

CalSAWS	DATE	Thursday, June 22, 2023
	TIME	1:30 PM
	LOCATION	Teams Virtual Meeting
	SUBJECT	Change Control Board (CCB) Meeting
	INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
	NEXT CCB MEETING DATE	Thursday, July 6, 2023
	RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
RWR	23.05.x4	CA-217613	Translate/Update Worker Id on missing threshold language headers	195	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	5/26/2023 Maria Arceo. Send to correspondence committee as FYI	
RWR	23.05.x4	CA-238761	Update WTW 2 in Threshold Languages	500	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Gingko Luna 5/30/2023	
RWR	23.07.x1	CA-239420	Add MC RE Packets in Punjabi and Thai languages	1972	Premise	Start Build	Client Correspondence	Correspondence	Virginia Bernal approved 05/23/2023	
RWR	23.05.x4	CA-241919	Add Missing Threshold Languages to Template Repository - NA 833	324	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Gingko Luna 5/31/2023	
RWR	23.05.x4	CA-250034	Add Available Translations for SSP 18 to CalSAWS.	39	CalSAWS M&E	Start Build	Client Correspondence	CAPL, GA/GR	Approved 6/05/2023 Maria Arceo. Send to Correspondence committee as FYI.	
RWR	23.05.x4	CA-250347	Add Available Translations for CW 2224 to CalSAWS.	78	CalSAWS M&E	Start Build	Client Correspondence	CalWORKS/CalFresh, Correspondence	Approved 5/26/2023 Maria Arceo. Send to correspondence committee as FYI	
RWR	23.05.x4	CA-250351	Add Available Translations for CW 61 to CalSAWS.	186	CalSAWS M&E	Start Build	Client Correspondence	CalWORKS/CalFresh, Correspondence	Approved 5/31/2023 Maria Arceo. Send to correspondence committee as FYI	
RWR	23.05.x4	CA-250369	Add Available Translations for CL1 to CalSAWS.	73	CalSAWS M&E	Start Build	Client Correspondence	CalWORKS/CalFresh, Correspondence	Gingko Luna 6/1/2023 Approved	
RWR	23.05.x4	CA-250631	Add Available Translations for CW 61A to CalSAWS.	186	CalSAWS M&E	Start Build	Client Correspondence	CalWORKS/CalFresh, Correspondence	Approved 6/01/2023 Maria Arceo. Send to correspondence committee as FYI.	
RWR	23.05.x4	CA-250633	Add Available Translations for CW 61B to CalSAWS.	93	CalSAWS M&E	Start Build	Client Correspondence	CalWORKS/CalFresh, Correspondence	Approved 6/01/2023 Maria Arceo. Send to Correspondence committee as FYI.	
RWR	23.05.x4	CA-250656	Add Available Translations for NA 832 to CalSAWS.	542	CalSAWS M&E	Start Build	Client Correspondence	Child Care, Correspondence	Gingko Luna 6/1/2023 Approved	
RWR	23.05.x4	CA-250657	Add Available Translations for NA 834 to CalSAWS.	324	CalSAWS M&E	Start Build	Client Correspondence	Child Care, Correspondence	Gingko Luna 5/30/2023 Approved	
RWR	23.05.x4	CA-250658	Add Available Translations for NA 835 to CalSAWS.	339	CalSAWS M&E	Start Build	Client Correspondence	Child Care, Correspondence	Gingko Luna 5/31/2023 Approved	
RWR	23.05.x4	CA-255617	Update EICT Form Mappings For DOC_TEMPL and DOC_TEMPL_IMG	197	CalSAWS M&E	No	Client Correspondence	ICT	approved by John Pratt on 5/18/2023	
RWR	23.05.x3	CA-256730	Update Address Location for Migration Flat Mail Packets	650	CalSAWS M&E	Start Build	Client Correspondence	Other	Approved 5/26/2023 Maria Arceo.	
RWR	23.05.x2	CA-257203	Phase II - Add Common NOA Fragments for Threshold Generation - Medi-Cal	1552	Premise	Production De	Client Correspondence	Correspondence	Approved-Virginia Bernal 05/02/2023	
RWR	23.07.x3	CA-260246	Add MC RE Packets in Hindi and Japanese languages	1478	Premise	Start Build	Client Correspondence	Correspondence	Virginia Bernal approved 06/06/2023	
RWR	23.07.x1	CA-261758	Accessibility - Update Pages in CalSAWS	1009	CalSAWS M&E	No	Online	Other	Michele Peterson - Agree - 02/27/2023	
22.09	22.10.14	CA-248583	One-time Batch to Send Information Updates to Clean-Up Primary's Mailing Address for CalHEERS	201	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved by E. Miller 5/30/2023 (Production deployment previously approved)	
22.11	22.12.03	CA-251625	Add CCHIP Aid Code to CalSAWS	100	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved by E. Miller 5/30/2023	CH-186216
22.11	22.12.15	CA-252426	Populate IVR phone number for Wave 2-6 counties	63	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved by E. Miller 11/30/2022	CH-186216, CH-186218, CH-186221, CH-186317, CH-186319
23.01	23.02.02	CA-255731	Remove Page Validation that Prevents Linking MAGI Case to the Same CalSAWS Case	31	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved 6/2/23 by MVotta.	CH-171387
23.03	23.03.31	CA-250908	Bi-Weekly List for CalHEERS of individuals in MC and FC/KG/AAP	163	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved by MVotta 6/2/23	
23.03	23.03.31	CA-255203	Enhance Monthly Process to Complete and Reset Override MC RES due to PHE	113	Premise	Start Build	CalHEERS	Medi-Cal/CMSP	Approved by E. Miller 5/30/2023.	
23.03	23.03.23	CA-257444	Create Daily DCR to Correct UEID at run EDBC: PGM_EDBC_AGGP_PGM_FK Violated Child Record Found	97	CalSAWS M&E	Production De	CalHEERS	Medi-Cal/CMSP	Non-committee review approved/E.Miller 5/30/2023	
23.03	23.03.23	CA-257985	Wave 1 and 2 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case	54	Premise	Production De	CalHEERS	Medi-Cal/CMSP	APPROVED by MVotta 6/2/23	CH-186216
23.03	23.04.27	CA-257986	Wave 3 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case	38	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Maureen Votta April 27, 2023	CH-186216
23.05	23.06.23	CA-255619	ART: Priority Defect Backlog (2022) - Phase 2	76	CalSAWS M&E	Production De	Automated Test	Other	Michele Peterson - 5/25/23	
23.05	23.07.03	CA-257987	Wave 4 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case	38	CalSAWS DD&I	No	CalHEERS	Medi-Cal/CMSP	Maureen Votta 04/27/23	CH-186216
23.05	23.07.02	CA-258444	CalWIN: Migrate/Enable all CalWIN wave4 batch jobs to PROD BICSuite	220	CalSAWS DD&I	Production De	Batch Operations	Other	Approved by Grady Howe on behalf of Laura on 10/03/2022	
23.05	23.05.30	CA-259299	Include aid code 38 cases in Auto-Disc Batch	112	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved by M. Orozco 5/30/2023	
23.05	23.06.15	CA-259325	Update Batch EDBC Protection for ICT Cases During the CCU	112	Premise	Production De	CalHEERS	Medi-Cal/CMSP	Approved by Maggie Orozco 5/26/2023	
23.05	23.06.19	CA-260391	Upgrade EMR version to EMR 6.10	16	CalSAWS M&O	Production De	Tech Ops	Tech		
23.05	23.06.07	CA-260822	Defer Running MEDS Recon for Wave 2 Counties (Contra Costa, Santa Clara, Tulare) until next scheduled r	16	CalSAWS M&O	No	Batch Operations	MEDS		
23.05	23.06.09	CA-261788	Data Change Kern County Warrants to Paid Status	115	CalSAWS M&E	Production De	Fiscal	Fiscal	Jeff Winther (Kern) - Approved 05/17/2023	
23.05	23.06.09	CA-261929	Authorized CF Case Listing - Delayed Application Processing	74	CalSAWS M&E	Production De	Eligibility	CalWORKS/CalFresh	Review and approved by Caroline Bui 5/26/2023	
23.05	23.07.06	CA-262011	ACL 23-47 Changes to Vehicle Value Limits for CW	194	CalSAWS M&E	Production De	Eligibility	CalWORKS/CalFresh	Sarah Rich	
23.05	23.06.12	CA-262733	DEV ForgeRock API clients for San Francisco County	16	CalSAWS M&E	Production De	Tech Forge Rock	Tech	Approved by Grady Howe on 6/6/2023	
23.05	23.06.12	CA-262734	DEV ForgeRock API client for Monterey County	8	CalSAWS M&E	Production De	Tech Forge Rock	Tech	Approved by Grady Howe on 6/6/2023	
23.05	23.06.09	CA-262840	Update CalWIN Wave 4 Outage period that is used for Appointment soft validation	19	CalSAWS M&E	Production De	Online	Other	Approved by Frederick Gains 06/06/2023	
23.06	23.07.06	CA-244770	Update San Francisco Bank to JP Morgan	52	CalSAWS M&E	Start Build	Fiscal	Fiscal	Sheryl Epler - Approved - 05/08/2023	
23.06	23.07.21	CA-261001	Training: Update Task Management WBTS for 23.05-23.07 App Dev Changes	40	CalSAWS M&E	Start Build	Training	Other	Approved by Deanna Rotert on 5/26/2023	
23.06	23.07.21	CA-261002	Training: Update Imaging WBTS for 23.05 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Deanna Rotert on 5/26/2023	
23.06	23.06.22	CA-262252	CalSAWS Virtual Assistant Expansion - Release 9	364	Premise	Start Build	Virtual Assistant	BOTS	Approved by Lucy Her on 06/05/2023	
23.06	23.07.21	CA-262424	Training: Maintenance of WBTS in LMS vs SharePoint	45	CalSAWS M&E	Start Build	Training	Other	Approved by Deanna Rotert on 5/26/2023	
23.06	23.07.21	CA-262425	Training: Maintenance of WBT Screenshots	130	CalSAWS M&E	Start Build	Training	Other	Approved by Deanna Rotert on 5/26/2023	
23.06	23.06.xx	CA-262487	Yolo County EDR PROD Access Request	40	CalSAWS M&E	Start Build	Tech Ops	Tech	David Brunh approved on behalf of Laura Chavez on 6/11/2023	
23.06	23.06.16	CA-262523	Require FIDO tokens for authentication of AWS administrators with the "fullAdmin" permission when auth	100	CalSAWS M&E	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez and FIDO in CN25 on March 10, 2023	
23.07	23.09.04	CA-257988	Wave 5 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case	38	CalSAWS DD&I	No	CalHEERS	Medi-Cal/CMSP	Maureen Votta 4/27/2023	CH-186216
23.07		CA-260837	Upgrade Spring-boot Application-Spring version	230	CalSAWS M&O	Start Build	Tech Arch	Tech	Approved by Grady H. on behalf of Laura C. on 5/24	
23.07		CA-261262	Remove Job Aid - SSP - Community-Based Organization Release Of Information	7	CalSAWS M&E	Start Build	Training	Other		
23.07	23.06.22	CA-262774	Update NA 791 PAS Phone for San Diego	41	CalSAWS M&E	Production De	Client Correspondence	Other		
23.09		CA-229826	Update Direct Deposit Outbound file layout	121	CalSAWS M&E	Start Build	Fiscal	Fiscal	Sheryl Epler - Approved - 04/24/2023	CIV-1159
23.09		CA-246603	Add Flexible Appointment Scheduling Option and Update GEN 102 To Current Version (1/22)	2767	CalSAWS M&E	Start Build	Client Correspondence	CalWORKS/CalFresh		CSPM-61588
23.09		CA-248928	Update Client Correspondence job's references of CT1262, CT10513 to new County Dates DB table	346	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	5/16/2023 Maria Arceo approved.	
23.09		CA-254554	Ensure the Case County Matches When Creating a Special Investigation Detail	72	CalSAWS M&E	Start Build	Online	Usability	ILazarro 4/3/2023	
23.09		CA-255560	CalWIN Migration Reports Support in UAT2 - Wave 5	110	CalSAWS M&E	Production De	Reports	State/Fiscal Reports	Karen J. Raponnotti on 1/24/2023	
23.09	23.10.xx	CA-255561	CalWIN Migration Reports Support in UAT2 - Wave 6	110	CalSAWS M&E	Production De	Reports	State/Fiscal Reports	Karen J. Raponnotti on 1/24/2023	
23.09		CA-255674	Update RCA Batch Sweep to Determine 12 Months Based on Citizenship Date of Entry	49	CalSAWS M&E	Start Build	Batch/Interfaces	CalWORKS/CalFresh		

23.09	23.10.30	CA-257989	Wave 6 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case	38	CalSAWS DD&I	No	CalHEERS	Medi-Cal/CMSP	Maureen Votta 04/27/23	CH-186216
23.09		CA-258922	CCPU dues deductions from child care payments	269	CalSAWS M&E	Start Build	Online	Child Care		
23.09		CA-259660	Task Management – Update Sibling Task Assignment	219	CalSAWS M&E	No	Online	Task Management		
23.09		CA-260612	Update MPPP references in system to MSP	140	CalSAWS M&E	Start Build	CalHEERS	Medi-Cal/CMSP	Streamline approval added by Nina Butler	
23.11		CA-256903	FC, KG, AAP Manual EDBC Copy Budget and Aid Code Information	369	CalSAWS M&E	No	Eligibility	Foster Care/Kin GAP/AAP		

CalSAWS

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NEXT CCB MEETING DATE	Thursday, July 6, 2023
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	23.05.x3	CA-229043	Enable CalSAWS Capability For Counties to Mail Documents With Customized	Client Correspo	1060	CalSAWS M&E	Start Build	Other	2/28/2023 Maria Arceo.	[Estimate]	
23.05	23.07.02	CA-242535	CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 4)	Online	70	CalSAWS M&E	Start Build	ICT	3/1/2023 Carlos Zepeda	[Estimate, Release]	
23.05	23.06.22	CA-245278	Test Office IDs for Non-Centralized Counties in Wave 4	Client Correspo	110	CalSAWS DD&I	No	Other	1/17/2023 Maria Arceo	[Recommendation]	
23.05		CA-250620	Training: Update the Child Care Administration CFP CA-220693	Training	75	CalSAWS M&E	Start Build	Other	Approved by Karen Rapponotti on 11/22/2022	[Release]	
23.05	23.05.31	CA-255206	Provide Additional County Preparation and Post-Go Live Support for CalWIN M	Special Project	5880	CalSAWS M&E	Production Deployment	Other	Approved by Karen Rapponotti on 1/19/2023	[Release]	
23.05	23.06.07	CA-255247	Add the M40-105E Form in Template Repository and Chronic Truant NOA	Client Correspo	778	Premise	Start Build	Correspondence		[Recommendation, Estimate]	
23.06	23.06.22	CA-253347	Task Mgmt: Enhance Homepage to Include Additional Task Information	Online	216	Premise	Start Build	Task Management		[Release]	
23.07		CA-55378	Impose CW MAP Reduction within the allotted timeframe when Immunization	Eligibility	1222	CalSAWS M&E	No	CalWORKs/CalFresh		[Estimate]	
23.07		CA-214541	Create List of CW Cases with Two Parents; One with Role of 'MMO' with role r	Eligibility	18	CalSAWS M&E	No	CalWORKs/CalFresh		[Estimate]	
23.07		CA-222827	ACL 20-132 CalFresh Eligible Rules and Reporting on Substantial Lottery or Gan	Eligibility	1294	Premise	Start Build	CalWORKs/CalFresh		[Recommendation]	
23.07		CA-223763	ACL 21-25 New Definition of Public Assistance CalFresh (PACF)	Eligibility	1885	Premise	Start Build	CalWORKs/CalFresh		[Recommendation, Estimate]	
23.07		CA-245091	Guaranteed Income Project - Pay Code and Fund Code	Fiscal	106	CalSAWS M&E	No	Fiscal	Sheryl Eppler - Approved - 01/20/2023	[Recommendation, Estimate, Release]	CA-232462

CalSAWS CCB Questions and Answers for June 22, 2023				
SCR Number	County/Region	Question	Answer	Team Responsible
CA-245091	Los Angeles County/Region 6	R6 was able to identify the content revision in the estimate from 52 to 72 to 102. And the release date change to 23.09. However, the content revision states the change impacts 'recommendation,' can you clarify what the recommendation change is associated to the content revision? Also, there is no updated attachment of the fund code values that were discussed on 6/12/23. Will JIRA be updated to include the updated excel attachment?	<p>The recommendation change consists of updating the current design and request from mentioning 'GROW' program to mention 'GA' program instead.</p> <p>Note: 1.30 Additional Hours have been added for a total of 132 hours for Fiscal. 2.Updated Fund Code Sheet has been attached to JIRA.</p>	Fiscal Team/ Jimmy Tu
CA-229826	Los Angeles County/Region 6	Will PIT be performed for this SCR? The request states all Counties are affected except Alpine, San Bernardino and Sierra. Will LA or the former CalWIN counties be affected? Can the SCR be updated to clarify this information?	There will be no interface partner testing for this effort since the file layout maintains the same. LA county will not be impacted and Design will be updated to include L.A as non-impacted counties once Design Clarification is approved.	Fiscal Team/ Eric Wu
CA-258922	San Bernardino County/5	Will there be any available reports in CalSAWS to be able to access any information on union dues/deductions and all Providers this applies too? How this will impact how information is reported on the CW 115 and CW 115a reports?	<p>Per the Reports SME the CW 115 and CW 115a reports will include the issuance amount issued to the provider in CalSAWS. The counties will need to manually track the CCPU dues withheld.</p> <p>The 1099 report will be updated as part of CA-260566.</p>	WTW BA/Gingko Luna

CalSAWS CCB Meeting Minutes for June 22, 2023

The following questions were received

SCR #	County/Region	Question	Response
CA-245091	Los Angeles County/Region 6	R6 was able to identify the content revision in the estimate from 52 to 72 to 102. And the release date change to 23.09. However, the content revision states the change impacts 'recommendation,' can you clarify what the recommendation change is associated to the content revision? Also, there is no updated attachment of the fund code values that were discussed on 6/12/23. Will JIRA be updated to include the updated excel attachment?	The recommendation change consists of updating the current design and request from mentioning 'GROW' program to mention 'GA' program instead. Note: 1.80 Additional Hours have been added for a total of 132 hours for Fiscal.
CA-229826	Los Angeles County/Region 6	Will PIT be performed for this SCR? The request states all Counties are affected except Alpine, San Bernardino and Sierra. Will LA or the former CalWIN counties be affected? Can the SCR be updated to clarify this information?	There will be no interface partner testing for this effort since the file layout maintains the same. LA county will not be impacted and Design will be updated to include LA as non-impacted counties once Design Clarification is approved.
CA-258922	San Bernardino County/5	Will there be any available reports in CalSAWS to be able to access any information on union dues/deductions and all Providers this applies too? How this will impact how information is reported on the CW 115 and CW 115a reports?	Per the Reports SME the CW 115 and CW 115a reports will include the issuance amount issued to the provider in CalSAWS. The counties will need to manually track the CCPU dues withheld. The 1099 report will be updated as part of CA-260566.

