

CalSAWS |

Wave 3C/4A Cutover Calendar:  
*County and Governance View*




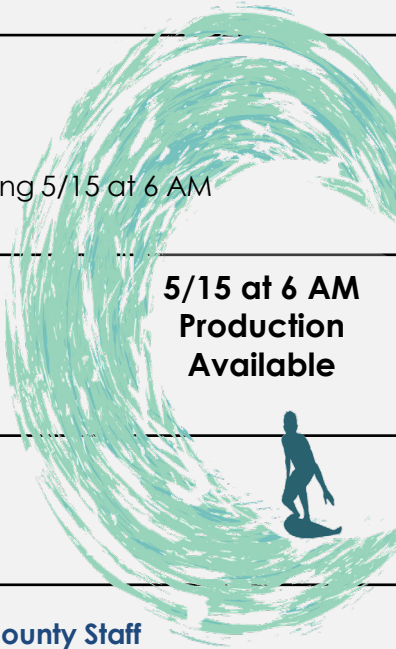






April 2023

Waves of Change

# Wave 3C/4A Cutover Weekend Calendar

## Wave 3C/4A (County Prep Cutover)

	Friday May 10	Saturday May 11	Sunday May 12	Monday May 13
CalWIN Counties (10) + Read Only Counties		NO changes to system downtimes for CalWIN Counties and Customers <i>Business as usual (Normal Sunday Maintenance)</i>		
San Diego, San Mateo, Santa Cruz, Solano		 CalWIN <b>Not</b> available beginning 5/13 at 6 PM	 CalWIN is available beginning 5/15 at 6 AM	
CalSAWS Customers and CBOs		 <b>BenefitsCal</b> is available for anonymous users, known users, and CBO users without MFA enabled to submit applications beginning Friday 5/12 at 8 PM until Monday 5/15 at 6 AM		
CalSAWS Production		 <b>CalSAWS</b> Production and IVR <b>not</b> available beginning Friday 5/12 at 8 PM until Monday 5/15 at 6:00 AM. Contact Center available (limited) beginning Friday 5/12 at 8 PM until Monday 5/15 at 6:00AM.		
CalSAWS: LMS, PRT, Sandbox, Training	NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff			

# Wave 3C/4A Cutover Weekend Calendar

## CalWIN: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalWIN	San Diego, San Mateo, Santa Cruz, Solano	Sat 5/13 at 6 pm	Mon 5/15 at 6 am	5/14/23 is a normal CalWIN Maintenance day, CalWIN not available
CalWIN	6 Counties (W5 – W6) + Read Only Counties	Sat 5/13 at 8 pm	Mon 5/15 at 6 am	Normal system down/up times 5/14 is a normal CalWIN Maintenance day, CalWIN not available
Contact CalWIN and Access CalWIN	6 Counties (W5 – W6)	N/A	N/A	Contact Center(s) remain Available for 6 Counties



# Wave 3C/4A Cutover Weekend Calendar

## CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 5/12 at 8 pm	Mon 5/15 at 6 am	Down for 48 Counties; up for 52 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	N/A	N/A	Data will be refreshed /ins sync with Production data by 5/15 at 6 am
CalSAWS: IVR	CalSAWS Prod Counties	Fri 5/12 at 8 pm	Mon 5/15 at 6 am	Down for 48 Counties; up for 52 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be 'UP'
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 5/12 at 8 pm	Mon 5/15 at 6 am	Down for 48 Counties; up for 52 Counties
BenefitsCal	CalSAWS Prod Counties	N/A	N/A	BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications between Friday 5/12 at 8 PM until Monday 5/15 at 6 AM
Ocat	CalSAWS Prod Counties	N/A	N/A	

