



CalSAWS DD&I Weekly Status Report

Reporting Period: May 29, 2023 to June 4, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

| | | |
|------------|---|-----------|
| 1.0 | Project Management | 3 |
| 1.1 | Project Deliverables Summary | 3 |
| 1.2 | Highlights of the Reporting Period | 3 |
| 1.2.1 | Project Management | 3 |
| 1.2.2 | Communications Management | 5 |
| 1.2.3 | Cultural Transformation | 6 |
| 1.2.4 | Inclusion, Diversity, and Equality Advancement (IDEA) | 7 |
| 1.3 | CRFI/CIT Communications Information | 7 |
| 1.4 | Activities for the Next Reporting Period | 9 |
| 1.4.1 | Project Management | 9 |
| 1.4.2 | Communications Management | 9 |
| 1.4.3 | Cultural Transformation | 10 |
| 1.4.4 | Inclusion, Diversity & Equality Advancement (IDEA) | 10 |
| 1.5 | Deviations from Plan/Adjustments | 10 |
| 2.0 | Imaging | 11 |
| 2.1 | Highlights of the Reporting Period | 11 |
| 2.2 | Activities for the Next Reporting Period | 12 |
| 2.3 | Upcoming Performance Tests | 12 |
| 2.4 | Deviations from Plan/Adjustments | 12 |
| 3.0 | Customer Service Center (CSC) | 13 |
| 3.1 | Highlights of the Reporting Period | 13 |
| 3.2 | Activities for the Next Reporting Period | 14 |
| 3.3 | Upcoming Performance Tests | 14 |
| 3.4 | Deviations from Plan/Adjustments | 14 |
| 4.0 | Application Development and Test | 15 |
| 4.1 | Highlights of the Reporting Period | 15 |
| 4.1.1 | Application Development Summary | 15 |
| 4.1.2 | State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT) | 17 |
| 4.2 | Activities for the Next Reporting Period | 18 |
| 4.3 | Upcoming Performance Tests | 18 |
| 4.4 | Deviations from Plan/Adjustments | 19 |
| 5.0 | Conversion | 19 |

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase


Weekly Status Report Period: May 29, 2023 to June 4, 2023

- 5.1 Highlights of the Reporting Period 19
 - 5.1.1 CalWIN Conversion 19
 - 5.1.2 CalWIN Conversion Defects..... 20
 - 5.1.3 Gainwell Technologies 21
 - 5.1.4 Ancillary Systems Conversion..... 26
 - 5.1.5 CalWIN Migration Planning 28
 - 5.1.6 Deliverable Management..... 29
- 5.2 Activities for the Next Reporting Period..... 30
 - 5.2.1 CalWIN Conversion 30
 - 5.2.2 CalWIN Migration Planning 30
 - 5.2.3 Gainwell Technologies 30
 - 5.2.4 Ancillary Systems Conversion..... 30
 - 5.2.5 Deliverable Management..... 30
- 5.3 Deviations from Plan/Adjustments..... 30
- 6.0 CalWIN Functional Support31**
 - 6.1 Highlights of the Reporting Period 31
 - 6.2 Activities for the Next Reporting Period..... 31
 - 6.3 Deviations from Plan/Adjustments..... 32
- 7.0 Technical Infrastructure.....32**
 - 7.1 Highlights of the Reporting Period 32
 - 7.2 Activities for the Next Reporting Period..... 34
 - 7.3 Deviations from Plan/Adjustments..... 34
- 8.0 Appendices.....35**

1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

| DEL # | DELIVERABLE NAME | TEAM | STATUS [1] | STATUS |
|-------|--|------|---|---|
| 95 | CalSAWS Migration Work Plan Update #50 | PMO |  | <ul style="list-style-type: none"> Final Deliverable (FDEL) is in progress Submission of the FDEL is due on June 13, 2023 |

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation.

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|---|
| Project Management | <ul style="list-style-type: none"> None to note for the reporting period |

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

Table 1.2.1-1 – Key Facility Initiatives/Projects

| ITEM # | INITIATIVES/ PROJECTS | LOCATION | TARGET DATE | NOTES/STATUS |
|--------|--------------------------|--|----------------|--|
| 1 | Return to Office (RTO) | Rancho Cordova and Norwalk Project Offices | Ongoing | <ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes |
| 2 | Large Meeting Requests | Rancho Cordova and Norwalk Project Offices | Ongoing | <ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings |

- ▶ Completed preparations and participated in the Section Directors Meeting on May 30, 2023
- ▶ Continued CalSAWS Risks and Issues Management activities, including:
 - Continued to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues.
 - Prepared for monthly RMG meeting scheduled for June 7, 2023
- ▶ Continued activities to support Project staff working remotely.
 - Continued developing Project communications, as needed.
- ▶ Continued to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continued performing contract management activities:
 - Change Notice 26 (July JPA) (Placeholder) is in development and content is TBD
 - Amendment 31 (August JPA) is undergoing Client approval process and will include:
 - Endpoint Detection Response (EDR) Qualys
 - Data Growth/Cost Avoidance - Archiving Phase 1
 - Data Growth/Cost Avoidance - Archiving Microservices POC (Phase 2)
 - Data Growth/Cost Avoidance - Task Management
 - Data Growth/Cost Avoidance - Test Data Slicer/Scrubber Capability
 - Los Angeles Contact Center Milestone Payment Shift
 - Technical Architecture System Change Requests (SCRs)

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

- NIST Rev 5 Uplift
- Facility - Removal of Suite 130
- Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the Joint Powers Authority (JPA) Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

| DEL # | DELIVERABLE NAME | STATUS |
|-------|--|---|
| 95 | CalSAWS Migration Work Plan Update #50 | <ul style="list-style-type: none"> • Began developing the FDEL • Submission of the FDEL is due on June 13, 2023 • Scheduled a touchpoint meeting with Deliverable reviewers for June 15, 2023, to address questions and comments for the FDEL, as needed |

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

| TASK | DATE (\$) | TASK TYPE |
|-------------------------|--------------|---------------------|
| Updated Website Plugins | June 1, 2023 | Website Maintenance |

Table 1.2.2-2 – CalSAWS.org Usage Statistics

| CATEGORY | DURING REPORTING PERIOD | SINCE LAUNCH |
|---|-------------------------|--------------|
| Total Number of Subscribers | 58 | 4,604 |
| Total Number of Unique Users | 15,674 | 1,988,530 |
| Total Number of New Users | 13,036 | 1,982,867 |
| Total Number of Sessions (Individual site visits) | 20,513 | 2,907,508 |
| Average Number of Sessions per User | 1.31 | 1.46 |
| Average Number of Page Views per Session | 1.49 | 1.35 |
| Average Session Duration | 1:09 | 0:58 |
| AskCalSAWS Inquiries – Received/Resolved | 35/14 | 1,292/1,274 |

Figure 1.2.2-1 – Overall CalSAWS.org Usage Trend

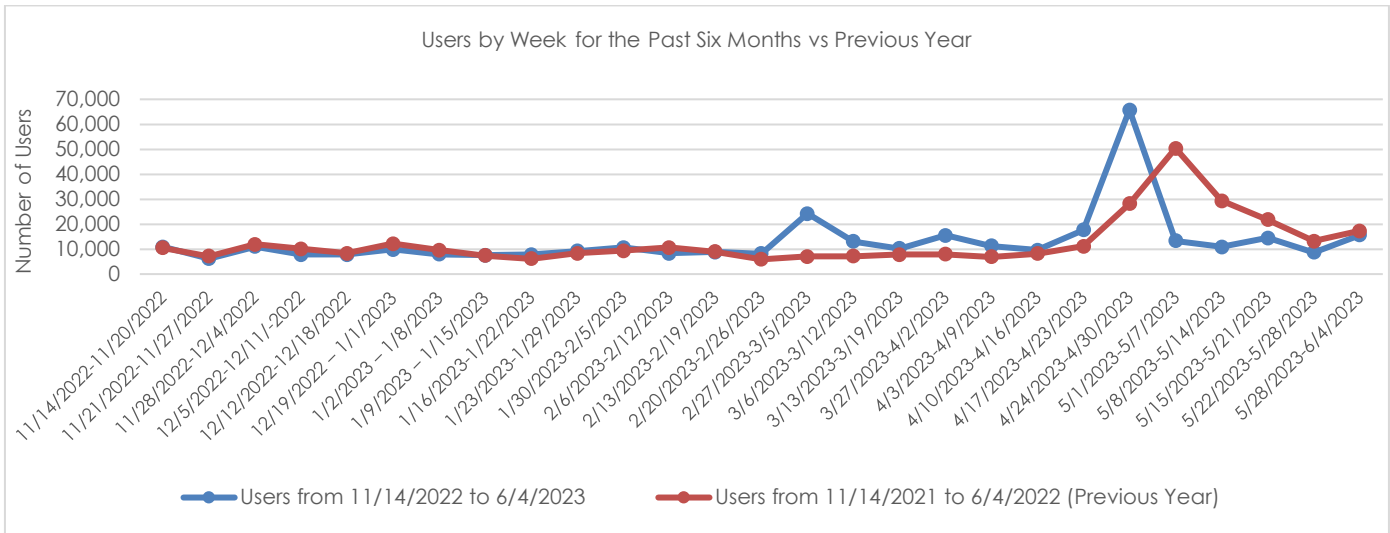


Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

| WEBPAGE | PERCENT OF SUBSCRIBERS |
|--|------------------------|
| Latest News – CalSAWS Buzz Newsletter | 21% |
| Latest News – News | 16% |
| Other Updates – System Updates | 16% |
| Other Updates – Careers | 15% |
| CalSAWS Committees – CalWORKs/CalFresh | 16% |

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Wellness Wednesday
 - Distributed Final May weekly Wellness Wednesday email
 - Future Content:
 - June - Rejuvenate to Innovate
 - July - Importance of Community
 - August - Retreating for Resilience
 - September - Flowing with and Embracing Changes
 - October - Pets and Wellness

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Continued incorporating Pulse Survey results into strategic plan
 - CalSAWS Table Talks
 - Began planning Table Talk for July 2023
 - Buddy Program
 - Continued supporting buddy pairs
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Employee Resource Groups (ERGs)
 - Continued to manage and support Employee Resource Groups (ERGs) council
- ▶ General
 - Created outline for Joint Powers Authority (JPA) Board of Directors IDEA update on June 29, 2023
 - Recorded 6-minute video for CalSAWS Orientation introducing new joiners to the IDEA program
 - Continued working with CalSAWS staff to create and present Inspiration Stations during virtual All-Staff meetings
 - Continued conversations with volunteer organization to provide volunteer opportunities for CalSAWS members
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project

1.3 CRFI/CIT Communications Information

- ▶ The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending June 4, 2023

Table 1.3-1 – CITs

| CIT ID | SUBJECT | CATEGORY | DISTRIBUTION DATE | PRIMARY CalSAWS CONTACT | BACKUP CalSAWS CONTACT |
|---------|--|---------------|-------------------|-------------------------|---------------------------------|
| 0198-23 | Wave 4 CalSAWS Infographics #11 | Informational | May 30, 2023 | Helen Cruz | Araceli Gallardo |
| 0199-23 | Wave 5 – The CalSAWS Scoop Newsletter #3 | Informational | May 30, 2023 | Helen Cruz | Araceli Gallardo |
| 0200-23 | Wave 4 CalWIN County Go-Live Packet | Informational | May 31, 2023 | Kishan Mallur | Rachel Frey, and Duncan Gilliam |
| 0201-23 | Enabling CalSAWS domains to Browser trust and Proxy settings | Informational | May 31, 2023 | Logan Pratt | Melanie Gines, and |

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

| | | | | | |
|---------|--|---------------|--------------|--------------------|------------------|
| | to allow Pop-up | | | | Uzair Naveed |
| 0202-23 | The CalSAWS Scoop Newsletter Special Edition – Wave 3 Go Live | Informational | May 31, 2023 | Helen Cruz | Araceli Gallardo |
| 0206-23 | Wave 5 CalWIN County Prep Phase Kickoff, Activities, and Materials | Informational | June 1, 2023 | Jennifer Carpenter | Mara Jennings |
| 0207-23 | Wave 4B Cutover Weekend Calendar Infographic | Informational | June 1, 2023 | Art Robles | Lesley Pevny |

- ▶ The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending June 4, 2023

Table 1.3-2 – CRFIs

| CRFI ID | SUBJECT | DISTRIBUTION DATE | STATUS | RESPONSE DUE DATE | CalSAWS CONTACT |
|---------|--|-------------------|--------|-------------------|-----------------|
| 23-072 | CalWIN Wave 5 Counties - Central Print Portal Users | May 16, 2023 | Closed | June 2, 2023 | Julie Holmes |
| 23-073 | CalWIN Wave 5 Counties: Project-Maintained Worker IDs | May 17, 2023 | Closed | June 1, 2023 | Darcy Alexander |
| 23-075 | Opt-in to blank interface files | May 19, 2023 | Open | June 12, 2023 | Sheryl Eppler |
| 23-076 | CalWIN Tech Enablement and Security Compliance Wave 6 | May 23, 2023 | Open | June 30, 2023 | Lloyd Rankine |
| 23-077 | CalWIN Wave 4 Counties - Identify Participants for CalWIN Go-Live: 1) County Click-Through, 2) CalHEERs and GA/GR Correspondence Smoke Testing | May 24, 2023 | Open | June 8, 2023 | Cristy Sharma |
| 23-078 | CalWIN Counties BenefitsCal Options – Wave 5 | May 24, 2023 | Open | June 8, 2023 | Marsale Eramya |
| 23-081 | CalWIN Wave 5 Counties – Verify Number of Imaging Office Queues | June 1, 2023 | Open | June 22, 2023 | Inez Finnigan |

- ▶ The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending June 4, 2023

Table 1.3-3 – Overdue CRFIs

| CRFI ID | Subject | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Region 6 |
|---------|---------|----------|----------|----------|----------|----------|----------|
| None | | | | | | | |

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above.
- ▶ Continue CalSAWS Risks and Issues Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
 - Conduct monthly RMG meeting scheduled for June 7, 2023
- ▶ Participate in the Section Directors meeting that is scheduled for June 6, 2023
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Complete materials for next CalSAWS Connect and distribute on June 8, 2023
 - Continue developing agenda for next All Staff Meeting to be held on June 28, 2023
- ▶ Complete materials for the monthly CalSAWS IT Project Status Report for April 2023 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that is scheduled for June 14, 2023
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

| DEL # | DELIVERABLE NAME | STATUS |
|-------|--|---|
| 50 | CalSAWS Migration Work Plan Update #50 | <ul style="list-style-type: none">• Continue developing the FDEL• Submission of the FDEL is due on June 13, 2023 |

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

| TASK | DATE(S) | TASK TYPE |
|---------------------------------------|---------|-----------|
| None to note for the reporting period | N/A | N/A |

1.4.3 Cultural Transformation

- ▶ Develop Wellness Wednesday monthly topics for 2023
- ▶ Develop calendar of events for the ambassador initiatives the year 2023
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Search for topic / presenter for July 2023 Table Talk
- ▶ Distribute Employee Resource Group (ERG) shared book club announcement for June book of the month
- ▶ Continue creating Joint Powers Authority (JPA) Board of Directors update for June 29, 2023
- ▶ Host ERG Council Quarterly on June 8, 2023
- ▶ Continue planning Employee Resource Group (ERG) Collaboration Events
- ▶ Continue partnering with CalSAWS members to create an Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging











2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|---|
| Appendix E | <ul style="list-style-type: none"> • Sacramento County: <ul style="list-style-type: none"> ○ Began bulk import on May 31, 2023 ○ Project has identified an issue with file name length; working with Sacramento to address this going forward ○ Project is also working with Hyland resources to find a way to mitigate impact to current import |

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

| WAVE | COUNTY | STATUS [1] |
|------|--------------------------|---|
| 4 | • San Diego County |  |
| | • Santa Cruz County |  |
| | • Solano County |  |
| | • San Mateo County |  |
| 5 | • Alameda County |  |
| | • Fresno County |  |
| | • Sonoma County |  |
| 6 | • San Francisco County |  |
| | • San Luis Obispo County |  |
| | • Sacramento County |  |

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation.

