CalSAWS DD&I Weekly Status Report

Reporting Period: April 24, 2023 to April 30, 2023

1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
92	CalSAWS Migration Project Control Document (PCD) Update #4	PMO	🟢	• Received approval of the Final Deliverable (FDEL) on April 26, 2023

[1] Status: Green: On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation.

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	• None to note for the reporting period

1.2.1 Project Management

► Continued CalSAWS DD&I Facility Management activities, including:
  o Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	• Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	• Continued planning facility capacity and equipment needs for requested on-site meetings

► Completed preparations and participated in the Section Directors Meeting on April 25, 2023
► Continued CalSAWS Risks and Issues Management activities, including:
  o Continued to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
  o Begin preparing materials for monthly RMG meeting scheduled for May 3, 2023
► Continued activities to support Project staff working remotely
  o Continued developing Project communications, as needed
  o Identified topics for next All Staff Meeting to be held on May 24, 2023
  o Identified topics for next CalSAWS Connect to be distributed on May 11, 2023
► Begin developing materials for the monthly CalSAWS IT Project Status Report for April 2023 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that is scheduled for May10, 2023
► Begin preparing quarterly metrics for the Joint Powers Authority (JPA) Meeting that is scheduled for May 12, 2023, and for the Project Steering Committee (PSC) Meeting that is scheduled for May 18, 2023
► Continued to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
► Continued performing contract management activities:

- o Change Notice 26 (June JPA) (Placeholder) is in development and content is TBD.
- o Amendment 31 (August JPA) is in development and will include:
  - o Endpoint Detection Response (EDR) Qualys
  - o Data Growth/Cost Avoidance - Archiving Phase 1
  - o Data Growth/Cost Avoidance - Archiving Microservices POC (Phase 2)
  - o Data Growth/Cost Avoidance - Task Management
  - o Data Growth/Cost Avoidance - Test Data Slicer/Scrubber Capability
  - o Los Angeles Contact Center Milestone Payment Shift
  - o Technical Architecture System Change Requests (SCRs)
  - o NIST Rev 5 Uplift
  - o Facility - Removal of Suite 130
- o Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ► Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
92	CalSAWS Migration Project Control Document Update #4	• Worked with Deliverable reviewers to address comments on the FDEL as needed • Received approval on the FDEL on April 26, 2023

1.2.2 Communications Management

- ► CalSAWS Communications Management activities including
  - o Continued to gather key communication milestones from the Project teams
- ► CalSAWS Enhanced Communications Strategy
  - o Continued oversight and management of Power of 58 materials
- ► CalSAWS External Website (www.calsaws.org)
  - o Continued the administration and support of the CalSAWS external website
    - ▪ See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
None for the reporting period	N/A	N/A

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	108	4,382
Total Number of Unique Users	28,244	1,938,814
Total Number of New Users	25,180	1,933,815
Total Number of Sessions (Individual site visits)	37,706	2,818,830
Average Number of Sessions per User	1.34	1.45
Average Number of Page Views per Session	1.39	1.35
Average Session Duration	0:57	0:58
AskCalSAWS Inquiries – Received/Resolved	34/25	1,191/1,142

Figure 1.2.2-1 – Overall CalSAWS.org Usage Trend
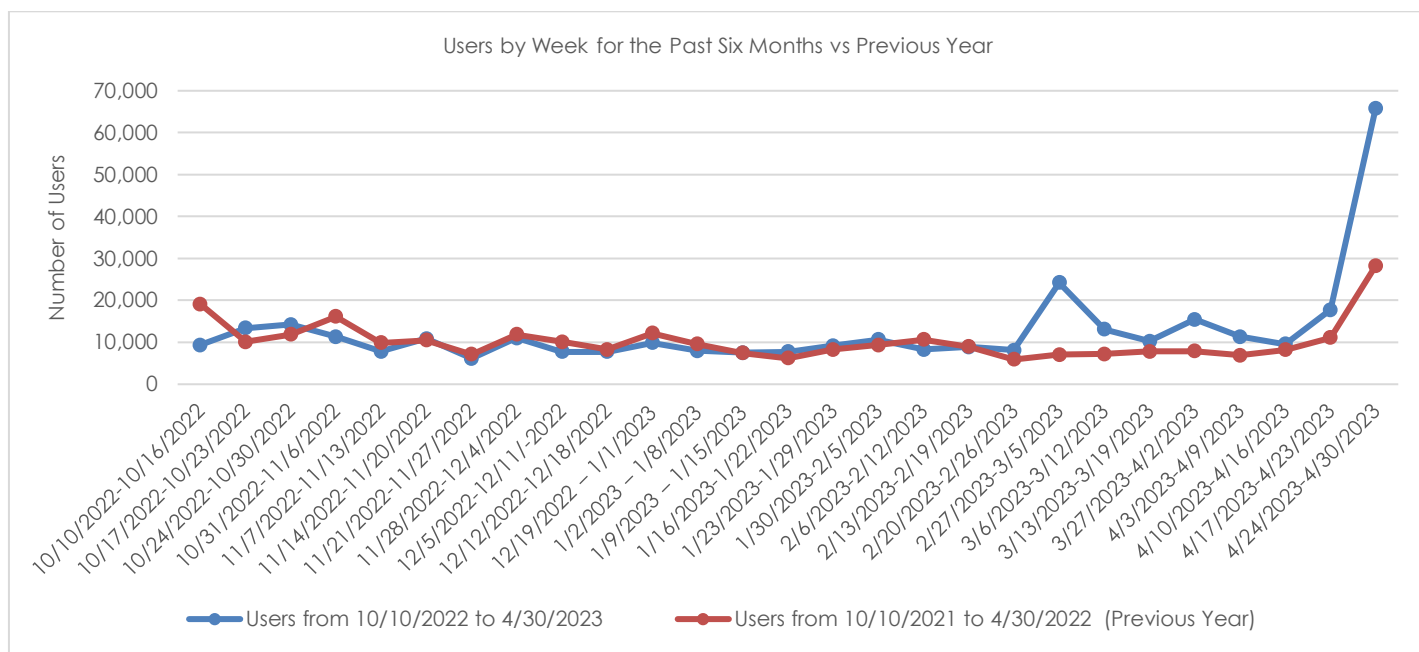
Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	22%
Latest News – News	17%
Other Updates – System Updates	16%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

1.2.3   Cultural Transformation

- ► Culture Ambassadors Network (CAN)
  - o Wellness Wednesday
    - o Distributed weekly Wellness Wednesday email
    - o Continued to monitor and receive poetry submissions
    - o Preparing for May Wellness Wednesday topic - Mindful or Mind Full
  - o Poetry Contest
    - o Provided content for CalSAWS Connect
    - o Preparation for judging April Poetry Contest
    - o Weekly drafts in progress for Well Wednesday email
  - o Continued Future Conversation Series Topics discussions
    - o Empowering Innovation - TBD
    - o Navigating Security to Drive Innovation at CalSAWS - TBD

