

CalSAWS Quality Assurance Weekly Status Report

Reporting Period: May 15, 2023, to May 21, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Wave 3 Post-Implementation Project and County Calls • Participated in Daily Debrief for Wave 4 County Prep Phase • Presented Wave 2 retrospective session recap at Region 1 Regional Meeting • Conduct Wave 3 retrospective sessions: <ul style="list-style-type: none"> ○ Lobby Management ○ Contact Center ○ Conversion Wave 3 retrospective session • Implementation Training
QA Technical	<ul style="list-style-type: none"> • Participated in the Wave 3C Cutover activities • Continued reviews of Contact Center, BenefitsCal Application Transactions, and Lobby Management • Continued reviews of partner System Security Plans • Participated in Change Advisory Board (CAB) and Ticket Review • Continued monitoring of CalSAWS production operations
QA Conversion	<ul style="list-style-type: none"> • Participated in the Wave 3C Cutover activities • Participated in Wave 4 County Preparation calls • Monitored defects for Waves 1 through 3 • Finalized Wave 4 County Data Validation (CDV) findings • Continued to monitor Golden Gate Proof of Concept (POC) progress
QA Functional/Test	<ul style="list-style-type: none"> • Facilitated 23.05 Greenlight Meeting • Continued BenefitsCal Release 23.05.25 Test Activities
QA Implementation	<ul style="list-style-type: none"> • Provided virtual support in Orange, Santa Barbara, and Ventura • Participated in San Mateo County Site Visit to prepare for Post-Implementation Support • Participated in Wave 3 Implementation Management Retrospective • Submitted comments on Wave 6 Training Plans for Sacramento, San Francisco, and San Luis Obispo

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
3.47	QA Monthly Status Report – May 2023		• Submit FDEL by June 5, 2023
4.47	QA Work Plan – May 2023		• Submit FDEL by June 5, 2023
7.47	QA Test Monthly Report – May 2023		• Submit FDEL by June 5, 2023
12.47	Assessment of CalSAWS Migration Work Plan Update – May 2023		• Submitted FDEL on May 19, 2023
50	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 3		• Submit DDEL by June 22, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT – Systems Security Plan 2023 Annual Update		• FDEL schedule is under review
WP-11.2	OCAT - System Documentation - 2023 Annual Update		• Submitted FDEL comments on May 18, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
WP-26.18	BenefitsCal – CX Monthly Report – April/May 2023		<ul style="list-style-type: none">• Submit DDEL by June 16, 2023
WP-27.15	BenefitsCal – Monthly M&O Report - April 2023		<ul style="list-style-type: none">• Submit FDEL comments by May 24, 2023
WP-28.14	BenefitsCal – Work Plan Monthly Updates – May 2023		<ul style="list-style-type: none">• Submit FDEL comments by June 12, 2023
WP-29.14	BenefitsCal – Monthly Status Report – May 2023		<ul style="list-style-type: none">• Submit FDEL comments by June 12, 2023


Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.16	CalWIN Implementation - CalWIN Implementation County Change Guide - Sacramento W6		<ul style="list-style-type: none">• Submit DDEL comments by June 6, 2023
WP-2.17	CalWIN Implementation - CalWIN Implementation County Change Guide – San Francisco W6		<ul style="list-style-type: none">• Submit DDEL comments by June 6, 2023
WP-2.18	CalWIN Implementation - CalWIN Implementation County Change Guide – San Luis Obispo W6		<ul style="list-style-type: none">• Submit DDEL comments by June 6, 2023
WP-3.03.1	CalWIN Implementation - CalWIN County Implementation Completion Report - Orange, Santa Barbara, and Ventura W3		<ul style="list-style-type: none">• Submit DDEL comments by May 31, 2023
WP-58.09	CalWIN Implementation - Requirements Traceability Matrix - Q9		<ul style="list-style-type: none">• Submit FDEL comments by June 12, 2023
59.29	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – May 2023		<ul style="list-style-type: none">• Submit FDEL by June 12, 2023