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

| WAVE | MILESTONES Migration Activities | DUE DATE | STATUS |
|--------|--|--------------|-----------|
| WAVE 4 | Conduct San Mateo County Document Migration Discovery Session Check-in | May 23, 2023 | Completed |
| | Conduct San Diego County Document Migration Discovery Session Check-in | May 23, 2023 | Completed |
| | Conduct Santa Cruz County Document Migration Discovery Session Check-in | May 23, 2023 | Completed |
| WAVE 5 | Conduct Alameda County Document Migration Discovery Session Check-in | May 22, 2023 | Completed |
| WAVE 6 | Conduct San Luis Obispo County Document Migration Discovery Session Check-in | May 23, 2023 | Canceled |
| | Conduct Sacramento County Document Migration Discovery Session Check-in | May 24, 2023 | Completed |

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

| WAVE | MILESTONES Migration Activities | DUE DATE | STATUS |
|--------|---|---------------|-----------|
| WAVE 4 | Conduct San Mateo County Document Migration Discovery Session Check-in | June 06, 2023 | Scheduled |
| | Conduct San Diego County Document Migration Discovery Session Check-in | June 06, 2023 | Scheduled |
| | Conduct Santa Cruz County Document Migration Discovery Session Check-in | June 06, 2023 | Scheduled |
| WAVE 5 | Conduct Alameda County Document Migration Discovery Session Check-in | June 05, 2023 | Scheduled |
| WAVE 6 | Conduct Sacramento County Document Migration Discovery Session Check-in | June 07, 2023 | Scheduled |

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|--|
| 3.1 | <ul style="list-style-type: none"> None to note for this reporting period |

- ▶ Continued discussions with Los Angeles County about their migration to the CalSAWS Contact Center solution
- ▶ Continued build of Scheduled Callback (CA-229573)
- ▶ Complete System Testing of Wave 4 Contact Centers (CA-240166, CA-240164, CA-240167, and CA-240165)
- ▶ Complete System Testing of Inbound IVR additional languages SCR (CA-226837)

Table 3.1-2 – Customer Service Center Enhancement Milestones

| MILESTONES | SYSTEM TEST DELIVERY DATE | STATUS | RELEASE/ MINOR RELEASE |
|---|---------------------------|---------------|------------------------|
| DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209) | December 3, 2021 | In Production | 22.01 |
| DDID 2700 Enhanced CCP (CA-226844) | March 18, 2022 | In Production | 22.03 22.05.06 |
| DDID 2727 Work-from-home Modifications (CA-227064) | March 18, 2022 | In Production | 22.03 22.05.06 |
| DDID 2216, 2725 External Party Access IVR (CA-226839) | March 25, 2022 | In Production | 22.05 |
| DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838) | April 1, 2022 | In Production | 22.05 |
| DDID 2704 Post-Call Survey (CA-228023) | July 8, 2022 | In Production | 22.07 22.09.16 |
| DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672) | October 7, 2022 | In Production | 22.11 22.12.11 |
| DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-231234) | November 11, 2022 | In Production | 23.01 23.02.17 |
| DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207) | November 11, 2022 | In Production | 23.01 23.02.17 |
| DDID 2701, 2706 Voice Authentication Languages (CA-226843) | October 7, 2022 | In Production | 23.01 23.02.16 |

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

| MILESTONES | SYSTEM TEST DELIVERY DATE | STATUS | RELEASE/ MINOR RELEASE |
|--|---------------------------|--------------------|------------------------------|
| DDID 2284 Scheduled Callback (CA-229573) | July 8, 2022 | In Development | 23.05 23.08.31 |
| DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837) | January 12, 2023 | System Test | 23.03 23.06.08 |
| DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls | June 14, 2023 | Design in progress | 23.07.27 |

Table 3.1-3 – Los Angeles County Milestones

| MILESTONES | | DUE DATE | OWNER |
|------------|----------------------------------|-------------------|----------------------|
| 1 | Design completion | March 11, 2022 | CalSAWS Project Team |
| 2 | Initial performance/load testing | March 18, 2022 | CalSAWS Project Team |
| 3 | Training development | May 16, 2022 | CalSAWS Project Team |
| 4 | Build and unit test | May 20, 2022 | CalSAWS Project Team |
| 5 | Training content review | May 20, 2022 | Consortium |
| 6 | Training execution | June 29, 2022 | CalSAWS Project Team |
| 7 | System Test | July 15, 2022 | CalSAWS Project Team |
| 8 | Conduct model office | January 9, 2023 | Los Angeles County |
| 9 | Go-live | November 27, 2023 | CalSAWS Project Team |
| 10 | Post go-live support | November 28, 2023 | CalSAWS Project Team |

3.2 Activities for the Next Reporting Period

- ▶ Continue discussions with Los Angeles County about their migration to the CalSAWS Contact Center Solution
- ▶ Begin build of Wave 5 Contact Centers (CA-240168, CA-240169, and CA-240170)
- ▶ Continue Wave 4 Model Office

3.3 Upcoming Performance Tests

- ▶ Next performance tests are tentatively scheduled for July 11, 2023

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|--|---|
| 4.1.1-2 CalSAWS System Change Request (SCR) Test Status - 23.05 | <ul style="list-style-type: none"> Week 1 of 8, 23.07 system testing completed. 3 DD&I SCRs in scope 0% pass rate on a 13% target |
| 4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT) | <ul style="list-style-type: none"> Continued execution activities for Wave 5 IPT. 12 of 37 Consortium, State, and County interfaces have successfully passed validation. |

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

| | Status | 23.05 | 23.06 | 23.07 | 23.09 |
|--------|-----------------------|-------|-------|-------|-------|
| Design | New | 1 | 0 | 1 | 5 |
| | Design in Progress | 3 | 0 | 2 | 1 |
| | Ready for Committee | 0 | 0 | 0 | 1 |
| | Committee review | 0 | 0 | 0 | 0 |
| | Pending approval | 2 | 1 | 2 | 3 |
| Build | Approved | 0 | 2 | 2 | 3 |
| | In Development | 3 | 2 | 2 | 5 |
| | Development completed | 0 | 0 | 2 | 0 |
| | In Assembly Test | 2 | 0 | 1 | 0 |
| Test | System Test | 3 | 0 | 2 | 0 |
| | Test completed | 1 | 2 | 0 | 0 |
| | In Production | 11 | 0 | 0 | 0 |
| | Grand total | 26 | 7 | 14 | 18 |

| | |
|---|------|
| System Change Requests (SCRs) in Production | 1017 |
|---|------|

Note:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

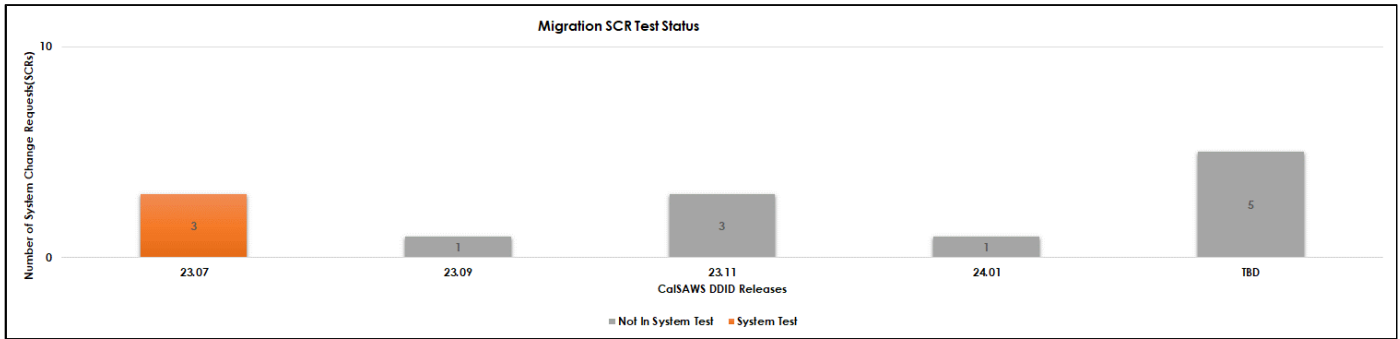
- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary)

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

Figure 4.1.1-1 – CalSAWS Test Summary



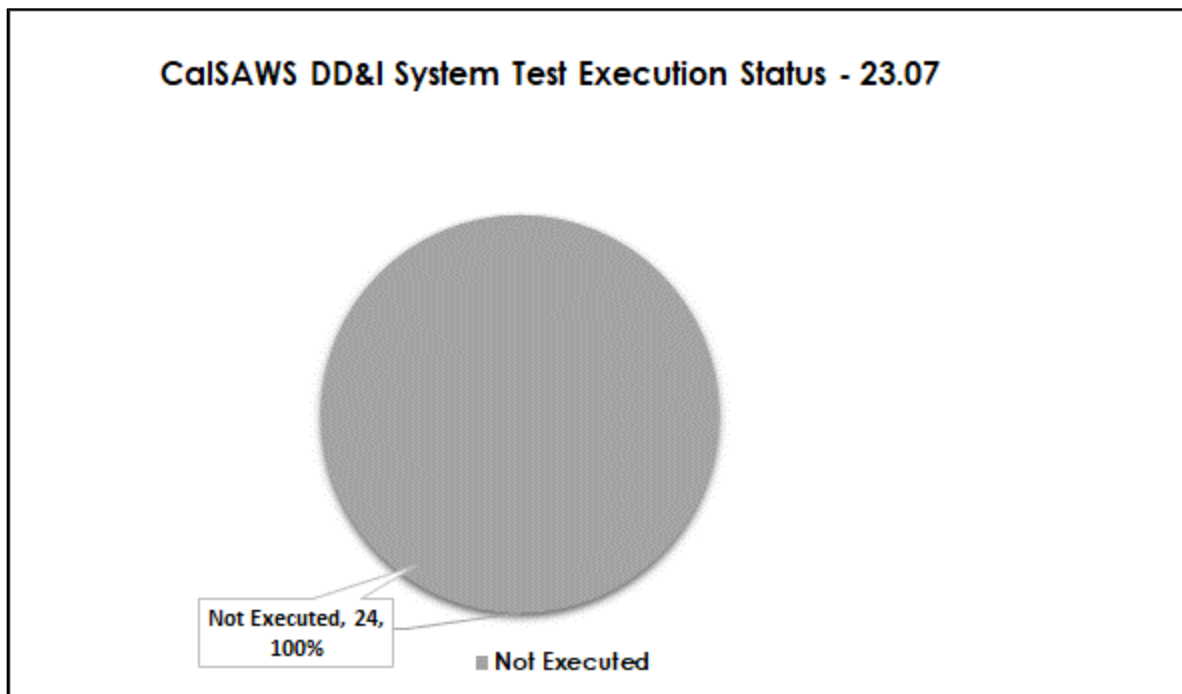
Note:

- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

Table 4.1.1-2 – CalSAWS System Change Request (SCR) Test Status -23.07

| | |
|--|------------|
| Pass Rate Target as of June 2, 2023 | 13% |
| Pass Rate Actual as of June 2, 2023 | 0% |
| System Test Complete Date: July 19, 2023 | |

Figure 4.1.1-2 – DDID System Test Execution Status – 23.07



Note:

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release

► Completed test preparation for 23.07

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

| INTERFACE TESTING | | |
|--|--------|------------------------|
| CONSORTIUM PARTNER | STATUS | TARGET COMPLETION DATE |
| Electronic Inter County Transfer (EICT) - CalWIN | 3/3 | May 31, 2023 |

Note:

- Completed Testing

Table 4.1.2-2 – State Partners

| INTERFACE TESTING | | |
|---|--------|------------------------|
| STATE PARTNER | STATUS | TARGET COMPLETION DATE |
| Case Management Information and Payrolling System (CMIPS) – OSI | 2/2 | May 17, 2023 |
| Electronic Benefits Transfer (EBT) - FIS | 0/2 | July 7, 2023 |
| Medi-Cal Eligibility Data System (MEDS) - DHCS | 1/2 | July 7, 2023 |
| Welfare Data Tracking Implementation Project (WDTIP) – OSI | 2/2 | May 17, 2023 |

Note:

- Began testing on May 17, 2023

| INTERFACE TESTING | | |
|------------------------------|--------|------------------------|
| CalWIN Wave 3 COUNTY PARTNER | STATUS | TARGET COMPLETION DATE |
| Alameda County | 1/11 | July 7, 2023 |
| Fresno County | 1/8 | July 7, 2023 |
| Sonoma County | 2/7 | July 7, 2023 |

Notes:

- Alameda County as of June 2, 2023
 - Foster Care VRU Outbound / Inbound:
 - Public Key shared by Alameda County. Changes are being done on CalSAWS to encrypt functional file per design and being tracked under CA-262556
 - Paid Warrant Reader, Direct Deposit Writer and Reader files pending Bank action and updates
 - 1099 File Writer, Outbound and Inbound Collection, Warrant Print Writer, Auditor Controller files pending functional validation and review by county.
- Fresno County as of June 2, 2023
 - 1099 File Writer, Paid Warrant Reader, Warrant Print Writer, Auditor Controller, Positive Pay files pending functional validation and review by county.
 - Direct Deposit Writer and Reader pending Bank action and updates.
- Sonoma County as of June 2, 2023
 - Paid Warrant Reader, Warrant Print Writer, Auditor Controller files pending functional validation and review by county
 - Direct Deposit Writer and Reader pending Bank action and updates.

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

| DEL # | DELIVERABLE NAME | STATUS |
|-------|-------------------------------|--------|
| | None for the reporting period | |

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

4.2.1 Deliverable Management

Table 4.2.1-1 – Deliverable Status for Next Reporting Period

| DEL # | DELIVERABLE NAME | STATUS |
|-------|--------------------------------|--------|
| | None for next reporting period | |

4.3 Upcoming Performance Tests

- ▶ Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
 - Batch (58 County – batperf2 environment)
 - Executed validation of upgraded batch servers (r6i.8xlarge) by running 10-day batch cycle – batch was run on May 3, 2023, and completed in 9 hours 15 minutes
 - Executed validation of SGA PGA memory size increase by running 10-day batch cycle – batch was run on May 12, 2023, and completed in 8 hours 46 minutes
 - Executed 10-day batch cycle on IO2 Architecture – batch was run on June 1, 2023 and completed in 8 hours 44 minutes
 - Executed high volume forms batch cycle on IO2 Architecture – planned for week of June 5, 2023
 - Batch (48 County – batperf1 environment)
 - Java/Weblogic upgrade functional test support
 - Analytics
 - CA-259129: Create curation logic to allow incremental updates to the last 12 months while leaving in ability run manually past 12 months – May 2023
 - CA-258889: Updated curation logic to use UPDATED_ON or alternative column to pull delta ingestion – implemented on May 16, 2023, and has shown positive improvement for batch run times

- o Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

| Performance Cycle | Start Date | End Date | Status |
|--|------------------|---------------|-------------|
| 58 County Load Test – SGA/PGA change | May 26,2023 | June 2, 2023 | Completed |
| 58 County Load Test – IO2 Architecture | January 30, 2023 | June 6, 2023 | In progress |
| CalSAWS/BenefitsCal/Hyland 58 58 County Integration Performance Test - Cycle 2 | May 22, 2023 | June 9, 2023 | In progress |
| CalWIN Wave 4 Testing | May 26, 2023 | June 23, 2023 | In progress |

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|-----------------------------|---|
| 5.1.1 CalWIN Conversion | <ul style="list-style-type: none"> • Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live • Continued 4B Performance Runs • Reschedule Mock 5A/4C to begin on June 10, 2023 - Gainwell delivery 5A completed on June 3, 2023 • Reschedule Mock 5B to begin on June 17, 2023 – Gainwell delivery 5B data scheduled for June 10, 2023 |
| 5.1.3 Gainwell Technologies | <ul style="list-style-type: none"> • County Refactoring Overview • Orange County Refactoring Status • San Diego County Refactoring Status • Solano County Refactoring Status • San Mateo County Refactoring Status • Santa Cruz County Refactoring Status |

5.1.1 CalWIN Conversion

- o Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live
- o Completed Golden Gate POC 4.0/4.1 Performance run
- o Prepared for 4C/5A Mock cutover activities
- o Configured Mock Environment for using GoldenGate
- o Continued Wave 4 ETL development

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 4B Go-live (April 2023 – June 2023)

| Wave 4B | | | | | | | | | | | | |
|-------------------|------------------------|-----------------|------------------|-------------|--------------------------------|-----------------------------|-------------------|--------------|----------|---------------------|----------|----------|
| Sprint | Total - Deferred Items | Sprint Duration | | Item Status | | | | | | | | |
| | | | | 0% | 25% | 30% | 50% | 75% | 5% | 100% | 100% | 0% |
| | | | | Not Started | Analysis & Mapping in Progress | Ready for Consortium Review | Build In Progress | Ready for AT | On Hold | Completed (Tested)* | CNR | Deferred |
| Overall | 121 | 4/3/2023 | 5/19/2023 | 0 | 0 | 0 | 7 | 45 | 0 | 67 | 0 | 0 |
| Wave 4B Sprint 1 | 59 | 4/17/2023 | 5/5/2023 | 0 | 0 | 0 | 5 | 20 | 0 | 34 | 0 | 0 |
| Wave 4B Sprint 2 | 43 | 5/8/2023 | 5/19/2023 | 0 | 0 | 0 | 2 | 25 | 0 | 14 | 0 | 0 |
| Wave 4B Sprint 3 | 53 | 5/22/2023 | 6/2/2023 | 0 | 0 | 0 | 5 | 10 | 0 | 24 | 0 | 0 |
| Wave 4B Hardening | 16 | 6/5/2023 | 6/12/2023 | 9 | 4 | 0 | 3 | 0 | 0 | 0 | 0 | 0 |

5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open CalWIN Production Defects below represents Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open CalWIN Production Defects to be Resolved by Conversion

| Resolution by Delivery Date | P1 | P2 | P3 | P4 | Total |
|-------------------------------|----------|-----------|-----------|-----------|------------|
| Between May 1 – June 29, 2023 | 0 | 54 | 64 | 09 | 127 |
| Total Open Defects | 0 | 54 | 64 | 09 | 127 |

Note:

- This table now includes the defects pending for Waves 1, 2 and 3

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after each wave Cutover will be assessed for inclusion into the Wave 3 Go Live Packet (GLP)

Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)

| Open Defects by Status | P1 | P2 - Normal/Medium | 3 - Normal/Low | 4 - Cosmetic | Grand Total |
|------------------------|----------|--------------------|----------------|--------------|-------------|
| Pending rejection | 0 | 1 | 2 | 0 | 3 |
| Reopened | 0 | 0 | 0 | 0 | 0 |
| New | 0 | 16 | 5 | 2 | 23 |
| Assigned | 0 | 7 | 18 | 2 | 27 |
| In Assembly Test | 0 | 33 | 14 | 0 | 47 |
| In Development | 0 | 8 | 1 | 3 | 12 |
| Development Completed | 0 | 0 | 0 | 0 | 0 |
| System Test | 0 | 4 | 3 | 0 | 7 |
| Test Completed | 0 | 46 | 5 | 0 | 51 |
| In Production | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 0 | 115 | 48 | 7 | 170 |

Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)

| Open Defects by Status | P1 | P2 - Normal/Medium | 3 - Normal/Low | 4 - Cosmetic | Grand Total |
|---|----------|--------------------|-----------------|--------------|-------------|
| Post Cutover 3B Day 1 – 10 | 0 | 4 | 0 | 0 | 4 |
| Cutover 4A | 0 | 0 | 0 | 0 | 0 |
| Cutover 4B | 0 | 49 | 21 | 0 | 70 |
| Cutover 4B Go-live dependent (Post Append) DCRs | 0 | 40 | 3 | 0 | 43 |
| Cutover 4B Day 1-10 | 0 | 22 | 0 | 0 | 22 |
| Cutover 5A | 0 | 0 | 0 | 0 | 0 |
| Cutover 5B | 0 | 0 | 24 ¹ | 7 | 31 |
| Cutover 6A | 0 | 0 | 0 | 0 | 0 |
| Cutover 6B | 0 | 0 | 0 | 0 | 0 |
| Grand Total | 0 | 115 | 48 | 7 | 170 |

Note:

1. These are Priority 3 defects for Wave 4 and these will be resolved by between Cutover 4B Day 1 and Cutover 5B

5.1.3 Gainwell Technologies

► CalWIN Document Migration

- Continued delivery of Client Correspondence (CC) from CalWIN
 - Development of Burndown for Time Clock CC wave 4-6 in progress
 - Completed historical CC for all waves
 - Research into CalWIN Defect around documents missing in ECM in progress, Wave 1,2,3 completed, Wave 1, 2, and 3 currently being regenerated

Figure 5.1.3-1 – Total Client Correspondence Sent

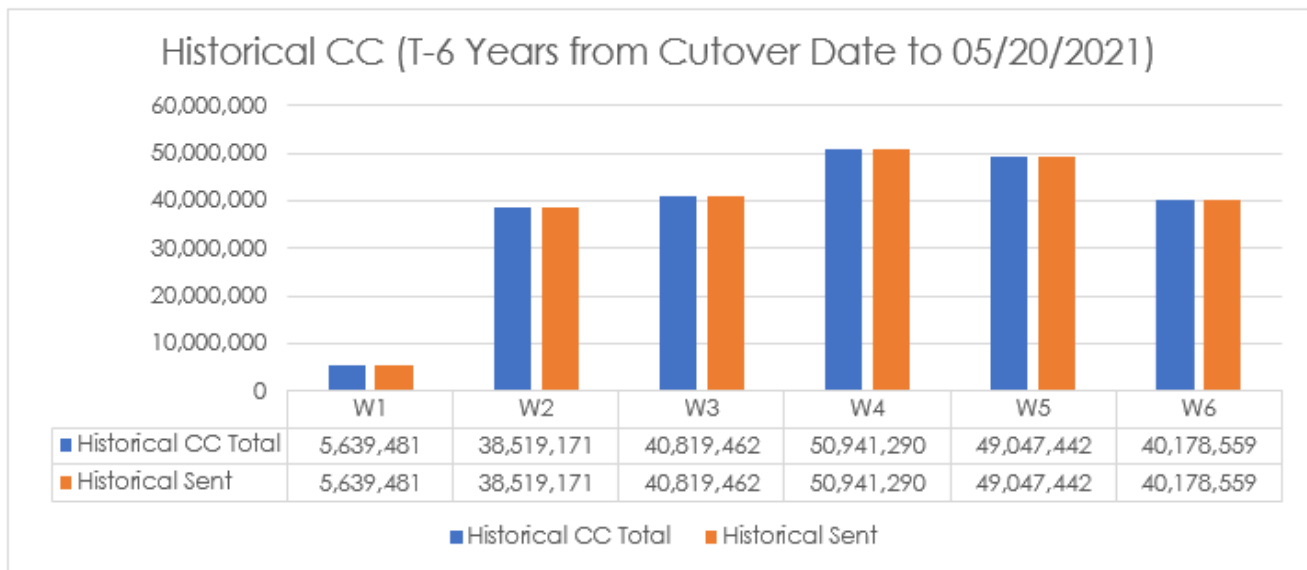


Table 5.1.3-1 – County Refactoring Overview

| County | Migration Wave | Check-In Email Sent to County Y/N | CalSAWS Report Mapping Complete Y/N | PPM Proposal # | # of Reports to be Refactored | PPM Project # |
|-----------------------|----------------|-----------------------------------|-------------------------------------|----------------|-------------------------------|---------------|
| Placer (PLA) | 1 | Y | Y | N/A | 0 | |
| Yolo (YOL) | 1 | Y | Y | N/A | 46 | 63049 |
| Contra Costa (CCS) | 2 | Y | N | 63098 | Day 1 – 21 Total -26 | 63580 |
| Santa Clara (SCL) | 2 | Y | Y | 63487 | 64 | 63497 |
| Tulare (TUL) | 2 | Y | Y | N/A | 0 | |
| Orange (ORG) | 3 | Y | N | 63688 | Day 1 - 66 | 64076 |
| Santa Barbara (SBR) | 3 | Y | Y | 63730 | Day 1 - 2 Total - 34 | 64224 |
| Ventura (VEN) | 3 | Y | N | 64186 | 0 | 64398 |
| San Diego (SDG) | 4 | Y | | 63914 | Day 1 – 43 Total - 151 | 64451 |
| San Mateo (SMT) | 4 | Y | N | 63099 | Day 1- 4 Total - 74 | TBD |
| Santa Cruz (SCZ) | 4 | Y | N | 64077 | Day 1 - 1 Total - 33 | TBD |
| Solano (SOL) | 4 | Y | N | 63871 | Day 1- 18 Total - 62 | 64413 |
| Alameda (ALA) | 5 | Y | N | 63568 | Day 1- 33 Total - 95 | 64651 |
| Fresno (FRS) | 5 | N | N | TBD | TBD | TBD |
| Sonoma (SON) | 5 | N | N | 64698 | Day 1- 0 10 | TBD |
| Sacramento (SAC) | 6 | N | N | 64371 | TBD | TBD |
| San Francisco (SFO) | 6 | N | N | 64187 | Day 1- 22 Total - 56 | TBD |
| San Luis Obsipo (SLO) | 6 | N | N | 64283 | Day 1 – TBD Total - 33 | TBD |

- ▶ Orange County ad hoc report refactoring
 - Continued working with the County on approval of reports

Table 5.1.3-2 – Orange County Refactoring Status

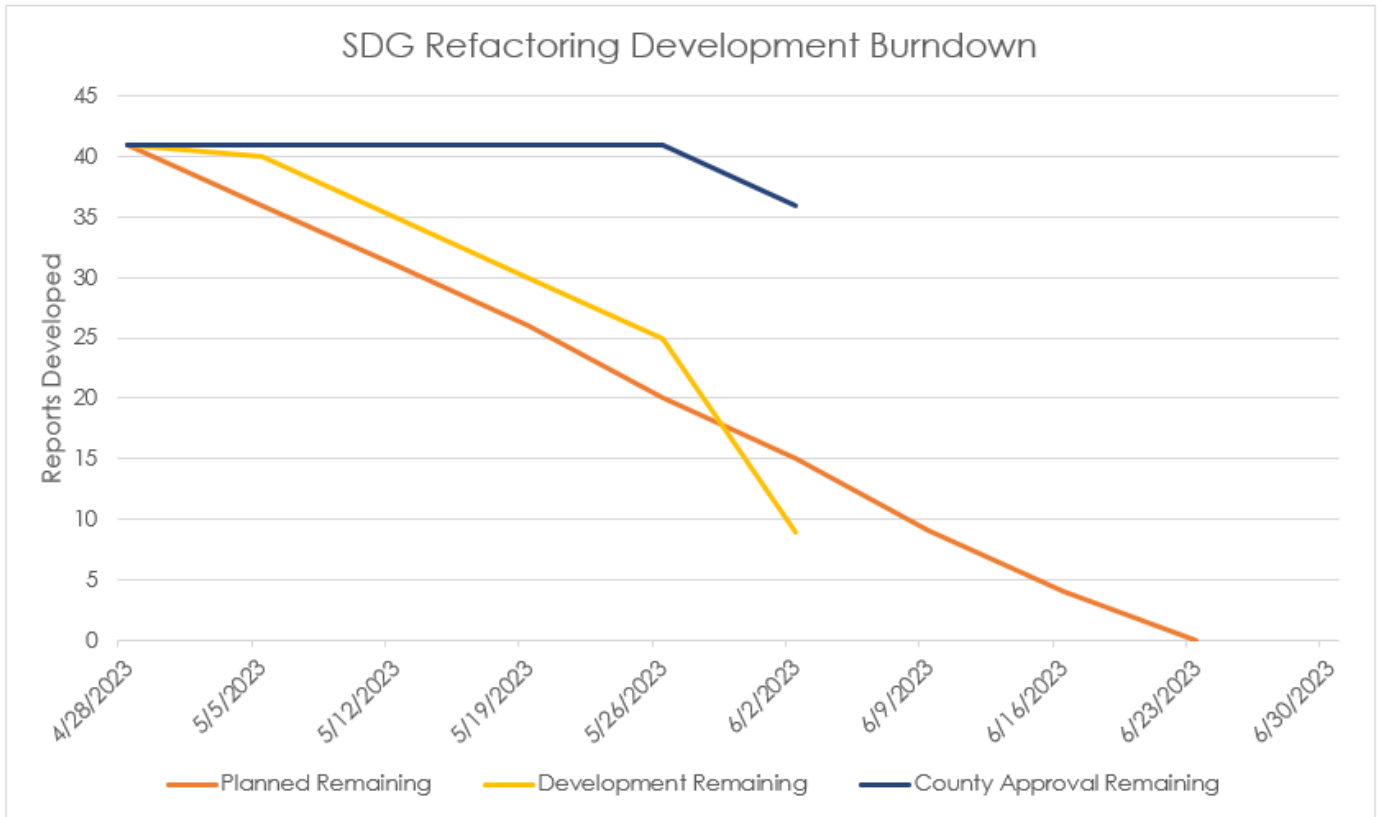
| Orange County Refactoring Status | | | | | | | |
|----------------------------------|-----------|--------------|-------------|----------------------|-----------------------|-------------------|-----------|
| | Number | Not Required | Not Started | Gainwell Development | Development Completed | County Validation | Completed |
| Small | 6 | 0 | 0 | 0 | 0 | 4 | 2 |
| Medium | 28 | 0 | 0 | 0 | 0 | 16 | 12 |
| Large | 9 | 0 | 0 | 0 | 0 | 4 | 5 |
| X-Large | 15 | 1 | 0 | 0 | 0 | 8 | 6 |
| XX-Large | 7 | 0 | 0 | 0 | 0 | 3 | 4 |
| XXX-Large | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| TBD | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 66 | 1 | 0 | 0 | 0 | 35 | 30 |

- ▶ San Diego County ad hoc report refactoring
 - Continued working with the County on development and approval of reports

Table 5.1.3-3 – San Diego County Refactoring Status

| San Diego County Refactoring Status | | | | | | | |
|-------------------------------------|-----------|--------------|-------------|----------------------|-----------------------|-------------------|-----------|
| | Number | Not Required | Not Started | Gainwell Development | Development Completed | County Validation | Completed |
| Small | 5 | 0 | 0 | 0 | 0 | 3 | 0 |
| Medium | 16 | 1 | 0 | 0 | 0 | 14 | 0 |
| Large | 7 | 1 | 0 | 0 | 0 | 5 | 0 |
| X-Large | 11 | 0 | 0 | 6 | 0 | 4 | 0 |
| XX-Large | 4 | 0 | 0 | 3 | 0 | 1 | 0 |
| XXX-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TBD | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 43 | 2 | 0 | 9 | 0 | 27 | 5 |

Figure 5.1.3-3 – San Diego County Refactoring Status

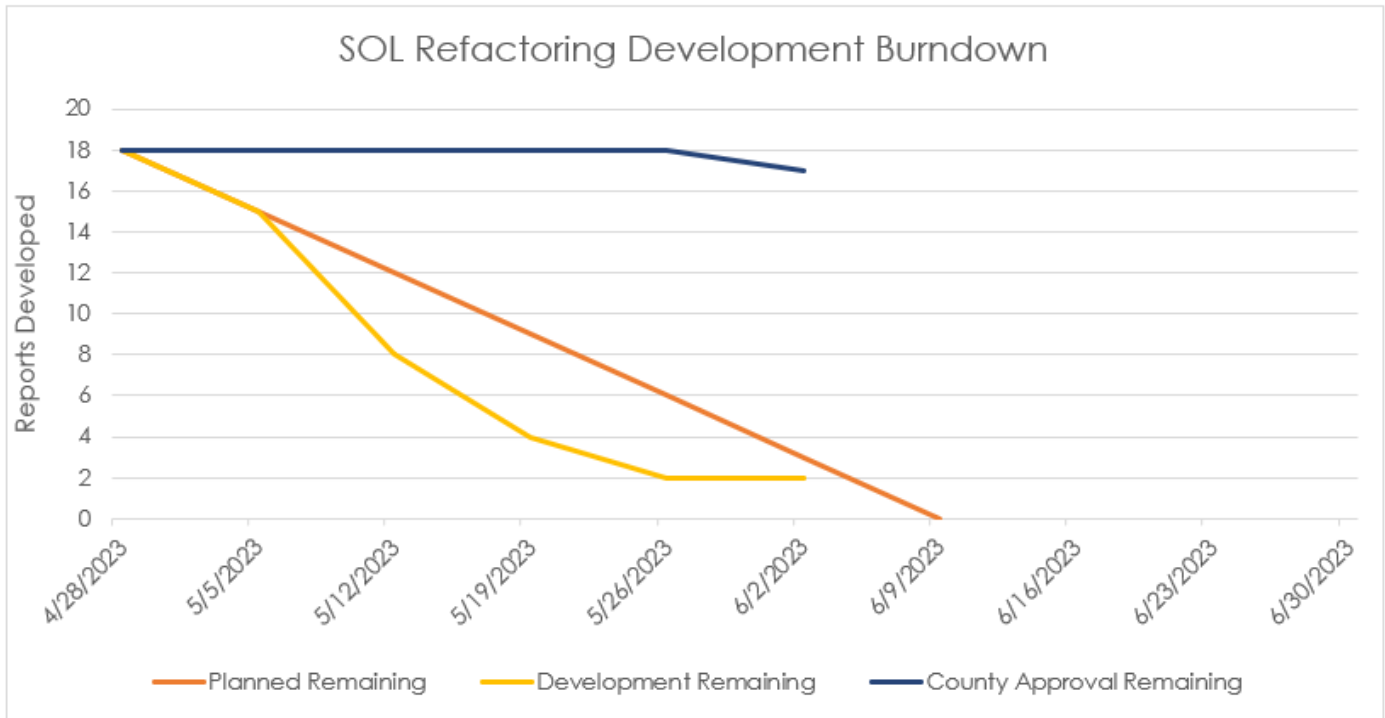


- ▶ Solano County ad hoc report refactoring
 - Continued working with the County on development and approval of reports

Table 5.1.3-4 – Solano County Refactoring Status

| Solano County Refactoring Status | | | | | | | |
|----------------------------------|-----------|--------------|-------------|----------------------|-----------------------|-------------------|-----------|
| | Number | Not Required | Not Started | Gainwell Development | Development Completed | County Validation | Completed |
| Small | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| Medium | 4 | 0 | 0 | 0 | 0 | 4 | 0 |
| Large | 10 | 0 | 0 | 2 | 4 | 4 | 0 |
| X-Large | 3 | 0 | 0 | 0 | 2 | 1 | 0 |
| XX-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| XXX-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TBD | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 18 | 0 | 0 | 2 | 6 | 10 | 0 |

