

Wave 5 Implementation Readiness Dashboard and Packet

April 28, 2023

The **Implementation Readiness Packet & Dashboard** present a **high-level view of Project Readiness** to CalWIN Counties with information related to CalWIN Migration, BenefitsCal, and Central Print. Status will include key metrics related to the overall “health” of the Implementation effort based on measurable metrics and milestones for Wave 5. Project Milestones are identified by project team leads and CalSAWS Project leadership.

The Dashboard and Packet serve to inform Project Leadership and Counties on the progression and completion of Key Project and County Milestones. The packet will be distributed to the CalWIN Counties monthly. The information contained in the document reflects data as of **April 28, 2023**.

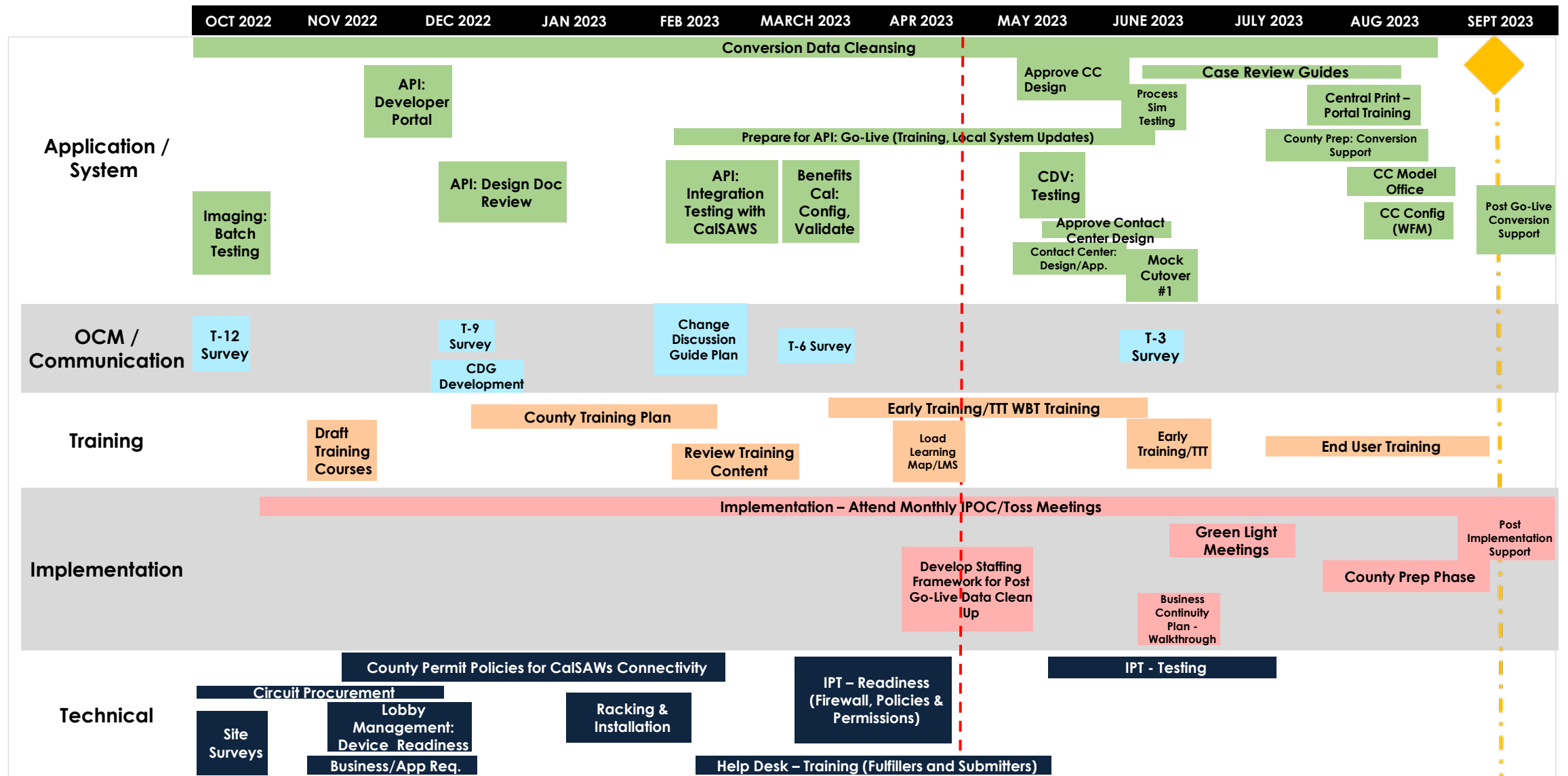


Wave-5 Migration Timeline



Wave 5 Critical Path

Alameda, Fresno, and Sonoma



We are Here

Mock Conversion 1 & 2
06/14/23 - 06/28/23

Contact Center
Approve CC Design 05/19/23 - 6/2/23
CC Model Office 08/07/23 - 08/25/23
CC Config (WFM) 08/07/23 - 08/25/23

