason M. Francis	Regulation Reference:		Created:	06/24/2022 04:27 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/15/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

CAPI Consortium is a group of counties that have jointly agreed to have the CAPI program in each individual county administered by a single lead county within the group. Sacramento is a lead county that administers CAPI program for other counties.

Sacramento administers CAPI for the following counties:

- Alpine
- Amador
- Butte
- Calaveras
- Colusa
- Del Norte
- El Dorado
- Glenn
- Humboldt
- Lake
- Lassen
- Mendocino
- Modoc
- Nevada
- Orange
- Placer
- Plumas
- Sacramento
- San Joaquin
- Santa Barbara
- Shasta
- Sierra
- Siskiyou
- Sutter
- Tehama
- Trinity
- Yolo
- Yuba

Until Sacramento is converted into CalSAWS, the C-IV/CalSAWS counties Sacramento administered CAPI enter an Other Program Assistance (OPA) record of CAPI benefits to be used in the CalFresh (CF) EDBC determination.

Until Sacramento is converted into CalSAWS, the CalWIN counties Sacramento administered CAPI enter an Unearned Income record that is used in the CF EDBC determination.

Request:

When Sacramento is converted into CalSAWS, the CF EDBC will consider the Other Program Assistance record as receiving duplicate aid or count the Unearned Income record in the CF budget (resulting in the CAPI grant being counted twice and may discontinue the CF program for over-income). If the Unearned Income record does not result in an Over Income, the CF program will reduce benefits.

1. Apply a data change to remove the CAPI OPA records for all members in an active CAPI program for a county with CAPI administered by Sacramento County.
2. Add a journal entry if the data change removed a OPA record for CAPI.
3. Apply a data change to remove the Unearned Income record for CAPI for all members in an active CAPI program for a county with CAPI administered by Sacramento County.
4. Add a journal entry if the data change removed an Unearned Income Record for CAPI.
5. Provide a list of case where the CF program was run between the Wave Go Live date and the implementation of this SCR.

Recommendation:

1. A data change will be applied to remove the OPA records for a county with CAPI administered by Sacramento County.
2. A data change will be applied to remove the Unearned Income records for a county with CAPI administered by Sacramento County.
3. A journal entry will be created for the cases the data change was applied.
4. A list of cases will be provided if a CF case was run in a specific timeframe.

Please refer to the design document for further details.

Outreach Description:

A list of cases will be provided where a CF EDBC was run between the Wave 6 Go-Live date and the implementation date of this SCR.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-247106

A CIT will be provided.

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

349

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	227	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	92	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



[CA-232598] Automate Delegated Admin process workflow- ForgeRock and Service Now - Design

Team Responsible:	Tech Forge Rock	Assignee:	Blake Haselberger	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Michael Shaw [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	40
Reporter:	Yogesh Patel	Regulation Reference:		Created:	08/24/2021 07:47 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Yogesh Patel	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Yogesh Patel on 8/24/2021

Expedite Approval: Current Design: In current design, the process to assign delegated admin to the user is manual and assigning DA county Admin role to user is also manual process.

Request: The plan is to streamline this process and have the user submit a service now request and user be granted delegated Admin access upon approval and also be assigned to DA county help desk role in FR.

Recommendation: The plan is to streamline this process and have the user submit a service now request and user be granted delegated Admin access upon approval and also be assigned to DA county help desk role in FR.

Outreach

Description: Continue to manually assign delegated administration in ForgeRock. Done by ForgeRock Operations.

Alternative Procedure

Description:

Operational Impact: Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	40	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before: DD&I
After: M&E

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-239483] Add CalWIN counties into Interface batch property - wave 4

Team Responsible:	Batch/Interfaces	Assignee:	Gabriellia Venegas-Johnson	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	23.03.x1	Expedite Changes:	No	Estimate:	263
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/13/2022 01:25 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval: CalSAWS Interface batch jobs do not run for CalWIN Counties.

Current Design: Update CalSAWS Interface batch jobs to run for CalWIN County wave 4 (San Diego, San Mateo, Santa Cruz, Solano).

Request: Add San Diego, San Mateo, Santa Cruz, Solano counties into the following Interfaces. BSCR will be created to turn on San Diego, San Mateo, Santa Cruz, Solano counties on the following Interfaces.

- 1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
- 2. CalOAR (Performance Measures, Reporting, and Updates)
- 3. CCSAS (California Child Support Automated System)
- 4. CMIPS (Case Management, Information and Payroll System II)
- 5. IEVS - Applicant
- 6. IEVS - FF
- 7. IEVS - IFD 440
- 8. IEVS - IFDS Earnings Match
- 9. IEVS - NHR New Hire
- 10. IEVS - NPM
- 11. IEVS - PVS Payment Verification System
- 12. Outbound IEVS (Income Eligibility Verification System)
- 13. MEDS (Medi-Cal Eligibility Data System)
- 14. NPP (Non Payment of Premium)
- 15. QCIS (Quality Control Information System)
- 16. Systematic Alien Verification for Entitlement (Save)
- 17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
- 18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
- 19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
- 20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
- 21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for San Mateo and Santa Cruz counties only
1. CDMIS (Child Development Management Information System)

The following Interface will be for Solano County only
1. CMSP (County Medical Services Program)

Create BSCR for School Lunch Interface batch jobs for San Mateo, Santa Cruz, Solano Counties.

San Diego opted out from School Lunch Interface.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
 - 2.1 On WDTIP Exceeding Clocks (RP02), the Inbound FTP job will be turned on to archive the inbound file. The WDTIPExceedingClocksReader job (PIXXE813) will not be turned on (Please find more detail on CA-254676)
3. The SCR will include the monthly MEDS AP 18 at redetermination period.
4. Inbound & Outbound jobs File Transfer Protocol (FTP) credential updates are not part of this SCR.

Outreach

Description:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate: 263

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	100	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision

Accepted

Status-1:

Content Revision

1. Release Change:

Description-1:

Before: 23.05

After: RWR

Content Revision

Pending CCB

Status-2:

Content Revision

1. Recommendation Change: N/A

Description-2:

2. Estimate Change: Increase in hours to account for four counties vs. three counties.

Before:

System Test Support ETC 1 - 100

System Test Support ETC Total - 100

After:

System Test Support ETC 1 - 128

System Test Support ETC Total - 128

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-242658] Jira and BitBucket JIT Provisioning - Design

Team Responsible:	Tech Forge Rock	Assignee:	Salman Khan	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Francis Paran [X]	Change Type (SCR):	Enhancement
Minor Version:	RWR	Expedite Changes:	No	Estimate:	50
Reporter:	Nicole Cunningham	Regulation Reference:		Created:	03/17/2022 01:30 PM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Haikaz Tombakian on 03/17/2022

Expedite Approval: Current Design:

Authentication when login to sandbox Jira and sandbox Bitbucket through ForgeRock is by check against username in AD. This poses an issue when username in AD don't match username in ForgeRock directory. For instance, county users log into CalSAWS applications through ForgeRock SSO using their employee id versus their LDAP username in Jira and Bitbucket.

