CalSAWS | Policy Update



ACL 21-141 Out of State Approved Relative Caretaker (ARC)Payments

Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details
ACL 21-141 Effective 1/2/2022	SCR CA-231865 Test Release 23.05	PPM 61043 PPM 61884 Implemented Release 71 11/2022	In accordance with Assembly Bill 153, the ARC program has been expanded to include payments on behalf of children/Non Minor Dependents (NMDs) in out-of-state placements with relatives when the children/NMDs are not eligible for AFDC-FC. CalSAWS Update: Update the foster care eligibility determination benefit calculation (EDBC) for determining ARC aid codes to include payments on behalf of children/NMDs in out-of-state placements with relatives when the children/NMDs are not eligible for AFDC-FC. County Business Process Impact: Inform staff about the policy change and the CalSAWS change. CalWIN Update: Partial automation implemented in CalWIN to pass out-of-state ARC/NMD placements effective 01/01/2022, also includes a County workaround solution. County Business Process Impact: Inform staff about the policy change and the CalWIN change.

BenefitsCal Release of Information (ROI)

Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details
Draft ACL provided on 2/7/2023	SCR CA-239907 Test Release 23.05 BenefitsCal SCR CMSP-31678 Test Release 23.05	No CalWIN Impact	Release of Information (ROI) feature is being added to BenefitsCal Self Service portal. This feature will allow the applicant/recipient to release their case information to a Community Based Organization (CBO) through the BenefitsCal. CalSAWS Update: Below is a summary of CalSAWS changes: Create several APIs that will retrieve CBO ROI information from BenefitsCal Add the CBO ROI form to the Template Repository in CalSAWS Create an online search page that allows a worker to view, add/create, and edit ROI detail records Create an ROI detail page that displays the CBO ROI information entered by the worker or created through the Self-Service portal API Create a series of online pages that will allow the User to search for the CBO identified by the Customer by making a call to ForgeRock webservice. Update the Case Summary page to display the CBO name for the Customer's active CBO ROIs, for the County Create an automatic Journal Entry when an Approved, Pending or Revoked ROI status is received via the API Create a Self-Service Portal (SSP) – Community Base Organization (CBO) Release of Information (ROI) job aid. Note: The job aid was sent to the counties via CIT 0110-23.

BenefitsCal Release of Information (ROI)

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Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details	
Draft ACL provided on 2/7/2023	SCR CA-239907 Test Release 23.05 BenefitsCal SCR CMSP-31678 Test Release 23.05	No CalWIN Impact	Provide an online process for customers to request an ROI to release to a CBO specific case information Allow customers to select the type of information they want to release Allow customers to select which programs to release information for Create the process to automatically approve the ROI when customer information matches case details information Provide a listing of all ROIs a customer has submitted to show the customer who they have provided their information Allow the customer to select between 1 and 365 days to release the information Show the customer a listing of CBOs that have been approved to have an ROI -Continued on next slide-	
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BenefitsCal Release of Information (ROI)

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Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details		
Draft ACL provided on 2/7/2023	SCR CA-239907 Test Release 23.05 BenefitsCal SCR CMSP-31678 Test Release 23.05	No CalWIN Impact	 BenefitsCal Update: For CBOs, provide a listing of all customer approved ROI Display the customer case information that has been released including a detail page with specific data released by the customer Display the length of time the ROI was requested by the customer For customer who want to submit the ROI manually, the ROI form will be available to download, complete and submit through Document upload CBOs will be able to upload the document on behalf of the customer through their document upload process County Business Process Impact: Train staff on the ROI policy. Share the CalSAWS/BenefitsCal ROI system change materials including the Job aid. 		