Approvals Received		Notes
Region	Approved	CA-262774 - 'Update NA 791 PAS Phone for San Diego' - SCR had the incorrect Fix Version and now is updated to the correct Fix Version CA-262712 - 'Santa Cruz County - Opt in to CW/CF E Appointment Batch Job' - SCR had the incorrect Fix Version and now is updated to the correct Fix Version The CCB packet received RMs Approval via email
1	X	
2	X	
3	X	
4	X	
5	X	
6	X	



[CA-217613] Translate/Update Worker Id on missing threshold language headers

Team Responsible:	Client Correspondence	Assignee:	Keerthana Jayanna	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Nisarga Nagarathnaraj	Change Type (SCR):	Enhancement
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	195
Reporter:	Raj Devidi	Regulation Reference:		Created:	06/29/2020 05:23 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 5/26/2023 Maria Arceo. Send to correspondence committee as FYI

Expedite Approval: By Michele Peterson on 05/26/2023

Current Design: Worker Id is not translated in available threshold languages in CalSAWS_Header_1.

Request: Translate the Worker ID in available threshold languages in CalSAWS_Header_1.

Recommendation: Translate the Worker ID in available threshold languages in CalSAWS_Header_1.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 195

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	150	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	45
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-238761] Update WTW 2 in Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Prashanth Kumar	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	M Devi Priya	Change Type (SCR):	Enhancement
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	500
Reporter:	Daniel Rosales [X]	Regulation Reference:		Created:	12/28/2021 03:35 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 5/30/2023				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently, WTW 2 (5/21) is available only in English and Spanish languages in CalSAWS.				
Request:	Add WTW 2 (5/21) in available threshold languages to CalSAWS. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Lao, Hmong, Korean, Russian and Vietnamese.				
Recommendation:	Add WTW 2 (5/21) to CalSAWS in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Lao, Hmong, Korean, Russian and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	500				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	300	Conversion :	0	DBA :	0
Design :	75	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	90
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	35.0
Virtual Assistant :	0				

[CA-239420] Add MC RE Packets in Punjabi and Thai languages

Team Responsible:	Client Correspondence	Assignee:	Ravi Gupta	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lianel Richwin	Change Type (SCR):	Enhancement
Minor Version:	23.07.x1	Expedite Changes:	Start Build	Estimate:	1972
Reporter:	Lawrence Samy	Regulation Reference:		Created:	01/12/2022 03:30 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Medi-Cal redetermination forms
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Virginia Bernal approved 05/23/2023				
Expedite Approval:	By Michele Peterson on 05/26/2023				
Current Design:	Currently MC RE Packet is available in English and system supported threshold languages (Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese) in CalSAWS.				
Request:	<ol style="list-style-type: none"> 1. Add the MAGI RE Packets in Punjabi and Thai languages to CalSAWS. 2. Add the Non-MAGI RE Packets in Punjabi and Thai languages to CalSAWS. 3. Add the Mixed Household RE Packets in Punjabi and Thai languages to CalSAWS. 				
Recommendation:	<ol style="list-style-type: none"> 1. Add the MC RE Packets (MAGI, Non-MAGI, Mixed) in Punjabi and Thai languages to CalSAWS. 2. Update CalSAWS framework to support these additional languages. 3. Update bundling logic/code tables. 4. Conduct central print test with the print vendor. 5. These new languages will be added in Arial Unicode. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1972				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1041	Conversion :	0	DBA :	0
Design :	229	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	370
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	5.0
Virtual Assistant :	0				



[CA-241919] Add Missing Threshold Languages to Template Repository - NA 833

Team Responsible:	Client Correspondence	Assignee:	Rohan Bedre	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Reshma Chandy	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	324
Reporter:	Connie Buzbee	Regulation Reference:	ACL 07-12	Created:	03/02/2022 01:57 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 5/31/2023				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently NA 833 (4/20) is available only in English and Spanish in CalSAWS.				
Request:	<ol style="list-style-type: none"> Add NA 833 (4/20) in available threshold languages to the CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese Update English and Spanish languages to match the state version NA 833(4/20). 				
Recommendation:	<ol style="list-style-type: none"> Add NA 833 (4/20) to CalSAWS Template Repository in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese Update English and Spanish languages to match the state version NA 833(4/20). "Notes" text field is removed from English and Spanish languages. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	324				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	14.0
Virtual Assistant :	0				

 **[CA-250034] Add Available Translations for SSP 18 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Shaik Shahul	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lianel Richwin	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/08/2022 01:20 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CAPI, GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 6/05/2023 Maria Arceo. Send to Correspondence committee as FYI.				
Expedite Approval:	By Karen J. Rapponotti on 06/13/2023				
Current Design:	Currently, SSP 18 (4/15) is available only in English and Spanish languages in CalSAWS.				
Request:	Add SSP 18 (4/15) Notice Of Action And Right To Request A State Hearing On Interim Assistance in available threshold languages to CalSAWS Template Repository. Languages Include: Armenian and Chinese				
Recommendation:	Add SSP 18 (4/15) Notice Of Action And Right To Request A State Hearing On Interim Assistance to CalSAWS Template Repository in following threshold languages: Armenian and Chinese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	39				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250347] Add Available Translations for CW 2224 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Aishwarya Pathak	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Navyasri Yalamanchili	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	78
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/19/2022 11:27 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 5/26/2023 Maria Arceo. Send to correspondence committee as FYI				
Expedite Approval:	By Michele Peterson on 05/26/2023				
Current Design:	Currently, CW 2224 (2/20) is available only in English and Spanish languages to CalSAWS.				
Request:	<ol style="list-style-type: none"> Update English and Spanish languages to add coversheet with Standard CalSAWS header and BRM header for CW 2224 (2/20). Add CW 2224 (2/20) CalWORKs Home Visiting Program (HVP) in available threshold languages to CalSAWS Template Repository. Languages Include: Russian 				
Recommendation:	Update English, Spanish and add Russian language for CW 2224 (2/20) CalWORKs Home Visiting Program (HVP) to CalSAWS.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	78				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250351] Add Available Translations for CW 61 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	M Devi Priya	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	186
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/19/2022 11:36 AM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 5/31/2023 Maria Arceo. Send to correspondence committee as FYI				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently, CW 61 (7/01) is available only in English and Spanish languages in CalSAWS.				
Request:	Add CW 61 (7/01) Authorization to Release Medical Information in threshold languages to CalSAWS Template Repository. Languages Include: Cambodian, Chinese, Russian and Vietnamese.				
Recommendation:	Add CW 61 (7/01) Authorization to Release Medical Information in threshold languages to CalSAWS in following threshold languages: Cambodian, Chinese, Russian and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	186				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	120	Conversion :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250369] Add Available Translations for CL1 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	M Devi Priya	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Kavitha Mr	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	73
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/19/2022 04:17 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 6/1/2023 Approved				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently, CL 1 (4/99) is available only in English and Spanish languages in the CalSAWS.				
Request:	Add CL 1 (4/99) to the CalSAWS in available threshold languages. Languages Include: Cambodian, Chinese, Russian, and Vietnamese				
Recommendation:	Add CL 1 (4/99) to the CalSAWS in available threshold languages. Languages Include: Cambodian, Chinese, Russian, and Vietnamese				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	73				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	8.0
Virtual Assistant :	0				

 **[CA-250631] Add Available Translations for CW 61A to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Navyasri Yalamanchili	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	186
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/27/2022 01:43 PM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 6/01/2023 Maria Arceo. Send to correspondence committee as FYI.				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently CW 61A (6/01) is only available in English and Spanish Languages in CalSAWS.				
Request:	Add CW 61A (6/01) Physical Capacities in available threshold languages to CalSAWS Template Repository. Languages Include: Cambodian, Chinese, Russian and Vietnamese.				
Recommendation:	Add CW 61A (6/01) Physical Capacities to CalSAWS in following threshold languages: Cambodian, Chinese, Russian and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	186				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	120	Conversion :	0	DBA :	0
Design :	30	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250633] Add Available Translations for CW 61B to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Surendar Murugesan	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	93
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/27/2022 01:45 PM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 6/01/2023 Maria Arceo. Send to Correspondence committee as FYI.				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently CW 61B (6/01) is only available in English and Spanish languages in CalSAWS.				
Request:	Add CW 61B (6/01) Mental Capacities in available threshold languages to CalSAWS Template Repository. Languages Include: Cambodian, Chinese, Russian, Vietnamese				
Recommendation:	Add CW 61B (6/01) Mental Capacities to CalSAWS in following threshold languages: Cambodian, Chinese, Russian, Vietnamese				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	93				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250656] Add Available Translations for NA 832 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Harshitha Bhat	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Thanushree Veereshappa	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	542
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/27/2022 03:40 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Child Care, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 6/1/2023 Approved				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently, NA 832 (3/20) is only available in English and Spanish Languages in CalSAWS.				
Request:	Implement the available threshold languages of the NA 832 (3/20) in Child Care Services Approval in available threshold languages to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.				
Recommendation:	Add the NA 832 (3/20) Child Care Services Approval form in the following threshold languages. Languages: Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Armenian, Tagalog, Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	542				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	330	Conversion :	0	DBA :	0
Design :	82	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	99
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	31.0
Virtual Assistant :	0				

 **[CA-250657] Add Available Translations for NA 834 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Pushendra Gutha	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Sagar Karnawadi	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	324
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/27/2022 03:43 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Child Care, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 5/30/2023 Approved				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	During the missing translations review, only the English and Spanish version of the NA 834 Child Care Services Denial. Some translations are missing				
Request:	Implement the available translations of the NA 834 Child Care Services Denial. The following translations missing in CalSAWS are currently available on the CDSS website: Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.				
Recommendation:	Add available threshold languages for NA 834 Child Care Services Denial to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	324				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	14.0
Virtual Assistant :	0				

 **[CA-250658] Add Available Translations for NA 835 to CalSAWS.**

Team Responsible:	Client Correspondence	Assignee:	Reshma Chandy	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Thanushree Veereshappa	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x4	Expedite Changes:	Start Build	Estimate:	339
Reporter:	Connie Buzbee	Regulation Reference:	Translations XX	Created:	09/27/2022 03:45 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Child Care, Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 5/31/2023 Approved				
Expedite Approval:	By Karen J. Rapponotti on 06/05/2023				
Current Design:	Currently, NA 835 (3/20) is only available in English and Spanish Languages in CalSAWS.				
Request:	Implement the available threshold languages of the NA 835 (3/20) in Child Care Services Discontinuance in available threshold languages to CalSAWS Template Repository. Languages Include: Arabic, Armenian, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.				
Recommendation:	Add the NA 835 (3/20) in Child Care Services Discontinuance in the following threshold languages. Languages: Arabic, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Armenian, Tagalog, Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	339				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	29.0
Virtual Assistant :	0				



[CA-255617] Update EICT Form Mappings For DOC_TEMPL and DOC_TEMPL_IMG

Team Responsible:	Client Correspondence	Assignee:	Mamata Sasumana	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:	23.05.x4	Expedite Changes:	No	Estimate:	197
Reporter:	Phong Xiong	Regulation Reference:		Created:	01/24/2023 02:51 PM
Status:	In Development	Impact Analysis:	[Imaging]	Outreach Required:	No
Policy/Design Consortium Contact:	John Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[ICT]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/18/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: approved by John Pratt on 5/18/2023

Expedite Approval: Current Design: There some forms in the DOC_TEMPL_IMG table with missing ICT database mappings. ICT form mappings were updated with SCR CA-248617 to both the DOC_TEMPL and DOC_TEMPL_IMG tables. The DOC_TEMPL_IMG table had some forms that were not updated.

Request: The forms mapped with SCR CA-248167 were mapped with invalid ICT document types. Add database ICT form mappings in DOC_TEMPL_IMG for forms missing the information. Validate which forms should be in DOC_TEMPL or DOC_TEMPL_IMG from the EICT Document Mappings spreadsheet. Re-map the forms from CA-248167 to valid ICT document types.

Recommendation: 1. DCR to add values highlighted yellow in the spreadsheet titled 'EICT Document Mappings.xlsx' to DOC_TEMPL and DOC_TEMPL_IMG.
Assumption 1: Inserting new records into DOC_TEMPL_IMG table will have the VLP_IND set as 'N'.
Assumption 2: Forms can have multiple records in the DOC_TEMPL table. All the records for that form will also be updated.

Note: In the spreadsheet, there exists a "Imaging Exclusive" column. If the value in that column is "N", blank, or has a SCR listed, then the record belongs to DOC_TEMPL. If the value in that column is "Y" the record belongs to DOC_TEMPL_IMG.

Technical Note: Columns titled "ICT Category" is pulled from CT554 and "Outbound ICT DOC Type" is pulled from CT558.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 197

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	115	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	62
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256730] Update Address Location for Migration Flat Mail Packets

Team Responsible:	Client Correspondence	Assignee:	Ravi Gupta	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Kavitha Mr	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.x3	Expedite Changes:	Start Build	Estimate:	650
Reporter:	Lawrence Samy	Regulation Reference:		Created:	02/14/2023 03:51 PM
Status:	System Test	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved 5/26/2023 Maria Arceo.

Expedite Approval: By Michele Peterson on 05/26/2023

Current Design: Currently in CalSAWS, the mailing address location for the flat mail packets displays correctly when the contents are sitting on the bottom of the envelope (tap bottom). If the envelope is tapped on top, the mailing address is partially visible.

Request: Update the mailing address location for all flat mail packets (Migration County) so that the mailing address will be visible using both tap methods. Moving the address lines, a little down will resolve this issue.

- Recommendation:**
- Update the mailing address location for below Migration packets including threshold languages.
 1. CF 285 - Application for CalFresh Benefits
 2. CF 285A - Prepopulated Application for CalFresh Benefits
 3. CF 285A Application Packet - CalFresh CF 285A Application Packet
 4. CF RE Packet - CalFresh Recertification Packet
 5. CW RE Packet - CalWORKs Redetermination Packet
 6. CW/CF RE Packet - CalWORKs/CalFresh RE Packet
 7. ESAP CF RE Packet - ESAP CalFresh Recertification Packet
 8. MAGI RE Packet - MAGI RE Packet
 9. Mixed Household RE Packet - Mixed Household RE Packet
 10. Non-MAGI RE Packet - Non-MAGI RE Packet
 11. Non-MAGI Screening Packet - Non-MAGI Screening Packet
 12. Non-MAGI Turning 65 - Non-MAGI Turning 65 Packet
 13. TNB 4 Recert Packet - TNB 4 Recertification Packet

Outreach Description: Alternative Procedure N/A

Description: Operational Impact: Estimate: 650

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	500	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	150
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257203] Phase II - Add Common NOA Fragments for Threshold Generation - Medi-Cal

- Resolved: 06/06/2023 11:27 PM

Team Responsible:	Client Correspondence	Assignee:	Reshma Chandy	SPG Status:	Pending
Fix Version/s:	[RWR]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:	23.05.x2	Expedite Changes:	Production Deployment	Estimate:	1552
Reporter:	Nithya Chereddy	Regulation Reference:	APL 14-008	Created:	02/24/2023 10:36 AM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved-Virginia Bernal 05/02/2023				
Expedite Approval:	Karen J. Rapponotti on 6/1/2023				
Current Design:	Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.				
Request:	Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages.				
	This effort will be done per Program:				
	- CA-214024: Medi-Cal				
	- CA-228876: CalFresh				
	- CA-228877: CalWORKs/CalLearn				
	- CA-228878: RCA				
	- CA-228880: Foster Care/Kin-Gap				
	- CA-228881: General Relief				
	- CA-228882: AAP/ARC				
	Note: CA-237111 added the Non-MAGI Restricted Scope Retro Approval - ID: 9530 in Farsi however it requires it's associated Action fragment also translated. The action fragment MC_AP_ACTION4 is being updated with this effort and therefore the NOA fragment ID: 9530 will start generating in Farsi and will need additional testing to validate that it is generating per SCR CA-237111.				
Recommendation:	1.) Update Medi-Cal NOA fragments in the following languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese				
	2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					

Estimate: 1552

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	550	Conversion :	0	DBA :	0
Design :	240	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	83	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	382
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	58.0
Virtual Assistant :	0				

[CA-260246] Add MC RE Packets in Hindi and Japanese languages

Team Responsible:	Client Correspondence	Assignee:	Kavitha Mr	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Mamata Sasumana	Change Type (SCR):	Enhancement
Minor Version:	23.07.x3	Expedite Changes:	Start Build	Estimate:	1478
Reporter:	P Madhan Kumar	Regulation Reference:		Created:	04/19/2023 12:09 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Medi-Cal redetermination forms
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Virginia Bernal approved 06/06/2023				
Expedite Approval:	By Karen J. Rapponotti on 06/13/2023				
Current Design:	Currently MC RE Packets (MAGI, Non-MAGI, Mixed) is available in CalSAWS supported languages (English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese)				
Request:	<ol style="list-style-type: none"> 1. Add the MAGI RE Packets in Hindi and Japanese languages to CalSAWS. 2. Add the Non-MAGI RE Packets in Hindi and Japanese languages to CalSAWS. 3. Add the Mixed Household RE Packets in Hindi and Japanese languages to CalSAWS. 				
Recommendation:	<ol style="list-style-type: none"> 1. Add the MC RE Packets (MAGI, Non-MAGI, Mixed) in Hindi and Japanese languages to CalSAWS. 2. Update CalSAWS framework to support these additional languages. 3. Update bundling logic/code tables. 4. Conduct central print test with the print vendor. 5. These new languages will be added in Arial Unicode. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1478				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	781	Conversion :	0	DBA :	0
Design :	173	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	277
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	73.0
Virtual Assistant :	0				

[CA-261758] Accessibility - Update Pages in CalSAWS

Team Responsible:	Online	Assignee:	Ravi Gupta	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Enhancement
Minor Version:	23.07.x1	Expedite Changes:	No	Estimate:	1009
Reporter:	Lynnel Silva	Regulation Reference:		Created:	05/16/2023 02:40 PM
Status:	Pending Approval	Impact Analysis:	[Accessibility]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Michele Peterson - Agree - 02/27/2023

Expedite Approval:

Current Design:

Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation:

The following pages need to be assessed and updated for 508/Accessibility standards:

- My Tasks
- EBT Card Transaction Detail
- utilities/processDocument/getCoversheet (Page still to be identified)
- IEVS Request List
- Activity Progress Summary
- Time Limit Summary
- Customer Options Detail
- Pregnancy List
- Recovery Account Search
- AAP Placement Detail

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1009

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	727	Performance :	0
Release Communication	48	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	234
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-248683] One-time Batch to Send Information Updates to Clean-Up Primary's Mailing Address for CalHEERS

- Resolved: 10/14/2022 02:48 PM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:	22.10.14	Expedite Changes:	Production Deployment	Estimate:	201
Reporter:	Renee Gustafson	Regulation Reference:		Created:	08/05/2022 01:40 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by E. Miller 5/30/2023 (Production deployment previously approved)

Expedite Approval: Approved by Karen J. Rapponotti on Fri 9/23/2022 11:41 AM

Current Design: CalHEERS had a defect (SIR 206803) where they overwrote the address of the Primary with any address received in a Information Update even if the address in the Information Update was for a non-primary.

CalSAWS eHIT logic only sends the mailing address in an Information Update, so CalHEERS may have overwritten the Primary's mailing address with the address of a non-primary.

In CalSAWS, eHIT outbound logic sends Physical and Mailing address for every person included in the Eligibility Determination Request (EDR). So the Primary's address would be corrected in CalHEERS once an EDR is received from CalSAWS.

Note: Per CA-248950, the Information Update batch jobs are turned off in production.

Request: To assist CalHEERS with their data clean-up, send Information Update for the Primary Applicant with their Mailing address to CalHEERS for any case where the last transaction was an Information Update that included a Non-Primary.

Recommendation:

- Identify Active MC program where the last transaction is Information update (ignoring Dispositions) and the Information Update included a non-primary person. And the mailing address for the non-primary in the information update is different from the primary applicant's current mailing address.
 - Send Information Update only for the Primary applicant. The Information Update transaction will include all fields for the transaction.

Insert into CHANGED_PERS_CONTACT table with SENT_IND=N
 Technical Note: CHANGED_PERS_CONTACT is a temp table to stage cases for sending Information Updates. Clear any existing records for CHANGED_PERS_CONTACT table prior to inserting this one-time population.
- On-demand schedule Batch PB00CH200 to send the data populated by DCR in Rec 1.
 Technical Note: Do not turn on PB00CH200 on-going. It should run for this SCR only. – Also, do not turn on or run PB00CH201 as a part of this SCR.

Outreach Description: Not Applicable

Alternative Procedure Description:

Operational Impact Estimate: **201**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	114	CalHEERS Test :	47

Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	10	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-251625] Add CCHIP Aid Code to CalSAWS

- Resolved: 12/01/2022 07:21 PM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:	22.12.03	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Renee Gustafson	Regulation Reference:		Created:	10/20/2022 11:42 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CH-186216
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review:

Approved by E. Miller 5/30/2023

Expedite Approval:

Approval received by Karen Rapponotti on 11/11/2022 via email.

Current Design:

CalSAWS does not have functionality to display aid code 2C when CalHEERS finds an individual eligible to CCHIP in the MAGI DER. The aid code will display blank. CalSAWS does not have CCHIP aid code 2C available in CT 184.

CalSAWS displays "County Children's Health Initiative Program (CCHIP) Eligible: Yes" on the MAGI Budget Detail page if CalHEERS returns EligibleTypeCode = CC in the DER.

Request:

Add aid code 2C. The Aid Code is allowed in OPA, but not Override, or Manual EDBC.

CCHIP individuals will be denied/discontinued in Medi-Cal program. If there are other Active MEM on the Medi-Cal program, the program will remain open and the CCHIP individual may be updated to Active FRI, but the 2C aid code will not display in EDBC, nor be sent to MEDS. If only the CCHIP individual remains on the Medi-Cal program, the MC program will close entirely.

Aid code 2C will be excluded from all reports.

Recommendation:

1. Add CCHIP to the Aid Code Table (CT184).

Code_Num_Identif: 2C

Short_DeCode_Name: 2C - CCHIP Child 0-19 - 266% - 322%

Long_DeCode_Name: County Children's Health Initiative Program Child 0-19 - 266% - 322% - Full Scope no Share of Cost

Code_Descr: County Children's Health Initiative Program greater than 266 - 322 percent; ages 0 - 19; County specific; Full Medical Benefits with no Share of Cost

Begin Date: 07/01/2019

End Date: High-Date

Valid for Override: N

Valid for Manual EDBC: N

Valid for OPA: Y

MSP Aid Code: N

LTC Aid Code: N

Non-MAGI Aid Code: N

The rest of the fields are null.

2. Add CCHIP to the MAGI Emulator.

When the middle name is "CCHIP" and no Life Change Event is selected, return the following eligibility in the DER from the MAGI Emulator for that individual:

Solicited DER Returns

CH BUDGET DETAIL

Eligible Type Code = CC

CH ELIGIBILITY DETAIL
 Elig MAGI Status Code = IE
 No Primary Aid Code
 Tertiary Aid Code = 2C
 Elig CCHIP Status Code = EL
 CCHIP Beg Date = 1st of EDR Benefit month
 CCHIP End Date = High Date
 CCHIP Contingent End Date = High Date
 CCHIP Renewal Date = High Date

Outreach

Description:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	38	CalHEERS Test :	44
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-252426] Populate IVR phone number for Wave 2-6 counties

- Resolved: 12/14/2022 04:27 PM

Team Responsible:	CalHEERS	Assignee:	Jamie Alcazar	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:	22.12.15	Expedite Changes:	Production Deployment	Estimate:	63
Reporter:	Renee Gustafson	Regulation Reference:		Created:	11/07/2022 12:20 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CH-186216,
Consortium Review		Committee:		Reference:	CH-186218,
Approval:					CH-186221,
					CH-186317,
					CH-186319

Consortium Review
Approval Date:

Non-Committee Review: Approved by E. Miller 11/30/2022

Expedite Approval: Approval received by Michele Peterson on 11/30/2022 via email.

Current Design: CT15 IVR Phone number is used in CalHEERS dispositions. IVR Phone number is blank for Wave 2-6 counties. eHIT impact: Disposition fails to properly generate and cannot be sent.

Request: Populate the IVR Phone number for Wave 2-6 counties.

Recommendation: 1. Update CT15 REFER_TABLE_DESCR_47 (IVR phone number) for Wave 2 - 6 counties per the attached "IVR Phone Numbers_CalWIN Wave 2-6.xlsx" spreadsheet.

Outreach

Description:

Alternative Procedure None

Description:

Operational Impact:

Estimate: 63

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	14	CalHEERS Test :	40
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-255731] Remove Page Validation that Prevents Linking MAGI Case to the Same CalSAWS Case

- Resolved: 02/01/2023 03:07 PM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:	23.02.02	Expedite Changes:	Production Deployment	Estimate:	31
Reporter:	Renee Gustafson	Regulation Reference:		Created:	01/26/2023 12:21 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-171387
Consortium Review Approval Date:					

Non-Committee Review:

Approved 6/2/23 by MVotta.

Expedite Approval:

Approval received by Karen Rapponotti on 01/26/2023 via email.

Current Design:

When a CalSAWS case is purged, if a new application is created on the CalHEERS portal, CalHEERS sends an unsolicited Determination (DER-U) to CalSAWS.

Sometimes, CalHEERS still has the MAGI case erroneously linked to the purged CalSAWS case and the DER-U references the purged CalSAWS case. CalSAWS does not automatically link the DER-U to the purged case, but instead copies the referenced purged CalSAWS case number in the DER-U as a Comment in the MAGI Referral with the following text: "The CalSAWS case has been purged for Case <CalSAWS Case referenced in DER> - <County Name>." and the DER-U is saved as a MAGI Referral not linked to any CalSAWS case.

The user then goes through the normal MAGI Referral linking process and links the Referral to a non-purged CalSAWS case. When the first EDR is sent to CalHEERS from the newly linked CalSAWS case, CalHEERS returns a Business Validation Error because they will have the MAGI case linked to the purged CalSAWS case.

The Business Validation error is: VALIDATION ERROR :The combination of CalHEERS Case Number and SAWS Case information, SAWS Case Number, Servicing FIPS County Code, and Sending System, does not match the previously established case linkage information. SAWS Case Number <New CalSAWS Case Number>, doesn't match to the existing case linkage;

With CalHEERS CR 171387, CalHEERS allows SAWS to update the Case Linkage by sending a Case Linkage Override Indicator in the EDR. CalSAWS implemented CA-221711 to allow Case Linkage Overrides.

In an attempt to send the Case Linkage Override Indicator, the user goes through the MAGI Case Linkage Override process, Finds the MAGI case, links it to the new CalSAWS case number, but CalSAWS has a page validation that doesn't let the user link to the new CalSAWS with the following message: Close – Unable to Request Case Linkage Update to the selected MAGI case because the MAGI case is already linked to the CalSAWS case.

This leaves the user with no option to establish the correct case linkage from within CalSAWS.

Request:

Remove the page validation "Close – Unable to Request Case Linkage Update to the selected MAGI case because the MAGI case is already linked to the CalSAWS case." added with CA-221711.

Provide a list of cases with this CalHEERS Business Validation as the last MAGI transaction.

Recommendation:

1. Remove the Page Validation on MAGI Search Response Case Detail Page with message: "Close – Unable to Request Case Linkage Update to the selected MAGI case because the MAGI case is already linked to the CalSAWS case."

2. Provide a list of cases that received the CalHEERS Business Validation on the last MAGI transaction and the DER-U has the comment of "The CalSAWS case has been purged for Case <CalSAWS Case referenced in DER> - <County Name>."

The lists will display the standard columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Frequency: One-time

List Location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA -255731

List Name: MAGI Referrals that CalHEERS has linked to Purged CalSAWS cases.

County Action: Use MAGI Case Search functionality to find the target CalHEERS Case and link it to the current CalSAWS case.

**Outreach
Description:**

List Location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA -255731
List Name: MAGI Referrals that CalHEERS has linked to Purged CalSAWS cases.

**Alternative
Procedure
Description:**

Log a ticket with CalHEERS helpdesk so they remove the erroneous Case Linkage. Then send a new EDR.

Operational Impact:

Estimate: 31

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	15	CalHEERS Test :	10
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-250908] Bi-Weekly List for CalHEERS of individuals in MC and FC/KG/AAP

- Resolved: 03/03/2023 04:50 PM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.31	Expedite Changes:	Production Deployment	Estimate:	163
Reporter:	Renee Gustafson	Regulation Reference:		Created:	10/04/2022 09:41 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Approved by MVotta 6/2/23

Expedite Approval:

Approved By Karen J. Rapponotti on October 25, 2022 11:58 AM

Current Design:

CalHEERS displays the address for a non-primary individual on their public-facing portal.

When an individual moves from a Medi-Cal case into FC/KG/AAP, the individual still remains part of the Medi-Cal case and is included in the EDR with their updated FC/KG/AAP address. Due to eHIT requirements, CalSAWS cannot remove the FC/KG/AAP individual until they are no longer eligible to any Covered California program. Current CalHEERS logic will nearly always find this FC/KG/AAP child eligible to Covered California unsubsidized aid code X7 so SAWS cannot stop sending the child.

Request:

CalHEERS has a future change to hide the non-primary address on their public-facing portal; however, in the meantime, CalHEERS asked for SAWS to provide a list of individuals who are in FC/KG/AAP and in a Medi-Cal case so CalHEERS can lock down access to the Primary of the Medi-Cal case and protect the address of the FC/KG/AAP individual from being viewed by the Primary of the Medi-Cal case.

Recommendation:

1. Provide a one-time list of Active Medi-Cal cases that meet the following conditions:
 - At least one individual in the case with an Active Medi-Cal program is also active or pending in FC/KG/AAP
 - The FC/KG/AAP individual was included in the latest EDR or Information Update for the MC Case, and either one of the following are true:
 - the FC/KG/AAP individual's mailing address in the EDR/Info Update differs from the Primary's mailing address, or
 - the FC/KG/AAP individual's physical address in the EDR/Info Update differs from the Primary's physical address

Note: The FC/KG/AAP individual does not have to be a Medi-Cal program person; they only have to be on the case with an Active Medi-Cal program and the FC/KG/AAP individual was included in an EDR or Info Update.

*Does not include CalWIN Wave 1 counties.

The List will include the following columns:

The Below Case information belongs to the Medi-Cal case; not the FC/KG/AAP case.

- CalHEERS Case Number
- SAWS Case Number
- SAWS Case County Code (Case.County_Code)
- FIPS County Code (County.Refer_Table_Descr_6 for the Case.County_Code)

Upload this list to CalHEERS SharePoint folder on 10/28/2022.

2. Provide an on-going bi-weekly list of Active Medi-Cal cases that meet the following conditions:
 - At least one individual in the Medi-Cal case is also active or pending in FC/KG/AAP

- An EDR was sent after the 'last list*' was generated and the generation date of this list for the MC Case, and either one of the following are true:
- the FC/KG/AAP individual's mailing address in the EDR differs from the Primary's mailing address, or
- the FC/KG/AAP individual's physical address in the EDR differs from the Primary's physical address

* last list = the last list will be the list in #1 the first time the bi-weekly list in #2 is generated. The 'last list' in subsequent bi-weekly list #2 runs will be the previous bi-weekly list.

For example: The one-time list is generated on 12/01/2022, the first run of the bi-weekly list is on 12/15/2022. The bi-weekly list will check for EDRs run between 12/01/2022 and 12/15/2022. The next bi-weekly list run on 01/01/2023 will check for EDRs run between 12/15/2022 and 01/01/2023.

The Below Case information belongs to the Medi-Cal case; not the FC/KG/AAP case.

- CalHEERS Case Number
- SAWS Case Number
- SAWS Case County Code (Case.County_Code)
- FIPS County Code (County.Refer_Table_Descr_6 for the Case.County_Code)

The list will be generated bi-weekly on Thursday every other week and posted to CalHEERS SharePoint by Friday. The first Friday to post is 11/11/2022.

**Outreach
Description:**

List #1 will be Uploaded to CalHEERS SharePoint folder on 10/28/2022.

List # 2 will be generated bi-weekly on Thursday every other week and posted to CalHEERS SharePoint by Friday. The first Friday to post is 11/11/2022.

**Alternative
Procedure**

N/A

Description:

Operational Impact:

Estimate: 163

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	106	CalHEERS Test :	35
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	7	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-255203] Enhance Monthly Process to Complete and Reset Overdue MC REs due to PHE

- Resolved: 03/31/2023 03:52 PM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Policy Re-Design
Minor Version:	23.03.31	Expedite Changes:	Start Build	Estimate:	113
Reporter:	Renee Gustafson	Regulation Reference:	MEDIL I 20-07	Created:	01/13/2023 02:49 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by E. Miller 5/30/2023.

Expedite Approval: Expedited Start Build Approval received by Karen Rapponotti via email on 02/21/2023.

Current Design: CA-226465 implemented a monthly data change that completes the Medi-Cal REs that became overdue the month prior and resets them a year forward. The data change marks the overdue RE Packet complete, suppresses the RE DER (if any) and inserts a journal.

The data change looks specifically for MC programs with RE Due Date the month prior. When a MC program is discontinued when the data change job runs, but then rescinded after, the Medi-Cal program is never targeted to reset the overdue RE Due Date.

The data change logic excludes Medi-Cal programs where all individuals are only on CMSP. It does this by looking at the aid codes of the passing budgets to determine its not a CMSP-only case.

Some CalWIN converted cases have converted MC EDBC without any passing budget, but the program/person are Active and the RE Due Date aligns to the targeted RE Due Date.

These converted MC Programs are not identified due to not having a passing budget and the RE is not reset.

Request: Enhance the monthly data change to target any Medi-Cal program with an RE Due Date on or before the batch date. Do not advance the CMSP Certification End Date.

