CalSAWS Quality Assurance Weekly Status Report

Reporting Period: May 1, 2023, to May 7, 2023

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	• Participated in Wave 3 Post-Implementation Support Calls • Participated in Monthly Hyland Imaging SLA Data Review • Participated in Pre-Green Light: Wave 4 County Prep Phase • Reviewed Quarterly Quality Metrics with Accenture for JPA Review • Coordinated JPA Wave 2 retrospective presenter preparation • Finalized Wave 2 retrospective PSC agenda and slide updates • Developed Stakeholder retrospective session scope outline • Participated in BenefitsCal Collaboration Model Clarification session
QA Technical	• Participated in Contact Center Onsite support for Orange County • Participated in BenefitsCal Application Transaction meeting • Participated in Lobby Management meeting and activities • Continued reviews of partner System Security Plans • Participated in Change Advisory Board (CAB) and Ticket Review • Continued monitoring of CalSAWS production operations
QA Conversion	• Participated Wave 3 Post-Implementation calls • Monitored defects for Waves 1 through 3 • Dispositioned Wave 4 County Data Validation (CDV) findings • Monitored Golden Gate Proof of Concept (POC) progress
QA Functional/Test	• BenefitsCal Release 23.05 test execution is complete with a 100% execution rate and 100% pass rate • CalSAWS Release 23.05 test execution in progress with a 100% execution rate, 99% pass rate, and 1% fail/block rate
QA Implementation	• Provided onsite floor support in Orange, Santa Barbara, and Ventura • Confirmed resolutions for CalWIN ISS Implementation Complete Report • Reviewed JPA Retrospective and Wave 4 T-3 Survey Results • Reviewed Risk 262.4 County Readiness with ISS and Regional Managers

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
3.46	QA Monthly Status Report – April 2023		• Submitted FDEL on May 5, 2023
4.46	QA Work Plan – April 2023		• Submitted FDEL on May 5, 2023
7.46	QA Test Monthly Report – April 2023		• Submitted FDEL on May 5, 2023
12.47	Assessment of CalSAWS Migration Work Plan Update – May 2023		• Submit FDEL by May 19, 2023
49	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 2		• Submit FDEL by May 12, 2023
55	Assessment of CalSAWS Migration Project Control Document Update		• Submitted FDEL on May 5, 2023
71.17	ClearBest Performance Report		• Submit FDEL by May 15, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	**OCAT** – Systems Security Plan 2023 Annual Update		• FDEL schedule is under review
WP-11.2	**OCAT -** System Documentation - 2023 Annual Update		• Submit FDEL comments by May 18, 2023

[1] Status: Red: Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-26.18	BenefitsCal – CX Monthly Report – April/May 2023		• Submit DDEL by June 9, 2023
WP-27.15	BenefitsCal – Monthly M&O Report - April 2023		• Submit DDEL comments on May 16, 2023
WP-28.13	BenefitsCal – Work Plan Monthly Updates – April 2023		• Submit FDEL comments by May 12, 2023
WP-29.13	BenefitsCal – Monthly Status Report – April 2023		• Submit FDEL comments by May 12, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.16	CalWIN Implementation - CalWIN Implementation County Change Guide - Sacramento W6		• Submit DDEL comments by June 6, 2023
WP-2.17	CalWIN Implementation - CalWIN Implementation County Change Guide – San Francisco W6		• Submit DDEL comments by June 6, 2023
WP-2.18	CalWIN Implementation - CalWIN Implementation County Change Guide – San Luis Obispo W6		• Submit DDEL comments by June 6, 2023
WP-3.02	CalWIN Implementation - CalWIN County Implementation Completion Report - Contra Costa, Santa Clara, and Tulare W2		• Submitted FDEL comments on May 5, 2023
WP-58.13	CalWIN Implementation - Requirements Traceability Matrix Wave 2 Completion		• Submit FDEL comments by May 19, 2023
59.28	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – April 2023		• Submit FDEL by May 12, 2023

DEL #	DELIVERABLE NAME		STATUS
WP-62.10	**CalWIN Implementation** – CalWIN Implementation Master Training Plan Monthly Update - 10		• Submit FDEL comments by May 12, 2023
63.06	**CalWIN Implementation** – Assessment of CalWIN Implementation Training Plan for Wave 6 counties		• Submit DDEL comments by May 22, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- Participated in Wave 3 Post-Implementation Project, County, and Executive Calls
- Participated in Yellow Banner communication meeting on May 1, 2023
- Participated in CalSAWS PMO Status meeting on May 2, 2023
- Participated in the Imaging Migration Status meeting on May 2, 2023
- Participated in CalSAWS Section Directors' meeting on May 2, 2023
- Participated in Monthly Hyland SLA Data Review on May 2, 2023
- Participated in Pre-Green Light: Wave 4 County Prep Phase on May 3, 2023
- Submitted Quality Assurance updates for Monthly IT meeting on May 4, 2023
- Reviewed Quarter/y Quality Metrics with Accenture for JPA Review on May 5, 2023
- Strike Teams, Retrospectives & Collaboration Model (CM)
  - Facilitated JPA Wave 2 retrospective deck review session on May 1, 2023
  - Participated in Section Directors to provide a retrospective framework overview and recommended approach for Waves 3 - 6 May 2, 2023
  - Facilitated Stakeholder retrospective preparation session on May 3, 2023
  - Updated JPA agenda and master slides on May 4, 2023

1.3.2 Technical

- Participated in CalSAWS Weekly Tech Sync Meeting on May 1, 2023
- Participated in Collections, Fraud, & Task Management Review on May 1, 2023
- Participated in SCRB Meeting on May 2, 2023
- Participated in Section Directors Meeting on May 2, 2023
- Participated in App Dev meeting on May 2, 2023
- Participated in Consortium FinOps meeting on May 2, 2023
- Participated in DBCR/CTCR Review meetings on May 2 and 4, 2023
- Participated in Tech Change Advisory Board (CAB) meeting on May 3, 2023
- Participated in Greenlight Approval - 23.05.07 Release meeting on May 4, 2023
- Participated in Weekly meeting for Architecture discussion on May 4, 2023
- Participated in May Performance Test Load Profile Discussion on May 5, 2023
- BenefitsCal
  - Participated in Scope Review of upcoming Releases meeting on May 1, 2023
  - Participated in the BenefitsCal Operations meeting on May 2, 2023
  - Participated in BenefitsCal DD&I / M&O review on May 2 and 4, 2023
  - Participated in CBOs as Person Accounts meeting on May 3, 2023
  - Participated in Transactions Failures Meeting
  - Continued reviewing BenefitsCal deliverables and release activities
- Batch
  - Participated in Batch Performance meeting on May 2, 2023
  - Participated in Fiscal interfaces and testing meeting on May 3, 2023
  - Participated in CalSAWS Batch – Weekly Roundup meeting on May 4, 2023
  - Participated in Analytics Batch Connect meeting on May 4, 2023
- CalWIN
  - Participated in Yellow Banner communication meeting on May 1, 2023

- Participated in 4A/3C Cutover Table Read meeting on May 1, 2023
- Participated in Wave 5 Sonoma County Initial Test Planning on May 1, 2023
- Participated in CalWIN Wave 4 TPOC meeting on May 2, 2023
- Participated in Pre-Green Light: Wave 4 County Prep meeting on May 3, 2023
- Participated in Wave 4 San Mateo County Functional File review on May 3, 2023
- Participated in Wave 4 San Diego County Functional File review on May 3, 2023
- Participated in CalWIN Wave 6 TPOC meeting on May 3, 2023
- Participated in Wave 5 Alameda County Initial Test Planning on May 4, 2023
- Participated in Stage Gate Review meeting on May 5, 2023
- Participated in Wave 3 Post-Implementation County and Project Ops Calls
- Participated in Wave 3 Executive Status Calls

► Central Print
- Continued to review the Gainwell System Security Plan
- Participated in CalSAWS Central Print Status Meeting on May 1, 2023

► Contact Center
- Participated daily in on-site support at Orange County
- Participated in CalSAWS Contact Center Management Call on May 1, 2023
- Participated in LA Call Flow Design Documentation review on May 1 and 5, 2023
- Participated in NexTalk TTY options for Amazon Connect on May 2, 2023
- Participated in Worker Facing VA Design Sessions on May 2 and 4, 2023
- Participated in CalSAWS Contact Center Review on May 3, 2023
- Participated in AWS/CalSAWS Contact Center meeting on May 4, 2023
- Participated in CalSAWS VA Team Weekly Check-In on May 4, 2023

► General Assistance/General Relief (GA/GR)
- Participated in scheduled meetings

► Security
- Reviewed Application Vulnerabilities Finding from SAST & DAST on May 3, 2023
- Participated in CalSAWS / ForgeRock CSOM sync meeting on May 3, 2023
- Participated in Security Risk Management Group Discussion on May 4, 2023
- Participated in SSP Review Process Working Session on May 5, 2023

