CalSAWS Infographic

Rescind

Rescind means to reverse a denial/ discontinuance on an existing application date.

Rescind should be used if a user needs to undo a denial or discontinuance of a program and/or person(s), without logging a new application.

To rescind, navigate to the Program Persons page section of the **<Program> Detail** page and click the Rescind button.

Rescind Scenarios:

- Customer has a discontinued CalFresh or CalWORKs program that needs to be re-opened.
- Rescind an application if a household is 1st month ineligible.
- A client is late turning in verification for a periodic report (SAR/RE).
- Batch erroneously denies or discontinues a program in error.
- Restoration of aid.

VS

Reapply

Reapply means to add a new application date on an existing program and can be used for either an entire household or an individual.

Reapply should be used if the prior application for a program and/or person(s) was denied or discontinued, and a new application is submitted.

To reapply, navigate to the Program Persons page section of the **<Program> Detail** page and click Reapply.

Reapply Scenarios:

- Customer has a denied CalFresh case and wants to apply for CalFresh again.
- Adult parents are applying for Medi-Cal when their children are already active.
- Any new application where the program has been pending/active previously.