

CalSAWS

DATE	Thursday, March 30, 2023
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, April 13, 2023
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X- Ref SCR
RWR		CA-224413	Enable E-Signature Functionality for Additional Forms	86	CalSAWS M&E	No	Client Correspondence	Correspondence	3/14/2023 Maria Arceo	
RWR	23.03.x2	CA-238291	Add Print Centrally and Print Locally buttons to MC 219	857	Premise	Start Build	Client Correspondence	Correspondence	V.Bernal approved 03/09/2023	
RWR	23.03.x2	CA-239004	Add Threshold Languages to CF 303	320	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui 3/2/2023	
RWR	23.02.x2	CA-239412	Add Current version of Forms to Template Repository	217	Premise	Start Build	Client Correspondence	Correspondence	V. Bernal approved 03/09/2023	
RWR	23.03.x1	CA-243143	Add DHCS 7103-"Request for Additional Income Information for Medi-Cal" Form	49	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	V. Bernal approved 03/06/2023	
RWR	23.03.x1	CA-255331	Update Worker Schedule API for outage periods	128	CalSAWS M&E	Start Build	Batch/Interfaces	Other		
RWR	23.03.x1	CA-256622	AB 499 - Mask SSN from Forms	96	CalSAWS M&E	Start Build	Client Correspondence	Correspondence		
23.02	23.02.22	CA-257005	Add App ids for CalSAWS for Santa Clara county	16	CalSAWS M&E	Production Deployment	Batch/Interfaces	Other	Approved by Logan Pratt on 02/21/2023	
23.02	23.03.10	CA-257258	DEV ForgeRock API client for San Francisco County COSTS	8	CalSAWS M&E	Production Deployment	Tech Forge Rock	Time Limits	Approved by Laura Chavez on 03/01/2023	
23.02	23.03.09	CA-257504	Reschedule non daily batch jobs for CalWIN 2C/3A cutover weekend	21	CalSAWS M&O	Production Deployment	Batch Operations	Other		
23.03	23.03.15	CA-258112	Training: WAVE 3 Bulk Load logins for Training Staging and Training Production Environments	24	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	
23.03	23.03.31	CA-232577	Send 'Hide Contact Info' to CalHEERS for Individuals in a CWS program	362	Premise	Start Build	CalHEERS	Medi-Cal/CMSP		CH-218151
23.03	23.04.xx	CA-242536	CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 4)	55	CalSAWS M&E	No	Online	ICT	3/1/2023 Carlos Zepeda	
23.03		CA-249518	Genericize the naming of the GA/GR status reason 'CW Time Limit >= 48'.	17	CalSAWS M&E	Production Deployment	Eligibility	GA/GR		
23.03		CA-249961	Update the GAGR income multiplier for all CalWIN counties Except Alameda, San Diego and San Mateo	43	CalSAWS M&E	Production Deployment	Eligibility	GA/GR		

23.03	23.03.xx	CA-253106	New DT35 Error Code in EBT Reader	149	CalSAWS M&E	Production Deployment	Fiscal	CalWORKs/CalFresh	Approved by Claudia Pinto 3/8/2023	
23.03	23.04.14	CA-253148	Integrated Performance Testing	304	CalSAWS DD&I	No	Performance	Imaging	Rhiannon Chin 3/8/2023	
23.03	23.04.xx	CA-255557	CalWIN Migration Reports Support in UAT2 - Wave 2	110	CalSAWS M&E	Production Deployment	Reports	State/Fiscal Reports		
23.03		CA-255979	San Mateo and San Diego FTP Account SSH Key	326	CalSAWS DD&I	Start Build	Tech Ops	Tech	Approved by Laura Chavez on 03/01/2023	
23.03	23.04.xx	CA-256820	OCAT - Upgrade Node.js Lambda functions to latest Node.js version	178	CalSAWS M&E	Start Build	Tech Arch	Tech	Approved by Laura C. on 03/09	
23.03	23.04.14	CA-257198	Training: Update Eligibility RCA WBTs for 23.03 App Dev Changes	15	CalSAWS M&E	No	Training	Other	Approved by Karen Rapponotti on 1/6/2022	
23.03	23.04.14	CA-257200	Training: Update Fiscal WBTs for 23.01 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	
23.03	23.05.19	CA-257204	Training: Update CalWORKs WBTs for 23.01-23.03 App Dev Changes	65	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	
23.03	23.05.19	CA-257206	Training: Update CAPI WBTs for 23.01 to 23.05 App Dev Changes	25	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	
23.03	23.05.19	CA-257228	Training: Update Security Administration WBTs for 23.03 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	
23.03	23.05.19	CA-257230	Training: Update Resource Databank WBTs for 23.01 App Dev Changes	45	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	
23.03	23.03.03	CA-257300	Regenerate Cal-OAR 19 file for August 2022	10	Premise	Production Deployment	Batch/Interfaces	Other		
23.03	23.04.13	CA-257759	CalSAWS Virtual Assistant Expansion - Release 4	1000	Premise	Start Build	Special Project	BOTS	Approved by Connie Buzbee 3/13/2023.	
23.03	23.03.23	CA-257952	San Bernardino- Update Warrant Print Logic to Exclude Manually Issued Status	121	CalSAWS M&E	Production Deployment	Fiscal	Fiscal		
23.03	23.04.21	CA-258041	Create listing of dispositions of applications submitted by customer through EDD website		CalSAWS M&E	Production Deployment	Reports	Other	Approved by Joel Acevedo 3/10/23	
23.05	23.07.02	CA-240104	Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 4)	100	CalSAWS DD&I	Production Deployment	Eligibility	Other	Approved by Karen J. Rapponotti on 03/04/2023	
23.05	23.07.02	CA-242535	CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 4)	70	CalSAWS M&E	No	Online	ICT	3/1/2023 Carlos Zepeda	
23.05	23.07.xx	CA-242540	CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 5)	55	CalSAWS M&E	No	Online	ICT	3/1/2023 Carlos Zepeda	
23.05	23.06.xx	CA-245556	CalWIN Wave 4 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists	52	CalSAWS M&E	No	Online	ICT	3/1/2023 Carlos Zepeda	
23.05		CA-255586	Online Help: Create New Job Aid for CBO ROI Functionality	15	CalSAWS M&E	Start Build	Training	Other		
23.05		CA-257824	Online Help: Update JA e-Applications	12	CalSAWS M&E	Start Build	Training	Other		
23.07		CA-47922	DCFS: Automating AAP Finalization	104	CalSAWS M&E	No	Batch/Interfaces	Foster Care/Kin GAP/AAP		
23.07		CA-232056	Update CW/CF Read-Only EDBC Logic and Unearned Income Logic When Processing Late Report	680	CalSAWS M&E	No	Eligibility	CalWORKs/CalFresh		



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NEXT CCB MEETING DATE	Thursday, April 13, 2023
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Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR		CA-245691	Update CSF 124 Batch Job	88	CalSAWS M&E	No	Client Correspondence	Correspondence	Gingko Luna 09/27/2022	Estimate/Recommendation	
22.05		CA-243920	Configuring and tuning CIS Benchmark policy compliance	160	CalSAWS M&O	No	Tech Ops	Ad Hoc	Joseph Nelson - 5 April 2022	Release	Medicare & Medicaid Services (CMS)
22.07		CA-242135	System Task Type and Task Category Modifications	434	CalSAWS M&E	Start Build	Online	Task Management	Approved by Sarah Cox on 04/22/2022	Estimate	
22.09	22.10.20	CA-233690	Update Reports for Customer Non-Benefit Issuance Category	504	CalSAWS M&E	Production Deployment	Reports	State/Fiscal Reports		Estimate	CA 229461
22.11		CA-245047	Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades	120	CalSAWS M&E	No	Tech Ops	Ad Hoc	Approved by David Bruhn (Email 5/11)	Release	
22.11	23.03.xx	CA-246166	Validate Masked Environment AWS Account Creation	1940	CalSAWS M&O	Start Build	Tech Ops	Tech	Approved by Laura C. on 06/30/2022	Release	CA-252091
22.11	23.01.20	CA-252444	Training: Required Updates for Eligibility Kin-GAP WBTs	60	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 11/22/2022	Estimate	
23.01	23.04.XX	CA-229573	DDID 2284 FDS CSC: Scheduled Callback	1600	CalSAWS DD&I	No	Contact Center	IVR & Contact Center		Release	
23.01	23.01.26	CA-239576	Self-Service Portal - Support Requests	1117	CalSAWS M&E	Start Build	BenefitsCal	Self Service Portal		Estimate	CSPM-264, CSPM-278, CSPM-279, CSPM-280, CSPM-281, CSPM-287, CSPM-290, CSPM-294
23.02	23.03.xx	CA-217158	Upgrade JAVA and Weblogic for CalSAWS Application	1810	CalSAWS M&O	Start Build	Tech Arch	Tech	Approved by Laura Chavez on 1/12/2022	Release	
23.02	23.03.xx	CA-248390	ODM Rule Changes for JAVA and Weblogic Upgrade	6708	CalSAWS M&E	Production Deployment	Tech Arch	Tech	Approved by Karen J. Rapponotti on 8/16/22	Release	
23.02	23.09.22	CA-250620	Training: Update the Child Care Administration CFP CA-220693	75	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 11/22/2022	Release	

23.02	23.03.xx	CA-251903	Update the Converted Case Review Dashboard to add new columns	224	CalSAWS M&E	Start Build	Reports	Management Reports		Release	
23.02	23.04.14	CA-255865	Training: Update Eligibility Medi-Cal WBTs for 23.03 App Dev Changes	60	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	Estimate/ Recommendation/ Release	
23.02	23.03.24	CA-256168	Training: Required Updates for Medi-Cal WBTs	75	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	Estimate/ Release	
23.03		CA-227569	DHCS CMS PI Updates	944	CalSAWS M&E	No	Reports	State/Fiscal Reports	Approved by Victor Nunez on 11/8/22	Recommendation	
23.03		CA-236542	Add the NA 213 in Spanish for the CW Denial NOA Over Income	118	CalSAWS M&E	No	Client Correspondence	Correspondence		Estimate	
23.03	23.04.xx	CA-245151	Add Expungements to LIHEAP/SUAS and WINS Production Reconciliation Reports	521	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports		Release	CA-244844
23.03	23.05.11	CA-253604	Task Mgmt: Update Dashboard for Task Mgmt - Part 1	931	Premise	Start Build	Reports	Management Reports		Recommendation	
23.03	23.03.31	CA-254676	Update WDTIP RP02 Exceeding clock file reader jobs for all counties to not process inbound file	69	CalSAWS M&E	Start Build	Batch/Interfaces	CalWORKs/Cal Fresh		Release	
23.03	23.02.07	CA-255451	Online Help: Analysis of missing htm filenames and OLH pages	25	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	Release	
23.02	23.03.23	CA-255840	Training: Update General Eligibility WBTs for 23.03 App Dev Changes	35	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	Estimate	
23.05		CA-200863	ACL 19-10 CalFresh Recertification Delayed Processing	1767	Premise	No	Online	CalWORKs/Cal Fresh		Recommendation	CIV-100175
23.05		CA-216131	Prevent Granting MSP QI-1 for Individuals Eligible to Full Scope Medi-Cal without a SOC/Premium	318	CalSAWS M&E	No	CalHEERS	Medi-Cal/CMSP		Estimate	
23.05		CA-234516	Online Help: Update Online Help Pages for CA-207127	21	CalSAWS DD&I	Start Build	Training	Other	Joyce Oshiro 10/27/2021 - Approve	Release	
23.05		CA-238042	Add missing Foster Care NOAs that existed in C-IV Phase 2	1797	Premise	Start Build	Client Correspondence	Correspondence	M Ramos 09/26/22	Recommendation/Estimate	
23.09		CA-220693	Enhancements to Child Care Administrator Portal	517	CalSAWS M&E	No	Online	Child Care	Estimate/ Recommendation	Release	

CalSAWS

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These SCRS do not have a change to the CalSAWS System

Informational Only

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
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CalSAWS CCB Meeting Minutes for March 30, 2023

The following questions were received

SCR #	County/Region	Question	Response
256622	Stanislaus	This SCR was updated in committee on 03/23/2023. The most current version is not in the packet. Will a revision be sent out for CCB or will this SCR be pulled. The committee approved: Instead of masking SSN we decided to not pre-populate SSN on the SSP 14. Also the SCR should be renamed to match the recommendation.	The document title updated and uploaded the current version to JIRA.
232056	Stanislaus	1.3 Overview of Recommendations have been updated by the committee in the design doc. These should match the recommendations in the JIRA SCR.	The recommendation section in JIRA has been updated to match section 1.3 Overview of Recommendations from the design document.

Approvals Received	
Region	Approved
1	X
2	X
3	X
4	X
5	X
6	X

Notes
All RMs provided their approvals via email prior to the meeting so the meeting was cancelled

[CA-224413] Enable E-Signature Functionality for Additional Forms

Team Responsible:	Client Correspondence	Assignee:	Surendar Murugesan	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Phong Xiong	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.x1	Expedite Changes:	Start Build	Estimate:	86
Reporter:	Maria Arceo	Regulation Reference:		Created:	01/28/2021 03:02 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	3/14/2023 Maria Arceo				
Expedite Approval:	Expedited start build approval granted by Karen J. Rapponotti on 03/15/2023				
Current Design:	As a result of CA-200332-Add E-Signature to the CalSAWS system the county's ask to add additional forms.				
Request:	Add the E-Signature functionality for additional forms.				
Recommendation:	Perform a DCR to DOC_TEMPL to insert the values for ESIGN_IND and TSIGN_IND for the forms listed in the attachment titled "CA-224413 Forms To Be Updated.xlsx".				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	86				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	54	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	32	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-238291] Add Print Centrally and Print Locally buttons to MC 219

Team Responsible:	Client Correspondence	Assignee:	Pushendra Gutha	SPG Status:	Pending
Fix Version/s:	[RWR]	Designer Contact:	Nagesha S	Change Type (SCR):	Enhancement
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	857
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	12/16/2021 09:53 AM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	V.Bernal approved 03/09/2023				
Expedite Approval:	By Karen J. Rapponotti on 03/10/2023				
Current Design:	Currently the MC 219 Important Information for Persons Requesting Medi-Cal is available in the Template Repository in English, Spanish and system supported threshold languages. The MC 219 does not have the option to save and print centrally or locally.				
Request:	Add the Print Centrally and Print Locally buttons to the MC 219 (11/15). Since MC 219 is a required form and must be sent to all MC applicants, CalSAWS must use the save and print centrally option often to mail the form Languages include: English, Spanish, Arabic, Hmong, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.				
Recommendation:	Allow the MC 219 to be printed centrally, and to be printed locally and saved to the case. Languages include: English, Spanish, Arabic, Hmong, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:	857				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	540	Conversion :	0	DBA :	0
Design :	155	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	162	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-239004] Add Threshold Languages to CF 303