► Service Management
- Participated in scheduled meetings

► Lobby Management
- Participated in Integrated Lobby Management Touchpoint on May 2, 2023
- Reviewed Ventura County Lobby Management Configuration on May 3, 2023
- Participated in Lobby Support Management Updates on May 4, 2023
- Participated in Contra Costa Kiosk & Lobby Tablet Flow Design on May 4, 2023

1.3.3 Imaging

► Participated in the Imaging Migration Status meeting on May 2, 2023
► Participated in San Diego Document Migration Check-In on May 2, 2023
► Participated in Monthly Data Review for Hyland on May 2, 2023

1.3.4 Conversion

► Participate in Daily Wave 3 Post-Implementation Project production calls
► Monitored Wave 2 and 3 post-cutover county defects and priorities

- Monitored Wave 4 CDV findings
- Monitored and support UAT2 security profile maintenance activities
- Participated in 4A/3C Cutover-Table Read on May 1, 2023
- Participated in CalWIN Conversion Week Look ahead on May 1, 2023
- Participated in Collections, Fraud & Task Management meeting on May 1, 2023
- Participated in Orange GAGR questions on May 1, 2023
- Participated in an Alameda Alignment Pre-Meet on May 2, 2023
- Participated in Defect Strike Team on May 2 and 4, 2023
- Participated in Conversion SCRs meeting on May 2, 2023
- Participated in Review Potential Fact Sheet Topics on May 3, 2023
- Participated in Pre-Green Light: Wave 4 County prep phase on May 3, 2023
- Participated in CalWIN Document Migration meeting on May 3, 2023
- Participated in Ancillary Conversion Support for Task Management on May 4, 2023
- Participated in Wave 3 Yellow Banner clarification meeting on May 4, 2023
- Participated in Stage Gate Review preparation and Priority meeting on May 5, 2023

1.3.5 Functional

- M&O
  - Participated in CalSAWS Test Daily Connect meetings
  - Participated in MC SCR Touchpoint Meeting on May 3, 2023
  - Participated in the following design meetings:
    - CR 165890 - ROP Batch Phase II
    - CR 200352 - 2024 Renewals
    - CR 200353 - Notices Updates for R23.9
    - CR 223157 - Negative Actions - Updates to Exchange eligibility
    - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
    - CR 228985 - Design Change Request (DCR) for R24.2
    - CR 230777 - Consumers with No SSN Accelerated Enrollment Review
  - Reviewed thirty-three (33) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.07	1
22.09	1
22.11	1
23.01	1
23.03	7
23.05	4
23.07	7
23.09	5
RWR	5
TBD	1

