



# CalSAWS DD&I Weekly Status Report

**Reporting Period: May 15, 2023 to May 21, 2023**

# CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 15, 2023 to May 21, 2023

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## 1.0 Project Management

### 1.1 Project Deliverables Summary

**Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
94	CalSAWS Migration Work Plan Update #49	PMO		<ul style="list-style-type: none"> <li>Approval of the FDEL was due on May 19, 2023</li> </ul>

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation.

### 1.2 Highlights of the Reporting Period

**Table 1.2-1 – CalSAWS Project Management Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> <li>None to note for the reporting period</li> </ul>

#### 1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
  - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

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**Table 1.2.1-1 – Key Facility Initiatives/Projects**

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> <li>• Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices</li> <li>• Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule</li> <li>• Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes</li> </ul>
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> <li>• Continued planning facility capacity and equipment needs for requested on-site meetings</li> </ul>

- ▶ Completed preparations and participated in the Section Directors Meeting on May 16, 2023
- ▶ Continued CalSAWS Risks and Issues Management activities, including:
  - Continued to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues.
- ▶ Continued activities to support Project staff working remotely.
  - Continued developing Project communications, as needed.
  - Completed developing materials for next All Staff Meeting to be held on May 24, 2023
- ▶ Completed developing materials for and participated in the Project Steering Committee (PSC) Meeting that was held on May 18, 2023
- ▶ Continued to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continued performing contract management activities:
  - Change Notice 26 (June JPA) (Placeholder) is in development and content is TBD.
  - Amendment 31 (August JPA) is in development and will include:
    - Endpoint Detection Response (EDR) Qualys
    - Data Growth/Cost Avoidance - Archiving Phase 1
    - Data Growth/Cost Avoidance - Archiving Microservices POC (Phase 2)
    - Data Growth/Cost Avoidance - Task Management

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- Data Growth/Cost Avoidance - Test Data Slicer/Scrubber Capability
- Los Angeles Contact Center Milestone Payment Shift
- Technical Architecture System Change Requests (SCRs)
- NIST Rev 5 Uplift
- Facility - Removal of Suite 130
- Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

### Deliverable Management

**Table 1.2.1-2 – Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
94	CalSAWS Migration Work Plan Update #49	<ul style="list-style-type: none"> <li>• Approval of the FDEL was due on May 19, 2023</li> </ul>

### 1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
  - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
  - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
  - Continued the administration and support of the CalSAWS external website
    - See Table 1.2.2-1 for details on website support activities

**Table 1.2.2-1 – Website Support Activities**

TASK	DATE (S)	TASK TYPE
Updated Benefitscal maintenance page	May 18, 2023	Website Maintenance

**Table 1.2.2-2 – CalSAWS.org Usage Statistics**

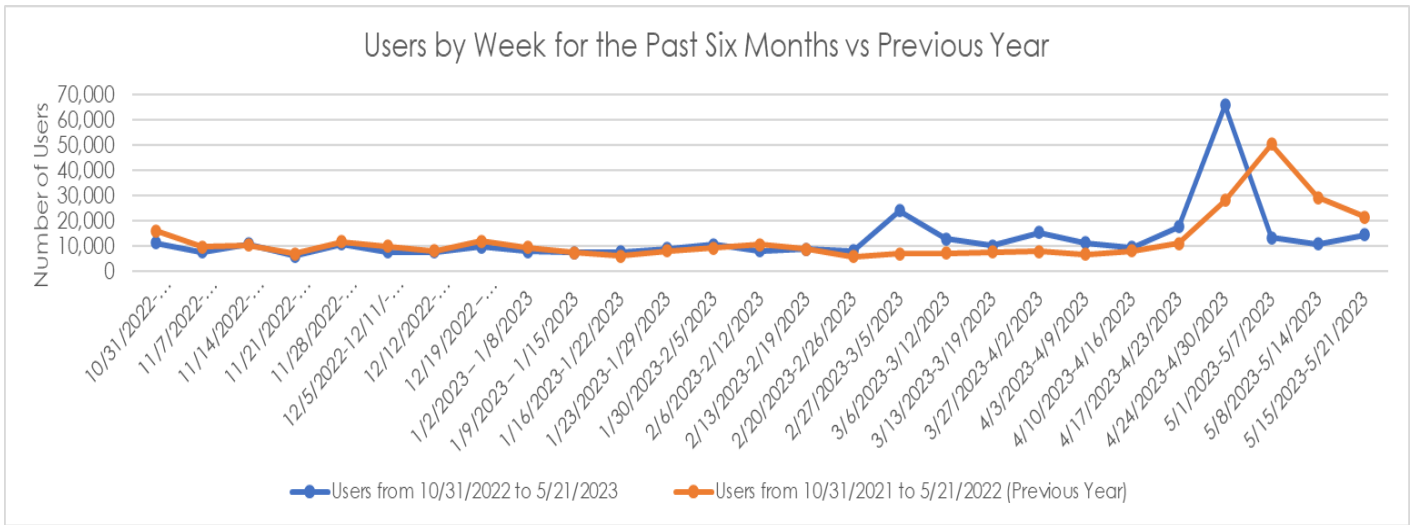
CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	95	4,515
Total Number of Unique Users	14,508	1,967,954
Total Number of New Users	11,219	1,962,580
Total Number of Sessions (Individual site visits)	19,580	2,872,855
Average Number of Sessions per User	1.35	1.46
Average Number of Page Views per Session	1.49	1.35
Average Session Duration	1:07	0:58
AskCalSAWS Inquiries – Received/Resolved	20/1	1,247/1,236

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**Figure 1.2.2-1 – Overall CalSAWS.org Usage Trend**



**Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics**

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	22%
Latest News – News	17%
Other Updates – System Updates	16%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

### 1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
  - Wellness Wednesday
    - Distributed weekly Wellness Wednesday email
    - Future Content:
      - June - Rejuvenate to Innovate
      - July - Importance of Community
      - August - Retreating for Resilience
      - September - Flowing with and Embracing Changes
      - October - Pets and Wellness
  - Poetry Contest
    - Winners have been determined and will be announced in June Connect and All Staff Meeting. Deferred due to the heavy agenda for May.
  - Continued Future Conversation Series Topics discussions
    - Empowering Innovation - TBD
    - Navigating Security to Drive Innovation at CalSAWS - TBD

### 1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
  - CalSAWS “We Are One” SharePoint Site
    - Continued to update the “We Are One” website tab
  - Pulse Survey
    - Continued incorporating Pulse Survey results into strategic plan
  - CalSAWS Table Talks
    - Begin planning next Table Talk for July 2023
  - Buddy Program
    - Continued supporting buddy pairs
  - Small Team Building
    - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
  - Employee Resource Groups (ERGs)
    - Continued to manage and support Employee Resource Groups (ERGs) council
- ▶ General
  - Continued working with CalSAWS staff to create and present Inspiration Stations during virtual All-Staff meetings
  - Continued conversations with volunteer organization to provide volunteer opportunities for CalSAWS members
  - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
  - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project



