

CalSAWS |

Wave 3C Cutover Calendar:
County and Governance View






May 2023

Waves of Change

Wave 3C Cutover Weekend Calendar

Wave 3C

	Friday May 19	Saturday May 20	Sunday May 21	Monday May 22
CalWIN Counties (10) + Read Only Counties		NO changes to system downtimes for CalWIN Counties and Customers <i>Business as usual (Normal Sunday Maintenance)</i>		
CalSAWS Customers and CBOs		BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications beginning Friday 5/19 at 8 PM until Monday 5/22 at 6 AM		
CalSAWS Production		CalSAWS Production and IVR not available beginning Friday 5/19 at 8 PM until Monday 5/22 at 6:00 AM. Contact Center available (limited) beginning Friday 5/19 at 8 PM until Monday 5/22 at 6:00AM.		
CalSAWS: LMS, PRT, Sandbox, Training	NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff			5/22 at 6 AM Production Available

Wave 3C Cutover Weekend Calendar

CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 5/19 at 8 pm	Mon 5/22 at 6 am	Down for 52 Counties; up for 52 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	N/A	N/A	Data will be refreshed /in sync with Production data by 5/23 at 6 am
CalSAWS: IVR	CalSAWS Prod Counties	Fri 5/19 at 8 pm	Mon 5/22 at 6 am	Down for 52 Counties; up for 52 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be 'UP'
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 5/19 at 8 pm	Mon 5/22 at 6 am	Down for 52 Counties; up for 52 Counties
BenefitsCal	CalSAWS Prod Counties	N/A	N/A	BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications from Friday 5/19 at 8 PM until Monday 5/22 at 6 AM
Ocat	CalSAWS Prod Counties	N/A	N/A	