Suspend Transitional Nutrition Benefit Recertifications

Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details
November 2023 ACL 21-131	SCR CA-232171 Implemented Release 21.07 Priority (10/8/21) SCR CA-232609 Committee Review Release 23.09	PPM #59866 Implemented October 2021 off-cycle	The final State budget includes a proposal to pause Transitional Nutrition Benefit (TNB) Recertifications (RC) to allow time for SAWS to modify the TNB RC cycle from 6 months to 12 months and expands the reinstatement timeframe from 30 days to 90 days from the date of the TNB discontinuance. On 8/23/2021, CDSS approved the SAWS implementation plan listed below. CalSAWS Update: The following processes will be suspended effective for the November 2021 TNB RCs: TNB 4 generation batch job TNB 5 Generation batch job Recertification Discontinuance batch job TNB Skipped issuance for not received or incomplete RC County Business Process Impact: For TNB RCs due in November 2021 and ongoing, inform staff not to discontinue TNB recipients for not completing a RC, due to the TNB RC suspension. For more details refer to CIT 0317-21. -Continued on next slide-

Suspend Transitional Nutrition Benefit Recertifications

Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details
November 2023 ACL 21-131	SCR CA-232171 Implemented Release 21.07 Priority (10/8/21) SCR CA-232609 Committee Review Release 23.09	PPM #59866 Implemented October 2021 off-cycle	CalWIN Update: The final 2021-2022 state budget approved pausing recertification to allow time to automate switching the recertification cycle from 6 months to 12 months and expanding the reinstatement timeframe from 30 days to 90 days from the date of the TNB discontinuance with trailer bill language. This change will suspend the TNB recertification for 24 months prior to client correspondence generating. Target to run process on 10/10/2021 as a special process. Refer to CIT #10-5368, issued 10/7/2021. County Business Process Impact: Lists will be provided to counties for reference.

Able-Bodied Adults Without Dependents (ABAWD)

Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details
ACL 19-93 ABAWD Handbook 2.0 ACL 20-18	SCR CA-212650 Implemented SCR CA-214411 Implemented SCR CA-207637 Phase III Implemented SCR CA-215950 New Release 23.11	PPM #46539 Implemented 8/2018 PPM #47411 Implemented 8/2018 PPM #51360 Implemented 8/2019 PPM #52397 Implemented R60 (2/20) PPM #54056 Implemented March 2020 PPM #54055 Implemented February 2020 PPM #54084 Implemented March 2020	 CalSAWS Update: Add an ABAWD Requirement Summary page, which provides details related to a person's ABAWD Status Add functionality to automatically determine whether an ABAWD has met work requirements Modify the ABAWD Determination batch process to detect changes in employment and activity hours Modify the ABAWD determination logic to treat an individual receiving Transitional CalFresh as a Non ABAWD The CalSAWS ABAWD job aid will be updated to account for changes in SCR CA-207637 CalSAWS County Business Impact: Inform county staff about the system changes in SCR CA-207637.

Able-Bodied Adults Without Dependents (ABAWD)

Policy Effective Date & State Policy Reference	CalSAWS Status	CalWIN Status	Implementation Details
ACL 19-93 ABAWD Handbook 2.0 ACL 20-18	SCR CA-212650 Implemented SCR CA-214411 Implemented SCR CA-207637 Phase III Implemented SCR CA-215950 New Release 23.11	PPM #46539 Implemented 8/2018 PPM #47411 Implemented 8/2018 PPM #51360 Implemented 8/2019 PPM #52397 Implemented R60 (2/20) PPM #54056 Implemented March 2020 PPM #54055 Implemented February 2020 PPM #54084 Implemented March 2020	 CalWIN Update: ABAWD functionality enabled for Alameda and Contra Costa as of 9/1/2019. Suppress the FX60 transactions until new criteria for starting the ABAWD time clock is programmed. Modify CalWIN to start the ABAWD time clock for non-exempt ABAWD individuals. Run special job to re-transmit FX20 and FX60 MEDS transactions once change is implemented. CalWIN functionality training available on Share CalWIN, recorded walk thru, user guide. CalWIN has opened three proposals for the new Federal Rule changes and anticipates others to support the new changes. ABAWD waiver for 11 CalWIN counties had been lifted and based on the Injunction the waivers were reinstated for Orange, Placer, Sacramento, San Diego, San Luis Obispo, Santa Barbara, Santa Cruz, Solano, Sonoma, Ventura and Yolo. CalWIN County Business Impact Counties will not have ABAWD information in MEDS when FX60 is suppressed. Receiving ABAWD counties will have to obtain Countable/Consecutive clock information from sending counties for ICTs.