Process Simulation
 07/03/23 - 7/26/23
Interface Partner Testing (IPT)
 05/17/23 - 07/07/23

Training
Early Training & TTT WBT 03/20/23 - 06/16/23
Early Training 06/05/23 - 06/16/23
TTT Grp 1&2 5/15/23 - 6/23/23
Training Delivery End Users 7/11/23 - 9/1/23

Wave-5 Readiness: Executive Summary

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*	Readiness Category		Comments
Application	NS	Deploy CalSAWS Releases 07.23	<ul style="list-style-type: none"> Release targeted for 07/24/23.
	G	Contact Center Readiness	<ul style="list-style-type: none"> IVR Contact Flows have been approved by all Wave 5 counties. Counties are providing details specific to their Contact Center solution configuration, which will be used to inform each County's Contact Center Design Document (SCR).
	G	Imaging Readiness	<ul style="list-style-type: none"> County Export of Legacy Images In progress.
	NS	BenefitsCal Readiness	<ul style="list-style-type: none"> CBO Extract provided to counties targeted 05/04/2023.
	G	Central Print Readiness	<ul style="list-style-type: none"> Configuration meetings in progress for two counties. Validation meetings in progress for one county..
Integration	NS	County Interface Partner Test (IPT) Execution	<ul style="list-style-type: none"> IPT scheduled to start for all Wave 5 counties on 5/17/23
	NS	State Interface Partner Test (IPT) Execution	<ul style="list-style-type: none"> IPT scheduled to start with State interface partners on 5/17/23
Conversion & Migration Planning	NS	Defects Resolution	<ul style="list-style-type: none"> Applicable open defects will be tracked closer to Wave 5 go live.
	NS	EDBC Match – Auto Review Rates	<ul style="list-style-type: none"> Match Rate will be provided after Wave 5 Mock Cutover
	NS	Mock Cutover	<ul style="list-style-type: none"> Wave 5 Mock scheduled 6/10/23-6/15/23
	NS	Cutover Window	<ul style="list-style-type: none"> Cutover window will be determine after Mock Cutover results are published
Technical	G	County Network Connectivity	<ul style="list-style-type: none"> Circuit Upgrade/Enhancement orders processed; Pending Carrier delivery Track ongoing delivery of secondary circuits to County sites. Completed integration with Fresno County.
	G	Performance Testing	<ul style="list-style-type: none"> Batch Performance Testing: 25% Complete. Online performance testing targeted for 7/24/23 - 8/25/23

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

*The status should be reflective of the readiness category trending at the time of reporting period.

