"Calsaws "Scop" Waye 2 Post Go-Live Edition

A Message From the Director



John Boule Executive Director CalSAWS

It is with excitement that I congratulate our Wave 2 Counties, Contra Costa, Santa Clara, and Tulare for going live on February 27th! As we enter the spring season, it's the perfect time for our Counties to celebrate their accomplishments as they commence their journey forward with CalSAWS.

This achievement belongs to every team member who showed relentless effort in making this transformation a success! We've applied lessons from our Wave 1 migration to better prepare Wave 2 and we will continue to pull lessons forward, as we are committed to raising our level of performance with each migration. Let's collectively cheer on our Wave 3 Counties as they work through the final phases of preparation. I'm confident they will have the same success!

Thank you all!

Newsletter "Menu"

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Wave 2 Counties Are Now Live!



Contra Costa



Santa Clara



Tulare

Photos: CalSAWS in the Counties

Contra Costa, Santa Clara, and Tulare got creative in their preparation for CalSAWS!



Photos: CalSAWS in the Counties

Thank you to all the staff in Contra Costa, Santa Clara, and Tulare. Here's a look into each County's "Go-Live Experience" for Wave 2.

Thank you CalSAWS Teams



TPCA Team

A shout out to all of our team members for flowing like water, allowing themselves to be emersed in the process.

- Submitted by Catherine Lobato

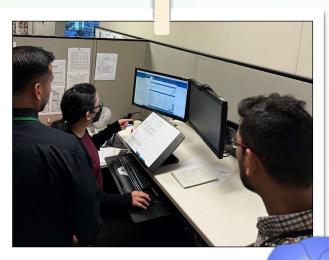


CNC Teamwork



Lending a Helping Hand

I spend less time making appointments in CalSAWS than I did in CalWIN. So it's really helping me to be able to focus and I'm able to get more tasks done.



Learning Together

CalSAWS Shoutouts

Shout Out to this County All Star



On behalf of the 1305 Macdonald H3 Division, a shoutout is warranted for our Division Manager, Christina Navarro! During migration, Christina has gone above and beyond the call of duty to ensure that staff has additional on-demand support. Since Go-Live, Christina has made herself available via an ongoing Teams meeting for her Division, in which she conducts demonstrations and allows staff to share tips they are learning throughout each day. She also walks the floors offering assistance, in addition to serving clients who enter our lobbies, to alleviate our longer than usual wait times. Kudos to Christina for her hands-on approach and outstanding support!

- Submitted by Danielle Moye

Coming Together with CalSAWS

I do want to give kudos first of all to my supervisors for the awesome teamwork that they have portrayed throughout this time of implementation of CalSAWS. They have been a great support for their staff, as well as the CNC champions and Martha Barba as Train the Trainer. It is great to see how my Program Specialists, supervisors, leads, and staff support each other and help each other out to ease the transition. I appreciate my entire PDO Team for being an awesome team and when the tough get going they come together to succeed! Way to Go PDO!

- Submitted by Arselia Mena



Heartfelt Thanks for Our Success

Tulare Implementation

Tulare Family, We made it! I am grateful for the hard work, patience, positivity, teamwork, and perseverance that you all have shown through our migration to CalSAWS. Your love for the work that we do and the community that we serve is evident in the time and effort you have poured into learning a new eligibility system in a very short period of time. I am humbled to have been given the honor of leading this project, but all praise for a job well done and a successful migration belongs to you all...you are amazing! Grateful beyond measure.

- Submitted by Mayra Cardenas

Note: Not pictured Alec Mercurio.