

CalSAWS

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| DATE | Thursday, May 11, 2023 |
| TIME | 1:30 PM |
| LOCATION | Teams Virtual Meeting |
| SUBJECT | Change Control Board (CCB) Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |
| NEXT CCB MEETING DATE | Monday, May 15, 2023 |
| RELEASE SCHEDULE LOCATION | https://www.calsaws.org/system-updates/ |

System Change Requests (SCRs)

| Release | Priority Release | SCR # | DESIGN APPROVAL | Hours | Funding Source | Emergency Approval | Team Responsible | Committee Review | Non-Committee Review | X- Ref SCR |
|---------|------------------|-----------|--|-------|----------------|--------------------|-----------------------|--------------------------|--|------------|
| RWR | 23.03.x3 | CA-203681 | Form Change ACL-046 AAP 4 (4-18) Eligibility Certification Adoption Assistance Program | 82 | Premise | Start Build | Client Correspondence | Correspondence | Michelle Ramos 04/12/23 | |
| RWR | | CA-236637 | Update NA 840A-3 NOA Action Fragment Population Logic | 136 | Premise | Start Build | Client Correspondence | Correspondence | | |
| RWR | 23.05.x2 | CA-241921 | Add Missing Threshold Languages to Template Repository - TNB 2 | 200 | Premise | Start Build | Client Correspondence | Correspondence | Approved by Caroline Bui on 4/13/2023 | |
| RWR | | CA-245451 | Data encryption within applications | 330 | CalSAWS M&O | Start Build | DBA | Tech | Approved by Laura Chavez on 4/20/2023. | |
| RWR | 23.05.x1 | CA-249673 | MEDIL I 22-26 Update MC 007 in Spanish | 240 | Premise | Start Build | Client Correspondence | Correspondence | V. Bernal approved 04/25/2023 | |
| RWR | 23.05.x2 | CA-250405 | Add Available Translations for CF 377.7B1 to CalSAWS. | 310 | Premise | Start Build | Client Correspondence | Correspondence | Approved by Caroline Bui 4/14/2023 | |
| RWR | 23.05.x2 | CA-250406 | Add Available Translations for CF 377.7F1 to CalSAWS. | 310 | Premise | Start Build | Client Correspondence | Correspondence | Approved by Caroline Bui on 4/17/2023 | |
| RWR | 23.05.x2 | CA-250407 | Add Available Translations for CF 377.7F to CalSAWS. | 310 | Premise | Start Build | Client Correspondence | Correspondence | Approved by Caroline Bui on 4/12/2023 | |
| RWR | 23.05.x2 | CA-250696 | Update NA 1239 to match the latest version and add threshold languages to M44-316B NOA | 310 | Premise | Start Build | Client Correspondence | Correspondence | 4/17/2023 Maria Arceo, send to Correspondence Committee as FYI | |
| RWR | 23.03.x3 | CA-251212 | Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC MAGI-D) | 2025 | CalSAWS M&E | Start Build | Client Correspondence | Correspondence, Medi-Cal | V. Bernal approved 04/13/2023 | |
| RWR | 23.05.x1 | CA-251213 | Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 A) | 1117 | Premise | Start Build | Client Correspondence | Correspondence, Medi-Cal | V. Bernal approved 04/24/2023 | |
| RWR | 23.05.x2 | CA-252234 | Add CF 377.6 Notice of Information/Verification Needed to the Template Repository | 310 | Premise | Start Build | Client Correspondence | Correspondence | Approved by Caroline Bui on 4/13/2023 | |
| RWR | 23.03.x3 | CA-258860 | Update AAP 2 form to latest State version | 31 | Premise | Start Build | Client Correspondence | Correspondence | Michelle Ramos 04/19/23 | |
| RWR | 23.05.x1 | CA-259076 | Update NA 1277, NA 1281 | 132 | Premise | Start Build | Client Correspondence | Correspondence | Michelle Ramos 04/19/23 | |
| RWR | 23.05.x1 | CA-259096 | Phase 1.5 Add Common NOA Fragments for Threshold Generation - Medi-Cal | 487 | Premise | Start Build | Client Correspondence | Correspondence | Approved by V. Bernal 04/18/2023 | |
| 22.03 | 22.04.22 | CA-234878 | ForgeRock: Application Onboarding - APEX | 60 | CalSAWS M&E | No | Tech Forge Rock | Tech | Approved by Laura Chavez on 04/07/2022 | |
| 22.07 | 22.09.23 | CA-250309 | Bulk Load Wave 1 County logins for Training Staging and Training Production Environments | 74 | CalSAWS M&E | Start Build | DBA | Other | | |
| 22.09 | 22.10.04 | CA-248942 | Add County App ids to CalSAWS | 18 | CalSAWS M&O | Production D | Batch/Interfaces | Other | Approved by Logan Pratt on 08/16/2022 | |
| 22.09 | 22.10.05 | CA-250336 | Wave 2 User load cleanup | 19 | CalSAWS M&E | Production D | Tech Forge Rock | Tech | Approved by Mike Tombakian on 10/05/2022 | |
| 22.09 | 22.11.18 | CA-250724 | Training: Update Task Management WBTs for 22.11 App Dev Changes | 45 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 9/30/2022 | |
| 22.09 | 22.11.18 | CA-250741 | Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.09 App Dev Changes | 25 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 9/30/2022 | |
| 22.09 | 22.11.18 | CA-250742 | Training: Update Employment Services-WTW WBTs for 22.11 App Dev Changes | 25 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 9/30/2022 | |
| 22.09 | 22.11.18 | CA-250746 | Training: Update Fiscal WBTs for 22.11 App Dev Changes | 105 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 9/30/2022 | |
| 22.09 | 22.11.23 | CA-252287 | Rush Warrant/Positive Pay file testing with Placer County | 30 | CalSAWS M&E | Production D | System Test | Fiscal | | |
| 22.11 | 23.01.20 | CA-251654 | Training: Update Child Care WBTs for 23.01 App Dev Changes | 100 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251657 | Training: Update General Eligibility WBTs for 23.01 App Dev Changes | 62 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251660 | Training: Update Eligibility Supervisor WBTs for 23.01 App Dev Changes | 43 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251661 | Training: Update Eligibility CalFresh WBTs for 23.01 App Dev Changes | 43 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251662 | Training: Update Foster Care WBTs for 23.01 App Dev Changes | 43 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251663 | Training: Update General Relief WBTs for 23.01 App Dev Changes | 25 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251666 | Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.11 to 23.01 App Dev Changes | 25 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251667 | Training: Update Employment Services-WTW WBTs for 22.11 to 23.01 App Dev Changes | 62 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251670 | Training: Update Employment Services-GROW WBTs for 22.11 to 23.01 App Dev Changes | 81 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |

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|-------|----------|-----------|---|------|--------------|--------------|-----------------------|--------------------------|--|------------|
| 22.11 | 23.01.20 | CA-251672 | Training: Update Resource Databank WBTs for 23.01 App Dev Changes | 119 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251673 | Training: Update Fiscal WBTs for 22.11 to 23.01 App Dev Changes | 91 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251675 | Training: Update DCFS Fiscal WBTs for 23.01 App Dev Changes | 45 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 23.01.20 | CA-251677 | Training: Update County Hearings: 01 WBT for 23.01 App Dev Changes | 15 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 10/24/2022 | |
| 22.11 | 22.12.29 | CA-253244 | DCR for Assignment of IFDS Matches-Riverside Only | 46 | CalSAWS M&E | Start Build | Batch/Interfaces | Other | Approved by Carlos Zepeda on 12/6/2022 | |
| 23.01 | | CA-244982 | Online Help: Update Job Aid for SCR CA-204087 Generation of Medi-Cal Renewal Packets and Reminder Notice to Additional Correspondents | 7 | Premise | Start Build | Training | Medi-Cal/CMSP | Joyce Oshiro 11/03/2022 - Approved | |
| 23.01 | | CA-251609 | Online Help: Create New OHL Pages for County Calendar CA-201813 | 45 | CalSAWS M&E | Start Build | Training | Other | Joyce Oshiro 10/31/2022 - Approved | |
| 23.01 | | CA-251617 | Online Help: Create new OHL Device Overview page for CA-229814 | 25 | CalSAWS M&E | Start Build | Training | Other | Joyce Oshiro 10/31/2022 - Approved | |
| 23.01 | 23.02.02 | CA-254024 | Update FTP file names for MEDS Recon, IFDS Quarterly, and QCIS for CalWIN Counties | 70 | CalSAWS M&E | Start Build | Batch/Interfaces | Other | | |
| 23.03 | 23.04.19 | CA-244278 | Santa Barbara County - Add Auditor Signature to Rush Warrant Print Template | 34 | CalSAWS M&E | Production D | Client Correspondence | Fiscal | Sheryl Eppler - Approved - 04/17/2023 | C4-102550 |
| 23.03 | 23.04.11 | CA-254744 | Update Benefit amount calculation for Santa Clara County | 132 | CalSAWS M&E | Production D | Eligibility | GA/GR | Approved by Caroline Bui on 2/22/2023 | |
| 23.03 | 23.04.24 | CA-255558 | CalWIN Migration UAT2 Reports Support-Wave 3 | 110 | CalSAWS M&E | Production D | Reports | State/Fiscal Reports | Expedited Start Build and Production Deployment Approval is provided by Karen J | |
| 23.03 | 23.04.xx | CA-256369 | Documentation: Update FDD for Correspondence forms | 500 | Premise | Start Build | System Test | Correspondence | Agree - Karen Rapponotti 2/8/2023 | |
| 23.03 | 23.05.11 | CA-257134 | DDID 2700 FDS CSC: Migrate Merced County to new AWS account, and deploy eCCP | 208 | CalSAWS M&O | Start Build | Contact Center | IVR & Contact Center | | |
| 23.03 | 23.05.11 | CA-257813 | DDID 2700 FDS CSC: Migrate San Joaquin County to new AWS account, and deploy eCCP | 208 | CalSAWS M&O | Start Build | Contact Center | IVR & Contact Center | Darcy Alexander approves SCR 5/3/2023 | |
| 23.03 | 23.04.13 | CA-258063 | For Orange County, Housing Needs Amount will be provided for Homeless participants with/without shelter expenses | 65 | CalSAWS M&E | Production D | Eligibility | GA/GR | Approved by Adelaide Mendoza and Caroline Bui 3/30/2023 | |
| 23.03 | 23.04.28 | CA-258264 | Add mock data to UAT2 for CalWIN counties | 16 | CalSAWS M&E | Production D | Automated Test | Other | Approved by Logan Pratt on 04/06/2023 | |
| 23.03 | 23.04.02 | CA-258998 | Begin Medi-Cal CCU - Update Verifications | 95 | Premise | Production D | CalHEERS | Medi-Cal/CMSP | Streamline approval added by Nina Butler on 02/14/2023. | CH-204424 |
| 23.03 | 23.04.20 | CA-259131 | Training: Upload GAGR Job aids and Reference Guides to the LMS GAGR-257, GAGR-258, GAGR-259 | 20 | CalSAWS M&E | Start Build | Training | Other | Approved by Karen Rapponotti on 3/31/2023 | |
| 23.03 | 23.05.xx | CA-259256 | Replace the Existing Staff Classifications for Sacramento County | 19 | CalSAWS M&E | Production D | Online | Usability | Approved by Sacramento County - Mike Morris 4/12/2023 | |
| 23.03 | 23.04.13 | CA-259384 | Turn On Texting Automated Actions for All 58 Counties | 20 | CalSAWS M&E | Production D | Online | Other | Approved by Logan Pratt on 04/06/2023 | |
| 23.03 | 23.04.07 | CA-259457 | One-time List for CalHEERS of individuals in MC and FC/KG/AAP | 8 | Premise | Production D | CalHEERS | Medi-Cal/CMSP | Maureen Votta April 6, 2023 | CH-218151 |
| 23.03 | 23.04.14 | CA-259658 | Turn on Disaster CalFresh and DCF Reports (Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne) | 40 | CalSAWS M&E | Production D | Reports | CalWORKs/CalFresh, Fiska | Sheryl Eppler - Approved - 04/12/2023 | |
| 23.03 | 23.05.07 | CA-259996 | Opt-In and Update Text Message Status in CalSAWS | 104 | CalSAWS M&E | Production D | Online | Other | Approved by Logan Pratt on 04/14/2023 | |
| 23.03 | 23.05.xx | CA-260123 | Placer County Production APEX Request | 35 | CalSAWS M&E | Start Build | DBA | Tech | Approved by David Bruhn on behalf of Laura Chavez 4/17/2023 | |
| 23.03 | 23.04.28 | CA-260398 | PROD ForgeRock API client for production support | 16 | CalSAWS M&E | Production D | Tech Forge Rock | Tech | Approved by Laura Chavez on 04/21/2023 | |
| 23.03 | 23.04.28 | CA-260624 | Add redirects for new CH2/CH3 and SIT environment in DEV ForgeRock | 16 | CalSAWS M&O | Production D | Tech Forge Rock | Tech | Approved by Grady Howe on 4/25/2023 | |
| 23.05 | | CA-256426 | COLA Automation Phase-2 | 1504 | Premise | Production D | Batch/Interfaces | CalWORKs/CalFresh, Corra | Reviewed and approved by M. Peterson, K. Rapponotti, C. Bui, E. Miller on 1/5/20 | |
| 23.05 | 23.05.XX | CA-259475 | IDM, DS, and AM Upgrade to 7.3 | 240 | CalSAWS M&O | Start Build | Tech Forge Rock | Tech | Approved by Laura Chavez on 4/24/2023 | |
| 23.05 | 23.04.20 | CA-260029 | PROD ForgeRock API client for Ventura County | 16 | CalSAWS M&E | Production D | Tech Forge Rock | Tech | Approved by Grady Howe on 4/14/2023 | |
| 23.05 | 23.05.25 | CA-260188 | Test Support Hours for BenefitsCal E-App Enhancement | 30 | CalSAWS M&E | No | Imaging | Imaging | Rhiannon Chin 5/2/23 | CSPM-63334 |
| 23.06 | | CA-250231 | Integration Regression Test CalHEERS CR 209259 -Technology Refresh - Replace Rules Engine (OPA) | 792 | Premise | Start Build | System Test | Other | Approved by Sharon Teramura on 01/11/2023 | CH-209259 |
| 23.06 | 23.06.29 | CA-253349 | Task Mgmt: Get Next Prioritization Configurability | 550 | Premise | Start Build | Online | Task Management | | |
| 23.06 | 23.06.22 | CA-258006 | Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 4 Outage Period | 53 | CalSAWS M&E | No | Eligibility | GA/GR | non-committee approval by Adelaide Mendoza on 04/07/2023 | |
| 23.06 | 23.06.30 | CA-258028 | Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 4 | 20 | CalSAWS M&E | Production D | Online | Other | Non Committee approval by Karen J Rapponotti on 03/20/2023 | |
| 23.07 | | CA-222827 | ACL 20-132 CalFresh Eligible Rules and Reporting on Substantial Lottery or Gambling Winnings | 1294 | Premise | Start Build | Eligibility | CalWORKs/CalFresh | | |
| 23.07 | | CA-231834 | ACL 21-123 Expectant Parent Payment | 309 | Premise | Production D | Fiscal | Foster Care/Kin GAP/AAP | | |
| 23.07 | | CA-250591 | Remove PII from Emails triggered thru Batch Jobs | 155 | CalSAWS M&E | Start Build | Batch/Interfaces | Usability | | |
| 23.07 | 23.09.07 | CA-255437 | Update worker schedule status for wave 6 outage period | 45 | CalSAWS M&E | Start Build | Online | Usability | Non-Committee approval by Frederick Gains on 3/27/2023 | |
| 23.07 | | CA-255530 | Training: Inventory Maintenance of WBT's in the LMS | 65 | CalSAWS M&E | Start Build | Training | Other | Approved by Lynn Bridwell on 2/24/2023 | |
| 23.07 | | CA-255563 | Post CalWIN Wave 3 Cutover Support for State Reports | 375 | CalSAWS DD&I | Production D | Reports | State/Fiscal Reports | | |
| 23.07 | | CA-255621 | Training: Inventory Maintenance of WBT's in SP, Master WL, Page Load, and LMS WL Trackers | 65 | CalSAWS M&E | Start Build | Training | Other | Approved by Lynn Bridwell on 2/24/2023 | |
| 23.07 | 23.08.24 | CA-258007 | Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 5 Outage Period | 53 | CalSAWS M&E | No | Eligibility | GA/GR | Non-Committee approval by Adelaide Mendoza on 04/07/2023 | |

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| 23.07 | 23.09.01 | CA-258029 | Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 5 | 20 | CalSAWS M&E | Production D | Online | Other | Non Committee approval by Karen J Rapponotti on 1/19/2023 | |
| 23.07 | | CA-260440 | Shared Virtual Machine for Springboot Services - POC | 250 | CalSAWS M&O | No | Tech Ops | Tech | Approved by Laura Chavez on 04/21/2023 | |
| 23.07 | | CA-260441 | Shared Load Balancer for Springboot Services - POC | 250 | CalSAWS M&O | No | Tech Ops | Tech | Approved by Laura Chavez on 04/21/2023 | |
| 23.09 | | CA-255564 | Post CalWIN Wave 4 Cutover Support for State Reports | 375 | CalSAWS DD&I | Production D | Reports | State/Fiscal Reports | | |
| 23.09 | 23.10.24 | CA-258009 | Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 6 Outage Period | 53 | CalSAWS M&E | No | Eligibility | GA/GR | Non-Committee approval by Adelaide Mendoza on 04/07/2023 | |
| 23.09 | 23.10.27 | CA-258030 | Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 6 | 20 | CalSAWS M&E | Production D | Online | Other | Non Committee approval by Karen J Rapponotti on 3/20/2023 | |
| 23.11 | | CA-253227 | Turn on E2Lite interface for opt in CalWIN counties post wave 6 migration | 173 | CalSAWS M&E | No | Batch/Interfaces | Other | Gingko Luna 4/20/2023 | |

CalSAWS

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|----------------------------------|---|
| DATE | Thursday, May 11, 2023 |
| TIME | 1:30 PM |
| LOCATION | Teams Virtual Meeting |
| SUBJECT | Change Control Board (CCB) Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |
| NEXT CCB MEETING DATE | Thursday, May 25, 2023 |
| RELEASE SCHEDULE LOCATION | https://www.calsaws.org/system-updates/ |

Content Revisions (CRs)

| Release | Priority Release | SCR # | DESIGN APPROVAL | Hours | Funding Source | Emergency Approval | Team Responsible | Committee Review | Non-Committee Review | CR Change Type | X-Ref SCR |
|---------|------------------|-----------|--|-------|----------------|--------------------|-----------------------|-----------------------|--|--------------------------|--------------------------------|
| RWR | 23.04.28 | CA-245147 | Add Newest State versions of EBT 2259A, WI 10072A | 830 | CalSAWS M | No | Client Correspondence | Correspondence | | Recommendation, Estimate | |
| RWR | 23.04.28 | CA-245691 | Update CSF 124 Batch Job | 213 | CalSAWS M | No | Client Correspondence | Correspondence | Gingko Luna 09/27/2022 | Recommendation | |
| TBD | TBD | CA-242658 | Jira and BitBucket JIT Provisioning - Design | 50 | CalSAWS M | No | Tech Forge Rock | Tech | Approved by Haikaz Tombakian on 03/17/2022 | Funding Source | |
| TBD | TBD | CA-245580 | CalSAWS AD Federation | 160 | CalSAWS M | No | Tech Forge Rock | Tech | Approved by Haikaz Tombakian on 5/16/2022 | Funding Source | |
| 22.11 | 23.01.19 | CA-247709 | Design of Release of Information for CBOs | 1691 | Premise | Production Dep | BenefitsCal | Self Service Portal | | Recommendation | CSPM-36178, CSPM-447, CSPM-448 |
| 23.03 | 23.06.08 | CA-229573 | DDID 2284 FDS CSC: Scheduled Callback | 1600 | CalSAWS DC | No | Contact Center | IVR & Contact Center | | Release | |
| 23.03 | 23.05.06 | CA-248390 | ODM Rule Changes for JAVA and Weblogic Upgrade | 6708 | CalSAWS M | Production Dep | Tech Arch | Tech | Approved by Karen J. Rapponotti on 8/16/22 | Estimate | |
| 23.03 | 23.05.04 | CA-255435 | Update worker schedule status for wave 4 CalWIN o | 45 | CalSAWS M | Production Dep | Online | Usability | Non-Committee approval by Frederick Gains on 3/27/2023 | Recommendation | |
| 23.03 | 23.04.14 | CA-255865 | Training: Update Eligibility Medi-Cal WBTs for 23.03 | 110 | CalSAWS M | Start Build | Training | Other | Approved by Karen Rapponotti on 2/3/2023 | Estimate | |
| 23.05 | | CA-222353 | Add BRM for the Forms | 720 | CalSAWS M | No | Client Correspondence | Correspondence | Approved by Caroline Bui on 10/7/2021 | Recommendation | |
| 23.05 | | CA-243442 | New Office 8F Foster Care BRM | 39 | CalSAWS M | Start Build | Client Correspondence | Foster Care/Kin GAP/A | | Estimate | CER-243424 |
| 23.05 | | CA-243663 | Add Clothing Allowance NOA for Kin-GAP | 335 | Premise | No | Client Correspondence | Foster Care/Kin GAP/A | L. Ould 6/14/2022 | Estimate | |
| 23.05 | | CA-249684 | Add CAPI Split Payment Functionality for Reimburse | 1553 | CalSAWS M | Start Build | Fiscal | CAPI | | Recommendation, Estimate | |
| 23.05 | | CA-250261 | Remove Requirement for End Reason on TMC/Four | 59 | CalSAWS M | No | CalHEERS | Medi-Cal/CMSP | | Recommendation, Estimate | |
| 23.07 | | CA-55009 | Establish an outbound file to ITD for Caseload Count | 319 | CalSAWS M | No | Batch/Interfaces | Other | Approved by Carlos Zepeda on 1/10/2023 | Release | |
| 23.07 | | CA-204132 | Update CalSAWS to issue WINS Benefit only after Ca | 125 | CalSAWS M | No | Fiscal | CalWORKs/CalFresh | | Release | |
| 23.07 | | CA-242305 | Update Receipt Search page to no longer restrict to | 64 | CalSAWS M | No | Fiscal | Collections | | Release | |
| 23.07 | | CA-245091 | Guaranteed Income Project - Pay Code and Fund Cod | 86 | CalSAWS M | No | Fiscal | Fiscal | Sheryl Eppler - Approved - 01/20/2023 | Estimate | CA-232462 |
| 23.07 | | CA-257096 | Sync Probation Parent Table with Child Table for Onl | 109 | CalSAWS M | No | Online | CalWORKs/CalFresh | Approved by John Pratt on 03/29/ 2023. | Recommendation, Estimate | |
| 23.09 | | CA-55016 | Create a Monthly file for UNITFILE QA review - LA Co | 319 | CalSAWS M | No | Batch/Interfaces | Other | Approved by Carlos Zepeda on 1/10/2023 | Release | |
| 23.09 | | CA-239485 | Add CalWIN counties into interface batch property - | 263 | CalSAWS M | No | Batch/Interfaces | Other | Approved by John Pratt on 02/21/2023 | Release | |

CalSAWS

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|---------------------------|---|
| DATE | Thursday, May 11, 2023 |
| TIME | 1:30 PM |
| LOCATION | Teams Virtual Meeting |
| SUBJECT | Change Control Board (CCB) Meeting |
| INVITEES | Management |
| NEXT CCB MEETING DATE | Thursday, May 25, 2023 |
| RELEASE SCHEDULE LOCATION | https://www.calsaws.org/system-updates/ |

These SCRS do not have a change to the CalSAWS System

Informational Only

| Release | Priority Release | SCR # | DESIGN APPROVAL | Hours | Funding Source | Emergency Approval | Team Responsible | Committee Review | Non-Committee Review | X-Ref SCR |
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| DATE | |
| TIME | |
| LOCATION | |
| SUBJECT | |
| INVITEES | |
| NEXT CCB MEETING DATE | |
| RELEASE SCHEDULE LOCATION | |

Conversion: System Change Re

| Release | Priority Release | SCR # | DESIGN APPROVAL | Hours | Funding Source |
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Conversion: Content Re

| Release | Priority Release | SCR # | DESIGN APPROVAL | Hours | Funding Source |
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| Thursday, April 27, 2023 |
| 1:30 PM |
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| Change Control Board (CCB) Meeting |
| Partners, Consortium Management |
| Thursday, May 11, 2023 |
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| Requests (SCRs) | | | | |
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| Emergency Approval | Team Responsible | Committee Review | Non-Committee Review | X- Ref SCR |
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| Revisions (CRs) | | | | | |
|--------------------|------------------|------------------|----------------------|----------------|------------|
| Emergency Approval | Team Responsible | Committee Review | Non-Committee Review | CR Change Type | X- Ref SCR |
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CalSAWS CCB Questions and Answers for April 27, 2023

| SCR Number | County/Region | Question | Answer | Team Responsible |
|------------|---------------------|--|---|------------------|
| CA-247709 | Stanislaus/Region 4 | <p>"Release of Information Remove" Security Group</p> <p>The SCR is adding "Release of Information Remove" Security Group. Why would we want to remove a Release of Information Record instead of just End Dating it? Wouldn't this record be critical in providing support as to why information legitimately released to a CBO in the past? (I understand if adding the Remove functionality it is to provide continuity of page functions since other pages have the Remove capability too.)</p> | <p>The Remove functionality should ONLY be used when the Worker accidentally creates a ROI for the wrong individual and saves it. Once that is done that data will be sent to BenefitsCal. We would not want to just end date this because that PII data for the wrong person would still appear on their BenefitsCal dashboard. This should not be used for Revoking an ROI.</p> | BenefitsCal Team |
| CA-247709 | Stanislaus/Region 4 | <p>No Automatic Journal Entry</p> <p>-The Design Document states "Counties will be adding the Journal Entry manually for the removal of ROI record."</p> <p>-Other "Remove" records are automatically journaled in the system. (e.g., Confidential Detail – printscreen below) so why isn't the Removal of a Release of Information Record? Removing an ROI record is too important to leave it to chance of the User remembering to document it in a Journal.</p> <p>-Automatic Confidential Case Removed Journal documents the Confidentiality Type removed, who removed it, and the date it was removed. In this example, the User Appended the automatic Journal Entry to provide more explanation regarding the removal. Allowing an automatic Journal similar to this is needed for removing an ROI record.</p> | <p>Since this is going in 23.05 we do not have time to make the change with this release, but we can log a change to include this in the future.</p> <p>CA-261481 has been logged for the auto journal when removing a ROI. If the Customer submits an approved ROI, or the Worker enters an ROI as approved, then the information is sent to the CBO at the time the ROI is Approved. It is viewable immediately at the moment the Approved Status is set. This is an approved/active ROI at this point.</p> <p>The Customer returns and submits a Revoked status in the same day. At the time the ROI status is set to Revoked, we no longer send the information to the CBO. The ROI is no longer active and the CBO no longer has access to the data, even if they were to call the county. The ROI is Revoked/inactive at this point.</p> <p>In this situation, the ROI is only valid for the period of time that the ROI is in Approved status.</p> | |
| CA-247709 | Stanislaus/Region 4 | <p>ROI Statuses & End Dates</p> <p>-Will the system allow an Approved status and a Revoked status on the same day?</p> <p>-If the system will allow an Approve status & a Revoked status on the same day, then how does the user interpret that? Does it mean the ROI is valid for the given day or does it mean the Customer changed their mind and does not intend for a ROI for the CBO?</p> <p>-If the system does not allow an Approve status & a Revoked status on the same day, then how does the Customer stop the ROI from being valid if they've changed their mind?</p> | <p>Yes, the system will allow an approved status and revoked status on the day.</p> <p>This would mean the Customer made the decision to no longer allow the CBO to view their data. They would either go online and submit a Revoke or contact the county and ask for the ROI to be Revoked. If a customer revokes an ROI it could be that they added it by mistake or changed their mind. It's completely up to the customer.</p> <p>The Customer can Revoke their CBO ROI at any time, even the same day.</p> | |

CalSAWS CCB Meeting Minutes for May 11, 2023

The following questions were received

| SCR # | County/Region | Question | Response |
|-----------|---------------------|--|--|
| CA-247709 | Stanislaus/Region 4 | <p>"Release of Information Remove" Security Group</p> <p>The SCR is adding "Release of Information Remove" Security Group. Why would we want to remove a Release of Information Record instead of just End Dating it? Wouldn't this record be critical in providing support as to why information legitimately released to a CBO in the past? (I understand if adding the Remove functionality it is to provide continuity of page functions since other pages have the Remove capability too.)</p> | <p>The Remove functionality should ONLY be used when the Worker accidentally creates a ROI for the wrong individual and saves it. Once that is done that data will be sent to BenefitsCal. We would not want to just end date this because that FI date for the wrong person would still appear on their BenefitsCal dashboard. This should not be used for Revoking an ROI.</p> |
| CA-247709 | Stanislaus/Region 4 | <p>No Automatic Journal Entry</p> <p>The Design Document states "Counties will be adding the Journal Entry manually for the removal of ROI record."</p> <p>Other "Remove" records are automatically journaled in the system. (e.g., Confidential Detail – printscreen below) so why isn't the Removal of Information Record? Removing an ROI record is too important to leave it to chance of the User remembering to document it in a Journal.</p> <p>Automatic Confidential Case Removed Journal documents the Confidentiality Type removed, who removed it, and the date it was removed. In this example, the User Appended the automatic Journal Entry to provide more explanation regarding the removal. Allowing an automatic Journal similar to this is needed for removing an ROI record.</p> | <p>Since this is going in 23.05 we do not have time to make the change with this release, but we can log a change to include this in the future.</p> <p>CA-241481 has been logged for the auto Journal when removing a ROI.</p> <p>If the Customer submits an approved ROI, or the Worker enters an ROI as approved, then the information is sent to the CBO at the time the ROI is Approved. It is viewable immediately at the moment the Approved Status is set. This is an approved/active ROI at this point.</p> <p>The Customer returns and submits a Revoked status in the same day. At the time the ROI status is set to Revoked, we no longer send the information to the CBO. The ROI is no longer active and the CBO no longer has access to the data, even if they were to call the county. The ROI is Revoked/inactive at this point.</p> <p>In this situation, the ROI is only valid for the period of time that the ROI is in Approved status.</p> |
| CA-247709 | Stanislaus/Region 4 | <p>ROI Statuses & End Dates</p> <p>Will the system allow an Approved status and a Revoked status on the same day?</p> <p>If the system will allow an Approve status & a Revoked status on the same day, then how does the user interpret that? Does it mean the ROI is valid for the given day or does it mean the Customer changed their mind and does not intend for a ROI for the CBO?</p> <p>If the system does not allow an Approve status & a Revoked status on the same day, then how does the Customer stop the ROI from being valid if they've changed their mind?</p> | <p>Yes, the system will allow an approved status and revoked status on the day.</p> <p>This would mean the Customer made the decision to no longer allow the CBO to view their data. They would either go online and submit a Revoke or contact the county and ask for the ROI to be Revoked.</p> <p>If a customer revokes an ROI it could be that they added it by mistake or changed their mind. It's completely up to the customer.</p> <p>The Customer can Revoke their CBO ROI at any time, even the same day.</p> |

| Approvals Received | | Notes |
|--------------------|----------|--|
| Region | Approved | |
| 1 | X | <p>CCB Team received one question from Stanislaus county and the question was sufficiently answered</p> <p>The CCB Packet received RMS approval via email.</p> |
| 2 | X | |
| 3 | X | |
| 4 | X | |
| 5 | X | |
| 6 | X | |



[CA-203681] Form Change ACL-046 AAP 4 (4-18) Eligibility Certification Adoption Assistance Program

| | | | | | |
|---|--|------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Mamata Sasumana | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Lianel Richwin | Change Type (SCR): | New Policy |
| Minor Version: | 23.03.x3 | Expedite Changes: | Start Build | Estimate: | 82 |
| Reporter: | Cristina Contreras | Regulation Reference: | Notice Of Form Change No. 18-046 | Created: | 07/23/2018 03:41 PM |
| Status: | System Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michelle Ramos | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Documentation | Committee: | [Correspondence] | Funding Source ID: | FCED - New Scope |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Michelle Ramos 04/12/23 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/13/2023 | | | | |
| Current Design: | Currently AAP 4 is not available in CalSAWS Template Repository. | | | | |
| Request: | Add AAP 4 (4/22) - ELIGIBILITY CERTIFICATION ADOPTION ASSISTANCE PROGRAM in English language in CalSAWS Template Repository. | | | | |
| Recommendation: | Add AAP 4 (4/22) - ELIGIBILITY CERTIFICATION ADOPTION ASSISTANCE PROGRAM in English language in CalSAWS Template Repository. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 82 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 10 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 40 | Conversion : | 0 | DBA : | 0 |
| Design : | 10 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 10 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 12 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-236637] Update NA 840A-3 NOA Action Fragment Population Logic

| | | | | | |
|-----------------------------------|------------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Pushendra Gutha | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Tiffany Huckaby | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 136 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | | Created: | 11/11/2021 03:56 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michelle Ramos | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | FCED - New Scope |
| Consortium Review Approval: | | Approved by Committee: | 04/07/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 4/13/2023

Current Design: NA 840A-3 is not pulling the non-compliance date.

Request: 1) Update the NA 840A-3 Change Action Fragment to populate the appropriate non-compliance date.

Recommendation: 1) Update NA 840A-3 Action Fragment (CW_CH_ACTION9) Variable Population to populate the non-compliance date.

Outreach

Description:

Alternative Procedure Description: Reject NOA and create a manual NOA via Template Repository.

Operational Impact:

Estimate: 136

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 98 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 38 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-241921] Add Missing Threshold Languages to Template Repository - TNB 2

| | | | | | |
|---|---|------------------------|---------------------------------|-------------------------------|---------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Kasu Sowmya | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Mamata Sasumana | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.05.x2 | Expedite Changes: | Start Build | Estimate: | 200 |
| Reporter: | Connie Buzbee | Regulation Reference: | ACL 07-12 | Created: | 03/02/2022 02:07 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | TNB Recertification Hold |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Caroline Bui on 4/13/2023 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/14/2023 | | | | |
| Current Design: | Currently TNB 2 (8/18) is only available in English and Spanish Languages in CalSAWS Template Repository. | | | | |
| Request: | Add TNB 2 (8/18) Notice of approval for transitional nutrition benefit (TNB) program in available threshold languages to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. | | | | |
| Recommendation: | Add TNB 2 (8/18) Notice of approval for transitional nutrition benefit (TNB) program to CalSAWS Template Repository in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 200 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 129 | Conversion : | 0 | DBA : | 0 |
| Design : | 32 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 39 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-245451] Data encryption within applications

| | | | | | |
|-----------------------------------|-------------------------|------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | DBA | Assignee: | Sauvik Basu | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 330 |
| Reporter: | Sauvik Basu | Regulation Reference: | | Created: | 05/11/2022 05:48 PM |
| Status: | Pending Approval | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Brian Rodgers | Training Impacted: | | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Design | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Laura Chavez on 4/20/2023.

Expedite Approval: Received expedited build approval from Laura Chavez on 4/20/2023.

Current Design: Connections to CalSAWS databases utilize TCP and TLS 1.0.

Request: Switch from TCP to TCPS and TLS 1.2.


Recommendation: Configure CalSAWS databases to accept TCPS and TLS 1.2 connections. Update all applications (online, batch, springboots, lambda, etc.) to use TCPS and TLS 1.2 connections.

Outreach Description:

Alternative Procedure Description: Continue CalSAWS databases to accept TCP and TLS 1.0 connections.

Operational Impact Estimate: **330**

| | | | | | |
|---------------------------------|-----|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 40 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 40 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 40 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 130 | Tech ForgeRock : | 0 | Tech Ops : | 80 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

 **[CA-249673] MEDIL I 22-26 Update MC 007 in Spanish**

| | | | | | |
|---|---|------------------------|---------------------------------|-------------------------------|--|
| Team Responsible: | Client Correspondence | Assignee: | Kavitha Mr | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Deepika Babu | Change Type (SCR): | New Policy |
| Minor Version: | 23.05.x1 | Expedite Changes: | Start Build | Estimate: | 240 |
| Reporter: | Maria Jensen | Regulation Reference: | MEDIL I-22-26 | Created: | 08/29/2022 02:34 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | Client Correspondence Addtl hours |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | V. Bernal approved 04/25/2023 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/26/2023 | | | | |
| Current Design: | Currently the MC 007 (07/22) is available in the Template Repository in English language. | | | | |
| Request: | <ol style="list-style-type: none"> 1. Turn on Spanish versions for form MC 007 and update it to the newest State versions (07/22). 2. Update Spanish Non-MAGI RE Packet, Mixed HH RE Packet, MC Screening Packet and MC Turning 65 Packet generate with Spanish MC 007. | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1. Turn on Spanish versions for form MC 007 and update it to the newest State versions (07/22). 2. Update Spanish Non-MAGI RE Packet, Mixed HH RE Packet, MC Screening Packet and MC Turning 65 Packet generate with Spanish MC 007. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 240 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 150 | Conversion : | 0 | DBA : | 0 |
| Design : | 30 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 60 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

 **[CA-250405] Add Available Translations for CF 377.7B1 to CalSAWS.**

| | | | | | |
|---|--|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Harshitha Bhat | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Thanushree Veereshappa | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.05.x2 | Expedite Changes: | Start Build | Estimate: | 310 |
| Reporter: | Connie Buzbee | Regulation Reference: | ACL 18-50 | Created: | 09/20/2022 08:23 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [Online Help] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | CF Simplifications |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Caroline Bui 4/14/2023 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/18/2023 | | | | |
| Current Design: | Currently, CF 377.7B1 (10/17) is only available in English and Spanish Languages in CalSAWS. | | | | |
| Request: | Add CF 377.7B1 (10/17) CalFresh Repayment Notice Inadvertent Household Error (IHE) in available threshold languages to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese. | | | | |
| Recommendation: | Add CF 377.7B1 (10/17) CalFresh Repayment Notice Inadvertent Household Error (IHE) in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 310 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | Conversion : | 0 | DBA : | 0 |
| Design : | 50 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 60 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

 **[CA-250406] Add Available Translations for CF 377.7F1 to CalSAWS.**

| | | | | | |
|---|---|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Rakesh Nalluru | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Nisarga Nagarathnaraj | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.05.x2 | Expedite Changes: | Start Build | Estimate: | 310 |
| Reporter: | Connie Buzbee | Regulation Reference: | ACL 18-50 | Created: | 09/20/2022 08:26 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [Online Help] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | CF Simplifications |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Caroline Bui on 4/17/2023 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/18/2023 | | | | |
| Current Design: | Currently CF 377.7F1 (10/17) is only available in English and Spanish Languages in CalSAWS Template Repository. | | | | |
| Request: | Add CF 377.7F1 (10/17) CalFresh Repayment Final Notice Intentional Program Violation (IPV) in available threshold languages to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. | | | | |
| Recommendation: | Add CF 377.7F1 (10/17) CalFresh Repayment Final Notice Intentional Program Violation (IPV) to CalSAWS Template Repository in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 310 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | Conversion : | 0 | DBA : | 0 |
| Design : | 50 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 60 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-250407] Add Available Translations for CF 377.7F to CalSAWS.

| | | | | | |
|---|---|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Ranjith Madeshwaran | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Sagar Karnawadi | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.05.x2 | Expedite Changes: | Start Build | Estimate: | 310 |
| Reporter: | Connie Buzbee | Regulation Reference: | Translations XX | Created: | 09/20/2022 08:27 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [Online Help] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | CF Simplifications |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Caroline Bui on 4/12/2023 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/13/2023 | | | | |
| Current Design: | Currently CF 377.7F-CalFresh Overissuance Notice Change From IHE to IPV is available only in English and Spanish languages in CalSAWS. | | | | |
| Request: | Add available threshold languages for CF 377.7F (10/17) CalFresh Overissuance Notice - Change From Inadvertent Household Error (IHE) To Intentional Program Violation (IPV) to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese. | | | | |
| Recommendation: | Add available threshold languages for CF 377.7F (10/17) CalFresh Overissuance Notice - Change From Inadvertent Household Error (IHE) To Intentional Program Violation (IPV) to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 310 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | Conversion : | 0 | DBA : | 0 |
| Design : | 50 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 60 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250696] Update NA 1239 to match the latest version and add threshold languages to M44-316B NOA

| | | | | | |
|-----------------------------------|------------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Smit Shah | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Nisarga Nagarathnaraj | Change Type (SCR): | Enhancement |
| Minor Version: | 23.05.x2 | Expedite Changes: | Start Build | Estimate: | 310 |
| Reporter: | P Madhan Kumar | Regulation Reference: | | Created: | 09/28/2022 02:37 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | EID |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: 4/17/2023 Maria Arceo, send to Correspondence Committee as FYI

Expedite Approval: By Karen J. Rapponotti on 04/18/2023

Current Design: Currently NA 1239 (10/12) budget and M44-316B (09/2013) NOA is available in English and threshold languages in CalSAWS.

Request:

1. Update and add NA 1239 budget to match the latest version (8/21).
2. Add Threshold Languages to the CalSAWS for the M44-316B (A752C) NOA. Languages Include: Arabic, Farsi, Hmong, and Lao.

Recommendation:

1. Update and add NA 1239 to match the latest version (8/21). Languages Include: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.
2. Add Threshold Languages to the CalSAWS for the M44-316B (A752C) NOA. Languages Include: Arabic, Farsi, Hmong, and Lao.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **310**

| | | | | | |
|---------------------------------|-----|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | Conversion : | 0 | DBA : | 0 |
| Design : | 50 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 60 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251212] Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC MAGI-D)

| | | | | | |
|-----------------------------------|------------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Indira Ramasamy | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Nisarga Nagarathnaraj | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.03.x3 | Expedite Changes: | Start Build | Estimate: | 2025 |
| Reporter: | Connie Buzbee | Regulation Reference: | EAS 10-116 | Created: | 10/11/2022 08:03 AM |
| Status: | System Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [Online Help] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Correspondence, Medi-Cal/CMSF] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: V. Bernal approved 04/13/2023

Expedite Approval: By Karen J. Rapponotti on 04/14/2023

Current Design: Not all NOAs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on the translations available for other NOA fragments and the State Template.

- Request:**
1. Add Threshold languages to H_DN_RETRO_FAIL_DETER_VERIF_H411 to match with the state version.
Languages include: Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 2. Add Threshold languages to H_DN_PARENT_CARETAKER_H412 to match with the state version.
Languages include: Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 3. Add Threshold languages to H_DN_PARENT_CARETAKER_H413 to match with the state version.
Languages include: Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 4. Add Threshold languages to H_DN_DUPLICATE_APPLICATION_H104 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
 5. Add Threshold languages to H_DN_NOT_CA_RESIDENT_H101 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
 6. Add Threshold languages to H_DN_RECEIVES_SSI_H108 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
 7. Add Threshold languages to H_DN_NON_COOP_CHILD_NON_COMP_H424 to match with the state version.
Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 8. Add Threshold languages to H_DN_DECEASED_H106 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
 9. Add Threshold languages to H_DN_NAME_IDENTITY_NON_COMP_H423 to match with the state version.
Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 10. Add Threshold languages to H_DN_REFUSED_UIB_NON_COMP_H418 to match with the state version.
Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 11. Add Threshold languages to H_DN_RETRO_CAT_INELIG_H404 to match with the state version.
Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 12. Add Threshold languages to H_DN_RETRO_WRITTEN_WITHDRAWAL_H202 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.

13. Add Threshold languages to H_DN_WHEREABOUTS_UNKNOWN_H107 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
14. Add Threshold languages to H_DN_CHILD_APPLIED_FOR_SELF_H103 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
15. Add Threshold languages to H_DN_RETRO_ON_AID_ANOTHER_CASE_H205 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
16. Add Threshold languages to H_DN_RETRO_NOT_CA_RESIDENT_H201 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
17. Add Threshold languages to H_DN_TN_MFJ_SPOUSE_INFO_H115 to match with the state version.
Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
18. Add Threshold languages to H_DN_RETRO_DUPLICATE_APPLICATION_H204 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
19. Add Threshold languages to H_DN_FTP_THIRD_PARTY_LIABILITY_NON_COMP_H421 to match with the state version.
Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
20. Add Threshold languages to H_DN_RETRO_CHILD_APPLIED_FOR_SELF_H203 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
21. Add Threshold languages to H_DN_RETRO_DECEASED_H206 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
22. Add Threshold languages to H_DN_RETRO_WHEREABOUTS_UNKNOWN_H207 to match with the state version.
Languages include: Arabic, Farsi, Hmong, Lao.
23. Add Threshold languages to H_DN_RETRO_RECEIVES_SSI_H208 to match with the state version.
Languages include : Arabic, Farsi, Hmong, Lao.
24. Add Threshold languages to H_DN_FAIL_REDETER_VERIF_H410 to match with the state version.
Languages include : Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
25. Add Threshold languages to H_DN_ON_AID_ANOTHER_CASE_H105 to match with the state version.
Languages include : Arabic, Farsi, Hmong, Lao.
26. Add Threshold languages to H_DN_WRITTEN_WITHDRAWAL_H102 to match with the state version.
Languages include : Arabic, Farsi, Hmong, Lao.
27. Add Threshold languages to H_DN_CAT_INELIG_H403 to match with the state version.
Languages include : Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

Recommendation:

1. Add threshold Languages for the MC MAGI-D RETRO FAIL DETER VERIF Approved with reason code H411D.
2. Add threshold Languages for the MC MAGI-D PARENT CARETAKER with a reason code H412D.
3. Add threshold Languages for the MC MAGI-D PARENT CARETAKER with a reason code H413D.
4. Add threshold languages for the MC MAGI-D DUPLICATE APPLICATION with a reason code H104D.
5. Add threshold languages for the MC MAGI-D NOT CA RESIDENT with a reason code H101D.
6. Add threshold languages for the MC MAGI-D RECEIVES SSI with a reason code H108D.
7. Add threshold languages for the MC MAGI-D NON COOP CHILD NON COMP with a reason code H424D.
8. Add threshold languages for the MC MAGI-D DECEASED with a reason code H106D.
9. Add threshold languages for the MC MAGI-D NAME IDENTITY NON COMP with a reason code H423D.
10. Add threshold languages for the MC MAGI-D REFUSED UIB NON COMP with a reason code H418D.
11. Add threshold languages for the MC MAGI-D RETRO CAT INELIG with a reason code H404D.
12. Add threshold languages for the MC MAGI-D RETRO WRITTEN WITHDRAWAL with a reason code H202D.
13. Add threshold languages for the MC MAGI-D WHEREABOUTS UNKNOWN with a reason code H107D.
14. Add threshold languages for the MC MAGI-D CHILD APPLIED FOR SELF with a reason code H103D.
15. Add threshold languages for the MC MAGI-D RETRO ON AID ANOTHER CASE with a reason code H205D.
16. Add threshold languages for the MC MAGI-D RETRO NOT CA RESIDENT with a reason code H201D.
17. Add threshold languages for the MC MAGI-D TN MFJ SPOUSE INFO with a reason code H115D.
18. Add threshold languages for the MC MAGI-D RETRO DUPLICATE APPLICATION with a reason code H204D.
19. Add threshold languages for the MC MAGI-D FTP THIRD PARTY LIABILITY NON COMP with a reason code H421D.
20. Add threshold languages for the MC MAGI-D RETRO CHILD APPLIED FOR SELF with a reason code H203D.
21. Add threshold languages for the MC MAGI-D RETRO DECEASED with a reason code H206D.
22. Add threshold languages for the MC MAGI-D RETRO WHEREABOUTS UNKNOWN with a reason code H207D.
23. Add threshold languages for the MC MAGI-D RETRO RECEIVES SSI with a reason code H208D.

- 24. Add threshold languages for the MC MAGI-D FAIL REDETER VERIF with a reason code H410D.
- 25. Add threshold languages for the MC MAGI-D ON AID ANOTHER CASE with a reason code H105D.
- 26. Add threshold languages for the MC MAGI-D WRITTEN WITHDRAWAL with a reason code H102D.
- 27. Add threshold languages for the MC MAGI-D CAT INELIG with a reason code H403D.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

2025

| | | | | | |
|---------------------------------|------|--------------------|---|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 1377 | Conversion : | 0 | DBA : | 0 |
| Design : | 405 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 243 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251213] Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 A)

| | | | | | |
|-----------------------------------|------------------------------|------------------------|--|-------------------------------|--|
| Team Responsible: | Client Correspondence | Assignee: | Harshitha Bhat | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Surendar Murugesan | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.05.x1 | Expedite Changes: | Start Build | Estimate: | 1117 |
| Reporter: | Connie Buzbee | Regulation Reference: | EAS 10-113 | Created: | 10/11/2022 08:08 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [Online Help] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence, Medi-Cal/CMSF] | Funding Source ID: | Client Correspondence Addtl hours |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

V. Bernal approved 04/24/2023

Expedite Approval:

By Karen J. Rapponotti on 04/26/2023

Current Design:

Currently some of the Medi-Cal (MC 239 A) NOAs are not available in all threshold languages.

Request:

1. Add missing threshold language NOA Reason fragments for Snippet ID 6567 - Approved Minor Consent PGM (NOA Code M145A) to CalSAWS.
Languages included: Arabic, Farsi, Hmong and Lao.
2. Add missing threshold language NOA Reason fragments for Snippet ID 10215 - Fail App Process (NOA Code M904D) to CalSAWS.
Languages included: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
3. Add missing threshold language NOA Reason fragments for Snippet ID 6674 - SOC SHG-HH Decr: IN LTC (NOA Code M765C) to CalSAWS.
Languages included: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese.
4. Add missing threshold language NOA Reason fragments for Snippet ID 9532 - RESTRICTED SCOPE TO FULL SCOPE (NOA Code M781C) to CalSAWS.
Languages included: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
5. Add missing threshold language NOA Reason fragments for Snippet ID 6670 - SSB INC INCRSD & BEN SOC CHNGD (NOA Code M761C) to CalSAWS.
Languages included: Arabic, Farsi, Hmong and Lao.
6. Add missing threshold language NOA Reason fragments for Snippet ID 6665 - NET INCOME DECREASED: SOC CHG (NOA Code M751C) to CalSAWS.
Languages included: Arabic, Farsi, Hmong and Lao.
7. Add missing threshold language NOA Reason fragments for Snippet ID 6664 - NET INCOME INCREASED: SOC CHG (NOA Code M750C) to CalSAWS.
Languages included: Arabic, Farsi, Hmong and Lao.
8. Add missing threshold language NOA Reason fragments for Snippet ID 6645 - CEC ENDS-CHILD CONT TO BE AIDE (NOA Code M361C) to CalSAWS.
Languages included: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
9. Add missing threshold language NOA Reason fragments for Snippet ID 6539 - POSTPARTUM PERIOD IS OVER (NOA Code M075C) to CalSAWS.
Languages included: Arabic, Farsi, Hmong and Lao.
10. Add missing threshold language NOA Reason fragments for Snippet ID 7632 - RESTRICTED SCOPE TO FULL SCOPE (NOA Code M781C) to CalSAWS.

Languages included: Arabic, Hmong and Lao.

11. Add missing threshold language NOA Reason fragments for Snippet ID 6673 - SOC CHG-HH DECR: LEFT HOME (NOA Code M764C) to CalSAWS.

Languages include: Arabic, Farsi, Hmong and Lao.

12. Add missing threshold language NOA Reason fragments for Snippet ID 6676 - SOC CHG-HH DECR: SSI (NOA Code M767C) to CalSAWS.

Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

13. Add missing threshold language NOA Reason fragments for Snippet ID 6678 - SOC CHG-HH DECR: 21YR OLD (NOA Code M769C) to CalSAWS.

Languages include: Arabic, Farsi, Hmong and Lao.

14. Add missing threshold language NOA Reason fragments for Snippet ID 6679 - SOC CHG-HH DECR: LEFT STATE (NOA Code M770C) to CalSAWS.

Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

15. Add missing threshold language NOA Reason fragments for Snippet ID 10216 -Fail App Process (NOA Code M904T) to CalSAWS.

Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

Recommendation:

1. Add missing threshold language NOA Reason fragments for Snippet ID 6567 - Approved Minor Consent PGM (NOA Code M145A) to CalSAWS.
2. Add missing threshold language NOA Reason fragments for Snippet ID 10215 - Fail App Process (NOA Code M904D) to CalSAWS.
3. Add missing threshold language NOA Reason fragments for Snippet ID 6674 - SOC SHG-HH Decr: IN LTC (NOA Code M765C) to CalSAWS.
4. Add missing threshold language NOA Reason fragments for Snippet ID 9532 - RESTRICTED SCOPE TO FULL SCOPE (NOA Code M781C) to CalSAWS.
5. Add missing threshold language NOA Reason fragments for Snippet ID 6670 - SSB INC INCRSD & BEN SOC CHNGD (NOA Code M761C) to CalSAWS.
6. Add missing threshold language NOA Reason fragments for Snippet ID 6665 - NET INCOME DECREASED: SOC CHG (NOA Code M751C) to CalSAWS.
7. Add missing threshold language NOA Reason fragments for Snippet ID 6664 - NET INCOME INCREASED: SOC CHG (NOA Code M750C) to CalSAWS.
8. Add missing threshold language NOA Reason fragments for Snippet ID 6645 - CEC ENDS-CHILD CONT TO BE AIDE (NOA Code M361C) to CalSAWS.
9. Add missing threshold language NOA Reason fragments for Snippet ID 6539 - POSTPARTUM PERIOD IS OVER (NOA Code M075C) to CalSAWS.
10. Add missing threshold language NOA Reason fragments for Snippet ID 7632 - RESTRICTED SCOPE TO FULL SCOPE (NOA Code M781C) to CalSAWS.
11. Add missing threshold language NOA Reason fragments for Snippet ID 6673 - SOC CHG-HH DECR: LEFT HOME (NOA Code M764C) to CalSAWS.
12. Add missing threshold language NOA Reason fragments for Snippet ID 6676 - SOC CHG-HH DECR: SSI (NOA Code M767C) to CalSAWS.
13. Add missing threshold language NOA Reason fragments for Snippet ID 6678 - SOC CHG-HH DECR: 21YR OLD (NOA Code M769C) to CalSAWS.
14. Add missing threshold language NOA Reason fragments for Snippet ID 6679 - SOC CHG-HH DECR: LEFT STATE (NOA Code M770C) to CalSAWS.
15. Add missing threshold language NOA Reason fragments for Snippet ID 10216 -Fail App Process (NOA Code M904T) to CalSAWS.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1117

| | | | | | |
|-------------------------|-----|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 765 | Conversion : | 0 | DBA : | 0 |

| | | | | | |
|---------------------------------|-----|-------------------|---|-----------------------|------|
| Design : | 180 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 135 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 37.0 |
| Virtual Assistant : | 0 | | | | |



[CA-253234] Add CF 377.6 Notice of Information/Verification Needed to the Template Repository

| | | | | | |
|---|--|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nithin Samineni | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Harshitha Bhat | Change Type (SCR): | New Policy |
| Minor Version: | 23.05.x2 | Expedite Changes: | Start Build | Estimate: | 310 |
| Reporter: | Caroline Bui | Regulation Reference: | ACL 13-57 | Created: | 11/30/2022 02:36 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | CF Simplifications |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Caroline Bui on 4/13/2023 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/13/2023 | | | | |
| Current Design: | Currently the CF 377.6 (8/13) Information/Verification Needed is not available in the CalSAWS. | | | | |
| Request: | Add CF 377.6(8/13) Information/Verification Needed in English and available threshold languages to the CalSAWS Template Repository. Languages Include: English, Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Tagalog and Vietnamese. | | | | |
| Recommendation: | Add CF 377.6 (8/13) Information/Verification Needed to CalSAWS Template Repository in English and following threshold languages: Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Tagalog and Vietnamese. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 310 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | Conversion : | 0 | DBA : | 0 |
| Design : | 50 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 60 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

 **[CA-258860] Update AAP 2 form to latest State version**

| | | | | | |
|---|--|------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Pragya Parashar | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Keerthana Jayanna | Change Type (SCR): | Enhancement |
| Minor Version: | 23.03.x3 | Expedite Changes: | Start Build | Estimate: | 31 |
| Reporter: | Maria Jensen | Regulation Reference: | | Created: | 03/23/2023 02:56 PM |
| Status: | System Test | Impact Analysis: | [Central Print, Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michelle Ramos | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | FCED - New Scope |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Michelle Ramos 04/19/23 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/19/2023 | | | | |
| Current Design: | Currently AAP 2 (9/18) is available in CalSAWS Template Repository. | | | | |
| Request: | Update AAP 2 to latest State version (11/22) in CalSAWS Template Repository in English Language. | | | | |
| Recommendation: | Update AAP 2 to latest State version (11/22) in CalSAWS Template Repository in English Language. | | | | |
| Outreach Description: | Generate form from State website. | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 31 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 20 | Conversion : | 0 | DBA : | 0 |
| Design : | 5 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 6 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

 **[CA-259076] Update NA 1277, NA 1281**

| | | | | | |
|---|--|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Reshma Chandy | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Nagesha S | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.05.x1 | Expedite Changes: | Start Build | Estimate: | 132 |
| Reporter: | Maria Jensen | Regulation Reference: | ACL 15-96 | Created: | 03/28/2023 09:41 AM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michelle Ramos | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | FCED - New Scope |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Michelle Ramos 04/19/23 | | | | |
| Expedite Approval: | By Karen J. Rapponotti on 04/26/2023 | | | | |
| Current Design: | Currently NA 1277 (1/16) is available only in English and Spanish in CalSAWS and NA 1281(11/16) is not available in CalSAWS. | | | | |
| Request: | <ol style="list-style-type: none"> Add NA 1277 (1/16) in available threshold languages to the CalSAWS Template Repository. Languages Include: Chinese and Russian Add NA 1281 (11/16) to the CalSAWS Template Repository in English and available Threshold languages. Languages Include: English, Spanish, Chinese and Russian. | | | | |
| Recommendation: | <ol style="list-style-type: none"> Add NA 1277 (1/16) to CalSAWS Template Repository in following threshold languages: Chinese and Russian Add NA 1281 (11/16) to CalSAWS Template Repository in English an available threshold Languages: Spanish, Chinese and Russian. | | | | |
| Outreach Description: | Updated versions of the Forms are available on the State website. | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 132 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 10 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 72 | Conversion : | 0 | DBA : | 0 |
| Design : | 18 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 10 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 22 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-259096] Phase 1.5 Add Common NOA Fragments for Threshold Generation - Medi-Cal

| | | | | | |
|-----------------------------------|------------------------------|------------------------|------------------------------|-------------------------------|--|
| Team Responsible: | Client Correspondence | Assignee: | Nisarga Nagarathnaraj | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Nithya Chereddy | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.05.x1 | Expedite Changes: | Start Build | Estimate: | 487 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | APL 14-008 | Created: | 03/28/2023 12:25 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | Client Correspondence Addtl hours |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by V. Bernal 04/18/2023

Expedite Approval: Approved by Karen J. Rapponotti on 03/14/2023

Current Design: Currently MC Common Fragments are being added with SCRs: CA-257203 and CA-214024.

There are two SCRs that require Common Fragments that are being added with this effort prior to Phase 2 (CA-257203).

Request: Add the Common MC NOA fragments required for SCRs: CA-251212 and CA-251213.

Note: CA-237111 added the Non-MAGI Restricted Scope Approval - ID: 9529 in Farsi however it requires it's associated Action fragment also translated. The action fragment MC_AP_ACTION2 is being updated with this effort and therefore the NOA fragment ID: 9529 will start generating in Farsi and will need additional testing to validate that it is generating per SCR CA-237111.

Recommendation: Add the threshold translations for the fragments attached in the Supporting Documents,

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **487**

| | | | | | |
|---------------------------------|-----|--------------------|---|-----------------------|------|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 324 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 22 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 103 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 16.0 |

[CA-234878] ForgeRock: Application Onboarding - APEX

- Resolved: 04/21/2022 03:47 PM

| | | | | | |
|---|--|-----------------------|-----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Uchenna Obicheta [X] | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Santhosh Jayasekar | Change Type (SCR): | Enhancement |
| Minor Version: | 22.04.22 | Expedite Changes: | No | Estimate: | 60 |
| Reporter: | Ishaq Mariajoseph [X] | Regulation Reference: | | Created: | 10/11/2021 01:34 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Laura Chavez | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Tech] | Funding Source ID: | |
| Project Phase (SCR): | Design | Approved by | 04/07/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Committee: | | | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Laura Chavez on 04/07/2022 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | APEX app's authentication currently not supported by ForgeRock | | | | |
| Request: | Onboard APEX app to the ForgeRock platform | | | | |
| Recommendation: | Tech ForgeRock Operations team will onboard APEX app to ForgeRock for the upcoming production build. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 60 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 60 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250309] Bulk Load Wave 1 County logins for Training Staging and Training Production Environments

- Resolved: 09/26/2022 03:38 PM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | DBA | Assignee: | Cristina Garcia | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 22.09.23 | Expedite Changes: | Start Build | Estimate: | 74 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 09/15/2022 04:12 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Cristina Garcia | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/21/2022

Current Design: Wave 1 Counties Yolo and Placer currently do not have logins to access the Training Staging and Training Production environments.

Request: Create logins for the Wave 1 Counties Yolo and Placer in order for trainers and trainees to access the Training Staging (TR2) and Training Production (TRN) environments.
Generic logins for Training Production Environment access is uploaded to this SCR. Logins for Training Staging will be received by Yolo and Placer counties by end of day Monday, September 19th.

Recommendation: Steps are as follows (doesn't have to necessarily be in this order as FR and DBA teams can work in parallel)

- 1) Forgerock: create training staging logins in FR Dev
- 2) Forgerorck: create generic logins for training production in FR PROD
- 3) Online: work with DBA team on bulk load for the accounts
- 4) DBA: create logins for Training Staging (TR2) access
- 5) DBA: create generic logins for Training Production (TRN) access

Testing will be done on monday, 9/26.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 74

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 40 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 30 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 4 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-248942] Add County App ids to CalSAWS

- Resolved: 10/03/2022 10:22 AM

| | | | | | |
|---|--|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Shuvam Mahapatra [X] | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Avinda Bandaranayake | Change Type (SCR): | Data Change |
| Minor Version: | 22.10.04 | Expedite Changes: | Production Deployment | Estimate: | 18 |
| Reporter: | Avinda Bandaranayake | Regulation Reference: | | Created: | 08/12/2022 10:04 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Migration | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | Logan Pratt | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | 08/16/2022 | | | | |
| Non-Committee Review: | Approved by Logan Pratt on 08/16/2022 | | | | |
| Expedite Approval: | Approved as part of "Request for Approval of PROD DCRs 10/6/2022" | | | | |
| Current Design: | The STAFF_INTERF_ASSIGN and STAFF tables in CalSAWS does not contain an app ids for the following county apps WMS_30 30 CES_30 30 KIOSK_01 01 RUSHMORE_21 21 DSSNET_40 40 CARD_33 33 | | | | |
| Request: | <ol style="list-style-type: none"> 1) Add the App id used by Forge Rock (listed above) to the STAFF_INTERF_ASSIGN. 2) Add the applications to the STAFF table. This will be used to populate CREATED_BY and/or UPDATED_BY fields with a STAFF_ID value, for tables being impacted by the API. Set the First Name to <application name listed above> and the Last Name to "Application". 3) Manually apply the data change to the County Preview environment | | | | |
| Recommendation: | Create SQL script to create DB records | | | | |
| Outreach Description: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 18 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 10 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 8 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |



[CA-250336] Wave 2 User load cleanup

- Resolved: 10/18/2022 02:09 PM

| | | | | | |
|-----------------------------------|--------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Dean Barrois | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Lesley Pevny | Change Type (SCR): | Data Change |
| Minor Version: | 22.10.05 | Expedite Changes: | Production Deployment | Estimate: | 19 |
| Reporter: | Haikaz (Mike) Tombakian | Regulation Reference: | | Created: | 09/17/2022 07:04 PM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Haikaz (Mike) Tombakian | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Mike Tombakian on 10/05/2022

Expedite Approval: Approved by Mike Tombakian on 10/05/2022

Current Design: Wave 2 CalWIN users that were loaded into the CalSAWS ForgeRock Production from the CalWIN extract included email addresses that were not the most up to date. It included email addresses that were from previous domains and also contained typographical errors.

Request: ForgeRock Users lists were sent to Wave 2 counties for review and to update the list with the most current user emails.

- Recommendation:**
1. ForgeRock team to update/load users in ForgeRock Production using the updated user lists from Wave 2 counties.
 2. Conversion team to create a Wave 2 bulk load CSV file of just be CDV/Process Sim users (UAT2 GDS#9 ForgeRock Dev)
 3. Conversion create a hot fix for GDS#9 for CDV and Process Sim resources where the username of their email address was modified after the original Wave 2 staff template CRFI was delivered.
 4. Conversion to update the logic to set null for staff.activ_dir_user_name for users that are not existing on the staff template.

Outreach Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 19

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 10 | System Test Support : | 5 |
| Tech Arch : | 0 | Tech ForgeRock : | 4 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250724] Training: Update Task Management WBTs for 22.11 App Dev Changes

- Resolved: 11/17/2022 08:53 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Divya Vasam | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 22.11.18 | Expedite Changes: | Start Build | Estimate: | 45 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 09/28/2022 03:05 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Cathy Vaisau | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 9/30/2022

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Task Management WBTs are impacted by system changes implemented with the 22.11 Production release.

Request: Task Management WBTs need to be updated to reflect system changes implemented with the 22.11 Production release.

Recommendation: Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 034-WBT-Task Management-02
 - CA-247248: Updates on the Document Routing Rules Detail and Document Routing Rules Program Detail pages (please see appdev SCR for details)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 45

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 45 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250741] Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.09 App Dev Changes

- Resolved: 11/17/2022 08:54 AM

| | | | | | |
|---|---|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Divya Vasam | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 22.11.18 | Expedite Changes: | Start Build | Estimate: | 25 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 09/28/2022 09:23 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Cathy Vaisau | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Karen Rapponotti on 9/30/2022 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 9/30/2022 | | | | |
| Current Design: | The Kin-Gap WBT is impacted by system changes implemented with the 22.09 Production release. | | | | |
| Request: | The Kin-Gap WBT needs to be updated to reflect system changes implemented with the 22.09 Production release. | | | | |
| Recommendation: | Update the following Kin-Gap WBT to reflect changes implemented with the App Dev SCR(s) listed: 1. 056-WBT-ELJ-Eligibility Kin-Gap-02 a. CA-243462 (New Aid Code for Welfare To Work in Service Arrangement Detail page) | | | | |
| Outreach Description: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 25 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 25 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250742] Training: Update Employment Services-WTW WBTs for 22.11 App Dev Changes

- Resolved: 10/25/2022 01:14 AM

| | | | | | |
|---|--|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 22.11.18 | Expedite Changes: | Start Build | Estimate: | 25 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 09/28/2022 09:32 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Janet Mitri | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Karen Rapponotti on 9/30/2022 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 9/30/2022 | | | | |
| Current Design: | Employment Services-WTW WBTs are impacted by system changes implemented with the 22.09 Production release. | | | | |
| Request: | Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 22.09 Production release. | | | | |
| Recommendation: | Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed: | | | | |
| | 1. 060-WBT-ESA-Employment Services-WTW-06 | | | | |
| | a. CA-243462 (Aid code added for Welfare to Work on the Service Arrangement Detail page) | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 25 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 25 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250746] Training: Update Fiscal WBTs for 22.11 App Dev Changes

- Resolved: 11/17/2022 09:56 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 22.11.18 | Expedite Changes: | Start Build | Estimate: | 105 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 09/28/2022 09:50 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Paul Robertson | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 9/30/2022

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Fiscal WBTs are impacted by system changes implemented with the 22.11 Production release.

Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 22.11 Production release.

Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 080-WBT-FSA-Fiscal-01
 - a. CA-235894 (Remove the 'LTC MC RE Packet Recipient' field on the Administrative Role Detail page)
 - b. CA-243462 (Add Aid code on the Service Arrangement Detail page)
 - c. CA-205649 (Add a new section on the Expungement Detail page)
2. 080-WBT-FSA-Fiscal-02
 - a. CA-235894 (Remove the 'LTC MC RE Packet Recipient' field on the Administrative Role Detail page)
 - b. CA-205649 (Add a new section on the Expungement Detail page)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **105**

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 105 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-252287] Rush Warrant/Positive Pay file testing with Placer County

- Resolved: 04/27/2023 10:20 AM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Akira Moriguchi | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Akira Moriguchi | Change Type (SCR): | Enhancement |
| Minor Version: | 22.11.23 | Expedite Changes: | Production Deployment | Estimate: | 30 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 11/03/2022 12:01 PM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michele Peterson | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Assembly Test | Committee: | [Fiscal] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Expedite Approval: Michele Peterson - Agree - 11/3/2022

Current Design: Positive pay file is currently being processed in production for Placer County.

Request: A request has been made to specifically test a rush warrant from issuance through the positive pay file generation.

Recommendation: This SCR is for support hours only and does not impact CalSAWS production, the testing and support will take place in UAT2 environment.

Outreach

Description:

Alternative Procedure Description: N/A - No functional impact. Support SCR only.

Operational Impact:

Estimate: 30

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 30 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251654] Training: Update Child Care WBTs for 23.01 App Dev Changes

- Resolved: 12/22/2022 12:26 PM

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 100 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 04:29 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Gingko Luna | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on `10/24/2022

Expedite Approval: Approved by Karen Rapponotti on `10/24/2022

Current Design: Child Care WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 020-WBT-CCA-Child Care-01
 - a. CA-201813 (Add Calendar Link in the Quick Links section of the Home Page)
 - b. Update the Task navigation bar- To reflect current updates.
2. 020-WBT-CCA-Child Care-02
 - a. CA-201813 (Add Calendar Link in the Quick Links section of the Home Page)
 - b. Update the Task navigation bar- To reflect current updates.
3. 022-WBT-Child Care APP: 01 - Managing Child Care Requests
 - a. CA-201813 (Add Calendar Link in the Quick Links section of the Home Page)
 - b. Update the Task navigation bar- To reflect current updates.
4. 022-WBT-Child Care APP: 02 - Case Management
 - a. CA-201813 (Add Calendar Link in the Quick Links section of the Home Page)
 - b. Update the Task navigation bar- To reflect current updates.
5. 022-WBT-Child Care APP: 03 - Payment Tracking
 - a. CA-201813 (Add Calendar Link in the Quick Links section of the Home Page)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 100

| | | | | | |
|-------------------------|---|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | | | | |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |



[CA-251657] Training: Update General Eligibility WBTs for 23.01 App Dev Changes

- Resolved: 12/27/2022 09:51 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 62 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 04:59 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Paul Robertson | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: General Eligibility WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-05
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 040-WBT-ELA-Eligibility General-07
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
3. 040-WBT-ELA-Eligibility General-08
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **62**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 62 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251660] Training: Update Eligibility Supervisor WBTs for 23.01 App Dev Changes

- Resolved: 12/27/2022 10:31 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Divya Vasam | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 43 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 05:06 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Cathy Vaisau | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Eligibility Supervisor WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Eligibility Supervisor WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following Eligibility Supervisor WBTs to reflect changes implemented with App Dev SCR(s) listed:

1. 042-WBT-ELB-Eligibility Supervisor-01
 - a. CA-201813 (Home Page-add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 042-WBT-ELB-Eligibility Supervisor-02
 - a. CA-201813 (Home Page-add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **43**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 43 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251661] Training: Update Eligibility CalFresh WBTs for 23.01 App Dev Changes

- Resolved: 01/18/2023 10:23 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Divya Vasam | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 43 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 05:13 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Cathy Vaisau | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: General Eligibility WBTs are impacted by system changes implemented with the 23.01 Production release.

Recommendation: Update the following Eligibility CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-03
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 046-WBT-ELD-Eligibility CalFresh-05
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach

Description:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **43**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 43 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251662] Training: Update Foster Care WBTs for 23.01 App Dev Changes

- Resolved: 01/17/2023 10:50 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 43 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 05:23 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Paul Robertson | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Foster Care WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Foster Care WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 048-WBT-ELE-Eligibility Foster Care-01-A
 - a. CA-201813 (Home Page - add Calendar link in the Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 048-WBT-ELE-Eligibility Foster Care-02-A
 - a. CA-201813 (Home Page - add Calendar link in the Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **43**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 43 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251663] Training: Update General Relief WBTs for 23.01 App Dev Changes

- Resolved: 01/20/2023 09:19 AM

| | | | | | |
|----------------------|-------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | John Depauw | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 25 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 05:28 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Adelaide Mendoza | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: General Relief WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: General Relief WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the General Relief WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 050-WBT-ELF-Eligibility General Relief-01
 - a. CA-201813 (Home Page - add Calendar Link in the Quick Links section)
2. 050-WBT-ELF-Eligibility General Relief-02
 - a. CA-201813 (Home Page - add Calendar Link in the Quick Links section)

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **25**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 25 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251666] Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.11 to 23.01 App Dev Changes

- Resolved: 12/27/2022 10:47 AM

| | | | | | |
|---|---|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | John Depauw | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 25 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 05:52 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Ould | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Karen Rapponotti on 10/24/2022 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 10/24/2022 | | | | |
| Current Design: | The Kin-Gap WBT is impacted by system changes implemented with the 22.11 to 23.01 Production release. | | | | |
| Request: | The Kin-Gap WBT needs to be updated to reflect system changes implemented with the 22.11 to 23.01 Production release. | | | | |
| Recommendation: | Update the following Kin-Gap WBT to reflect changes implemented with the App Dev SCR(s) listed: 1. 056-WBT-ELJ-Eligibility Kin-Gap-02 a. CA-243462 (Service Arrangement Detail - add to drop list) b. CA-201813 (Home Page - add Calendar Link in Quick Links section) | | | | |
| Outreach Description: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 25 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 25 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251667] Training: Update Employment Services-WTW WBTs for 22.11 to 23.01 App Dev Changes

- Resolved: 01/17/2023 01:43 PM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Divya Vasam | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 62 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 06:01 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Janet Mitri | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Employment Services-WTW WBTs are impacted by system changes implemented with the 22.11 to 23.01 Production release.

Request: Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 22.11 to 23.01 Production release.

Recommendation: Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 060-WBT-ESA-Employment Services-WTW-01
 - a. CA-201813 (Home Page - add Calendar Links in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 060-WBT-ESA-Employment Services-WTW-04
 - a. CA-201813 (Home Page - add Calendar Links in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
3. 060-WBT-ESA-Employment Services-WTW-06
 - a. CA-243462 (Service Arrangement Detail page - add to Drop List)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 62

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 62 | Translation : | 0 |



[CA-251670] Training: Update Employment Services-GROW WBTs for 22.11 to 23.01 App Dev Changes

- Resolved: 01/17/2023 11:46 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 81 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 06:10 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Janet Mitri | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Employment Services-GROW WBTs are impacted by system changes implemented with the 22.11 to 23.01 Production release.

Request: Employment Services-GROW WBTs need to be updated to reflect system changes implemented with the 22.11 to 23.01 Production release.

Recommendation: Update the following Employment Services-GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 062-WBT-ESB-Employment Services-GROW-01
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 062-WBT-ESB-Employment Services-GROW-02
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
3. 062-WBT-ESB-Employment Services-GROW-03
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
4. 062-WBT-ESB-Employment Services-GROW-05
 - a. CA-243462 (Service Arrangement Detail - add to drop list)

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 81

| | | | | | |
|-------------------------|---|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 0 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | | | | |

| | | | | | |
|---------------------|---|------------|----|---------------|---|
| Tech Support : | 0 | Training : | 81 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251672] Training: Update Resource Databank WBTs for 23.01 App Dev Changes

- Resolved: 01/20/2023 09:04 AM

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 119 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 06:42 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Gingko Luna | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Resource Databank WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Resource Databank WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 130-WBT-RDM-Resource Databank Maintainer-01
 - a. CA-201813 (Home Page - Add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
2. 130-WBT-RDM-Resource Databank Maintainer-02
 - a. CA-201813 (Home Page - Add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
3. 130-WBT-RDM-Resource Databank Maintainer-03
 - a. CA-201813 (Home Page - Add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
4. 130-WBT-RDM-Resource Databank Maintainer-04
 - a. CA-201813 (Home Page - Add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
5. 130-WBT-RDM-Resource Databank Maintainer-05
 - a. CA-201813 (Home Page - Add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
6. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A
 - a. CA-201813 (Home Page - Add Calendar Link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **119**

| | | | | | |
|-------------------------|---|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |

| | | | | | |
|---------------------------------|---|-------------------|-----|-----------------------|---|
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 119 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251673] Training: Update Fiscal WBTs for 22.11 to 23.01 App Dev Changes

- Resolved: 01/10/2023 09:49 AM

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 91 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 06:48 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Janet Mitri | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Fiscal WBTs are impacted by system changes implemented with the 22.11 to 23.01 Production release.

Request: Fiscal WBTs need to be updated to reflect system changes implemented with the 22.11 to 23.01 Production release.