Recommendation:

1. Update the Stored Procedure that resets the overdue RE Due Dates, Suppresses the RE DER, Completes the MC RE Packets and creates a journal created with CA-226465 to also include any Active MC RE Program with an overdue RE when the job runs. Keep the REDETER month the same and advance the REDETER year until it reaches the year beyond the batch date.
Continue to exclude CMSP-only cases from this resetting process.

For example: If the batch date is 04/15/2023 and there is an Active MC program with an REDETER Due Date = 01/31/2023, this program should advance to REDETER Due Date = 01/31/2024.

Technical Note: If there are programs that have incomplete REDETER data from the past, and completed REDETER data in between, the Stored Procedure should complete the incomplete records without impacting the completed ones. For instance, if a program has incomplete REs for 03/2009 to 03/2012 and completed RE from 03/2015 to 03/2021, the stored procedure will mark the REs from 03/2009 to 03/2012 as 'Processed', create new completed REDETER data for 03/2013 to 03/2014, and 03/2022 to 03/2024. Final result is all years REDETER are completed except the new high-dated REDETER with RE Due Date 03/2024.

2. Update the same Stored Procedure above to also Identify converted cases with an Active Medi-Cal program and Complete the RE process.

a. Update the Monthly RE Advancement Job to include the converted MC programs that are currently being excluded because the latest EDBC is a Converted EDBC with at least one(1) Active MEM and an Active Program Status having no passed budget.

b. Consider the MC program as a non-CMSP program.

- c. Complete latest RE record identified above and Insert a new REDETER record per the existing design.
- d. Mark the MC RE Packet as "Complete - EDBC Accepted" per the existing design.
- e. Suppress any RE DER with benefit month equal, or one month prior to the Target RE Due Date.
- f. Create a Journal Entry for any converted case identified above to indicate that RE was completed via a data change.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

113

Manually advance the Medi-Cal RE Due Date on the Case Summary page, mark the MC RE Packet Complete and Suppress the RE DER (if any).

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	55	CalHEERS Test :	23
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-257444] Create Daily DCR to Correct UEID at run EDBC:
PGM_EDBC_AGGR_PGM_FK Violated Child Record Found**

- Resolved: 03/22/2023 04:25 PM

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:	23.03.23	Expedite Changes:	Production Deployment	Estimate:	97
Reporter:	Michele Peterson	Regulation Reference:		Created:	03/01/2023 09:16 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Non-committee review approved/E.Miller 5/30/2023				
Expedite Approval:	Expedited Approval received by Karen Rapponotti on 3/3/2023 via email.				
Current Design:	The Auto Test Medi-Cal EDBC logic where a program is created without the program detail records in the backend is causing a stack trace error.				
Request:	Until a long-term fix can be implemented create an interim DCR that would run daily to automatically to fix the records.				
Recommendation:	1. Create a nightly DCR to fix the orphaned program records that result in UEID at run EDBC: PGM_EDBC_AGGR_PGM_FK Violated Child Record Found.				
Outreach Description:	None.				
Alternative Procedure Description:	None.				
Operational Impact Estimate:	97				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	62	CalHEERS Test :	25
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257985] Wave 1 and 2 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case

- Resolved: 03/23/2023 09:01 AM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Data Change
Minor Version:	23.03.23	Expedite Changes:	Production Deployment	Estimate:	54
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/09/2023 10:38 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186216
Consortium Review Approval Date:					

Non-Committee Review: APPROVED by MVotta 6/2/23

Expedite Approval: Expedited Production Deployment Approval received from Karen Rapponotti on 3/14/2023 via email.

Current Design: The Conversion plan only converts the latest DER associated to the CalWIN case if EDBC is authorized on the DER/DER-U. This converted DER is used to track the CalHEERS/CalSAWS case and person linkage.

Then, CalWIN provides CalSAWS a list of Unprocessed Unsolicited DERs (DER-U) to import into CalSAWS post conversion. CalSAWS imported the DER-U's for wave 2 with CA-247437.

If the CalHEERS case or SAWS case in the DER-U is not found in CalSAWS, for that county, the DER-U comes in as a "Referral" type.

Request: Unprocessed Unsolicited DERs were imported into CalSAWS from CA-247437. They came into CalSAWS not linked to a CalSAWS case if the converted CalWIN case did not already have a converted DER to establish the previous linkage.

The Wave 2 workers have linked some of the Unsolicited DERs to a CalSAWS case while the case was still in CalWIN - however, they didn't complete the process to run EDBC and authorize the Medi-Cal. That means the CalWIN case was converted to CalSAWS without the linkage to the Unsolicited DER.

This leaves Unsolicited DERs not linked to the CalSAWS Case when they were linked in CalWIN.

The request is to update the linkage in CalSAWS for the DER-U's so they are linked to the converted CalWIN case.

Recommendation: 1. Update the unlinked DER-U (still in Received status) to link to the CalSAWS case and Update the status to "In Process" using the following logic:

- Within each county separately,
- find cases with Medi-Cal programs that are not linked to any CalHEERS transactions;
- find Referral DERs that were imported on the day the import batch ran for each respective wave
- verify that the Referrals are still not linked to any case and the status is still Received ('TR')
- within the above sets, find and link all DER-CASE pairs where the list of all people matches using:
 - First Name,
 - Last Name,
 - DOB,
 - SSN

Create a case link and add an In Process status.

2. Link the CalHEERS persons to the CalSAWS persons within the newly-linked cases/DERs using a match of same 4 fields as above.

Outreach

Description:

Alternative

Procedure

Find the MAGI Referral on the MAGI Referral Search page and follow the linking flow to link to the CalSAWS case number.

Description:

Operational Impact:

Estimate:

54

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	28	CalHEERS Test :	12
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257986] Wave 3 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case

- Resolved: 04/27/2023 09:02 AM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Data Change
Minor Version:	23.04.27	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/09/2023 10:39 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186216
Consortium Review Approval Date:					

Non-Committee Review: Maureen Votta April 27, 2023

Expedite Approval: Expedited Approval received by Karen Rapponotti 3/14/2023 via email

Current Design: The Conversion plan only converts the latest DER associated to the CalWIN case if EDBC is authorized on the DER/DER-U. This converted DER is used to track the CalHEERS/CalSAWS case and person linkage.

Then, CalWIN provides CalSAWS a list of Unprocessed Unsolicited DERs (DER-U) to import into CalSAWS post conversion. CalSAWS imported the DER-U's for wave 3 with CA-247456.

If the CalHEERS case or SAWS case in the DER-U is not found in CalSAWS, for that county, the DER-U comes in as a "Referral" type.

Request: Unprocessed Unsolicited DERs were imported into CalSAWS from CA-247456. They come into CalSAWS not linked to a CalWIN case because the converted CalWIN case does not contain any previous CalHEERS linkage.

The Wave 3 workers have linked some of the Unsolicited DERs to a CalSAWS case while the case was still in CalWIN - however, they didn't complete the process to run EDBC and authorize the Medi-Cal. That means the CalWIN case was converted to CalSAWS without the linkage to the Unsolicited DER

This leaves Unsolicited DERs not linked to the CalSAWS Case when they were linked in CalWIN.

The request is to update the linkage in CalSAWS for the DER-U's so they are linked to the converted CalWIN case.

Recommendation:

1. Update the unlinked DER-U (still in Received status) to link to the CalSAWS case and update the status to "In Process" using the list provided by CalWIN.
2. Link the CalHEERS persons to the CalSAWS persons within the newly-linked cases/DERs using the same list as above.

Outreach Description: Find the MAGI Referral on the MAGI Referral Search page and follow the linking flow to link to the CalSAWS case number.

Operational Impact:

Estimate:	38				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	17	CalHEERS Test :	6
Client Correspondence :	0	Conversion :	0	DBA :	0

Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-255619] ART: Priority Defect Backlog (2022) - Phase 2

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.23	Expedite Changes:	Production Deployment	Estimate:	76
Reporter:	William Baretsky	Regulation Reference:		Created:	01/24/2023 03:15 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Michele Peterson - 5/25/23

Expedite Approval: Michele Peterson - 5/25/23

Current Design: The test suite used to perform Automated Regression Testing (ART) is updated in response to new functionality implemented through the SCR process. Production defects are excluded from this process.

Until recently, there was no mechanism in place for Production defects that are resolved through baseline or priority releases to be reviewed for potential ART coverage. This is now included in the release-based "Execution & Maintenance" effort for the Automated Test Team from Release 23.01 forward. An analysis and review of Production defects that were resolved and released to production in the 6 months prior to this change (i.e., in the latter portion of 2022) was performed through SCR CA-248489.

Request: Develop new automated test scripts to cover the scenarios identified during the previous analysis, and integrate these scripts into the ART Suite.

Note: This SCR is the second of multiple phases, covering the 21st through 27th defects identified during the previous analysis (7 total).

Recommendation: Develop new automated test scripts to cover the scenarios identified during the previous analysis, and integrate these scripts into the ART Suite. See the attached 'Scenario_List' for the detailed listing of scenarios to be automated.

Note: This SCR is the second of multiple phases, covering only 7 of the defects identified during the previous analysis.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A - No production impact

76

Automated Test :	76	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257987] Wave 4 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Data Change
Minor Version:	23.07.03	Expedite Changes:	No	Estimate:	38
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/09/2023 10:42 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	Z023YG36
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186216
Consortium Review Approval Date:					

Non-Committee Review:

Maureen Votta 04/27/23

Expedite Approval: Current Design:

The Conversion plan only converts the latest DER associated to the CalWIN case if EDBC is authorized on the DER/DER-U. This converted DER is used to track the CalHEERS/CalSAWS case and person linkage.

Then, CalWIN provides CalSAWS a list of Unprocessed Unsolicited DERs (DER-U) to import into CalSAWS post conversion. CalSAWS imported the DER-U's for wave 2 with CA-247457.

If the CalHEERS case or SAWS case in the DER-U is not found in CalSAWS, for that county, the DER-U comes in as a "Referral" type.

Request:

Unprocessed Unsolicited DERs were imported into CalSAWS from CA-247457. They come into CalSAWS not linked to a CalSAWS case if the converted CalWIN case did not already have a converted DER to establish the previous linkage..

The workers have linked some of the Unsolicited DERs to a CalSAWS case while the case was still in CalWIN - however, they didn't complete the process to run EDBC and authorize the Medi-Cal. That means the CalWIN case converted to CalSAWS without the linkage to the Unsolicited DER.

The Conversion plan only converts DERs with CalSAWS case linkage if EDBC is authorized.

This leaves Unsolicited DERs not linked to the CalSAWS Case when they were linked in CalWIN.

The request is to update the linkage in CalSAWS for the DER-U's so they are linked to the converted CalWIN case.

Recommendation:

1. Update the unlinked DER-U (still in Received status) to link to the CalSAWS case and Update the status to "In Process" using the following logic:

Within each county separately,

find cases with Medi-Cal programs that are not linked to any CalHEERS transactions;

find Referral DERs that were imported on the day the import batch ran for each respective wave

verify that the Referrals are still not linked to any case and the status is still Received ('TR')

within the above sets, find and link all DER-CASE pairs where the list of all people matches using:

- First Name,
- Last Name,
- DOB,
- SSN

Create a case link and add an In Process status.

2. Link the CalHEERS persons to the CalSAWS persons within the newly-linked cases/DERs using a match of same 4 fields as above.

Outreach

Description:

Find the MAGI Referral on the MAGI Referral Search page and follow the linking flow to link to the CalSAWS case number.

Alternative Procedure

Description:

Operational Impact:

Estimate: 38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	17	CalHEERS Test :	6
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258444] CalWIN: Migrate/Enable all CalWIN wave4 batch jobs to PROD BICSuite

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Individual Data Change
Minor Version:	23.07.02	Expedite Changes:	Production Deployment	Estimate:	220
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	03/16/2023 05:14 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	DD&I
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady on behalf of Laura on 10/03/2022

Expedite Approval: Approved

Current Design: CalSAWS has 48 county schedule.

Request: Wave4 counties batch jobs will be turned off until migration window.
Run a script to turn on all CalWIN Wave4 counties jobs.
Turn off the wave4 batch jobs based on wave4 counties opted-in opted out the functionality
Follow up SCR's will be create to turn on other counties based on waves

Recommendation: Wave4 counties batch jobs will be turned off until migration window.
Run a script to turn on all CalWIN Wave4 counties jobs.
Turn off the wave4 batch jobs based on wave4 counties opted-in opted out the functionality
Follow up SCR's will be create to turn on other counties based on waves

Outreach

Description:
Alternative Procedure NA

Description:
Operational Impact:
Estimate: 220

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	100
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-259299] Include aid code 38 cases in Auto-Disc Batch

- Resolved: 05/30/2023 06:23 PM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:	23.05.30	Expedite Changes:	Production Deployment	Estimate:	112
Reporter:	Elisa Miller	Regulation Reference:		Created:	03/30/2023 07:06 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by M. Orozco 5/30/2023

Expedite Approval: Expedited Approval received from Karen Rapponotti via email on 04/04/2023

Current Design: The System has a monthly batch job that auto-discontinues individuals from the Medi-Cal program for 'Failure to Complete Redetermination' when the MC RE Packet is still in Sent status and two MC RE Reminder notices were sent.

Currently, if there is an Active Member on aid code 38 on the Medi-Cal program targeted for the Negative Action EDBC job, the case skips for EDBC Skip Reason: "Medi-Cal person on 38 aid code" and the auto-discontinuance does not complete. The individuals remain Active on aid code 38 until the worker processes the Discontinuance online.

Similarly, if the worker Discontinues an individual(s) from Medi-Cal aid code 38 for 'Failure to Complete Redetermination' and the MC RE Packet is marked as Received in the system prior to the effective date of the Discontinuance, the System has an Auto-rescission batch job to restore the individual to the prior Aid. When Batch EDBC detects the individual being restored to aid code 38, the program is skipped for "Medi-Cal person on 38 aid code" and the auto-rescission does not complete.

In addition, when the current high-dated EDBC is Overridden, the program is skipped with the skip reason of "Overridden Program Case" (CT707_OV).

Request: In order to facilitate continuous coverage of benefits during the Public Health Emergency (PHE), many cases were established on aid code 38 and left there. In order to assist counties with renewal processing, update the batch job NA FTC-RE (PB00CH204) to include aid code 38 cases.

In addition, update batch exception logic for "Overridden Program Case" to allow processing if the override is to aid code 38 in the NA FTC-RE batch job for the duration of the PHE unwinding process.

Recommendation: Update pre-EDBC Skip Logic as follows:

1. Introduce a new switch (initially turned ON) for the EDBC skip logic related to Aid Code 38. It will be turned off with a later SCR (CA-262436).
2. When the triggering batch is PB00E121 or PB00E182 and the above switch is turned ON, do not skip the case for the reason of "Medi-Cal person on 38 aid code" (CT707_38).
3. For any batch EDBCs, when the above switch is turned ON, do not skip previously Overridden cases when the only Override was to put a person into Aid Code '38' or when someone is on '38' and the Override did not impact other Aid Codes for Active Members.

This switch will not impact cases with overrides into any other Aid Codes.

Example 1: PN01 is overridden to '38', PN02 is overridden to '5T'. Case will be skipped.

Example 2: PN01 is overridden to '38', PN02 is not overridden. Case will be processed.

Example 3: PN01 is overridden to '38' and a secondary Aid Code '80' is added by an override to the same person. Case will be skipped.

Example 4: EDBC automatically determined Aid Code '38' for PN01, PN02 was Overridden to Discontinued. Case will be processed.
 Example 5: EDBC automatically determined Aid Code '38' for PN01, Reporting Type was overridden on the Program level. Case will be processed.
 Example 6: Nobody has Aid Code '38' and some Program configuration is overridden. Case will be skipped.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

112

Workers will have to manually discontinue the MC program.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	53	CalHEERS Test :	20
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-259325] Update Batch EDBC Protection for ICT Cases During the CCU

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:	23.06.15	Expedite Changes:	Production Deployment	Estimate:	112
Reporter:	Elisa Miller	Regulation Reference:	ACWDL 22-18, MEDIL I 23-02	Created:	03/31/2023 11:56 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Maggie Orozco 5/26/2023

Expedite Approval: Expedited Approval received from Karen Rapponotti via email on 04/04/2023

Current Design: When an inbound e-ICT is linked to a Medi-Cal program, CalSAWS automatically assigns the Application Date based on the date the Medi-Cal program is created from the e-ICT linkage, even though the Medi-Cal is ongoing and not a new application.

The Batch EDBC protections that saves an EDBC as Read Only for 'Protection due to Public Health Crisis/Natural Disaster' was updated with CA-214453 to prepare for the Continuous Coverage Unwinding (CCU) such that if a Medi-Cal program has an Application Date after the Continuous Coverage ends, none of the protections apply to the Medi-Cal program.

Request: The CCU period will begin 4/1/2023. Ongoing Medi-Cal programs will continue to have protections in Batch EDBC from non-allowable adverse changes until the household completes their annual renewal starting with renewals due 6/2023 through 5/2024. The Medi-Cal EDBC rules consider a Medi-Cal program as having a renewal post CCU when there is an Accepted and Saved, Regular EDBC with RE Run Reason on or after 07/2023 benefit month. From that point forward, the program is no longer protected.

However, cases with Application Date of 4/1/2023 or later will not have those protections at all.

Since the Application Dates for e-ICT are set to the date when the Medi-Cal program is linked in the new county, the protection logic will consider the ICT'd Medi-Cal program exempt from any protections.

Based on the CCU policy, these cases should be protected until the customer completes their annual renewal.

Update the system to identify the original application date for the ICT'd MC programs in order to provide protection from adverse changes when their original Application Date was prior to 4/1/2023.

