



CalSAWS DD&I Weekly Status Report

Reporting Period: June 12, 2023, to June 18, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

1.0	Project Management	3
1.1	Project Deliverables Summary	3
1.2	Highlights of the Reporting Period	3
1.2.1	Project Management	3
1.2.2	Communications Management	5
1.2.3	Cultural Transformation	6
1.2.4	Inclusion, Diversity, and Equality Advancement (IDEA)	7
1.3	CRFI/CIT Communications Information	8
1.4	Activities for the Next Reporting Period	9
1.4.1	Project Management	9
1.4.2	Communications Management	10
1.4.3	Cultural Transformation	10
1.4.4	Inclusion, Diversity & Equality Advancement (IDEA)	10
1.5	Deviations from Plan/Adjustments	10
2.0	Imaging	11
2.1	Highlights of the Reporting Period	11
2.2	Activities for the Next Reporting Period	12
2.3	Upcoming Performance Tests	12
2.4	Deviations from Plan/Adjustments	12
3.0	Customer Service Center (CSC)	13
3.1	Highlights of the Reporting Period	13
3.2	Activities for the Next Reporting Period	14
3.3	Upcoming Performance Tests	14
3.4	Deviations from Plan/Adjustments	14
4.0	Application Development and Test	15
4.1	Highlights of the Reporting Period	15
4.1.1	Application Development Summary	15
4.1.2	State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)	17
4.2	Activities for the Next Reporting Period	18
4.3	Upcoming Performance Tests	18
4.4	Deviations from Plan/Adjustments	19
5.0	Conversion	19

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase


Weekly Status Report Period: June 12, 2023, to June 18, 2023

5.1	Highlights of the Reporting Period	19
5.1.1	CalWIN Conversion	19
5.1.2	CalWIN Conversion Defects.....	20
5.1.3	Gainwell Technologies	21
5.1.4	Ancillary Systems Conversion.....	27
5.1.5	CalWIN Migration Planning	29
5.1.6	Deliverable Management.....	29
5.2	Activities for the Next Reporting Period.....	30
5.2.1	CalWIN Conversion	30
5.2.2	CalWIN Migration Planning	30
5.2.3	Gainwell Technologies	30
5.2.4	Ancillary Systems Conversion.....	30
5.2.5	Deliverable Management.....	30
5.3	Deviations from Plan/Adjustments.....	30
6.0	CalWIN Functional Support	31
6.1	Highlights of the Reporting Period	31
6.2	Activities for the Next Reporting Period.....	31
6.3	Deviations from Plan/Adjustments.....	32
7.0	Technical Infrastructure.....	32
7.1	Highlights of the Reporting Period	32
7.2	Activities for the Next Reporting Period.....	34
7.3	Deviations from Plan/Adjustments.....	34
8.0	Appendices.....	35

1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
95	CalSAWS Migration Work Plan Update #50	PMO		<ul style="list-style-type: none"> Submitted the FDEL on June 13, 2023 Approval of the FDEL is due on June 20, 2023

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> None to note for the reporting period

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on June 13, 2023
- ▶ Continued CalSAWS Risks and Issues Management activities, including:
 - Continued to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues.
- ▶ Continued activities to support Project staff working remotely
 - Continued developing Project communications, as needed
 - Continued developing materials for next virtual CalSAWS Project All Staff Meeting to be held on June 28, 2023
- ▶ Participated in the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that is scheduled for June 14, 2023
- ▶ Continued preparing materials for the Joint Powers Authority (JPA) Member Representatives & Board of Directors Meetings that is scheduled for June 29, 2023
- ▶ Continued to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continued performing contract management activities:
 - Change Notice 26 (July JPA) is in development and content is TBD
 - Amendment 31 (August JPA) is undergoing Client approval process and will include:
 - Endpoint Detection Response (EDR) Qualys

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

- Data Growth/Cost Avoidance - Archiving Phase 1
- Data Growth/Cost Avoidance - Archiving Microservices POC (Phase 2)
- Data Growth/Cost Avoidance - Task Management
- Data Growth/Cost Avoidance - Test Data Slicer/Scrubber Capability
- Los Angeles Contact Center Milestone Payment Shift
- Technical Architecture System Change Requests (SCRs)
- NIST Rev 5 Uplift
- Facility - Removal of Suite 130
- Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the Joint Powers Authority (JPA) Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
95	CalSAWS Migration Work Plan Update #50	<ul style="list-style-type: none"> • Finalized and submitted the FDEL to the Consortium for review and feedback on June 13, 2022 • Facilitated a touchpoint meeting with Deliverable reviewers on June 15, 2023, to address questions and comments for the FDEL, as needed • Approval of the FDEL is due on June 20, 2023

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
Updated Website Plugins	June 14, 2023	Website Maintenance

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	68	4,672
Total Number of Unique Users	12,404	2,005,302
Total Number of New Users	9,546	2,001,204
Total Number of Sessions (Individual site visits)	16,965	2,941,068
Average Number of Sessions per User	1.37	1.47
Average Number of Page Views per Session	1.50	1.35
Average Session Duration	1:10	0:58
AskCalSAWS Inquiries – Received/Resolved	27/17	1,349/1,248