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**1.3 CRFI/CIT Communications Information**

- ▶ The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending May 21, 2023

**Table 1.3-1 – CITs**

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0184-23	BenefitsCal CalSAWS Features Status for Counties	Informational	May 15, 2023	Marsale Eramya	Carlos Zepeda
0185-23	Wave 3C Cutover Weekend Calendar Infographic	Informational	May 17, 2023	Anand Kulkarni	Cathryn van Namen
0186-23	CalSAWS Reports, Enhanced Data Reporting (EDR) and Dashboards Availability Post Wave 3C Cutover Go-Live	Informational	May 17, 2023	Claudia Pinto	Cathryn van Namen
0187-23	Wave 3 Counties T+6 Weeks Change Readiness Survey	Informational	May 18, 2023	Helen Cruz	Araceli Gallardo
0188-23	CalSAWS LMS Access Guide for General Training – CalWIN Wave 6	Informational	May 18, 2023	Ashley Arnold	Renee Carter

- ▶ The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending May 21, 2023

**Table 1.3-2 – CRFIs**

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
23-041	CalWIN Wave 4 Counties - Request to Identify/Review Portal CBO Data	March 8, 2023	Closed	May 12, 2023	Marsale Eramya
23-057	CalWIN Wave 4 Counties: Project-Maintained Worker IDs	April 11, 2023	Closed	May 12, 2023	Darcy Alexander
23-064	CalWIN Migration Wave 4 – CalSAWS County On-Site & Virtual Support	April 19, 2023	Closed	May 18, 2023	Jeffrey Fuller
23-065	CalWIN Migration Wave 4 – Observers From Wave 5 CalWIN Counties	April 19, 2023	Closed	May 18, 2023	Jeffrey Fuller
23-066	CalWIN Migration Wave 4 –On-Site Support From Wave 5 CalWIN Counties	April 19, 2023	Closed	May 18, 2023	Jeffrey Fuller
23-069	CalWIN Tech Enablement and Security Compliance Wave 5	May 1, 2023	Closed	May 19, 2023	Lloyd Rankine
23-070	CalWIN Wave 5 Counties - Request to Identify/Review Portal CBO Data	May 4, 2023	Open	May 18, 2023	Marsale Eramya
23-072	CalWIN Wave 5 Counties - Central Print Portal Users	May 16, 2023	Open	June 2, 2023	Julie Holmes

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23-073	CalWIN Wave 5 Counties: Project-Maintained Worker IDs	May 17, 2023	Open	June 1, 2023	Darcy Alexander
23-075	Opt-in to blank interface files	May 19, 2023	Open	June 12, 2023	Sheryl Eppler

- ▶ The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending May 21, 2023

**Table 1.3-3 – Overdue CRFIs**

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
23-070	CalWIN Wave 5 Counties - Request to Identify/Review Portal CBO Data	Alameda County					

## 1.4 Activities for the Next Reporting Period

### 1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
  - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above.
- ▶ Continue CalSAWS Risks and Issues Management activities, including:
  - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
  - Start to prep for month RMG meeting to be held on June 7, 2023
- ▶ Participate in the Section Directors meeting that is scheduled for May 23, 2023
- ▶ Continue activities to support Project staff working remotely
  - Continue developing Project communications, as needed
  - Participate in the All Staff Meeting to be held on May 24, 2023
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

### Deliverable Management

**Table 1.4.1-1 – Deliverable Status for Next Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

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### 1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
  - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
  - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
  - Continue oversight and management of Power of 58 roll out

**Table 1.4.2-1 – Website Support Activities**

TASK	DATE(S)	TASK TYPE
None to note for the reporting period	N/A	N/A

### 1.4.3 Cultural Transformation

- ▶ Develop Wellness Wednesday monthly them topics for 2023
- ▶ Develop calendar of events for the ambassador initiatives the year 2023
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

### 1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Send communications to funnel people into the Aging Up orientation on May 25, 2023
- ▶ Prepare for pre-meeting strategy call with ERG council
- ▶ Continue planning Employee Resource Group (ERG) Collaboration Events
- ▶ Continue partnering with CalSAWS members to create an Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

### 1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 2.0 Imaging











### 2.1 Highlights of the Reporting Period

**Table 2.1-1 – CalSAWS Imaging Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"> <li>• Sacramento County:                             <ul style="list-style-type: none"> <li>○ Bulk Export completed on May 19, 2023</li> </ul> </li> </ul>

- ▶ Continued to monitor Imaging migration status by County
  - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

**Table 2.1-2 – CalSAWS Imaging County Migration Risk Status**

WAVE	COUNTY	STATUS [1]
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	
	• Sacramento County	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation.

**Note:**

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

**Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period**

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 3	Conduct Contra Costa County Document Migration Discovery Session Check-in	May 18, 2023	Completed
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	May 16, 2023	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	May 16, 2023	Completed
WAVE 5	Conduct Sonoma County Document Migration Discovery Session Check-in	May 17, 2023	Completed
	Conduct Alameda County Document Migration Discovery Session Check-in	May 15, 2023	Completed
	Conduct Fresno County Document Migration Discovery Session Check-in	May 17, 2023	Completed

**Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period**

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	May 23, 2023	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	May 23, 2023	Scheduled
	Conduct Santa Cruz County Document Migration Discovery Session Check-in	May 23, 2023	Scheduled
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	May 22, 2023	Scheduled
WAVE 6	Conduct San Luis Obispo County Document Migration Discovery Session Check-in	May 23, 2023	Scheduled
	Conduct Sacramento County Document Migration Discovery Session Check-in	May 24, 2023	Scheduled

## 2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

## 2.3 Upcoming Performance Tests

- ▶ Prepare and organize the performance testing plan for the first week of April 2023

## 2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

### 3.0 Customer Service Center (CSC)

#### 3.1 Highlights of the Reporting Period

**Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.1	<ul style="list-style-type: none"> <li>None to note for this reporting period</li> </ul>

- ▶ Continued discussions with Los Angeles County about their migration to the CalSAWS Contact Center solution
- ▶ Continued build of Scheduled Callback (CA-229573)
- ▶ Continue System Testing of Wave 4 Contact Centers (CA-240166, CA-240164, CA-240167, and CA-240165)
- ▶ Continue System Testing of Inbound IVR additional languages SCR (CA-226837)

**Table 3.1-2 – Customer Service Center Enhancement Milestones**

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03   22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03   22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07   22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11   22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-231234)	November 11, 2022	In Production	23.01   23.02.17
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	In Production	23.01   23.02.17
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Production	23.01   23.02.16

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MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/MINOR RELEASE
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	23.05   23.06.08
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	System Test	23.03   23.06.08
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	June 14, 2023	Design in progress	23.07.27

**Table 3.1-3 – Los Angeles County Milestones**

MILESTONES		DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	January 9, 2023	Los Angeles County
9	Go-live	November 27, 2023	CalSAWS Project Team
10	Post go-live support	November 28, 2023	CalSAWS Project Team

### 3.2 Activities for the Next Reporting Period

- ▶ Continue discussions with Los Angeles County about their migration to the CalSAWS Contact Center Solution
- ▶ Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- ▶ Conclude System Testing of Wave 4 Contact Centers (CA-240166, CA-240164, CA-240167, and CA-240165)

### 3.3 Upcoming Performance Tests

- ▶ Next performance tests are tentatively scheduled for July 11, 2023

### 3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 4.0 Application Development and Test

### 4.1 Highlights of the Reporting Period

**Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.1-2 CalSAWS System Change Request (SCR) Test Status - 23.05	<ul style="list-style-type: none"> <li>Week 8 of 8, 23.05 system testing completed. 2 DD&amp;I SCRs in scope 100% pass rate on an 100% target</li> </ul>
4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> <li>Began execution activities for Wave 5 IPT on May 17, 2023. 4 of 37 Consortium, State, and County interfaces have successfully passed validation.</li> </ul>

#### 4.1.1 Application Development Summary

**Table 4.1.1-1 – CalSAWS Application Development Summary**

	Status	23.05	23.06	23.07	23.09
Design	New	1	1	2	5
	Design in Progress	4	0	1	1
	Ready for Committee	1	0	0	2
	Committee review	0	0	0	0
	Pending approval	2	1	3	4
Build	Approved	1	2	3	3
	In Development	3	1	3	3
	Development completed	3	0	2	0
	In Assembly Test	1	0	0	0
Test	System Test	0	0	0	0
	Test completed	10	2	0	0
	In Production	1	0	0	0
	Grand total	<b>27</b>	<b>7</b>	<b>14</b>	<b>18</b>

System Change Requests (SCRs) in Production	1007
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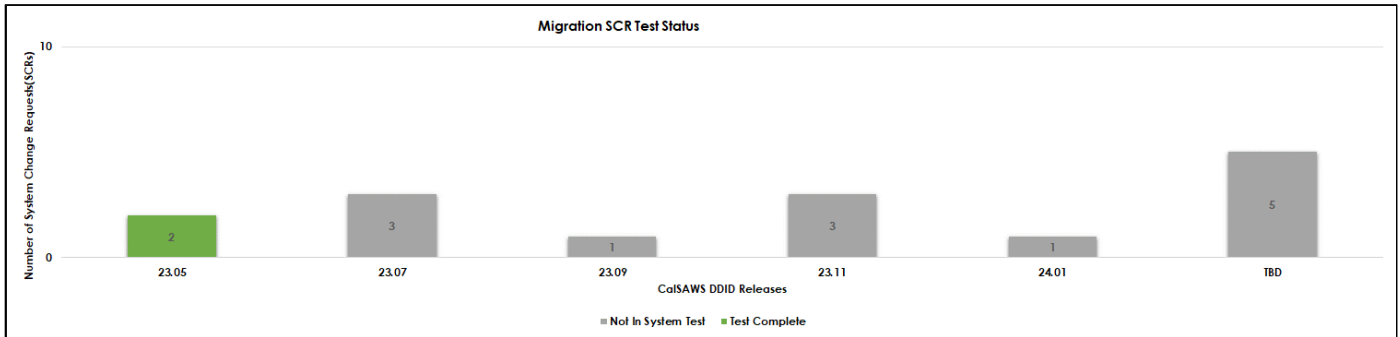
**Note:**

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary)



**Figure 4.1.1-1 – CalSAWS Test Summary**



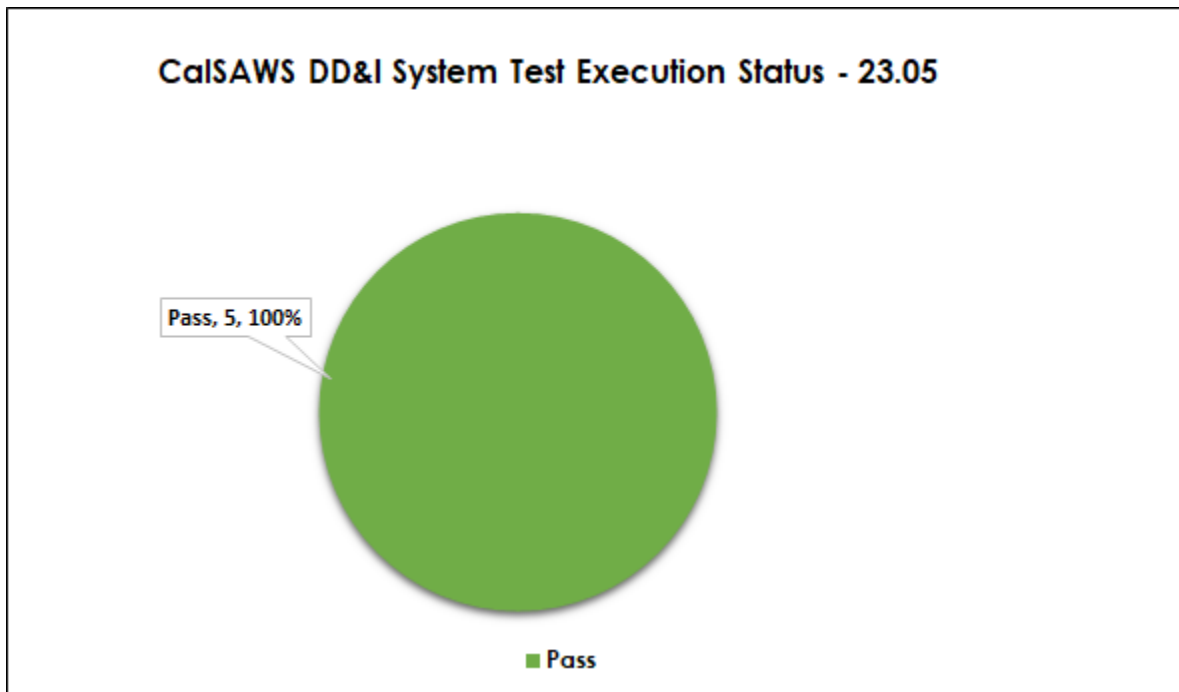
**Note:**

- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

**Table 4.1.1-2 – CalSAWS System Change Request (SCR) Test Status -23.05**

Pass Rate Target as of April May 17, 2023	<b>100%</b>
Pass Rate Actual as of May 17, 2023	<b>100%</b>
System Test Complete Date: May 17, 2023	

**Figure 4.1.1-2 – DDID System Test Execution Status – 23.05**



**Note:**

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release

► Completed test execution for 23.05

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS DD&I Project Phase

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**4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)**

**Table 4.1.2-1 – Consortium Partners**

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	0/3	July 7, 2023

**Note:**

- Completed testing

**Table 4.1.2-2 – State Partners**

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) – OSI	2/2	May 17, 2023
Electronic Benefits Transfer (EBT) - FIS	0/2	July 7, 2023
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	July 7, 2023
Welfare Data Tracking Implementation Project (WDTIP) – OSI	2/2	May 17, 2023

**Note:**

- Completed Testing

INTERFACE TESTING		
CalWIN Wave 3 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Alameda County	0/11	July 7, 2023
Fresno County	0/8	July 7, 2023
Sonoma County	0/7	July 7, 2023

**Notes:**

- Alameda County as of May 19, 2023
  - IPT Validation commenced on 5/17. Blank File Exchange Testing completed for all interfaces except Foster Care VRU. Pending PGP decryption process on county.
- Fresno County as of May 19, 2023
  - IPT Validation commenced on 5/17. Blank File Exchange Testing completed for all interfaces. Pending Functional Validation from County.
- Sonoma County as of May 19, 2023
  - IPT Validation commenced on 5/17. Blank File Exchange Testing completed for all interfaces. Pending Functional Validation from County.

**4.1.3 Deliverable Management**

**Table 4.1.3-1 – Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

## 4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

### 4.2.1 Deliverable Management

**Table 4.2.1-1 – Deliverable Status for Next Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

## 4.3 Upcoming Performance Tests

- ▶ Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
  - Batch (58 County – batperf2 environment)
    - Execute validation of upgraded batch servers (r6i.8xlarge) by running 10-day batch cycle – batch was run on May 3, 2023 and completed in 9 hours 15 minutes
    - Execute validation of SGA PGA memory size increase by running 10-day batch cycle – batch was run on May 12, 2023 and completed in 8 hours 46 minutes
    - Upgrade storage to io2 in preparation for batch performance testing – target week of May 22, 2023 Batch (48 County – batperf1 environment)
  - Batch (48 County – batperf1 environment)
    - Java/Weblogic upgrade functional test support
  - Analytics
    - CA-259129: Create curation logic to allow incremental updates to the last 12 months while leaving in ability run manually past 12 months – May 2023
    - CA-258889: Updated curation logic to use UPDATED\_ON or alternative column to pull delta ingestion – implemented on May 16, 2023 and has shown great improvement for batch run times
  - Core Online

**Table 4.3-1 – Core Online Upcoming Performance Cycle**

Performance Cycle	Start Date	End Date	Status
58 County Load Test – IO2 Architecture	January 30, 2023	May 26, 2023	In progress
CalSAWS/BenefitsCal/Hyland 58 58 County Integration Performance Test - Cycle 2	May 22, 2023	June 9, 2023	In Progress
CalWIN Wave 4 Testing	May 26, 2023	June 23, 2023	Not started

#### 4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

### 5.0 Conversion

#### 5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> <li>Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live</li> <li>Completed Cutover 3C activities</li> <li>Began 4B Perf Run (Including Golden Gate setup as part of Wave 5A/4C mock activities)</li> </ul>
5.1.3 Gainwell Technologies	<ul style="list-style-type: none"> <li>County Refactoring Overview</li> <li>Orange County Refactoring Status</li> <li>San Diego County Refactoring Status</li> <li>Solano County Refactoring Status</li> <li>San Mateo County Refactoring Status</li> <li>Santa Cruz County Refactoring Status</li> </ul>

#### 5.1.1 CalWIN Conversion

- Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live
- RCA for 3C activities
- Completed Wave 3C cutover activities
- Began preparations of 4C/5A Mock cutover activities (Including Golden Gate setup)
- Continued Wave 4 ETL development

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 4B Go-live (April 2023 – June 2023)

Wave 4B												
Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	119	4/3/2023	5/19/2023	0	1	0	2	64	0	53	0	0
Wave 3C/4A Go-Live Sprint	19	4/3/2023	4/14/2023	0	0	0	0	0	0	19	0	0
Wave 4B Sprint 1	59	4/17/2023	5/5/2023	0	0	0	0	36	0	23	0	0
Wave 4B Sprint 2	41	5/8/2023	5/19/2023	0	1	0	2	28	0	11	0	0
Wave 4B Sprint 3	43	5/22/2023	6/2/2023	29	8	0	3	0	0	5	0	0

#### 5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open CalWIN Production Defects below represents Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

**Table 5.1.2-1 – Open CalWIN Production Defects to be Resolved by Conversion**

Resolution by Delivery Date	P1	P2	P3	P4	Total
Between May 1 – June 29, 2023	0	45	61	09	115
<b>Total Open Defects</b>	<b>0</b>	<b>45</b>	<b>61</b>	<b>09</b>	<b>115</b>

**Note:**

- This table now includes the defects pending for Waves 1, 2 and 3

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after each wave Cutover will be assessed for inclusion into the Wave 3 Go Live Packet (GLP)

**Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)**

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Pending Rejection	0	2	3	0	5
Reopened	0	0	0	0	0
New	0	14	6	2	22
Assigned	0	8	17	2	27
In Assembly Test	0	23	26	0	49
In Development	0	17	4	3	24
Development completed	0	2	2	0	4
System Test	0	6	1	0	7
Test completed	0	36	4	0	40
In Production	0	0	0	0	0
<b>Grand Total</b>	<b>0</b>	<b>108</b>	<b>63</b>	<b>7</b>	<b>178</b>

**Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)**

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Post Cutover 3B Day 1 – 10	0	5	0	0	5
Cutover 4A	0	0	0	0	0
Cutover 4B	0	45	13	0	58
Cutover 4B Go-live dependent DCRs	0	41	3	0	44
Cutover 4B Day 1-10	0	17	0	0	17
Cutover 5A	0	0	0	0	0
Cutover 5B	0	0	47 <sup>1</sup>	7	54
Cutover 6A	0	0	0	0	0
Cutover 6B	0	0	0	0	0
<b>Grand Total</b>	<b>0</b>	<b>108</b>	<b>63</b>	<b>7</b>	<b>178</b>