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DEL #	DELIVERABLE NAME		STATUS
63.06	CalWIN Implementation – Assessment of CalWIN Implementation Training Plan for Wave 6 counties		<ul style="list-style-type: none">• Submit FDEL comments by June 6, 2023• Submit DDEL by June 6, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 3 Post-Implementation Project and County Calls
- ▶ Participated in Daily Debrief for Wave 4 County Prep Phase
- ▶ Participated in Release 23.05 T-1 and Pre-Green Light on May 15, 2023
- ▶ Participated in CalSAWS PMO Status meeting on May 16, 2023
- ▶ Participated in Imaging Migration Status meeting on May 16, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on May 16, 2023
- ▶ Participated in Release 23.05 Green Light on May 17, 2023
- ▶ Participated in CalSAWS Batch Performance review on May 17, 2023
- ▶ Participated in CalSAWS Project Steering Committee on May 18, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model (CM)
 - Participated in the BenefitsCal Collaboration Model Review on May 15, 2023
 - Facilitated the Collaboration Model Enhancement Request Process Flow Review on May 16, 2023
 - Presented Wave 2 Retrospective Update at PSC on May 18, 2023
 - Participated in CEM/RM team meeting on May 18, 2023
 - Facilitated Implementation Management Wave 3 retrospective session on May 19, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Tech Sync Meeting on May 15, 2023
- ▶ Participated in Collections, Fraud, & Task Management Review on May 15, 2023
- ▶ Participated in 23.05 Pre-Green Light Review meeting on May 15, 2023
- ▶ Participated in 23.05 T-1 Integrated Readiness Status meeting on May 15, 2023
- ▶ Participated in Section Directors Meeting on May 16, 2023
- ▶ Participated in App Dev meeting on May 16, 2023
- ▶ Participated in Consortium FinOps meeting on May 16, 2023
- ▶ Participated in 23.05 Greenlight Prep meeting on May 16, 2023
- ▶ Participated in CalSAWS Performance Report Meeting on May 16, 2023
- ▶ Participated in in SCRB Meeting on May 16, 2023
- ▶ Participated in DBCR/CTCR Review meetings on May 16 and 18, 2023
- ▶ Participated in VIRTUAL - Green Light - Release 23.05 meeting on May 17, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on May 17, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on May 17, 2023
- ▶ Participated in CalSAWS Project Steering Committee (PSC) Meeting on May 18, 2023
- ▶ Participated in Integrated Full-Load Pre-Test meeting on May 19, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases meeting on May 15, 2023
 - Participated in BenefitsCal Operation Review meeting on May 16, 2023
 - Participated in BenefitsCal DD&I / M&O review on May 16 and 18, 2023
 - Participated in Transactions Failures Meeting
 - Continued reviewing BenefitsCal deliverables and release activities
- ▶ Batch

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- Participated in Reschedule batch jobs for 3C cutover meeting on May 16, 2023
- Participated in Batch Performance meeting on May 17, 2023
- Participated in CalSAWS Batch Weekly Roundup meeting on May 18, 2023
- ▶ CalWIN
 - Participated in Wave 4A County Prep Meeting on May 15, 2023
 - Participated in CalWIN Wave 4 TPOC meeting on May 16, 2023
 - Participated in CalWIN Wave 6 TPOC meeting on May 17, 2023
 - Participated in Wave 5 Fresno Weekly IPT Testing meeting on May 17, 2023
 - Participated in Wave 5 Sonoma Weekly IPT Testing meeting on May 17, 2023
 - Participated in Wave 5 Alameda Weekly IPT Testing meeting on May 17, 2023
 - Participated in 3C Table Read/Pre-Flight Checklist meeting on May 18, 2023
 - Participated in 3C Cutover and Root Cause Analysis Review meeting on May 18, 2023
 - Participated in Wave 3C CalWIN Cutover
 - Participated in Wave 3 Post-Implementation County and Project Ops Calls
 - Participated in Wave 3 Executive Status Calls
- ▶ Central Print
 - Participated in CalSAWS Central Print Status Meeting on May 15, 2023
 - Continued to review the Gainwell System Security Plan
- ▶ Contact Center
 - Participated in Sacramento County CalSAWS IVR-Contact Center Weekly Design Sessions on May 15, 2023
 - Participated in Sonoma and Alameda County CalSAWS IVR-Contact Center Monthly Design Sessions on May 16, 2023
 - Participated in Worker Facing VA Design Sessions on May 16 and 18, 2023
 - Participated in Solano CalSAWS IVR-Contact Center Design on May 17, 2023
 - Participated in Santa Cruz CalSAWS IVR-Contact Center Design on May 17, 2023
 - Participated in San Diego County Technical Follow-Up Call on May 17, 2023
 - Participated in CalSAWS Contact Center Discussion on May 17, 2023
 - Participated in AWS/CalSAWS Contact Center meeting on May 18, 2023
 - Participated in CalSAWS VA Team Weekly Check-In on May 18, 2023
 - Participated in San Mateo Contact Center Design Sessions on May 18, 2023
 - Participated in Contact Center Team Meeting on May 19, 2023
 - Participated in CalSAWS Voice Bots/RPA Weekly Check-In on May 19, 2023
- ▶ Security
 - Participated in Application Vulnerability Review on May 17, 2023
 - Participated in SSP Review Process
- ▶ Service Management
 - Participated in Service Management meetings as scheduled
- ▶ Lobby Management
 - Participated in Integrated Lobby Management Touchpoint on May 16, 2023
 - Participated Ventura County Lobby Management Configuration on May 17, 2023
 - Participated in Lobby Support Management Updates on May 18, 2023
 - Participated in Contra Costa Kiosk & Lobby Tablet Flow Design on May 18, 2023
 - Reviewed Santa Clara Lobby Kiosks Go-Live working session on May 19, 2023
 - Participated in San Mateo Lobby Management Touchpoint on May 19, 2023

1.3.3 Imaging

- ▶ Participated in the Imaging Migration Status meeting on May 16, 2023
- ▶ Participated in San Diego Document Migration Check-In on May 16, 2023
- ▶ Participated in CalSAWS Imaging Committee Meeting on May 18, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 3 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 4 County Prep office hours
- ▶ Participated in Daily Wave 4 County debrief
- ▶ Monitored Wave 2 and 3 post-cutover county defects and priorities
- ▶ Monitored Wave 4 CDV findings
- ▶ Monitored and support UAT2 security profile maintenance activities
- ▶ Prepared for Wave 5 County Data Validation
- ▶ Participated in Solano County Production login meeting on May 15, 2023
- ▶ Participated in Go-Live Packet (GLP) Strike team on May 16 and 18, 2023
- ▶ Participated in CalSAWS Conversion of caseload ID for Fresno on May 16, 2023
- ▶ Participated in Conversion SCRs meeting on May 16, 2023
- ▶ Participated in a CA-257810 document migration meeting on May 17, 2023
- ▶ Participated in a CDV defects status meeting on May 17, 2023
- ▶ Participated in Potential Fact sheet review on May 17, 2023
- ▶ Participated in Ancillary Conversion office hours for Task Management on May 18, 2023
- ▶ Participated in 3C Table Read/Pre-Flight checklist meeting on May 18, 2023
- ▶ Participated in 3C Cutover and Root Cause Analysis Review meeting on May 18, 2023
- ▶ Participated In WCDS Subcommittee on May 19, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in SAWS Test Daily Connect
 - Participated in MC SCR Touchpoint Meeting on May 17, 2023
 - Participated in the following design meetings:
 - CR 96957 - Update CalHEERS to include downstream processing when an Individual is removed from a case
 - CR 165890 - ROP Batch Phase II
 - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
 - CR 200352 - 2024 Renewals
 - CR 213539 - BPM Workflow Improvements II
 - CR 221896 - eHIT Services Suite Update to REST
 - CR 224268 - AB2530 Subsidies for Strike/Lockout Workers
 - CR 224879 - MEC MEDS Check for Exchange Eligibility Programs
 - CR 228985 - Design Change Request (DCR) for R24.2
 - CR 228956 - Federal Rule Changes for Exchange programs
 - CR 232307 - ROP BOT