Figure 1.2.2-1 – Overall CalSAWS.org Usage Trend

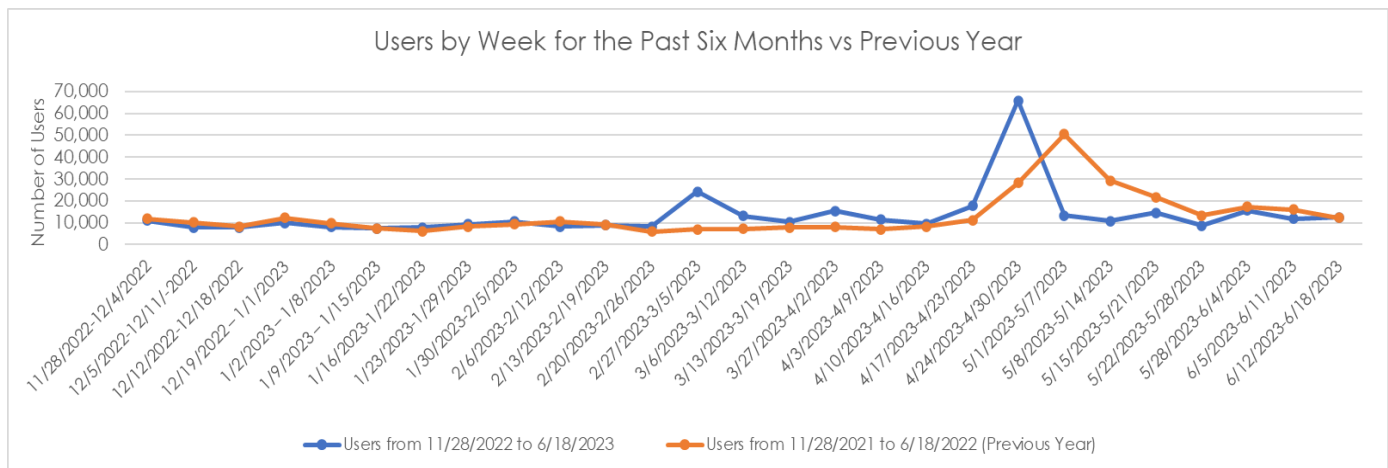


Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	21%
Latest News – News	16%
Other Updates – System Updates	16%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Wellness Wednesday
 - Provided and distributed content for June Wellness Wednesday - Rejuvenate to Innovate
 - Co-partnered with Black Employee Resource Group (BERG) in the virtual Juneteenth Celebration to CalSAWS staff June 20, 2023 at 12:00 p.m.

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

- o Distributed Black Employee Resource Group (BERG) calendar invite for Book Club Meeting scheduled June 29, 2023
- o CalSAWS Connect
 - Monthly Culture Transformation meeting
 - Discussed All Staff content and future contest ideas
 - Future Content:
 - July - Importance of Community
 - August - Retreating for Resilience
 - September - Flowing with and Embracing Changes
 - October - Pets and Wellness

1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - o CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - o Pulse Survey
 - Continued incorporating Pulse Survey results into strategic plan
 - o CalSAWS Table Talks
 - Continue planning Table Talk for July 2023
 - o Buddy Program
 - Continued supporting buddy pairs
 - Distributed Buddy program round 4 check-in communications offering support to participants
 - o Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - o Employee Resource Groups (ERGs)
 - Continued to manage and support Employee Resource Groups (ERGs) council
 - Distributed meeting minutes from ERG Council Quarterly Meeting on June 8, 2023
 - Re-scheduled ERGs x John Boule Q&A Session for August 2, 8:00-9:00 a.m.
- ▶ General
 - o Began creating video for Joint Powers Authority (JPA) Board of Directors IDEA update due June 22, 2023
 - o Continued working with CalSAWS staff to create and present Inspiration Stations during virtual All-Staff meetings
 - o Continued conversations with volunteer organization to provide volunteer opportunities for CalSAWS members
 - o Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - o Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the Project

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

1.3 CRFI/CIT Communications Information

- ▶ The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending June 18, 2023

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0217-23	Monthly CalSAWS De-Duplication Report Posted	Informational	June 12, 2023	Elizabeth Dessert	Cristy Sharma
0218-23	CalWIN Wave 5 – Imaging Prep Activities	Informational	June 12, 2023	Rhiannon Chin	Inez Finnigan
0220-23	CalWIN Wave 4 Readiness Dashboard and Packet – Monthly June 2023	Informational	June 14, 2023	Jennifer Carpenter	Mara Jennings
0222-23	CalWIN Cutover and OCAT Interviews	Informational	June 15, 2023	Jennifer Carpenter	N/A

- ▶ The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending June 18, 2023

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
23-075	Opt-in to blank interface files	May 19, 2023	Closed	June 12, 2023	Sheryl Eppler
23-076	CalWIN Technical Enablement and Security Compliance Wave 6	May 23, 2023	Open	June 30, 2023	Lloyd Rankine
23-077	CalWIN Wave 4 Counties - Identify Participants for CalWIN Go-Live: 1) County Click-Through, 2) CalHEERs and GA/GR Correspondence Smoke Testing	May 24, 2023	Closed	June 8, 2023	Cristy Sharma
23-078	CalWIN Counties BenefitsCal Options – Wave 5	May 24, 2023	Closed	June 8, 2023	Marsale Eramya
23-081	CalWIN Wave 5 Counties – Verify Number of Imaging Office Queues	June 1, 2023	Open	June 22, 2023	Inez Finnigan
23-083	Wave 5 Application Security Conversion: Security Roles - Sync-Up	June 6, 2023	Open	June 21, 2023	Mike Tombakian
23-084	Request for CalSAWS Training Staging Environment Access (Wave 5)	June 14, 2023	Open	June 28, 2023	Ashley Arnold
23-085	CalWIN Wave 5 – Participants for 5A County Prep Click-through & CalWIN Wave 4 – Optional Participants for 4C Cutover Click-through	June 16, 2023	Open	July 3, 2023	Cristy Sharma

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

- ▶ The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending June 18, 2023

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
None							

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risks and Issues Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
- ▶ Participate in the Section Directors meeting that is scheduled for June 20, 2023
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Continue developing agenda and materials for next All Staff Meeting to be held on June 28, 2023
- ▶ Complete materials for the Joint Powers Authority (JPA) Member Representatives & Board of Directors Meetings that is scheduled for June 29, 2023
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
50	CalSAWS Migration Work Plan Update #50	<ul style="list-style-type: none"> • Work with Deliverable reviewers to address comments or questions on the FDEL, as needed • Receive approval of the FDEL on June 20, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None to note for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Develop Wellness Wednesday monthly topics for 2023
- ▶ Develop calendar of events for the ambassador initiatives the year 2023
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Select date and search for topic/ presenter for July 2023 Table Talk
- ▶ Continue creating Joint Powers Authority (JPA) Board of Directors update for June 29, 2023
- ▶ Reschedule ERGs x John Boule Q&A Session for a date where employees are less busy with pressing responsibilities
- ▶ Continue planning Employee Resource Group (ERG) Collaboration Events
- ▶ Continue partnering with CalSAWS members to create an Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the Project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging











2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"> • Alameda County: <ul style="list-style-type: none"> ○ Validation of Images in Production target date has been extended to June 23, 2023

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	
	• Sacramento County	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	June 13, 2023	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	June 13, 2023	Completed
	Conduct Santa Cruz County Document Migration Discovery Session Check-in	June 13, 2023	Completed
	Conduct Solano County Document Migration Discovery Session Check-in	June 13, 2023	Completed
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	June 12, 2023	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	June 20, 2023	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	June 20, 2023	Scheduled
	Conduct Santa Cruz County Document Migration Discovery Session Check-in	June 20, 2023	Scheduled
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	June 19, 2023	Scheduled
	Conduct Sonoma County Document Migration Discovery Session Check-in	June 21, 2023	Scheduled
	Conduct Fresno County Document Migration Discovery Session Check-in	June 21, 2023	Scheduled
WAVE 6	Conduct Sacramento County Document Migration Discovery Session Check-in	June 21, 2023	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ In Progress Performance Test

