



[CA-257824] Online Help: Update JA e-Applications

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Connie Buzbee	Regulation Reference:		Created:	03/07/2023 11:02 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: JA e-Applications does not include information regarding Report a Change (RAC) applications that come from the Self-Service Portal.

Request: (Policy and Design) Add a new section for Report a Change (RAC) defining what the user will see in the System and how to process these.

1. Add a new section for Report a Change (RAC).
2. Define what the user sees in the System.
3. Define where to find the information in the System.
4. Outline the processing of these changes.

Recommendation: (Training Team): Upload changes for the following job aid to the LMS and Online Help: JA Self Service Portal (SSP) - e-Applications

Outreach Description: Update job aid

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	12
Translation :	0				



[CA-257272] Update Sonoma County response to CRFI 21-038 to receive School Lunch interface monthly

- Resolved: 03/28/2023 01:59 PM

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	61
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/27/2023 10:32 AM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-241251
Consortium Review Approval Date:					
Non-Committee Review:	Sheryl Eppler - Approved - 02/27/2023				
Expedite Approval:	Karen Rapponotti - Approved - 02/27/2023				
Current Design:	With SCR # CA-241251, a School Lunch interface was created for the CalWIN Counties. With CRFI 21-038, Sonoma opted to receive the School Lunch interface annually.				
Request:	Sonoma County is requesting to receive the School Lunch interface monthly.				
Recommendation:	Update Sonoma County School Lunch interface to run monthly. Create a Batch Property Change Request to update Sonoma School Lunch Writer job to run monthly.				
Outreach Description:	N/A.				
Alternative Procedure Description:	N/A.				
Operational Impact:	61				
Automated Test :	0	Batch/Interfaces :	31	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	25	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-256164] SCR - Humboldt County Site Changes - Project 1**

Team Responsible:	Tech Arch	Assignee:	Eric Prestwood	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Enhancement
Minor Version:	23.05.xx	Expedite Changes:	No	Estimate:	210
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	02/03/2023 10:07 AM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Grady Howe	Training Impacted:	[N/A]	Funding Source:	County Purchase
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	HM-01-2023
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Grady Howe on behalf of Laura Chavez on Feb 12, 2023

Expedite Approval: Current DTS POP model uses a non-optimized network connectivity for its connectivity to CalSAWS and C-IV Counties have a managed contact center (listed below) which acts as "Pseudo POP site" to route the counties traffic

Traffic destined to CalSAWS 67.21.40.128/25 would be routed through the Contact Center
 County traffic would use Vlan 20 as their gateway to CalSAWS
 County would be responsible for NATTING (same as any other POP)
 CalSAWS would have to "Allow list" the 100.64.x.x subnet to traverse through the managed L3 device

Request: Humboldt county has requested 3 changes to their existing County Site
 Humboldt's lease at Site 12001 (Contact Centre location) 215 4TH ST , EUREKA is expiring on March 31, 2023 and they require an alternate solution to prevent disruption of services.

 Project 1 : Site 12002 to be isolated from Site 12001

- Site 12002 will be reconfigured to have independent connectivity to CalSAWS
- Required for county users to retain access to CalSAWS Services.
 - Batch / SFTP re-configuration required
 - EDR not impacted as EDR servers are hosted in a site different from site 12001 or 12002
 - To be completed before March 31, 2023

- Site 12001 will be shut down and all connections from site will be terminated
- All managed workstations () and Servers (1 Domain Controller) to be decommissioned and moved to
 - Network devices and Servers – Scrubbed, Recovered and moved to Warehouse
 - Managed Workstations (County owned | CalSAWS Managed) – Handed over to County
 - Updates to Master Inventory
 - Network cleanup – to remove reference of IP Subnets used by Humboldt Managed Network

- Site 12003 made to act as a "tele-worker location" where county workers access CalSAWS core applications as follows
- working from home to use of County VPN
 - working from Offices to use of County backbone
 - All Contact Center agents to use Default CCP and access AWS Connect via County Internet

Recommendation: This is an Interim SCR (requirement gathering and Architecture) while the County purchase gets drafted and signed. (Design, Build, Test, Operate) will be required. This SCR is ONLY for expediting the changes and work required.

A separate County Purchase will be submitted if the work effort captured through this SCR is accepted)

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

210

Contact Centre users would use Default CCP in order to accept calls over the county managed internet.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	40	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	120
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-255713] SIRFRA 3833 Cal-OAR Phase 2 Logic Changes**

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Shining Liu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	353
Reporter:	Gingko Luna	Regulation Reference:	ACL 19-40	Created:	01/26/2023 09:57 AM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Welfare to Work/WPR]	Funding Source ID:	Cal-OAR
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Gingko Luna 1/31/2013
Expedite Approval: Michele Peterson, 2/23/23
Current Design: Issue #1 for variable 38

Employment created the same day with Appraisal but prior to timestamp of the Appraisal (i.e., Employment activity created on 5/3/22 at 10:17am and Appraisal activity created 5 min. later at 10:22am). System read the create date and timestamp, so the logic recognizes that the no next activity after Appraisal activity when Appraisal completed.

Issue #2 for variable 38

Questions from SAWS: The logic is checking for the activity with 'Active' status and Created Date is within 30 days of OCAT/Appraisal completion date. The cases that we reviewed had the most current Activity status 'Completed' or 'Closed', therefore, they were not picked up.

CalOAR 19D_variable 41 – WTW_V_EN – Related to Education Utilization Rate

The requirements of this measurement as documented in the Cal-OAR Data Element Specification "Enrolled within the measurement period" was not clearly defined. The current implementation will only capture individuals who are newly enrolled within a given measurement period, while the desire is for the field to capture individuals who are continuously enrolled through the measurement period.

Example of current implementation:

A person who is enrolled with begin date of 1/1/2022 and high-dated end date (i.e., is still enrolled) will be captured by the January 2022 - March 2022 report.

A person who is enrolled with begin date of 12/1/2021 and a high-dated end date (i.e., is still enrolled) will NOT be captured by the January 2022 - March 2022 report.

Request: Issue #1 for variable 38

Per our review of the example provided, please revise logic to ensure that an activity scheduled on the same day as appraisal, either before or after, be considered "the next activity" with appraisal, if it is created the same day as the appraisal completion.

Issue #2 for variable 38

The numerator for this measure is dependent upon the date that the activity was scheduled, not necessarily the status of the activity. As such, please revise logic to ensure that statuses such as 'closed' cases and 'completed' cases are included, provided that the created/scheduled date falls within the requisite 30-day time period. We acknowledge that a change request must be submitted on this item. In addition, for future clarification, can you

please clarify on the operable definition of "closed"? Does this mean the client completed the activity? Didn't complete the activity?

CalOAR 19D_variable 41 – WTW_V_EN – Related to Education Utilization Rate

Please revise logic such that variable 41 – WTW_V_EN captures those who are continuously enrolled through the measurement period, including those who are "carryovers" from the previous period.

Recommendation:

For variable 38 in Cal-OAR 19A:

- An activity scheduled on the same day as appraisal completion should be considered the "next activity" after the appraisal activity.
- "Closed" and "Completed" next activities should be included if the created or scheduled date is within 30 days of appraisal activity completion.

For variable 41 in Cal-OAR 19D:

- The variable should capture individuals who are continuously enrolled through the measurement period, as well as those who are "carryovers" from the previous period (e.g. begin date is before measurement period, but end date is after measurement period).

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate: 353

Automated Test :	0	Batch/Interfaces :	206	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	15
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	88	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255586] Online Help: Create New Job Aid for CBO ROI Functionality

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Dymas Pena	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/24/2023 08:48 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: There is no Job Aid for the New CBO ROI functionality.

Request: Create a new Job Aid for the CBO Release of Information (ROI) functionality being added to CalSAWS.

Recommendation: Add new job aid in Online Help and LMS.

Outreach Description: New Job Aid

Alternative Procedure Description: N/A

Operational Impact Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	15
Translation :	0				



[CA-255387] Update Solano County Positive Pay Interface to only run once daily

- Resolved: 03/28/2023 01:32 PM

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/18/2023 02:11 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: William Rodriguez (Solano) - Approved - 01/25/2023

Expedite Approval:

Current Design:

Positive Pay Interface runs up to four times daily. CRFI 20-001 identified how often the County would like to receive a Positive Pay interface.

Request:

Solano County would like to only receive one Positive Pay interface file daily.

Recommendation:

Update Solano County to only receive one Positive Pay Interface file per day, to be sent to the County between 11pm and 6am. This file will contain all Rush and Routine Warrants created, and all Cancellations since the last successful run of the Positive Pay file.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	5	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-255346] Update EDBC Sweep Batch 10 day logic to use the new Date table

Team Responsible:	Batch/Interfaces	Assignee:	Sri Muruganantham	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/18/2023 11:41 AM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/26/2023

Expedite Approval: Current Design: SCR CA-201813 added a new County Calendar page and County Dates table to allow each County to view County Holiday Dates and other important County Dates such as batch 10-day cutoff. SCR CA-201813 also updated the batch sweep and Fiscal logic to look at the batch 10-day cutoff dates in the new table.

Request: Update EDBC sweep logic for Foster Care programs that have exceeded their date of emergency assistance to determine 10-day date based on the batch 10-day cutoff date in the County Dates table instead of existing code table.

Recommendation: 1. Update FC Emergency Assistance Exceeded EDBC sweep logic (Job number PB00E122) to use the batch 10-day cutoff date in the new County Dates table.

Outreach Description: Alternative Procedure Description: Operational Impact: Estimate: 88

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255206] Provide Additional County Preparation and Post-Go Live Support for CalWIN Migration

Team Responsible:	Special Project	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Amy Gill	Change Type (SCR):	Enhancement
Minor Version:	23.05.31	Expedite Changes:	Production Deployment	Estimate:	5880
Reporter:	Amy Gill	Regulation Reference:		Created:	01/13/2023 03:10 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 1/19/2023

Expedite Approval: Karen Rapponotti on 1/19/2023

Current Design: Deloitte is the primary vendor responsible for managing the County Preparation and Post-Implementation Support phases for the CalWIN county migration to CalSAWS.

Request: The California Statewide Automated Welfare System (CalSAWS) Consortium has requested Accenture to provide additional support related to the migration of the Waves 2-4 CalWIN Counties to the CalSAWS System.

This SCR will be funded under the CalSAWS M&E budget unless additional funding becomes available. In the event that additional funding becomes available, a contract amendment or Change Notice will be executed to incorporate such funding and scope into the Agreement and the funding source for this SCR will be updated from CalSAWS M&E to other funding.

Recommendation: Accenture to provide additional support related to the migration of Waves 2-4 CalWIN Counties to the CalSAWS System by providing functional and technical information about the CalSAWS System to the migrating CalWIN Counties, the Consortium, and the Consortium's CalWIN implementation support services ("ISS") vendor.

This includes:

1. Providing functional and technical information to the Waves 2-4 migrating CalWIN counties during each wave's six-week County Preparation phase.
2. Providing functional and technical information to the Waves 2-3 migrating CalWIN counties during each wave's eight-week Post-Go Live Support period.

Additional support for subsequent waves will be addressed through a future Change Notice.

Outreach

Description:

Alternative Procedure Description: Not Applicable

Operational Impact:

Estimate: 5880

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
Special Project :	5880	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255015] Update San Diego County Positive Pay Interface to only run once daily

Team Responsible:	Fiscal	Assignee:	Anusha Gangishetty	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/10/2023 12:07 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Mirna Y Lopez (San Diego) - Approved - 01/10/2023

Expedite Approval: Approved by Karen Rapponotti on 01/10/2023

Current Design: Positive Pay Interface runs up to four times daily. CRFI 20-001 identified how often the County would like to receive a Positive Pay interface.

Request: San Diego County would like to only receive one Positive Pay interface file daily.

Recommendation: Update San Diego County to only receive one Positive Pay Interface file per day, to be sent to the County between 11pm and 6am. This file will contain all Rush and Routine Warrants created, and all Cancellations since the last successful run of the Positive Pay file.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-254960] Update San Diego and San Francisco response to CRFI 22-011 to only opt-in to Outbound Collections Interface file

Team Responsible:	Fiscal	Assignee:	Anusha Gangishetty	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/09/2023 02:36 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Collections]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Mirna Y Lopez (San Diego) - Approved - 01/09/2023; Manisha Majajan (San Francisco) - Approved - 02/27/2023

Expedite Approval: Approved by Karen Rapponotti on 01/09/2023

Current Design: With CRFI 22-011, Counties could opt-in to the daily Inbound/Outbound Collections Interface file.