Recommendation: 1. Update the Medi-Cal Rule for the Batch EDBC protection that saves an EDBC as Read Only for 'Protection due to Public Health Crisis/Natural Disaster' for ICTs when determining the Application Date.

If the Application Date is on or after the 'PHE Lift Date' (currently 4/1/2023), then:

a. If the ICT indicator = Yes, and there is an e-ICT linked to the Medi-Cal program (ICT_ID), use the ICT.SIGN_DATE as the Medi-Cal Application Date. Note: The ICT.SIGN_DATE is displayed on the ICT Detail page as 'Application Date' for the Medi-Cal program.

b. If the ICT indicator = Yes and there is no e-ICT linked to the Medi-Cal program (No ICT_ID), treat the Medi-Cal program as if the Application Date is prior to the 'PHE Lift Date'.

Technical note: 'PHE Lift Date' is defined in CA-214453 and currently set to 4/1/2023.

c. If the ICT indicator = No and the Application Source is 'ICT', treat the Medi-Cal program as if the Application Date is prior to the 'PHE Lift Date'.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Restore the Medi-Cal to the coverage prior to the Batch EDBC which allowed the adverse action.

112

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	53	CalHEERS Test :	20
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-260391] Upgrade EMR version to EMR 6.10

- Resolved: 06/09/2023 05:04 PM

Team Responsible:	Tech Ops	Assignee:	Nitin Baxi	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Alex Iliev	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.19	Expedite Changes:	Production Deployment	Estimate:	16
Reporter:	Nitin Baxi	Regulation Reference:		Created:	04/20/2023 01:06 PM
Status:	Test Complete	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	04/24/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Grady Howe on behalf of Laura on 4/24/2023. Email attached.

Current Design: Current EMR Version: EMR 6.9

Request: Update EMR to 6.10 to enhance performance and avoid Spark failures

Recommendation: Upgrade EMR to version 6.10

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	16	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-260822] Defer Running MEDS Recon for Wave 2 Counties (Contra Costa, Santa Clara, Tulare) until next scheduled run for former CalWIN Counties on 6/26/23.

- Resolved: 06/07/2023 10:22 AM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Ken Ford	Change Type (SCR):	Data Change
Minor Version:	23.06.07	Expedite Changes:	No	Estimate:	16
Reporter:	Ken Ford	Regulation Reference:		Created:	04/27/2023 05:07 PM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Tina Tran	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

MEDS Recon for Wave 2 Counties (Contra Costa, Santa Clara, Tulare) until next scheduled to run for former CalWIN Counties on 3/26/23.

Request:

Defer Running MEDS Recon for Wave 2 Counties (Contra Costa, Santa Clara, Tulare) until next scheduled run for former CalWIN Counties on 6/26/23.

Recommendation:

Defer Running MEDS Recon for Wave 2 Counties (Contra Costa, Santa Clara, Tulare) until next scheduled run for former CalWIN Counties on 6/26/23.

Outreach

Description:

Alternative

Procedure

Description:

Defer Running MEDS Recon for Wave 2 Counties (Contra Costa, Santa Clara, Tulare) until next scheduled run for former CalWIN Counties on 6/26/23.

Operational Impact:

Estimate: 16

Automated Test :	0	Batch/Interfaces :	8	Batch Operations :	8
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-261788] Data Change Kern County Warrants to Paid Status

- Resolved: 06/07/2023 03:13 PM

Team Responsible:	Fiscal	Assignee:	Celeste Moncure	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Data Change
Minor Version:	23.06.09	Expedite Changes:	Production Deployment	Estimate:	115
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/16/2023 05:02 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Jeff Winther (Kern) - Approved 05/17/2023

Expedite Approval: Approved by Karen Rapponotti on 05/17/2023

Current Design: Kern County Paid Warrant interface file has failed to update the Warrant Issuances to 'Paid' status.

Request: Kern County has submitted a list of Paid Warrants to have DCR'd to Paid Status.

Recommendation: Kern County Only:
DCR the Warrants identified in the attached list to 'Paid' status.

Outreach Description: County will manually update Issuance status to 'Paid'.

Alternative Procedure Description:

Operational Impact:

Estimate: **115**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-261929] Authorized CF Case Listing -Delayed Application Processing

- Resolved: 06/06/2023 12:38 PM

Team Responsible:	Eligibility	Assignee:	Marie Antonette Bacay	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:	23.06.09	Expedite Changes:	Production Deployment	Estimate:	74
Reporter:	Thomas Lazio	Regulation Reference:		Created:	05/18/2023 12:57 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Norma Meza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Review and approved by Caroline Bui 5/26/2023				
Expedite Approval:	Expedited Production Deployment approved by Karen J. Rapponotti on 06/02				
Current Design:	Running a Pending CF case 30 days after the Application Date must prompt the user for "Processing Delay Reason". CA-250430 fixed the Processing Delay Reason prompt issue around October 2022 and the fix stopped working around March 2023 after implementation of CA-252135.				
Request:	In addition to the defect fix CA-261815, the Consortium has requested a listing of CF cases where the application processing was delayed and the EDBC Run Date was in either March 2023, April 2023 or May 2023. This listing will be provided so that counties can review the cases to determine if they need to update any reporting data due to "Processing Delay Reason" prompt not being available.				
Recommendation:	<p>Generate list of CF cases that meet the following criteria:</p> <ul style="list-style-type: none"> • EDBC Run Date for the BDA is in either of the following months: March 2023, April 2023 or May 2023. • Application date is 30 days or more prior to the EDBC Run Date. • Application Month EDBC has a status of 'Accepted and Saved' • CF Program Event Status is either of the following: <ul style="list-style-type: none"> - Approved (Note: Where previous event status is 'Pended') - Denied (Note: Where previous event status is 'Pended' and CF EDBC Budget was created) - Rescind Approved (Denial) -(Note: Where previous event status is 'Denial Rescinded') <p>This list will include the Standard List Columns:</p> <ul style="list-style-type: none"> - Case Name - Case Number - County - Unit - Unit Name - Office Name - Worker ID <p>This list will also include these additional columns:</p> <ul style="list-style-type: none"> - CF Date of Application - CF Program Application Status - CF Application Disposition EDBC Run Date 				
Outreach Description:	Listing will be posted at the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023 > CA-261929				
Alternative Procedure Description:	N/A				
Operational Impact:					

Estimate: 74

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	44	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	22
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-262011] ACL 23-47 Changes to Vehicle Value Limits for CW**

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Yale Yee	Change Type (SCR):	New Policy
Minor Version:	23.07.06	Expedite Changes:	Production Deployment	Estimate:	194
Reporter:	Sarah Rich	Regulation Reference:	ACL 23-47	Created:	05/19/2023 11:27 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Sarah Rich

Expedite Approval: Approved 06/02/23 Karen Rapponotti

Current Design: Per ACL 21-38 effective July 1, 2021, the resource threshold increased by an amount equal to the increase in the California Necessities Index for the most recent fiscal year (2021) to the following value:

- The vehicle equity disregard value is \$25,483.

Request: Per ACL 23-47 effective July 1, 2023, the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year (2023) to the following value:

- The vehicle equity disregard will be increased from \$25,483 to \$32,045.

Recommendation:

1. Update CW/RCA EDBC rules that apply vehicle property limit amounts for Motor Vehicle Disregard to perform calculations based on the new limit.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Motor Vehicle Disregard.

Note: Please refer to the design document for additional details.

Outreach Description: A list of CW cases will be provided where the vehicle property failed for the previous vehicle property limit amount but the vehicle property passes for the current vehicle property limit amount for Motor Vehicle Disregard for the benefit month of 07/2023 and 08/2023.

The list will be posted to the following location:
 CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-262011

Alternative Procedure Description: Override the EDBC results.

Operational Impact:
Estimate: **194**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	48	Conversion :	0	DBA :	0
Design :	0	Eligibility :	50	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	81
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-262733] DEV ForgeRock API clients for San Francisco County

- Resolved: 06/12/2023 03:36 PM

Team Responsible:	Tech Forge Rock	Assignee:	Kevin Anadkat	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Nicole Cunningham	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.12	Expedite Changes:	Production Deployment	Estimate:	16
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	06/05/2023 08:54 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	06/06/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady Howe on 6/6/2023

Expedite Approval: Approved by Grady Howe on 6/6/2023

Current Design: San Francisco County is requesting access to APIs

Request: Provide DEV FR client for API access with client id and secret for the following:

SNOW Ticket: RITM0041645
 County: San Francisco (38)
 Application Name: LaunchPad
 Scope: LP_38 38
 Environment(s): DEV FR

SNOW Ticket: RITM0041850
 Application Name: OWP
 Scope: OWP_38 38
 Environment: DEV FR

Recommendation: The Tech ForgeRock team will work on approvals for funding of the APIs needed. Once approved, the team will create the API for AT and Dev and inform requestors of the client IDs

Outreach

Description: N/A

Alternative Procedure

Description:

Operational Impact:

Estimate: 16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	16	Tech Ops :	0
Tech Arch :	0				

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-262734] DEV ForgeRock API client for Monterey County

- Resolved: 06/12/2023 03:33 PM

Team Responsible:	Tech Forge Rock	Assignee:	Kevin Anadkat	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Nicole Cunningham	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.12	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	06/05/2023 08:57 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	06/06/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Grady Howe on 6/6/2023				
Expedite Approval:	Approved by Grady Howe on 6/6/2023				
Current Design:	Monterey county is requesting API access				
Request:	Provide DEV FR client for				
	SNow Ticket: RITM0040593 Application Name: CB Analytics Scope: CB_27 27 Environment: DEV FR				
Recommendation:	The Tech ForgeRock team will work on approvals for funding of the APIs needed. Once approved, the team will create the API for AT and Dev and inform requestors of the client IDs				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	8				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	8	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-262840] Update CalWIN Wave 4 Outage period that is used for Appointment soft validation

- Resolved: 06/08/2023 11:28 AM

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.06.09	Expedite Changes:	Production Deployment	Estimate:	19
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	06/06/2023 03:54 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Frederick Gains 06/06/2023				
Expedite Approval:	Approved by Karen J Rapponotti on 06/06/2023				
Current Design:	Currently, users are getting a soft validation message when they are trying to create an appointment during the following outage period: Friday June 30th at 1 PM through Monday July 3rd at 12 PM.				
Request:	Update the outage period from Friday June 30th at 1 PM through Monday July 3rd at 12 PM to Friday June 30th at 5 PM through Monday July 3rd at 7 AM.				
Recommendation:	Update the outage period during wave 4 activity from Friday June 30th at 1 PM through Monday July 3rd at 12 PM. to Friday June 30th at 5 PM through Monday July 3rd at 7 AM.				
Outreach Description:					
Alternative Procedure Description:	Override the soft validation in order to continue creating the appointment.				
Operational Impact:					
Estimate:	19				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	8	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-244770] Update San Francisco Bank to JP Morgan

Team Responsible:	Fiscal	Assignee:	Sumita Sinha	SPG Status:	Approved
Fix Version/s:	[23.06]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.07.06	Expedite Changes:	Start Build	Estimate:	52
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/25/2022 03:26 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 05/08/2023

Expedite Approval: Karen Rapponotti - Approved - 05/08/2023

Current Design: San Francisco currently uses Bank of America.

Request: San Francisco will be changing banks to JP Morgan in the next few months (prior to migration to CalSAWS).

Recommendation: Update San Francisco to JP Morgan bank.
 (1) Update Direct Deposit information for Direct Deposit Interface.
 Note: File testing will be done during Wave 6 IPT.

Outreach Description: County will have to manually process direct deposit payment with the bank.

Alternative Procedure Description:

Operational Impact:

Estimate: **52**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	13
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-261001] Training: Update Task Management WBTs for 23.05-23.07 App Dev Changes

- Resolved: 06/13/2023 03:05 PM

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.07.21	Expedite Changes:	Start Build	Estimate:	40
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/02/2023 08:21 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Deanna Rotert on 5/26/2023				
Expedite Approval:	Approved by Deanna Rotert on 5/26/2023				
Current Design:	Task Management WBTs are impacted by system changes implemented with the 23.05-23.07 Production release.				
Request:	Task Management WBTs need to be updated to reflect system changes implemented with the 23.05-23.07 Production release.				
Recommendation:	<p>Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR(s) listed:</p> <ol style="list-style-type: none"> 1. 034-WBT-Task Management-01 <ol style="list-style-type: none"> a. CA-256655 Document Routing Rule Program Detail (add AAP and Kin-Gap to Program Drop list) 2. 034-WBT-Task Management-02 <ol style="list-style-type: none"> a. CA-250952 Task pop-up: Task Search (add new Date column) 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	40				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	40	Translation :	0
Virtual Assistant :	0				



[CA-261002] Training: Update Imaging WBTs for 23.05 App Dev Changes

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.07.21	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/02/2023 08:47 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Deanna Rotert on 5/26/2023

Expedite Approval: Approved by Deanna Rotert on 5/26/2023

Current Design: Imaging WBTs are impacted by system changes implemented with the 23.05 Production release.

Request: Imaging WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

Recommendation: Update the following Imaging WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. Imaging: 06 - Document Retrieval
 a) CA-250952: Task pop-up (Add new Date Column)

Outreach Description: None - this is a training update and does not affect CalSAWS Production.

Alternative Procedure Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	15	Translation :	0
Virtual Assistant :	0				

 **[CA-262252] CalSAWS Virtual Assistant Expansion - Release 9**

Team Responsible:	Virtual Assistant	Assignee:	Uzochi Oparaji	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Sarah Cordano	Change Type (SCR):	Enhancement
Minor Version:	23.06.22	Expedite Changes:	Start Build	Estimate:	364
Reporter:	Alexa Kideys	Regulation Reference:		Created:	05/24/2023 11:27 AM
Status:	Approved	Impact Analysis:	[Virtual Assistant]	Outreach Required:	No
Policy/Design Consortium Contact:	Lucy Her	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lucy Her on 06/05/2023

Expedite Approval: Approved by Karen Rapponotti 6/5/2023

Current Design: The Virtual Assistant was implemented with CA-256840. County staff have the ability to access the BOT content online.

Request: Implement the 9th release of the BOT to add additional content for county staff access.

Recommendation: In Release 9 of the CalSAWS VA, we will release additional UCs and sub-menus within the VA.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **364**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	4	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	360				

[CA-262424] Training: Maintenance of WBTs in LMS vs SharePoint

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.07.21	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/26/2023 07:30 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Deanna Rotert on 5/26/2023				
Expedite Approval:	Approved by Deanna Rotert on 5/26/2023				
Current Design:	WBTs uploaded to the Learning Management System (LMS) need to be synchronized with the WBTs housed in the SharePoint folder. Some WBTs created by other teams (ie Contact Center, Task) may not be in the SharePoint folder, but in another repository, This is to ensure all WBTs are in one SharePoint folder.				
Request:	Make sure all the WBTs available in the LMS is in the SharePoint library housing all the WBTs.				
Recommendation:	<ol style="list-style-type: none"> 1) Take inventory of all the WBTs in the LMS and list them on an excel spreadsheet by category 2) Mark which WBTs are not in the LMS, but in SharePoint. 3) Mark which WBTs that are in the LMS, but not in SharePoint 4) Synchronize the 2 areas post analysis. 				
Outreach Description:	None - this is a maintenance SCR for training materials in the LMS and does not affect Production.				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	45				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	45	Translation :	0
Virtual Assistant :	0				

[CA-262425] Training: Maintenance of WBT Screenshots

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Data Change
Minor Version:	23.07.21	Expedite Changes:	Start Build	Estimate:	130
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/26/2023 07:37 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Deanna Rotert on 5/26/2023

Expedite Approval: Approved by Deanna Rotert on 5/26/2023

Current Design: 'Inventory is required to ensure all screenshots in each WBT is accounted for in the Page Mapping spreadsheet for accurate Impact Analysis of AppDev SCR's.

Request: Compare the Page Mapping xls list of all screenshots in each of the WBT's

Recommendation:

- 1) Check each WBT (either from SharePoint or Captivate) and go through each slide for screenshots
- 2) Make sure each screenshot is listed in the Page Mapping.xls
If it is not in the Page Mapping xls, make sure it's marked with a red x.
- 3) If an 'x' is present in the page mapping xls but NOT in the WBT, please list it on a separate tab on same spreadsheet.
- 4) If you determine any of these screenshots need to be updated, list them on a separate tab. They will be addressed on a separate SCR when this maintenance has been completed.

Outreach

Description:

Alternative Procedure

This is a maintenance SCR for training materials in the LMS and does not affect Production.

Description:

Operational Impact:

Estimate: 130

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	130	Translation :	0
Virtual Assistant :	0				

 **[CA-262487] Yolo County EDR PROD Access Request**

Team Responsible:	Tech Ops	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Data Change
Minor Version:	23.06.xx	Expedite Changes:	Start Build	Estimate:	40
Reporter:	Sean Ny	Regulation Reference:		Created:	05/30/2023 08:26 AM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Sean Ny	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: David Brunh approved on behalf of Laura Chavez on 6/11/2023

Expedite Approval: David Brunh approved on behalf of Laura Chavez on 6/11/2023

Current Design: Yolo County needs access to EDR (Enhance Data Reporting), which allows the county to download raw data for ad-hoc and other operational reports.

Request: Yolo County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB change to permit EDR access.

Outreach Description:

Alternative Procedure Description: Using APEX

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



[CA-262523] Require FIDO tokens for authentication of AWS administrators with the "fullAdmin" permission when authenticating through Forgerock.

Team Responsible:	Tech Forge Rock	Assignee:	Kevin Anadkat	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Benjamin Troglia	Change Type (SCR):	Enhancement
Minor Version:	23.06.16	Expedite Changes:	Start Build	Estimate:	100
Reporter:	Nicole Cunningham	Regulation Reference:		Created:	05/30/2023 04:13 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Performance	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	03/10/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura Chavez and FIDO in CN25 on March 10, 2023

Expedite Approval: Approved by Laura Chavez and FIDO in CN25 on March 10, 2023

Current Design: AWS Administrators login through Forgerock and receive a one-time passcode (OTP) via email for second factor authentication.

Request: AWS Administrators login through Forgerock and provide a FIDO token for second factor authentication.

Recommendation: The Tech ForgeRock team will investigate and determine the path forward for providing the FIDO token for second factor authentication.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	100	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257988] Wave 5 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Data Change
Minor Version:	23.09.04	Expedite Changes:	No	Estimate:	38
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/09/2023 10:44 AM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	Z023YG36
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186216
Consortium Review Approval Date:					

Non-Committee Review:

Maureen Votta 4/27/2023

Expedite Approval: Current Design:

The Conversion plan only converts the latest DER associated to the CalWIN case if EDBC is authorized on the DER/DER-U. This converted DER is used to track the CalHEERS/CalSAWS case and person linkage.

Then, CalWIN provides CalSAWS a list of Unprocessed Unsolicited DERs (DER-U) to import into CalSAWS post conversion. CalSAWS imported the DER-U's for wave 2 with CA-247458.

If the CalHEERS case or SAWS case in the DER-U is not found in CalSAWS, for that county, the DER-U comes in as a "Referral" type.

Request:

Unprocessed Unsolicited DERs were imported into CalSAWS from CA-247458. They come into CalSAWS not linked to a CalSAWS case if the converted CalWIN case did not already have a converted DER to establish the previous linkage.

The workers have linked some of the Unsolicited DERs to a CalSAWS case while the case was still in CalWIN - however, they didn't complete the process to run EDBC and authorize the Medi-Cal. That means the CalWIN case was converted to CalSAWS without the linkage to the Unsolicited DER.

This leaves Unsolicited DERs not linked to the CalSAWS Case when they were linked in CalWIN.

The request is to update the linkage in CalSAWS for the DER-U's so they are linked to the converted CalWIN case.

Recommendation:

1. Update the unlinked DER-U (still in Received status) to link to the CalSAWS case and Update the status to "In Process" using the following logic:

Within each county separately,

find cases with Medi-Cal programs that are not linked to any CalHEERS transactions;

find Referral DERs that were imported on the day the import batch ran for each respective wave

verify that the Referrals are still not linked to any case and the status is still Received ('TR')

within the above sets, find and link all DER-CASE pairs where the list of all people matches using:

- First Name,
- Last Name,
- DOB,
- SSN

Create a case link and add an In Process status.

2. Link the CalHEERS persons to the CalSAWS persons within the newly-linked cases/DERs using a match of same 4 fields as above.

Outreach

Description:

Alternative Procedure Description:
Operational Impact:
Estimate:

Find the MAGI Referral on the MAGI Referral Search page and follow the linking flow to link to the CalSAWS case number.

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Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	17	CalHEERS Test :	6
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-260837] Upgrade Spring-boot Application-Spring version

Team Responsible:	Tech Arch	Assignee:	Erick Guanzon	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Erick Guanzon	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	230
Reporter:	Raji Reddy	Regulation Reference:		Created:	04/27/2023 11:50 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/24/2023	Other Agency Cross Reference:	NA
Consortium Review Approval Date:					

Non-Committee Review: Approved by Grady H. on behalf of Laura C. on 5/24

Expedite Approval: Approved by Grady H. on behalf of Laura C. on 5/24

Current Design:

Request: The vendor has released an advisory to resolve these issues. Customers are advised to visit Spring Framework Advisory 70 (<https://tanzu.vmware.com/security/cve-2022-22970>) Spring Framework Advisory 71 (<https://tanzu.vmware.com/security/cve-2022-22971>) for more information on this.
Patch:
Following are links for downloading patches to fix the vulnerabilities:
Spring Framework Advisory 70 (<https://tanzu.vmware.com/security/cve-2022-22970>) Spring Framework Advisory 71 (<https://tanzu.vmware.com/security/cve-2022-22971>)

Recommendation: Upgrade all the Spring-Boot Application to below version.
Spring core version - 5.3.27
Spring Boot Version - 2.7.12

Request to perform functional testing for below listed application:

- OCAT Service (SB)
- Email Service
- Journal Service
- Appointment Service
- Activities Service
- CalSAWS Services
- Fiscal Service
- Portal Service
- Imaging Service
- Tasks
- SMS Service
- GAGR
- LRS Dashboard
- Amp
- Auditor
- File Service
- Kafka Producer Service
- Lobby Service

Outreach Description:
Alternative Procedure Description:

Operational Impact:**Estimate: 230**


Automated Test :	0	Batch/Interfaces :	60	Batch Operations :	0
BenefitsCal :	20	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	50	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	50	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-261262] Remove Job Aid - SSP - Community-Based Organization Release Of Information

- Resolved: 06/06/2023 11:32 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Connie Buzbee	Regulation Reference:		Created:	05/08/2023 07:30 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Approved by Karen Rapponotti on 5/19/2023				
Current Design:	The CBO ROI Job Aid was created in the 23.05 Release, however, the CBO ROI implementation has been postponed.				
Request:	Remove the CBO ROI Job Aid from CalSAWS, due to the CBO ROI implementation delay.				
Recommendation:	Remove the CBO ROI Job Aid from CalSAWS.				
Outreach Description:	Update job aid				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	7				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	7	Translation :	0
Virtual Assistant :	0				

 **[CA-262774] Update NA 791 PAS Phone for San Diego**

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	Select a value
Fix Version/s:	[23.07]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Individual Data Change
Minor Version:	23.06.22	Expedite Changes:	Production Deployment	Estimate:	41
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	06/05/2023 05:36 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Michele Peterson - 6/6/23				
Current Design:	CA-236175 added PAS Phone numbers for all counties.				
Request:	San Diego has requested to change their PAS Phone (formerly 877-792-5437) to 858-650-5627				
Recommendation:	Update San Diego County's PAS Primary Phone Number from 877-792-5437 to 858-650-5627. Technical Note: PAS Phone Number to be updated is the PRIMARY_PH_NUM in DOC_DATA table Note: This value is used by both the NOA and Batch generated Form versions. Regression testing required for both.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	41				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-229826] Update Direct Deposit Outbound file layout

Team Responsible:	Fiscal	Assignee:	Celeste Moncure	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	121
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/10/2021 09:33 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CIV-1159
Consortium Review Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 04/24/2023

Expedite Approval: Karen Rapponotti - Approved - 04/24/2023

Current Design: Outbound Direct Deposit (DD) interface files include the file layouts as defined by the National Automated Clearing House Association (NACHA). C-IV sends a file containing header and trailer information if there are no DD issuances or pre-note records for the day. The Direct Deposit interface requires 10 Records per Block Count. SCR#32978 (Implemented in Release 9.07) implemented the functionality to add filler records to make the Block Count always be in 10s (The concept is, if the Record Count is 9, add a filler record to make it 10. If the Record Count is 18, add two filler records to make it 20).

Request: The system is inserting unnecessary filler records. If the Record Count is 10, C-IV is adding ten filler records to make it 20. If the Record Count is 20, C-IV is adding 10 filler records to make it 30. This is affecting all Counties except Alpine, San Bernardino and Sierra.

Recommendation: Update the Outbound Direct Deposit interface file to not insert any filler records if the Record Count is already 10 or a multiple of 10.

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 121

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	79
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	32
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-246603] Add Flexible Appointment Scheduling Option and Update GEN 102 To Current Version (1/22)

Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Phong Xiong	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	2767
Reporter:	Connie Buzbee	Regulation Reference:	ACL 21-52, ACL 22-03	Created:	06/13/2022 09:51 AM
Status:	In Development	Impact Analysis:	[BenefitsCal, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/25/2023	Other Agency Cross Reference:	CSPM-61588
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson - 5/30/23

Current Design:

The system currently uses the 09/20 version of the GEN 102 Appointment Letter. At present, Migration Counties utilize the GEN 102 Appointment Letter for their RE Packets for CalWORKs and CalWORKs/CalFresh combo packets (CalFresh only packets use the CF 29 Appointment Letter). Los Angeles County uses the CF 29 for its packets, with different variations of the letter depending upon available customer information.

The current GEN 102 contains two sections – one for a fixed schedule phone interview, and the other for a fixed schedule face-to-face appointment. Los Angeles County currently auto-schedules its appointments with Batch Jobs PB19C902 and PB19C909 in 15-minute increments with a fixed phone interview.

At present, RE Packets are triggered for the following appointment category and sub-type combinations:

- Re-Evaluation CW/CF Interview
- RE Interview
- Telephone CW/CF RE Interview*
- General Appointment (Telephone Interview Recertification)

*Note: Los Angeles County and Migration Counties RE Appointment Scheduling batch jobs auto-schedules RE appointments with the 'General Appointment – Telephone Interview Recertification' appointment category.

The CF 386 Notice of Missed Interview (NOMI or NOMI Letter), which is triggered if a customer misses an Appointment with a 'Scheduled' status, and that appointment had any of the following category and sub-type combinations:

- Intake Interview*
- General Appointment (Telephone Interview Intake)
- Re-Evaluation CW/CF Interview*
- Telephone CW/CF Interview
- General Appointment (Telephone Interview Recertification)
- General Appointment (Re-Affirmation Non-group)

*Indicates a Face-to-Face appointment

Request:

Update GEN 102 Appointment Letter to the latest State Version (1/22). Update Online pages to accommodate Flexible Block Appointments.

The current GEN 102 contains two sections – one for a fixed schedule phone interview, and the other for a fixed schedule face-to-face appointment. The new GEN 102 (1/22) adds a third section: A phone interview with a flexible window, which also indicates whether the county calls the customer or vice-versa. The Customer Appointment Detail Page currently does not have an option for a Flexible Appointment type or indicators for who calls whom – these will also be added with this SCR.

Los Angeles County currently auto-schedules its appointments with Batch Jobs PB19C902 and PB19C909 in 15-minute increments with a fixed phone interview. Update LA County's auto-scheduling jobs will instead schedule flexible phone appointments, in which the county will call the customer, in two-hour windows at the same 15-minute staggered schedule.

Recommendation:

1. Online:
 - a. Add a 'Flexible Block Appointment' checkbox that dynamically reveals a 'Phone Number:' field, a 'Extension:' field, a 'Initiate Call:' dropdown field, and a 'Flexible End Time:' dropdown field to the Customer Appointment Detail and Select Intake Appointment pages.
 - i. Update the Office Schedule logic to use the "Flexible End Time" instead of "Duration" when checked as "Flexible Block Appointment".
 - b. Add a 'Flexible:' dropdown field to the Customer Schedule Search and the Customer Appointment Search pages in the search function.
 - c. Add a column to display "Block Appt." time frames for the Customer Schedule Search, Customer Appointment Search, Appointment List, and Daily Schedule.
2. Client Correspondence: Update GEN 102 to the Latest State Version in English, Spanish, and Threshold Languages
3. Client Correspondence: Replace Appointment Letter with Updated GEN 102 in CalFresh and CW/CF Packets
4. Client Correspondence: Update LA County CW/CF/MC Packet to use the new GEN 102
5. Client Correspondence: Update LA County CW/MC Packet to use the new GEN 102
6. Batch: Update LA County Appointment Batch to Schedule Flexible Phone Appointments
7. Client Correspondence: Update NOMI Letter Generation Conditions for Packet Appointment Types

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 2767

Automated Test :	183	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	869	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	707	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	723
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-248928] Update Client Correspondence job's references of CT1262, CT10513 to new County Dates DB table

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Sivagami Nachiyappan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	346
Reporter:	Jasmine Chen [X]	Regulation Reference:		Created:	08/11/2022 04:41 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	5/16/2023 Maria Arceo approved.				
Expedite Approval:	Approved by Karen J. Rapponotti on 05/18/2023				
Current Design:	Currently there is CC code that uses CT1262 and CT10513. The new county holidays table was created in SCR CA-201813. The Batch jobs and Fiscal jobs have been modified to use the county dates table.				
Request:	Update areas of CC code to reference the new County Dates DB table.				
Recommendation:	Update areas of CC code that is using county dates such as CT1262 (GrCorrespondenceMasterDataUpdateBatch (PB00R6804), CalSAWSReferenceDataBatchDao.java), CT10513 and update the code to reference the new County Dates DB table.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	346				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	229	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	17	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	100
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-254554] Ensure the Case County Matches When Creating a Special Investigation Detail

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	72
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	12/30/2022 12:15 PM
Status:	In Development	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	i.Lazaro 4/3/2023				
Expedite Approval:	Approved by Karen Rapponotti on 06/07/2023. Email communication is attached.				
Current Design:	A special investigation may be created in the CalSAWS system outside of the users logged in county i.e., the user can select/choose a case from another county when creating a Special Investigation Detail record thru the "Special Investigation Detail" & "Select Case" pages				
Request:	Prevent a case from another county, besides the user's home county (or currently selected county for RCC/county 90 type users), being selected when creating a Special Investigation Detail record.				
Recommendation:	<p>(See design doc. for complete recomendations)</p> <ol style="list-style-type: none"> 1. When creating a Special Investigation Detail record, add a validation message when selecting a case from a different county 2. Remove Cases from Special Investigation records where the case is not in the same county as the Special Investigation record 				
Outreach Description:	N/A				
Alternative Procedure Description:	Do not Create a Special Investigation for a Case outside the currently selected county. Re-create a Special Investigation in the correct county or contact the a worker from the correct county to have them create the Special Investigation record, if a record is found to be created in the incorrect county. Or A DCR will be needed to remove the mismatched case and case, link to allow the batch job (PB19S910) to process.				
Operational Impact:					
Estimate:	72				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	44	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-255560] CalWIN Migration Reports Support in UAT2 - Wave 5

Team Responsible:	Reports	Assignee:	Nitin Baxi	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Nitin Baxi	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	110
Reporter:	Claudia Pinto	Regulation Reference:		Created:	01/23/2023 03:53 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Karen J. Rapponotti on 1/24/2023				
Expedite Approval:	Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023				
Current Design:	Generate Dashboards and Reports in UAT2 by Wave for Counties to access with their Converted Data.				
Request:	<p>Perform the below tasks for WAVE 5 CalWIN counties</p> <ol style="list-style-type: none"> 1) Set up connection 2) Set up S3 buckets 3) Assigning FR roles 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2 5) Creating links 6) Batch Configuration, looking into the failures after the first run and fixing the issues 				
Recommendation:	<p>Perform the below tasks for WAVE 5 CalWIN counties</p> <ol style="list-style-type: none"> 1) Set up connection 2) Set up S3 buckets 3) Assigning FR roles 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2 5) Creating links 6) Batch Configuration, looking into the failures after the first run and fixing the issues 				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	110	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-255561] CalWIN Migration Reports Support in UAT2 - Wave 6

Team Responsible:	Reports	Assignee:	Nitin Baxi	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Nitin Baxi	Change Type (SCR):	Operational Enhancement
Minor Version:	23.10.xx	Expedite Changes:	Production Deployment	Estimate:	110
Reporter:	Claudia Pinto	Regulation Reference:		Created:	01/23/2023 03:53 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Karen J. Rapponotti on 1/24/2023				
Expedite Approval:	Expedited Start Build and Production Deployment Approval is provided by Karen J. Rapponotti on 1/24/2023				
Current Design:	Generate Dashboards and Reports in UAT2 by Wave for Counties to access with their Converted Data.				
Request:	<p>Perform the below tasks for WAVE 6 CalWIN counties</p> <ol style="list-style-type: none"> 1) Set up connection 2) Set up S3 buckets 3) Assigning FR roles 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2 5) Creating links 6) Batch Configuration, looking into the failures after the first run and fixing the issues 				
Recommendation:	<p>Perform the below tasks for WAVE 6 CalWIN counties</p> <ol style="list-style-type: none"> 1) Set up connection 2) Set up S3 buckets 3) Assigning FR roles 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2 5) Creating links 6) Batch Configuration, looking into the failures after the first run and fixing the issues 				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	110	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-255674] Update RCA Batch Sweep to Determine 12 Months Based on Citizenship Date of Entry

Team Responsible:	Batch/Interfaces	Assignee:	Aman Anand	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Shining Liu	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	49
Reporter:	Sarah Rich	Regulation Reference:	ACWDL	Created:	01/25/2023 02:38 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/31/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Michele Peterson -5/25/23

Current Design: The RCA discontinuance batch sweep (PB00E128) identifies individuals who have reached their 12-month period by using the Begin Date on the Citizenship Detail page.

Request: Update the RCA discontinuance batch sweep to use the Citizenship Date of Entry Date to calculate if the 12-month period has been reached.

Recommendation: Update the RCA discontinuance batch sweep to use the Citizenship Date of Entry Date to calculate if the 12-month period has been reached.

Please find more detail in the Design Document.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **49**

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-257989] Wave 6 - Perform a Data Change to link Unsolicited DER to the CalSAWS Case

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Data Change
Minor Version:	23.10.30	Expedite Changes:	No	Estimate:	38
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/09/2023 10:45 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	Z023YG36
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186216
Consortium Review Approval Date:					

Non-Committee Review:

Maureen Votta 04/27/23

Expedite Approval: Current Design:

The Conversion plan only converts the latest DER associated to the CalWIN case if EDBC is authorized on the DER/DER-U. This converted DER is used to track the CalHEERS/CalSAWS case and person linkage.

Then, CalWIN provides CalSAWS a list of Unprocessed Unsolicited DERs (DER-U) to import into CalSAWS post conversion. CalSAWS imported the DER-U's for wave 2 with CA-247459.

If the CalHEERS case or SAWS case in the DER-U is not found in CalSAWS, for that county, the DER-U comes in as a "Referral" type.

Request:

Unprocessed Unsolicited DERs were imported into CalSAWS from CA-247459. They came into CalSAWS not linked to a CalSAWS case if the converted CalWIN case did not already have a converted DER to establish the previous linkage..

The workers have linked some of the Unsolicited DERs to a CalSAWS case while the case was still in CalWIN - however, they didn't complete the process to run EDBC and authorize the Medi-Cal. That means the CalWIN case was converted to CalSAWS without the linkage to the Unsolicited DER.

This leaves Unsolicited DERs not linked to the CalSAWS Case when they were linked in CalWIN.

The request is to update the linkage in CalSAWS for the DER-U's so they are linked to the converted CalWIN case.

Recommendation:

1. Update the unlinked DER-U (still in Received status) to link to the CalSAWS case and Update the status to "In Process" using the following logic:

Within each county separately,

find cases with Medi-Cal programs that are not linked to any CalHEERS transactions;

find Referral DERs that were imported on the day the import batch ran for each respective wave

verify that the Referrals are still not linked to any case and the status is still Received ('TR')

within the above sets, find and link all DER-CASE pairs where the list of all people matches using:

- First Name,
- Last Name,
- DOB,
- SSN

Create a case link and add an In Process status.

2. Link the CalHEERS persons to the CalSAWS persons within the newly-linked cases/DERs using a match of same 4 fields as above.

Outreach Description:

Alternative Procedure

Find the MAGI Referral on the MAGI Referral Search page and follow the linking flow to link to the CalSAWS case number.

Description:

Operational Impact:

Estimate: 38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	17	CalHEERS Test :	6
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-258922] CCPU dues deductions from child care payments

Team Responsible:	Online	Assignee:	Suraj Kumar	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	269
Reporter:	Gingko Luna	Regulation Reference:	CCB 23-01, CCB 23-07	Created:	03/24/2023 02:08 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Child Care]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/23/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson on 5/30/23

Current Design: Currently in CalSAWS on the Child Care Payment Calculation Detail page workers are not able to deduct Union Dues or Political Contributions from the overall amount that is to be issued to the provider for a specific benefit month.

Request: Update the Child Care Payment Calculation Detail page with additional fields to allow workers to deduct Union Dues and/or Political Contributions from the overall amount to be issued to the provider. Secondly, create a new Reason For Levy on the Levy Detail page to allow workers to track the amount of Union Dues/Political Contribution deductions that has been made for a specific provider.

Recommendation:

1. Add additional fields to the Child Care Payment Calculation page to allow deduction of Union Dues and Political Contributions
2. Add an additional field to the Child Care Payment Calculation page to display the total amount prior to the deduction of Union Dues and Political Contributions.
3. Create a new Reason For Levy on the Levy Detail page

Outreach

Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **269**

Automated Test :	43	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	20
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	96	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	66
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

[CA-259660] Task Management – Update Sibling Task Assignment

Team Responsible:	Online	Assignee:	Vallari Bathala	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	219
Reporter:	Vallari Bathala	Regulation Reference:		Created:	04/06/2023 05:06 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	05/17/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: CA-250230 introduced a Sibling Assignment configuration for automated Tasks that will attempt to identify a worker who may already be holding a Task for the Case/Program of the Task being created and route the new Task to this “sibling” worker.

Sibling Assignment processing does not evaluate Position Task Category configurations.

Request: Modify “sibling” Task assignment processing to evaluate Position Task Category configurations while determining a sibling Task worker. This is needed so that specialized workers do not receive additional Tasks for the same case/program that are outside of the categories of Tasks configured for the specialized worker.

Recommendation:

- Update “sibling” Task assignment logic to evaluate Position Task Category and Program configurations while determine sibling Task worker candidates. This adjustment will apply to all Task processes which use sibling processing per CA-250230 which include:
 - Automated Actions
 - Document Routing Rules
 - MEDS Alerts (Task configuration)
 - Task Upload
 - Worker Suggestions

Outreach

Description:
Alternative Procedure None.

Description:
Operational Impact:

Estimate: **219**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	157	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	62
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0

 **[CA-260612] Update MPPP references in system to MSP**

Team Responsible:	CalHEERS	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Harish Nagendraprasad	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	140
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 08-21	Created:	04/25/2023 09:21 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Streamline approval added by Nina Butler

Expedite Approval: Expedited Start Build Approved by Karen J. Rapponotti on 06/01/2023 via email

Current Design: CalSAWS references Medicare Savings Programs as “Medicare Premium Payment Programs” or “MPPP”.

CT221 - Generated Document Action Code

MB: MPPP Approval

ME: MPPP Denial

MG: MPPP Discontinuance

MH: MPPP Change

MP: MPPP No Change

CT73 – Program Reason Codes

JZ: MPPP Declined Eligible

MP: No Linkage - MPPP

K1: Passed Regular MPPP

K2: Passed SSI MPPP

CT335 - EDBC Numeric Constants

A6: SSA MPPP COLA Adj End Month Number

AG: MPPP MFBU Property Limit - Single

AH: MPPP MFBU Property Limit - Couple

CT1707 - Customer Option Types

MD: MPPP Declined Eligible

Request: Update CalSAWS Code Tables to reference “Medicare Savings Program” or “MSP” instead of “Medicare Premium Payment Program” or “MPPP” to make it consistent with current DHCS and state guidelines.
Refactor code as needed for the updated decode descriptions in the code table.

Recommendation:

1. Replace the 'MPPP' in Short Decode and Long Decode with 'MSP' in the code table for category 'Generated Document Action Code' (CT221)
MB: MSP Approval
ME: MSP Denial
MG: MSP Discontinuance
MH: MSP Change
MP: MSP No Change
2. Replace the 'MPPP' in Short Decode and Long Decode with 'MSP' in the code table for category 'Program Reason Codes' (CT73)
JZ: MSP Declined Eligible
MP: No Linkage - MSP

K1: Passed Regular MSP
K2: Passed SSI MSP

3. For the high-dated record, replace the 'MPPP' in Short Decode and Long Decode with 'MSP' in the code table for category 'EDBC Numeric Constants' (CT335). Note: This is often referred to as the "SSA MSP Backout multiplier"

A6: SSA MSP COLA Adj End Month Number

4. For the high-dated record, replace the 'MPPP' in Short Decode with 'MSP', and replace 'Medicare Premium Payment Program' in Long Decode with 'Medicare Savings Program' in the code table for category 'EDBC Numeric Constants' (CT335).

AG: MSP MFBU Property Limit - Single | Medicare Savings Program Medi-Cal Family Budget Unit Property Limit - Single

AH: MSP MFBU Property Limit - Couple | Medicare Savings Program Medi-Cal Family Budget Unit Property Limit - Couple

5. Replace the 'MPPP' in Short Decode and Long Decode with 'MSP' in the code table for category Customer Option Types (CT1707)

MD: MSP Declined Eligible

6. Refactor 'MPPP' references in code to 'MSP'.

AidCodeCategoryConstants.MPPP

CT221_MB_MPPP_APPROVAL

CT221_ME_MPPP_DENIAL

CT221_MG_MPPP_DISCONTINUANCE

MPPP Approval

MPPP_APPROVAL_ACTION

Action.MPPP_APPROVAL_ACTION

Action.MPPP_DENIAL_ACTION

Action.MPPP_RETRO_DENIAL_ACTION

Action.MPPP_DISCONTINUANCE_ACTION

MppProgramLevelMessagesBeenAdded

_950RetroMPPP

Action.createMpppApproval

_950LrsMpppDenial

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

140

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	10
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



[CA-256903] FC, KG, AAP Manual EDBC Copy Budget and Aid Code Information

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[23.11]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	369
Reporter:	Paul Galloway	Regulation Reference:		Created:	02/17/2023 02:36 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/31/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design:

When a worker creates a Manual EDBC, and enters all the required data and clicks Accept, the EDBC List page displays the message "Do you want to copy the EDBC(s)" (unless the Manual EDBC was created for the come-up month, or the Manual EDBC Reason is COVID-19).

Copying provides an option to replicate that one-month Manual EDBC forward for up to five additional months (but not beyond the come-up month). This saves some effort when creating multiple months of Manual EDBC's on a single case. The worker must still view, re-calculate, and accept each Manual EDBC copy before saving them all.

Some Manual EDBC information does not get copied to the EDBC copies created by this process and the worker must enter it before accepting and saving them all.

This includes:

- on FC: Aid Code Info, Placement Type, Pay Code, Aid Payment.
- on KG: Aid Code Info, Aid Payment, Authorized Amt. Per Rate Structure.
- on AAP: Aid Code Info, Placement Type, Aid Payment, Authorized Amt. Per Rate Structure.

Request: Update the Manual EDBC copy process to include additional information, if possible, on Manual EDBC's for FC, KG, and AAP.

Recommendation: Update the Manual EDBC copy process to copy forward additional information if possible on Manual EDBC's for FC, KG, and AAP.

This should be possible with the Placement Type, and the Aid Payment section. It is probably not possible with the Aid Code Information section (since Aid Code dates must be entered) and the Pay Code for FC (since it cannot be entered until the Aid Code is set).

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **369**

Workers must enter any data that was not copied forward from the initial FC, KG, or AAP Manual EDBC before accepting and saving the results.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	238	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	96
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

End SCRs



[CA-229043] Enable CalSAWS Capability For Counties to Mail Documents With Customized Contents to Clients

Team Responsible:	Client Correspondence	Assignee:	Nithin Bairlingal Halesh	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Phong Xiong	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.x3	Expedite Changes:	Start Build	Estimate:	1060
Reporter:	Grady Howe	Regulation Reference:		Created:	05/21/2021 05:01 PM
Status:	System Test	Impact Analysis:	[Central Print]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 2/28/2023 Maria Arceo.

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 02/28/2023

Current Design: Current Design: Current design is that CalSAWS counties do not have the capability to mail a document with customized content to a specified customer population. However, CalWIN currently have this capability which is enabled by providing the CalWIN print vendor, DFS, with document meta data (see attachment titled CalWIN PDF CO Header Record Format).

Request: Create a capability in CalSAWS that allows for the central print vendor to mail documents with customized content to a specified user group within a county. For instance, a county would have the capability in CalSAWS to mail a flyer explaining how to apply for emergency CalFresh benefits to customers in specific zip codes impacted by a wild fire.

Recommendation: Add PDF Bookmark Metadata String to CalSAWS Forms and NOAs.

Outreach Description: Notify Counties when this capability is available

Alternative Procedure Description: Documents with customized content would have to be manually inserted into envelopes.

Operational Impact:
Estimate: 1060

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	380	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	158
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	240
Tech Arch :	187	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Estimate Change:
Before:
Client Correspondence ETC 4 - 140 hours
System Test Support ETC 1 - 240 hours
Tech Arch ETC 1 - 100 hours
Tech Arch ETC 2 - 87 hours
Unallocated Hours - 95 hours
After:
Client Correspondence ETC 4 - 188 hours
System Test Support ETC 1 - 300 hours
Tech Arch ETC 1 - 175 hours
Tech Arch ETC 2 - 108 hours
Unallocated Hours - 115 hours

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:

After:



[CA-242535] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 4)

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	23.07.02	Expedite Changes:	Start Build	Estimate:	70
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 12:28 PM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design	John Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[ICT]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: 3/1/2023 Carlos Zepeda

Expedite Approval: Karen Rapponotti approved on 03/15/2013

Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request: Execute a data change to cancel all in flight eICTs between CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) and CalSAWS counties at time of CalWIN Wave 4 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

- Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 4 county (San Diego, San Mateo, Santa Cruz & Solano) or vice versa
- Provide a case list of the ICTs that were included in the data change with the following elements outlined:

Standard Columns:

 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office
 - Show the office identif and the office name, populated based on the first program in the eICT in the order :
 - MediCal first then CalWORKs then CalFresh
 - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242536
 Note: The SCR number in the list location is not this SCR#

Note:
 When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
 - MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
 - M40-195A : ICT Notice Of Transfer, Sending
 - SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
 - TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

**Outreach
 Description:**

CIT for case list

**Alternative
 Procedure
 Description:**

In flight eICTs between CalWIN Wave 4 counties (San Diego, San Mateo, Santa Cruz & Solano) and CalSAWS counties will error after migration so they will need to be re-requested.

**Operational Impact:
 Estimate:**

70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	42	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision
 Status-1:**

Pending CCB

**Content Revision
 Description-1:**

No change to design, Content Revision is just to update the Estimate for Online and the Fix Version need to be updated to 23.06 in order to align to the priority release date.

1. Recommendation Change:
 N/A

2. Estimate Change: Additional hours are needed by build team in order to complete the DCR and answer questions that came up.

Before:
 Online ETC 1:30
 Online ETC Total:42

After:
 Online ETC 1:36
 Online ETC Total:48

3. Release Change: Fix version just needed to be updated to the correct version to match the Priority Release date.

Before: 23.05
 After: 23.06

4. Funding Source Change:
 N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-245278] Test Office IDs for Non-Centralized Counties in Wave 4

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Maria Jensen	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.22	Expedite Changes:	No	Estimate:	110
Reporter:	Maria Jensen	Regulation Reference:		Created:	05/06/2022 09:47 AM
Status:	System Test	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Application Development and Test
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	1/17/2023 Maria Arceo				
Expedite Approval:					
Current Design:	CA-217127 migrated the BRM office addresses from CalWIN to CalSAWS. Only the default approach could be tested, namely the centralized logic, for all counties. SCRs CA-245276, CA-245277 and CA-245278 were created to test the office IDs for Non-Centralized Counties in waves. Once office IDs were offered by conversion team, these 3 SCRs respectively will update refer_table_9_descr and will test the non-centralized logic for the remaining 4 Non-Centralized Counties.				
Request:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).				
	Note: this SCR does NOT have a Design Document.				
Recommendation:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).				
	Note: this SCR does NOT have a Design Document.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	70	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: Request/Recommendation:
CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).

Note: this SCR does NOT have a Design Document.

After: Request/Recommendation:
Update San Diego BRM approach to be Centralized, using the Default BRM Address provided in CA-217127 . Test Office IDs for San Diego County.

Note: this SCR does NOT have a Design Document.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-250620] Training: Update the Child Care Administration CFP CA-220693

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	75
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/27/2022 12:30 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Currently there is no CFP for the Child Care Administrator Portal available.

Request: Update the CFP for the Child Care Administrator as scoped in appdev SCR CA-220693.

Recommendation: Update the Child Care Administrator CFP in Adobe Captivate to make available in the LMS and the Child Care Portal Online Help.

Outreach

Description:

Alternative Procedure Description: None

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	75	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: 22.11
After: 23.02
2. Estimate Change:
Before:
After:
3. Release Change:

Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 23.02
After: 23.07

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-3:**

Accepted

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 23.07
After: 23.05

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

Pending CCB

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 23.05
After: 23.07

4. Funding Source Change:
Before:
After:



[CA-255206] Provide Additional County Preparation and Post-Go Live Support for CalWIN Migration

Team Responsible:	Special Project	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Amy Gill	Change Type (SCR):	Enhancement
Minor Version:	23.05.31	Expedite Changes:	Production Deployment	Estimate:	5880
Reporter:	Amy Gill	Regulation Reference:		Created:	01/13/2023 03:10 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 1/19/2023

Expedite Approval: Karen Rapponotti on 1/19/2023

Current Design: Deloitte is the primary vendor responsible for managing the County Preparation and Post-Implementation Support phases for the CalWIN county migration to CalSAWS.

Request: The California Statewide Automated Welfare System (CalSAWS) Consortium has requested Accenture to provide additional support related to the migration of the Waves 2-4 CalWIN Counties to the CalSAWS System.

This SCR will be funded under the CalSAWS M&E budget unless additional funding becomes available. In the event that additional funding becomes available, a contract amendment or Change Notice will be executed to incorporate such funding and scope into the Agreement and the funding source for this SCR will be updated from CalSAWS M&E to other funding.

Recommendation: Accenture to provide additional support related to the migration of Waves 2-4 CalWIN Counties to the CalSAWS System by providing functional and technical information about the CalSAWS System to the migrating CalWIN Counties, the Consortium, and the Consortium's CalWIN implementation support services ("ISS") vendor.

This includes:

1. Providing functional and technical information to the Waves 2-4 migrating CalWIN counties during each wave's six-week County Preparation phase.
2. Providing functional and technical information to the Waves 2-3 migrating CalWIN counties during each wave's eight-week Post-Go Live Support period.

Additional support for subsequent waves will be addressed through a future Change Notice.

Outreach

Description:

Alternative Procedure Description: Not Applicable

Operational Impact:

Estimate: **5880**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	5880	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 23.05
After: TBD
(SCR to be Rejected)

4. Funding Source Change:
N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-255247] Add the M40-105E Form in Template Repository and Chronic Truant NOA

- Resolved: 05/31/2023 12:10 AM

Team Responsible:	Client Correspondence	Assignee:	Smit Shah	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:	23.06.07	Expedite Changes:	Start Build	Estimate:	778
Reporter:	Phong Xiong	Regulation Reference:		Created:	01/16/2023 01:41 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Client Correspondence Addtl hours
Consortium Review Approval:		Approved by Committee:	03/23/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Karen Rapponotti on 3/29

Current Design: CalSAWS does not currently have the M40-105E in Template Repository.

There does not exist a NOA for the person status reason of 'Chronic Truant'.

Request: Implement the M40-105E School Attendance NOA as an auto-generated NOA and into the Template Repository.

Recommendation:

- 1.) Add the M40-105E with the NA 200 budget in Template Repository.
- 2.) Add the M40-105E with the NA 1239 SAR Budget in Template Repository.
- 3.) Add a Chronic Truant new reason fragment for the M40-105E School Attendance NOA to be generated based off EDBC.