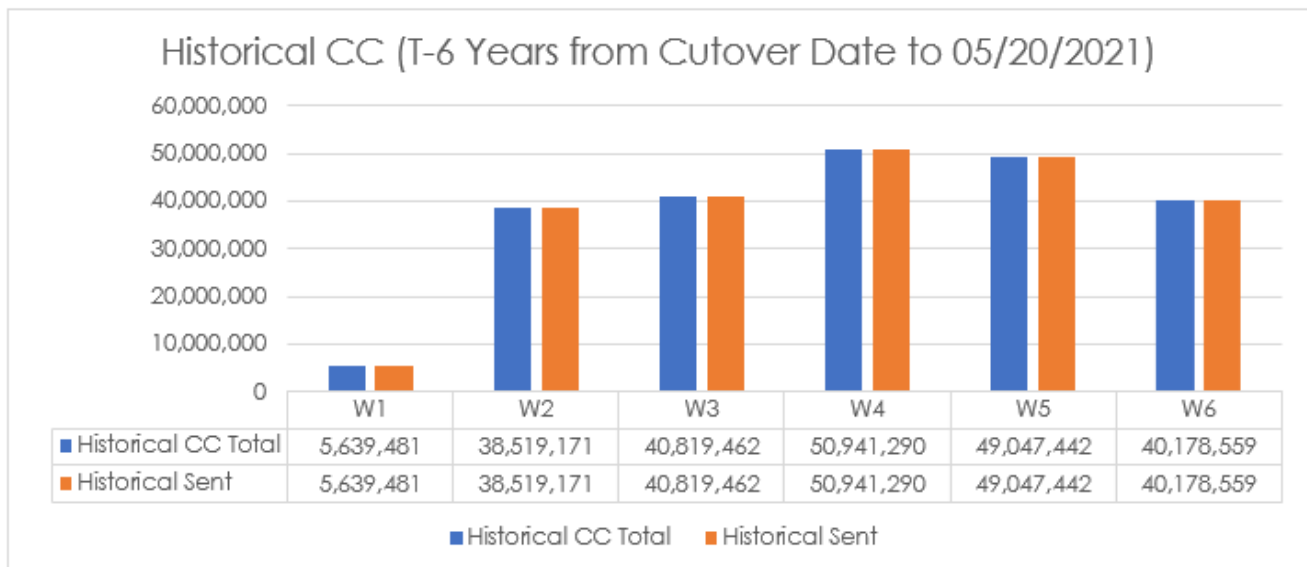
**Notes:**

1. These are Priority 3 defects for Wave 4 and these will be resolved by between Cutover 4B Day 1 and Cutover 5B

**5.1.3 Gainwell Technologies**

- ▶ CalWIN Document Migration
  - Continued delivery of Client Correspondence (CC) from CalWIN
    - Development of Burndown for Time Clock CC wave 4-6 in progress
    - Completed historical CC for all waves
    - Research into CalWIN Defect around documents missing in ECM in progress, Wave 1,2,3 completed, Wave 1, 2, and 3 currently being regenerated

**Figure 5.1.3-1 – Total Client Correspondence Sent**



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**Table 5.1.3-1 – County Refactoring Overview**

County	Migration Wave	Check-In Email Sent to County Y/N	CalSAWS Report Mapping Complete Y/N	PPM Proposal #	# of Reports to be Refactored	PPM Project #
Placer (PLA)	1	Y	Y	N/A	0	
Yolo (YOL)	1	Y	Y	N/A	46	63049
Contra Costa (CCS)	2	Y	N	63098	Day 1 – 21 Total -26	63580
Santa Clara (SCL)	2	Y	Y	63487	64	63497
Tulare (TUL)	2	Y	Y	N/A	0	
Orange (ORG)	3	Y	N	63688	Day 1 - 66	64076
Santa Barbara (SBR)	3	Y	Y	63730	Day 1 - 2 Total - 34	64224
Ventura (VEN)	3	Y	N	64186	0	64398
San Diego (SDG)	4	Y		63914	Day 1 – 43 Total - 151	64451
San Mateo (SMT)	4	Y	N	63099	Day 1- 4 Total -74	TBD
Santa Cruz (SCZ)	4	Y	N	64077	Day 1 - 1 Total - 33	TBD
Solano (SOL)	4	Y	N	63871	Day 1- 18 Total - 62	64413
Alameda (ALA)	5	Y	N	63568	Day 1- 33 Total - 95	TBD
Fresno (FRS)	5	N	N	TBD	TBD	TBD
Sonoma (SON)	5	N	N	64698	15	TBD
Sacramento (SAC)	6	N	N	TBD	TBD	TBD
San Francisco (SFO)	6	N	N	64187	TBD	TBD
San Luis Obsipo (SLO)	6	N	N	64283	Day 1 – TBD Total - 33	TBD

- ▶ Orange County ad hoc report refactoring
  - Continued working with the County on approval of reports

**Table 5.1.3-2 – Orange County Refactoring Status**

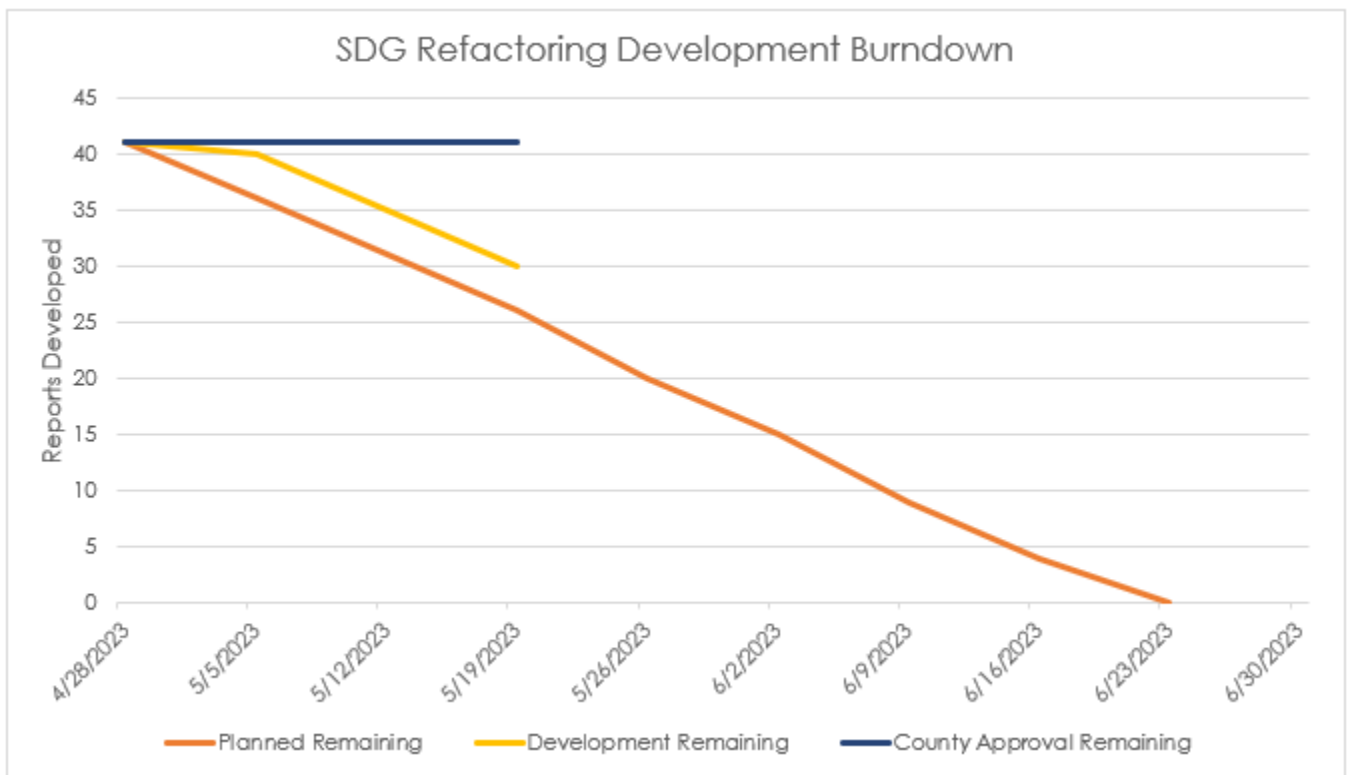
Orange County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
<b>Small</b>	6	0	0	0	0	4	2
<b>Medium</b>	28	0	0	0	0	16	12
<b>Large</b>	9	0	0	0	0	4	5
<b>X-Large</b>	15	1	0	0	0	8	6
<b>XX-Large</b>	7	0	0	0	0	3	4
<b>XXX-Large</b>	1	0	0	0	0	0	0
<b>TBD</b>	0	0	0	0	0	0	0
<b>Total</b>	<b>66</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>35</b>	<b>30</b>

- ▶ San Diego County ad hoc report refactoring
  - Continued working with the County on development and approval of reports

**Table 5.1.3-3 – San Diego County Refactoring Status**

San Diego County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	5	0	2	1	0	2	0
Medium	16	1	5	5	0	5	0
Large	7	1	2	1	0	3	0
X-Large	11	0	5	5	0	1	0
XX-Large	4	0	1	3	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>43</b>	<b>2</b>	<b>15</b>	<b>15</b>	<b>0</b>	<b>11</b>	<b>0</b>

**Figure 5.1.3-3 – San Diego County Refactoring Status**



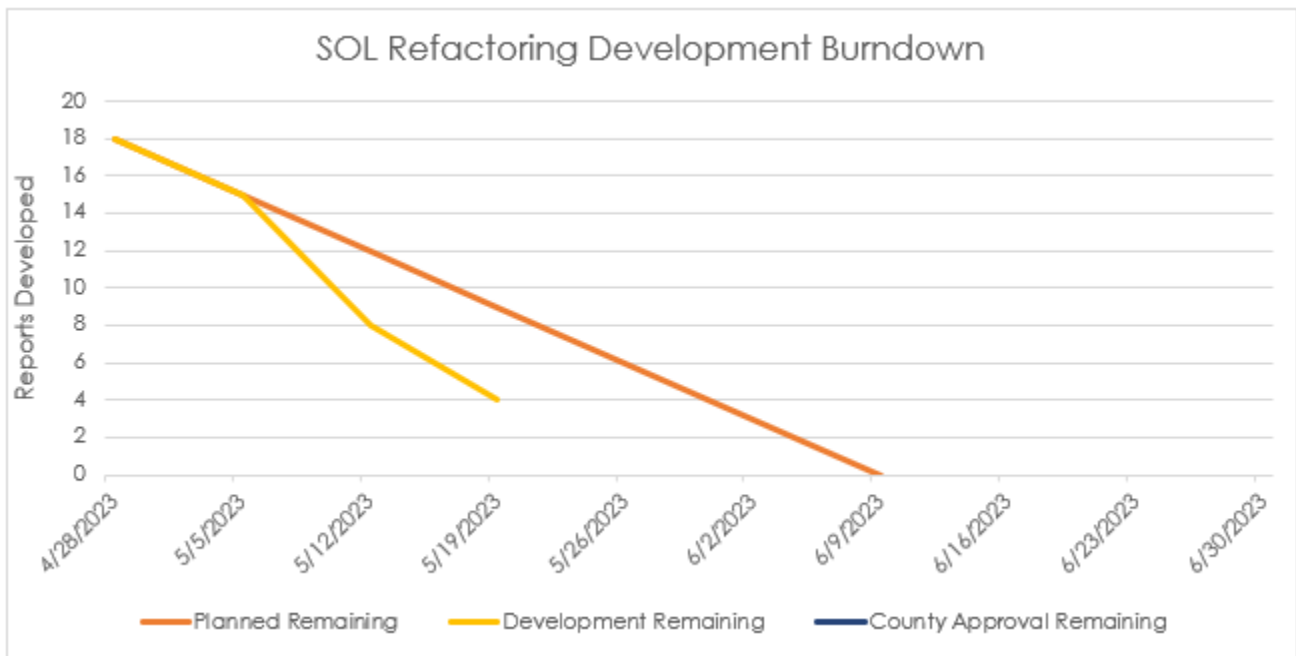
- ▶ Solano County ad hoc report refactoring
  - Continued working with the County on development and approval of reports



**Table 5.1.3-4 – Solano County Refactoring Status**

Solano County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	1	0	0	0	0	1	0
Medium	4	0	0	0	0	4	0
Large	10	0	0	4	2	4	0
X-Large	3	0	0	0	2	1	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>10</b>	<b>0</b>

**Figure 5.1.3-4 – Solano County Refactoring Status**

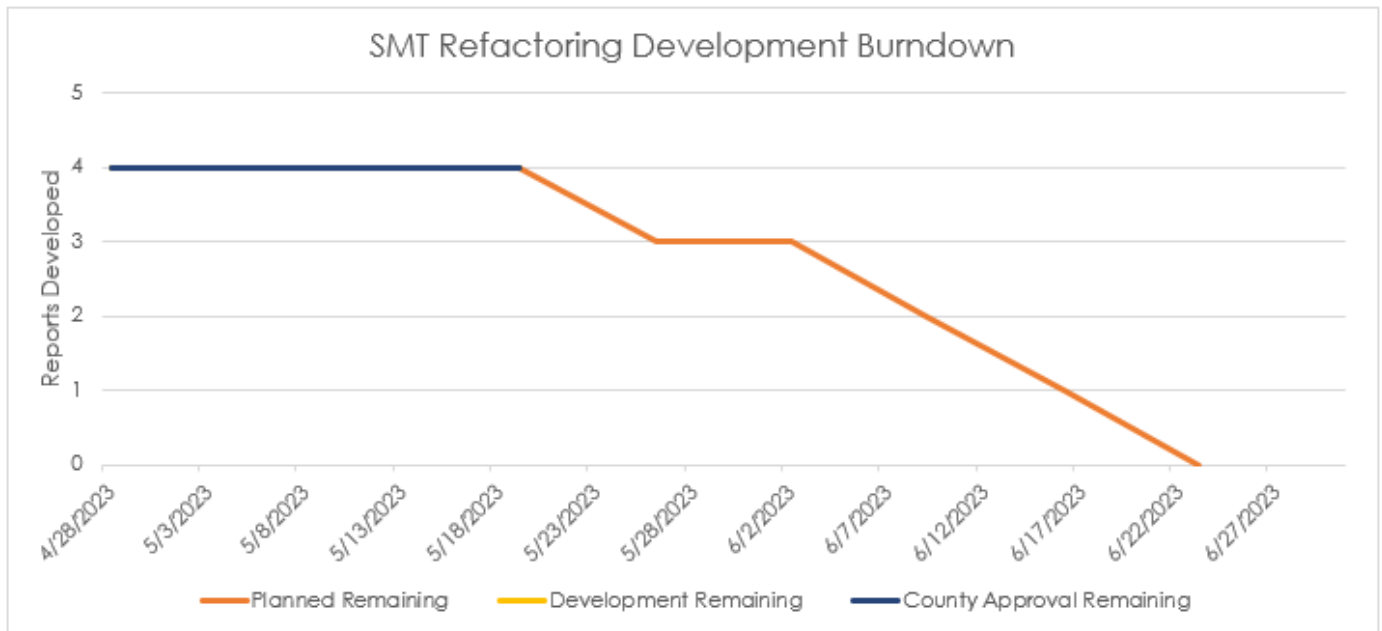


- San Mateo County ad hoc report refactoring  
Working with the County on development and approval of reports

**Table 5.1.3-5 – San Mateo County Refactoring Status**

San Mateo Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	0	0	0	0	0	0	0
Medium	1	0	0	1	0	0	0
Large	1	0	0	1	0	0	0
X-Large	0	0	0	0	0	0	0
XX-Large	2	0	0	2	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Figure 5.1.3-5 – San Mateo County Refactoring Status**



- ▶ Santa Cruz County ad hoc report refactoring  
Working with the County on development and approval of reports

**Table 5.1.3-6 – Santa Cruz County Refactoring Status**

Santa Cruz Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	1	0	1	0	0	0	0
Medium	0	0	0	0	0	0	0
Large	0	0	0	0	0	0	0
X-Large	0	0	0	0	0	0	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**5.1.4 Ancillary Systems Conversion**

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Meet with Wave 5 Counties to Review Mock Cutover Activities

**Table 5.1.4-1 – Ancillary Systems Conversion Milestones**

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed

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FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Complete
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	In Progress
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

**Table 5.1.4-2 – Ancillary Conversion Milestones**

WAVE	MOCK B	MOCK C	CUTOVER B	CUTOVER C
Wave 1	August 6, 2022	N/A	October 27, 2022	N/A
	Completed	N/A	Completed	N/A
Wave 2	December 3, 2022	January 28, 2023	February 23, 2023	March 10, 2023
	Completed	Completed	Completed	Completed
Wave 3	February 4, 2023	April 1, 2023	April 20, 2023	May 22, 2023
	Completed	Completed	Completed	Completed
Wave 4	April 8, 2023	June 3, 2023	June 29, 2023	July 15, 2023
	Complete	Not started	Not started	Not started
Wave 5	June 10, 2023	July 29, 2023	August 31, 2023	September 16, 2023
	Not started	Not started	Not started	Not started
Wave 6	August 5, 2023	TBD	October 26, 2023	November 13, 2023
	Not started	Not started	Not started	Not started

**Note:** Ancillary Conversion only participates in B and C activities

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**5.1.5 CalWIN Migration Planning**

- ▶ Begin the Wave 3C Pre-Cutover activities
- ▶ Continued analysis of the internal Golden Gate POC

**Table 5.1.5-1 – Cutover Migration Milestones**

<b>MOCK CUTOVER</b>			
<b>WAVE</b>	<b>CUTOVER A</b> <i>(Users and Offices)</i>	<b>CUTOVER B</b> <i>(Active Cases and Closed Case &lt; 2 years)</i>	<b>CUTOVER C</b> <i>(Closed Cases &gt; 2 years)</i>
Wave 2	Completed	Completed	Completed
Wave 3	Completed	Completed	May 22, 2023
Wave 4	Completed	Completed	June 3, 2023
Wave 5	June 3, 2023	June 10, 2023	July 29, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD

**Table 5.1.5-2 – Cutover Migration Milestones**

<b>WAVE</b>	<b>CUTOVER WINDOW</b>	<b>GO-LIVE</b>
Wave 2C/3A	March 10, 2023 – March 13, 2023	March 13, 2023
Wave 3B	April 20, 2023 – April 24, 2023	April 24, 2023
Wave 4A	May 12, 2023 - May 15, 2023	May 15, 2023
Wave 3C	May 19, 2023 – May 22, 2023	May 22, 2023
Wave 4B	June 29, 2023 - July 3, 2023	July 3, 2023
Wave 4C/5A	July 14, 2023 - July 17, 2023	July 17, 2023
Wave 5B	August 31, 2023 - September 4, 2023	September 4, 2023
Wave 5C/6A	September 15, 2023 - September 18, 2023	September 18, 2023
Wave 6B	October 26, 2023 - October 30, 2023	October 30, 2023
Wave 6C	November 11, 2023 - November 13, 2023	November 13, 2023

**5.1.6 Deliverable Management**

**Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period**

<b>DEL #</b>	<b>DELIVERABLE NAME</b>	<b>STATUS</b>
81	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3	<ul style="list-style-type: none"> <li>• Continued developing the Draft Deliverable (DDEL)</li> <li>• Submission of the DDEL is due on May 26, 2023</li> </ul>

## 5.2 Activities for the Next Reporting Period

### 5.2.1 CalWIN Conversion

- ▶ Continue to triage, assess, and resolve CalWIN Wave 1, Wave 2 and Wave 3 Post Go-Live Issues
- ▶ Begin 4B Golden Gate configuration and execution as part of Performance run on Con19

### 5.2.2 CalWIN Migration Planning

- ▶ Complete Wave 3C Cutover Activities
- ▶ Continue analysis for data transformation based on internal Wave 4B exercise
- ▶ Continue analysis for Wave 4B Golden Gate POC exercise

### 5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
  - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
  - Continue planning for future data retention runs

### 5.2.4 Ancillary Systems Conversion

- ▶ Review and address tickets for Cutover 2B, 2C, 3B, 3C
- ▶ Continue preparing for Wave 4B Cutover and 5C Mock

### 5.2.5 Deliverable Management

**Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
81	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3	<ul style="list-style-type: none"><li>• Finalize and submit the DDEL to the Consortium for review and feedback on May 26, 2023</li><li>• Comments for the DDEL are due on June 7, 2023</li></ul>

## 5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 6.0 CalWIN Functional Support

### 6.1 Highlights of the Reporting Period

**Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> <li>• None to note for this reporting period</li> </ul>

- ▶ Continued CalWIN Functional Support coordination during May 15 – 19, 2023 by:
  - Supported CalSAWS Weekly Status Meeting on May 17, 2023, to highlight key workstream reporting items
- ▶ Wave 3 Post-Go Live Support during May 15 – 19, 2023 by:
  - Provided virtual and extended support to Wave 3 Counties
  - Provided onsite support to Wave 3 Counties
  - Supported Project Production Calls and Daily County Operations Calls
  - Provided daily Post-Go Live business metrics
  - Supported Open Defects Strike Team meeting
- ▶ Wave 4 Process Simulation during May 15 – 19, 2023 by:
  - Supported UAT2 environment and executed batch jobs to support data staging
  - Supported Process Simulation functional questions for San Mateo County and Solano County
- ▶ Wave 4 County Preparation during May 15 – 19, 2023 by:
  - Provided functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
  - Provided daily and weekly metrics
- ▶ Wave 4 Implementation Support during May 15 – 19, 2023 by:
  - Supported Open Defects Strike Team meeting to assess open defects for inclusion in the Wave 4 Go-Live Packet (GLP)
    - 30 Conversion Defects Total
    - 28 Defects: Review Completed; 2 Defects: In Progress
    - 5 Items to be added to GLP
- ▶ Wave 5 CalSAWS Configuration Support during May 22 – 26, 2023 by:
  - Supported CalSAWS Configuration for Alameda County

### 6.2 Activities for the Next Reporting Period

- ▶ Continue CalWIN Functional Support coordination during May 22 – 26, 2023 by:
  - Prepare for Implementation Support Services (ISS) Team Leads Meeting on May 23, 2023, to collaborate effectively with ISS
  - Prepare for CalSAWS Weekly Status Meeting on May 24, 2023, to highlight key workstream reporting items
- ▶ Wave 3 Post-Go Live Support during May 22 – 26, 2023 by:
  - Provide virtual and extended Support to Wave 3 Counties
  - Provide onsite support resources to Wave 3 Counties

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- o Support Daily Wave 3 Project Production Calls and Daily Wave 3 County Operations Calls
- o Provide daily Business Metrics
- ▶ Wave 4 Process Simulation during May 22 – 26, 2023 by:
  - o Support UAT2 environment and continue to run batch jobs to support data staging
  - o Support Process Simulation functional questions for San Mateo County and Solano County
- ▶ Wave 4 County Preparation during May 22 – 26, 2023 by:
  - o Provide functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
  - o Provide daily and weekly metrics
- ▶ Wave 5 CalSAWS Configuration Support during May 22 – 26, 2023 by:
  - o Support CalSAWS Configuration for Alameda County

**6.3 Deviations from Plan/Adjustments**

- ▶ None for the reporting period

**7.0 Technical Infrastructure**

**7.1 Highlights of the Reporting Period**

**Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> <li>• None to note for this reporting period</li> </ul>

**Table 7.1-2 – County Network Connectivity Readiness Status**

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%



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<b>CalWIN WAVE 3 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

<b>CalWIN WAVE 4 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Project Networking Connectivity	On track	100.0%	97.2%
County Networking Connectivity	On track	100.0%	100.0%

<b>CalWIN WAVE 5 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Project Networking Connectivity	On track	96.0%	94.5%
County Networking Connectivity	On track	93.0%	100.0%

<b>CalWIN WAVE 6 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Project Networking Connectivity	On track	96.0%	55.8%
County Networking Connectivity	On track	98.2%	59.6%

- ▶ Wave 1
  - Completed County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 2
  - Completed County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 3
  - Completed County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 4
  - Completed Circuit delivery for all Wave 4 Counties
  - Completed all technical readiness activities for Wave 4 Counties
  - Ongoing Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support
- ▶ Wave 5
  - Completed Circuit delivery for all Wave 5 Counties
  - Completed all technical readiness activities for Wave 5 Counties
  - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
  - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
  - Ongoing Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support

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- ▶ Wave 6
  - Ongoing Sacramento County Circuit delivery
    - Delivered and activated AT&T and Comcast circuit
    - Completed Integration with Sacramento County
    - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
    - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
  - Ongoing San Francisco County Circuit delivery
    - Delivered and activated AT&T circuit
    - Created Risk 288 to track delays in Lumen Circuit (August 2023) due to construction dependencies. Comcast circuit replaces Lumen due to ongoing circuit delays and construction dependencies
    - Planned Integration with San Francisco County on May 10, 2023
    - CRFI 23-040 CalWIN readiness prerequisites for IPT extended (May 12, 2023)
    - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
    - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
  - Completed San Luis Obispo County Circuit delivery
    - Delivered and activated Lumen and CenturyLink circuit
    - Completed Integration with San Luis Obispo County
    - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
    - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing

### 7.2 Activities for the Next Reporting Period

- ▶ Schedule County Integration with San Francisco County
- ▶ Provide troubleshooting support for Wave 5 to 6 Counties to connect to CalSAWS
- ▶ Complete handover of Wave 4 sites to Operations
- ▶ Continue to track secondary circuit deliveries for Fresno and San Francisco Counties

### 7.3 Deviations from Plan/Adjustments

- ▶ Risk 281.4 for San Diego County for Point of Presence (POP) location change
  - New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
  - Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move
    - Risk probability has been lowered and will remain a watchlist item
    - Both circuits delivered, pending activation
  - Risk rating revised due to County notifying CalSAWS of 1-month delays in having the Cage / Rack ready. This results in downstream tech tasks getting compressed.
  - County aligned on CalSAWS accessing San Diego County Rack / Cage on May 30, 2023 for device installation
- ▶ Risk 284 for Fresno County delay in Circuit delivery
  - Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction

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- o Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)
- o Fresno Circuit FOC date projected as May 16, 2023 with install on May 11, 2023
- o Risk ready to be retired.
- ▶ Risk 288 for San Francisco County delay in Circuit delivery
  - o Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction
  - o Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)
  - o No FOC date provided
  - o Contingency plan to deploy 5G available as an interim solution

## **8.0 Appendices**

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