Recommendation: Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 080-WBT-FSA-Fiscal-01
 - a. CA-201813 (Home Page - add Calendar link in Quick Links section)
 - b. CA-243462 (Service Arrangement Detail - add to drop list)
 - c. CA-235894 (Administrative Role Detail - Relabel 'LTC MC RE Packet' field to 'MC RE Packet Recipient' field)
2. 080-WBT-FSA-Fiscal-02
 - a. CA-201813 (Home Page - add Calendar link in Quick Links section)
3. 080-WBT-FSA-Fiscal-03
 - a. CA-201813 (Home Page - add Calendar link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.
4. 082-WBT-FSA-Fiscal Supervisor-01
 - a. CA-201813 (Home Page - add Calendar link in Quick Links section)
 - b. Update the Task navigation bar- To reflect current updates.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 91

| | | | | | |
|-------------------------|---|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | | | | |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |

| | | | | | |
|---------------------|---|------------|----|---------------|---|
| Tech Support : | 0 | Training : | 91 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251675] Training: Update DCFS Fiscal WBTs for 23.01 App Dev Changes

- Resolved: 01/20/2023 04:50 PM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | John Depauw | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 45 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 06:58 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: DCFS Fiscal WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01:
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
2. 084-WBT-FSC-Fiscal-DCFS-02:
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
3. 084-WBT-FSC-Fiscal-DCFS-03:
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
4. 084-WBT-FSC-Fiscal-DCFS-04:
 - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **45**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 45 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251677] Training: Update County Hearings: 01 WBT for 23.01 App Dev Changes

- Resolved: 01/06/2023 01:04 PM

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Divya Vasam | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.01.20 | Expedite Changes: | Start Build | Estimate: | 15 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 07:04 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Lien Phan | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 10/24/2022

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: Child Care WBTs are impacted by system changes implemented with the 23.01 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

Recommendation: Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 090-WBT-HEA-Hearings-01
 a. CA-201813 (Home Page - add Calendar link in the Quick Links section)
 b. Update the Task navigation bar- To reflect current updates.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 15

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 15 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-253244] DCR for Assignment of IFDS Matches-Riverside Only

- Resolved: 12/28/2022 03:55 PM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|-----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Sivagami Nachiyappan | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Sivagami Nachiyappan | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.12.29 | Expedite Changes: | Start Build | Estimate: | 46 |
| Reporter: | Carlos Zepeda | Regulation Reference: | | Created: | 11/30/2022 04:28 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Approved by Carlos Zepeda on 12/6/2022

Expedite Approval:

Approved by Karen J. Rapponotti on 12/06/2022

Current Design:

Riverside County currently has an issue with IEVS IFD records being left unassigned in their county due to how they configure their IEVS assignments:
 Some issues experienced last quarter regarding the assignment of new IFDS matches to anyone who was already assigned a previous abstract were:

- o some IFDS matched correctly
- o some IFDS matched correctly, but not all were assigned for the same case (IFDS were left unassigned)
- o some IFDS that should have been matched were not assigned at all

Additionally, not all the IFDS Abstracts were assigned to the centralized IFDS work team in Riverside because their worker numbers are not assigned to each of the offices in Riverside County.

The County is currently having to manually assign over 21,000 IFDS to staff

Request:

Riverside county is requesting a temporary solution of an automated assignment to be done for the upcoming quarter while a more long term solution is designed to update the system.
 After the automated assignment occurs, assign Riverside's IFDS matched abstracts evenly to the list of workers provided by Riverside (see attached Enhancement Request form for list of Riverside workers and worker numbers for assignment)

Recommendation:

Riverside county is requesting a temporary solution of an automated assignment to be done for the upcoming quarter while a more long term solution is designed to update the system.
 After the automated assignment occurs, assign Riverside's IFDS matched abstracts evenly to the list of workers provided by Riverside (see attached Enhancement Request form for list of Riverside workers and worker numbers for assignment)

Outreach

Description:

Alternative Procedure

navigate to IEVS abstract page and search for IFDS abstracts and manually assign it to the worker.

Description:

Operational Impact:

Estimate: **46**

| | | | | | |
|-------------------------|---|--------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 30 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |

| | | | | | |
|---------------------------------|---|-------------------|---|-----------------------|----|
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 16 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-244982] Online Help: Update Job Aid for SCR CA-204087 Generation of Medi-Cal Renewal Packets and Reminder Notice to Additional Correspondents

- Resolved: 12/01/2022 01:08 PM

| | | | | | |
|---|--|------------------------|----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [23.01] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 7 |
| Reporter: | Maggie Orozco-Vega | Regulation Reference: | ACWDL 18-26, ACWDL 18-26E | Created: | 04/28/2022 04:41 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Maggie Orozco-Vega | Training Impacted: | [Job Aid] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Medi-Cal/CMSP] | Funding Source ID: | PHE |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Joyce Oshiro 11/03/2022 - Approved | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 9/30/2022 | | | | |
| Current Design: | The Authorized Representative and Additional Correspondence Recipients - Manage job aid needed to be updated for SCR CA-204087. | | | | |
| Request: | Update the Authorized Representative and Additional Correspondence Recipients - Manage job aid to include the updates made with CA-204087. | | | | |
| Recommendation: | Updated Authorized Representative and Additional Correspondence Recipients - Manage job aid for SCR CA-204087. | | | | |
| Outreach Description: | Job Aid update | | | | |
| Alternative Procedure Description: | None | | | | |
| Operational Impact Estimate: | 7 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 7 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251609] Online Help: Create New OLH Pages for County Calendar CA-201813

- Resolved: 11/29/2022 11:49 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [23.01] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 45 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 08:38 AM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [Online Help] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Joyce Oshiro 10/31/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: CA-201813 adds a new section for each County to add a calendar of important dates in CalSAWS.

Request: Create new Online Help pages to support the new calendar pages.

- Recommendation:**
1. Create the following pages in Online Help:
 - 1) County Calendar page
 - 2) County Calendar Date Detail page
 2. Update the following Online Help page:
 - 1) CalSAWS Home Page

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 45

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 45 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-251617] Online Help: Create new OLH Device Overview page for CA-229814

- Resolved: 11/29/2022 11:36 AM

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [23.01] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 25 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 10/20/2022 10:05 AM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Erick Arreola | Training Impacted: | [Online Help] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Joyce Oshiro 10/31/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 10/24/2022

Current Design: CA-229814 creates a new Device Overview system page.

Request: Create a corresponding Online Help page for the Device Overview system page.

Recommendation: Add the following in Online Help:
Device Overview page

Outreach Description:

Alternative Procedure Description: None

Operational Impact:

Estimate: **25**

| | | | | | |
|-------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 0 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 25 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |



[CA-254024] Update FTP file names for MEDS Recon, IFDS Quarterly, and QCIS for CalWIN Counties

- Resolved: 02/01/2023 02:46 PM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|-----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Sivagami Nachiyappan | SPG Status: | Approved |
| Fix Version/s: | [23.01] | Designer Contact: | Sivagami Nachiyappan | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.02.02 | Expedite Changes: | Start Build | Estimate: | 70 |
| Reporter: | Prem Venugopalan | Regulation Reference: | | Created: | 12/16/2022 12:14 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Prem Venugopalan | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 01/10/2023

Current Design: The agreed upon file names for CalWIN Counties during IPT are MEDS Recon quarterly
HD.SAW1006.CALWIN.CNTYXX.RECON.TRANS

IFD Writer
BP.IFD.CALWIN.COXX(+1)

QCIS
BP.CPS.COXX.PRI.INPUT.CALWIN
BP.CPS.COXX.SEC.INPUT.CALWIN
BP.QNA.COXX.INPUT.CALWIN

Request: MEDS, IFDS and QCIS partners are requesting the file names to be revised as described in the recommendation. This will be the naming convention used for all CalWIN Counties from Wave 1 through 6.

Recommendation: The new file names as requested by the partners
MEDS Recon quarterly
HD.SAW1007.CALWIN.CNTYXX.RECON.DATA

IFD Writer
BP.IFD.CIVINPUT.COXX(+1)

QCIS
BP.CPS.COXX.PRI.INPUT.CIV
BP.CPS.COXX.SEC.INPUT.CIV
BP.QNA.COXX.INPUT.CIV

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **70**

| | | | | | |
|------------------|---|--------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 40 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |

| | | | | | |
|---------------------------------|---|-------------------|---|-----------------------|----|
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 30 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-244278] Santa Barbara County - Add Auditor Signature to Rush Warrant Print Template

- Resolved: 04/18/2023 03:36 PM

| | | | | | |
|---|---|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Lalitha Valamarthi | SPG Status: | Select a value |
| Fix Version/s: | [23.03] | Designer Contact: | Phong Xiong | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.19 | Expedite Changes: | Production Deployment | Estimate: | 34 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 04/21/2022 03:15 PM |
| Status: | In Production | Impact Analysis: | [Customer Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Committee: | [Fiscal] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | C4-102550 |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Sheryl Eppler - Approved - 04/17/2023 | | | | |
| Expedite Approval: | By Karen J Rapponotti on 04/17/2023 | | | | |
| Current Design: | Santa Barbara County currently has the Auditor signature printed onto their Rush Warrants by the CalWIN system. | | | | |
| Request: | Santa Barbara County has requested to add the Auditor Signature to their Rush Warrant template in the CalSAWS system. | | | | |
| Recommendation: | <p>Santa Barbara County Only:</p> <ol style="list-style-type: none"> 1) Add the Auditor signature to print when a Rush Warrant is printed from the CalSAWS system. 2) Have the county verify the placement of the signature and printing of the Rush Warrant after the signature image is placed on the template. 3) Perform warrant validation with Santa Barbara County. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | Continue using existing Rush Warrant formatting. | | | | |
| Operational Impact: | | | | | |
| Estimate: | 34 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 24 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 10 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-254744] Update Benefit amount calculation for Santa Clara County

- Resolved: 04/10/2023 11:16 AM

| | | | | | |
|-----------------------------------|--------------------------------|------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Saksham Agarwal | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Ramakrishna Kuchibhotla | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.11 | Expedite Changes: | Production Deployment | Estimate: | 132 |
| Reporter: | Ramakrishna Kuchibhotla | Regulation Reference: | | Created: | 01/04/2023 05:52 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [GA/GR] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Caroline Bui on 2/22/2023

Expedite Approval: Approved by Karen Rapponotti

Current Design: The benefit amount is wrongly calculated for the below scenarios for Santa Clara County:
1. One Person (in a medical institution)
2. One Person (in state-licensed RCH)
3. Housing allowances calculation for one or two-person scenarios when the participant(s) has a shared housing situation. However, the shared housing reduction is correctly applied to the grant amount when the participant has a shared housing situation.

Request: Update the benefit amount calculation logic in the below scenarios as per the GA/GR benefit chart for Santa Clara county.
1. One Person (in a medical institution)
2. One Person (in state-licensed RCH)
3. Housing allowances calculation for one or two-person scenarios when the participant(s) has a shared housing situation. However, the shared housing reduction is correctly applied to the grant amount when the participant has a shared housing situation.

Recommendation: Update the benefit amount calculation logic in the below scenarios as per the GA/GR benefit chart for Santa Clara county.
1. One Person (in a medical institution)
2. One Person (in state-licensed RCH)
3. Housing allowances calculation for one or two-person scenarios when the participant(s) has a shared housing situation. However, the shared housing reduction is correctly applied to the grant amount when the participant has a shared housing situation.

Outreach

Description: Alternative Procedure

Override EDBC or process an manual EDBC.

Description: Operational Impact:

Estimate: 132

| | | | | | |
|-------------------------|---|--------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 98 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |

| | | | | | |
|---------------------------------|---|-------------------|---|-----------------------|----|
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 34 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-255558] CalWIN Migration UAT2 Reports Support-Wave 3

- Resolved: 04/24/2023 02:07 PM

| | | | | | |
|-----------------------------------|----------------------|------------------------|-------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Reports | Assignee: | Nitin Baxi | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Nitin Baxi | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.04.24 | Expedite Changes: | Production Deployment | Estimate: | 110 |
| Reporter: | Claudia Pinto | Regulation Reference: | | Created: | 01/23/2023 03:50 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [State/Fiscal Reports] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023

Expedite Approval: Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023

Current Design: Generate Dashboards and Reports in UAT2 by Wave for Counties to access with their Converted Data.

Request: Perform the below tasks for WAVE 3 CalWIN counties

- 1) Set up connection
- 2) Set up S3 buckets
- 3) Assigning FR roles
- 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2
- 5) Creating links
- 6) Batch Configuration, looking into the failures after the first run and fixing the issues

Recommendation: Perform the below tasks for WAVE 3 CalWIN counties

- 1) Set up connection
- 2) Set up S3 buckets
- 3) Assigning FR roles
- 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2
- 5) Creating links
- 6) Batch Configuration, looking into the failures after the first run and fixing the issues

Outreach

Description: N/A

Alternative Procedure

Description:

Operational Impact:

Estimate: 110

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 110 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |

 **[CA-256369] Documentation: Update FDD for Correspondence forms**

| | | | | | |
|-----------------------------------|----------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Pramod Dasharatha Rao | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Sreekanth Kalvoju | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.xx | Expedite Changes: | Start Build | Estimate: | 500 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 02/08/2023 09:51 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Janet Mitri | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Documentation | Committee: | [Correspondence] | Funding Source ID: | FCED - New scope |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Agree - Karen Rapponotti 2/8/2023

Expedite Approval: Karen Rapponotti 2/8/2023

Current Design: FDDs for forms are updated each time a form is updated.

Request: Update all FDDs to current design.

Recommendation: Perform analysis of every FDD and update a new Forms Inventory spreadsheet to provide detailed documentation for forms that exist in the CalSAWS system. This spreadsheet will replace the existing FDD documents that currently exist.

The Forms Inventory spreadsheet will be posted to the CalSAWS Web Portal with each baseline release that provide an updated listing of all forms updated since the last baseline release (including any priority or RWR releases).

Outreach Description:

Alternative Procedure Description: N/A - No functional change

Operational Impact:

Estimate: **500**

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 500 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-257134] DDID 2700 FDS CSC: Migrate Merced County to new AWS account, and deploy eCCP

| | | | | | |
|-----------------------------------|------------------------|------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Contact Center | Assignee: | Aaron VanSledright | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Jared Kuester | Change Type (SCR): | Enhancement |
| Minor Version: | 23.05.11 | Expedite Changes: | Start Build | Estimate: | 208 |
| Reporter: | Jared Kuester | Regulation Reference: | | Created: | 02/23/2023 10:49 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Darcy Alexander | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Committee: | [IVR & Contact Center] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti, 4/12/23

Current Design: Merced County Currently uses the Custom CCP and is on a Shared AWS Account

Request: Deploy C24 Amazon Connect instance to a dedicated AWS Account, and Deploy the eCCP

Recommendation: ** Merced County Only, No Design Document required as there are no functional changes, just moving environments. (See SCR CA-226844 for details of the eCCP). **

1) Copy the Amazon Connect Instance from contactcenter-production account to contactcenter-production-merced

2) Deploy the eCCP to contactcenter-production-merced

Outreach

Description: Planning meetings with Merced county for migration

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **208**

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 200 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 8 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-257813] DDID 2700 FDS CSC: Migrate San Joaquin County to new AWS account, and deploy eCCP

| | | | | | |
|-----------------------------------|------------------------|------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Contact Center | Assignee: | Aaron VanSledright | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Jared Kuester | Change Type (SCR): | Enhancement |
| Minor Version: | 23.05.11 | Expedite Changes: | Start Build | Estimate: | 208 |
| Reporter: | Jared Kuester | Regulation Reference: | | Created: | 03/07/2023 09:04 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Darcy Alexander | Training Impacted: | | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Committee: | [IVR & Contact Center] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Darcy Alexander approves SCR 5/3/2023

Expedite Approval: Approved by Karen Rapponotti on 4/12/2023

Current Design: San Joaquin County Currently uses the Custom CCP and is on a Shared AWS Account

Request: Deploy C39 Amazon Connect instance to a dedicated AWS Account, and Deploy the eCCP

Recommendation: ** San Joaquin County Only, No Design Document required as there are no functional changes, just moving environments. (See SCR CA-226844 for details of the eCCP). **

- 1) Copy the Amazon Connect Instance from contactcenter-production account to contactcenter-production-sanjoaquin
- 2) Deploy the eCCP to contactcenter-production-sanjoaquin

Outreach Description: Planning meetings with San Joaquin county for migration

Alternative Procedure Description: N/A

Operational Impact:
Estimate: **208**

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 200 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 8 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258063] For Orange County, Housing Needs Amount will be provided for Homeless participants with/without shelter expenses

- Resolved: 04/12/2023 02:46 PM

| | | | | | |
|---|---|------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Ramakrishna Kuchibhotla | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.04.13 | Expedite Changes: | Production Deployment | Estimate: | 65 |
| Reporter: | Richard J. Weeks | Regulation Reference: | Orange County GAGR Regs | Created: | 03/10/2023 01:43 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [GA/GR] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Adelaide Mendoza and Caroline Bui 3/30/2023 | | | | |
| Expedite Approval: | Approved 03/30/23 Michele Peterson | | | | |
| Current Design: | Currently for Orange County where the grant is based on various needs amounts. the housing need amount is only provided to those households that have shelter expenses. | | | | |
| Request: | For Orange County provide the housing need grant amount for households that are homeless, even if no shelter expense exists. | | | | |
| Recommendation: | <p>For Orange County, when the admin rule "Maximum Housing allowance if homeless" is active, provide the housing need amount as per the attached benefit chart for the household with or without shelter expenses. All other needs amounts like Food, Transport, and Clothing are not dependent on shelter expenses as per the current functionality.</p> <p>Assumptions:</p> <ol style="list-style-type: none"> 1. The current benefit calculation functionality will not be impacted by this change. 2. The flags, Housing Need Met, Food Needs Met, and Personal Needs Met are not applicable for Orange county. 3. For the couple's case, the living arrangement details for both persons will be the same (shared housing situation). 4. Housing Need Amount is subject to the shelter expenses and the housing need amount will be equal to the minimum of shelter expenses and maximum shelter expenses applicable for the county where the household is not homeless. | | | | |
| Outreach Description: | Override EDBC results | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 65 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 47 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |

| | | | | | |
|---------------------------------|---|-------------------|---|-----------------------|----|
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 18 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

 **[CA-258264] Add mock data to UAT2 for CalWIN counties**

- Resolved: 04/26/2023 12:03 PM

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Automated Test | Assignee: | William Baretzky | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Avinda Bandaranayake | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.04.28 | Expedite Changes: | Production Deployment | Estimate: | 16 |
| Reporter: | Avinda Bandaranayake | Regulation Reference: | | Created: | 03/14/2023 09:26 AM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | Logan Pratt | Approved by Committee: | 04/06/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | 02/06/2023 | | | | |

Non-Committee Review: Approved by Logan Pratt on 04/06/2023

Expedite Approval: Approved by Karen J Rapponotti on 4/6/2023

Current Design: The UAT2 environment is used by counites to test APIs. The environment does not have any data for migrating CalWIN counties.

Request: Add data to the UAT2 environment for the following counties
 San Diego
 Alameda
 Fresno
 Sacramento
 San Francisco
 San Luis Obispo

Recommendation: Run data creation scripts in UAT2 for the counties listed. The data added should allow the counties to test all API functionality.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact Estimate: **16**

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|---|
| Automated Test : | 16 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-258998] Begin Medi-Cal CCU - Update Verifications

- Resolved: 03/31/2023 04:53 PM

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------------|--------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Appalaraju Indala | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Cynthia Ridley | Change Type (SCR): | New Policy |
| Minor Version: | 23.04.02 | Expedite Changes: | Production Deployment | Estimate: | 95 |
| Reporter: | Renee Gustafson | Regulation Reference: | MEDIL I 23-02 | Created: | 03/27/2023 02:07 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Nina Butler | Training Impacted: | | Funding Source: | Premise |
| Consortium Contact: | | Committee: | [Medi-Cal/CMSP] | Funding Source ID: | PHE |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | CH-204424 |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Streamline approval added by Nina Butler on 02/14/2023.

Expedite Approval: Approval received by Karen Rapponotti on 01/19/2023 via email.

Current Design: Individuals in Medi-Cal programs have overdue verifications in the System because Counties were not required to collect verifications during the PHE. When the Continuous Coverage Unwinding begins, these individuals may Discontinue from Non-MAGI Medi-Cal for overdue mandatory verifications.

Request: Per MEDIL 23-02, DHCS instructed SAWS to unwind the Continuous Coverage of Medi-Cal provided during the PHE. This was formerly referred to as PHE Unwinding. It is now referred to as Continuous Coverage Unwinding (CCU). Beginning 04/01/2023, SAWS can start the CCU for Medi-Cal programs with RE Due Date 06/30/2023 and Discontinuances may begin 07/01/2023. New Medi-Cal beneficiaries with applications on or after 04/01/2023 are not protected by Batch PHE protections.

1. Clear overdue pending verifications for Medi-Cal only cases.

Recommendation:

1. Create a one-time DCR to update any overdue 'Pending' verification, due date 3/31/2023 or older, to status 'N/A' that meet the following criteria:

- The Medi-Cal program is Active with no 'Pending' individuals
- At least one individual's Medi-Cal mandatory verification is pending over the due date (due date 3/31/2023 or older), and
- The individual with overdue verification on the case is not on a case with any other Medi-Cal program with individuals pending, or pending or active Non-Medi-Cal program that uses the Mandatory verification logic

Technical Note: Non-Medi-Cal programs to exclude: CAPI, CalWORKS, CalFresh, Homeless Permanent, Homeless Temp, General Assistance, RCA, Diversion.

a. Add a Journal Entry as follows:
 Short Description: Overdue Mandatory Verification(s) Updated
 Long Description: Overdue mandatory verifications updated to 'Not Applicable' as part of the Continuous Coverage Unwinding.

This is a JIRA only Design

Outreach Description: CEWs can manually update the Overdue Verifications records.

Alternative Procedure Description:
Operational Impact:
Estimate: 95

| | | | | | |
|-------------------------|---|--------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 60 | CalHEERS Test : | 25 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |

| | | | | | |
|-----------------------|---|-------------------|---|-----------------------|---|
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 0 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |



**[CA-259131] Training: Upload GAGR Job aids and Reference Guides to the LMS
GAGR-257,GAGR-258, GAGR-259**

- Resolved: 04/20/2023 08:57 AM

| | | | | | |
|---|--|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.20 | Expedite Changes: | Start Build | Estimate: | 20 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 03/28/2023 05:42 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Karen Rapponotti on 3/31/2023 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 3/31/2023 | | | | |
| Current Design: | GAGR job aids and reference guides that are created by the Gainwell team are to be uploaded to the Learning Management System (LMS). Training materials will be uploaded from GAGR-257,, GAGR-258 and GAGR-259. | | | | |
| Request: | Upload the provided training materials to the LMS: 1) GAGR-257 Quick Reference Guide and Job Aid for Exstream Designer Tool Part 1 2) GAGR-258Quick Reference Guide and Job Aid for Missing Mandatory Variable 3) GAGR-259Functional Presentations (CFPs) for Exstream Designer Tool Part 2 | | | | |
| Recommendation: | Upload the GAGR Training Materials to the LMS as listed above in the Request section NOTE: Location of where the training materials will be in the LMS will be determined by the Consortium Training Manager on 3/30/2023. | | | | |
| Outreach Description: | N/A - These are training materials uploaded to the LMS only and are not a part of Production. | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 20 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 20 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-259256] Replace the Existing Staff Classifications for Sacramento County

| | | | | | |
|-----------------------------------|----------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Data Change |
| Minor Version: | 23.05.xx | Expedite Changes: | Production Deployment | Estimate: | 19 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 03/30/2023 10:55 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Usability] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Sacramento County - Mike Morris 4/12/2023

Expedite Approval: Approved by Karen Rapponotti on 04/12/2023

Current Design: Staff Classification vales are used to identify the type of responsibilities a Staff member will have.

Request: Replace Sacramento County's Staff Classification values with the new list that was provided.

Recommendation: Replace Sacramento County's Staff Classification values with the new list that was provided.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **19**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 19 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-259384] Turn On Texting Automated Actions for All 58 Counties

- Resolved: 04/12/2023 05:32 PM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Quynh Nguyen | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Data Change |
| Minor Version: | 23.04.13 | Expedite Changes: | Production Deployment | Estimate: | 20 |
| Reporter: | Andrea Rodriguez | Regulation Reference: | | Created: | 04/03/2023 01:59 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 04/06/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Approved by Logan Pratt on 04/06/2023

Expedite Approval:

Approved by Karen J Rapponotti on 03/28/2023

Current Design:

Not all counties have Automated Actions for texting communications set to active.

Request:

Turn on specific Automated Actions for texting communications for all 58 counties.

Recommendation:

1. Update the Status to Active for the following Texting Automated Actions for all 58 counties:

- a. Appointment Reminder
- b. CalFresh Recertification Packet Not Received
- c. CalWORKs Redetermination Packet Not Received
- d. CalWORKs/CalFresh Recertification Packet Not Received
- e. E-signature code expired
- f. E-signature complete
- g. E-signature invalid code
- h. E-signature no longer required
- i. E-signature not complete
- j. E-signature request
- k. Form Incomplete
- l. Form Processed
- m. Form Received
- n. MC Packet Sent
- o. MC Redetermination Form Not Received
- p. Missed Appointment
- q. Redetermination with Appointment Sent
- r. Redetermination without Appointment Sent
- s. SAR 7 Not Received
- t. SAR 7 Not Received (Balderas Sent)
- u. SAR 7 Not Received (NA 960X Sent)
- v. SAR 7 Sent
- w. Verification Request Sent

Note: Users with the appropriate security rights can turn off Automated Actions from the Automated Action Detail page. For the CalWIN counties who have yet to join, the automated actions can be turned off as part of cutover activities.

Outreach Description:

Worker manually sets Automated Action to Active.

