

CalSAWS

DATE	Thursday, April 27, 2023
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, May 11, 2023
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X- Ref SCR
RWR	23.03.x2	CA-229002	Update MC 372 and Add MC 373	699	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Approved by Virginia Bernal - 3/2/2023	
RWR	23.03.x2	CA-251209	Add Threshold Languages to Medi-Cal NOA Generation (MC MAGI-T)	1412	CalSAWS M&E	Start Build	Client Correspondence	Correspondence/Medi-Cal/CMSP	V. Bernal approved 04/06/2023	
RWR	23.05.x1	CA-255247	Add the M40-105E Form in Template Repository and Chronic Truant NOA	778	Premise	Start Build	Client Correspondence	Correspondence		
RWR	23.03.x2	CA-258418	Add ESAP CF RE Packet in Threshold Languages	309	Premise	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui on 4/5/2023	
23.02	23.02.27	CA-256375	Operational Data changes for day1 Batch run post CalWIN Wave 2 cutover	69	CalSAWS DD&I	Start Build	Batch Operations	Other		
23.03	23.04.xx	CA-250091	Update POS (position) Records for Generic Workers to Support Wave 3 Counties Migrating from CalWIN	103	CalSAWS M&E	Start Build	Online	IVR & Contact Center/Usability	Darcy Alexander approves SCR 2/16/2023	
23.03	23.05.11	CA-254021	CER CA-250921 - eCCP single log off button	40	Other	No	Contact Center	IVR & Contact Center		
23.03	23.04.21	CA-256031	Reschedule non daily batch jobs for CalWIN wave 3 cutover weekend	45	CalSAWS M&O	Production Deployment	Batch Operations	Other	Sheryl Eppler - Approved - 04/10/2023	
23.03	23.04.22	CA-256033	CalWIN: Migrate/Enable all CalWIN wave3 batch jobs to PROD BICSuite	145	CalSAWS DD&I	Production Deployment	Batch Operations	Other	Approved by Grady on behalf of Laura on 10/03/2022	
23.03	23.04.xx	CA-256371	Documentation: Update FDD for Correspondence forms	600	Premise	Start Build	System Test	Correspondence	Agree - Karen Rapponotti 2/8/2023	
23.03	23.04.24	CA-256679	Operational Data changes for Day1 Batch run post CalWIN Wave 3 cutover	72	CalSAWS DD&I	Production Deployment	Batch Operations	Other	Sheryl Eppler - 03/30/2023	
23.03	23.05.19	CA-256818	Training: Create CFP for New CBO Release of Information (ROI) Functionality	105	Premise	Start Build	Training	Other	Approved by Lynn Bridwell on 2/24/2023	CSPM-36178, CSPM-447, CSPM-448
23.03	23.04.27	CA-256878	Update Valuable Voucher Type for CalWIN Waves 3, 4, 5 and 6	184	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Sheryl Eppler - Approved - 03/20/2023	
23.03	23.05.19	CA-256882	Training: Create CFP for the Virtual Assistant feature	55	Premise	Start Build	Training	Other	Approved by Lynn Bridwell on 2/24/2023	
23.03	23.04.xx	CA-256930	CN-25 POC - Performance Test Archiving solution	255	Change Notice	Start Build	Performance	Tech	Approved by Laura C. on 04/11	
23.03	23.04.14	CA-257097	Training: Update Clerical Support WBTs for 23.03 App Dev Changes	40	CalSAWS M&E	Start Build	Training	Other	Approved by Lynn Bridwell on 2/24/2023	

23.03	23.04.13	CA-257515	MAGI Referral Search - Remove hyperlink for 'Initiated Date' for Converted DERs	62	CalSAWS M&E	Production Deployment	CalHEERS	Medi-Cal/CMSP	Approved by Maureen Votta 03/29/23	
23.03	23.04.13	CA-258140	Restrict Wave 3 - 6 down days from San Bernardino Appt. Reschedule function	30	CalSAWS M&E	Production Deployment	Contact Center	IVR & Contact Center	Angelica Ruiz, 3/22/23	N/A
23.03	23.04.13	CA-258704	Update Bank information for San Mateo County	266	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Sheryl Eppler - Approved - 03/22/2023	CA-253594
23.03	23.04.15	CA-258910	Update FTP Password for Interfaces - (QCIS, IEVS, CDSS, CalOAR, and Horizontal Intg) April 2023	10	LRS M&O	Production Deployment	Batch Operations	MEDS		
23.03	23.05.19	CA-259201	Training: Update Clerical Support WBTs for 23.05 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/31/2023	
23.03	23.05.19	CA-259202	Training: Update General Eligibility WBTs for 23.05 App Dev Changes	85	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/31/2023	
23.03	23.05.19	CA-259208	Training: Update Foster Care WBTs for 23.05 App Dev Changes	35	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/31/2023	
23.03	23.05.01	CA-259230	Purge April Foster Care Main Payroll run (CSPMTF) for 05/01/2023 for Orange and Ventura (Wave 3)	45	CalSAWS M&E	Production Deployment	Fiscal	Fiscal/ Foster Care/Kin GAP/AAP	Sheryl Eppler - approved - 03/30/2023	
23.03	23.05.19	CA-259241	Training: Update Medi-Cal WBTs for 23.05 App Dev Changes	45	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/31/2023	
23.03	23.04.04	CA-259264	Automated CalFresh mass replacement issuance for March 2023 (Trinity)	113	CalSAWS M&E	Production Deployment	Fiscal	CalWORKs/CalFresh	Sheryl Eppler - 03/30/2023	
23.03	23.04.13	CA-259268	Update Solano County Direct Deposit Info	73	CalSAWS M&E	Production Deployment	Fiscal	Fiscal	Katrina Dillon (Solano) - Approved - 03/30/2023	CA-259183
23.03	23.04.13	CA-259393	Update NA 791 PAS Phone for Santa Barbara	41	CalSAWS M&E	Production Deployment	Client Correspondence	Other	Approved by Ignacio Lazaro on 04/04/2023	
23.03	23.05.15	CA-259564	CalSAWS Virtual Assistant Expansion - Release 6	600	Premise	Start Build	Special Project	BOTS	Approved by: Connie Buzbee - 04/10/2023	
23.03	23.04.06	CA-259620	Turn off Stale Date Batch for Siskiyou County	7	CalSAWS M&E	Production Deployment	Batch Operations	Fiscal	Seth Worthen & Kirk Hendricks (Siskiyou) - Approved - 04/06/2023	
23.05		CA-231849	Vehicle Value Adjustment for Kin-GAP	144	Premise	Start Build	Eligibility	Foster Care/Kin GAP/AAP		
23.05	23.06.01	CA-240164	DDID 2700 FDS CSC: Santa Cruz County Contact Center	305	CalSAWS DD&I	Start Build	Contact Center	IVR & Contact Center	Darcy Alexander 4/17/2023 Approves SCR	
23.05	23.06.01	CA-240165	DDID 2700 FDS CSC: Solano County Contact Center	305	CalSAWS DD&I	Start Build	Contact Center	IVR & Contact Center	Darcy Alexander 4/17/2023 Approves SCR	
23.05	23.06.01	CA-240166	DDID 2700 FDS CSC: San Diego County Contact Center	305	CalSAWS DD&I	Start Build	Contact Center	IVR & Contact Center		
23.05	23.06.01	CA-240167	DDID 2700 FDS CSC: San Mateo County Contact Center	305	CalSAWS DD&I	Production Deployment	Contact Center	IVR & Contact Center		
23.05	23.06.15	CA-245109	Turn on Batch Jobs for Medi-Cal Continuous Coverage Unwinding	299	Premise	Production Deployment	Batch/Interfaces	Medi-Cal/CMSP	Streamline approval added by Nina Butler on 02/14/2023.	CH-204424
23.05	23.06.01	CA-252068	Restrict RCC Workers to only Live Counties	244	CalSAWS M&E	No	Online	IVR & Contact Center	Darcy Alexander 3/24/2023 Approves SCR	



DATE	Thursday, April 27, 2023
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, May 11, 2023
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	23.05.x1	CA-237111	Add Threshold Languages for MAGI / NonMAGI Older Adult Expansion NOAs	975	Premise	Start Build	Client Correspondence	Correspondence	Expedited 'Start Build' Approval from Karen R., 08/30/2022	Recommendation	CH-159158
RWR	23.03.x2	CA-238291	Add Print Centrally and Print Locally buttons to MC 219	857	Premise	Start Build	Client Correspondence	Correspondence	V. Bernal approved 03/09/2023	Estimate	
RWR	23.03.x2	CA-250462	Add Available Translations for MC 239 DRA-6 to CalSAWS.	205	Premise	Start Build	Client Correspondence	Correspondence/Medi-Cal/CMSP	Approved by V. Bernal 02/09/2023	Estimate	
23.02	23.03.07	CA-246019	Update KG 1 & KG 2 forms to the latest version and Add Missing Translations of KG 2 Form to CalSAWS	248	Premise	Start Build	Client Correspondence	Correspondence	Michelle Ramos 12/19/22	Estimate	
23.03	23.04.11	CA-216862	Add Threshold languages for ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages	1246	Premise	Start Build	Client Correspondence	Correspondence	2/07/2023 Maria Arceo. 2/09/2023 Sent to Correspondence committee as FYI	Estimate	
23.03	23.04.11	CA-221914	Add Threshold languages for the Revised Notices & Forms per ACL 19-76EII	1240	Premise	Start Build	Client Correspondence	Correspondence	2/05/2023 Maria Arceo. 2/09/2023 sent to Correspondence committee as FYI	Estimate/Recommendation	
23.03	23.04.11	CA-250461	Update the current version and add Available Translations for MC 223 C to CalSAWS.	1004	Premise	Start Build	Client Correspondence	Correspondence/Medi-Cal/CMSP	Approved by V. Bernal 02/09/2023	Estimate	
23.03	23.03.31	CA-250529	Add ability to search the ForgeRock User directory when adding a user in CalSAWS	232	CalSAWS M&E	Production Deployment	Online	Security	iLazaro 02/21/2023	Recommendation	
23.03	23.04.11	CA-250653	Add Available Translations for KG 3 to CalSAWS.	107	Premise	Start Build	Client Correspondence	Correspondence/Foster Care/Kin GAP/AAP	Michelle Ramos 02/06/23	Estimate	
23.03	23.04.11	CA-251137	Add NOA Fragments in Spanish for Foster Care NOA Generation (NA-290)	403	Premise	Start Build	Client Correspondence	Correspondence/Foster Care/Kin GAP/AAP	Michelle Ramos 01/04/23	Estimate	
23.03	23.05.11	CA-253348	Task Mgmt: Track Time Spent Working Task	652	Premise	Start Build	Online	Task Management		Recommendation	
23.03		CA-254387	Insert CSC IV and CSC V in DOC_DATA	43	CalSAWS M&E	Start Build	Client Correspondence	Correspondence		Recommendation	
23.03	23.03.31	CA-255195	Begin Medi-Cal Continuous Coverage Unwinding	248	Premise	Production Deployment	CalHEERS	Medi-Cal/CMSP	Streamline approval added by Nina Butler on 02/14/2023.	Recommendation	CH-204424

23.03	23.04.14	CA-255865	Training: Update Eligibility Medi-Cal WBTs for 23.03 App Dev Changes	90	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	Estimate	
23.03	23.05.19	CA-257204	Training: Update CalWORKs WBTs for 23.01-23.03 App Dev Changes	65	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	Estimate	
23.03	23.05.19	CA-257206	Training: Update CAPI WBTs for 23.01 to 23.05 App Dev Changes	25	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	Estimate	
23.03	23.05.19	CA-257228	Training: Update Security Administration WBTs for 23.03 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 3/13/2023	Estimate	
23.03	23.04.27	CA-258728	CalSAWS Virtual Assistant Expansion - Release 5	1000	Premise	Start Build	Special Project	BOTS	Approved by: Connie Buzbee 3/27/2023	Estimate	
23.05		CA-204553	CalWORKs/RCA Adults by WTW/REP Category Dashboard	692	CalSAWS M&E	No	Reports	Management Reports		Recommendation	
23.05		CA-231865	ACL 21-141 Out of State ARC Payments	75	Premise	Start Build	Eligibility	Foster Care/Kin GAP/AAP		Estimate	
23.05		CA-233715	Update Disaster CalFresh Validation Message to Remove the End Date Value	67	CalSAWS M&E	No	Eligibility	CalWORKs/CalFresh		Recommendation	
23.05		CA-237034	Enhance Kafka Consumer architecture to run Consumers continuously	400	CalSAWS M&O	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C on 10/24/2022	Recommendation	
23.05		CA-243684	CAPI Sponsor Deeming Income and Resources Requirements	992	CalSAWS M&E	No	Eligibility	CAPI		Recommendation	
23.05	22.06.02	CA-243920	Configuring and tuning CIS Benchmark policy compliance	160	CalSAWS M&O	No	Tech Ops	Ad Hoc	Joseph Nelson - 5 April 2022	Release	Medicare & Medicaid Services (CMS)
23.05		CA-249684	Add CAPI Split Payment Functionality for Reimbursing GA/GR Benefits to Another County	1508	CalSAWS M&E	Start Build	Fiscal	CAPI		Estimate	
23.05		CA-250301	Expand Task Search	308	CalSAWS M&E	Start Build	Online	Task Management		Estimate	
23.07	23.08.xx	CA-208604	Batch Scheduling Updates for CalWIN Conversion (Wave 5)	392	CalSAWS M&E	No	Batch/Interfaces	Other	Approved by John Pratt on 03/23/2023	Estimate/Recommendation	
23.07		CA-232312	Retro Events Incorrectly Logged when Program is Open	109	CalSAWS M&E	No	Online	Medi-Cal/CMSP	Approved by Maggie Orozco 9/28/2022	Recommendation	
23.07		CA-243475	Facility Types to include in ARC Logic	274	CalSAWS M&E	Start Build	Eligibility	Foster Care/Kin GAP/AAP		Estimate/Recommendation	
23.07	23.07.21	CA-250620	Training: Update the Child Care Administration CFP CA-220693	75	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 11/22/2022	Release	
23.09		CA-235770	CW Household Members Eligible to TCF	651	CalSAWS M&E	Production Deployment	Eligibility	CalWORKs/CalFresh		Release	

CalSAWS CCB Meeting Minutes for April 27, 2023

The following questions were received

SCR #	County/Region	Question	Response
223763	Stanislaus/Region 4	The DPA266 Report identifies PACF & NACF cases for the columns/field totals. The design document does not specify how this change impacts the DPA266 report in identifying PACF & NACF cases for the columns/field totals. Therefore, please confirm that removing the "Public Assistance Indicator" field will not impact the DPA266 Report. Will any other reports be impacted by removing the "Public Assistance Indicator" field?	<p>The 'Public Assistance' indicator value shall continue to be stored in the data base for reporting purposes and shall be re-assed with the implementation of SCR CA-251869. However, CA-223763 will update the indicator logic based on the ACL 21-25 new definition of PACF (please see CA-223763 design document). For example, a CalFresh household in which one or more included members receive public assistance from any combination of public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR) and some members receive only CalFresh was formally considered a NACF Mixed HH, but under the new definition is considered a PA Mixed HH. I checked with Claudia Pinto, and she stated that we continue to generate the DPA 266 as is because the counties requested it back when the state changed from the DPA 266 to the DPA 466. Because the DPA 266 is obsolete, the understanding and agreement was that we wouldn't update or maintain the DPA 266 only generate as is. The DPA 466 does not ask for PA or NA information. The state is making some changes to the CalFresh reports based on the new definition of PA. This is being addressed with CA-251869. The state revised the following reports:</p> <ul style="list-style-type: none"> •The CalFresh Participation and Benefit Issuance Report (DFA 256) is being discontinued and replaced with the revised and renamed CalFresh Participation and Benefit Issuance Report (CF 256). •The CalFresh Monthly Caseload Movement Statistical Report (CF 296) has been revised. •The CalFresh Participants by Race/Ethnicity, Sexual Orientation and Gender Identity Federal-Only (CF 358F) has been revised. •The CalFresh Participants by Race/Ethnicity, Sexual Orientation and Gender Identity State-Only (CF 358S) has been revised.

Approvals Received	
Region	Approved
1	X
2	X
3	X
4	X
5	X
6	X

Notes
All Regions provided their approval via email prior to the CCB Meeting therefore the CCB meeting was cancelled.



[CA-229002] Update MC 372 and Add MC 373

Team Responsible:	Client Correspondence	Assignee:	Kavitha Mr	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	New Policy
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	699
Reporter:	Maggie Orozco-Vega	Regulation Reference:	MEDIL I-22-03	Created:	05/20/2021 03:56 PM
Status:	System Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Virginia Bernal - 3/2/2023				
Expedite Approval:	Approved by Karen Rapponotti on 03/15/2023				
Current Design:	The current version of the MC 372 Breast and Cervical Cancer Treatment Program (BCCTP) in the Template Repository is 09/09.				
	The MC 373 County Referral to the Breast and Cervical Cancer Treatment Program form referenced on the MEDIL I-22-03 is not available in the Template Repository.				
Request:	Per DHCS, update the MC 372 and MC 373 to the newest State versions.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the MC 372 form to the latest State version (12/2021) in the Template Repository and for auto generated renewal packets. 2. Add/Update the MC 373 to the newest State version (12/2021). 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	699				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	338	Conversion :	0	DBA :	0
Design :	85	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	32	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	190
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	6.0
Virtual Assistant :	0				



[CA-251209] Add Threshold Languages to Medi-Cal NOA Generation (MC MAGI-T)

Team Responsible:	Client Correspondence	Assignee:	Rakesh Nalluru	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Indira Ramasamy	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	1412
Reporter:	Connie Buzbee	Regulation Reference:	EAS 10-116	Created:	10/11/2022 07:24 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence, Medi-Cal/CMSF]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: V. Bernal approved 04/06/2023

Expedite Approval: By Karen J. Rapponotti on 04/06/2023

Current Design: Not all NOAs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on the translations available for other NOA fragments and the State Template.

- Request:**
1. Add Threshold language to Snippet ID 6322 - MAGI Termination (NOA Code H412T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 2. Add Threshold language to Snippet ID 6323 - MAGI Termination (NOA Code H107T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 3. Add Threshold language to Snippet ID 6324 - MAGI Termination (NOA Code H108T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 4. Add Threshold language to Snippet ID 6892 - MAGI Termination (NOA Code H410T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
 5. Add Threshold language to Snippet ID 6894 - MAGI Termination (NOA Code H401T) to CalSAWS. Languages include Arabic, Hmong, Lao
 6. Add Threshold language to Snippet ID 7052 - MAGI Termination (NOA Code H101T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 7. Add Threshold language to Snippet ID 7053 - MAGI Termination (NOA Code H102T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 8. Add Threshold language to Snippet ID 7054 - MAGI Termination (NOA Code H105T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 9. Add Threshold language to Snippet ID 7055 - MAGI Termination (NOA Code H109T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 10. Add Threshold language to Snippet ID 7067 - MAGI Termination (NOA Code H113T) to CalSAWS. Languages include Arabic, Hmong, Lao
 11. Add Threshold language to Snippet ID 7068 - MAGI Termination (NOA Code H112T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
 12. Add Threshold language to Snippet ID 7451 - MAGI Termination (NOA Code H403T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
 13. Add Threshold language to Snippet ID 7521 - MAGI Termination (NOA Code H412T) to CalSAWS. Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
 14. Add Threshold language to Snippet ID 7573 - MAGI Termination (NOA Code H418T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
 15. Add Threshold language to Snippet ID 7578 - MAGI Termination (NOA Code H423T) to CalSAWS.

- Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
16. Add Threshold language to Snippet ID 7579 - MAGI Termination (NOA Code H424T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
17. Add Threshold language to Snippet ID 7609 - MAGI Termination (NOA Code H425T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
18. Add Threshold language to Snippet ID 7784 - MAGI Termination (NOA Code H426T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
19. Add Threshold language to Snippet ID 7788 - MAGI Termination (NOA Code H427T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao

Recommendation:

Add remaining available threshold languages for the following MC MAGI - T Templates.

1. Deceased (NOA Reason Code: H106T)
2. Whereabouts Unknown (NOA Reason Code: H107T)
3. Receives SSI (NOA Reason Code: H108T)
4. MAGI Determination - Failure for Verification (NOA Reason Code: H410T)
5. MC Redetermination - Failure for Verification (NOA Reason Code: H401T)
6. Not a California Resident (NOA Reason Code: H101T)
7. Written Discontinuance (NOA Reason Code: H102T)
8. On Aid for Another Case (NOA Reason Code: H105T)
9. Stop Aid for Optional Member (NOA Reason Code: H109T)
10. Over MAGI Income Limit (NOA Reason Code: H113T)
11. Non-Payment of Premium (NOA Reason Code: H112T)
12. CATEGORICALLY INELIGIBLE (NOA Reason Code: H403T)
13. Parent/Caretaker Relative (NOA Reason Code: H412T)
14. Refused UIB Non-Compliance (NOA Reason Code: H418T)
15. Name Identity Non-Compliance (NOA Reason Code: H423T)
16. Non-Cooperation Child Non-Compliance (NOA Reason Code: H424T)
17. MAGI Termination (MC 355 Verification Not Received) (NOA Reason Code: H425T)
18. Failure to Provide Eligibility Forms (NOA Reason Code: H426T)
19. Failure to Respond (NOA Reason Code: H427T)

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 1412

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	969	Conversion :	0	DBA :	0
Design :	233	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	210
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-255247] Add the M40-105E Form in Template Repository and Chronic Truant NOA

Team Responsible:	Client Correspondence	Assignee:	Smit Shah	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:	23.05.x1	Expedite Changes:	Start Build	Estimate:	778
Reporter:	Phong Xiong	Regulation Reference:		Created:	01/16/2023 01:41 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:	03/23/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Karen Rapponotti on 3/29

Current Design: CalSAWS does not currently have the M40-105E in Template Repository.

There does not exist a NOA for the person status reason of 'Chronic Truant'.

Request: Implement the M40-105E School Attendance NOA as an auto-generated NOA and into the Template Repository.

Recommendation:

- 1.) Add the M40-105E with the NA 200 budget in Template Repository.
- 2.) Add the M40-105E with the NA 1239 SAR Budget in Template Repository.
- 3.) Add a Chronic Truant new reason fragment for the M40-105E School Attendance NOA to be generated based off EDBC.

Outreach

Description:

Alternative Procedure

Use manual Blank NOA Templates in Template Repository and copy verbiage from the M40-105E State versions.

Description:

Operational Impact:

Estimate: 778

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	388	Conversion :	0	DBA :	0
Design :	95	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	34	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	156
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	8.0
Virtual Assistant :	0				



[CA-258418] Add ESAP CF RE Packet in Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Sumaiya Parveez	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lianel Richwin	Change Type (SCR):	Enhancement
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	309
Reporter:	Lawrence Samy	Regulation Reference:		Created:	03/16/2023 11:58 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 4/5/2023				
Expedite Approval:	By Karen J. Rapponotti on 04/06/2023				
Current Design:	Currently the ESAP CF RE Packet is available in English and Spanish languages in CalSAWS for Migration counties.				
Request:	Add ESAP CF RE Packet in all threshold languages for Migration counties. Languages Include: Arabic, Armenian, Farsi, Cambodian, Chinese, Korean, Hmong, Russian, Lao, Tagalog and Vietnamese.				
Recommendation:	Add ESAP CF RE Packet in all threshold languages for Migration counties. Languages Include: Arabic, Armenian, Farsi, Cambodian, Chinese, Korean, Hmong, Russian, Lao, Tagalog and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	309				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	180	Conversion :	0	DBA :	0
Design :	45	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	84
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256375] Operational Data changes for day1 Batch run post CalWIN Wave 2 cutover

- Resolved: 02/27/2023 05:38 AM

Team Responsible:	Batch Operations	Assignee:	Romel Acosta	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Operational Enhancement
Minor Version:	23.02.27	Expedite Changes:	Start Build	Estimate:	69
Reporter:	Howard Suksanti	Regulation Reference:		Created:	02/08/2023 10:13 AM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	1787 and 1789
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval: Emergency Start Build approval from Karen Rapponotti on 2/14/2023

Current Design: When batch jobs for Wave 2 counties (Contra Costa, Tulare and Santa Clara) run for the first time in production on 2/27/2022, they might not have the correct last success dates. There are other operational items that need to be done before the batch runs for the first time for wave 2 counties

Request: Batch Operation team needs to apply the attached onetime DCRs to clean up the migration county operational related data BEFORE FIRST BATCH RUN after Wave 2 cutover.

Recommendation: Batch Operation team needs to apply the attached onetime DCRs to clean up the migration county operational related data BEFORE FIRST BATCH RUN after Wave 2 cutover.

1. Update Wave 2 Counties Batch Jobs Last Success Date to be 02/26/2023 - Refer attached Update Last Success Date_Wave2.sql
2. Contact WDTIP partner and update the control number in batch sched table for WDTIP job# PO07E829, PO43E829, PO54E829 for wave2 - Refer attached WDTIP_ControlNumber_update.sql
3. DCR to remove invalid transactions post wave 2 migration. The DCR needs to be applied before Day1 batch of Wave2 cutover - Refer attached Pending_Wave1_ICT_Transaction_Cleanup.sql
4. DCR to update control numbers for EBT interfaces for Wave 2 counties
5. DCR to update the last success date for NMS packet - refer attached SQL file DCR_TO_UPDATE_BATCH_SCHED_SCREENING_PKT.sql

Outreach

Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 69

Automated Test :	0	Batch/Interfaces :	25	Batch Operations :	15
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	5	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	24
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-250091] Update POS (position) Records for Generic Workers to Support Wave 3 Counties Migrating from CalWIN

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	103
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	09/09/2022 12:57 PM
Status:	Approved	Impact Analysis:	[Data Impact, Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[CFP/WBT, Data]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[IVR & Contact Center, Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Darcy Alexander approves SCR 2/16/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: Counties migrating to CalSAWS from CalWIN do not have a Generic Worker Position or Staff

Request: As each CalWIN Wave 3 County migrates into CalSAWS (Orange, Santa Barbara & Ventura):

- Add Phone Number and Email Address for Conversion worker staff
- Add Positions, Phone Numbers and Email Addresses, for the counties' RCC (Regional Call Center) Generic Worker Staff

Recommendation: Assumptions:

Assumption #1: The CalWIN Conversion team will create a POS table record and a STAFF_POS_ASSIGN record for each Wave 3 CalWIN County by or before Cutover B (after Cutover A). System Administered Worker code (POS.SYS_ADMIN_CODE) '03' (Batch) will be used to set the positions as administered by the project, so these workers will not be editable thru CalSAWS. The positions will be associated to Staff records created with SCR "CA-247247 Create Conversion and RCC Staff and Unit for CalWIN Migration Counties". The positions will be associated to the Units with Identifs (UNIT.UNIT_NUM_IDENTIF) '00' in each county (the units created with SCR CA-247247).

- Requirements:
1. Add an email address for each Wave 3 county's Conversion Worker Staff, using the email address from the CRFI Response. Note: These Staff records are created with SCR "CA-247247 Create Conversion and RCC Staff and Unit for CalWIN Migration Counties".
 - a. Set the email address Type as 'PR' (Primary)
 - b. Use the email address from the CRFI Response

CalSAWS > WEB PORTAL > CRFIs & CITs > CalSAWS Request for Information (CRFI) > 2023 > CRFI 23-023 CalWIN Wave 3 Counties - Project-Maintained Worker IDs> Responses
 2. Add a phone number (POS_PH_NUM/PH_NUM table records) for each Wave 3 county's Conversion Worker as the county's IVR phone number. Note: These position records must be created first; See Assumption #1.
 - a. Set the phone number Type as 'MN' (Main)
 - b. Use the county's IVR phone number:
 - i. Orange = 800-281-9799
 - ii. Santa Barbara = 866-404-4007
 - iii. Ventura = 888-472-4463

3. Add an email address for each Wave 3 county's RCC Worker Staff, using the email address from the CRFI Response. Note: These Staff records are created with SCR "CA-247247 Create Conversion and RCC Staff and Unit for CalWIN Migration Counties".
 - a. Set the email address Type as 'PR' (Primary)
 - b. Use the email address from the CRFI Response

4. Add a Position and Worker (POS & STAFF_WRKR) for each Wave 3 county's RCC Worker Staff (these are the RCC Staff records are created with SCR CA-247247) (Tech Note: STAFF_WRKR is normally created thru a trigger on the POS table)
 - a. Use the offices from the CRFI responses
 - b. System Administered Worker code = '01' (Generic Worker) (Tech Note: This is the POS.SYS_ADMIN_CODE)
 - c. Set the UNIT as the Unit with Identif '00' for each county (the UNIT created with SCR CA-247247)
 - d. Status = 'AC' (Active)
 - e. Max Case Load (POS.MAX_CASE_LOAD_QTY) = NULL (no maximum)
 - f. System Administered = 'Y' (Yes) (Tech Note: This is the POS.SYS_ADMIN_IND)
 - g. Auto Assign Indicator = Null (not specified)
 - h. POS Identif (for the front end) = '00'
 - i. Assignments Type = Null (Not Specified) (Tech Note: This is the POS.ASSIGN_TYPE_CODE)
 - j. IHSS Referral Auto Assignments = 'N' (No, the position cannot have In-Home Supportive Services (IHSS) referrals automatically assigned to it)
 - k. System Administered Indicator (POS.SYS_ADMIN_IND) = 'Y' (Yes, System Administered, the Position is not editable thru the front end)
 - l. Maximum Intake Cases = NULL (The maximum number of intake cases which should be assigned to this office position is not defined)
 - m. Type = NULL (POS.Type_Code)
 - n. Authorization Threshold = '0' (\$0.00 EDBC authorization threshold)
 - o. Section = NULL
 - p. Assign Queue Indicator = 'N'
 - q. SSI Referrals Indicator = 'N' (This Position does not receive SSI Referrals)
 - r. AGENCY_POS_XREF_IDENTIF = NULL (Note: This column captures DCFS Position identification to identify the DCFS cases)
 - s. ACTN_STEP_REQRD_IND = NULL (Note: This column captures whether the worker associated to the position must action all task action steps before the task is completed.)

5. Add a phone number for each Wave 3 county's RCC Worker as the county's IVR phone number. Note: These position records must be created first; See Assumption #1.
 - a. Set the phone number Type as 'MN' (Main)
 - b. Use the county's IVR phone number:
 - i. Orange = 800-281-9799
 - ii. Santa Barbara = 866-404-4007
 - iii. Ventura = 888-472-4463

Note: No Design Document Needed.

CRFI to determine an Office and E-mail that the Generic Workers should be associated to, for each county

N/A

**Outreach
Description:
Alternative
Procedure
Description:
Operational Impact:
Estimate:**

103

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	56	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	47
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-254021] CER CA-250921 - eCCP single log off button**

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Olivia Arnold	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.11	Expedite Changes:	No	Estimate:	40
Reporter:	Darcy Alexander	Regulation Reference:		Created:	12/16/2022 11:03 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/25/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Currently, ECCP does not allow CSC EWs to log off by clicking log off, they must reload the page before they are fully considered to log off.

Request: ECCP log-off process is confusing to CSC EWs. Unable to log off completely by clicking the log off button. Staff will have to click log off and then click the reload button to fully be logged off the eCCP.

- Recommendation:**
1. Remove the reload prompt when logging out of eCCP
 - a. Have the logout button return to the login page automatically.

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	40
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256031] Reschedule non daily batch jobs for CalWIN wave 3 cutover weekend

Team Responsible:	Batch Operations	Assignee:	Narendar Sabbani	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Data Change
Minor Version:	23.04.21	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	02/01/2023 10:43 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 04/10/2023

Expedite Approval: Karen Rapponotti on 04/10/2023

Current Design: Original: CalWIN Wave3 Counties migration into CalSAWS will commence the weekend prior to Monday, 04/24/2023

Request: As part of migration-related activities, the request is to:
1) run an abbreviated batch on Friday, 04/21/2023 to reduce the overall batch window so CalWIN Wave3 data migration can begin in the early morning of 04/23.

Recommendation: As part of migration-related activities, the request is to:
1) run an abbreviated batch on Friday, 04/21/2023 to reduce the overall batch window so CalWIN Wave3 data migration can begin in the early morning of 04/23.

Outreach

Description: NA

Alternative Procedure Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256033] CalWIN: Migrate/Enable all CalWIN wave3 batch jobs to PROD BICSuite

- Resolved: 04/18/2023 09:07 AM

Team Responsible:	Batch Operations	Assignee:	Dheeraj Malempati	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Individual Data Change
Minor Version:	23.04.22	Expedite Changes:	Production Deployment	Estimate:	145
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	02/01/2023 10:54 PM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	DD&I
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Grady on behalf of Laura on 10/03/2022				
Expedite Approval:	Karen Rapponotti on 04/10/2023				
Current Design:	CalSAWS has 45 county schedule.				
Request:	Wave3 counties batch jobs will be turned off until migration window. Run a script to turn on all CalWIN Wave3 counties jobs. Turn off the wave3 batch jobs based on wave3 counties opted-in opted out the functionality Follow up SCRs will be create to turn on other counties based on waves				
Recommendation:	Wave3 counties batch jobs will be turned off until migration window. Run a script to turn on all CalWIN Wave3 counties jobs. Turn off the wave3 batch jobs based on wave3 counties opted-in opted out the functionality Follow up SCRs will be create to turn on other counties based on waves				
Outreach Description:					
Alternative Procedure Description:	NA				
Operational Impact:					
Estimate:	145				
Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	100
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	15	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-256371] Documentation: Update FDD for Correspondence forms**

Team Responsible:	System Test	Assignee:	Pramod Dasharatha Rao	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sreekanth Kalvoju	Change Type (SCR):	Enhancement
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	600
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/08/2023 09:52 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Documentation	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Agree - Karen Rapponotti 2/8/2023				
Expedite Approval:	Karen Rapponotti 2/8/2023				
Current Design:	FDDs for forms are updated each time a form is updated.				
Request:	Update all FDDs to current design.				
Recommendation:	<p>Perform analysis of every FDD and update a new Forms Inventory spreadsheet to provide detailed documentation for forms that exist in the CalSAWS system. This spreadsheet will replace the existing FDD documents that currently exist.</p> <p>The Forms Inventory spreadsheet will be posted to the CalSAWS Web Portal with each baseline release that provide an updated listing of all forms updated since the last baseline release (including any priority or RWR releases).</p>				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	600				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	600	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256679] Operational Data changes for Day1 Batch run post CalWIN Wave 3 cutover

Team Responsible:	Batch Operations	Assignee:	Kapil Santosh	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.24	Expedite Changes:	Production Deployment	Estimate:	72
Reporter:	Kapil Santosh	Regulation Reference:		Created:	02/13/2023 11:04 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	1787 and 1789
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Sheryl Eppler - 03/30/2023

Review:**Expedite Approval:**

Emergency Production Deployment approval from Karen Rapponotti on 3/30/2023

Current Design:

When batch jobs for Wave 3 counties (Orange, Santa Barbara, Ventura) run for the first time in production on 4/24/2023, they might not have the correct last success dates. There are other operational items that need to be done before the batch runs for the first time for wave 3 counties.

Request:

Batch Operation team needs to apply the attached one time DCRs to clean up the migration county operational related data BEFORE FIRST BATCH RUN after Wave 3 cutover.

Recommendation:

Batch Operation team needs to apply the attached one time DCRs to clean up the migration county operational related data BEFORE FIRST BATCH RUN after Wave 3 cutover.

1. Update Wave 3 Counties Batch Jobs Last Success Date to be 04/23/2023
2. Contact WDTIP partner and update the control number in batch sched table for WDTIP job# PO30E829, PO42E829, PO56E829 for wave3
3. DCR to remove invalid transactions post wave 3 migration. The DCR needs to be applied before Day1 batch of Wave3 cutover
4. DCR to update control numbers for EBT interfaces for Wave 3 counties

Outreach**Description:****Alternative**

N/A

Procedure**Description:****Operational Impact:****Estimate:**

72

Automated Test :	0	Batch/Interfaces :	25	Batch Operations :	15
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	8	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	24
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256818] Training: Create CFP for New CBO Release of Information (ROI) Functionality

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	105
Reporter:	Connie Buzbee	Regulation Reference:	SCERFRA 22-524	Created:	02/16/2023 08:11 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT]	Funding Source:	Premise
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	ARPA
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CSPM-36178, CSPM-447, CSPM-448
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: This functionality does not exist currently and a CFP is required.

Request: Create a CFP for the new CBO ROI functionality in CalSAWS.

CFP to include:

1. Auto Journal
2. New ROI pages (Search and Detail)
 - How to enter a new record for a person
 - How to Remove a record entered in error.
 - How/When to update Status of a record
 - Pending
 - Approved
 - Revoked
 - Expired (System Generated)
 - What happens when the ROI Expires (Batch auto updates the record)
3. New ABCDM 229 Form
 - Located in Template Repository
 - Uploaded from BenefitsCal to Hyland (Task generated based on county set up)
4. ROI information sent via API and auto-populated on CalSAWS ROI Detail page. (Approved and Pending Statuses)

Recommendation: Create a new CFP as per instructions and upload to the LMS.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 105

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	105	Translation :	0
Virtual Assistant :	0				



[CA-256878] Update Valuable Voucher Type for CalWIN Waves 3, 4, 5 and 6

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.04.27	Expedite Changes:	Production Deployment	Estimate:	184
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/17/2023 07:43 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 03/20/2023

Expedite Approval: Karen Rapponotti - Approved - 03/20/2023

Current Design: Valuable Voucher Types are stored in the database and appear in the drop-down list for Valuable Category Voucher. When there are no Voucher Types stored for a County, the drop-down is empty.

Request: Add Valuable Voucher Types for the CalWIN Waves 3, 4, 5 and 6.

Recommendation:

1. Update the Valuable Type table to include new Valuable Types.
2. Update the Valuable Type Program table to include new mappings for Valuable Voucher types.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **184**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	94
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-256882] Training: Create CFP for the Virtual Assistant feature**

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	55
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/17/2023 09:14 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[CFP/WBT]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	Virtual Assistant
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: There is no CFP to cover the new Virtual Assistant functionality (reference CA-252905 and CA-250886).

Request: Create a CFP for Virtual Assistant.

Recommendation: Create a Virtual Assistant CFP for the LMS. Design session will determine contents of the CFP.

Outreach Description: New CFP

Alternative Procedure Description: N/A

Operational Impact: Estimate: **55**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	55	Translation :	0
Virtual Assistant :	0				

[CA-256930] CN-25 POC - Performance Test Archiving solution

Team Responsible:	Performance	Assignee:	Naveen Bhumandla	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Vivek Narayanaswamy	Change Type (SCR):	Enhancement
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	255
Reporter:	Sumeet Patil	Regulation Reference:		Created:	02/20/2023 01:29 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	Change Notice
Project Phase (SCR):	Performance	Committee:	[Tech]	Funding Source ID:	CN 25- Data Growth
Consortium Review Approval:		Approved by Committee:	04/11/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura C. on 04/11

Expedite Approval: Approved by Laura C. on 04/11

Current Design: The CalSAWS database holds all the Active and closed cases in primary CalSAWS database.

Request: Data Archiving solution is proposed to mitigate the potential Performance issues with CalSAWS dataset size growing significantly with the migration of CalWIN counties.

Recommendation:

- To measure the performance gains of Archiving solution -
- 1. Create a dataset with only Active cases in CalSAWS database limited to EDBC/Fiscal, Journal and MedsAlert tables
- 2. Execute Batch performance testing on full dataset and archived dataset.
- 3. Compare results and report performance gains.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **255**

Automated Test :	15	Batch/Interfaces :	60	Batch Operations :	80
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	60
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257097] Training: Update Clerical Support WBTs for 23.03 App Dev Changes

- Resolved: 04/13/2023 11:56 AM

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	Start Build	Estimate:	40
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/22/2023 08:52 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on 2/24/2023

Expedite Approval: Approved by Lynn Bridwell on 2/24/2023

Current Design: Clerical Support WBTs are impacted by system changes implemented with the 23.03 Production release.

Request: Clerical Support WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Clerical Support WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 030-WBT-CLE-Clerical Support-02
 a. CA-221945 - e-Application Search (replace wheelchair icon with special circumstances icon)
 b. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
 3. 030-WBT-CLE-Clerical Support-06
 a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	40	Translation :	0
Virtual Assistant :	0				



[CA-257515] MAGI Referral Search - Remove hyperlink for 'Initiated Date' for Converted DERs

- Resolved: 04/11/2023 02:41 PM

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	62
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/01/2023 09:47 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Maureen Votta 03/29/23

Expedite Approval: Expedited Approval received by Karen Rapponotti via email on 04/04/2023

Current Design: The MAGI Referral Detail page displays summary information about a MAGI DER, including hyperlinks to view the MAGI Person Detail page that displays the CalHEERS application attested data and Admin/e-verification information.

CalWIN migration will not convert all of the information for a DER; the converted DER information is primarily the DER eligibility information.

For CalWIN converted cases, the Inter-Agency Transfer page does not display the 'Initiated Date' as a hyperlink to access the MAGI Referral Detail page to view the DER details for the CalWIN converted DERs because there is not enough information in the converted DER to render the page. However, the MAGI Referral Search page does have the 'Initiated Date' hyperlink and when clicked, it throws a UEID.

Request: Update MAGI Referral Search page to not display the 'Initiated Date' as a hyperlink for the CalWIN converted DERs.

Recommendation: 1. Update the MAGI Referral Search Page to disable the 'Initiated Date' hyperlink when the DER transaction is created by a County code.

Outreach Description: Do not click 'Initiated Date' hyperlink.

Alternative Procedure Description: The Eligibility in the Converted DER is viewable from the MAGI Determination List page, and eligibility can be used in MC EDBC.

Send a new MAGI Request from the MAGI Determination List page and view the MAGI Determination returned in the MAGI Referral Search page.

Operational Impact:
Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	34	CalHEERS Test :	23
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257920] Wave 2 Santa Clara- Correct Defaults for CUST_ACTIV Category (ct54) and Type (CT56)

Team Responsible:	Conversion	Assignee:	Sarbjeeet Chana	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sarbjeeet Chana	Change Type (SCR):	Data Change
Minor Version:	23.04.25	Expedite Changes:	Production Deployment	Estimate:	35
Reporter:	Noel Salas	Regulation Reference:		Created:	03/08/2023 09:59 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Cristy Sharma	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	INC0084071
Consortium Review Approval Date:					

Non-Committee Review: Approved by Cristy Sharma 4/11/2023

Expedite Approval: Approved by Cristy Sharma on 4/11/2023

Current Design: During ES_PGM Mapping done for all counties. The Consortium and Gainwell SME's mapped County Specific values to the best closest match. Original mapping for the items in question is attached under "Request Tab" on excel spreadsheet screenshot.

Request: This marked items in the RDB incorrectly for when they are selecting them for these specific activities. Santa Clara was provided mapping after this was complete, just prior to go-live so no opportunity to make changes prior. The request is to UPDATE the values above to a CUST_ACTIVE.CAT_CODE OF 'WP' and CUST_ACTIV.TYPE_CODE OF '31'

These were auto defaulted to a CFET category which is not correct. They would also like updates to 9 other items that are included in the spreadsheet. These updates would be for the historical items that converted in.

They would like this done across the board for the RT/CT mapping for their County Specific items, and the Current production items.

Recommendation: Make updates as requested - Change the TYPE_CODE and CAT_CODE as per the attached document INC0084701_ES_PGM CT56 corrections.docx

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 35

Proceed with case by adding new Customer Activites as user can't update the record from application.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	10	DBA :	0
Design :	10	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258140] Restrict Wave 3 - 6 down days from San Bernardino Appt. Reschedule function

- Resolved: 04/13/2023 05:52 PM

Team Responsible:	Contact Center	Assignee:	Raji Sanuvala	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/13/2023 02:40 PM
Status:	In Production	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	N/A
Consortium Review Approval Date:					
Non-Committee Review:	Angelica Ruiz, 3/22/23				
Expedite Approval:	Karen Rapponotti, 4/11/2023				
Current Design:	The San Bernardino County IVR allows customers to reschedule their appointment in the current month for another day of the same month.				
Request:	Exclude all CalSAWS down days due to the CalWIN migration waves.				
Recommendation:	<ul style="list-style-type: none"> 1) Exclude Down Days from Appointment Reschedule function <ul style="list-style-type: none"> a) Exclude 4/21/23, and 4/24/23 for Wave 3 b) Exclude 6/30/23 and 7/3/23 for Wave 4 c) Exclude 9/1/23 and 9/4/23 for Wave 5 d) Exclude 10/27/23 and 10/30/23 for Wave 6 				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	30
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-258704] Update Bank information for San Mateo County

- Resolved: 04/13/2023 02:49 PM

Team Responsible:	Fiscal	Assignee:	Nick Pasin	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	266
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/22/2023 08:46 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-253594
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 03/22/2023

Expedite Approval: Karen Rapponotti - Approved - 03/22/2023

Current Design: San Mateo County uses 'Union Bank'.

- San Mateo (Direct Deposit, Paid Warrant File and Positive Pay File)

Request: 'Union Bank' is changing to 'U.S. Bank', and will be updating the County Bank Routing Numbers and Account Numbers around 05/30/2023.

Recommendation:

- (1) Update Direct Deposit Interface Info. Please refer to 'San Mateo NACHA Info.xlsx'.
- (2) Update Bank Routing Number and Account Number for Positive Pay interface.
- (3) Update Positive Pay Writer to send blank value for issued or "V" for void. Please see 'US Bank Account-Recon-Input-File-Specs_Positive Pay_145.pdf'.

Note: This update will not impact existing counties using U.S. Bank - Sutter, Santa Cruz, and Yolo. The system will continue to use "O" for issued and "V" for void.

- (4) Conduct Interface Partner Testing for San Mateo County

NOTE: San Mateo has opted-out of Rush Warrant printing.

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: **266**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	173
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	68
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258910] Update FTP Password for Interfaces - (QCIS, IEVS, CDSS, CalOAR, and Horizontal Intg) April 2023

- Resolved: 04/17/2023 02:35 PM

Team Responsible:	Batch Operations	Assignee:	Nicholas Sturges	SPG Status:	Pending
Fix Version/s:	[23.03]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.15	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	03/24/2023 10:56 AM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Grady approved behalf of Laura on 04/11/2023

Current Design: As per current password policy, below interfaces password is getting expired soon.
QCIS,
IEVS,
CDSS,
CalOAR)

Request: Below interfaces password needs to be updated
QCIS,
IEVS,
CDSS,
CalOAR)

Recommendation: Below interfaces password needs to be updated
QCIS,
IEVS,
CDSS,
CalOAR)

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Update FTP Password for Interfaces - (QCIS, IEVS, CDSS, CalOAR)

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-259201] Training: Update Clerical Support WBTs for 23.05 App Dev Changes

- Resolved: 04/17/2023 01:14 PM

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/29/2023 04:19 PM
Status:	Rejected	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/31/2023

Expedite Approval: Approved by Karen Rapponotti on 3/31/2023

Current Design: Clerical Support WBTs are impacted by system changes implemented with the 23.05 Production release.

Request: Clerical Support WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

Recommendation: Update the following Clerical Support WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 030-WBT-CLE-Clerical Support-07 - Employment Services Clerical Pending Assessment
 CA-231495: Employment Services Workload Inventory (display an Imaging icon)

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	15	Translation :	0
Virtual Assistant :	0				



[CA-259202] Training: Update General Eligibility WBTs for 23.05 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	85
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/29/2023 04:33 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/31/2023

Expedite Approval: Approved by Karen Rapponotti on 3/31/2023

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 23.05 Production release.

Request: General Eligibility WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

Recommendation: Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01
 - a. CA-231495: Eligibility Workload Inventory (display an Imaging icon)
2. 040-WBT-ELA-Eligibility General-05
 - a. CA-231495: Eligibility Workload Inventory (display an Imaging icon)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-239472 (Case Summary Page - Remove yellow banner)
3. 040-WBT-ELA-Eligibility General-06
 - a. CA-214038 (Add the "Images" button.)
4. 040-WBT-ELA-Eligibility General-07
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-239472 (Case Summary Page - Remove yellow banner)
5. 040-WBT-ELA-Eligibility General-08
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-217791 (Add Issuance Method Detail button.)
6. 040-WBT-ELA-Eligibility General-09-A
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
7. 040-WBT-ELA-Eligibility General-09-B
 - a. CA-214038 (Add the "Images" button.)
 - b. c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-239472 (Case Summary Page - Remove yellow banner)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact Estimate: 85

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	85	Translation :	0
Virtual Assistant :	0				



[CA-259208] Training: Update Foster Care WBTs for 23.05 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	35
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/29/2023 05:15 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/31/2023

Expedite Approval: Approved by Karen Rapponotti on 3/31/2023

Current Design: Foster Care WBTs are impacted by system changes implemented with the 23.05 Production release.

Request: Foster Care WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

Recommendation: Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 048-WBT-ELE-Eligibility Foster Care-01-A
 - a. CA-231495: Eligibility Workload Inventory (add Imaging icon)
2. 048-WBT-ELE-Eligibility Foster Care-01-B
 - a. CA-231495: Eligibility Workload Inventory (add Imaging icon)
3. 048-WBT-ELE-Eligibility Foster Care-02-A
 - a. CA-231495: Eligibility Workload Inventory (add Imaging icon)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	35	Translation :	0
Virtual Assistant :	0				



[CA-259230] Purge April Foster Care Main Payroll run (CSPMTF) for 05/01/2023 for Orange and Ventura (Wave 3)

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.01	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/30/2023 06:40 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal, Foster Care/ Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Sheryl Eppler - approved - 03/30/2023				
Expedite Approval:	Approved by Karen Rapponotti on 03/30/2023				
Current Design:	In CalSAWS Foster Care Main Payroll runs on the first business day of the month, for the previous Benefit Month. (Example: March 1, 2023 CalSAWS would create the February 2023 Benefit Month Foster Care Issuances). Wave 3 CalWIN counties (Orange and Ventura) ran their April 2023 Foster Care Main Payroll at the end of April 2023.				
Request:	For Orange and Ventura counties, purge the April 2023 Foster Care Main Payroll batch scheduled to run 05/01/2023.				
Recommendation:	For Orange and Ventura County, purge the April 2023 Foster Care Main Payroll batch scheduled to run 05/01/2023.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	45				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-259241] Training: Update Medi-Cal WBTs for 23.05 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/30/2023 09:00 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/31/2023

Expedite Approval: Approved by Karen Rapponotti on 3/31/2023

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 23.05 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

Recommendation: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 a. CA-250530: MAGI Person Detail (Add new Tabs E-Verification and Admin Verified)
 b. CA-207127: Message Center (Add snooze Icon)
 2. 052-WBT-ELG-Eligibility Medi-Cal-02 - B
 a. CA-207127: Message Center (Add snooze Icon)
 3. 052-WBT-ELG-Eligibility Medi-Cal-06
 a. CA-207127: Message Center (Add snooze Icon)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	45	Translation :	0
Virtual Assistant :	0				



[CA-259264] Automated CalFresh mass replacement issuance for March 2023 (Trinity)

- Resolved: 04/04/2023 04:42 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	23.04.04	Expedite Changes:	Production Deployment	Estimate:	113
Reporter:	Sidhant Garg	Regulation Reference:	CA Mass Replacement Waiver Approval-- Trinity_03302023	Created:	03/30/2023 11:46 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Sheryl Eppler - 03/30/2023				
Expedite Approval:	Approved by Karen Rapponotti on 03/30/2023				
Current Design:	The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.				
Request:	Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace a percentage of March 2023 CalFresh benefits for the impacted households in " Trinity " County.				
Recommendation:	<p>Turn on the CalFresh Mass Replacement Batch on 04/04/2023.</p> <p>Do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for Regular CalFresh Benefits.</p> <ol style="list-style-type: none"> Counties Trinity: 96024,96041, 96048, 96052, 96091, and 96093 Program : CalFresh Percent: 60% Effective Month : March 2023 Type Code: Other Begin Date : 03/01/2023 End Date : 03/10/2023 Availability Date : 03/10/2023 Description : Replacement Benefits issued on 04/04/2023 due to power outages for regular CalFresh Benefits. <p>Note: In addition to the list, the Replacement benefits will also show up on the:</p> <ul style="list-style-type: none"> - CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report - Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report - No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits. 				
Outreach Description:	<p>A list of replaced CalFresh issuances will be sent to " Trinity " County.</p> <p>The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-259264</p>				

Alternative Procedure Manually issue replacement CF Benefits

Description:

Operational Impact:

Estimate: 113

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	74
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-259268] Update Solano County Direct Deposit Info

- Resolved: 04/13/2023 03:29 PM

Team Responsible:	Fiscal	Assignee:	Eric Wu	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	73
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/30/2023 12:08 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	CA-259183
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Katrina Dillon (Solano) - Approved - 03/30/2023

Expedite Approval: Approved by Karen Rapponotti on 03/30/2023

Current Design: The Info for Solano County provided in CRFI 19-039 has changed

Request: Update Solano County Direct Deposit information.

Recommendation:

1. Update Solano County Daily and Monthly Direct Deposit writes information as follows:
IMMEDIATE_DESTINATION should be '0091000019'.
REFERENCE_CODE should be spaces.
ORIGINATING_DFI_IDENTIFICATION should be '09100001'
2. Update Solano County Direct Deposit Reader info as follows:
INBOUND_IMMEDIATE_ORIGIN should be '0091000019'

Outreach Description: Interface Testing of Direct Deposit file with County.

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **73**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	49
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	19
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

[CA-259393] Update NA 791 PAS Phone for Santa Barbara

- Resolved: 04/12/2023 11:54 AM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Individual Data Change
Minor Version:	23.04.13	Expedite Changes:	Production Deployment	Estimate:	41
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	04/03/2023 02:55 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Ignacio Lazaro on 04/04/2023				
Expedite Approval:	Approved by Karen J. Rapponotti on 04/03/2023				
Current Design:	CA-236175 added PAS Phone numbers for all counties.				
Request:	Santa Barbara has requested to change their PAS Phone (formerly 805-346-7227) to 805-346-7127.				
Recommendation:	Update Santa Barbara County's PAS Primary Phone Number from 805-346-7227 to 805-346-7127. Technical Note: PAS Phone Number to be updated is the PRIMARY_PH_NUM in DOC_DATA table Note: This value is used by both the NOA and Batch generated Form versions. Regression testing required for both.				
Outreach Description:	N/A				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	41				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-259564] CalSAWS Virtual Assistant Expansion - Release 6**

Team Responsible:	Special Project	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sarah Cordano	Change Type (SCR):	Enhancement
Minor Version:	23.05.15	Expedite Changes:	Start Build	Estimate:	600
Reporter:	Alexa Kideys	Regulation Reference:		Created:	04/05/2023 04:36 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by: Connie Buzbee - 04/10/2023

Expedite Approval: Approved by Karen Rapponotti 4/7/2023

Current Design: The Virtual Assistant was implemented with CA-258728. County staff have the ability to access the BOT content online.

Request: Implement the sixth release of the BOT to add additional content for county staff access.

Recommendation: In Release 6 of the CalSAWS VA, we will release additional UCs and main menus within the VA. This release will include 14 new use cases and 2 new main menus.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	600	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-259620] Turn off Stale Date Batch for Siskiyou County

- Resolved: 04/06/2023 02:58 PM

Team Responsible:	Batch Operations	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.04.06	Expedite Changes:	Production Deployment	Estimate:	7
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/06/2023 10:33 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Seth Worthen & Kirk Hendricks (Siskiyou) - Approved - 04/06/2023

Expedite Approval: Karen Rapponotti - Approved - 04/06/2023

Current Design: Siskiyou County's Paid Warrant file has been failing due to a missing trailer record. If Warrants are not updated to 'Paid', they are erroneously Cancelled/Stale Dated.

Request: Siskiyou County would like to turn off the Stale Date batch until the Paid Warrant file can be fixed and caught up.

Recommendation: Siskiyou County:
Turn off the Stale Date batch job.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	2
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-231849] Vehicle Value Adjustment for Kin-GAP

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Paul Galloway	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	144
Reporter:	Ignacio Lazaro	Regulation Reference:	CRPC 2248	Created:	08/04/2021 01:54 PM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Project Phase (SCR):	Production	Approved by	03/17/2023	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson 2/24/2023

Current Design: KG EDBC uses the same vehicle value limit as California Work Opportunity and Responsibility to Kids (CalWORKs) and related programs.

Request: When the vehicle value limit for CalWORKs increased recently, a Consortium Request for Policy Clarification (CRPC) was submitted see if it was correct to also apply the change to KG. The reply in CRPC #2248 stated that KG should follow FC regulations and use the same values as FC.

KG should follow FC regulations and use the FC motor vehicle disregard amount for FC rather than the CW amount.

Recommendation:

1. Update KG EDBC to use the FC motor vehicle disregard amount.
2. Remove KG from the CW/CF rule that excludes Motor Vehicles from EDBC results if they are below the CW limit amount.
3. Update KG EDBC motor vehicle calculation automated regression test script(s).

(See attached design document)

Outreach

Description:

Alternative

Procedure

Description:

Calculate the benefit manually and override the EDBC result

Operational Impact:

Estimate: 144

Automated Test :	6	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	88	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	35
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-240164] DDID 2700 FDS CSC: Santa Cruz County Contact Center

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.06.01	Expedite Changes:	Start Build	Estimate:	305
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:39 PM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Contact Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Darcy Alexander 4/17/2023 Approves SCR

Expedite Approval: Karen J. Rapponotti, 3/7/2023

Current Design: Santa Cruz county maintains their own contact center solution

Request: Build out an Amazon Connect Contact Center for Santa Cruz County

- Recommendation:**
1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240164 – Santa Cruz County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240164 – Santa Cruz County Verbiage.xlsx) for details
 - d. Build new Continuing Queues
 - i. See attached Exit Reasons Excel sheet (CA-240164 – Santa Cruz County Exit Reasons.xlsx) for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached Quick Connects Excel sheet (CA-240164 – Santa Cruz County Quick Connects.xlsx) for details.
 - g. Holiday Dates
 - i. Upload County Holidays to the Holiday DynamoDB
 - h. Office Hours and Location
 - i. Upload County Zip Codes to the Office DynamoDB
 - ii. See the Zip Codes Excel sheet (CA-240164 – Santa Cruz County Zip Codes) for details
 - i. Upload Agents
 2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 44 as a CalSAWS county
 - i. See attached Call Flow (CA-240164 - Wave 4 RCC Call Flow.pdf) for details
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for County 44
 3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
 4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics

- i. Integrate Amazon Connect Instance with eGain Analytics
- ii. Set Service Level Agreement Threshold

**Outreach
Description:**

County Model Office will start on 6/5

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 305

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	305	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-240165] DDID 2700 FDS CSC: Solano County Contact Center

Team Responsible:	Contact Center	Assignee:	Raji Sanuvala	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.06.01	Expedite Changes:	Start Build	Estimate:	305
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:42 PM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	Yes
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[IVR & Contact Center]	Funding Source ID:	Contact Center
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Darcy Alexander 4/17/2023 Approves SCR

Expedite Approval: Karen J. Rapponotti, 3/7/2023

Current Design: Solano county maintains and operates their own contact center

Request: Build out an Amazon Connect Contact Center for Solano County

- Recommendation:**
1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240165 – Solano County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240165 – Solano County Verbiage.xlsx) for details
 - d. Build new Continuing Queues
 - i. See attached Exit Reasons Excel sheet (CA-240165 – Solano County Exit Reasons.xlsx) for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached Quick Connects Excel sheet (CA-240165 – Solano County Quick Connects.xlsx) for details.
 - g. Holiday Dates
 - i. Upload County Holidays to the Holiday DynamoDB
 - h. Office Hours and Location
 - i. Upload County Zip Codes to the Office DynamoDB
 - ii. See the Zip Codes Excel sheet (CA-240165 – Solano County Zip Codes) for details
 - i. Upload Agents
 2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 48 as a CalSAWS county
 - i. See attached Call Flow (CA-240165 – Solano County RCC Call Flow.pdf) for details
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for County 48
 3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
 4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics

- i. Integrate Amazon Connect Instance with eGain Analytics
- ii. Set Service Level Agreement Threshold

**Outreach
Description:**

Model office begins on 6/5

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 305

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	305	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-240166] DDID 2700 FDS CSC: San Diego County Contact Center

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.06.01	Expedite Changes:	Start Build	Estimate:	305
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:43 PM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[IVR & Contact Center]	Funding Source ID:	Contact Center
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti, 3/7/2023

Current Design: San Diego county offers a self service IVR through Access CalWIN

Request: Migrate San Diego county Self Service IVR to the CalSAWS Contact Center solution

Recommendation:

1. Self-Service only IVR
 - a. Claim two new phone numbers for inbound calls.
 - i. One phone number will be for English callers, and a second one will be for Spanish callers.
 - ii. County is responsible for forwarding callers from their contract center solution.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240166 – San Diego County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240166 – San Diego County Verbiage.xlsx) for details
 - d. Set their Hours of Operation for Inbound Calls
 - i. Hours of Operation will be set to 24/7 for self-service calls.
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 37 as a CalSAWS county
 - i. See attached Call Flow (CA-240166 – San Diego County RCC Call Flow.pdf) for details
 - b. Set RCC Hours of Operation
 - i. After hour calls will be sent to Voicemail
 - c. Create new Voicemail box
 - d. Build new RCC Queues
 - e. Upload RCC Agents
 - f. Create a Generic Worker for County 37
3. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics
 - ii. Set Service Level Agreement Threshold

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 305

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	305	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-240167] DDID 2700 FDS CSC: San Mateo County Contact Center

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Pending
Fix Version/s:	[23.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.06.01	Expedite Changes:	Production Deployment	Estimate:	305
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:47 PM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Contact Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

- Review:**
- Expedite Approval:** Karen J. Rapponotti, 3/7/2023
- Current Design:** San Mateo county maintains and operates their own contact center
- Request:** Build out an Amazon Connect Contact Center for San Mateo County
- Recommendation:**
1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number, 800-223-8383, will be pointed to this number.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240167 – San Mateo County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240167 – San Mateo County Verbiage.xlsx) for details
 - d. Build new Continuing Queues
 - i. See attached Exit Reasons Excel sheet (CA-240167 – San Mateo County Exit Reasons.xlsx) for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached Quick Connects Excel sheet (CA-240167 – San Mateo County Quick Connects.xlsx) for details.
 - g. Holiday Dates
 - i. Upload County Holidays to the Holiday DynamoDB
 - h. Upload Agents
 2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 41 as a CalSAWS county
 - i. See attached Call Flow (CA-240167 - Wave 4 RCC Call Flow.pdf) for details
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for County 41
 3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
 4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics

ii. Set Service Level Agreement Threshold

**Outreach
Description:**

Model Office begins on 6/5

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 305

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	305	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-245109] Turn on Batch Jobs for Medi-Cal Continuous Coverage Unwinding

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	New Policy
Minor Version:	23.06.15	Expedite Changes:	Production Deployment	Estimate:	299
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 20-06; MEDIL I 23-02	Created:	05/03/2022 10:39 AM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-204424
Consortium Review Approval Date:					

Non-Committee Review: Streamline approval added by Nina Butler on 02/14/2023.

Expedite Approval: Expedited Approval received from Karen Rapponotti via email on 04/04/2023

Current Design: The following batch jobs were turned off with CIV-106679 | CA-214393 in minor release on 03/17/2020 due to the Public Health Emergency (PHE).

- MAGI RE Negative Action Job (PB00CH204)
- Non-MAGI RE Negative Action Job (PB00E182)

LRS/CalSAWS only:

- Failure to Provide FFY turning age 26 packet (PB00E1302)
- Failure to Provide MC 176 (PB19E425)
- MC Citizenship Interim Verification Due (PB19E438)
- MC SSN Verification Due (PB00E176)
- MC Controlled Form - MC 194 Verification Due (PB19E429)

The Failure to Provide FFY turning age 26 packet (PB00E1302) checks if the FFY packet is still in sent status and does not check if a Medi-Cal Reminder Notice has been sent.

The Failure to Provide FFY Turning Age 26 Packet (PB00E1302) job discontinues the FFY for Reason of 'Failure to Complete Determination'.

In release 20.03 (on 3/22/2020), with CA-207374, the following two batch jobs were changed from county-specific jobs (the '19' in the job names) to all-county or '00' jobs for DDID 1110.

- Failure to Provide MC 176 (PB19E425 was updated to PB00E425)
- MC Citizenship Interim Verification Due (PB19E438 was updated to PB00E438)

The following batch job was turned off with CA-218270 in minor release on 08/10/2020 due to PHE:

- Batch MAGI Sweep job for Turning Age 26 (PB00CH115)
- Batch EDBC Sweep job for Turning Age 26 (PB00E252)

C4-106763 turned the discontinuance batch job for CMSP beneficiaries (PB00E147) in C-IV in minor release on 3/26/2020 due to COVID-19. CA-207235 migrated the C-IV CSMP batch job to CalSAWS in release 20.03. At the time, there were no CMSP cases in CalSAWS so the job did not process any cases. The job was never turned on when C-IV migrated into CalSAWS due to the PHE.

CA-240817 turned off the MAGI/Mixed RE Negative Action EDBC Sweep (PB00E121) because it was running long and not expected to pick up any records anyway since MAGI RE Negative Action Job (PB00CH204) is turned off due to PHE. CA-238410 defect must go in with this SCR (CA-214453) to performance tune PB00E121 when PB00E121 is turned back on.

CA-209184 added a "Working Disabled End of Unemployment" Batch Sweep to production in 23.03 but due to the PHE, this batch job is turned off.

CA-109415 turned off the Auto-Rescind batch (PB00E155) in Release

The system added a Read-Only reason to Batch EDBC to protect Medi-Cal beneficiaries from having an adverse action during the PHE Protection for non-allowable reasons. 'Failure to Complete Determination' is not an allowable Discontinuance reason so the EDBC will be saved as Read-Only for the PHE protection if an EDBC results in a Discontinuance for this reason.

Request:

Per MEDIL 23-02, DHCS instructed SAWS to unwind the Continuous Coverage of Medi-Cal provided during the PHE. This was formerly referred to as PHE Unwinding. It is now referred to as Continuous Coverage Unwinding (CCU). Beginning 04/01/2023, SAWS can start the CCU for Medi-Cal programs with RE Due Date 06/30/2023 and Discontinuances may begin 07/01/2023. New Medi-Cal beneficiaries with applications on or after 04/01/2023 are not protected by Batch PHE protections.

1. DHCS instructions allow SAWS to turn only the following auto-discontinuance batches for Medi-Cal:
 - MAGI RE Negative Action Job (PB00CH204)
 - Non-MAGI RE Negative Action Job (PB00E182)
 - CMSP Discontinuance Job (PB00E147)
 - MC Citizenship Interim Verification Due (PB19E438)
 - MC SSN Verification Due (PB00E176)
 - MC Controlled Form - MC 194 Verification Due (PB19E429)
2. LA County only:
 - Failure to Provide FFY turning age 26 packet (PB00E1302)
3. Update the PHE Protection Read-Only reason in Batch EDBC to include 'Failure to Complete Determination' as an allowable Medi-Cal Discontinuance Reason through Batch starting in the PHE Unwinding Start Month. PHE Unwinding Start Month is currently 07/2023 benefit month or later.
4. Update the Failure to Provide FFY turning age 26 packet (PB00E1302) to check if at least two MC Reminder Notice (CSF 164) has been sent out in addition to the FFY packet being in Sent status.
5. Turn on the Working Disabled End of Unemployment Batch Sweep.
6. Address the performance issue with MAGI/Mixed RE Negative Action EDBC Sweep (PB00E121) mentioned in defect CA-238410.

Note: CA-255097 will stop the ongoing, monthly DCR that creates journals due to PHE. and the ongoing, monthly DCR that completes and resets the RE due to PHE.

Recommendation:

1. Turn On the following batches:
 - MAGI RE Negative Action Job (PB00CH204)
 - MAGI/Mixed RE Negative Action EDBC Sweep Job (PB00E121)
 - Non-MAGI RE Negative Action Job (PB00E182)
 - Failure to Provide FFY turning age 26 packet (PB00E1302)
 - CMSP Discontinuance Job (PB00E147)
 - Working Disabled End of Unemployment Batch Sweep (PB00E265)
 - MC Citizenship Interim Verification Due (PB19E438)
 - MC SSN Verification Due (PB00E176)
 - MC Controlled Form - MC 194 Verification Due (PB19E429)
- a. Performance tune MAGI/Mixed RE Negative Action EDBC Sweep Job (PB00E121)

Update the batch Last_Success_Date to 05/18/2023 since these batches last ran in March of 2020.

2. Add 'Failure to Complete Determination' as an allowable Discontinuance reason for Batch PHE Protection effective PHE Unwinding Start Month.

Note: PHE Unwinding Start Month is defined as the first allowable benefit month where an on-going Medi-Cal program may no longer be protected by PHE protections. PHE Unwinding Start Month is 07/2023.

3. Update the Failure to Provide FFY turning age 26 packet (PB00E1302) batch trigger to check at least two MC Reminder Notices were generated in addition to the Former Foster Youth Packet prior to discontinuing for Failure to Provide.

This is a JIRA-only Design

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

299

Automated Test :	0	Batch/Interfaces :	97	Batch Operations :	6
BenefitsCal :	0	CalHEERS :	7	CalHEERS Test :	130
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	10	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	12	Reports :	5	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-252068] Restrict RCC Workers to only Live Counties

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.01	Expedite Changes:	No	Estimate:	244
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/31/2022 04:19 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Darcy Alexander 3/24/2023 Approves SCR

Expedite Approval:
Current Design:

An RCC Worker has two pathways to access a county outside of their home county in order to assist their Subscriber Counties. There is a county dropdown on the homepage or the IVR can change the county when a call comes in for another county.

Request: Only allow RCC workers to access counties that are live in the CalSAWS system.

Recommendation:

- (see design doc. for complete recommendations)
1. Update the Homepage to show a validation message, if an RCC user chooses a county that is not live in the CalSAWS system.
 2. Update the Call Log Detail page to display a validation message, if the IVR attempts to navigate the user to the page, for a county that is not live in CalSAWS.
 3. Update the Person Search page to display a validation message, if the IVR attempts to navigate the user to the page, for a county that is not live in CalSAWS.
 4. Update the New Person Search page to display a validation message, if the IVR attempts to navigate the user to the page, for a county that is not live in CalSAWS.
 5. Remove cases that exist in counties that are not yet live in CalSAWS.
 6. Create a CIT listing removed cases and the contact information for them

Outreach Description: CIT with Customer Contact Information for Deleted Cases

Alternative Procedure Description: Do not create a case for a county that is not live in the CalSAWS system.

Operational Impact:

Estimate: **244**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	18
Network :	0	Online :	151	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	55
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0



[CA-252332] Design - High Availability: Automatic Switch over from Primary to Standby database.

Team Responsible:	Tech Arch	Assignee:	Sumeet Patil	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.xx	Expedite Changes:	Start Build	Estimate:	320
Reporter:	Sumeet Patil	Regulation Reference:		Created:	11/03/2022 10:37 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	Change Notice
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	CN 25 - HA and DR API Gateway to DR East
Consortium Review Approval:		Approved by Committee:	04/06/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady H. on behalf of Laura C. on 4/6/2023

Expedite Approval: Approved by Grady H. on behalf of Laura C. on 4/6/2023

Current Design: CalSAWS core, APIs, Contact Center and other applications connect to Primary database in production. In case of unpanned outages, the Switch over from Primary database to Stand by database requires manual updates to the application/API configuration files, deployments and restarts of the server.

Request: High Availability

Recommendation:

1. Evaluate automatic or efficient switch over options from Primary database to Standby database.
2. Identify the impact and updates required to CalSAWS applications.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: **320**

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	20
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	40
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	60	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	80	Tech ForgeRock :	0	Tech Ops :	40
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-256969] Qlik Sense and NPrinting Major Version Upgrade

Team Responsible:	Analytics	Assignee:	Russell Golden	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Russell Golden	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.xx	Expedite Changes:	Start Build	Estimate:	770
Reporter:	Russell Golden	Regulation Reference:		Created:	02/21/2023 10:13 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by David Bruhn on behalf of Laura Chavez on 3/15/2023

Current Design: Current versions of Qlik Sense and NPrinting in production are both May 2021 (Qlik 14.20.06, NPrinting 21.14.9.0).

Request: Update the versions of both systems to maintain currency and support from the vendor.

Recommendation: Update Qlik Sense to the November 2022 version (14.97.7), and NPrinting to the most recent version of May 2022 (22.15.11).

Perform full administrative and developer testing, a sampling of reports/dashboard regression, and performance testing.

Outreach

Description:

Alternative Procedure Description: There is no alternative to updating the environments if we wish to maintain support from the software vendor.

Operational Impact:

Estimate: **770**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	480
Release Communication Support :	0	Reports :	0	Reports Test :	240
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	40
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-253605] Task Mgmt: Update Dashboard for Task Mgmt - Part 2

Team Responsible:	Reports	Assignee:	Deva Shanmugam	SPG Status:	Approved
Fix Version/s:	[23.06]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	23.06.29	Expedite Changes:	No	Estimate:	1962
Reporter:	Thao Ta	Regulation Reference:		Created:	12/08/2022 09:46 AM
Status:	In Development	Impact Analysis:	[ETL]	Outreach Required:	No
Policy/Design Consortium Contact:	Dennis Kong	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Management Reports]	Funding Source ID:	County Data API Enhancements
Consortium Review Approval:		Approved by Committee:	04/06/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

1. The Task Management Dashboard is missing the following functionality:
 - a. Unable to identify Expedited Service and Immediate Need related tasks.
 - b. Does not include Month, Day, Week parameters on all sheets.
 - c. Does not include all organization level parameters on all the sheets.
 - d. Does not have a widget related to task statuses.
 - e. Does not provide an easy way to identify tasks that are coming due.
 - f. Does not have statistics on tasks completed before or after due date.
 - g. Does not provide an easy way to compare side-by-side the processing time of tasks for workers, units, offices, and divisions.
2. The Task Management Dashboard has inconsistent functionality between its sheets.

Request:

1. Add Expedited Service and Immediate Need information.
2. All tasks should be filterable by day, week, month.
3. All tasks should be filterable by all organization levels.
4. Provide counts and listing of tasks in Expired status by day, week, and month.
5. Provide counts and listing of tasks in Void status by day, week, and month.
6. Provide counts of tasks by task status: Assigned/In Process, Assigned, Completed, Expired, In Process, Void and any other statuses in the database including blank/other.
7. Provide individual counts for all task status types.
8. Provide counts and list of programs for tasks due in the current month.
9. Provide counts and lists of programs for tasks due in the following month.
10. Provide counts of tasks completed before due date and counts of tasks completed after due date.
11. Enable side-by-side comparison by worker, unit, office, and division for average days to complete a task.
12. Provide average transaction time by task category, task type, worker, unit, office, division, and department.
13. Update inconsistent functionality throughout the dashboard.

Recommendation:

1. Historical Task Management Updates:
 - a. Add a Task Status Date parameter. This will replace the existing Month parameter.
 - b. Add a Task Type parameter. This can be used to filter the base population to those tasks created from an Expedited Service or Immediate Need automated action.
 - c. Rename the existing 'Bank Number' parameter to 'Bank'.
 - d. Add a new widget and case list which shows the count of tasks in each status by month, week, and day.
 - e. Update the Task Assign Date column on all case lists to match the Assign Date value on the Task Detail page. Currently the column displays the assign date if the task is Assigned or In Process or the Close Date if the task is Completed, Expired or Void.
 - f. Update the Task Type column on every case list to display the user defined Task Type rather than the pre-defined codes table task types.
 - g. Update the Tasks by Category widget to include tasks that are in Process status. Currently the widget only reports on tasks in Assigned status.

- h. Update the sheet to consider a task Open if it is Assigned or In Process. Currently the sheet only considers a case Open if it is in Assigned status.
 - i. Remove the condition on the base population which excludes tasks that have been closed for more than a year. The system no longer stores tasks that are closed for over a year and this condition is no longer needed.
 - j. Update all existing case lists to include a Time Recorded by Assigned Worker column and Total Time Recorded column which shows the time spend on a given task.
 - k. Update the sheet template to match the mockup in the Supporting Documents section.
2. Real Time Task Management Updates:
- a. Add a Task Status Date parameter.
 - b. Add a Task Type parameter. This can be used to filter the base population to those tasks created from an Expedited Service or Immediate Need automated action.
 - c. Add a new widget and case list which reports tasks by programs that are coming due.
 - d. Add a 'Never Assigned to Worker Indicator' column to the '# Tasks Assigned to Banks' case list.
 - e. Update the Task Type column on every case list to display the user defined Task Type rather than the old codes pre-defined task types.
 - f. Update the sheet to consider a task overdue if the due date is less than or equal to the day prior to the current date. Currently tasks that have a due date equal to the current date are being considered overdue.
 - g. Update the sheet template to match the mockup in the Supporting Documents section.
3. Historical Task Management Productivity Updates:
- a. Add a Task Status Date parameter to the dashboard. This will replace the existing Month and Week parameters.
 - b. Add a Division parameter.
 - c. Add a Task Type parameter. This can be used to filter the base population to those tasks created from an Expedited Service or Immediate Need automated action.
 - d. Rename the existing 'Bank Number' parameter to 'Bank'.
 - e. Add a widget and case list which shows the count of tasks that are completed timely and those completed late.
 - f. Add widgets which allows side-by-side comparison by worker, unit, office, and division for average time spend to process tasks.
 - g. Add a new Time Recorded by Assigned Worker column and Total Time Recorded column to every case list in the sheet.
 - h. Add the 'Days to Complete from Created On' column to the Tasks Completed case list.
 - i. Update the Task Type column on every case list to display the user defined Task Type rather than the old codes pre-defined task types.
 - j. Update the Task Assign Date column found in every case list to match the Assign Date value displayed in the Task Detail page. Currently the column displays the assign date if the task is Assigned or In Process or the Close Date if the task is Completed, Expired or Void.
 - k. Update the Average Days to Complete Task total to restrict the numerator to Completed tasks and to only include tasks that are assigned to a worker. Currently the calculation can result in a negative value.
 - l. Update the # Overdue Tasks total to consider tasks that are In Process. Currently the widget only looks at tasks that are Assigned.
 - m. Update the % Overdue Tasks total to include tasks that are In Process. Currently the widget only includes tasks that are Assigned.
 - n. Update the sheet to consider a task Open if it is In Process. Currently the sheet only considers a task open if it is in Assigned.
 - o. Remove the condition on the base population which excludes tasks that have been closed for more than a year. The system no longer stores tasks that are closed for over a year and this condition is no longer needed.
 - p. Update the sheet template to match the mockup in the Supporting Documents section.
4. Real Time Task Management Productivity Updates:
- a. Add a Task Status Date parameter.
 - b. Add a Division parameter.
 - c. Add a Task Type parameter. This can be used to filter the base population to those tasks created from an Expedited Service or Immediate Need automated action.
 - d. Add a new total which shows the percent of tasks that are completed timely in the day.
 - e. Remove the header titled 'Real Time Tasks Department' from the top of the sheet. This type of header is not consistent with the other sheets.
 - f. Update the Real Time Task Management widget to include a new column which shows the % Completion Rate.
 - g. Update the Task Type column on every case list to display the user defined Task Type rather than the old codes pre-defined task types.
 - h. Update the # Overdue Tasks total to restrict to only tasks in Assigned or In Process status. Currently the total includes any tasks that is marked as Overdue regardless of status.
 - i. Update the % Overdue Tasks total such that the numerator restricts to only tasks that are Assigned or In Process. Currently the total does not restrict by any status.

- j. Update the Average Days to Complete Tasks total to restrict the numerator to Completed tasks and to only include tasks that are assigned to a worker. Currently the calculation can result in a negative value.
- k. Update the sheet to consider a task overdue if the due date is less than or equal to the day prior to the current date. Currently the sheet considers some tasks overdue when the due date is equal to the current date.
- l. Update the sheet template to match the mockup in the Supporting Documents section.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

The information can be obtained via Ad-HOC

1962

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	250	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	90	Reports :	1196	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	426
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256045] Update Diaper allowance process for Wave 4 counties for June and July 2023

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[23.06]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.07.03	Expedite Changes:	Production Deployment	Estimate:	77
Reporter:	Claudia Pinto	Regulation Reference:		Created:	02/02/2023 07:35 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	NA
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - approved - 03/27/2023

Expedite Approval: Prod Deployment Approval by Michele Peterson 3/27/2023

Current Design: Diaper payments in CalWIN come out of Employment Services/Supportive Services. These are not paid out of the FME process (Fiscal) and are paid out of daily processes (either the daily batch or the EBT Host 2 Host transactions). County workers authorize these payments each month on any day in employment services system and that authorization creates a daily issuance trigger to be paid.

The converted Diaper allowance issuances have payment requests with the Adult payee as the need person on the customer need. CalWIN creates one payment for the entire month for all the children in the household eligible for Diaper. CalSAWS creates individual \$30 payments for each child eligible for Diaper and the child is designated as the need person on the Customer Need.

This discrepancy in the converted data from CalWIN results in CalSAWS creating duplicate diaper payments for the child again as the Diaper job uses the customer need person to identify if Diaper allowance payment was previously issued to the child for the same month.

Request: Update Diaper allowance process for Wave 4 counties to avoid duplicate payments during the migration months (June 2023 and July 2023)

Recommendation: 1. Add a temporary process to stop any additional diaper issuances for Wave 4 counties on batch created payment requests in CalSAWS for the cases that already got diaper payments in CalWIN (converted) for the the months of June 2023 and July 2023.

Suppress sending any new diaper allowance approval notices in CalSAWS for the cases that became eligible for Diaper payments in CalSAWS (New AUX_PMT records created for Diaper) on the first batch after the cut-over and had received at least one Diaper allowance payment in CalWIN

Note: Diaper jobs are not turned off, so duplicate payment requests will still be created.

2. DCR to mark these Diaper Payment Requests as Denied that were created by CalSAWS (as they would be duplicates)

3. Turn off the temporary process after the Diaper Payment Requests created in CalSAWS on these cases that already received Diaper payments in CalWIN are marked Denied

Note: Workers would have to issue any additional diaper payments manually on the cases that received diaper payments in CalWIN for months 6/1/2023 and 7/1/2023.

Outreach Description: N/A

Alternative Procedure Description: Turn off Diaper Allowance jobs in CalSAWS and issue the diaper payments manually

Operational Impact: Estimate: 77

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	56
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258123] Discovery - Remote Connectivity Solution for Sierra Managed Laptops

Team Responsible:	Tech Arch	Assignee:	Shobin Scaria	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	03/13/2023 12:19 PM
Status:	Pending Approval	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	SI-01-2023
Consortium Review Approval:	Approved by Pete on behalf of Laura on 3/21/2023	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	03/21/2023				

Non-Committee Review: Approved by Pete on behalf of Laura on 3/21/2023

Expedite Approval: Counties use workstations and connect to CalSAWS from the connectivity built at their respective county sites. CalSAWS has not provided any remote connectivity for these workstations.

For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County's traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns. This discovery session is formally requested as an SCR and requires Consortium approval. Once this is submitted and approved, the Project team will be able to provide the County with the best course of action and specifics pertaining to the use case for the laptops.

Request: Discovery sessions are required with the individual county to determine

- Evaluate county requirements related to connectivity and accessibility needs.
 - => List of applications / services that need to be accessed
 - => County access patterns (location of the above services and reachability)
 - => Use Cases (how is this accessed and by whome)
 - => Limitations (Security/Technical/Compliance) that need to be adhered or taken into considerations
- Understand county existing remote connectivity infrastructure that could be extended (subject to design and approval)
- Determine feasibility and architect solution that could be given to the county (includes obtaining approval from CalSAWS Security & Architecture)

Recommendation: For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County's traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns.

Outreach Description: The original ZScaler pilot has been shelved and is no longer being offered by CalSAWS. Alternate design needs to be developed which requires these discovery sessions.

Operational Impact:
Estimate: 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	65	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258125] Discovery - Remote Connectivity Solution for San Bernardino Managed Laptops

Team Responsible:	Tech Arch	Assignee:	Shobin Scaria	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	85
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	03/13/2023 12:42 PM
Status:	Pending Approval	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:	Approved by Pete on behalf of Laura on 3/21/2023	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	03/21/2023				
Non-Committee Review:	Approved by Pete on behalf of Laura on 3/21/2023				
Expedite Approval:					
Current Design:	<p>Counties use workstations and connect to CalSAWS from the connectivity built at their respective county sites. CalSAWS has not provided any remote connectivity for these workstations.</p> <p>*****</p> <p>For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County's traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns. This discovery session is formally requested as an SCR and requires Consortium approval. Once this is submitted and approved, the Project team will be able to provide the County with the best course of action and specifics pertaining to the use case for the laptops.</p>				
Request:	<p>Discovery sessions are required with the individual county to determine</p> <ul style="list-style-type: none"> - Evaluate county requirements related to connectivity and accessibility needs. <ul style="list-style-type: none"> => List of applications / services that need to be accessed => County access patterns (location of the above services and reachability) => Use Cases (how is this accessed and by whome) => Limitations (Security/Technical/Compliance) that need to be adhered or taken into considerations - Understand county existing remote connectivity infrastructure that could be extended (subject to design and approval) - Determine feasibility and architect solution that could be given to the county (includes obtaining approval from CalSAWS Security & Architecture) 				
Recommendation:	<p>For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County's traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns.</p>				
Outreach Description:					
Alternative Procedure Description:	<p>The original ZScaler pilot has been shelved and is no longer being offered by CalSAWS. Alternate design needs to be developed which requires these discovery sessions.</p>				
Operational Impact Estimate:	85				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	85	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258133] Discovery - Remote Connectivity Solution for Kern Managed Laptops

Team Responsible:	Tech Arch	Assignee:	Shobin Scaria	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	03/13/2023 01:52 PM
Status:	Pending Approval	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:	Approved by Pete on behalf of Laura on 3/21/2023	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	03/21/2023				

Non-Committee Review: Approved by Pete on behalf of Laura on 3/21/2023

Expedite Approval:
Current Design:

Counties use workstations and connect to CalSAWS from the connectivity built at their respective county sites. CalSAWS has not provided any remote connectivity for these workstations.

For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County's traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns. This discovery session is formally requested as an SCR and requires Consortium approval. Once this is submitted and approved, the Project team will be able to provide the County with the best course of action and specifics pertaining to the use case for the laptops.

Request:

- Discovery sessions are required with the individual county to determine
- Evaluate county requirements related to connectivity and accessibility needs.
 - => List of applications / services that need to be accessed
 - => County access patterns (location of the above services and reachability)
 - => Use Cases (how is this accessed and by whome)
 - => Limitations (Security/Technical/Compliance) that need to be adhered or taken into considerations
 - Understand county existing remote connectivity infrastructure that could be extended (subject to design and approval)
 - Determine feasibility and architect solution that could be given to the county (includes obtaining approval from CalSAWS Security & Architecture)

Recommendation:

For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County's traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns.

Outreach Description:

Alternative Procedure Description:

The original ZScaler pilot has been shelved and is no longer being offered by CalSAWS. Alternate design needs to be developed which requires these discovery sessions.

Operational Impact: Estimate:

65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	65	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258134] Discovery - Remote Connectivity Solution for Imperial Managed Laptops

Team Responsible:	Tech Arch	Assignee:	Shobin Scaria	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	03/13/2023 02:00 PM
Status:	Pending Approval	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:	Approved by Pete on behalf of Laura on 3/21/2023	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	03/21/2023				

Non-Committee Review: Approved by Pete on behalf of Laura on 3/21/2023

Expedite Approval:
Current Design:

Counties use workstations and connect to CalSAWS from the connectivity built at their respective county sites. CalSAWS has not provided any remote connectivity for these workstations.

For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County’s traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns. This discovery session is formally requested as an SCR and requires Consortium approval. Once this is submitted and approved, the Project team will be able to provide the County with the best course of action and specifics pertaining to the use case for the laptops.

Request:

- Discovery sessions are required with the individual county to determine
- Evaluate county requirements related to connectivity and accessibility needs.
 - => List of applications / services that need to be accessed
 - => County access patterns (location of the above services and reachability)
 - => Use Cases (how is this accessed and by whome)
 - => Limitations (Security/Technical/Compliance) that need to be adhered or taken into considerations
 - Understand county existing remote connectivity infrastructure that could be extended (subject to design and approval)
 - Determine feasibility and architect solution that could be given to the county (includes obtaining approval from CalSAWS Security & Architecture)

Recommendation:

For laptops that would need some level of remote access, the Project will start with discovery sessions to gather information, capture the County’s traffic patterns, and understand the target services that the County wishes to access over VPN. This will allow the team to analyze the design patterns.

Outreach Description:

Alternative Procedure Description:

The original ZScaler pilot has been shelved and is no longer being offered by CalSAWS. Alternate design needs to be developed which requires these discovery sessions.

Operational Impact: Estimate:

65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	65	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258263] Design - Upgrade CalSAWS application from JDK 11 to latest JDK version

Team Responsible:	Tech Arch	Assignee:	Prashant Goel	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:	23.06.xx	Expedite Changes:	Start Build	Estimate:	960
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/14/2023 08:22 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	Change Notice
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	CN 25 - Technical Architecture
Consortium Review Approval:		Approved by Committee:	04/11/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady H. on behalf of Laura C. on 04/11

Expedite Approval: Approved by Grady H. on behalf of Laura C. on 04/11

Current Design: CalSAWS application run time environment uses JAVA 11

Request: JAVA 21 LTS version will be available starting Sept 2023. Upgrade the CalSAWS applications to the latest JAVA version.

Recommendation:

1. Finalize the supporting compatibility matrix for CalSAWS and Spring Boot applications,
2. Compile and deploy application with JAVA 17 version on OnE environment,
3. Build - Upgrade the OnE environment to JAVA 17 and supporting deployment pipeline

Outreach Description:

Alternative Procedure Description: NA

Operational Impact:

Estimate: **960**

Automated Test :	10	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	580	Tech ForgeRock :	0	Tech Ops :	320
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-213047] Add Projected Hours Section to Employment Hours Detail Page

Team Responsible:	Online	Assignee:	Lien Phan	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	294
Reporter:	Lien Phan	Regulation Reference:		Created:	01/22/2020 11:27 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Welfare to Work/ WPR]	Funding Source ID:	Cal-OAR
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Users can add employment hours for past months and current month on the Welfare to Work Employment Hours – Employment Detail page.

Request: Under the current design on the Employment Hours Detail Page, users can add employment hours for the current month and past months only.

Recommendation: Allow users to add projected Employment hours on this page based upon verified hours reported by the customer, with start and end date to auto populate employment hours projected for the each month indicated for a 6 month projection period. If the customer reports a change to hours prior to the end of the 6 month projection, allow the user to edit the projected hours as needed through the next, mid-period report, SAR or RE.

This will make it easier to track employment performance measures for Cal-OAR.

Example SAR7/RE projection period 7/2019-1/2020

*Rather than manually entering the same projected hours for each future month, recommendation is for the system to auto populate a batch hours each month for projected period, until a manual change is made.

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: **294**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	158	Performance :	0
Release Communication	14	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	83
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-223763] ACL 21-25 New Definition of Public Assistance CalFresh (PACF)

Team Responsible:	Eligibility	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Sridhar Mullanpudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1869
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-25	Created:	01/12/2021 10:01 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CalSAWS Change Notice 20 - CF Public Assistance Definition Alignment
Consortium Review Approval:		Approved by Committee:	03/30/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Michele Peterson-4/4/23

Current Design:

The System recognizes a CalFresh household as Public Assistance CalFresh (PACF) in which all CalFresh members are also receiving cash aid benefits.

In addition, the following programs are counted in the PACF Determination:

- General Assistance/General Relief
- GA/GR Automated Solution
- General Assistance (Managed)
- General Assistance (Non-Managed)
- GA/GR Immediate Need
- AAP
- CalWORKs
- CAPI
- Foster Care
- Kin-GAP
- RCA
- Immediate Need
- Tribal TANF
- TANF
- SSI/SSP
- SSI Only
- SSP Only

Request:

The system must be updated to recognize the following types of CalFresh households:

- PACF CalWORKs-Only Household: a CalFresh household in which all included members also receive CalWORKs cash benefits.
- PACF Tribal TANF-Only Household: a CalFresh household in which all included members also receive Tribal TANF cash benefits.
- PACF SSI-Only Household: a CalFresh household in which all included members also receive SSI and/or SSP benefits.
- PACF GA/GR-Only Household: a CalFresh household in which all included members also receive GA/GR benefits.
- PACF Multiple PA: a CalFresh household in which all included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR).
- PACF Mixed: a CalFresh household in which one or more included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR) and some members receive only CalFresh.

Recommendation:

1. Update the Case Summary page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
2. Update the CalFresh Detail page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
3. Update the CalFresh EDBC summary page to display the new 'Household Category' field and no longer display the 'Public Assistance' field.
4. Update Program Configuration [Override] List page to display the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
5. DBCR to add a new household category column to the Aid-Code table.
6. DBCR to add a new household category column to the EDBC table
7. Update CalFresh EDBC logic to identify the household categories for CalFresh program.
8. Update Categorical Eligibility (CE) and Modified Categorical Eligibility (MCE) determination logic based on the new household categories.
9. Create a new 'Household Category' column for Claim History table. This field will store PACF subcategory information for CalFresh program.
10. Update Fiscal Claiming Batches to populate Household Category from EDBC to Claim History.
11. Mass data change to copy the existing public assistance indicator values to the new household category column in the aid-code and EDBC tables.

Outreach**Description:****Alternative**

None

Procedure**Description:****Operational Impact:****Estimate:**

1869

Automated Test :	101	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	220	Eligibility :	380	Fiscal :	379
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	125	Performance :	0
Release Communication Support :	82	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	353
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-248014] CAPI - Update CA 1037 Report for San Mateo and Sacramento Counties

Team Responsible:	Reports	Assignee:	Gokul Suresh	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	715
Reporter:	Amy Gill	Regulation Reference:		Created:	07/20/2022 05:42 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CAPI, State/Fiscal Reports]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Claudia Pinto for San Mateo and Sacramento 4/6/2023

Expedite Approval:
Current Design: The CA 1037 (CAPI Monthly Statistical Report) is designed to generate in CalSAWS for the county administering its CAPI program. The CA 1037 is not generated for the county that administers CAPI programs for other counties.

San Mateo and Sacramento Counties currently administer CAPI cases for other counties.

Request: Create a modified version of the CA 1037 for Sacramento and San Mateo that distinguishes the data for each of their administered counties. This change will not impact the version of the CA 1037 used by all other counties.

Recommendation:

1. Create a modified version of the CA 1037 for Sacramento and San Mateo. The report will account for cases which change residency between two counties that are both administered by the same administering county within the report month.
2. Update the 'State' sheet to display a separate copy of the state form, to identify the CAPI programs they administer for each county.
3. Update all the detail sheets to include a 'County of Residence' column which will allow the counties to filter the data by an administered county.
4. Disable the original version of the CA 1037 for San Mateo and Sacramento County.

Outreach Description:
Alternative Procedure Description: The information can be obtained via Ad-Hoc

Operational Impact:
Estimate: 715

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	80	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	460	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	175
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0



[CA-248273] BenefitsCal - Update Report a Change Task API to support Future Workers

Team Responsible:	BenefitsCal	Assignee:	Hisashi Horino	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	578
Reporter:	Connie Buzbee	Regulation Reference:		Created:	07/27/2022 12:05 PM
Status:	Approved	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[CalWORKs/ CalFresh, Medi-Cal/ CMSP, Self Service Portal]	Funding Source ID:	ARPA
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CSPM 62372
Consortium Review Approval:		Approved by: Connie Buzbee - 03/30/2023			
Consortium Review Approval Date:		Approved by: Karen Rapponotti on 4/4/2023			
Non-Committee Review:	Approved by: Connie Buzbee - 03/30/2023				
Expedite Approval:	Approved by Karen Rapponotti on 4/4/2023				
Current Design:	When a Customer generates a Report a Change (RAC) from the BenefitsCal Portal and submits, the RAC PDF is generated and sent to the Imaging Solution. A task is generated for the Worker. The task is failing because the case does not have a worker assigned in the current month. Correcting these failures is a manual process and it occurs often.				
	See Design Document for more details on RAC Task API.				
Request:	Update the RAC Task API to find a worker when there is no assigned worker for the program in the current month.				
Recommendation:	1. Update the RAC Task API logic to find a worker when there is no worker assigned to the program in the current month				
Outreach Description:	Requires worker manual process to update the task assignment				
Alternative Procedure Description:					
Operational Impact: Estimate:	578				
Automated Test :	248	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	120	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	145	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	20	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-249191] Update Person MDM API to include pending program persons

Team Responsible:	Batch/Interfaces	Assignee:	Soundarya Ramesh	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	153
Reporter:	Howard Suksanti	Regulation Reference:		Created:	08/17/2022 03:22 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by	03/27/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Logan Pratt on 03/27/2023

Expedite Approval:
Current Design: Person MDM API provides person data that has recently been created, updated or deleted. The API only provides individual that is in active status.

CA-248537 updated CWMDM Interface batch to include pending status individual into the population.

Request: Update Person MDM API to include pending person.

Recommendation: Update Person MDM API to include pending person.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 153

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	38
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256047] Update Diaper allowance process for Wave 5 counties for Aug and Sep 2023

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.09.04	Expedite Changes:	Production Deployment	Estimate:	77
Reporter:	Claudia Pinto	Regulation Reference:		Created:	02/02/2023 07:36 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	NA
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 03/27/2023

Expedite Approval: Michele Peterson/3/27/23

Current Design: Diaper payments in CalWIN come out of Employment Services/Supportive Services. These are not paid out of the FME process (Fiscal) and are paid out of daily processes (either the daily batch or the EBT Host 2 Host transactions). County workers authorize these payments each month on any day in employment services system and that authorization creates a daily issuance trigger to be paid.

The converted Diaper allowance issuances have payment requests with the Adult payee as the need person on the customer need. CalWIN creates one payment for the entire month for all the children in the household eligible for Diaper. CalSAWS creates individual \$30 payments for each child eligible for Diaper and the child is designated as the need person on the Customer Need.

This discrepancy in the converted data from CalWIN results in CalSAWS creating duplicate diaper payments for the child again as the Diaper job uses the customer need person to identify if Diaper allowance payment was previously issued to the child for the same month.

Request: Update Diaper allowance process for Wave 5 counties to avoid duplicate payments during the migration months (August 2023 and September 2023)

Recommendation: 1. Add a temporary process to stop any additional diaper issuances for Wave 5 counties on batch created payment requests in CalSAWS for the cases that already got diaper payments in CalWIN (converted) for the the months of Aug 2023 and Sep 2023.

Suppress sending any new diaper allowance approval notices in CalSAWS for the cases that became eligible for Diaper payments in CalSAWS (New AUX_PMT records created for Diaper) on the first batch after the cut-over and had received at least one Diaper allowance payment in CalWIN

Note: Diaper jobs are not turned off, so duplicate payment requests will still be created.

2. DCR to mark these Diaper Payment Requests as Denied that were created by CalSAWS (as they would be duplicates)

3. Turn off the temporary process after the Diaper Payment Requests created in CalSAWS on these cases that already received Diaper payments in CalWIN are marked Denied

Note: Workers would have to issue any additional diaper payments manually on the cases that received diaper payments in CalWIN for months 8/1/2023 and 9/1/2023.

Outreach Description: N/A

Alternative Procedure Description: Turn off Diaper Allowance jobs in CalSAWS and issue the diaper payments manually

Operational Impact: Estimate: 77

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	56
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-257301] MEDS: Add new MEDS alerts 9601 and 2208**

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	24
Reporter:	Tina Tran	Regulation Reference:	MEDS Network Change Cycles 489	Created:	02/27/2023 03:07 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Tina Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[MEDS]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by	03/30/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Currently CalSAWS does not list MEDS alerts 9601, 2208 on the MEDS Alert Search page and MEDS Alert Admin Search page.
 Under the MEDS Network Change Cycle 489 Installed:
 • Alert 9601 is created.
 Under the 60-Day County Notification for New Batch EW32 Transaction Alerts:
 • Alert 2208 is created.

Request: Add new MEDS alerts 9601, 2208 to MEDS Alert Search page and MEDS Alert Admin Search page.

Recommendation: Add new MEDS alerts 9601, 2208 to MEDS Alert Search page and MEDS Alert Admin Search page.

Please find more details in the Design document.

Outreach

Description:
Alternative Procedure N/A.

Description:
Operational Impact:
Estimate: **24**

Automated Test :	0	Batch/Interfaces :	7	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	17
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

 **[CA-258633] SCR : Kern Site 15005 Move to Stobaugh Street**

Team Responsible:	Tech Arch	Assignee:	Lisa Fernandez	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Enhancement
Minor Version:	23.07.01	Expedite Changes:	No	Estimate:	48
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	03/21/2023 10:36 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Pete Quijada	Training Impacted:		Funding Source:	County Purchase
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	KR-01-2023
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Pete Q on behalf of Laura Chavez on 3/21

Expedite Approval:
Current Design: Kern is a Managed County and is looking to shut down their existing 15005 site. The current site comprises of 2x Access Switches, Velocloud Routers, Workstations and Servers. All these need to be migrated to the alternate site.

Request: Site 15005 to be shutdown and all services migrated to the new site. The current site comprises of 2x Access Switches, Velocloud Routers, Workstations and Servers. All these need to be migrated to the alternate site.

 This SCR is intended to draft the County Purchase Order and to conduct discovery sessions and meetings with Kern County to capture requirements and any other dependencies that play a part on estimating the effort and cost associated with the County RITM request..

Recommendation: This is an Interim SCR (requirement gathering and Architecture) while the County purchase gets drafted and signed. (Design, Build, Test, Operate) will be required. This SCR is ONLY for evaluating the work required.

A seperate County Purchase will be submitted if the work effort captured through this SCR is accepted)

Outreach Description:
Alternative Procedure Description: n/a
Operational Impact:
Estimate: **48**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	32	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	16	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0



[CA-259511] Automated Regression Test - Execution and Maintenance - 23.07 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.20	Expedite Changes:	No	Estimate:	960
Reporter:	William Baretsky	Regulation Reference:		Created:	04/05/2023 09:33 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Assembly Test	Approved by		Other Agency Cross	
Consortium Review Approval:		Committee:		Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Michele Peterson - 4/5/23

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request:

The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

Recommendation:

1. Execute the major release automated regression suite against the 23.07 major version build on a regular basis.
 - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
 - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
2. Execute the major release automated regression suite against the final build for the 23.07 major version, prior to the build being deployed to production.
 - Assumption: 1 run per major release.
 - Note: This includes only the Major Release regression test runs in the staging environment.
3. Execute the priority / minor release automated regression suite against the final build of each applicable 23.07 minor version, prior to the build being deployed to production.
 - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
 - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
 - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
 - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.
5. Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
 - Assumption: No more than 14 new transactions per release cycle
 - Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-23.07 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach

Description:

Alternative

Procedure

Description:

Execute all regression testing manually for major and minor version releases.

Operational Impact:

Estimate:

960

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256048] Update Diaper allowance process for Wave 6 counties for Oct and Nov 2023

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	23.10.30	Expedite Changes:	Production Deployment	Estimate:	77
Reporter:	Claudia Pinto	Regulation Reference:		Created:	02/02/2023 07:36 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	NA
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 03/27/2023

Expedite Approval: Michele Peterson/3/27/23

Current Design: Diaper payments in CalWIN come out of Employment Services/Supportive Services. These are not paid out of the FME process (Fiscal) and are paid out of daily processes (either the daily batch or the EBT Host 2 Host transactions). County workers authorize these payments each month on any day in employment services system and that authorization creates a daily issuance trigger to be paid.

The converted Diaper allowance issuances have payment requests with the Adult payee as the need person on the customer need. CalWIN creates one payment for the entire month for all the children in the household eligible for Diaper. CalSAWS creates individual \$30 payments for each child eligible for Diaper and the child is designated as the need person on the Customer Need.

This discrepancy in the converted data from CalWIN results in CalSAWS creating duplicate diaper payments for the child again as the Diaper job uses the customer need person to identify if Diaper allowance payment was previously issued to the child for the same month.

Request: Update Diaper allowance process for Wave 6 counties to avoid duplicate payments during the migration months (Oct 2023 and Nov 2023)

Recommendation: 1. Add a temporary process to stop any additional diaper issuances for Wave 6 counties on batch created payment requests in CalSAWS for the cases that already got diaper payments in CalWIN (converted) for the the months of Oct 2023 and Nov 2023.

Suppress sending any new diaper allowance approval notices in CalSAWS for the cases that became eligible for Diaper payments in CalSAWS (New AUX_PMT records created for Diaper) on the first batch after the cut-over and had received at least one Diaper allowance payment in CalWIN

Note: Diaper jobs are not turned off, so duplicate payment requests will still be created.

2. DCR to mark these Diaper Payment Requests as Denied that were created by CalSAWS (as they would be duplicates)

3. Turn off the temporary process after the Diaper Payment Requests created in CalSAWS on these cases that already received Diaper payments in CalWIN are marked Denied

Note: Workers would have to issue any additional diaper payments manually on the cases that received diaper payments in CalWIN for months 10/1/2023 and 11/1/2023.

Outreach Description: N/A

Alternative Procedure Description: Turn off Diaper Allowance jobs in CalSAWS and issue the diaper payments manually

Operational Impact:

Estimate: 77

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	56
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258848] Set Use Office Address switch (USE_DISTR_OFFICE_ADDR_IND) to Y for Sacramento county change

Team Responsible:	Conversion	Assignee:	Sarbjeeet Chana	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Sarbjeeet Chana	Change Type (SCR):	Data Change
Minor Version:	23.10.29	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sarbjeeet Chana	Regulation Reference:		Created:	03/23/2023 01:40 PM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Cristy Sharma	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Cristy Sharma on 4/4/2023.

Expedite Approval: Approved by Cristy Sharma on 4/4/2023

Current Design: For all programs, including Homeless programs, current mapping is defaulting the PERS_ADDR.USE_DISTR_OFFICE_ADDR_IND to 'N'

Request: ONLY TWO COUNTIES have been identified that have a special arrangement with the print vendor DFS to suppress the printing of correspondence addressed to a specific address or list of addresses: Sacramento and Orange (see email attachments which contain a response from the DFS print vendor).

Of the counties that opted-in to the Office Address check box (CRFI 23-024), only Sacramento and Orange have print suppression process in place and it is program agnostic. Therefore, this solution would best be implemented via a DCR instead of a mapping change.

This SCR will be used only for Sacramento County update as Orange county was updated with CA-253914

Recommendation:

- 1) Keep current default in PERS_ADDR map to set USE_DISTR_OFFICE_ADDR_IND to 'N'
- 2) Create a DCR to set the Office Address (PERS_ADDR.USE_DISTR_OFFICE_ADDR_IND) checkbox for any address that matches the list provided by DFS for Sacramento county

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	2	DBA :	0
Design :	2	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0



[CA-259513] Automated Regression Test - Execution and Maintenance - 23.09 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	23.11.15	Expedite Changes:	No	Estimate:	960
Reporter:	William Baretsky	Regulation Reference:		Created:	04/05/2023 09:41 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Assembly Test	Approved by		Other Agency Cross	
Consortium Review Approval:		Committee:		Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Michele Peterson - 4/5/23

Expedite Approval: Current Design:

A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request:

The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

Recommendation:

- Execute the major release automated regression suite against the 23.09 major version build on a regular basis.
 - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
 - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
- Execute the major release automated regression suite against the final build for the 23.09 major version, prior to the build being deployed to production.
 - Assumption: 1 run per major release.
 - Note: This includes only the Major Release regression test runs in the staging environment.
- Execute the priority / minor release automated regression suite against the final build of each applicable 23.09 minor version, prior to the build being deployed to production.
 - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
 - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
- Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
 - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
 - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.
- Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
 - Assumption: No more than 14 new transactions per release cycle
 - Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-23.09 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach

Description:

Alternative

Procedure

Description:

Execute all regression testing manually for major and minor version releases.

Operational Impact:

Estimate:

960

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-259530] SCR - Discovery - New CDSS/DHCS Connectivity to CalSAWS

Team Responsible:	Tech Arch	Assignee:	Lisa Fernandez	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Uzair S. Naveed	Change Type (SCR):	Enhancement
Minor Version:	23.09.01	Expedite Changes:	No	Estimate:	170
Reporter:	Uzair S. Naveed	Regulation Reference:		Created:	04/05/2023 12:46 PM
Status:	Design in Progress	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:		Funding Source:	County Purchase
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	TBD
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Pete Q on behalf of Laura Chavez on 3/21

Expedite Approval:
Current Design: CDSS and DHCS access CalSAWS via AppStream.

They have experienced long data extraction times when large queries are run. Since the ad hoc database is accessing the CalSAWS table with DB Links, it cannot access the data dictionary of the tables. Furthermore, with a DB Link, the data needs to be transferred twice: once from the hard disk to remote database server and from the remote database server (via. DB Link) to the ad hoc database.

Request: Assess alternate forms of connectivity suitable for DHCS and CDSS
- POP like connectivity
- Site to Site Tunnel (Partner Exchange)
- AppStream Enhancements
- Others

This SCR is intended to carry out discovery sessions allowing the drafting of the County Purchase Order. This will require separate meetings with DHCS / CDSS to capture requirements and any other dependencies that play a part on estimating the effort and cost associated

Recommendation: This is an Interim SCR (requirement gathering and Architecture) while the County purchase gets drafted and signed. (Design, Build, Test, Operate) will be required. This SCR is ONLY for evaluating the work required.

A separate County Purchase will be submitted if the work effort captured through this SCR is accepted)

Outreach

Description:
Alternative Procedure Description: n/a
Operational Impact:
Estimate: 170

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	150	Tech ForgeRock :	20	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

End SCRs



[CA-237111] Add Threshold Languages for MAGI / NonMAGI Older Adult Expansion NOAs

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	New Policy
Minor Version:	23.05.x1	Expedite Changes:	Start Build	Estimate:	975
Reporter:	Tiffany Huckaby	Regulation Reference:	ACWDL 21-13	Created:	11/23/2021 08:08 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-159158
Consortium Review Approval Date:					

Non-Committee Review: Expedited 'Start Build' Approval from Karen R., 08/30/2022

Expedite Approval: Expedited 'Start Build' Approval from Karen R., 08/30/2022

Current Design: CA-231692 introduced Older Adult Expansion (OAE) verbiage and fragments that were added into the system. The effort added the fragments in English and Spanish.

Request: 1. Add the new fragments from CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

Recommendation: 1. Add the OAE reason fragments, introduced by CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 975

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	517	Conversion :	0	DBA :	0
Design :	152	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	45	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	218
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Before:

Request: Add the new fragments from CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

Recommendation: Add the OAE reason fragments, introduced by CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

After:

Request: 1. Update the Spanish versions of the 4 OAE reason fragments with age ranges.

2. Add the new fragments from CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

Recommendation: 1. Update the Spanish versions of the 4 OAE reason fragments with age ranges.

2. Add the OAE reason fragments, introduced by CA-231692 in the following threshold languages: Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-238291] Add Print Centrally and Print Locally buttons to MC 219

Team Responsible:	Client Correspondence	Assignee:	Pushendra Gutha	SPG Status:	Pending
Fix Version/s:	[RWR]	Designer Contact:	Nagesha S	Change Type (SCR):	Enhancement
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	857
Reporter:	Virginia C. Bernal	Regulation Reference:		Created:	12/16/2021 09:53 AM
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	V.Bernal approved 03/09/2023				
Expedite Approval:	By Karen J. Rapponotti on 03/10/2023				
Current Design:	Currently the MC 219 Important Information for Persons Requesting Medi-Cal is available in the Template Repository in English, Spanish and system supported threshold languages. The MC 219 does not have the option to save and print centrally or locally.				
Request:	Add the Print Centrally and Print Locally buttons to the MC 219 (11/15). Since MC 219 is a required form and must be sent to all MC applicants, CalSAWS must use the save and print centrally option often to mail the form Languages include: English, Spanish, Arabic, Hmong, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.				
Recommendation:	Allow the MC 219 to be printed centrally, and to be printed locally and saved to the case. Languages include: English, Spanish, Arabic, Hmong, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	857				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	540	Conversion :	0	DBA :	0
Design :	155	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	162
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
N/A
2. Estimate Change: Adding hours for transcription costs.
Before:
Translation Resource ETC - 0 hours

After:
Translation Resource ETC - 51 hours
3. Release Change:
N/A
4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250462] Add Available Translations for MC 239 DRA-6 to CalSAWS.

Team Responsible:	Client Correspondence	Assignee:	Ajay Agrawal	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	M Devi Priya	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.x2	Expedite Changes:	Start Build	Estimate:	205
Reporter:	Connie Buzbee	Regulation Reference:	APL 14-008	Created:	09/21/2022 09:49 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence, Medi-Cal/CMSF]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by V. Bernal 02/09/2023				
Expedite Approval:	By Karen J. Rapponotti on 02/20/2023				
Current Design:	Currently, MC 239 DRA-6 (02/10) Unable to Verify United States (U.S) Citizenship/Identity Through the Social Security Administration is available only in English and Spanish languages in CalSAWS.				
Request:	Add system supported Threshold Languages to the CalSAWS for the MC 239 DRA-6 (02/10) Unable to Verify United States (U.S) Citizenship/Identity Through The Social Security Administration in Template Repository. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.				
Recommendation:	Add available system supported translations for the MC 239 DRA-6-Unable to Verify United States (U.S) Citizenship/Identity Through The Social Security Administration from the CDSS website to CalSAWS Template Repository.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	205				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	132	Conversion :	0	DBA :	0
Design :	33	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				
Content Revision Status-1:	Pending CCB				

**Content Revision
Description-1:**

1. Recommendation Change:
N/A
2. Estimate Change: Adding hours for transcription costs.
Before:
Translation Resource ETC - 0 hours

After:
Translation Resource ETC - 10 hours
3. Release Change:
N/A
4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:



[CA-246019] Update KG 1 & KG 2 forms to the latest version and Add Missing Translations of KG 2 Form to CalSAWS

- Resolved: 02/27/2023 03:15 AM

Team Responsible:	Client Correspondence	Assignee:	Ajay Agrawal	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Singaram Manickam	Change Type (SCR):	Enhancement
Minor Version:	23.03.07	Expedite Changes:	Start Build	Estimate:	248
Reporter:	Laura Ould	Regulation Reference:		Created:	05/27/2022 11:57 AM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:	M Ramos	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	12/19/2022				
Non-Committee Review:	Michelle Ramos 12/19/22				
Expedite Approval:	By Karen J. Rapponotti on 12/20/2022				
Current Design:	KG 1 and KG 2 forms are available in English and Spanish languages.				
Request:	<p>1. Update the Existing Languages to the latest state version 12/11 for KG 1 Form. Languages Include: English and Spanish.</p> <p>2. Update the Existing Languages to the latest state version 1/11 and add all available threshold languages for KG 2 Form. Languages Include: English, Spanish, Chinese, Russian and Vietnamese.</p>				
Recommendation:	Update English and Spanish for KG 1 & KG 2 form and add all available threshold languages for KG 2 form to the CalSAWS Template Repository.				
Outreach Description:	N/A				
Alternative Procedure Description:	Users must access CDSS to obtain correct version and image to case.				
Operational Impact:					
Estimate:	248				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	160	Conversion :	0	DBA :	0
Design :	40	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change:				

N/A

2. Estimate Change: Adding hours for transcription costs.

Before:

Translation Resource ETC - 0 hours

After:

Translation Resource ETC - 4 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216862] Add Threshold languages for ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages

- Resolved: 04/04/2023 11:12 PM

Team Responsible:	Client Correspondence	Assignee:	Sumaiya Parveez	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Lianel Richwin	Change Type (SCR):	Policy Re-Design
Minor Version:	23.04.11	Expedite Changes:	Start Build	Estimate:	1246
Reporter:	Jamie Ng [X]	Regulation Reference:	ACL 11-80, DATED 11/28/11 MPP 44-316, 4-350 and 44-352	Created:	06/02/2020 04:30 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	2/07/2023 Maria Arceo. 2/09/2023 Sent to Correspondence committee as FYI				
Expedite Approval:	By Karen J. Rapponotti on 02/20/2023				
Current Design:	<ol style="list-style-type: none"> Currently, M44-350A (11/11) NOA and M44-352H (11/11) Form does not exist in threshold languages. Add NA 275 (4/99) and NA 274I (7/21) budgets to latest version and in available threshold languages. 				
Request:	<ol style="list-style-type: none"> Add the latest version of NOA M44-350A (11/11) - Overpayment Adjustment in available Threshold languages to CalSAWS. Languages include: Chinese, Russian, Vietnamese Update NA 275 (4/99) budget fragment and form to latest version and add in available threshold languages. Languages include: English, Chinese, Russian, Vietnamese, Spanish. Update NA 274I (7/21) budget fragment and form to latest version and add in available threshold languages. Languages include: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, & Vietnamese. Add the latest version of M44-352H (11/11) - Overpayment Adjustment in available Threshold languages to CalSAWS Template Repository. Languages include: Chinese, Russian, Vietnamese. 				
Recommendation:	<ol style="list-style-type: none"> Add the latest version of NOA M44-350A (11/11) - Overpayment Adjustment in available Threshold languages to CalSAWS. Languages include: Chinese, Russian, Vietnamese. Update existing NA 275 budget fragment to latest version and add in available threshold languages. Add new NA 275 (4/99) Form as provided by State Update existing NA 274I (12/20) to latest version NA 275 (7/21) budget fragments. Update NA 274I (7/21) Form. Add the latest version of M44-352H (11/11) - Overpayment Adjustment in available Threshold languages to CalSAWS Template Repository. Languages include: Chinese, Russian, Vietnamese. End Date existing NA 275A and NA 275B from CalSAWS System. 				

8. Overpayment Reasons translations will be added in Spanish, Chinese, Russian and Vietnamese languages.

Outreach

Description:

Alternative

Generate EN with GEN 1365.

Procedure

Description:

Operational Impact:

Estimate: 1246

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	793	Conversion :	0	DBA :	0
Design :	203	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	240
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

N/A

2. Estimate Change: Adding hours for transcription costs.

Before:

Translation Resource ETC - 0 hours

After:

Translation Resource ETC - 25 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

1. Recommendation Change:

Description-2:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-221914] Add Threshold languages for the Revised Notices & Forms per ACL 19-76EII

- Resolved: 04/05/2023 02:28 AM

Team Responsible:	Client Correspondence	Assignee:	Ranjith Madeshwaran	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Smit Shah	Change Type (SCR):	New Policy
Minor Version:	23.04.11	Expedite Changes:	Start Build	Estimate:	1240
Reporter:	Maria Arceo	Regulation Reference:	ACL #19-76EII	Created:	11/18/2020 02:41 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	2/05/2023 Maria Arceo. 2/09/2023 sent to Correspondence committee as FYI				
Expedite Approval:	By Karen J. Rapponotti on 02/03/2023				
Current Design:	Currently M44-207K (5/20), M44-352A (11/11), NA 274G(7/19), NA 274H(12/20) are available only in English and Spanish Languages in CalSAWS Template Repository.				
Request:	<ol style="list-style-type: none"> Add Threshold Languages to the CalSAWS for the M44-207K (5/20) NOA. Languages Include: Armenian, Cambodian, Chinese, Korean, Russian, and Vietnamese. Add Threshold Languages to the CalSAWS for the M44-352A (11/11) Form Template Repository and system generated. Languages Include: Cambodian, Chinese, Russian, and Vietnamese. Add Threshold Languages to the CalSAWS for the NA 274G (7/19) Form Template Repository and system generated. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. Add Threshold Languages to the CalSAWS for the NA 274H (12/20) Form Template Repository and system generated. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274G. Languages Include: Cambodian, Chinese, Russian, and Vietnamese. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274H. Languages Include: Cambodian, Chinese, Russian, and Vietnamese. Add the M44-315A (\$10 Minimum Payment, Change NOA A752C) in English and available threshold languages. Languages Include: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, and Vietnamese Update the NA 274G and NA 274H to remove the field "Customer ID" from header for existing English and Spanish languages. 				
Recommendation:	<ol style="list-style-type: none"> Add M44-207K (5/20) NOA to CalSAWS in available threshold languages. Languages: Armenian, Cambodian, Chinese, Korean, Russian, and Vietnamese. Add M44-352A (11/11) to CalSAWS Template Repository in available languages. Languages: Cambodian, Chinese, Russian, and Vietnamese. Add NA 274G (7/19) to CalSAWS Template Repository in available languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. Add NA 274H (12/20) to CalSAWS Template Repository in available languages. 				

- Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
5. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274G.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
6. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274H.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
7. Add the M44-315A (\$10 Minimum Payment, Change NOA A752C) in English and available threshold languages.
Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, and Vietnamese.
8. Update the NA 274G and NA 274H to remove the field "Customer ID" from header for existing English and Spanish languages.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 1240

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	800	Conversion :	0	DBA :	0
Design :	200	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	240
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

Section 1.2

1. Add Threshold Languages to the CalSAWS for the M44-207K (5/20) NOA.

Languages Include: Armenian, Cambodian, Chinese, Korean, Russian, and Vietnamese.

2. Add Threshold Languages to the CalSAWS for the M44-352A (11/11) Form Template Repository and system generated.

Languages Include: Cambodian, Chinese, Russian, and Vietnamese.

3. Add Threshold Languages to the CalSAWS for the NA 274G (7/19) Form Template Repository and system generated.

Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

4. Add Threshold Languages to the CalSAWS for the NA 274H (12/20) Form Template Repository and system generated.

Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

5. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274G.

Languages Include: Cambodian, Chinese, Russian, and Vietnamese.

6. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274H.

Languages Include: Cambodian, Chinese, Russian, and Vietnamese.

7. Add the M44-315A (\$10 Minimum Payment, Change NOA A752C) in English and available threshold languages.

Languages Include: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, and Vietnamese

Section 1.3

1. Add M44-207K (5/20) NOA to CalSAWS in available threshold languages.

- Languages: Armenian, Cambodian, Chinese, Korean, Russian, and Vietnamese.
2. Add M44-352A (11/11) to CalSAWS Template Repository in available languages.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
 3. Add NA 274G (7/19) to CalSAWS Template Repository in available languages.
Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 4. Add NA 274H (12/20) to CalSAWS Template Repository in available languages.
Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
 5. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274G.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
 6. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274H.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
 7. Add the M44-315A (\$10 Minimum Payment, Change NOA A752C) in English and available threshold languages.
Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, and Vietnamese

After: Updated Section 1.2 and 1.3 to remove the "CUSTOMER ID" from NA274G and NA274H.

Section 1.2

1. Add Threshold Languages to the CalSAWS for the M44-207K (5/20) NOA.
Languages Include: Armenian, Cambodian, Chinese, Korean, Russian, and Vietnamese.
2. Add Threshold Languages to the CalSAWS for the M44-352A (11/11) Form Template Repository and system generated.
Languages Include: Cambodian, Chinese, Russian, and Vietnamese.
3. Add Threshold Languages to the CalSAWS for the NA 274G (7/19) Form Template Repository and system generated.
Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
4. Add Threshold Languages to the CalSAWS for the NA 274H (12/20) Form Template Repository and system generated.
Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
5. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274G.
Languages Include: Cambodian, Chinese, Russian, and Vietnamese.
6. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274H.
Languages Include: Cambodian, Chinese, Russian, and Vietnamese.
7. Add the M44-315A (\$10 Minimum Payment, Change NOA A752C) in English and available threshold languages.
Languages Include: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, and Vietnamese
8. Update the NA 274G and NA 274H to remove the field "Customer ID" from header for existing English and Spanish languages.

Section 1.3

1. Add M44-207K (5/20) NOA to CalSAWS in available threshold languages.
Languages: Armenian, Cambodian, Chinese, Korean, Russian, and Vietnamese.
2. Add M44-352A (11/11) to CalSAWS Template Repository in available languages.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
3. Add NA 274G (7/19) to CalSAWS Template Repository in available languages.
Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
4. Add NA 274H (12/20) to CalSAWS Template Repository in available languages.
Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.
5. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274G.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
6. Add threshold Languages for the Demand NOA Packet with M44-352A and NA 274H.
Languages: Cambodian, Chinese, Russian, and Vietnamese.
7. Add the M44-315A (\$10 Minimum Payment, Change NOA A752C) in English and available threshold languages.
Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, and Vietnamese.
8. Update the NA 274G and NA 274H to remove the field "Customer ID" from header for existing English and Spanish languages.

2. Estimate Change: Adding hours for transcription costs.

Before:

Translation Resource ETC - 0 hours

After:

Translation Resource ETC - 9 hours

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250461] Update the current version and add Available Translations for MC 223 C to CalSAWS.

- Resolved: 04/07/2023 12:50 AM

Team Responsible:	Client Correspondence	Assignee:	Reshma Chandy	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Deepika Babu	Change Type (SCR):	Policy Re-Design
Minor Version:	23.04.11	Expedite Changes:	Start Build	Estimate:	1004
Reporter:	Connie Buzbee	Regulation Reference:	APL 14-008	Created:	09/21/2022 09:45 AM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence, Medi-Cal/CMSP]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by V. Bernal 02/09/2023				
Expedite Approval:	By Karen J. Rapponotti on 02/20/2023				
Current Design:	Currently MC 223C (10/09) is available only in English and Spanish languages in CalSAWS.				
Request:	Update and add MC 223C (06/11) Supplemental Statement of Facts for Medi-Cal Child Applicant Only- Under Age 18 Instructions in English and available threshold languages to CalSAWS Template Repository. Updated Languages: English, Spanish, Cambodian, Farsi, Hmong, Korean, Chinese, Russian, Tagalog and Vietnamese. Added languages: Armenian				
Recommendation:	Update and add MC 223C (06/11) Supplemental Statement of Facts for Medi-Cal Child Applicant Only- Under Age 18 Instructions in English and available threshold languages: Spanish, Armenian, Cambodian, Farsi, Hmong, Korean, Chinese, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	1004				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	648	Conversion :	0	DBA :	0
Design :	162	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	194
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
N/A
2. Estimate Change: Adding hours for transcription costs.
Before:
Translation Resource ETC - 0 hours

After:
Translation Resource ETC - 56 hours
3. Release Change:
N/A
4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250529] Add ability to search the ForgeRock User directory when adding a user in CalSAWS

- Resolved: 03/31/2023 11:58 AM

Team Responsible:	Online	Assignee:	Brian Munce	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Trevor Torres	Change Type (SCR):	Enhancement
Minor Version:	23.03.31	Expedite Changes:	Production Deployment	Estimate:	232
Reporter:	Haikaz (Mike) Tombakian	Regulation Reference:		Created:	09/23/2022 10:17 AM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[ILT, Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Security]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: iLazaro 02/21/2023

Expedite Approval: Karen J. Rapponotti approved on 02/09/2023

Current Design: When a user is being added into CalSAWS for CalWIN counties and the user already exists in ForgeRock, CalSAWS does a validation check against ForgeRock to determine if the email address(username) exists in ForgeRock. If there is a match, it CalSAWS displays an error and doesn't allow that user to be added into CalSAWS core.

Request: Allow CalSAWS core to do a lookup of ForgeRock added users and attach them to the respective CalSAWS user that is being created. Add a feature to allow adding a user into CalSAWS Core when an existing user identity exists in ForgeRock prior to being created in CalSAWS Core. This search directory function would be similar to what we do for Active Directory connected Organizations like LA County and CalSAWS project.

Recommendation:

1. Update the Security Assignment page to have users in CalWIN counties go to the CalSAWS Identity Search page when using the "Add User Name" button.
2. Update the CalSAWS Identity Search page to have a "Cancel" button.

Outreach Description: Inform the Managed Personnel/Security/Admin county staff of the new functionality allowing them to search ForgeRock when adding a user.

Alternative Procedure Description: N/A

Operational Impact: Estimate: **232**

Automated Test :	28	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	132	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	52
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change: Update the Description of Changes for the CalSAWS Identity Search page to add an additional mockup and rewording to clarify that the "Cancel" button will always display and will not change functionality.

Before:

1. Update the CalSAWS Identity Search page to include a "Cancel" button, as shown in Figure 2.2.1.

a. If the page is accessed from the "Resource Detail" page, the "Cancel" button will take them back to the "Resource Detail" page.

b. If the page is accessed from the "Security Assignment" page for users in CalWIN counties, the "Cancel" button will take them back to the "Security Assignment" page.

After:

1. Update the CalSAWS Identity Search page to always display the "Cancel" button.

Note: The Cancel button will continue to function as it currently is (currently the Cancel button will only display under the Search Result Summary section).

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250653] Add Available Translations for KG 3 to CalSAWS.

- Resolved: 03/21/2023 05:03 AM

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Ramya Yk	Change Type (SCR):	Policy Re-Design
Minor Version:	23.04.11	Expedite Changes:	Start Build	Estimate:	107
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/27/2022 03:28 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Michelle Ramos 02/06/23				
Expedite Approval:	By Karen J. Rapponotti on 02/07/2023				
Current Design:	Currently KG 3 (12/11) is available only in English language in CalSAWS Template Repository.				
Request:	Add KG 3 (12/11) Kin-GAP Mutual Agreement For Nonminor Former Dependents in available Threshold Languages to CalSAWS Template Repository. Languages Include: Russian, Spanish and Chinese.				
Recommendation:	Add KG 3 (12/11) Kin-GAP Mutual Agreement For Nonminor Former Dependents to CalSAWS Template Repository in following Threshold Languages: Russian, Spanish and Chinese.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	107				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	69	Conversion :	0	DBA :	0
Design :	17	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	21
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A				

2. Estimate Change: Adding hours for transcription costs.

Before:

Translation Resource ETC - 0 hours

After:

Translation Resource ETC - 2 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:
After:



[CA-251137] Add NOA Fragments in Spanish for Foster Care NOA Generation (NA-290)

- Resolved: 04/06/2023 01:17 AM

Team Responsible:	Client Correspondence	Assignee:	Singaram Manickam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sindhu Mp	Change Type (SCR):	Policy Re-Design
Minor Version:	23.04.11	Expedite Changes:	Start Build	Estimate:	403
Reporter:	Connie Buzbee	Regulation Reference:	EAS 10-116	Created:	10/10/2022 07:59 AM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Michelle Ramos 01/04/23

Expedite Approval:

By Karen J. Rapponotti on 01/05/2023

Current Design:

Currently some of the Foster Care NOAs are only available in English Language in CalSAWS.

Request:

1. Add Spanish NOA Reason fragments for Snippet ID 6093 - No Longer In Care (NOA Code T017T) to CalSAWS.
2. Add Spanish NOA Reason fragments for Snippet ID 6067 - Not Sufficient Info for Linkage (NOA Code T003D) to CalSAWS.
3. Add Spanish NOA Reason fragments for Snippet ID 7750 - No Longer Eligible for SCI (NOA Code T904C) to CalSAWS.
4. Add Spanish NOA Reason fragments for Snippet ID 6210 - Not in County (NOA Code T029C) to CalSAWS.
5. Add Spanish NOA Reason fragments for Snippet ID 7751 - SCI Has Changed (NOA Code T905C) to CalSAWS.
6. Add Spanish NOA Reason fragments for Snippet ID 6068 - Age of Majority or Emancipation (NOA Code T004T) to CalSAWS.
7. Add Spanish NOA Reason fragments for Snippet ID 6181 - Authorized Regional Center Rate (NOA Code T028C) to CalSAWS.
8. Add Spanish NOA Reason fragments for Snippet ID 6124 - Child Over 18 No Graduate (NOA Code T022T) to CalSAWS.
9. Add Spanish NOA Reason fragments for Snippet ID 6088 - Intercounty Transfer (NOA Code T014T) to CalSAWS.
10. Add Spanish NOA Reason fragments for Snippet ID 6082 - Parent Resided In Home(NOAA Code T008D) to CalSAWS.
11. Add Spanish NOA Reason fragments for Snippet ID 6066 - Court Lang Not Minute Order (NOA Code T002D) to CalSAWS.
12. Add Spanish NOA Reason fragments for Snippet ID 6087 - Returned to Home (NOA Code T013D) to CalSAWS.
13. Add Spanish NOA Reason fragments for Snippet ID 6100 - Jurisdiction Terminated (NOA Code T019T) to CalSAWS.

Recommendation:

1. Add Spanish NOA Reason fragments for Snippet ID 6093 - No Longer In Care (NOA Code T017T).
2. Add Spanish NOA Reason fragments for Snippet ID 6067 - Not Sufficient Info for Linkage (NOA Code T003D).
3. Add Spanish NOA Reason fragments for Snippet ID 7750 - No Longer Eligible for SCI (NOA Code T904C).
4. Add Spanish NOA Reason fragments for Snippet ID 6210 - Not in County (NOA Code T029C).
5. Add Spanish NOA Reason fragments for Snippet ID 7751 - SCI Has Changed (NOA Code T905C).
6. Add Spanish NOA Reason fragments for Snippet ID 6068 - Age of Majority or Emancipation (NOA Code T004T).
7. Add Spanish NOA Reason fragments for Snippet ID 6181 - Authorized Regional Center Rate (NOA Code T028C).

8. Add Spanish NOA Reason fragments for Snippet ID 6124 - Child Over 18 No Graduate (NOA Code T022T).
9. Add Spanish NOA Reason fragments for Snippet ID 6088 - Intercounty Transfer (NOA Code T014T).
10. Add Spanish NOA Reason fragments for Snippet ID 6082 - Parent Resided In Home(NOA Code T008D).
11. Add Spanish NOA Reason fragments for Snippet ID 6066 - Court Lang Not Minute Order (NOA Code T002D).
12. Add Spanish NOA Reason fragments for Snippet ID 6087 - Returned to Home (NOA Code T013D).
13. Add Spanish NOA Reason fragments for Snippet ID 6100 -Jurisdiction Terminated (NOA Code T019T).

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 403

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	260	Conversion :	0	DBA :	0
Design :	65	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	78
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change: Adding hours for transcription costs.

Before:
Translation Resource ETC - 0 hours

After:
Translation Resource ETC - 1 hour

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-253348] Task Mgmt: Track Time Spent Working Task

Team Responsible:	Online	Assignee:	Getnet Beyene	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:	23.05.11	Expedite Changes:	Start Build	Estimate:	652
Reporter:	Vallari Bathala	Regulation Reference:		Created:	12/02/2022 09:15 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	County Data API Enhancements
Project Phase (SCR):	Production	Approved by	02/07/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/7/2023

Current Design: Task Management functionality within the CalSAWS System provides attributes that allow measurement of how long Tasks reside in a particular Status. There is no functionality in place that allows measurement or recording of actual time spent working a particular Task. The CalSAWS System includes a Task Settings page that allows individual counties to enable specific Task Management features.

Request: 1. Provide a county configurable method that allows recording of actual time spent working a Task.

Recommendation:

1. Update the Task Settings page to include a new Setting allowing individual counties to enable a Task time recording feature.
2. Update the Task Pop-Up: Task Detail page to include controls to record time spent working the Task and include display of the time metrics.

Outreach

Description:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **652**

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	100	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	300	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	127
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: 2.2.3 Description of Changes

Before: Did not specify that the "Start Task" and "Stop Task" buttons will be available once Tasks are in one of the following statuses: Complete, Void or Expired.
After: Clarified that the "Start Task" and "Stop Task" buttons will be available once Tasks are in one of the following statuses: Complete, Void or Expired.