Request:

Enable JIT provisioning in the OIDC setting for sandbox Jira and Bitbucket SSO. This will allow Jira or Bitbucket to automatically create in the internal directory the groups provided by the IdP's (i.e., ForgeRock) assertion or claim. Users authenticated in the IdP no longer needs to be checked against AD.

Recommendation:

Adopt JIT provisioning in the OIDC setting for sandbox Jira and Bitbucket SSO. Will follow guidelines by Atlassian in their documentation below. This will require collaboration with the Jira and Bitbucket teams to configure the JIT process on the Atlassian applications.

<https://confluence.atlassian.com/enterprise/just-in-time-user-provisioning-1005342571.html>

Outreach

Description:

Alternative Procedure

Continue SSO login with ForgeRock, but user authentication still with LDAP

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	50	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before: DD&I

After: M&E

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245147] Add Newest State versions of EBT 2259A, WI 10072A, and WI 10072B

Team Responsible:	Client Correspondence	Assignee:	Harshitha Bhat	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.x2	Expedite Changes:	No	Estimate:	820
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL 21-133	Created:	05/03/2022 04:55 PM
Status:	System Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/14/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: CalSAWS has an outdated version of the WI 10072B in its template repository; And the system currently does not have the EBT 2259A, or the WI 10072A.

Request: Add the new EBT 2259A to CalSAWS and create a packet with the EBT 2259 and EBT 2259A. Add WI 10072A and update WI 10072B.

- Recommendation:**
1. Add new Form EBT 2259A (11/21)
 2. Create new packet with updated EBT 2259 and new EBT 2259A (11/21)
 3. Add new WI 10072A Form (11/21)
 4. Update WI 10072B to the latest state version (11/21)
 5. Update Document Parameters Programs for EBT 2259 (11/21)

Outreach

Description:
Alternative Procedure Use forms from CDSS website.

Description:
Operational Impact:

Estimate: **820**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	600	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	200	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change: Adding hours for transcription costs.
 Before:
 Translation Resource ETC: 0

After:
Translation Resource ETC: 10

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-245572] Custom Delegated Administration Tool - Design

Team Responsible:	Tech Forge Rock	Assignee:	Blake Haselberger	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Michael Shaw [X]	Change Type (SCR):	Enhancement
Minor Version:	RWR	Expedite Changes:	No	Estimate:	90
Reporter:	Nicole Cunningham	Regulation Reference:		Created:	05/16/2022 05:25 PM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	TBD
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Haikaz Tombakian on 5/16/2022

Expedite Approval:
Current Design: Delegated Administration is being done through the OOTB ForgeRock DA Application

Request: The request is to build a new Delegated Administration Tool that will take the place of the ForgeRock OOTB DA tool. This tool will allow the consortium to implement more control around the look and feel of the DA tool to be integrated with ForgeRock. Additionally, there is a need for improvements to search in Delegated Admin pages

Recommendation: The request is to build a new Delegated Administration Tool that will take the place of the ForgeRock OOTB DA tool. This tool will allow the consortium to implement more control around the look and feel of the DA tool to be integrated with ForgeRock.

Outreach Description:
Alternative Procedure Description: Continue to use the OOTB DA and continue deep dive trainings for DA features that are not as user friendly.

Operational Impact:
Estimate: 90

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	90	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before: DD&I
After: M&E

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-248901] Add CF 285, CF 285A, PUB 520, and CF 285A Application Packet Threshold Languages to Template Repository

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:	23.03.x3	Expedite Changes:	Start Build	Estimate:	3072
Reporter:	Phong Xiong	Regulation Reference:	ACL 21-70	Created:	08/11/2022 10:16 AM
Status:	Design in Progress	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	CF Simplifications
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 12/1/2022				
Expedite Approval:	By Karen J. Rapponotti on 12/06/2022				
Current Design:	The CF 285 was last updated with SCR CA-225996. Only the English and Spanish versions of the CF 285 (04/21) exist in the system. The CF 285A and PUB 520 was added with the same SCR and only the English and Spanish versions exist in CalSAWS.				
Request:	Add the threshold languages of the CF 285 (04/21) and CF 285A into the Template Repository. Add the threshold languages for the PUB 520 coversheet to be used for the CF 285A Application Packet.				
Recommendation:	Add the threshold languages of the CF 285 (04/21) and CF 285A into the Template Repository. Add the threshold languages for the PUB 520 to be used by the CF 285A Application Packet.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	3072				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1486	Conversion :	0	DBA :	0
Design :	370	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	129
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	595	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	123.0				
Content Revision Status-1:	Accepted				
Content Revision Description-1:	1. Recommendation Change: N/A				
	2. Estimate Change: Adjusting hours based on funding source and re-designing of SCR. Before:				

Client Correspondence ETC 1 - 770 hours
System Test ETC 1 - 307 hours
Design ETC 1 - 0 hours
Release Communication Support ETC 1 - 0 hours
Technical Infrastructure Support - 0 hours
Unallocated Hours - 110 hours
Translation Resource ETC - 0 hours

After:
Client Correspondence ETC 1 - 1486 hours
System Test ETC 1 - 595 hours
Design ETC 1 - 370 hours
Release Communication Support ETC 1 - 129 hours
Technical Infrastructure Support - 124 hours
Unallocated Hours - 245 hours
Translation Resource ETC - 123 hours

3. Release Change:
N/A

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Estimate Change: Additional hours for PUB 520 costs.

Before:
Translation Resource ETC: 123

After:
Translation Resource ETC: 129

2. Release Change: Moving SCR to TBD release as there are changes expected to the threshold languages from the State. There are also some issues with the threshold languages awaiting responses from the State.

Before: RWR
After: TBD

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-247709] Design of Release of Information for CBOs

- Resolved: 01/19/2023 01:53 PM

Team Responsible:	BenefitsCal	Assignee:	Jennifer Muna	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	New Policy
Minor Version:	23.01.19	Expedite Changes:	Production Deployment	Estimate:	1691
Reporter:	Melissa Mendoza	Regulation Reference:	SCERFRA 22-524	Created:	07/12/2022 10:10 AM
Status:	In Production	Impact Analysis:	[BenefitsCal, Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Design	Committee:	[Self Service Portal]	Funding Source ID:	ARPA
Consortium Review Approval:		Approved by Committee:	01/13/2023	Other Agency Cross Reference:	CSPM-36178, CSPM-447, CSPM-448
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 3/6/2023

Current Design: CalSAWS only sends case information and notices to the Self-Service portal for a primary applicant on a program. There is no supported Application Programming Interface (API) to allow CalSAWS to send case information to a CBO's Self-Service Portal account. The CalSAWS Forms API does not support the 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' document type in the Hyland imaging system. CalSAWS does not have the online feature to view or create an applicant's CBO Release of Information (ROI) in the System. The 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' state form does not exist in the CalSAWS Template Repository.

Request:

1. Create a new API to support the Self-Service Portal implementation of the CBO Release of Information form submitted through a digital form, via document upload, and/or by paper submission.
2. Update the Forms API to accept the new CBO ROI form and upload to the imaging system.
3. Create new page(s) in CalSAWS to enable a county worker to add/create, view, and edit a customer's CBO ROI information for BenefitsCal.
4. Create a new API to call the ForgeRock webservice in real-time to pull approved CBO names, managers, and/or assisters.
5. Create a new API to send a customer's specified case information to the Self-Service portal based on the information provided on the CBO ROI form.
6. Add the 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' form to the Template Repository in CalSAWS. Set the "Send to BCAL" flag to "Y".
7. Create an automatic Journal entry when an Approved, Pending or Revoked CBO ROI status is received via the API.

Recommendation:

Create a design to support the following functionality for Release of Information:

1. Create an API that will save the CBO ROI information, update the Status of the CBO ROI and retrieve the CBO ROI information.
2. Create an API that will retrieve the Customer's case information for the CBO based on what the applicant/recipient indicated in their CBO ROI form.
3. Create an API that retrieves the applicant/recipient's notices for the CBO based on what the applicant/recipient indicated in their CBO ROI form.
4. Create a new endpoint to the Forms API that will generate the CBO ROI form in PDF format, map the applicant/recipient's answers to the PDF, and upload the PDF to the imaging system.
5. Add the CBO ROI form to the Template Repository in CalSAWS. The CBO ROI form's XML Data Package (XDP) must allow data to be mapped onto the form.
6. Create an online search page that allows a worker to view, add/create, and edit ROI detail records.
7. Create an ROI detail page that displays the CBO ROI information entered by the worker or created through the Self-Service portal API.

8. Create a series of online pages that will allow the User to search for the CBO identified by the Customer by making a call to ForgeRock webservice.
9. Update the Case Summary page to display the CBO name for the Customer's active CBO ROIs, for the County.
10. Create an automatic Journal Entry when an Approved, Pending or Revoked ROI status is received via the API.
11. Add document type for CBO ROI form to the imaging system when received via document upload.
12. Create a new batch job to automatically set an ROI detail status to 'Expired' based on the end date of the CBO ROI.
13. Modify the Imaging 'View' URL to point to CBO ROI documents associated to a customer, in the imaging solution.

Outreach

Description:

Alternative

Procedure

Description:

N/A. BenefitsCal CBO Release of Information (ROI) is a new form provided by the State. CalSAWS to implement online page and API functionality to support the form submission from BenefitsCal Portal or by manual submission from customer.

Operational Impact:

Estimate:

1691

Automated Test :	100	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	100	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	17	Conversion :	0	DBA :	0
Design :	1274	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	50	IVR/CC :	0
Online :	100	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	50
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
1. No Request description for new Batch job to update ROI status to 'Expired' and create a Journal Entry
2. #12 Recommendation did not have create Journal entry description
3. Figure 2.1.2-2 Mock up
4. Figure 2.1.2-3 Mock up
5. Figure 2.1.2-4 Mock up for 'From/To Date' Validation
6. Figure 2.1.2-5 Mock up - Validation message '{From/To Date} - The selected ROI Date Range must be 12 months or less'
7. Figure 2.1.2-6 Mock up- Validation message: 'From Date - Must be a valid calendar date and be in the format MM/DD/YYYY'
8. Figure 2.1.2-7 Mock up- Validation message: 'To Date - Must be a valid calendar date and be in the format MM/DD/YYYY'
9. Figure 2.2.2-1 Release of Information Detail Page (Create Mode - Upon Loading) Mock up did not include (*) on signature first name, last name, and date.
10. Figure 2.2.2-5 Release of Information Detail Page (Create Mode 2A) Mock up Managers Name are not arranged alphabetically
11. . Figure 2.2.2-6 Release of Information Detail Page (Create Mode 2B) Mock up Managers Name are not arranged alphabetically
12. Figure 2.2.2-7 Release of Information Detail Page (Create Mode 2C) Mock up Managers Name are not arranged alphabetically
13. Figure 2.2.2-8 Release of Information Detail Page (Create Mode 2D) Mock up Medi-Cal Manager(s) and Assister(s) Name are not arranged alphabetically
14. Figure 2.2.2-9 Release of Information Detail Page (Create Mode 3 CF program only) has (*) on Signature information section
15. Figure 2.2.2-9 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) has two separate signature fields