Alternative Procedure Description:

Operational Impact:

Estimate: 20

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 8 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 12 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-259457] One-time List for CalHEERS of individuals in MC and FC/KG/AAP

- Resolved: 04/06/2023 04:04 PM

| | | | | | |
|-----------------------------------|-----------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Dylan Patel | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Cynthia Ridley | Change Type (SCR): | Documentation |
| Minor Version: | 23.04.07 | Expedite Changes: | Production Deployment | Estimate: | 8 |
| Reporter: | Cynthia Ridley | Regulation Reference: | | Created: | 04/04/2023 11:36 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Medi-Cal/CMSP] | Funding Source ID: | CalHEERS |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | CH-218151 |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Maureen Votta April 6, 2023

Expedite Approval:

Approval received by Karen Rapponotti on 04/06/2023 via email.

Current Design:

CalSAWS contact information is saved at the individual level. When an individual moves and belongs to a new case, their contact information (including history) moves with them to the new case. If the individual remains unhidden in both cases, updated contact information displays in both cases.

eHIT requires an address for every individual sent on an Eligibility Determination Request (EDR) even when the EDR is intended to Discontinue an individual from MAGI in their old case after they are moved to a new case. Individuals who moved to a new Child Welfare Services (CWS) case with a program such as Adoption Assistance, Foster Care, or KinGap (AAP/FC/KG), should not have their contact information displayed on the CalHEERS public portal, but there is no functionality in eHIT (EDR or Information Update) to inform CalHEERS that an individual's contact information should not be displayed.

CalHEERS requested SAWS to provide bi-weekly lists of individuals who are in FC/KP/AAP and in a Medi-Cal case so CalHEERS can lock down case access to the Primary of the Medi-Cal case and protect the address of the FC/KG/AAP individual from being viewed by the Primary of the Medi-Cal Case. With CA-250908 CalSAWS provided bi-weekly lists to CalHEERS for cases where an individuals contact information should be hidden on the CalHEERS portal until the interim solution could be implemented.

CA-232577 implemented in R23.03 (03.31.2023) updated eHIT to flag individuals on the EDR when the individuals contact information should be hidden on the CalHEERS portal. CalSAWS provided a one-time list of individuals whose contact information should be flagged to be hidden on the CalHEERS portal.

CalHEERS review of the list provided with CA-232577 did not incorporate individuals from the bi-weekly list provided under CA-250908 and request SAWS to review the extracts and provide new lists to include all individuals who should have contact information hidden in the CalHEERS Portal.

Request:

Provide a One-Time list to CalHEERS for all individuals whose contact information should be flagged to be hidden on the CalHEERS portal. If the CalHEERS/CalSAWS case has been on a list for CalHEERS to lock the account due to the sensitive contact information issue, create a new list to identify the FC/KG/APP individual associated with those cases and provide CalHEERS a new list with the individuals.

Recommendation:

- Provide a one-time list of Individuals who meet the following criteria:
- Individual is not the Primary-Applicant
 - Individual is on a case with a Medi-Cal program linked to CalHEERS
 - FC/KG/AAP Individual has a CalHEERS person linkage
 - Individual has been 'Active', 'Pending', or 'Ineligible' for FC/KG/APP from 01/01/2014 or later
 - FC/KG/AAP program is on a different case from the case with the Medi-Cal program linked to CalHEERS

Outreach

Description:

Alternative Procedure

CEW would need to discontinue the FC/KG/AAP individual from the Medi-Cal program prior to updating the contact information to the respective FC/KG/AAP case.

Description:

Operational Impact:

Estimate: 8

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 8 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-259658] Turn on Disaster CalFresh and DCF Reports (Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne)

- Resolved: 04/13/2023 05:33 PM

| | | | | | |
|-----------------------------------|---|------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Celeste Moncure | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Thao Ta | Change Type (SCR): | New Policy |
| Minor Version: | 23.04.14 | Expedite Changes: | Production Deployment | Estimate: | 40 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | CA DSNAP Request - April 2023 Operation - 7 Counties_Initial | Created: | 04/06/2023 05:00 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [CalWORKs/ CalFresh, Fiscal] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Sheryl Eppler - Approved - 04/12/2023 | | | | |
| Expedite Approval: | Karen Rapponotti - Approved - 04/12/2023 | | | | |
| Current Design: | <p>SCR #28945 (Release 7.05) added functionality to allow CalSAWS System Counties to provide Disaster Services through the CalSAWS System Application. When Disaster Services are turned on for a County, workers can:</p> <ol style="list-style-type: none"> 1. Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor (FIS). 2. Issue Disaster Benefits via a Manual EDBC with a run reason of Disaster Services and an immediacy of Rush. These EDBC's are not factored into the previous potential benefit calculations of future EDBC's. | | | | |
| Request: | <p>Six Counties have been in a state of emergency due to the recent rain and flooding in February 2023. The State has received Federal Approval for D-SNAP benefits for Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne County residents.</p> <p>For Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne Counties, Disaster Services (D-SNAP) application period will run from 04/17/2023 thru 04/25/2023.</p> | | | | |
| Recommendation: | <p>1) Activate Disaster Services in the CalSAWS System for Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne Counties starting 04/17/2023. NOTE: Validate FIS has turned on DFSP EBT Benefit Type.</p> <p>For Disaster Services Detail page:</p> <ul style="list-style-type: none"> - Disaster Name: February 2023 Severe Storms - Disaster Benefit Begin Date: 02/21/2023 - Disaster Benefit End Date: 03/22/2023 - Application Begin Date: 04/17/2023 - Application End Date: 05/01/2023 - Processing End Date: 05/12/2023 - Elig_Optn_code: DG <p>2) Activate Disaster CalFresh Daily Report for Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne Counties (PB17R134) starting 04/17/2023.</p> <p>NOTE: No NOA's will be sent - the Counties will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits.</p> | | | | |

Outreach: An email communication will be sent out to Kern, Mariposa, Monterey, San Benito, Tulare and Tuolumne Counties regarding Disaster Services being turned on.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: 40

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 10 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 10 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 20 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-259996] Opt-In and Update Text Message Status in CalSAWS

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Rashmi Holla | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Data Change |
| Minor Version: | 23.05.07 | Expedite Changes: | Production Deployment | Estimate: | 104 |
| Reporter: | Lawrence Samy | Regulation Reference: | | Created: | 04/13/2023 09:34 AM |
| Status: | Development Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 04/14/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Logan Pratt on 04/14/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/28/2023

Current Design: Text messages are sent to primary applicants who are opted-in to text messaging and have a text messaging status of 'Verified.'

Request: Due to the new FCC regulation, 'Opt-In' is not required to send text messages.

Recommendation: Apply data change to opt-in and update text message status for existing customers in CalSAWS.

Outreach Description: Applicant has to manually opt-in to texting.

Alternative Procedure

Description:

Operational Impact:

Estimate: **104**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 66 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 28 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-260123] Placer County Production APEX Request

| | | | | | |
|-----------------------------------|------------------------|------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | DBA | Assignee: | Sauvik Basu | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Sauvik Basu | Change Type (SCR): | Data Change |
| Minor Version: | 23.05.xx | Expedite Changes: | Start Build | Estimate: | 35 |
| Reporter: | Carlos Camarena | Regulation Reference: | | Created: | 04/17/2023 07:15 AM |
| Status: | Approved | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Camarena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by David Bruhn on behalf of Laura Chavez 4/17/2023

Expedite Approval: Approved by David Bruhn on behalf of Laura Chavez 4/17/2023

Current Design: Placer does not have access to production APEX. After the CalWIN/CalSAWS migration, Wave 1 counties need access to Production APEX to create reports to support their county's operational needs.

Request: This SCR requests the creation of workspaces for Placer county.
 Expected result:
 Placer county must have access to production APEX as soon as possible.

Recommendation: Creation of workspaces for Placer county

Outreach Description: Using EDR

Alternative Procedure Description:

Operational Impact:

Estimate: **35**

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 20 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 5 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 10 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-260398] PROD ForgeRock API client for production support

- Resolved: 05/01/2023 04:43 PM

| | | | | | |
|---|---|------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Megan Rossier | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Nicole Cunningham | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.04.28 | Expedite Changes: | Production Deployment | Estimate: | 16 |
| Reporter: | Avinda Bandaranayake | Regulation Reference: | | Created: | 04/20/2023 01:55 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 04/21/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Laura Chavez on 04/21/2023 | | | | |
| Expedite Approval: | Approved by Laura Chavez on 04/21/2023 | | | | |
| Current Design: | Support team has test client id in DEV | | | | |
| Request: | In order to support counties with APIs in production the support team needs a PROD client so they can verify functionality in PROD. | | | | |
| Recommendation: | Provide PROD access for APIs with client and secret for the following requests. Ticket: RITM0039604 Scope: PRTEST_00 00 County: Environment: Production | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 16 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 16 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-260624] Add redirects for new CH2/CH3 and SIT environment in DEV ForgeRock

- Resolved: 05/01/2023 04:43 PM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Isha Patel | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Isha Patel | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.04.28 | Expedite Changes: | Production Deployment | Estimate: | 16 |
| Reporter: | Raji Reddy | Regulation Reference: | | Created: | 04/25/2023 10:57 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Raji Reddy | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Assembly Test | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 04/25/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Grady Howe on 4/25/2023

Expedite Approval: Approved by Grady Howe on 4/25/2023

Current Design: We need the new environment URL's to add in DEV forgerock as part of env migration from app dev to coreapp dev account.

All details mentioned in RITM0039598

Request: We need the new environment URL's to add in DEV forgerock as part of env migration from app dev to coreapp dev account.

All details mentioned in RITM0039598

Recommendation: We need the new environment URL's to add in DEV forgerock as part of env migration from app dev to coreapp dev account.

All details mentioned in RITM0039598

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 16

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 16 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-256426] COLA Automation Phase-2

| | | | | | |
|-----------------------------------|-------------------------|-----------------------|---|--------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Rupalatha Putta | SPG Status: | N/A |
| Fix Version/s: | [23.05] | Designer Contact: | Ramakrishna Kuchibhotla | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 1504 |
| Reporter: | Rupalatha Putta | Regulation Reference: | | Created: | 02/08/2023 11:40 PM |
| Status: | System Test | Impact Analysis: | [Batch Performance, Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Frederick Gains | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [CalWORKs/ CalFresh, Correspondence, Foster Care/Kin GAP/AAP, GA/GR] | Funding Source ID: | CalHEERS |

Consortium Review Approval: Approved by Committee: Other Agency Cross Reference:

Consortium Review Approval Date:

Non-Committee Review: Reviewed and approved by M. Peterson, K. Rapponotti, C. Bui, E. Miller on 1/5/2023

Expedite Approval: Michele Peterson, 2/14/23

Current Design: The current process will trigger the batch EDBC for all counties together. The subsequent processes like Rendering, Bundling, and FTP processes will wait to start until batch EDBC is completed for all counties.

Request: EDBC Logic/Sweep change to create NOAs and Forms into Sys_Transact_COLA table Event Streaming Implementation to generate Form and NOA from Sys_Transact_COLA table.

Recommendation: This phase will use the modified batch EDBC process from phase 1 and target to improve the Rendering process of NOAs/Forms: The current Event Streaming process will be modified to render the cola related NOA/Forms separately with different priority. Use the Sys_transact_cola table for this process. A new process will be developed to select the county with smaller number of records with batch EDBC process is completed from the table (sys_transact_cola_stg) and load the records into sys_transact_cola table. The event streaming process will process these records from this table to render the NOA/Forms for that county. Existing DB table (Generate_Doc) will be modified to differentiate the regular batch NOAs/Forms and COLA batch NOAs/Forms. This is required to bundle and ftp the COLA related NOAs/Forms separately. The existing process will be used to copy the rendered forms/NOAs from S3 bucket to batch server for further process. The existing batch process will be used to bundle and ftp NOAs and Forms.

Please find more details in the attached Design document.

Outreach Description: Use the existing regular batch EDBC jobs to process the cola cases.

Alternative Procedure Description:

Operational Impact:

Estimate: 1504

| | | | | | |
|-------------------------|---|--------------------|------|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 1304 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |

| | | | | | |
|-----------------------|---|-------------------|---|-----------------------|-----|
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 200 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |



[CA-259475] IDM, DS, and AM Upgrade to 7.3

| | | | | | |
|-----------------------------------|--------------------------|------------------------|--------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Blake Haselberger | SPG Status: | N/A |
| Fix Version/s: | [23.05] | Designer Contact: | Brian Taylor | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.05.XX | Expedite Changes: | Start Build | Estimate: | 240 |
| Reporter: | Nicole Cunningham | Regulation Reference: | | Created: | 04/04/2023 04:25 PM |
| Status: | Pending Approval | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 04/24/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Laura Chavez on 4/24/2023

Expedite Approval: Approved by Laura Chavez on 4/24/2023

Current Design: The Tech ForgeRock team is currently on version 7.1 for AM, DS, and IDM. The team is not planning to move to the 7.2 release at this time.

Request: ForgeRock released a new version of Access Management, Directory Services, and Identity Management on April 4, 2023. Version 7.3 was released across these applications and there are currently no impacts to upgrading. The goal is for the Tech ForgeRock team to upgrade AM, DS, and IDM applications to 7.3.

Recommendation: Tech ForgeRock will begin to upgrade AM, DS, and IDM to 7.3.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **240**

N/A

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 240 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-260029] PROD ForgeRock API client for Ventura County

- Resolved: 04/20/2023 03:15 PM

| | | | | | |
|---|---|------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Blake Haselberger | SPG Status: | N/A |
| Fix Version/s: | [23.05] | Designer Contact: | Nicole Cunningham | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.04.20 | Expedite Changes: | Production Deployment | Estimate: | 16 |
| Reporter: | Avinda Bandaranayake | Regulation Reference: | | Created: | 04/13/2023 03:29 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 04/14/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Grady Howe on 4/14/2023 | | | | |
| Expedite Approval: | Approved by Grady Howe on 4/14/2023 | | | | |
| Current Design: | Ventura county OPEX application has been provide DEV/TEST access | | | | |
| Request: | Provide PROD access for ventura county OPEX application | | | | |
| Recommendation: | Provide PROD access for APIs with client and secret for the following requests. Ticket: RITM0039215 Scope: OPEX_56 56 County: Ventura Environment: Production | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 16 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 16 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-260188] Test Support Hours for BenefitsCal E-App Enhancement

| | | | | | |
|-----------------------------------|----------------------------|------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Imaging | Assignee: | Christopher Vasquez | SPG Status: | N/A |
| Fix Version/s: | [23.05] | Designer Contact: | | Change Type (SCR): | Enhancement |
| Minor Version: | 23.05.25 | Expedite Changes: | No | Estimate: | 30 |
| Reporter: | Christopher Vasquez | Regulation Reference: | | Created: | 04/18/2023 10:46 AM |
| Status: | New | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Imaging] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | CSPM-63334 |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Rhiannon Chin 5/2/23

Expedite Approval: Currently in BenefitsCal if a document is submitted as an e-application, no route call is performed on images.

Request: BenefitsCal will be adding logic to perform a route call after a document is submitted as an e-application. This call is required if the e-application is already linked to a case, and a task is needed.

Recommendation: Once CSPM-63334 is available for testing in BenefitsCal - End to end Integration Testing Support Hours will be required from the Imaging team to confirm that changes were implemented properly. This SCR is to account for the necessary team hours to support the end-to-end testing activities of the BenefitsCal Team.

Outreach Description: N/A

Alternative Procedure Description:
Operational Impact:
Estimate: **30**

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 30 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-250231] Integration Regression Test CalHEERS CR 209259 -Technology Refresh - Replace Rules Engine (OPA)

| | | | | | |
|-----------------------------------|-------------------------|------------------------|--------------------------|-------------------------------|--------------------------------|
| Team Responsible: | System Test | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [23.06] | Designer Contact: | Geetha Ramalingam | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 792 |
| Reporter: | Renee Gustafson | Regulation Reference: | | Created: | 09/14/2022 11:45 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Independent Test | Committee: | [Other] | Funding Source ID: | CalHEERS |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | CH-209259 |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Sharon Teramura on 01/11/2023

Expedite Approval: Expedited Approval received by Sharon Teramura on 01/11/2023 via email

Current Design: CalHEERS uses OPA (Oracle Policy Automation) as the primary rules engine
 * There are over 5,000 rules stored in OPA
 * OPA is called from various SOA services and lightweight services using SOAP
 * OPA is on an older version, upgrading would break the integration points

As part of Tech refresh, State has notionally agreed to modernize CalHEERS to replace OPA with RedHat Decision Manager (based on Drools) before the next Oracle license renewal cycle in June 2023

Request: CalHEERS will replace OPA rules engine with RedHat Decision Manager.

This change in the rules engine will require Integration and Integration Regression testing.

Recommendation: Integration and Integration Regression test the CalHEERS BRE.

Outreach Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 792

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|-----|
| Automated Test : | 80 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 290 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 10 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 392 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-253349] Task Mgmt: Get Next Prioritization Configurability

| | | | | | |
|-----------------------------------|------------------------|------------------------|--------------------------|-------------------------------|-------------------------------------|
| Team Responsible: | Online | Assignee: | William Truong | SPG Status: | Approved |
| Fix Version/s: | [23.06] | Designer Contact: | Vallari Bathala | Change Type (SCR): | Enhancement |
| Minor Version: | 23.06.29 | Expedite Changes: | Start Build | Estimate: | 550 |
| Reporter: | Vallari Bathala | Regulation Reference: | | Created: | 12/02/2022 09:17 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Rich | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Task Management] | Funding Source ID: | County Data API Enhancements |
| Consortium Review Approval: | | Approved by Committee: | 03/07/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/07/2023

Current Design: Get Next processing determines which Task Banks a worker is associated to, filters the Tasks within these Task Banks to the Tasks that the worker's Position is configured to receive, and applies an order criterion (highest priority, oldest due date, oldest created date) to retrieve a single Task to be assigned to the Worker. A simplified configuration that allows a temporary prioritization of Tasks by Get Next does not exist in the CalSAWS System.

Request: 1. Provide functionality that allows a simplified configuration by Task Type which will be prioritized by Get Next processing for a specified period.

Recommendation:

1. Update the Bank Detail page to include an additional configurable panel that allows users to configure one or more Get Next Priority rules for a Task Bank.
2. Modify Get Next processing to evaluate Get Next Priority rules.

Outreach

Description: None.

Alternative Procedure Description:

Operational Impact:

Estimate: **550**

| | | | | | |
|---------------------------------|----|--------------------|-----|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 80 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 301 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 169 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258006] Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 4 Outage Period

| | | | | | |
|-----------------------------------|-------------------------|------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.06] | Designer Contact: | Thomas Lazio | Change Type (SCR): | Enhancement |
| Minor Version: | 23.06.22 | Expedite Changes: | No | Estimate: | 53 |
| Reporter: | Thomas Lazio | Regulation Reference: | | Created: | 03/09/2023 03:17 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [GA/GR] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: non-committee approval by Adelaide Mendoza on 04/07/2023

Expedite Approval: Current Design:

LA GA program cases have either GA/GR or GROW hearing appointment with a hearing appointment date and time between the Wave 4 outage timeframe (i.e. Friday June 30th 1:00PM PST through Monday, July 3rd 12:00 PST).

Request: Generate a one time list of LA GA/GR cases with either a GA/GR or GROW hearing appointment during the CalSAWS Wave 4 Outage Period - Friday June 30th 1:00PM PST through Monday, July 3rd 12:00 PST.

Recommendation:

- 1) Generate list of LA GA/GR (GA) cases that meet the following criteria after Batch 10 day cut-off date (06/17/2023) when GA/GR discontinuance batch jobs have been completed:
 - a) Case is linked to a 'General Assistance/General Relief' or 'GROW' Hearing with Hearing Type of one of the following:

- Annual Agreement Hearing
- Employment Non Compliance Hearing
- GROW Non Compliance Hearing
- MSUDRP Non Compliance Hearing
- Overpayment or Recoupment Hearing
- Other Failure Hearing
- QR7LA Failure Hearing
- Benefit Reduction Hearing

- b) Hearing Date and Time is between CalSAWS Outage Period - Friday June 30th 1:00PM PST through Monday, July 3rd 12:00 PST

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Hearing Participant (First Name, Last Name)
- Hearing ID
- Hearing Type
- Hearing Date
- Hearing Time
- Reason for Hearing

- Hearing Disposition

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258006

Outreach Description:

List of affected LA GA/GR cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258006

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 53

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 28 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 20 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258028] Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 4

| | | | | | |
|-----------------------------------|----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Lawrence Samy | SPG Status: | N/A |
| Fix Version/s: | [23.06] | Designer Contact: | Lawrence Samy | Change Type (SCR): | Data Change |
| Minor Version: | 23.06.30 | Expedite Changes: | Production Deployment | Estimate: | 20 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 03/09/2023 08:49 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Karen J. Rapponotti | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Non Committee approval by Karen J Rapponotti on 03/20/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/20/2023

Current Design: Currently, no reports are provided on a weekly basis for appointments that are scheduled between Friday 6/30 1PM through Monday 7/3 12PM

Request: Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period

Outage Period - Friday, 6/30/2023 1PM PST to Monday, 7/3/2023 12PM PST

Recommendation: Create a weekly list of appointments that are scheduled between Friday, 6/30/2023 1PM PST to Monday, 7/3/2023 12 PM PST.

Weekly list will be generated and posted on the Web Portal every Friday from 5/5/2023 through Friday 6/30/2023.

Note: There is no Design Document for this SCR

Outreach

Description:

N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: 20

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 20 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-222827] ACL 20-132 CalFresh Eligible Rules and Reporting on Substantial Lottery or Gambling Winnings

| | | | | | |
|-----------------------------------|-----------------------|------------------------|-----------------------------|-------------------------------|---|
| Team Responsible: | Eligibility | Assignee: | Pavithra Thimmadi | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Sridhar Mullapudi | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 1294 |
| Reporter: | Binh Tran [X] | Regulation Reference: | ACL 20-132 | Created: | 12/15/2020 02:09 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [CalWORKs/ CalFresh] | Funding Source ID: | CF Discontinuance of Gambling Wins |
| Consortium Review Approval: | | Approved by Committee: | 04/21/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Expedite Approval: Expedited start BUILD approved by Karen J. Rapponotti on 4/25/23. PFA email for reference.

Current Design: Substantial lottery or gambling winnings added to the system as Property of type "Winnings" are treated as liquid property during EDBC determination and used in the household (HH) resource test if the HH is not eligible for Categorical Eligibility (CE) or Modified Categorical Eligibility (MCE). There is no EDBC logic for failing the CalFresh program when a household reports substantial lottery or gambling winnings which is above the elderly/disabled resources limit.

- Request:**
1. All members of a household must lose eligibility when a household member has received substantial lottery or gambling winnings, until the household's income and resources do not exceed the federal limits.
 2. When a household that failed for receiving substantial lottery or gambling winnings reapplies, eligibility rules must be used to determine the household's eligibility and the household must not be considered categorically eligible or MCE. The CalFresh gross income, net income, and resource test must be applied.
 3. Generate a CF Discontinuance NOA with reason 'Lottery or Gambling Winnings' when EDBC fails with same reason.

- Recommendation:**
1. Update EDBC logic discontinue a household with a new discontinuance reason when the household's 'Winnings' property is over the elderly/disabled resources limit.
 2. When the program is discontinued with the reason 'Lottery or Gambling Winnings' and reapplied after the discontinuance, then the EDBC rules should not consider the household as Categorical Eligible (CE) or Modified Categorical Eligible (MCE).
 3. Generate a CF Discontinuance NOA with reason 'Lottery or Gambling Winnings' when EDBC fails with same reason.

Outreach

Description:

Alternative

Create Manual EDBC.

Procedure

Description:

Operational Impact:

Estimate: 1294

| | | | | | |
|---------------------------------|-----|--------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 143 | Conversion : | 0 | DBA : | 0 |
| Design : | 390 | Eligibility : | 460 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 44 | Reports : | 0 | Reports Test : | 0 |

| | | | | | |
|---------------------|---|-------------------|---|-----------------------|-----|
| Security : | 0 | Special Project : | 0 | System Test Support : | 172 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-231834] ACL 21-123 Expectant Parent Payment

| | | | | | |
|----------------------------------|-----------------------|-----------------------|----------------------------------|-------------------------------|---|
| Team Responsible: | Fiscal | Assignee: | Jyoti Jain | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Eric Wu | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 309 |
| Reporter: | Ignacio Lazaro | Regulation Reference: | AB 366, ACL 21-123 | Created: | 08/04/2021 10:54 AM |
| Status: | In Development | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design | Ignacio Lazaro | Training Impacted: | | Funding Source: | Premise |
| Consortium Contact: | | Committee: | [Foster Care/Kin GAP/AAP] | Funding Source ID: | Healthy Futures For Foster Youth |
| Project Phase (SCR): | Production | Approved by | 03/28/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Committee: | | | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 04/17/2023

Current Design:

In CalSAWS, payments directly go to the provider for the Foster Care program. The provider needs to be designated as a payee in the program. Currently, Foster Care program has no allowance that goes directly to the expectant foster youth who is preparing for the birth of a newborn. Per ACL 21-123, effective January 1, 2022, authorizes a payment (EPP) to be made directly to the pregnant minors and nonminor dependents (NMDs) three months prior to the expected due date. This payment will be issued as a lump sum of \$2,700 prior to automation; once automation has been finalized, an amount equivalent to the homebased foster care infant supplement shall be paid monthly for the final three months of a minor/NMD's pregnancy.

Request:

Update the system to issue and track the 'Expectant Parent Payment' benefits via Needs and Service Arrangements.

Recommendation:

1. Add a new Placement Type Expectant Foster Youth to indicate the expectant parent payee in the Foster Care Resource Detail page.
2. Add a new Need Type Expectant Parent Payment in Need Detail page.
3. Add a new Pay Code Expectant Parent Payment.

Outreach

Description:

Alternative

Procedure

Description:

Follow suggested county steps described in CIT 0018-22.