Team Responsible:	Client Correspondence	Assignee:	Aishwarya Pathak	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Nisarga Nagarathnaraj	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	320
Reporter:	Connie Buzbee	Regulation Reference:	ACL 07-12	Created:	01/04/2022 10:17 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui 3/2/2023				
Expedite Approval:	By Karen J. Rapponotti on 03/06/2023				
Current Design:	Currently, the system has CF 303 (8/19) only in English and Spanish languages in CalSAWS.				
Request:	Add available Threshold Languages to the CalSAWS Template Repository for the CF 303 (8/19) Replacement Or Disaster Supplement Affidavit. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the CF 303 (8/19) form in all available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	60	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	60	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-239412] Add Current version of Forms to Template Repository

- Resolved: 03/19/2023 09:52 PM

Team Responsible:	Client Correspondence	Assignee:	Sagar Karnawadi	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Ramya HS	Change Type (SCR):	Enhancement
Minor Version:	23.02.x2	Expedite Changes:	Start Build	Estimate:	217
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/12/2022 02:17 PM
Status:	Test Complete	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	V. Bernal approved 03/09/2023				
Expedite Approval:	By Karen J. Rapponotti on 03/10/2023				
Current Design:	Currently CalSAWS template repository has the following form versions: - CMSP 1178 - Profit and Loss Statement (4/2015). - CW 51 - Child Support Good Cause Claim for Non-Cooperation (11/2004) - MC 194 - SSA Referral Notice. (7/2012, pg2 5/2007)				
Request:	<ol style="list-style-type: none"> 1. Update the CMSP 1178 (10/21) - Profit and Loss Statement in English and Spanish languages in CalSAWS Template Repository. 2. Update and add CW 51 (10/11) - Child Support Good Cause Claim for Non-Cooperation in English and available system supported threshold languages. Updated languages: English, Spanish Add languages: Chinese, Russian 3. Update MC 194 (7/12) - SSA Referral Notice in English language and CalSAWS will generate this form only in English as per DHCS. 				
Recommendation:	<ol style="list-style-type: none"> 1. Update CMSP 1178 - Profit and Loss Statement (10/2021) in English and Spanish. 2. Update and add CW 51 - Child Support Good Cause Claim for Non-Cooperation (10/2011) in English, Spanish, Chinese and Russian. 3. Update MC 194 - SSA Referral Notice. (7/2012) in English and CalSAWS will generate this form only in English as per DHCS. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	217				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	140	Conversion :	0	DBA :	0
Design :	35	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	42	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-243143] Add DHCS 7103-"Request for Additional Income Information for Medi-Cal" Form

Team Responsible:	Client Correspondence	Assignee:	Pushendra Gutha	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Ramya HS	Change Type (SCR):	New Policy
Minor Version:	23.03.x1	Expedite Changes:	Start Build	Estimate:	49
Reporter:	Nina Butler	Regulation Reference:	MEDIL I 22-48	Created:	03/30/2022 11:16 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: V. Bernal approved 03/06/2023

Expedite Approval: By Karen J. Rapponotti on 03/09/2023

Current Design: Currently DHCS 7103 is not available in English language in CalSAWS Template Repository.

Request: Add DHCS 7103 (09/2022) Request for Additional Income Information for Medi-Cal in English language to CalSAWS Template Repository.

Recommendation: Add DHCS 7103 (09/2022) Request for Additional Income Information for Medi-Cal in English language to CalSAWS Template Repository.

Outreach Description: Counties can access the form from the DHCS website.

Alternative Procedure Description:

Operational Impact:

Estimate:	49				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	6	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-255331] Update Worker Schedule API for outage periods

- Resolved: 01/18/2023 01:13 PM

Team Responsible:	Batch/Interfaces	Assignee:	Soundarya Ramesh	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.x1	Expedite Changes:	Start Build	Estimate:	128
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/18/2023 08:37 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:	Logan Pratt	Approved by Committee:	03/21/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:	02/24/2023				

Non-Committee Review: Approved by Logan Pratt on 02/24/2023

Expedite Approval: Michele Peterson, 3/13/23

Current Design: The worker schedule API returns worker data that is available in the CalSAWS system (database) for the dates provided in the API request.

Request: Update Worker Schedule API for outage periods.

Recommendation: Add a new message field that will be returned in the response object. This field will only display if the request data is within an outage window.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 128

Automated Test :	28	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-256622] AB 499 - Mask SSN from Forms

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Pending
Fix Version/s:	[RWR]	Designer Contact:	Ramya HS	Change Type (SCR):	New Policy
Minor Version:	23.03.x1	Expedite Changes:	Start Build	Estimate:	96
Reporter:	Lawrence Samy	Regulation Reference:	ACL 23-17	Created:	02/13/2023 11:19 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval: By Karen J. Rapponotti on 03/10/2023					
Current Design: Currently CalSAWS populates the SSN for the following forms: -SSP 14 (9/10): Authorization for Reimbursement of Interim Assistance Initial Claim or Post-eligibility Case to the customer with the SSN. -CAPI 107 Notification of Inter County Transfer (LA County form).					
Request: 1. Mask the full SSN for SSP 14 (9/10): Authorization for Reimbursement of Interim Assistance Initial Claim or Post-eligibility Case. 2. Remove CAPI 107 form, per CDSS this form is obsolete.					
Recommendation: Mask the SSN number Completely for SSP 14 and remove CAPI 107 form from the system.					
Outreach Description:					
Alternative Procedure Description: N/A					
Operational Impact:					
Estimate: 96					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	31	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-257005] Add App ids for CalSAWS for Santa Clara county

- Resolved: 02/22/2023 12:17 PM

Team Responsible:	Batch/Interfaces	Assignee:	Avinda Bandaranayake	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Data Change
Minor Version:	23.02.22	Expedite Changes:	Production Deployment	Estimate:	16
Reporter:	Soundarya Ramesh	Regulation Reference:		Created:	02/21/2023 11:14 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/21/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Logan Pratt on 02/21/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 2/21/2023				
Current Design:	The STAFF_INTERF_ASSIGN and STAFF tables in CalSAWS do not contain all app ids for county applications				
Request:	1) Add CARMA_43 to the STAFF_INTERF_ASSIGN table 2) Add the above applications to the STAFF table. This will be used to populate CREATED_BY and/or UPDATED_BY fields with a STAFF_ID value, for tables being impacted by the API. Set the First Name to the application names above and the Last Name to "application". 3) Manually apply the data change to the PROD environment				
Recommendation:	Create SQL script to create DB records				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	16				
Automated Test :	0	Batch/Interfaces :	8	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	8	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-257258] DEV ForgeRock API client for San Francisco County COSTS

- Resolved: 03/14/2023 02:52 PM

Team Responsible:	Tech Forge Rock	Assignee:	Derrek Chilson	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Nicole Cunningham	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.10	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	02/27/2023 08:42 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Time Limits]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/01/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Chavez on 03/01/2023				
Expedite Approval:	Approved by Laura Chavez on 03/01/2023				
Current Design:	San Francisco county COSTS application needs access to APIs. This is a new onboarding request.				
Request:	Create new DEV FR client for San Francisco county to access APIs				
Recommendation:	Provide DEV FR client for API access with client id and secret for RITM0036571: San Francisco 38 - COSTS_38				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	8				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	8	Tech Ops :	0	Training :	0
Translation :	0				



[CA-257504] Reschedule non daily batch jobs for CalWIN 2C/3A cutover weekend

- Resolved: 03/09/2023 09:13 AM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Data Change
Minor Version:	23.03.09	Expedite Changes:	Production Deployment	Estimate:	21
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	03/01/2023 04:08 PM
Status:	In Production	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 03/17/2023

Expedite Approval: Karen Rapponotti on 03/08/2023

Current Design: CalWIN Wave2 Counties migration into CalSAWS will commence the weekend prior to Monday, 03/13/2023.

Request: As part of migration-related activities, the request is to:
1) run an abbreviated batch on Friday, 03/10/2023 to reduce the overall batch window so CalWIN Wave2 data migration can begin in the early morning of 03/11/2023

Recommendation: As part of migration-related activities, the request is to:
1) run an abbreviated batch on Friday, 03/10/2023 to reduce the overall batch window so CalWIN Wave2 data migration can begin in the early morning of 03/11/2023

Outreach

Description:
Alternative Procedure NA

Description:
Operational Impact:

Estimate: 21

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	15
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-258112] Training: WAVE 3 Bulk Load logins for Training Staging and Training Production Environments

- Resolved: 03/15/2023 04:54 PM

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.03.15	Expedite Changes:	Start Build	Estimate:	24
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/13/2023 09:58 AM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen Rapponotti on 3/13/2023				
Expedite Approval:	Approved by Karen Rapponotti on 3/13/2023				
Current Design:	Change Request CHG0039638 creates WAVE 3 logins for Training Staging and Training Production environments for Orange, Ventura and Santa Barbara Counties.				
Request:	Create Training Staging and Training Production logins for the WAVE 3 CalWIN counties (Santa Barbara, Ventura and Orange)				
Recommendation:	<p>Per CHG0039638:</p> <ol style="list-style-type: none"> 1) Online Team: Create looping sql for the DBA team using information from the attached spreadsheets. Attach the sql to this SCR and the Change Request for the DBA team to access. 2) DBA Team: Use the sql along with the information from the attached spreadsheets to create the logins. 3) Forgerock team: Use the spreadsheet attached for the Training Staging login setup. I will provide the spreadsheet directly to you for the Training Production generic logins, with the password information. For the timing of these tasks, please refer to the change request. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	24				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	3
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	8	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	8	Tech Ops :	0	Training :	5
Translation :	0				



[CA-232577] Send 'Hide Contact Info' to CalHEERS for Individuals in a CWS program

- Resolved: 03/13/2023 06:17 PM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Pending
Fix Version/s:	[23.03]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:	23.03.31	Expedite Changes:	Start Build	Estimate:	362
Reporter:	Renee Gustafson	Regulation Reference:		Created:	08/23/2021 04:03 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Project Phase (SCR):	Production	Approved by	02/07/2023	Other Agency Cross	CH-218151
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approval received by Karen Rapponotti on 01/19/2023 via email.

Current Design:

CalSAWS contact information is saved at the individual level. When an individual moves and belongs to a new case, their contact information (including history) moves with them to the new case. If the individual remains unhidden in both cases, updated contact information displays in both cases.

eHIT requires an address for every individual sent on an Eligibility Determination Request (EDR) even when the EDR is intended to Discontinue an individual from MAGI in their old case after they are moved to a new case. Individuals who moved to a new Child Welfare Services (CWS) case with a program such as Adoption Assistance, Foster Care, or KinGap (AAP/FC/KG), should not have their contact information displayed on the CalHEERS public portal, but there is no functionality in eHIT (EDR or Information Update) to inform CalHEERS that an individual's contact information should not be displayed.

The Information Update transaction in eHIT is a small transaction intended to communicate data collection changes that do not impact Medi-Cal eligibility where an EDR or Determination of Eligibility Response (DER) is not required. The Information Update transaction is both an Inbound and Outbound transaction, meaning, data collection changes made in CalSAWS are sent outbound to CalHEERS and data collection changes made in CalHEERS are received inbound to CalSAWS.

The CalSAWS outbound Information Transaction functionality is divided into two batch jobs.

The first batch job is the "CalHEERS Update Transaction Tables Sweep" job. The first step in the batch job is to remove all records that have a 'Sent' status because those were identified to send in a prior run and the next job successfully sent them. The next step in the batch job is to detect individuals with data collection updates since the last successful batch run, not yet communicated to CalHEERS with an EDR, that meet the following criteria:

- a. There is a case link to CalHEERS
- b. Medi-Cal program is Active
- c. At least one case individual (not hidden or duplicate) had data changed in one of the following:
 - Is this person Hispanic or Latino?
 - Race/Ethnic Origin
 - Spoken Language
 - Written Language
 - Mailing Address
 - Email Address
 - Phone Number
 - Gender Identity
 - Birth Certificate Gender
 - Sexual Orientation
- d. An EDR was not sent since the last successful batch date and the scheduled batch date

The last step in the batch job is to populate the identified records into the CalHEERS Update Transaction Tables and mark them as 'Not Sent'.

The second batch job is the "CalHEERS Update Transaction Sweep" job. The first step in the batch job is to check the CalHEERS Update Transaction Tables for all records 'Not Sent' and then stage the Information Update transaction data to send to CalHEERS. The eHIT queue recognizes the staged Information Update transaction data and creates and sends the actual transaction to CalHEERS. The last step in the batch job is to update the records in the CalHEERS Update Transaction Tables from 'Not Sent' to 'Sent' so they are removed the following day.

CA-248950 turned off the Outbound Information update batch jobs on 8/12/2022.

Request:

Due to the CalWIN Migration to CalSAWS activities, there is a freeze on eHIT Schema changes until CalHEERS Release 24.2. However, it is critical to not display the contact information on the CalHEERS public portal for individuals who move from a Medi-Cal case into a CWS case. Since there is no element in the current eHIT Schema to communicate an individual should be hidden in the CalHEERS public portal, CalHEERS will leverage the existing elements as an interim solution.

With CalHEERS Change Request 218151, CalHEERS will add a new Administrative Verification Type "Sensitive" (SEN) to be used by CalSAWS to indicate when an individual's contact information should be hidden on the CalHEERS public portal.

1. Update the MAGI Request Detail, MAGI Referral Detail and MAGI Person Detail pages to display when an individual is indicated to 'Hide Contact Info' in CalHEERS.
2. Update the Outbound Information Update logic to:
 - a. Only send Information Updates for Active Medi-Cal Members, and
 - b. No longer include an individual when they are in AAP/FC/KG
3. Update eHIT EDR logic to send an individual with the 'Hide' indicator when an individual is also on an AAP/FC/KG case.
4. Turn on Outbound Information Update Batch jobs.
5. Provide a list of individuals whose contact information should be hidden on the CalHEERS Web Portal to CalHEERS.

Recommendation:

1. Update the Request MAGI Detail page to display when an individual's contact information (CI) is sent as hidden in the EDR for an individual whose contact information should not be displayed in CalHEERS.
2. Update the MAGI Person Detail page to display a message when the individual's contact information is not displayed in the CalHEERS web portal.
3. Update the MAGI Referral Detail page to display when an individual's contact information (CI) is hidden for an individual whose contact information should not be displayed in CalHEERS.
4. Update the "CalHEERS Update Transaction Tables Sweep" job (PB00CH201) to only include Active Medi-Cal Members and exclude individuals who are on the Medi-Cal program and an AAP/FC/KG case.
5. Update eHIT logic to send an Administrative Verification Type of 'Sensitive' in the EDR when an individual included in the EDR is 'Pending', 'Ineligible' or 'Active' on AAP/FC/KG program in any case, or the individual has a current Other Program Assistance (OPA) record for AAP/FC/KG for the benefit month of the EDR.
6. Turn on PB00CH200 and PB00CH201 as of the go-live date of this SCR.
7. Provide a one-time list to CalHEERS of Individuals that should be hidden on on Active Medi-Cal cases in CalHEERS.
8. Upgrade the CalHEERS Authorizer Lambda to latest Node.js version,

Outreach

Description:

CEW would need to discontinue the FC/KG/AAP individual from the Medi-Cal program prior to updating the contact information to the respective FC/KG/AAP case.