1.2.4   Inclusion, Diversity, and Equality Advancement (IDEA)

- ► Co-Create Phase
  - o CalSAWS "We Are One" SharePoint Site
    - ▪ Continued to update the "We Are One" website tab
  - o Pulse Survey
    - ▪ Continued incorporating Pulse Survey results into strategic plan
  - o CalSAWS Table Talks
    - ▪ Continued planning for May 8, 2023 Table Talks
  - o Buddy Program
    - ▪ Continued supporting buddy pairs
  - o Small Team Building
    - ▪ Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
  - o Employee Resource Groups (ERGs)
    - ▪ Continued to manage and support Employee Resource Groups (ERGs) council
    - ▪ Distributed ERG Book Club update
    - ▪ Scheduled pre-meeting strategy call with ERG Council for May 24, 2023
- ► General
  - o Continued conversations with volunteer organization to advance discussions in providing volunteer opportunities for CalSAWS members
  - o Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
  - o Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project

1.3   CRFI/CIT Communications Information

► The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending April 30, 2023

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0155-23	Wave 3C-4A Cutover Weekend Calendar Infographic	Informational	April 24, 2023	Anand Kulkarni	Cathryn VanNamen
0159-23	BenefitsCal Applications Submitted During Wave 3 Cut-Over	Informational	April 25, 2023	Marsale Eramya	Carlos Zepeda
0160-23	BenefitsCal Community Based Organization Awareness Training – Wave 4	Informational	April 25, 2023	Marsale Eramya	Carlos Zepeda
0163-23	Waves 3 & 4 CalSAWS Infographics #10	Informational	April 28, 2023	Helen Cruz	Araceli Gallardo
0164-23	CalSAWS Lobby & Kiosks Management & Connectivity	Informational	April 28, 2023	Melanie Gines	Matt Zior
0165-23	CalSAWS Training Environment Roadshow (Wave 4)	Informational	April 28, 2023	Ashley Arnold	Cristina Garcia

► The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending April 30, 2023

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
23-041	CalWIN Wave 4 Counties - Request to Identify/Review Portal CBO Data	March 8, 2023	Open	April 21, 2023	Marsale Eramya
23-052	CalWIN Wave 4 Counties – Verify Number of Imaging Office Queues	April 3, 2023	Open	April 23, 2023	Inez Finnigan
23-057	CalWIN Wave 4 Counties: Project-Maintained Worker IDs	April 11, 2023	Open	April 26, 2023	Darcy Alexander
23-058	CalWIN Wave 4 Counties - Central Print Portal Users	April 11, 2023	Closed	April 24, 2023	Julie Holmes
23-059	Ancillary Conversion County Resource Request – Wave 5	April 12, 2023	Closed	April 28, 2023	Aileen Guerrero
23-060	CalWIN Wave 4 – Participants for 4A County Prep Click-through & CalWIN Wave 3 – Optional Participants for 3C Cutover Click-through	April 12, 2023	Open	April 26, 2023	Cristy Sharma

23-061	Request for CalSAWS Training Staging Environment Access (Wave 4)	April 13, 2023	Closed	April 26, 2023	Ashley Arnold
23-063	Wave 4 Counties – BenefitsCal Features Training – Request to Identify Participant Information	April 19, 2032	Open	May 3, 2023	Marsale Eramya
23-064	CalWIN Migration Wave 4 – CalSAWS County On-Site & Virtual Support	April 19, 2023	Open	May 3, 2023	Jeffrey Fuller
23-065	CalWIN Migration Wave 4 – Observers From Wave 5 CalWIN Counties	April 19, 2023	Open	May 3, 2023	Jeffrey Fuller
23-066	CalWIN Migration Wave 4 –On-Site Support From Wave 5 CalWIN Counties	April 19, 2023	Open	May 3, 2023	Jeffrey Fuller
23-068	Wave 6 CalWIN Counties CalSAWS ServiceNow Tier 1 Fulfillers	April 24, 2023	Open	May 5, 2023	Yogesh Patel

► The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending April 30, 2023

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
23-041	CalWIN Wave 4 Counties - Request to Identify/Review Portal CBO Data	Santa Cruz County					
23-052	CalWIN Wave 4 Counties – Verify Number of Imaging Office Queues	Santa Cruz, County					
23-057	CalWIN Wave 4 Counties: Project-Maintained Worker IDs	Santa Cruz, County					
23-060	CalWIN Wave 4 – Participants for 4A County Prep Click-through & CalWIN Wave 3 – Optional Participants for 3C Cutover Click-through					Santa Barbara, and Ventura Counties	

1.4   Activities for the Next Reporting Period

1.4.1   Project Management

► Continue CalSAWS DD&I Facility Management activities, including:
  o Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
► Continue CalSAWS Risks and Issues Management activities, including:
  o Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
  o Conduct monthly RMG Meeting scheduled for May 3, 2023
► Participate in the Section Directors meeting that is scheduled for May 2, 2023
► Continue activities to support Project staff working remotely
  o Continue developing Project communications, as needed
  o Begin developing materials for next All Staff Meeting to be held on May 24, 2023
  o Begin developing materials for next CalSAWS Connect to be distributed on May 11, 2023
► Complete materials for the monthly CalSAWS IT Project Status Report for April 2023 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that is scheduled for May10, 2023
► Continue preparing quarterly metrics for the Joint Powers Authority (JPA) Meeting that is scheduled for May 12, 2023 and for the Project Steering Committee (PSC) Meeting that is scheduled for May 18, 2023
► Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
► Continue performing Contract Management activities for the CalSAWS DD&I Project
► Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
94	CalSAWS Migration Work Plan Update #49	• Begin developing the FDEL • Submission of the FDEL is due on May 12, 2023

1.4.2 Communications Management

► Continue to monitor usage and update materials as requested
  o See table 1.4.2-1 for planned website support activities
► CalSAWS Communications Management activities including:
  o Continue to gather key communication milestones from the Project teams
► CalSAWS Enhanced Communications Strategy:
  o Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None to note for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

► Develop Wellness Wednesday monthly them topics for 2023
► Develop calendar of events for the ambassador initiatives the year 2023
► Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
► Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
► Continue to develop wellness initiative content to keep the project staff engaged
► Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
► Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

► Create content to provide Quality Assurance (QA) update
► Continue planning for May 8, 2023 Table Talk
► Continue planning Employee Resource Group (ERG) Collaboration Events
► Continue partnering with CalSAWS members to create an Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
► Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
► Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
► Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

► None for the reporting period

2.0   Imaging

2.1   Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	• Sacramento County: o Bulk Export is set to begin on May 5, 2023. The County has an amber status

► Continued to monitor Imaging migration status by County
   o For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
4	• San Diego County	🟢
	• Santa Cruz County	🟢
	• Solano County	🟢
	• San Mateo County	🟢
5	• Alameda County	🟢
	• Fresno County	🟢
	• Sonoma County	🟢
6	• San Francisco County	🟢
	• San Luis Obispo County	🟢
	• Sacramento County	🟠