Operational Impact:

Estimate: 309

| | | | | | |
|---------------------------------|----|--------------------|----|-----------------------|----|
| Automated Test : | 14 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 71 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 98 | Performance : | 0 |
| Release Communication Support : | 14 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 76 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-250591] Remove PII from Emails triggered thru Batch Jobs

| | | | | | |
|----------------------|-------------------------|-----------------------|---------------------|--------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Vishal Surve | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Shining Liu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 155 |
| Reporter: | Gerald Limbrick | Regulation Reference: | | Created: | 09/26/2022 05:57 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Usability] | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee

| | |
|---------------------------|--|
| Review: | |
| Expedite Approval: | Approved by Karen J. Rapponotti on 4/14/2023 |
| Current Design: | Some emails sent to customers or workers, triggered thru Batch Jobs, contain PII (Personally Identifiable Information) |
| Request: | Update emails triggered by batch jobs that are sent to customers or workers so that they no longer contain PII. |
| Recommendation: | 1. Update emails triggered by batch jobs that are sent to customers or workers so that they no longer contain PII. |

Outreach release notes

Description:
Alternative Procedure N/A

Description:
Operational Impact:

Estimate: 155

| | | | | | |
|-------------------------|---|--------------------|-----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 100 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 38 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |



[CA-255437] Update worker schedule status for wave 6 outage period

| | | | | | |
|----------------------|------------------------|-----------------------|----------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Suraj Kumar | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.09.07 | Expedite Changes: | Start Build | Estimate: | 45 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 01/19/2023 01:11 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Frederick Gains | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Usability] | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Non-Committee approval by Frederick Gains on 3/27/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/24/2023

Current Design: Currently, when CalSAWS application have an upcoming outage/downtime a worker schedule does not get updated to 'Unavailable' status automatically.

Request: Update all workers schedule status in all counties to be 'Unavailable' when CalSAWS application is unavailable due to a planned outage.

Recommendation: 1. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday October 27th at 1 PM through Monday October 30th at 12 PM.

A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.

Assumption:

The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday October 27th at 1 PM through Monday October 30th at 12 PM.

Note: There is no Design Document for this SCR

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 45

| | | | | | |
|-------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 28 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 12 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |

[CA-255530] Training: Inventory Maintenance of WBT's in the LMS

| | | | | | |
|-----------------------------------|--------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | John Depauw | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 65 |
| Reporter: | John Depauw | Regulation Reference: | | Created: | 01/23/2023 10:58 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Janet Mitri | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: Due to new migration material being uploaded to the LMS by different teams, and to ensure all training wbt's are updated, inventory of the current WBTs loaded into the LMS must be analyzed by cross referencing that list with the MasterWorkload tracker to ensure the complete list of wbt's are accurately accounted for.

Request: Analyze the LMS to account for all WBTs that are currently available and compare what's loaded to the wbt's currently available in SharePoint to note any discrepancies.

Recommendation:

1. Analyze - pull a report of all wbt's currently in the LMS (assuming functionality is available.)
2. Compare the list to the Master Workload Tracker spreadsheet
3. a. If there are missing WBTs in the LMS, then SCORM and upload those WBTs.
- b. If there are missing WBTs in the Workload Tracker, but are in the LMS, then add the WBT titles in the Workload Tracker.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 65

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 65 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

[CA-255563] Post CalWIN Wave 3 Cutover Support for State Reports

| | | | | | |
|-----------------------------------|-----------------------|------------------------|-------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Reports | Assignee: | Susanna Martinez | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Thao Ta | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 375 |
| Reporter: | Claudia Pinto | Regulation Reference: | | Created: | 01/23/2023 03:59 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Committee: | [State/Fiscal Reports] | Funding Source ID: | DDID 1971 |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023

Current Design: This SCR is to provide post-migration support to CalWIN Wave 3 counties for state reports. Wave 3 counties will be live in CalSAWS on 04/24/2023.

Request: Support Wave 3 counties with post-migration state reporting needs.

Recommendation: Support Wave 3 counties with post-migration state reporting needs.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 375

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 375 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-255621] Training: Inventory Maintenance of WBT's in SP, Master WL, Page Load, and LMS WL Trackers

| | | | | | |
|-----------------------------------|-----------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | John Depauw | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 65 |
| Reporter: | John Depauw | Regulation Reference: | | Created: | 01/24/2023 03:46 PM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Janet Mitri | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: Currently the wbt Captivate files were numbered in a specific order for SharePoint. However when the initial load happened into the LMS, they were not kept in the same order and the LMS renumbered them in the order that they were loaded into the LMS. (This issue dates back years, maybe even a decade when the original load happened). This has caused confusion with duplicate title modules such as "Fiscal" that have two versions by the same name, intended for different audiences. So essentially there are 4 different sets of numbers to identify two sets of modules, which is a load hazard because the module being updated could easily be overwritten to the incorrect LMS slot since there's no correlation with the numbers. Also there are currently prefix numbers (possibly referencing curriculum numbers) in the file title that may have changed over the course of years.

Request: Analyze the LMS file names/numbers and cross reference with the WBT filename in SP and the Master Workload Tracker. If they do not match, update the SharePoint file, LMS Workload Tracker, Consolidated Page Mapping spreadsheet and Master Workload Tracker name to match the LMS. (This will avoid any versioning interruptions to the LMS since the LMS files wouldn't be touched). In the WBT, the Project Info - Project - and Quiz tabs would need to be updated as well as the filename. Project - Table of Contents - Info button would need to be checked/updated as well.

- Recommendation:**
1. Analyze - Open a few WBTs to identify the areas that would need updating. Also identify other files that may have the SP numbering such as the Master Workload Tracker.
 2. Look up each WBT that's in SP in the LMS and check the numbers.
 3. a. If they match, move on to the next.
b. If the numbers don't match, update them as identified in the Request section above.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 65

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |

| | | | | | |
|---------------------|---|------------------|----|---------------|---|
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 65 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258007] Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 5 Outage Period

| | | | | | |
|-----------------------------------|-------------------------|------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | Enhancement |
| Minor Version: | 23.08.24 | Expedite Changes: | No | Estimate: | 53 |
| Reporter: | Thomas Lazio | Regulation Reference: | | Created: | 03/09/2023 03:23 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [GA/GR] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Non-Committee approval by Adelaide Mendoza on 04/07/2023

Expedite Approval: Current Design:

LA GA program cases have either GA/GR or GROW hearing appointment with a hearing appointment date and time between the Wave 5 outage timeframe (i.e. Friday, September 1st 1:00PM PST through Monday, September 4th 12:00PM PST).

Request: Generate a one time list of LA GA/GR cases with either a GA/GR or GROW hearing appointment during the CalSAWS Wave 5 Outage Period - Friday, September 1st 1:00PM PST through Monday, September 4th 12:00PM PST

Recommendation:

1) Generate list of LA GA/GR (GA) cases that meet the following criteria after Batch 10 day cut-off date (08/19/2023) when GA/GR discontinuance batch jobs have been completed:
 a) Case is linked to a 'General Assistance/General Relief' or 'GROW' Hearing with Hearing Type of one of the following:

- Annual Agreement Hearing
- Employment Non Compliance Hearing
- GROW Non Compliance Hearing
- MSUDRP Non Compliance Hearing
- Overpayment or Recoupment Hearing
- Other Failure Hearing
- QR7LA Failure Hearing
- Benefit Reduction Hearing

b) Hearing Date and Time is between CalSAWS Outage Period -Friday, September 1st 1:00PM PST through Monday, September 4th 12:00PM PST.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Hearing Participant (First Name, Last Name)
- Hearing ID
- Hearing Type
- Hearing Date
- Hearing Time

- Reason for Hearing
- Hearing Disposition

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258007

**Outreach
Description:**

List of affected LA GA/GR cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258007

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 53

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 28 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 20 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258029] Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 5

| | | | | | |
|-----------------------------------|----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Lawrence Samy | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Lawrence Samy | Change Type (SCR): | Data Change |
| Minor Version: | 23.09.01 | Expedite Changes: | Production Deployment | Estimate: | 20 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 03/09/2023 08:54 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Karen J. Rapponotti | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Non Committee approval by Karen J Rapponotti on 1/19/2023

Expedite Approval: Approved by Karen Rapponotti on 03/20/2023

Current Design: Currently, no reports are provided on a weekly basis for appointments that are scheduled between Friday 9/1 1PM through Monday 9/4 12PM

Request: Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period

Outage Period - Friday, 9/1/2023 1PM PST to Monday, 9/4/2023 12PM PST

Recommendation: Create a weekly list of appointments that are scheduled between Friday, 9/1/2023 1PM PST to Monday, 9/4/2023 12 PM PST.

Weekly list will be generated and posted on the Web Portal every Friday from 6/23/2023 through Friday 9/1/2023.

Note: There is no Design Document for this SCR

Outreach Description: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: **20**

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 20 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-260440] Shared Virtual Machine for Springboot Services - POC

| | | | | | |
|---|---|------------------------|-----------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Ops | Assignee: | Joel Jos | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Joel Jos | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 250 |
| Reporter: | Joel Jos | Regulation Reference: | | Created: | 04/21/2023 09:21 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Design | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |
| Non-Committee Review: | Approved by Laura Chavez on 04/21/2023 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | We currently have separate Virtual machines for each SpringBoot services. We are trying to provision multiple SpringBoot services on single virtual machine to save cost. | | | | |
| Request: | NA | | | | |
| Recommendation: | We currently have separate Virtual machines for each SpringBoot services. We are trying to provision multiple SpringBoot services on single virtual machine to save cost. | | | | |
| Outreach Description: | | | | | |
| Alternative Procedure Description: | NA | | | | |
| Operational Impact: | | | | | |
| Estimate: | 250 | | | | |
| Automated Test : | 50 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 100 | Tech ForgeRock : | 0 | Tech Ops : | 100 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-260441] Shared Load Balancer for Springboot Services - POC

| | | | | | |
|-----------------------------------|-------------------------|------------------------|-----------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Ops | Assignee: | Joel Jos | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Joel Jos | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 250 |
| Reporter: | Joel Jos | Regulation Reference: | | Created: | 04/21/2023 09:22 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Design | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Laura Chavez on 04/21/2023

Expedite Approval: Current Design: We currently have separate Laod Balancers for each SpringBoot services. We are trying to provision multiple SpringBoot services on single Load Balancer to save cost.

Request: NA

Recommendation: We currently have separate Laod Balancers for each SpringBoot services. We are trying to provision multiple SpringBoot services on single Load Balancer to save cost.

Outreach Description: NA
Alternative Procedure Description: NA
Operational Impact: NA
Estimate: **250**

| | | | | | |
|---------------------------------|-----|--------------------|---|-----------------------|-----|
| Automated Test : | 50 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 100 | Tech ForgeRock : | 0 | Tech Ops : | 100 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-255564] Post CalWIN Wave 4 Cutover Support for State Reports

| | | | | | |
|-----------------------------------|----------------------|------------------------|-------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Reports | Assignee: | Thao Ta | SPG Status: | N/A |
| Fix Version/s: | [23.09] | Designer Contact: | Thao Ta | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 375 |
| Reporter: | Claudia Pinto | Regulation Reference: | | Created: | 01/23/2023 04:00 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Committee: | [State/Fiscal Reports] | Funding Source ID: | DDID 1971 |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval: Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023

Current Design: This SCR is to provide post-migration support to CalWIN Wave 4 counties for state reports. Wave 4 counties will be live in CalSAWS on 07/03/2023.

Request: Support Wave 4 counties with post-migration state reporting needs.

Recommendation: Support Wave 4 counties with post-migration state reporting needs.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 375

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 375 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258009] Generate a one time list of LA GR hearing Appointments created during the CalSAWS Wave 6 Outage Period

| | | | | | |
|-----------------------------------|-------------------------|------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.09] | Designer Contact: | Thomas Lazio | Change Type (SCR): | Enhancement |
| Minor Version: | 23.10.24 | Expedite Changes: | No | Estimate: | 53 |
| Reporter: | Thomas Lazio | Regulation Reference: | | Created: | 03/09/2023 03:30 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [GA/GR] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Non-Committee approval by Adelaide Mendoza on 04/07/2023

Expedite Approval: Current Design:

LA GA program cases have either GA/GR or GROW hearing appointment with a hearing appointment date and time between the Wave 6 outage timeframe (i.e. Friday, October 27th 1:00PM PST through Monday, October 30th 12:00PM PST).

Request: Generate a one time list of LA GA/GR cases with either a GA/GR or GROW hearing appointment during the CalSAWS Wave 6 Outage Period - Friday, October 27th 1:00PM PST through Monday, October 30th 12:00PM PST

Recommendation:

1) Generate list of LA GA/GR (GA) cases that meet the following criteria after Batch 10 day cut-off date (10/20/2023) when GA/GR discontinuance batch jobs have been completed:
a) Case is linked to a 'General Assistance/General Relief' or 'GROW' Hearing with Hearing Type of one of the following:

- Annual Agreement Hearing
- Employment Non Compliance Hearing
- GROW Non Compliance Hearing
- MSUDRP Non Compliance Hearing
- Overpayment or Recoupment Hearing
- Other Failure Hearing
- QR7LA Failure Hearing
- Benefit Reduction Hearing

b) Hearing Date and Time is between CalSAWS Outage Period - Friday, October 27th 1:00PM PST through Monday, October 30th 12:00PM PST.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Hearing Participant (First Name, Last Name)
- Hearing ID
- Hearing Type
- Hearing Date
- Hearing Time

- Reason for Hearing
- Hearing Disposition

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258009

**Outreach
Description:**

List of affected LA GA/GR cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-258009

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate:

53

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 28 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 20 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-258030] Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period for wave 6

| | | | | | |
|-----------------------------------|----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Lawrence Samy | SPG Status: | N/A |
| Fix Version/s: | [23.09] | Designer Contact: | Lawrence Samy | Change Type (SCR): | Data Change |
| Minor Version: | 23.10.27 | Expedite Changes: | Production Deployment | Estimate: | 20 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 03/09/2023 08:57 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Karen J. Rapponotti | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Non Committee approval by Karen J Rapponotti on 3/20/2023

Expedite Approval: Approved by Karen Rapponotti on 03/20/2023

Current Design: Currently, no reports are provided on a weekly basis for appointments that are scheduled between Friday 10/27 1PM through Monday 10/30 12PM

Request: Generate Weekly Cumulative List of Appointments Created During CalSAWS Outage Period

Outage Period - Friday, 10/27/2023 1PM PST to Monday, 10/30/2023 12PM PST

Recommendation: Create a weekly list of appointments that are scheduled between Friday, 10/27/2023 1PM PST to Monday, 10/30/2023 12 PM PST.

Weekly list will be generated and posted on the Web Portal every Friday from 9/8/2023 through Friday 10/27/2023.

Note: There is no Design Document for this SCR

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 20

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 20 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |



[CA-253227] Turn on E2Lite interface for opt in CalWIN counties post wave 6 migration

- Resolved: 03/22/2023 08:48 AM

| | | | | | |
|----------------------|-------------------------|-----------------------|------------------------|--------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Approved |
| Fix Version/s: | [23.11] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 173 |
| Reporter: | Howard Suksanti | Regulation Reference: | | Created: | 11/30/2022 01:15 PM |
| Status: | Approved | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design | Gingko Luna | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Other] | Funding Source ID: | |
| Project Phase (SCR): | Design | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Gingko Luna 4/20/2023

Expedite Approval:

Current Design:

CA-243960 creates the E2Lite Interface jobs for CalWIN Counties. This SCR will turn on the E2Lite batch jobs for opted in CalWIN counties.

Request:

Perform partner integration testing and create a Batch Scheduling Change Request (BSCR) to turn on E2Lite batch jobs for following opted in CalWIN Counties: Contra Costa, Sacramento, San Francisco, Solano, Sonoma, Tulare, Ventura, San Luis Obispo

Recommendation:

Perform partner integration testing and Create a Batch Property Change Request (BPCR) and Batch Scheduling Change Request (BSCR) to turn on E2Lite batch jobs for following opted in CalWIN Counties: Contra Costa, Sacramento, San Francisco, Solano, Sonoma, Tulare, Ventura, San Luis Obispo
Note: Placer opted in as part of SCR#CA-248037

Outreach

Description:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate: 173

| | | | | | |
|-------------------------|---|--------------------|-----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 127 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 28 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |

End SCRs



[CA-245147] Add Newest State versions of EBT 2259A, WI 10072A, and WI 10072B

- Resolved: 04/26/2023 10:21 PM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Harshitha Bhat | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Connor Gorry [X] | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 23.04.28 | Expedite Changes: | No | Estimate: | 830 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | ACL 21-133 | Created: | 05/03/2022 04:55 PM |
| Status: | In Production | Impact Analysis: | [Central Print, Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 09/14/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS has an outdated version of the WI 10072B in its template repository; And the system currently does not have the EBT 2259A, or the WI 10072A.

Request:

Add the new EBT 2259A to CalSAWS and create a packet with the EBT 2259 and EBT 2259A. Add WI 10072A and update WI 10072B.

Recommendation:

1. Add new Form EBT 2259A (11/21)
2. Create new packet with updated EBT 2259 and new EBT 2259A (11/21)
3. Add new WI 10072A Form (11/21)
4. Update WI 10072B to the latest state version (11/21)
5. Update Document Parameters Programs for EBT 2259 (11/21)

Outreach

Description:

Alternative

Procedure

Description:

Use forms from CDSS website.

Operational Impact:

Estimate: 830

| | | | | | |
|---------------------------------|-----|--------------------|----|-----------------------|------|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 10 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 600 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 10 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 200 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 10.0 |
| Virtual Assistant : | 0 | | | | |

Content Revision

Accepted

Status-1:

**Content Revision
Description-1:**

1. Estimate Change: Adding hours for transcription costs.
Before:
Translation Resource ETC: 0
After:
Translation Resource ETC: 10

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
WI 10072A was listed as being updated in Korean.
After:
State version of WI 10072A is not available in Korean and Design Document has been updated to move the Korean update to SCR CA-258408.

2. Estimate Change: Additional Testing hours required due to complexity of update.

Before:
System Test Support ETC 1: 200
After:
System Test Support ETC 1: 250

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-245691] Update CSF 124 Batch Job

- Resolved: 04/26/2023 06:19 AM

| | | | | | |
|----------------------|------------------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Sahithi Pabba | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Tiffany Huckaby | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.28 | Expedite Changes: | No | Estimate: | 213 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | | Created: | 05/18/2022 02:23 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Correspondence] | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Gingko Luna 09/27/2022

Expedite Approval: Current Design: DDID SCR CA-201968 brought over a batch that generates the CSF 124 (previously the C-IV WTW 733.4).

Request: The current batch looks for an end date on the activity records, however in CalSAWS these records do not require an end date.

Update the batch to look at status reasons instead of end dates.

Recommendation: Update the batch to look at status reasons instead of end dates.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 213

| | | | | | |
|---------------------------------|-----|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 138 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 55 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:
Previously the Design updated the CSF 124 to check for an active WTW program.
After:
Design looks for an active WTW program and an associated Activity (see Design Document for details).

2. Estimate Change:
Before:
Client Correspondence ETC 1: 55
System Test Support ETC 1: 23
Unallocated Hours: 10
After:
Client Correspondence ETC 1: 138
System Test Support ETC 1: 55
Unallocated Hours: 20

**Content Revision
Status-2:**

**Content Revision
Description-2:**

Pending CCB

Recommendation Change:
Before:
CSF 124 would be suppressed if there is not enough information to fill in the Journal Entry.
After:
Update CSF 124 variable population of the Journal Entry to match CSF 125 (see Design Document for details).

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-242658] Jira and BitBucket JIT Provisioning - Design

| | | | | | |
|-----------------------------------|--------------------------------|------------------------|--------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Salman Khan | SPG Status: | N/A |
| Fix Version/s: | [TBD] | Designer Contact: | Francis Paran [X] | Change Type (SCR): | Enhancement |
| Minor Version: | TBD | Expedite Changes: | No | Estimate: | 50 |
| Reporter: | Nicole Cunningham | Regulation Reference: | | Created: | 03/17/2022 01:30 PM |
| Status: | Design in Progress | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Haikaz (Mike) Tombakian | Training Impacted: | | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Design | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Haikaz Tombakian on 03/17/2022

Expedite Approval: Current Design:

Authentication when login to sandbox Jira and sandbox Bitbucket through ForgeRock is by check against username in AD. This poses an issue when username in AD don't match username in ForgeRock directory. For instance, county users log into CalSAWS applications through ForgeRock SSO using their employee id versus their LDAP username in Jira and Bitbucket.

Request:

Enable JIT provisioning in the OIDC setting for sandbox Jira and Bitbucket SSO. This will allow Jira or Bitbucket to automatically create in the internal directory the groups provided by the IdP's (i.e., ForgeRock) assertion or claim. Users authenticated in the IdP no longer needs to be checked against AD.

Recommendation:

Adopt JIT provisioning in the OIDC setting for sandbox Jira and Bitbucket SSO. Will follow guidelines by Atlassian in their documentation below. This will require collaboration with the Jira and Bitbucket teams to configure the JIT process on the Atlassian applications.

<https://confluence.atlassian.com/enterprise/just-in-time-user-provisioning-1005342571.html>

Outreach

Description:

Alternative Procedure

Continue SSO login with ForgeRock, but user authentication still with LDAP

Description:

Operational Impact:

Estimate: 50

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 50 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1:

Accepted

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before: DD&I
After: M&E

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before: M&E
After: M&O

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:


[CA-245580] CalSAWS AD Federation

| | | | | | |
|-----------------------------------|--------------------------------|------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Blake Haselberger | SPG Status: | N/A |
| Fix Version/s: | [TBD] | Designer Contact: | Dean Barrois | Change Type (SCR): | Enhancement |
| Minor Version: | TBD | Expedite Changes: | No | Estimate: | 160 |
| Reporter: | Nicole Cunningham | Regulation Reference: | | Created: | 05/16/2022 05:39 PM |
| Status: | Design in Progress | Impact Analysis: | [Technology Impact] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Haikaz (Mike) Tombakian | Training Impacted: | [Online Help] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Design | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Haikaz Tombakian on 5/16/2022

Expedite Approval:

Current Design: Currently requires username and password through ForgeRock UI.

Request: CalSAWS Project Users will be able to authenticate into the ForgeRock UI

Recommendation: CalSAWS Project Users will authenticate into through ForgeRock by first logging in to the CalSAWS Office 365 login pages which will then pass a authenticated session to ForgeRock for advancement.

Outreach Description: Project outreach explaining the new CalSAWS User login through ForgeRock.

Alternative Procedure Description: N/A

Operational Impact: Estimate: **160**

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 160 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before: M&E

After: M&O

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-247709] Design of Release of Information for CBOs

- Resolved: 01/19/2023 01:53 PM

| | | | | | |
|-----------------------------------|------------------------|------------------------|---|-------------------------------|---------------------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Jennifer Muna | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Gillian Bendicio | Change Type (SCR): | New Policy |
| Minor Version: | 23.01.19 | Expedite Changes: | Production Deployment | Estimate: | 1691 |
| Reporter: | Melissa Mendoza | Regulation Reference: | ACL 23-37, SCERFRA 22-524, ACL 23-37 | Created: | 07/12/2022 10:10 AM |
| Status: | In Production | Impact Analysis: | [BenefitsCal, Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Job Aid, Online Help] | Funding Source: | Premise |
| Project Phase (SCR): | Design | Committee: | [Self Service Portal] | Funding Source ID: | ARPA |
| Consortium Review Approval: | | Approved by Committee: | 01/13/2023 | Other Agency Cross Reference: | CSPM-36178, CSPM-447, CSPM-448 |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 3/6/2023

Current Design: CalSAWS only sends case information and notices to the Self-Service portal for a primary applicant on a program. There is no supported Application Programming Interface (API) to allow CalSAWS to send case information to a CBO's Self-Service Portal account. The CalSAWS Forms API does not support the 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' document type in the Hyland imaging system.

CalSAWS does not have the online feature to view or create an applicant's CBO Release of Information (ROI) in the System. The 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' state form does not exist in the CalSAWS Template Repository.

- Request:**
1. Create a new API to support the Self-Service Portal implementation of the CBO Release of Information form submitted through a digital form, via document upload, and/or by paper submission.
 2. Update the Forms API to accept the new CBO ROI form and upload to the imaging system.
 3. Create new page(s) in CalSAWS to enable a county worker to add/create, view, and edit a customer's CBO ROI information for BenefitsCal.
 4. Create a new API to call the ForgeRock webservice in real-time to pull approved CBO names, managers, and/or assisters.
 5. Create a new API to send a customer's specified case information to the Self-Service portal based on the information provided on the CBO ROI form.
 6. Add the 'Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal' form to the Template Repository in CalSAWS. Set the "Send to BCAL" flag to "Y".
 7. Create an automatic Journal entry when an Approved, Pending or Revoked CBO ROI status is received via the API.

- Recommendation:**
- Create a design to support the following functionality for Release of Information:
1. Create an API that will save the CBO ROI information, update the Status of the CBO ROI and retrieve the CBO ROI information.
 2. Create an API that will retrieve the Customer's case information for the CBO based on what the applicant/recipient indicated in their CBO ROI form.
 3. Create an API that retrieves the applicant/recipient's notices for the CBO based on what the applicant/recipient indicated in their CBO ROI form.
 4. Create a new endpoint to the Forms API that will generate the CBO ROI form in PDF format, map the applicant/recipient's answers to the PDF, and upload the PDF to the imaging system.
 5. Add the CBO ROI form to the Template Repository in CalSAWS. The CBO ROI form's XML Data Package (XDP) must allow data to be mapped onto the form.
 6. Create an online search page that allows a worker to view, add/create, and edit ROI detail records.

7. Create an ROI detail page that displays the CBO ROI information entered by the worker or created through the Self-Service portal API.
8. Create a series of online pages that will allow the User to search for the CBO identified by the Customer by making a call to ForgeRock webservice.
9. Update the Case Summary page to display the CBO name for the Customer's active CBO ROIs, for the County.
10. Create an automatic Journal Entry when an Approved, Pending or Revoked ROI status is received via the API.
11. Add document type for CBO ROI form to the imaging system when received via document upload.
12. Create a new batch job to automatically set an ROI detail status to 'Expired' based on the end date of the CBO ROI.
13. Modify the Imaging 'View' URL to point to CBO ROI documents associated to a customer, in the imaging solution.

Outreach

Description:

Alternative Procedure

N/A. BenefitsCal CBO Release of Information (ROI) is a new form provided by the State. CalSAWS to implement online page and API functionality to support the form submission from BenefitsCal Portal or by manual submission from customer.

Description:

Operational Impact:

Estimate: 1691

| | | | | | |
|---------------------------------|------|--------------------|-----|-----------------------|---|
| Automated Test : | 100 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 100 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 17 | Conversion : | 0 | DBA : | 0 |
| Design : | 1274 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 50 | IVR/CC : | 0 |
| Network : | 0 | Online : | 100 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 50 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision

Description-1:

1. Recommendation Change:
Before:
1. No Request description for new Batch job to update ROI status to 'Expired' and create a Journal Entry
 2. #12 Recommendation did not have create Journal entry description
 3. Figure 2.1.2-2 Mock up
 4. Figure 2.1.2-3 Mock up
 5. Figure 2.1.2-4 Mock up for 'From/To Date' Validation
 6. Figure 2.1.2-5 Mock up - Validation message '{From/To Date} - The selected ROI Date Range must be 12 months or less'
 7. Figure 2.1.2-6 Mock up- Validation message: 'From Date - Must be a valid calendar date and be in the format MM/DD/YYYY'
 8. Figure 2.1.2-7 Mock up- Validation message: 'To Date - Must be a valid calendar date and be in the format MM/DD/YYYY'
 9. Figure 2.2.2-1 Release of Information Detail Page (Create Mode - Upon Loading) Mock up did not include (*) on signature first name, last name, and date.
 10. Figure 2.2.2-5 Release of Information Detail Page (Create Mode 2A) Mock up Managers Name are not arranged alphabetically
 11. . Figure 2.2.2-6 Release of Information Detail Page (Create Mode 2B) Mock up Managers Name are not arranged alphabetically
 12. Figure 2.2.2-7 Release of Information Detail Page (Create Mode 2C) Mock up Managers Name are not arranged alphabetically
 13. Figure 2.2.2-8 Release of Information Detail Page (Create Mode 2D) Mock up Medi-Cal Manager(s) and Assister(s) Name are not arranged alphabetically

14. Figure 2.2.2-9 Release of Information Detail Page (Create Mode 3 CF program only) has (*) on Signature information section
15. Figure 2.2.2-9 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) has two separate signature fields
16. Figure 2.2.2-11 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) Mock up
17. Figure 2.2.2-12 Release of Information Detail Page (Create Mode -Validation1)
18. Figure 2.2.2-13 Release of Information Detail Page (Create Mode -Validation2)
19. Figure 2.2.2-14 Release of Information Detail Page (Create Mode -Validation3)
20. Figure 2.2.2-15 Release of Information Detail Page (Create Mode - Validation4)
21. Figure 2.2.2-16 Release of Information Detail Page (Create Mode - Validation5)
22. Figure 2.2.2-17 Release of Information Detail Page (Create Mode - Validation6)
23. Figure 2.2.2-18 Release of Information Detail Page (Create Mode - Validation7)
24. Figure 2.2.2-19 Release of Information Detail Page (Create Mode - Validation8)
25. Figure 2.2.2-20 Release of Information Detail Page (Create Mode - Validation9)
26. Figure 2.2.2-21 Release of Information Detail Page (Edit Mode Approved)
27. Figure 2.2.2-22 Release of Information Detail Page (Edit Mode Approved 1)
28. No Mock up for Release of Information Detail Page (Edit Mode Pending)
29. Figure 2.2.2-24 Release of Information Detail Page (Edit Mode Pending 1)
30. Figure 2.2.2-25 Release of Information Detail Page (Edit Mode Revoked)
31. Figure 2.2.2-26 Release of Information Detail Page (Edit Mode Revoked 1)
32. Figure 2.2.2-27 Release of Information Detail Page (View Mode)
33. Figure 2.2.2-28 Release of Information Detail Page (View Mode - With no ReleaseofInformationEdit Security Right)
34. Figure 2.2.2-29 Release of Information Detail Page (View/Edit Mode - Contact)
35. Figure 2.2.2-30 Release of Information Detail Page (View/Edit Mode - Contact 1)
36. Figure 2.2.2-31 Release of Information Detail Page (View/Edit Mode)
37. Figure 2.2.2-32 Release of Information Detail Page (View/Edit Mode-1)
38. Figure 2.2.2-33 Release of Information Detail Page (View/Edit Mode-2)
39. Figure 2.2.2-34 Release of Information Detail Page – (View/Edit Mode-3)
40. Figure 2.2.2-35 – Release of Information Detail Page – (View/Edit Mode-4)
41. Figure 2.2.2-36 – Release of Information Detail Page – (View/Edit Mode-Signature Information of Applicant/ Recipient or when CF only) mockup had required asterisk (*) after Signature Information block title.
42. Figure 2.2.2-37 – Release of Information Detail Page – (View/Edit Mode-Signature Information of Parent/ Guardian) mockup had required asterisk (*) after Signature Information block title.
43. Figure 2.2.2-38 – Release of Information Detail Page – (View/Edit Mode-Release of Information -1)
44. Figure 2.2.2-39 – Release of Information Detail Page – (View/Edit Mode-Release of Information -2)
45. No mockup for Release of Information Detail Page – (Edit Mode-Release of Information)
46. No mockup for Release of Information Detail Page – (Edit Mode-Release of Information-2)
47. No mockup for Release of Information Detail Page – (Edit Mode-Release of Information-3)
48. No mockup for Release of Information Detail Page – (Validation for Signature Date)
49. No mockup for Release of Information Detail Page – (Validation for trying to create new ROI record for the same organization)
50. No mockup for Release of Information Detail Page – (Required selection validations)
51. No mockup for Release of Information Detail Page – (Required selection validations for Medi-Cal Reason(s))
52. Section 2.3.3.1.a.ii.2 Note: The ROI record will save with a status of 'Approved' when it's created directly through CalSAWS application.
53. Section 2.3.3.1.a.ii.3.a.iii. - Only 'Revoked' displayed on drop down list when latest status is 'Revoked'
54. No Section 2.3.3.1.a.ii.3.a.iv
55. No Section 2.3.3.1.a.ii.3.b
56. Section 2.3.3.1.a.iv - Contact Information block
57. Section 2.3.3.1.a.v - Program(s) for Release block - no #4 or #5
58. Section 2.3.3.1.a.vi - Community Based Organization Information Block
59. Section 2.3.3.1.a.vii - Medi-Cal - Reason(s) for Sharing Information Block
60. Section 2.3.3.1.a.viii - Program Information for Release Block
61. Section 2.3.3.1.a.ix - Length of information Access with the CBO Block
62. Section 2.3.3.1.a.x - Length of Case History block
63. Section 2.3.3.1.a.xi - Signature Information block
64. Section 2.3.3.1.a.xiii - Create a validation message "Program(s) for Release – The selected Applicant/Recipient is not a primary applicant for the Program(s) selected."
65. Figure 2.3.2-1 – Select Community Based Organization Page
66. Section 2.5 Select CBO Managers & Assistors for Medi-Cal - Mockups

67. Section 2.6 Case Summary - Overview and description of changes
68. Section 2.7.2.1.a.i. - Release of Information Attributes table
69. Journal Type: Self-Service for 'CBO ROI Form Received'
70. Section 2.7.2.3.d
71. Journal Type: Self-Service for 'ROI Status updated'
72. Section 2.11.2.2 - Case Inquiry description
73. Journal Type: Self-Service for 'CBO ROI Form Expired'
74. Supporting Documents - CBO-OrgAPI.YAML and CBO-OrgAPI.HTML
75. No Assumption #18

After:

1. Added description for new Batch job to update ROI status to 'Expired' and create a Journal Entry
2. Added description on #12 Recommendation to create Journal entry.
3. Added a clearer image for Figure 2.1.2-2 Mock up
4. Added a clearer image for Figure 2.1.2-3 Mock up
5. Added separate validations for 'From Date' and 'To Date' for Figure 2.1.2-4 Mock up
6. Updated Figure 2.1.2-5 Mock up - Validation message '{From Date} - The selected ROI Date Range must be 12 months or less'
7. Updated Validation message in Figure 2.1.2-6 Mock up to follow standard validation verbiage: 'From Date - Must be a valid calendar date and be in the form MM/DD/YYYY' and updated description of change
8. Updated Validation message in Figure 2.1.2-7 Mock up to follow standard validation verbiage: 'To Date - Must be a valid calendar date and be in the form MM/DD/YYYY' and updated description of change
9. Updated Figure 2.2.2-1 Release of Information Detail Page (Create Mode - Upon Loading) Mock up by adding a (*) to the required fields for first name, last name, and date.
10. Updated Figure 2.2.2-5 Release of Information Detail Page (Create Mode 2A) Mock up by arranging Managers Name in alphabetical order by first name ascending order.
11. Updated Figure 2.2.2-6 Release of Information Detail Page (Create Mode 2B) Mock up by arranging Managers Name in alphabetical order by first name ascending order.
12. Updated Figure 2.2.2-7 Release of Information Detail Page (Create Mode 2C) Mock up by arranging Managers Name in alphabetical order by first name ascending order.
13. Updated Figure 2.2.2-8 Release of Information Detail Page (Create Mode 2D) Mock up by arranging Medi-Cal Manager(s) and Assister(s) Name in alphabetical order by first name ascending order.
14. Updated Figure 2.2.2-9 Release of Information Detail Page (Create Mode 3 CF program only) by adding a radio button next to 'Signature of Applicant/Recipient:' and adding (*) on for first name, last name, and date.
15. Updated Figure 2.2.2-10 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) Mock up by moving 'Signature of Parent/Guardian' up next to 'Signature of Applicant/Recipient:' and adding (*) on for first name, last name, and date.
16. Removed Figure 2.2.2-11 Release of Information Detail Page (Create Mode 4 Signature Block when CW/MC selected) Mock up
17. Renamed to Figure 2.2.2-11 Release of Information Detail Page (Validation1)
18. Renamed to Figure 2.2.2-12 Release of Information Detail Page (Validation2)
19. Renamed to Figure 2.2.2-13 Release of Information Detail Page (Validation3)
20. Renamed to Figure 2.2.2-14 Release of Information Detail Page (Validation4) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
21. Renamed from Figure 2.2.2-16 to Figure 2.2.2-15 Release of Information Detail Page (Validation5) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
22. Renamed from Figure 2.2.2-17 to Figure 2.2.2-16 Release of Information Detail Page (Validation6) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
23. Renamed from Figure 2.2.2-18 to Figure 2.2.2-17 Release of Information Detail Page (Validation7) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
24. Renamed from Figure 2.2.2-19 to Figure 2.2.2-18 Release of Information Detail Page (Validation8) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order and to follow standard validation verbiage: 'Signature Date - Must be a valid calendar date and be in the form MM/DD/YYYY'.
25. Renamed from Figure 2.2.2-20 to Figure 2.2.2-19 Release of Information Detail Page (Validation9)
26. Renamed from Figure 2.2.2-21 to Figure 2.2.2-20 Release of Information Detail Page (Edit Mode Approved)
27. Renamed from Figure 2.2.2-22 to Figure 2.2.2-21 Release of Information Detail Page (Edit Mode Approved 1)
28. Added Figure 2.2.2-22 Release of Information Detail Page (Edit Mode Pending) Mock up
29. Renamed from Figure 2.2.2-24 to Figure 2.2.2-23 Release of Information Detail Page (Edit Mode Pending 1)
30. Renamed from Figure 2.2.2-25 to Figure 2.2.2-24 Release of Information Detail Page (Edit Mode Revoked)
31. Renamed from Figure 2.2.2-26 to Figure 2.2.2-25 Release of Information Detail Page (Edit Mode Revoked 1) and updated mock up to display available statuses

32. Renamed from Figure 2.2.2-27 to Figure 2.2.2-26 Release of Information Detail Page (View Mode)
33. Renamed from Figure 2.2.2-28 to Figure 2.2.2-27 Release of Information Detail Page (View Mode - With no Release of Information Edit Security Right)
34. Renamed from Figure 2.2.2-29 to Figure 2.2.2-28 Release of Information Detail Page (View Mode - Contact)
35. Renamed from Figure 2.2.2-30 to Figure 2.2.2-29 Release of Information Detail Page (View Mode - Contact 1)
36. Renamed from Figure 2.2.2-31 to Figure 2.2.2-30 Release of Information Detail Page (View Mode) and updated Mock up by arranging Managers/Assisters Name in alphabetical order by first name ascending order.
37. Renamed from Figure 2.2.2-32 to Figure 2.2.2-31 Release of Information Detail Page (View Mode -1) and updated Mock up by arranging Managers/Assisters Name in alphabetical order by first name ascending order.
38. Renamed from Figure 2.2.2-33 to Figure 2.2.2-32 Release of Information Detail Page (View Mode-2) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
39. Renamed from Figure 2.2.2-34 to Figure 2.2.2-33 Release of Information Detail Page – (View Mode-3) and updated Mock up by arranging Managers Name in alphabetical order by first name ascending order.
40. Renamed from Figure 2.2.2-35 to Figure 2.2.2-34 Release of Information Detail Page – (View Mode-4)
41. Renamed from Figure 2.2.2-36 to Figure 2.2.2-35 Release of Information Detail Page – (View Mode-Signature Information of Applicant/Recipient or when CF only) and updated mockup to display the required asterisk (*) after First name, Last name, and Signature date.
42. Renamed from Figure 2.2.2-37 to Figure 2.2.2-36 Release of Information Detail Page – (View Mode-Signature Information of Parent/Guardian) and updated mockup to display the required asterisk (*) after First name, Last name, and Signature date.
43. Renamed from Figure 2.2.2-38 to Figure 2.2.2-37 Release of Information Detail Page – (View/Edit Mode-Release of Information -1)
44. Renamed from Figure 2.2.2-39 to Figure 2.2.2-38 Release of Information Detail Page – (View/Edit Mode-Release of Information -2)
45. Added mockup for Figure 2.2.2-39 – Release of Information Detail Page – (Edit Mode-Release of Information)
46. Added mockup for Figure 2.2.2-40 – Release of Information Detail Page – (Edit Mode-Release of Information-2)
47. Added mockup for Figure 2.2.2-41 – Release of Information Detail Page – (Edit Mode-Release of Information-3)
48. Added mockup for Figure 2.2.2-42 – Release of Information Detail Page – (Validation for Signature Date)
49. Added mockup for Figure 2.2.2-43 – Release of Information Detail Page – (Validation for trying to create new ROI record for the same organization)
50. Added mockup for Figure 2.2.2-44 – Release of Information Detail Page – (Required selection validations)
51. Added mockup for Figure 2.2.2-45 – Release of Information Detail Page – (Required selection validations for Medi-Cal Reason(s))
52. Removed note in Section 2.3.3.1.a.ii.2 and added new Note: Note: ROI record will automatically be in 'Approved' status when it is created through CalSAWS application. Please see Section 2.7 of the design document for further details on how an ROI record will automatically have a status of Approved when it comes in through the API.
53. Added 'Approved' to drop down field when latest status is 'Revoked'
54. Added Section 2.3.3.1.a.ii.3.a.iv description
55. Added Section 2.3.3.1.a.ii.3.b description
56. Added additional information in Section 2.3.3.1.a.iv - Contact Information block, edited 'ZIP' text in description, removed text 'Edit and', added additional description for Applicant/Recipient Phone Number
57. Added additional information in Section 2.3.3.1.a.v - Program(s) for Release block
58. Added additional information in Section 2.3.3.1.a.vi - Community Based Organization Information Block for Selecting a Community Based Organization and when selecting specific Manager(s)/Assister(s) for Medi-Cal
59. Added additional information in Section 2.3.3.1.a.vii - Medi-Cal - Reason(s) for Sharing Information Block for validation message
60. Added additional information in Section 2.3.3.1.a.viii - Program Information for Release Block
61. Added additional information in Section 2.3.3.1.a.ix - Length of information Access with the CBO Block, edited text for 'Days', added new validation message
62. Added additional information in Section 2.3.3.1.a.x - Length of Case History block and added new validation message
63. Added additional information in Section 2.3.3.1.a.xi - Signature Information block and revised requirement description
64. Added additional information in Section 2.3.3.1.a.xiii - Create the following validation messages and added new validation message
65. Added new validation mock up for Figure 2.3.2-1 Select Community Based Organization (With Validation Message) and added new mockup for Figure 2.3.2-2 – Select Community Based Organization Page (With Search Results) and added additional requirement description

- 66. Updated Overview in Section 2.5 Select CBO Managers & Assisters for Medi-Cal and updated mockup for Figure 2.4.2-1 – Select CBO Managers and Assisters for Medi-Cal and added validation mockup in Figure 2.4.2-2 – Select CBO Managers and Assisters for Medi-Cal (With Validation)
- 67. Added additional information in Section 2.6 Case Summary - Overview and description of changes
- 68. Updated Section 2.7.2.1.a.i. - Release of Information Attributes table by adding additional description for attributes 'Program(s)', 'ROI Time Period', 'Case History Time Period'
- 69. Updated Journal Type from Self-Service to Self Service for 'CBO ROI Form Received'
- 70. Removed Section 2.7.2.3.d
- 71. Updated Journal Type from Self-Service to Self Service and updated Short description to 'ROI Status Updated'
- 72. Updated description for Section 2.11.2.2
- 73. Updated Journal Type from Self-Service to Self Service for 'CBO ROI Form Expired'
- 74. Removed CBO-OrgAPI.YAML and CBO-OrgAPI.HTML from Supporting Documents section
- 75. Added Assumption # 18

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Pending CCB

1. Recommendation Change:

Before:

1. No Assumption # 19

2. No Assumption # 20

3. No Assumption # 21

4. No Mockup and description of changes for Remove button

5. No description for Automatically Revoking an ROI for the Same CBO

6. CA-247709 Security Matrix.xlsx Group description for 'Release of Information Edit' and No Release of Information Remove Security rights

7. No Security Matrix for Release of Information Remove

After:

1. Added Assumption # 19

2. Added Assumption # 20

3. Added Assumption # 21

4. Added mockup for Remove functionality in Figure 2.1.1-9 - Release of Information Search Page - Remove Functionality and added Remove functionality description of changes and security information.

5. Add description for Automatically Revoking an ROI for the Same CBO in Release of Information - ROI API Section

6. Design Clarification added to update the CA-247709 Security Matrix.xlsx Group description for 'Release of Information Edit' to 'Ability to search for, view, add, and edit Release of Information pages.' Added Security rights for Release of Information Remove.

7. Added Release of Information Remove to CA-247709 Security Matrix Content Revision 2.xlsx attachment.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

**Content Revision
Status-2:
Content Revision
Description-2:**

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-229573] DDID 2284 FDS CSC: Scheduled Callback**

| | | | | | |
|----------------------------------|------------------------|-----------------------|-----------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Contact Center | Assignee: | Raji Sanuvala | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Kevin Hooke | Change Type (SCR): | Enhancement |
| Minor Version: | 23.06.08 | Expedite Changes: | No | Estimate: | 1600 |
| Reporter: | Charles Heo [X] | Regulation Reference: | | Created: | 06/04/2021 10:08 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Darcy Alexander | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Committee: | [IVR & Contact Center] | Funding Source ID: | Customer Service Center |
| Project Phase (SCR): | Migration | Approved by | 08/02/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Committee: | | | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: Customers are not able to request a Scheduled Call Back.
Request: Add in the ability for customers to request a scheduled call back through the IVR if they are calling during non-business hours, or during peak call volume times.
Recommendation:

1. Add the Scheduled Call Back functionality into the existing Inbound IVRs.
 - a. Allow customers to choose what time to receive a call back.
 - b. Allow Counties to turn this feature on or off through the Admin Page.

Outreach

| | | | | | |
|---|-------------|--------------------|---|-----------------------|------|
| Description: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 1600 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 1600 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Accepted
Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Before: 22.05

After: 22.07

4. Funding Source Change: N/A

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.07

After: 22.09

4. Funding Source Change: N/A

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Release Change:

Before: 22.09

After: 22.11

2. Attachment

Before: CA-229573 Scheduled Callbacks_Content Revision 1 was not attached

After: CA-229573 Scheduled Callbacks_Content Revision 1 is now attached

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 23.03

After: 23.05

4. Funding Source Change: N/A

[CA-248390] ODM Rule Changes for JAVA and Weblogic Upgrade

| | | | | | |
|-----------------------------------|----------------------|------------------------|-------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Eugenio Garcia Velasco | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Eugenio Garcia Velasco | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 23.05.06 | Expedite Changes: | Production Deployment | Estimate: | 6708 |
| Reporter: | Prakash Thota | Regulation Reference: | | Created: | 07/28/2022 08:14 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Tech] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 08/16/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen J. Rapponotti on 8/16/22

Expedite Approval: Expedited PROD deployment approval by Karen J. Rapponotti on 8/16/22. PFA email for reference.

Current Design: CalSAWS application currently uses ODM 8.8.1 version

Request: Current version of ODM 8.8.1 isn't supported with the new Java and Weblogic upgrade.

Recommendation: Upgrade the ODM version to 8.11 and the corresponding rules which supports the latest Java and Weblogic upgrade.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **6708**

| | | | | | |
|---------------------------------|-----|--------------------|------|-----------------------|-----|
| Automated Test : | 45 | Batch/Interfaces : | 150 | Batch Operations : | 115 |
| BenefitsCal : | 100 | CalHEERS : | 320 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 4283 | Fiscal : | 150 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 300 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 345 |
| Tech Arch : | 700 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: Before: Batch/Interfaces ETC 1:50

Batch/Interfaces ETC 2:100
Batch/Interfaces ETC Total:150
Batch Operations ETC 1:120
Batch Operations ETC Total:120
BenefitsCal ETC 1:100
BenefitsCal ETC Total:100
CalHEERS ETC 1:320
CalHEERS ETC Total:320
Client Correspondence ETC 1:200
Client Correspondence ETC Total:200
Eligibility ETC 1:4283
Eligibility ETC Total:4283
Fiscal ETC 1:150
Fiscal ETC Total:150
Online ETC 1:100
Online ETC 2:100
Online ETC 3:100
Online ETC Total:300
Tech Arch ETC 1:350
Tech Arch ETC 2:350
Tech Arch ETC Total:700
Automated Test ETC 1: 40
Automated Test ETC Total: 40
System Test Support ETC 1:345
System Test Support ETC Total:345

Estimate: 6708

After:

Eligibility ETC 1:4683

Eligibility ETC Total:4683

(Justification - With differences identified from EDBC schema comparison additional rules changes, functional/ regression testing and schema comparison executions are required.)

Estimate: 7108

3. Release Change:

N/A

4. Funding Source Change:

N/A

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

Fix Version/s: 23.02

Minor Version: 23.03.06

After:

Fix Version/s: 23.03

Minor Version: 23.05.06

4. Funding Source Change:



[CA-255435] Update worker schedule status for wave 4 CalWIN outage period

| | | | | | |
|----------------------|------------------------|-----------------------|------------------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Suraj Kumar | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.05.04 | Expedite Changes: | Production Deployment | Estimate: | 45 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 01/19/2023 01:08 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Frederick Gains | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Usability] | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Non-Committee approval by Frederick Gains on 3/27/2023

Expedite Approval: Approved by Karen J Rapponotti on 03/24/2023

Current Design: Currently, when CalSAWS application have an upcoming outage/downtime a worker schedule does not get updated to 'Unavailable' status automatically.

Request: Update all workers schedule status in all counties to be 'Unavailable' when CalSAWS application is unavailable due to a planned outage.

Recommendation: 1. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday June 30th at 1 PM through Monday July 3rd at 12 PM.

A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.

Assumption:

The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday, June 30th 1:00 PM through Monday July 3rd 12 PM

Note: There is no Design Document for this SCR

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 45

| | | | | | |
|-------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 28 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 12 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |

Virtual Assistant :

0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

1. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday June 30th at 1 PM through Monday July 3rd at 12 PM.

A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.

Assumption:

The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday, June 30th 1:00 PM through Monday July 3rd 12 PM

Note: There is no Design Document for this SCR

After:

1. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday June 30th at 3 PM through Monday July 3rd at 12 PM.

A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.

Assumption:

The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday, June 30th 3 PM through Monday July 3rd 12 PM

Note: There is no Design Document for this SCR

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-255865] Training: Update Eligibility Medi-Cal WBTs for 23.03 App Dev Changes

- Resolved: 04/13/2023 10:27 AM

| | | | | | |
|-----------------------------------|------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Gayathri Anchal | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.14 | Expedite Changes: | Start Build | Estimate: | 110 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 01/30/2023 04:30 PM |
| Status: | Test Complete | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Paul Robertson | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 21.01 to 23.03 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement')
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **110**

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |

| | | | | | |
|---------------------|---|------------------|-----|---------------|---|
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 110 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')

After: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - b. Update the Task navigation bar- To reflect current updates.
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
 - c. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - d. Update the Task navigation bar- To reflect current updates.
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - c. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')

2. Estimate Change:

Before: 60

After: 90

3. Release Change:

Before: 23.02

After: 23.03

4. Funding Source Change:

Content Revision Status-2:
Before:
After:
Pending CCB

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: 90
After: 110

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Accepted

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: 60
After: 80

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-222353] Add BRM for the Forms

- Resolved: 05/03/2023 05:01 AM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Sahithi Pabba | SPG Status: | Approved |
| Fix Version/s: | [23.05] | Designer Contact: | Phong Xiong | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 720 |
| Reporter: | Harish Katragadda [X] | Regulation Reference: | | Created: | 12/03/2020 07:48 PM |
| Status: | Test Complete | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | CaISAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Correspondence] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Caroline Bui on 10/7/2021

Expedite Approval:

Current Design:

Forms listed are added to CaISAWS system and currently don't have BRM.