Alternative

Procedure

Description:

Operational Impact:

Estimate: 362

Automated Test :	55	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	122	CalHEERS Test :	103
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	16

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	20
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242536] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 4)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.04.xx	Expedite Changes:	No	Estimate:	55
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 12:50 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:

Current Design:

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Request:

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano), organized by county and eICT date.

List Name: CA-242536 CalWIN Wave4 ToOrFrom CalSAWS ICT In Progress - Case List

List Criteria:

- last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
- sending county is a CalSAWS county and receiving county is a CalWIN Wave 4 county (San Diego, San Mateo, Santa Cruz & Solano) or vice versa

Standard Columns:

- ICT ID
- The ICT ID will be the identifier as shown in the front end, not the table id
- Request ID
- The Request ID will be the identifier as shown in the front end, not the table id
- Batch Date
- Sending County
- Sending Case Number
- Sending Case Name
- Receiving County
- Receiving Case Number
- Receiving Case Name
- Status
- Show the decoded Status
- Program(s)
- Show as a comma separated list of program codes
- MC_Worker
- CW_Worker
- CF_Worker
- Office
- Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
- Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242536

**Outreach
Description:
Alternative
Procedure
Description:
Operational Impact:
Estimate:**

CIT for case list

In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	22	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-249518] Genericize the naming of the GA/GR status reason 'CW Time Limit >= 48'.

- Resolved: 02/16/2023 12:45 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Richard J. Weeks	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	17
Reporter:	Richard J. Weeks	Regulation Reference:	ACL 20-113	Created:	08/23/2022 04:38 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/13/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval: Approved by Michele Peterson on 12/19/2022.					
Current Design: Current status reason for GA/GR clients, on the GA/GR Automated Solution program, who have exceeded their CalWORKs time limit is named in a way that is specific to the fact that the limit was previously 48 months (i.e. 'CW Time Limit >= 48').					
Request: Rename this GA/GR Automated Solution program status reason to be more generic so that changes in the maximum time on CW aid do not cause the name to be out of alignment with CalWORKs policy.					
Recommendation: Create a CTCR to update the status reason for GA/GR clients, on the GA/GR Automated Solution program, who have exceeded their CalWORKs time limit (Category 73, code number 6Y) in the following ways; 1) Set the Short Decode Name to be 'CW Time Limit Exceeded' 2) Set the Long Decode Name to be 'CalWORKSs Time Limit Exceeded'					
Outreach Description:					
Alternative Procedure Description: No Alternative required					
Operational Impact:					
Estimate: 17					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	7	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	10	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-249961] Update the GAGR income multiplier for all CalWIN counties Except Alameda, San Diego and San Mateo

- Resolved: 03/02/2023 01:39 PM

Team Responsible:	Eligibility	Assignee:	Henry Thamas	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Richard J. Weeks	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	43
Reporter:	Adelaide Mendoza	Regulation Reference:		Created:	09/07/2022 10:03 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/13/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson on 12/27/2022

Current Design: Currently, the GAGR multiplier is aligned with CalWIN.

The current 'Weekly' and 'Every other week' income multipliers values for GA/GR program for CalWIN counties are 4 and 2.17 respectively.

Request: Update the 'Weekly' and 'Every other week' income multiplier for all CalWIN Counties except Alameda, San Diego, and San Mateo counties to 4.33 and 2.167 respectively.

Recommendation: Update the 'Weekly' and 'Every other week' income multipliers for GA/GR program to 4.33, and 2.167 respectively for all CalWIN counties except Alameda, San Diego, and San Mateo counties.

To achieve this:

- 1) End date the current Code '02' and code '03' records in code table 10728 effective 04/30/2023
- 2) Insert a new code '02' record into code table 10728, beginning 05/01/2023. This should have the same values as the end-dated record for Alameda, San Diego, and San Mateo counties. All other counties should have a value of 4.33.
- 3) Insert a new code '03' record into code table 10728, beginning 05/01/2023. This should have the same values as the end-dated record for Alameda, San Diego, and San Mateo counties. All other counties should have a value of 2.167.

Outreach

Description:

Alternative

Override EDBC results as appropriate.

Procedure

Description:

Operational Impact:

Estimate: **43**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	5	Eligibility :	14	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	24	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253106] New DT35 Error Code in EBT Reader

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	149
Reporter:	Chandan Talukdar	Regulation Reference:		Created:	11/28/2022 12:22 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Claudia Pinto 3/8/2023

Expedite Approval: Prod Dep Approval by Lynn Bridwell 1/12/2023

Current Design: FIS implemented a new "DT35-SUID No Access to add benefit" error code in EBT Benefit Reader file for ACL 22-62 Agricultural Improvement Act of 2018 (Farm Bill). The DT35 shows FIS cannot issue benefits because the account is expunged due to the deceased household. The EBT Benefit Reader does not have the logic to handle the new error code. It sets Issuances in Submission Error status without the Status Reason. Also, the system does not display the descriptive Error Reason when receiving an error code via H2H. When it fails to rush an EBT benefit, the Issuance Detail page shows a generic Status Reason - Fail Transmission.

Request:

1. Update EBT Reader to set "SUID No Access to add benefit" as Status Reason when processing the DT35 error code.
2. Update Issuance Detail page to show the descriptive Status Reason based on the error code from FIS.

Recommendation:

1. Update EBT Reader to set "SUID No Access to add benefit" as Status Reason when processing the DT35 error code.
2. Update Issuance Detail page to show the descriptive Status Reason based on the error code from FIS. Please refer to 'Eligibility System Host to Host interface plus error codes 03.06.2023.docx' for Status Reason.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 149

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	97
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	37	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-253148] Integrated Performance Testing

Team Responsible:	Performance	Assignee:	Court Swenson	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	No	Estimate:	304
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	11/29/2022 09:54 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	2289
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Rhiannon Chin 3/8/2023

Expedite Approval: There is no performance test currently.

Current Design: Performance Test Approach

Request:

Areas of focus:
 - CalSAWS Imaging API
 - Hyland Front end UI

Consolidated load will be simulated from following applications:
 - CalSAWS Imaging API
 - BenefitsCal API + Code for America
 - Lobby API
 - CalSAWS Online Application

The following tests will be executed:
 - Load Test – Simulate peak hours load on CalSAWS Imaging APIs and Hyland Front end UI
 - Endurance Test – Simulate peak load extended over duration of 8 hours
 - Stress Test – Identify the breaking point of the system under extreme load or abnormal conditions

Performance testing is focused on validating the responsiveness and processing times for:
 - CalSAWS Imaging API
 - End to end response times for Hyland front end UI pages
 - Resource utilization (CPU, Mem, connections) will be validated for the performance tests.

Corrective actions and tuning options will be planned for areas with degraded response times.

Recommendation: Performance Test Approach

Areas of focus:
 - CalSAWS Imaging API
 - Hyland Front end UI

Consolidated load will be simulated from following applications:
 - CalSAWS Imaging API
 - BenefitsCal API + Code for America
 - Lobby API
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The following tests will be executed:

- Load Test – Simulate peak hours load on CalSAWS Imaging APIs and Hyland Front end UI
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Performance testing is focused on validating the responsiveness and processing times for:

- CalSAWS Imaging API
- End to end response times for Hyland front end UI pages
- Resource utilization (CPU, Mem, connections) will be validated for the performance tests.

Corrective actions and tuning options will be planned for areas with degraded response times.

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

304

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	24
Forms Test :	0	Imaging :	120	IVR/CC :	0
Online :	0	Performance :	120	Release Communication	20
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	20
Translation :	0			Training :	0



[CA-253914] Set Use Office Address switch (USE_DISTR_OFFICE_ADDR_IND) to Y for two counties

Team Responsible:	Conversion	Assignee:	Sarbjeeet Chana	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sarbjeeet Chana	Change Type (SCR):	Data Change
Minor Version:	TBD	Expedite Changes:	Production Deployment	Estimate:	32
Reporter:	Cristy Sharma	Regulation Reference:		Created:	12/15/2022 07:02 AM
Status:	Approved	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Cristy Sharma	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Cristy Sharma on 3/17/2023.

Expedite Approval: Approved by Cristy Sharma on 3/17/2023.

Current Design: For all programs, including Homeless programs, current mapping is defaulting the PERS_ADDR.USE_DISTR_OFFICE_ADDR_IND to 'N'

Request: ONLY TWO COUNTIES have been identified that have a special arrangement with the print vendor DFS to suppress the printing of correspondence addressed to a specific address or list of addresses: Sacramento and Orange (see email attachments which contain a response from the DFS print vendor).

Of the counties that opted-in to the Office Address check box (CRFI 23-024), only Sacramento and Orange have print suppression process in place and it is program agnostic. Therefore, this solution would best be implemented via a DCR instead of a mapping change.

Recommendation:

- 1) Keep current default in PERS_ADDR map to set USE_DISTR_OFFICE_ADDR_IND to 'N'
- 2) Create a DCR to set the Office Address (PERS_ADDR.USE_DISTR_OFFICE_ADDR_IND) checkbox for any address that matches the list provided by DFS for Sacramento and Orange counties

Outreach Description: Alternative Procedure None

Description: Operational Impact: DCR needs to be added in Cutover B and C Project Plan for Wave 2 counties.

Estimate: 32

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	12	DBA :	0
Design :	12	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	4	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-255557] CalWIN Migration Reports Support in UAT2 - Wave 2**

Team Responsible:	Reports	Assignee:	Thao Ta	SPG Status:	Select a value
Fix Version/s:	[23.03]	Designer Contact:	Gokul Suresh	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.30	Expedite Changes:	Production Deployment	Estimate:	110
Reporter:	Claudia Pinto	Regulation Reference:		Created:	01/23/2023 03:49 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Karen J. Rapponotti on 1/24/2023				
Expedite Approval:	Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023				
Current Design:	Generate one time Dashboards and Reports in UAT2 by Wave for Counties to access with their Converted Data.				
Request:	Perform the below tasks for WAVE 2 CalWIN counties 1) Set up connection 2) Set up S3 buckets 3) Assigning FR roles 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2 5) Creating links 6) Batch Configuration, looking into the failures after the first run and fixing the issues				
Recommendation:	N/A				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	110	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-255979] San Mateo and San Diego FTP Account SSH Key

- Resolved: 03/08/2023 03:36 PM

Team Responsible:	Tech Ops	Assignee:	Santhosh Jayasekar	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Santhosh Jayasekar	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	326
Reporter:	Frederick Gains	Regulation Reference:		Created:	02/01/2023 09:37 AM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design	Pete Quijada	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	DDID 1967
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 03/01/2023

Expedite Approval: Approved by Laura Chavez on 03/01/2023

Current Design: San Mateo requires SSH keys for connections to the SFTP server from external entities. County was informed via email that an SCR would be required to create the SSH key

Request: San Mateo requires SSH keys for connections to the SFTP server from external entities. County was informed via email that an SCR would be required to create the SSH key

Recommendation: San Mateo requires SSH keys for connections to the SFTP server from external entities. County was informed via email that an SCR would be required to create the SSH key

Outreach

Description:

Use username and password

Alternative

Procedure

Description:

Operational Impact:

Estimate: 326

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	80
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	80
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	36	Security :	0
Tech ForgeRock :	0	Tech Ops :	80	Tech Arch :	50
Translation :	0			Training :	0



[CA-256820] OCAT - Upgrade Node.js Lambda functions to latest Node.js version

Team Responsible:	Tech Arch	Assignee:	Adnan Bukhari	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	178
Reporter:	Sumeet Patil	Regulation Reference:		Created:	02/16/2023 08:56 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura C. on 03/09

Expedite Approval: Approved by Laura C. on 03/09

Current Design: OCAT Authorizer lambda is implemented using Node.js lambda function. The current lambda runtime version is Node.js 14. This version is nearing end of life

Request: Upgrade the OCAT Authorizer Lambda function to supported Node.js runtime version

Recommendation:

1. Upgrade OCAT Authorizer Lambda function to latest Node.js version
2. Regression test OCAT functionality

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 178

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	20	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	60
Tech ForgeRock :	0	Tech Ops :	40	Training :	0
Translation :	0				



[CA-257198] Training: Update Eligibility RCA WBTs for 23.03 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	No	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 10:13 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval:
Current Design: Eligibility RCA WBTs are impacted by system changes implemented with the 23.03 Production release.

Request: Eligibility RCA WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Eligibility RCA WBTs to reflect changes implemented with the App Dev SCR(s) listed:
054-WBT-ELH-Eligibility RCA-02
a. CA-209184 Liquid Property Detail (Add 'Retained Earned Income' to Property Type drop list)

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	15



[CA-257200] Training: Update Fiscal WBTs for 23.01 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 10:23 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: Fiscal WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 23.017 Production release.

Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 080-WBT-FSA-Fiscal-01
 CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	15
Translation :	0				



[CA-257204] Training: Update CalWORKs WBTs for 23.01-23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	65
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 10:36 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: CalWORKs WBTs are impacted by system changes implemented with the 23.01 to 23.03 Production release.

Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 23.01 to 23.03 Production release.

- Recommendation:**
- Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 094-WBT-ELI-Eligibility CalWORKs-01-A
 - a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
 2. 094-WBT-ELI-Eligibility CalWORKs-01-B
 - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement)
 3. 094-WBT-ELI-Eligibility CalWORKs-02
 - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 4. 094-WBT-ELI-Eligibility CalWORKs-03
 - a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
 - b. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement)
 - c. CA-209184 - Liquid Property Detail (Add to Liquid Property Type Drop List: Retained Earned Income')
 5. 094-WBT-ELI-Eligibility CalWORKs-04
 - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	65



[CA-257206] Training: Update CAPI WBTs for 23.01 to 23.05 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 10:53 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: CAPI WBTs are impacted by system changes implemented with the 23.01 to 23.05 Production release.

Request: CAPI WBTs need to be updated to reflect system changes implemented with the 23.01 to 23.05 Production release.

Recommendation: Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 096-WBT-ELK-CAPI-01
 a. CA-243684 - Sponsorship Detail (Add new field displaying number of Dependents of the sponsor titled 'Total Number of Sponsor's Dependents;')
 b. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
 c. CA-248019 - Residency Detail (Change the title 'General Relief' section to 'General Relief/CAPI' section)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	25
Translation :	0				



[CA-257228] Training: Update Security Administration WBTs for 23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 04:28 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: Security Administration WBTs are impacted by system changes implemented with the 23.03 Production release.

Request: Security Administration WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 140-SAS-Security Administrative Support-06
 - a. CA-250230 - Automated Action Detail (Add new 'Sibling Assignment' Field)

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	15
Translation :	0				



[CA-257230] Training: Update Resource Databank WBTs for 23.01 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 04:38 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: Resource Databank WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Resource Databank WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 130-WBT-RDM-Resource Databank Maintainer-01
 - a. CA-247240 - Resource Detail (Add CBO to Drop List)
2. 130-WBT-RDM-Resource Databank Maintainer-03
 - a. CA-247240 - Resource Detail (Add CBO to Drop List)
3. 130-WBT-RDM-Resource Databank Maintainer-04
 - a. CA-247240 - Resource Detail (Add CBO to Drop List)
4. 130-WBT-RDM-Resource Databank Maintainer-05
 - a. CA-247240 - Resource Detail (Add CBO to Drop List)

Outreach Description: N/A

Alternative Procedure Description:

Operational Impact Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	45
Translation :	0				

 **[CA-257300] Regenerate Cal-OAR 19 file for August 2022**

- Resolved: 03/02/2023 04:11 PM

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Shining Liu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.03	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Shining Liu	Regulation Reference:		Created:	02/27/2023 03:07 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	Cal-OAR
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 3/2/2023

Current Design:

CDSS noticed that there was a large number of WTW_PRO records with a value of 99 in CalOAR records post-conversion. CalSAWS determined that these records were coming from converted WTW records with a Denied status, which is not a valid status for WTW. CC-5677 aimed to resolve the issue and went into production on 2/17/23. CDSS is requesting that CalOAR files for measurement month of August 2022 (December 2022 run date) be regenerated in order to confirm that the issue has been resolved.

Request:

Run Cal-OAR 19 for the measurement month of August 2022 for all counties except CalWIN wave 2- 6 counties. The data may be uploaded to the Cal-OAR SFT site.

Recommendation:

1. Run Cal-OAR 19 for the measurement month of August 2022.
 - The file name should be CalOAR19_CalSAWS_TST_AUG_2022.xlsx
 - The Test Cal-OAR19 file will include all counties except CalWIN wave 2-6.
 - The data may be uploaded to the Cal-OAR SFT site.

CalOAR 19
 Sweep job # – PB00C112
 Outbound writer - PO00C101
 Measurement period - August 2022
 Batch Date - 12/1/2022

2. Validate the outbound file with consortium as required.

Outreach

Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	4
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-257759] CalSAWS Virtual Assistant Expansion - Release 4**

Team Responsible:	Special Project	Assignee:	Alexa Kideys	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sarah Cordano	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Alexa Kideys	Regulation Reference:		Created:	03/06/2023 03:43 PM
Status:	Design in Progress	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Connie Buzbee 3/13/2023.

Expedite Approval: Approved by Karen Rapponotti 3/10/2023.

Current Design: The Virtual Assistant was implemented with CA-256840. County staff have the ability to access the BOT content online.

Request: Implement the fourth release of the BOT to add additional content for county staff access.

Recommendation: In Release 4 of the CalSAWS VA, we will release additional UCs and sub-menus within the VA. This release will include 1 Main Menu Branch, 20 new use cases and 4 new sub-menus.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	1000	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-257952] San Bernardino- Update Warrant Print Logic to Exclude Manually Issued Status

- Resolved: 03/14/2023 08:35 AM

Team Responsible:	Fiscal	Assignee:	Sumita Sinha	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.03.23	Expedite Changes:	Production Deployment	Estimate:	121
Reporter:	Claudia Pinto	Regulation Reference:		Created:	03/08/2023 03:27 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: By Claudia Pinto on 3/8/2023

Expedite Approval: Production Dep Approval by Karen Rapponotti 3/8/20223

Current Design: The current San Bernardino Warrant Print file is including Manual Issuances recorded in CalSAWS, which is causing issues in the nightly batch inbound file processing.

Request: Update the San Bernardino Warrant Print file to exclude issuances that are in status of Manually Issued regardless of Status Reason.

Recommendation: Update the San Bernardino Warrant Print file to exclude issuances that are in status of Manually Issued regardless of Status Reason.

Outreach

Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 121

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	79
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	32	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-258041] Create listing of dispositions of applications submitted by customer through EDD website

Team Responsible:	Reports	Assignee:	Ravneet Bhatia	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Ravneet Bhatia	Change Type (SCR):	Enhancement
Minor Version:	23.04.21	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Joel M. Acevedo	Regulation Reference:		Created:	03/10/2023 09:28 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Joel Acevedo 3/10/23				
Expedite Approval:	Karen Rapponotti - 3/10/2023				
Current Design:	A request by State OSI was received for Customers to submit applications from the state EDD website. Customers were given a link on EDD website to go to BenefitsCal to submit applications . The submitted applications that created cases are not being tracked for status or disposition.				
Request:	OSI is has been receiving statistics on numbers of applications submitted but no further details. The State is now asking for how many applications were Received (a case was created) and Processed (eligibility was determined). BenefitsCal will provide the eApplication numbers to track.				
Recommendation:	<p>From the eApplication numbers received by BenefitsCal</p> <p>1. Provide the following data from CalSAWS for the identified e-applications:</p> <p>e-app Number County Code Case Number Program Program Status</p>				
Outreach Description:	No alternate procedures.				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	50	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-240104] Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 4)

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.02	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Amy Gill	Regulation Reference:		Created:	01/27/2022 02:46 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Lesley Pevny	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Conversion
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen J. Rapponotti on 03/04/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/04/2023				
Current Design:	Batch Properties for EDBC Benefit Match are not required to be applied for the regular EDBC batch.				
Request:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match.				
Recommendation:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match and revert back the EDBC Benefit Match Batch Properties for the regular EDBC batch.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	25
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	25	Training :	0
Translation :	0				



[CA-242535] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 4)

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.07.02	Expedite Changes:	Start Build	Estimate:	70
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 12:28 PM
Status:	Development Complete	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Karen Rapponotti approved on 03/15/2013

Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request: Execute a data change to cancel all in flight eICTs between CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) and CalSAWS counties at time of CalWIN Wave 4 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

- Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 4 county (San Diego, San Mateo, Santa Cruz & Solano) or vice versa
- Provide a case list of the ICTs that were included in the data change with the following elements outlined:
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identifi and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242536
 Note: The SCR number in the list location is not this SCR#

Note:
 When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
 - MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
 - M40-195A : ICT Notice Of Transfer, Sending
 - SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
 - TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

**Outreach
 Description:**

CIT for case list

**Alternative
 Procedure
 Description:**

In flight eICTs between CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) and CalSAWS counties will error after migration so they will need to be re-requested.

**Operational Impact:
 Estimate:**

70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242540] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 5)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.07.xx	Expedite Changes:	No	Estimate:	55
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:25 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:
Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Request: In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 5 counties (Alameda, Fresno & Sonoma) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 5 counties (Alameda, Fresno & Sonoma), organized by county and eICT date.
List Name: CA-242540 CalWIN Wave5 ToOrFrom CalSAWS ICT In Progress - Case List
List Criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is a CalSAWS county and receiving county is a CalWIN Wave 5 county (Alameda, Fresno & Sonoma) or vice versa
Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242540

**Outreach
Description:
Alternative
Procedure
Description:
Operational Impact:
Estimate:**

CIT for case list

In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	22	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-245556] CalWIN Wave 4 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.06.xx	Expedite Changes:	No	Estimate:	52
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	05/16/2022 02:39 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Current Design:

CA-242536 was created to generate a list of all in process ICTs between CalWIN Wave 4 counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

Request: Generate subsequent lists based on these same previously established parameters on the following dates: 05/15/2023, 06/12/2023, 06/19/2023, 06/26/2023 to provide counties with up to date in-process eICT status.

Recommendation:

- Provide a case list of in flight eICTs between CalWIN Wave 4 counties and CalSAWS counties, organized by county and eICT date.
 List Name: CalWIN Wave 4 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists {List_Run_Date}
 List Criteria:
 Current/updated List with the same Criteria as the list published for CA-242536
 Standard Columns:
 Current/updated List with the same Standard columns as the list published for CA-242536

The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242536
 Note: The SCR number in the list location is not this SCR#

Outreach Description: Follow up CIT for case lists.

Alternative Procedure Description: N/A

Operational Impact: Estimate: 52

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	29	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	18	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-255586] Online Help: Create New Job Aid for CBO ROI Functionality

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Dymas Pena	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/24/2023 08:48 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: There is no Job Aid for the New CBO ROI functionality.

Request: Create a new Job Aid for the CBO Release of Information (ROI) functionality being added to CalSAWS.

Recommendation: Add new job aid in Online Help and LMS.

Outreach Description: New Job Aid

Alternative Procedure Description: N/A

Operational Impact Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	15
Translation :	0				



[CA-257824] Online Help: Update JA e-Applications

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Connie Buzbee	Regulation Reference:		Created:	03/07/2023 11:02 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen Rapponotti on 3/13/2023				
Expedite Approval:	Approved by Karen Rapponotti on 3/13/2023				
Current Design:	JA e-Applications does not include information regarding Report a Change (RAC) applications that come from the Self-Service Portal.				
Request:	(Policy and Design) Add a new section for Report a Change (RAC) defining what the user will see in the System and how to process these. 1. Add a new section for Report a Change (RAC). 2. Define what the user sees in the System. 3. Define where to find the information in the System. 4. Outline the processing of these changes.				
Recommendation:	(Training Team): Upload changes for the following job aid to the LMS and Online Help: JA Self Service Portal (SSP) - e-Applications				
Outreach Description:	Update job aid				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	12
Translation :	0				



[CA-47922] DCFS: Automating AAP Finalization

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Pending
Fix Version/s:	[23.07]	Designer Contact:	Soundarya Ramesh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Ted Anderson [X]	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/16/2023	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: DCFS Data Mart sends referral intake details for children/youth eligible for Adoption Assistance Program. CalSAWS loads these in the database as an AAP case, and then they are assigned to an AAP worker through the 'DCFS AAP Inbound Reader'.

If the adoption case is already available in CalSAWS for the same CPS case and AAP, then the inbound record will be considered an update to that AAP case. These records contain either disruption (placement removal) or finalization details. CalSAWS updates the information for identified AAP cases and assigns a new task to the AAP worker for those AAP cases.

Any transaction sent where a match cannot be completed based on the CPS case and AAP case combination will not complete to protect case data integrity in CalSAWS.

Request: CalSAWS will modify the update process to disassociate the freed minor CPS case from the AAP case whenever the system receives finalization details.

Recommendation: 1. Modify 'DCFS AAP Inbound Reader' to disassociate the freed minor CPS case from the AAP case whenever the system receives finalization details.

Outreach

Description:
Alternative Procedure Description: N/A.

Operational Impact: N/A

Estimate: **104**

Automated Test :	0	Batch/Interfaces :	66	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232056] Update CW/CF Read-Only EDBC Logic and Unearned Income Logic When Processing Late Report

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Paul Galloway	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	680
Reporter:	Caroline Bui	Regulation Reference:	MPP 63-504.61, ACL 12-25, ACL 12-25E	Created:	08/10/2021 04:56 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/14/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

1. When a user processes a CW/CF/RCA SAR7 or a CW/CF RE after the 10-day NOA cut-off in the SAR7 or RE due month and the result is a negative change, CalSAWS creates a Read-Only EDBC for that month and does not apply the change.
2. When a user processes a CW/CF/RCA SAR7 or a CW/CF RE in the month after the report was due and it results in a negative change, CalSAWS does not create a Read-Only EDBC for that month. A regular EDBC is created that applies the negative change even though 10-day notice was not provided.
3. The calculation of unearned income when CF EDBC is re-run for a benefit month currently uses the most beneficial (i.e., lowest) amount from the previously run EDBC for the cash programs that are treated as unearned income for that month when:
 - a. the EDBC run date is past the intake date for the program; and,
 - b. the benefit month is not the come-up month; and,
 - c. a valid recent EDBC for the benefit month exists.

Request:

1. Allow CF EDBC to apply changes for the first month of a new CF certification period even if those changes are made after the 10-day NOA deadline and result in a negative change.
2. When processing a late CF SAR7, CW SAR7/RE, or RCA SAR7 in a month after the report was due when benefits have not yet been issued, do not apply negative changes without giving 10-day notice. EDBC should return a Read Only EDBC until a month is processed where timely notice can be provided even if it is after the month the report was due.
3. Use the most recent (not the most beneficial) EDBC from the cash program as unearned income when re-running CF EDBC for the first month of a new CF SAR period if CF benefits have already been issued for the month.

Recommendation:

1. Update EDBC so that when a user processes a CF RE in the month the RE is due and it is after the 10-day NOA cutoff for the next month and the result is a negative change, CalSAWS will create a Regular (not Read Only) EDBC and will apply the negative change and set the EDBC Run Reason to RE.
2. Update EDBC so that when a user processes a CW/CF/RCA SAR7 or a CW RE in a month after the report is due and benefits have not yet been issued for the month and the result is a negative change, CalSAWS will create a Read-Only EDBC for that month with the reason 10-Day Negative Action. After benefits have been issued for the month, the EDBC can be re-run to establish an overpayment, if needed.

3. Update CF EDBC to use the most recent (not the most beneficial) EDBC from the cash program when calculating unearned income if the benefit month being processed is the start of a new SAR period and CF benefits have already been issued for the month.

(Detailed design is in the attached document.)

Outreach

Description:

Alternative

Procedure

Description:

Remove/restore income record
 Run EDBC for affected benefit month
 Update income based on SAR 7 for ongoing benefits
 Calculate correct unearned income and override EDBC amount

Operational Impact:

Estimate:

680

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0
Design :	0	Eligibility :	396	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	199	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-240105] Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 5)

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.03	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Amy Gill	Regulation Reference:		Created:	01/27/2022 02:47 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Lesley Pevny	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Conversion
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen J. Rapponotti on 03/04/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/04/2023				
Current Design:	Batch Properties for EDBC Benefit Match are not required to be applied for the regular EDBC batch.				
Request:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match.				
Recommendation:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match and revert back the EDBC Benefit Match Batch Properties for the regular EDBC batch.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	25
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	25	Training :	0
Translation :	0				



[CA-242539] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 5)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.09.03	Expedite Changes:	No	Estimate:	70
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:08 PM
Status:	Pending Approval	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request: Execute a data change to cancel all in flight eICTs between CalWIN Wave 5 counties (Alameda, Fresno & Sonoma) and CalSAWS counties at time of CalWIN Wave 5 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

- Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 5 county (Alameda, Fresno & Sonoma) or vice versa
- Provide a case list of the ICTs that were included in the data change with the following elements outlined:
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order :
 - MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242540
 Note: The SCR number in the list location is not this SCR#

Note:
 When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
 - MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
 - M40-195A : ICT Notice Of Transfer, Sending
 - SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
 - TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

Outreach

Description:

CIT for case list

Alternative

Procedure

In flight eICTs between CalWIN Wave 5 counties (Alameda, Fresno & Sonoma) and CalSAWS counties will error after migration so they will need to be re-requested.