Policy Update ACL 21-118 – CalFresh Over Issuance Compromise for Household with Elderly and/or Disabled Members

Policy Effective Date & State Policy Reference	CalsAWs	CalWIN Status	Implementation Details
Upon Completion of Automation ACL 21-118	CA-228466 Design Release 23.09	PPM 60416 Release 70 August 2022	CWDs will compromise Administrative Errors (AE) and Inadvertent Household Errors (IHE) claims for active and inactive households that include at least one elderly and/or disabled member. AE and IHE claims must be compromised according to household composition and participation status at the time of discovery. For more information refer to ACL 21-118. CalSAWS Update: This SCR is awaiting design to begin. CalSAWS County Business Impact: Unknown pending design completion for SCR CA-228466 CalWIN Update: Allow for CalFresh over issuances to be compromised and update the following Notices of Action: • CF 377.7B CalFresh Over issuance Notice for Inadvertent Household Errors (IHE) • CF 377.7B1 CalFresh Repayment Final Notice for Inadvertent Household Errors (IHE) • CF 377.3D3 CalFresh Over issuance Notice for County Administrative Error (AE) • CF 377.7D2 CalFresh Repayment Final Notice - County Administrative Error (AE)

ACL 21-123 Expectant Parent Payment

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN Status	Implementation Details
January 1, 2022 ACL 21-123	CA-231834 Build Release 23.07	No System Impact	ACL 21-123 introduces an expectant parent payment for pregnant minors and nonminor dependents (NMDs) three months prior to the expected due date, in accordance with Assembly Bill (AB) 153. This payment will be in addition to the infant supplement payment which begins the month of birth. CalSAWS Update: This SCR is awaiting design to begin. CalSAWS County Business Impact: Unknown pending design completion for SCR CA-23184 CalWIN Update: Counties will use the Non-System Determined Issuance (NSDI) process to issue these payments. CalWIN County Business Impact: Inform staff about the changes to the policy and how to issue the NSDI payments.

MEDIL I-22-01 Federal COVID PHE Additional Contact Requirement

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN Status	Implementation Details
Upon Automation in SAWS MEDIL I 22-01	CA-239741 Build Release 23.03 (Priority in May 2023)	PPM 61972 Implemented Release 69B 1/2022	If the beneficiary has not returned the annual renewal forms or has not otherwise provided all the requested information during the 60 days after the annual renewal form is sent, counties shall attempt to contact the beneficiary to request the needed information. As a best practice, counties are recommended to contact the beneficiary at least 30 days after sending the annual renewal form when no information has been received. This additional contact is being required as part of ongoing strategies to ensure individuals retain enrollment after the federal COVID-19 PHE ends. Calsaws Update: Update the Initial Medi-Cal (MC) automated reminder job generation date Update the MC Reminder Notice scheduling to trigger the 2nd MC Reminder Notice Update batch MC Discontinuance Sweep job and Non-MAGI Discontinuance Sweep job to look for 2nd MC Reminder Notice Calsaws County Business Impact: Inform staff about the changes to the policy and system.

MEDIL I-22-01 Federal COVID PHE Additional Contact Requirement

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN Status	Implementation Details
Upon Automation in SAWS MEDIL 1 22-01	CA-239741 Build Release 23.03 (Priority in May 2023)	PPM 61972 Implemented Release 69B 1/2023	CalWIN Update: CalWIN will modify to automate the additional annual renewal contact by mail and will auto trigger in batch an additional CSC 108 reminder letter 30 days after the renewal packet is sent. CalWIN County Business Impact: Inform staff about the changes to the policy and system.

System Change Requests

Supporting Continuous Coverage Unwinding Activities

Medi-Cal REs for Individuals Aged or will Age out of YAE

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Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS MEDIL I 22-34	CA-250288 Implement ed Release 23.03	PPM 63440 March 2023 off-cycle	During the federal COVID-19 PHE, the Department of Health Care Services (DHCS) used various program flexibilities to respond to the pandemic and provide continuous access to care for millions of Californians. As part of the federal continuous coverage requirements, DHCS maintained ongoing Medi-Cal coverage for young adults who were conferred state-only full scope Medi-Cal under the Young Adult Expansion (YAE), and who would have otherwise lost their Medi-Cal eligibility due to aging out at 26 years of age during the PHE. CalSAWS Update: Advance the Medi-Cal RE Due date for Individuals Aged or will Age out of YAE Cases with Non-MAGI Medi-Cal only with an RE Due Date 06/2023-12/2023, reset the RE Due Date to 01/31/2024 Cases with at least one MAGI Medi-Cal individual with an RE Due Date 06/30/2023-01/31/2024, reset the RE Due Date to 02/2024-5/2024; spread out the cases evenly for each month Create a journal to document the reset CalSAWS County Business Impact: Inform staff about the system changes in this SCR. CalWIN Update: Renewal due dates for Medi-Cal cases consisting of YAE age-out individuals who have turned 26 during the continuous coverage period (March 2020 – March 2023) or will become 26 in the continuous coverage unwinding period (April 2023 – May 2024) are to be extended to the end of the continuous coverage unwinding period, from January to May 2024. CalWIN County Business Impact: CalWIN sent CIT 02-5918 informing counties of the Continuous Coverage Unwinding policy and system changes.

Begin Medi-Cal Continuous Coverage Unwinding

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS MEDIL I 23-02	CA-255195 Implemented Release 23.03	PPM 62623 February 2023 off-cycle	 MEDIL I 23-02 is to inform counties of updated federal legislation that provides an end date to the continuous coverage requirement enacted as a result of the Novel Coronavirus Disease 2019 (COVID-19) federal Public Health Emergency (PHE). CalSAWS Update: Turn on effective dated rules from CA-214453 Clear overdue pending verifications for Medi-Cal only cases Turn on the DHCS CMS Unwinding Eligibility and Enrollment Monthly Report CalSAWS County Business Impact: Inform staff about this policy change and the system changes in this SCR. CalWIN Update: Past due VCL clearance process will take place starting with June 2023 renewals. Batch discontinuance for failure to complete annual redetermination will be allowed and authorized starting with June 2023 renewals unless renewal forms are received by the June NCO date. A SQL pack to insert the new special indicator is targeted for February Off Cycle Release (02/27/2023) (Proposal 63927) CalWIN County Business Impact: CalWIN County Business Impact: CalWIN Sent CIT 02-5918 informing counties of the Continuous Coverage Unwinding policy and system changes.

Enhance Text Messaging Functionality for MC RE Packets

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS	CA-255445 Implemented Release 23.03 Priority on 4/13/2023	PPM 64196 4/27/2023	The Department of Health Care Services (DHCS) launched the Medi-Cal renewal campaign, a broad and targeted public information, education, and outreach campaign to raise awareness among Medi-Cal members about the return of Medi-Cal redeterminations when the continuous coverage requirement. CalSAWS Update: Update the Customer Reporting Detail page (and the Customer Reporting Detail -Override-) to update the trigger for text messages upon status Update for "Received" and "Incomplete" for MC RE packets (Non-MAGI Packet, MAGI Packet, and Mixed MAGI Packet). Update the Automated Actions List page to add "MC" to "Form Incomplete", "Form Processed", and "Form Received" in the "Program(s)" field. Update the Automated Actions Detail page for "Form Incomplete", "Form Processed", and "Form Received" to include "MC" to the "Program(s):" field and MC RE Packets to the "Scenario:" field. Update the "Form Processed" text message batch job to include MC RE packets if the status was not updated to "Complete - EDBC Accepted" by 92. All other job logic will remain the same. CalSAWS County Business Impact: Inform staff about the system changes in this SCR.

Enhance Text Messaging Functionality for MC RE Packets

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS MEDIL I 22-01	CA-255445 Implemented Release 23.03 Priority on 4/13/2023	PPM 64196 4/27/2023	CalWIN Update: Inform MC beneficiaries about the steps necessary to maintain coverage after the expiration of COVID-19 public health emergency (PHE), during the Continuous Coverage Unwinding period effective April 1st, 2023. • MyBCW Banner Announcement for MC beneficiaries • Text campaign for MC beneficiaries about next steps necessary to maintain MC coverage • Will include text status of MC RE Packet "Sent", "Received", "Not Received", "Incomplete", and "Processed" CalWIN County Business Impact: Inform staff about the business changes

Turn on Batch Jobs for Medi-Cal Continuous Coverage Unwinding

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS MEDIL I 20-06 MEDIL I 23-02	CA-245109 Build Release 23.05	PPM 62623 Release 70	MEDIL I 23-02 is to inform counties of updated federal legislation that provides an end date to the continuous coverage requirement enacted as a result of the Novel Coronavirus Disease 2019 (COVID-19) federal Public Health Emergency (PHE). CalSAWS Update: Turn on batch jobs for Medi-Cal Continuous Coverage Unwinding (effective for RE Due Date 06/30/2023 or later). The following job will be turned on: • MAGI RE Negative Action Job (PB00CH204) • Non-MAGI RE Negative Action Job (PB00E182) • MAGI/Mixed RE Negative Action EDBC Sweep Job (PB00E121) • Failure to Provide FFY turning age 26 packet (PB00E1302) – LA county-only job CalSAWS County Business Impact: Inform staff about this policy change and the system changes in this SCR. CalWIN Update: Batch discontinuance for failure to complete annual redetermination will be allowed and authorized starting with June 2023 renewals unless renewal forms are received by the June NCO date. CalWIN County Business Impact: CalWIN Sent CIT 02-5918 informing counties of the Continuous Coverage Unwinding policy and system changes.

ACWDL 22-01-Updated MC 239 Disc NOA-Over Income and Not Otherwise MC Eligible

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS ACWDL 22- 01	CA-236888 Test Release 23.05	SR 672066 December 2022	ACWDL 22-01 updates the Notice of Action (NOA) language for individuals discontinued from Modified Adjusted Gross Income (MAGI) Medi-Cal due to being over the MAGI income limits and being transitioned to Covered California. CalSAWS Update: Update the MC 239 Disc NOA-Over Income and Not Otherwise MC Eligible to the new State version. CalSAWS County Business Impact: Inform staff about this policy change and the system changes in this SCR. CalWIN Update: CalWIN's version of the MC 239 Medi-Cal NOA is the NOD02 combined MC Discontinuance NOA, which updated the language for individuals discontinued from Modified Adjusted Gross Income (MAGI) Medi-Cal due to being over the MAGI income limits and being transitioned to Covered California. CalWIN County Business Impact: Inform staff about this policy change and the system changes in this SR.

End Resetting the Medi-Cal RE Due Dates per end of Continuous Coverage

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
Upon Automation in SAWS End of Continuous Coverage	CA-255097 New Release 23.05 (Priority in June 2023)	PPM 54598 PPM 55813 April 2023 off- cycle	During the federal COVID-19 PHE, the Department of Health Care Services (DHCS) used various program flexibilities to respond to the pandemic and provide continuous access to care for millions of Californians. As part of the federal continuous coverage requirements, DHCS implemented policy to maintain ongoing Medi-Cal coverage for Californians. CalSAWS Update: Stop the monthly database change request that completes and resets the Medi-Cal RE due month. Add a journal entry to the impacted cases CalSAWS County Business Impact: Inform staff about this policy change and the system changes in this SCR. CalWIN Update: Effective April 1st, 2023, PHE logic will be replaced by a new special indicator "Batch Exception – C COVID PHE" (PPM 62623). Individuals who fail to complete annual redetermination will be ineligible for Medi-Cal effective July 1st, 2023. CalWIN County Business Impact: CalWIN Sent CIT 02-5918 informing counties of the Continuous Coverage Unwinding policy and system changes.

Lists for Resuming Normal Business Operations for Continuous Coverage Unwinding

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN Status	Implementation Details
Upon Automation in SAWS End of Continuous Coverage	CA-245148 Build Release 23.06	PPM 55813 PPM 63440 3/2023 non- app release	During the federal COVID-19 PHE, the Department of Health Care Services (DHCS) used various program flexibilities to respond to the pandemic and provide continuous access to care for millions of Californians. As part of the federal continuous coverage requirements, DHCS implemented policy to maintain ongoing Medi-Cal coverage for Californians. CalSAWS Update: Provide DHCS with a recurring monthly list of young adult expansion (YAE) aged out individuals who were moved from Full Scope to Restricted during the continuous coverage unwinding. CalSAWS County Business Impact: None CalWIN Update: CalWIN Will continue to provide the monthly Medi-Cal Lists. Starting July 2023, data elements on both lists (PPM 55813) will be modified in accord with resumption of county normal eligibility processing activities. CalWIN County Business Impact: CalWIN Sent CIT 02-5918 informing counties of the Continuous Coverage Unwinding policy and system changes.

MEDIL I-22-01 Federal COVID PHE Additional Contact Requirement

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
End of Continuous Coverage MEDIL I 22-01	CA-250600 New Release 24.03	Not Applicable	If the beneficiary has not returned the annual renewal forms or has not otherwise provided all the requested information during the 60 days after the annual renewal form is sent, counties shall attempt to contact the beneficiary to request the needed information. As a best practice, counties are recommended to contact the beneficiary at least 30 days after sending the annual renewal form when no information has been received. This additional contact is being required as part of ongoing strategies to ensure individuals retain enrollment after the federal COVID-19 PHE ends. CalSAWS Update: Turn off the second Medi-Cal (MC) reminder notice batch job. Update the following batch jobs to no longer look for the second Medi-Cal reminder notice: Batch MC Discontinuance Sweep Non-MAGI Discontinuance Sweep Failure to Provide FFY turning age 26 packet Turn off the Non-MAGI Screening Packets (NMSP) logic to send NMSP during renewal even if a NMSP was sent for the same Soft Pause CalSAWS County Business Impact: None

Turn off Batch PHE Protections at conclusion of Continuous Coverage Unwinding

Policy Effective Date & State Policy Reference	CalSAWS	CalWIN	Implementation Details
End of Continuous Coverage MEDIL I 20-06 MEDIL I 23-02	CA-255279 New Release 24.05	Not Applicable	MEDIL I 23-02 is to inform counties of updated federal legislation that provides an end date to the continuous coverage requirement enacted as a result of the Novel Coronavirus Disease 2019 (COVID-19) federal Public Health Emergency. CalSAWS Update: • Turn off the Batch EDBC protections during the PHE entirely effective 07/01/2024 • Turn on mandatory Verification batches • Update the Non-MAGI Screening Packets(NMSP) to no longer generate during RE when is not new CalSAWS County Business Impact: Inform staff about the changes in this SCR.

CalSAWS Central Print Updates For Unwinding of Continuous Coverage

Description	Release Date	Status
Central Print will use yellow envelopes for MC RE packets starting 4/1/2023. The use of the yellow envelope will continue for 12 months, with a target end date of 3/31/2024.	April REs	Yellow envelopes ordered
Special renewal packet flyer insert: Flyer will be included in the MC RE packets, starting 4/1/2023, assuming the flyer is provided to CalSAWS Central Print by the end of February 2023. The addition of the flyer will continue for 12 month, ending 3/31/2024, pending confirmation of the end date.	April REs	Flyer received from DHCS