



[CA-260638] Automated Regression Test: Transaction Coverage Tier 2-4, 2023

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.31	Expedite Changes:	Start Build	Estimate:	1030
Reporter:	William Baretsky	Regulation Reference:		Created:	04/25/2023 02:43 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Karen J. Rapponotti	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen R. and Michele P. on 4.26/2023

Expedite Approval: Approved by Karen R. and Michele P. on 4.26/2023

Current Design: The Automated Regression Test (ART) Suite is used to verify the most highly used functionality of the CalSAWS online application. The ART Suite is primarily expanded through the SCR process based on review and analysis of the new or updated business functionality.

ART Coverage is tracked at the transaction level, with a focus on the most highly used transactions by production volume. As of March 2023 the tiered transaction coverage was as follows:

Tier 1: 100.00%
Tier 2: 95.16%
Tier 3: 89.56%
Tier 4: 60.25%
Tier 5: 27.33%

New coverage of transactions that move into Tier 1 or Tier 2, either as the result of newly-implemented functionality or altered usage patterns in the production system, is managed through the release-based 'Execution & Maintenance' SCRs on a two-month delay (ex., CA-259511, CA-259513).

Request: Expand the coverage of the ART Suite to include:
1. Tier 2 transactions that could not previously be targeted due to technical limitations (ex., Form generation)
2. All Tier 3 transactions
3. The top 20% of Tier 4 transactions by volume as of March 2023

Recommendation: Analyze, design, and develop automated scripts to cover additional Tier 2, Tier 3, and Tier 4 transactions as outlined in the Request:

1. Review and analyze March 2023 metric data to identify the Tier 2, 3, and 4 transactions to be covered.
Technical Note: This shall exclude transactions that were previously identified and incorporated into the scope of the following SCRs: CA-253159, CA-256052, CA-259627, CA-256633.
2. For each targeted transaction:
 - a. Design an end-to-end manual test scenario targeting the transaction.
 - b. Document any technical updates to the CAT Framework required to automate each test scenario.
3. Build the new automated scripts:
 - a. Develop automated regression test scripts for each test scenario.
 - b. Implement the technical changes to the CAT Framework identified in Rec. 2b.
4. Merge the new scripts into the automated Regression Test Suite per the standard review & delivery process.

Technical Note: This includes peer review and a subsequent technical review to determine and configure (1) the test environments and (2) counties in which each script can be executed. The latter information is captured in the Regression Script Inventory on the CalSAWS SharePoint.

Outreach

Description:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate:

1030

Automated Test :	1030	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-259604] Update JA Restaurant Meals Program CA-240478

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Caroline Bui	Regulation Reference:		Created:	04/06/2023 08:36 AM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Approved by Joyce Oshiro 05/02/2023				
Review:					
Expedite Approval:	Approved by Karen Rapponotti on 5/18/2023				
Current Design:	The Restaurant Meals Program job aid does not include information for SCR CA-240478: RMP indicator when the CalFresh program is closed. Also, Step 5e in the 'Add a Living Arrangement – Homeless' section direct users to enter the 1st of the Benefit Month when adding the Homeless living arrangement record. The job aid does not indicate RMP is enabled for all Counties.				
Request:	Update the Restaurant Meals Program job aid for: 1) Add section for RMP Indicator When CalFresh is Closed (CA-240478) 2) Update Step 5e in the 'Add a Living Arrangement – Homeless' section 3) Add information that the RMP functionality is turned on for all counties				
Recommendation:	Update the Restaurant Meals Program job aid for: 1) Add section for RMP Indicator When CalFresh is Closed (CA-240478) 2) Update Step 5e in the 'Add a Living Arrangement – Homeless' section 3) Add information that the RMP functionality is turned on for all counties				
Outreach					
Description:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	12	Translation :	0
Virtual Assistant :	0				



[CA-259511] Automated Regression Test - Execution and Maintenance - 23.07 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.20	Expedite Changes:	No	Estimate:	960
Reporter:	William Baretsky	Regulation Reference:		Created:	04/05/2023 09:33 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Assembly Test	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					
Non-Committee Review:	Michele Peterson - 4/5/23				
Expedite Approval:					
Current Design:	A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.				
Request:	This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs. The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production. When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.				
Recommendation:	<ol style="list-style-type: none">Execute the major release automated regression suite against the 23.07 major version build on a regular basis.<ul style="list-style-type: none">- Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.- Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.Execute the major release automated regression suite against the final build for the 23.07 major version, prior to the build being deployed to production.<ul style="list-style-type: none">- Assumption: 1 run per major release.- Note: This includes only the Major Release regression test runs in the staging environment.Execute the priority / minor release automated regression suite against the final build of each applicable 23.07 minor version, prior to the build being deployed to production.<ul style="list-style-type: none">- Assumption: No more than 3 runs per week, averaged across the priority release cycle.- Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.<ul style="list-style-type: none">- Assumption: No more than 40% of the regression test scripts need to be updated in this manner.- Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).<ul style="list-style-type: none">- Assumption: No more than 14 new transactions per release cycle- Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)				

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-23.07 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

960

Execute all regression testing manually for major and minor version releases.

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-258633] SCR : Kern Site 15005 Move to Stobaugh Street

Team Responsible:	Tech Arch	Assignee:	Lisa Fernandez	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Enhancement
Minor Version:	23.07.01	Expedite Changes:	No	Estimate:	48
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	03/21/2023 10:36 AM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Pete Quijada	Training Impacted:	[N/A]	Funding Source:	County Purchase
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	KR-01-2023
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Pete Q on behalf of Laura Chavez on 3/21

Expedite Approval:

Current Design:

Kern is a Managed County and is looking to shut down their existing 15005 site. The current site comprises of 2x Access Switches, Velocloud Routers, Workstations and Servers. All these need to be migrated to the alternate site.

Request:

Site 15005 to be shutdown and all services migrated to the new site. The current site comprises of 2x Access Switches, Velocloud Routers, Workstations and Servers. All these need to be migrated to the alternate site.

This SCR is intended to draft the County Purchase Order and to conduct discovery sessions and meetings with Kern County to capture requirements and any other dependencies that play a part on estimating the effort and cost associated with the County RITM request..

Recommendation:

This is an Interim SCR (requirement gathering and Architecture) while the County purchase gets drafted and signed. (Design, Build, Test, Operate) will be required. This SCR is ONLY for evaluating the work required.

A seperate County Purchase will be submitted if the work effort captured through this SCR is accepted)

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

n/a

48

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	32	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	16	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0



[CA-258029] Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 5

Team Responsible:	Online	Assignee:	Lawrence Samy	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Lawrence Samy	Change Type (SCR):	Data Change
Minor Version:	23.09.01	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/09/2023 08:54 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Karen J. Rapponotti	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	Non Committee approval by Karen J Rapponotti on 1/19/2023				
Expedite Approval:	Approved by Karen Rapponotti on 03/20/2023				
Current Design:	Currently, no reports are provided on a weekly basis for appointments that are scheduled between Friday 9/1 1PM through Monday 9/4 12PM				
Request:	Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period				
Recommendation:	Outage Period - Friday, 9/1/2023 1PM PST to Monday, 9/4/2023 12PM PST				
	Create a weekly list of appointments that are scheduled between Friday, 9/1/2023 1PM PST to Monday, 9/4/2023 12 PM PST.				
	Weekly list will be generated and posted on the Web Portal every Friday from 6/23/2023 through Friday 9/1/2023.				
	Note: There is no Design Document for this SCR				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-258007] Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 5 Outage Period

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:	23.08.24	Expedite Changes:	No	Estimate:	53
Reporter:	Thomas Lazio	Regulation Reference:		Created:	03/09/2023 03:23 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Non-Committee approval by Adelaide Mendoza on 04/07/2023

Expedite Approval: Current Design:

LA GA program cases have either GA/GR or GROW hearing appointment with a hearing appointment date and time between the Wave 5 outage timeframe (i.e. Friday, September 1st 1:00PM PST through Monday, September 4th 12:00PM PST).

Request:

Generate a one time list of LA GA/GR cases with either a GA/GR or GROW hearing appointment during the CalSAWS Wave 5 Outage Period - Friday, September 1st 1:00PM PST through Monday, September 4th 12:00PM PST

Recommendation:

1) Generate list of LA GA/GR (GA) cases that meet the following criteria after Batch 10 day cut-off date (08/19/2023) when GA/GR discontinuance batch jobs have been completed:
a) Case is linked to a 'General Assistance/General Relief' or 'GROW' Hearing with Hearing Type of one of the following:

- Annual Agreement Hearing
- Employment Non Compliance Hearing
- GROW Non Compliance Hearing
- MSUDRP Non Compliance Hearing
- Overpayment or Recoupment Hearing
- Other Failure Hearing
- QR7LA Failure Hearing
- Benefit Reduction Hearing

b) Hearing Date and Time is between CalSAWS Outage Period -Friday, September 1st 1:00PM PST through Monday, September 4th 12:00PM PST.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Hearing Participant (First Name, Last Name)
- Hearing ID
- Hearing Type
- Hearing Date

- Hearing Time
- Reason for Hearing
- Hearing Disposition

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258007

**Outreach
Description:**

List of affected LA GA/GR cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258007

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	28	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-257301] MEDS: Add new MEDS alerts 9601 and 2208

Team Responsible:	Batch/Interfaces	Assignee:	Priyanka Kumari	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Tina Tran	Regulation Reference:	MEDS Network Change Cycles 489	Created:	02/27/2023 03:07 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Tina Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[MEDS]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by	03/30/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently CalSAWS does not list MEDS alerts 9601, 2208 on the MEDS Alert Search page and MEDS Alert Admin Search page.

Under the MEDS Network Change Cycle 489 Installed:

- Alert 9601 is created.

Under the 60-Day County Notification for New Batch EW32 Transaction Alerts:

- Alert 2208 is created.

Request:

Add new MEDS alerts 9601, 2208 to MEDS Alert Search page and MEDS Alert Admin Search page.

Recommendation:

Add new MEDS alerts 9601, 2208 to MEDS Alert Search page and MEDS Alert Admin Search page.

Please find more details in the Design document.

Outreach

Description:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate: **24**

Automated Test :	0	Batch/Interfaces :	7	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	17
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-257158] Remove CAPI Unearned Income Records for Sonoma and Alameda County

- Resolved: 04/19/2023 09:04 AM

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Pending
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	197
Reporter:	Yale Yee	Regulation Reference:		Created:	02/23/2023 03:35 PM
Status:	Rejected	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CAPI]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	03/15/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

CAPI Consortium is a group of counties that have jointly agreed to have the CAPI program in each individual county administered by a single lead county within the group. San Mateo is a lead county that administers CAPI program for other counties.

San Mateo administers CAPI for the following counties:

- Alameda
- Contra Costa
- Marin
- Merced
- Monterey
- San Mateo
- Santa Cruz
- Solano
- Sonoma
- Stanislaus

San Mateo converted into CalSAWS on 07/03/2023, the CalWIN counties San Mateo administered CAPI enter an Unearned Income record that is used in the CF EDBC determination. Sonoma and Alameda County converts into CalSAWS in Wave 5; Go-Live Date is 09/04/2023. The changes from CA-247105 (Remove CAPI OPA and Unearned Income Records Associated to CAPI Administered by San Mateo County) did not apply to Sonoma and Alameda County.

Request:

When San Mateo converted into CalSAWS, the CF EDBC will count the Unearned Income record in the CF budget (resulting in the CAPI grant being counted twice and may discontinue the CF program for over-income). If the Unearned Income record does not result in an Over Income, the CF program will reduce benefits.

1. Apply a data change to remove the Unearned Income record for CAPI for all members in an active CAPI program for a county with CAPI administered by San Mateo County.
2. Add a journal entry if the data change removed an Unearned Income Record for CAPI.
3. Provide a list of case where the CF program was run between the Wave Go Live date and the implementation of this SCR.

The changes above were implemented with CA-247105 and the changes will be applied to Sonoma and Alameda County with this SCR.

Recommendation:

1. A data change will be applied to remove the Unearned Income records for a county with CAPI administered by San Mateo County.
2. A journal entry will be created for the cases the data change was applied.
3. A list of cases will be provided if a CF case was run in a specific timeframe.

Please refer to the attached design document for further details.

**Outreach
Description:**

A list of cases will be provided where a CF EDBC was run between the Wave 5 Go-Live date and the implementation date of this SCR.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-257158

A CIT will be provided.

**Alternative
Procedure
Description:**

Override EDBC Results

Operational Impact:

Estimate: 197

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	127	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257096] Sync Probation Parent Table with Child Table for Online Pages

Team Responsible:	Online	Assignee:	Rajath Cr	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	118
Reporter:	Ken Ford	Regulation Reference:		Created:	02/22/2023 08:19 PM
Status:	In Development	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:	03/29/2023	Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					

Non-Committee Review: Approved by John Pratt on 03/29/ 2023.

Expedite Approval:
Current Design: The Institutional Detail page holds information about the incarceration dates and incarceration location(s) of a minor in the household.

An incarcerated minor may move between different locations/institutions during the same period of incarceration. The 'To' field is editable for user updates, but only modifies the end for the specific location (in PERS_PROBTN_DETL) and does not modify the end of the incarceration period (these dates are stored in the PERS_PROBTN table). Household Status checks are run against the incarceration period (in the PERS_PROBTN table). This is causing the minor to show as incarcerated / out of the home and not eligible for benefits, even after a worker updates the Institutional Detail page with an end date.

DCRs are continually needed to correct the incarceration period ending date.

Request: Sync the incarceration period end date with updates made to the latest location end date thru the Institutional Detail page, so that Household Status checks recognize the minor as no longer incarcerated.

Recommendation: (see design doc. for complete recommendations)
Assumptions:
1. Fields and functionalities not mentioned will not be changed.
2. The Juvenile Probation interface's logic will not be changed with this SCR.
3. An incarceration period should ALWAYS have an end date when/if all the detail records/locations have an end date; this may be enforced thru page logic and or database logic (e.g., database triggers).

Requirements:

1. Add logic to Sync the PERS_PROBTN table's end date (incarceration period's end date) with the latest related end date from the PERS_PROBTN_DETL table (the location end date), each time an Online edit is made (an edit thru the page):
 - a. When a user updates the 'To' field, end dating a location record, add logic to check for other locations without an end date and related to the same incarceration period (check for PERS_PROBTN_DETL records related to the same PERS_PROBTN record)
 - b. Add an end date to the incarceration period when/if the last location record is end dated
 - c. When a user updates the 'To' field, removing or changing a location end date, add logic to check and update the incarceration period end date (stored in the PERS_PROBTN table) only if it is the latest location end date related to the incarceration period, and all other locations are also end dated
- Tech Note: the PERS_PROBTN end date is PERS_PROBTN.PLACEMENT_END_DATE and the PERS_PROBTN_DETL tables end date is PERS_PROBTN_DETL.PLACEMENT_ACTUAL_REL_DATE

2. Update the Juvenile List page with current page mapping.

3. Update the Juvenile Detail page with current page mapping.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Currently a DCR is run per case after a Ticket is created.

118

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	77	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	31
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257081] Online Help: Update JA e-Notification

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/22/2023 02:30 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: The JA e-Notifications has a C-IV reference and needs to be removed.

Request: Replace the reference C-IV Yourself to YBN in the JA e-Notifications (see attached screenshot)

Recommendation: Update the JA e-Notifications in Adobe RoboHelp and update in Online Help and the LMS.

Outreach Description: Update Job Aid

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **12**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	12	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-256712] Analytics Security Hardening for RDS SSL changes

Team Responsible:	Tech Ops	Assignee:	Nitin Baxi	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Alex Iliev	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Alex Iliev	Regulation Reference:		Created:	02/14/2023 12:49 PM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review:

Expedite Approval:

Current Design: SSL config is not enabled on RDS and Analytics Code Base

Request: Enable SSL Connectivity for RDS

Recommendation: Update RDS with SSL connectivity ,update the JDBC Config in Secrets Manager to enable SSL, Qlik config to enable SSL and update Analytics code to use RDS with SSL changes

Outreach

Description:

Alternative Procedure

Description:

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	60	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-256655] Add Programs to Document Routing Rule Functionality

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	61
Reporter:	Vallari Bathala	Regulation Reference:		Created:	02/13/2023 04:17 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Sarah Rich

Review:

Expedite Approval:

Current Design:

Counties which use the Hyland imaging solution can configure Document Routing Rules which allow configuration of Tasks to be created based on imaged documents. Document Routing Rule functionality was introduced with CA-214917 per DDIDs 2254, 2504 and 2245. Document Routing Rules can be configured for CalFresh, CalWORKs, Child Care, Foster Care, Medi-Cal, Welfare to Work programs, Cal-Learn, CAPI, CFET, RCA and the General Assistance/General Relief programs.

Request:

Modify the CalSAWS System Document Routing Rule functionality to include additional programs in the program configuration options.

Recommendation:

1. Update the Document Routing Rule Program Detail page to include Kin-GAP and Adoption Assistance Program as options.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **61**

Automated Test :	0	Batch/Interfaces :	2	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	42	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	17
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-256240] Facilitate Qlik Development Environment for Counties

Team Responsible:	Analytics	Assignee:	Russell Golden	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Russell Golden	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	200
Reporter:	Carlos Camarena	Regulation Reference:		Created:	02/06/2023 03:05 PM
Status:	In Development	Impact Analysis:	[Batch Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	David Bruhn approved on 02/21/2023 on behalf of Laura Chavez				
Expedite Approval:	David Bruhn approved on 02/21/2023 on behalf of Laura Chavez				
Current Design:	CalSAWS does not currently have environment(s) where County Ad-hoc teams can develop their ad-hoc reports				
Request:	Facilitate Qlik Development Environment for Counties				
Recommendation:	Facilitate Qlik Development Environment for Counties so County Ad-hoc teams can develop their ad-hoc reports.				
	Create an ad hoc Qlik instance by repurposing the development environment to maintain AWS cost neutrality. Leverage the existing RDS read and Oracle replicas for data connections. Provision a new URL and use an existing ForgeRock environment, along with new roles for Ad Hoc users. Move development activities that necessitate a Qlik environment to share the Qlik Test environment, while maintaining the existing development infrastructure.				
	Preliminary architecture attached.				
Outreach Description:	Communication to Ad-Hoc Admins				
Alternative Procedure Description:	No long term alternative procedure				
Operational Impact Estimate:	200				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	80
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	40	Tech Ops :	80
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256047] Update Diaper allowance process for Wave 5 counties for Aug and Sep 2023

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.09.04	Expedite Changes:	Production Deployment	Estimate:	77
Reporter:	Claudia Pinto	Regulation Reference:		Created:	02/02/2023 07:36 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	NA
Consortium Review Approval:					
Consortium Review Approval Date:					
Non-Committee Review:	Sheryl Eppler - Approved - 03/27/2023				
Expedite Approval:	Michele Peterson/3/27/23				
Current Design:	<p>Diaper payments in CalWIN come out of Employment Services/Supportive Services. These are not paid out of the FME process (Fiscal) and are paid out of daily processes (either the daily batch or the EBT Host 2 Host transactions). County workers authorize these payments each month on any day in employment services system and that authorization creates a daily issuance trigger to be paid.</p> <p>The converted Diaper allowance issuances have payment requests with the Adult payee as the need person on the customer need. CalWIN creates one payment for the entire month for all the children in the household eligible for Diaper. CalSAWS creates individual \$30 payments for each child eligible for Diaper and the child is designated as the need person on the Customer Need.</p> <p>This discrepancy in the converted data from CalWIN results in CalSAWS creating duplicate diaper payments for the child again as the Diaper job uses the customer need person to identify if Diaper allowance payment was previously issued to the child for the same month.</p>				
Request:	Update Diaper allowance process for Wave 5 counties to avoid duplicate payments during the migration months (August 2023 and September 2023)				
Recommendation:	<ol style="list-style-type: none">1. Add a temporary process to stop any additional diaper issuances for Wave 5 counties on batch created payment requests in CalSAWS for the cases that already got diaper payments in CalWIN (converted) for the the months of Aug 2023 and Sep 2023.Suppress sending any new diaper allowance approval notices in CalSAWS for the cases that became eligible for Diaper payments in CalSAWS (New AUX_PMT records created for Diaper) on the first batch after the cut-over and had received at least one Diaper allowance payment in CalWINNote: Diaper jobs are not turned off, so duplicate payment requests will still be created.2. DCR to mark these Diaper Payment Requests as Denied that were created by CalSAWS (as they would be duplicates)3. Turn off the temporary process after the Diaper Payment Requests created in CalSAWS on these cases that already received Diaper payments in CalWIN are marked Denied <p>Note: Workers would have to issue any additional diaper payments manually on the cases that received diaper payments in CalWIN for months 8/1/2023 and 9/1/2023.</p>				
Outreach Description:	N/A				
Alternative Procedure Description:	Turn off Diaper Allowance jobs in CalSAWS and issue the diaper payments manually				
Operational Impact Estimate:	77				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	56
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-255621] Training: Inventory Maintenance of WBT's in SP, Master WL, Page Load, and LMS WL Trackers

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	65
Reporter:	John Depauw	Regulation Reference:		Created:	01/24/2023 03:46 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: Currently the wbt Captivate files were numbered in a specific order for SharePoint. However when the initial load happened into the LMS, they were not kept in the same order and the LMS renumbered them in the order that they were loaded into the LMS. (This issue dates back years, maybe even a decade when the original load happened). This has caused confusion with duplicate title modules such as "Fiscal" that have two versions by the same name, intended for different audiences. So essentially there are 4 different sets of numbers to identify two sets of modules, which is a load hazard because the module being updated could easily be overwritten to the incorrect LMS slot since there's no correlation with the numbers. Also there are currently prefix numbers (possibly referencing curriculum numbers) in the file title that may have changed over the course of years.

Request: Analyze the LMS file names/numbers and cross reference with the WBT filename in SP and the Master Workload Tracker. If they do not match, update the SharePoint file, LMS Workload Tracker, Consolidated Page Mapping spreadsheet and Master Workload Tracker name to match the LMS. (This will avoid any versioning interruptions to the LMS since the LMS files wouldn't be touched). In the WBT, the Project Info - Project - and Quiz tabs would need to be updated as well as the filename. Project - Table of Contents - Info button would need to be checked/updated as well.

Recommendation:

1. Analyze - Open a few WBTs to identify the areas that would need updating. Also identify other files that may have the SP numbering such as the Master Workload Tracker.
2. Look up each WBT that's in SP in the LMS and check the numbers.
3. a. If they match, move on to the next.
b. If the numbers don't match, update them as identified in the Request section above.

Outreach Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	65	Translation :	0
Virtual Assistant :	0				



[CA-255563] Post CalWIN Wave 3 Cutover Support for State Reports

Team Responsible:	Reports	Assignee:	Susanna Martinez	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Thao Ta	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	375
Reporter:	Claudia Pinto	Regulation Reference:		Created:	01/23/2023 03:59 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	DDID 1971
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023				
Current Design:	This SCR is to provide post-migration support to CalWIN Wave 3 counties for state reports. Wave 3 counties will be live in CalSAWS on 04/24/2023.				
Request:	Support Wave 3 counties with post-migration state reporting needs.				
Recommendation:	Support Wave 3 counties with post-migration state reporting needs.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	375				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	375	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-255530] Training: Inventory Maintenance of WBT's in the LMS

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	65
Reporter:	John Depauw	Regulation Reference:		Created:	01/23/2023 10:58 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: Due to new migration material being uploaded to the LMS by different teams, and to ensure all training wbt's are updated, inventory of the current WBTs loaded into the LMS must be analyzed by cross referencing that list with the MasterWorkload tracker to ensure the complete list of wbt's are accurately accounted for.

Request: Analyze the LMS to account for all WBTs that are currently available and compare what's loaded to the wbt's currently available in SharePoint to note any discrepancies.

Recommendation:

1. Analyze - pull a report of all wbt's currently in the LMS (assuming functionality is available.)
2. Compare the list to the Master Workload Tracker spreadsheet
3. a. If there are missing WBTs in the LMS, then SCORM and upload those WBTs.
b. If there are missing WBTs in the Workload Tracker, but are in the LMS, then add the WBT titles in the Workload Tracker.

Outreach

Description:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: **65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	65	Translation :	0
Virtual Assistant :	0				



[CA-255437] Update worker schedule status for wave 6 outage period

Team Responsible:	Online	Assignee:	Suraj Kumar	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.09.07	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	01/19/2023 01:11 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Non-Committee approval by Frederick Gains on 3/27/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/24/2023

Current Design: Currently, when CalSAWS application have an upcoming outage/downtime a worker schedule does not get updated to 'Unavailable' status automatically.

Request: Update all workers schedule status in all counties to be 'Unavailable' when CalSAWS application is unavailable due to a planned outage.

Recommendation:

1. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday October 27th at 1 PM through Monday October 30th at 12 PM.
A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.

Assumption:

The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday October 27th at 1 PM through Monday October 30th at 12 PM.

Note: There is no Design Document for this SCR

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	28	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :	0
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[CA-254977] Update Job Aid Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports for CA-231495

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Rhiannon Chin	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	12
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	01/09/2023 04:25 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Joyce Oshiro 05/03/2023 - Approve				
Expedite Approval:					
Current Design:	SCR CA-231495 added the Imaging icon to the Eligibility Workload Inventory and Employment Services Workload Inventory.				
Request:	Update the Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports job aid to align with changes made by SCR CA-231495.				
Recommendation:	Update the Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports job aid to align with changes made by SCR CA-231495.				
Outreach Description:	Update job aid				
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	12	Translation :	0
Virtual Assistant :	0				

[CA-254452] Wave 5 Counties Prod APEX Access Enable

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sean Ny	Regulation Reference:		Created:	12/28/2022 02:36 PM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Ad Hoc]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	David Bruhn approves on 01/04/2023 on behalf of Laura				
Expedite Approval:	David Bruhn approves on 01/04/2023 on behalf of Laura				
Current Design:	Wave 5 counties do not have access to the Prod APEX environment. The counties need access to the Prod environment to test their refactored SQLs and create reports for their operational needs.				
Request:	Wave 5 counties (Alameda, Fresno, and Sonoma) request access to Prod APEX after the cutover.				
Recommendation:	Create workspaces for wave 5 counties (Alameda, Fresno, and Sonoma) in the Prod APEX environment				
Outreach Description:					
Alternative Procedure Description:	Use EDR				
Operational Impact:					
Estimate:	45				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	20
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	25	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-253509] Event Streaming - Generate Forms and NOAs in Parallel to Trigger Jobs

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Angela Zhao	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	363
Reporter:	Angela Zhao	Regulation Reference:		Created:	12/06/2022 04:51 PM
Status:	In Development	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Performance	Committee:	[Correspondence]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186218
Consortium Review Approval Date:					

Non-Committee Review: 4/25/2023 Maria Arceo.

Expedite Approval: Approved 5/4/23 Karen Rapponotti

Current Design: Currently, nightly Batch EDBC generates both forms and Notice of Action (NOA) triggers. After Batch EDBC completes, batch jobs identify those triggers and renders the forms and NOAs.

Request: To prepare for increased case load with CalWIN migration, event streaming jobs will be updated to enable rendering the triggers in parallel to Batch EDBC
. This will allow us to minimize the batch window.

Recommendation:

1. Event streaming jobs will render batch triggered NOAs while Batch EDBC runs. Event streaming jobs will render batch triggered forms after downstream stored procedures. The batch counterparts, which are restricted to running after Batch EDBC completion, will be decommissioned.
2. The existing event streaming job for forms will be updated to run continuously regardless of any idling. Continuous run reduces the amount of time that the jobs spend rebalancing, which will support scaling these jobs to handle larger volumes of triggers. In addition, we will reconfigure the job to increase the maximum possible number of parallel jobs from 100 to 500.
3. The existing connector will be updated to only detect document triggers created by workers. It will still have a built-in 30-minute delay. A new connector will be created to detect document triggers created by batch jobs. This job will have a default delay of five minutes, the default minimum for connectors. This will accommodate workers during their daytime activities while also minimizing delay during the batch window. In addition, we will reconfigure the event streaming job for NOAs to increase the maximum possible number of parallel jobs from 100 to 500.
4. The existing monitor job will be updated to include the forms rendering event streaming jobs PO00EM431.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **363**

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	158
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-253156] Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 5)

Team Responsible:	Client Correspondence	Assignee:	Priya Sridharan	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Operational Enhancement
Minor Version:	23.08.xx	Expedite Changes:	No	Estimate:	50
Reporter:	Richard J. Weeks	Regulation Reference:		Created:	11/29/2022 10:45 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 1/31/2023.				
Expedite Approval:					
Current Design:	CalSAWS database tables relating to GA/GR Automated Solution program correspondence are out of sync for with the GA/GR correspondence service data for Wave 5 counties.				
Request:	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-303)				
Recommendation:	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-303)				
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	20	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	30
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-252015] Upgrade CalSAWS auxiliary Aurora MySQL databases to version 8

Team Responsible:	DBA	Assignee:	Stanley Chukwuocha	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	DineshKumar Devarapalli	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2040
Reporter:	Sauvik Basu	Regulation Reference:		Created:	10/29/2022 07:42 AM
Status:	In Assembly Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	Change Notice
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	CN25 - Technical Architecture
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Chavez on 2/1/2023.				
Expedite Approval:					
Current Design:	The Aurora MySQL database version used for CalSAWS auxiliary databases is version 5.7.				
Request:	Amazon Aurora MySQL-Compatible Edition now supports MySQL major version 8.0. MySQL 8.0 includes improved performance functionality from enhancements such as instant DDL to speed up the overall process of creating and loading a table and its associated indexes and SKIP LOCKED and NOWAIT options to avoid waiting for other transactions to release row locks. MySQL 8.0 adds developer productivity features such as window functions to more easily solve query problems and common table expressions to enable use of named temporary result sets. It also includes JSON functionality additions, new security capabilities, and more. MySQL 8.0 on Aurora MySQL-Compatible Edition supports popular Aurora features including Global Database, RDS Proxy, Performance Insights, and Parallel Query.				
Recommendation:	<p>***No impact to end user***</p> <ol style="list-style-type: none"> 1. Upgrade CalSAWS auxiliary Aurora MySQL databases to version 8. 2. Test products and application functionality is not impacted across all functional areas as a result of the upgrade. 3. Execute online and batch performance tests with the version 8 release to confirm that performance complies with current SLA standards. 4. Remediate any functional or performance issues falling out of the version 8 upgrade. 				
Outreach Description:					
Alternative Procedure Description:	None.				
Operational Impact:					
Estimate:	2040				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	480
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	100
Release Communication Support :	0	Reports :	1050	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	350

Tech Arch :	20	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-251820] CalWIN Wave 5: Purge the Disposition Transactions generated through Benefit Match process

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.03	Expedite Changes:	No	Estimate:	9
Reporter:	Renee Gustafson	Regulation Reference:		Created:	10/25/2022 10:31 AM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Migration	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186317
Consortium Review Approval Date:					

Non-Committee Review:

Approved by: Maureen Votta January 18, 2023

Expedite Approval:

Current Design:

EDBC Benefit Match Process will generate Dispositions to send to CalHEERS.

Request:

Purge the disposition transactions generated through Benefit match process.

Recommendation:

CalSAWS will purge the Dispositions created after the EDBC Benefit match is complete for CalWIN Wave 5.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

9

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	7	CalHEERS Test :	2
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-251447] Modify the Use of the GA Annual Agreement for LA County

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5171
Reporter:	Michele Peterson	Regulation Reference:		Created:	10/17/2022 09:05 AM
Status:	In Assembly Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	Enhancements to GR Annual Agreement (LA-03-2022)
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	non-committee approval by LA County only. Approved by Adelaide Mendoza				
Expedite Approval:	Expedited Start Build approved by Karen J. Rapponotti on 04/18/2023				
Current Design:	LA county Only-The verbiage on the SSP 14 discontinuance NOA is incorrect, and causing customers to think they need to make payments to the Social Security Administration to continue to receive GR benefits. Under the "Reason for Proposed Decision" the NOA currently states, "You did not turn in a completed State Supplementary Payment on time. This is incorrect as customer did not need to submit a payment, but an SSP 14 form. 2. Currently, the ABP 898-16 and SSP-14 are mailed out together.				
Request:	The GR RE, General Relief Annual Renewal is to replace the ABP 898-16, Annual Agreement for General Relief. The Renewal Submit Month for all GR cases will be established based on current CalSAWS functionality. The new GR RE packet will be the Renewal for all GR cases				
	LA County Only- 1. Change statement above in issue #1 to, You did not turn in a completed SSP 14 form on time. 2. To have the SSP-14 mailed out on the 3rd of the month before the Annual Agreement due month, but separate from the ABP 898-16.				
	Update reports to include the new GA Annual Agreement information.				
Recommendation:	LA County Only Change- Update the verbiage on the ABP4023T SSP14 discontinuance NOA to read "You did not turn in a complete SSP14 form on time. And mail the SSP14 separately from the ABP 898-16 Annual Agreement.				
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	5171				
Automated Test :	0	Batch/Interfaces :	190	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1475	Conversion :	0	DBA :	0
Design :	665	Eligibility :	244	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Network :	0	Online :	50	Performance :	0
Release Communication Support :	221	Reports :	986	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	732
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	7.0
Virtual Assistant :	0				



[CA-250591] Remove PII from Emails triggered thru Batch Jobs

Team Responsible:	Batch/Interfaces	Assignee:	Vishal Surve	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Shining Liu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	155
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	09/26/2022 05:57 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Usability]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Approved by Dymas Pena on 05/11/2023				
Review:					
Expedite Approval:	Approved by Karen J. Rapponotti on 4/14/2023				
Current Design:	Some emails sent to customers or workers, triggered thru Batch Jobs, contain PII (Personally Identifiable Information)				
Request:	Update emails triggered by batch jobs that are sent to customers or workers so that they no longer contain PII.				
Recommendation:	1. Update emails triggered by batch jobs that are sent to customers or workers so that they no longer contain PII.				
Outreach	release notes				
Description:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	155				
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	38
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-249820] CalWIN Wave 5 create new activities record for CalWIN historical data.

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.09.xx	Expedite Changes:	No	Estimate:	88
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	09/01/2022 03:05 PM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[RDB, Welfare to Work/WPR]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	Gingko Luna 9/2/22				
Expedite Approval:					
Current Design:	Currently in CalSAWS, an Activity can only have a maximum of 999 records associated to it. Data coming in from CalWIN wave 5 counties have more than the 999 maximum records allowed in CalSAWS for a single Activity. Due to this, users are not able to view the Activities that have more than 999 records associated to it in the CalSAWS system.				
Request:	Update the Wave 5 CalWIN converted Activities to only be associated to have 999 records at a time.				
Recommendation:	1. Create new Activity record for converted Activities record that have more than 999 records associated to it. A) The amount of new Activity records that needs to be created will be dependent on the amount of records that is associated to the converted Activity.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	88				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	55	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	23
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-248569] Identify the Special Care Increment type in Foster Care and Kin-GAP

Team Responsible:	Eligibility	Assignee:	Neethu Joy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	556
Reporter:	Jasmine Chen [X]	Regulation Reference:		Created:	08/03/2022 12:51 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:	02/23/2023	Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited START BUILD approval by Karen J. Rapponotti on 3/15/23. PFA email for reference.

Current Design: Foster Care and Kin-GAP budget section shows a line item for 'Special Care Increment' but does not distinguish whether the amount is of type 'Dual Agency' or 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Request: Update the Foster Care and Kin-GAP budget to display the Special Care Increment type as 'Dual Agency', 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Recommendation: Update the Foster Care and Kin-GAP budget to display the Special Care increment type as 'Dual Agency' or 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Add a new FC Change Reason for 'SCI Changed' (verbiage from CIV) and update the associated FC budget to display budget lines for SCI types: Dual Agency, Social Worker Authorized.

Please refer to the design document for further details.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **556**

Override the EDBC results

Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	126	Conversion :	0	DBA :	0
Design :	0	Eligibility :	222	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	115
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-248273] BenefitsCal - Update Report a Change Task API to support Future Workers

Team Responsible:	BenefitsCal	Assignee:	Hisashi Horino	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.27	Expedite Changes:	Start Build	Estimate:	578
Reporter:	Connie Buzbee	Regulation Reference:		Created:	07/27/2022 12:05 PM
Status:	Approved	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[CalWORKs/ CalFresh, Medi-Cal/ CMSP, Self Service Portal]	Funding Source ID:	ARPA
Project Phase (SCR):	Production				
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CSPM 62372
Consortium Review Approval Date:					
Non-Committee Review:	Approved by: Connie Buzbee - 03/30/2023				
Expedite Approval:	Approved by Karen Rapponotti on 4/4/2023				
Current Design:	When a Customer generates a Report a Change (RAC) from the BenefitsCal Portal and submits, the RAC PDF is generated and sent to the Imaging Solution. A task is generated for the Worker. The task is failing because the case does not have a worker assigned in the current month. Correcting these failures is a manual process and it occurs often.				
	See Design Document for more details on RAC Task API.				
Request:	Update the RAC Task API to find a worker when there is no assigned worker for the program in the current month.				
Recommendation:	1. Update the RAC Task API logic to find a worker when there is no worker assigned to the program in the current month				
Outreach Description:					
Alternative Procedure Description:	Requires worker manual process to update the task assignment				
Operational Impact:					
Estimate:	578				
Automated Test :	248	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	120	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	145	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	20	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-248044] Create a BPCR and network connection to setup E2Lite for San Luis Obispo county

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	5
Reporter:	Howard Suksanti	Regulation Reference:		Created:	07/21/2022 10:18 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 8/31/2022

Expedite Approval:

Current Design: CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with San Luis Obispo county.

Request:

1. Create a BPCR to add FTP information on E2Lite for San Luis Obispo county.
2. County partner integrated testing is required.

Recommendation:

1. Create a BPCR to add FTP information on E2Lite for San Luis Obispo county.
2. County partner integrated testing is required.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	5
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-248043] Create a BPCR and network connection to setup E2Lite for San Francisco county

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	5
Reporter:	Howard Suksanti	Regulation Reference:		Created:	07/21/2022 10:15 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 8/31/2022

Expedite Approval:

Current Design: CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with San Francisco county.

Request:

1. Create a BPCR to add FTP information on E2Lite for San Francisco county.
2. County partner integrated testing is required.

Recommendation:

1. Create a BPCR to add FTP information on E2Lite for San Francisco county.
2. County partner integrated testing is required.

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	5
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-248042] Create a BPCR and network connection to setup E2Lite for Sacramento county

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	5
Reporter:	Howard Suksanti	Regulation Reference:		Created:	07/21/2022 10:14 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	Approved by Carlos Zepeda on 8/31/2022				
Expedite Approval:					
Current Design:	CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with Sacramento county.				
Request:	<ol style="list-style-type: none"> 1. Create a BPCR to add FTP information on E2Lite for Sacramento county. 2. County partner integrated testing is required. 				
Recommendation:	<ol style="list-style-type: none"> 1. Create a BPCR to add FTP information on E2Lite for Sacramento county. 2. County partner integrated testing is required. 				
Outreach Description:					
Alternative Procedure Description:	N/A.				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	5
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-248016] CAPI - Update ABCD 350 Annual Recipient Report for San Mateo and Sacramento Counties

Team Responsible:	Reports	Assignee:	Abhishek Deepankar	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Susanna Martinez	Change Type (SCR):	Enhancement
Minor Version:	23.08.24	Expedite Changes:	Start Build	Estimate:	674
Reporter:	Amy Gill	Regulation Reference:		Created:	07/20/2022 05:44 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Claudia Pinto for Sacramento and San Mateo 4/25/2023				
Expedite Approval:	Expedited Build Start Approval is provided by Karen J. Rapponotti on 4/12/2023				
Current Design:	The ABCD 350 Annual Recipient Report for CAPI programs includes all programs for a county.				
	San Mateo and Sacramento Counties currently administer CAPI cases for other counties.				
	NOTE: This report runs annually during the first week of August.				
Request:	Update the ABCD 350 Annual Recipient Report for the CAPI Administering Counties, so that separate report data can be generated separately for each county they administer.				
Recommendation:	<ol style="list-style-type: none"> 1. Create a modified version of the ABCD 350 report for Sacramento and San Mateo to allow them to view and distinguish the CAPI data separately per each of their administered counties. 2. Create a new ABCD 350 Multicounty report template to add a new sheet that displays a separate copy of the 'Summary' sheet 'CAPI' data for each administered county. 3. Update the 'CAPI' detail sheet to include a 'County of Residence' column to allow the counties to filter the data by an administered county. 4. Update the existing ABCD 350 report template and the modified ABCD 350 Multicounty template to adhere to State form standards. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	674				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	80	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	462	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	132
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-248014] CAPI - Update CA 1037 Report for San Mateo and Sacramento Counties

Team Responsible:	Reports	Assignee:	Aniruddha Loha	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	23.08.24	Expedite Changes:	No	Estimate:	715
Reporter:	Amy Gill	Regulation Reference:		Created:	07/20/2022 05:42 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CAPI, State/Fiscal Reports]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Approved by Claudia Pinto for San Mateo and Sacramento 4/6/2023

Expedite Approval:

Current Design:

The CA 1037 (CAPI Monthly Statistical Report) is designed to generate in CalSAWS for the county administering its CAPI program. The CA 1037 is not generated for the county that administers CAPI programs for other counties.

San Mateo and Sacramento Counties currently administer CAPI cases for other counties.

Request:

Create a modified version of the CA 1037 for Sacramento and San Mateo that distinguishes the data for each of their administered counties. This change will not impact the version of the CA 1037 used by all other counties.

Recommendation:

1. Create a modified version of the CA 1037 for Sacramento and San Mateo. The report will account for cases which change residency between two counties that are both administered by the same administering county within the report month.
2. Update the 'State' sheet to display a separate copy of the state form, to identify the CAPI programs they administer for each county.
3. Update all the detail sheets to include a 'County of Residence' column which will allow the counties to filter the data by an administered county.
4. Disable the original version of the CA 1037 for San Mateo and Sacramento County.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

715

The information can be obtained via Ad-Hoc

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	80	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	460	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	175
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :	0
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[CA-247458] Schedule batch job to convert Unsolicited CalWIN DERs into CalSAWS - WAVE 5

Team Responsible:	Batch Operations	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	No	Estimate:	10
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	07/05/2022 03:59 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186317
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design: CA-239130 added on request batch job (PI00CH108) to convert Unprocessed CalWIN DER-Us into CalSAWS.

Request: Run batch job (PI00CH108) on 09/04/2023 for CalWIN WAVE 5.

Recommendation:

1. Run batch job (PI00CH108) on 09/04/2023 for CalWIN WAVE 5
2. Generate a list of DER-Us that did not process through the batch.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

County Users will need to make a change on the CalHEERS portal to have a DER-U sent to CalSAWS.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	5	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-245559] CalWIN Wave 5 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.09.xx	Expedite Changes:	No	Estimate:	52
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	05/16/2022 02:54 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee 3/1/2023 Carlos Zepeda

Review:

Expedite Approval:

Current Design:

CA-242540 was created to generate a list of all in process ICTs between CalWIN Wave 5 counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

Request: Generate subsequent lists based on these same previously established parameters on the following dates: 07/31/2023, 08/07/2023, 08/21/2023 & 08/28/2023 to provide counties with up to date in-process eICT status.

Recommendation:

1. Provide a case list of in flight eICTs between CalWIN wave 5 counties and CalSAWS counties, organized by county and eICT date.

List Name: CalWIN Wave 5 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists
{List_Run_Date}

List Criteria:

Current/updated List with the same Criteria as the list published for CA-242540

Standard Columns:

Current/updated List with the same Standard columns as the list published for CA-242540

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242540

Note: The SCR number in the list location is not this SCR#

Outreach

Description:

Follow up CIT for case lists.

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **52**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	29	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-245091] Guaranteed Income Project - Pay Code and Fund Code

Team Responsible:	Fiscal	Assignee:	Ajith Mothe	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	106
Reporter:	Claudia Pinto	Regulation Reference:		Created:	05/02/2022 06:47 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CA-232462
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 01/20/2023

Expedite Approval:

Current Design:

GROW Program will provide an unconditional regular payment made for 36 months to 150 TAYportunity individuals. Currently, there is no Pay Code or Fund Code for the Guaranteed Income (GI) Transition Aged Youth (TAY) TAYportunity Project. These issuances will be created via Auxiliary Authorization.

Request: This payment will require a new CalSAWS Pay Code and Fund Code for auxiliary issuances that will be used primarily for this new project.

GROW Program is requesting the creation of a new Pay_Code and Fund_Code to allow auxiliary issuances for the GI TAYportunity Project. The new project-specific codes will allow us to track all issuances and be able to differentiate the GI issuances from other issuances using existing pay codes in CalSAWS.

Recommendation:

1. Create a new Pay Code and Fund Code to issue and track the GI Project Payment (one auxiliary issuance) to be associated with the following: Pay_Code_Name: GI-TAYportunity PGM_Code: GA Aid_Code 90 Object: 5778 Unit: 26460 Dept_Object: E5GI
2. PIT testing to send JVW file to Los Angeles

Outreach

Description:

N/A

Alternative

Procedure

Payments are issued via Aux functionality without pay code/fund code and county manually map

Description:

Operational Impact:

Estimate:

106

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	72
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	24
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-243546] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 6

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	110
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:21 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022				
Expedite Approval:					
Current Design:	CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave6 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave6) will be created as part of this SCR.				
Request:	<ol style="list-style-type: none"> 1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties. 2. County partner integrated testing is required. 				
Recommendation:	<ol style="list-style-type: none"> 1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties. 2. County partner integrated testing is required. 				
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	40
Security :	0	Tech ForgeRock :	0	Tech Ops :	40
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-243475] Facility Types to include in ARC Logic

Team Responsible:	Eligibility	Assignee:	Ganesh Kumar Piniseti	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Paul Galloway	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	398
Reporter:	Ignacio Lazaro	Regulation Reference:	ACL 16-92	Created:	04/05/2022 05:41 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/17/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval: Michele Peterson 2/24/2023					
Current Design: Foster Care EDBC will only set an ARC Aid Code if the Placement meets one of the following conditions: 1. The Placement Type is "Relative Home"; or, 2. The Placement Type is "Resource Family Home" and the "Care Provider Relationship to Child" field is one of the following two values: "Relative Guardian" or "Relative Non-Guardian"					
Request: Add 'Court Specified Home', and 'Tribal Specific Home' with 'Care Provider Relationship to Child' with value of 'Relative Guardian' or 'Relative Non-Guardian' to the types of placements eligible to ARC.					
Recommendation: Update Foster Care EDBC so it will only set an ARC Aid Code if the Placement meets one of the following conditions: 1. The Placement Type is "Relative Home"; or, 2. The Placement Type is "Resource Family Home" or "Court Specified Home", or "Tribal Specific Home" and the "Care Provider Relationship to Child" field is one of the following two values: "Relative Guardian" or "Relative Non-Guardian" (See attached design document)					
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	398				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	287	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	71
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0



[CA-242770] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 6

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.09.15	Expedite Changes:	No	Estimate:	315
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:33 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Application Development and Test
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval Date:					
Non-Committee Review:	Ken Ford 2.28.2022				
Expedite Approval:					
Current Design:	Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.				
	Approved Assumptions:				
	<ul style="list-style-type: none"> • County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data. • There are 67 C-IV County Interfaces which will be tested. • It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.) • This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions. 				
Request:	This SCR is to track the CalWIN Wave 6 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.				
Recommendation:	N/A - Support SCR Only				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	315				
Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	195
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0



[CA-242544] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 6)

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	23.08.xx	Expedite Changes:	No	Estimate:	55
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:55 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:

Current Design:

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Request:

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 6 counties (Sacramento, San Francisco & San Luis Obispo) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 6 counties (Sacramento, San Francisco & San Luis Obispo), organized by county and eICT date.

List Name: CA-242544 CalWIN Wave6 ToOrFrom CalSAWS ICT In Progress - Case List

List Criteria:

- last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
- sending county is a CalSAWS county and receiving county is a CalWIN Wave 6 county

(Sacramento, San Francisco & San Luis Obispo) or vice versa

Standard Columns:

- ICT ID
- The ICT ID will be the identifier as shown in the front end, not the table id
- Request ID
- The Request ID will be the identifier as shown in the front end, not the table id
- Batch Date
- Sending County
- Sending Case Number
- Sending Case Name
- Receiving County
- Receiving Case Number
- Receiving Case Name
- Status
- Show the decoded Status
- Program(s)
- Show as a comma separated list of program codes
- MC_Worker
- CW_Worker
- CF_Worker
- Office
- Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
- Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242544

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

55

CIT for case list

In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	28	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	22
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-242539] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 5)

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.09.03	Expedite Changes:	No	Estimate:	70
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 01:08 PM
Status:	Pending Approval	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval:

Current Design:

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request:

Execute a data change to cancel all in flight eICTs between CalWIN Wave 5 counties (Alameda, Fresno & Sonoma) and CalSAWS counties at time of CalWIN Wave 5 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

1. Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 5 county (Alameda, Fresno & Sonoma) or vice versa
2. Provide a case list of the ICTs that were included in the data change with the following elements outlined:
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242540
 Note: The SCR number in the list location is not this SCR#

Note:
 When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
 - MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
 - M40-195A : ICT Notice Of Transfer, Sending
 - SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
 - TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

**Outreach
 Description:**

CIT for case list

**Alternative
 Procedure**

In flight eICTs between CalWIN Wave 5 counties (Alameda, Fresno & Sonoma) and CalSAWS counties will error after migration so they will need to be re-requested.

Description:

Operational Impact:

Estimate: 70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	42	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-240105] Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 5)

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.03	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Amy Gill	Regulation Reference:		Created:	01/27/2022 02:47 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Lesley Pevny	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Conversion
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Karen J. Rapponotti on 03/04/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/04/2023				
Current Design:	Batch Properties for EDBC Benefit Match are not required to be applied for the regular EDBC batch.				
Request:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match.				
Recommendation:	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match and revert back the EDBC Benefit Match Batch Properties for the regular EDBC batch.				
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	25
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	25
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-239485] Add CalWIN counties into Interface batch property - wave 6

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	263
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/13/2022 01:26 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by	02/21/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Approved by John Pratt on 02/21/2023

Expedite Approval:

Current Design:

CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request:

Update CalSAWS Interface batch jobs to run for CalWIN County wave 6 (Sacramento, San Francisco, San Luis Obispo).

Recommendation:

Add Sacramento, San Francisco, San Luis Obispo counties into the following Interfaces. BSCR will be created to turn on Sacramento, San Francisco, San Luis Obispo counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM
11. IEVS - PVS Payment Verification System
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

Create BSCR for School Lunch Interface batch jobs for Sacramento, San Francisco, San Luis Obispo Counties.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
 2.1 On WDTIP Exceeding Clocks (RP02), the Inbound FTP job will be turned on to archive the inbound file. The WDTIPExceedingClocksReader job (PIXXE813) will not be turned on (Please find more detail on CA-254676)
3. The SCR will include the monthly MEDS AP 18 at redetermination period.
4. Inbound & Outbound jobs File Transfer Protocol (FTP) credential updates are not part of this SCR.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

263

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	100
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-239484] Add CalWIN counties into Interface batch property - wave 5

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	263
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/13/2022 01:25 PM
Status:	Development Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design		Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval:
Current Design: CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request: Update CalSAWS Interface batch jobs to run for CalWIN County wave 5 (Alameda, Fresno, Sonoma).

Recommendation: Add Alameda, Fresno, Sonoma counties into the following Interfaces. BSCR will be created to turn on Alameda, Fresno, Sonoma counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM
11. IEVS - PVS Payment Verification System
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for Alameda county only
1. CDMIS (Child Development Management Information System)

The following Interface will be for Sonoma County only
1. CMSP (County Medical Services Program)

Create BSCR for School Lunch Interface batch jobs for Alameda, Fresno, Sonoma Counties.
Fresno updated the frequency of the School Lunch Interface as part of SCR CA-255161.

Sonoma county updated the frequency of the School Lunch Interface as part of SCR CA-257272.
Alameda county updated the frequency of the School Lunch Interface as part of SCR CA-258412.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
 - 2.1 On WDTIP Exceeding Clocks (RP02), the Inbound FTP job will be turned on to archive the inbound file. The WDTIPExceedingClocksReader job (PIXXE813) will not be turned on (Please find more detail on CA-254676)
3. The SCR will include the monthly MEDS AP 18 at redetermination period.
4. Inbound & Outbound jobs File Transfer Protocol (FTP) credential updates are not part of this SCR.

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

263

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	100
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-238993] ACIN I-72-21 SB 1232 Mass Informing Notice

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:	23.08.xx	Expedite Changes:	Start Build	Estimate:	278
Reporter:	Gingko Luna	Regulation Reference:	ACIN I-72-21, SB 1232	Created:	01/04/2022 08:39 AM
Status:	Approved	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	07/28/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen Rapponotti on 6/3/2022

Current Design: No SB 1232 Informing Notice in Template Repository.

Request: Add SB 1232 to Template Repository and issue a one time mass mailing to WTW eligible clients. Include the case specific WTW worker and county specific legal aid number.

Recommendation:

1. Add SB 1232 Informing Notice to the Template Repository
2. Mass mail the SB 1232 Informing Notice to all eligible Welfare-to-Work/REP participants.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **278**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	210	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	58
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-235770] CW Household Members Eligible to TCF

Team Responsible:	Eligibility	Assignee:	Ganesh Kumar Piniseti	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	651
Reporter:	Caroline Bui	Regulation Reference:	MPP 63-504.13, ACL 20-129, ACL 13-88	Created:	10/27/2021 01:29 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/14/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved on 4/5/2023 by Karen J. Rapponotti

Current Design: When running CalFresh (CF) and CW EDBC (regular EDBC, negative action or batch EDBC) together, the system determines eligibility for TCF when the CW program is discontinued in the benefit month, based on the closure reason for the CW program and CW persons.

1. The following households are not eligible to receive TCF when:

a. The CW program is discontinued for any of the following reasons:

- Inter-County Transfer
- Gets Tribal TANF
- QC Refused to Cooperate
- QC Failed to Respond in 30 Days
- QC Failed to Keep Appointment
- QC Failed to Keep 2 Appointments
- QC Failed to Sign Release
- QC Failed to Return Signed Release
- SAR 7 Incomplete
- SAR 7 Not Received
- CW RE Incomplete
- CW RE Not Received
- Failed to Complete Determination
- Late Periodic Report SAR 72

b. The CW program is discontinued and all persons fail for any of the following or combination of the following person closure reasons:

- Deceased
- Not a California Resident
- CW IPV/Fraud
- CW Quality Control
- WTW Not Accepting a Job
- WTW Quit Job
- WTW Not Participating in an activity
- WTW Reduced Earnings
- WTW Not signing the WTW Plan
- Gets Tribal TANF

- Request:

2. A household is not eligible to TCF if they are not a California resident.

1. Per CRCP 2321, the following updates will be implemented:

a. Add the following program closure reason that will prevent a discontinued CW program from establishing TCF:

 - Failed to Provide Verification

b. Remove the following program closure reasons that will prevent a discontinued CW program from establishing TCF:

 - QC Refused to Cooperate
 - QC Failed to Respond in 30 days
 - QC Failed to Keep Appointment
 - QC Failed to Keep 2 Appointments
 - QC Failed to Sign Release
 - QC Failed to Return Signed Release

c. Add the following person closure reason to the existing list that prevents discontinued CW program from establishing TCF:

 - WTW Chronic Truant
 - Gets Duplicate Aid
 - Fleeing Felon
 - Probation/Parole Violator
 - Excluded for Failing to Comply with ABAWD Requirements (3 Countable ABAWD Months Used)
 - WTW Not Providing Proof of satisfactory Progress
 - Sanctioned from CW for Child Support

d. Remove the following person closure reasons from the existing list that prevents a discontinued CW program from establishing TCF:

 - Not a California Resident
 - CW Quality Control

2. When the CW program is discontinued and individuals fails for a person closure reason, the individuals will be eligible for TCF.

Individuals that fail for a person closure reason will not be eligible for TCF.

3. A household that is not a California resident is eligible to TCF unless they are confirmed to have been receiving benefits from their new state.
- Recommendation:

1. Update the person/program closure reasons for CW when determining the eligibility for TCF.

2. CW households are eligible to TCF when other household members have a closure reason in CW that is not eligible for TCF.

Note: Please refer to the attached document for additional details.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Override EDBC results

651

Automated Test :	80	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	353	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	158

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-234516] Online Help: Update Online Help Pages for CA-207127

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	21
Reporter:	Melita Dennis [X]	Regulation Reference:		Created:	10/05/2021 02:52 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Training
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Joyce Oshiro 10/27/2021 - Approve				
Expedite Approval:	Approved by Karen Rapponotti on 10/27/2021				
Current Design:	CA-207127 DDID 2215, updated appointment functionality to support snooze. Online Help pages was not updated for this SCR.				
Request:	Update Online Help for this change.				
Recommendation:	1. Update the following Online Help pages: <ul style="list-style-type: none"> a. Message Center b. Visit Purpose Detail c. Reception Log Detail 				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	21				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	21	Translation :	0
Virtual Assistant :	0				



[CA-232312] Retro Events Incorrectly Logged when Program is Open

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	109
Reporter:	Matthew Lower	Regulation Reference:		Created:	08/16/2021 01:48 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Maggie Orozco 9/28/2022				
Expedite Approval:					
Current Design:	SCR 31729 made changes to how retro events are logged. When a person is added to an open MC program, retro events will be logged on the program level if retro months are requested for the newly added person. However, these events should not be logged because the program is already open.				
Request:	Update the logging of retro events so that these events are not logged at the program-level when the program is already open.				
Recommendation:	1. Update retro event logging logic to prevent logging at the program-level when the program is active.				
Outreach Description:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	109				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	81	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-232056] Update CW/CF Read-Only EDBC Logic and Unearned Income Logic When Processing Late Report

Team Responsible:	Eligibility	Assignee:	Neethu Joy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Paul Galloway	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	680
Reporter:	Caroline Bui	Regulation Reference:	MPP 63-504.61, ACL 12-25, ACL 12-25E	Created:	08/10/2021 04:56 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/14/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited start build approval by Michele Peterson on 3/29/23. PFA email for reference.

Current Design:

1. When a user processes a CW/CF/RCA SAR7 or a CW/CF RE after the 10-day NOA cut-off in the SAR7 or RE due month and the result is a negative change, CalSAWS creates a Read-Only EDBC for that month and does not apply the change.
2. When a user processes a CW/CF/RCA SAR7 or a CW/CF RE in the month after the report was due and it results in a negative change, CalSAWS does not create a Read-Only EDBC for that month. A regular EDBC is created that applies the negative change even though 10-day notice was not provided.
3. The calculation of unearned income when CF EDBC is re-run for a benefit month currently uses the most beneficial (i.e., lowest) amount from the previously run EDBC for the cash programs that are treated as unearned income for that month when:
 - a. the EDBC run date is past the intake date for the program; and,
 - b. the benefit month is not the come-up month; and,
 - c. a valid recent EDBC for the benefit month exists.

Request:

1. Allow CF EDBC to apply changes for the first month of a new CF certification period even if those changes are made after the 10-day NOA deadline and result in a negative change.
2. When processing a late CF SAR7, CW SAR7/RE, or RCA SAR7 in a month after the report was due when benefits have not yet been issued, do not apply negative changes without giving 10-day notice. EDBC should return a Read Only EDBC until a month is processed where timely notice can be provided even if it is after the month the report was due.
3. Use the most recent (not the most beneficial) EDBC from the cash program as unearned income when re-running CF EDBC for the first month of a new CF SAR period if CF benefits have already been issued for the month.

Recommendation:

1. Update EDBC so that when a user processes a CF RE in the month the RE is due and it is after the 10-day NOA cutoff for the next month and the result is a negative change, CalSAWS will create a Regular (not Read Only) EDBC and will apply the negative change and set the EDBC Run Reason to RE.

(Note: This only applies to CF RE. The rest of "Current Design #1" functionality above remains unchanged: when a CW/CF/RCA SAR7 or CW RE is run in the month the RE is due and it is after the 10-day NOA cut-off for the RE month and the result is a negative change, CalSAWS will still create a Read-Only EDBC and the negative change will not be applied.)

2. Update EDBC so that when a user processes a CW/CF/RCA SAR7 or a CW RE in a month after the report is due and benefits have not yet been issued for the month and the result is a negative change, CalSAWS will

create a Read-Only EDBC for that month with the reason 10-Day Negative Action. After benefits have been issued for the month, the EDBC can be re-run to establish an overissuance/overpayment, if needed.

3. Update CF EDBC to use the cash grant amount from the most recent EDBC from the cash program when calculating unearned income if the benefit month being processed is the start of a new SAR period and CF benefits have already been issued for the month. This is necessary in a situation where the SAR report is returned late and the overissuance cannot be established prior to issuing the CF benefits for the month and CF EDBC is being run to recompute the benefits. Existing CF EDBC logic would use the previous cash aid EDBC for the month that has the lowest grant amount rather than the most recent one which might be higher.

(Detailed design is in the attached document.)

Outreach

Description:

Alternative

Procedure

Description:

Remove/restore income record
Run EDBC for affected benefit month
Update income based on SAR 7 for ongoing benefits
Calculate correct unearned income and override EDBC amount

Operational Impact:

Estimate:

680

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	72	Conversion :	0	DBA :	0
Design :	0	Eligibility :	396	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	199
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-231834] ACL 21-123 Expectant Parent Payment

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	309
Reporter:	Ignacio Lazaro	Regulation Reference:	AB 366, ACL 21-123	Created:	08/04/2021 10:54 AM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	Healthy Futures For Foster Youth
Project Phase (SCR):	Production	Approved by	03/28/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 04/17/2023

Current Design:

In CalSAWS, payments directly go to the provider for the Foster Care program. The provider needs to be designated as a payee in the program. Currently, Foster Care program has no allowance that goes directly to the expectant foster youth who is preparing for the birth of a newborn. Per ACL 21-123, effective January 1, 2022, authorizes a payment (EPP) to be made directly to the pregnant minors and nonminor dependents (NMDs) three months prior to the expected due date. This payment will be issued as a lump sum of \$2,700 prior to automation; once automation has been finalized, an amount equivalent to the homebased foster care infant supplement shall be paid monthly for the final three months of a minor/NMD's pregnancy.

Request: Update the system to issue and track the 'Expectant Parent Payment' benefits via Needs and Service Arrangements.

Recommendation:

1. Add a new Placement Type Expectant Foster Youth to indicate the expectant parent payee in the Foster Care Resource Detail page.
2. Add a new Need Type Expectant Parent Payment in Need Detail page.
3. Add a new Pay Code Expectant Parent Payment.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **309**

Follow suggested county steps described in CIT 0018-22.

Automated Test :	14	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	71
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	98	Performance :	0
Release Communication	14	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	76
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-231814] Add Detailed Workflow Indicator to Documents in RC

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	08/04/2021 08:43 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/06/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:					
Current Design:					
Currently, when a document is routed to a workflow queue, a generic stamp that says "This document is currently in Records Correction" or "This document is in RC hold" is added.					
Request:					
Update the RC/Records Correction stamps on documents in Records Correction to clearly indicate which queue the document is in.					
Recommendation:					
<ul style="list-style-type: none"> • Add the new "Processing Queue" custom property to indicate the current workflow queue of original document. • Update the "In Workflow" column to display the Processing Queue custom property. • Update the records correction stamp to indicate the current workflow queue of original document. Make the new stamp a link to the document if it is in a county-maintained workflow queue. 					
Outreach Description:					
Alternative Procedure Description:					
Counties can determine the queue by reviewing the Invalid Reason in the Imaging Solution.					
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	100	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-228731] U-Visa/T-Visa Individuals Eligible for State CF Benefits

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	181
Reporter:	Caroline Bui	Regulation Reference:	ACLs: 01-18, 08-15, 09-49, 13-25, 05-08; ACINs: I-41-07, I-27-09, I-65-11, I-102-10, I-07-15	Created:	05/13/2021 12:28 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/11/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Expedited start build approval by Michele Peterson on 3/29/23. PFA email for reference.				
Current Design:	A legal non-citizen receives federally funded CalFresh when the member is blind or disabled.				
Request:	Individuals who are applying or receiving U-Visa or preparing to apply, applying, or receiving a T-Visa without an ORR certificate will be eligible to state benefits (CFAP).				
Recommendation:	Update CF EDBC to grant state benefits for U-Visa and T-Visa cases.				
	Note: Please refer to the design document for details.				
Outreach Description:					
Alternative Procedure Description:	Override EDBC results.				
Operational Impact:					
Estimate:	181				
Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	89	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	53
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-223763] ACL 21-25 New Definition of Public Assistance CalFresh (PACF)

Team Responsible:	Eligibility	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1885
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-25	Created:	01/12/2021 10:01 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CalSAWS Change Notice 20 - CF Public Assistance Definition Alignment
Project Phase (SCR):	Production				
Consortium Review Approval:		Approved by Committee:	03/30/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Michele Peterson-4/4/23

Current Design:

The System recognizes a CalFresh household as Public Assistance CalFresh (PACF) in which all CalFresh members are also receiving cash aid benefits.

In addition, the following programs are counted in the PACF Determination:

- General Assistance/General Relief
- GA/GR Automated Solution
- General Assistance (Managed)
- General Assistance (Non-Managed)
- GA/GR Immediate Need
- AAP
- CalWORKs
- CAPI
- Foster Care
- Kin-GAP
- RCA
- Immediate Need
- Tribal TANF
- TANF
- SSI/SSP
- SSI Only
- SSP Only

Request:

The system must be updated to recognize the following types of CalFresh households:

- PACF CalWORKs-Only Household: a CalFresh household in which all included members also receive CalWORKs cash benefits.
- PACF Tribal TANF-Only Household: a CalFresh household in which all included members also receive Tribal TANF cash benefits.
- PACF SSI-Only Household: a CalFresh household in which all included members also receive SSI and/or SSP benefits.
- PACF GA/GR-Only Household: a CalFresh household in which all included members also receive GA/GR benefits.
- PACF Multiple PA: a CalFresh household in which all included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR).
- PACF Mixed: a CalFresh household in which one or more included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR) and some members receive only CalFresh.

Recommendation:

1. Update the Case Summary page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
2. Update the CalFresh Detail page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
3. Update the CalFresh EDBC summary page to display the new 'Household Category' field and no longer display the 'Public Assistance' field.
4. Update Program Configuration [Override] List page to display the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
5. DBCR to add a new household category column to the Aid-Code table.
6. DBCR to add a new household category column to the CalFresh EDBC table
7. Update CalFresh EDBC logic to identify the household categories for CalFresh program.
8. Update Categorical Eligibility (CE) and Modified Categorical Eligibility (MCE) determination logic based on the new household categories.
9. Create a new 'Household Category' column for Claim History table. This field will store PACF subcategory information for CalFresh program.
10. Update Fiscal Claiming Batches to populate Household Category from EDBC to Claim History.
11. Mass data change to copy the existing public assistance indicator values to the new household category column in the aid-code and EDBC tables.

Outreach**Description:****Alternative Procedure**

None

Description:**Operational Impact:****Estimate:****1885**

Automated Test :	101	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	220	Eligibility :	396	Fiscal :	379
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	125	Performance :	0
Release Communication Support :	82	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	353
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-222827] ACL 20-132 CalFresh Eligible Rules and Reporting on Substantial Lottery or Gambling Winnings

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1294
Reporter:	Binh Tran [X]	Regulation Reference:	ACL 20-132	Created:	12/15/2020 02:09 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CF Discontinuance of Gambling Wins
Project Phase (SCR):	Production	Approved by	04/21/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited start BUILD approved by Karen J. Rapponotti on 4/25/23. PFA email for reference.

Current Design: Substantial lottery or gambling winnings added to the system as Property of type "Winnings" are treated as liquid property during EDBC determination and used in the household (HH) resource test if the HH is not eligible for Categorical Eligibility (CE) or Modified Categorical Eligibility (MCE).
There is no EDBC logic for failing the CalFresh program when a household reports substantial lottery or gambling winnings which is above the elderly/disabled resources limit.

Request:

1. All members of a household must lose eligibility when a household member has received substantial lottery or gambling winnings, until the household's income and resources do not exceed the federal limits.
2. When a household that failed for receiving substantial lottery or gambling winnings reapplies, eligibility rules must be used to determine the household's eligibility and the household must not be considered categorically eligible or MCE. The CalFresh gross income, net income, and resource test must be applied.
3. Generate a CF Discontinuance NOA with reason 'Lottery or Gambling Winnings' when EDBC fails with same reason.

Recommendation:

1. Update EDBC logic discontinue a household with a new discontinuance reason when the household's 'Winnings' property is over the elderly/disabled resources limit.
2. When the program is discontinued with the reason 'Lottery or Gambling Winnings' and reapplied after the discontinuance, then the EDBC rules should not consider the household as Categorical Eligible (CE) or Modified Categorical Eligible (MCE).
3. Generate a CF Discontinuance NOA with reason 'Lottery or Gambling Winnings' when EDBC fails with same reason.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **1294**

Create Manual EDBC.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	143	Conversion :	0	DBA :	0
Design :	390	Eligibility :	460	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	44	Reports :	0	Reports Test :	0
Support :					

Security :	0	Special Project :	0	System Test Support :	172
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-220693] Enhancements to Child Care Administrator Portal

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	689
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/09/2020 06:52 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Child Care]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The Child Care Administrator Portal was created to contain data elements specified in ACL 19-110.

Request:

1. Add email address of the parent/caretaker to the Child Care Administrators Portal.
2. Add support for multiple providers per child.

Recommendation:

See Design Doc. for complete recommendations.

1. Add the parent/caretaker email address to the Summary screen.
2. Update the Child Care Provider Info section to display tabs for each active Provider.
3. Update the Site Walkthrough to include information for the new 'e-mail' field and the new 'Provider' tab row.
4. Correct spacing and display errors, as noted.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **689**

N/A

Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	394	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	168
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-220313] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 5)

Team Responsible:	Batch/Interfaces	Assignee:	Priyanka Kumari	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Michael Barillas [X]	Change Type (SCR):	Enhancement
Minor Version:	23.08.16	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:51 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:	Logan Pratt	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:	Approved by Logan Pratt on 5/27/2022
Expedite Approval:	
Current Design:	Text message recipients in CalWIN receive text messages from the CalWIN short code.
Request:	Send a text message to all CalWIN converted case persons notifying them of a change in short code.
Recommendation:	<ol style="list-style-type: none"> Schedule a batch job on 09/04/2023 to send a one-time text message to CalWIN Migrating counties 'Alameda', 'Fresno', and 'Sonoma' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 5)

Message Verbiage:

- If a person's preferred written language is Spanish:
"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"
- Otherwise use English Verbiage:
"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'Alameda', 'Fresno', 'Sonoma'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 5

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A

64

Automated Test :

0

Batch/Interfaces :

42

Batch Operations :

0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	17
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-219765] Code Table Updates for CalWIN Conversion (Wave 5)

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:	23.09.03	Expedite Changes:	Start Build	Estimate:	23
Reporter:	Amy Gill	Regulation Reference:		Created:	09/14/2020 02:53 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval: Approved by Karen Rapponotti on 05/18/2023. Email communication is attached.

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	19	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	4
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

[CA-218890] DDID 119 - Phase 7 Deployment for 58 Counties

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.04	Expedite Changes:	No	Estimate:	50
Reporter:	Cory Wozniak [X]	Regulation Reference:		Created:	08/19/2020 04:46 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[Imaging]	Funding Source ID:	Imaging
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	Rhiannon Chin 1/3/23				
Expedite Approval:					
Current Design:	Alameda, Fresno, & Sonoma are on separate Imaging systems from the rest of the CalSAWS counties.				
Request:	Deploy Alameda, Fresno, & Sonoma on the CalSAWS Imaging solution.				
Recommendation:	Perform necessary system configuration changes to enable Alameda, Fresno, & Sonoma counties to be able to access and work in the CalSAWS Imaging solution.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	36	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-218044] Update CF SAR 7 Sweep to Run in Targeted Program Mode for CF and NB

Team Responsible:	Batch/Interfaces	Assignee:	Priyanka Kumari	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	144
Reporter:	Peterson Etienne [X]	Regulation Reference:		Created:	07/20/2020 05:40 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh, GA/GR]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Approved by Caroline Bui on 12/8/2022				
Review:					
Expedite Approval:					
Current Design:	The Find Discontinue SAR7 sweep job (PB00E140) triggers Batch EDBC in All Program mode. This can cause CalFresh (CF) EDBC to skip when running EDBC on other programs.				
Request:	Update Find Discontinue SAR7 sweep job to run on Targeted Program mode for CF and NB programs only when the SAR7 is due for CF program only.				
Recommendation:	Update Find Discontinue SAR7 sweep job to run on Targeted Program mode for CF and NB programs only when the SAR7 is due for CF program only.				
	There will be no change to the scenario that the SAR 7 is due for both CW and CF or other scenario that the SAR7 is not due for CF program only. PB00E140 will still trigger EDBC in All Program mode for other scenarios.				
Outreach					
Description:					
Alternative	Users review Skipped cases and take action on CF cases Manually.				
Procedure					
Description:					
Operational Impact:					
Estimate:	144				
Automated Test :	0	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	46
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-214541] Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	18
Reporter:	Thomas Lazio	Regulation Reference:	EAS 40-105.4	Created:	03/20/2020 03:12 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	07/29/2020	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

C-IV and CalSAWS allow more than one member of the AU with living in the home status of 'In the Home' and relationship type of 'Parent (Biological/Adoptive)' to have 'parental control' over a child under the age 6 with a 'pending' immunization verification. Also, the role of 'MMO' with the role reason of 'FTP-Immunization' can be imposed on multiple members in the AU who are designated as having 'parental control' over a child under the age of 6.

Request:

During review of SCR CA-55378, the committee requested generated a list for workers to review CW cases without immunization record verification for children in the Assistance Unit (AU) who are under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

Recommendation:

- Generate a list of cases with a CalWORKs program that meet the following criteria:
- Two active participants that have relationship type of 'Parent (Biological/Adoptive)' to the same MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
 - Both active parent participants have a 'Living in the Home Status' of 'In the Home' under Household Status.
 - Only one of those active parent participants has role of 'MMO' with role reason of 'FTP Immunization'
 - Only one of those active parent participants has parental control over the MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
- List should include the following standard columns:
- 1) Case Name
 - 2) Case Number
 - 3) County
 - 4) Unit
 - 5) Unit Name
 - 6) Office Name
 - 7) Worker ID
 - 8) Worker Name

List will be posted:

For LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-214541

Outreach

Description:

Companion listing to SCR CA-55378 to list cases without immunization record verification for children in the Assistance Unit (AU) under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

Alternative

Procedure

Description:

N/A

Operational Impact:**Estimate: 18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	14	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-213047] Add Projected Hours Section to Employment Hours Detail Page

Team Responsible:	Online	Assignee:	Lien Phan	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	294
Reporter:	Lien Phan	Regulation Reference:		Created:	01/22/2020 11:27 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[Welfare to Work/ WPR]	Funding Source ID:	Cal-OAR
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Users can add employment hours for past months and current month on the Welfare to Work Employment Hours – Employment Detail page.

Request:

Under the current design on the Employment Hours Detail Page, users can add employment hours for the current month and past months only.

Recommendation:

Allow users to add projected Employment hours on this page based upon verified hours reported by the customer, with start and end date to auto populate employment hours projected for the each month indicated for a 6 month projection period. If the customer reports a change to hours prior to the end of the 6 month projection, allow the user to edit the projected hours as needed through the next, mid-period report, SAR or RE.

This will make it easier to track employment performance measures for Cal-OAR.

Example SAR7/RE projection period 7/2019-1/2020

*Rather than manually entering the same projected hours for each future month, recommendation is for the system to auto populate a batch hours each month for projected period, until a manual change is made.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

294

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	158	Performance :	0
Release Communication	14	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	83
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-211528] Update CBEST Appt batch job for Participants with Temp U and Temp NSA Status

Team Responsible:	Batch/Interfaces	Assignee:	Vishal Surve	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	127
Reporter:	Adelaide Mendoza	Regulation Reference:	CER-CA-210966	Created:	10/31/2019 09:08 AM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/24/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The current CalSAWS logic is designed to identify active General Relief (GR) clients designated Permanent NSA, Permanent Unemployable and Temporary Unemployables/NSA for 12 out of an 18-month period and trigger an appointment with participant.

Request:

Modify Countywide Benefits Entitlement Services Team (CBEST) Appointment batch job (PB19C903) to not trigger on Temp Unemployable and Temp NSA scenarios.

Recommendation:

Modify CBEST Appointment batch job (PB19C903) to not trigger on Temp Unemployable and Temp NSA scenarios.

Please find more details in the Design document.

Outreach

Description:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate:

127

Automated Test :	0	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	34
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-209038] MEDS: Unnecessary EW20 transaction on GA aid code

Team Responsible:	Batch/Interfaces	Assignee:	Gurunandan Vijendra Agnihothri	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	459
Reporter:	Tina Tran	Regulation Reference:		Created:	06/19/2019 04:41 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Tina Tran	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Cristina Contreras on 01/19/2023				
Expedite Approval:					
Current Design:	Currently, CalACES sends unnecessary EW20 transaction with GA aid code from the daily batch. It appears to happen when County Eligibility Worker/Batch attempts to authorize eligibility month(s) without changes to the GA aid code on an active case. Please see scenarios attached.				
Request:	Since there is no eligibility change based on this EW20 transaction, it's considered to be unnecessary EW20 transaction. EW20 transaction should not be generated.				
Recommendation:	<p>MEDS daily process should be modified to not trigger EW20 transaction when County Eligibility Worker/Batch attempts to authorize eligibility month(s) without changes to the GA aid code. With this change, the number of records in the MEDS Outbound file will be reduced.</p> <p>The Daily MEDS EW20 transaction job will be updated on GA program only on the following scenarios</p> <ol style="list-style-type: none"> 1. EW20 will not be sent when prior/current/future/come-up months Accepted & Save EDBC has the same program status code and aid code from previous EDBC. 2. When the program status of the high date EDBC is not active, do not trigger EW20 for any months prior to discontinuance if those months have the same aid code from previous EDBC. 3. When there is a prior month with high date EDBC record that has the same program status code and aid code, do not trigger EW20 transaction. 4. When there is an EDBC for the current/future month the Interface currently trigger multiple EW20(On some scenario, there are more than 20 transactions), the batch should not trigger EW20 when the program status and aid code are the same. 5. When approve the GA and MC programs on the same day, there should be only one EW20 for the GA program. The EDBC Begin month and End month are the same month. <p>Please find sample scenarios in the attachment (Scenario 1- 5).</p>				
Outreach Description:					
Alternative Procedure Description:	N/A.				
Operational Impact:					
Estimate:	459				
Automated Test :	0	Batch/Interfaces :	264	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-208604] Batch Scheduling Updates for CalWIN Conversion (Wave 5)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Shining Liu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.08.xx	Expedite Changes:	No	Estimate:	420
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:05 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	03/23/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Approved by John Pratt on 03/23/2023

Expedite Approval:

Current Design:

Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request:

Update Batch scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for the following counties:
Alameda, Fresno, Sonoma

Recommendation:

Update Batch Scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for Alameda, Fresno, and Sonoma. Batch jobs from the following SCRs will be scheduled for the CalWIN Wave 5 Counties starting target September 2023:

Batch:

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

Fiscal:

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
- o Do not schedule Positive Pay job/FTP for Contra Costa County

- Foster Care Main Payroll
 - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A.

420

Automated Test :	0	Batch/Interfaces :	96	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	78
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-207127] DDID 2215 - Update the Appointment Management solution to include "snooze" functionality

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	990
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:02 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Lobby Management]	Funding Source ID:	Application Development and Test
Consortium Review Approval:	Erick Arreola 9/7/21	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	09/07/2021				

Non-Committee

Review:

Expedite Approval:

Current Design: In the CalSAWS system, when a Reception Log record is created and the worker is notified, there is no other way to remind the worker that the Customer is waiting in the lobby to be seen.

Request: Add a Snooze functionality in the Reception Log and in the Message Center that will remind the worker about a customer who is waiting in the lobby to be seen. Additionally, the Snooze functionality will allow the worker to specify the reason for the delay.

Recommendation:

1. Add Snooze functionality in the Reception Log Detail page and in the Message Center.
2. Add a Snooze column to the Visit Purpose List page.
3. Add a Snooze field to the Visit Purpose Detail page.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - CalSAWS DD&I Requirement

990

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	557	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	206
Tech Arch :	152	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-200543] SCR - ExpressLane Inbound FTP file, remove job

Team Responsible:	Batch/Interfaces	Assignee:	Prabhakaran Raju	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	11
Reporter:	Abraham Ponce [X]	Regulation Reference:		Created:	01/31/2018 04:15 PM
Status:	Development Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/15/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by John Pratt 3/15/2023				
Expedite Approval:					
Current Design:	ExpressLane Inbound FTP job (JI19C152D) is exists in Batch Scheduler tool.				
Request:	Remove JI19C152D.				
	DHCS has sunset the ExpressLane Inbound FTP File. The last File CalSAWS received was on 10/26/2017.				
	As of 11/15/2017, DHCS will no longer FTP ExpressLane Files to CalSAWS.				
Recommendation:	We recommend that this job is removes from Batch Scheduler tool.				
Outreach Description:					
Alternative Procedure Description:	N/A.				
Operational Impact:					
Estimate:	11				
Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-55378] Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6

Team Responsible:	Eligibility	Assignee:	Sharathchandra R V	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	1222
Reporter:	Ted Anderson [X]	Regulation Reference:	EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98	Created:	01/19/2018 11:43 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	07/29/2020	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

A pending CalWORKs application can be approved pending verification of immunization records. CalSAWS displays a soft validation message when running EDBC informing users that "There is no ongoing immunization record for the following child(ren): (Name of Child)" when there exists a child under 6 years old in the case that does not have a immunization record for the benefit month.

If the immunization verification is still pending once 10 days have passed from the Request Date on the Verification Detail page, a MAP grant reduction is imposed at the beginning of the benefit month.

If a child under the age 6 has an Immunization verification that is "Refused", EDBC currently sets the status to 'Denied'/'Discontinued' (Intake/Ongoing) for the CW program persons.

Request:

Per CalWORKs policy (EAS 40-105.4), verification of immunization is required for all children in the AU under the age of 6 by the CW participant within the established timeframe of 30 to 45 days. Therefore, CalSAWS must include functionality to automatically provide the required time for parent/caretaker applicants/participants to submit verifications after the case has been approved or reauthorized before 'FTP-Immunization' MAP reduction penalty is imposed.

Per CRPC 2198, CalSAWS should impose the 'FTP-Immunization' MAP reduction penalty in the amount of the parent(s) or caretaker relative within the established timeframe of 30 to 45 days for immunizations that are 'refused' and should not 'Deny' (Intake) or 'Discontinue' (Ongoing) the CW program persons.

Recommendation:

1. Impose 'FTP-Immunization' MAP reduction penalty in the amount of the biological/adoptive parent(s) or caretaker relative exerting parental control that are receiving aid.
2. Update CW EDBC to not Deny (Intake) or Discontinue (Ongoing) CW persons when the immunization record has a status of 'Refused'.
3. Impose 'FTP-Immunization' MAP reduction penalty within the established timeframe of 30 to 45 days while Immunization records remain pending or refused.
4. Update trigger of the existing CalWORKs no school/ immunization verification NOA.
5. Add CW 2209- IMMUNIZATION GOOD CAUSE REQUEST FORM to the Template Repository for LRS/ CalSAWS.

Outreach

Description:

Alternative Procedure Description:	Override EDBC					
Operational Impact:						
Estimate:	1222					
Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	229	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	485	Fiscal :	0	
Forms Test :	0	Imaging :	0	IVR/CC :	0	
Network :	0	Online :	0	Performance :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	Special Project :	0	System Test Support :	278	
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0	
Tech Support :	0	Training :	0	Translation :	0	
Virtual Assistant :	0					



[CA-47922] DCFS: Automating AAP Finalization

Team Responsible:	Batch/Interfaces	Assignee:	Vishal Surve	SPG Status:	Pending
Fix Version/s:	[23.07]	Designer Contact:	Soundarya Ramesh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Ted Anderson [X]	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	In Assembly Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/16/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

DCFS Data Mart sends referral intake details for children/youth eligible for Adoption Assistance Program. CalSAWS loads these in the database as an AAP case, and then they are assigned to an AAP worker through the 'DCFS AAP Inbound Reader'.

If the adoption case is already available in CalSAWS for the same CPS case and AAP, then the inbound record will be considered an update to that AAP case. These records contain either disruption (placement removal) or finalization details. CalSAWS updates the information for identified AAP cases and assigns a new task to the AAP worker for those AAP cases.

Any transaction sent where a match cannot be completed based on the CPS case and AAP case combination will not complete to protect case data integrity in CalSAWS.

Request:

CalSAWS will modify the update process to disassociate the freed minor CPS case from the AAP case whenever the system receives finalization details.

Recommendation:

1. Modify 'DCFS AAP Inbound Reader' to disassociate the freed minor CPS case from the AAP case whenever the system receives finalization details.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

N/A.

N/A

Estimate:

104

Automated Test :	0	Batch/Interfaces :	66	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :	0
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