



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: April 24, 2023, to April 30, 2023

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|--|
| QA PMO | <ul style="list-style-type: none"> • Participated in Wave 2 and 3 Post-Implementation Support Calls • Participated in OCAT Ops & Release Management Meeting • Submitted comments for CalSAWS Deployment Complete Report for CalWIN Wave 2 • Participate in Pre-Green Light: Wave 4 County Prep Phase on May 3 • Finalize JPA Wave 2 Retrospective slides and presenter preparation • Begin planning for Stakeholder Retrospective sessions • Continue planning for June Collaboration Model meeting |
| QA Technical | <ul style="list-style-type: none"> • Participate in Contact Center Onsite support for Orange County • Participated in Lobby Management meeting and activities • Advised on partner System Security Plan reviews • Participated in Change Advisory Board (CAB) and Ticket Review • Continued monitoring of CalSAWS production operations |
| QA Conversion | <ul style="list-style-type: none"> • Participated Wave 3 Post-Implementation calls • Continued to monitor defects for Waves 1 through 3 • Monitored defect resolution meetings for Wave 1 through 3 • Continued Wave 4 County Data Validation (CDV) and monitored findings |
| QA Functional/Test | <ul style="list-style-type: none"> • Reviewed 81 SCRs in preparation for SCRB/CCB • BenefitsCal Release 23.05 test execution in progress with a 100% execution rate, 99% pass rate, and 1% fail/block rate • CalSAWS Release 23.05 test execution in progress with a 99% execution rate, 97% pass rate, and 2% fail/block rate |
| QA Implementation | <ul style="list-style-type: none"> • Provided onsite support in Orange, Santa Barbara, and Ventura • Refined Wave 2 ISS Retros for Implementation, OCM, and Training • Submitted comments for Wave 6 County Change Discussion Guides for Sacramento, San Francisco, and San Luis Obispo counties • Prepared for Wave 3 ISS Retrospectives |

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status










| DEL # | DELIVERABLE NAME | | STATUS |
|-------|--|---|---|
| 3.46 | QA Monthly Status Report – April 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by May 5, 2023 |
| 4.46 | QA Work Plan – April 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by May 5, 2023 |
| 7.46 | QA Test Monthly Report – April 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by May 5, 2023 |
| 12.47 | Assessment of CalSAWS Migration Work Plan Update – May 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by May 19, 2023 |
| 49 | Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 2 |  | <ul style="list-style-type: none"> • Submitted DDEL on May 1, 2023 |
| 55 | Assessment of CalSAWS Migration Project Control Document Update |  | <ul style="list-style-type: none"> • Submit FDEL by May 5, 2023 |
| 71.17 | ClearBest Performance Report |  | <ul style="list-style-type: none"> • Submit FDEL by May 15, 2023 |

Table 1-3 – Overall Summary of OCAT Deliverable Status

| DEL # | DELIVERABLE NAME | | STATUS |
|---------|---|---|---|
| WP-1.2 | OCAT – Systems Security Plan 2023 Annual Update |  | <ul style="list-style-type: none"> • FDEL schedule is under review |
| WP-11.2 | OCAT - System Documentation - 2023 Annual Update |  | <ul style="list-style-type: none"> • Submit DDEL comments by May 4, 2023 |

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











| DEL # | DELIVERABLE NAME | | STATUS |
|----------|--|---|---|
| WP-26.17 | BenefitsCal – CX Monthly Report – February/March 2023 |  | <ul style="list-style-type: none"> Submitted FDEL comments on April 25, 2023 |
| WP-27.14 | BenefitsCal – Monthly M&O Report - March 2023 |  | <ul style="list-style-type: none"> Submitted FDEL comments on April 24, 2023 |
| WP-28.13 | BenefitsCal – Work Plan Monthly Updates – April 2023 |  | <ul style="list-style-type: none"> Submit FDEL comments by May 12, 2023 |
| WP-29.13 | BenefitsCal – Monthly Status Report – April 2023 |  | <ul style="list-style-type: none"> Submit FDEL comments by May 12, 2023 |






Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

| DEL # | DELIVERABLE NAME | | STATUS |
|---------|---|---|---|
| WP-2.13 | CalWIN Implementation - County Change Guide - Alameda W5 |  | <ul style="list-style-type: none"> Submitted FDEL comments on April 25, 2023 |
| WP-2.14 | CalWIN Implementation - County Change Guide - Fresno W5 |  | <ul style="list-style-type: none"> Submitted FDEL comments on April 25, 2023 |
| WP-2.15 | CalWIN Implementation - County Change Guide - Sonoma W5 |  | <ul style="list-style-type: none"> Submitted FDEL comments on April 25, 2023 |
| WP-2.16 | CalWIN Implementation - CalWIN Implementation County Change Guide - Sacramento W6 |  | <ul style="list-style-type: none"> Submit DDEL comments by June 6, 2023 |
| WP-2.17 | CalWIN Implementation - CalWIN Implementation County Change Guide – San Francisco W6 |  | <ul style="list-style-type: none"> Submit DDEL comments by June 6, 2023 |
| WP-2.18 | CalWIN Implementation - CalWIN Implementation County Change Guide – San Luis Obispo W6 |  | <ul style="list-style-type: none"> Submit DDEL comments by June 6, 2023 |

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| DEL # | DELIVERABLE NAME | | STATUS |
|----------|--|--|--|
| WP-3.02 | CalWIN Implementation - CalWIN County Implementation Completion Report - Contra Costa, Santa Clara, and Tulare W2 |  | <ul style="list-style-type: none">• Submit FDEL comments by May 5, 2023 |
| WP-58.13 | CalWIN Implementation - Requirements Traceability Matrix Wave 2 Completion |  | <ul style="list-style-type: none">• Submit FDEL comments by May 19, 2023 |
| 59.28 | CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – April 2023 |  | <ul style="list-style-type: none">• Submit FDEL by May 12, 2023 |
| WP-62.10 | CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 10 |  | <ul style="list-style-type: none">• Submit FDEL comments by May 12, 2023 |
| 63.06 | CalWIN Implementation – Assessment of CalWIN Implementation Training Plan for Wave 6 counties |  | <ul style="list-style-type: none">• Submit DDEL comments by May 22, 2023 |

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 2 and 3 Post-Implementation Project, County, and Executive Calls
- ▶ Participated in CalSAWS PMO Status meeting on April 25, 2023
- ▶ Participated in the Imaging Migration Status meeting on April 25, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on April 25, 2023
- ▶ Participated in OCAT Operation & Release Management Meeting on April 26, 2023
- ▶ Submitted comments for CalSAWS Deployment Complete Report for CalWIN Wave 2 on April 27, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model (CM)
 - Participated in BenefitsCal Alignment Session on April 24, 2023
 - Facilitated RM retro session brainstorm meeting on April 25, 2023
 - Participated in BenefitsCal UCD monthly meeting on April 26, 2023
 - Drafted JPA Wave 2 Retrospective slides and distributed for review on April 27, 2023
 - Facilitated BenefitsCal Wave 2 JPA retro slide review on April 27, 2023
 - Facilitated the June Collaboration Model draft agenda review on April 28, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Tech Sync Meeting on April 24, 2023
- ▶ Participated in Collections, Fraud, & Task Management Review on April 24, 2023
- ▶ Participated in Section Directors Meeting on April 25, 2023
- ▶ Participated in App Dev meeting on April 25, 2023
- ▶ Participated in DBCR/CTCR Review meetings on April 25 and 27, 2023
- ▶ Participated in Consortium FinOps meeting on April 25, 2023
- ▶ Participated in CalSAWS Weekly Status Meeting on April 26, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on April 26, 2023
- ▶ Participated in Review Monthly Over 15 seconds Report meeting on April 27, 2023
- ▶ Participated in CalWIN OPAC meeting on April 27, 2023
- ▶ Participated in Weekly meeting for Architecture discussion on April 27, 2023
- ▶ Participated in Strike team (RE/SAR7) meeting on April 28, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases meeting on April 24, 2023
 - Participated in the BenefitsCal Operations meeting on April 25, 2023
 - Participated in Transactions Failures Meeting
 - Participated in BenefitsCal DD&I / M&O review on April 25 and 27, 2023
 - Continued reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participated in Wave 3 Batch Files Transfers Cutover Activities Call on April 23, 2023
 - Participated in Wave 3 Interface Partners File Transfers Call on April 24, 2023
 - Participated in Wave 3 FIS File Transfers Cutover Activities Call on April 24, 2023
 - Participated in Batch Performance meeting on April 25, 2023
 - Participated in CalSAWS Batch – Weekly Roundup meeting on April 27, 2023
- ▶ CalWIN

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- Participated in Wave 3 CalWIN Go Live Cutover (3B)
- Participated in Wave 2 and 3 Post-Implementation County and Project Ops Calls
- Participated in Wave 3 Executive Status Call
- Participated in Wave 4 County Prep Phase Kickoff on April 25, 2023
- Participated in Wave 4 San Mateo Functional File review on April 26, 2023
- Participated in Wave 4 San Diego Functional File review on April 26, 2023
- Participated in CalWIN Wave 5 TPOC meeting on April 27, 2023
- Participated in Stage Gate Review meeting on April 28, 2023
- ▶ Central Print
 - Continued to review the Gainwell System Security Plan
 - Participated in CalSAWS Central Print Status Meeting on April 24, 2023
- ▶ Contact Center
 - Participated daily in on-site support at Orange County
 - Participated in Virtual Assistant (VA) Design Sessions on April 25 and 27, 2023
 - Participated in CalSAWS Contact Center Review on April 26, 2023
 - Participated in AWS/CalSAWS Contact Center meeting on April 27, 2023
 - Participated in CalSAWS VA Team Weekly Check-In on April 27, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in scheduled meetings
- ▶ Security
 - Participated in CalSAWS SSP Document Update/Review Process meeting on April 24, and 28 2023
 - Participated in Application Security Findings meeting on April 26, 2023
 - Participated in Security Status Meeting on April 28, 2023
- ▶ Service Management
 - Participated in April Helpdesk Operations Meeting on April 27, 2023
 - Participated in Monthly Helpdesk Trends Meeting on April 27, 2023
- ▶ Lobby Management
 - Participated in Integrated Lobby Management Touchpoint on April 25, 2023
 - Participated in Solano Lobby Management Planning/Consultation on April 25, 2023
 - Participated in Contra Costa Kiosk & Lobby Tablet Flow Design on April 27, 2023
 - Participated in Santa Clara Lobby Kiosks Deployment/Go-Live working session on April 28, 2023

1.3.3 Imaging

- ▶ Participated in the Imaging Migration Status meeting on April 25, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 2 and 3 Post-Implementation Project production calls
- ▶ Conducted CDV Wave 4 Execution
- ▶ Participated in the Daily CDV Wave 4 County Prep Office hours
- ▶ Participated in the Daily CDV Wave 4 Triage meeting
- ▶ Monitored Wave 2 and 3 post-cutover county defects and priorities
- ▶ Monitored Wave 4 CDV findings
- ▶ Monitored and supported UAT2 security profile maintenance activities
- ▶ Participated in the Collections, Fraud & Task Management Review on April 24, 2023

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- ▶ Participated in Defect Strike Team on April 24, 2023
- ▶ Participated in the Conversion SCRs meeting on April 25, 2023
- ▶ Participated in an Alameda State reports UAT Follow up meeting on April 25, 2023
- ▶ Participated in the Strike Team for W2 GLP meeting on April 25 and 27, 2023
- ▶ Participated in the OPAC meeting on April 27, 2023
- ▶ Participated in Review Potential Fact sheets topics on April 27, 2023
- ▶ Participated in the CalSAWS – State and Fiscal Reports on April 27, 2023
- ▶ Participated in the Wave 2 Recap – Conversion and CDV April 27, 2023
- ▶ Participated in the weekly Defect Strike team on April 28, 2023
- ▶ Participated in a County specific Security Roles and automated updates meeting on April 28, 2023
- ▶ Participated in CA-26041 defect meeting on April 28, 2023
- ▶ Participated in a Yellow Banner Analysis meeting on April 28, 2023

1.3.4 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect meetings
 - Participated in MediCal SCR Touchpoint Meeting on April 27, 2023
 - Participated in the following design meetings:
 - CR 165890 - ROP Batch Phase II
 - CR 180738 - 834 Enrollment and Delegation Data Alignment Feed
 - CR 185143 - VLP Upgrade from SOAP to JSON Service
 - CR 200352 - 2024 Renewals
 - CR 200353 - Notices Updates for R23.9
 - CR 223157 - Negative Actions - Updates to Exchange eligibility
 - CR 223819 - Consider prior months for annual subsidy determination
 - CR 223830 - Reconciliation Enhancements
 - CR 228956 - Federal Rule Changes for Exchange programs
 - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
 - CR 226108 - Comprehensive Carrier Reconciliation Design Documentation
 - CR 239636 - Admin Edit Functionality Enhancements
 - Reviewed eighty-one (81) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

| Release | SCRs in QA Review |
|---------|-------------------|
| 22.03 | 1 |
| 22.07 | 1 |
| 22.09 | 4 |
| 22.11 | 1 |
| 23.01 | 1 |
| 23.03 | 19 |
| 23.05 | 9 |
| 23.06 | 3 |

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| | |
|--------------------|-----------|
| 23.07 | 12 |
| 23.09 | 4 |
| 23.11 | 1 |
| 24.01 | 1 |
| 24.02 | 1 |
| RWR | 19 |
| TBD | 4 |
| Grand Total | 81 |

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in the GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting on April 24, 2023
 - Participated in the BenefitsCal Operation Review meeting on April 25, 2023
 - Participated in the DD&I and M&O reviews on April 25 and 27, 2023
 - Participated in the defect BCUAT-5349 (ROI – Non-Primary Applicant on CW, CF can submit an ROI) meeting on April 26, 2023
 - Participated in the BenefitsCal Monthly Status Report meeting on April 28, 2023
 - Participated in the Daily Transaction Failure meeting
 - Reviewed and confirmed agreement with comment resolutions for these work products:
 - BenefitsCal Work Plan for March 2023
 - BenefitsCal Monthly M&O Report for March 2023

1.3.6 Test

- ▶ CalSAWS Release 23.07
 - Submitted release scorecard for approval to Consortium on April 28, 2023
- ▶ CalSAWS Release 23.05
 - Continued Independent Testing
 - One test case in progress for SCR CA-231495 to confirm required changes to Automated Regression
 - Continued defect retesting
 - Continued production defect review activities

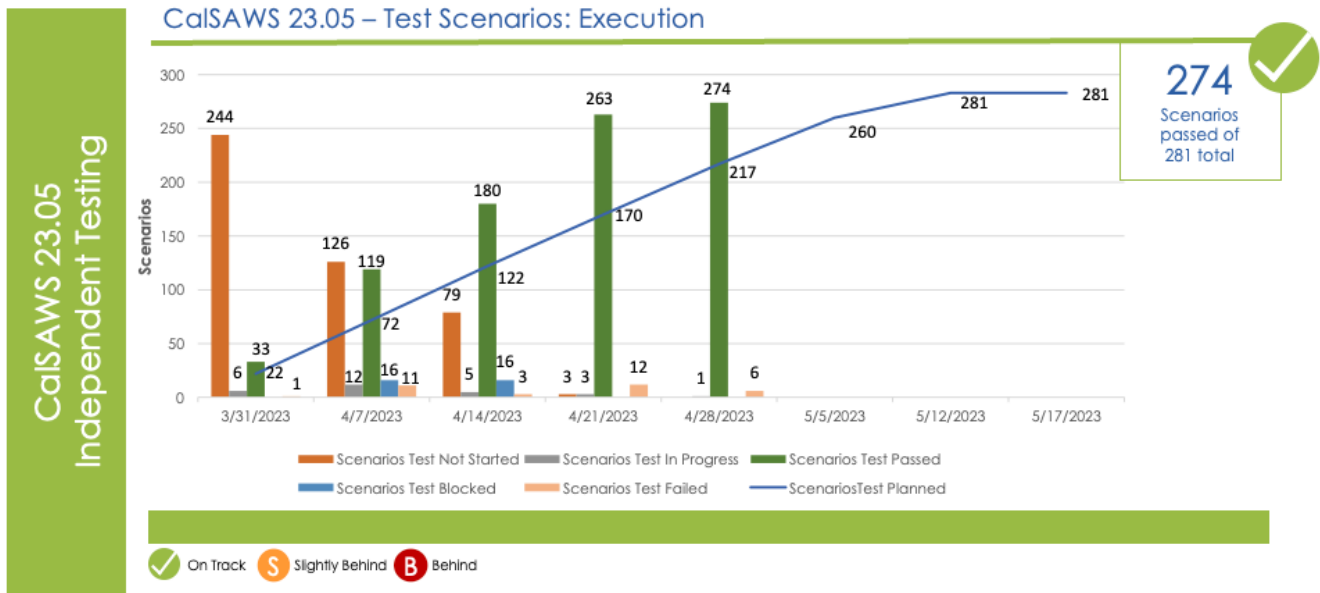
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Table 1-7 – CalSAWS 23.05 Independent Test Progress

| Test Cycle | Total Scenarios | Not Executed | In Progress | Passed | Failed | Blocked |
|---|-----------------|--------------|-------------|-----------|--------|---------|
| CalSAWS 23.05 - ClearBest QA Independent Test Results | 281 | 0% (0) | 1% (1) | 97% (274) | 2% (6) | 0% (0) |

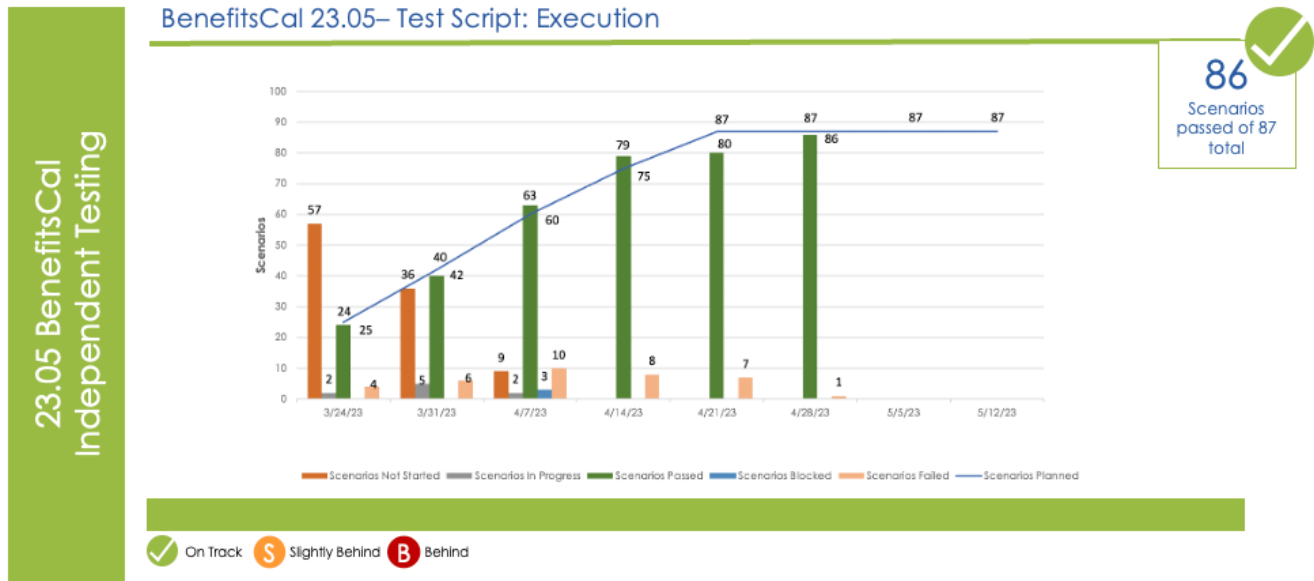


► **BenefitsCal Activities**

- Continued Independent Test execution (defect re-test) on BenefitsCal 23.05.21 Major Release
- Monitored Independent Test execution for BenefitsCal 23.05.21 Major Release
- Started QA verification of BenefitsCal 23.05.25 items set to "UAT Deployed" status
- Monitored BenefitsCal 23.05.25 Monthly Release for M&O and M&E updates

Table 1-8 – BenefitsCal 23.05 Independent Test Progress

| Test Cycle | Total Scenarios | Not Executed | In Progress | Passed | Failed | Blocked |
|---|-----------------|--------------|-------------|----------|--------|---------|
| BenefitsCal 23.05 - ClearBest QA Independent Test Results | 87 | 0% (0) | 0% (0) | 99% (86) | 1% (1) | 0% (0) |



- ▶ Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
 - Conducted QA Review activities for the following SCR:

Table 1-9 – Priority Release/RWR Issues for QA Review/Test

| Defect/SCR # | Scheduled Release | Type of Testing |
|---|-------------------|-----------------|
| CA-239741 MEDIL I 22-01 Federal COVID-19 PHE Additional Contact Requirement | 23.05.04 | QA Review |

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on April 25, 2023
 - Participated in Interface Team Weekly Touchpoint/RACI Meeting on April 25, 2023
 - Participated in Test Touchpoint meeting on April 26, 2023
 - Participated in Wave 3 State and Fiscal Reports meeting on April 27, 2023
 - Participated in the CalSAWS - State and Fiscal Reports on April 27, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on April 25, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in Wave 3 Post-Implementation Project Production Calls
 - Participated in Wave 3 Post-Implementation Internal Status Calls
 - Participated in Wave 3 Post-Implementation County Operations Calls

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- Participated in Wave 3 Post-Implementation Executive Status Calls
- Refined content for Wave 2 ISS retrospectives for Implementation, OCM, and Training on April 23, 2023
- Participated in Wave 3 Go-Live Cutover updates on April 23 - 24, 2023
- Prepared for Wave 3 ISS Retrospectives on April 23, 2023
- Provided Post-Implementation onsite floor support in Orange, Santa Barbara, and Ventura on April 24 - 28, 2023
- Participated in Sacramento Draft Work Project Check-Ins on April 24 - 28, 2023
- Reviewed Wave 6 County Change Discussion Guides for Sacramento, San Francisco, and San Luis Obispo counties on April 24 - 28, 2023
- Participated in Weekly ISS Implementation Manager Touchpoint on April 24, 2023
- Participated in Weekly Implementation Team meeting on April 24, 2023
- Participated in TOSS & IPOC Meeting: San Mateo County on April 25, 2023
- Participated in TOSS & IPOC Meeting: Santa Cruz County on April 25, 2023
- Participated in Weekly ISS Team Leads Tuesday Standup meeting on April 25, 2023
- Participated in TOSS & IPOC Meeting: Sonoma County on April 25, 2023
- Participated in Wave 4 County Prep Phase Kickoff on April 25, 2023
- Participated in Wave 5 IPOC meeting on April 26, 2023
- Participated in TOSS & IPOC Meeting: San Francisco County on April 26, 2023
- Participated in OCM Leads Meeting on April 26, 2023
- Participated in Solano Configuration Verification Sessions on April 26 – 27, 2023
- Participated in TOSS & IPOC Meeting: Fresno County on April 26, 2023
- Participated in CalWIN OPAC meeting on April 27, 2023
- Participated in OCM Executive Team meeting on April 27, 2023
- Participated in Wave 5 Weekly PPOC Change Discussion on April 27, 2023
- Participated in OCM Team Check-In on April 28, 2023
- Participated in Wave 2 Implementation Retro Session - Touch Point on April 28, 2023
- Submitted comments for Wave 6 County Change Discussion Guides for Sacramento, San Francisco, and San Luis Obispo counties on April 28, 2023
- ▶ Release Management
 - Conducted SCR reviews for the 23.05 Release

1.3.8 OCAT

- ▶ Continued reviewing the OCAT System Security Plan (SSP) 2023 Annual Update
- ▶ Began review of OCAT System Documentation (SDD) 2023 Annual Update
- ▶ Participated in the OCAT Operations and Release Meeting on April 26, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 3 Post-Implementation Project, County, and Executive Calls
- ▶ Participate in CalSAWS PMO Status meeting on May 2, 2023
- ▶ Participate in the Imaging Migration Status meeting on May 2, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on May 2, 2023
- ▶ Participate in Monthly Hyland SLA Data Review on May 2, 2023
- ▶ Participate in Pre-Green Light: Wave 4 County Prep Phase on May 3, 2023

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- ▶ Participate in CalSAWS Batch Performance review on May 3, 2023
- ▶ Participate in Return Mail Process and Policy Support review on May 3, 2023
- ▶ Participate in IV&V/PMO and QA bi-weekly meeting on May 5, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Revise JPA Wave 2 retro slides based on reviewer feedback on May 1, 2023
 - Facilitate JPA Implementation touchpoint on May 1, 2023
 - Present JPA future Wave strategy at Section Directors on May 2, 2023
 - Facilitate Stakeholder retrospective session planning meeting on May 3, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Meeting on May 1, 2023
- ▶ Participate in Collections, Fraud, & Task Management Review on May 1, 2023
- ▶ Participate in App/Dev meeting on May 2, 2023
- ▶ Participate in Section Directors Meeting on May 2, 2023
- ▶ Participate in Consortium Financial Operations meeting on May 2, 2023
- ▶ Participate in DBCR/CTCR Review meetings on May 2 and 3, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on May 3, 2023
- ▶ Participate in Weekly CalSAWS/AWS – Sync meeting on May 3, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on May 3, 2023
- ▶ Participate in Environment Integration/Management Review on May 4, 2023
- ▶ Participate in IV&V/PMO & QA Bi-Weekly Meeting on May 5, 2023
- ▶ BenefitsCal
 - Participate in Scope Review of upcoming Releases on May 1, 2023
 - Participate in BenefitsCal Operations meeting on May 2, 2023
 - Participate in BenefitsCal DD&I and M&O meetings on May 2 and 3, 2023
 - Participate in CBOs as Person Accounts meeting on May 3, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participate in Batch Performance meeting on May 3, 2023
 - Participate in Batch Weekly Roundup on May 4, 2023
- ▶ CalWIN
 - Participate in Wave 3 Post-Implementation Project and County Operations Call
 - Participate in Wave 3 Executive Status Call
 - Participate in CalWIN Conversion Week Look Ahead meeting on May 1, 2023
 - Participate in Wave 5 Sonoma County Initial Test Planning meeting on May 1, 2023
 - Participate in CalWIN Wave 4 - TPOC meetings on May 2, 2023
 - Participate in CalWIN Wave 6 - TPOC meeting on May 3, 2023
 - Participate in Pre-Green Light: Wave 4 County Prep on May 3, 2023
 - Participate in Wave 5 Alameda County Initial Test Planning meeting on May 4, 2023
- ▶ Central Print
 - Participate in CalSAWS Central Print - Status Meeting on May 1, 2023
- ▶ Contact Center
 - Participate daily in on-site support at Orange County
 - Participate in Review LA Call Flow and Design Documentation on May 1, 2023
 - Participate in CalSAWS Contact Center Management Call on May 1, 2023

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- Participate in Worker Facing VA Design Sessions on May 2 and 4, 2023
- Participate in NexTalk TTY options for Amazon Connect at CalSAWS on May 2, 2023
- Participate in CalSAWS Contact Center Internal Standup Discussion on May 3, 2023
- Participate in CalSAWS Contact Center Discussion on May 3, 2023
- Participate in AWS/CalSAWS Contact Center meeting on May 4, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR meetings
- ▶ Security
 - Participate in AWS Infrastructure Security - CloudCheckr meeting on May 1, 2023
 - Participate in AWS Infrastructure - CloudCheckr – Gainwell meeting on May 1, 2023
 - Participate in security remediation plan/strategy discussion on May 1, 2023
 - Participate in CalSAWS / ForgeRock CSOM sync meeting on May 3, 2023
 - Participate in Application Vulnerabilities Finding from SAST & DAST on May 3, 2023
 - Participate in Security Risk Management Group Discussion on May 4, 2023
- ▶ Service Management
 - Participate in Service Management meetings as scheduled
- ▶ Lobby Management
 - Participate in Integrated Lobby Management Touchpoint on May 2, 2023
 - Participate in Solano Lobby Management Planning/Consultation on May 2, 2023
 - Participate in Ventura County Lobby Management Configuration Prep Meeting on May 3, 2023
 - Participate in Contra Costa Kiosk & Lobby Tablet Flow Design on May 4, 2023
 - Participate in Santa Clara Lobby Kiosks Deployment/Go-Live working session on May 5, 2023

1.4.3 Imaging

- ▶ Participate in the Imaging Migration Status meeting on May 2, 2023
- ▶ Participate in Monthly Data Review for CalSAWS - Hyland & ClearBest meeting on May 2, 2023
- ▶ Participate in San Diego Document Migration Check-In on May 2, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 3 Post-Implementation Project production calls
- ▶ Monitor Wave 2 and 3 post-cutover county defects and priorities
- ▶ Monitor Wave 4 CDV findings
- ▶ Monitor and support UAT2 security profile maintenance activities
- ▶ Participate in 4A/3C Cutover-Table Read on May 1, 2023
- ▶ Participate in CalWIN Conversion Week Look ahead on May 1, 2023
- ▶ Participate in Collections, Fraud & Task Management meeting on May 1, 2023
- ▶ Participate in Orange GAGR questions on May 1, 2023
- ▶ Participate in an Alameda Alignment Pre-Meet on May 2, 2023
- ▶ Participate in Defect Strike Team on May 2 and 4, 2023
- ▶ Participate in Conversion SCRs meeting on May 2, 2023
- ▶ Participate in Review Potential Fact Sheet Topics on May 3, 2023
- ▶ Participate in Pre-Green Light: Wave 4 County prep phase on May 3, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: April 24, 2023, to April 30, 2023

- ▶ Participate in CalWIN Document Migration meeting on May 3, 2023
- ▶ Participate in Ancillary Conversion Office hours for Task Management on May 4, 2023
- ▶ Participate in Stage Gate Review preparation and Priority meeting on May 5, 2023

1.4.4 Functional

- ▶ M&O
 - Participate in MC SCR Touchpoint Meeting on May 3, 2023
 - Participate in the following design meetings:
 - CR 165890 - ROP Batch Phase II
 - CR 200352 - 2024 Renewals
 - CR 200353 - Notices Updates for R23.9
 - CR 223157 - Negative Actions - Updates to Exchange eligibility
 - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
 - CR 228985 - Design Change Request (DCR) for R24.2
 - CR 230777 - Consumers with No SSN Accelerated Enrollment Review
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in the March Monthly Comments meeting on May 2, 2023
 - Participate in the CA-259732 Update Case Linking to Use Full Social Security Number Discussion meeting on May 3, 2023
 - Participate in the BenefitsCal Weekly PM Standup meeting on May 3, 2023
 - Participate in the CBOs as Person Accounts meeting on May 3, 2023
 - Participate in the Get CalFresh Parity List Bi-Monthly Meeting (CDSS/CalSAWS/CWDA) meeting on May 3, 2023
 - Monitor development progress for the CalWORKS Time Clocks function due to CalSAWS and ForgeRock dependencies
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in the Daily Transaction Failures meeting
 - Participate in the combined DD&I and M&O check-in meetings
 - Participate in the BenefitsCal Operation Review weekly meeting
 - Participate in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting

1.4.6 Test

- ▶ CalSAWS Release 23.05
 - Continue defect re-testing
 - Conduct production defect review activities
- ▶ BenefitsCal Activities
 - Identify QA verification scope for BenefitsCal 23.05.09 Priority Release
 - Continue Independent Test execution (defect re-test) on BenefitsCal 23.05.21 Major Release
 - Monitor Independent Test progress for BenefitsCal 23.05.21 Major Release
 - Monitor BenefitsCal 23.05.25 Monthly Release for M&O and M&E updates

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: April 24, 2023, to April 30, 2023

- Continue QA verification of BenefitsCal 23.05.25 Monthly Release items set to "UAT Deployed" status
- ▶ Priority Release / RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on May 2, 2023
 - Participate in PIT RACI meeting on May 2, 2023
 - Participate in Test Touchpoint meeting on May 3, 2023
 - Participate in Wave 3 State/Fiscal Reports meeting on May 4, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on May 2, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in Wave 3 Post-Implementation Project Production Calls
 - Participate in Wave 3 Post-Implementation Internal Status Calls
 - Participate in Wave 3 Post-Implementation County Operations Calls
 - Participate in Wave 3 Post-Implementation Executive Status Calls
 - Provide Post-Implementation onsite floor support in Orange, Santa Barbara, and Ventura on May 1 - 5, 2023
 - Participate in Sandbox Demo for Wave 5 and 6 Change Network on May 1, 2023
 - Prepare for Wave 6 Change Discussion Prep Sessions on May 1, 2023
 - Participate in Solano Configuration Working Session on May 1 - 4, 2023
 - Participate in Wave 4 T-3 Survey Results Review on May 1, 2023
 - Participate in Weekly ISS Implementation Manager Touchpoint on May 1, 2023
 - Participate in Weekly Implementation Team meeting on May 1, 2023
 - Participate in Sacramento County DWP Comment Resolution Working Session on May 2, 2023
 - Participate in Wave IPOC Strike Team Recommendations on May 2, 2023
 - Participate in CalSAWS CNC County Spotlight on San Mateo on May 2, 2023
 - Prepare for Wave 6 Change Discussion Prep Session on May 2, 2023
 - Participate in Pre-Green Light: Wave 4 County Prep Phase on May 3, 2023
 - Participate in Review of Potential Fact Sheet Topics on May 3, 2023
 - Participate in TOSS & IPOC Meeting: Sacramento County on May 4, 2023
 - Participate in Wave 5 PPOC Checkpoint for Change Discussion Status on May 4, 2023
 - Participate in San Mateo T-3M Change Readiness Survey Results meeting on May 5, 2023
 - Participate in TOSS & IPOC Meeting: San Mateo County on May 5, 2023
- ▶ Release Management
 - Complete SCR reviews for the 23.05 Release

1.4.8 OCAT

- ▶ Continue reviewing the OCAT System Security Plan (SSP) 2023 Annual Update
- ▶ Continue reviewing OCAT System Documentation (SDD) 2023 Annual Update

1.5 Deviations from Plan/Adjustments

- ▶ None