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-254387] Insert CSC IV and CSC V in DOC_DATA**

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	43
Reporter:	Maria Jensen	Regulation Reference:		Created:	12/27/2022 12:32 PM
Status:	Design in Progress	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Start Build approved by Lynn Bridwell on 1/18/23

Current Design: SCR CA-227571 updated DOC_DATA structure and values for GROW Entries.

Request: Insert new rows and associated values for 'CSC IV' and 'CSC V' into DOC_DATA.

Recommendation: DCR to insert new rows and associated values for 'CSC IV' and 'CSC V' into DOC_DATA.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 43

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	13
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 23.03
After: TBD

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-255195] Begin Medi-Cal Continuous Coverage Unwinding

- Resolved: 03/31/2023 01:05 PM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	New Policy
Minor Version:	23.03.31	Expedite Changes:	Production Deployment	Estimate:	248
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 23-02	Created:	01/13/2023 01:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nina Butler	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Medi-Cal/CMSP]	Funding Source ID:	PHE
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CH-204424
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Streamline approval added by Nina Butler on 02/14/2023.

Expedite Approval: Approval received by Karen Rapponotti on 01/19/2023 via email.

Current Design: CA-214453 updated the Batch PHE Protection rules to allow "Failure to Complete Redetermination" as a Discontinuance Reason with a configurable effective date, ends the protection for cases that have had a renewal since the Continuous Coverage Unwinding Started, and does not apply the protection beneficiaries who apply after the Continuous Coverage Unwinding Starts.

Medi-Cal programs have overdue verifications because they were not required to collect them during the PHE. When the Continuous Coverage Unwinding begins, these programs may Discontinue for overdue mandatory verifications. The System generates a Non-Compliance for Name/Identity and SSN Enumeration when those verifications are overdue.

Request: Per MEDIL 23-02, DHCS instructed SAWS to unwind the Continuous Coverage of Medi-Cal provided during the PHE. This was formerly referred to as PHE Unwinding. It is now referred to as Continuous Coverage Unwinding (CCU). Beginning 04/01/2023, SAWS can start the CCU for Medi-Cal programs with RE Due Date 06/30/2023 and Discontinuances may begin 07/01/2023. New Medi-Cal beneficiaries with applications on or after 04/01/2023 are not protected by Batch PHE protections.

1. Turn on effective dated rules from CA-214453
2. Clear overdue pending verifications for Medi-Cal only cases.
3. End date Non-Compliances for SSN, Name/Identity created by batch.

Recommendation:

1. Update the PHE Lift Date as April 2023 and the PHE Unwinding Start Month as July 2023
2. Create a one-time DCR to update any overdue 'Pending' verification, due date 3/31/2023 or older, to status 'N/A' that meet the following criteria:
 - The Medi-Cal program is Active with no 'Pending' individuals
 - At least one individual's Medi-Cal mandatory verification is pending over the due date (due date 3/31/2023 or older), and
 - The individual with overdue verification on the case is not on a case with any other pending or active Non-Medi-Cal program that uses the Mandatory verification logic

Technical Note: Non-Medi-Cal programs to exclude: CAPI, CalWORKS, CalFresh, Homeless Permanent, Homeless Temp, General Assistance, RCA, Diversion.

 - a. Add a Journal Entry as follows:
Short Description: Overdue Mandatory Verification(s) Updated
Long Description: Overdue mandatory verifications updated to 'Not Applicable' as part of the Continuous Coverage Unwinding.
3. Create a one-time DCR to end date effective 03/31/2023 the Non-Compliance records created by the MAGI Non-Compliance Sweep Batch (PB00C709) for SSN and Name/Identity and not updated by user
 - a. Any Active Medi-Cal Program where the non-compliance records for case person were created and updated by PB00C709 (Staff ID = '997102') and
 - b. Created on 04/01/2020 or later
 - c. Add a Journal Entry as follows:

Short Description: Non-Compliance Record(s) Updated
 Long Description: SSN and/or Name/Identity Non-Compliance record(s) created during the Public Health Emergency (PHE) have been updated with an end date effective 03/31/2023.

This is a JIRA only Design

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 248

CEWs can manually update the Overdue Verifications and Non-Compliance records.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	90	CalHEERS Test :	94
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	25	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	11	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Recommendation 2 is removed entirely this SCR and moved into SCR CA-258998 because it runs longer than the allotted DCR time on a Friday. It will run on Sunday 4/2/2023.

Before: 3 Recommendations

After:

REQUESTS

Per MEDIL 23-02, DHCS instructed SAWS to unwind the Continuous Coverage of Medi-Cal provided during the PHE. This was formerly referred to as PHE Unwinding. It is now referred to as Continuous Coverage Unwinding (CCU). Beginning 04/01/2023, SAWS can start the CCU for Medi-Cal programs with RE Due Date 06/30/2023 and Discontinuances may begin 07/01/2023. New Medi-Cal beneficiaries with applications on or after 04/01/2023 are not protected by Batch PHE protections.

1. Turn on effective dated rules from CA-214453
2. Clear overdue pending verifications for Medi-Cal only cases. - This will be handled by CA-258998.
3. End date Non-Compliances for SSN, Name/Identity created by batch.

RECOMMENDATIONS

1. Update the PHE Lift Date as April 2023 and the PHE Unwinding Start Month as July 2023
2. Create a one-time DCR to end date effective 03/31/2023 the Non-Compliance records created by the MAGI Non-Compliance Sweep Batch (PB00C709) for SSN and Name/Identity and not updated by user
 - a. Any Active Medi-Cal Program where the non-compliance records for case person were created and updated by PB00C709 (Staff ID = '997102') and
 - b. Created on 04/01/2020 or later
 - c. Add a Journal Entry as follows:

Short Description: Non-Compliance Record(s) Updated

Long Description: SSN and/or Name/Identity Non-Compliance record(s) created during the Public Health Emergency (PHE) have been updated with an end date effective 03/31/2023.

2. Estimate Change:
Before: CalHEERS ETC 1: 85
CalHEERS ETC 2: 5
CalHEERS Total: 90
CalHEERS Test ETC 1: 75
CalHEERS Test ETC 2: 19
CalHEERS Test Total: 94
After: CalHEERS ETC 1: 45
CalHEERS ETC 2: 5
CalHEERS Total: 50
CalHEERS Test ETC 1: 55
CalHEERS Test ETC 2: 14
CalHEERS Test Total: 69

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:



[CA-255865] Training: Update Eligibility Medi-Cal WBTs for 23.03 App Dev Changes

- Resolved: 04/13/2023 10:27 AM

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.04.14	Expedite Changes:	Start Build	Estimate:	90
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/30/2023 04:30 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 2/3/2023

Expedite Approval: Approved by Karen Rapponotti on 2/3/2023

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 21.01 to 23.03 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement')
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 90

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	90	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')

After: Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - b. Update the Task navigation bar- To reflect current updates.
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List 'Working Disabled - Unemployment')
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-209184 Customer Options Detail page (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')
 - c. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - d. Update the Task navigation bar- To reflect current updates.
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-209184 Customer Options Detail (Add to Type Drop List: 'Working Disabled - Unemployment')
 - b. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - c. CA-209184 Liquid Property Detail page (Add to Liquid Property Type Drop List: Retained Earned Income')

2. Estimate Change:

Before: 60

After: 90

3. Release Change:

Before: 23.02

After: 23.03

4. Funding Source Change:

Content Revision Status-2:
Before:
After:
Pending CCB

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: 90
After: 110

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Pending SCRB

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: 60
After: 80

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-257204] Training: Update CalWORKs WBTs for 23.01-23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	65
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 10:36 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: CalWORKs WBTs are impacted by system changes implemented with the 23.01 to 23.03 Production release.

Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 23.01 to 23.03 Production release.

Recommendation:

Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 094-WBT-ELI-Eligibility CalWORKs-01-A
 - a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
2. 094-WBT-ELI-Eligibility CalWORKs-01-B
 - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement)
3. 094-WBT-ELI-Eligibility CalWORKs-02
 - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
4. 094-WBT-ELI-Eligibility CalWORKs-03
 - a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
 - b. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement)
5. 094-WBT-ELI-Eligibility CalWORKs-04
 - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
 - c. CA-209184 - Liquid Property Detail (Add to Liquid Property Type Drop List: Retained Earned Income')

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	65	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before: 65

After: 105

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-257206] Training: Update CAPI WBTs for 23.01 to 23.05 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 10:53 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: CAPI WBTs are impacted by system changes implemented with the 23.01 to 23.05 Production release.

Request: CAPI WBTs need to be updated to reflect system changes implemented with the 23.01 to 23.05 Production release.

Recommendation: Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 096-WBT-ELK-CAPI-01
 a. CA-243684 - Sponsorship Detail (Add new field displaying number of Dependents of the sponsor titled 'Total Number of Sponsor's Dependents;')
 b. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
 c. CA-248019 - Residency Detail (Change the title 'General Relief' section to 'General Relief/CAPI' section)

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	25	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
Before: 25
After: 35

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:
After:



[CA-257228] Training: Update Security Administration WBTs for 23.03 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.05.19	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/24/2023 04:28 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 3/13/2023

Expedite Approval: Approved by Karen Rapponotti on 3/13/2023

Current Design: Security Administration WBTs are impacted by system changes implemented with the 23.03 Production release.

Request: Security Administration WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

Recommendation: Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 140-SAS-Security Administrative Support-06
 a. CA-250230 - Automated Action Detail (Add new 'Sibling Assignment' Field)

Outreach Description: N/A

Alternative Procedure Description:

Operational Impact Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	15	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:

Before: 15
After: 25

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-258728] CalSAWS Virtual Assistant Expansion - Release 5**

Team Responsible:	Special Project	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sarah Cordano	Change Type (SCR):	Enhancement
Minor Version:	23.04.27	Expedite Changes:	Start Build	Estimate:	1000
Reporter:	Uzochi Oparaji	Regulation Reference:		Created:	03/22/2023 01:21 PM
Status:	Design in Progress	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by: Connie Buzbee 3/27/2023

Expedite Approval: Approved by Karen Rapponotti on 3/27/2023

Current Design: The Virtual Assistant was implemented with CA-256840. County staff have the ability to access the BOT content online.

Request: Implement the fifth release of the BOT to add additional content for county staff access.

Recommendation: In Release 5 of the CalSAWS VA, we will release additional UCs and sub-menus within the VA. This release will include 18 new use cases and 3 new sub-menus.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	1000	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 2. Estimate Change:
Before: 1000 hours
After: 600 hours

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-204553] CalWORKs/RCA Adults by WTW/REP Category Dashboard

Team Responsible:	Reports	Assignee:	Vipra Chowdhury	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	692
Reporter:	Moises Evangelista	Regulation Reference:		Created:	09/06/2018 12:30 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Management Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	12/07/2021	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the CalWORKs/RCA Adults by WTW/REP Category dashboard:

1. The 'CalWORKs/RCA Adults' (base population):

- Does not restrict to only those adults with a household status of 'In the Home'.
- Does not restrict the base population based on the adult's CW/RCA role.
- The base population requires the adult to have an associated WTW/REP program block.

Note: To have an associated WTW/REP program block means the CalWORKs/RCA adult appears within a WTW/REP program block in the Case Summary page.

2. Does not provide the metric 'RCA Participants Employed 32+ Hrs/Week' in the following categories:

- WTW/REP Mandatory / Assigned to Worker / Active
- WTW/REP Mandatory / Not Assigned to Worker / Identified Reason

3. Does not include a 'Cal-Learn Adults' category or Cal-Learn Adults case level information.

4. Does not include a category to capture adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program. Such example of this population includes Active FRE Members, Ineligible Members, etc.

5. Does not include a category to capture adults who are in an Active CalWORKs/RCA program but are not in a WTW/REP program block on the same case.

Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.

6. The '1V - RCA' aid code is mapped to the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures rather than the new 'RCA Participants Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.

7. The '33 - CW - Zero Parent (Fed)' is mapped to 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week'.

8. The following aid codes are not mapped to any metric. They will be mapped to 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week':

- 3G - CW - Zero Parent (State)
- 3H - CW-Zero Parent (Mixed)
- 3R - CW-Zero Parent-Exempt MAP (Fed)

9. Several measure headers have inconsistent capitalization and incorrect abbreviations.

10. The 'Report Month' parameter is set to default to the latest 5 months. This is an excessive selection and is causing performance issues.

11. The dashboard name, several sheet names, several category headers, and several measure headers spell out 'Welfare-to-Work' entirely rather than use the abbreviated form WTW and do not include the reference to the REP program.

12. The columns in the case lists are not properly ordered. Also, some columns are not hidden/visible when they should be depending on the Tier Description parameter selected.

13. The following case lists do not include a parameter that allows the user to filter to a distinct subcategory/measure within the category:

- WTW/REP Mandatory
- Assigned to Worker / Active
- Assigned to Worker / Identified Reason
- Assigned to Worker / Unknown Reason

14. Does not provide the following columns in every case list:

- Client Index Number (CIN)
- Cash Aid Role Reason
- Cash Aid Role Status Reason
- Work Registration Begin Date
- Report Month
- WTW/REP Program Status Begin Date
- WTW/REP Program Status Reason

15. The 'CW/RCA Aided Case' list:

- Contains a single parameter titled 'RCA Aided Reason' rather than 'Work Registration Status'.
- Contains a column titled 'Expected End Date' rather than 'Work Registration Expected End Date'.
- Has a 'Exempt Reason' rather than 'Work Registration Status Reason'.
- Has the 'Prior Work Reg Status' columns, only visible for the WTW/REP Exempt population, that will be removed.
- Has the 'Prior Work Reg Begin Date' column, only visible for the WTW/REP Exempt population, that will be removed.
- Does not include a 'Prior Month Cash Aid Role Reason' column.
- The case list does not provide the following columns needed to evaluate the Exempt population:

o Volunteer

o Excluded

o WTW/REP Program Status Expected End Date

16. The dashboard has two sections titled 'CalWORKs/RCA Adults'. The data set that is broken down by type will be renamed to 'CalWORKs/RCA Adults by Type'.

17. Does not include a 'Homeless' column in the following case lists:

- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population divided by Type Description case list)
- CalWORKs/RCA Adults by WTW/REP Category
- CW/RCA Aided

18. The Assigned to Worker 'Identified Reason' case list:

- Does not include an 'WTW/REP Program Status Expected End Date' column for the Good Cause population.
- Includes the unnecessary 'Program Status Reason' column.
- Includes the unnecessary 'Program Status Reason Begin Date' column.

19. Does not provide prior assigned worker information for the Sanctioned, Not Assigned to Worker / Identified Reason, and Not Assigned to Worker / Should be Reregistered population who do not have an assigned program worker as of the end of the report month.

20. The 'Assigned to Worker / Active' case list and the 'Not Assigned to Worker / Identified Reason' case list do not include the following columns:

- Activity Type
- Activity Number
- Activity Status Begin Date

21. The 'Active' and 'Unknown Reason' case lists:

- Do not include a 'Activity Scheduled End Date' column.
- Do not include a 'Activity Status Reason' column needed to verify Completed/Closed customer activities.
- The 'Active' case list does not include an 'Activity Scheduled Start Date' column.
- The 'Unknown Reason' case list has an existing column titled 'Begin Date' rather than 'Activity Scheduled Begin Date'.

22. The Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' case list does not have a 'CW/RCA Discontinuance Date' column. The column is needed to verify future current month terminations.

23. The 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' case lists do not provide the following columns:

- TANF Used Months
- Extender Reason
- Extender Begin Date
- Extender End Date

24. The 'CalWORKs/RCA Adults Category' and the 'CalWORKs/RCA Aided' case lists do not provide Activity information for the 'Timed-Out on Active CalWORKs Cases' population or the 'Exempt' population.
25. The 'CalWORKs/RCA Adults by WTW Category' (Base population divided by tier description) does not include any Cal-Learn related columns.
26. The 'Time Expiration Column' within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type Description case list) case list is displaying the Begin Date of when an adult's Role Status Reason Description is set to 'CW Time Limit'.
Technical Note: The logic will be taken from the Time Limits online page.
27. The 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list:
- Includes a column titled 'Program Status Reason' that will be renamed to WTW/REP Program Status Reason.
 - Has a column titled Program Status Reason Begin Date that will be renamed to WTW/REP Program Status Reason Begin Date.

Request:

The CalWORKs/RCA Adults by WTW/REP Category dashboard, also known as Global Report, as designed, contains requirements that excludes caseload data and includes some data that is not needed. The current report logic needs to be modified for users to have access to accurate data needed to review ongoing participation in activities and to take necessary actions to appropriately manage CalWORKs/RCA eligible participants in the WTW/REP program.

Recommendation:

The following modifications are made to the CalWORKs/RCA Adults by WTW/REP Category dashboard to accurately capture caseload data:

1. Update the logic definition for the 'CalWORKs/RCA Adults' (base population) as follows:
 - Add the requirement that the adult must have a household status of 'In the Home'.
 - The adult's role is NOT Financially Responsible – Included (FRI) or Family Size Only (FSO).
 - Remove the condition that the CalWORKs/RCA Adults must have an associated WTW/REP program block.
Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
2. Create a new metric titled 'RCA Participants Employed 32+ Hrs/Week' for the categories listed below:
 - WTW/REP Mandatory / Assigned to Worker / Active
 - WTW/REP Mandatory / Not Assigned to Worker / Identified Reason
3. Add a new subcategory to 'CalWORKs/RCA Adults by Type' titled 'Cal-Learn Adults' which captures the Cal-Learn adult population.
4. Add a new category titled 'CalWORKs/RCA Other' which captures adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program.
5. Add a new category titled 'No WTW/REP Program Block' which captures adults that are CalWORKs/RCA aided but do not have an associated WTW/REP program block.
Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
6. Update the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '1V – RCA aid code. The '1V – RCA' aid code is re mapped to the new 'RCA Participant Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.
7. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '33 - CW – Zero Parent (Fed)' aid code. The aid code is re mapped to the 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' categories.
28. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to include the following aid codes:
 - 3G – CW – Zero Parent (State)
 - 3H – CW-Zero Parent (Mixed)
 - 3R – CW-Zero Parent-Exempt MAP (Fed)
8. Update several measure headers within categories to have consistent capitalization and appropriate abbreviations.
9. Update the 'Report Month' parameter to default to only the latest month rather than the latest 5 months.
10. Update all 'Welfare-to-Work' references in the dashboard name, sheet names, category headers and measure headers to 'WTW/REP'.
11. Update all case lists' column order and column's visibility to match Appendix 7.7.

12. Update the following case lists to include a parameter that allows the user to filter to a distinct subcategory/measure within the category:
- WTW/REP Mandatory
 - Assigned to Worker / Active
 - Assigned to Worker / Identified Reason
 - Assigned to Worker / Unknown Reason
13. Update all case lists to Include the following columns:
- CIN
 - Cash Aid Role Reason
 - Cash Aid Role Status Reason
 - Work Registration Begin Date
 - Report Month
 - WTW/REP Program Status Begin Date
 - WTW/REP Program Status Reason
14. Update the 'CW/RCA Aided' case list with the following changes:
- Rename the 'RCA Aided Reason' parameter to 'Work Registration Status'.
 - Rename the 'Expected End Date' column to 'Work Registration Expected End Date'.
 - Rename the 'Exempt Reason' column to 'Work Registration Status Reason'.
 - Remove the 'Prior Work Reg Status' column.
 - Remove the 'Prior Work Reg Begin Date' column.
 - Add a 'Prior Month Cash Aid Role Reason' column.
 - Add the following columns to the case list:
 - o Volunteer
 - o Excluded
 - o WTW/REP Program Status Expected End Date
- These new columns are only visible when the 'WTW/REP Exempt' Work Registration Status parameter option is selected.
15. Update the section header for the 'CalWORKs/RCA Adults' that is broken down by Type to 'CalWORKs/RCA Adults by Type'. See the attached mockup for reference.
16. Update the following case lists to include a 'Homeless' column:
- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list)
 - CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type).
 - CW/RCA Aided
17. Update the Assigned to Worker 'Identified Reason' case list with the following changes:
- Add a 'WTW/REP Program Status Expected End Date' column. The column is only visible when the 'Current Good Cause' Identified Reason Description parameter is selected.
 - Remove the existing 'Program Status Reason' column
 - Remove the existing 'Program Status Reason Begin Date' column.
18. Update the 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case list to include two new columns to evaluate the Sanctioned population. Include the columns in the 'Not Assigned to Worker / Identified Reason' and the 'Not Assigned to Worker / Should be Reregistered' case lists:
- Last WTW/REP Worker ID
 - Last WTW/REP Region
19. Add the following columns to the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' case lists:
- Activity Type
 - Activity Number
 - Activity Status Begin Date
20. Update the 'Active' and 'Unknown Reason' case list with the following changes:
- Add a 'Activity Scheduled End Date' column.
 - Add a 'Activity Status Reason' column.
 - Add a 'Activity Scheduled Start Date' column to the 'Active' case list.
 - Rename the existing 'Begin Date' column in the 'Unknown Reason' case list to 'Activity Scheduled Begin Date'.
21. Update the Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' to include a new column titled 'CW/RCA Discontinuance Date'.
22. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case lists:
- TANF Used Months
 - Extender Reason
 - Extender Begin Date
 - Extender End Date

23. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category' case list and the 'CalWORKs RCA Aided' case list. The columns are only visible for the 'Timed-Out population and the 'WTW/REP Exempt' population.

- Activity Type
- Activity Number
- Activity Status
- Activity Status Reason
- Activity Status Begin Date
- Activity Scheduled Start Date
- Activity Scheduled End Date

24. Update the 'CalWORKs/RCA Adults by WTW Category' (CalWORKs/RCA Adults by Type) case list to include the following Cal-Learn related columns. The columns are only visible when the 'Cal-Learn Adults' Type Description is selected:

- Age
- Cal-Learn Office
- Cal-Learn Office ID
- Cal-Learn Worker ID
- Cal-Learn Secondary Worker ID
- Cal-Learn Program Status
- Cal-Learn Program Status Reason
- Cal-Learn Program Status Begin Month
- Cal-Learn Program Status End Month

25. Update the 'Time Expiration Column' column logic within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type) case lists to display the Begin Month of the 60th tick of the CalWORKs/RCA time clock.

Technical Note: The logic will be taken from the Time Limits online page.

26. Update the 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list as follows:

- Rename the 'Program Status Reason' column to 'WTW/REP Program Status Reason'.
- Rename the 'Program Status Reason Begin Date' column to 'WTW/REP Program Status Reason Begin Date'.

Outreach

Description:

Alternative

The information can be obtained via Ad-Hoc

Procedure

Description:

Operational Impact:

Estimate: 692

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	482	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	210
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:

After:

3. Release Change: Moving from 22.09 to 23.05

Before: Fixed Version/s: 22.09

After: Fixed Version/s: 23.05

4. Funding Source Change:

Before:

After:

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before: The Overview of Recommendations and the Description of Changes has discrepancies.

Recommendation 7 did not mention the remap of aid code 33 to Single Parents 20+ Hrs/Week and Single Parents 30+ Hrs/Week.

The No WTW/REP Program Block includes a check for the latest WTW/REP Work Registration Record.

After: The Overview of Recommendations and the Description of Changes are aligned.

Recommendation 7 now mentions the remap of aid code 33 to Single Parents 20+ Hrs/Week and Single Parents 30+ Hrs/Week.

The No WTW/REP Program Block no longer includes a check for the latest WTW/REP Work Registration Record.

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-231865] ACL 21-141 Out of State ARC Payments

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	75
Reporter:	Ignacio Lazaro	Regulation Reference:	ALL COUNTY LETTER NO. 21-141, CFL 21/22-66	Created:	08/04/2021 03:33 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:	03/16/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson 2/24/2023

Current Design:

The Approved Relative Caregiver (ARC) Funding Option Program was implemented in LRS/CalSAWS by SCR 32773 based on ACL 15-20 which states: "to be eligible for the ARC Program, a child or NMD must be placed with an approved relative caregiver and reside in California. Out-of-state placements are not eligible."

If a foster youth has a Residency record indicating they are not a resident of California, FC EDBC will not assign an ARC Aid Code.

(Note: this check only occurs if there is a Residency record where "CA Resident" is set to "No". If there is no Residency record, no check for in-state placement occurs in ARC Aid Code determination.)

Request:

Update FC EDBC logic for determining ARC aid codes per ACL 21-141 which states, "the ARC program has been expanded to include payments on behalf of children/NMDs in out-of-state placements with relatives when the children/NMDs are not eligible for AFDC-FC. These placements are eligible for payments effective January 1, 2021."

Recommendation:

Remove the EDBC condition as of 1/1/2021 that makes a placement ineligible to receive an ARC aid code if there is a residency record for the Primary Applicant where "CA Resident" is set to "No".

(See attached design document)

Outreach

Description:

Alternative Procedure Description: n/a

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	26
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Request Change:

Before:

Update FC EDBC logic for determining ARC aid codes per ACL 21-141 which states, "the ARC program has been expanded to include payments on behalf of children/NMDs in out-of-state placements with relatives when the children/NMDs are not eligible for AFDC-FC. These placements are eligible for payments effective January 1, 2021."

After:

Update FC EDBC logic for determining ARC aid codes per ACL 21-141 which states, "the ARC program has been expanded to include payments on behalf of children/NMDs in out-of-state placements with relatives when the children/NMDs are not eligible for AFDC-FC. These placements are eligible for payments effective January 1, 2021." The effective date was corrected by ACL 21-141E (Errata) which states, "...this Errata corrects the effective date to January 1, 2022."

2. Recommendation Change:

Before:

Remove the EDBC condition as of 1/1/2021 that makes a placement ineligible to receive an ARC aid code if there is a residency record for the Primary Applicant where "CA Resident" is set to "No".

After:

Remove the EDBC condition as of 1/2/2021 that makes a placement ineligible to receive an ARC aid code if there is a residency record for the Primary Applicant where "CA Resident" is set to "No".

3. Estimate Change:

Before:

Eligibility ETC 2: 5
System Test Support ETC 1: 26
Unallocated Hours: 5

After:

Eligibility ETC 2: 18
System Test Support ETC 1: 42
Unallocated Hours: 10

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-233715] Update Disaster CalFresh Validation Message to Remove the End Date Value

Team Responsible:	Eligibility	Assignee:	Neethu Joy	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	67
Reporter:	Matthew Lower	Regulation Reference:		Created:	09/22/2021 09:31 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/01/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: Disaster CalFresh has an End Date for when the processing needs to be completed by. This value must be entered into the system prior to a disaster being available to a county so a validation message can use it.

Request: Update the validation so that it does not need to take into account the actual Processing End Date

Recommendation: TBD

Outreach

Description:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 67

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	22	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	35
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before: TBD
 After: Update the hard validation on run EDBC page to not display the processing dates when user is trying to run EDBC before the application begin date or after processing end date

Content Revision Status-2:

**Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-237034] Enhance Kafka Consumer architecture to run Consumers continuously

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Raheem Raasikh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	400
Reporter:	Sumeet Patil	Regulation Reference:		Created:	11/19/2021 03:16 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	10/24/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady H. on behalf of Laura C on 10/24/2022

Expedite Approval: Approved by Grady H. on behalf of Laura C on 10/24/2022

Current Design: The Kafka Consumer jobs are responsible to consume and process the messages from Kafka topics. Currently if there are no new messages in the topic for more than five minutes then the Consumer jobs kill themselves. The termination of batch job is also a notification for the successor jobs to start their processing.

Request: As per Event Streaming standards the Consumers should not get terminated and should be running continuously to process any new message in the Topics.

Recommendation: Implement the following changes:

1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.
2. Create a Monitoring job to confirm all messages from a given topic are processed,
3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .
4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.
5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.
6. Regression test all Event streaming batch jobs listed in attachment.

Outreach

Description:
Alternative Procedure NA

Description:
Operational Impact:

Estimate: 400

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	120	Tech ForgeRock :	0	Tech Ops :	80
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: 22.11 (22.11.xx)

After: RWR

4. Funding Source Change:

Before: NA

After: NA

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

1. Recommendation Change:

Before:

Implement the following changes:

1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.

2. Create a Monitoring job to confirm all messages from a given topic are processed,

3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .

4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.

5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.

6. Regression test all Event streaming batch jobs listed in attachment.

After:

Implement the following changes:

1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.

2. Create a Monitoring job to confirm all messages from a given topic are processed,

3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .

4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.

5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.

6. Regression test all Event streaming batch jobs listed in attachment.

7. Per recommendation from Confluent - upgrade client jar version from 2.2.1 to 2.8.2

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: NA

After: NA

4. Funding Source Change:

Before: NA

After: NA

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-243684] CAPI Sponsor Deeming Income and Resources Requirements

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	992
Reporter:	Adelaide Mendoza	Regulation Reference:		Created:	04/08/2022 12:45 PM
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Documentation	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The sponsor(s) of an immigrant is entered in CalSAWS as a person on the case. Their income and resources are entered into CalSAWS and considered by the Eligibility Determination and Benefit Calculation (EDBC). The income and resources of the spouse of the sponsor will be considered if the spouse signed the Affidavit of Support (I-864).

The worker uses the SOC 454 Worksheet to perform additional calculations when determining the amount of income and resource of the sponsor deemed to the immigrant. The final amount is entered into the CalSAWS system.

Request:

1. Add new field to the Sponsorship page.
2. Update CAPI EDBC to calculate the income and resources deemed to the immigrant based on the SOC 454.
3. Automate the SOC 454 in the Template Repository.

Recommendation:

1. Add a new field to the Sponsorship Detail page to display the number of dependents of the sponsor.
2. Additional calculations will be performed when calculating the amount of income and resources of a sponsor deemed to the immigrant.
3. CAPI EDBC will display the final amount of income and resources after the additional calculations are performed.
4. The SOC 454 will be automated and the fields will populate based on the CAPI EDBC.

Note: Please refer to the design document for further details.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

992

Override the EDBC results.

Automated Test :	60	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	70	Conversion :	0	DBA :	0
Design :	0	Eligibility :	409	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	95	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	268

Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before: 2.2.2.1
 This functionality exists in the system.
 After:
 Note: This functionality exists in the system. This number is the sum of all earned and unearned income of the sponsor(s) and sponsor's spouse (if living together).

2. Recommendation Change:
 Before: 2.2.2.3
 3. Subtract the total gross income from the sponsor(s)' allocation.
 After:
 3. Subtract the from the sponsor(s)' allocation from the total gross income.

3. Recommendation Change:
 Before: 2.2.2.5
 5. Subtract the previous result (3.), from the allocation for dependent(s) of the sponsor.
 After:
 5. Subtract the previous result (4.), from the allocation for dependent(s) of the sponsor, from 3.

4. Recommendation Change:
 Before: 2.4.2.1
 This functionality exists in the system.
 After:
 Note: This functionality exists in the system. This number is the sum of all resources of the sponsor(s) and sponsor's spouse (if living together).

5. Recommendation Change:
 Before: 2.4.2.2
 Note: Use the answer to the question on the Sponsor Detail page – “Has the spouse of the Sponsor signed a sponsorship affidavit?” and check the date the affidavit was signed on/before the benefit month.
 After:
 Note: Use the answer to the question on the Sponsor Detail page – “Has the spouse of the Sponsor signed a sponsorship affidavit?” and check the date the affidavit was signed on/before the benefit month.
 The answer to the question is blank, No, or Yes. Each answer correlates to a different allocation for sponsor(s), respectively.

2. Estimate Change:
 Before: N/A
 After: N/A

3. Release Change:
 Before: N/A
 After: N/A

4. Funding Source Change:
 Before: N/A
 After: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-243920] Configuring and tuning CIS Benchmark policy compliance

- Resolved: 04/10/2023 09:32 AM

Team Responsible:	Tech Ops	Assignee:	Abanoub Ghaly	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Abanoub Ghaly	Change Type (SCR):	Enhancement
Minor Version:	22.06.02	Expedite Changes:	No	Estimate:	160
Reporter:	Abanoub Ghaly	Regulation Reference:	n/a	Created:	04/14/2022 11:22 AM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Independent Test	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	Medicare & Medicaid Services (CMS)
Consortium Review Approval Date:					

Non-Committee Review: Joseph Nelson - 5 April 2022

Expedite Approval:

Current Design:

Qualys Policy compliance technology and supporting process is currently not implemented in the environment for CIS benchmark.

Request:

Leveraging Qualys Policy Compliance module to enable and configure CIS benchmark policy to scan CalSAWS and county infrastructure. Medicare & Medicaid Services (CMS) has asked the Consortium to provide a policy compliance report using CIS Benchmark policy.

Recommendation:

Enable and configure CIS Benchmark as a scanning profile to scan CalSAWS and county infrastructure.

Outreach Description:

Tech ops sysadmins for reporting and resolution (ongoing)

Alternative Procedure Description:

To relay on NIST

Operational Impact:

Estimate: 160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	160	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.05
After: 22.05

**Content Revision
Status-2:**

4. Funding Source Change: N/A
Accepted

**Content Revision
Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 23.05

**Content Revision
Status-3:**

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Description-3:**

1. Recommendation Change: N/A
Before:
After:
2. Estimate Change: N/A
Before:
After:
3. Release Change:
Before: 23.05
After: 22.05

**Content Revision
Status-4:**

4. Funding Source Change: N/A
Before:
After:

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-249684] Add CAPI Split Payment Functionality for Reimbursing GA/GR Benefits to Another County

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1508
Reporter:	Sidhant Garg	Regulation Reference:		Created:	08/29/2022 05:37 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/01/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Emergency approval to start build from Karen Rapponotti on 2/6/2023

Current Design: San Mateo and Sacramento administrate CAPI cases for other Counties. When a CAPI is approved, San Mateo/ Sacramento will request GA information from the county of the applicant’s residence. If the applicant has active GA, the CAPI-administrating county will use part of the CAPI benefits to pay the county of the residence back for overlapping GA benefits. CalSAWS does not have functionalities to issue part of CAPI benefits to another county for reimbursements.

Request: Update system to create Counties as resources and issue vendor payments via Money Management for CAPI program to reimburse GA/GR benefits.

- Recommendation:**
1. Add a CAPI program option on the Money Management List page
 2. Update the Money Management Detail page when the program selected is for CAPI.
 3. Update the Payment Amount Used by EDBC page to work for a Money Management record for a CAPI program.
 4. Add new values to the Type drop-down field for the Select Money Management Resource page, Money Management Resource Search and Money Management Detail page.
 5. Add a New Approval Reason for IAR Split CAPI Payment
 6. Add a New Approval Message for IAR Split CAPI Payment

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1508

Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	220	Conversion :	0	DBA :	0
Design :	0	Eligibility :	269	Fiscal :	319
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	115	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	407
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Additional hours needed for Online team in order to complete build and work on defects that came up during system test.

Before:

Online ETC 1: 96

Online ETC Total:115

Unallocated Hours:130

After:

Online ETC 1: 126

Online ETC Total:145

Unallocated Hours:145

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-250301] Expand Task Search

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	308
Reporter:	Sarah Rich	Regulation Reference:		Created:	09/15/2022 02:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	01/06/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved on 01/06/2023 by Karen Rapponotti

Current Design:

When searching for Tasks through the Task Search utility bar, the System requires the User to enter a Case Number for "All" and "Completed" statuses. Additionally, the page also does not have a mechanism for Users to search for "General" Tasks since these Tasks do not require a Case Number or Program when they are created.

Request:

Remove the Case Number restriction to allow "All" and "Completed" when a specific Worker Number is provided as a search parameter.

Recommendation:

1. Update the search logic to return results when Users search for Tasks will Status of "All" and Case Number is not provided.
2. Update the search logic to return results when Users search for Tasks will Status of "Completed" and Case Number is not provided.
3. Update the Task Search page to allow Users to search by General Tasks.

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 308

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	246	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	62
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision

Status-1: Accepted

Content Revision

Description-1: 1. Recommendation Change: 2.1.4 Page Validations

Before: 1. The User searches for Tasks with "All" or "Completed" without providing Program, Category or Type, display the following validation: Status – Program, Category or Type is needed to search with a status of All or Completed.

After: 1. The User searches for Tasks with "All" or "Completed" without providing Case Number, Program, Category or Type, display the following validation: Status – Case Number, Program, Category or Type is needed to search with a status of All or Completed.

2. Estimate Change:

Before: Online ETC 1 - 156

After: Online ETC 1 - 246

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: Online ETC 1 - 246

After: Online ETC 1 - 346

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-208604] Batch Scheduling Updates for CalWIN Conversion (Wave 5)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Shining Liu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.08.xx	Expedite Changes:	No	Estimate:	392
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:05 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/23/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by John Pratt on 03/23/2023

Expedite Approval: Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request: Update Batch scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for the following counties:
Alameda, Fresno, Sonoma

Recommendation: Update Batch Scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for Alameda, Fresno, and Sonoma. Batch jobs from the following SCRs will be scheduled for the CalWIN Wave 5 Counties starting target September 2023:

- Batch:
- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
 - CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
 - CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
 - CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
 - CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
 - CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
 - CRFI 22-031: CalWIN - CFET Automation Jobs
 - CRFI 22-043: CalWIN – Update Child Care Certificate
 - CRFI 22-021: CalWIN – WTW program Activation Batch Job
 - Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305
- Correspondence:
- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
 - CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
 - CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
 - CRFI 19-030: DDID 2280 CSF 285 form
 - Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
 - Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
 - CRFI 22-061: CalWIN County CSF 124 and CSF 125
- Fiscal:
- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
 - CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
 - CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
 - CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
 - CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
 - CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
 - o Do not schedule Positive Pay job/FTP for Contra Costa County

- Foster Care Main Payroll
 - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

392

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	82
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before:

Update Batch Scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for Alameda, Fresno, and Sonoma. Batch jobs from the following SCRs will be scheduled for the CalWIN Wave 5 Counties starting target September 2023:

Batch:

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

After:

Update Batch Scheduling CalWIN Conversion Wave 5 to schedule the various Batch jobs for Alameda, Fresno, and Sonoma. Batch jobs from the following SCRs will be scheduled for the CalWIN Wave 5 Counties starting target September 2023:

Batch:

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-207494: DDID 85 - Update Batch that removes WTW Program Worker at Sanction status to be configurable
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21

- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

2. Estimate Change:

Before:

Batch/Interfaces - 64

System Test - 82

After:

Batch/Interfaces - 96

System Test - 78

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-232312] Retro Events Incorrectly Logged when Program is Open

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	109
Reporter:	Matthew Lower	Regulation Reference:		Created:	08/16/2021 01:48 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Maggie Orozco 9/28/2022

Expedite Approval: Current Design:

SCR 31729 made changes to how retro events are logged. When a person is added to an open MC program, retro events will be logged on the program level if retro months are requested for the newly added person. However, these events should not be logged because the program is already open.

Request: Update the logging of retro events so that these events are not logged at the program-level when the program is already open.

Recommendation: 1. Update retro event logging logic to prevent logging at the program-level when the program is active.

Outreach

Description: Alternative Procedure N/A

Description: Operational Impact:

Estimate: 109

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	81	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: Before:

1. Update the logic when processing a Retro Month for an additional person on a case so that a Retro Event will not be logged at the program-level on a program if the program is already active.

After:

1. Update the logic when processing a Retro Month for an additional person on a case so that a Retro Event will not be logged at the program-level on a program if the program is already active, pending, or ineligible.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

After:



[CA-243475] Facility Types to include in ARC Logic

Team Responsible:	Eligibility	Assignee:	Ganesh Kumar Piniseti	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Paul Galloway	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	274
Reporter:	Ignacio Lazaro	Regulation Reference:	ACL 16-92	Created:	04/05/2022 05:41 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/17/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson 2/24/2023

Current Design:

Foster Care EDBC will only set an ARC Aid Code if the Placement meets one of the following conditions:

1. The Placement Type is "Relative Home"; or,
2. The Placement Type is "Resource Family Home" and the "Care Provider Relationship to Child" field is one of the following two values: "Relative Guardian" or "Relative Non-Guardian"

Request:

Add 'Court Specified Home', and 'Tribal Specific Home' with 'Care Provider Relationship to Child' with value of 'Relative Guardian' or 'Relative Non-Guardian' to the types of placements eligible to ARC.

Recommendation:

Update Foster Care EDBC so it will only set an ARC Aid Code if the Placement meets one of the following conditions:

1. The Placement Type is "Relative Home"; or,
2. The Placement Type is "Resource Family Home" or "Court Specified Home", or "Tribal Specific Home" and the "Care Provider Relationship to Child" field is one of the following two values: "Relative Guardian" or "Relative Non-Guardian"

(See attached design document)

Outreach

Description:

Alternative

- 1) use manual EDBC
- 2) use a placement type that will assign ARC aid codes

Procedure

Description:

Operational Impact:

Estimate:

274

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	178	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	71
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0

Content Revision

Pending CCB

Status-1:

Content Revision

1. Estimate Change:

Description-1:

Before:

Eligibility ETC 1: 135

Eligibility ETC 2: 23

Eligibility ETC 3: 20

System Test Support ETC 1: 71

Unallocated Hours: 25

After:

Eligibility ETC 1: 215

Eligibility ETC 2: 23

Eligibility ETC 3: 49

System Test Support ETC 1: 115

Unallocated Hours: 40

(technical updates are contained in updated CR1 design document)

Content Revision

Status-2:

Content Revision

1. Recommendation Change:

Description-2:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

1. Recommendation Change:

Description-3:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

1. Recommendation Change:

Description-4:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250620] Training: Update the Child Care Administration CFP CA-220693

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	23.07.21	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/27/2022 12:30 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Currently there is no CFP for the Child Care Administrator Portal available.

Request: Update the CFP for the Child Care Administrator as scoped in appdev SCR CA-220693.

Recommendation: Update the Child Care Administrator CFP in Adobe Captivate to make available in the LMS and the Child Care Portal Online Help.

Outreach

Description:

Alternative Procedure Description: None

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	75	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: 22.11
After: 23.02
2. Estimate Change:
Before:
After:
3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 23.02

After: 23.07

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 23.07

After: 23.05

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-235770] CW Household Members Eligible to TCF**

Team Responsible:	Eligibility	Assignee:	Ganesh Kumar Piniseti	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	651
Reporter:	Caroline Bui	Regulation Reference:	MPP 63-504.13, ACL 20-129, ACL 13-88	Created:	10/27/2021 01:29 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	02/14/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved on 4/5/2023 by Karen J. Rapponotti

Current Design: When running CalFresh (CF) and CW EDBC (regular EDBC, negative action or batch EDBC) together, the system determines eligibility for TCF when the CW program is discontinued in the benefit month, based on the closure reason for the CW program and CW persons.

1. The following households are not eligible to receive TCF when:
 - a. The CW program is discontinued for any of the following reasons:
 - Inter-County Transfer
 - Gets Tribal TANF
 - QC Refused to Cooperate
 - QC Failed to Respond in 30 Days
 - QC Failed to Keep Appointment
 - QC Failed to Keep 2 Appointments
 - QC Failed to Sign Release
 - QC Failed to Return Signed Release
 - SAR 7 Incomplete
 - SAR 7 Not Received
 - CW RE Incomplete
 - CW RE Not Received
 - Failed to Complete Determination
 - Late Periodic Report SAR 72
 - b. The CW program is discontinued and all persons fail for any of the following or combination of the following person closure reasons:
 - Deceased
 - Not a California Resident
 - CW IPV/Fraud
 - CW Quality Control
 - WTW Not Accepting a Job
 - WTW Quit Job
 - WTW Not Participating in an activity
 - WTW Reduced Earnings
 - WTW Not signing the WTW Plan
 - Gets Tribal TANF
2. A household is not eligible to TCF if they are not a California resident.

Request:

1. Per CRCP 2321, the following updates will be implemented:
 - a. Add the following program closure reason that will prevent a discontinued CW program from establishing TCF:
 - Failed to Provide Verification
 - b. Remove the following program closure reasons that will prevent a discontinued CW program from establishing TCF:
 - QC Refused to Cooperate
 - QC Failed to Respond in 30 days
 - QC Failed to Keep Appointment
 - QC Failed to Keep 2 Appointments
 - QC Failed to Sign Release
 - QC Failed to Return Signed Release
 - c. Add the following person closure reason to the existing list that prevents discontinued CW program from establishing TCF:
 - WTW Chronic Truant
 - Gets Duplicate Aid
 - Fleeing Felon
 - Probation/Parole Violator
 - Excluded for Failing to Comply with ABAWD Requirements (3 Countable ABAWD Months Used)
 - WTW Not Providing Proof of satisfactory Progress
 - Sanctioned from CW for Child Support
 - d. Remove the following person closure reasons from the existing list that prevents a discontinued CW program from establishing TCF:
 - Not a California Resident
 - CW Quality Control
2. When the CW program is discontinued and individuals fails for a person closure reason, the individuals will be eligible for TCF.
Individuals that fail for a person closure reason will not be eligible for TCF.
3. A household that is not a California resident is eligible to TCF unless they are confirmed to have been receiving benefits from their new state.

Recommendation:

1. Update the person/program closure reasons for CW when determining the eligibility for TCF.
2. CW households are eligible to TCF when other household members have a closure reason in CW that is not eligible for TCF.

Note: Please refer to the attached document for additional details.

Outreach

Description:

Alternative

Override EDBC results

Procedure

Description:

Operational Impact:

Estimate:

651

Automated Test :	80	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	353	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	158
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before: 23.09 After: 23.07				
	4. Funding Source Change: Before: After:				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After:				
	2. Estimate Change:				

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions