

California Statewide Automated Welfare System

# **Design Document**

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Accelerated Enrollment (8E) from SAWS Applications

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#### 1 **OVERVIEW**

With CalHEERS CR 216356, CalHEERS will begin granting MAGI Medi-Cal Conditionally Eligible for Accelerated Enrollment with primary aid code 8E regardless of access channel of the Medi-Cal application. An individual will be considered Conditionally Eligible for Accelerated Enrollment when verifications are outstanding and would otherwise be MAGI Pending. Accelerated Enrollment is temporary eligibility and should not be considered a full MAGI Medi-Cal determination. Individuals granted Accelerated Enrollment should be considered as 'Pending' for a full MAGI Medi-Cal Determination and should not have ongoing eligibility established under aid code 8E.

This SCR will update CalSAWS to treat individuals granted Accelerated Enrollment from CalHEERS as 'Pending' a full MAGI Medi-Cal determination.

#### 1.1 Current Design

CalHEERS is the system that determines MAGI Medi-Cal and sends Accelerated Enrollment (8E) as the primary aid code with MAGI Conditionally Eligible in the Determination Eligibility Response (DER/DER-U) when an individual with outstanding verifications would otherwise be 'Pending' for MAGI Medi-Cal.

Medi-Cal EDBC logic will pass the MAGI budget making a person as an Active MEM with the primary aid code provided in the MAGI Determination for anyone with MAGI status of 'Eligible' or 'Conditionally Eligible'.

Accelerated Enrollment 8E is meant to be a temporary aid code and CalHEERS sends them to MEDS with their HX20 transactions. 8E is not a SAWS-managed aid code so it should not be sent to MEDS from CalSAWS.

Business process is for users to request the verification and then evaluate the applicant for final MAGI determination with the updated verification or deny for Failure to Complete Determination.

Running EDBC and making the individual an Active MEM on aid code 8E doesn't allow the opportunity to Deny the application in CalSAWS because the Program is already made Active.

While CalHEERS should not send APTC (X1-X9) aid codes with MAGI Eligible or Conditionally Eligible status, they sometimes do. Also, CalSAWS does not prevent running EDBC to grant MAGI with APTC aid codes if the DER did incorrectly contain this combination.

#### 1.2 Requests

Update the Medi-Cal EDBC rules to consider a person 'Pending' if the MAGI Determination results in a 'Conditionally Eligible' status with aid code 8E.

Update the Medi-Cal EDBC rules to no longer consider APTC aid codes in the MAGI Determination.

#### 1.3 Overview of Recommendations

- 1. Add a hard validation on the Run EDBC and Negative Action EDBC pages to prevent a worker from running Medi-Cal EBDC when individuals in the MAGI Determination result in 'Conditional Eligible' for Accelerated Enrollment.
- 2. Update the Medi-Cal EDBC Rules to consider an individual's status as 'Pending' and not grant Active MEM status on the Medi-Cal program for individuals who are 'Conditionally Eligible' on the MAGI Determination for Accelerated Enrollment.
- 3. Update the Medi-Cal EDBC Rules to save the EDBC as a Read-Only when the MAGI Determination results in an Eligible status, and the aid code used in EDBC is an APTC Aid code.
- 4. Add a new Batch EDBC Skip Reason to prevent running Batch EDBC for a Medi-Cal program where any individual on the MAGI Determination are 'Conditionally Eligible' for Accelerated Enrollment.

## 1.4 Assumptions

 Accelerated Enrollment aid code is temporary, counties will continue to follow their current business process (including requesting a new MAGI determination) to finalize the Eligibility Determination when the initial determination resulted in Accelerated Enrollment.

#### 2 RECOMMENDATIONS

#### 2.1 Eligibility Rules Update

#### 2.1.1 Overview

Add a hard validation on the Run EDBC and Negative Action EDBC pages to prevent a worker from running Medi-Cal EBDC when individuals in the MAGI Determination result in 'Conditional Eligible' for Accelerated Enrollment.

Update the Medi-Cal EDBC Rules to consider an individual's status as 'Pending' and not grant Active MEM status on the Medi-Cal program for individuals who are 'Conditionally Eligible' on the MAGI Determination for Accelerated Enrollment.

Update the Medi-Cal EDBC Rules to save the EDBC as a Read-Only when the MAGI Determination results in an Eligible status, and the aid code used in EDBC is an APTC Aid code.

#### 2.1.2 Description of Changes

- 1. Add the following new Program Reason Code 'Active on AE' to (CT\_73).
- 2. Add a hard validation on the Run EDBC page to prevent the worker from running Medi-Cal EDBC on a case when all are true:
  - a. Individuals on the valid DER have a combination of Eligibility Status 'Pending' with no aid code and, 'Conditionally Eligible' with Primary Aid Code '8E'.
     OR
    - All individuals on the valid DER have Eligibility Status 'Conditionally Eligible' with Primary Aid Code '8E'.
  - b. All individuals have a Requested Medi-Cal Type = 'Medi-Cal'
  - c. EDBC is run in MAGI only mode.

**Validation Message**: "Medi-Cal: EDBC cannot be run for this program. At least one open applicant in the valid MAGI Determination are MAGI 'Conditionally Eligible' for Accelerated Enrollment."

- Add a hard validation on the Negative Action EDBC page to prevent the worker from running Negative Action EDBC on a case when the following criteria is met:
  - a. All individuals have a requested Medi-Cal Type = 'Medi-Cal'
  - b. All individuals on the valid DER have Eligibility Status 'Conditionally Eligible' with Primary Aid Code '8E'.

- c. Any Negative Action Reason below are not being applied to the Accelerated Enrollment individual.
  - o Inter County Transfer (ICT)
  - Worker Initiated Skip CalHEERS
  - o Incomplete MAGI Determination
  - Gets APTC

**Note**: These Negative Action Reasons allow running EDBC without requiring a Negative Action MAGI Determination.

**Validation Message**: "Negative Action Medi-Cal: Negative Action EDBC cannot be run for this program. At least one open applicant in the valid MAGI Determination are MAGI 'Conditionally Eligible' for Accelerated Enrollment and there is no Negative Action MAGI Determination."

- 4. Update Medi-Cal EDBC rules to save person status as 'Pending' with status reason 'Active on AE' and Role of 'FRI' and Role Reason 'Active on AE' on the 'MAGI' budget on the Medi-Cal EDBC Summary page when all are true:
  - a. The individual has a Requested Medi-Cal Type = 'Medi-Cal'.
  - b. The individual has Customer Option: Full Medi-Cal Hierarchy = 'Yes' and is not eligible for Mega-Mandatory.
  - c. The individual has Eligibility Status in the valid DER = 'Conditionally Eligible' with Primary Aid Code = '8E'.

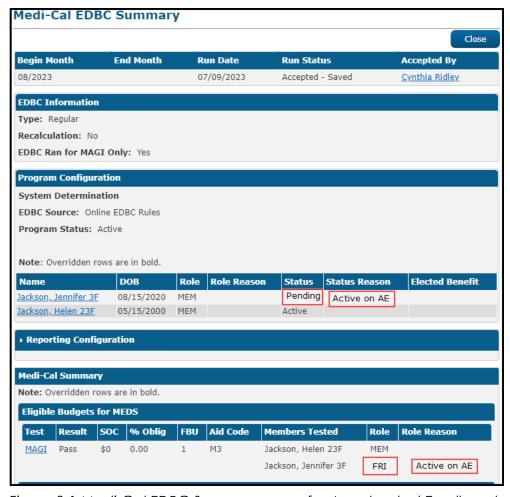


Figure 2.1 Medi-Cal EDBC Summary page for Accelerated Enrollment individual.

- 5. Allow Negative Action EDBC to be run for the Medi-Cal case where at least one individual meets the criteria from recommendation 2.1.2.4 and has no Negative Action Reason selected for that individual then update Medi-Cal EDBC rules to save the person as 'Pending'.
- 6. Update Medi-Cal EDBC Rules to only grant Active MEM status for Mega-Mandatory eligibility when the person is eligible to both Mega-Mandatory and 'Conditionally Eligible' for Accelerated Enrollment for the Intake month only when all the following conditions are true:
  - a. The individual has Requested Medi-Cal Type = 'Medi-Cal'
  - The individual is pending or active on the Medi-Cal program with Customer Option: Full Medi-Cal Hierarchy = 'Yes', and is eligible for Mega-Mandatory
  - c. The individual has Eligibility Status in the valid DER = 'Conditionally Eligible' and Primary Aid Code of '8E'.

**Note**: There will be no Elected Benefit option when the individual is eligible for Mega Mandatory and Accelerated Enrollment.

**Technical Note**: 'Intake Month' refers to the application begin date month only. If EDBC is run for more than just the intake month, all other EDBC's will be Read-Only for 'Pending Prior Month Exists'.

7. Update the following columns in Aid Code (CT\_184) to no longer be available as follows:

CODE_NUM_IDENTIF	ID	Column	Value
8E	108181	Valid for Override (19)	'No'
		Valid for OPA (29)	'No'
		Valid for Manual EDBC (30)	'No'

- 8. Add new Type Reason 'Aid Code in Determination is not a MAGI aid code' to (CT\_502)
- 9. Update Medi-Cal EDBC rules to make the EDBC a Read-Only with Type Reason from 2.1.2.8 when the MAGI Determination status is 'Eligible', and the Primary Aid Code provided is one of the below APTC aid codes:

CODE_NUM_IDENTIF	SHORT_DECODE_NAME
X1	X1 - Covered CA Subsidized (APTC and/or State Subsidy) greater than 250%FPL
X2	X2 - Covered CA Subsidized 100- 150%
Х3	X3 - Covered CA Subsidized 151- 200%
X4	X4 - Covered CA Subsidized 201- 250%
X5	X5 - Covered CA Cost Sharing Waiver 100-300%
Х6	X6 - Covered CA AI/AN CSR Only No Income Test
X7	X7 - Covered CA Unsub Coverage or Ineligible for Subsidies Above 600%
X8	X8 - Covered CA Lawful Present/MC Ineligible Under 100%
Х9	X9 - Covered CA State Subsidy Eligible 400-600%

**Note**: Worker will need to request a new MAGI Determination to attempt to get a MAGI aid code or open a CalHEERS ticket if unable to get the correct aid code.

#### 2.1.3 Programs Impacted

Medi-Cal

#### 2.1.4 Performance Impacts

N/A

#### 2.2 Batch EDBC

#### 2.2.1 Overview

Add a new Batch EDBC Skip Reason to prevent running Batch EDBC for a Medi-Cal program where any individual on the MAGI Determination are 'Conditionally Eligible' for Accelerated Enrollment.

#### 2.2.2 Description of Change

- 1. Add the following Skip Reason 'Active on Accelerated Enrollment with Aid Code 8E' to (CT\_707)
- 2. Update Batch EDBC to skip the Medi-Cal program from batch processing when all the following criteria is met:
  - a. Any individual in the valid DER has a status of 'Conditionally Eligible.'
  - b. Any individual in the valid DER has a Primary Aid Code ('8E')

#### 2.2.3 Execution Frequency

N/A

## 2.2.4 Key Scheduling Dependencies

N/A

#### 2.2.5 Counties Impacted

All Counties

## 2.2.6 Category

N/A

## 2.2.7 Data Volume/Performance

N/A

## 2.2.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc...)

#### 2.3 MAGI Emulator

#### 2.3.1 Overview

Update the MAGI Emulator to return MAGI Determinations with individuals with a 'Conditionally Eligible' status and Primary Aid code of '8E'.

#### 2.3.2 Description of Change

- 1. Return 'Conditionally Eligible' status with Primary Aid Code '8E' for all individuals in the MAGI Determination with the following criteria:
  - If the life event code is 'Other Qualifying Event' and there are 'Pending' verifications, then return a MAGI Determination with 'Conditionally Eligible' status and Primary Aid Code of '8E'.
- 2. Return 'Conditionally Eligible' status with Primary Aid Code '8E' for an individual in the MAGI Determination with the following criteria:
  - If the life event code is blank and the second digit of the SSN is a '1', then return a MAGI Determination with 'Conditionally Eligible' and Primary Aid Code of '8E'.

## 2.4 Automated Regression Test

#### 2.4.1 Overview

Create new automated regression test scripts to verify the hard validation on the Run EDBC and Negative Action Detail pages, the granting of Aid Code 8E in various household compositions (ex., 8E plus other MAGI; 8E plus Mega Mandatory), the Role and Role Reason values on the Medi-Cal EDBC Summary page when Aid Code 8E is granted, and the unavailability of the Elected Benefit option in an Accelerated Enrollment plus Mega Mandatory scenario.

#### 2.4.2 Description of Change

Create new regression scripts to verify each of the following:

- 1. The hard validation message displays on the Run EDBC page when all Medi-Cal applicants meet the Accelerated Enrollment criteria.
- 2. The hard validation message displays on the Negative Action EDBC page when all Medi-Cal applicants meet the Accelerated Enrollment criteria.
- 3. Regular Medi-Cal EDBC can be run, accepted, and saved in the Intake month for a household with at least 1 applicant meeting the Accelerated Enrollment criteria and at least 1 other applicant who is MAGI Eligible on the valid DER for the intake month. The Accelerated Enrollment applicant's status is 'Pending' with the applicable status

reason at the program level, with Role 'FRI' and the applicable role reason on the MAGI budget.

- Secondary scope: Verify that running regular EDBC for the next month generates a Read-Only result.
- 4. Negative Action Medi-Cal EDBC can be run, accepted, and saved in the Intake month for a household with at least 1 applicant meeting the Accelerated Enrollment criteria, and at least 1 other applicant who is MAGI Eligible on the valid DER for the intake month, neither of whom are selected for Denial via Negative Action. The Accelerated Enrollment applicant's status is 'Pending' with the applicable status reason at the program level, with Role 'FRI' and the applicable role reason on the MAGI budget.
  - Secondary scope: Verify that running regular EDBC for the next month generates a Read-Only result.
- 5. Regular Medi-Cal EDBC can be run, accepted, and saved in the Intake month for a household with at least 1 applicant meeting the Accelerated Enrollment criteria and at least 1 other applicant who is eligible to a Mega Mandatory program. The Accelerated Enrollment applicant's status is 'Pending' with the applicable status reason at the program level, with Role 'FRI' and the applicable role reason on the MAGI budget.
- 6. Negative Action Medi-Cal EDBC can be run, accepted, and saved in the Intake month for a household with at least 1 applicant meeting the Accelerated Enrollment criteria, and at least 1 other applicant who is eligible to a Mega Mandatory program, neither of whom are selected for Denial via Negative Action. The Accelerated Enrollment applicant's status is 'Pending' with the applicable status reason at the program level, with Role 'FRI' and the applicable role reason on the MAGI budget.
- 7. Regular Medi-Cal EDBC can be run, accepted, and saved in the Intake month for a household with at least 1 applicant meeting the Accelerated Enrollment criteria who is also eligible to a Mega Mandatory program. The Accelerated Enrollment applicant is made Active under the Mega Mandatory program.
  - Secondary scope: Verify that no 'Elected Benefit' option is available for the Accelerated Enrollment applicant.
- 8. Negative Action Medi-Cal EDBC can be run, accepted, and saved in the Intake month for a household with at least 1 applicant meeting the Accelerated Enrollment criteria who is also eligible to a Mega Mandatory program, who is not selected for Denial via Negative Action selection. The Accelerated Enrollment applicant is made Active under the Mega Mandatory program.
  - Secondary scope: Verify that no 'Elected Benefit' option is available for the Accelerated Enrollment applicant.
- 9. Aid code 8E is not available for selection in the following Medi-Cal scenarios / pages:
  - Other Program Assistance
  - Override of Regular EDBC

Manual EDBC