Grand Total	33

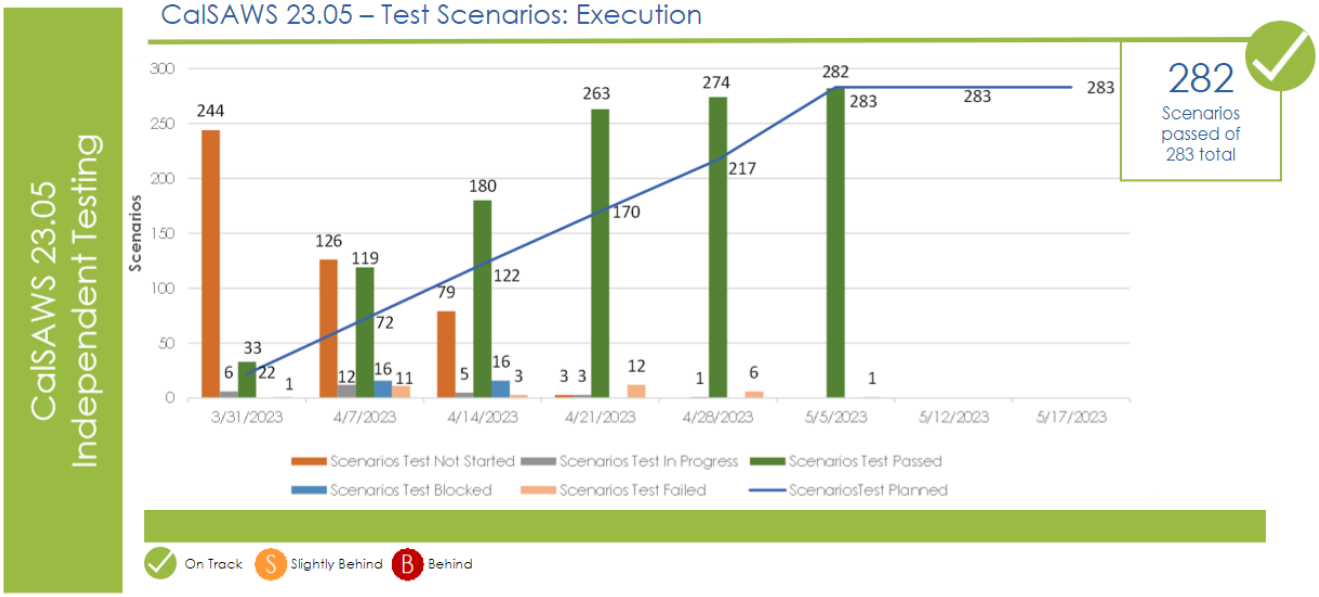
- General Assistance/General Relief (GA/GR)
  - Monitored GA/GR SCRs
  - Participated in the GA/GR Correspondence Web Services discussion
- BenefitsCal
  - Participated in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting on May 1, 2023
  - Participated in the BenefitsCal Operation Review meeting on May 2, 2023
  - Participated in the DD&I and M&O reviews on May 2 and 4, 2023
  - Participated in the March Monthly Comments meeting on May 2, 2023
  - Participated in the CA-259732 Update Case Linking to Use Full Social Security Number Discussion meeting on May 3, 2023
  - Participated in the BenefitsCal Weekly PM Standup meeting on May 3, 2023
  - Participated in the CBOs as Person Accounts meeting on May 3, 2023
  - Participated in the Get CalFresh Parity List Bi-Monthly Meeting (CDSS/CalSAWS/CWDA) meeting on May 3, 2023
  - Reviewed and confirmed agreement with comment resolutions for these work products:
    - BenefitsCal Monthly M&O Report for March 2023
    - BenefitsCal Monthly Status Report for March 2023

1.3.6 Test

- CalSAWS Release 23.07
  - Received scorecard approval from Consortium on May 1, 2023
- CalSAWS Release 23.05
  - Continued Test Execution
  - Continued defect retesting
  - Continued production defect review activities

Table 1-7 – CalSAWS 23.05 Independent Test Progress

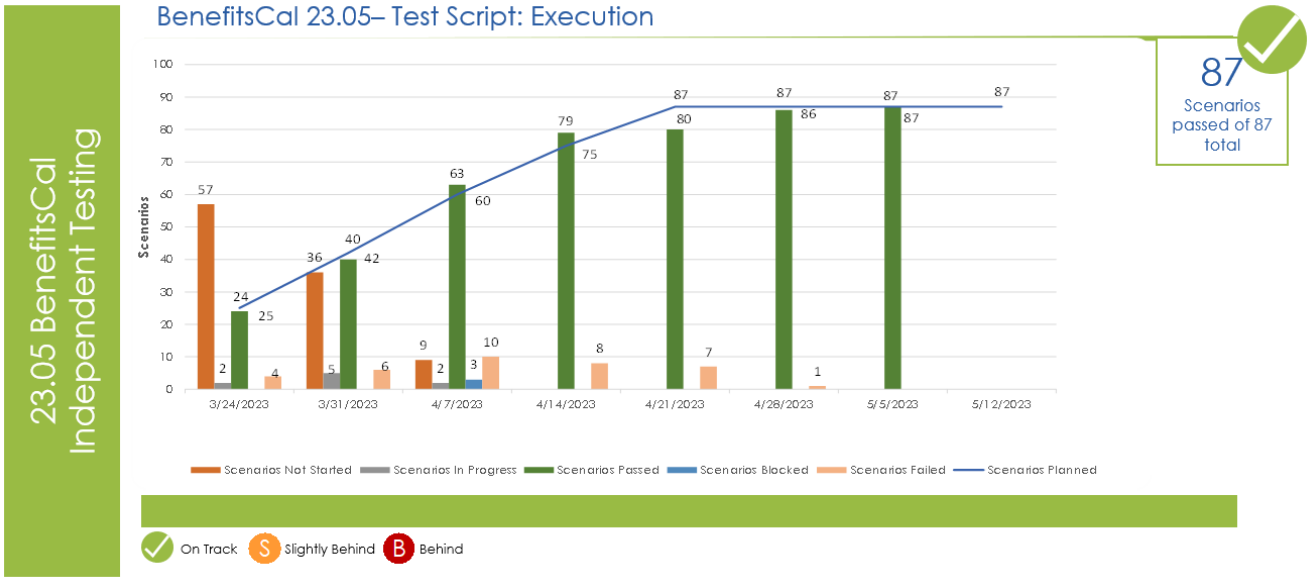
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.05 - ClearBest QA Independent Test Results	283	0% (0)	0% (0)	99% (282)	1% (1)	0% (0)



- BenefitsCal Activities
  - Identified QA verification scope for BenefitsCal 23.05.09 release
  - Started QA verification of BenefitsCal 23.05.09 items set to "UAT Deployed" status
  - Completed Independent Test execution on BenefitsCal 23.05 Major Release
  - Monitored Independent Test execution for BenefitsCal 23.05 Major Release
  - Continued QA verification of BenefitsCal 23.05.25 "UAT Deployed" status
  - Monitored BenefitsCal 23.05.25 Monthly Release for M&O and M&E updates

Table 1-8 – BenefitsCal 23.05 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
BenefitsCal 23.05 - ClearBest QA Independent Test Results	87	0% (0)	0% (0)	100% (87)	0% (0)	0% (0)



- ► Priority Release / RWR Activities
  - o Monitored priority releases/RWR defects and SCR test activities
- ► Other Consortium Support Test Activities
  - o Monitored test support for priority releases
  - o Participated in Integrated Test Team meeting on May 2, 2023
  - o Participated in Interface Team Touchpoint/RACI Meeting on May 2 and 4, 2023
  - o Participated in Wave 3 State and Fiscal Reports meeting on May 4, 2023
  - o Participated in Review of Greenlight Approval for 23.05.07 Release

1.3.7 Implementation

- ► CalSAWS Maintenance and Operations (M&O)
  - o Participated in weekly Training Touchpoint meeting on May 2, 2023
- ► CalWIN Implementation Support Services (ISS)
  - o Participated in Wave 3 Post-Implementation Project Production Calls
  - o Participated in Wave 3 Post-Implementation Internal Status Calls
  - o Participated in Wave 3 Post-Implementation County Operations Calls
  - o Participated in Wave 3 Post-Implementation Executive Status Calls
  - o Confirmed comment resolutions for Deloitte FDEL 11.02 CalWIN ISS County Wave Implementation Completion Report – Wave 2 on May 1, 2023
  - o Provided Post-Implementation onsite floor support in Orange, Santa Barbara, and Ventura May 1 - 5, 2023
  - o Participated in JPA Retrospective Review on May 1, 2023
  - o Participated in Sandbox Demo for Wave 5 and 6 Change Network on May 1, 2023
  - o Prepared for Wave 6 Change Discussion Prep Sessions on May 1, 2023
  - o Participated in Wave 4 T-3 Survey Results Review on May 1, 2023

- Participated in Weekly ISS Implementation Manager Touchpoint on May 1, 2023
- Participated in Weekly Implementation Team meeting on May 1, 2023
- Participated in Solano Configuration Working Session on May 1 - 4, 2023
- Reviewed Sacramento DWP Comment Resolutions on May 2, 2023
- Reviewed Risk 262.4 with ISS and Regional Managers on May 2, 2023
- Participated in CalSAWS CNC County Spotlight on San Mateo on May 2, 2023
- Prepared for Wave 6 Change Discussion Prep Session on May 2, 2023
- Participated in Wave IPOC Strike Team Recommendations on May 2 and 4, 2023
- Participated in Pre-Green Light: Wave 4 County Prep Phase on May 3, 2023
- Participated in Wave 3 Go-Live Debrief/Lessons Learned session on May 3, 2023
- Participated in Wave 2 Jira Dashboard Outstanding Issues from W2 Issue Tracker discussion on May 3, 2023
- Participated in Review of Potential Fact Sheet Topics on May 3, 2023
- Participated in TOSS & IPOC Meeting: Sacramento County on May 4, 2023
- Participated in OCM Leads Meeting on May 4, 2023
- Participated in OCM Executive meeting on May 4, 2023
- Participated in Wave 4 Gap Analysis Walkthrough on May 4, 2023
- Participated in Wave 5 PPOC Checkpoint for Change Discussion on May 4, 2023
- Reviewed San Mateo T-3M Change Readiness Survey Results on May 5, 2023
- Participated in TOSS & IPOC Meeting: San Mateo County on May 5, 2023

► Release Management
- Completed SCR reviews for the 23.05 Release

1.3.8 OCAT

► Continued reviewing the OCAT System Security Plan (SSP) 2023 Annual Update
► Submitted comments on the OCAT System Documentation Deliverable (SDD) 2023 Annual Update

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

► Participate in Wave 3 Post-Implementation Project, County, and Executive Calls
► Participate in CalSAWS PMO Status meeting on May 9, 2023
► Participate in Monthly Imaging SLA Review on May 9, 2023
► Participate in the Imaging Migration Status meeting on May 9, 2023
► Participate in CalSAWS Section Directors' meeting on May 9, 2023
► Present QA Status update for Monthly CalSAWS IT Report meeting on May 10, 2023
► Participate in the OCAT Operations and Release Meeting on May 10, 2023
► Participate in Green Light: Wave 4 County Prep Phase on May 10, 2023
► Participate in CalSAWS Batch Performance review on May 10, 2023
► Participate in CalSAWS JPA Board meeting on May 12, 2023
► Strike Teams, Retrospectives & Collaboration Model
- Develop & distribute JPA Wave 2 retrospective presenter outline on May 8, 2023
- Participate in BenefitsCal Collaboration Model Clarification on May 8, 2023
- Finalize Wave 2 retrospective PSC agenda and slide updates on May 11, 2023

- Develop & distribute Stakeholder retrospective session scope outline for team review on May 12, 2023

1.4.2 Technical

- Participate in CalSAWS Weekly Technical Meeting on May 8, 2023
- Participate in Collections, Fraud, & Task Management Review on May 8, 2023
- Participate in 23.05 Project Integrated Readiness Areas - T-2 Integrated Readiness Status meeting on May 8, 2023
- Participate in Monthly SLA Review for CalSAWS meeting on May 9, 2023
- Participate in App/Dev meeting on May 9, 2023
- Participate in Section Directors Meeting on May 9, 2023
- Participate in Consortium Financial Operations meeting on May 9, 2023
- Participate in DBCR/CTCR Review meetings on May 9 and 11, 2023
- Participate in Weekly CalSAWS Leadership meeting on May 10, 2023
- Participate in Weekly CalSAWS/AWS – Sync meeting on May 10, 2023
- Participate in Tech Change Advisory Board (CAB) meeting on May 10, 2023
- Participate in Monthly CalSAWS IT Report Meeting Series on May 10, 2023
- Participate in Environment Integration/Management Review on May 11, 2023
- Participate in CalSAWS JPA Board of Directors Meeting on May 12, 2023
- BenefitsCal
  - Participate in Scope Review of upcoming Releases on May 8, 2023
  - Participate in BenefitsCal Operations meeting on May 9, 2023
  - Participate in ForgeRock BenefitsCal Improvements meeting on May 9, 2023
  - Participate in BenefitsCal DD&I and M&O meetings on May 9 and 11, 2023
  - Participate in Application Transfer meetings
  - Continue reviewing BenefitsCal deliverables and release activities
- Batch
  - Participate in EICT State Interface Partner Testing meeting on May 8, 2023
  - Participate in Batch Performance meeting on May 10, 2023
  - Participate in Batch Weekly Roundup on May 11, 2023
- CalWIN
  - Participate in Wave 3 Post-Implementation Project and County Operations Call
  - Participate in Wave 3 Executive Status Call
  - Participate in CalWIN Conversion Week Look Ahead meeting on May 8, 2023
  - Participate in Wave 5 Fresno County Initial Test Planning meeting on May 8, 2023
  - Participate in Wave 6 San Francisco County Initial Test Planning on May 9, 2023
  - Participate in Wave 4A County Prep and 3C Clickthrough Meeting on May 9, 2023
  - Participate in Cutover (3C/4A) Stage Gate Review meeting on May 10, 2023
  - Participate in Wave 4 County Prep Phase Green Light Meeting on May 10, 2023
  - Participate in Wave 6 Sacramento County Initial Test Planning on May 10, 2023
  - Participate in Wave 6 San Luis Obispo County Initial Test Planning on May 11, 2023
  - Participate in CalWIN Wave 5 - TPOC meetings on May 11, 2023
- Central Print
  - Participate in CalSAWS Central Print - Status Meeting on May 8, 2023
- Contact Center
  - Participate in CalSAWS San Diego Contact Center Discussion on May 9, 2023

- Participate in Tulare CSC Support Meeting on May 9, 2023
- Participate in CalSAWS Los Angeles Contact Center Discussions on May 9, 2023
- Participate in Worker Facing VA Design Sessions on May 9 and 11, 2023
- Participate in Fresno County CalSAWS IVR-Contact Center Design on May 9, 2023
- Participate in CalSAWS San Joaquin County Roll-Out of eCCP on May 9, 2023
- Participate in Solano County CalSAWS IVR-Contact Center Design on May 10, 2023
- Participate in CalSAWS Merced County Roll-Out of eCCP on May 10, 2023
- Participate in Santa Cruz CalSAWS IVR-Contact Center Design on May 10, 2023
- Participate in CalSAWS Contact Center Discussion on May 10, 2023
- Participate in Placer CSC Support Meeting on May 10, 2023
- Participate in CalSAWS Voice Bots/RPA Weekly Check-In on May 11, 2023
- Participate in AWS/CalSAWS Contact Center meeting on May 11, 2023
- Participate in CalSAWS VA Team Weekly Check-In on May 11, 2023
- Participate in Contact Center Team Meeting on May 12, 2023

► General Assistance/General Relief (GA/GR)
- Participate in GA/GR meetings

► Security
- Participate in Application Security Findings meeting on May 10, 2023
- Participate in Security Status Meeting on May 12, 2023

► Service Management
- Participate in Wave 4 - CalSAWS ServiceNow/Delegated Admin/CalSAWS Helpdesk Q&A Session on May 11, 2023
- Participate in ServiceNow Process Improvement Stakeholders Meeting on May 11, 2023

► Lobby Management
- Participate in Integrated Lobby Management Touchpoint on May 9, 2023
- Reviewed Ventura County Lobby Management Configuration on May 10, 2023
- Participate in Contra Costa Kiosk & Lobby Tablet Flow Design on May 11, 2023
- Participated in Lobby Support Management Updates on May 11, 2023
- Participate in Santa Clara Lobby Kiosks Deployment/Go-Live working session on May 12, 2023

1.4.3 Imaging

► Participate in the Imaging Migration Status meeting on May 9, 2023
► Participate in San Diego Document Migration Check-In on May 9, 2023

1.4.4 Conversion

► Participate in Daily Wave 3 Post-Implementation Project production calls
► Monitor Wave 2 and 3 post-cutover county defects and priorities
► Monitor Wave 4 CDV findings
► Monitor and support UAT2 security profile maintenance activities
► Prepare for Wave 5 County Data Validation
► Participate in Alameda Alignment meeting on May 8, 2023
► Participate in Wave 4 Automated Security Assignments sessions on May 8, 2023
► Participate in Foster Care Main Payroll meeting on May 8, 2023
► Participate in CalWIN Conversion Week Look ahead on May 8, 2023

- Participate in 4A/3C Clickthrough Kickoff meeting on May 9, 2023
- Participate in the GLP Strike team on May 9 and 11, 2023
- Participate in Conversion SCRs meeting on May 9, 2023
- Participate in Review Potential Fact Sheet Topics on May 10, 2023
- Participate in Cutover 3A/2C Stage Gate review meeting on May 10, 2023
- Participate in Green Light: Wave 4 County prep phase on May 10, 2023
- Participate in Overlapping Recovery Accounts meeting on May 10, 2023
- Participate in Ancillary Conversion Support for Task Management on May 11, 2023
- Participate in Wave 6 Monthly IPOC meeting on May 11, 2023

1.4.5 Functional

- M&O
  - Participate in SAWS Test Daily Connect
  - Participate in MC SCR Touchpoint Meeting on May 10, 2023
  - Participate in WDTIP: State Interface Meeting on May 10, 2023
  - Participate in the following design meetings:
    - CR 165890 - ROP Batch Phase II
    - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
    - CR 200352 - 2024 Renewals
    - CR 213539 - BPM Workflow Improvements II
    - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
    - CR 228985 - Design Change Request (DCR) for R24.2
    - CR 230777 - Consumers with No SSN Accelerated Enrollment Review
    - CR 232307 - ROP BOT
    - CR 233034 - Inclusion of Reasonable Explanation to CalHEERS
- General Assistance/General Relief (GA/GR)
  - Monitor GA/GR SCRs
  - Participate in weekly GA/GR Correspondence Web Services discussion
- BenefitsCal
  - Participate in the BenefitsCal - Collaboration Model Clarification on May 8, 2023
  - Participate in the BenefitsCal Weekly PM Standup meeting on May 10, 2023
  - Monitor development progress for the CalWORKS Time Clocks function due to CalSAWS and ForgeRock dependencies
  - Monitor GROW/WTW Collaborator requirement status
  - Participate in the Daily Transaction Failures meetings
  - Participate in the combined DD&I and M&O check-in meetings
  - Participate in the BenefitsCal Operation Review weekly meeting
  - Participate in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting

1.4.6 Test

- CalSAWS Release 23.07
  - Begin test preparation activities

- CalSAWS Release 23.05
  - Continue test execution
  - Continue defect retesting
  - Conduct production defect review activities
- BenefitsCal Activities
  - Communicate QA Verification status for BenefitsCal 23.05.09 Release
  - Monitor BenefitsCal 23.05 Major Release for M&O and M&E updates
  - Continue QA verification of BenefitsCal 23.05.25 Monthly Release items set to "UAT Deployed" status
  - Monitor BenefitsCal 23.05.25 Monthly Release for M&O and M&E updates
- Priority Release / RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- Other Consortium Support Test Activities
  - Participate in 23.05 Project Integrated Readiness Areas - T-2 Integrated Readiness Status meeting on May 8, 2023
  - Participate in Integrated Test Team meeting on May 9, 2023
  - Participate in PIT RACI meeting on May 9, 2023
  - Participate in Test Touchpoint meeting on May 10, 2023
  - Participate in Wave 3 State/Fiscal Reports meeting on May 11, 2023
  - Participate in CalSAWS - State and Fiscal Reports meeting on May 11, 2023

1.4.7 Implementation

- CalSAWS Maintenance and Operations (M&O)
  - Participate in weekly Training Touchpoint meeting on May 9, 2023
- CalWIN Implementation Support Services (ISS)
  - Participate in Wave 3 Post-Implementation Project Production Calls
  - Participate in Wave 3 Post-Implementation Internal Status Calls
  - Participate in Wave 3 Post-Implementation County Operations Calls
  - Provide virtual support in Orange, Santa Barbara, and Ventura on May 8 - 12, 2023
  - Prepare for Wave 5 and 6 Change Network meeting on May 8, 2023
  - Participate in Weekly ISS Implementation Manager Touchpoint on May 8, 2023
  - Participate in Weekly Implementation Team meeting on May 8, 2023
  - Participate in CalWIN ISS Standup Meeting on May 8, 2023
  - Participate in Sacramento County Change Discussion Prep on May 8, 2023
  - Participate in San Francisco County Change Discussion Prep on May 9, 2023
  - Participate in San Luis Obispo County Change Discussion Prep on May 9, 2023
  - Participate in Waves 5 and 6 Change Network meeting on May 9, 2023
  - Participate in CalSAWS Webcast on CalSAWS Release 23.05 on May 9, 2023
  - Participate in Fresno County Configuration Working Session on May 10, 2023
  - Participate in OCM Leads meeting on May 10, 2023
  - Review Potential Fact Sheet topics working session on May 10, 2023
  - Prepare for County Prep Green Light Meeting – Wave 4 on May 10, 2023
  - Participate in Wave 4 Monthly IPOC meeting on May 10, 2023
  - Reviewed Santa Cruz T-3M Change Readiness Survey Results on May 10, 2023
  - Participate in Wave 6 Change Discussion Prep Session Dry-Run on May 11, 2023
  - Participate in Sonoma County Configuration Kickoff on May 11, 2023
  - Participate in TOSS & IPOC Meeting: Solano County on May 11, 2023

- Participate in Wave 6 Monthly IPOC meeting on May 11, 2023
- Participate in Solano T-3 Change Readiness Survey Results on May 11, 2023
- Participate in OCM Exec Team Leads meeting on May 11, 2023
- Participate in OCM Advisor Touchpoint on May 11, 2023
- Conduct Weekly QA Implementation Team meeting on May 12, 2023
- Participate in Weekly Risk Review meeting on May 12, 2023

► Release Management
- Participate in 23.05 Project Integrated Readiness Areas – T-2 Integrated Readiness Status meeting on May 8, 2023

1.4.8 OCAT

► Continue collaborative discussions with the OCAT Team on the OCAT SSP 2023 Annual Update
► Continue to collaborate with the OCAT Team to review, discuss, and resolve responses to QA comments on the OCAT SDD 2023 Annual Update
► Participate in the OCAT Operations and Release Meeting on May 10, 2023

1.5 Deviations from Plan/Adjustments

► None