Request: San Diego County and San Francisco County would like to opt-in to receive the Outbound Collections Interface file, but not send the Inbound Collections Interface file back to CalSAWS.

Recommendation: Update San Diego County and San Francisco County to receive the daily Outbound Collections Interface file (from CalSAWS to County), but not send the Inbound Collections Interface file (from County to CalSAWS).

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254803] Update Alameda County to not implement Positive Pay Interface

- Resolved: 03/27/2023 04:12 PM

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/05/2023 04:57 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-212361
Consortium Review Approval Date:					

Non-Committee Review: Brenda Baumgartner (Alameda) - Approved - 01/05/2023

Expedite Approval: Current Design: With CRFI 20-001, DDID 2194, Alameda County opted in to a Positive Pay Interface file.

Request: Alameda County does not want to implement a Positive Pay Interface file.

Recommendation: Update Alameda County to not implement a Positive Pay Interface file.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-254453] Wave 5 Counties UAT APEX Access Enable

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sean Ny	Regulation Reference:		Created:	12/28/2022 02:49 PM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 01/04/2023 on behalf of Laura

Expedite Approval: David Bruhn approves on 01/04/2023 on behalf of Laura

Current Design: Wave 5 counties do not have access to the UAT APEX environment. The counties need access to the UAT environment to test their refactored SQLs and create reports for their operational needs.

Request: Wave 5 counties (Alameda, Fresno, and Sonoma) request access to UAT APEX before the cutover.

Recommendation: Create workspaces for wave 5 counties (Alameda, Fresno, and Sonoma) in the UAT APEX environment

Outreach Description:

Alternative Procedure Description: Use EDR

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	20
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	25
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 [CA-253636] DDID 2261 - Imaging CalWIN Retention Phase 1

Team Responsible:	Imaging	Assignee:	Venkata Siva Sai Hemanth Tadavarthy	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	493
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	12/08/2022 03:04 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	DDID 2261
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Rhiannon Chin 1/3/23

Expedite Approval:
Current Design:

CalWIN county shell case images migrated into CalSAWS may not align with full retention policy expectations. Shell cases may contain more than just Time Limit Documents.

Request: Apply CalSAWS Imaging Retention policy to migrated shell cases from waves 1, 2 and 3 CalWIN counties.

Recommendation:

1. Run a modified Retention Policy Batch job targeted at converted shell cases from the CalWIN waves 1, 2, and 3.
2. Create a new Image Retention Policy Batch job that remove images associated to CalWIN waves 1, 2, and 3 shell cases.
3. Create a Batch Property Change Request (BPCR) for this new CalWIN Image Retention Policy Batch job.
4. Create a Batch Schedule Change Request (BSCR) to schedule this job to run one time on the day that the SCR is implemented.

Note: This new Image Retention Policy Batch job will be used for future CalWIN wave Counties (CA-253637).

Outreach

Description:

Alternative Procedure

Documents on Shell Cases can be manually routed to the Imaging Document Removal process by users with sufficient privileges.

Description:

Operational Impact:

Estimate: **493**

Automated Test :	0	Batch/Interfaces :	300	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	48	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	21
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	71	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253425] San Luis Obispo County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.10.30	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	12/05/2022 11:21 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 12/8/2022 on behalf of Laura

Expedite Approval: David Bruhn approves on 12/8/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, San Luis Obispo County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

San Luis Obispo County needs access to EDR (Enhanced Data Reporting), which allows the county to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: San Luis Obispo County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: Use APEX.

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253424] San Francisco County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.10.30	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	12/05/2022 11:13 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 12/8/2022 on behalf of Laura

Expedite Approval: David Bruhn approves on 12/8/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, San Francisco County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

San Francisco County needs access to EDR (Enhanced Data Reporting), which allows the county to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: San Francisco County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: Use APEX

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-253423] Sacramento County UAT/PROD EDR Request Access

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.10.30	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	12/05/2022 11:05 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 12/8/2022 on behalf of Laura

Expedite Approval: David Bruhn approves on 12/8/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, Sacramento County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

Sacramento County needs access to EDR (Enhanced Data Reporting), which allows Sacramento County to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: Sacramento County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: Use APEX.

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253212] Sonoma County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	DBA	Assignee:	Uzair S. Naveed	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	11/30/2022 07:44 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 12/8/2022 on behalf of Laura

Expedite Approval: David Bruhn approves on 12/8/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, Sonoma County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

Sonoma County needs access to EDR (Enhanced Data Reporting), which allows Sonoma County to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: Sonoma County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: Use APEX

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253211] Fresno County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	DBA	Assignee:	Uzair S. Naveed	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	11/30/2022 07:36 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 12/8/2022 on behalf of Laura

Expedite Approval: David Bruhn approves on 12/8/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, Fresno County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

Fresno County needs access to EDR (Enhanced Data Reporting), which allows the county to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: Fresno County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: Use APEX

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253210] Alameda County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	DBA	Assignee:	Uzair S. Naveed	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	11/30/2022 07:28 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 12/8/2022 on behalf of Laura

Expedite Approval: David Bruhn approves on 12/8/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, Alameda County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

Alameda County needs access to EDR (Enhanced Data Reporting), which allows Alameda County to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: Alameda County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: Use APEX

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-253193] Support SCR to provide responses to Consortia queries**

Team Responsible:	Reports	Assignee:	Gokul Suresh	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Gokul Suresh	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	11/29/2022 05:17 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Karen Rapponotti - 2/22/23

Expedite Approval: Michele Peterson- 2/17/23, Karen Rapponotti - 2/22/23

Current Design: This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.

Request: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.

Recommendation: N/A

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1000**

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	100
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	100	Performance :	0	Release Communication Support :	0
Reports :	100	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	360	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253017] COLA Automation Phase-1

Team Responsible:	Batch/Interfaces	Assignee:	Rupalatha Putta	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1100
Reporter:	Gopal Vedula	Regulation Reference:		Created:	11/22/2022 06:37 PM
Status:	System Test	Impact Analysis:	[Batch Performance, Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence, Foster Care/Kin GAP/AAP, GA/GR]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Reviewed and approved by M. Peterson, K. Rapponotti, C. Bui, E. Miller on 1/5/2023

Expedite Approval: Approved by Karen J. Rapponotti on 1/5/2023

Current Design: The current process will trigger the batch EDBC for all counties together. The subsequent processes like Rendering, Bundling, and FTP processes will wait to start until batch EDBC is completed for all counties.

Request: Batch EDBC jobs for Cola cases are to be processed separately from regular batch EDBC. Instead of processing EDBC for all counties together, process the batch EDBC for counties individually.

Recommendation: New batch jobs will be created to process EDBC for cola cases separately. These batch jobs process EDBC for each county separately (one county at a time). The county to process can be prioritized based on the number of records to be processed for each county. The batch EDBC for cola will be separated from the regular batch EDBC. The cola case records will be processed separately by new cola EDBC batch jobs. The subsequent processes like Rendering, Bundling, and FTP processes need not wait until batch EDBC is completed for all counties. These processes will start for a county immediately after the batch EDBC is completed for a set of counties during the process. Create a new batch job to process the Cola driving query and insert the records into a new cola table. Automate the process to send a validation mail to the stakeholder with case details to validate the cola cases in the production environment.

Please find more details in the attached Design document.

Outreach Description: Use the existing regular batch EDBC jobs to process the cola cases.

Alternative Procedure Description:

Operational Impact:

Estimate: **1100**

Automated Test :	0	Batch/Interfaces :	800	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	200	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-252970] 2023 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps

Team Responsible:	CalHEERS	Assignee:	Sai Kumar Kandula	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	48
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 23-01	Created:	11/21/2022 05:28 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval received by Karen Rapponotti via email on 02/21/2023

Current Design: The Community Spouse Resource Allowance (CSRA) in CalSAWS is currently at the 2022 level of \$137,400 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is \$3,435 per month.

Request:

- Per ACWDL 23-01, CalSAWS must update the maximum income and property caps under the Medicare Catastrophic Coverage Act effective 01/01/2023, the community spouse resource allowance is \$148,620 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is \$3,716 per month.

- CalSAWS must update the following forms to reflect the new amounts via Medi-Cal Eligibility Division Information Letter- MC 007, DHCS 7077, and DHCS 7102

Recommendation:

- Update the Values of:
 - Community Spouse Resource Allowance (CT 335_A3):
 - Effective 01/01/2023 the CSRA will be updated to \$148,620
 - MC LTC Community Spouse Needs (CT 335_81):
 - Effective 01/01/2023 the MC LTC Community Spouse Needs Allowance will be updated to \$3,716
- Generate a list of cases that have Long Term Care (LTC) person who was denied or discontinued for over resources, but their CSRA was under the new value from 01/01/2023 through the date of implementation for this SCR.

List Name : 2023 Denied/Discontinued LTC for Over Resources

The list will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed or denied/discontinued cases rescinded and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2023, therefore any EDBC's run starting with 01/01/2023 will apply the new amounts.

- Generate a list of MC programs where an EDBC was run for the benefit month of 01/2023 through the date of implementation for this SCR, which includes a LTC budget with a share-of-cost and a spousal income allocation was performed.

List Name : 2023 LTC with Share of Cost
The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month (s)

Note: Benefit Month (s) will list each EDBC benefit month in the same row, separated by a comma. For EDBCs that span multiple months, the begin month will display.

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be recomputed and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2023, therefore any EDBCs run starting with 01/01/2023 will apply the new amounts.

Note: The requested Forms will be updated with CA-249673 and CA-247694

**Outreach
Description:**

CIT will be published for the generated lists.

Lists will be posted at below location:

CalACES Web Portal > System Changes > SCR and SIR Lists > 2023> CA-252970

**Alternative
Procedure**

Manual Override

Description:

Operational Impact:

Estimate: 48

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	43	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-252751] BRM for District 79

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	39
Reporter:	Maria Arceo	Regulation Reference:		Created:	11/15/2022 10:29 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti (2/7/2022)
Current Design: Riverside County's District 79 uses an out-of-date BRM address,
Request: A new district number is needed for Riverside's Centralized ICT office. Recycled District 79 - Rivco Centralized ICTs

The BRM mail will be the same as the Dist 37 office.

Recommendation: Recycled District 79 - Rivco Centralized ICTs. See attached artwork

BRM mail will be as follows:

COUNTY OF RIVERSIDE
DEPT OF PUBLIC SOCIAL SERVICES
1400 W MINTHORN ST
LAKE ELSINORE CA 92530-9907

Conduct central print testing for updated BRM address.

Outreach

Description:
Alternative Procedure Description: Update the BRM address manually

Operational Impact:
Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	14	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-252400] Stop sending CalHEERS Dispositions when a Medi-Cal program is Discontinued for ICT

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	104
Reporter:	Renee Gustafson	Regulation Reference:		Created:	11/05/2022 10:08 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-160528
Consortium Review Approval Date:					

Non-Committee Review: Approved by MVotta on 2/16/2023

Expedite Approval: Expedited Start Build Approval received by Karen Rapponotti via email on 02/21/2023.

Current Design: With CA-214686, in 21.02 CalSAWS updated the eHIT logic to send a Disposition for the DER used in the Accepted and Saved EDBC when the benefit month is a subsequent month from the DER. The prior DERs for the same EDBC benefit month with latest status 'Reviewed' are updated to 'Suppressed'.

When a Medi-Cal program is closed for Inter-County Transfer, the Disposition from that closure should not be communicated to CalHEERS because the other county owns the case.

Request: Prevent sending Disposition for Negative Action reason "Inter-County Transfer".

Recommendation: 1. Update eHIT Disposition logic to not send a Disposition when Regular EDBC is Accepted and Saved for Negative Action Reason "Inter-County Transfer".

Outreach Description: None.

Alternative Procedure Description:
Operational Impact:
Estimate: **104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	44	CalHEERS Test :	41
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	5
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-251943] San Diego County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.03	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	10/27/2022 11:32 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by David Bruhn on 11/10/2022 on behalf of Laura

Expedite Approval: Approved by David Bruhn on 11/10/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, San Diego County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

San Diego County needs access to EDR (Enhanced Data Reporting), which allows Ventura to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: San Diego County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach Description: use APEX

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	80
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-251525] Update Variable Population Logic of FC forms

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	91
Reporter:	Phong Xiong	Regulation Reference:		Created:	10/18/2022 03:55 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	M Ramos 02/02/23				
Expedite Approval:	Start Build approved by Karen J. Rapponotti on 02/02/2023				
Current Design:	Currently, the CSD 1 form is only generated from the Template Repository. As a part of SCR CA-237008, a 'Resource/Payee' field was added to the Document Parameters page to allow forms associated to Foster Care, Kin-GAP, and AAP to select a resource for a form to be sent to the appropriate adult.				
	The form is included in that list of forms and will have its variable population logic updated to consider this new field.				
Request:	Update the CSD 1 population logic to only populate the customer information, not the Resource/Payee of the case when selected from the Document Parameters page.				
Recommendation:	Update the variable population logic of the CSD 1 form.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	91				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	58	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-250541] Update Task Reassignment Limit

Team Responsible:	Online	Assignee:	William Truong	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	396
Reporter:	Sarah Rich	Regulation Reference:		Created:	09/23/2022 01:40 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Task Management]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/26/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 01/30/2023

Current Design:

Task Reassignment instructions are executed during overnight batch processing. A Task Reassignment instruction will not be processed if configured to reassign 2,500 or more Tasks. The Task Pop-Up: Task Search page only allows up to 50 Tasks to be reassigned in real time.

Request:

1. Increase the Task Reassignment batch processing Task limit.
2. Increase the number of Tasks that can be reassigned in Realtime.

Recommendation:

1. Update the Task Reassignment overnight batch processing to allow up to 10,000 Tasks to be reassigned per instruction.
2. Update the Task Reassignment Detail page to include a Frequency of "Immediately". Processing will allow up to 2,500 Tasks to be reassigned in real time.

Outreach

Description:

Alternative Procedure Description:

None

Operational Impact:

Estimate: 396

Automated Test :	0	Batch/Interfaces :	283	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	113	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-250530] Enhance MAGI Person Detail page for CalHEERS Verifications

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Maksim Volf	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	675
Reporter:	Renee Gustafson	Regulation Reference:		Created:	09/23/2022 10:26 AM
Status:	System Test	Impact Analysis:	[BenefitsCal, Data Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[CFP/WBT, Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:	02/10/2023	Other Agency Cross Reference:	CH-191453
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approval received by Karen Rapponotti on 02/22/2023 via email.

Current Design:

MAGI Person Detail page displays only the Admin Verif Indicator value while the rest of the Verification values are based on Electronic Verification. All Admin and e-Verification values received in the DER are saved to the database. When Electronic Verification is provided in a DER, CalHEERS is not expected to send details for the Admin Verifications.

Request:

With CR 191453, CalHEERS will start sending supporting information for both types of verification concurrently. This poses 2 issues for CalSAWS:
1. The existing MAGI Person Detail page will not display both sets of data.
2. This will bring even more data for the CalHEERS Verifications, while the current table that holds CalHEERS Verifications is already the 2nd largest table in the system.

Requesting the following:

1. Update the page design to display both sets of supporting data for Verifications coming in from CalHEERS.
2. Update the data model to store the CalHEERS verifications data in a more compact format; convert the existing data to fit the new model.
3. Update code for all impacted interfaces, batches and pages for the new data model.

Recommendation:

1. On the MAGI Person Detail page, within the Verifications section, introduce Tabs which will allow a user to switch between Electronic and Administrative Verification values with a single click.
2. Condense all CalHEERS Verification data from all 23 verification types into a single value to reduce the row count per transaction. Use 2-character codes for static text to reduce the volume of the data being stored.
3. Update the impacted code to use the new data model.

See details in the attached design document.

Outreach

Description:

Alternative Procedure

Access CalHEERS web portal to view additional verification info in the MAGI case.

Description:

Operational Impact:

Estimate: 675

Automated Test :	20	Batch/Interfaces :	77	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	262	CalHEERS Test :	155
Client Correspondence :	37	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	33
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-250439] Marin Opt Out of DDID 85

Team Responsible:	Batch/Interfaces	Assignee:	Priyanka Kumari	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	57
Reporter:	Gingko Luna	Regulation Reference:		Created:	09/20/2022 04:37 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Welfare to Work/ WPR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Gingko LUna 12/13/2022

Expedite Approval: Current Design: Marin opted in to DDID 85 in CRFI 19-028. After migration county WTW staff have determined the original decision to opt in to DDID 85 is having negative impacts on their work processes.

Request: Marin County requests to opt out of DDID 85 so that the WTW program will remain assigned to WTW user in sanctioned status.

Recommendation: Update End Worker Assignment batch (PB00M100) to exclude Marin County from WTW/REP – Sanction logic. Please find more details in the attached design document.

Outreach Description: Alternative Procedure Description: N/A.

Operational Impact: Estimate: 57

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	24	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-250301] Expand Task Search

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	218
Reporter:	Sarah Rich	Regulation Reference:		Created:	09/15/2022 02:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	01/06/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved on 01/06/2023 by Karen Rapponotti

Current Design:

When searching for Tasks through the Task Search utility bar, the System requires the User to enter a Case Number for "All" and "Completed" statuses. Additionally, the page also does not have a mechanism for Users to search for "General" Tasks since these Tasks do not require a Case Number or Program when they are created.

Request:

Remove the Case Number restriction to allow "All" and "Completed" when a specific Worker Number is provided as a search parameter.

Recommendation:

1. Update the search logic to return results when Users search for Tasks will Status of "All" and Case Number is not provided.
2. Update the search logic to return results when Users search for Tasks will Status of "Completed" and Case Number is not provided.
3. Update the Task Search page to allow Users to search by General Tasks.

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

218

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	156	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	62	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-250261] Remove Requirement for End Reason on TMC/Four Month Continuing Eligibility Period Detail page

Team Responsible:	CalHEERS	Assignee:	Mohammed Yasin	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	59
Reporter:	Renee Gustafson	Regulation Reference:		Created:	09/14/2022 05:19 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/15/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design:

End Reason is a required field when a TMC or 4MC record is created or edited online in the TMC/Four Month Continuing Eligibility Period Detail page.

Request:

End Reason should not be required until the TMC is actually ending. 4MC does not require an End Reason. Remove the requirement that End Reason must be populated on the TMC/Four Month Continuing Eligibility Period Detail page.

Recommendation:

1. Update the TMC/Four Month Continuing Eligibility Period Detail page to no longer require End Reason when creating or editing the record. The Begin Date and End Date are still required.
2. [Automated Regression Test] Extend the Regression Test Suite to include coverage of the following scenario: Verify that a record can be created and edited on the TMC/Four Month Continuing Eligibility Period Detail page without an End Reason value selected, and removed via the TMC/Four Month Continuing Eligibility Period List page.

Outreach

Description:
Alternative Procedure

Choose an End Reason.

Description:
Operational Impact:

Estimate: **59**

Automated Test :	7	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	34	CalHEERS Test :	13
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-250130] Opt-in Shasta County to JB00E169M – Verifications Past Due Date

Team Responsible:	Batch/Interfaces	Assignee:	Gabriellia Venegas-Johnson	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Caroline Bui	Regulation Reference:		Created:	09/12/2022 09:28 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Reviewed and approved by Caroline Bui on 12/13/2022				
Expedite Approval:					
Current Design:	Shasta county has not opted-in to JB00E169M – Verifications Past Due Date				
Request:	Opt-in Shasta County to JB00E169M – Verifications Past Due Date.				
Recommendation:	Create a Batch Property Change Request (BPCR) to opt-in Shasta County to JB00E169M – Verifications Past Due Date.				
Outreach Description:					
Alternative Procedure Description:	N/A.				
Operational Impact:					
Estimate:	24				
Automated Test :	0	Batch/Interfaces :	14	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	10	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-250082] Update 8-digit State PINs for HVP and TCVAP

- Resolved: 03/28/2023 10:11 AM

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Bhumika Sharma	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACIN I-44-19	Created:	09/09/2022 09:35 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR # CA-210119, implemented in 20.09 increased all State PINs from 6 digits to 8 digits.

Request:

NEW CECRIS PIN FORMAT

Do a Data Change so that the new CECRIS (County Expense Claim Reporting Information system) PIN code will expand to an 8-digit code that consists of a "00" in the middle of the FoxPRO PIN, the new PIN format will be (42200018)

Recommendation:

Run a data change script to update FUND_CODE_MAP table to have new 8 digit STATE PINs format.

From: To:

04220018 42200018
04220068 42200068
04220082 42200082
04240018 42400018
04240068 42400068
04240082 42400082
04260018 42600018
04260068 42600068
04260082 42600082
07140003 71400003
07140014 71400014
07140016 71400016
07140018 71400018
07140028 71400028
07140029 71400029
07140031 71400031
07140032 71400032
07140060 71400060
07140068 71400068
07140077 71400077
07140082 71400082
07140088 71400088
07140089 71400089
07140090 71400090
07140091 71400091
07140092 71400092
07140093 71400093
07140094 71400094
07140097 71400097
07140098 71400098
07141016 71410016

07141028 71410028
 07141031 71410031
 07141032 71410032
 07141060 71410060
 07141088 71410088
 07141089 71410089
 07141090 71410090
 07141091 71410091
 07141092 71410092
 07141093 71410093
 07141094 71410094

Outreach

Description:

Alternative Procedure

None

Description:

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	23	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-249684] Add CAPI Split Payment Functionality for Reimbursing GA/GR Benefits to Another County

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1508
Reporter:	Sidhant Garg	Regulation Reference:		Created:	08/29/2022 05:37 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/01/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Emergency approval to start build from Karen Rapponotti on 2/6/2023

Current Design: San Mateo and Sacramento administrate CAPI cases for other Counties. When a CAPI is approved, San Mateo/ Sacramento will request GA information from the county of the applicant’s residence. If the applicant has active GA, the CAPI-administrating county will use part of the CAPI benefits to pay the county of the residence back for overlapping GA benefits. CalSAWS does not have functionalities to issue part of CAPI benefits to another county for reimbursements.

Request: Update system to create Counties as resources and issue vendor payments via Money Management for CAPI program to reimburse GA/GR benefits.

- Recommendation:**
1. Add a CAPI program option on the Money Management List page
 2. Update the Money Management Detail page when the program selected is for CAPI.
 3. Update the Payment Amount Used by EDBC page to work for a Money Management record for a CAPI program.
 4. Add new values to the Type drop-down field for the Select Money Management Resource page, Money Management Resource Search and Money Management Detail page.
 5. Add a New Approval Reason for IAR Split CAPI Payment
 6. Add a New Approval Message for IAR Split CAPI Payment

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:

Estimate: 1508

Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	220	Conversion :	0	DBA :	0
Design :	0	Eligibility :	269	Fiscal :	319
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	115	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	407	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-248099] Remove case sensitivity in the case number lookup fields

- Resolved: 03/30/2023 09:10 AM

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Robyn Anderson	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	87
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	07/21/2022 09:52 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Rhiannon Chin 2/13/2023				
Expedite Approval:					
Current Design:	Currently when looking up alpha-numeric case numbers via the GetCaseInfo call in imaging, no results are returned if using lower case letters.				
Request:	Update imaging GetCaseInfo call to allow for lower case alphanumeric case numbers and still return results.				
Recommendation:	Update imaging GetCaseInfo call to allow for lower case alphanumeric case numbers and still return results. Additionally add logic during document archival to normalize alphanumeric case numbers to upper case.				
Outreach Description:					
Alternative Procedure Description:	Complete case number look ups with all caps.				
Operational Impact:					
Estimate:	87				
Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	20	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	25	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-247623] CCB- 22-14-Revise Family Fee Schedule for FFY 22-23**

Team Responsible:	Online	Assignee:	Rajath Cr	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	107
Reporter:	Claudia Pinto	Regulation Reference:	CCB 22-14	Created:	07/08/2022 10:37 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Child Care]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Gingko Luna 7/26/2022

Expedite Approval:
Current Design: The Eligibility Detail page calculates part time and full time family fees based upon the Average Monthly income, the Household Size and the effective date to determine Child Care Eligibility.

Request: Update Family Fee schedule to amounts in CCB 22-14 for fiscal year 2022-23 effective 07/01/2022.

Note: Family Fees are waived until 6/30/2023.

Recommendation:

1. Add the rates for Part Time and Full Time Family Fees used on the Eligibility Detail page to match CCB 22-14. The existing calculation functionality will set the Part Time and Full Time Family Fee.
2. Rates can be found in the attached CCB 22-14 Famfeeschedule table_july2022.xlsx
3. Update the existing Family Fee scripts.

Outreach

Description:

Alternative Procedure

Manually look up income and household size to determine family fee. Family Fees are waived through 6/30/2023

Description:

Operational Impact:

Estimate: 107

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	48	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	47	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

[CA-247535] Update San Diego Rush Warrant Template Mapping

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Connor Gorry [X]	Regulation Reference:		Created:	07/07/2022 10:07 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Sheryl Eppler (1/24/2023)				
Expedite Approval:					
Current Design:	San Diego County's Rush Warrant template was implemented with CA-229976. During the testing process, San Diego County clarified the requirements for its payment amount population, which differs from the CalSAWS standard population for other rush warrants.				
Request:	Update the Payment Amount field on the upper-right of San Diego's rush warrants to populate with no dollar sign, and two asterisks either side of the numerical field. For example: **123.00**				
Recommendation:	<ol style="list-style-type: none"> 1) Conduct code changes to create a new payment amount variable format for San Diego County. 2) Perform warrant validation with San Diego County. 				
Outreach Description:					
Alternative Procedure Description:	Continue using existing Rush Warrant formatting.				
Operational Impact:					
Estimate:	60				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-247013] Updated DHCS Renewals Master Request Aid Code List

Team Responsible:	Reports	Assignee:	Swathi Ranjith	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	230
Reporter:	Michele Peterson	Regulation Reference:	DHCS RMR Master Request Template	Created:	06/22/2022 04:58 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Victor Nunez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Victor Nunez 12/19/22				
Expedite Approval:					
Current Design:	<p>The DHCS Renewals Master Request report classified a renewal determination as either MAGI or Non-MAGI by obtaining the first effective aid code of a person that is effective one month prior to the RE Due month onward. The renewal determination is then classified as either MAGI or Non-MAGI by comparing the aid code to the list of MAGI and Non-MAGI aid codes specified by DHCS.</p>				
Request:	<p>DHCS has updated the list of MAGI and Non-MAGI aid codes for the DHCS Renewals Master Request. The report is not currently aligned with this change.</p> <p>Update the list of reportable MAGI and Non-MAGI aid codes for the DHCS Renewals Master Request report as instructed by DHCS.</p>				
Recommendation:	<p>1. Update the list of reportable MAGI and Non-MAGI aid codes for the DHCS Renewals Master Request report as instructed by DHCS.</p>				
Outreach Description:					
Alternative Procedure Description:	The information can be obtained via Ad-Hoc.				
Operational Impact:					
Estimate:	230				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	179	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	51	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-247003] GA/GR Auto Sol (GR), GA Managed (GM) and CAPI Recoverable Account Changes

Team Responsible:	Fiscal	Assignee:	Sumita Sinha	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	617
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	06/22/2022 04:06 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[GA/GR]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The GR Recoverable Recovery Accounts are created only for LA County via the GRCAPI Recoverable Batch. In addition, fund codes for General Assistance (Managed) 'GM' and General Assistance/Relief Automated Solution (GR), are currently not GR Recoverable.

Request:

1. Update the GAGR CAPI Recoverable Batch to run for C-IV/CalWIN counties.
2. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
3. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
4. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.

Recommendation:

1. Update the GAGR CAPI Recoverable Batch to run for C-IV/CalWIN counties.
2. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
3. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
4. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.

Outreach

Description:

N/A

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

617

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	372
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	190	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
				Training :	0

Translation :

0



[CA-246776] West Corridor 8G BRM request

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Individual Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	39
Reporter:	Ignacio Lazaro	Regulation Reference:		Created:	06/16/2022 03:19 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	SCR-243442
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti (2/7/2023)

Current Design: Riverside County's West Corridor 8G uses an out-of-date BRM address.

Request: FC staff moved to a new office and have a unique BRM. New office and unit was created.

BRM address:

FOSTER CARE - WEST CORRIDOR
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

Recommendation: New BRM, see attached artwork.

FOSTER CARE - WEST CORRIDOR
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

REF_TBL_11 Barcode Value =
FTFTDTATATTTTFADAFTAFTDFTAFTFDTAAFDFAFATDATATDDDFADTADDAADAADTFFAT

Conduct central print testing for updated BRM address.

Outreach

Description:
Alternative Procedure Update the BRM address manually

Description:
Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	14	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-245556] CalWIN Wave 4 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.06.xx	Expedite Changes:	No	Estimate:	52
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	05/16/2022 02:39 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Current Design:

CA-242536 was created to generate a list of all in process ICTs between CalWIN Wave 4 counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

Request: Generate subsequent lists based on these same previously established parameters on the following dates: 05/15/2023, 06/12/2023, 06/19/2023, 06/26/2023 to provide counties with up to date in-process eICT status.

Recommendation:

1. Provide a case list of in flight eICTs between CalWIN Wave 4 counties and CalSAWS counties, organized by county and eICT date.
 List Name: CalWIN Wave 4 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists {List_Run_Date}
 List Criteria:
 Current/updated List with the same Criteria as the list published for CA-242536
 Standard Columns:
 Current/updated List with the same Standard columns as the list published for CA-242536

The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242536
 Note: The SCR number in the list location is not this SCR#

Outreach Description: Follow up CIT for case lists.

Alternative Procedure Description: N/A

Operational Impact: Estimate: 52

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	29	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	18	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0

[CA-245393] Updates to MC 355 Page

Team Responsible:	Online	Assignee:	Praveenraj Mylvakanam	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	133
Reporter:	Lawrence Samy	Regulation Reference:		Created:	05/10/2022 03:51 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design: With SCR CA-50988 (MC 355) a new task was introduced to alert a worker when documents requested in the MC 355 were received. This automated action is now obsolete. The Task creation from the receipt of Documents, such as the MC 355, is now handled via the Document Routing Rule processing. Currently, the character limit on the Customer Notice section of the MC 355 Verification Detail page is 150 characters.

Request: This SCR will update the character limit on the Customer Notice section of the MC 355 Verification Detail page to 500 characters. The obsoleted "Document Received: MC 355" Automated Action will be deactivated.

- Recommendation:**
1. Update the character limit on the Customer Notice section from 150 to 500 on the MC 355 Verification page.
 2. Deactivate the obsoleted "Document Received: MC 355" Automated Action.
 3. Update the MC 355 and MC 355 Reminder forms in English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese to allow 500 characters in the 'Customer Notice' Section instead of the existing 150 Character limit.

Outreach

Description: None

Alternative Procedure Description:

Operational Impact:

Estimate: **133**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	52	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	16	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-245385] Update Alameda County response to CRFI 21-036 to turn on Paid Warrant batch and 1099 Writer batch

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/10/2022 12:56 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 05/10/2022

Current Design: Alameda County responded to CRFI 21-036 documenting they did not want to opt into the Paid Warrant file or the 1099 Writer batch.

Request: Alameda County would like to opt into the Paid Warrant file and the 1099 Writer batch.

Recommendation: Update Alameda County options to turn on:
 (1) Paid Warrant file
 (2) 1099 Writer job

Email correspondence 05/27/2022:

Alameda has decided to only opt into the Paid Warrant File and not the State Date Batch.

We would like to continue to manually change the status to stale date based off our Financial System.

Ashley Wong

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-245278] Test Office IDs for Non-Centralized Counties in Wave 4**

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Maria Jensen	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.XX	Expedite Changes:	No	Estimate:	110
Reporter:	Maria Jensen	Regulation Reference:		Created:	05/06/2022 09:47 AM
Status:	Pending Approval	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Application Development and Test
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	1/17/2023 Maria Arceo				
Expedite Approval:					
Current Design:	CA-217127 migrated the BRM office addresses from CalWIN to CalSAWS. Only the default approach could be tested, namely the centralized logic, for all counties. SCRs CA-245276, CA-245277 and CA-245278 were created to test the office IDs for Non-Centralized Counties in waves. Once office IDs were offered by conversion team, these 3 SCRs respectively will update refer_table_9_descr and will test the non-centralized logic for the remaining 4 Non-Centralized Counties.				
Request:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).				
	Note: this SCR does NOT have a Design Document.				
Recommendation:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).				
	Note: this SCR does NOT have a Design Document.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	70	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	40	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-245151] Add Expungements to LIHEAP/SUAS and WINS Production Reconciliation Reports

Team Responsible:	Reports	Assignee:	Ragapushpa Kasu	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	521
Reporter:	Claudia Pinto	Regulation Reference:		Created:	05/03/2022 06:28 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/31/2023	Other Agency Cross Reference:	CA-244844
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Build approval by 12/22/2022				
Current Design:	LIHEAP/SUAS Benefit Production Reconciliation Report and WINS Benefit Production Reconciliation Report do not include EBT Expungements.				
Example Access the LIHEAP/SUAS Benefit Production Reconciliation Report dated 3/15/2022 in county 36 , control number 3638576095					
Request:	Add EBT Expungements to the LIHEAP/SUAS Benefit Production Reconciliation Report and the WINS Benefit Production Reconciliation Report.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the LIHEAP/SUAS Benefit Production Reconciliation Report to include Expungement information. 2. Update the WINS Benefit Production Reconciliation Report to include Expungement information. 3. Add an Aid Code column to EBT Details sheet on the WINS BENEFIT Production Reconciliation Report. 				
Outreach Description:					
Alternative Procedure Description:	The information can be obtained through the LIHEAP/SUAS Benefit Issuance Register daily and monthly report as well as the WINS Benefit issuance Register daily and monthly report. The information can also be obtained via Ad-Hoc.				
Operational Impact:					
Estimate:	521				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	377	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	144	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-245047] Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades

Team Responsible:	Tech Ops	Assignee:	Lloyd Rankine	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Shobin Scaria	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Sanjay Naik	Regulation Reference:		Created:	05/02/2022 11:58 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Approved by David Bruhn (Email 5/11)

Expedite Approval:

Current Design:

13Mbps circuits ; needs to be upgraded to 20Mbps circuits

Request:

This change is to allow/permit Alpine Counties EDR servers to communicate to the CalSAWS Database instance in the AWS.

Approach

- a) Augment the SD-WAN Connectivity (Upgrade from 13Mbps to 20Mbps) at Alpine county to support EDR Traffic =>Circuit availability and Cost subject to TPX performing a vendor survey.
- b) Start the SCR process in parallel to build a temporary connection using existing circuits until the newer circuit is available to use

=>County will provide the acceptance of risk and the sizing that was provided in the call.

Scope of Changes:

- 1) Develop design and document all details pertaining to the change
- 2) Allow EDR Application endpoint to reach core switch/router by allowing the EDR Application endpoint in the ACL.
- 3) County to route traffic from EDR Server towards Velocloud Router at Alpine 02001 Markleville Site.
- 4) TPx to do the 1:1 NAT on the Velocloud Router.
- 5) Make corresponding changes on the F5 at Equinix to permit traffic from the specific NAT IP towards EDR pool.
- 6) Validate routing and firewall policies to allow EDR Application endpoint NATed subnet to reach the CalSAWS EDR DB Server.
- 7) Integration Testing
- 8) Functional Testing

Effort Estimate: 1 FTE - 100 Hrs

Recommendation:

Replace 3Mbps Frontier Circuit with either a 10Mbps Circuit or a 4G Wireless Connection.

Outreach

Description:

Alternative Procedure Description:
Operational Impact Estimate: n/a
120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	120
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-243920] Configuring and tuning CIS Benchmark policy compliance

Team Responsible:	Tech Ops	Assignee:	Abanoub Ghaly	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Abanoub Ghaly	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Abanoub Ghaly	Regulation Reference:	n/a	Created:	04/14/2022 11:22 AM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Independent Test	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	Medicare & Medicaid Services (CMS)
Consortium Review Approval Date:					

Non-Committee Review: Joseph Nelson - 5 April 2022

Expedite Approval:

Current Design: Qualys Policy compliance technology and supporting process is currently not implemented in the environment for CIS benchmark.

Request: Leveraging Qualys Policy Compliance module to enable and configure CIS benchmark policy to scan CalSAWS and county infrastructure. Medicare & Medicaid Services (CMS) has asked the Consortium to provide a policy compliance report using CIS Benchmark policy.

Recommendation: Enable and configure CIS Benchmark as a scanning profile to scan CalSAWS and county infrastructure.

Outreach Description: Tech ops sysadmins for reporting and resolution (ongoing)

Alternative Procedure Description: To relay on NIST

Operational Impact:

Estimate: **160**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	160
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-243684] CAPI Sponsor Deeming Income and Resources Requirements

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	992
Reporter:	Adelaide Mendoza	Regulation Reference:		Created:	04/08/2022 12:45 PM
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Documentation	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: The sponsor(s) of an immigrant is entered in CalSAWS as a person on the case. Their income and resources are entered into CalSAWS and considered by the Eligibility Determination and Benefit Calculation (EDBC). The income and resources of the spouse of the sponsor will be considered if the spouse signed the Affidavit of Support (I-864).
 The worker uses the SOC 454 Worksheet to perform additional calculations when determining the amount of income and resource of the sponsor deemed to the immigrant. The final amount is entered into the CalSAWS system.

- Request:**
1. Add new field to the Sponsorship page.
 2. Update CAPI EDBC to calculate the income and resources deemed to the immigrant based on the SOC 454.
 3. Automate the SOC 454 in the Template Repository.

- Recommendation:**
1. Add a new field to the Sponsorship Detail page to display the number of dependents of the sponsor.
 2. Additional calculations will be performed when calculating the amount of income and resources of a sponsor deemed to the immigrant.
 3. CAPI EDBC will display the final amount of income and resources after the additional calculations are performed.
 4. The SOC 454 will be automated and the fields will populate based on the CAPI EDBC.

Note: Please refer to the design document for further details.

Outreach

Description:
Alternative Procedure Description: Override the EDBC results.

Operational Impact:

Estimate:	992				
Automated Test :	60	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	70	Conversion :	0	DBA :	0
Design :	0	Eligibility :	409	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	95	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	268	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-243663] Add Clothing Allowance NOA for Kin-GAP**

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	335
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	04/08/2022 09:44 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:	07/25/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: L. Ould 6/14/2022

Expedite Approval: Current Design:

Currently the CalSAWS system does not have a way to communicate the approval of a Clothing Allowance request for the Kin-GAP program. CA-232018 added a Clothing Allowance for Foster Care for CalSAWS.

Request:

1. The C-IV system had a dynamically generated Clothing Allowance NOA that was generated from the Service Arrangement page, in all Threshold languages. The same NOA was also generated when a Service Arrangement was created by the Clothing Allowance Batch. Add new Non-State Form CSF 183 - Clothing Allowance Approval (KG) in the CalSAWS system.
2. This form will be available via the Template Repository and Online via the Service Arrangement page in English and Spanish for all 58 Counties.
3. This form will be available via the Clothing Allowance Batch in English and Spanish for the 57 migration Counties.

Recommendation:

1. Add new Non-State Form CSF 183 - Clothing Allowance Approval (KG).
2. Make the form available via the Template Repository and Online via the Service Arrangement page, with the CalSAWS standard header information in English and Spanish for all 58 Counties.
3. Make the form available via the Clothing Allowance Batch, with the CalSAWS standard header information in English and Spanish for the 57 migration Counties.

Outreach Description:

Alternative Procedure Description:

Manual Blank NOA CSF166 via Template Repository. Clothing allowances are issued via Batch.

Operational Impact:

Estimate: 335

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	94	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	72
Forms Test :	0	Imaging :	6	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	109	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-243442] New Office 8F Foster Care BRM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Individual Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	39
Reporter:	Ignacio Lazaro	Regulation Reference:		Created:	04/05/2022 01:53 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CER-243424
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti (2/7/2023)

Current Design: Foster Care staff have moved to a new office and need information updated.

Request: New Office created (8F) New BRM
Foster Care staff moved to a different building and location and need a BRM for central mailing

Recommendation: Mailing address:

ADOPTION ASSISTANCE UNIT
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

REF_TBL_11 Barcode Value =
FTFTDTATATTTFADAFTAFDDFTAFTFDTAAFDFAFATDATATDDDFADTADDAADAADTFFAT

Conduct Central Print Testing for updated BRM envelope address.

Outreach

Description:

Alternative Procedure Description: n/a

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	14	Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242769] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 5

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.07.07	Expedite Changes:	No	Estimate:	320
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:28 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Application Development and Test
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval Date:					
Non-Committee Review:	Ken Ford 2.28.2022				
Expedite Approval:					
Current Design:	Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.				
	<p>Approved Assumptions:</p> <ul style="list-style-type: none"> • County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data. • There are 67 C-IV County Interfaces which will be tested. • It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.) • This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions. 				
Request:	This SCR is to track the CalWIN Wave 5 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.				
Recommendation:	N/A - Support SCR Only				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	35	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	195	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242540] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 5)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.07.xx	Expedite Changes:	No	Estimate:	55
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:25 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:
Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Request: In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 5 counties (Alameda, Fresno & Sonoma) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 5 counties (Alameda, Fresno & Sonoma), organized by county and eICT date.
 - List Name: CA-242540 CalWIN Wave5 ToOrFrom CalSAWS ICT In Progress - Case List
 - List Criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is a CalSAWS county and receiving county is a CalWIN Wave 5 county (Alameda, Fresno & Sonoma) or vice versa
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242540

**Outreach
Description:
Alternative
Procedure
Description:
Operational Impact:
Estimate:**

CIT for case list

In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	22	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-242535] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 4)

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.07.02	Expedite Changes:	Start Build	Estimate:	70
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 12:28 PM
Status:	Development Complete	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

3/1/2023 Carlos Zepeda

Expedite Approval:

Karen Rapponotti approved on 03/15/2013

Current Design:

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request:

Execute a data change to cancel all in flight eICTs between CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) and CalSAWS counties at time of CalWIN Wave 4 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

1. Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 4 county (San Diego, San Mateo, Santa Cruz & Solano) or vice versa
2. Provide a case list of the ICTs that were included in the data change with the following elements outlined:
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identifi and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242536
 Note: The SCR number in the list location is not this SCR#

Note:
 When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
 - MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
 - M40-195A : ICT Notice Of Transfer, Sending
 - SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
 - TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

**Outreach
 Description:**

CIT for case list

**Alternative
 Procedure
 Description:**

In flight eICTs between CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) and CalSAWS counties will error after migration so they will need to be re-requested.

**Operational Impact:
 Estimate:**

70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	23	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-241890] Design and Implement Geofencing for AWS Console Logins

Team Responsible:	Tech Forge Rock	Assignee:	Joseph Nelson	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Yul McGrath [X]	Change Type (SCR):	Enhancement
Minor Version:	23.05.XX	Expedite Changes:	No	Estimate:	520
Reporter:	Charles McClees	Regulation Reference:		Created:	03/02/2022 10:50 AM
Status:	Design in Progress	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	TBD
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Security Team Requested and Reviewed on 03/02/2022

Expedite Approval: AWS console logins can be processed from any location around the globe.

Current Design Request: Consortium Security has requested that AWS console logins be restricted to the United States.

This SCR request will be divided in 3 phases -

1. Requirement Gathering
2. Architecture and Design
3. Implementation and Operations

Recommendation: Design and Implement the use of a geo fence feature that will prevent users from external locations such as all countries external to the United States from Authenticating into Consortium Applications.

Outreach Description: Users of AWS console login will need to be notified of the change in console login.

Alternative Procedure Description: Continue to allow logins to AWS console from any worldwide location, with continued alerting of logins outside of the United States.

Operational Impact Estimate: **520**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	40
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	480	Tech Ops :	0	Training :	0
Translation :	0				



[CA-241871] Validate E-mail Addresses Added into Contact Detail Page

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	664
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/01/2022 10:19 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/22/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson. 2/22/23

Current Design: There is no validation in place in CalSAWS that validates participant E-mail addresses when 'Allow E-mail Reminder' is checked on the Contact Detail page. Only participants with BenefitsCal accounts who are opted-in to receive E-notifications have an E-mail validation process.

Request: Update CalSAWS to create a process to validate a participant's E-mail address when the participant would like to receive E-mail from CalSAWS and is not opt-ed into E-Notifications through a BenefitsCal account.

Recommendation:

1. Update the Contact Detail page to validate participant E-mail information when the 'Allow E-mail Reminder' option is checked.
2. Send a one-time validation e-mail to certain existing active participants that currently have the 'Allow E-mail Reminder' option checked, but do not have a Verified E-mail.

Outreach

Description:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **664**

Automated Test :	17	Batch/Interfaces :	208	Batch Operations :	20
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	163	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	121	Tech Arch :	20
Tech ForgeRock :	0	Tech Ops :	20	Training :	0
Translation :	0				



[CA-241362] Enhance the Foster Care Resource Detail page to Allow Phone Numbers with Different Extensions to be Accepted by the System

Team Responsible:	Online	Assignee:	Suraj Kumar	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	105
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	02/17/2022 05:44 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP, RDB]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	08/17/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

On the Foster Care Resource Detail page, user can not enter the same phone number that has more than one Extensions. A validation message displays stating "Phone Type – Duplicate Phone Types and Numbers are not allowed. Please remove the duplicated entry."

Request:

Allow the user to enter the same Phone Number with different Extensions.

Recommendation:

1. Update the verbiage of the validation message that gets displayed on Foster Care Resource Detail page when user enters the same phone numbers.
Current Verbiage: "Phone Type - Duplicate Phone Type and Numbers are not allowed. Please remove the duplicated entry."
Updated Verbiage: "Phone Type - Duplicate Phone Numbers are not allowed. Please remove the duplicated entry."
1a. Update the logic for the validation message to get displayed only when the 'Phone Number' and the 'Extension(s)' entered are same.
Note: User will be able to enter the same 'Phone Number' with a different 'Extension(s)'.

Outreach

Description:

N/A

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

105

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	67	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-240104] Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 4)

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.02	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Amy Gill	Regulation Reference:		Created:	01/27/2022 02:46 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Lesley Pevny	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Conversion
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen J. Rapponotti on 03/04/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/04/2023				
Current Design:	Batch Properties for EDBC Benefit Match are not required to be applied for the regular EDBC batch.				
Request:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match.				
Recommendation:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match and revert back the EDBC Benefit Match Batch Properties for the regular EDBC batch.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	25
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	25	Training :	0
Translation :	0				

[CA-239907] BenefitsCal Release of Information CBO Access

Team Responsible:	BenefitsCal	Assignee:	Melissa Mendoza	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Jennifer Muna	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	8406
Reporter:	Jennifer Hobbs	Regulation Reference:	SCERFRA 22-524	Created:	01/24/2022 11:10 PM
Status:	System Test	Impact Analysis:	[BenefitsCal, Business Process, Customer Impact, Forms/NOA Translations, Public Facing, Security, Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	ARPA
Consortium Review Approval:		Approved by Committee:	01/13/2023	Other Agency Cross Reference:	CSPM-36178, CSPM-447, CSPM-448
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Lynn Bridwell 01/18/2023

Current Design: CalSAWS only sends case information and notices to the Self-Service portal for a primary applicant on a program. There is no supported Application Programming Interface (API) to allow CalSAWS to send case information to a CBO's Self-Service Portal account. The CalSAWS Forms API does not support the 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' document type in the Hyland imaging system.

CalSAWS does not have the online feature to view or create an applicant's CBO Release of Information (ROI) in the System. The 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' state form does not exist in the CalSAWS Template Repository.

Request: CalSAWS will require updates to support the Release of Information (ROI) feature in the Self-Service Portal. This feature will allow the applicant/recipient to release their case information to a Community Based Organization (CBO) through the Self-Service Portal.

Per All County Letter (ACL) 16-02, non-privileged, non-confidential documents in a case record can only be accessed by the client who is the subject of the case record. However, a client may provide a written authorization through a ROI for another person or group to gain access to the case information. This guidance applies to the CBO Application Assistants (AAs) who assist clients in applying for and retaining their benefits. Currently, the ABCDM 228, Applicant's Authorization for Release of Information, is used when clients wish to grant access to case-level information to an agency, institution, or individual.

Per SCERFRA 22-524, the State will be introducing a form called 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal'. This BenefitsCal form is a formal agreement from the customer to the County to grant a CBO access, via the Self-Service Portal, to specific case information.

Recommendation:

Create a design to support the following functionality for Release of Information:

1. Create an API that will save the CBO ROI information, update the Status of the CBO ROI and retrieve the CBO ROI information.
2. Create an API that will retrieve the Customer's case information for the CBO based on what the applicant/recipient indicated in their CBO ROI form.
3. Create an API that retrieves the applicant/recipient's notices for the CBO based on what the applicant/recipient indicated in their CBO ROI form.

4. Create a new endpoint to the Forms API that will generate the CBO ROI form in PDF format, map the applicant/recipient's answers to the PDF, and upload the PDF to the imaging system.
5. Add the CBO ROI form to the Template Repository in CalSAWS. The CBO ROI form's XML Data Package (XDP) must allow data to be mapped onto the form.
6. Create an online search page that allows a worker to view, add/create, and edit ROI detail records.
7. Create an ROI detail page that displays the CBO ROI information entered by the worker or created through the Self-Service portal API.
8. Create a series of online pages that will allow the User to search for the CBO identified by the Customer by making a call to ForgeRock webservice.
9. Update the Case Summary page to display the CBO name for the Customer's active CBO ROIs, for the County.
10. Create an automatic Journal Entry when an Approved, Pending or Revoked ROI status is received via the API.
11. Add document type for CBO ROI form to the imaging system when received via document upload.
12. Create a new batch job to automatically set an ROI detail status to 'Expired' based on the end date of the CBO ROI.
13. Modify the Imaging 'View' URL to point to CBO ROI documents associated to a customer, in the imaging solution.

Note: Design document Requirements for Release of Information can be found in linked SCR CA-247709

Outreach

Description:

Webcast

Alternative

N/A - The ABCDM 229 form and Release of Information functionality does not exist in CalSAWS.

Procedure

Description:

Operational Impact:

Estimate:

8406

Automated Test :	1020	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	2447	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	228	Conversion :	0	DBA :	0
Design :	1511	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	328	IVR/CC :	0
Online :	2	Performance :	200	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	958	Security :	0
Tech ForgeRock :	256	Tech Ops :	214	Tech Arch :	494
Translation :	0			Training :	0



[CA-238042] Add missing Foster Care NOAs that existed in C-IV Phase 2

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1857
Reporter:	Tiffany Huckaby	Regulation Reference:	EAS 10-116.1, EAS 22-071	Created:	12/10/2021 10:29 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	M Ramos 09/26/22				
Expedite Approval:	Expedited 'Start Build' Approval by Michele P. on 9/21/2022				
Current Design:	SCR 'CA-220188 – Add missing FC NOAs that existed from C-IV, Phase 1' added verbiage into CalSAWS for three NOA reasons (for CCR and Non-CCR).				
Request:	<p>There are missing FC NOAs that existed in CIV that do not exist in CalSAWS.</p> <p>Generate NOAs for the following FC reasons:</p> <ol style="list-style-type: none"> 1. Child Not In Placement, 2. Rate Increase, 3. Rate Decrease (Non-CCR) 4. Age Changed 5. Adopted 6. Transferred to Non-FC Program 7. Petition Not Filed 8. Didn't Recert License <p>Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:</p> <ol style="list-style-type: none"> 3.) CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. 4.) CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. 5.) CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs. 				
Recommendation:	<ol style="list-style-type: none"> 1. Update existing action fragment, FC_KG_TN_ACTION4 2. Update existing 'Child Not In Placement' NOA Reason for Non-CCR rate structures 3. Update existing 'FC Rate Increase' NOA Reason for Non-CCR rate structures 4. Update existing 'FC Rate Decrease' NOA Reason for Non-CCR rate structures 5. Add new 'Age Changed' NOA Reason for Benefit Change for both CCR, Non-CCR 6. Add new 'Adopted' NOA Reason for Discontinuance for both CCR, Non-CCR 7. Add new 'Transferred to Non-FC Program' NOA Reason Discontinuance for both CCR, Non-CCR 8. Add new 'Petition Not Filed' NOA Reason for Discontinuance for both CCR, Non-CCR 9. Add new 'Didn't Recert License' NOA Reason for Discontinuance for both CCR, Non-CCR 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1857				

Automated Test :	123	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1068	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	76
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	445	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-237034] Enhance Kafka Consumer architecture to run Consumers continuously

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Raheem Raasikh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	400
Reporter:	Sumeet Patil	Regulation Reference:		Created:	11/19/2021 03:16 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	10/24/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady H. on behalf of Laura C on 10/24/2022

Expedite Approval: Approved by Grady H. on behalf of Laura C on 10/24/2022

Current Design: The Kafka Consumer jobs are responsible to consume and process the messages from Kafka topics. Currently if there are no new messages in the topic for more than five minutes then the Consumer jobs kill themselves. The termination of batch job is also a notification for the successor jobs to start their processing.

Request: As per Event Streaming standards the Consumers should not get terminated and should be running continuously to process any new message in the Topics.

- Recommendation:**
- Implement the following changes:
 1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.
 2. Create a Monitoring job to confirm all messages from a given topic are processed,
 3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .
 4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.
 5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.

Outreach Description:

Alternative Procedure Description: NA

Operational Impact Estimate: **400**

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	50	Tech Arch :	120
Tech ForgeRock :	0	Tech Ops :	80	Training :	0
Translation :	0				



[CA-233715] Update Disaster CalFresh Validation Message to Remove the End Date Value

Team Responsible:	Eligibility	Assignee:	Neethu Joy	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	67
Reporter:	Matthew Lower	Regulation Reference:		Created:	09/22/2021 09:31 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/01/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:					
Current Design: Disaster CalFresh has an End Date for when the processing needs to be completed by. This value must be entered into the system prior to a disaster being available to a county so a validation message can use it.					
Request: Update the validation so that it does not need to take into account the actual Processing End Date					
Recommendation: TBD					
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate: 67					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	22	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	35	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-232436] Add Suppression Logic for NOAs from Code Table

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Connor Gorry [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	209
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	08/18/2021 05:23 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Michelle Ramos (2/16/23)				
Expedite Approval:	Approved by Karen Rapponotti (2/16/2023)				
Current Design:	SCR CA-207152 updated the EDBC logic to allow for the failure reason of 'Application Opened in Error' when there does not exist a payee for Foster Care and Kin-GAP.				
Request:	Suppress NOAs for Foster Care and Kin-GAP when failed for 'Application Opened in Error'.				
Recommendation:	<ol style="list-style-type: none"> 1) Add global logic for CT 10548 Table to suppress 'NOA Not Required' NOAs 2) Create a CTCR to clean historical text entries. 3) Suppress Foster Care and Kin-GAP NOAs for 'Application Opened in Error' 				
Outreach Description:					
Alternative Procedure Description:	Manually suppress NOAs.				
Operational Impact: Estimate:	209				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	139	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	70	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232334] Upgrade CalSAWS auxiliary databases to Oracle release 19c

Team Responsible:	DBA	Assignee:	Jyoti Rani	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.xx	Expedite Changes:	No	Estimate:	640
Reporter:	Sauvik Basu	Regulation Reference:		Created:	08/16/2021 07:19 PM
Status:	In Assembly Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 3/14/2022.

Expedite Approval:

Current Design: The Oracle database version used for CalSAWS auxiliary databases is 12c.

Request: Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

Recommendation:

No impact to end user

1. Upgrade the CalSAWS auxiliary databases to the current stable release of Oracle 19c, version 19.12.0.0.210720.
2. Upgrade all the standby databases to 19c.
3. Test products and application functionality is not impacted across all functional areas as a result of the upgrade.
4. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
5. Remediate any functional or performance issues falling out of the 19c upgrade.

Outreach

Description:

Alternative Procedure

None.

Description:

Operational Impact:

Estimate: **640**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	320
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	320	Training :	0

Translation :

0



[CA-231930] Splunk Cloud ingestion of County site servers and network equipment logs

Team Responsible:	Tech Ops	Assignee:	Joseph Nelson	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Charles McClees	Change Type (SCR):	Enhancement
Minor Version:	23.05.XX	Expedite Changes:	No	Estimate:	630
Reporter:	Charles McClees	Regulation Reference:		Created:	08/05/2021 04:27 PM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Servers and network gear at county sites are not currently sending their logs to Splunk Cloud for security monitoring and analysis.

Request:

Point all network devices at county sites to an AWS-based syslog server for forwarding to Splunk Cloud. Install a Splunk agent on all servers at county sites for forwarding of their security logs to Splunk Cloud.

Recommendation:

All network devices and servers at County sites send their logs to Splunk Cloud for security monitoring and analysis.

Outreach

Description:

Possible configuration changes required to permit connectivity to Splunk Cloud and AWS.

Alternative

Procedure

Description:

Design alternate log retention and storage process.

Operational Impact:

Estimate:

630

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	630
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-231495] New Imaging available Icon on Workload Inventory

Team Responsible:	Online	Assignee:	Aman P. Mishra	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	853
Reporter:	Matthew Lower	Regulation Reference:		Created:	07/27/2021 11:49 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	04/26/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design: For Counties that are using the Hyland imaging solution, they need to set up their Document Routing Rule in order to specify when a task needs to be generated based on the type of documents/forms and program. This means, for documents/forms that are not selected as part of the Document Routing Rule, tasks are not being generated. In this scenario, counties are not notified when those images come in through the Hyland imaging solution.

Request: Update the Workload Inventory pages in CalSAWS to display an Imaging icon when new images are uploaded to the Hyland imaging solution.

Recommendation:

1. Update the Workload Inventory pages (Eligibility Workload Inventory, Employment Services Workload Inventory, Child Care Workload Inventory) to display an Imaging Icon on the Search Result Summary section when there's new images that's uploaded through the Hyland imaging solution for the specific case.
2. Update the Eligibility Workload Inventory Export Report to include an Imaging indicator when there's new images that was uploaded to the Hyland imaging solution for the specific case.

Outreach

Description: Counties can set up document routing rules for all potential documents types in the Imaging Solutions.

Alternative Procedure

Description:

Operational Impact:

Estimate: **853**

Automated Test :	168	Batch/Interfaces :	103	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	30	IVR/CC :	0
Online :	234	Performance :	40	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	133	Tech Arch :	100
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-229852] Update Establishment logic for CalFresh TOP Intercepts during reapplication

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/10/2021 01:07 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tax Intercept]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/07/2022	Other Agency Cross Reference:	CIV-101422
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Current Design:

When a CalFresh Program is discontinued, any outstanding Recovery Accounts are evaluated for delinquency. If there has been no payment after 30 days and the Responsible Party has not been Active on any CalFresh program more than 90 days, the CalFresh Recovery Account is submitted to the Welfare Intercept System (WIS) to be established at the Treasury Offset Program (TOP).
 The system uses the latest inactive status to evaluate if a person has not been Active on any CalFresh program more than 90 days. This resets the 90 days period if an application/reapplication comes in during the evaluation period. For example, a CalFresh program is discontinued in March. The customer reapplies and gets denied in May. The system counts the 90 days starting from May instead of March and results the account establishment to be delayed in WIS.

Request:

Update the system to stop resetting the 90 days period when there is an application/reapplication.

Recommendation:

Update the Tax Intercept Writer (POXXF604) establishment logic to count 90 days starting from the date when the Responsible Party becomes inactive on a CalFresh program within a county.

Note:

1. This update does not impact L.A. County as L.A. County uses TTC for Tax Intercept.
2. The logic is checking the CalFresh Program Person status and not the Responsible Party status.

Outreach

Description:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227714] Update IEVS Tracking Functionality

- Resolved: 03/07/2023 11:30 AM

Team Responsible:	Client Correspondence	Assignee:	Nithin Bairlingal Halesh	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	607
Reporter:	Amy Gill	Regulation Reference:		Created:	04/19/2021 03:43 PM
Status:	Rejected	Impact Analysis:	[Batch Performance, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	10/18/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design: SCR CA-215097 replaced the PA 2494 (IEVS Applicant/Participant Contact Letter) with State form CW 63 (REQUEST FOR INCOME AND/OR RESOURCE VERIFICATION), which can be generated by a user from a button on the IEVS Applicant Detail page. The PA 2494 was a tracked form on the Document Detail page, and there was downstream batch EDBC sweep logic and EDBC logic that would close a program (CW, CF, MC) if the PA 2494 form was not updated to reflect a Received Date.

Request:

The CW 63 State form is not a tracked form in CalSAWS. There are no current batch EDBC sweep logic and EDBC logic for the CW 63 to close a program (CW, CF, MC).

1. Update CalSAWS to enhance tracking of information requested on the CW 63 form.
2. Update the CW 63 generation logic to trigger the form as a pop-up.
3. Create a "Create Task" Automated Action that is triggered when a CW 63 document has not been Received within 10 days of being generated.

Note:
 Applicant IEVS should be using CW 2200
 Recipient IEVS should be using CW 63

Recommendation:

1. Updates to CW 63 Logic
 - a) Update the CW 63 to have tracking functionality
 - b) Update the CW generation logic to trigger the form as a pop-up
2. Implement an Automated Action to be invoked when a CW 63 document has not been Received within 10 days of being generated.
3. Implement a new Batch process to run daily and invoke the "Document Overdue: CW 63" Automated Action.

Outreach

Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **607**

Automated Test :	0	Batch/Interfaces :	160	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	187	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	205	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-227319] Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	203
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/08/2021 04:26 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Collections, Tax Intercept]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-227315; CA-227863; CA-242557
Consortium Review Approval Date:					

Non-Committee Review: Region 6 Collections and Tax Intercept Committee - Approved - 11/30/2021

Expedite Approval: Recovery Accounts that have been referred to TTC are Cancelled in TTC when the responsible party comes back on aid in CalSAWS. Once a recovery account that has been referred, it is not re-referred if the responsible party again goes off aid leaving any outstanding balances. This SCR is to enhance CalSAWS system to re-refer such recovery accounts to TTC.

- Request:**
1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
 2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
 3. Add a new Status Reason field in the TTC Inventory File.
 4. Update the TTC Referral job to consider and re-refer previously referred recovery accounts that are Inactive/ Canceled as listed in the TTC Inventory for re-referral.

- Recommendation:**
1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
 2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
 3. Add a new Status Reason field in the TTC Inventory File.
 4. Update the TTC Referral job to consider and re-refer previously referred recovery accounts that are Inactive/ Canceled as listed in the TTC Inventory for re-referral.

Recovery accounts with outstanding balances due that have been referred to TTC, but canceled due to corrective actions, sometimes may need to be re-referred per policy, if they become delinquent again and meet the established referral criteria. In the course of benefit recovery corrective action processing, it is sometimes deemed necessary to cancel and established TTC account related to a previously referred recovery account. Also, there are instances where one previously determined responsible party is later deemed as not responsible and must be removed from collection attempts. Because co-responsible debtors are assigned joint (singular) TTC account numbers, removal of co-responsible debtors is not possible due to system functionality of RevQ. Also, there are instances where the referral of a recovery account is deemed inappropriate or presumptuous due to inadequate notification or other policy issues. Once the corrections have been made in those instances, re-referral is necessary if the debt/recovery account delinquent again and meets the criteria to be determined a legal and enforceable debt per State and Federal collection policies.

Outreach Description:

Alternative Procedure Description:
Operational Impact Estimate: N/A
203

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	131
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	52	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-222353] Add BRM for the Forms

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	720
Reporter:	Harish Katragadda [X]	Regulation Reference:		Created:	12/03/2020 07:48 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Caroline Bui on 10/7/2021

Expedite Approval:

Current Design: Forms listed are added to CalSAWS system and currently don't have BRM.

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604
7. MC 4605
8. CSF 170
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

Request: Add BRM for the following forms

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604
7. MC 4605
8. CSF 170
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

Recommendation:

1. Add BRM for the forms listed
 - a) CF 6177
 - b) CF 101
 - c) GEN 111
 - d) CF 100
 - e) MC 4604
 - f) MC 4605
2. Populate the Business Reply Address (BRM) for the county the form generates.
3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:
 - a) CW 789

- b) CSF 170
- c) GEN 201

4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1.

5. Add a coversheet and BRM for the following forms:

- a) CF 377.7C
- b) CF 377.7E1
- c) DFA 377.7G

Outreach

Description:

Alternative Procedure

NA

Description:

Operational Impact:

Estimate:

720

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	484	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	236	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-220312] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 4)

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Michael Barillas [X]	Change Type (SCR):	Enhancement
Minor Version:	23.06.15	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:50 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:	Logan Pratt	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

- Schedule a batch job on 07/3/2023 to send a one-time text message to CalWIN Migrating counties 'San Diego', 'San Mateo', 'Santa Cruz', and 'Solano' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 4)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'San Diego', 'San Mateo', 'Santa Cruz', 'Solano'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 4

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

64

Automated Test :

0

Batch/Interfaces :

42

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	17	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

 **[CA-219764] Code Table Updates for CalWIN Conversion (Wave 4)**

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:	23.06.XX	Expedite Changes:	No	Estimate:	23
Reporter:	Amy Gill	Regulation Reference:		Created:	09/14/2020 02:51 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval:

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	19	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	4	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-218887] DDID 119 - Phase 6 Deployment for 58 Counties**

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.02	Expedite Changes:	No	Estimate:	68
Reporter:	Cory Wozniak [X]	Regulation Reference:		Created:	08/19/2020 04:41 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Imaging]	Funding Source ID:	Imaging
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Rhiannon Chin 1/3/23				
Expedite Approval:					
Current Design:	San Diego, San Mateo, Santa Cruz, & Solano are on separate Imaging systems from the rest of the CalSAWS counties.				
Request:	Deploy San Diego, San Mateo, Santa Cruz, & Solano on the CalSAWS Imaging solution.				
Recommendation:	Perform necessary system configuration changes to enable San Diego, San Mateo, Santa Cruz, & Solano counties to be able to access and work in the CalSAWS Imaging solution.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	68				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	33	IVR/CC :	0
Online :	15	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	14	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-216131] Prevent Granting MSP QI-1 for Individuals Eligible to Full Scope Medi-Cal without a SOC/Premium

Team Responsible:	CalHEERS	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	420
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 08-21	Created:	05/05/2020 06:41 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	08/24/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, CalSAWS does not grant QI-1 if an individual is eligible to Non-MAGI Medi-Cal full scope without a SOC/Premium when the Requested Medi-Cal Type is 'Medi-Cal'; the EDBC will fail the MSP test budget for 'Doesn't Meet Program Req.'.

However, if an individual is in more than one Medi-Cal program block and one of the Requested Medi-Cal Types is 'Medicare Premium Payment Programs', CalSAWS may grant the individual QI-1 in the block with Requested Medi-Cal Type 'Medicare Premium Payment Programs' and Non-MAGI Medi-Cal without SOC/Premium on the other program block.

CalSAWS has a Requested Medi-Cal Type and EDBC Budget Tests referencing Medicare Savings Programs as "Medicare Premium Payment Programs" or "MPPP".

Request:

1. Prevent CalSAWS from granting QI-1 irrespective of the Requested Medi-Cal Type if the individual is eligible to full scope Medi-Cal without a SOC or premium.
2. Update CalSAWS to reference "Medicare Savings Program" or "MSP" instead of "Medicare Premium Payment Programs" or "MPPP" to make it consistent with current DHCS and state guidelines.
3. Provide the counties with a list of individuals who are Active on QI-1 and full scope Medi-Cal without a SOC/ Premium.

Recommendation:

1. Update Medi-Cal EDBC rules to prevent granting QI-1 if an individual is eligible to full scope Medi-Cal (MAGI and Non-MAGI) without SOC or premium.
2. Provide a list of cases where an individual is Active on both full scope Medi-Cal (MAGI and Non-MAGI) without SOC or premium and QI-1.
3. Update Requested Medi-Cal Type and EDBC Budget Tests to display MSP instead of MPPP.

Please find the details on above recommendations in the attached design document.

Outreach

Description:

The list will be posted at the following location:
CalACES Web Portal>System Changes>SCR and SIR Lists>2023>CA-216131

Alternative

Procedure

None

Description:

Operational Impact:

Estimate:

420

Automated Test :	17	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	184	CalHEERS Test :	103
Client Correspondence :	76	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

[CA-209492] Refactor: Medi-Cal NOA Regulations and Form Names

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Maria Jensen	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2295
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	07/18/2019 09:03 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:	09/21/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 09/22/2022

Current Design: CalSAWS Regulations are currently stored in CT662. MAGI NOA Regulations are stored per aid code for each MAGI NOA fragment. There is not enough columns in CT662 to handle threshold translations of regulations.

CalSAWS Regulations currently are merged in a way that prevents duplicated references. They are also inconsistent when referenced (for example, "CCR" vs "California Code of Regulations").

CalSAWS Form Names that generate on the NOA Templates are inconsistent when referenced (MC323 vs MC 323). Inconsistencies in the Form name can cause it to populate more than once on the bottom of the NOA.

- Request:**
1. MAGI NOA Regulations need to be available in threshold languages.
 2. Medi-Cal NOA Regulations need to be consistent on a NOA.
 3. Medi-Cal NOA Form Names need to be consistent on a NOA.

- Recommendation:**
1. Move the MAGI NOA Regulations to a separate database table that can handle threshold.
 2. Update the MC Regulations with standard references and add merging capabilities. Reformat Regulations section for MC_NOA_TEMPLATE.
 3. Update the MC Form Names that populate on the bottom of the MC NOA Template to be consistent.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 2295

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	60
Client Correspondence :	1212	Conversion :	0	DBA :	0
Design :	305	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	109
Reports :	0	Reports Test :	0	Security :	0

Special Project :	0	System Test Support :	508	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-208603] Batch Scheduling Updates for CalWIN Conversion (Wave 4)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.XX	Expedite Changes:	No	Estimate:	392
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:05 AM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/11/2023

Expedite Approval: Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request: Update Batch scheduling CalWIN Conversion Wave 4 to schedule the various Batch jobs for the following counties:
San Diego, San Mateo, Santa Cruz, Solano

Recommendation: The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 4 Counties starting July 3, 2023:

Batch:

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

Fiscal:

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS

- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
- Foster Care Main Payroll
 - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Please find more details in the design document.

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

392

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	82	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-206907] SOC 453 upload the most current version**

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Maria Jensen	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	184
Reporter:	Adelaide Mendoza	Regulation Reference:	ALL COUNTY LETTER NO. 22-12	Created:	02/27/2019 08:26 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CIV-104172
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

SOC 453 is currently available in CalSAWS but the form is outdated: SOC 453 (01/18).

Request:

Upload and generate most current version for SOC 453, per CDSS request.

Recommendation:

1. Provide and generate the most current form version for form SOC 453.

Note: Threshold Language versions will be added with CA-232403.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 184

Workers are to continue using existing SOC 453

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	119	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	64	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	1.0				



[CA-204553] CalWORKs/RCA Adults by WTW/REP Category Dashboard

Team Responsible:	Reports	Assignee:	Vipra Chowdhury	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	692
Reporter:	Moises Evangelista	Regulation Reference:		Created:	09/06/2018 12:30 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Management Reports]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	12/07/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the CalWORKs/RCA Adults by WTW/REP Category dashboard:

1. The 'CalWORKs/RCA Adults' (base population):

- Does not restrict to only those adults with a household status of 'In the Home'.
- Does not restrict the base population based on the adult's CW/RCA role.
- The base population requires the adult to have an associated WTW/REP program block.

Note: To have an associated WTW/REP program block means the CalWORKs/RCA adult appears within a WTW/REP program block in the Case Summary page.

2. Does not provide the metric 'RCA Participants Employed 32+ Hrs/Week' in the following categories:

- WTW/REP Mandatory / Assigned to Worker / Active
- WTW/REP Mandatory / Not Assigned to Worker / Identified Reason

3. Does not include a 'Cal-Learn Adults' category or Cal-Learn Adults case level information.

4. Does not include a category to capture adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program. Such example of this population includes Active FRE Members, Ineligible Members, etc.

5. Does not include a category to capture adults who are in an Active CalWORKs/RCA program but are not in a WTW/REP program block on the same case.

Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.

6. The '1V - RCA' aid code is mapped to the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures rather than the new 'RCA Participants Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.

7. The '33 - CW - Zero Parent (Fed)' is mapped to 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week'.

8. The following aid codes are not mapped to any metric. They will be mapped to 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week':

- 3G - CW - Zero Parent (State)
- 3H - CW-Zero Parent (Mixed)
- 3R - CW-Zero Parent-Exempt MAP (Fed)

9. Several measure headers have inconsistent capitalization and incorrect abbreviations.

10. The 'Report Month' parameter is set to default to the latest 5 months. This is an excessive selection and is causing performance issues.

11. The dashboard name, several sheet names, several category headers, and several measure headers spell out 'Welfare-to-Work' entirely rather than use the abbreviated form WTW and do not include the reference to the REP program.

12. The columns in the case lists are not properly ordered. Also, some columns are not hidden/visible when they should be depending on the Tier Description parameter selected.

13. The following case lists do not include a parameter that allows the user to filter to a distinct subcategory/measure within the category:

- WTW/REP Mandatory
- Assigned to Worker / Active
- Assigned to Worker / Identified Reason
- Assigned to Worker / Unknown Reason

14. Does not provide the following columns in every case list:

- Client Index Number (CIN)
- Cash Aid Role Reason
- Cash Aid Role Status Reason
- Work Registration Begin Date
- Report Month
- WTW/REP Program Status Begin Date
- WTW/REP Program Status Reason

15. The 'CW/RCA Aided Case' list:

- Contains a single parameter titled 'RCA Aided Reason' rather than 'Work Registration Status'.
- Contains a column titled 'Expected End Date' rather than 'Work Registration Expected End Date'.
- Has a 'Exempt Reason' rather than 'Work Registration Status Reason'.
- Has the 'Prior Work Reg Status' columns, only visible for the WTW/REP Exempt population, that will be removed.
- Has the 'Prior Work Reg Begin Date' column, only visible for the WTW/REP Exempt population, that will be removed.
- Does not include a 'Prior Month Cash Aid Role Reason' column.
- The case list does not provide the following columns needed to evaluate the Exempt population:

o Volunteer

o Excluded

o WTW/REP Program Status Expected End Date

16. The dashboard has two sections titled 'CalWORKs/RCA Adults'. The data set that is broken down by type will be renamed to 'CalWORKs/RCA Adults by Type'.

17. Does not include a 'Homeless' column in the following case lists:

- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population divided by Type Description case list)
- CalWORKs/RCA Adults by WTW/REP Category
- CW/RCA Aided

18. The Assigned to Worker 'Identified Reason' case list:

- Does not include an 'WTW/REP Program Status Expected End Date' column for the Good Cause population.
- Includes the unnecessary 'Program Status Reason' column.
- Includes the unnecessary 'Program Status Reason Begin Date' column.

19. Does not provide prior assigned worker information for the Sanctioned, Not Assigned to Worker / Identified Reason, and Not Assigned to Worker / Should be Reregistered population who do not have an assigned program worker as of the end of the report month.

20. The 'Assigned to Worker / Active' case list and the 'Not Assigned to Worker / Identified Reason' case list do not include the following columns:

- Activity Type
- Activity Number
- Activity Status Begin Date

21. The 'Active' and 'Unknown Reason' case lists:

- Do not include a 'Activity Scheduled End Date' column.
- Do not include a 'Activity Status Reason' column needed to verify Completed/Closed customer activities.
- The 'Active' case list does not include an 'Activity Scheduled Start Date' column.
- The 'Unknown Reason' case list has an existing column titled 'Begin Date' rather than 'Activity Scheduled Begin Date'.

22. The Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' case list does not have a 'CW/RCA Discontinuance Date' column. The column is needed to verify future current month terminations.

23. The 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' case lists do not provide the following columns:

- TANF Used Months
- Extender Reason
- Extender Begin Date
- Extender End Date

24. The 'CalWORKs/RCA Adults Category' and the 'CalWORKs/RCA Aided' case lists do not provide Activity information for the 'Timed-Out on Active CalWORKs Cases' population or the 'Exempt' population.
25. The 'CalWORKs/RCA Adults by WTW Category' (Base population divided by tier description) does not include any Cal-Learn related columns.
26. The 'Time Expiration Column' within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type Description case list) case list is displaying the Begin Date of when an adult's Role Status Reason Description is set to 'CW Time Limit'.
Technical Note: The logic will be taken from the Time Limits online page.
27. The 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list:
- Includes a column titled 'Program Status Reason' that will be renamed to WTW/REP Program Status Reason.
 - Has a column titled Program Status Reason Begin Date that will be renamed to WTW/REP Program Status Reason Begin Date.

Request:

The CalWORKs/RCA Adults by WTW/REP Category dashboard, also known as Global Report, as designed, contains requirements that excludes caseload data and includes some data that is not needed. The current report logic needs to be modified for users to have access to accurate data needed to review ongoing participation in activities and to take necessary actions to appropriately manage CalWORKs/RCA eligible participants in the WTW/REP program.

Recommendation:

The following modifications are made to the CalWORKs/RCA Adults by WTW/REP Category dashboard to accurately capture caseload data:

1. Update the logic definition for the 'CalWORKs/RCA Adults' (base population) as follows:
 - Add the requirement that the adult must have a household status of 'In the Home'.
 - The adult's role is NOT Financially Responsible – Included (FRI) or Family Size Only (FSO).
 - Remove the condition that the CalWORKs/RCA Adults must have an associated WTW/REP program block.
Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
2. Create a new metric titled 'RCA Participants Employed 32+ Hrs/Week' for the categories listed below:
 - WTW/REP Mandatory / Assigned to Worker / Active
 - WTW/REP Mandatory / Not Assigned to Worker / Identified Reason
3. Add a new subcategory to 'CalWORKs/RCA Adults by Type' titled 'Cal-Learn Adults' which captures the Cal-Learn adult population.
4. Add a new category titled 'CalWORKs/RCA Other' which captures adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program.
5. Add a new category titled 'No WTW/REP Program Block' which captures adults that are CalWORKs/RCA aided but do not have an associated WTW/REP program block.
Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
6. Update the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '1V – RCA aid code. The '1V – RCA' aid code is re mapped to the new 'RCA Participant Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.
7. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '33 - CW – Zero Parent (Fed)' aid code. The aid code is re mapped to the 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' categories.
28. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to include the following aid codes:
 - 3G – CW – Zero Parent (State)
 - 3H – CW-Zero Parent (Mixed)
 - 3R – CW-Zero Parent-Exempt MAP (Fed)
8. Update several measure headers within categories to have consistent capitalization and appropriate abbreviations.
9. Update the 'Report Month' parameter to default to only the latest month rather than the latest 5 months.
10. Update all 'Welfare-to-Work' references in the dashboard name, sheet names, category headers and measure headers to 'WTW/REP'.
11. Update all case lists' column order and column's visibility to match Appendix 7.7.

12. Update the following case lists to include a parameter that allows the user to filter to a distinct subcategory/measure within the category:

- WTW/REP Mandatory
- Assigned to Worker / Active
- Assigned to Worker / Identified Reason
- Assigned to Worker / Unknown Reason

13. Update all case lists to Include the following columns:

- CIN
- Cash Aid Role Reason
- Cash Aid Role Status Reason
- Work Registration Begin Date
- Report Month
- WTW/REP Program Status Begin Date
- WTW/REP Program Status Reason

14. Update the 'CW/RCA Aided' case list with the following changes:

- Rename the 'RCA Aided Reason' parameter to 'Work Registration Status'.
- Rename the 'Expected End Date' column to 'Work Registration Expected End Date'.
- Rename the 'Exempt Reason' column to 'Work Registration Status Reason'.
- Remove the 'Prior Work Reg Status' column.
- Remove the 'Prior Work Reg Begin Date' column.
- Add a 'Prior Month Cash Aid Role Reason' column.
- Add the following columns to the case list:

o Volunteer

o Excluded

o WTW/REP Program Status Expected End Date

These new columns are only visible when the 'WTW/REP Exempt' Work Registration Status parameter option is selected.

15. Update the section header for the 'CalWORKs/RCA Adults' that is broken down by Type to 'CalWORKs/RCA Adults by Type'. See the attached mockup for reference.

16. Update the following case lists to include a 'Homeless' column:

- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list)
- CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type).
- CW/RCA Aided

17. Update the Assigned to Worker 'Identified Reason' case list with the following changes:

- Add a 'WTW/REP Program Status Expected End Date' column. The column is only visible when the 'Current Good Cause' Identified Reason Description parameter is selected.
- Remove the existing 'Program Status Reason' column
- Remove the existing 'Program Status Reason Begin Date' column.

18. Update the 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case list to include two new columns to evaluate the Sanctioned population. Include the columns in the 'Not Assigned to Worker / Identified Reason' and the 'Not Assigned to Worker / Should be Reregistered' case lists:

- Last WTW/REP Worker ID
- Last WTW/REP Region

19. Add the following columns to the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' case lists:

- Activity Type
- Activity Number
- Activity Status Begin Date

20. Update the 'Active' and 'Unknown Reason' case list with the following changes:

- Add a 'Activity Scheduled End Date' column.
- Add a 'Activity Status Reason' column.
- Add a 'Activity Scheduled Start Date' column to the 'Active' case list.
- Rename the existing 'Begin Date' column in the 'Unknown Reason' case list to 'Activity Scheduled Begin Date'.

21. Update the Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' to include a new column titled 'CW/RCA Discontinuance Date'.

22. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case lists:

- TANF Used Months
- Extender Reason
- Extender Begin Date
- Extender End Date

23. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category' case list and the 'CalWORKs RCA Aided' case list. The columns are only visible for the 'Timed-Out population and the 'WTW/REP Exempt' population.

- Activity Type
- Activity Number
- Activity Status
- Activity Status Reason
- Activity Status Begin Date
- Activity Scheduled Start Date
- Activity Scheduled End Date

24. Update the 'CalWORKs/RCA Adults by WTW Category' (CalWORKs/RCA Adults by Type) case list to include the following Cal-Learn related columns. The columns are only visible when the 'Cal-Learn Adults' Type Description is selected:

- Age
- Cal-Learn Office
- Cal-Learn Office ID
- Cal-Learn Worker ID
- Cal-Learn Secondary Worker ID
- Cal-Learn Program Status
- Cal-Learn Program Status Reason
- Cal-Learn Program Status Begin Month
- Cal-Learn Program Status End Month

25. Update the 'Time Expiration Column' column logic within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type) case lists to display the Begin Month of the 60th tick of the CalWORKs/RCA time clock.

Technical Note: The logic will be taken from the Time Limits online page.

26. Update the 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list as follows:

- Rename the 'Program Status Reason' column to 'WTW/REP Program Status Reason'.
- Rename the 'Program Status Reason Begin Date' column to 'WTW/REP Program Status Reason Begin Date'.

Outreach

Description:

Alternative Procedure

The information can be obtained via Ad-Hoc

Description:

Operational Impact:

Estimate: 692

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	482	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	210	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-201394] Modify Trigger Condition for Daily GROW Deregistration Batch job

Team Responsible:	Batch/Interfaces	Assignee:	Sri Muruganantham	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	53
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/13/2018 03:37 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/02/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Batch JB19S810D deregisters GROW program for Unemployable more than 30 Days. The batch deregister the program after the 30 days of unemployment.

Request:

Update JB19S810D batch to deregister the program right away when the unemployment period is entered.

Recommendation:

Update JB19S810D batch to deregister the program right away when the unemployment period is entered.

The following are the updated trigger condition on JB19S810D.

- Work registration type as "GROW"
- Work registration stat code is "Un-Employable"
- Work registration record has a volunteer indicator as null or not equal to "Y"
- Work registration status reason code is in one of the below
 - o Administratively
 - o Temporary Disability
 - o Permanent Disability
 - o Temporary NSA
 - o Permanent NSA
- The GROW program status is currently not deregistered.
- The case has an active 'General Relief - GA' program

Note: The following 2 batch jobs deregister GROW program when the GA program status is Discontinued or Denied.

1. JB19S937D - This batch deregisters Grow program and closes all open activities if GA is discontinued.
2. JB19S938D - This batch deregisters Grow program and closes all open activities if GA is denied.

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

53

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	20	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

[CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing

Team Responsible:	Online	Assignee:	Suraj Kumar	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Connor ODonnell	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1767
Reporter:	Amy Gill	Regulation Reference:	ACL 19-10	Created:	02/14/2018 02:35 PM
Status:	System Test	Impact Analysis:	[Business Process, Data Impact, Technology Impact, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CF Notice of Denial or Pending Status
Consortium Review Approval:		Approved by Committee:	04/21/2022	Other Agency Cross Reference:	CIV-100175
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

Request:

Add three additional rescind reasons of "Delayed RE Processing – Client Caused", "Delayed RE Processing – County Caused" and "Delayed RE Processing – Client/County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

Recommendation:

1. Add three new rescind reasons to the Rescind Detail page to account for Client-Caused, County-Caused Delayed RE Processing, and Client/County Caused
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of three new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of three new rescind reasons were used and program status resulted in 'Discontinued'

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1767**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	Conversion :	0	DBA :	0
Design :	0	Eligibility :	424	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	160	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	493	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				