Wave-5 Readiness: Executive Summary

Readiness Areas and Categories

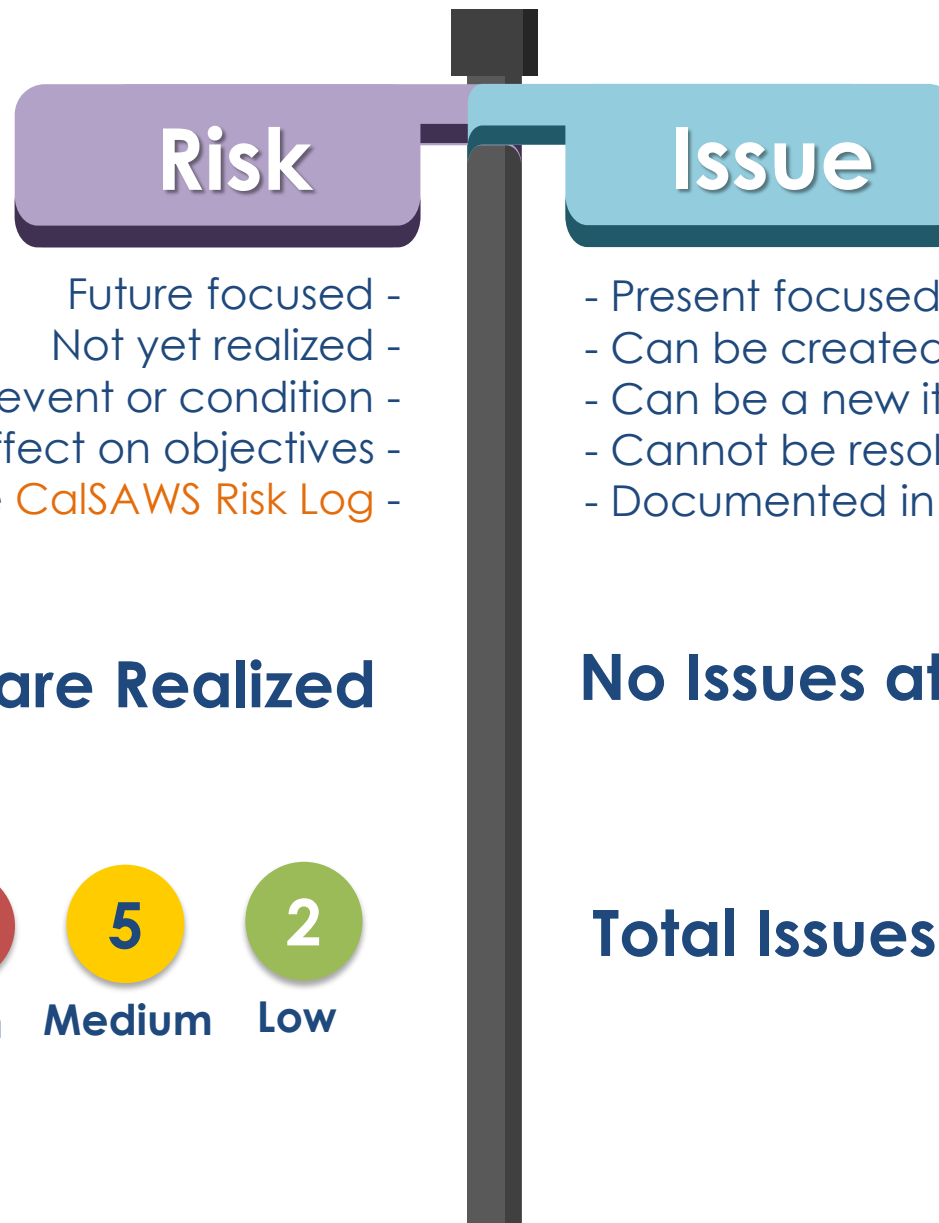
Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Training	C	FDEL 8 Master Training Plan	<ul style="list-style-type: none"> Monthly update complete and submitted County Training Plans approved by all Wave 5 counties..
	C	ILT Training Curriculum Complete	<ul style="list-style-type: none"> Core curriculum complete. County-specific ILT curriculum walkthroughs complete. Final County-specific updates complete.
	NS	Wave 5 County Classroom Set-Up	<ul style="list-style-type: none"> Classroom set-up and connectivity testing planned for 5/15 – 5/26/2023 for ET/TTT and 6/12 – 6/30/2023 for End-User Training.
	G	WBT Training Delivery	<ul style="list-style-type: none"> WBTs in progress for all staff. 28% complete.
	NS	ILT Training Delivery	<ul style="list-style-type: none"> ILTs start 5/30/23 for Wave 5 Early Training & TTT participants. ILTs start 7/3/23 for all staff.
Organization	C	Change Discussion Guides (CDGs)	<ul style="list-style-type: none"> Change Discussion Guide DWP and FWP signoff Complete
	G	Communications	<ul style="list-style-type: none"> Infographics for April on schedule.
	C	Business Process Reengineering	<ul style="list-style-type: none"> BPR Complete
	G	Configuration	<ul style="list-style-type: none"> Guide and Worksheet documentation complete. Working sessions targeted to begin in May 2023.
	NS	Process Simulation	<ul style="list-style-type: none"> Process Simulation execution scheduled to begin in June and July 2023.
Implementation	G	Implementation Planning	<ul style="list-style-type: none"> Workplans and Readiness Packets ongoing.
	NS	County Prep	<ul style="list-style-type: none"> County Prep kickoff targeted for 06/21/23.
	G	Pre and Post Implementation Support	<ul style="list-style-type: none"> County Profile drafts complete.
	C	Help Desk	<ul style="list-style-type: none"> Helpdesk Kickoff hosted on 1/24; Delegated Admin Training hosted on 2/15 Tier 1 Fulfiller Trainings hosted week of 3/27
	G	County Ad Hoc Reports	<ul style="list-style-type: none"> Alameda has an estimated 112 reports that need to be refactored. 92 are needed by Go Live. Alameda has reached out to Gainwell for assistance. Fresno has an estimated 205 reports that need to be refactored. Sonoma has identified 9 reports that need to be refactored by Go Live.

Readiness Dashboard



Risks and Issues



Monitoring - No Risks are Realized

Total Risks



No Issues at this Time

Total Issues



Risk and Issues: Wave 5

Risks related to Project Readiness for CalWIN Cutover to CalSAWS Risks

Risk Level	Risk Name	Risk Description	Readiness Area (Owner)
258.5	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window. The Wave 5 Cutover Plan is dependent on the Wave 5 Mock Cutover actuals (assessed) and (any) implementation decisions the project makes to achieve or minimize the impact to the 84 hours cutover window.	Conversion (Project)
279.5	Implementation Readiness for CalWIN Cutover to CalSAWS	As CalWIN migrates to CalSAWS, counties may need assistance (from the project) how to reconcile Fiscal reports as they prepare to submit State reports to CDSS on a monthly basis (and timely)	Reporting (Project)
280	Unresolved Go-Live Dependent defects not resolved prior to the Wave Go-Live could impact County Case Worker business Post Go-Live	Open Converted Data Test (CDT), County Data Validation (CDV, User Acceptance Test (UAT), and post Wave 1 Go-Live defects need to be resolved prior to the, respective, Wave Go-Live. Unresolved defects could impact in the projects Green Lighting the Wave for Go-Live and/or County experience in production	Conversion (Project)
285.5	Preparing CalWIN counties to operationalize CalSAWS after their Go-Live	<p>If CalWIN counties are not prepared to operationalize CalSAWS after their Go-Live, timely and effective delivery of services could be impacted. During the 60-calendar day Post Implementation support period, migrating CalWIN counties must have available resources and volunteers appropriately allocated for post implementation support, and plan for a gradual transition to self-sufficiency.</p> <p>To mitigate this risk, the following key actions will be taken:</p> <ul style="list-style-type: none"> • Develop County Profiles • Calculate Resources Needed • Finalize Post Implementation Needs/Structure with County • Finalize Post Implementation Needs/Structure with County • Investigate other options for implementation support 	Applications (Project)

Risks and Issues: Wave 5

Risks related to CalWIN Counties Cutover Readiness Needs Risks

Risk Level	Risk Name	Risk Description	Readiness Area (Owner)
262.5	The CalWIN counties may not be fully prepared for go-live if they do not have sufficient or timely information	The CalWIN counties and County Directors have voiced concern that they do not have sufficient information or direction from the CalWIN ISS team to adequately prepare for go-live. In some cases, they have begun creating their own materials based on what they understand. If the counties do not have a framework within which to prepare, they may not be ready for cutover. This includes clear communication and timelines for what is needed to be completed by when, readiness checklists, early conversations on the transition from the current state to the future state, and clear direction.	Implementation (Project)
264.5	CalWIN County waves may not complete their Imaging migration readiness activities by their designated wave go-live dates	Delays in CalWIN counties predecessor activities (such as securing external legacy vendors for export support, mapping document types for each county, using Snowball as data transfer method, and completing the test batch phase on time) may delay cutover dates within each county. Further, counties must complete their predecessor activities by the deadline if they want to start exporting/importing on time. As a result of early pitfalls associated with predecessor tasks, Wave 1 counties have experienced significant delays, including delays in establishing contracts with external vendors, incorrect mapping, and failures to complete testing activities on time, which are putting their respective go-live dates at risk.	Implementation (County)
269.5	CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	The CalWIN Counties need time in the schedule, leading up to their respective Go-Live, to Refactor Ad-hoc Reports and/or Ancillary Systems. To do so, the counties need connectivity and access to CalSAWS environments, data model (and definitions), as well as data. The current CalSAWS delivery schedule (of these) is compressing the CalWIN counties Design, Development, and Testing timelines (i.e., schedule) and putting their County Readiness for Go-Live at-risk	Implementation (County)

Risks and Issues: Wave 5

Risks related to CalWIN Counties Cutover Readiness Needs Risks

Risk Level	Risk Name	Risk Description	Readiness Area (Owner)
283.5	Circuit delivery delays to Wave 5 - Fresno County	<p>Fresno County Tech enablement at risk due to carrier delays in Circuit delivery.</p> <p>2 circuits were ordered for Fresno county to provide WAN connectivity to CalSAWS</p> <ul style="list-style-type: none">• AT&T Broadband – 1000x1000• Lumen – 200x200 <p>Lumen had provided a delivery date of early March which has now changed to late April citing carrier delay.</p> <p>AT&T has not provided any FOC / delivery date.</p> <p>Unless 1 of 2 circuits gets delivered by March 10, 2023, technical enablement and integration with county will be delayed resulting in further downstream delays.</p>	Technical (County)

Wave-5: Key County Milestones & Tasks

Milestone/Task	Status	Target Start Date	Target End Date	Percent Complete
Training – Install LMS, Load Courses, Test Reports	Complete	11/14/22	12/16/22	100%
Wave 5 County Data Validation	Not Started	06/19/23	06/30/23	0%
User Acceptance Test (UAT): Group 1	Complete	06/27/22	07/22/22	100%
User Acceptance Test (UAT): Group 2	Complete	07/25/22	08/19/22	100%
Process Simulation Execution with Counties	Not Started	07/03/23	07/28/23	0%
State Interface Testing	Not Started	05/17/23	07/07/23	0%
CalWIN County Interface Testing	Not Started	05/17/23	07/07/23	0%
T-12 Readiness Survey Distribution	Complete	09/19/22	10/01/22	100%
T-9 Readiness Survey Distribution	Complete	01/09/23	01/23/23	100%
T-6 Readiness Survey Distribution	Complete	03/20/23	03/31/23	100%
T-3 Readiness Survey Distribution	Not Started	06/05/23	06/16/23	0%
Application Development and System Test 23.07	Not Started	05/29/23	07/24/23	0%
County Preparation Phase Kick Off	Not Started	06/23/23	06/23/23	0%
County Preparation Phase	Not Started	07/24/23	08/31/23	0%
County Networking Connectivity	In Progress	01/30/23	04/24/23	93%
Contact Center Model Office Simulation	Not Started	08/11/23	08/25/23	0%
End-User Training	Not Started	07/03/23	09/01/23	0%
Pre and Post Deployment Support	Not Started	07/24/23	11/03/23	0%
Wave 5 CalSAWS Go-Live	Not Started	09/04/23	09/04/23	0%