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.1	<ul style="list-style-type: none"> None to note for this reporting period

- ▶ Continued discussions with Los Angeles County about their migration to the CalSAWS Contact Center solution
- ▶ Continued build of Scheduled Callback (CA-229573)
- ▶ Continued build of Wave 5 Contact Centers (CA-240168, CA-240169, and CA-240170)
- ▶ Continued System Testing of Inbound IVR additional languages SCR (CA-226837)

Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-231234)	November 11, 2022	In Production	23.01 23.02.17
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	In Production	23.01 23.02.17
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Production	23.01 23.02.16
DDID 2284	July 8, 2022	In Development	23.05

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
Scheduled Callback (CA-229573)			23.08.31
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	System Test	23.03 23.07.20
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	June 14, 2023	Design in progress	23.07.27

Table 3.1-3 – Los Angeles County Milestones

MILESTONES	DUE DATE	OWNER
1 Design completion	March 11, 2022	CalSAWS Project Team
2 Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3 Training development	May 16, 2022	CalSAWS Project Team
4 Build and unit test	May 20, 2022	CalSAWS Project Team
5 Training content review	May 20, 2022	Consortium
6 Training execution	June 29, 2022	CalSAWS Project Team
7 System Test	July 15, 2022	CalSAWS Project Team
8 Conduct model office	January 9, 2023	Los Angeles County
9 Go-live	November 27, 2023	CalSAWS Project Team
10 Post go-live support	November 28, 2023	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ▶ Continue discussions with Los Angeles County about their migration to the CalSAWS Contact Center Solution
- ▶ Continue build of Wave 5 Contact Centers (CA-240168, CA-240169, and CA-240170)
- ▶ Continue System Testing of Inbound IVR additional languages SCR (CA-226837)
- ▶ Complete Wave 4 Model Office
- ▶ Validate Wave 4 Production Accounts

3.3 Upcoming Performance Tests

- ▶ Next performance tests are tentatively scheduled for July 11, 2023

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.1-2 CalSAWS System Change Request (SCR) Test Status - 23.07	<ul style="list-style-type: none"> Week 3 of 8, 23.07 system testing completed. 3 DD&I SCRs in scope 75% pass rate on a 38% target
4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> Continued execution activities for Wave 5 IPT. 22 of 37 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	23.06	23.07	23.09
Design	New	1	1	3
	Design in Progress	1	2	2
	Ready for Committee	0	0	1
	Committee review	0	0	0
	Pending approval	0	0	1
Build	Approved	4	3	7
	In Development	5	3	3
	Development completed	1	2	1
	In Assembly Test	4	1	0
Test	System Test	3	2	0
	Test completed	2	0	0
	In Production	0	0	0
	Grand total	21	14	18

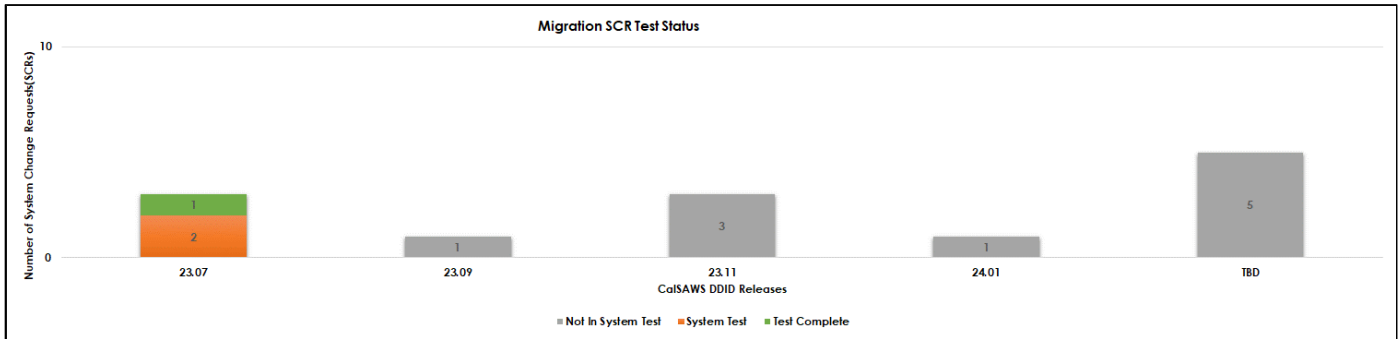
System Change Requests (SCRs) in Production	1019
---	------

Note:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary)

Figure 4.1.1-1 – CalSAWS Test Summary



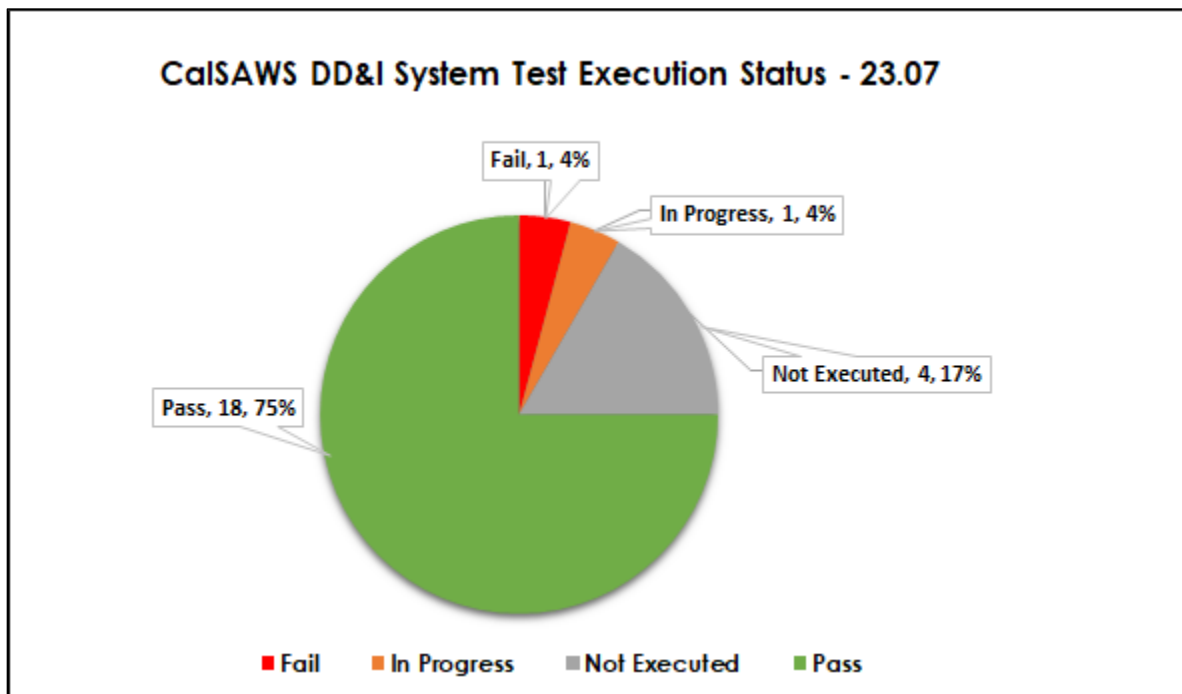
Note:

- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

Table 4.1.1-2 – CalSAWS System Change Request (SCR) Test Status - 23.07

Pass Rate Target as of June 16, 2023	38%
Pass Rate Actual as of June 16, 2023	75%
System Test Complete Date: July 19, 2023	

Figure 4.1.1-2 – DDID System Test Execution Status – 23.07



Note:

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release

► Continued test execution for 23.07

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	3/3	May 31, 2023

Note:

- Completed Testing

Table 4.1.2-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) – OSI	2/2	May 17, 2023
Electronic Benefits Transfer (EBT) - FIS	2/2	June 14, 2023
Medi-Cal Eligibility Data System (MEDS) - DHCS	1/2	July 7, 2023
Welfare Data Tracking Implementation Project (WDTIP) – OSI	2/2	May 17, 2023

Note:

- Execution in progress

INTERFACE TESTING		
CalWIN Wave 3 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Alameda County	2/11	July 7, 2023
Fresno County	3/8	July 7, 2023
Sonoma County	7/7	June 14, 2023

Notes:

- Alameda County as of June 16, 2023
 - Paid Warrant Reader is pending Bank validation.
 - Outbound and Inbound Collection, Warrant Print Writer, Auditor Controller, and Foster Care VRU Outbound files pending County functional validation and review.
 - Direct Deposit Writer is pending confirmation from County to confirm bank name.
 - Direct Deposit Reader file processed by CalSAWS and a Invalid Immediate Destination was encountered. Pending confirmation from County on the Immediate Destination value.
 - Foster Care VRU Inbound file processed by CalSAWS, and file name sent was incorrect. Pending County updates with correct file name.
- Fresno County as of June 16, 2023
 - Paid Warrant Reader, Warrant Print Writer, Positive Pay files pending County functional validation and review.
 - Direct Deposit Writer and Reader pending Bank validation.
- Sonoma County as of June 16, 2023
 - Completed testing.

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

4.2.1 Deliverable Management

Table 4.2.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
 - Batch (58 County – batperf2 environment)
 - Executed validation of upgraded batch servers (r6i.8xlarge) by running 10-day batch cycle – batch was run on May 3, 2023, and completed in 9 hours 15 minutes
 - Executed validation of SGA PGA memory size increase by running 10-day batch cycle – batch was run on May 12, 2023, and completed in 8 hours 46 minutes
 - Executed 10-day batch cycle on IO2 Architecture – batch was run on June 1, 2023, and completed in 8 hours 44 minutes
 - Executed high volume forms batch cycle on IO2 Architecture – batch was run on June 8, 2023, and completed in 8 hours 56 minutes
 - Re-execute 10-day batch cycle on IO2 Architecture – planned for June 20, 2023
 - Batch (52 County – batperf1 environment)
 - Refreshed database with Wave 4B mock data
 - Execute DCR and batch job tests for use in cutover activity tuning
 - Analytics
 - CA-259129: Create curation logic to allow incremental updates to the last 12 months while leaving in ability run manually past 12 months – implemented with 23.05 baseline release. Performance gains show approximately 2 hours of runtime savings

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

- o Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
58 County Load Test – IO2 Architecture	January 30, 2023	June 30, 2023	In progress
CalSAWS/BenefitsCal/Hyland 58 58 County Integration Performance Test - Cycle 2	May 22, 2023	June 16, 2023	Completed
CalWIN Wave 4 Testing	May 26, 2023	June 23, 2023	In progress

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> • Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live • Began Mock 5B, which began on June 17, 2023 • Began GDS#13 preparation activities
5.1.3 Gainwell Technologies	<ul style="list-style-type: none"> • County Refactoring Overview • Orange County Refactoring Status • San Diego County Refactoring Status • Solano County Refactoring Status • San Mateo County Refactoring Status • Santa Cruz County Refactoring Status

5.1.1 CalWIN Conversion

- o Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live
- o Began Golden 5B Mock cutover activities
- o Began GDS#13 preparation activities
- o Continued Wave 4 Extract Transform Load (ETL) development

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 4B Go-live (April 2023 – June 2023)

Sprint	Total - Deferred Items	Sprint Duration		Wave 4B								
				Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
			Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred	
Overall	118	4/3/2023	5/19/2023	0	0	0	1	18	0	99	0	0
Wave 4B Sprint 1	59	4/17/2023	5/5/2023	0	0	0	1	11	0	47	0	0
Wave 4B Sprint 2	40	5/8/2023	5/19/2023	0	0	0	0	7	0	33	0	0
Wave 4B Sprint 3	38	5/22/2023	6/2/2023	0	0	0	1	5	0	32	0	0
Wave 4B Hardening	12	6/5/2023	6/12/2023	0	0	0	2	2	0	8	0	0

5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open CalWIN Production Defects below represents Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open CalWIN Production Defects to be Resolved by Conversion

Resolution by Delivery Date	P1	P2	P3	P4	Total
Between May 1 – June 29, 2023	0	50	54	08	112
Total Open Defects	0	50	54	08	112

Note: This table now includes the defects pending for Waves 1, 2 and 3

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after each wave Cutover will be assessed for inclusion into the Wave 3 Go Live Packet (GLP)

Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Pending Rejection	0	1	1	0	2
Reopened	0	0	0	0	0
New	0	13	10	2	25
Assigned	0	13	19	1	33
In Assembly Test	0	13	5	0	18
In Development	0	1	4	1	6
Development completed	0	1	0	0	1
System Test	0	5	4	1	10
Test completed	0	75	12	1	88
In Production	0	0	0	0	0
Grand Total	0	122	55	6	183

Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Post Cutover 3B Day 1 – 10	0	3	0	0	3
Cutover 4A	0	0	0	0	0
Cutover 4B	0	50	22	1	73
Cutover 4B Go-live dependent (Post Append) DCRs	0	47	3	0	50
Cutover 4B Day 1-10	0	22	0	0	22
Cutover 5A	0	0	0	0	0
Cutover 5B	0	0	30 ¹	5	35
Cutover 6A	0	0	0	0	0
Cutover 6B	0	0	0	0	0
Grand Total	0	122	55	6	183

Note:

1. These are Priority 3 defects for Wave 4 and these will be resolved by between Cutover 4B Day 1 and Cutover 5B

5.1.3 Gainwell Technologies

- ▶ CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN
 - Completed historical CC for all waves
 - Completed research into CalWIN Defect around documents missing in ECM, currently delivering remaining documents.

Figure 5.1.3-1 – Total Client Correspondence Sent

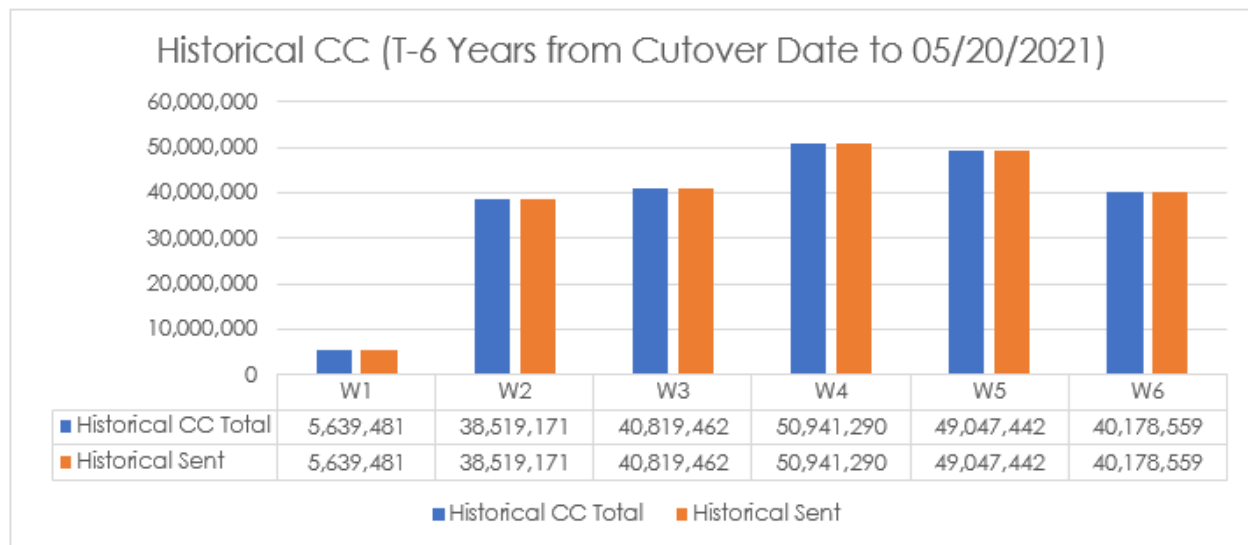


Table 5.1.3-1 – CalWIN Notices Remaining Delivery

	June 1, 2023	June 15, 2023	July 1, 2023	July 15, 2023
Wave 1 Planned	15,721	0	0	0
Wave 1 Remaining	15,721	0	0	0
Wave 2 Planned	133,949	0	0	0
Wave 2 Remaining	133,949	0	0	0
Wave 3 Planned	263,641	263,641	0	0
Wave 3 Remaining	263,641	263,641	0	0
Wave 4 Planned	1,533,748	1,533,748	0	0
Wave 4 Remaining	1,533,748	1,533,748	0	0
Wave 5 Planned	1,296,052	1,296,052	1,296,052	0
Wave 5 Remaining	1,296,052	1,296,052	0	0
Wave 6 Planned	932,502	932,502	932,502	0
Wave 6 Remaining	932,502	932,502	0	0

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

Table 5.1.3-2 – County Refactoring Overview

County	Migration Wave	Check-In Email Sent to County Y/N	CalSAWS Report Mapping Complete Y/N	PPM Proposal #	# of Reports to be Refactored	PPM Project #
Placer (PLA)	1	Y	Y	N/A	0	
Yolo (YOL)	1	Y	Y	N/A	46	63049
Contra Costa (CCS)	2	Y	N	63098	Day 1 – 21 Total -26	63580
Santa Clara (SCL)	2	Y	Y	63487	64	63497
Tulare (TUL)	2	Y	Y	N/A	0	
Orange (ORG)	3	Y	N	63688	Day 1 - 66	64076
Santa Barbara (SBR)	3	Y	Y	63730	Day 1 - 2 Total - 34	64224
Ventura (VEN)	3	Y	N	64186	0	64398
San Diego (SDG)	4	Y		63914	Day 1 – 43 Total - 151	64451
San Mateo (SMT)	4	Y	N	63099	Day 1- 4 Total - 74	TBD
Santa Cruz (SCZ)	4	Y	N	64077	Day 1 - 1 Total - 33	TBD
Solano (SOL)	4	Y	N	63871	Day 1 - 18 Total - 62	64413
Alameda (ALA)	5	Y	N	63568	Day 1- 33 Total - 95	64651
Fresno (FRS)	5	N	N	N/A	0	N/A
Sonoma (SON)	5	N	N	64698	Day 1- 0 10	TBD
Sacramento (SAC)	6	N	N	64371	TBD	TBD
San Francisco (SFO)	6	N	N	64187	Day 1- 22 Total - 56	TBD
San Luis Obsipo (SLO)	6	N	N	64283	Day 1 – TBD Total - 33	TBD

- ▶ Orange County ad hoc report refactoring
 - Continued working with the County on approval of reports

Table 5.1.3-3 – Orange County Refactoring Status

Orange County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	6	0	0	0	0	0	6
Medium	28	0	0	0	0	6	22
Large	9	0	0	0	0	1	8
X-Large	15	1	0	0	0	3	11
XX-Large	7	0	0	0	0	1	6
XXX-Large	1	0	0	0	0	0	1
TBD	0	0	0	0	0	0	0
Total	66	1	0	0	0	11	54

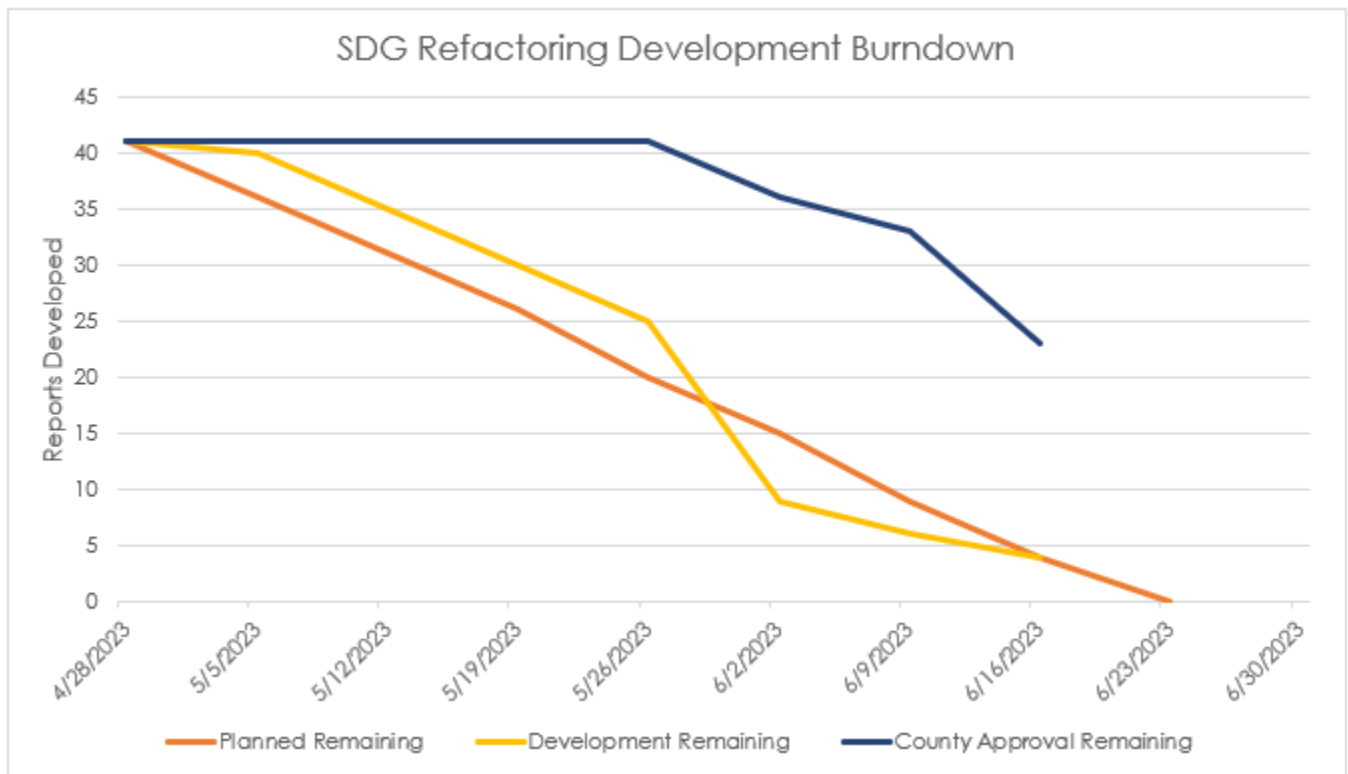
- ▶ San Diego County ad hoc report refactoring

- o Continued working with the County on development and approval of reports

Table 5.1.3-4 – San Diego County Refactoring Status

San Diego County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	5	0	0	0	0	0	5
Medium	16	1	0	0	0	7	8
Large	7	1	0	0	0	4	2
X-Large	11	0	0	2	0	6	3
XX-Large	4	0	0	2	0	2	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	43	2	0	4	0	19	18

Figure 5.1.3-3 – San Diego County Refactoring Status

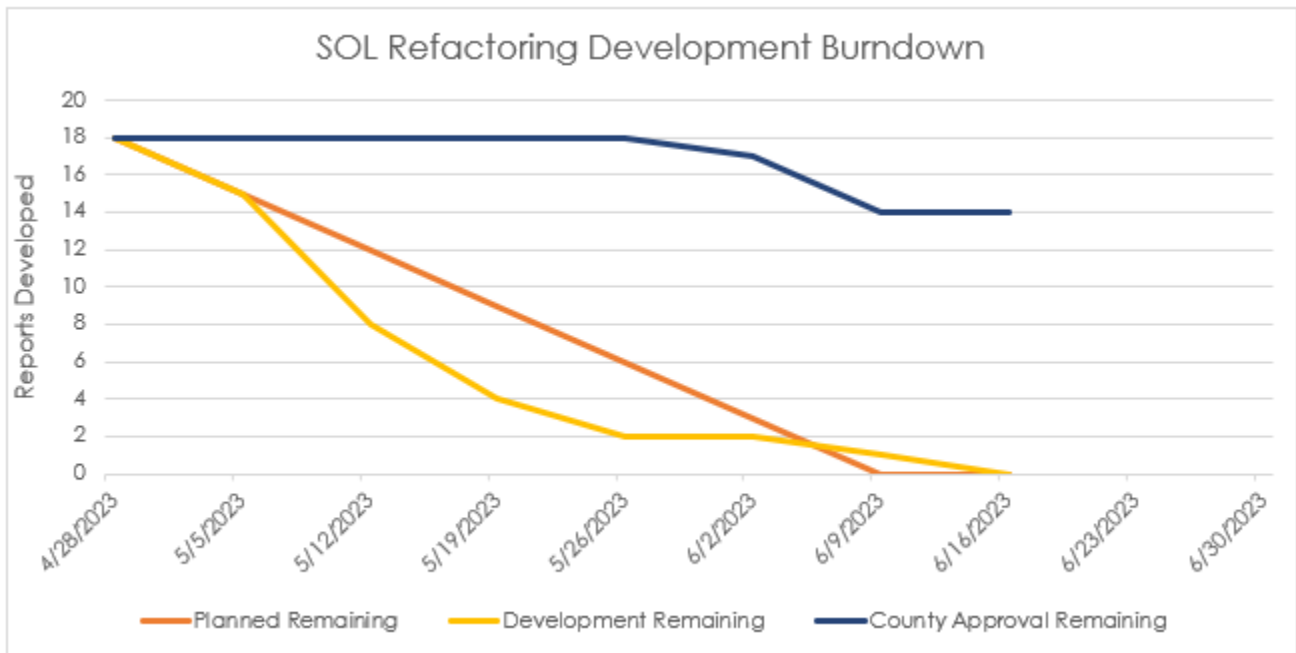


- ▶ Solano County ad hoc report refactoring
 - o Continued working with the County on development and approval of reports

Table 5.1.3-5 – Solano County Refactoring Status

Solano County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	1	0	0	0	0	0	1
Medium	4	0	0	0	0	3	1
Large	10	0	0	0	0	8	2
X-Large	3	0	0	0	0	3	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	18	0	0	0	0	14	4

Figure 5.1.3-4 – Solano County Refactoring Status

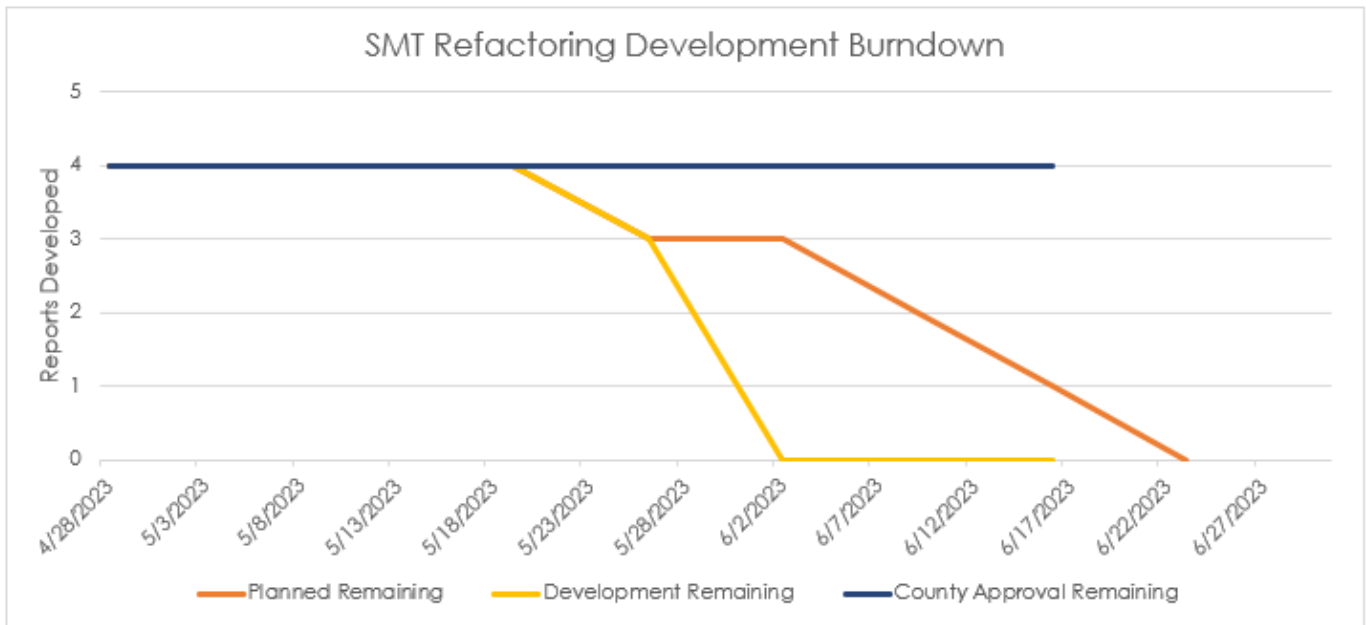


- ▶ San Mateo County ad hoc report refactoring
Working with the County on development and approval of reports

Table 5.1.3-6 – San Mateo County Refactoring Status

San Mateo Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	0	0	0	0	0	0	0
Medium	1	0	0	0	0	1	0
Large	1	0	0	0	0	1	0
X-Large	0	0	0	0	0	0	0
XX-Large	2	0	0	0	0	2	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	4	0	0	0	0	4	0

Figure 5.1.3-5 – San Mateo County Refactoring Status



- ▶ Santa Cruz County ad hoc report refactoring
Working with the County on development and approval of reports

Table 5.1.3-7 – Santa Cruz County Refactoring Status

Santa Cruz Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	1	0	0	0	0	1	0
Medium	0	0	0	0	0	0	0
Large	0	0	0	0	0	0	0
X-Large	0	0	0	0	0	0	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
Total	1	0	0	0	0	1	0

5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Met with Wave 4B to finalize cutover plan and activities
- ▶ Executed Mock 5B Ancillary data transformation

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Complete
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Complete
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not Started

Table 5.1.4-2 – Ancillary Conversion Milestones

WAVE	MOCK B	MOCK C	CUTOVER B	CUTOVER C
Wave 1	August 6, 2022	N/A	October 27, 2022	N/A
	Completed	N/A	Completed	N/A
Wave 2	December 3, 2022	January 28, 2023	February 23, 2023	March 10, 2023
	Completed	Completed	Completed	Completed
Wave 3	February 4, 2023	April 1, 2023	April 20, 2023	May 22, 2023
	Completed	Completed	Completed	Completed
Wave 4	April 8, 2023	June 10, 2023	June 29, 2023	July 15, 2023
	Completed	Completed	Not started	Not started
Wave 5	June 17, 2023	July 29, 2023	August 31, 2023	September 16, 2023
	In progress	Not started	Not started	Not started
Wave 6	August 5, 2023	TBD	October 26, 2023	November 13, 2023
	Not started	Not started	Not started	Not started

Note: Ancillary Conversion only participates in B and C activities

5.1.5 CalWIN Migration Planning

- ▶ Completed Wave 5A/4C Mock Cutover
- ▶ Began Wave 5A/4C Mock Cutover Analysis
- ▶ Completed preliminary data load into Conversion environments for Wave 5B Mock
- ▶ Began Wave 5B Mock Cutover activities

Table 5.1.5-1 – Cutover Migration Milestones

MOCK CUTOVER			
WAVE	CUTOVER A <i>(Users and Offices)</i>	CUTOVER B <i>(Active Cases and Closed Case < 2 years)</i>	CUTOVER C <i>(Closed Cases > 2 years)</i>
Wave 2	Completed	Completed	Completed
Wave 3	Completed	Completed	Completed
Wave 4	Completed	Completed	Completed
Wave 5	Completed	June 17, 2023	July 29, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD

Table 5.1.5-2 – Cutover Migration Milestones

WAVE	CUTOVER WINDOW	GO-LIVE
Wave 2C/3A	March 10, 2023 – March 13, 2023	March 13, 2023
Wave 3B	April 20, 2023 – April 24, 2023	April 24, 2023
Wave 4A	May 12, 2023 - May 15, 2023	May 15, 2023
Wave 3C	May 19, 2023 – May 22, 2023	May 22, 2023
Wave 4B	June 29, 2023 - July 3, 2023	July 3, 2023
Wave 4C/5A	July 14, 2023 - July 17, 2023	July 17, 2023
Wave 5B	August 31, 2023 - September 4, 2023	September 4, 2023
Wave 5C/6A	September 15, 2023 - September 18, 2023	September 18, 2023
Wave 6B	October 26, 2023 - October 30, 2023	October 30, 2023
Wave 6C	November 11, 2023 - November 13, 2023	November 13, 2023

5.1.6 Deliverable Management

Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
81	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3	<ul style="list-style-type: none"> • Finalized and submitted the FDEL to the Consortium for review and feedback on June 15, 2023 • Approval of the FDEL is due on June 22, 2023

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue to triage, assess, and resolve CalWIN Wave 1, Wave 2, and Wave 3 Post Go-Live Issues
- ▶ Complete 5B Mock cutover activities scheduled
- ▶ Begin GDS#13 Wave 6 dataset creation

5.2.2 CalWIN Migration Planning

- ▶ Continue Wave 5A/4C Mock Analysis
- ▶ Complete Wave 5B Mock Cutover Activities
- ▶ Begin Wave 5B Mock Analysis

5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
 - Continue planning for future data retention runs

5.2.4 Ancillary Systems Conversion

- ▶ Review and address tickets for Cutover 2B, 2C, 3B, 3C
- ▶ Continue preparing for Wave 4B Cutover
- ▶ Generate 5B Mock Exception Reports

5.2.5 Deliverable Management

Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
81	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3	<ul style="list-style-type: none">• Work with Deliverable reviewers to address comments or questions on the FDEL, as needed• Receive approval of the FDEL on June 22, 2023

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> • None to note for this reporting period

- ▶ Continued CalWIN Functional Support coordination during June 12 – 16, 2023 by:
 - Supported Implementation Support Services (ISS) Team Leads Meeting on June 13, 2023, to collaborate effectively with ISS
 - Supported CalSAWS Weekly Status Meeting on June 14, 2023, to highlight key workstream reporting items
- ▶ Wave 3 Post-Go Live Support during June 12 – 16, 2023 by:
 - Provided virtual and extended support to Wave 3 Counties
 - Supported Project Production Calls and County Operations Calls
 - Provided daily Post-Go Live business metrics
- ▶ Wave 4 County Preparation during June 12 – 16, 2023 by:
 - Provided functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
 - Provided daily and weekly metrics
- ▶ Wave 4 Implementation Support June 12 – 16, 2023 by:
 - Supported Open Defects Strike Team meetings to assess open defects for impact and inclusion in the Wave 4 Go Live Packet
- ▶ Wave 5 CalSAWS Configuration Support during June 12 – 16, 2023 by:
 - Supported CalSAWS Configuration for Sonoma, Sacramento, San Luis Obispo, and San Francisco counties
- ▶ Wave 5 Process Simulation during June 12 – 16, 2023 by:
 - Supported UAT2 environment refresh in preparation for Wave 5 Process Simulation

6.2 Activities for the Next Reporting Period

- ▶ Continue CalWIN Functional Support coordination during June 19 – 23, 2023 by:
 - Prepare for Implementation Support Services (ISS) Team Leads Meeting on June 20, 2023, to collaborate effectively with ISS
 - Prepare for CalSAWS Weekly Status Meeting on June 21, 2023, to highlight key workstream reporting items
- ▶ Wave 3 Post-Go Live Support during June 19 – 23, 2023 by:
 - Provide virtual and extended Support to Wave 3 Counties
 - Support Daily Project Production Calls and County Operations Calls
 - Provide daily Business Metrics
- ▶ Wave 4 County Preparation during June 19 – 23, 2023 by:
 - Provide functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
 - Provide daily and weekly metrics

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

- ▶ Wave 4 County Implementation Support during June 19 – 23, 2023 by:
 - Support Wave 4 Pre-Green Light meeting on June 21, 2023
- ▶ Wave 5 CalSAWS Configuration Support during June 19 – 23, 2023 by:
 - Support CalSAWS Configuration for Sonoma County
- ▶ Wave 5 Process Simulation during June 19 – 23, 2023 by:
 - Prepare data staging in UAT2 environment for Wave 5 Process Simulation

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> • None to note for this reporting period

Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	Completed	100.0%	97.2%
County Networking Connectivity	Completed	100.0%	100.0%

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	Completed	100.0%	98.2%
County Networking Connectivity	Completed	100.0%	100.0%

CalWIN WAVE 6 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	96.0%	59.4%
County Networking Connectivity	On track	98.2%	70.2%

- ▶ Wave 1
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 2
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 3
 - Completed County migration
 - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 4
 - Completed Circuit delivery for all Wave 4 Counties
 - Completed Operational handover of sites to CalSAWS Technical teams
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
- ▶ Wave 5
 - Completed Circuit delivery for all Wave 5 Counties
 - Completed all technical readiness activities for Wave 5 Counties
 - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
 - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
 - Ongoing Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
- ▶ Wave 6
 - Ongoing Sacramento County Circuit delivery
 - Delivered and activated AT&T and Comcast circuit
 - Completed all technical readiness activities for Wave 5 Counties
 - Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
 - Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
 - Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023
 - Ongoing San Francisco County Circuit delivery

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 12, 2023, to June 18, 2023

- Delivered and activated AT&T circuit
- Created Risk 288 to track delays in Lumen Circuit (August 2023) due to construction dependencies. Comcast circuit replaces Lumen due to ongoing circuit delays and construction dependencies
- Transmitted CalSAWS Request for Information (CRFI) for Security Compliance and transition
- Transmitted CalSAWS Request for Information (CRFI) for Regression Testing
- Distributed new CalSAWS Informational Transmittal (CIT) for allowing pop-ups in a browser to be transmitted on May 31, 2023

7.2 Activities for the Next Reporting Period

- ▶ Provide troubleshooting support for Wave 5 to 6 Counties to connect to CalSAWS
- ▶ Continue to track secondary circuit deliveries for San Francisco County

7.3 Deviations from Plan/Adjustments

- ▶ Risk 281.4 for San Diego County for Point of Presence (POP) location change
 - New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
 - Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move
 - Risk probability has been lowered and will remain a watchlist item
 - Both circuits delivered, pending activation
 - Risk rating revised due to County notifying CalSAWS of 1-month delays in having the Cage / Rack ready. This results in downstream tech tasks getting compressed.
 - WAN connectivity completed at San Diego Databank on May 30, 2023, for device installation
 - County integration with San Diego Databank planned for June 28, 2023
- ▶ Risk 288 for San Francisco County delay in Circuit delivery
 - Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction
 - Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)
 - Risk 288 impact and probability rating raised due to additional delays to the circuit delivery
 - As per alignment in Risk meeting, contingency plan to replace Comcast with secondary AT&T Fiber circuit initiated. Circuit order submitted.
 - Residual risk remains of site lacking carrier diversity and risk of imminent impact to all users if AT&T carrier is affected.

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

