

 **[CA-260936] Include Complete SSN & Aid Code on CW 5**

Issue Type:	CER	Team Responsible:	Assignee:	Maria Arceo
Fix Version/s:		Designer Contact:	Change Type (SCR):	
Minor Version:		Expedite Changes:	Estimate:	
Reporter:	Frederick Gains	Regulation Reference:	Created:	05/01/2023 02:20 PM
Status:	New	Impact Analysis:	Outreach Required:	
Policy/Design Consortium Contact:		Training Impacted:	Funding Source:	
Project Phase (SCR):		Funding Source ID:		
Other Agency Cross Reference:				

**Current Design:
Request:**

Justification / Request Summary:
When CalSAWS generates generate the Veterans Benefits Verification and Referral (CW 5), the form does not have the full SSN. It only shows the last four digits of the SSN. The CW 5 does not have a spot for the aid code. The Veterans Services office needs full SSN to process the CW 5, and needs the aid code. We believe CalSAWS should include the full SSN and the aid code when the CW 5 is generated.

Issue:
When CalSAWS generates generate the Veterans Benefits Verification and Referral (CW 5), the form does not have the full SSN. It only shows the last four digits of the SSN. The CW 5 does not have a spot for the aid code.

The Veterans Services office needs the full SSN to process the CW 5, and they need to know the aid code.

On 10-15-2021 CalSAWS ServiceNow tickets CS0036401 and INC0028593 were submitted to report this issue.

CalSAWS resolved the tickets as follows:

Sahithi Pabba
Work notes•
10-20-2021 14:56:18
Incident INC0028593 has been updated to state - Resolved
Resolution Code - Not a System Error - With Explanation
Resolution Notes - Research Results:
As per the current CalSAWS functionality the Social security number will be masked on the CW 5 and only last 4 digits will be displayed.

Recommendation: CalSAWS includes the full SSN when it generates the CW 5, and it includes the aid code.

**Outreach
Description:
Operational Impact:**