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- CR 233034 - Inclusion of Reasonable Explanation to CalHEERS
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
 - Reviewed thirty-seven (37) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.09	1
23.03	8
23.05	4
23.06	1
23.07	1
23.09	2
24.01	1
RWR	16
TBD	3
Grand Total	37

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in the GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting on May 15, 2023
 - Participated in the BenefitsCal - Collaboration Model Clarification Session 2 meeting on May 15, 2023
 - Participated in the BenefitsCal Operation Review meeting on May 16, 2023
 - Participated in the Discuss Tasks and Assumptions to Turn Off ROI Functionality meeting on May 16, 2023
 - Participated in the DD&I and M&O reviews on May 16 and 18, 2023
 - Participated in the BenefitsCal Collaboration Model Clarification Session 3 meeting on May 19, 2023

1.3.6 Test

- ▶ CalSAWS Release 23.07
 - Continued test preparation activities
- ▶ CalSAWS Release 23.05
 - Completed production defect review activities
 - Completed regression test for the removal of the following SCRs from 23.05 code stream
 - CA-248390 ODM Rule Changes for JAVA and WebLogic Upgrade
 - CA-217158 Upgrade JAVA and WebLogic for CalSAWS Application

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Table 1-7 – CalSAWS 23.05 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.05 - ClearBest QA Independent Test Results	283	0% (0)	0% (0)	100% (283)	0% (0)	0% (0)

CalSAWS 23.05 – Test Scenarios: Execution

CalSAWS 23.05
Independent Testing



- ▶ BenefitsCal Activities
 - Continued QA verification of BenefitsCal 23.05 Release M&E items in "UAT Deployed" status
 - Monitored BenefitsCal Release 23.05 and 23.05.25 for M&O and M&E updates
- ▶ Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in 23.05 T-1 Integrated Readiness Status on May 15, 2023
 - Participated in Integrated Test Team meeting on May 16, 2023
 - Participated in Wave 3 State and Fiscal Reports meeting on May 18, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on May 16, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in Wave 3 Post-Implementation Project Production Calls
 - Participated in Wave 3 Post-Implementation Internal Status Calls
 - Participated in Wave 3 Post-Implementation County Operations Calls
 - Participated in Wave 4 County Prep Office Hours
 - Participated in Wave 4 County Prep Daily Debriefs
 - Provided virtual support in Orange, Santa Barbara, and Ventura
 - Participated in Santa Cruz Leadership review on May 15, 2023

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- Participated in San Mateo County Site Visit to prepare for Post-Implementation Support on May 15, 2023
- Participated in Weekly ISS Implementation Manager Touchpoint on May 16, 2023
- Participated in Weekly Implementation Team meeting on May 16, 2023
- Participated in Wave 3 and 4 Sandbox Demonstration session on May 16, 2023
- Participated in Waves 3 and 4 Change Network walkthrough on May 16, 2023
- Participated in Solano and CalSAWS leadership meeting on May 16, 2023
- Participated in Sacramento Change Discussion Prep Sessions on May 16 - 19, 2023
- Participated in TOSS & IPOC Meeting with Alameda County on May 16, 2023
- Participated in Alameda Configuration Working Sessions on May 17 - 18, 2023
- Participated in San Diego and CalSAWS leadership meeting on May 17, 2023
- Reviewed Potential Fact Sheet topics working session on May 17, 2023
- Participated in OCM Leads meeting on May 17, 2023
- Participated in TOSS & IPOC Meeting with San Mateo County on May 18, 2023
- Participated in OCM Exec Team Leads meeting on May 18, 2023
- Participated in Training Advisory Council meeting on May 18, 2023
- Participated in Wave 3 and 4 Change Network meeting on May 18, 2023
- Participated in TOSS & IPOC Meeting with Solano County on May 19, 2023
- Participated in Weekly Risk Review meeting on May 19, 2023
- Participated in W3 Retrospective Implementation Management on May 19, 2023
- Submitted comments on Wave 6 DDEL County-Specific Training Plans for Sacramento, San Francisco, and San Luis Obispo Counties on May 19, 2023
- Conducted Weekly QA Implementation Team meeting on May 19, 2023
- ▶ Release Management
 - Participated in 23.05 T-1 Integrated Readiness Status meeting on May 15, 2023
 - Participated in Green Light – Release 23.05 meeting on May 17, 2023

1.3.8 OCAT

- ▶ Collaborated with the OCAT Team and resolved all remaining comments on the OCAT System Documentation Deliverable (SDD) 2023 Annual Update.
- ▶ Continued collaborative discussions with the OCAT Team on the OCAT SSP 2023 Annual Update

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 3 Post-Implementation Project and County Calls
- ▶ Participate in Daily Debrief for Wave 4 County Prep Phase
- ▶ Participate in Release 23.05 Post Release Checkpoints on May 22 - 24, 2023
- ▶ Participate in Conversion Defects Status Review on May 22, 2023
- ▶ Participate in CalSAWS PMO Status meeting on May 23, 2023
- ▶ Participate in the Imaging Migration Status meeting on May 23, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on May 23, 2023
- ▶ Participate in OCAT Operations and Release Management meeting on May 24, 2023
- ▶ Participate in CalSAWS Batch Performance review on May 24, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model

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- Present on Wave 2 retrospectives at Region 1 Regional Meeting on May 22, 2023
- Facilitate Lobby Management Wave 3 retrospective session on May 23, 2023
- Facilitate Contact Center Wave 3 retrospective session on May 23, 2023
- Facilitate Conversion Wave 3 retrospective session on May 24, 2023
- Facilitate Implementation Training Wave 3 retrospective session on May 25, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Meeting on May 22, 2023
- ▶ Participate in Collections, Fraud, & Task Management Review on May 22, 2023
- ▶ Participate in Java, WebLogic & ODM Upgrade (CA-217158 & CA-248390) Status Touchpoint Meeting on May 23, 2023
- ▶ Participate in App/Dev meeting on May 23, 2023
- ▶ Participate in Section Directors Meeting on May 23, 2023
- ▶ Participate in Consortium Financial Operations meeting on May 23, 2023
- ▶ Participate in DBCR/CTCR Review meetings on May 23 and 25, 2023
- ▶ Participate in CalSAWS Virtual All Staff Meeting on May 24, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on May 24, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on May 24, 2023
- ▶ Participate in Environment Integration/Management Review on May 25, 2023
- ▶ Participate in Review Monthly Over 15 seconds Report Meeting on May 25, 2023
- ▶ Participate in CalWIN OPAC Meeting on May 25, 2023
- ▶ Participate in Bi-Weekly CalSAWS Meeting on May 25, 2023
- ▶ Participate in Performance Test Meetings
- ▶ BenefitsCal
 - Participate in Scope Review of upcoming Releases on May 22, 2023
 - Participate in BenefitsCal Operations meeting on May 23, 2023
 - Participate in BenefitsCal DD&I and M&O meetings on May 23 and 25, 2023
 - Participate in BenefitsCal – UCD Monthly Meeting on May 24, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participate in Batch Performance meeting on May 24, 2023
 - Participate in CalSAWS - State and Fiscal Reports meeting on May 25, 2023
 - Participate in Batch Weekly Roundup on May 25, 2023
- ▶ CalWIN
 - Participate in Wave 3 Post-Implementation Project and County Operations Call
 - Participate in Wave 3 Executive Status Call
 - Participate in Wave 4 County Prep Office Hours
 - Participate in CalWIN Conversion Week Look Ahead meeting on May 23, 2023
 - Participate in CalWIN Wave 5 TPOC meetings on May 25, 2023
 - Participate in Stage Gate Review Priorities meeting on May 26, 2023
- ▶ Central Print
 - Participate in CalSAWS Central Print Status Meeting on May 22, 2023
- ▶ Contact Center
 - Participate in Contact Center Retrospective on May 23, 2023
 - Participate in Worker Facing VA Design Sessions on May 23 and 25, 2023

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- Participate in Solano County CalSAWS IVR-Contact Center Design on May 24, 2023
- Participate in Santa Cruz CalSAWS IVR-Contact Center Design on May 24, 2023
- Participate in CalSAWS Contact Center discussion on May 24, 2023
- Participate in CalSAWS San Diego Contact Center IVR Review on May 25, 2023
- Participate in CalSAWS Voice Bots/RPA Weekly Check-In on May 25, 2023
- Participate in AWS/CalSAWS Contact Center meeting on May 25, 2023
- Participate in CalSAWS VA Team Weekly Check-In on May 25, 2023
- Participate in San Mateo Contact Center Design Sessions on May 25, 2023
- Participate in Contact Center Team Meeting on May 26, 2023
- ▶ Security
 - Participate in Security Status Meeting on May 26, 2023
- ▶ Service Management
 - Participate in ServiceNow Process Improvement Review on May 25, 2023
 - Participate in Monthly Helpdesk Trends Meeting on May 25, 2023
- ▶ Lobby Management
 - Participate in Lobby Management Wave 3 Retrospective on May 23, 2023
 - Participate in Integrated Lobby Management Touchpoint on May 23, 2023
 - Participate in Ventura County Lobby Management Configuration on May 24, 2023
 - Participate in Contra Costa Kiosk & Lobby Tablet on May 25, 2023
 - Participate in Lobby Support Management Updates on May 25, 2023
 - Participate in Santa Clara Lobby Kiosks Deployment/Go-Live working session on May 26, 2023

1.4.3 Imaging

- ▶ Participate in Integrated Performance Test for Imaging on May 22 – 24, 2023
- ▶ Participate in the Imaging Migration Status meeting on May 23, 2023
- ▶ Participate in San Diego Document Migration Check-In on May 23, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 3 Post-Implementation Project production calls
- ▶ Participate in Daily Wave 4 County Prep office hours
- ▶ Participate in Daily Wave 4 County debrief
- ▶ Monitor Wave 2 and 3 post-cutover county defects and priorities
- ▶ Monitor Wave 4 CDV findings
- ▶ Monitor and support UAT2 security profile maintenance activities
- ▶ Prepare and send initial communication for Wave 5 County Data Validation
- ▶ Participate in 3C Cutover
- ▶ Participate in R1 Wave 1 CDV Retro overview on May 22, 2023
- ▶ Participate in Conversion Defect status meeting on May 22, 2023
- ▶ Participate in Conversion SCRs meeting on May 22, 2023
- ▶ Participate in Go Live Packet Strike team meetings on May 23 and 25, 2023
- ▶ Participate in CalWIN Conversion Week Look ahead on May 23, 2023
- ▶ Participate in Potential Fact sheet review on May 24, 2023
- ▶ Participate in Conversion (Wave 3) Retro on May 24, 2023
- ▶ Participate in Wave 5 IPOC meeting on May 24, 2023

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- ▶ Participate in Ancillary Conversion Office hours for Task Management on May 25, 2023
- ▶ Participate in Stage Gate Review on May 26, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in SAWS Test Daily Connect
 - Participate in MediCal SCR Touchpoint Meeting on May 24, 2023
 - Participate in the following design meetings:
 - CR 96957 - Update CalHEERS to include downstream processing when an Individual is removed from a case
 - CR 171877 - Inbound EDI 834 Processing Failure Notifications - JAD Session#5
 - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
 - CR 200352 - 2024 Renewals
 - CR 213539 - BPM Workflow Improvements II
 - CR 221896 - eHIT Services Suite Update to REST
 - CR 224879 - MEC MEDS Check for Exchange Eligibility Programs
 - CR 232307 - ROP BOT
 - CR 237063 - Reasonable Compatibility BOT
 - CR 239636 - Admin Edit Functionality Enhancements - Design Session #6
 - CR 243514 - Medi-Cal Renewal Doc Upload
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in BenefitsCal - UCD Monthly Meeting on May 24, 2023
 - Participate in the BenefitsCal Weekly PM Standup meeting on May 24, 2023
 - Participate in Community-Based Organization (CBO) Release of Information (ROI) to BenefitsCal Demo – Rerun meeting on May 25, 2023
 - Monitor development progress for the CalWORKS Time Clocks function due to CalSAWS and ForgeRock dependencies
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in the Daily Transaction Failures meetings
 - Participate in the combined DD&I and M&O check-in meetings
 - Participate in the BenefitsCal Operation Review weekly meeting
 - Participate in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting
 - Review and confirm agreement with comment resolutions for these work products:
 - BenefitsCal Work Plan Monthly Updates – April 2023
 - BenefitsCal Monthly Status Report – April 2023

1.4.6 Test

- ▶ CalSAWS Release 23.07
 - Continue test preparation activities
- ▶ CalSAWS Release 23.05

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- Monitor release and test activities
- ▶ BenefitsCal Activities
 - Continue QA verification of BenefitsCal 23.05 and 23.05.25 Release M&E items in "UAT Deployed" status
 - Monitor BenefitsCal 23.05 and 23.05.25 Release for M&O and M&E updates
 - Identify QA Verification Scope for BenefitsCal 23.06.22 Monthly Release
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on May 23, 2023
 - Participate in Test Touchpoint meeting on May 24, 2023
 - Participate in Wave 3 State/Fiscal Reports meeting on May 24, 2023
 - Participate in CalSAWS State and Fiscal Reports on May 24, 2023
 - Participate in the pre-meeting strategy discussion for Employee Resource Group (ERG) on May 24, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on May 23, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in Wave 3 Post-Implementation Project Production Calls
 - Participate in Wave 3 Post-Implementation Internal Status Calls
 - Participate in Wave 3 Post-Implementation County Operations Calls
 - Participate in Wave 4 County Prep Office Hours
 - Participate in Wave 4 County Prep Daily Debriefs
 - Provide daily virtual support in Orange, Santa Barbara, and Ventura counties
 - Participate in daily Alameda Configuration Working Sessions
 - Participate in daily San Francisco County Change Discussion Prep sessions
 - Participate in Weekly ISS Implementation Manager Touchpoint on May 22, 2023
 - Participate in Weekly Implementation Team meeting on May 22, 2023
 - Participate in Orange County ISS Retrospective on May 22, 2023
 - Participate in CalSAWS/San Mateo County Leadership Touch Base on May 22, 2023
 - Participate in ISS Team Leads Tuesday Standup Meeting on May 23, 2023
 - Participate in Santa Barbara County ISS Retrospective on May 23, 2023
 - Participate in Ventura County ISS Retrospective on May 23, 2023
 - Participate in TOSS & IPOC Meeting for Santa Cruz County on May 23, 2023
 - Participate in TOSS & IPOC Meeting for Sonoma County on May 23, 2023
 - Participate in TOSS & IPOC Meeting for San Francisco County on May 24, 2023
 - Support Wave 5 IPOC Meeting on May 24, 2023
 - Participate in TOSS & IPOC Meeting for Fresno County on May 24, 2023
 - Review potential fact sheet topics on May 24, 2023
 - Participate in Wave 3 Retrospective Session – ISS OCM on May 25, 2023
 - Participate in CalWIN OPAC meeting on May 25, 2023
 - Participate in OCM Executive Team Leads meeting on May 25, 2023
 - Participate in Wave 3 Retrospective Session – ISS Training on May 25, 2023
 - Participate in Weekly Risk Review meeting on May 26, 2023
 - Conduct Wave 3 Retrospective Session – TOSS and Support Teams on May 26, 2023
 - Participate in TOSS & IPOC Meeting for Solano County on May 26, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: May 15, 2023, to May 21, 2023

- Participate in OCM Team Advisor Check In on May 26, 2023
- Participate in Implementation Manager Touchpoint on May 26, 2023
- Conduct Weekly QA Implementation Team meeting on May 26, 2023
- ▶ Release Management
 - Participate in CalSAWS 23.05 Post-Release Checkpoints on May 22 - 24, 2023

1.4.8 OCAT

- ▶ Continue discussions with the OCAT Team on the OCAT SSP 2023 Annual Update
- ▶ Participate in OCAT Operations and Release Management Meeting on May 24, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None