[1] Status: Green: On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation
Note:
   • Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Contra Costa County Document Migration Discovery Session Check-in	April 27, 2023	Completed
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	April 27, 2023	Completed
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	April 25, 2023	Completed
WAVE 4	Conduct San Diego County Document Migration Discovery Session Check-in	April 25, 2023	Completed
	Conduct Santa Cruz County Document Migration Discovery Session Check-in	April 25, 2023	Canceled
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	April 24, 2023	Completed
	Conduct Sacramento County Document Migration Discovery Session Check-in	April 26, 2023	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	May 04, 2023	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	May 02, 2023	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	May 02, 2023	Scheduled
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	May 01, 2023	Scheduled

2.2 Activities for the Next Reporting Period

► Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

► Prepare and organize the performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

► None for the reporting period

3.0   Customer Service Center (CSC)

3.1   Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.1	• None to note for this reporting period

► Continued discussions with Los Angeles County about their migration to the CalSAWS Contact Center solution
► Continued build of Scheduled Callback (CA-229573)
► Continue System Testing of Wave 4 Contact Centers (CA-240166, CA-240164, CA-240167, and CA-240165)

Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 | 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 | 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 | 22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 | 22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-231234)	November 11, 2022	In Production	23.01 | 23.02.17
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	In Production	23.01 | 23.02.17
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Production	23.01 | 23.02.16

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	23.05 | 23.06.08
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	In Development	23.03 | 23.05.11
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	June 14, 2023	Design in progress	23.07.27

Table 3.1-3 – Los Angeles County Milestones

	MILESTONES	DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	January 9, 2023	Los Angeles County
9	Go-live	November 27, 2023	CalSAWS Project Team
10	Post go-live support	November 28, 2023	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

► Continue discussions with Los Angeles County about their migration to the CalSAWS Contact Center Solution
► Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
► Continue System Testing of Wave 4 Contact Centers (CA-240166, CA-240164, CA-240167, and CA-240165)

3.3 Upcoming Performance Tests

► Next performance tests are tentatively scheduled for July 11, 2023

3.4 Deviations from Plan/Adjustments

► None for the reporting period

4.0   Application Development and Test

4.1   Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.1-2 CalSAWS System Change Request (SCR) Test Status - 23.05	• Week 5 of 8, 23.05 system testing completed. 2 DD&I SCRs in scope 100% pass rate on a 63% target
4.1.2 State and CalWIN Wave 4 County Interface Partner File Exchange Test (IPT)	• 36 of 42 Consortium, State, and County interfaces have successfully passed validation

4.1.1   Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	23.03	23.05	23.06	23.07	23.09
Design	New	1	2	2	2	5
	Design in Progress	0	2	2	1	3
	Ready for Committee	0	1	0	0	2
	Committee review	0	0	0	0	0
	Pending approval	0	2	0	4	3
Build	Approved	3	1	1	3	4
	In Development	1	5	1	4	2
	Development completed	0	1	0	0	0
	In Assembly Test	1	0	0	0	0
Test	System Test	1	2	0	0	0
	Test completed	0	9	1	0	0
	In Production	24	0	0	0	0
	Grand total	**31**	**25**	**7**	**14**	**19**

System Change Requests (SCRs) in Production	997

Note:
- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

► Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

Figure 4.1.1-1 – CalSAWS Test Summary
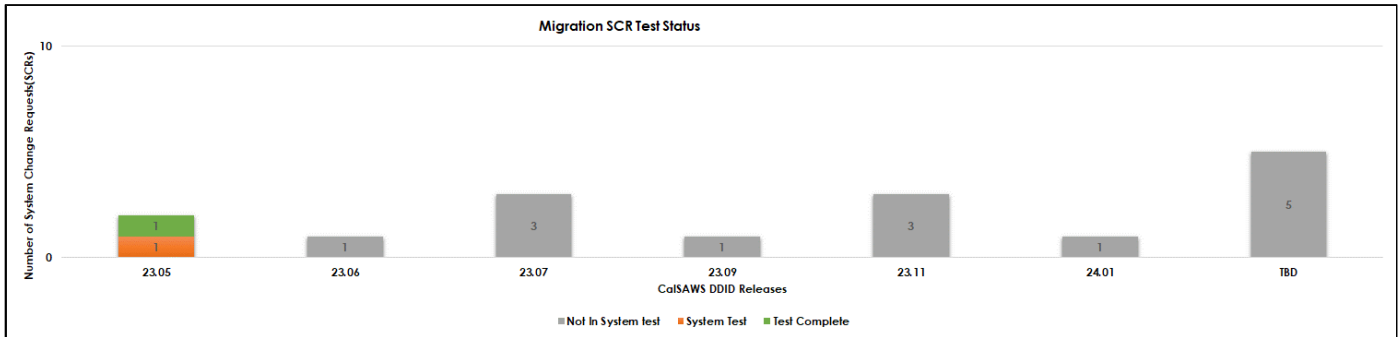
Note:
- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

Table 4.1.1-2 – CalSAWS System Change Request (SCR) Test Status -23.05

Pass Rate Target as of April 28, 2022	**63%**
Pass Rate Actual as of April 28, 2022	**100%**
System Test Complete Date: May 17, 2023	

Figure 4.1.1-2 – DDID System Test Execution Status – 23.05
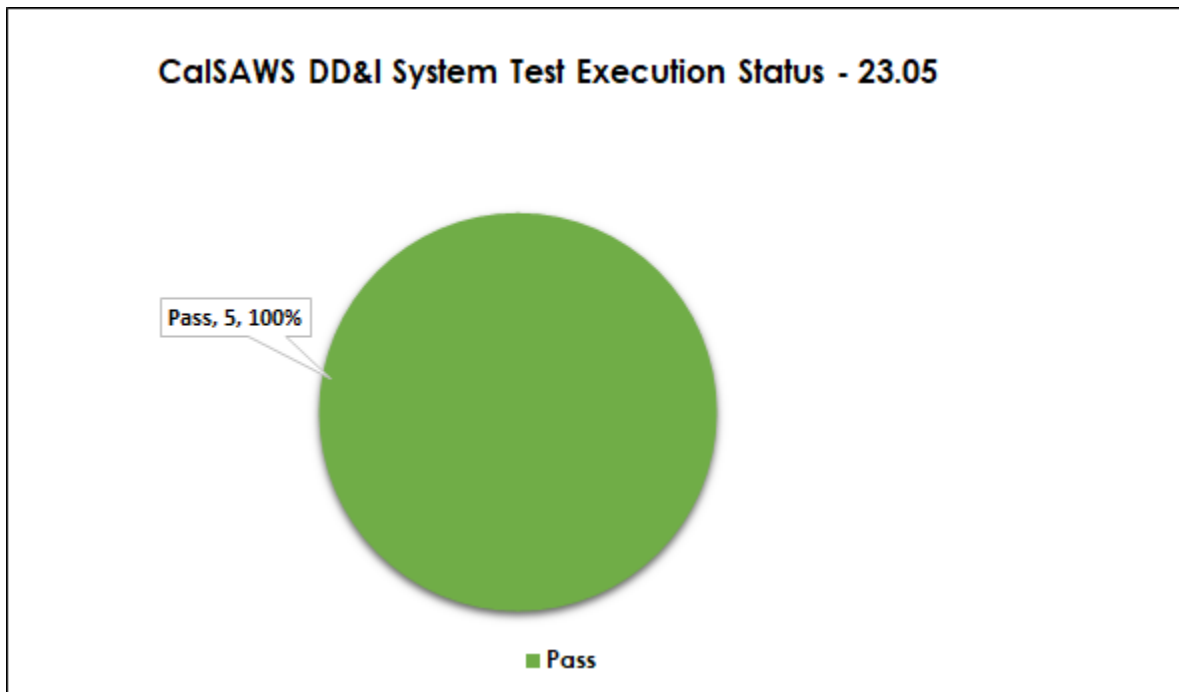
Note:
- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release

► Continued test execution for 23.05

4.1.2 State and CalWIN Wave 4 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	**STATUS**	**TARGET COMPLETION DATE**
Electronic Inter County Transfer (EICT) - CalWIN	3/3	April 4, 2023

Note:
- Completed testing

Table 4.1.2-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	**STATUS**	**TARGET COMPLETION DATE**
Case Management Information and Payrolling System (CMIPS) – OSI	2/2	March 28, 2023
Electronic Benefits Transfer (EBT) - FIS	2/2	April 25, 2023
Medi-Cal Eligibility Data System (MEDS) - DHCS	2/2	April 25, 2023
Welfare Data Tracking Implementation Project (WDTIP) – OSI	2/2	March 16, 2023

Note:
- Completed Testing

INTERFACE TESTING		
CalWIN Wave 3 COUNTY PARTNER	**STATUS**	**TARGET COMPLETION DATE**
San Diego County	5/7	May 5, 2023
San Mateo County	4/8	May 5, 2023
Santa Cruz County	8/8	April 25, 2023
Solano County	8/8	April 20, 2023

Notes:
- San Diego County as of April 30, 2023
  - Direct Deposit Reader interface file - Defect identified where the control number character length needs to be updated. Defect CA-260467 logged and is targeted to be resolved on May 2, 2023
  - Outbound Collection file is pending county functional validation.
- San Mateo County as of April 30, 2023
  - Auditor Controller pending county functional validation.
  - Direct Deposit Writer, and Direct Deposit Reader interface files are pending bank confirmation.
  - Positive Pay interface file - Defect identified with Positive Pay file where a character positioning does not align with the interface layout. Defect CA-260813 logged and targeted to be resolved on May 2, 2023
- Santa Cruz County as of April 25, 2023
  - Completed Testing
- Solano County as of April 20, 2023
  - Completed testing

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2   Activities for the Next Reporting Period

► Continue drafting designs for Migration Impact System Change Requests (SCRs)

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3   Upcoming Performance Tests

► Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
- o Batch (58 County – batperf2 env)
  - ▪ Run 10-day batch cycle on 58 County data in the batperf2 performance environment – executed on March 14, 2023, and completed in 9 hours 36 minutes
  - ▪ Run Main Payroll batch cycle on 58 County data in the batperf2 performance environment – executed on March 29, 2023, and completed in 9 hours 36 minutes
  - ▪ Execute validation of upgraded batch servers (r6i.8xlarge) by running 10-day batch cycle – target week of May 1, 2023
  - ▪ Execute validation of SGA PGA memory size increase by running 10-day batch cycle – target week of May 8, 2023
  - ▪ Upgrade storage to io2 in preparation for batch performance testing – target week of May 15, 2023 Batch (48 County – batperf1 environment)
- o Batch (48 County – batperf1 env)
  - ▪ Java/Weblogic upgrade functional test support
- o Analytics
  - ▪ CA-258889: Updated curation logic to use UPDATED_ON or alternative column to pull delta ingestion – April 2023
  - ▪ CA-256829: Updated the QVD to not load in unused columns which helped reduced the size of the QVDs – April 2023
  - ▪ CA-259129: Create curation logic to allow incremental updates to the last 12 months while leaving in ability run manually past 12 months – April 2023
  - ▪ CA-259922: Double EMR executors for GENERATE_DOC ingestion – April 2023
- o Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
58 County Load Test – FSx/IO2 Architecture	January 30, 2023	May 26, 2023	In progress
CalSAWS/BenefitsCal/Hyland 58 58 County Integration Performance Test - Cycle 2	May 22, 2023	June 9, 2023	Not started
CalWIN Wave 4 Testing	May 22, 2023	June 23, 2023	Not started

4.4   Deviations from Plan/Adjustments

► None for the reporting period

5.0   Conversion

5.1   Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	• Supported Wave 1, Wave 2, Wave 3A Counties post Go-Live • Continued preparation for Cutover 3C/4A activities
5.1.3 Gainwell Technologies	• County Refactoring Overview • Orange County Refactoring Status • San Diego County Refactoring Status • Solano County Refactoring Status

5.1.1   CalWIN Conversion

o Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live
o Continued creation of GDS#12 (Wave 5) activities
o Preparing 3C/4A Cutover activities
o Continued Wave 4 ETL development

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 4B Go-live (April 2023 – May 2023)

Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed *(Tested)**	CNR	Deferred
Overall	**150**	**4/3/2023**	**5/19/2023**	**74**	**16**	**2**	**12**	**29**	**0**	**17**	**0**	**0**
Wave 3C/4A Go-Live Sprint	20	4/3/2023	4/14/2023	0	0	0	0	6	0	14	0	0
Wave 4B Sprint 1	75	4/17/2023	5/5/2023	20	15	2	12	23	0	3	0	0
Wave 4B Go-Live Sprint 2	55	5/8/2023	5/19/2023	54	1	0	0	0	0	0	0	0

The table above spans "Wave 4B" across the Item Status columns.

5.1.2   CalWIN Conversion Defects

► Table 5.1.2-1 – Open CalWIN Production Defects below represents Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Note:
• These are Production defects for Waves 1 and 2. After 10th day of Wave 3, this table will be updated to show all production defects including Wave 3

Table 5.1.2-1 – Open CalWIN Production Defects to be Resolved by Conversion

Resolution by Delivery Date	P1	P2	P3	P4	Total
Between March 1 – April 24, 2023	0	29	26	6	61
Total Open Defects	**0**	**29**	**26**	**6**	**61**

► Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after each wave Cutover will be assessed for inclusion into the Wave 3 Go Live Packet (GLP)
Note:
- This table includes the defects pending for Wave 3 and Wave 4

Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Pending Rejection	0	2	0	0	**2**
Reopened	0	0	0	0	**0**
New	0	29	30	4	**63**
Assigned	0	31	35	5	**71**
In Assembly Test	0	2	0	0	**2**
In Development	0	28	21	3	**52**
Development Completed	0	3	12	1	**16**
System Test	0	3	1	0	**4**
Test Completed	0	0	2	0	**2**
In Production	0	0	0	0	**0**
Grand Total	**0**	**98**	**101**	**13**	**212**

Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Cutover 2B	0	0	0	0	**0**
Post Cutover 2B Day 1 – 10	0	0	0	0	**0**
Cutover 3A	0	0	0	0	**0**
Cutover 3B	0	0	0	0	**0**
Cutover 3B Go-live dependent DCRs	0	0	0	0	**0**
Cutover 3B Day 1-10	0	24	0	0	**24**
Cutover 4A	0	0	0	0	**0**
Cutover 4B	0	74 [1]	51 [2]	6	**131**
Cutover 5A	0	0	0	0	**0**
Cutover 5B	0	0	50 [3]	7	**57**
Cutover 6A	0	0	0	0	**0**
Cutover 6B	0	0	0	0	**0**
Grand Total	**0**	**98**	**101**	**13**	**212**

Notes:

1. These are Priority 2 Defects for Wave 4 and these will be resolved by Cutover 4B
2. These are Priority 3 defects for Wave 3 and these will be resolved by between Cutover 3B Day 1 and Cutover 4B
3. These are Priority 3 defects for Wave 4 and these will be resolved by between Cutover 4B Day 1 and Cutover 5B

5.1.3   Gainwell Technologies

► CalWIN Document Migration
   o   Continued delivery of Client Correspondence (CC) from CalWIN
      ▪   Development of Burndown for Time Clock CC wave 4-6 in progress
      ▪   Completed historical CC for all waves
      ▪   Research into CalWIN Defect around documents missing in ECM in progress, Wave 3 completed, Wave 1 and 2 In progress.

Figure 5.1.3-1 – Total Client Correspondence Sent

Historical CC (T-6 Years from Cutover Date to 05/20/2021)

	W1	W2	W3	W4	W5	W6
■ Historical CC Total	5,639,481	38,519,171	40,819,462	50,941,290	49,047,442	40,178,559
■ Historical Sent	5,639,481	38,519,171	40,819,462	50,941,290	49,047,442	40,178,559

■ Historical CC Total   ■ Historical Sent
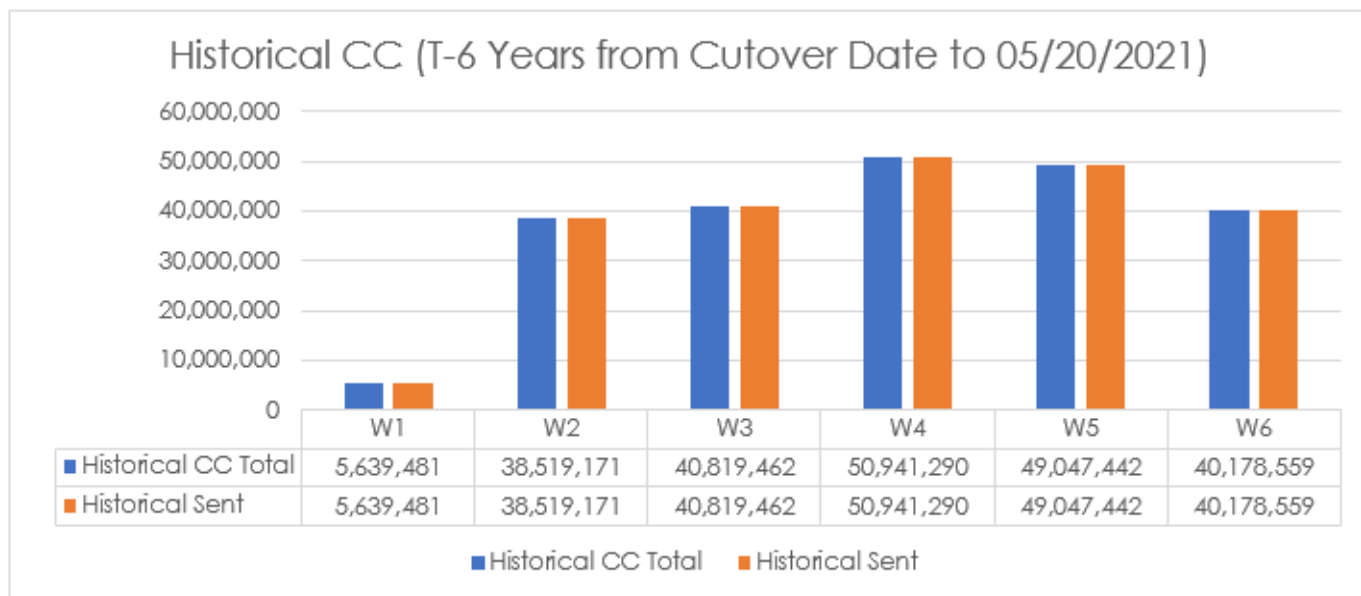
Table 5.1.3-1 – County Refactoring Overview

County	Migration Wave	Check-In Email Sent to County Y/N	CalSAWS Report Mapping Complete Y/N	PPM Proposal #	# of Reports to be Refactored	PPM Project #
Placer (PLA)	1	Y	Y	N/A	0	
Yolo (YOL)	1	Y	Y	N/A	46	63049
Contra Costa (CCS)	2	Y	N	63098	Day 1 – 21 Total -26	63580
Santa Clara (SCL)	2	Y	Y	63487	64	63497
Tulare (TUL)	2	Y	Y	N/A	0	
Orange (ORG)	3	Y	N	63688	Day 1 - 66	64076
Santa Barbara (SBR)	3	Y	Y	63730	Day 1 - 2 Total - 34	64224
Ventura (VEN)	3	Y	N	64186	0	64398
San Diego (SDG)	4	Y		63914	Day 1 – 43 Total - 151	TBD
San Mateo (SMT)	4	Y	N	63099	Day 1- 9 Total - 71	TBD
Santa Cruz (SCZ)	4	Y	N	64077	Day 1 - 1 44	TBD
Solano (SOL)	4	Y	N	63871	Day 1- 21 Total - 62	TBD
Alameda (ALA)	5	Y	N	63568	TBD	TBD
Fresno (FRS)	5	N	N	TBD	TBD	TBD
Sonoma (SON)	5	N	N	TBD	TBD	TBD
Sacramento (SAC)	6	N	N	TBD	TBD	TBD
San Francisco (SFO)	6	N	N	64187	TBD	TBD
San Luis Obsipo (SLO)	6	N	N	64283	Day 1 – TBD Total - 33	TBD

► Orange County ad hoc report refactoring
  o Continued working with the County on development and approval of reports

Table 5.1.3-2 – Orange County Refactoring Status

Orange County Refactoring Status							
	Number	**Not Required**	**Not Started**	**Gainwell Development**	**Development Completed**	**County Validation**	**Completed**
Small	7	0	0	0	1	6	0
Medium	28	0	0	1	4	21	1
Large	9	0	0	1	1	7	0
X-Large	14	1	0	1	3	9	1
XX-Large	7	0	0	1	2	4	0
XXX-Large	1	0	0	0	0	1	0
TBD	0	0	0	0	0	0	0
Total	**66**	**1**	**0**	**4**	**11**	**48**	**2**

Figure 5.1.3-2 – Orange County Refactoring Development Burndown
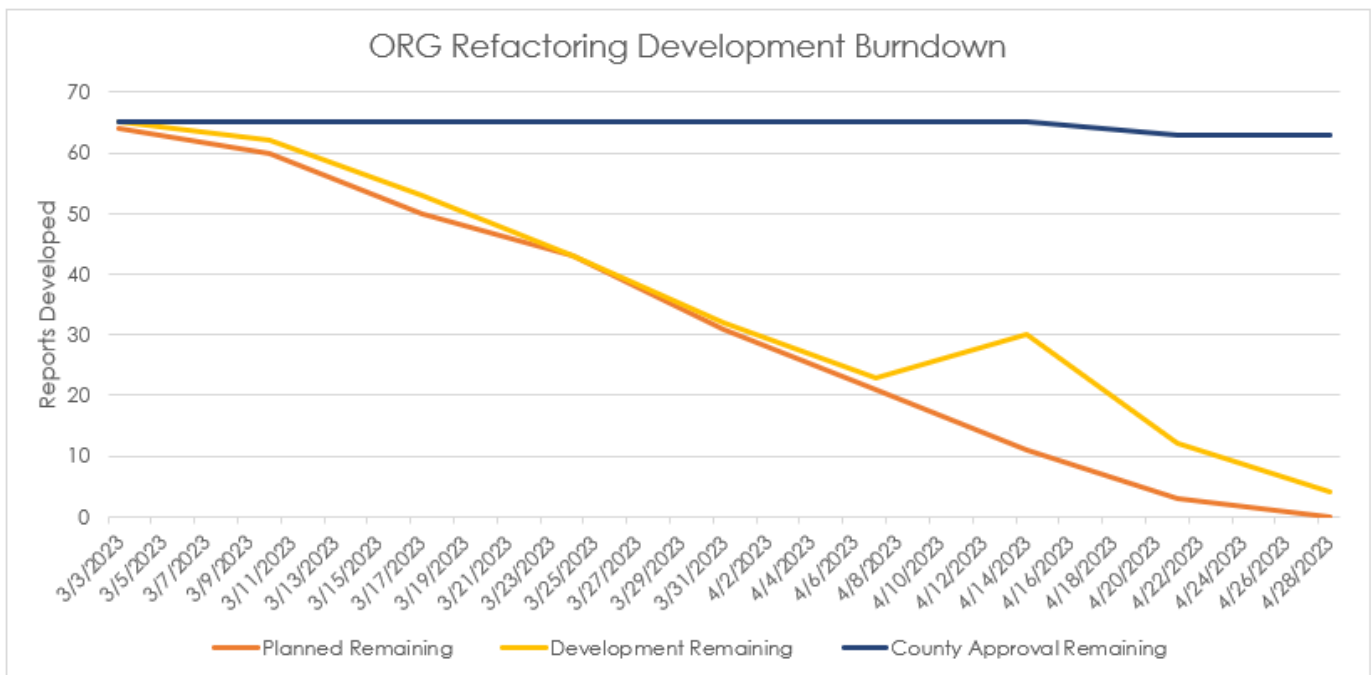
► San Diego County ad hoc report refactoring
  o Continued working with the County on development and approval of reports

Table 5.1.3-3 – San Diego County Refactoring Status

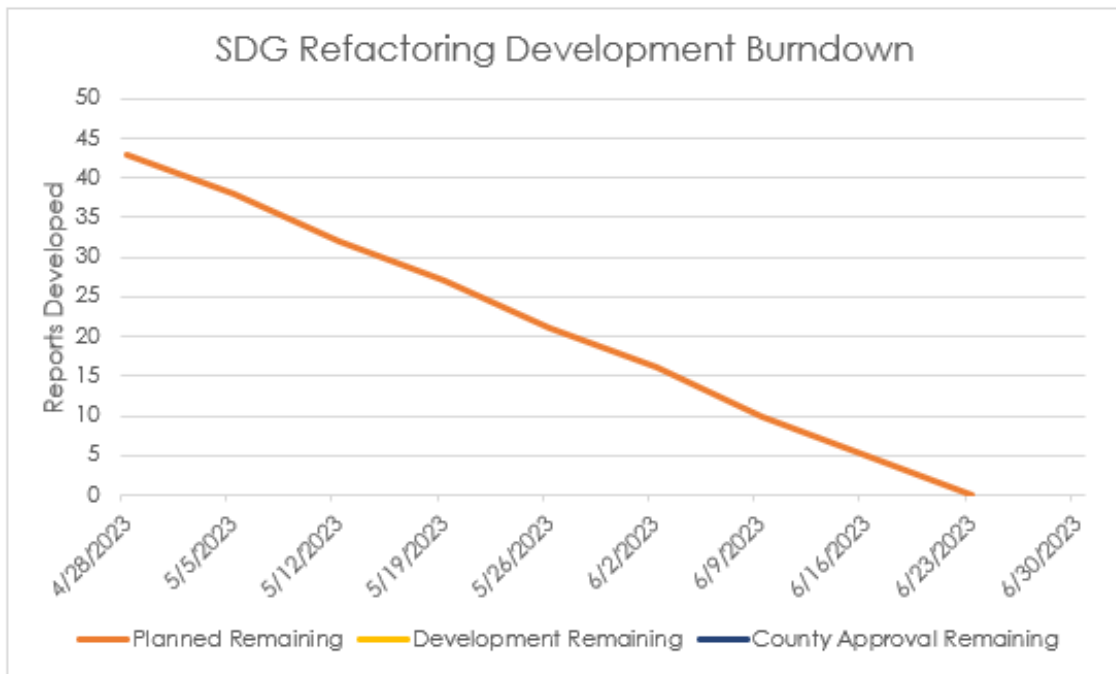| San Diego County Refactoring Status						
	Number	**Not Required**	**Not Started**	**Gainwell Development**	**Development Completed**	**County Validation**	**Completed**
Small	5	0	5	0	0	0	0
Medium	16	0	16	0	0	0	0
Large	7	0	7	0	0	0	0
X-Large	11	0	11	0	0	0	0
XX-Large	4	0	4	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	**43**	**0**	**43**	**0**	**0**	**0**	**0**

Figure 5.1.3-3 – San Diego County Refactoring Status

► Solano County ad hoc report refactoring
  o Continued working with the County on development and approval of reports

Table 5.1.3-4 – Solano County Refactoring Status

Solano County Refactoring Status							
	Number	**Not Required**	**Not Started**	**Gainwell Development**	**Development Completed**	**County Validation**	**Completed**
Small	1	0	1	0	0	0	0
Medium	4	0	4	0	0	0	0
Large	10	0	10	0	0	0	0
X-Large	3	0	3	0	0	0	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	**18**	**0**	**18**	**0**	**0**	**0**	**0**

Figure 5.1.3-4 – Solano County Refactoring Status
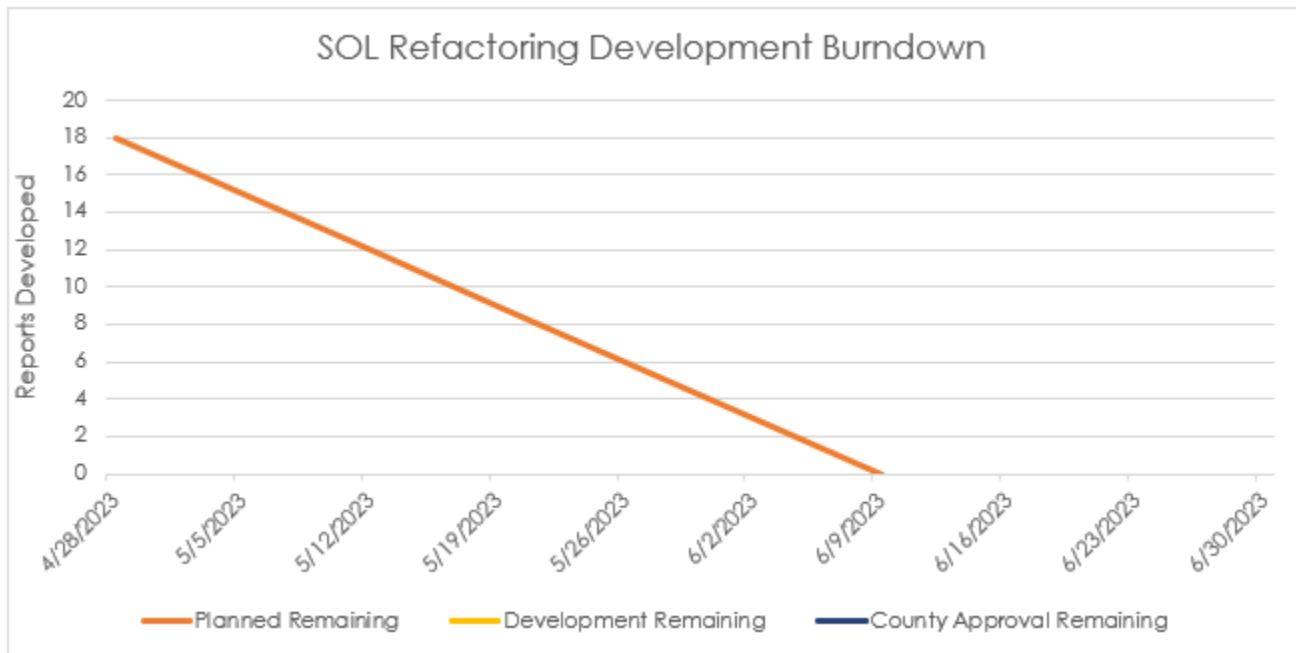
5.1.4 Ancillary Systems Conversion

► Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
► Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
► Complete 3B Cutover
► Generate and Send Ancillary Exception Reports for 3b Cutover
► Prepare for 3C cutover

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handing for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Complete
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-2 – Ancillary Conversion Milestones

WAVE	MOCK B	MOCK C	CUTOVER B	CUTOVER C
Wave 1	August 6, 2022	N/A	October 27, 2022	N/A
	Completed	N/A	Completed	N/A
Wave 2	December 3, 2022	January 28, 2023	February 23, 2023	March 10, 2023
	Completed	Completed	Completed	Completed
Wave 3	February 4, 2023	April 1, 2023	April 20, 2023	May 13, 2023
	Completed	Completed	Completed	Not started
Wave 4	April 8, 2023	June 3, 2023	June 29, 2023	July 15, 2023
	Complete	Not started	Not started	Not started
Wave 5	June 10, 2023	July 29, 2023	August 31, 2023	September 16, 2023
	Not started	Not started	Not started	Not started
Wave 6	August 5, 2023	TBD	October 26, 2023	November 13, 2023
	Not started	Not started	Not started	Not started

Note: Ancillary Conversion only participates in B and C activities

5.1.5 CalWIN Migration Planning

► Continued Wave 4B Mock execution analysis
► Completed analysis of the Internal Wave 4A/3C results
► Continued analysis of the internal Golden Gate POC
► Continued Wave B/C split critical path options planning

Table 5.1.5-1 – Cutover Migration Milestones

MOCK CUTOVER			
WAVE	**CUTOVER A** *(Users and Offices)*	**CUTOVER B** *(Active Cases and Closed Case < 2 years)*	**CUTOVER C** *(Closed Cases > 2 years)*
Wave 2	Completed	Completed	Completed
Wave 3	Completed	Completed	Completed
Wave 4	Completed	Completed	June 3, 2023
Wave 5	June 3, 2023	June 10, 2023	July 29, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD

Table 5.1.5-2 – Cutover Migration Milestones

WAVE	CUTOVER WINDOW	GO-LIVE
Wave 2C/3A	March 10, 2023– March 13, 2023	March 13, 2023
Wave 3B	April 20, 2023– April 24, 2023	April 24, 2023
Wave 3C/4A	May 12, 2023- May 15, 2023	May 15, 2023
Wave 4B	June 29, 2023 - July 3, 2023	July 3, 2023
Wave 4C/5A	July 14, 2023- July 17, 2023	July 17, 2023
Wave 5B	August 31,2023 - September 4, 2023	September 4, 2023
Wave 5C/6A	September 15, 2023 - September 18, 2023	September 18, 2023
Wave 6B	October 26, 2023- October 30, 2023	October 30, 2023
Wave 6C	November 11, 2023- November 13, 2023	November 13, 2023

5.1.6 Deliverable Management

Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
77	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 2	• Finalized and submitted the FDEL to the Consortium for review and feedback on April 24, 2023 • Approval of the FDEL is due on May 1, 2023

5.2   Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

► Continue to triage, assess, and resolve CalWIN Wave 1, Wave 2 and Wave 3 Post Go-Live Issues
► Prepare for Wave 3C / Wave 4A Cutover activities

5.2.2 CalWIN Migration Planning

► Complete 4A/3C Cutover Table Read
► Continue analysis for data transformation based on internal Wave 4B exercise
► Continue analysis for Wave 4B Golden Gate POC exercise

5.2.3 Gainwell Technologies

► CalWIN Data Migration
  o Continue planning for future CalWIN extractions
► CalWIN Data Retention Maintenance & Operations (M&O)
  o Continue planning for future data retention runs

5.2.4 Ancillary Systems Conversion

► Review and address tickets for Cutover 2B, 2C, 3B
► Continue preparing for Wave 3C / 4A Cutover

5.2.5 Deliverable Management

Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
77	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 2	• Work with Deliverable reviewers to address comments on the FDEL as needed • Receive approval of the FDEL on May 2, 2023

5.3   Deviations from Plan/Adjustments

► None for the reporting period

6.0   CalWIN Functional Support

6.1   Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	• None to note for this reporting period

► Continued CalWIN Functional Support coordination during April 24 – 28, 2023 by:
  o Supported CalSAWS Weekly Status Meeting on April 19, 2023, to highlight key workstream reporting items
► Wave 2 and Wave 3 Post-Go Live Support during April 24 – 28, 2023 by:
  o Provided virtual and extended support to Wave 2 and Wave 3 Counties
  o Supported Daily Wave 2 and Wave 3 Project Production Calls and Daily County Operations Calls, and Wave 3 Executive Status Calls
  o Provided daily Post-Go Live business metrics
► Wave 4 CalSAWS Configuration Support during April 24 – 28, 2023 by:
  o Supported CalSAWS Configuration for Solano County
► Wave 4 Process Simulation during April 24 – 28, 2023 by:
  o Supported UAT2 environment and prepared data staging
► Wave 5 CalSAWS Configuration Support during April 24 – 28, 2023 by:
  o Supported CalSAWS Configuration for Alameda County

6.2   Activities for the Next Reporting Period

► Continue CalWIN Functional Support coordination during May 1 – 5, 2023 by:
  o Prepare for Implementation Support Services (ISS) Team Leads Meeting on May 2, 2023, to collaborate effectively with ISS
  o Prepare for CalSAWS Weekly Status Meeting on May 3, 2023, to highlight key workstream reporting items
► Wave 3 Post-Go Live Support during May 1 – 5, 2023 by:
  o Provide virtual and extended Support to Wave 3 Counties
  o Support Daily Wave 3 Project Production Calls, Daily Wave 3 County Operations Calls, Wave 3 Executive Status Calls
  o Provide daily Business Metrics
► Wave 4 CalSAWS Configuration Support during May 1 – 5, 2023 by:
  o Support CalSAWS Configuration for Solano County
► Wave 4 Process Simulation during May 1 – 5, 2023 by:
  o Support UAT2 environment and continue to prepare data staging for Process Simulation
  o Support Process Simulation functional questions for San Diego County and Santa Cruz County
► Wave 4 County Prep during May 1 – 5, 2023 by:
  o Support readiness activities and review metrics queries for Wave 4 County Prep

6.3   Deviations from Plan/Adjustments

► None for the reporting period

7.0   Technical Infrastructure

7.1   Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	• None to note for this reporting period

Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	95.4%	89.4%
County Networking Connectivity	On track	100.0%	94.4%

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	93.3%	60.0%
County Networking Connectivity	On track	93.0%	68.4%

CalWIN WAVE 6 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	76.0%	24.2%
County Networking Connectivity	On track	59.6%	7.0%

► Wave 1
   o Completed County migration
   o Completed Operational handover of sites to CalSAWS Technical teams
► Wave 2
   o Completed County migration
   o Completed Operational handover of sites to CalSAWS Technical teams
► Wave 3
   o Completed County migration

       o Completed Operational handover of sites to CalSAWS Technical teams
- ► Wave 4
    - o Completed Circuit delivery for all Wave 4 Counties with exception to Fresno.
    - o Pending FOC date for Fresno County 1 of 2 Circuits
    - o Completed all technical readiness activities for Wave 4 Counties
    - o Ongoing Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support
    - o Received county response to CalSAWS Request for Information (CRFI) for Security Compliance and transition.
    - o Received county response to CalSAWS Request for Information (CRFI) for Regression Testing
- ► Wave 5
    - o Completed Circuit delivery for all Wave 5 Counties
    - o Completed all technical readiness activities for Wave 5 Counties
    - o Received county response to CalSAWS Request for Information (CRFI) for Technical Integration and IPT Enablement
    - o Transmit CalSAWS Request for Information (CRFI) for Security Compliance and transition.
    - o Transmit CalSAWS Request for Information (CRFI) for Regression Testing
- ► Wave 6
    - o Ongoing Sacramento County Circuit delivery
        - ▪ Delivered and activated AT&T and Comcast circuit.
        - ▪ Planned Integration with Sacramento County
        - ▪ CRFI 23-040 CalWIN readiness prerequisites for IPT extended (April 28, 2023)
    - o Ongoing San Francisco County Circuit delivery
        - ▪ Delivered and activated AT&T circuit.
        - ▪ Created Risk 288 to track delays in Lumen Circuit (August 2023) due to construction dependencies. Comcast circuit replaces Lumen due to ongoing circuit delays and construction dependencies
        - ▪ Planned Integration with San Francisco County
        - ▪ CRFI 23-040 CalWIN readiness prerequisites for IPT extended (April 28, 2023)
    - o Completed San Luis Obispo County Circuit delivery
        - ▪ Delivered and activated Lumen and CenturyLink circuit
        - ▪ Planned Integration with San Luis Obispo County
        - ▪ CRFI 23-040 CalWIN readiness prerequisites for IPT extended (April 28, 2023)

7.2 Activities for the Next Reporting Period

- ► Schedule County Integration with Wave 6 County sites
- ► Provide troubleshooting support for Wave 4 to 6 Counties to connect to CalSAWS
- ► Continue to track secondary circuit deliveries for Fresno and San Francisco Counties

7.3   Deviations from Plan/Adjustments

- ► Risk 281.4 for San Diego County for Point of Presence (POP) location change
  - o New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
  - o Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move.
    - ▪ Risk probability has been lowered and will remain a watchlist item.
    - ▪ Both circuits delivered, pending Activation.
  - o Risk rating revised due to County notifying CalSAWS of 1-month delays in having the Cage / Rack ready. This results in downstream tech tasks getting compressed.
- ► Risk 284 for Fresno County delay in Circuit delivery
  - o Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction
  - o Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)
- ► Risk 288 for San Francisco County delay in Circuit delivery
  - o Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction
  - o Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary
Appendix B – CalSAWS Migration Work Plan Summary
Appendix C – CalSAWS DD&I Project Gantt Chart
Appendix D – CalSAWS Project Risks and Issues Report
Appendix E – CalSAWS Imaging Document Migration

CalSAWS – California Statewide Automated Welfare System
CalSAWS DD&I Project Phase
Weekly Status Report Period: April 24, 2023 to April 30, 2023

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