Figure 5.1.3-4 – Solano County Refactoring Status

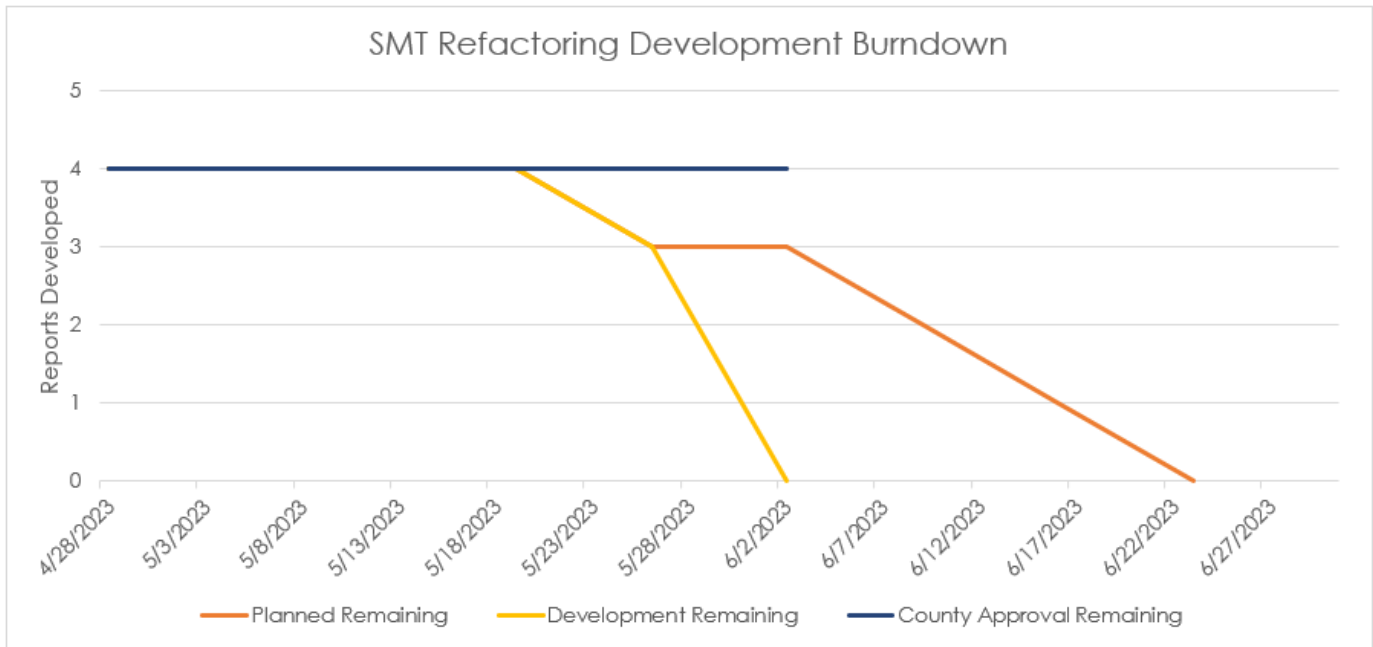


- ▶ San Mateo County ad hoc report refactoring
Working with the County on development and approval of reports

Table 5.1.3-5 – San Mateo County Refactoring Status

| San Mateo Refactoring Status | | | | | | | |
|------------------------------|----------|--------------|-------------|----------------------|-----------------------|-------------------|-----------|
| | Number | Not Required | Not Started | Gainwell Development | Development Completed | County Validation | Completed |
| Small | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Medium | 1 | 0 | 0 | 0 | 1 | 0 | 0 |
| Large | 1 | 0 | 0 | 0 | 1 | 0 | 0 |
| X-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| XX-Large | 2 | 0 | 0 | 0 | 2 | 0 | 0 |
| XXX-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TBD | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 4 | 0 | 0 | 0 | 4 | 0 | 0 |

Figure 5.1.3-5 – San Mateo County Refactoring Status



- ▶ Santa Cruz County ad hoc report refactoring
Working with the County on development and approval of reports

Table 5.1.3-6 – Santa Cruz County Refactoring Status

| Santa Cruz Refactoring Status | | | | | | | |
|-------------------------------|----------|--------------|-------------|----------------------|-----------------------|-------------------|-----------|
| | Number | Not Required | Not Started | Gainwell Development | Development Completed | County Validation | Completed |
| Small | 1 | 0 | 0 | 1 | 1 | 0 | 0 |
| Medium | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| X-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| XX-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| XXX-Large | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TBD | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 1 | 0 | 0 | 0 | 1 | 0 | 0 |

5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

| FINISH | MILESTONE | MILESTONE DESCRIPTION | STATUS |
|---------------|--|---|---------------|
| July 2020 | Project Kick-Off/Discovery Sessions | Team introductions and Project overview | Completed |
| August 2020 | File Specification Document (FSD) | CalSAWS DB (structures) as Conversion target | Completed |
| August 2020 | Project Planning | Detailed walkthrough of the Project schedule and File Specification Document (FSD) | Completed |
| December 2020 | Automation Framework Completed | Exception handling for Ancillary provided data is ready for the Counties | Completed |
| February 2021 | Design/Mapping | All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary | Completed |
| July 2021 | Build | Development activities, dependent design mapping, are ready to begin (or are completed) | Completed |
| January 2022 | System Test | System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed) | Completed |
| June 2022 | Integration Test | End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed) | Completed |
| August 2022 | Wave 1 Mock Conversion Data Validation | Validation of Data, (from Mock Conversion), are ready to begin (or are completed) | Completed |
| October 2022 | Wave 2 Mock Conversion Data Validation | Validation of Data, (from Mock Conversion), are ready to begin (or are completed) | Completed |
| February 2023 | Wave 3 Mock Conversion Data Validation | Validation of Data, (from Mock Conversion), are ready to begin (or are completed) | Completed |
| April 2023 | Wave 4 Mock Conversion Data Validation | Validation of Data, (from Mock Conversion), are ready to begin (or are completed) | Complete |
| June 2023 | Wave 5 Mock Conversion Data Validation | Validation of Data, (from Mock Conversion), are ready to begin (or are completed) | In Progress |
| August 2023 | Wave 6 Mock Conversion Data Validation | Validation of Data, (from Mock Conversion), are ready to begin (or are completed) | Not started |

Table 5.1.4-2 – Ancillary Conversion Milestones

| WAVE | MOCK B | MOCK C | CUTOVER B | CUTOVER C |
|--------|------------------|------------------|-------------------|--------------------|
| Wave 1 | August 6, 2022 | N/A | October 27, 2022 | N/A |
| | Completed | N/A | Completed | N/A |
| Wave 2 | December 3, 2022 | January 28, 2023 | February 23, 2023 | March 10, 2023 |
| | Completed | Completed | Completed | Completed |
| Wave 3 | February 4, 2023 | April 1, 2023 | April 20, 2023 | May 22, 2023 |
| | Completed | Completed | Completed | Completed |
| Wave 4 | April 8, 2023 | June 10, 2023 | June 29, 2023 | July 15, 2023 |
| | Complete | Delayed | Not started | Not started |
| Wave 5 | June 17, 2023 | July 29, 2023 | August 31, 2023 | September 16, 2023 |
| | Not started | Not started | Not started | Not started |
| Wave 6 | August 5, 2023 | TBD | October 26, 2023 | November 13, 2023 |
| | Not started | Not started | Not started | Not started |

Note: Ancillary Conversion only participates in B and C activities

5.1.5 CalWIN Migration Planning

- ▶ Completed the Wave 4B Performance GoldenGate POC 4.0/4.1
- ▶ Prepared for Wave 4B Performance GoldenGate POC 4.2
- ▶ Reschedule Wave 5A/4C Mock Cutover
- ▶ Reschedule Wave 5B Mock Cutover

Table 5.1.5-1 – Cutover Migration Milestones

| MOCK CUTOVER | | | |
|--------------|---|---|---|
| WAVE | CUTOVER A <i>(Users and Offices)</i> | CUTOVER B <i>(Active Cases and Closed Case < 2 years)</i> | CUTOVER C <i>(Closed Cases > 2 years)</i> |
| Wave 2 | Completed | Completed | Completed |
| Wave 3 | Completed | Completed | May 22, 2023 |
| Wave 4 | Completed | Completed | June 3, 2023 |
| Wave 5 | June 10, 2023 | June 17, 2023 | July 29, 2023 |
| Wave 6 | July 29, 2023 | August 5, 2023 | TBD |

Table 5.1.5-2 – Cutover Migration Milestones

| WAVE | CUTOVER WINDOW | GO-LIVE |
|------------|---|--------------------|
| Wave 2C/3A | March 10, 2023 – March 13, 2023 | March 13, 2023 |
| Wave 3B | April 20, 2023 – April 24, 2023 | April 24, 2023 |
| Wave 4A | May 12, 2023 - May 15, 2023 | May 15, 2023 |
| Wave 3C | May 19, 2023 – May 22, 2023 | May 22, 2023 |
| Wave 4B | June 29, 2023 - July 3, 2023 | July 3, 2023 |
| Wave 4C/5A | July 14, 2023 - July 17, 2023 | July 17, 2023 |
| Wave 5B | August 31, 2023 - September 4, 2023 | September 4, 2023 |
| Wave 5C/6A | September 15, 2023 - September 18, 2023 | September 18, 2023 |
| Wave 6B | October 26, 2023 - October 30, 2023 | October 30, 2023 |
| Wave 6C | November 11, 2023 - November 13, 2023 | November 13, 2023 |

5.1.6 Deliverable Management

Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

| DEL # | DELIVERABLE NAME | STATUS |
|-------|--|---|
| 81 | CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3 | <ul style="list-style-type: none"> Facilitated a touchpoint meeting with Deliverable reviewers on May 31, 2023, to address questions and comments for the DDEL, as needed Comments for the DDEL are due on June 7, 2023 |

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue to triage, assess, and resolve CalWIN Wave 1, Wave 2, and Wave 3 Post Go-Live Issues
- ▶ Complete Wave 4B Performance run GoldenGate POC4.2
- ▶ Begin 4C/5A Mock cutover activities

5.2.2 CalWIN Migration Planning

- ▶ Complete Wave 4B Performance run GoldenGate POC4.2
- ▶ Begin Wave 5A/4C Mock Cutover Pre and Cutover activities

5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
 - Continue planning for future data retention runs

5.2.4 Ancillary Systems Conversion

- ▶ Review and address tickets for Cutover 2B, 2C, 3B, 3C
- ▶ Continue preparing for Wave 4B Cutover and 5B Mock

5.2.5 Deliverable Management

Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

| DEL # | DELIVERABLE NAME | STATUS |
|-------|--|---|
| 81 | CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3 | <ul style="list-style-type: none">• Comments for the DDEL are due on June 7, 2023• Begin developing the FDEL based on feedback received on the DDEL• Submission of the FDEL is due on June 15, 2023 |

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|--|
| | <ul style="list-style-type: none"> • None to note for this reporting period |

- ▶ Continued CalWIN Functional Support coordination during May 29 – June 2, 2023 by:
 - Supported Implementation Support Services (ISS) Team Leads Meeting on May 23, 2023, to collaborate effectively with ISS
 - Supported CalSAWS Weekly Status Meeting on May 24, 2023, to highlight key workstream reporting items
- ▶ Wave 3 Post-Go Live Support during May 29 – June 2, 2023 by:
 - Provided virtual and extended support to Wave 3 Counties
 - Supported Project Production Calls and Daily County Operations Calls
 - Provided daily Post-Go Live business metrics
- ▶ Wave 4 Process Simulation during May 29 – June 2, 2023 by:
 - Supported UAT2 environment and executed batch jobs to support data staging
 - Supported Process Simulation functional questions for San Mateo County and Solano County
- ▶ Wave 4 County Preparation during May 29 – June 2, 2023 by:
 - Provided functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
 - Provided daily and weekly metrics
- ▶ Wave 5 CalSAWS Configuration Support during May 29 – June 2, 2023 by:
 - Supported CalSAWS Configuration for Fresno County

6.2 Activities for the Next Reporting Period

- ▶ Continue CalWIN Functional Support coordination during June 5 – June 9, 2023 by:
 - Prepare for Implementation Support Services (ISS) Team Leads Meeting on June 6, 2023, to collaborate effectively with ISS
 - Prepare for CalSAWS Weekly Status Meeting on June 7, 2023, to highlight key workstream reporting items
- ▶ Wave 3 Post-Go Live Support during June 5 – June 9, 2023 by:
 - Provide virtual and extended Support to Wave 3 Counties
 - Provide onsite support resources to Wave 3 Counties
 - Support Daily Wave 3 Project Production Calls and Daily Wave 3 County Operations Calls
 - Provide daily Business Metrics
- ▶ Wave 4 County Preparation during June 5 – June 9, 2023 by:
 - Provide functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
 - Provide daily and weekly metrics

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

- ▶ Wave 5 CalSAWS Configuration Support during June 5 – June 9, 2023 by:
 - Support CalSAWS Configuration for Fresno County
- ▶ Wave 5 Process Simulation during June 5 – June 9, 2023 by:
 - Support UAT2 environment refresh in preparation for Wave 5 Process Simulation

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|--|
| | <ul style="list-style-type: none"> • None to note for this reporting period |

Table 7.1-2 – County Network Connectivity Readiness Status

| CaIWIN WAVE 1 COUNTIES | | | |
|-----------------------------------|-----------|--------|---------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED |
| Overall Network Interconnectivity | Completed | 100.0% | 100.0% |
| Critical Path | Completed | 100.0% | 100.0% |

| CaIWIN WAVE 2 COUNTIES | | | |
|-----------------------------------|-----------|--------|---------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED |
| Overall Network Interconnectivity | Completed | 100.0% | 100.0% |
| Critical Path | Completed | 100.0% | 100.0% |

| CaIWIN WAVE 3 COUNTIES | | | |
|-----------------------------------|-----------|--------|---------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED |
| Overall Network Interconnectivity | Completed | 100.0% | 100.0% |
| Critical Path | Completed | 100.0% | 100.0% |

| CaIWIN WAVE 4 COUNTIES | | | |
|---------------------------------|-----------|--------|---------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED |
| Project Networking Connectivity | Completed | 100.0% | 97.2% |
| County Networking Connectivity | Completed | 100.0% | 100.0% |

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

| CalWIN WAVE 5 COUNTIES | | | |
|---------------------------------|---------------|---------------|----------------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED |
| Project Networking Connectivity | Completed | 100.0% | 98.2% |
| County Networking Connectivity | Completed | 100.0% | 100.0% |

| CalWIN WAVE 6 COUNTIES | | | |
|---------------------------------|---------------|---------------|----------------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED |
| Project Networking Connectivity | On track | 96.0% | 59.4% |
| County Networking Connectivity | On track | 98.2% | 70.2% |

- ▶ Wave 1
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 2
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 3
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 4
 - Completed Circuit delivery for all Wave 4 Counties
 - Completed Operational handover of sites to CalSAWS Technical teams
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
- ▶ Wave 5
 - Completed Circuit delivery for all Wave 5 Counties
 - Completed all technical readiness activities for Wave 5 Counties
 - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
 - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
 - Ongoing Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
- ▶ Wave 6
 - Ongoing Sacramento County Circuit delivery
 - Delivered and activated AT&T and Comcast circuit
 - Completed Integration with Sacramento County
 - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
 - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
 - Ongoing San Francisco County Circuit delivery
 - Delivered and activated AT&T circuit

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: May 29, 2023 to June 4, 2023

- Created Risk 288 to track delays in Lumen Circuit (August 2023) due to construction dependencies. Comcast circuit replaces Lumen due to ongoing circuit delays and construction dependencies
- Planned Integration with San Francisco County on May 10, 2023
- Extended CRFI 23-040 CalWIN readiness prerequisites for IPT (May 12, 2023)
- Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
- Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
- Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
- o Completed San Luis Obispo County Circuit delivery
 - Delivered and activated Lumen and CenturyLink circuit
 - Completed Integration with San Luis Obispo County
 - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
 - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023

7.2 Activities for the Next Reporting Period

- ▶ Schedule County Integration with San Francisco County
- ▶ Provide troubleshooting support for Wave 5 to 6 Counties to connect to CalSAWS
- ▶ Continue to track secondary circuit deliveries for San Francisco County

7.3 Deviations from Plan/Adjustments

- ▶ Risk 281.4 for San Diego County for Point of Presence (POP) location change
 - o New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
 - o Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move
 - Risk probability has been lowered and will remain a watchlist item
 - Both circuits delivered, pending activation
 - o Risk rating revised due to County notifying CalSAWS of 1-month delays in having the Cage / Rack ready. This results in downstream tech tasks getting compressed.
 - o County aligned on CalSAWS accessing San Diego County Rack / Cage on May 30, 2023 for device installation
- ▶ Risk 288 for San Francisco County delay in Circuit delivery
 - o Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction
 - o Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)
 - o No FOC date provided
 - o Contingency plan to deploy 5G available as an interim solution

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