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604
7. MC 4605
8. CSF 170
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

Request:

Add BRM for the following forms

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604
7. MC 4605
8. CSF 170
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

Recommendation:

1. Add BRM for the forms listed
 - a) CF 6177
 - b) CF 101
 - c) GEN 111
 - d) CF 100
 - e) MC 4604
 - f) MC 4605
2. Populate the Business Reply Address (BRM) for the county the form generates.
3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:
 - a) CW 789

- b) CSF 170
 - c) GEN 201
4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1.

Outreach

Description:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 720

| | | | | | |
|---------------------------------|-----|--------------------|---|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 484 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 236 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Current Design Change:

Before:

Forms listed are added to CalSAWS system and currently don't have BRM.

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

After:

Remove CSF 144 from the list.
Separate MC 4604 and MC 4605.

Requirement Change:

Before:

Add BRM for the following forms

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201
10. CF 377.7C
11. CF 377.7E1

12. DFA 377.7G

After:

Remove CSF 144 from the list.

Separate MC 4604 and MC 4605.

Recommendation Change:

Before:

Add BRM for the forms listed

1. CF 6177

2. CF 101

3. GEN 111

4. CW 789

5. CF 100

6. MC 4604, MC 4605

7. CSF 170

8. CSF 144

9. GEN 201

Populate the Business Reply Address (BRM) for the county the form generates.

After:

1. Add BRM for the forms listed

a) CF 6177

b) CF 101

c) GEN 111

d) CW 789

e) CF 100

f) MC 4604

g) MC 4605

h) CSF 170

i) GEN 201

2. Populate the Business Reply Address (BRM) for the county the form generates.

3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:

a) CW 789

b) CSF 170

c) GEN 201

4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1.

Assumption: The historical records of the forms listed in Recommendation 1 cannot be reprinted centrally; otherwise, the central print batch will error out.

2. Estimate Change:

Before:

Client Correspondence ETC 1: 200

System Test Support ETC 1: 60

After:

Client Correspondence ETC 1: 310

System Test Support ETC 1: 125

3. Release Change:

Before: 23.05

After: 23.03

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

This is a Jira SCR only (No Design Doc required) - Approval is based on the Jira Recommendation provided below.

1. Add BRM for the forms listed

a) CF 6177

b) CF 101

c) GEN 111

d) CW 789

e) CF 100

- f) MC 4604
 - g) MC 4605
 - h) CSF 170
 - i) GEN 201
2. Populate the Business Reply Address (BRM) for the county the form generates.
 3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:
 - a) CW 789
 - b) CSF 170
 - c) GEN 201
 4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1. Assumption: The historical records of the forms listed in Recommendation 1 cannot be reprinted centrally; otherwise, the central print batch will error out.

After:

Remove note (*).

Recommendation 1 - Remove CW 789, CSF 170, and GEN 201 from list.

Remove Assumption.

Add Recommendation 5 -

"Add a coversheet and BRM for the following forms:

- a) CF 377.7C
- b) CF 377.7E1
- c) DFA 377.7G"

Adding Design Document and PDF Mockups attachments.

2. Estimate Change:

Before: System Test ETC 1- 125 hours

After: System Test ETC 1 - 168 hours

3. Release Change:

Before: 23.03

After: 23.05

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Remove recommendation 3, add CW 789, CSF 170, and GEN 201 to last recommendation.

2. Estimate Change: Additional hours required after redesign and content revision 2.

Before: Client Correspondence ETC1 - 310 hours

System Test ETC 1 - 168 hours

After: Client Correspondence ETC1 - 484 hours

System Test ETC 1 - 236 hours

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Remove CF 377.7C, CF 377.7E1 and DFA 377.7G from Current Design Request sections.

Remove Recommendation #5.

Added Assumptions 7, 8, and 9 in the design document.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-243442] New Office 8F Foster Care BRM

- Resolved: 04/27/2023 04:25 AM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|----------------------------------|-------------------------------|-------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Lalitha Valamarthi | SPG Status: | Select a value |
| Fix Version/s: | [23.05] | Designer Contact: | Phong Xiong | Change Type (SCR): | Individual Data Change |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 39 |
| Reporter: | Ignacio Lazaro | Regulation Reference: | | Created: | 04/05/2022 01:53 PM |
| Status: | Test Complete | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Foster Care/Kin GAP/AAP] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | CER-243424 |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti (2/7/2023)

Current Design: Foster Care staff have moved to a new office and need information updated.

Request: New Office created (8F) New BRM
Foster Care staff moved to a different building and location and need a BRM for central mailing

Recommendation: Mailing address:

ADOPTION ASSISTANCE UNIT
COUNTY OF RIVERSIDE - DPSS
DEPARTMENT OF PUBLIC SOCIAL SERVICES
PO BOX 1389
RIVERSIDE CA 92502-9806

REF_TBL_11 Barcode Value =
FTFTDTATATTTTFADAFTAFDDFTAFTFDTAADFDFATDATATDDDFADTADDAADAADTFFAT

Conduct Central Print Testing for updated BRM envelope address.

Outreach

Description:

Alternative Procedure Description: n/a

Operational Impact:

Estimate: 39

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 25 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 14 |

| | | | | | |
|---------------------|---|------------------|---|---------------|---|
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
 Before:
 Mailing address in JIRA Recommendation:
 ADOPTION ASSISTANCE UNIT
 COUNTY OF RIVERSIDE - DPSS
 DEPARTMENT OF PUBLIC SOCIAL SERVICES
 PO BOX 1389
 RIVERSIDE CA 92502-9806

After:
 Mailing address in JIRA Recommendation:
 ADOPTION ASSISTANCE UNIT
 COUNTY OF RIVERSIDE - DPSS
 PO BOX 1389
 RIVERSIDE CA 92502-9806

2. Estimate Change:
 Before: System Test Support ETC 1: 14
 After: System Test Support ETC 1: 30

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Estimate Change:
 Before: System Test Support ETC 1: 14
 After: System Test Support ETC 1: 30

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

 **[CA-243663] Add Clothing Allowance NOA for Kin-GAP**

- Resolved: 05/02/2023 09:47 PM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Dinesh Mariyappan | SPG Status: | Approved |
| Fix Version/s: | [23.05] | Designer Contact: | Maria Jensen | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 335 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | | Created: | 04/08/2022 09:44 AM |
| Status: | Test Complete | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Committee: | [Foster Care/Kin GAP/AAP] | Funding Source ID: | FCED - New Scope |
| Consortium Review Approval: | | Approved by Committee: | 07/25/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: L. Ould 6/14/2022

Expedite Approval: Current Design:

Currently the CalSAWS system does not have a way to communicate the approval of a Clothing Allowance request for the Kin-GAP program. CA-232018 added a Clothing Allowance for Foster Care for CalSAWS.

Request:

1. The C-IV system had a dynamically generated Clothing Allowance NOA that was generated from the Service Arrangement page, in all Threshold languages. The same NOA was also generated when a Service Arrangement was created by the Clothing Allowance Batch. Add new Non-State Form CSF 183 - Clothing Allowance Approval (KG) in the CalSAWS system.
2. This form will be available via the Template Repository and Online via the Service Arrangement page in English and Spanish for all 58 Counties.
3. This form will be available via the Clothing Allowance Batch in English and Spanish for the 57 migration Counties.

Recommendation:

1. Add new Non-State Form CSF 183 - Clothing Allowance Approval (KG).
2. Make the form available via the Template Repository and Online via the Service Arrangement page, with the CalSAWS standard header information in English and Spanish for all 58 Counties.
3. Make the form available via the Clothing Allowance Batch, with the CalSAWS standard header information in English and Spanish for the 57 migration Counties.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

335

Manual Blank NOA CSF166 via Template Repository. Clothing allowances are issued via Batch.

| | | | | | |
|---------------------------------|----|--------------------|---|-----------------------|-----|
| Automated Test : | 24 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 94 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 72 |
| Forms Test : | 0 | Imaging : | 6 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 109 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |

Tech Support : 0 Training : 0 Translation : 0
Virtual Assistant : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: Client Correspondence ETC 1: 94
Fiscal ETC 1: 72
Unallocated Hours: 30

After: Client Correspondence ETC 1: 124
Fiscal ETC 1: 120
Unallocated Hours: 0

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:



[CA-249684] Add CAPI Split Payment Functionality for Reimbursing GA/GR Benefits to Another County

| | | | | | |
|-----------------------------------|----------------------|------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Matthew Warren | SPG Status: | Approved |
| Fix Version/s: | [23.05] | Designer Contact: | Eric Wu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 1553 |
| Reporter: | Sidhant Garg | Regulation Reference: | | Created: | 08/29/2022 05:37 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [CAPI] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 02/01/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Expedite Approval: Emergency approval to start build from Karen Rapponotti on 2/6/2023

Current Design: San Mateo and Sacramento administrate CAPI cases for other Counties. When a CAPI is approved, San Mateo/ Sacramento will request GA information from the county of the applicant’s residence. If the applicant has active GA, the CAPI-administrating county will use part of the CAPI benefits to pay the county of the residence back for overlapping GA benefits. CalSAWS does not have functionalities to issue part of CAPI benefits to another county for reimbursements.

Request: Update system to create Counties as resources and issue vendor payments via Money Management for CAPI program to reimburse GA/GR benefits.

- Recommendation:**
1. Add a CAPI program option on the Money Management List page
 2. Update the Money Management Detail page when the program selected is for CAPI.
 3. Update the Payment Amount Used by EDBC page to work for a Money Management record for a CAPI program.
 4. Add new values to the Type drop-down field for the Select Money Management Resource page, Money Management Resource Search and Money Management Detail page.
 5. Add a New Approval Reason for IAR Split CAPI Payment
 6. Add a New Approval Message for IAR Split CAPI Payment

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1553

| | | | | | |
|---------------------------------|-----|--------------------|-----|-----------------------|-----|
| Automated Test : | 48 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 220 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 269 | Fiscal : | 319 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 145 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 407 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |

Virtual Assistant :

0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Additional hours needed for Online team in order to complete build and work on defects that came up during system test.

Before:

Online ETC 1: 96

Online ETC Total:115

Unallocated Hours:130

After:

Online ETC 1: 126

Online ETC Total:145

Unallocated Hours:145

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change:

Before: NOAs are being added as part of this SCR.

HIRA Recommendation had "5. Add a New Approval Reason for IAR Split CAPI Payment

6. Add a New Approval Message for IAR Split CAPI Payment"

After: Correspondence portion of the SCR which is adding the NOAs is being removed.

Remove the following from JIRA recommendations "5. Add a New Approval Reason for IAR Split CAPI Payment

6. Add a New Approval Message for IAR Split CAPI Payment"

2. Estimate Change:

Before: Client Correspondence ETC 1: 220

After: Client Correspondence ETC 1: 0

Note: The SCR CA-259836 will add the new CAPI Approval NOA to the system.

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:



[CA-250261] Remove Requirement for End Reason on TMC/Four Month Continuing Eligibility Period Detail page

- Resolved: 05/02/2023 11:32 AM

| | | | | | |
|-----------------------------------|---------------------------|------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Mohammed Yasin | SPG Status: | Approved |
| Fix Version/s: | [23.05] | Designer Contact: | Renee Gustafson | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 59 |
| Reporter: | Renee Gustafson | Regulation Reference: | | Created: | 09/14/2022 05:19 PM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maggie Orozco-Vega | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Medi-Cal/CMSP] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 02/15/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

End Reason is a required field when a TMC or 4MC record is created or edited online in the TMC/Four Month Continuing Eligibility Period Detail page.

Request:

End Reason should not be required until the TMC is actually ending. 4MC does not require an End Reason. Remove the requirement that End Reason must be populated on the TMC/Four Month Continuing Eligibility Period Detail page.

Recommendation:

1. Update the TMC/Four Month Continuing Eligibility Period Detail page to no longer require End Reason when creating or editing the record. The Begin Date and End Date are still required.
2. [Automated Regression Test] Extend the Regression Test Suite to include coverage of the following scenario: Verify that a record can be created and edited on the TMC/Four Month Continuing Eligibility Period Detail page without an End Reason value selected, and removed via the TMC/Four Month Continuing Eligibility Period List page.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

59

Choose an End Reason.

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 7 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 34 | CalHEERS Test : | 13 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Recommendation Change:
Before: 1. Update the TMC/Four Month Continuing Eligibility Period Detail page to no longer require End Reason when creating or editing the record. The Begin Date and End Date are still required.

After: 1. Update the TMC/Four Month Continuing Eligibility Period Detail page to conditionally require 'End Reason' when creating or editing the record if the 'End Date' is on or before Come-up month. The 'Begin Date' and 'End Date' are still always required.

2. Estimate Change:
Before:
CalHEERS ETC Total:34
Automated Test ETC Total:7
CalHEERS Test ETC Total:13
Unallocated Hours:5

After:
CalHEERS ETC Total:67
Automated Test ETC Total:10
CalHEERS Test ETC Total:25
Unallocated Hours:10

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-55009] Establish an outbound file to ITD for Caseload Count Electronic File - LA County Only.

| | | | | | |
|-----------------------------------|--------------------------|------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Karthikeyan Krishnamoorthy | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 319 |
| Reporter: | Ted Anderson [X] | Regulation Reference: | | Created: | 01/19/2018 11:44 AM |
| Status: | Pending Rejection | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | John Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval: Current Design:

Currently BDIW runs a script that produces a monthly outbound excel file and drops it in a designated folder for ITD

Request: Replace the manual process of creating a file and dropping it in a designated file for ITD. The file will be SFTP to ITD secure server.

Recommendation: This SCR will change the manual BIDW process to an automated LRS monthly outbound file that will be SFTP automatically to the ITD server. See attached file layout.

Outreach

Description:

Alternative Procedure Description: N/A.

Operational Impact: Estimate: **319**

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 204 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 85 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Release will change to TBD as this SCR is being Rejected. Before: 23.07

After: TBD

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-204132] Update CalSAWS to issue WINS Benefit only after CalFresh is Issued

| | | | | | |
|----------------------|---------------------|-----------------------|---------------------------------|--------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Anusha Gangishetty | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 125 |
| Reporter: | Sidhant Garg | Regulation Reference: | | Created: | 08/17/2018 10:50 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [CalWORKs/ CalFresh] | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | 02/08/2023 | Other Agency Cross | |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

When a regular benefit issuance is skipped for CF EDBC, supplemental benefit amounts for WINS and SUAS can still be issued for the benefit month from the skipped CF EDBC. If the reason for the skip issuance is resolved and EDBC is re-ran for the benefit month, the previously skipped EDBC will still be a Regular EDBC with Accepted and Saved run status due to having generated a WINS/SUAS issuance. As a result, CalSAWS will pick up and issue duplicate regular CF benefits, for both the previously skipped EDBC and the current EDBC.

Request:

Update the issuance sweep jobs so that WINS and SUAS issuances are not created if a regular CF issuance hasn't been generated from the EDBC for the effective month.

Recommendation:

1) Update the following authorization sweeps to pick up EDBC records only if there is already a regular CF issuance for the EDBC and effective month.

- Nightly WINS Sweep (PB00F311)
- Monthly WINS Sweep (PB00F313)
- Nightly SUAS Sweep (PB00F312)

Example for the issue: Benefit for the first month(07/2022 - EDBC1) of Regular EDBC is skipped however the supplemental WINS/SUAS benefit from the same EDBC authorization record is issued .

The second month(08/2022 - EDBC1) from EDBC1 is issued. EDBC is Re-run for the first month(07/2022 - EDBC2) again after the skip reason is resolved.

CalSAWS issues payments for both the EDBC1 and EDBC2 creating a duplicate issuance for 07/2022 month.

2) Update the Monthly WINS Sweep (PB00F313) job to pick up EDBC records without any specific range of run date.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **125**

| | | | | | |
|-------------------------|---|--------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 24 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |

| | | | | | |
|-----------------------|---|-------------------|---|-----------------------|----|
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 76 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: 23.07
 After: 23.09

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. ETC Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. ETC Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. ETC Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:



[CA-242305] Update Receipt Search page to no longer restrict to Office ID

| | | | | | |
|-----------------------------------|-------------------------|------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Ajith Mothe | SPG Status: | Select a value |
| Fix Version/s: | [23.07] | Designer Contact: | Jyoti Jain | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 64 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 03/10/2022 12:37 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Collections] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: The search query joins the receipt's office id to the office of the logged in user. The search results will not return any results for the user if they are not logged into the office.

Request: Update the Receipt Search page to no longer restrict results based on Office ID.

Recommendation: Update the Receipt Search page to no longer restrict results based on Office ID.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:
Estimate: 64

| | | | | | |
|---------------------------------|---|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 34 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 25 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: 23.07
 After: 23.09

Content Revision Status-2:
Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-245091] Guaranteed Income Project - Pay Code and Fund Code

| | | | | | |
|----------------------|-----------------------|-----------------------|--------------------|--------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Ajith Mothe | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 86 |
| Reporter: | Claudia Pinto | Regulation Reference: | | Created: | 05/02/2022 06:47 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Committee: | [Fiscal] | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | CA-232462 |
| Consortium Review | | Committee: | | Reference: | |
| Approval: | | | | | |
| Consortium Review | | | | | |
| Approval Date: | | | | | |

Non-Committee Review: Sheryl Eppler - Approved - 01/20/2023

Expedite Approval:

Current Design:

GROW Program will provide an unconditional regular payment made for 36 months to 150 TAYportunity individuals. Currently, there is no Pay Code or Fund Code for the Guaranteed Income (GI) Transition Aged Youth (TAY) TAYportunity Project. These issuances will be created via Auxiliary Authorization.

Request:

This payment will require a new CalSAWS Pay Code and Fund Code for auxiliary issuances that will be used primarily for this new project.

GROW Program is requesting the creation of a new Pay_Code and Fund_Code to allow auxiliary issuances for the GI TAYportunity Project. The new project-specific codes will allow us to track all issuances and be able to differentiate the GI issuances from other issuances using existing pay codes in CalSAWS.

Recommendation:

1. Create a new Pay Code and Fund Code to issue and track the GI Project Payment (one auxiliary issuance) to be associated with the following: Pay_Code_Name: GI-TAYportunity PGM_Code: GA Aid_Code 90 Object: 5778 Unit: 26460 Dept_Object: E5GI
2. PIT testing to send JWV file to Los Angeles

Outreach

N/A

Description:

Alternative

Payments are issued via Aux functionality without pay code/fund code and county manually map

Procedure

Description:

Operational Impact:

Estimate: 86

| | | | | | |
|-------------------------|---|--------------------|---|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 52 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 24 |
| Security : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Arch : | 0 | Training : | 0 | Translation : | 0 |
| Tech Support : | 0 | | | | |
| Virtual Assistant : | 0 | | | | |

Content Revision Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Estimate Change:
Before:
Fiscal ETC 1: 52
After:
Fiscal ETC 1: $52+20 = 72$

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-257096] Sync Probation Parent Table with Child Table for Online Pages

| | | | | | |
|-----------------------------------|-----------------------|------------------------|-----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Online | Assignee: | Rajath Cr | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Gerald Limbrick | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 109 |
| Reporter: | Ken Ford | Regulation Reference: | | Created: | 02/22/2023 08:19 PM |
| Status: | In Development | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | John Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [CalWORKs/ CalFresh] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 03/29/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by John Pratt on 03/29/ 2023.

Expedite Approval:
Current Design: The Institutional Detail page holds information about the incarceration dates and incarceration location(s) of a minor in the household.

An incarcerated minor may move between different locations/institutions during the same period of incarceration. The 'To' field is editable for user updates, but only modifies the end for the specific location (in PERS_PROBTN_DETL) and does not modify the end of the incarceration period (these dates are stored in the PERS_PROBTN table). Household Status checks are run against the incarceration period (in the PERS_PROBTN table). This is causing the minor to show as incarcerated / out of the home and not eligible for benefits, even after a worker updates the Institutional Detail page with an end date.

DCRs are continually needed to correct the incarceration period ending date.

Request: Sync the incarceration period end date with updates made to the latest location end date thru the Institutional Detail page, so that Household Status checks recognize the minor as no longer incarcerated.

Recommendation: (see design doc. for complete recommendations)
 Assumptions:
 1. Fields and functionalities not mentioned will not be changed.
 2. The Juvenile Probation interface's logic will not be changed with this SCR.
 3. An incarceration period should ALWAYS have an end date when/if all the detail records/locations have an end date; this may be enforced thru page logic and or database logic (e.g., database triggers).

Requirements:
 1. Add logic to Sync the PERS_PROBTN table's end date (incarceration period's end date) with the latest related end date from the PERS_PROBTN_DETL table (the location end date), each time an Online edit is made (an edit thru the page):
 a. When a user updates the 'To' field, end dating a location record, add logic to check for other locations without an end date and related to the same incarceration period (check for PERS_PROBTN_DETL records related to the same PERS_PROBTN record)
 b. Add an end date to the incarceration period when/if the last location record is end dated
 c. When a user updates the 'To' field, removing or changing a location end date, add logic to check and update the incarceration period end date (stored in the PERS_PROBTN table) only if it is the latest location end date related to the incarceration period, and all other locations are also end dated
 Tech Note: the PERS_PROBTN end date is PERS_PROBTN.PLACEMENT_END_DATE and the PERS_PROBTN_DETL tables end date is PERS_PROBTN_DETL.PLACEMENT_ACTUAL_REL_DATE

2. Update the Juvenile List page with current page mapping.

3. Update the Juvenile Detail page with current page mapping.

Outreach

Description:

Alternative

Currently a DCR is run per case after a Ticket is created.

Procedure

Description:

Operational Impact:

Estimate: 109

| | | | | | |
|---------------------------------|---|--------------------|----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 70 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 29 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before:

No Page Mapping updates were recommended for the Institutional Detail page:

After:

A new requirement #4 was added, to update the Page Mapping for the Institutional Detail page:

4. Update the Institutional Detail page with current page mapping.

2. Estimate Change:

Before:

Online ETC 1: 50

Online ETC 2: 8

Online ETC 3: 12

System Test Support ETC 1: 18

Estimate (Total): 109

After:

Online ETC 1: 55

Online ETC 2: 9

Online ETC 3: 13

System Test Support ETC 1: 20

Estimate (Total): 118

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

1. Recommendation Change:

Description-2:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-55016] Create a Monthly file for UNITFILE QA review - LA County Only.

| | | | | | |
|-----------------------------------|--------------------------|------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Karthikeyan Krishnamoorthy | SPG Status: | Approved |
| Fix Version/s: | [23.09] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 319 |
| Reporter: | Ted Anderson [X] | Regulation Reference: | | Created: | 01/19/2018 11:44 AM |
| Status: | Pending Rejection | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | John Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval: Current Design: Currently BDIW runs a script that produces a monthly txt file that is emailed to MIE who then approves the file before it is sent to ITD and load to the CRRS system.

Request: A new monthly outbound file only will be created with data identifying all DPSS aided program by unit number that is used for Quality Assurance reviews. This file will be SFTP to ITD secure server.

Recommendation: This SCR will change the manual BIDW process to an automated LRS monthly outbound file that will be SFTP automatically to an ITD ser. See attached file layout.

Outreach Description: Alternative Procedure N/A.

Description: Operational Impact: Estimate: 319

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 204 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 85 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1: Release Change: Release will change to TBD as this SCR is being Rejected. Before: 23.09 After: TBD

Content Revision Status-2:



[CA-239485] Add CalWIN counties into Interface batch property - wave 6

| | | | | | |
|-----------------------------------|-------------------------|------------------------|-------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Balakumar Murthy | SPG Status: | Approved |
| Fix Version/s: | [23.09] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 263 |
| Reporter: | Howard Suksanti | Regulation Reference: | | Created: | 01/13/2022 01:26 PM |
| Status: | Approved | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | John Pratt | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Committee: | [Other] | Funding Source ID: | |
| Consortium Review Approval: | | Approved by Committee: | 02/21/2023 | Other Agency Cross Reference: | |
| Consortium Review Approval Date: | | | | | |

Non-Committee Review:

Approved by John Pratt on 02/21/2023

Expedite Approval:

Current Design:

CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request:

Update CalSAWS Interface batch jobs to run for CalWIN County wave 6 (Sacramento, San Francisco, San Luis Obispo).

Recommendation:

Add Sacramento, San Francisco, San Luis Obispo counties into the following Interfaces. BSCR will be created to turn on Sacramento, San Francisco, San Luis Obispo counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM
11. IEVS - PVS Payment Verification System
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

Create BSCR for School Lunch Interface batch jobs for Sacramento, San Francisco, San Luis Obispo Counties.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

- 1. This SCR will create necessary folders in the Servers (lower environments and production environment)
- 2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
 - 2.1 On WDTIP Exceeding Clocks (RP02), the Inbound FTP job will be turned on to archive the inbound file. The WDTIPExceedingClocksReader job (PIXXE813) will not be turned on (Please find more detail on CA-254676)
- 3. The SCR will include the monthly MEDS AP 18 at redetermination period.
- 4. Inbound & Outbound jobs File Transfer Protocol (FTP) credential updates are not part of this SCR.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 263

| | | | | | |
|---------------------------------|---|--------------------|-----|-----------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 138 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | Conversion : | 0 | DBA : | 0 |
| Design : | 0 | Eligibility : | 0 | Fiscal : | 0 |
| Forms Test : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Network : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 100 |
| Tech Arch : | 0 | Tech ForgeRock : | 0 | Tech Ops : | 0 |
| Tech Support : | 0 | Training : | 0 | Translation : | 0 |
| Virtual Assistant : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

- 1. Release Change:
Before: 23.09
After: 23.07

Content Revision Status-2:

Content Revision Description-2:

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

- 1. Recommendation Change:
Before:
After:

End Content Revisions