Description:

Operational Impact:

Estimate: 70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242544] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 6)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.08.xx	Expedite Changes:	No	Estimate:	55
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:55 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:
Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Request: In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 6 counties (Sacramento, San Francisco & San Luis Obispo) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 6 counties (Sacramento, San Francisco & San Luis Obispo), organized by county and eICT date.
List Name: CA-242544 CalWIN Wave6 ToOrFrom CalSAWS ICT In Progress - Case List
List Criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is a CalSAWS county and receiving county is a CalWIN Wave 6 county (Sacramento, San Francisco & San Luis Obispo) or vice versa
Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242544

Outreach
Description:
Alternative
Procedure
Description:
Operational Impact:
Estimate:

CIT for case list

In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	22	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-245559] CalWIN Wave 5 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.09.xx	Expedite Changes:	No	Estimate:	52
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	05/16/2022 02:54 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Current Design:

CA-242540 was created to generate a list of all in process ICTs between CalWIN Wave 5 counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

Request: Generate subsequent lists based on these same previously established parameters on the following dates: 07/31/2023, 08/07/2023, 08/21/2023 & 08/28/2023 to provide counties with up to date in-process eICT status.

Recommendation:

- Provide a case list of in flight eICTs between CalWIN wave 5 counties and CalSAWS counties, organized by county and eICT date.
 List Name: CalWIN Wave 5 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists {List_Run_Date}
 List Criteria:
 Current/updated List with the same Criteria as the list published for CA-242540
 Standard Columns:
 Current/updated List with the same Standard columns as the list published for CA-242540

The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242540
 Note: The SCR number in the list location is not this SCR#

Outreach Description: Follow up CIT for case lists.

Alternative Procedure Description: N/A

Operational Impact: Estimate: 52

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	29	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	18	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-248569] Identify the Special Care Increment type in Foster Care and Kin-GAP

Team Responsible:	Eligibility	Assignee:	Neethu Joy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	496
Reporter:	Jasmine Chen [X]	Regulation Reference:		Created:	08/03/2022 12:51 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/23/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited START BUILD approval by Karen J. Rapponotti on 3/15/23. PFA email for reference.

Current Design: Foster Care and Kin-GAP budget section shows a line item for 'Special Care Increment' but does not distinguish whether the amount is of type 'Dual Agency' or 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Request: Update the Foster Care and Kin-GAP budget to display the Special Care Increment type as 'Dual Agency', 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Recommendation: Update the Foster Care and Kin-GAP budget to display the Special Care increment type as 'Dual Agency' or 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Add a new FC Change Reason for 'SCI Changed' (verbiage from CIV) and update the associated FC budget to display budget lines for SCI types: Dual Agency, Social Worker Authorized.

Please refer to the design document for further details.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **496**

Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	126	Conversion :	0	DBA :	0
Design :	0	Eligibility :	162	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	115	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-257081] Online Help: Update JA e-Notification

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/22/2023 02:30 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: The JA e-Notifications has a C-IV reference and needs to be removed.

Request: Replace the reference C-IV Yourself to YBN in the JA e-Notifications (see attached screenshot)

Recommendation: Update the JA e-Notifications in Adobe RoboHelp and update in Online Help and the LMS.

Outreach Description: Update Job Aid

Alternative Procedure Description: N/A

Operational Impact Estimate: 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	12
Translation :	0				



[CA-240106] Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 6)

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Operational Enhancement
Minor Version:	23.10.29	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Amy Gill	Regulation Reference:		Created:	01/27/2022 02:48 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Lesley Pevny	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Conversion
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen J. Rapponotti on 03/04/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/04/2023				
Current Design:	Batch Properties for EDBC Benefit Match are not required to be applied for the regular EDBC batch.				
Request:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match.				
Recommendation:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match and revert back the EDBC Benefit Match Batch Properties for the regular EDBC batch.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	25
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	25	Training :	0
Translation :	0				



[CA-242543] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 6)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.10.29	Expedite Changes:	No	Estimate:	70
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:46 PM
Status:	Pending Approval	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:

Current Design:

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request:

Execute a data change to cancel all in flight eICTs between CalWIN Wave 6 counties (Sacramento, San Francisco & San Luis Obispo) and CalSAWS counties at time of CalWIN Wave 6 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

- Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 6 county (Sacramento, San Francisco & San Luis Obispo) or vice versa
- Provide a case list of the ICTs that were included in the data change with the following elements outlined:
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order :
 - MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242544
 Note: The SCR number in the list location is not this SCR#

Note:
 When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
 - MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
 - M40-195A : ICT Notice Of Transfer, Sending
 - SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
 - TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

**Outreach
 Description:**

CIT for case list

**Alternative
 Procedure
 Description:**

In flight eICTs between CalWIN Wave 6 counties (Sacramento, San Francisco & San Luis Obispo) and CalSAWS counties will error after migration so they will need to be re-requested.

**Operational Impact:
 Estimate:**

70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-245561] CalWIN Wave 6 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.10.xx	Expedite Changes:	No	Estimate:	58
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	05/16/2022 03:09 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Current Design:

CA-242544 was created to generate a list of all in process ICTs between CalWIN Wave 6 counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

Request: Generate subsequent lists based on these same previously established parameters on the following dates: 09/18/2023, 10/09/2023, 10/16/2023, 10/23/2023 to provide counties with up to date in-process eICT status.

Recommendation:

1. Provide a case list of in flight eICTs between CalWIN wave 6 counties and CalSAWS counties, organized by county and eICT date.
 List Name: CalWIN Wave 6 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists {List_Run_Date}
 List Criteria:
 Current/updated List with the same Criteria as the list published for CA-242544
 Standard Columns:
 Current/updated List with the same Standard columns as the list published for CA-242544

The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242544
 Note: The SCR number in the list location is not this SCR#

Outreach Description: Follow up CIT for case lists.

Alternative Procedure Description: N/A

Operational Impact: Estimate: 58

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	29	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	24	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-208537] ACIN I-25-19 Treatment on In-Kind Support and Maintenance in the Cash Assistance Program for Immigrants (CAPI)

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1203
Reporter:	Dennis Kong	Regulation Reference:	ACIN I-25-19	Created:	05/21/2019 09:46 AM
Status:	Pending Approval	Impact Analysis:	[BenefitsCal, Forms/NOA Translations, OCAT]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/01/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Currently County staff manually calculate the countable income to determine whether in-kind support and maintenance (ISM) is applicable using the SOC 453 form and enter the countable ISM as unearned income for the CAPI applicant/recipient into CalSAWS.

Request: The request is to add a new income type for ISM and automate the ISM calculation to apply the countable amount as unearned income for the CAPI applicant/recipient in CalSAWS.

- Recommendation:**
1. Online: Update the Income Detail page with a new Income Type to support the entry of questions related to In-Kind Support and Maintenance (ISM).
 2. Online: Update the Transaction History Detail page with new fields to match the updates to the Income Detail page.
 3. Online: Update the County Parameters Detail page to account for the new ISM income type.
 4. Eligibility: Add new In-Kind Support and Maintenance (ISM) income type and configure treatment across different programs.
 5. Eligibility: Add new CAPI EDBC logic for ISM amount calculation.
 6. Eligibility: Add new Presumed Maximum Value (PMV) code table.
 7. Client Correspondence: Regression Testing for CAPI NOAs with Unearned Income.
 8. Client Correspondence: Add threshold language translations for new 'In-Kind Support and Maintenance' income type.

Outreach

Description:
Alternative Procedure Calculate ISM manually and use generic 'Unearned' income type.

Description:
Operational Impact:

Estimate: 1203

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	53	Conversion :	0	DBA :	0
Design :	0	Eligibility :	497	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	199	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	344	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



[CA-245691] Update CSF 124 Batch Job

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	05/18/2022 02:23 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Gingko Luna 09/27/2022

Expedite Approval:

Current Design:

DDID SCR CA-201968 brought over a batch that generates the CSF 124 (previously the C-IV WTW 733.4).

Request:

The current batch looks for an end date on the activity records, however in CalSAWS these records do not require an end date.

Update the batch to look at status reasons instead of end dates.

Recommendation:

Update the batch to look at status reasons instead of end dates.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	55	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

Previously the Design updated the CSF 124 to check for an active WTW program.

After:

Design looks for an active WTW program and an associated Activity (see Design Document for details).

2. Estimate Change:

Before:

Client Correspondence ETC 1: 55
System Test Support ETC 1: 23
Unallocated Hours: 10
After:
Client Correspondence ETC 1: 138
System Test Support ETC 1: 55
Unallocated Hours: 20

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-243920] Configuring and tuning CIS Benchmark policy compliance

Team Responsible:	Tech Ops	Assignee:	Abanoub Ghaly	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Abanoub Ghaly	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Abanoub Ghaly	Regulation Reference:	n/a	Created:	04/14/2022 11:22 AM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Independent Test	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	Medicare & Medicaid Services (CMS)
Consortium Review Approval Date:					

Non-Committee Review: Joseph Nelson - 5 April 2022

Expedite Approval:
Current Design: Qualys Policy compliance technology and supporting process is currently not implemented in the environment for CIS benchmark.

Request: Leveraging Qualys Policy Compliance module to enable and configure CIS benchmark policy to scan CalSAWS and county infrastructure. Medicare & Medicaid Services (CMS) has asked the Consortium to provide a policy compliance report using CIS Benchmark policy.

Recommendation: Enable and configure CIS Benchmark as a scanning profile to scan CalSAWS and county infrastructure.

Outreach Description: Tech ops sysadmins for reporting and resolution (ongoing)

Alternative Procedure Description: To relay on NIST

Operational Impact:
Estimate: **160**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	160
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Before: 21.05

After: 22.05

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05

After: 23.05

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-242135] System Task Type and Task Category Modifications

- Resolved: 07/07/2022 08:49 AM

Team Responsible:	Online	Assignee:	Brian Fohl	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	434
Reporter:	Mayuri Srinivas [X]	Regulation Reference:		Created:	03/07/2022 02:25 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Sarah Cox on 04/22/2022

Expedite Approval: Approved by Karen Rapponotti on 4/20/2022

Current Design: System Task Types can be associated to Automated Actions. It is possible to create Task Types with Task Categories that are not selectable on the Bank Detail page or Position Detail page. A System Task Types are selectable for Append and Resulting Task processing.

Request:

1. Modify System Task Types to no longer be selectable for an Automated Action and for Append and Resulting Task processing.
2. Align selectable Task Categories between the Task Type Detail, Position Detail, and Bank Detail pages.

Recommendation:

1. Update System Task Types so that they are not selectable for an Automated Action, Append or Resulting Task processing.
2. Update the Task Type detail page to remove certain Task Categories from the Category dropdown.
3. Update the Position Detail page and Bank Detail page to add additional selectable Task Categories.

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:

Estimate: **434**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	128	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	266	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	40	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Online ETC 1
Before: 140
After: 251

Design ETC 1
Before: 0
After: 128

System Test Support ETC 1
Before: 61
After: 40

Unallocated
Before: 20
After 0

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-233690] Update Reports for Customer Non-Benefit Issuance Category

- Resolved: 10/20/2022 10:54 AM

Team Responsible:	Reports	Assignee:	Vipra Chowdhury	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	22.10.20	Expedite Changes:	Production Deployment	Estimate:	504
Reporter:	Claudia Pinto	Regulation Reference:		Created:	09/22/2021 02:05 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/27/2022	Other Agency Cross Reference:	CA 229461
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Expedited Prod Dep Approval, Michele Peterson 8/24/22, Build Start Approval provided by Karen J. Rapponotti on 2/15/2022

Current Design: SCR CA-226779 added a new issuance category of Customer Non-Benefit. Reports have not been updated to take this new category into account.

- Request:**
- Update the following reports to exclude Customer Non-Benefit issuances from their base population:
 - CA 237 HA
 - CA 237 CW
 - CA 237 CW Line 8 Backup Report
 - STAT 45
 - GR 237
 - Disaster CalFresh Daily Report
 - FC1- Continuum of Care Reform Facility Report
 - TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 - Update the following reports to include Customer Non-Benefit issuances:
 - Direct Deposit Production Reconciliation Report
 - Issuance Exception Report

- Recommendation:**
- Update the following reports below to exclude Customer Non-Benefit issuances in the base population:
 - CA 237 HA
 - CA 237 CW
 - CA 237 CW Line 8 Backup Report
 - GR 237
 - TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 - STAT 45
 - Disaster CalFresh Daily Report
 - FC1- Continuum of Care Reform Facility Report
 - Update the following reports to include Customer Non-Benefit issuances:
 - Direct Deposit Production Reconciliation Report
 - Issuance Exception Report
 - Update the following reports to cosmetically sync up with CalSAWS template standards:
 - CA 237 CW Line 8 Backup Report
 - GR 237

Outreach Description:
Alternative Procedure Description:
N/A

Operational Impact:

Estimate: 504

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	340	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	164	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: 504
After: 1089

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245047] Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades

Team Responsible:	Tech Ops	Assignee:	Lloyd Rankine	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Shobin Scaria	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Sanjay Naik	Regulation Reference:		Created:	05/02/2022 11:58 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Approved by David Bruhn (Email 5/11)

Expedite Approval:

13Mbps circuits ; needs to be upgraded to 20Mbps circuits

Current Design:

This change is to allow/permit Alpine Counties EDR servers to communicate to the CalSAWS Database instance in the AWS.

Request:

Approach

- a) Augment the SD-WAN Connectivity (Upgrade from 13Mbps to 20Mbps) at Alpine county to support EDR Traffic =>Circuit availability and Cost subject to TPX performing a vendor survey.
- b) Start the SCR process in parallel to build a temporary connection using existing circuits until the newer circuit is available to use

=>County will provide the acceptance of risk and the sizing that was provided in the call.

Scope of Changes:

- 1) Develop design and document all details pertaining to the change
- 2) Allow EDR Application endpoint to reach core switch/router by allowing the EDR Application endpoint in the ACL.
- 3) County to route traffic from EDR Server towards Velocloud Router at Alpine 02001 Markleville Site.
- 4) TPx to do the 1:1 NAT on the Velocloud Router.
- 5) Make corresponding changes on the F5 at Equinix to permit traffic from the specific NAT IP towards EDR pool.
- 6) Validate routing and firewall policies to allow EDR Application endpoint NATed subnet to reach the CalSAWS EDR DB Server.
- 7) Integration Testing
- 8) Functional Testing

Effort Estimate: 1 FTE - 100 Hrs

Recommendation:

Replace 3Mbps Frontier Circuit with either a 10Mbps Circuit or a 4G Wireless Connection.

Outreach

Description:

Alternative Procedure Description:
Operational Impact:
Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	120
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 22.06
After: 22.11
 4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

- Content Revision Description-2:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 22.11
After: 23.05
 4. Funding Source Change: N/A

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-246166] Validate Masked Environment AWS Account Creation

Team Responsible:	Tech Ops	Assignee:	Inderjot Malik	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Inderjot Malik	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.xx	Expedite Changes:	Start Build	Estimate:	1940
Reporter:	Inderjot Malik	Regulation Reference:		Created:	06/02/2022 08:52 AM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Assembly Test	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	06/30/2022	Other Agency Cross Reference:	CA-252091
Consortium Review Approval Date:					

Non-Committee Review:

Approved by Laura C. on 06/30/2022

Expedite Approval:

yes - approved by Laura Chavez - attached the email.

Current Design:

All Dev environments are currently hosted in application-development account which have a mix of masked and unmasked DataSets.

Request:

Request is to enable offshore access to masked Env's.

Recommendation:

1. Create a new AWS account , which will host all the masked data set Env's -

- Assembly Test 1
- Regression Automated Test
- Assembly Test 2
- CalHEERs1
- CalSAWS Batch Regression 1
- Online Enhancement
- Unit Test DB 2
- System Test 1
- System Test 2
- System Test 3
- System Test 4
- System Test 5
- System Test 6
- CalSAWS Batch Regression 2
- AT5
- Training Dev 1
- AT6
- STG4
- STG5
- AT3
- AT4
- Unit Test DB 1
- CC1
- Perf Test online batch perf test

2. Delete the above environments from old app-dev account after validations in the new account.

Outreach Description:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 1940

Automated Test :	1016	Batch/Interfaces :	570	Batch Operations :	0
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	284	Tech Arch :	30
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change:
 Before:
 Automated Test ETC Total: 1001
 System Test Support ETC Total: 266

After:
 Automated Test ETC Total: 1017
 System Test Support ETC Total: 284

Additional hours are required to validate the remaining environments that have yet to be migrated to the new AWS accounts (Batch Regression 1 and 2). Note this is a zero cost SCR.

3. Release Change:
 N/A

4. Funding Source Change:
 N/A

Content Revision Status-2: Pending CCB**Content Revision Description-2:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
 Before: 22.11
 After: 23.03

4. Funding Source Change: N/A

Content Revision Status-3:**Content Revision Description-3:** 1. Recommendation Change: Before: After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-252444] Training: Required Updates for Eligibility Kin-GAP WBTs

- Resolved: 12/30/2022 09:23 AM

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.01.20	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/07/2022 03:14 PM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Cathy Vaisau	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 11/22/2022

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250741. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached: 056-ELG-Eligibility Kin-GAP-02
Please refer to the attached spreadsheet for comment details.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	60
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: 60
After: 144.50

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-229573] DDID 2284 FDS CSC: Scheduled Callback**

Team Responsible:	Contact Center	Assignee:	Raji Sanuvala	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:	23.04.XX	Expedite Changes:	No	Estimate:	1600
Reporter:	Charles Heo [X]	Regulation Reference:		Created:	06/04/2021 10:08 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:	08/02/2021	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Customers are not able to request a Scheduled Call Back.
Request: Add in the ability for customers to request a scheduled call back through the IVR if they are calling during non-business hours, or during peak call volume times.
Recommendation:

1. Add the Scheduled Call Back functionality into the existing Inbound IVRs.
 - a. Allow customers to choose what time to receive a call back.
 - b. Allow Counties to turn this feature on or off through the Admin Page.

Outreach

Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1600				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	1600
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 22.07

**Content Revision
Status-2:
Content Revision
Description-2:**

- 4. Funding Source Change: N/A
Accepted
- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change:
Before: 22.07
After: 22.09

**Content Revision
Status-3:
Content Revision
Description-3:**

- 4. Funding Source Change: N/A
Accepted
- 1. Release Change:
Before: 22.09
After: 22.11
- 2. Attachement
Before: CA-229573 Scheduled Callbacks_Content Revision 1 was not attached
After: CA-229573 Scheduled Callbacks_Content Revision 1 is now attached

**Content Revision
Status-4:
Content Revision
Description-4:**

- Pending CCB
- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change:
Before: 23.01
After: 23.03
- 4. Funding Source Change: N/A



[CA-239576] Self-Service Portal - Support Requests

- Resolved: 01/25/2023 02:26 PM

Team Responsible:	BenefitsCal	Assignee:	Hisashi Horino	SPG Status:	Select a value
Fix Version/s:	[23.01]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Enhancement
Minor Version:	23.01.26	Expedite Changes:	Start Build	Estimate:	1117
Reporter:	Jennifer Hobbs	Regulation Reference:		Created:	01/17/2022 11:22 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Self Service Portal]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by	10/03/2022	Other Agency Cross	CSPM-264,
Consortium Review		Committee:		Reference:	CSPM-278,
Approval:					CSPM-279,
					CSPM-280,
					CSPM-281,
					CSPM-287,
					CSPM-290,
					CSPM-294

Consortium Review
Approval Date:

Non-Committee

Review:

Expedite Approval: Approved by Lynn Bridwell 09/19/2022

Current Design:

Currently, if the customer needs additional services and/or assistance, they will need to contact their worker via phone, e-mail or in person. As part of the Self-Service portal requirements, the portal will need to have a process to allow customers to request for these services from it.

Request:

Create a new Application Programming Interface (API) that will accept Support Service Request information, sent from the Self-Service Portal, and generate a task to the worker or task bank.

Recommendation:

1. Create a new API that will accept Support Service Requests information and generate a task to the worker or task bank.
2. Create new automated actions to support the different Supportive Requests task categories that will be sent by Self-Service portal to CalSAWS.

Outreach

Description:

Job Aid Updates

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 1117

Automated Test :	355	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	196	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	110	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	235	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	121
Translation :	0			Training :	0

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change: N/A

2. Estimate Change: Additional hours added for functional support required/provided to align everyone on requests.

Before:

BenefitsCal ETC 1: 163

BenefitsCal ETC 2: 33

BenefitsCal Total: 196

Online ETC 1: 146

Online ETC 2: 69

Online ETC Total: 235

After:

BenefitsCal ETC1: 251

BenefitsCal ETC2: 52

BenefitsCal Total: 303

Online ETC 1: 231

Online ETC 2: 103

Online ETC Total: 354

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	Tech Arch	Assignee:	Kenneth J. Lerch	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.xx	Expedite Changes:	Start Build	Estimate:	1810
Reporter:	Sumeet Patil	Regulation Reference:		Created:	06/16/2020 11:44 AM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 1/12/2022

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

Request: Upgrade the application to latest versions of JAVA and Weblogic

Recommendation:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

Outreach

Description: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: **1810**

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	100	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	150
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	300	Performance :	100	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	340
Tech ForgeRock :	0	Tech Ops :	300	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change:
Before:
Batch/Interfaces ETC 1:50
Batch/Interfaces ETC 2:100

Batch/Interfaces ETC Total:150
Batch Operations ETC 1:120
Batch Operations ETC Total:120
BenefitsCal ETC 1:100
BenefitsCal ETC Total:100
CalHEERS ETC 1:40
CalHEERS ETC Total:40
Online ETC 1:100
Online ETC 2:100
Online ETC 3:100
Online ETC Total:300
Client Correspondence ETC 1:100
Client Correspondence ETC Total:100
Eligibility ETC 1:100
Eligibility ETC Total:100
Fiscal ETC 1:150
Fiscal ETC Total:150
Performance ETC 1:100
Performance ETC Total:100
Tech Arch ETC 1:100
Tech Arch ETC 2:100
Tech Arch ETC 3:100
Tech Arch ETC 4:40
Tech Arch ETC Total:340
Tech Ops ETC 1:300
Tech Ops ETC Total:300
Automated Test ETC-1:10
Automated Test ETC Total:10

After:

Performance ETC 1:100
Performance ETC Total:100
Tech Arch ETC 1:100
Tech Arch ETC 2:100
Tech Arch ETC 3:100
Tech Arch ETC 4:40
Tech Arch ETC Total:340
Tech Ops ETC 1:300
Tech Ops ETC Total:300
Automated Test ETC-1:10
Automated Test ETC Total:10

3. Release Change:

Before:

Fix Version/s: 22.11
Minor Version: 23.01.xx

After:

Fix Version/s: 23.02
Minor Version: 23.03.05

4. Funding Source Change: N/A

Accepted

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13

After:

1. Upgrade JAVA version to JAVA 11

2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:

Before:

BenefitsCal ETC 2:=150

CalHEERS ETC-1 = 0

After:

BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)

CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:

N/A

4. Funding Source Change:

N/A

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: 22.03

After: 22.05

4. Funding Source Change:

Before: NA

After: NA

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.02

Minor Version: 23.03.06

After:

Fix Version/s: 23.03

Minor Version: 23.05.06

4. Funding Source Change: N/A

 **[CA-248390] ODM Rule Changes for JAVA and Weblogic Upgrade**

Team Responsible:	Tech Arch	Assignee:	Eugenio Garcia Velasco	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Eugenio Garcia Velasco	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.xx	Expedite Changes:	Production Deployment	Estimate:	6708
Reporter:	Prakash Thota	Regulation Reference:		Created:	07/28/2022 08:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	08/16/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen J. Rapponotti on 8/16/22

Expedite Approval: Expedited PROD deployment approval by Karen J. Rapponotti on 8/16/22. PFA email for reference.

Current Design: CalSAWS application currently uses ODM 8.8.1 version

Request: Current version of ODM 8.8.1 isn't supported with the new Java and Weblogic upgrade.

Recommendation: Upgrade the ODM version to 8.11 and the corresponding rules which supports the latest Java and Weblogic upgrade.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **6708**

Automated Test :	45	Batch/Interfaces :	150	Batch Operations :	115
BenefitsCal :	100	CalHEERS :	320	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	0	Eligibility :	4283	Fiscal :	150
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	300	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	345	Tech Arch :	700
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change:
 - Before: Batch/Interfaces ETC 1:50
 - Batch/Interfaces ETC 2:100

Batch/Interfaces ETC Total:150
Batch Operations ETC 1:120
Batch Operations ETC Total:120
BenefitsCal ETC 1:100
BenefitsCal ETC Total:100
CalHEERS ETC 1:320
CalHEERS ETC Total:320
Client Correspondence ETC 1:200
Client Correspondence ETC Total:200
Eligibility ETC 1:3933
Eligibility ETC Total:3933
Fiscal ETC 1:150
Fiscal ETC Total:150
Online ETC 1:100
Online ETC 2:100
Online ETC 3:100
Online ETC Total:300
Tech Arch ETC 1:100
Tech Arch ETC 2:100
Tech Arch ETC Total:200
Automated Test ETC 1: 40
Automated Test ETC Total: 40
System Test Support ETC 1:345
System Test Support ETC Total:345

Estimate: 5858

After:

Eligibility ETC 1:4283
Eligibility ETC Total:4283
Tech Arch ETC 1:350
Tech Arch ETC 2:350
Tech Arch ETC Total:700

Estimate: 6708

3. Release Change:

Before:

Fix Version/s: 22.11
Minor Version: 23.01.xx

After:

Fix Version/s: 23.02
Minor Version: 23.03.05

4. Funding Source Change:

N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

Fix Version/s: 23.02

Minor Version: 23.03.06

After:

Fix Version/s: 23.03

Minor Version: 23.05.06

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250620] Training: Update the Child Care Administration CFP CA-220693

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	23.09.22	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/27/2022 12:30 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Currently there is no CFP for the Child Care Administrator Portal available.

Request: Update the CFP for the Child Care Administrator as scoped in appdev SCR CA-220693.

Recommendation: Update the Child Care Administrator CFP in Adobe Captivate to make available in the LMS and the Child Care Portal Online Help.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	75

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: 22.11
After: 23.02
2. Estimate Change:
Before:
After:
3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 23.02

After: 23.07

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-251903] Update the Converted Case Review Dashboard to add new columns

Team Responsible:	Reports	Assignee:	Eduardo Gonzalez Falcon	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Susanna Martinez	Change Type (SCR):	Enhancement
Minor Version:	23.03.xx	Expedite Changes:	Start Build	Estimate:	224
Reporter:	Susanna Martinez	Regulation Reference:		Created:	10/26/2022 03:50 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Management Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	12/02/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 11/25/2022

Current Design: The Converted Case Review Dashboard does not include the following columns in the "Details" table:

- MISMATCH_REASON
- RE_DUE_DATE
- REPORTING_TYPE
- PGM_STAT_RSN_CODE
- PRIORITY
- SSA_INCOME
- SSI_SSP_OPA
- NON_MAGI_FPL

Request: Add the following columns to the Converted Case Review Dashboard in the "Details" table:

- MISMATCH_REASON
- RE_DUE_DATE
- REPORTING_TYPE
- PGM_STAT_RSN_CODE
- PRIORITY
- SSA_INCOME
- SSI_SSP_OPA
- NON_MAGI_FPL

Recommendation: Update the Converted Case Review Dashboard to add the following columns in the "Details" table:

- MISMATCH_REASON
- RE_DUE_DATE
- REPORTING_TYPE
- PGM_STAT_RSN_CODE
- PRIORITY
- SSA_INCOME
- SSI_SSP_OPA
- NON_MAGI_FPL

Outreach

Description:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate: 224

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	174	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	50	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.11
After: 23.01

4. Funding Source Change:
N/A

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 23.01
After: 23.02

4. Funding Source Change: N/A

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 23.02
After: 23.03

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-255865] Training: Update Eligibility Medi-Cal WBTs for 23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/30/2023 04:30 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 21.01 to 23.03 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement')
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')

Outreach Description: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	60
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')
- After: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - b. Update the Task navigation bar- To reflect current updates.
 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
 - c. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - d. Update the Task navigation bar- To reflect current updates.
 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - c. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
2. Estimate Change:
 Before: 60
 After: 90
3. Release Change:
 Before: 23.02
 After: 23.03
4. Funding Source Change:
 Before:

After:

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-256168] Training: Required Updates for Medi-Cal WBTs

- Resolved: 03/21/2023 04:05 PM

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.03.24	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/03/2023 10:47 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251665. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	75
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

- Recommendation Change:
Before:
After:
- Estimate Change:
Before: 75
After: 115
- Release Change:
Before: 23.02

After: 23.03

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-227569] DHCS CMS PI Updates

- Resolved: 03/08/2023 08:36 AM

Team Responsible:	Reports	Assignee:	Deva Shanmugam	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	944
Reporter:	Michele Peterson	Regulation Reference:	DHCS SIRFRA	Created:	04/15/2021 11:36 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Victor Nunez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Victor Nunez on 11/8/22

Expedite Approval: Current Design:

The DHCS CMS Performance Indicators Master Data Request reports need to be updated per the latest instructions provided by DHCS.

Request: Update the DHCS CMS Performance Indicators Master Data Request report as requested by DHCS.

Recommendation:

1. Indicator 5 - Number of Applications Received:
 - a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of reports. The county version of the report will become available to the county.
 - b. Split indicators 5a and 5b. Indicator 5a is now labeled "5.a All applications (5b+5n)". The indicator is now equal to the sum of 5b and 5n for a given county. Previously 5a was equal to 5b.
 - c. Relabel indicator 5b to "5b. Applications received by the Medicaid agency (5c+5d+5e+5f+5g)". The column represents the summation of indicators 5c – 5g for each given county.
 - d. Update indicator 5d. Mail to exclude Fax applications. These applications are now reported under indicator 5g. Other.
 - e. Update indicator 5e. In Person to include Out-Station applications.
 - f. Add a new indicator labeled 5n. SBM. The indicator captures all applications received from CalHEERS. Previously the CalHEERS applications were captured under 5c. Online. The 5n. SBM indicator will also include CalHEERS applications that are not linked to a case. Previously indicator 5 did not include referrals that were not linked to a case.
 - g. Update indicator 5g. Other to exclude ICT applications and Single Point of Entry (SPE) applications. ICT and SPE applications are excluded from indicator 5 entirely. Indicator 5g now captures any application, including newly introduced application types, that are not captured on indicators 5b-5f or 5n and that are not ICT or SPE applications.
 - h. Update the base population logic to only report one application for a given person if multiple applications are submitted. The first application received will be reported.
 - i. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
 - j. Add the following columns to the county version of the report:
 - Application Date
 - Application Pending Date
 - Referral Date
 - MAGI Case Number
 - k. Update the logic to the existing columns in the county version of the report to account for CalHEERS referrals which have not been linked to a case:
 - Case Number
 - Case Name
 - Person Name
 - DOB
 - CIN

2. Indicator 7 - Renewals:

- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.
- b. Include aid code 'PO' to indicators 7a and 7b.
- c. Exclude aid code 'OC' from the indicator.
- d. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.
- e. Update the report logic to select a single aid code for an individual when multiple aid codes are assigned. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.
- f. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.

3. Indicator 9 - Total Number of Individuals Determined Eligible:

- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.
- b. Include aid code 'PO' from indicators 9a, 9b, 9d, 9e, 9g and 9i.
- c. Exclude aid code 'OC' from the indicator.
- d. Update the report logic to select a single aid code for an individual when multiple aid codes are assigned. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.
- e. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.
- f. Update the base population logic to no longer consider the program person application event of Retro Approved as an Eligible determination. The indicator no longer reports retro determinations.
- g. Update the base population logic to not take into consideration the following application events when evaluating for the latest event. The Change event is an administrative event. The Retro events relate to a single retro month.
 - Change
 - Retro Pending
 - Retro Approved
 - Retro Denied
 - Retro Denial Rescinded
 - Retro Rescind Approved (Denial)
 - Denial Rescinded
 - Discontinuance Rescinded
 - Rescind Approved (Denial)
 - Rescind Approved (Discontinued)
- h. Update the base population logic to only report one application for a given person if multiple applications are submitted. The first application received will be reported.
- i. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
- j. Add the following columns to the county detail sheet:
 - Application Date
 - Completed RE Due Date

4. Indicator 10 - Total Number of Individuals Determined Ineligible:

- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.
- b. Remove the list of reportable denial reasons. Previously only ineligible determinations with a status reason in the list were reported. The list is replaced with a list of non-reportable status reasons. These excluded status reasons are for ineligible determinations due to requesting disenrollment, individuals who were denied but did not apply and denials for CMSPI, Express Lange, etc.
- c. Report an Ineligible determination as either MC or both MC and CHIP using the following logic:
 - If the individual is determined eligible for CHIP (having a CHIP aid code) count this determination on indicator 10 as MC Ineligible. Note the same determination will also be reported on indicator 9 as CHIP eligible. This is because MC eligibility should be evaluated first and found to be ineligible before checking CHIP eligibility.
 - If the individual is determined ineligible for MC and the individual is 19 years old or older as of the last day of the report month, then count the ineligibility as MC Ineligible only. The individual should not be evaluated for CHIP eligibility due to being over age.
 - If the individual is determined ineligible for MC and the individual is 18 years or younger as of the last day of the report month, count the ineligibility as both MC ineligible and CHIP ineligible.
- d. Update the report logic to report only a single program person application denial. Currently the report is reporting an individual multiple times if multiple applications were denied during the report month.
- e. Update the report logic to select a single EDBC record based on the latest Begin Date followed by the latest database created on date.

- f. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.
 - g. Update the base population logic to no longer consider the program person application event of Retro Denied as an Ineligible determination. The indicator no longer reports retro determinations.
 - h. Update the base population logic to not take into consideration the following application events when evaluating for the latest event. The Change event is an administrative event. The Retro events relate to a single retro month.
 - Change
 - Retro Pending
 - Retro Approved
 - Retro Denied
 - Retro Denial Rescinded
 - Retro Rescind Approved (Denial)
 - Denial Rescinded
 - Discontinuance Rescinded
 - Rescind Approved (Denial)
 - Rescind Approved (Discontinued)
 - i. Include the Discontinued Financially Responsible – Included (FRI) population to the indicator. This is a person who is not eligible for assistance but is financially responsible to the program and is included in the unit size. The individual must apply for benefits to be reported.
 - j. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
 - k. Update the logic to the following existing columns on the county detail version of the report:
 - Determination Reason
 - l. Add the following columns to the county version of the report:
 - Determination Status
5. Indicator 11 - Number of Pending Applications or Redeterminations:
- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the version of the reports. The county version of the report will become available to the county.
 - b. Include aid code 'P0' to the indicator 11a.
 - c. Exclude aid code '0C' to the indicator.
 - d. Update Indicator 11b. Pending App to display '1' rather than 'A'. All counties are reporting at the individual level represented by '1'. The 'A' represents counties that are reporting at the case level or at the case and individual level.
 - e. Select a single aid code when an individual has multiple assigned aid codes. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.
 - f. Update the base population for Indicator 11 to exclude the role of Medi-Cal Member Only when evaluating for the Pending at MC Agency base population. This is a residual condition from when the report included cash based Medi-Cal.
 - g. Exclude Pending Applications that are not tied to a 'Pending' program status as of the last day of the report month. These applications are stuck in 'Pending' status and cannot be actioned by a worker in the system. Currently these applications are being reported every month as Pending even though the program has been approved or denied with a newer application.
 - h. Update the base population logic to no longer consider the program person application event of Retro Pending. The indicator no longer reports pending retro determinations.
 - i. Update the base population logic to not take into consideration the following application events when evaluating for the latest event. The Change event is an administrative event. The Retro events relate to a single retro month.
 - Change
 - Retro Pending
 - Retro Approved
 - Retro Denied
 - Retro Denial Rescinded
 - Retro Rescind Approved (Denial)
 - Denial Rescinded
 - Discontinuance Rescinded
 - Rescind Approved (Denial)
 - Rescind Approved (Discontinued)
 - j. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
 - k. Add the following columns to the county version of the report:
 - Application Date

- Application Pending Date

I. Update the 'Determination Type' column in the county version of the report to display the value 'Redetermination' rather than 'Renewal'.

6. Indicator 12 - Processing Time for Determinations:

a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.

b. Update the indicator 12k label from '12k: Less than 30 days' to '12k: Within 30 days' on the state and county version of the report.

c. Update the MAGI and Non-MAGI budget test mapping as presented on Appendix 7.2. The budget tests are used to determine whether a single determination should be counted under the MAGI processing time, Non-MAGI processing time or both. Some budget tests have been excluded such as County Medical Service Program (CMSP, Express Lane, FC/KG/AAP) budget tests from lists.

d. Update the indicator 12 logic to calculate MAGI and Non-MAGI processing time as follows:

- MAGI Only Processing Time – For determination with only MAGI budget tests associated, the processing time is calculated as follows:

Start Date: If there is an associated determination response, then the start date is the Application Date on the Program Application or the Program Person Application else the start date is the date the program application or program person application was created in the system (CREATED_ON).

End Date: If there is an associated determination response, then the end date is the referral timestamp (REF_TIMESTAMP) else the end date is equal to the event date of the first approval/denial event of the program application or program person application.

- Non-MAGI Only Processing Time – For determination with only Non-MAGI budget tests associated, the processing time is calculated as follows:

Start Date: From the date the program application or program person application record was created in the database.

End Date: The event date of the first approval/denial event of the determination.

- MAGI and Non-MAGI Processing Time – For determination with both MAGI and Non-MAGI budget tests associated, the processing time is calculated as follows:

MAGI Start Date: If there is an associated determination response, then the start date is the Application Date on the Program Application or Program Person Application else the start date is the date the program application or program person application was created in the system (CREATED_ON).

MAGI End Date: If there is an associated determination response, then the end date is the referral timestamp (REF_TIMESTAMP) else the end date is equal to the event date of the first approval/denial event of the program application or program person application.

Non-MAGI Start Date: If there is an associated determination response, then the start date is the referral timestamp (REF_TIMESTAMP) else from the date the program application or program person application record was created in the database.

Non-MAGI End Date: The event date of the first approval/denial event of the determination.

Note this process also applies to denied determinations. Previously denied determinations were treated as MAGI only determinations due to not having no aid code.

e. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.

f. Update the logic which defines a disability application. The list of medical conditions has been expanded. The reported medical condition must now be effective during the determination rather than as of the last day of the report month.

g. Remove the condition that a Denied person must either not have an aid code or the aid code must be in the list of the Master Aid Code list. A denied person does not have an aid code but may have a residual aid code due to an overwritten EDBC record.

h. Update the condition that restricts the EDBC record to have a begin and end date that encompass the program application or program person application event's effective date. This condition is causing valid determinations from being reported.

Technical Note: The PERS_EDBC table can be used when a person is added to an existing program application.

i. Select a single aid code when an individual has multiple assigned aid codes. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.

j. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.

k. Remove the following column from the county version detail sheet:

- RE Due Date

l. Add the following columns to the county version detail sheet:

- Budget Test
- Referral Timestamp

m. Update the logic for the following columns:

- Aid Code
- Days to Process
- Disability Indicator
- Application Received Date

n. Update the DHCS CMS Performance Indicator 12 Details generated file name to be in the following format:
CalSAWS_[YYYY]_[MM]_Ind12_[RunDate].xlsx

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

The information can be obtained via Ad-Hoc

944

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	718	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	226	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

Indicator 5, 9, and 10 was going to be updated to report a program person once by selecting the earliest received application.

After:

Indicator 5 will be updated to report a program person once by selecting the latest received application. Indicators 9 and 10 will report a program person once by selecting the latest approved or denied application.

2. Estimate Change:

Before: 666

After: 944

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change:

Before:

1. The Days to Process column on Indicator 12 did not explicitly state that negative values will be displayed as 0.

2. On Indicator 5, the logic to select a single CalHEERS application was not defined.

3. The template is not matching the design document.

4. The title for indicator 11b on the county version of the report does not match the state report.

After:

1. The Days to Process column on Indicator 12 explicitly state that negative values will be displayed as 0.
2. On Indicator 5, the logic to select a single CalHEERS application is defined.
3. The template is matching the design document.
4. The title for indicator 11b on the county version of the report matches the state report.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-236542] Add the NA 213 in Spanish for the CW Denial NOA Over Income

- Resolved: 02/28/2023 03:12 PM

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	118
Reporter:	Jasmine Chen [X]	Regulation Reference:	ACL 21-130	Created:	11/10/2021 02:08 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/06/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Per CA-231970, the CW Denial NOA (EDBC status reason: Over Income) for Applicant MBSAC Test Fail was implemented in English. The CW Denial NOA (EDBC status reason: Over Income) for Recipient MAP Test Fail was implemented in English, Spanish.

Request: Add the CW Denial NOA (specifically the budget NA 213) for failing Applicant MBSAC Test in Spanish.

Recommendation: Add the CW Denial NOA (specifically the budget NA 213) for failing Applicant MBSAC Test in Spanish.

Outreach

Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 118

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	73	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	35	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Release Change:
Before: 23.05
After: 23.03

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Estimate Change: Updated to match actuals.
Before: 73
After: 79

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245151] Add Expungements to LIHEAP/SUAS and WINS Production Reconciliation Reports

Team Responsible:	Reports	Assignee:	Ragapushpa Kasu	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	521
Reporter:	Claudia Pinto	Regulation Reference:		Created:	05/03/2022 06:28 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[State/Fiscal Reports]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	01/31/2023	Other Agency Cross Reference:	CA-244844
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Build approval by 12/22/2022

Current Design: LIHEAP/SUAS Benefit Production Reconciliation Report and WINS Benefit Production Reconciliation Report do not include EBT Expungements.

Example

Access the LIHEAP/SUAS Benefit Production Reconciliation Report dated 3/15/2022 in county 36 , control number 3638576095

Request: Add EBT Expungements to the LIHEAP/SUAS Benefit Production Reconciliation Report and the WINS Benefit Production Reconciliation Report.

- Recommendation:**
1. Update the LIHEAP/SUAS Benefit Production Reconciliation Report to include Expungement information.
 2. Update the WINS Benefit Production Reconciliation Report to include Expungement information.
 3. Add an Aid Code column to EBT Details sheet on the WINS BENEFIT Production Reconciliation Report.

Outreach

Description:

Alternative Procedure Description: The information can be obtained through the LIHEAP/SUAS Benefit Issuance Register daily and monthly report as well as the WINS Benefit issuance Register daily and monthly report. The information can also be obtained via Ad-Hoc.

Operational Impact:

Estimate: **521**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	377	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	144	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before: 23.03
After: 23.05
4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:



[CA-253604] Task Mgmt: Update Dashboard for Task Mgmt - Part 1

Team Responsible:	Reports	Assignee:	Ragapushpa Kasu	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	23.05.11	Expedite Changes:	Start Build	Estimate:	931
Reporter:	Thao Ta	Regulation Reference:		Created:	12/08/2022 09:46 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Management Reports]	Funding Source ID:	County Data API Enhancements
Consortium Review Approval:		Approved by Committee:	02/14/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/14/2023

Current Design: The Task Management Dashboard does not include the following functionality or information:

- Program information related to tasks
- A program parameter to filter to tasks tied to specific programs
- Widgets related to Tasks that are assigned to BANKS

Request:

1. Include all program for which there are tasks
2. Allow for the filtering of tasks related to specific programs. This is needed by DPSS to exclude DCFS tasks.
3. Provide additional data elements to the case lists.
4. Provide list of task categories and task types assigned to the BANK ID
5. Provide counts and lists of task categories and task types assigned to the BANK IDs which have never been assigned to a worker.
6. Provide days in pending status for each task based on assigned status.

Recommendation:

1. Add a Program parameter to the dashboard.
2. Add a new '# Tasks Assigned to Banks by Category' widget to the Real Time Task Management dashboard.
3. Add a new '# Tasks Assigned to Banks by Type' widget to the Real Time Task Management dashboard.
4. Create a new case list for the new '# Tasks Assigned to Banks by Category' and '# Tasks Assigned to Banks by Type' case list.
5. Rename the existing 'Task Description' column to 'Task Type' on every case list sheet.
6. Update the logic of the existing Office column on every case list to display the BANK office name when the worker office name is not available.
7. Add new columns to the case lists.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

931

This information can be obtained via Ad-Hoc.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	130	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	36

Reports :	557	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	208	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before:

1. Add a new column for the Task Expiration Date.
2. Add a new column for Tasks Never Assigned to a Worker
3. All new date columns are in timestamp format.
4. Add a new Confidential Flag column.
5. Add a new column titled Date Appended.

After:

1. Removed requirement for new Task Expiration Date column.
2. Removed requirement to add column for Tasks Never Assigned to a Worker
3. All new date columns are in MM/DD/YYYY format.
4. Removed requirement to add a new Confidential Flag column.
5. Renamed the Date Appended column to Append Date.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-254676] Update WDTIP RP02 Exceeding clock file reader jobs for all counties to not process inbound file

Team Responsible:	Batch/Interfaces	Assignee:	Sri Muruganatham	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.31	Expedite Changes:	Start Build	Estimate:	69
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/04/2023 08:22 AM
Status:	In Assembly Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/08/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson, 2/23/23

Current Design: WDTIP RP02 Exceeding clock file reader jobs currently run for C-IV and migrated CalWIN Counties.

WDTIP exceeding clocks report file provides information on participants exceeding time limit on CalWORKs, TANF and WTW.

WDTIP Exceeding Clocks (RP02) batch jobs:
 PIXXE812 - Inbound FTP
 PIXXE813 - WDTIPExceedingClocksReader

Request: Update the WDTIP RP02 Exceeding clock file reader jobs for all counties to not process the inbound file. The job will be updated to only remove the inbound file from the batch job Process folder.

Recommendation:

1. Create a BPCR to update the WDTIP RP02 Exceeding clock file reader job (PIXXE813) to not process the inbound file for all Counties. The job will only remove the inbound file from the batch job Process folder.
2. Create and Schedule a batch job that remove the inbound file from the batch job Process folder for LA County. This new batch job will replace the current manual process.

Note:

- a. The WDTIP RP02 Exceeding clock file inbound FTP jobs (PIXXE812) will still run to archive the inbound file into CalSAWS File server (S3).
- b. PIXXE813 job does not exist for LA County.
- c. Currently there is a manual process that Batch Operation remove the WDTIP RP02 Exceeding clock file from Process folder for LA County. This SCR will schedule a job to remove the file from Process folder to replace the manual process.

Outreach

Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 69

Automated Test :	0	Batch/Interfaces :	34	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	30	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: 23.05
 After: 23.03

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:

Before:

After:



[CA-255451] Online Help: Analysis of missing htm filenames and OLH pages

- Resolved: 02/07/2023 01:17 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Nour Bibars	Change Type (SCR):	Enhancement
Minor Version:	23.02.07	Expedite Changes:	Start Build	Estimate:	25
Reporter:	Nour Bibars	Regulation Reference:		Created:	01/19/2023 03:20 PM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: Research is required to identify missing Online Help pages and/or missing help htm filenames linking OLH pages to their respective System Pages.

Request: Conduct research in System Test 2 and RoboHelp to identify any missing Online Help pages, and any missing or incorrect linked help htm filenames.

Recommendation: Conduct research in System Test 2 and RoboHelp to identify any missing Online Help pages, and any missing or incorrect linked help htm filenames.

Outreach Description: N/A

Alternative Procedure Description: This is a research SCR only.

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	25

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 23.03
After: 23.01

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-255840] Training: Update General Eligibility WBTs for 23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	Start Build	Estimate:	35
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/30/2023 12:18 PM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 23.03 Production release.

Request: General Eligibility WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation:

Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01
 - a. CA-209184 Liquid Property Detail page (add ;Retained Earned Income' in Liquid Property Type drop list)
 - b. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability' to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
2. 040-WBT-ELA-Eligibility General-02-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability' to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
3. 040-WBT-ELA-Eligibility General-05
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability' to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	35

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: 35
After: 65

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing

Team Responsible:	Online	Assignee:	Suraj Kumar	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Connor ODonnell	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1767
Reporter:	Amy Gill	Regulation Reference:	ACL 19-10	Created:	02/14/2018 02:35 PM
Status:	In Development	Impact Analysis:	[Business Process, Data Impact, Technology Impact, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CF Notice of Denial or Pending Status
Consortium Review Approval:		Approved by Committee:	04/21/2022	Other Agency Cross Reference:	CIV-100175
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

Request:

Add three additional rescind reasons of "Delayed RE Processing – Client Caused", "Delayed RE Processing – County Caused" and "Delayed RE Processing – Client/County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

Recommendation:

1. Add three new rescind reasons to the Rescind Detail page to account for Client-Caused, County-Caused Delayed RE Processing, and Client/County Caused
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of two new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of two new rescind reasons were used and program status resulted in 'Discontinued'

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1767**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	Conversion :	0	DBA :	0
Design :	0	Eligibility :	424	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	160	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	493	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change: {Description of Recommendation Change}
N/A

2. ETC Change: {Description of ETC Change}
N/A

3. Release Change: {Description of Release Change}
Before: 22.09
After: 23.03

Content Revision Status-2:

Accepted

Content Revision Description-2:

1. Recommendation Change: {Description of Recommendation Change}
Before:

Funding Source - CalSAWS M&E

Funding Source ID - N/A

CC recommendation: Update CF Recertification Approval NOA with adding a budget and updating its regulations.

After:

Funding Source - Premise

Funding Source ID - CF Notice of Denial or Pending Status

Removing CC recommendations: a) Add budget to CF Recertification Approval NOA b) Updating its regulations to separate SCR CA-249759, as this separate SCR will handle these a,b) changes.

2. ETC Change: {Description of ETC Change}
N/A

3. Release Change: {Description of Release Change}
N/A

Content Revision Status-3:

Accepted

Content Revision Description-3:

1. Recommendation Change: {Description of Recommendation Change}
Online:

- Update Section 2.1 with mockup,

- Updated wording for validation,

- Add a table to show referential table details

- Added new Rescind Reason 'Delayed RE Processing -Client/County Caused' in 2.1.3.1.d

- Update the event types these Rescind Reasons are mapped to in 2.1.3.2

- Update the Rescind Reason mapping in the Technical Note of 2.1.3.2

Eligibility:

- Removed assumption 10.

- Added assumptions 11,12 and 13.

- Added "Delayed RE Processing - Client/County Caused" EDBC logic in 2.2.2.3. 'EDBC Logic' and 2.2.2.4 'ABAWD Rules'

- Removed 2.2.2.1.b and 2.2.2.2.b.

- Updated 'TCF' in Section 2.2.

- Removed Recommendation 2.2.2.4 CT157 event type additions.

Updated Recommendations 2.2.2.1.c.i, 2.2.2.1.c.ii, 2.2.2.2.c.i and 2.2.2.2.c.ii to use existing CT157 event types.

Client Correspondence:

- Added "Delayed RE Processing - Client/County Caused" to the CF Recertif. Approval NOA triggers in 2.6.4.A

- Added "Delayed RE Processing - Client/County Caused" to the CF Recertif. Denial NOA triggers in 2.7.2

2. ETC Change: {Description of ETC Change}
Before:

Eligibility ETC 1:158

Eligibility ETC 2:150

Eligibility ETC 3:71

Eligibility ETC 4:45

Eligibility ETC Total: 424

Client Correspondence ETC 2: 0

System Test Support ETC Total: 493

After:

Eligibility ETC 1: 322

Eligibility ETC 2:150

Eligibility ETC 3:71

Eligibility ETC 4:45

Eligibility ETC Total: 588

Client Correspondence ETC 2: 20

System Test Support ETC Total: 560

3. Release Change: {Description of Release Change}

Before: 23.03

After: 23.05

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

-Clarified when the new Rescind Reasons will be selectable in Section 2.1.3.1

-Set the Comply Date field for the 'Delayed RE Processing – Client Caused' and 'Delayed RE Processing – Client/County Caused' rescind reasons to be a required field in Section 2.1.3.1.b and 2.1.3.1.c

-Added a validation that ensures Comply Date cannot be set before the Effective Date of the rescind in Section 2.1.3.1.d.ii.

-Removed all references to TCF in Recommendations

2. ETC Change: {Description of ETC Change}

Before: Online ETC 1: 151

After: Online ETC 1: 211

3. Release Change: {Description of Release Change}

N/A



[CA-216131] Prevent Granting MSP QI-1 for Individuals Eligible to Full Scope Medi-Cal without a SOC/Premium

Team Responsible:	CalHEERS	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	318
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 08-21	Created:	05/05/2020 06:41 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	08/24/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Currently, CalSAWS does not grant QI-1 if an individual is eligible to Non-MAGI Medi-Cal full scope without a SOC/Premium when the Requested Medi-Cal Type is 'Medi-Cal'; the EDBC will fail the MSP test budget for 'Doesn't Meet Program Req.'.

However, if an individual is in more than one Medi-Cal program block and one of the Requested Medi-Cal Types is 'Medicare Premium Payment Programs', CalSAWS may grant the individual QI-1 in the block with Requested Medi-Cal Type 'Medicare Premium Payment Programs' and Non-MAGI Medi-Cal without SOC/Premium on the other program block.

CalSAWS has a Requested Medi-Cal Type and EDBC Budget Tests referencing Medicare Savings Programs as "Medicare Premium Payment Programs" or "MPPP".

- Request:**
1. Prevent CalSAWS from granting QI-1 irrespective of the Requested Medi-Cal Type if the individual is eligible to full scope Medi-Cal without a SOC or premium.
 2. Update CalSAWS to reference "Medicare Savings Program" or "MSP" instead of "Medicare Premium Payment Programs" or "MPPP" to make it consistent with current DHCS and state guidelines.
 3. Provide the counties with a list of individuals who are Active on QI-1 and full scope Medi-Cal without a SOC/ Premium.

- Recommendation:**
1. Update Medi-Cal EDBC rules to prevent granting QI-1 if an individual is eligible to full scope Medi-Cal (MAGI and Non-MAGI) without SOC or premium.
 2. Provide a list of cases where an individual is Active on both full scope Medi-Cal (MAGI and Non-MAGI) without SOC or premium and QI-1.
 3. Update Requested Medi-Cal Type and EDBC Budget Tests to display MSP instead of MPPP.

Please find the details on above recommendations in the attached design document.

Outreach Description: The list will be posted at the following location:
 CalACES Web Portal>System Changes>SCR and SIR Lists>2023>CA-216131

Alternative Procedure Description: None

Operational Impact:
Estimate: **318**

Automated Test :	17	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	118	CalHEERS Test :	77
Client Correspondence :	76	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Release Change:
Before: 23.01
After: 23.07

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Release Change:
Before: 23.07
After: 23.05

Content Revision Status-3: Pending CCB

Content Revision Description-3: The following team's hours changed. Teams not mentioned have no change in hours.

Before:
CalHEERS ETC 1: 84
CalHEERS ETC 2: 29
CalHEERS ETC 3: 5
CalHEERS Test ETC-1: 77
Unallocated Hours: 30

After:
CalHEERS ETC 1: 130
CalHEERS ETC 2: 45
CalHEERS ETC 3: 9
CalHEERS Test ETC-1: 103
Unallocated Hours: 40

Content Revision Status-4:
Content Revision Description-4:

 **[CA-234516] Online Help: Update Online Help Pages for CA-207127**

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	21
Reporter:	Melita Dennis [X]	Regulation Reference:		Created:	10/05/2021 02:52 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[Other]	Funding Source ID:	Training
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Joyce Oshiro 10/27/2021 - Approve

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: CA-207127 DDID 2215, updated appointment functionality to support snooze. Online Help pages was not updated for this SCR.

Request: Update Online Help for this change.

Recommendation:

1. Update the following Online Help page:
 - a. Message Center
2. Create the following Online Help pages:
 - a. Visit Purpose Detail
 - b. Visit Purpose List

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

Estimate: 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	21

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

After:
2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.01

After: 22.05

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.05

After:23.05

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 23.05

After: 23.07

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-238042] Add missing Foster Care NOAs that existed in C-IV Phase 2

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1797
Reporter:	Tiffany Huckaby	Regulation Reference:	EAS 10-116.1, EAS 22-071	Created:	12/10/2021 10:29 AM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	M Ramos 09/26/22				
Expedite Approval:	Expedited 'Start Build' Approval by Michele P. on 9/21/2022				
Current Design:	SCR 'CA-220188 – Add missing FC NOAs that existed from C-IV, Phase 1' added verbiage into CalSAWS for three NOA reasons (for CCR and Non-CCR).				
Request:	<p>There are missing FC NOAs that existed in CIV that do not exist in CalSAWS.</p> <p>Generate NOAs for the following FC reasons:</p> <ol style="list-style-type: none"> 1. Child Not In Placement, 2. Rate Increase, 3. Rate Decrease (Non-CCR) 4. Age Changed 5. Adopted 6. Transferred to Non-FC Program 7. Petition Not Filed 8. Didn't Recert License <p>Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:</p> <ol style="list-style-type: none"> 3.) CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. 4.) CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. 5.) CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs. 				
Recommendation:	<ol style="list-style-type: none"> 1. Update existing action fragment, FC_KG_TN_ACTION4 2. Update existing 'Child Not In Placement' NOA Reason for Non-CCR rate structures 3. Update existing 'FC Rate Increase' NOA Reason for Non-CCR rate structures 4. Update existing 'FC Rate Decrease' NOA Reason for Non-CCR rate structures 5. Add new 'Age Changed' NOA Reason for Benefit Change for both CCR, Non-CCR 6. Add new 'Adopted' NOA Reason for Discontinuance for both CCR, Non-CCR 7. Add new 'Transferred to Non-FC Program' NOA Reason Discontinuance for both CCR, Non-CCR 8. Add new 'Petition Not Filed' NOA Reason for Discontinuance for both CCR, Non-CCR 9. Add new 'Didn't Recert License' NOA Reason for Discontinuance for both CCR, Non-CCR 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1797				

Automated Test :	123	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1008	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	76
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	445	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 3. Release Change: Due to changing priorities this SCR can be done sooner than originally planned.
Before: 23.07
After: 23.05

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
2.3.4 - Added recommendation to suppress the "FC rate increase" NOA when the "Age Change" NOA generates
2.5.4 - Added recommendation to suppress the "Age Changed" NOA when the "FC COLA" NOA generates
2.9.2 - Updated the fragment verbiage for the 'Petition Not Filed' NOA
2.11.2, 2.11.3 - Updated the regression test script to correct the fragment generation conditions.

2. Estimate Change:
Before:
Client Correspondence ETC: 2 0
After:
Client Correspondence ETC: 2: 60

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:

[CA-220693] Enhancements to Child Care Administrator Portal

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	517
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/09/2020 06:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Child Care]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The Child Care Administrator Portal was created to contain data elements specified in ACL 19-110.

Request:

1. Add email address of the parent/caretaker to the Child Care Administrators Portal.
2. Add support for multiple providers per child.

Recommendation:

See Design Doc. for complete recommendations.

1. Add the parent/caretaker email address to the Summary screen.
2. Update the Child Care Provider Info section to display tabs for each active Provider.
3. Update the Site Walkthrough to include information for the new 'e-mail' field and the new 'Provider' tab row.
4. Correct spacing and display errors, as noted.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **517**

Automated Test :	40	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	322	Performance :	0	Release Communication	23
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	78	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

N/A

2. Estimate Change:

N/A

3. Release Change:
Before: 23.03
After: 23.09

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 23.09
After: 23.07

4. Funding Source Change:
N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions