

☒ CalSAWS M&E☐ CalWIN Migration

<b>Distribution Date:</b>	May 9, 2023
<b>To:</b>	PPOC.Alpine; PPOC.Amador; PPOC.Butte; PPOC.Del Norte; PPOC.Glenn; PPOC.Humboldt; PPOC.Imperial; PPOC.Inyo; PPOC.Kern; PPOC.Lake; PPOC.Los Angeles; PPOC.Madera; PPOC.Marin; PPOC.Mendocino; PPOC.Merced; PPOC.Merced; PPOC.Mono; PPOC.Napa; PPOC.Nevada; PPOC.Plumas; PPOC.Riverside; PPOC.Sacramento; PPOC.San Benito; PPOC.San Bernardino; PPOC.San Joaquin; PPOC.Shasta; PPOC.Sierra; PPOC.Siskiyou; PPOC.Stanislaus; PPOC.Sutter; PPOC.Tehama; PPOC.Tuolumne; Consortium.RegionalManagers.All
<b>CIT Name:</b>	<b>Informational Notice: Termination of unused circuits at county sites</b>
<b>From:</b>	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General                 | <input type="checkbox"/> Reports              |
| <input type="checkbox"/> Policy                  | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW                      | <input type="checkbox"/> Caseload Movement    |
| <input type="checkbox"/> CF                      | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC                      | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CMSP                    | <input type="checkbox"/> Security             |
| <input type="checkbox"/> FC/KG/AAP               | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care              | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> WtW                     | <input type="checkbox"/> Migration            |
| <input type="checkbox"/> Other Program(s) _____  | <input type="checkbox"/> Conversion           |
| <input type="checkbox"/> BenefitsCal             | <input checked="" type="checkbox"/> Technical |
| <input type="checkbox"/> MyBCW                   | <input type="checkbox"/> Training             |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Help Desk            |
| <input type="checkbox"/> Other _____             |   |

<b>Description:</b> (Including any step-by-step instructions)	<p><b>Purpose</b></p> <p>The purpose of this CIT is to inform the former C-IV counties that CalSAWS will be terminating telecom services that are no longer required and are either unused or out-of-service. This will have no relation to LA or CalWIN counties.</p> <p><b>Background:</b></p> <p>As part of CalSAWS' ongoing efforts to assess and rationalize the technology services being used, we have identified telecom services that are no longer required and are either unused or out-of-service. These services relate to phone numbers and phone lines (T1/E1) which were previously used by the Contact Center and for backup connectivity to the site.</p> <p>After validation, we have confirmed that disconnecting these legacy circuits will have no impact on the CalSAWS program or county services. Therefore, we intend to proceed with the disconnections. We have attached a list of circuit types, phone numbers, and site addresses to which they belong.</p>
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	<p>Disconnect requests will be submitted to the carrier in a phased manner in the month of May. The orders will take approximately one month to be processed, and the disconnect will be completed during this time. Disconnect requests will be submitted to the carrier by mid-May. The orders will take approximately one month to be processed, and the disconnect will be completed during this time. Services will be terminated by the Carrier on the backend and should not require any physical intervention at the site.</p> <p><b>County Action:</b> No action required.</p> <p>If you have questions on this CIT, please reach out to your Regional Managers.</p>
Primary Project Contact: (Name and email address)	Uzair Naveed <a href="mailto:naveedu@CalSAWS.org">naveedu@CalSAWS.org</a>
Backup Project Contact: (Name and email address)	Uzair Naveed <a href="mailto:naveedu@CalSAWS.org">naveedu@CalSAWS.org</a>
Attachments:	Circuit Disconnect list and grouping.xlsx
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> <li>1. Click on the CRFIs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2023" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol>