Appendix: Required Actions for Foster Care, Kin-Gap and Adoption Assistance Program

Priority Level: 1

Background:

During the conversion cutover from CalWIN to CalSAWS, the system will run a Batch EDBC job for all active CalWIN cases. If the CalSAWS Batch EDBC results match the last saved CalWIN EDBC result, the system considers the benefits a **match** and saves EDBC. If the CalSAWS Batch EDBC **does not match** the existing saved CalWIN EDBC, the case will be flagged with a Yellow Banner and the <u>Batch EDBC is not saved</u>.

CalWIN Benefits will roll forward until the next EDBC is run in CalSAWS.

This guide provides detailed actions that end-users will be required to take in order to update missing fields on Foster Care, ARC, Kin-GAP and Adoption Assistance Program (AAP) pages.

If a user attempts to run EDBC before updating these missing fields, the resulting EDBC will result in either a change in benefit amount, aid code, or a program discontinuance.

These cleanup areas have been broken down into 5 areas:

| Guide Number | Name | Programs Impacted | EDBC Mismatch Reason(s) |
|-----------------|--|---------------------------|---|
| 1 | Update AAP Summary Detail Page | AAP | Program Discontinued, Benefit Amount Mismatch |
| 2 | Update Foster Care Child Welfare Services Authority Detail | Foster Care | Program Discontinued, Benefit Amount Mismatch, Aid-Code Mismatch |
| 3 | Missing Fields on Foster Care Resource Pages | Foster Care, Kin-GAP, AAP | Program Discontinued, Benefit Amount Mismatch |
| 4 | <u>Update Infant Supplement</u> <u>Payments</u> | Foster Care, Kin-GAP | Benefit Amount Mismatch |
| 5 | Update Education Travel Reimbursements | Foster Care | Benefit Amount Mismatch |

| 6 | Relationship Page | Foster Care, Kin-GAP | Program Discontinued, Benefit Mismatch, Aid code Mismatch |
|---|--|----------------------|--|
| 7 | Non-Minor Dependent – Other Program Assistance Page | Foster Care | Program Discontinued, Benefit Amount Mismatch |
| 8 | Kin-GAP Summary Page | Kin-GAP | Program Discontinued |

<u>Note:</u> The examples provided in these guides do not represent every scenario that a user might encounter. The scenarios provided below are intended to direct users to the most impacted areas on the Yellow Banner report. A full and thorough review of each case must be conducted to ensure that all the information is entered as accurately as possible to allow for a correct determination to be made.

Details

1

Update AAP Summary Detail Page

Multiple mandatory fields are missing on the AAP Summary Detail Page. Some of these fields are being converted as blank because the questions do not exist in CalWIN.

The following mandatory sections and fields are not complete on the AAP Summary Detail Page:

- 1. Complete the Top Section of the page mandatory fields. Enter the FC8 and AAP4 signed date if applicable.
- 2. Complete the Title IV-E Federal Findings section with information that applicable to the case.
- 3. Complete the Applicable Child section with information that is applicable to this case.
- 4. Complete the State Findings section with information applicable to this case.
- 5. Complete the Extended Benefit section mandatory question as it applies to the case.

The sections and questions will need to be answered prior to running EDBC as they will impact the eligibility determination. Impacted cases will appear on the Yellow Banner case report.

<u>EDBC Mismatch Reason:</u> Program Discontinued, Benefit Amount Mismatch

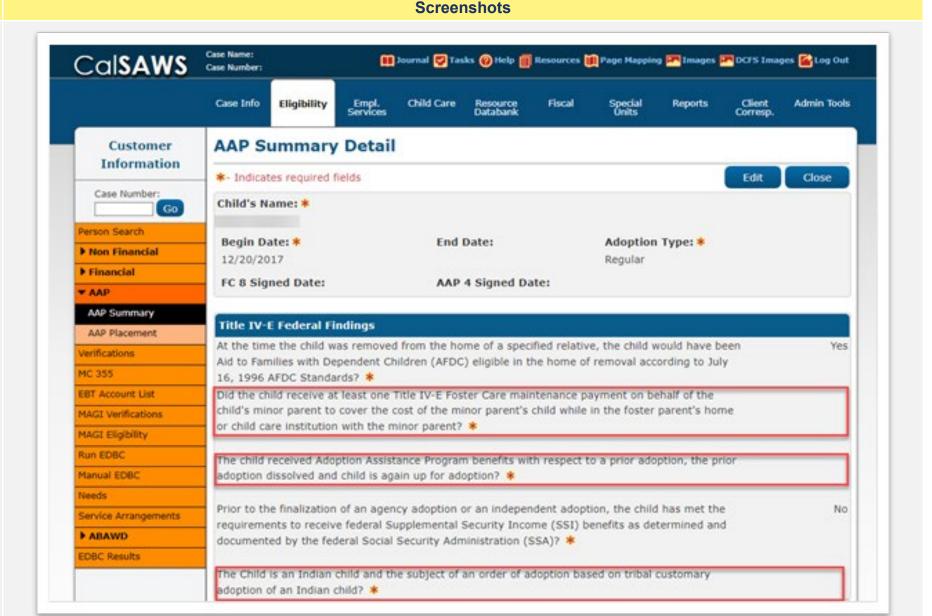


Figure 1 – AAP Summary Detail page

Details Screenshots Calsaws Case Number: Clean-Up Instructions: 1. Place the Cursor over **Eligibility** on the Global **Applicable Child Information** Navigation Bar Has the child been in foster care for at least 60 consecutive months? 2. Select Customer Information from the Local Navigator Is a sibling of an "Applicable Child," if both are placed in the same prospective adoptive home? * 3. Click the **AAP** link in the Task Navigation Bar Does the child meet the applicable age requirements any time before the end of the Federal Fiscal Year (FFY)? * 4. Click the **AAP Summary** link on the Task FFY is October 1 through September 30th. Navigation Bar to Access the AAP Summary List The applicable child is in the care of a public or private child placement agency or Indian tribal organization and is the subject of either of the following: * Page A) An involuntary removal from the home in accordance with a judicial determination 5. Click the **Type** hyperlink to access the **AAP** that continuation in the home would be contrary to the welfare of the child. Summary Detail Page (Figures 1 & 2) B) A voluntary placement agreement or voluntary relinquishment. 6. Click **Edit** The child has met all medical or disability eligibility requirements for federal supplemental security 7. Select **Yes or No** from the drop downs selection income (SSI) benefits? * for each mandatory question (mandatory The child was residing in a foster family home or child care institution with the child's minor questions are marked with a red asterisk) The child received Adoption Assistance Program with respect to a prior adoption that dissolved? * 8. Click **Save and Return** button to confirm selection. State Funding Is the child under the supervision of a county welfare department as the subject of legal guardianship or Juvenile court dependency? * The child has been relinquished to a licensed California private or public adoption agency or another public agency operating at Title IV-E program on behalf of the state? * The child is committed to the care of the department or county adoption agency pursuant to Family Code Section 8805 or 8918? * **Extended Benefits** Was the Initial AAP Agreement signed on or after the youth's 16th birthday? * Does the AAP youth have a mental or physical disability that meets the requirements for extended benefits? Is the AAP youth meeting participation requirements for extended benefits? No Which participation requirements is the AAP youth meeting? * Figure 2 – AAP Summary Detail page continued

Page 4

2

Update Foster Care Child Welfare Services Authority Detail

Multiple mandatory fields are missing on the Child Welfare Services Authority Detail Page. The page sections and fields are being converted as blank because the questions do not exist in CalWIN.

Note: The Emergency Assistance EA block will only need to be completed on this page if paying EA 5K/5L funds for 6 months or up to 12 months. (Figure 3)

This page will need to be answered prior to running EDBC as they will impact the eligibility determination. Impacted cases will appear on the Yellow Banner case report.

<u>EDBC Mismatch Reason:</u> Program Discontinued, Benefit Amount Mismatch, Aid-Code Mismatch

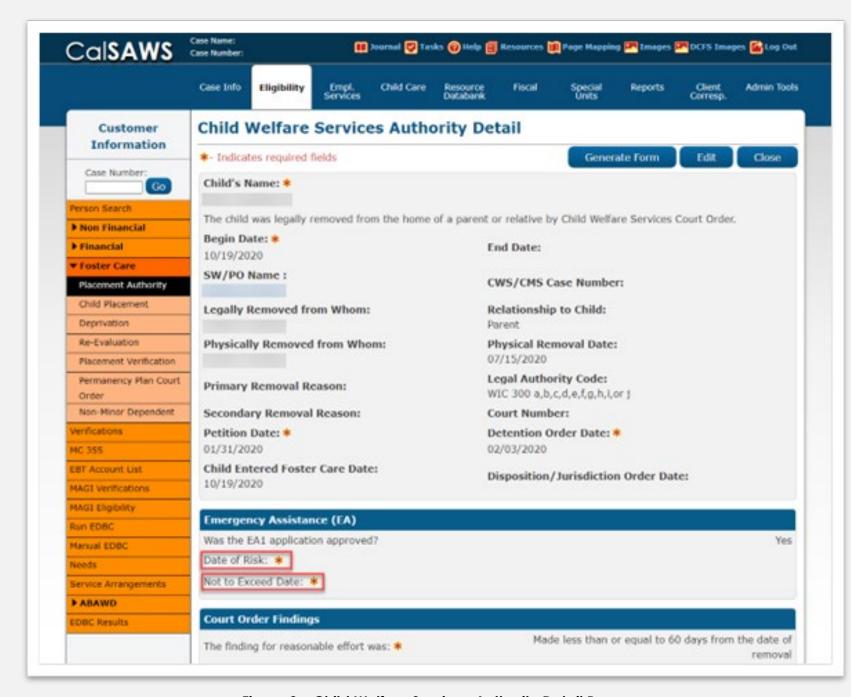


Figure 3 – Child Welfare Services Authority Detail Page

Clean-Up Instructions:

- Place the cursor over **Eligibility** on the Global Navigation bar.
- Select Customer Information from the Local Navigator
- 3. Click **the Foster Care** link in the Task Navigation bar.
- 4. Click the **Placement Authority** link in the Task Navigation bar to access the Placement Authority List page.
- 5. Click The **Type Hyperlink** for the current Placement Authority listing to access the Child Welfare Services Authority Detail Page
- 6. Click the **Edit** button.
- 7. Complete or update the top section of the page with information that is applicable to case.
- 8. Complete the **Emergency Assistance EA** Section if paying continued EA funds of 5k or 5L for 6 months to 12 months.
- 9. Complete the **Court Order findings** section with information that is applicable to case.
- 10. Complete the **Federal AFDC Linkage** Information section with applicable information of the case.
- 11. Complete the **FC Income /Property** Page by clicking the **FC Income /Property** button if there is month of petition income for case.
- 12. Click the **Generate Form** button to generate the FC3A if needed.
- 13. Note: if the user saves the page before generating the FC3A they can generate it from the Template Repository.
- 14. Click the **Save And Return** button.
- 15. If the FC3 needs to be generated click the **Generate Form** button on this page after you click the Save and Return button.

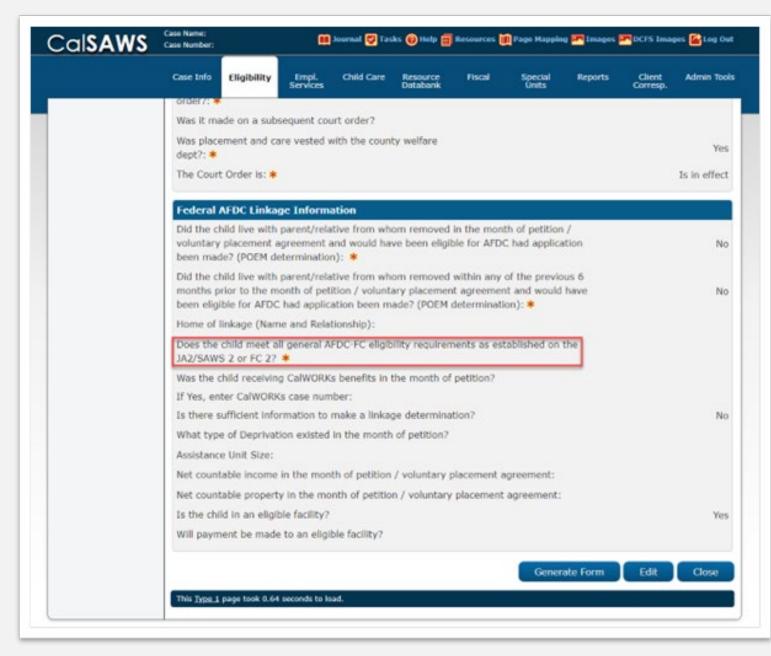


Figure 4 – Child Welfare Services Authority Detail Page Continued

3

Missing Fields on Foster Care Resource Pages

The following mandatory fields may be missing from the Foster Care Resource Detail Page and License Detail page:

If the placement type is a Relative/ NERFM/SILP/Non-Related Legal Guardian or KG Legal Guardian, the home approval section on the Child Placement Detail or Kin-GAP Rate detail page will need to be completed (figure 6)

Foster Care Resource Detail Page:

- Physical Address *
- Phone Information *
- Update Frequency **
- Next Review Date **

Foster Care License Detail Page:

- License Status *
- License Number*
- Begin Date *
- * These items may be missing if the information was not entered in CalWIN

The mandatory fields on the Foster Care License Detail page must be updated to run and save EDBC. The program will fail if these fields are not completed.

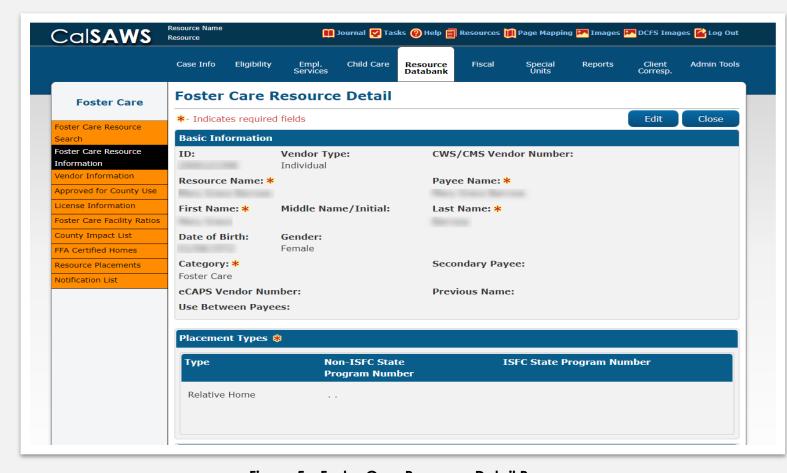


Figure 5 – Foster Care Resource Detail Page

EDBC Mismatch Reason: Program Discontinued, Benefit Amount Mismatch

Clean-Up Instructions:

To Access a Foster Care Resource:

- Place the Cursor over **Eligibility** on the Global Navigation Bar
- Select Customer Information from the Local Navigator
- 3. Select the **Foster Care** link form the Task Navigation Bar
- Click the Child Placement link in the Task
 Navigation Bar to access the Child Placement
 List Page
- Click the Name hyperlink for the desired placement to access the Child Placement Detail Page
- 6. Click the **Placement Name** hyperlink (Figure 6) to access the Foster **Care Resource Detail Page** (Figure 5)
- 7. Click the **Close** button to navigate back to the Child Placement Detail page.
- 8. Click the **Edit** button on the Foster Care Resource Detail page. (Figure 5)
- If the placement type is a Relative/ NERFM/SILP/Non-Related Legal Guardian, the Home Approval section will need to be completed on Child Placement Detail Page
- 10. Click the **Save and Return** button.

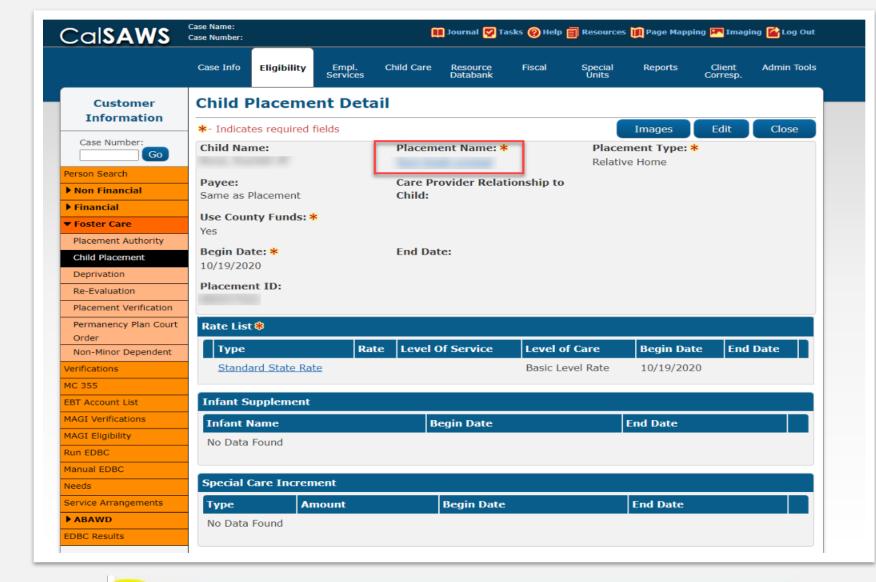




Figure 6 – Child Placement Detail Page

Details

11. Review and update all mandatory fields as necessary (Physical Address, Phone Information, Update Frequency, Next Review Date)

Calsaws

Case Name:
Case Name:
Case Name:
Case Number

- 12. Click **Save** to confirm all updates to the Foster Care Resource Detail Page
- 13. Click the License Information link in the Task Navigation Bar to access the Foster Care License List Page (Figure 7)
- 14. Click the **Add** button on the License List Page
- 15. Complete the mandatory fields (License Status, License Number, Begin Date)
 Note: Relatives, Legal Guardians, SILPS do not have a license number, field should not be mandatory for these types
- 16. Click the **Save and Return** button to confirm selections and be navigated back to the Foster Care Resource Detail page.

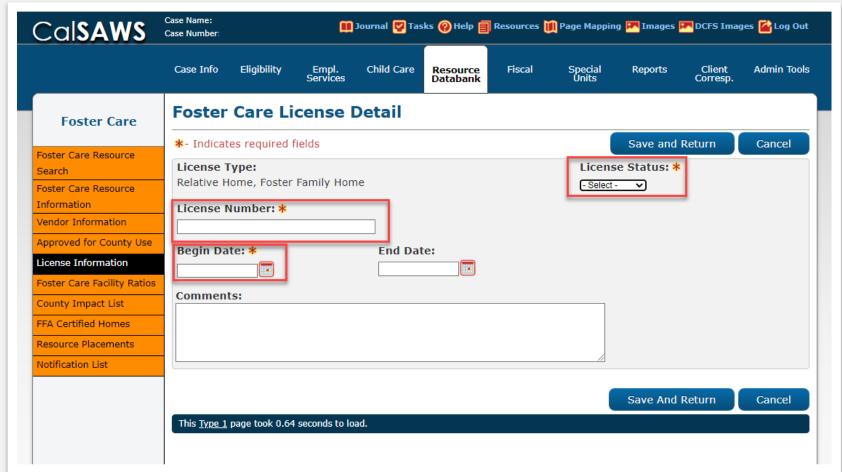
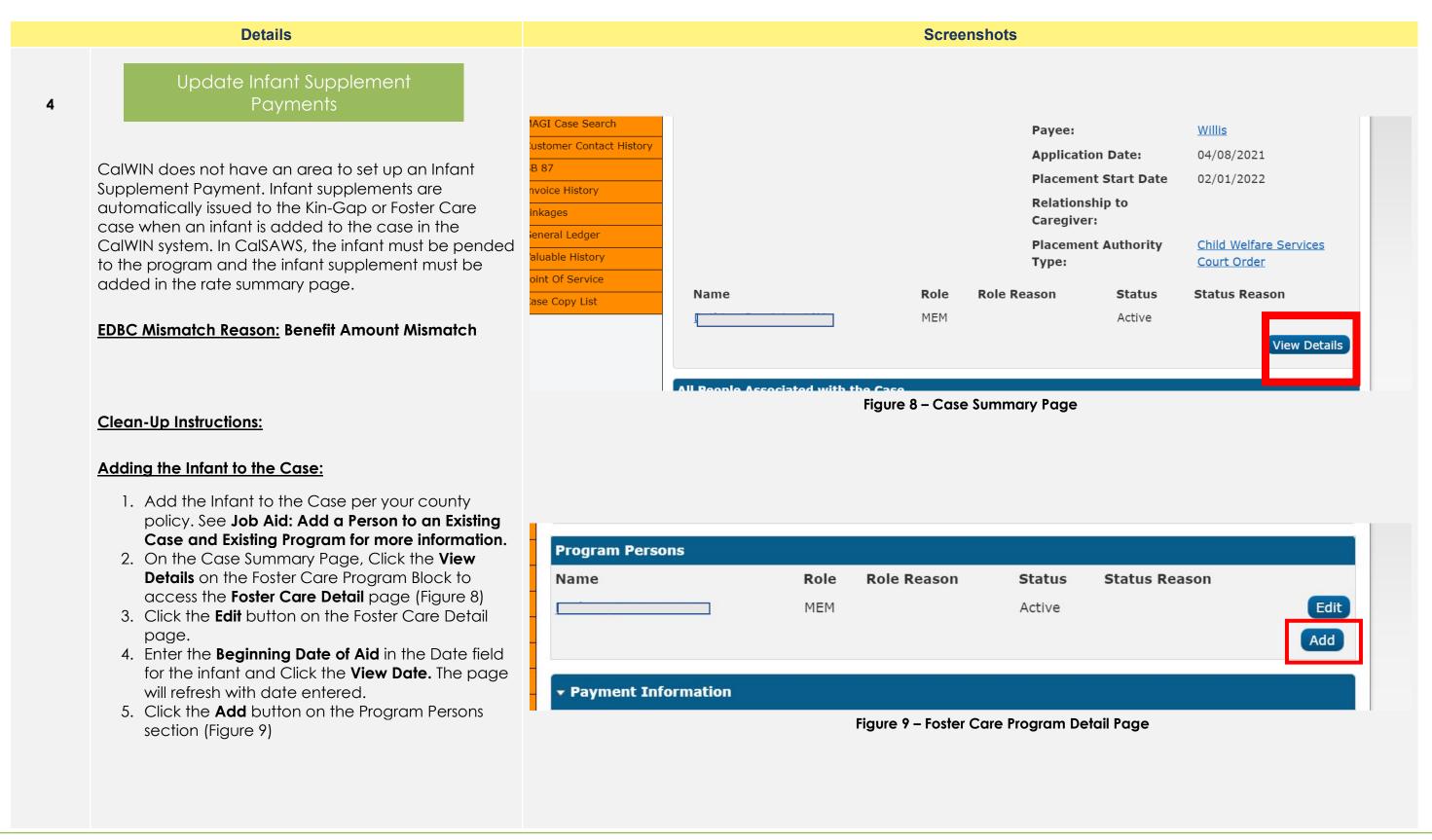
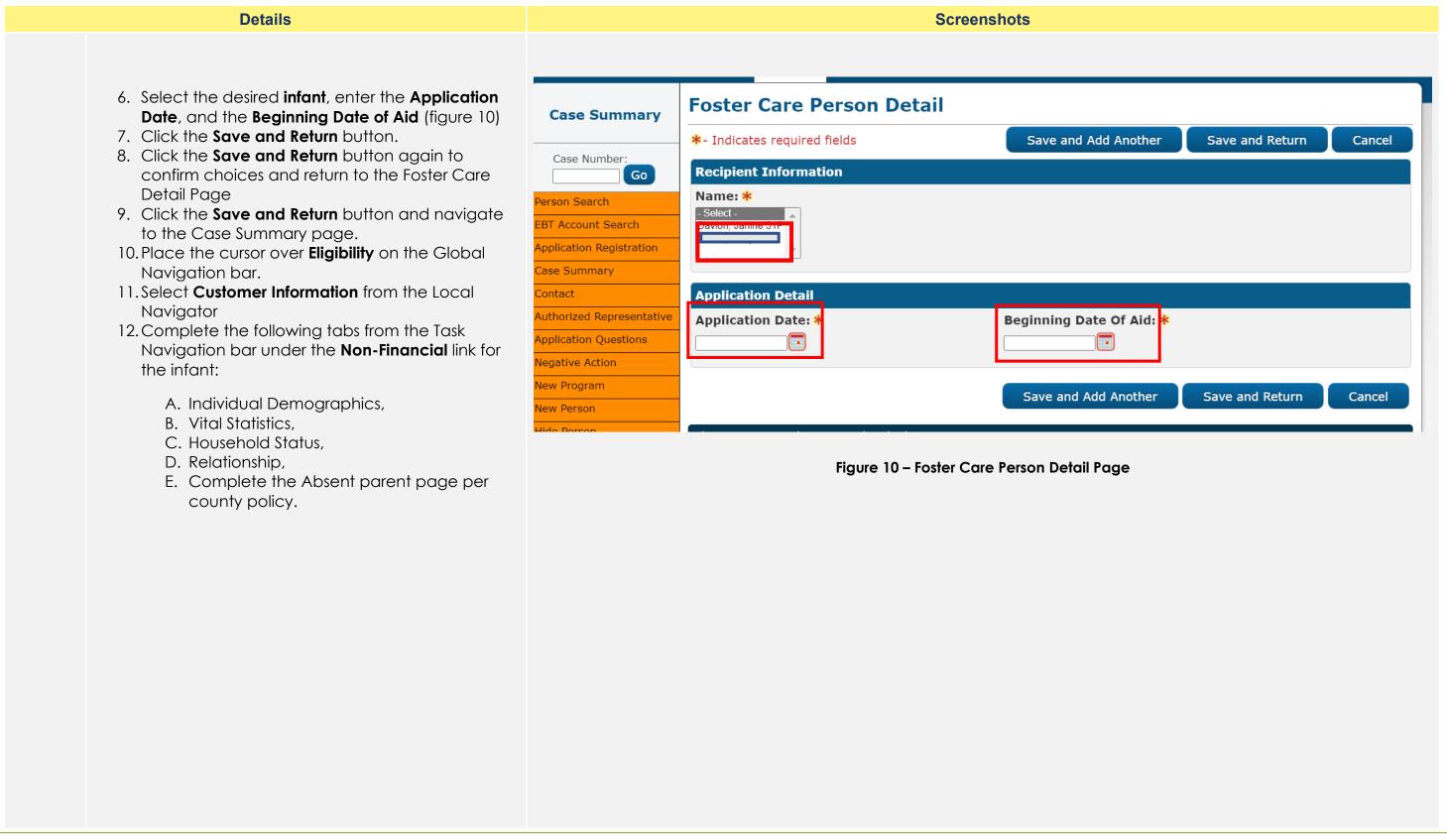


Figure 7 – Foster Care License Detail Page

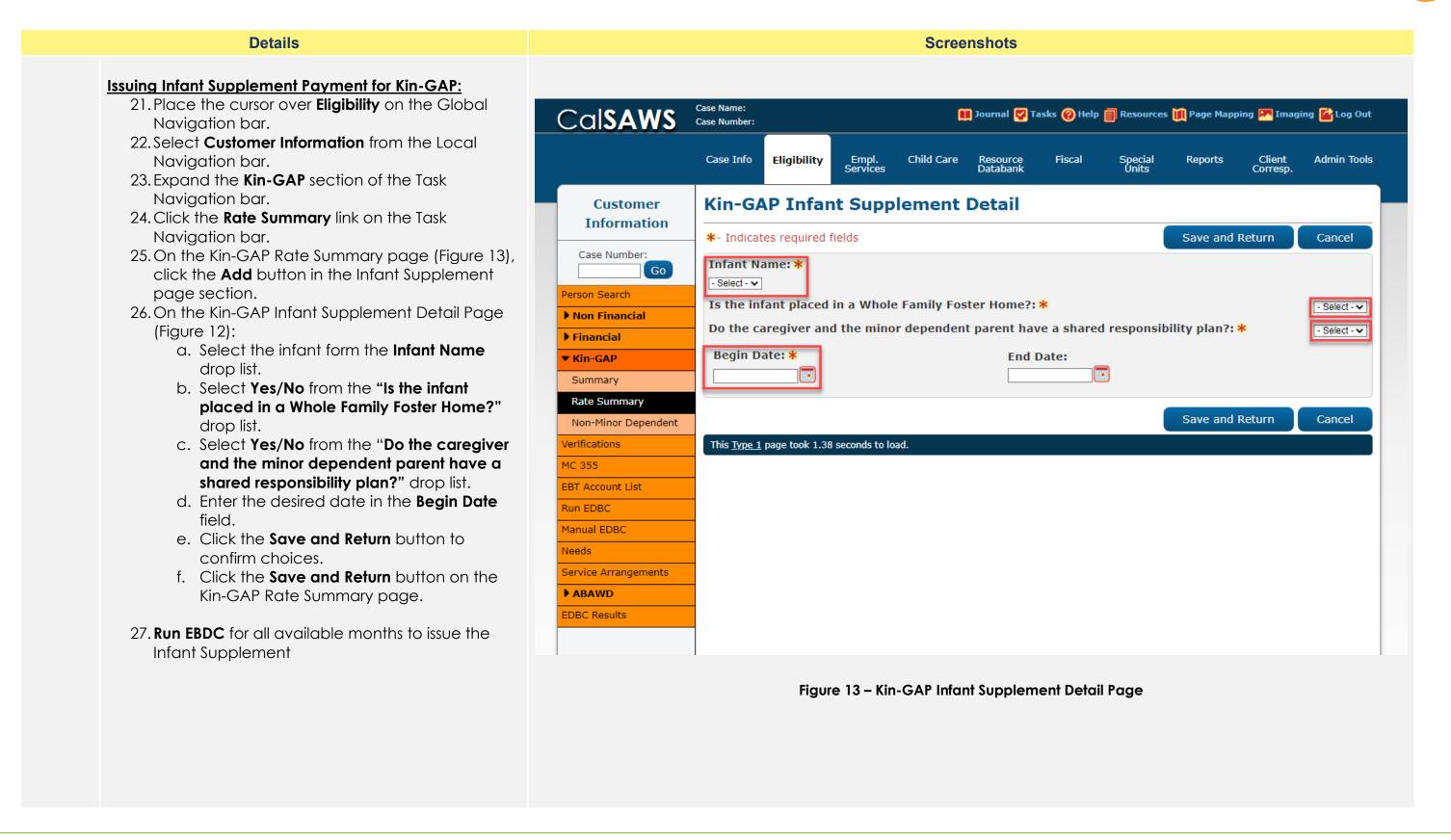




Details Screenshots Case Number: 🔝 Journal 🔽 Tasks 🔞 Help 📳 Resources 💓 Page Mapping 🎮 Imaging 🕍 Log Out Issuing Infant Supplement Payment for Foster Care: Case Info Eligibility Empl. Services Client Corresp. 13. Place the cursor over **Eligibility** on the Global Navigation bar. 14. Select Customer Information from the Local **Child Placement Detail** Customer Information Navigator *- Indicates required fields Save and Return Cancel 15. Expand the **Foster Care** section of the Task Case Number: **Child Name:** Placement Name: * Placement Type: * Navigation bar. Go Select Short Term Residential Th 16. Click the **Child Placement** link on the Task Person Search Care Provider Relationship to Payee: Navigation bar. Non Financial Same as Placement Child: 17. On the Child Placement List Page, Click the Edit Financial button for the desired placement to access the Use County Funds: * ▼ Foster Care Child Placement Detail Page No 🕶 Placement Authority 18. Click the **Add** button in the Infant Supplement Child Placement Begin Date: * End Date: page section (Figure 11) 06/23/2022 Deprivation Re-Evaluation Placement ID: 880057450 Placement Verification Permanency Plan Court Rate List * Order Non-Minor Dependent Rate | Level Of Service Level of Care Begin Date End Date Туре erifications/ Edit Standard State Rate STRTP 06/23/2022 MC 355 EBT Account List MAGI Verifications **Infant Supplement** MAGI Eligibility Begin Date **End Date Infant Name** Run EDBC No Data Found Manual EDBC Add Needs Service Arrangements **ABAWD Special Care Increment** EDBC Results **End Date A**mount **Begin Date** Type No Data Found Add Figure 11 - Child Placement Detail Page

Details Screenshots 19. On the Infant Supplement Detail page (Figure 10): CalSAWS III Journal ☑ Tasks ❷ Help 🗐 Resources 🔰 Page Mapping 💌 Imaging 🕍 Log Out Case Number: a. Select the infant form the Infant Name drop list. Case Info Eligibility Empl. Services b. Select Yes/No from the "Is the infant paced in a Whole Family Foster Home?" **Infant Supplement Detail** Customer drop list. Information c. Select **Yes/No** from the "**Do the caregiver** Save and Return *- Indicates required fields Cancel and the minor dependent parent have a Case Number: Infant Name: * **shared responsibility plan?"** drop list. Go d. Select Yes/No from the "Is there a erson Search Is the infant placed in a Whole Family Foster Home? * Parenting Support Plan (PSP) on file?" drop Non Financial Do the care giver and the minor dependent parent have a shared Financial responsibility plan? * Note: this question will only appear if this is **▼** Foster Care NMD case Begin Date: * **End Date:** Placement Authority e. Enter the desired date in the Begin Date **Child Placement** field. Deprivation f. Click **Save and Return** to confirm choices. Save and Return Cancel Re-Evaluation g. Click **Save and Return** on the Child Last Updated On 08/17/2022 4:51:47 PM By: 1030944 Placement Verification Placement Detail page. This <u>Type 1</u> page took 0.51 seconds to load. Permanency Plan Court 20. Run EBDC for all available months to issue the Non-Minor Dependent Infant Supplement /erifications MC 355 EBT Account List MAGI Verifications MAGI Eligibility Run EDBC Manual EDBC Service Arrangements **▶** ABAWD DBC Results

Figure 12 – Foster Care Infant Supplement Detail Page



Update Education Travel

Details

This guide provides detailed actions that end-users will be required to update Education Travel Reimbursement rate amounts.

Reimbursements

Counties Impacted:

01 – Alameda

37 – San Diego

40 – San Luis Obispo

57 - Yolo

5

The impacted counties utilized generic Education Travel Reimbursement (ETR) Descriptions for Foster Care cases receiving an ETR. Due to this, some of the ETRs were mapped to CalSAWS incorrectly.

In CalSAWS, ETR information is captured in the Child Placement Detail Page.

The following values were unable to be mapped correctly and were mapped to a default Value of "8 - 24 miles or more" in the CalSAWS Education Travel Reimbursement Detail Page:

- County 01 Value 0T Education Travel Reimburse
- County 37 Value 2B Education Reimbursement
- County 40 Value 1E Education Travel Reimbursement
- County 40 Value 2A FC Educ. Reimburse Non-Recur
- County 40 Value 2B FC Educ. Reimburse Recur
- County 57 Value 1A Education Mileage Reimbursement



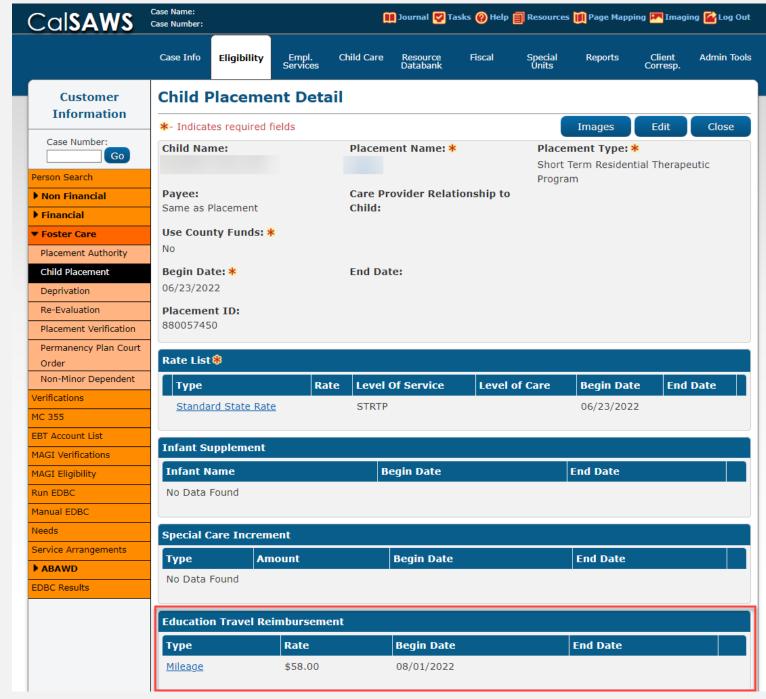


Figure 14 – Child Placement Detail Page

EDBC Mismatch Reason: Benefit Amount Mismatch

Clean-Up Instructions:

- Place the cursor over **Eligibility** on the Global Navigation bar.
- Select Customer Information from the Local Navigator
- 3. Click the **Foster Care** link on the Task Navigation bar.
- 4. Click the **Child Placement** link on the Task Navigation bar to access the **Child Placement List** page.
- 5. Click the **Name** hyperlink for the desired placement on the Child Placement List page to access the **Child Placement Detail** Page
- 6. Click the **Edit** button on the Child Placement Detail Page.
- Scroll down to the Education Travel
 Reimbursement section (Figure 14) to verify the rate.
- 8. If the rate is incorrect, Click **Edit** to access the **Education Travel Reimbursement Detail** Page
- Select the Type from the drop-down list and the corresponding Distance to School of Origin/Rate from the second dropdown, as well as the Begin Date (Figure 14)
- 10. Click the **Save and Return** button.
- 11. Click the **Save and Return** button on the Child Placement Detail Page.
- 12. **Run EDBC** for the desired months to issue the corrected rate.

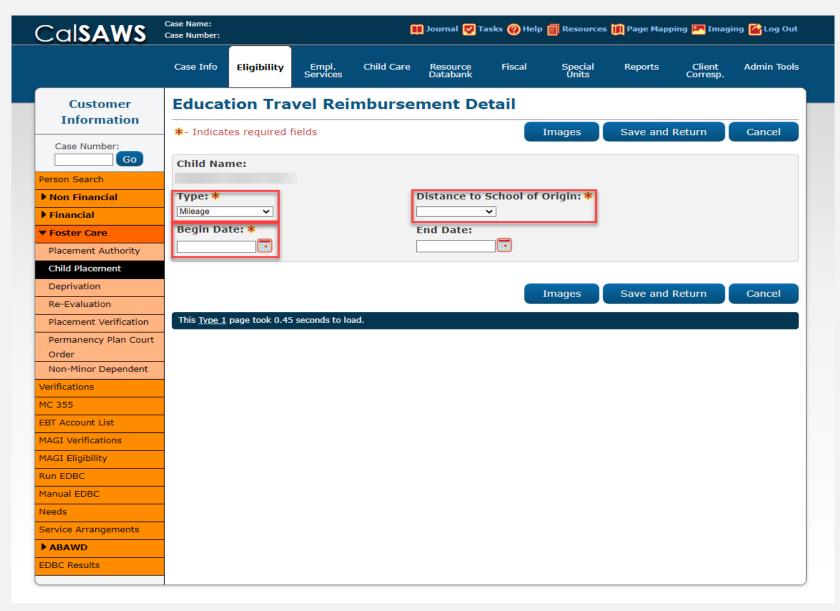
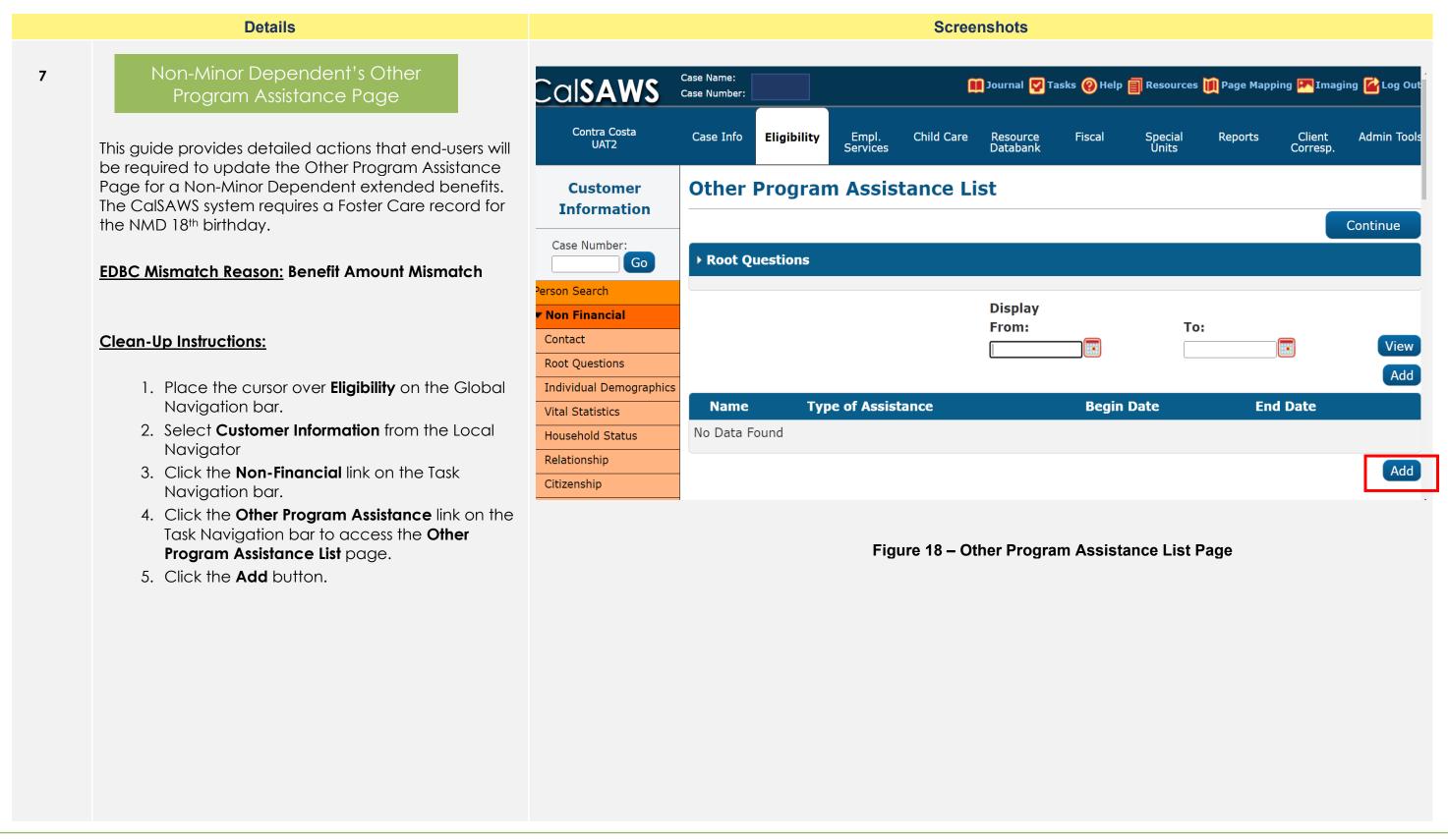
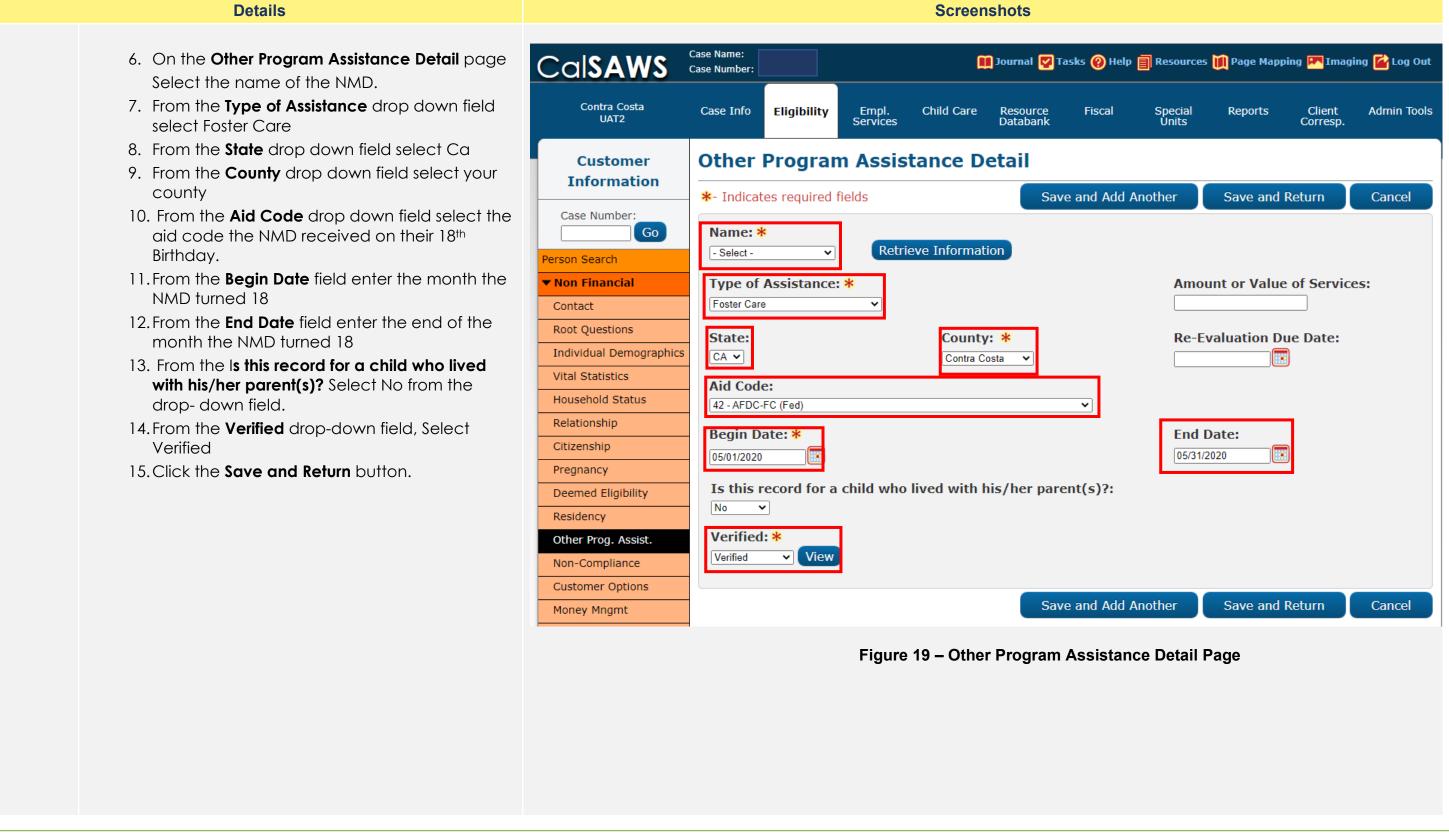


Figure 15 – Education Travel Reimbursement Detail Page

Details Screenshots Case Info Eligibility UAT2 Update Relationship Page **Relationship List Customer Information** Number of relationships remaining to be created: 0 Images Continue Case Number: This guide provides detailed actions that end-users will Results 1 - 2 of 2 **Search Results Summary** be required to update the Relationship page. Review Display by son Search the converted data to make sure the parents Relationship: From: Non Financial associated with the program do not have parental Contact control over a Foster Care, Kin-GAP, or AAP child. Root Questions Relationship Parental Begin End Person 1 Person 2 Individual Demographics Control ate Date **EDBC Mismatch Reason: Benefit Amount Mismatch** Vital Statistics Household Status 0/01/2005 (Biological/Adoptive) 20F **Clean-Up Instructions:** Relationship Citizenship 1. Place the cursor over **Eligibility** on the Global Parent 7/20/2018 Pregnancy 20F (Biological/Adoptive) Navigation bar. Deemed Eligibility 2. Select **Customer Information** from the Local Residency Add Navigator Figure 16 – Child Relationship List Page 3. Click the **Non-Financial** link on the Task Navigation bar. 4. Click the **Relationship** link on the Task *- Indicates required fields Images Save and Return Cancel Case Number Navigation bar to access the **Relationship List Change Reason** page. New Change Reason: New Reported Date: * erson Search 5. Click the **Edit** button next to the person record Non Financial Contact that needs to be updated (figure 16) Change Reason: Reported Date: View 02/06/2023 Intake Root Questions 6. On the **Relationship Detail** page, update the Individual Demographic Responsible Relative by unchecking the box. First Individual: * Relationship: * Second Individual: * Vital Statistics Update the Had Parental Control by Parent (Biological/Adoptive) Household Status unchecking the box (figure 17) 7. Change Reason, select a reason from drop ☑ Has Parental Contr Pregnancy down. New Reported Date enter the date you Begin Date: * End Date: Deemed Eligibility are completing or county business practice. 10/01/2005 Residency Note: Change Reason has NO impact on the Other Prog. Assist Verified: * Verified Non-Compliance CWS programs. Customer Options 8. Click the Save and Return button. Figure 17 – Child Relationship Detail Page





Details Screenshots 8 Kin-GAP Summary Page **Cross Referenced Foster Care Case Number:** Court Dependency Case Number: * **▶** ABAWD 000000000 DBC Results Case Dismissal Date: * Date of Legal Guardianship: * First month of continuous placement in the Date of SOC 369: * approved Legal Guardian home: * 08/26/2021 This guide provides detailed actions that end-users will 08/2021 be required to update the Kin-GAP Summary page. This child has been removed from the home of a Child Welfare Services Court Order > parent, relative or legal guardian pursuant to: * Review the Kin-AP Summary Detail page for correct converted date. The CalSAWS system requires a Case Is there a signed SOC 369A on file? * Yes v Dismissal date when running EDBC. If missing the If Yes, enter the date of SOC 369A: * 08/26/2021 Dismissal date EDBC will give you a hard validation. Is there a Successor Guardian? No 🗸 (Figure 21) Has this child had a Federal AFDC-FC eligibility Yes v determination? * Did the child meet the Federal AFDC-FC requirements Yes v for 6 consecutive months? * **EDBC Mismatch Reason: Benefit Amount Mismatch** Figure 20 - Kin-GAP Summary Page **Clean-Up Instructions:** Calsaws Case Number: 1. Place the cursor over **Eligibility** on the Global Contra Costa UAT2 Eligibility Navigation bar. 2. Select **Customer Information** from the Local **Run EDBC** Customer Navigator Information *- Indicates required fields 3. Click the **Kin-GAP** link on the Task Navigation Case Number: **Benefit Processing Range:**

Person Search

Financial

▶ Kin-GAP

Verifications

BT Account List

1C 355

Run EDBC

Non Financial

Begin Month: *

Program

Case Dismissal Date

03/2023 🗸

5. Click the **Edit** button for the existing record.

4. Click the **Kin-GAP Summary** link on the Task

Navigation bar to access the Kin-GAP

- 6. Review the Kin-GAP Summary page for correct information.
- 7. Enter the Case Dismissal Date in the Case Dismissal Date field.
- 8. Click the **Save and Return** button

Summary List page.

Figure 21 - Run EDBC Page- Hard Validation Message

Run Reason

Change Reason

Timely Notice Exception

Kin-GAP: EDBC cannot be run for this program. The following information is missing

End Month: *

03/2023 🗸

Status