16. Figure 2.2.2-11 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) Mock up
17. Figure 2.2.2-12 Release of Information Detail Page (Create Mode -Validation1)
18. Figure 2.2.2-13 Release of Information Detail Page (Create Mode -Validation2)
19. Figure 2.2.2-14 Release of Information Detail Page (Create Mode -Validation3)
20. Figure 2.2.2-15 Release of Information Detail Page (Create Mode - Validation4)
21. Figure 2.2.2-16 Release of Information Detail Page (Create Mode - Validation5)
22. Figure 2.2.2-17 Release of Information Detail Page (Create Mode - Validation6)
23. Figure 2.2.2-18 Release of Information Detail Page (Create Mode - Validation7)
24. Figure 2.2.2-19 Release of Information Detail Page (Create Mode - Validation8)
25. Figure 2.2.2-20 Release of Information Detail Page (Create Mode - Validation9)
26. Figure 2.2.2-21 Release of Information Detail Page (Edit Mode Approved)
27. Figure 2.2.2-22 Release of Information Detail Page (Edit Mode Approved 1)
28. No Mock up for Release of Information Detail Page (Edit Mode Pending)
29. Figure 2.2.2-24 Release of Information Detail Page (Edit Mode Pending 1)
30. Figure 2.2.2-25 Release of Information Detail Page (Edit Mode Revoked)
31. Figure 2.2.2-26 Release of Information Detail Page (Edit Mode Revoked 1)
32. Figure 2.2.2-27 Release of Information Detail Page (View Mode)
33. Figure 2.2.2-28 Release of Information Detail Page (View Mode - With no ReleaseofInformationEdit Security Right)
34. Figure 2.2.2-29 Release of Information Detail Page (View/Edit Mode - Contact)
35. Figure 2.2.2-30 Release of Information Detail Page (View/Edit Mode - Contact 1)
36. Figure 2.2.2-31 Release of Information Detail Page (View/Edit Mode)
37. Figure 2.2.2-32 Release of Information Detail Page (View/Edit Mode-1)
38. Figure 2.2.2-33 Release of Information Detail Page (View/Edit Mode-2)
39. Figure 2.2.2-34 Release of Information Detail Page – (View/Edit Mode-3)
40. Figure 2.2.2-35 – Release of Information Detail Page – (View/Edit Mode-4)
41. Figure 2.2.2-36 – Release of Information Detail Page – (View/Edit Mode-Signature Information of Applicant/ Recipient or when CF only) mockup had required asterisk (*) after Signature Information block title.
42. Figure 2.2.2-37 – Release of Information Detail Page – (View/Edit Mode-Signature Information of Parent/ Guardian) mockup had required asterisk (*) after Signature Information block title.
43. Figure 2.2.2-38 – Release of Information Detail Page – (View/Edit Mode-Release of Information -1)
44. Figure 2.2.2-39 – Release of Information Detail Page – (View/Edit Mode-Release of Information -2)
45. No mockup for Release of Information Detail Page – (Edit Mode-Release of Information)
46. No mockup for Release of Information Detail Page – (Edit Mode-Release of Information-2)
47. No mockup for Release of Information Detail Page – (Edit Mode-Release of Information-3)
48. No mockup for Release of Information Detail Page – (Validation for Signature Date)
49. No mockup for Release of Information Detail Page – (Validation for trying to create new ROI record for the same organization)
50. No mockup for Release of Information Detail Page – (Required selection validations)
51. No mockup for Release of Information Detail Page – (Required selection validations for Medi-Cal Reason(s))
52. Section 2.3.3.1.a.ii.2 Note: The ROI record will save with a status of 'Approved' when it's created directly through CalSAWS application.
53. Section 2.3.3.1.a.ii.3.a.iii. - Only 'Revoked' displayed on drop down list when latest status is 'Revoked'
54. No Section 2.3.3.1.a.ii.3.a.iv
55. No Section 2.3.3.1.a.ii.3.b
56. Section 2.3.3.1.a.iv - Contact Information block
57. Section 2.3.3.1.a.v - Program(s) for Release block - no #4 or #5
58. Section 2.3.3.1.a.vi - Community Based Organization Information Block
59. Section 2.3.3.1.a.vii - Medi-Cal - Reason(s) for Sharing Information Block
60. Section 2.3.3.1.a.viii - Program Information for Release Block
61. Section 2.3.3.1.a.ix - Length of information Access with the CBO Block
62. Section 2.3.3.1.a.x - Length of Case History block
63. Section 2.3.3.1.a.xi - Signature Information block
64. Section 2.3.3.1.a.xiii - Create a validation message "Program(s) for Release – The selected Applicant/Recipient is not a primary applicant for the Program(s) selected."
65. Figure 2.3.2-1 – Select Community Based Organization Page
66. Section 2.5 Select CBO Managers & Assisters for Medi-Cal - Mockups
67. Section 2.6 Case Summary - Overview and description of changes
68. Section 2.7.2.1.a.i. - Release of Information Attributes table
69. Journal Type: Self-Service for 'CBO ROI Form Received'
70. Section 2.7.2.3.d

71. Journal Type: Self-Service for 'ROI Status updated'
72. Section 2.11.2.2 - Case Inquiry description
73. Journal Type: Self-Service for 'CBO ROI Form Expired'
74. Supporting Documents - CBO-OrgAPI.YAML and CBO-OrgAPI.HTML
75. No Assumption #18

After:

1. Added description for new Batch job to update ROI status to 'Expired' and create a Journal Entry
2. Added description on #12 Recommendation to create Journal entry.
3. Added a clearer image for Figure 2.1.2-2 Mock up
4. Added a clearer image for Figure 2.1.2-3 Mock up
5. Added separate validations for 'From Date' and 'To Date' for Figure 2.1.2-4 Mock up
6. Updated Figure 2.1.2-5 Mock up - Validation message '{From Date} - The selected ROI Date Range must be 12 months or less'
7. Updated Validation message in Figure 2.1.2-6 Mock up to follow standard validation verbiage: 'From Date - Must be a valid calendar date and be in the form MM/DD/YYYY' and updated description of change
8. Updated Validation message in Figure 2.1.2-7 Mock up to follow standard validation verbiage: 'To Date - Must be a valid calendar date and be in the form MM/DD/YYYY' and updated description of change
9. Updated Figure 2.2.2-1 Release of Information Detail Page (Create Mode - Upon Loading) Mock up by adding a (*) to the required fields for first name, last name, and date.
10. Updated Figure 2.2.2-5 Release of Information Detail Page (Create Mode 2A) Mock up by arranging Managers Name in alphabetical order by first name ascending order.
11. Updated Figure 2.2.2-6 Release of Information Detail Page (Create Mode 2B) Mock up by arranging Managers Name in alphabetical order by first name ascending order.
12. Updated Figure 2.2.2-7 Release of Information Detail Page (Create Mode 2C) Mock up by arranging Managers Name in alphabetical order by first name ascending order.
13. Updated Figure 2.2.2-8 Release of Information Detail Page (Create Mode 2D) Mock up by arranging Medi-Cal Manager(s) and Assister(s) Name in alphabetical order by first name ascending order.
14. Updated Figure 2.2.2-9 Release of Information Detail Page (Create Mode 3 CF program only) by adding a radio button next to 'Signature of Applicant/Recipient:' and adding (*) on for first name, last name, and date.
15. Updated Figure 2.2.2-10 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) Mock up by moving 'Signature of Parent/Guardian' up next to 'Signature of Applicant/Recipient:' and adding (*) on for first name, last name, and date.
16. Removed Figure 2.2.2-11 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) Mock up
17. Renamed to Figure 2.2.2-11 Release of Information Detail Page (Validation1)
18. Renamed to Figure 2.2.2-12 Release of Information Detail Page (Validation2)
19. Renamed to Figure 2.2.2-13 Release of Information Detail Page (Validation3)
20. Renamed to Figure 2.2.2-14 Release of Information Detail Page (Validation4) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
21. Renamed from Figure 2.2.2-16 to Figure 2.2.2-15 Release of Information Detail Page (Validation5) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
22. Renamed from Figure 2.2.2-17 to Figure 2.2.2-16 Release of Information Detail Page (Validation6) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
23. Renamed from Figure 2.2.2-18 to Figure 2.2.2-17 Release of Information Detail Page (Validation7) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
24. Renamed from Figure 2.2.2-19 to Figure 2.2.2-18 Release of Information Detail Page (Validation8) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order and to follow standard validation verbiage: 'Signature Date - Must be a valid calendar date and be in the form MM/DD/YYYY'.
25. Renamed from Figure 2.2.2-20 to Figure 2.2.2-19 Release of Information Detail Page (Validation9)
26. Renamed from Figure 2.2.2-21 to Figure 2.2.2-20 Release of Information Detail Page (Edit Mode Approved)
27. Renamed from Figure 2.2.2-22 to Figure 2.2.2-21 Release of Information Detail Page (Edit Mode Approved 1)
28. Added Figure 2.2.2-22 Release of Information Detail Page (Edit Mode Pending) Mock up
29. Renamed from Figure 2.2.2-24 to Figure 2.2.2-23 Release of Information Detail Page (Edit Mode Pending 1)
30. Renamed from Figure 2.2.2-25 to Figure 2.2.2-24 Release of Information Detail Page (Edit Mode Revoked)
31. Renamed from Figure 2.2.2-26 to Figure 2.2.2-25 Release of Information Detail Page (Edit Mode Revoked 1) and updated mock up to display available statuses
32. Renamed from Figure 2.2.2-27 to Figure 2.2.2-26 Release of Information Detail Page (View Mode)
33. Renamed from Figure 2.2.2-28 to Figure 2.2.2-27 Release of Information Detail Page (View Mode - With no ReleaseofInformationEdit Security Right)
34. Renamed from Figure 2.2.2-29 to Figure 2.2.2-28 Release of Information Detail Page (View Mode - Contact)
35. Renamed from Figure 2.2.2-30 to Figure 2.2.2-29 Release of Information Detail Page (View Mode - Contact 1)

36. Renamed from Figure 2.2.2-31 to Figure 2.2.2-30 Release of Information Detail Page (View Mode) and updated Mock up by arranging Managers/Assisters Name in alphabetical order by first name ascending order.
37. Renamed from Figure 2.2.2-32 to Figure 2.2.2-31 Release of Information Detail Page (View Mode -1) and updated Mock up by arranging Managers/Assisters Name in alphabetical order by first name ascending order.
38. Renamed from Figure 2.2.2-33 to Figure 2.2.2-32 Release of Information Detail Page (View Mode-2) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
39. Renamed from Figure 2.2.2-34 to Figure 2.2.2-33 Release of Information Detail Page – (View Mode-3) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
40. Renamed from Figure 2.2.2-35 to Figure 2.2.2-34 Release of Information Detail Page – (View Mode-4)
41. Renamed from Figure 2.2.2-36 to Figure 2.2.2-35 Release of Information Detail Page – (View Mode-Signature Information of Applicant/Recipient or when CF only) and updated mockup to display the required asterisk (*) after First name, Last name, and Signature date.
42. Renamed from Figure 2.2.2-37 to Figure 2.2.2-36 Release of Information Detail Page – (View Mode-Signature Information of Parent/Guardian) and updated mockup to display the required asterisk (*) after First name, Last name, and Signature date.
43. Renamed from Figure 2.2.2-38 to Figure 2.2.2-37 Release of Information Detail Page – (View/Edit Mode-Release of Information -1)
44. Renamed from Figure 2.2.2-39 to Figure 2.2.2-38 Release of Information Detail Page – (View/Edit Mode-Release of Information -2)
45. Added mockup for Figure 2.2.2-39 – Release of Information Detail Page – (Edit Mode-Release of Information)
46. Added mockup for Figure 2.2.2-40 – Release of Information Detail Page – (Edit Mode-Release of Information-2)
47. Added mockup for Figure 2.2.2-41 – Release of Information Detail Page – (Edit Mode-Release of Information-3)
48. Added mockup for Figure 2.2.2-42 – Release of Information Detail Page – (Validation for Signature Date)
49. Added mockup for Figure 2.2.2-43 – Release of Information Detail Page – (Validation for trying to create new ROI record for the same organization)
50. Added mockup for Figure 2.2.2-44 – Release of Information Detail Page – (Required selection validations)
51. Added mockup for Figure 2.2.2-45 – Release of Information Detail Page – (Required selection validations for Medi-Cal Reason(s))
52. Removed note in Section 2.3.3.1.a.ii.2 and added new Note: Note: ROI record will automatically be in 'Approved' status when it is created through CalSAWS application. Please see Section 2.7 of the design document for further details on how an ROI record will automatically have a status of Approved when it comes in through the API.
53. Added 'Approved' to drop down field when latest status is 'Revoked'
54. Added Section 2.3.3.1.a.ii.3.a.iv description
55. Added Section 2.3.3.1.a.ii.3.b description
56. Added additional information in Section 2.3.3.1.a.iv - Contact Information block, edited 'ZIP' text in description, removed text 'Edit and', added additional description for Applicant/Recipient Phone Number
57. Added additional information in Section 2.3.3.1.a.v - Program(s) for Release block
58. Added additional information in Section 2.3.3.1.a.vi - Community Based Organization Information Block for Selecting a Community Based Organization and when selecting specific Manager(s)/Assister(s) for Medi-Cal
59. Added additional information in Section 2.3.3.1.a.vii - Medi-Cal - Reason(s) for Sharing Information Block for validation message
60. Added additional information in Section 2.3.3.1.a.viii - Program Information for Release Block
61. Added additional information in Section 2.3.3.1.a.ix - Length of information Access with the CBO Block, edited text for 'Days', added new validation message
62. Added additional information in Section 2.3.3.1.a.x - Length of Case History block and added new validation message
63. Added additional information in Section 2.3.3.1.a.xi - Signature Information block and revised requirement description
64. Added additional information in Section 2.3.3.1.a.xiii - Create the following validation messages and added new validation message
65. Added new validation mock up for Figure 2.3.2-1 Select Community Based Organization (With Validation Message) and added new mockup for Figure 2.3.2-2 – Select Community Based Organization Page (With Search Results) and added additional requirement description
66. Updated Overview in Section 2.5 Select CBO Managers & Assisters for Medi-Cal and updated mockup for Figure 2.4.2-1 – Select CBO Managers and Assisters for Medi-Cal and added validation mockup in Figure 2.4.2-2 – Select CBO Managers and Assisters for Medi-Cal (With Validation)
67. Added additional information in Section 2.6 Case Summary - Overview and description of changes
68. Updated Section 2.7.2.1.a.i. - Release of Information Attributes table by adding additional description for attributes 'Program(s)', 'ROI Time Period', 'Case History Time Period'

- 69. Updated Journal Type from Self-Service to Self Service for 'CBO ROI Form Received'
- 70. Removed Section 2.7.2.3.d
- 71. Updated Journal Type from Self-Service to Self Service and updated Short description to 'ROI Status Updated'
- 72. Updated description for Section 2.11.2.2
- 73. Updated Journal Type from Self-Service to Self Service for 'CBO ROI Form Expired'
- 74. Removed CBO-OrgAPI.YAML and CBO-OrgAPI.HTML from Supporting Documents section
- 75. Added Assumption # 18

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-238993] ACIN I-72-21 SB 1232 Mass Informing Notice**

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	278
Reporter:	Gingko Luna	Regulation Reference:	ACIN I-72-21, SB 1232	Created:	01/04/2022 08:39 AM
Status:	Approved	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	07/28/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen Rapponotti on 6/3/2022

Current Design: No SB 1232 Informing Notice in Template Repository.

Request: Add SB 1232 to Template Repository and issue a one time mass mailing to WTW eligible clients. Include the case specific WTW worker and county specific legal aid number.

Recommendation:

1. Add SB 1232 Informing Notice to the Template Repository
2. Mass mail the SB 1232 Informing Notice to all eligible Welfare-to-Work/REP participants.

Outreach

Description:

Worker will generate SB 1232 Informing Notice from the Template Repository.

Alternative Procedure

Description:

Operational Impact:

Estimate: 278

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	210	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	58	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: Release Change: Due to Build capacity and higher priority SCRs, pushing this effort out. Before: 22.07 After: 22.11

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change:

Before: Section 2.2 outlined the driving query for programs and statuses that would receive an SB 1232 mailer. This query included 'DG - Deregistered' and 'PE - Pending' statuses, which do not have a Position ID assigned.
After: Updated Recommendation 2.2 to remove these statuses from mailer query.

2. Release Change:

Before: 22.11

After: 23.01.XX

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 23.01

After: 23.03

4. Funding Source Change: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-255106] Update Sacramento County response to CRFI 21-004 to turn on Direct Deposit (inbound) Reader file

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.04.xx	Expedite Changes:	No	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/11/2023 06:55 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Veronica Hamel (Sacramento) - Approved - 01/03/2023

Expedite Approval:

Current Design: Sacramento County responded to CRFI 21-004 documenting that they did not want to opt into a Direct Deposit (inbound) Reader file.

Request: Sacramento County would like to opt into the Direct Deposit (inbound) Reader file.

Recommendation: Update Sacramento County options to turn on the Direct Deposit (inbound) Reader file.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 23.02
After: 23.03

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-255845] Training: Update Eligibility CalFresh WBTs for 23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	Start Build	Estimate:	55
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/30/2023 12:53 PM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Cathy Vaisau	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 23.03 Production release.

Request: General Eligibility WBTs are impacted by system changes implemented with the 23.03 Production release.

Recommendation: Update the following Eligibility CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-02
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement')
2. 046-WBT-ELD-Eligibility CalFresh-03
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement')
3. 046-WBT-ELD-Eligibility CalFresh-05
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement')
4. 046-WBT-ELD-Eligibility CalFresh: 01 - Intake Non-Financial
 - a. CA-248019 Residency Detail (The 'General Relief' section title updated to 'General Relif/CAPi' section)

Outreach Description: None.

Alternative Procedure Description:

Operational Impact:

Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	55

Translation :

0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 23.02

After: 23.03

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-243543] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.xx	Expedite Changes:	No	Estimate:	140
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:19 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design: CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave3 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave3) will be created as part of this SCR.

Request:

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.
2. County partner integrated testing is required.

Recommendation:

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.
2. County partner integrated testing is required.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **140**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	50	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	40	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

After:

Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.

Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.

2. Estimate Change:
Before:
Batch/Interfaces ETC 1: 43
Tech Ops ETC 1: 24
After:
Batch/Interfaces ETC 1: 15
Tech Ops ETC 1: 40

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:
Before:

After:

Add the following into the Request and Recommendation sections in JIRA

3. Create a BPCR to update Orange county School Lunch writer job to run on monthly frequency.

2. Estimate Change:
Before:
System Test Support ETC 1: 35
Batch/Interfaces ETC 1: 15
After:
System Test Support ETC 1: 45
Batch/Interfaces ETC 1: 25

**Content Revision
Status-3:**

Accepted

**Content Revision
Description-3:**

1. Estimate Change:
Before:
Batch/Interfaces ETC 1: 25

After:

Batch/Interfaces ETC 1: 0

**Content Revision
Status-4:**

Pending CCB

**Content Revision
Description-4:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 23.02

After: 23.03

4. Funding Source Change: N/A

[CA-245277] Test Office IDs for Non-Centralized Counties in Wave 3

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Maria Jensen	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.13	Expedite Changes:	No	Estimate:	125
Reporter:	Maria Jensen	Regulation Reference:		Created:	05/06/2022 09:46 AM
Status:	In Development	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Application Development and Test
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Maria Arceo 11/2/22				
Expedite Approval:					
Current Design:	CA-217127 migrated the BRM office addresses from CalWIN to CalSAWS. Only the default approach could be tested, namely the centralized logic, for all counties. SCRs CA-245276, CA-245277 and CA-245278 were created to test the office IDs for Non-Centralized Counties in waves. Once office IDs were offered by conversion team, these 3 SCRs respectively will update refer_table_9_descr and will test the non-centralized logic for the remaining 4 Non-Centralized Counties.				
Request:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 3 (Santa Barbara and Ventura Counties)				
	Note: this SCR does NOT have a Design Document.				
Recommendation:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 3				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	125				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	45	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Before:				

Attachments:
'Wave 3 BRM Mapping for Santa Barbara.xlsx',
'Wave 3 BRM Mapping for Ventura.xlsx'

After:

Attachments:
'Wave 3 BRM Mapping.xlsx',
'County confirmation 03-27-2023 - Wave 3 BRM Mapping for Santa Barbara (REFERENCE ONLY).xlsx',
'County confirmation 20230324 - Wave 3 BRM Mapping for Ventura (REFERENCE ONLY).xlsx'

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-256840] CalSAWS Virtual Assistant Expansion - Release 3

- Resolved: 03/29/2023 01:25 PM

Team Responsible:	Special Project	Assignee:	Gray Guzman	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Gray Guzman	Change Type (SCR):	Enhancement
Minor Version:	23.03.30	Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Gray Guzman	Regulation Reference:		Created:	02/16/2023 12:22 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by: Connie Buzbee - 2/27/2023

Expedite Approval: Approved by: Karen Rapponotti - 2/27/2023

Current Design: The Virtual Assistant was implemented with CA-252905. CA-255013 added additional content. County staff have the ability to access the BOT content online.

Request: Implement the third release of the BOT to add additional content for county staff access.

Recommendation: In Release 3 of the CalSAWS VA, we will release additional UCs and sub-menus within the VA.

This release will include 28 new use cases and 3 new sub-menus.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 1000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	1000	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: The Forms Inventory link was to be replaced with the Forms Overview OLH link in CF.25: Complete Electronic/Telephonic Signature
After: This update is being removed from the SCR and logged as a defect to be fixed with Release 2.

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-227319] Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	203
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/08/2021 04:26 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Collections, Tax Intercept]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-227315; CA-227863; CA-242557
Consortium Review Approval Date:					

Non-Committee Review: Region 6 Collections and Tax Intercept Committee - Approved - 11/30/2021

Expedite Approval: Recovery Accounts that have been referred to TTC are Cancelled in TTC when the responsible party comes back on aid in CalSAWS. Once a recovery account that has been referred, it is not re-referred if the responsible party again goes off aid leaving any outstanding balances. This SCR is to enhance CalSAWS system to re-refer such recovery accounts to TTC.

- Request:**
1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
 2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
 3. Add a new Status Reason field in the TTC Inventory File.
 4. Update the TTC Referral job to consider and re-refer previously referred recovery accounts that are Inactive/ Canceled as listed in the TTC Inventory for re-referral.

- Recommendation:**
1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
 2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
 3. Add a new Status Reason field in the TTC Inventory File.
 4. Update the TTC Referral job to consider and re-refer previously referred recovery accounts that are Inactive/ Canceled as listed in the TTC Inventory for re-referral.

Recovery accounts with outstanding balances due that have been referred to TTC, but canceled due to corrective actions, sometimes may need to be re-referred per policy, if they become delinquent again and meet the established referral criteria. In the course of benefit recovery corrective action processing, it is sometimes deemed necessary to cancel and established TTC account related to a previously referred recovery account. Also, there are instances where one previously determined responsible party is later deemed as not responsible and must be removed from collection attempts. Because co-responsible debtors are assigned joint (singular) TTC account numbers, removal of co-responsible debtors is not possible due to system functionality of RevQ. Also, there are instances where the referral of a recovery account is deemed inappropriate or presumptuous due to inadequate notification or other policy issues. Once the corrections have been made in those instances, re-referral is necessary if the debt/recovery account delinquent again and meets the criteria to be determined a legal and enforceable debt per State and Federal collection policies.

Outreach Description:

Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	203				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	131
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	52	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Release Change: Before: 23.05 After: TBD				
Content Revision Status-2:	Accepted				
Content Revision Description-2:					
Content Revision Status-3:	Accepted				
Content Revision Description-3:					
Content Revision Status-4:	Accepted				
Content Revision Description-4:					



[CA-241871] Validate E-mail Addresses Added into Contact Detail Page

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	664
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/01/2022 10:19 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/22/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson. 2/22/23

Current Design: There is no validation in place in CalSAWS that validates participant E-mail addresses when 'Allow E-mail Reminder' is checked on the Contact Detail page. Only participants with BenefitsCal accounts who are opted-in to receive E-notifications have an E-mail validation process.

Request: Update CalSAWS to create a process to validate a participant's E-mail address when the participant would like to receive E-mail from CalSAWS and is not opt-ed into E-Notifications through a BenefitsCal account.

Recommendation:

1. Update the Contact Detail page to validate participant E-mail information when the 'Allow E-mail Reminder' option is checked.
2. Send a one-time validation e-mail to certain existing active participants that currently have the 'Allow E-mail Reminder' option checked, but do not have a Verified E-mail.

Outreach

Description:

Alternative Procedure Description: None

Operational Impact:

Estimate: 664

Automated Test :	17	Batch/Interfaces :	208	Batch Operations :	20
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	163	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	121	Tech Arch :	20
Tech ForgeRock :	0	Tech Ops :	20	Training :	0
Translation :	0				

Content Revision

Status-1: Pending CCB

Content Revision Description-1:

1. Updated Section 2.3.2.1.a.i.2. to clarify batch population. Please review CA-241871 Validate E-mail Addresses Added Into Contact Detail Content Revision 1.docx for more details.
2. Estimate Change:
Before: Batch/Interfaces ETC 1: 208

After: Batch/Interfaces ETC 1: 218

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-243442] New Office 8F Foster Care BRM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Individual Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	39
Reporter:	Ignacio Lazaro	Regulation Reference:		Created:	04/05/2022 01:53 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CER-243424
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti (2/7/2023)

Current Design: Foster Care staff have moved to a new office and need information updated.

Request: New Office created (8F) New BRM
Foster Care staff moved to a different building and location and need a BRM for central mailing

Recommendation: Mailing address:

ADOPTION ASSISTANCE UNIT
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

REF_TBL_11 Barcode Value =
FTFTDTATATTTFADAFTAFDDFTAFTFDTAAFDFAFATDATATDDDFADTADDAADAADTFFAT

Conduct Central Print Testing for updated BRM envelope address.

Outreach

Description:

Alternative Procedure Description: n/a

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	14	Tech Arch :	0

Tech ForgeRock : 0 Tech Ops : 0 Training : 0

Translation : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:

Before:

Mailing address in JIRA Recommendation:
ADOPTION ASSISTANCE UNIT
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

After:

Mailing address in JIRA Recommendation:
ADOPTION ASSISTANCE UNIT
COUNTY OF RIVERSIDE - DPSS
PO BOX 1389
RIVERSIDE CA 92502-9806

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-246776] West Corridor 8G BRM request

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Individual Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	39
Reporter:	Ignacio Lazaro	Regulation Reference:		Created:	06/16/2022 03:19 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	SCR-243442
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti (2/7/2023)

Current Design: Riverside County's West Corridor 8G uses an out-of-date BRM address.

Request: FC staff moved to a new office and have a unique BRM. New office and unit was created.

BRM address:

FOSTER CARE - WEST CORRIDOR
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

Recommendation: New BRM, see attached artwork.

FOSTER CARE - WEST CORRIDOR
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

REF_TBL_11 Barcode Value =
FTFTDTATATTTTFADAFTAFTDFTAFTFDTAAFDFAFATDATATDDDFADTADDAADAADTFFAT

Conduct central print testing for updated BRM address.

Outreach

Description:
Alternative Procedure Update the BRM address manually

Description:
Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	14	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before:
 Mailing address in JIRA Recommendation:
 FOSTER CARE - WEST CORRIDOR
 COUNTY OF RIVERSIDE - DPSS
 DEPARTMENT OF PUBLIC SOCIAL SERVICES
 PO BOX 1389
 RIVERSIDE CA 92502-9806

After:
 Mailing address in JIRA Recommendation:
 FOSTER CARE - WEST CORRIDOR
 COUNTY OF RIVERSIDE - DPSS
 PO BOX 1389
 RIVERSIDE CA 92502-9806

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-250301] Expand Task Search

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	218
Reporter:	Sarah Rich	Regulation Reference:		Created:	09/15/2022 02:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	01/06/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved on 01/06/2023 by Karen Rapponotti

Current Design:

When searching for Tasks through the Task Search utility bar, the System requires the User to enter a Case Number for "All" and "Completed" statuses. Additionally, the page also does not have a mechanism for Users to search for "General" Tasks since these Tasks do not require a Case Number or Program when they are created.

Request:

Remove the Case Number restriction to allow "All" and "Completed" when a specific Worker Number is provided as a search parameter.

Recommendation:

1. Update the search logic to return results when Users search for Tasks will Status of "All" and Case Number is not provided.
2. Update the search logic to return results when Users search for Tasks will Status of "Completed" and Case Number is not provided.
3. Update the Task Search page to allow Users to search by General Tasks.

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

218

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	156	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	62	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: 2.1.4 Page Validations

Before: 1. The User searches for Tasks with "All" or "Completed" without providing Program, Category or Type, display the following validation: Status – Program, Category or Type is needed to search with a status of All or Completed.

After: 1. The User searches for Tasks with "All" or "Completed" without providing Case Number, Program, Category or Type, display the following validation: Status – Case Number, Program, Category or Type is needed to search with a status of All or Completed.

2. Estimate Change:
Before: Online ETC 1 - 156
After: Online ETC 1 - 246

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250541] Update Task Reassignment Limit

Team Responsible:	Online	Assignee:	William Truong	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	396
Reporter:	Sarah Rich	Regulation Reference:		Created:	09/23/2022 01:40 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Task Management]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/26/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 01/30/2023

Current Design:

Task Reassignment instructions are executed during overnight batch processing. A Task Reassignment instruction will not be processed if configured to reassign 2,500 or more Tasks. The Task Pop-Up: Task Search page only allows up to 50 Tasks to be reassigned in real time.

Request:

1. Increase the Task Reassignment batch processing Task limit.
2. Increase the number of Tasks that can be reassigned in Realtime.

Recommendation:

1. Update the Task Reassignment overnight batch processing to allow up to 10,000 Tasks to be reassigned per instruction.
2. Update the Task Reassignment Detail page to include a Frequency of "Immediately". Processing will allow up to 2,500 Tasks to be reassigned in real time.

Outreach

Description:

Alternative Procedure Description:

None

Operational Impact: Estimate:

396

Automated Test :	0	Batch/Interfaces :	283	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	113	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: 2.3 Task Reassignment Processing Updates
 Before: 2.3.3 Skip Reason section was not available.
 After: Added 2.3.3 Skip Reason "Update the following Task Reassignment Skip Reason "Task Destination(s) Do Not Have Active Workers" to "Task Destination(s) Do Not Have Active/Available Workers".

2. Estimate Change:
Before: Batch/Interfaces ETC 1 - 236
After: Batch/Interfaces ETC 1 - 286

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:
After:



[CA-255015] Update San Diego County Positive Pay Interface to only run once daily

Team Responsible:	Fiscal	Assignee:	Anusha Gangishetty	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/10/2023 12:07 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Mirna Y Lopez (San Diego) - Approved - 01/10/2023

Expedite Approval: Approved by Karen Rapponotti on 01/10/2023

Current Design: Positive Pay Interface runs up to four times daily. CRFI 20-001 identified how often the County would like to receive a Positive Pay interface.

Request: San Diego County would like to only receive one Positive Pay interface file daily.

Recommendation: Update San Diego County to only receive one Positive Pay Interface file per day, to be sent to the County between 11pm and 6am. This file will contain all Rush and Routine Warrants created, and all Cancellations since the last successful run of the Positive Pay file.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change:
System Test Team
Before: 0
After: 8

Content Revision Status-2:

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-231814] Add Detailed Workflow Indicator to Documents in RC**

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	08/04/2021 08:43 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/06/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Currently, when a document is routed to a workflow queue, a generic stamp that says "This document is currently in Records Correction" or "This document is in RC hold" is added.

Request: Update the RC/Records Correction stamps on documents in Records Correction to clearly indicate which queue the document is in.

Recommendation:

- Add the new "Processing Queue" custom property to indicate the current workflow queue of original document.
- Update the "In Workflow" column to display the Processing Queue custom property.
- Update the records correction stamp to indicate the current workflow queue of original document. Make the new stamp a link to the document if it is in a county-maintained workflow queue.

Outreach

Description:
Alternative Procedure Description: Counties can determine the queue by reviewing the Invalid Reason in the Imaging Solution.

Operational Impact:
Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	100	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 23.01
After: 23.09

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
Before: M&O
After: M&E

**Content Revision
Status-3:**

Accepted

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 23.09
After: 23.07

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

Pending CCB

**Content Revision
Description-4:**

1. Recommendation Change:
Before: The design included a stamp being added to documents in a system queue.
After: Due to technical limitations, documents in a system queue will not have a stamp added.

End Content Revisions