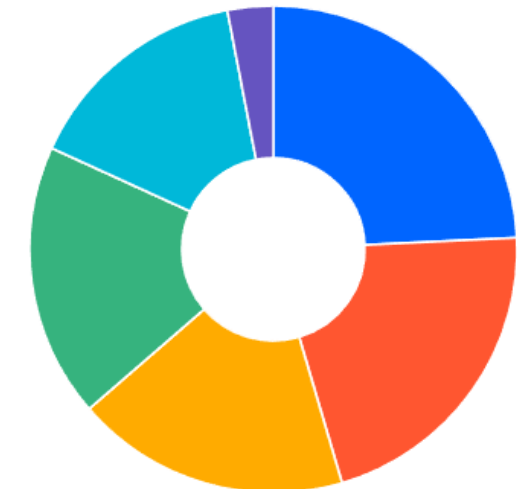
Wave 5 – County Readiness Summary

Readiness Area	Status*	Alameda	Status*	Fresno	Status*	Sonoma
Application	G	IVR Contact flow approved for Contact Center.	G	IVR Contact flow approved for Contact Center.	G	IVR Contact flow approved for Contact Center.
Integration	Y	IPT scheduled to start on 5/17/23. Interface development in progress, behind schedule with 4 interfaces outstanding.	Y	IPT scheduled to start on 5/17/23. Interface development in progress, behind schedule with 4 interfaces outstanding.	Y	IPT scheduled to start on 5/17/23. Interface development in progress, behind schedule with 7 interfaces outstanding.
Conversion	G	Ongoing data cleansing activities. CDV targeted start 06/19/23.	G	Ongoing data cleansing activities. CDV targeted start 06/19/23.	G	Ongoing data cleansing activities. CDV targeted start 06/19/23.
Technical	G	Networking Readiness On Schedule.	G	Networking Readiness On Schedule.	G	Networking Readiness On Schedule.
Training	G	End User WBTs started 04/03/23.	G	End User WBTs started 04/03/23.	G	End User WBTs started 04/03/23.
Implementation	G	TOSS meetings ongoing.	G	TOSS meetings ongoing.	G	TOSS meetings ongoing.
Organizational	G	T-3 Readiness Survey starts 06/06/23.	G	T-3 Readiness Survey starts 06/06/23.	G	T-3 Readiness Survey starts 06/06/23.

*Information included is as of April 28, 2023

NS	Not Started	G	On Schedule	Y	<14 Days Late	R	>=14 Days Late
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Wave 5 All Tasks Due Next 30 Days by Readiness Category



Implementation Readiness Category

Total Issues: 33

Technical Readiness	8
Implementation Readiness	7
Change Readiness	6
Training Readiness	6
Application Readiness	5
Conversion Readiness	1

Wave 5 County Readiness Checklist Activities by Status (as of 04/28/2023)

Status	00 All Counties	13 Alameda	14 Fresno	15 Sonoma	Wave 5 Counties	T:
IN PROGRESS	2	99	102	91	7	301
NOT STARTED	1	213	206	208	147	775
COMPLETED	8	364	356	363	20	1111
Total Unique Issues:	11	676	664	662	174	2187

Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 5 Counties tasks include tasks that apply to Alameda, Fresno and Sonoma Counties (e.g., selective conversion tasks)

Wave 5 – Alameda County Readiness Summary

Alameda: County Tasks Counts by Category and Status (as of 04/28/2023)

Implementation Readiness Category	IN PROGRESS	NOT STARTED	COMPLETED	T:
Application Readiness	4	17	25	46
BenefitsCal	0	12	0	12
Change Readiness	1	16	33	50
Conversion Readiness	16	5	0	21
Implementation Readiness	11	45	48	104
Technical Readiness	5	7	30	42
Training Readiness	2	9	34	45
Total Unique Issues:	39	111	170	320

County Readiness Watch Items

#	Summary	Level	Remediation Plan
1	IPT Development is behind schedule	High	Outbound Collections and Inbound Collections files – targeted to finish prior to start of IPT execution on 5/17 Foster Care VRU Writer and Foster Care VRU Reader – targeted to finish by 5/31 (during IPT execution) due to external vendor dependency
2			

Alameda: Past Due by Readiness Category and Activity Owner (as of 04/28/2023)

Activity Owner	Application Readiness	Implementation Readiness	Technical Readiness	T:
IPOC	0	1	0	1
IPOC/TPOC	6	0	0	6
NetSec	0	0	1	1
TPOC	1	2	0	3
Total Unique Issues:	7	3	1	11

Note: The Implementation Readiness Dashboard and Packet is reflective of a point in time reporting (as of April 28, 2023). The County readiness task status may not be reflective of the task completion as a result of the date the report is compiled.

Past Due Activity Highlights:

Implementation Readiness:

- Analytics & Reporting: Validate County Needs -Prioritize Reports that must be refactored for Go-Live
- Central Print: Configure - Attend Configuration Meetings as applicable

Application Readiness:

- Fiscal - IPT Readiness - Complete all required work to begin IPT Testing - Foster Care Voice Response Unit (VRU) Reader, Foster Care Voice Response Unit (VRU) Writer, Inbound Collections, Outbound Collections, Direct Deposit Reader, Direct Deposit Writer
- IPT: Interface Partner to Confirm inbound & outbound IP address details and perform Telnet / Test connectivity

Technical Readiness

- Technical: Configure / Define routing rules that will allow counties to be able to integrate with the CalSAWS managed device (Cisco C111x Router)

Wave 5 – County Readiness Summary

Fresno : County Tasks Counts by Category and Status (as of 04/28/2023)

Implementation Readiness Category	IN PROGRESS	NOT STARTED	COMPLETED	T:
Application Readiness	6	18	25	49
BenefitsCal	0	12	0	12
Change Readiness	1	16	33	50
Conversion Readiness	17	4	1	22
Implementation Readiness	8	43	50	101
Technical Readiness	6	4	23	33
Training Readiness	2	9	34	45
Total Unique Issues:	40	106	166	312

Fresno : Past Due by Readiness Category and Activity Owner (as of 04/28/2023)

Activity Owner	Application Readiness	Implementation Readiness	Technical Readiness	T:
County IT	0	0	4	4
IPOC	0	2	0	2
IPOC/TPOC	4	0	0	4
NetSec	0	0	1	1
TPX	0	0	1	1
Total Unique Issues:	4	2	6	12

Note: The Implementation Readiness Dashboard and Packet is reflective of a point in time reporting (as of April 28, 2023). The County readiness task status may not be reflective of the task completion as a result of the date the report is compiled.

County Readiness Watch Items

#	Summary	Level	Remediation Plan
1	IPT Development is behind schedule	High	Auditor Controller Writer, Paid Warrant Reader, Positive Pay, Warrant Print Writer – targeted to complete county development by 5/22 due to bank dependency
2			

Past Due Activity Highlights:

1. Application Readiness

- Fiscal - IPT Readiness - Complete all required work to begin IPT Testing - Auditor Controller Writer, Paid Warrant Reader Job, Positive Pay File, Warrant Print Writer

2. Implementation Readiness:

- Analytics & Reporting: Validate County Needs – Identify and Prioritize Reports that must be refactored for Go-Live

3. Technical Readiness

- Technical: CRFI 23-003 County to NAT the identified SFTP Server, Add County Public IP Addresses into Inbound Security Groups Trusted Policies
- Technical: Counties to attempt Database Connection via EDR, Toad, Crystal etc.. to confirm prompt for Username is visible. (Credentials to login will be provided by Database Team)
- Technical: EDR : Circuit Upgrade Completed
- Technical: Confirm Counties to be able to test Curl / Telnet to the CalSAWS Database IP & Port to ensure connectivity is established

Wave 5 – County Readiness Summary

Sonoma : County Tasks Counts by Category and Status (as of 04/28/2023)

Implementation Readiness Category	IN PROGRESS	NOT STARTED	COMPLETED	T:
Application Readiness	7	19	22	48
BenefitsCal	0	12	0	12
Change Readiness	1	16	34	51
Conversion Readiness	16	5	0	21
Implementation Readiness	9	46	47	102
Technical Readiness	0	4	29	33
Training Readiness	2	9	35	46
Total Unique Issues:	35	111	167	313

Sonoma : Past Due by Readiness Category and Activity Owner (as of 04/28/2023)

Activity Owner	Application Readiness	Implementation Readiness	T:
IPOC	0	1	1
IPOC/TPOC	7	0	7
PPOC	0	1	1
TPOC	0	1	1
Total Unique Issues:	7	3	10

Note: The Implementation Readiness Dashboard and Packet is reflective of a point in time reporting (as of April 28, 2023). The County readiness task status may not be reflective of the task completion as a result of the date the report is compiled.

County Readiness Watch Items

#	Summary	Level	Remediation Plan
1	IPT Development is behind schedule	High	1099 File Writer, Auditor Controller Writer, Direct Deposit Reader, Direct Deposit Writer, Paid Warrant Reader, School Lunch, Warrant Print Writer – county targeted to complete development by 5/1 due to Fiscal/Controller's Office upgrade work which may involve reassessing existing development work completed
2			

Past Due Activity Highlights:

1. Implementation Readiness:

- Analytics & Reporting: County Identify if optional enhanced reporting support is required from the project

2. Application Readiness:

- Fiscal - IPT Readiness - Complete all required work to begin IPT Testing - 1099 File Writer, Auditor Controller Writer, Direct Deposit Reader, Direct Deposit Writer, Paid Warrant Reader Job, School Lunch, Warrant Print Writer

Application Readiness: System

System Test: 23.07 Not Started

Start Date: 05/29/2023 End Date: 07/21/2023

Application Readiness: Imaging

Images Migration In Progress

Distribute CIT for Counties to install Webscan Kit and Virtual Printer: Completed (CIT #0110-22 distributed on 04/19/2022)

County Export of Legacy Images: In progress

Hyland Receive & Upload Images to Production Environment: In progress

Imaging UAT Complete

Start Date: 07/11/2022 End Date: 08/05/2022

61 of 61 scripts completed

Severity 1 and 2 defects resolved: Complete - no defects reported.

Performance Testing

Hyland Platform Performance Testing: Complete

Application Readiness: User Acceptance Testing

UAT Complete

Key Dates:

UAT Users Loaded to ForgeRock/UAT Environments and Application: Complete

UAT Application Training Group 1: 05/02/22 – 06/21/22

UAT Application Training Group 2: 06/13/22 – 07/21/22

UAT Execution Group 1: 06/27/2022 – 07/22/2022

UAT Execution Group 2: 07/25/2022 – 08/19/2022

Application Readiness: Contact Center

Technical Connectivity Not Started

Contact Center Approvals In Progress

3 of 3 IVR Contact Flows Approved

Approval of County Contact Center SCRs: Not started (0 of 3)

- CA-240168 – Alameda
- CA-240169 – Sonoma
- CA-240170 – Fresno

Regression Test: Not Started

Contact Center Model Office Testing (tentative 08/11/2023)

Application Readiness: Central Print

Central Print Kick-Off Complete

Configuration/Validation In Progress

Start Date: 12/13/2022 End Date: 05/03/2023

- Configuration meetings in progress
- Validation meetings in progress
- Configuration load not started

Setup and Training In Progress

Start Date: 05/23/2023 End Date: 08/25/2023

- Training materials completed
- Portal Users load not started
- Inventory confirmed not started
- Training delivery not started
- Postage funding not started

Application Readiness: BenefitsCal

Conversion Readiness Not Started

Training & Communications Not Started

- Training delivery for public facing support, train the trainer and CBOs will occur in July 2023
- BenefitsCal Comms Plan draft: 07/07/2023

System Operations Not Started

- Confirm Command Center schedule
- Contingency Planning

Production Deployment Not Started

- Develop Production Cutover Checklist
- Decision to proceed with BenefitsCal Production Cutover

Conversion Readiness

Conversion Readiness Not Started

Key Dates:

Golden Data Set #12 On schedule: June 2023

Cutover 5A: 07/15/2023 – 07/17/2023

Cutover 5B: 08/31/2023 – 09/04/2023

Mock Cutover – On-Schedule to begin June 2023.

CDV Not Started

Start Date: 06/19/2023 End Date: 06/30/2023

- Converted Data Testing: complete for all waves.
- UAT testing: complete for all

Integration Readiness

Interface Partner Test Not Started

Start Date: 05/17/2023 End Date: 07/07/2023

- Alameda County: 11 Interfaces
- Fresno County: 8 Interfaces
- Sonoma County: 7 Interfaces
- State/Consortium Partners: 11 Interfaces

Project Integration Readiness is dependent on the County's readiness and development preparedness at the start of IPT on 05/17/2023.

Technical Readiness

County Networking Connectivity In Progress

Start Date: 11/01/2022

End Date:
05/01/2023

- Circuit Upgrade/Enhancement orders processed; Pending Carrier delivery
- Track ongoing delivery of secondary circuits to County sites.
- Completed integration with Fresno County.

Technical Readiness: Operations

Contingency Restoration Planning In Progress

Migration Rollback Planning: 90% Complete

Disaster Recovery Exercise In Progress

Disaster Revert Test: 90% Complete

Batch Operations In Progress

CalWIN Batch Schedules: 75% Complete

Technical Readiness: Performance Testing

Performance Test In Progress

- Batch Performance Testing : 25% Complete
- Online performance testing: 07/24/2023 – 08/25/2023

Technical Readiness: Security

Security Test Complete

Start Date: 11/05/2019 End Date: 09/24/2021

Application Security: CalSAWS Scan/
Remediation Complete

Penetration Testing: Complete

Training Readiness

Training Plan Complete

Start Date: 01/16/2023 End Date: 02/24/2023

- Wave 5 County specific training plans complete and approved by all counties
- Training environment and training data build complete
- Generic training accounts for training environment complete

Training Materials Complete

Start Date: 03/29/2022 End Date: 04/28/2023

- Draft ILT courses complete
- County-specific tailoring complete
- ILT walkthroughs complete
- Final County-specific updates complete
- Web-Based Training Development complete

Training Delivery In Progress

Start Date: 02/27/2023 End Date: 08/25/2023

- Wave 5 Early Training & TTT WBTs started 03/13/2023
- Wave 5 End User WBTs started 4/3/2023
- Wave 5 staff curriculum assignment complete
- Wave 5 Classrooms set-up and certified starts 05/15/2023 for ET/TTT and 06/2023 for EUT
- Wave 5 early learning and TTT ILTs start 05/30/2023
- Wave 5 End User ILTs start 07/10/2023

Organizational Readiness: OCM

Change Discussions with Staff On Schedule

End Date: 04/27/23

- Wave 5 CDG Office Hours will begin on 4/11 to 4/28
- Wave 5 PPOC Weekly Touchpoints on 4/10 to 5/5.
- Wave 5 FDEL sign off completed on 4/28/23

Readiness Surveys On Schedule

Start Date: 09/26/2022 End Date: 10/27/23

- Wave 5 T-3 Survey Opens 6/5/23 to 6/16/23.

Infographics/ Newsletters On Schedule

Start Date: 11/17/2022 End Date: 09/29/23

- March Infographics & Newsletter – Complete
- April Infographics – Complete
- May Infographics
- June Infographics

Change Network Champions On Schedule

Start Date: 11/08/22 End Date: 11/14/23

- March CNC Meeting – Complete
- April CNC Meeting – Complete
- May CNC Meeting – On Schedule
- June CNC Meeting

Organizational Readiness: Business Process Reengineering

W5 BPR Plans Approved Complete

Process Change Inventory Close Out Complete

Automated Actions Enablement Complete

Configuration

Configuration Materials On Schedule

Start Date: 03/17/2023 End Date: 05/12/2023

W5 Configuration Documentation & Validation Status

Start Date: 05/17/2023 End Date: 07/17/2023

- Working Sessions: 05/17/2023 – 06/23/2023

Process Simulation

W5 Process Simulation Planning Not Started

Start Date: 05/15/2023 End Date: 06/23/2023

Process Simulation Execution Not Started

Start Date: 06/26/2023 End Date: 07/21/23

Implementation Readiness

Implementation Planning On Schedule

- DEL 10 Implementation Support Plan submitted and accepted.
- Readiness Packets and Dashboards: Ongoing

County Prep Phase Not Started

Start Date: 07/24/2023 End Date: 08/31/2023

- 44 county prep activities instructions complete – to be updated for Wave 5 if applicable.
- Kick Off Meeting targeted for June 21, 2023

Post-Deployment Support Planning In Progress

Start Date: 02/15/2023 End Date: 11/03/2023

- County Profile drafts complete.
- Initial escalation model/approach planned.

Implementation Readiness: Help Desk and System Operations

Help Desk Complete

Start Date: 1/24/2023 End Date: 7/28/2023

- Helpdesk Kickoff hosted on 1/24
- Delegated Admin training completed 2/15
- Tier 1 Fulfiller Trainings hosted week of 3/27

System Operations Complete

- CalWIN Counties Access to the Sandbox Environment: Complete
- Engage the Counties on Staff Profile/Security Administration Updates: Complete

Implementation Readiness: County Ad-Hoc Reporting

County Ad Hoc Reporting On Schedule

Start Date: 02/01/2023 End Date: 08/25/2023

CalSAWS has facilitated 100% planned Ad Hoc Support Curriculum to the Wave 5 Counties.

Project teams reviewed 687 reports for refactoring. Approximately 117 need to be refactored for Wave 5 Counties by go live.

Alameda has an estimated 158 reports that need to be refactored. 117 are needed by Go Live. Alameda had reached out to Gainwell for assistance.

Fresno has an estimated 0 reports that need to be refactored and is still reviewing.

Sonoma has an estimated 9 reports that need to be refactored and 0 are needed by Go Live.

Gainwell Assisted Refactoring

Alameda – TBD
Fresno – TBD
Sonoma – TBD

Contact Information

THE
POWER
OF 58

WHEN SAN FRANCISCO COLLABORATES WITH NAPA.
WHEN LOS ANGELES TEAMS UP WITH SAN BERNARDINO.
WHEN WE ALL WORK TOGETHER,

THE RESULTS
ARE POWERFUL.

CalSAWS

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