Outreach

Description:

Alternative Procedure

Use manual Blank NOA Templates in Template Repository and copy verbiage from the M40-105E State versions.

Description:

Operational Impact:

Estimate: 778

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	388	Conversion :	0	DBA :	0
Design :	95	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	34	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	156
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	8.0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
The design has new Imaging Form Names.
After:
The design has been updated to match the Imaging Form Names with Hyland values.

2. Estimate Change:
Before:
Unallocated Hours: 65
Imaging ETC 1: 0
After:
Unallocated Hours: 45
Imaging ETC 1: 20

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-253347] Task Mgmt: Enhance Homepage to Include Additional Task Information

Team Responsible:	Online	Assignee:	Getnet Beyene	SPG Status:	Approved
Fix Version/s:	[23.06]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:	23.06.22	Expedite Changes:	Start Build	Estimate:	216
Reporter:	Vallari Bathala	Regulation Reference:		Created:	12/02/2022 09:13 AM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	County Data API Enhancements
Project Phase (SCR):	Production	Approved by	02/14/2023	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/07/2023

Current Design: The CalSAWS Homepage My Tasks panel displays 2 metrics for Tasks that are overdue or coming due within 5 days for the logged in user.

Request:

1. Update the My Tasks panel on the Homepage to include a breakdown of the existing 2 metrics by Task Category.

Recommendation:

1. Update the My Tasks panel of the Homepage to include a breakout by Task Category for each of the 2 metrics within the panel.
2. Update the My Tasks panel of the Homepage so that the hyperlinks route to the Task Pop-Up: Task Search page.

Outreach

Description:

Alternative Procedure Description: None.

Operational Impact:

Estimate: **216**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	60	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	120	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 23.03
After: 23.06

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

After:



[CA-55378] Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6

Team Responsible:	Eligibility	Assignee:	Sharathchandra R V	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	1222
Reporter:	Ted Anderson [X]	Regulation Reference:	EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98	Created:	01/19/2018 11:43 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	07/29/2020	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

A pending CalWORKs application can be approved pending verification of immunization records. CalSAWS displays a soft validation message when running EDBC informing users that "There is no ongoing immunization record for the following child(ren): (Name of Child)" when there exists a child under 6 years old in the case that does not have a immunization record for the benefit month.

If the immunization verification is still pending once 10 days have passed from the Request Date on the Verification Detail page, a MAP grant reduction is imposed at the beginning of the benefit month.

If a child under the age 6 has an Immunization verification that is "Refused", EDBC currently sets the status to 'Denied'/'Discontinued' (Intake/Ongoing) for the CW program persons.

Request:

Per CalWORKs policy (EAS 40-105.4), verification of immunization is required for all children in the AU under the age of 6 by the CW participant within the established timeframe of 30 to 45 days. Therefore, CalSAWS must include functionality to automatically provide the required time for parent/caretaker applicants/participants to submit verifications after the case has been approved or reauthorized before 'FTP-Immunization' MAP reduction penalty is imposed.

Per CRPC 2198, CalSAWS should impose the 'FTP-Immunization' MAP reduction penalty in the amount of the parent(s) or caretaker relative within the established timeframe of 30 to 45 days for immunizations that are 'refused' and should not 'Deny' (Intake) or 'Discontinue' (Ongoing) the CW program persons.

Recommendation:

1. Impose 'FTP-Immunization' MAP reduction penalty in the amount of the biological/adoptive parent(s) or caretaker relative exerting parental control that are receiving aid.
2. Update CW EDBC to not Deny (Intake) or Discontinue (Ongoing) CW persons when the immunization record has a status of 'Refused'.
3. Impose 'FTP-Immunization' MAP reduction penalty within the established timeframe of 30 to 45 days while Immunization records remain pending or refused.
4. Update trigger of the existing CalWORKs no school/ immunization verification NOA.
5. Add CW 2209- IMMUNIZATION GOOD CAUSE REQUEST FORM to the Template Repository for LRS/ CalSAWS.

Outreach

Description:

Alternative Procedure Override EDBC

Description:

Operational Impact:

Estimate: 1222

Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	229	Conversion :	0	DBA :	0
Design :	0	Eligibility :	485	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	278
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

Content Revision-9

1. Recommendation Change:

Before: Recommendation to append the CW 2209 to the CalWORKs No School/Immunization NOA.

After: Removed recommendation to append the CW 2209 to the CalWORKs No School/Immunization NOA.

Clarified existing languages for the CalWORKs No School/Immunization NOA.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

Content Revision-10:

1. Recommendation Change: N/A

2. Estimate Change:

Old:

Eligibility ETC 1: 200

Eligibility ETC 2: 200

Eligibility ETC 3: 20

Eligibility ETC 4: 65

Eligibility ETC Total: 485

New:

Eligibility ETC 1: 235

Eligibility ETC 2: 200

Eligibility ETC 3: 20

Eligibility ETC 4: 65

Eligibility ETC Total: 520

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3: Accepted

Content Revision Description-3:

Content Revision-7:

1. Recommendation Change: Added more languages to section 2.4.1 and updated supporting documents in Section 3.
Adding PDF Mockups for new languages.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Accepted

**Content Revision
Status-4:**

**Content Revision
Description-4:**

Content Revision-8:

1. Recommendation Change:

Add recommendation 6, "Append the CW 2209 to the CalWORKs No School/Immunization Verification NOA when it is generated."

Updates in design document to Assumptions and section 2.3.2.

Updated section 2.3 to include the threshold languages to be updated.

2. Estimate Change:

Before: Client Correspondence ETC 3 - 49 hours

System Test ETC 1 - 269 hours

Unallocated Hours - 105 hours

After: Client Correspondence ETC 3 - 87 hours

System Test ETC 1 - 278 hours

Unallocated Hours - 110 hours



[CA-214541] Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	18
Reporter:	Thomas Lazio	Regulation Reference:	EAS 40-105.4	Created:	03/20/2020 03:12 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	07/29/2020	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design:

C-IV and CalSAWS allow more than one member of the AU with living in the home status of 'In the Home' and relationship type of 'Parent (Biological/Adoptive)' to have 'parental control' over a child under the age 6 with a 'pending' immunization verification. Also, the role of 'MMO' with the role reason of 'FTP-Immunization' can be imposed on multiple members in the AU who are designated as having 'parental control' over a child under the age of 6.

Request:

During review of SCR CA-55378, the committee requested generated a list for workers to review CW cases without immunization record verification for children in the Assistance Unit (AU) who are under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

Recommendation:

- Generate a list of cases with a CalWORKs program that meet the following criteria:
- - Two active participants that have relationship type of 'Parent (Biological/Adoptive)' to the same MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
 - Both active parent participants have a 'Living in the Home Status' of 'In the Home' under Household Status.
 - Only one of those active parent participants has role of 'MMO' with role reason of 'FTP Immunization'
 - Only one of those active parent participants has parental control over the MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
- List should include the following standard columns:
- 1) Case Name
 - 2) Case Number
 - 3) County
 - 4) Unit
 - 5) Unit Name
 - 6) Office Name
 - 7) Worker ID
 - 8) Worker Name

List will be posted:

For LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-214541

Outreach Description:

Companion listing to SCR CA-55378 to list cases without immunization record verification for children in the Assistance Unit (AU) under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

Alternative Procedure Description:

N/A

Operational Impact:**Estimate: 18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	14	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Accepted**Content Revision Description-1:** Content Revision 5 -

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 23.03
After: 23.07
4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB**Content Revision Description-2:** Content Revision 6-

1. Recommendation Change: N/A
2. Estimate Change:
Before:
Eligibility ETC 1:12
Eligibility ETC 2: 2
Eligibility ETC Total: 14
System Test Support ETC 1: 4
System Test Support ETC Total: 4

After:
Eligibility ETC 1:28
Eligibility ETC 2: 2
Eligibility ETC Total: 30
System Test Support ETC 1: 20
System Test Support ETC Total: 20
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision Status-3: Accepted**Content Revision Description-3:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: TBD
After: 22.11

4. Funding Source Change: N/A
Accepted

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.11
After: 23.03
4. Funding Source Change: N/A



[CA-222827] ACL 20-132 CalFresh Eligible Rules and Reporting on Substantial Lottery or Gambling Winnings

Team Responsible:	Eligibility	Assignee:	Pavithra Thimmadi	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1294
Reporter:	Binh Tran [X]	Regulation Reference:	ACL 20-132	Created:	12/15/2020 02:09 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CF Discontinuance of Gambling Wins
Consortium Review Approval:		Approved by Committee:	04/21/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Expedited start BUILD approved by Karen J. Rapponotti on 4/25/23. PFA email for reference.

Current Design: Substantial lottery or gambling winnings added to the system as Property of type "Winnings" are treated as liquid property during EDBC determination and used in the household (HH) resource test if the HH is not eligible for Categorical Eligibility (CE) or Modified Categorical Eligibility (MCE). There is no EDBC logic for failing the CalFresh program when a household reports substantial lottery or gambling winnings which is above the elderly/disabled resources limit.

- Request:**
1. All members of a household must lose eligibility when a household member has received substantial lottery or gambling winnings, until the household's income and resources do not exceed the federal limits.
 2. When a household that failed for receiving substantial lottery or gambling winnings reapplies, eligibility rules must be used to determine the household's eligibility and the household must not be considered categorically eligible or MCE. The CalFresh gross income, net income, and resource test must be applied.
 3. Generate a CF Discontinuance NOA with reason 'Lottery or Gambling Winnings' when EDBC fails with same reason.

- Recommendation:**
1. Update EDBC logic discontinue a household with a new discontinuance reason when the household's 'Winnings' property is over the elderly/disabled resources limit.
 2. When the program is discontinued with the reason 'Lottery or Gambling Winnings' and reapplied after the discontinuance, then the EDBC rules should not consider the household as Categorical Eligible (CE) or Modified Categorical Eligible (MCE).
 3. Generate a CF Discontinuance NOA with reason 'Lottery or Gambling Winnings' when EDBC fails with same reason.

Outreach

Description:

Alternative Procedure

Create Manual EDBC.

Description:

Operational Impact:

Estimate: 1294

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	143	Conversion :	0	DBA :	0
Design :	390	Eligibility :	460	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	44	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	172
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before: Recommendation 2.1.2.1 does not clarify the status of the property for EDBC determination.
 After:
 1. Updated recommendation 2.1.2.1 to determine eligibility of properties with status 'Available' for the benefit month.
 2. CA-222827 ACL 20-132 CalFresh Eligible Rules and Reporting on Substantial Lottery or Gambling Winnings - Content Revision.docx (CC added a criterion and a Tech Note for a variable)

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:
 Before:
 After:
3. Release Change:
 Before:
 After:
4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:
 Before:
 After:
3. Release Change:
 Before:
 After:
4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:
 Before:
 After:
3. Release Change:
 Before:
 After:

4. Funding Source Change:

Before:

After:



[CA-223763] ACL 21-25 New Definition of Public Assistance CalFresh (PACF)

Team Responsible:	Eligibility	Assignee:	Harish Nagendraprasad	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1885
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-25	Created:	01/12/2021 10:01 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	CalSAWS Change Notice 20 - CF Public Assistance Definition Alignment
Consortium Review Approval:		Approved by Committee:	03/30/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Michele Peterson-4/4/23

Current Design:

The System recognizes a CalFresh household as Public Assistance CalFresh (PACF) in which all CalFresh members are also receiving cash aid benefits.

In addition, the following programs are counted in the PACF Determination:

- General Assistance/General Relief
- GA/GR Automated Solution
- General Assistance (Managed)
- General Assistance (Non-Managed)
- GA/GR Immediate Need
- AAP
- CalWORKs
- CAPI
- Foster Care
- Kin-GAP
- RCA
- Immediate Need
- Tribal TANF
- TANF
- SSI/SSP
- SSI Only
- SSP Only

Request:

The system must be updated to recognize the following types of CalFresh households:

- PACF CalWORKs-Only Household: a CalFresh household in which all included members also receive CalWORKs cash benefits.
- PACF Tribal TANF-Only Household: a CalFresh household in which all included members also receive Tribal TANF cash benefits.
- PACF SSI-Only Household: a CalFresh household in which all included members also receive SSI and/or SSP benefits.
- PACF GA/GR-Only Household: a CalFresh household in which all included members also receive GA/GR benefits.
- PACF Multiple PA: a CalFresh household in which all included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR).
- PACF Mixed: a CalFresh household in which one or more included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR) and some members receive only CalFresh.

Recommendation:

1. Update the Case Summary page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
2. Update the CalFresh Detail page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
3. Update the CalFresh EDBC summary page to display the new 'Household Category' field and no longer display the 'Public Assistance' field.
4. Update Program Configuration [Override] List page to display the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
5. DBCR to add a new household category column to the Aid-Code table.
6. DBCR to add a new household category column to the CalFresh EDBC table
7. Update CalFresh EDBC logic to identify the household categories for CalFresh program.
8. Update Categorical Eligibility (CE) and Modified Categorical Eligibility (MCE) determination logic based on the new household categories.
9. Create a new 'Household Category' column for Claim History table. This field will store PACF subcategory information for CalFresh program.
10. Update Fiscal Claiming Batches to populate Household Category from EDBC to Claim History.
11. Mass data change to copy the existing public assistance indicator values to the new household category column in the aid-code and EDBC tables.

Note: This SCR is part of a phased approach to lay foundation and build history in preparation for future effort. Existing reports will be unaffected until the implementation of CA-251869 - ACL 22-85 & 21-25 Update CalFresh Reports.

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

1885

Automated Test :	101	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	220	Eligibility :	396	Fiscal :	379
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	125	Performance :	0
Release Communication Support :	82	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	373
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Estimate Change:
 Before: Eligibility total: 380
 After: Eligibility total: 396

Content Revision

Pending CCB

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
 Before:
 1. Household Category field is not specified to be limited to CalFresh block in recommendation 2.1.3.2.
 2. Mass data change to copy the existing public assistance indicator values to the new household category column in the aid-code and EDBC tables.
 3. Update Fiscal Claiming Batches to populate Household Category from EDBC to Claim History does not include 'Benefits Cancellation' .

After:

1. Clarified that 'Public Assistance Indicator' will be removed from the CalWORKs block in addition to the CalFresh block in recommendation 2.1.3.1.
2. Clarified that the Household Category field will be in the CalFresh block recommendation 2.1.3.2.
3. Remove recommendation 2.10
4. Added clarification 'Historical public assistance values shall continue to be accessed via public assistance indicator column on the EDBC table' in recommendation 2.1.3.2, 2.2.3.2, 2.3.3.3
5. Include the claiming of 'Benefits Cancellation' in 2.9.2.1

2. Estimate Change:
Before: Eligibility total: 396
After: Eligibility total: 470

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-245091] Guaranteed Income Project - Pay Code and Fund Code

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	106
Reporter:	Claudia Pinto	Regulation Reference:		Created:	05/02/2022 06:47 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CA-232462
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 01/20/2023

Expedite Approval:

Current Design:

GROW Program will provide an unconditional regular payment made for 36 months to 150 TAYportunity individuals. Currently, there is no Pay Code or Fund Code for the Guaranteed Income (GI) Transition Aged Youth (TAY) TAYportunity Project. These issuances will be created via Auxiliary Authorization.

Request:

This payment will require a new CalSAWS Pay Code and Fund Code for auxiliary issuances that will be used primarily for this new project.

GROW Program is requesting the creation of a new Pay_Code and Fund_Code to allow auxiliary issuances for the GI TAYportunity Project. The new project-specific codes will allow us to track all issuances and be able to differentiate the GI issuances from other issuances using existing pay codes in CalSAWS.

Recommendation:

1. Create a new Pay Code and Fund Code to issue and track the GI Project Payment (one auxiliary issuance) to be associated with the following: Pay_Code_Name: GI-TAYportunity PGM_Code: GA Aid_Code 90 Object: 5778 Unit: 26460 Dept_Object: E5GI
2. PIT testing to send JWV file to Los Angeles

Outreach

N/A

Description:

Alternative

Payments are issued via Aux functionality without pay code/fund code and county manually map

Procedure

Description:

Operational Impact:

Estimate: 106

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	72
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	24
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Estimate Change:
Before:
Fiscal ETC 1: 52
After:
Fiscal ETC 1: $52+20 = 72$

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
Current Design:
GROW Program will provide an unconditional regular payment made for 36 months to 150 TAYportunity individuals. Currently, there is no Pay Code or Fund Code for the Guaranteed Income (GI) Transition Aged Youth (TAY) TAYportunity Project. These issuances will be created via Auxiliary Authorization.

Request:
This payment will require a new CalSAWs Pay Code and Fund Code for auxiliary issuances that will be used primarily for this new project.

GROW Program is requesting the creation of a new Pay_Code and Fund_Code to allow auxiliary issuances for the GI TAYportunity Project. The new project-specific codes will allow us to track all issuances and be able to differentiate the GI issuances from other issuances using existing pay codes in CalSAWs.

After:
Current Design:
GA Program will provide an unconditional regular payment made for 36 months to 150 TAYportunity individuals. Currently, there is no Pay Code or Fund Code for the Guaranteed Income (GI) Transition Aged Youth (TAY) TAYportunity Project. These issuances will be created via Auxiliary Authorization.

Request:
This payment will require a new CalSAWs Pay Code and Fund Code for auxiliary issuances that will be used primarily for this new project.
GA Program is requesting the creation of a new Pay_Code and Fund_Code to allow auxiliary issuances for the GI TAYportunity Project. The new project-specific codes will allow us to track all issuances and be able to differentiate the GI issuances from other issuances using existing pay codes in CalSAWs.

2. Estimate Change:
Before:
Fiscal: 72
After:
Fiscal: $72 + 30 = 102$

3. Release Change:
Before:
23.07
After:
23.09

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions