



[CA-259443] Admin Rights to Remove Distributed Documents

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| Issue Type: | CER | Team Responsible: | Assignee: | Virginia C. Bernal |
| Fix Version/s: | | Designer Contact: | Change Type (SCR): | |
| Minor Version: | | Expedite Changes: | Estimate: | |
| Reporter: | Frederick Gains | Regulation Reference: | Created: | 04/04/2023 09:44 AM |
| Status: | In Progress | Impact Analysis: | Outreach Required: | |
| Policy/Design Consortium Contact: | | Training Impacted: | Funding Source: | |
| Project Phase (SCR): | | Funding Source ID: | | |
| Other Agency Cross Reference: | | | | |

Current Design: Request:

Currently when a document is generated from CalSAWS and then saved in the case the counties are not able to block it from viewing it if it is saved in the wrong case. The saved document is viewable by the customer who has a BenefitsCal account. Not having the access to suppress the document, poses a risk of exposing PII. Currently, the only option that the counties have is to submit a ticket and wait for the project to create a defect to remove it, this takes time to escalate the issue, test it, and release the fix.

Recommendation:

The recommendation is to add a security group similar to the journal suppress functionality that will allow users with the security group to suppress and block from viewing the saved document when the document is created and saved in the wrong case. This will allow the counties to promptly block the viewing of the document and avoid exposing PII.

Make the "Remove" option viewable only to those with the appropriate security rights.

Add a document status of "Removed" in the Document Detail page and an option to undo if selected the wrong document.

Once the document status is set to "Removed," the document must not be viewable/accessible in BenefitsCal in real-time.

Create an Automated journal on the action taken.

Outreach Description: Operational Impact: