

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.06.08	8-Jun-23	SCR	CA-254021	Contact Center	N/A	Logging off the eCCP required the agent to press the "Reload" button that pops up to complete logging off.	Pressing the log out button no longer requires the agent to press reload.	
23.06.08	8-Jun-23	SCR	CA-243011	Eligibility	CalFresh, CalWORKS, RCA/RMA	The system reflected the 2022 - 2023 CalWORKS Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) standard levels effective July 1, 2022.	The 2023-2024 CalWORKS Minimum Basic Standard of Adequate Care (MBSAC) and Income In-Kind (IIK) standard levels have increased by 6.85%, and the system has been updated with the new values effective July 1, 2023.	
23.06.08	8-Jun-23	SCR	CA-260569	Fiscal	CalLearn, General Relief, Welfare-to-Work/Gain	Ventura County did not have any Voucher Valuable Types.	Ventura County has Voucher Valuable Types.	
23.06.08	8-Jun-23	SCR	CA-262840	Online	N/A	The soft validation appears for appointments on Friday June 30th, 2023 at 3:00 PM through Monday July 3rd, 2023 12:00 PM to warn users of the system down time.	The soft validation appears for appointments on Friday June 30th, 2023 at 5:00 PM through Monday July 3rd, 2023 7:00 AM to warn users of the system down time.	
23.06.08	8-Jun-23	Defect	CA-262817	Analytics		Collections Program Cause Code Report and Benefit Recovery Management Report was not available in the application.	Collections Program Cause Code Report and Benefit Recovery Management Report is available in the application.	
23.06.08	8-Jun-23	Defect	CA-260558	Conversion		org_type_org records were missing for AR type (authorized representative).	org_type_org records are now populated for converted Wave 1, 2 and 3 counties.	PR80045989
23.06.08	8-Jun-23	Defect	CA-262009	Conversion		Customer activities for wave 1, 2 and 3 conversion counties that were tied to a provider without being tied to a session were not converted properly into the CalSAWS system.	Customer activities for wave 1, 2 and 3 conversion counties that were tied to a provider without being tied to a session have been converted into CalSAWS.	
23.06.08	8-Jun-23	Defect	CA-261057	Conversion		Some serviced payment issuances were missing payment request information, causing errors when clicking the control number or attempting to reissue or replace the issuances.	Service payment issuances have payment request information. Errors do not occur from missing payment request information when clicking on the control number or when attempting to reissue or replace the issuances.	
23.06.08	8-Jun-23	Defect	CA-261241	Conversion		Under the Expense page, the Record type of "Dependent Care Expense" was missing ("Dependent's Name").	Under the Expense page, the Record type of Dependent Care Expense, "Dependent's Name" is now displaying correctly.	PR80046157
23.06.08	8-Jun-23	Defect	CA-258271	Fiscal		EBT demo client was picking deceased household records from previous date.	EBT demo client interface is updated to pick deceased household records after previous batch run.	
23.06.08	8-Jun-23	Defect	CA-262634	Online		Call Log Detail validation message is not appearing as expected.	Call Log Detail validation message is appearing as expected.	
23.06.08	8-Jun-23	Defect	CA-262486	Online		Users are receiving a UEID while viewing some records on IEVS Payment Verification System Abstract page.	Users are able to see the records on IEVS Payment Verification System Abstract page without any exception.	PR80046302
23.06.08	8-Jun-23	Defect	CA-262883	Reports		Main payroll FC DD reports was not showing any data .	Main Payroll Foster Care Direct Deposit Reconciliation and Main Payroll Foster Care Direct Deposit Summary will show data after rerun.	PR80046436

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23.06.08	8-Jun-23	Defect	CA-256894	Reports		There was a ticket (#INC0082424) where the user stated in 'CalFresh Supplemental Issuance Register', some control# had 'Cancellation' Transaction Type under 'EBT Details' but they were actually not cancelled in 01/26/2023 and 02/07/2023 daily report. After further analysis, there was a defect implemented on 6/17/2022 to have a logic in Qlik - 'Qlik - Null value for transactions included under the cancellation.' The Transaction Type was derived from CLAIM_HIST_TRANS_TYPE_CODE which was part of curafion logic. However, those control numbers did not have any claim, the default NULL value was populated in the RDS table (see attached file called 'CA-256894 Analysis' for detail analysis).	As per the confirmation from the BA, the team can see that the report captures issuances that were issued in the report date whether they were claimed or not. For Cancellations, the report only captures Cancellations which have been claimed. An Issuance is captured whether it is claimed or not, so if the issuance is issued in the report date but was not claimed then the column should display as 'Issuance'. Visualization changes have been implemented to add the Transaction Type for unclaimed transactions as 'Issuance' in the report. The team has also ensured that the latest fix does not have any negative impact on the reconciliation fix that was done as part of the defect.	PR80045346
23.06.08	8-Jun-23	Defect	CA-261778	Reports		Two potential defects were reported: Other counties outside of Orange County show up on this report with cases not in Orange County. We have over 400 records that have "Unknown Aid COde". Pulled the caseload history report for 05/2023 - Foster Care 6H unit displayed a total amount of active cases 187. Pulled report for 05/23 in business intelligence under caseload management CWS Stats - unit 6H. It displayed there are only 131 active cases. The team was trying to find out why the discrepancy was occurring. (The team attached a copy of both reports. The cases highlighted in yellow on caseload inventory were missing from the report printed from business intelligence).	The team made a code change in both Pyspark and Qlik applications for Issue 1, Issue 2 and issue 3. All issues are fully rerun in PROD.	PR80046215