

	DATE	Thursday, May 25, 2023
	TIME	1:30 PM
	LOCATION	Teams Virtual Meeting
	SUBJECT	Change Control Board (CCB) Meeting
	INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
	NEXT CCB MEETING DATE	Thursday, June 8, 2023
	RELEASE SCHEDULE LOCATION	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

### System Change Requests (SCRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
RWR	23.05.x2	CA-216520	Migrate CMSP 201 - Requirement to Participate in Disability Evaluation Process	59	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Virginia Bernal-approved 05/08/2023	
RWR	23.03.x3	CA-230039	Allow Placement Authority Pages to generate both FC 3 and FC 3A	310	Premise	Start Build	Client Correspondence	Correspondence		
RWR	23.05.x2	CA-232403	Add SOC 453 in Threshold Languages	130	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	non-committee approval by Adelaide Mendoza CAPI BA	
RWR	23.05.x2	CA-239086	Add M44-315A (8/21) to the Template Repository and to the newest State version	325	Premise	Start Build	Client Correspondence	Correspondence	Gingko Luna 5/5/2023	
RWR	23.05.x1	CA-241922	Add Missing Threshold Languages to Template Repository - TNB 8	200	Premise	Start Build	Client Correspondence	Correspondence	Approved by Caroline Bui on 4/26/2023	
RWR	23.03.x3	CA-248369	Update AAP 2 generation to not generate during CNI Increase	159	Premise	Start Build	Client Correspondence	Correspondence	Michelle R Ramos 04/13/23	
RWR	23.05.x2	CA-249993	Add Available Translations for WTW 11 to CalSAWS	130	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 4/27/2023	
RWR	23.05.x2	CA-249994	Add Available Translations for WTW 12 to CalSAWS	130	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 4/27/2023	
RWR	23.05.x2	CA-249995	Add Available Translations for WTW 13 to CalSAWS	65	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 4/26/2023	
RWR	23.05.x2	CA-249997	Add Available Translations for WTW 20 to CalSAWS	39	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 4/26/2023	
RWR	23.05.x2	CA-250006	Add Available Translations for WTW 4 to CalSAWS	117	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 5/5/2023	
RWR	23.05.x2	CA-250008	Add Available Translations for WTW 8 to CalSAWS	78	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 5/5/2023	
RWR	23.05.x2	CA-250220	Add Available Translations for NA 825 to CalSAWS	52	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 4/28/2024	
RWR	23.05.x2	CA-250223	Add Available Translations for NA 843 to CalSAWS	39	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Welfare to Work/WPR	Gingko Luna 4/28/2023	
RWR	23.05.x2	CA-250271	Add Available Translations for FSP 1 to CalSAWS	39	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Gingko Luna 5/5/2023	
RWR	23.05.x2	CA-250272	Add Available Translations for FSP 3 to CalSAWS	39	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	Gingko Luna 4/28/2023	
RWR	23.05.x2	CA-250349	Add Available Translations for CW 5 to CalSAWS	234	CalSAWS M&E	Start Build	Client Correspondence	CalWORKs/CalFresh, Correspondence	5/09/2023 Maria Arceo. Sent to correspondence committee as FYI.	
RWR	23.05.x2	CA-250352	Add Available Translations for CW 71 to CalSAWS	65	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	4/28/2023 Maria Arceo. Sent to Correspondence committee as FYI	
RWR	23.05.x2	CA-250370	Add Available Translations for CL2 to CalSAWS	65	CalSAWS M&E	Start Build	Client Correspondence	CalWORKs/CalFresh, Correspondence	Gingko Luna 4/28/2023	
RWR	23.05.x2	CA-250371	Add Available Translations for CL 3 to CalSAWS	65	CalSAWS M&E	Start Build	Client Correspondence	CalWORKs/CalFresh, Correspondence	Gingko Luna 4/26/2023	
RWR	23.05.x1	CA-251214	Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239)	3930	Premise	Start Build	Client Correspondence	Correspondence, Medi-Cal/CMSP	Virginia Bernal 04/28/2023	
RWR	23.05.x2	CA-255986	Add Translations for New ABCDM 229 Form	78	CalSAWS M&E	Start Build	Client Correspondence	Correspondence, Self Service Portal	4/28/2023 Maria Arceo. Sent to Correspondence committee as FYI.	
RWR	23.05.x2	CA-258665	ACL 23-26 Add GEN 788 to the Template Repository	59	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	4/26/2023 Maria Arceo. Sent to correspondence committee as FYI	
RWR	23.05.x2	CA-261092	Update SSP 14 to pre-populate SSN	26	CalSAWS M&E	No	Client Correspondence	Correspondence	non-committee approval by BA Adelaide Mendoza	
22.09	22.10.04	CA-250044	Update generation of New Worker Letter	107	CalSAWS M&E	Production D	CalHEERS	Foster Care/Kin GAP/AAP	Streamline Approval by Nina Butler on 09/14/2022	
22.09	22.10.21	CA-251086	Add redirects for new con58 environment in prod ForgeRock	16	CalSAWS M&O	No	Tech Forge Rock	Tech	Approved by Yogesh Patel on 10/06/2022	
23.03	23.05.19	CA-243937	Training: Update Orientation WBTs for 23.05 App Dev Changes	35	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 2/3/2023	
23.03	23.04.13	CA-249448	Update Direct Deposit Inbound File for Stanislaus and Tulare County	62	CalSAWS M&E	Production D	Fiscal	Fiscal	Sheryl Eppler - Approved - 03/08/2023	
23.03	23.04.28	CA-252239	DCR for County Office for Office Detail/Office Mapping Wave 3 Counties	45	CalSAWS M&E	Production D	BenefitsCal	Self Service Portal	Approved by Connie Buzbee on 4/26/2023	
23.03	23.05.11	CA-252994	Update Alameda County response to CRFI 21-004 to turn on Direct Deposit (inbound) Reader file	45	CalSAWS M&E	Production D	Fiscal	Fiscal	Sheryl Eppler - Approved - 05/11/2023	
23.03	23.05.09	CA-255031	Create a Delegated Admin role in ForgeRock where user can just view users and Customers	4	CalSAWS M&O	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 5/4/2023	
23.03	23.03.31	CA-255083	CalFresh EA Replacements are not Claimed	308	CalSAWS M&E	Production D	Fiscal	Fiscal	Approved by Claudia Pinto 3/1/2023	CA-236332
23.03	23.04.21	CA-256001	Quarterly release testing for EBT vendor FIS - April 2023	32	CalSAWS M&E	Production D	Fiscal	Fiscal	Sheryl Eppler - Approved - 04/06/2023	
23.03	23.04.24	CA-256044	Update Diaper allowance process for Wave 3 counties for April and May 2023	111	CalSAWS M&E	Production D	Fiscal	Fiscal	Approved by Claudia Pinto 3/27/2023	
23.03	23.05.xx	CA-258267	Change Yolo's set number of days for Stale Dated Warrants	42	CalSAWS M&E	Production D	Fiscal	Fiscal	Melinda Gutierrez (Yolo) - Approved - 04/18/2023	CA-257493
23.03	23.04.24	CA-258272	CA-256621 CA-212363/DDID 1360 / CRFI 21-004 - Ventura Opt Out	10	CalSAWS M&E	Production D	Fiscal	Fiscal	Marlene Rangel - Approved - 05/11/2023	
23.03	23.05.11	CA-258709	MEDS Transaction Data Access-Placer County	22	CalSAWS M&E	Production D	Batch/Interfaces	Other	Approved by Tina Tran on 05/03/2023	
23.03	23.03.28	CA-258887	Nevada County- Update Issuance Status from Stop Payment to Issued	11	CalSAWS M&E	Production D	Fiscal	Fiscal	Approved by Claudia Pinto 3/24/2023	
23.03	23.05.04	CA-260035	FC Interface Outbound File Modification (ALA/SAC)	163	CalSAWS M&E	Production D	Fiscal	Fiscal, Foster Care/Kin GAP/AAP		
23.03	23.05.xx	CA-260054	Upgrade Lobby Tablet 2.0 to support new device OS	180	CalSAWS M&E	Production D	Tech Arch	Lobby Management	Approved by Erick Arreola on 5/3/23	
23.03	23.04.23	CA-260138	Update Orange and Santa Barbara County Warrant Length	52	CalSAWS M&E	Production D	Fiscal	Fiscal	Sheryl Eppler - Approved - 04/17/2023	
23.03	23.04.27	CA-260148	Update - Turn on Contra Costa Stale Date batch	12	CalSAWS M&E	Production D	Fiscal	Fiscal	Subramanian Chidambaram (Contra Costa) - Approved - 04/17/2023	
23.03	23.04.27	CA-260218	Training: Javascript updates for all Eligibility WBTs	45	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 4/27/2023	
23.03	23.04.19	CA-260305	Time on Aid/Child Support Exemptions - urn off Time Limit Aid Pre Balancer Batch (PBXXF117) on	10	CalSAWS M&E	Production D	Fiscal	Time Limits	This SCR has been approved by non-committee review by Karen Rapponotti on 5/12/2023	
23.03	23.05.04	CA-260635	Update Santa Cruz response to CRFI 20-001 - now opt out of Positive Pay	10	CalSAWS M&E	Production D	Fiscal	Fiscal	Julie Sheehan (Santa Cruz) - Approved - 04/24/2023	CA-260634
23.03	23.04.27	CA-260656	Update Orange, Santa Barbara and Ventura County Tax Intercept batch to not run for the night of	10	CalSAWS M&E	Production D	Fiscal	Tax Intercept	Sheryl Eppler - Approved - 04/26/2023	
23.03	23.05.04	CA-260731	Update eApplication linking batch job (PO00C153) with the Source value.	26	CalSAWS M&E	Production D	Batch/Interfaces	Other	Approved by Dymas Pena on 4/26/2023	
23.03	23.04.30	CA-260836	Reschedule LA county MEDS Recon due to wave 3 cutover activities	10	CalSAWS M&O	Production D	Batch Operations	Other	Sheryl Eppler - Approved - 05/15/2023	
23.03	23.05.19	CA-261035	Training: Javascript updates for all Clerical, Security, Fiscal and Employment Svc WBTs	38	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 5/3/2023	
23.03	23.05.22	CA-261277	Operational Data changes for Day1 Batch run post CalWIN Wave 3C cutover	16	CalSAWS DD&I	Production D	Batch Operations	Other	Sheryl Eppler - Approved - 05/12/2023	
23.05	23.05.30	CA-237392	Update BC API to use the new Holiday table	80	CalSAWS M&E	Start Build	BenefitsCal	Self Service Portal	Approved by Dymas Pena on 04/27/2023	
23.05	23.05.25	CA-252486	Update Alameda County response to CRFI 22-011 - enable Collection Interface	20	CalSAWS M&E	Production D	Fiscal	Collections	Sheryl Eppler - Approved - 05/11/2023	
23.05	23.06.15	CA-253377	Prevent Medi-Cal Auto-Discontinuation for Failure to Complete RE if at least one MC RE Packet is	437	Premise	Start Build	CalHEERS	Medi-Cal/CMSP	Non-committee approval - E. Miller/4/5/2023	
23.05	23.06.22	CA-259836	Add a New Approval Reason and message for IAR Split CAPI Payment	208	CalSAWS M&E	Start Build	Client Correspondence	Correspondence	non-committee approval by Adelaide Mendoza CAPI BA	
23.05	23.05.25	CA-260155	CalSAWS Virtual Assistant Expansion - Release 7	600	Premise	Start Build	Virtual Assistant	BOTS	Approved by Connie Buzbee 5/8/2023	
23.05	23.05.30	CA-260462	Update the Hearing Detail page to allow user to save for missing assigned worker	38	CalSAWS M&E	Production D	Online	Other	Approved by Ignacio Lazaro 5/1/2023	

23.06	23.06.30	CA-247634	Platform Architecture Enhancements - Design	280	CalSAWS M&E	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 5/5/2023	
23.06	23.06.30	CA-247635	Centralizing IAM Authorizations (Access Request/Removal Workflows) - Design	120	CalSAWS M&E	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 5/5/2023	
23.06	23.06.30	CA-248508	Implement MFA delivery choice at Login Journey - Design	160	CalSAWS M&E	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 5/5/2023	
23.06	23.07.21	CA-260648	Training: Update DCFs - Eligibility Kin-GAP: 02 WBTs for 23.05 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 5/27/2023	
23.06	23.07.21	CA-260693	Training: Update Employment Services-WTIW WBTs for 23.05 App Dev Changes	25	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 4/27/2023	
23.06	23.07.21	CA-260696	Training: Update Employment Services-GROW WBTs for 23.05 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 4/27/2023	
23.06	23.07.21	CA-260700	Training: Update 068-WBT-ELM-Eligibility Cal-Learn for 23.05 App Dev Changes	15	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 4/27/2023	
23.06	23.07.21	CA-260704	Training: Update Orientation WBTs for 23.03-23.05 App Dev Changes	30	CalSAWS M&E	Start Build	Training	Other	Approved by Karen Rapponotti on 4/28/2023	
23.07	23.08.24	CA-248016	CAPI - Update ABCD 350 Annual Recipient Report for San Mateo and Sacramento Counties	674	CalSAWS M&E	Start Build	Reports	State/Fiscal Reports	Approved by Claudia Pinto for Sacramento and San Mateo 4/25/2023	
23.07		CA-251447	Modify the Use of the GA Annual Agreement for LA County	5171	County Purchas	Start Build	Client Correspondence	GA/GR	non-committee approval by LA County only. Approved by Adelaide	
23.07		CA-253509	Event Streaming - Generate Forms and NOAs in Parallel to Trigger Jobs	363	Premise	Start Build	Batch/Interfaces	Correspondence	Mendoza	
23.07		CA-254977	Update Job Aid Generate the Eligibility Workload Inventory and Monthly Productivity List Export	12	CalSAWS M&E	No	Training	Training	4/25/2023 Maria Arceo.	CH-186218
23.07		CA-259079	Online Help: Update IA Authorizations	12	CalSAWS M&E	No	Training	Other	Joyce Oshiro 05/03/2023 - Approve	
23.07		CA-259604	Update JA Restaurant Meals Program CA-240478	12	CalSAWS M&E	No	Training	Other	Approved by Joyce Oshiro 05/02/2023	
23.07	23.07.31	CA-260638	Automated Regression Test: Transaction Coverage Tier 2-4, 2023	1030	CalSAWS M&E	Start Build	Automated Test	Other	Approved by Karen R. and Michele P. on 4.26/2023	
23.09	23.10.xx	CA-208605	Batch Scheduling Updates for CalWIN Conversion (Wave 6)	380	CalSAWS M&E	No	Batch/Interfaces	Other	Approved by John Pratt on 5/2/2023	
23.09		CA-254707	Create a BPCR and network connection to setup E2Lite for CalWIN Counties Wave 2 through 6	290	CalSAWS M&E	No	Batch Operations	Other	Approved by Carlos Zepeda on 8/31/2022	
23.09		CA-260942	Enhancement to Cisco Anyconnect VPN (Authentication, Security, Performance) - Project Staff	719	CalSAWS M&E	No	Tech Arch	Tech	Approved by Pete Quijada on 05/04/2023 on behalf of Laura Chavez	
24.01		CA-260929	Phase 1: Discovery - Evaluate F5 replacement product	110	CalSAWS M&E	No	Network	Tech	Approved by Pete Quijada on behalf Laura Chavez on 5/04/2023	

CalSAWS

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INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, June 8, 2023
RELEASE SCHEDULE LOCATION	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

Content Revisions (CRs)

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
RWR	23.03.x3	CA-249291	Add Missing Languages for Former Foster Youth (FFY) Threshold NOAs.	Client Corresp	136	Premise	Start Build	Correspondence	Approved 03/17/2023-V.Bernal / Content Revision appv'd 5/2/23	[Recommendation, Estimate]	
RWR	23.03.x3	CA-251208	Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 DRA4)	Client Corresp	93	CalSAWS M&E	Start Build	Correspondence, Medi-Cal/CMSP	Approved: V. Bernal 02/28/2023 / Content Revision approved 05/04/2023	[Recommendation, Estimate]	
RWR	23.04.28	CA-251209	Add Threshold Languages to Medi-Cal NOA Generation (MC MAGI-T)	Client Corresp	1432	CalSAWS M&E	Start Build	Correspondence, Medi-Cal/CMSP	V. Bernal approved 04/06/2023	[Estimate]	
TBD		CA-50776	CalFresh WTW Eligibility Non Compliance Updates	Eligibility	1225	CalSAWS M&E	No	CalWORKS/CalFresh		[Release]	
TBD		CA-203392	ACL 16-79 Add Out-of-State Short-Term Residential Therapeutic Program Placement Type	Eligibility	1123	CalSAWS M&E	No	Foster Care/Kin GAP/AAP		[Release]	
TBD		CA-237256	Allow Employment Services Programs to be Deregistered with Active Payment	Online	188	CalSAWS M&E	No	Welfare to Work/WPR		[Recommendation, Estimate, Release]	
23.03	23.06.08	CA-226837	DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2721 FDS CSC: Inbound IVR	Contact Center	840	CalSAWS DD&I	No	IVR & Contact Center		[Release]	
23.03	23.08.xx	CA-238993	ACIN I-72-21 SB 1232 Mass Informing Notice	Client Corresp	278	CalSAWS M&E	Start Build	Correspondence		[Release]	
23.03	23.05.05	CA-243544	School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4	Batch Operati	114	CalSAWS M&E	No	Other	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022	[Recommendation, Estimate]	CA-215584
23.03	23.05.26	CA-253148	Integrated Performance Testing	Performance	304	CalSAWS DD&I	No	Imaging	Rhannon Chin 3/8/2023	[Estimate]	
23.03	23.05.19	CA-255840	Training: Update General Eligibility WBTs for 23.03 App Dev Changes	Training	65	CalSAWS M&E	Start Build	Other	Approved by Karen Rapponotti on 2/3/2023	[Estimate]	
23.03	23.05.11	CA-256930	CN-25 POC - Performance Test Archiving solution	Performance	255	Change Notice	Start Build	Tech	Approved by Laura C. on 04/11	[Funding Source]	
23.03	23.05.19	CA-257204	Training: Update CalWORKs WBTs for 23.01-23.03 App Dev Changes	Training	110	CalSAWS M&E	Start Build	Other	Approved by Karen Rapponotti on 3/13/2023	[Estimate]	
23.03	23.05.19	CA-257206	Training: Update CAPI WBTs for 23.01 to 23.05 App Dev Changes	Training	35	CalSAWS M&E	Start Build	Other	Approved by Karen Rapponotti on 3/13/2023	[Estimate]	
23.03	23.05.19	CA-257230	Training: Update Resource Databank WBTs for 23.01 App Dev Changes	Training	45	CalSAWS M&E	Start Build	Other	Approved by Karen Rapponotti on 3/13/2023	[Estimate]	
23.03	23.05.19	CA-259241	Training: Update Medi-Cal WBTs for 23.05 App Dev Changes	Training	45	CalSAWS M&E	Start Build	Other	Approved by Karen Rapponotti on 3/31/2023	[Estimate]	
23.05		CA-200863	ACL 19-10 CalFresh Recertification Delayed Processing	Online	1767	Premise	No	CalWORKS/CalFresh		[Recommendation]	CIV-100175
23.05	23.06.22	CA-208603	Batch Scheduling Updates for CalWIN Conversion (Wave 4)	Batch/Interfa	392	CalSAWS M&E	No	Other	Approved by Carlos Zepeda on 1/11/2023	[Recommendation]	
23.05		CA-237034	Enhance Kafka Consumer architecture to run Consumers continuously	Tech Arch	400	CalSAWS M&O	Start Build	Tech	Approved by Grady H. on behalf of Laura C on 10/24/2022	[Release]	
23.07		CA-55378	Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6	Eligibility	1222	CalSAWS M&E	No	CalWORKS/CalFresh		[Recommendation]	
23.07		CA-220693	Enhancements to Child Care Administrator Portal	Online	517	CalSAWS M&E	No	Child Care		[Recommendation, Estimate]	
23.07		CA-223763	ACL 21-25 New Definition of Public Assistance CalFresh (PACF)	Eligibility	1869	Premise	Start Build	CalWORKS/CalFresh		[Estimate]	
23.07	23.07.27	CA-248273	BenefitsCal - Update Report a Change Task API to support Future Workers	BenefitsCal	578	Premise	Start Build	CalWORKS/CalFresh, Medi-Cal/CMSP, Self Service Portal	Approved by: Connie Buzbee - 03/30/2023	[Recommendation]	CSPM 62372
23.07		CA-248569	Identify the Special Care Increment type in Foster Care and Kin-GAP	Eligibility	556	CalSAWS M&E	Start Build	Correspondence, Foster Care/Kin GAP/AAP		[Recommendation, Estimate]	
23.11		CA-233168	ACL 21-137/ACL 21-137E Guaranteed Income Pilot Program	Eligibility	1408	CalSAWS M&E	No	CalWORKS/CalFresh		[Release]	CSPM-60853

CalSAWS

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INVITEES	Management
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RELEASE SCHEDULE LOCATION	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

These SCRS do not have a change to the CalSAWS System

Informational Only

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
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**CalSAWS**

DATE	
TIME	
LOCATION	
SUBJECT	
INVITEES	
NEXT CCB MEETING DATE	
RELEASE SCHEDULE LOCATION	

**Conversion: System Change Re**

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source

**Conversion: Content Re**

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source

Thursday, May 25, 2023
1:30 PM
Teams Virtual Meeting
Change Control Board (CCB) Meeting
Partners, Consortium Management
Thursday, June 8, 2023
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Requests (SCRs)				
Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X- Ref SCR

Revisions (CRs)					
Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X- Ref SCR

CALSAWS CCB Questions and Answers for May 25, 2023

SCR Number	County/Region	Question	Answer	Team Responsible
CA-253377	DHCS	According to the SCR, if there is a MC RE in "Received" status, action will not be taken to auto-discontinue the case through the batch process. Is there a date as to how old the MC RE can be? If the MC RE in "Received" status prior to PHE (or overdue), will the auto-disc be skipped?	<p><b>Only the MC RE Packet with the same due month/year as the program with the RE DUE Date in the targeted auto-disc month is considered.</b></p> <p>For example: On 4/17/2023, we process the auto-discontinuance for programs with RE Due Date 6/2023. If the MC RE Packet with a due date in 4/2023 still has 'Sent' status with no received date (plus two reminder notices are sent after that packet generation date), then the program would be picked up for the auto-discontinuance job to discontinue effective 7/2023 benefit month.</p>	Medi-Cal Program

**CalSAWS CCB Meeting Minutes for May 25, 2023**

**The following questions were received**

SCR #	County/Region	Question	Response
CA-253377	DHCS	According to the SCR, if there is a MC RE in "Received" status, action will not be taken to auto-discontinue the case through the batch process. Is there a date as to how old the MC RE can be? If the MC RE in "Received" status prior to PHE (or overdue), will the auto-disc be skipped?	<p><b>Only the MC RE Packet with the same due month/year as the program with the RE DUE Date in the targeted auto-disc month is considered.</b></p> <p>For example: On 6/17/2023, we process the auto-discontinuance for programs with RE Due Date 6/2023. If the MC RE Packet with a due date in 6/2023 still has 'Sent' status with not received date (plus two reminder notices are sent after that packet generation date), then the program would be picked up for the auto-discontinuance job to discontinue effective 7/2023 benefit month.</p>

Approvals Received	
Region	Approved
1	Yes
2	Yes
3	Yes
4	Yes
5	Yes
6	Yes

Notes
CCB Prep team received one question and the question was sufficiently answered.
SCR CA-258267 - Change Yolo's set number of days for State Dated Warrants was removed the CCB Packet
SCR CA-253377 - have additional updates to the Recommendation
-Update the sweep job to select the Medi-Cal program of the most recent EDR when sending an EDR on a case with more than one Medi-Cal program block. If there is no EDR on the case, then use the program associated to the latest DER.
-Update the sweep job to check for at least two MC Reminder notices were sent on MAGI/Mixed cases with no Negative Action EDR that meet the rest of the current criteria for Negative Action.
The CCB Packet received RMs Approval via email





# [CA-216520] Migrate CMSP 201 - Requirement to Participate in Disability Evaluation Process

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Muneshwar MI</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Sahana Ramesh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>59</b>
Reporter:	<b>Virginia C. Bernal</b>	Regulation Reference:		Created:	<b>05/20/2020 11:33 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Virginia Bernal-approved 05/08/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/12/2023				
<b>Current Design:</b>	Currently, the CMSP 201 - Requirement to Participate in Disability Evaluation Process does not exist in CalSAWS.				
<b>Request:</b>	Add CMSP 201 (06/09) Requirement to Participate in Disability Evaluation Process to CalSAWS Template Repository in English and Spanish Languages.				
<b>Recommendation:</b>	Add CMSP 201 (06/09) Requirement to Participate in Disability Evaluation Process to CalSAWS Template Repository in English and Spanish Languages.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A - CalSAWS DD&I Requirement				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>59</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-230039] Allow Placement Authority Pages to generate both FC 3 and FC 3A

- Resolved: 05/11/2023 01:25 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>06/15/2021 04:46 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>FCED - New Scope</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

## Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 03/27/2023

**Current Design:** The current Foster Care placement authority pages allow the worker to generate the FC 3A.

**Request:** Update the Foster Care placement authority pages to allow workers to generate FC 3 as well, for the applicable Placement Authority Types: 'Child Welfare Services', 'Probation', and 'Voluntary Placement'.

**Recommendation:** Update the Foster Care placement authority pages to allow workers to generate FC 3 as well.

## Outreach

**Description:**

**Alternative Procedure** Generate forms individually from Template Repository.

## Description:

### Operational Impact:

**Estimate:** 310

Automated Test :	52	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	82	Conversion :	0	DBA :	0
Design :	52	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Network :	0	Online :	22	Performance :	0
Release Communication Support :	13	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	70
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-232403] Add SOC 453 in Threshold Languages

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rohan Bedre</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kasu Sowmya</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>130</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>08/18/2021 10:35 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	non-committee approval by Adelaide Mendoza CAPI BA				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 04/28/2023				
<b>Current Design:</b>	Currently SOC 453 (8/22) is only available in English and Spanish Languages in CalSAWS Template Repository.				
<b>Request:</b>	Add SOC 453 (8/22) (CAPI) Statement of Household Expenses and Contributions in available threshold languages to CalSAWS Template Repository. Languages Include: Armenian and Chinese.				
<b>Recommendation:</b>	Add SOC 453 (8/22) (CAPI) Statement of Household Expenses and Contributions to CalSAWS Template Repository in following threshold languages: Armenian and Chinese.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>130</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	30
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



## [CA-239086] Add M44-315A (8/21) to the Template Repository and to the newest State version

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rohan Bedre</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Nagesha S</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>325</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>ACL 20-120, ACL 21-45 AB 79, ACL 21-45E</b>	Created:	<b>01/05/2022 09:53 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[BenefitsCal, Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Client Correspondence Addtl hours</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 5/5/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/08/2023				
<b>Current Design:</b>	Currently M44-315A - \$10 Minimum Payment, Change is not available in the CalSAWS Template Repository.				
<b>Request:</b>	Add M44-315A (8/21) - \$10 Minimum Payment, Change form in English and available threshold languages to the CalSAWS Template Repository. Languages Include: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Recommendation:</b>	Add M44-315A (8/21) - \$10 Minimum Payment, Change form to CalSAWS Template Repository in English and following threshold languages: Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>325</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	5	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

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Virtual Assistant :

0



# [CA-241922] Add Missing Threshold Languages to Template Repository - TNB 8

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Shaik Shahul</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Nisarga Nagarathnaraj</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>200</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>ACL 07-12</b>	Created:	<b>03/02/2022 02:09 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>TNB Recertification Hold</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 4/26/2023				
<b>Expedite Approval:</b>	By Michele Peterson on 04/27/2023				
<b>Current Design:</b>	Currently, TNB 8 (6/19) is only available in English and Spanish Languages in CalSAWS.				
<b>Request:</b>	Add TNB 8 (6/19) TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER in available threshold languages to CalSAWS. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
<b>Recommendation:</b>	Add TNB 8 (6/19) TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER to CalSAWS in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>200</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	129	Conversion :	0	DBA :	0
Design :	32	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	39
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-248369] Update AAP 2 generation to not generate during CNI Increase

- Resolved: 05/09/2023 04:26 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>159</b>
Reporter:	<b>Jasmine Chen [X]</b>	Regulation Reference:		Created:	<b>07/28/2022 12:18 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>FCED - New Scope</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Michelle R Ramos 04/13/23

**Expedite Approval:** Approved by Karen Rapponotti on 4/13/2023

**Current Design:** AAP 2 forms get generated during CNI Increase EDBC Batch runs. These AAP 2 forms then get suppressed via a manual DCR to prevent the AAP 2 forms from being sent out (as CNI policy states it's 'not required to be completed').

**Request:** Since AAP 2 forms are not required to be completed by counties, update the AAP 2 form generation logic to not generate during these 'CNI Increase' EDBC batch runs.

**Recommendation:** Update the AAP 2 form generation logic to not generate the AAP 2 form when the 'CNI Increase' EDBC batch runs and results EDBC with reason, 'CWS Annual COLA' (CT744\_DC)

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 159

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	8	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

## [CA-249993] Add Available Translations for WTW 11 to CalSAWS

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ashish Jumale</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kavitha Mr</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>130</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/08/2022 06:51 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/27/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 04/28/2023				
<b>Current Design:</b>	Currently WTW 11 (7/99) is available in English and Spanish language in the CalSAWS.				
<b>Request:</b>	Add WTW 11 (7/99) Welfare-To-Work/Cal-Learn Supportive Services Overpayment/Underpayment Notice to the CalSAWS in available threshold languages. Threshold languages include: Chinese, Russian and Vietnamese				
<b>Recommendation:</b>	Add WTW 11 (7/99) Welfare-To-Work/Cal-Learn Supportive Services Overpayment/Underpayment Notice to the CalSAWS in following threshold languages: Chinese, Russian and Vietnamese				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>130</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	30
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



 **[CA-249994] Add Available Translations for WTW 12 to CalSAWS**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Singaram Manickam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kavitha Mr</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>130</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/08/2022 06:54 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/27/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 04/28/2023				
<b>Current Design:</b>	Currently WTW 12 (7/99) is available in English and Spanish language in the CalSAWS.				
<b>Request:</b>	Add WTW 12 (7/99) Welfare-To-Work/Cal-Learn Supportive Service Repayment Agreement to the CalSAWS in available threshold languages. Threshold languages include: Chinese, Russian and Vietnamese				
<b>Recommendation:</b>	Add WTW 12 (7/99) Welfare-To-Work/Cal-Learn Supportive Service Repayment Agreement to the CalSAWS in following threshold languages: Chinese, Russian and Vietnamese				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>130</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	30
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-249995] Add Available Translations for WTW 13 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Muneshwar MI</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Mamata Sasumana</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>65</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/08/2022 06:56 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/26/2023				
<b>Expedite Approval:</b>	By Michele Peterson on 04/27/2023				
<b>Current Design:</b>	During the missing translations review, only the English and Spanish version of the WTW 13-Welfare to Work/Cal-Learn Supportive Services Overpayment Final Notice is available in CalSAWS. Some translations are missing.				
<b>Request:</b>	Add WTW 13 (7/99) Welfare-to-Work/Cal-Learn Supportive Services Overpayment Final Notice in available threshold languages to CalSAWS. Languages Include: Chinese, Russian and Vietnamese.				
<b>Recommendation:</b>	Add WTW 13 (7/99) Welfare-to-Work/Cal-Learn Supportive Services Overpayment Final Notice to CalSAWS in following threshold languages: Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>65</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-249997] Add Available Translations for WTW 20 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Surendar Murugesan</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Mamata Sasumana</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>39</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/08/2022 07:04 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ginko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Ginko Luna 4/26/2023				
<b>Expedite Approval:</b>	By Michele Peterson on 04/27/2023				
<b>Current Design:</b>	During the missing translations review, only the English and Spanish version of the WTW 20-Permission to Release Learning Disabilities Information is available in CalSAWS. Some translations are missing.				
<b>Request:</b>	Add WTW 20 (12/05) Permission to Release Learning Disabilities Information in available threshold languages to CalSAWS Template Repository. Languages Include: Chinese and Russian.				
<b>Recommendation:</b>	Add WTW 20 (12/05) Permission to Release Learning Disabilities Information to CalSAWS Template Repository in following threshold languages: Chinese and Russian.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>39</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250006] Add Available Translations for WTW 4 to CalSAWS**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vivek Singh</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>M Devi Priya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>117</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/08/2022 09:13 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 5/5/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/08/2023				
<b>Current Design:</b>	Currently, WTW 4 (8/04) is available only in English and Spanish languages in CalSAWS.				
<b>Request:</b>	Add WTW 4 (8/04) to CalSAWS in available threshold languages. Languages Include: Chinese, Russian and Vietnamese.				
<b>Recommendation:</b>	Add WTW 4 (8/04) to CalSAWS in following threshold languages: Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>117</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	90	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	27
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250008] Add Available Translations for WTW 8 to CalSAWS**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Anil Ankad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>M Devi Priya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>78</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/08/2022 09:18 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 5/5/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/08/2023				
<b>Current Design:</b>	Currently, WTW 8 (6/04) is available only in English and Spanish languages in CalSAWS.				
<b>Request:</b>	Add WTW 8 (6/04) in available threshold languages to CalSAWS Template Repository. Languages Include: Chinese, Russian and Vietnamese				
<b>Recommendation:</b>	Add WTW 8 (6/04) to CalSAWS Template Repository in following threshold languages: Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>78</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250220] Add Available Translations for NA 825 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ranjith Madeshwaran</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kasu Sowmya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>52</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/14/2022 09:07 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/28/2024				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Currently NA 825 (8/00) is only available in English, Spanish, Farsi, Korean, Tagalog, and Vietnamese Languages in CalSAWS Template Repository.				
<b>Request:</b>	Add NA 825 (8/00) Welfare to Work/Cal-Learn Transportation Adjustment in available threshold languages to CalSAWS Template Repository. Languages Include: Chinese and Russian.				
<b>Recommendation:</b>	Add NA 825(8/00) Welfare to Work/Cal-Learn Transportation Adjustment to CalSAWS Template Repository in following threshold languages: Chinese and Russian.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>52</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250223] Add Available Translations for NA 843 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Navyasri Yalamanchili</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kasu Sowmya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>39</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/14/2022 09:52 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/28/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Currently NA 843 (6/99) is only available in English and Spanish Languages in CalSAWS Template Repository.				
<b>Request:</b>	Add NA 843 (6/99) Cal-Learn NOA - Deregistration in available threshold languages to CalSAWS Template Repository. Languages Include: Chinese and Vietnamese.				
<b>Recommendation:</b>	Add NA 843 (6/99) Cal-Learn NOA – Deregistration to CalSAWS Template Repository in following threshold languages: Chinese and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>39</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250271] Add Available Translations for FSP 1 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Aishwarya Pathak</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kavitha Mr</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>39</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/15/2022 08:03 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 5/5/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/08/2023				
<b>Current Design:</b>	Currently FSP 1 (8/14) is available in English and Spanish languages in the CalSAWS Template Repository.				
<b>Request:</b>	Add FSP 1 (8/14) Family Stabilization Program Evaluation Request to the CalSAWS Template Repository in available threshold languages. Languages Include: Chinese and Russian				
<b>Recommendation:</b>	Add FSP 1 (8/14) Family Stabilization Program Evaluation Request to the CalSAWS Template Repository in following threshold languages: Chinese and Russian				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>39</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



 **[CA-250272] Add Available Translations for FSP 3 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Navyasri Yalamanchili</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kasu Sowmya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>39</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/15/2022 08:05 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/28/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Currently FSP 3 (8/14) is only available in English and Spanish Languages in CalSAWS Template Repository.				
<b>Request:</b>	Add FSP 3 (8/14) Family Stabilization Program Notice of Change in Program Status in available threshold languages to CalSAWS Template Repository. Languages Include: Chinese and Russian.				
<b>Recommendation:</b>	Add FSP 3 (8/14) Family Stabilization Program Notice of Change in Program Status to CalSAWS Template Repository in following threshold languages: Chinese and Russian.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>39</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-250349] Add Available Translations for CW 5 to CalSAWS

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>M Devi Priya</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Sahana Ramesh</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>234</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/19/2022 11:32 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	5/09/2023 Maria Arceo. Send to correspondence committee as FYI.				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/12/2023				
<b>Current Design:</b>	Currently, only the English and Spanish version of the CW 5 (7/01) are available in CalSAWS.				
<b>Request:</b>	Add CW 5 (7/01) Veterans Benefits Verification and Referral in available threshold languages to CalSAWS Template Repository. Languages Include: Cambodian, Chinese, Russian and Vietnamese				
<b>Recommendation:</b>	Add CW 5 (7/01) Veterans Benefits Verification and Referral to CalSAWS Template Repository in following threshold languages: Cambodian, Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>234</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	180	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	54
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250352] Add Available Translations for CW 71 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahana Ramesh</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kavitha Mr</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>65</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/19/2022 11:38 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	4/28/2023 Maria Arceo. Send to Correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Currently CW 71 (3/00) is available in English and Spanish languages in the CalSAWS Template Repository.				
<b>Request:</b>	Add CW 71(3/00) Statement of Cash Aid Mother and Unrelated Adult Male to the CalSAWS Template Repository in the available threshold languages. Languages Include: Cambodian, Chinese, Russian and Vietnamese				
<b>Recommendation:</b>	Add CW 71(3/00) Statement of Cash Aid Mother and Unrelated Adult Male to the CalSAWS Template Repository in the following threshold languages: Cambodian, Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>65</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-250370] Add Available Translations for CL2 to CalSAWS.**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Pragya Parashar</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kasu Sowmya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>65</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/19/2022 04:19 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/28/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Currently CL 2 (4/99) is only available in English and Spanish Languages in CalSAWS Template Repository.				
<b>Request:</b>	Add CL 2 (4/99) Cal-Learn Program Requirements in available threshold languages to CalSAWS Template Repository. Languages Include: Cambodian, Chinese, Russian and Vietnamese.				
<b>Recommendation:</b>	Add CL 2 (4/99) Cal-Learn Program Requirements to CalSAWS Template Repository in following threshold languages: Cambodian, Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>65</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-250371] Add Available Translations for CL 3 to CalSAWS.

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Muneshwar MI</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Mamata Sasumana</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>65</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>Translations XX</b>	Created:	<b>09/19/2022 04:21 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 4/26/2023				
<b>Expedite Approval:</b>	By Michele Peterson on 04/27/2023				
<b>Current Design:</b>	During the missing translations review, only the English and Spanish version of the CL 3-Cal-Learn Notice of Participation Problem. Some translations are missing.				
<b>Request:</b>	Add CL 3 (4/99) Cal-Learn Notice of Participation Problem in available threshold languages to CalSAWS Template Repository. Languages Include: Cambodian, Chinese, Russian and Vietnamese.				
<b>Recommendation:</b>	Add CL 3 (4/99) Cal-Learn Notice of Participation Problem to CalSAWS Template Repository in following threshold languages: Cambodian, Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>65</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-251214] Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239)

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nisarga Nagarathnaraj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kamal Shaker J</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3930</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>EAS 10-116</b>	Created:	<b>10/11/2022 08:12 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Medi-Cal/CMSF]</b>	Funding Source ID:	<b>Client Correspondence Addtl hours</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Virginia Bernal 04/28/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Not all NOAs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on the translations available for other NOA fragments and the State Template.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Add Threshold language to NOA MC_AP_FULL_SCOPE_CEC_NO_SOC_M158 in CalSAWS. Languages include Arabic, Farsi, Hmong, Lao</li> <li>2. Add Threshold language to NOA MC_AP_POST_PARTUM_APPROVED_M141 in CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>3. Add Threshold language to NOA MC_AP_MC_PARTIAL_APP_DEN_NOA_M024 in CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>4. Add Threshold language to NOA MC_AP_APPROVED_PRUCOL_M140 in CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>5. Add Threshold language to NOA MC_DN_RETRO_FAIL_DETER_VERIF_M411 in CalSAWS. Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>6. Add Threshold language to NOA MC_DN_MC_SUPP_COOP_FAIL_M320 in CalSAWS. Languages include Spanish, Arabic, Armenian, Farsi, Hmong, Lao, Russian, Tagalog</li> <li>7. Add Threshold language to NOA MC_DN_FAIL_DETER_VERIF_M410 in CalSAWS. Languages include Arabic, Farsi, Hmong, Lao</li> <li>8. Add Threshold language to NOA MC_DN_RCA_RECIPIENT_M023 in CalSAWS. Languages include Arabic, Farsi, Hmong, Lao</li> <li>9. Add Threshold language to NOA MC_DN_MC_SSI_DEN_NOA_M024 in CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>10. Add Threshold language to NOA MC_DN_NOT_A_CTZN_M345 in CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>11. Add Threshold language to NOA MC_DN_OVERLAP_AID_M333 in CalSAWS. Languages include Arabic, Farsi, Hmong, Lao</li> <li>12. Add Threshold language to NOA MC_DN_CLIENT_REQ_FOR_DEN_M031 in CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese</li> <li>13. Add Threshold language to NOA MC_DN_INDIV_APP_NOT_IN_HOME_M030 in CalSAWS.</li> </ol>				

Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

14. Add Threshold language to NOA MC\_DN\_PICKLE\_NOT\_CITIZEN\_M349 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

15. Add Threshold language to NOA MC\_DN\_WHRABTS\_UNKNWN\_M032 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

16. Add Threshold language to NOA MC\_DN\_HIC\_NUM\_VERIF\_M301 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

17. Add Threshold language to NOA MC\_DN\_MC13\_NOT\_SIGNED\_M038 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

18. Add Threshold language to NOA MC\_DN\_STMNT\_OF\_FACT\_NOT\_SIGNED\_M035 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

19. Add Threshold language to NOA MC\_CH\_DENY\_PRUCOL\_NURSING\_M762 in CalSAWS.  
Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese

20. Add Threshold language to NOA MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

21. Add Threshold language to NOA MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780\_NEW in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

22. Add Threshold language to NOA MC\_CH\_CEC\_NO\_PROOF\_INCOME\_M161 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

23. Add Threshold language to NOA MC\_CH\_CEC\_UNVERIF\_RESOURCE\_M206 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

24. Add Threshold language to NOA MC\_CH\_CEC\_RESOURCE\_OVER\_LIMIT\_M357 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

25. Add Threshold language to NOA MC\_CH\_DENY\_PRUCOL\_RENAL\_DIALYSIS\_M763 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

26. Add Threshold language to NOA MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M159 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

27. Add Threshold language to NOA MC\_TN\_NO\_CHILD\_UNDER\_21\_M331 in CalSAWS.  
Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

28. Add Threshold language to NOA MC\_TN\_FAIL\_PICKLE\_REQUIREMENTS\_M702 in CalSAWS.  
Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

29. Add Threshold language to NOA MC\_TN\_INDIV\_DESCEASED\_M029 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

30. Add Threshold language to NOA MC\_TN\_ICT\_OUT\_TERM\_M033 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

31. Add Threshold language to NOA MC\_TN\_SSI\_RCPNT\_M024 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

32. Add Threshold language to NOA MC\_TN\_FAIL\_TO\_RESPOND\_M427 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

33. Add Threshold language to NOA MC\_TN\_OVERLAP\_AID\_M333 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

34. Add Threshold language to NOA MC\_TN\_CLIENT-REQ\_TERMINATION\_M706 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

35. Add Threshold language to NOA MC\_TN\_CEC\_CHILD\_TURNED\_19\_M352 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

36. Add Threshold language to NOA MC\_TN\_NON\_COOP\_CHILD\_NON\_COMP\_M424 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

37. Add Threshold language to NOA MC\_TN\_CEC\_OVERLAP\_AID\_M359 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

38. Add Threshold language to NOA MC\_TN\_CEC\_ENDS\_CHILD\_MOVES\_M358 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

39. Add Threshold language to NOA MC\_TN\_NAME\_IDENTITY\_NON\_COMP\_M423 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog

40. Add Threshold language to NOA MC\_TN\_SOC\_TO\_NO\_SOC\_INCOME\_DECREASE\_M154 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

41. Add Threshold language to NOA MC\_TN\_CEC\_CLIENT\_REQUEST\_M362 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
42. Add Threshold language to NOA MC\_TN\_DISCON\_SENTENCED\_JAIL\_OR\_INSTITUTION\_M020 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
43. Add Threshold language to NOA MC\_TN\_WHRABTS\_UNKNWN\_M032 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao
44. Add Threshold language to NOA MC\_TN\_REFUSED\_UIB\_NON\_COMP\_M418 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
45. Add Threshold language to NOA MC\_TN\_TMC\_NO\_ELIG\_CHILD\_IN\_HOME\_M169 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
46. Add Threshold language to NOA MC\_TN\_FAIL\_REDETER\_VERIF\_M401 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao
47. Add Threshold language to NOA MC\_TN\_MC355\_VERIF\_NOT\_RECEIVED\_M425 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
48. Add Threshold language to NOA MC\_TN\_DID\_NOT\_APPLY\_MEDICARE\_NON\_COMP\_M422 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
49. Add Threshold language to NOA MC\_TN\_FAIL\_LTCRP\_TRANSFER\_M095 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
50. Add Threshold language to NOA MC\_TN\_CEC\_WHREABTS\_UNKNOWN\_M353 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao
51. Add Threshold language to NOA MC\_TN\_REFUSED\_DIB\_NON\_COMP\_M414 in CalSAWS.  
Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog
52. Add Threshold language to NOA MC\_TN\_FAIL\_VERIF\_DETERM\_M410 in CalSAWS.  
Languages include Arabic, Farsi, Hmong, Lao

**Recommendation:**

Add remaining available threshold languages for the following MC 239 Templates.

1. MC\_AP\_FULL\_SCOPE\_CEC\_NO\_SOC\_M158
2. MC\_AP\_POST\_PARTUM\_APPROVED\_M141
3. MC\_AP\_MC\_PARTIAL\_APP\_DEN\_NOA\_M024
4. MC\_AP\_APPROVED\_PRUCOL\_M140
5. MC\_DN\_RETRO\_FAIL\_DETER\_VERIF\_M411
6. MC\_DN\_MC\_SUPP\_COOP\_FAIL\_M320
7. MC\_DN\_FAIL\_DETER\_VERIF\_M410
8. MC\_DN\_RCA\_RECIPIENT\_M023
9. MC\_DN\_MC\_SSI\_DEN\_NOA\_M024
10. MC\_DN\_NOT\_A\_CTZN\_M345
11. MC\_DN\_OVERLAP\_AID\_M333
12. MC\_DN\_CLIENT\_REQ\_FOR\_DEN\_M031
13. MC\_DN\_INDIV\_APP\_NOT\_IN\_HOME\_M030
14. MC\_DN\_PICKLE\_NOT\_CITIZEN\_M349
15. MC\_DN\_WHRABTS\_UNKNWN\_M032
16. MC\_DN\_HIC\_NUM\_VERIF\_M301
17. MC\_DN\_MC13\_NOT\_SIGNED\_M038
18. MC\_DN\_STMNT\_OF\_FACT\_NOT\_SIGNED\_M035
19. MC\_CH\_DENY\_PRUCOL\_NURSING\_M762
20. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780
21. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M780\_NEW
22. MC\_CH\_CEC\_NO\_PROOF\_INCOME\_M161
23. MC\_CH\_CEC\_UNVERIF\_RESOURCE\_M206
24. MC\_CH\_CEC\_RESOURCE\_OVER\_LIMIT\_M357
25. MC\_CH\_DENY\_PRUCOL\_RENAL\_DIALYSIS\_M763
26. MC\_CH\_ALIEN\_STATUS\_VERIF\_FAIL\_M159
27. MC\_TN\_NO\_CHILD\_UNDER\_21\_M331
28. MC\_TN\_FAIL\_PICKLE\_REQUIREMENTS\_M702
29. MC\_TN\_INDIV\_DESCEASED\_M029
30. MC\_TN\_ICT\_OUT\_TERM\_M033
31. MC\_TN\_SSI\_RCPNT\_M024
32. MC\_TN\_FAIL\_TO\_RESPOND\_M427
33. MC\_TN\_OVERLAP\_AID\_M333
34. MC\_TN\_CLIENT-REQ\_TERMINATION\_M706
35. MC\_TN\_CEC\_CHILD\_TURNED\_19\_M352
36. MC\_TN\_NON\_COOP\_CHILD\_NON\_COMP\_M424



- 37. MC\_TN\_CEC\_OVERLAP\_AID\_M359
- 38. MC\_TN\_CEC\_ENDS\_CHILD\_MOVES\_M358
- 39. MC\_TN\_NAME\_IDENTITY\_NON\_COMP\_M423
- 40. MC\_TN\_SOC\_TO\_NO\_SOC\_INCOME\_DECREASE\_M154
- 41. MC\_TN\_CEC\_CLIENT\_REQUEST\_M362
- 42. MC\_TN\_DISCON\_SENTENCED\_JAIL\_OR\_INSTITUTION\_M020
- 43. MC\_TN\_WHRABTS\_UNKNWN\_M032
- 44. MC\_TN\_REFUSED\_UIB\_NON\_COMP\_M418
- 45. MC\_TN\_TMC\_NO\_ELIG\_CHILD\_IN\_HOME\_M169
- 46. MC\_TN\_FAIL\_REDETER\_VERIF\_M401
- 47. MC\_TN\_MC355\_VERIF\_NOT\_RECEIVED\_M425
- 48. MC\_TN\_DID\_NOT\_APPLY\_MEDICARE\_NON\_COMP\_M422
- 49. MC\_TN\_FAIL\_LTCRP\_TRANSFER\_M095
- 50. MC\_TN\_CEC\_WHREABTS\_UNKNOWN\_M353
- 51. MC\_TN\_REFUSED\_DIB\_NON\_COMP\_M414
- 52. MC\_TN\_FAIL\_VERIF\_DETERM\_M410

**Outreach**

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 3930

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2754	Conversion :	0	DBA :	0
Design :	570	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	486
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	120.0
Virtual Assistant :	0				

## [CA-255986] Add Translations for New ABCDM 229 Form

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Aishwarya Pathak</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Sahana Ramesh</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>78</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>SCERFRA 22-524</b>	Created:	<b>02/01/2023 10:46 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[BenefitsCal, Forms/NOA Translations, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	4/28/2023 Maria Arceo. Send to Correspondence committee as FYI.				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 05/01/2023				
<b>Current Design:</b>	Currently ABCDM 229 (1/23) is available in English and Spanish languages in CalSAWS Template Repository.				
<b>Request:</b>	Add ABCDM 229 (1/23) - Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal in available threshold languages to the CalSAWS Template Repository. Languages Include: Armenian, Russian, Vietnamese				
<b>Recommendation:</b>	Add ABCDM 229 (1/23) - Applicant/Recipient's Authorization for Release of Information to Community-Based Organization (CBO) in BenefitsCal to the CalSAWS Template Repository in following threshold languages: Armenian, Russian, Vietnamese				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>78</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

 **[CA-258652] ACL 23-26 Add GEN 788 to the Template Repository**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Muneshwar MI</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Sahana Ramesh</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>59</b>
Reporter:	<b>Maria Arceo</b>	Regulation Reference:	<b>ACL 23-26</b>	Created:	<b>03/21/2023 01:00 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	4/26/2023 Maria Arceo. Sent to correspondence committee as FYI 4/26/2023				
<b>Expedite Approval:</b>	By Michele Peterson on 04/27/2023				
<b>Current Design:</b>	Currently GEN 788 (3/22) is not available in CalSAWS.				
<b>Request:</b>	Add the GEN 788 (3/22) Request To Stop My Benefits in to the CalSAWS Template repository in English and Spanish languages.				
<b>Recommendation:</b>	Add the GEN 788 (3/22) Request To Stop My Benefits in to the CalSAWS Template repository in English and Spanish languages.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>59</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	10	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	9
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-261092] Update SSP 14 to pre-populate SSN

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ravi Gupta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.05.x2</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>26</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>ACL No. 23-17-AB 499; Section 11019.7 of the Government Code</b>	Created:	<b>05/03/2023 10:25 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	non-committee approval by BA Adelaide Mendoza				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CA-256622 disabled the pre-population of the SSN on the SSP 14.				
<b>Request:</b>	SIRFRA 3859 (PPM 64423) - The CAPI Program formally requests that the SSN on form SSP 14 no longer be masked or truncated, but rather the SSN be fully displayed in accordance with an exemption identified in AB 499. We have received guidance from our Legal counsel that the SSP 14 form falls under an exemption identified under Section 11019.7(b)(1)(A) of the Government Code. Specifically, the exemption is "Federal law requires the inclusion of the SSN."				
<b>Recommendation:</b>	Update the SSP 14 to pre-populate the full SSN.				
	Note: This SCR will not have a Design Document.				
<b>Outreach Description:</b>	Manually fill in the SSN				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>26</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	20	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	6
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

# [CA-250044] Update generation of New Worker Letter

- Resolved: 10/04/2022 03:16 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Dylan Patel</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>107</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>09/08/2022 03:15 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Nina Butler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Streamline Approval by Nina Butler on 09/14/2022

**Expedite Approval:** Approved By Lynn Bridwell on Wednesday, September 14, 2022 10:48 AM

**Current Design:** Per SCR CA-48513 workers can be reassigned based on if a county has opted into the reassignment, however the logic that reassigns does not automatically generate a New Worker Letter (CSF 163) as the existing batch cannot be used due to it also re-assigning the worker a second time.

**Request:** The CSF 163 should be generated when Worker Reassignment occurs during EDBC Save and Continue as part of the Foster Care to Medi-Cal auto-test per CA-48513.

Note: SCR CA-220233 will add a cleaner more permanent solution.

**Recommendation:** 1. Update EDBC Save & Continue logic to insert the New Worker Letter form trigger for batch to generate the New Worker Letter when an auto-reassignment has occurred due to a Foster Care to Medi-Cal auto-test per CA-48513.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **107**

Automated Test :	4	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	67	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	26
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-251086] Add redirects for new con58 environment in prod ForgeRock

- Resolved: 10/25/2022 12:34 PM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Derrek Chilson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Raji Reddy</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.10.21</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>16</b>
Reporter:	<b>Raji Reddy</b>	Regulation Reference:		Created:	<b>10/06/2022 09:00 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Yogesh Patel</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Yogesh Patel on 10/06/2022

**Expedite Approval: Current Design:**

Provide the config IDS from ForgeRock production. Tech Ops Team is planning to provision new environment in prod. Initial request from Tech Ops was notified through RITM0030271.

**Request:** Tech ForgeRock team requested to add redirects for new con58 environment in prod ForgeRock. The following list of redirects were attached to the following RITM:  
- RITM0030378

**Recommendation:** Tech ForgeRock team to add in the following redirects to the next upcoming PROD release.

client ID Redirects

xxn38k9D8mDFNGm7TdQsK685vrmeZs <https://con58.calsaws.net/lobby-service/login/oauth2/code/forgerock>  
 ULTrAp3t48hMMpdG " [https://con58.calsaws.net/callback/j\\_security\\_check](https://con58.calsaws.net/callback/j_security_check)  
[https://web.calsaws.com/callback/j\\_security\\_check](https://web.calsaws.com/callback/j_security_check)"  
 TrymKxgqBxBHrqVJ3R4jLxLDXp8K2N <https://con58.calsaws.net/c-iv/login>  
 Yw7Zac3cW6mzOApK5p68kr6NWATk7G " <https://con58.calsaws.net/auditor/login/oauth2/code/forgerock>  
<https://web.calsaws.com/auditor/login/oauth2/code/forgerock>  
 "

## Outreach

**Description:**

N/A

**Alternative Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	16	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

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Virtual Assistant :

0



# [CA-243937] Training: Update Orientation WBTs for 23.05 App Dev Changes

- Resolved: 05/09/2023 09:35 AM

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>35</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/14/2022 01:56 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Paul Robertson</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 2/3/2023

**Expedite Approval:** Approved by Karen Rapponotti on 2/3/2023

**Current Design:** Orientation WBTs are impacted by system changes implemented with the 23.05 Production release.

**Request:** Orientation WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

**Recommendation:** Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:  
 1. 110-WBT-ORA-Orientation-08  
 a. CA-207127 Reception Log Detail page (add snooze icon)  
 b. CA-207127 Message Center (add Snooze icon)

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	35	Translation :	0
Virtual Assistant :	0				





# [CA-249448] Update Direct Deposit Inbound File for Stanislaus and Tulare County

- Resolved: 04/11/2023 05:25 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.13</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>62</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>08/22/2022 04:52 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sheryl Eppler - Approved - 03/08/2023

**Expedite Approval:** Approved by Karen Rapponotti on 03/08/2023

**Current Design:** Stanislaus and Tulare county use JP Morgan Chase Bank. The inbound Direct Deposit from JP Morgan Chase includes an addenda Information field for a total length of 44.

**Request:** Stanislaus and Tulare County:

Update the inbound Direct Deposit file from JP Morgan Chase to read two fields Change information length (35) and Bank Control Number (Length 09) instead of a single field of total length 44.

**Recommendation:** Stanislaus and Tulare County:

Update the inbound Direct Deposit file from JP Morgan Chase to read two fields Change information length (35) and Bank Control Number (Length 09) instead of a single field of total length 44.

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	41
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-252239] DCR for County Office for Office Detail/Office Mapping Wave 3 Counties

- Resolved: 04/27/2023 04:10 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.04.28</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>11/02/2022 05:54 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Connie Buzbee on 4/26/2023				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 3/28/2023				
<b>Current Design:</b>	Office Address was brought over from CalWIN, but there was no county code associated. Office Mapping API uses this to map the nearest office.				
<b>Request:</b>	1. Update all office addresses in Orange, Santa Barbara and Ventura counties to include a county code.				
<b>Recommendation:</b>	1. Update all office addresses in Orange, Santa Barbara and Ventura counties to include a county code.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	15	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	30	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-252994] Update Alameda County response to CRFI 21-004 to turn on Direct Deposit (inbound) Reader file

- Resolved: 05/10/2023 08:44 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Celeste Moncure</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>11/22/2022 12:30 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Sheryl Eppler - Approved - 05/11/2023				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 05/02/2023				
<b>Current Design:</b>	Alameda County responded to CRFI 21-004 documenting that they did not want to opt into a Direct Deposit (inbound) Reader file.				
<b>Request:</b>	Alameda County would like to opt into the Direct Deposit (inbound) Reader file.				
<b>Recommendation:</b>	Update Alameda County options to turn on the Direct Deposit (inbound) Reader file.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-255031] Create a Delegated Admin role in ForgeRock where user can just view users and Customers

- Resolved: 05/09/2023 10:49 AM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Blake Haselberger</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Blake Haselberger</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.09</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>4</b>
Reporter:	<b>Yogesh Patel</b>	Regulation Reference:		Created:	<b>01/10/2023 02:44 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Yogesh Patel</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/04/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 5/4/2023

**Expedite Approval:** Approved by Laura Chavez on 5/4/2023

**Current Design:** There is no role in PROD where user can view only accounts. We have internal Project DA role where they can update their users active or inactive but also create users in PROD.

**Request:** Create a role where user can view customers and users only and not create or update any field except Status field. Not even allow to create users in PROD.

**Recommendation:** The Tech ForgeRock team will create a new role and give it two privileges: managed\_user\_view and managed\_customer\_view. The configurations from other roles will be copied into PROD

## Outreach

**Description:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**

**Estimate:** 4

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	4	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-255083] CalFresh EA Replacements are not Claimed

- Resolved: 03/30/2023 05:23 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Matthew Warren</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.31</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>308</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>01/11/2023 01:28 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-236332</b>
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by Claudia Pinto 3/1/2023

### Expedite Approval:

Approved by Michele Peterson on 02/08/2023

### Current Design:

When replacing Emergency Allotment CalFresh benefits, the replacement is not being claimed as the EDBC is Read Only and the Non-Foster Care Benefit Issuance Claiming Batch module only claims issuances associated to Regular EDBC. This results in the issuances not being populated on the monthly reports.

### Request:

Emergency Allotment replacements should get claimed and reported

### Recommendation:

1. Update the Non-Foster Care Benefit Issuance Claiming Batch module to remove the EDBC type check.
2. Apply a DCR to claim all of the Emergency Allotment CalFresh replacement benefits that were skipped due to the EDBC type being Read Only.
3. LA County only Recommendation - Generate a test file for JVW including all claimed EA replacements.

### Outreach

#### Description:

County would need to manually Adjust the reports.

#### Alternative Procedure

#### Description:

#### Operational Impact:

Estimate: **308**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	198
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-256001] Quarterly release testing for EBT vendor FIS - April 2023

- Resolved: 04/21/2023 11:49 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.21</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>32</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>02/01/2023 01:33 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sheryl Eppler - Approved - 04/06/2023

**Expedite Approval:** Karen Rapponotti - Approved - 04/06/2023

**Current Design:** EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) produces quarterly releases to update their system.

**Request:** The CalSAWS project will need to conduct quarterly testing for these FIS EBT system releases.

**Recommendation:** Test FIS EBT release - April 2023

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **32**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	32
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-256044] Update Diaper allowance process for Wave 3 counties for April and May 2023

- Resolved: 04/20/2023 03:15 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.04.24</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>111</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>02/02/2023 07:34 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Claudia Pinto 3/27/2023

**Expedite Approval:** Approved by Michele Peterson on 03/27/2023

**Current Design:** Diaper payments in CalWIN come out of Employment Services/Supportive Services. These are not paid out of the FME process (Fiscal) and are paid out of daily processes (either the daily batch or the EBT Host 2 Host transactions). County workers authorize these payments each month on any day in employment services system and that authorization creates a daily issuance trigger to be paid.

The converted Diaper allowance issuances have payment requests with the Adult payee as the need person on the customer need. CalWIN creates one payment for the entire month for all the children in the household eligible for Diaper. CalSAWS creates individual \$30 payments for each child eligible for Diaper and the child is designated as the need person on the Customer Need.

This discrepancy in the converted data from CalWIN results in CalSAWS creating duplicate diaper payments for the child again as the Diaper job uses the customer need person to identify if Diaper allowance payment was previously issued to the child for the same month.

**Request:** Update Diaper allowance process for Wave 3 counties to avoid duplicate payments during the migration months (April 2023 and May 2023)

**Recommendation:**

1. Add a temporary process to stop any additional diaper issuances for Wave 3 counties on batch created payment requests in CalSAWS for the cases that already got diaper payments in CalWIN (converted) for the the months of April 2023 and May 2023.  
Suppress sending any new diaper allowance approval notices in CalSAWS for the cases that became eligible for Diaper payments in CalSAWS (New AUX\_PMT records created for Diaper) on the first batch after the cut-over and had received at least one Diaper allowance payment in CalWIN  
Note: Diaper jobs are not turned off, so duplicate payment requests will still be created.
2. DCR to mark these Diaper Payment Requests as Denied that were created by CalSAWS (as they would be duplicates)
3. Turn off the temporary process after the Diaper Payment Requests created in CalSAWS on these cases that already received Diaper payments in CalWIN are marked Denied

Note: Workers would have to issue any additional diaper payments manually on the cases that received diaper payments in CalWIN for months 4/1/2023 and 5/1/2023.

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 111

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	35	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	56
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				





# [CA-258267] Change Yolo's set number of days for Stale Dated Warrants

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Ajith Mothe</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.05.xx</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>42</b>
Reporter:	<b>Marlene Rangel</b>	Regulation Reference:		Created:	<b>03/14/2023 09:32 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Marlene Rangel</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-257493</b>
Consortium Review Approval Date:					

**Non-Committee Review:** Melinda Gutierrez (Yolo) - Approved - 04/18/2023

**Expedite Approval:** Approved by Karen Rapponotti on 04/18/2023

**Current Design:** When the batch runs currently, it is stale dating issuances at 90 days

**Request:** Change the duration of the stale date to 180 days

**Recommendation:** Yolo County Only:  
Change the duration of the stale date to 180 days.  
Turn on the Stale Date batch effective 05/04/2023.

Provide the County a list of Warrants that will Stale Date at 180 days effective 05/04/2023.

**Outreach Description:** batch runs currently stale dating issuances at 90 days

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 42

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	25
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-258272] CA-256621 CA-212363/DDID 1360 / CRFI 21-004 - Ventura Opt Out

- Resolved: 04/20/2023 04:11 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Chandan Talukdar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.24</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Marlene Rangel</b>	Regulation Reference:		Created:	<b>03/14/2023 10:27 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Marlene Rangel</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Marlene Rangel - Approved - 05/11/2023

**Expedite Approval:** Approved by Michele Peterson on 04/18/2023

**Current Design:** Ventura does not receive a Direct Deposit Reader file from Wells Fargo

**Request:** The team is opting out of sending a file back to CalSAWS.

**Recommendation:** The team is opting out of sending a file back to CalSAWS. (ref. CA-212363)

**Outreach Description:**

**Alternative Procedure Description:** Current process already established by Ventura county.

**Operational Impact:**

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	5
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

# [CA-258709] MEDS Transaction Data Access-Placer County

- Resolved: 05/10/2023 02:36 PM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>22</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>03/22/2023 09:35 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Tina Tran</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Tina Tran on 05/03/2023

**Expedite Approval:** Approved by Karen J. Rapponotti on 5/3/2023

**Current Design:** Current CalSAWS functionality and CalSAWS reporting system do not provide transaction data to Placer county and CalSAWS does not send daily transaction files to counties.

**Request:** Placer County needs access to transaction data, preferably via the daily transaction files from CalSAWS to MEDS for the purpose of research, troubleshooting, and validation of CalSAWS data sent to MEDS.

**Recommendation:**

1. CalSAWS sends daily transaction files to Placer's SFTP location.
2. Create a BPCR & BSCR to enable a Copy and FTP jobs that will transfer the daily MEDS outbound file to Placer.
3. The file will be put on the location that CalSAWS sends outbound file to Placer county (root location).  
File Naming Convention: HD.SAW1006.MEDS.TRANS.XX.YYYY-MM-DD (XX- 2 digits County Code)

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** **22**

Automated Test :	0	Batch/Interfaces :	14	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	8
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



# [CA-258887] Nevada County- Update Issuance Status from Stop Payment to Issued

- Resolved: 03/28/2023 10:28 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Eric Makino</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.03.28</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>11</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>03/23/2023 05:47 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Claudia Pinto 3/24/2023

**Expedite Approval:** Approved by Karen Rapponotti on 03/23/2023

**Current Design:** User erroneously updated the issuance status to Stop Payment thinking it would prevent the issuance from being Issued. The issuances were issued and the county is requesting the status be updated.

**Request:** Apply DCR to remove 'Stop Payment' status and the leave the previous status as Issued . Applying this DCR will not impact claiming.

**Recommendation:** Apply DCR to remove 'Stop Payment' status and the leave the previous status as Issued .

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 11

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	8
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	3
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260035] FC interface Outbound File Modification (ALA/SAC)

- Resolved: 05/03/2023 05:13 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.05.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>163</b>
Reporter:	<b>Ignacio Lazaro</b>	Regulation Reference:		Created:	<b>04/13/2023 05:08 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal, Foster Care/ Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

## Non-Committee

### Review:

**Expedite Approval:** Approved by Michele Peterson on 04/17/2023

### Current Design:

Alameda and Sacramento use IVR and web applications for providers to verify placement information before benefits are issued. This process saves millions of funds every year by preventing the Over Payments since Counties cannot collect on these overpayments by law. Both counties allow providers to submit their verification beginning on 1st business day of benefits issuance month – the same day as CalSAWS FC Main Payroll Date. This will result no, or very little Monthly Benefits can be issued. Also, counties need to identify the ongoing placements from the intake/initial placements in the FC Voucher file sent by CalSAWS since they have different process for placement verifications.

### Request:

1. Update FC Main Payroll Date to allow time for providers to submit placement verifications.
2. Update FC Voucher Writer to indicate placement begin date and end date.

### Recommendation:

1. Update current FC Main Payroll Date to follow below schedule for Alameda and Sacramento. 7/10/2023, 8/8/2023, 9/8/2023, 10/6/2023, 11/7/2023, 12/7/2023
2. Update FC Voucher Writer to include Placement Begin Date and Placement End Date. Please refer to 'FC Voucher Outbound.xlsx'

## Outreach

### Description:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

**Estimate: 163**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	100
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

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Virtual Assistant :

0

## [CA-260054] Upgrade Lobby Tablet 2.0 to support new device OS

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Raheem Raasikh</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Erick Arreola</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.xx</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>180</b>
Reporter:	<b>Kali Jackson</b>	Regulation Reference:		Created:	<b>04/14/2023 03:41 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Erick Arreola</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Lobby Management]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Erick Arreola on 5/3/23				
<b>Expedite Approval:</b>	Approved by Karen J Rapponotti on 05/04/2023				
<b>Current Design:</b>	Current Lobby Tablet 2.0 Android OS is version 9				
	Current current design of the Lobby Tablet 2.0 app is to pull the serial number of the device and that is communicated to CalSAWS to check against the manually entered serial number in the device ID table. As of Android 10.0 reading the device serial # is restricted and no longer permitted.				
<b>Request:</b>	To support new Android devices rolling out to Counties by end of April/May				
<b>Recommendation:</b>	Upgrade Lobby Tablet 2.0 to support new device Android OS version 13				
	The new design is to have a lobbytablet.properties stored locally on the device that has a unique ID that is manually entered into CalSAWS to be checked against in the device ID table. This functionality mimics how device IDs are currently set on kiosk PCs today.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>180</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	160	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260138] Update Orange and Santa Barbara County Warrant Length

- Resolved: 04/20/2023 10:00 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Wu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.04.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>52</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/17/2023 11:22 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sheryl Eppler - Approved - 04/17/2023

**Expedite Approval:** Approved by Karen Rapponotti on 04/17/2023

**Current Design:** Orange County current Warrant Format is 12 characters: WAR000XXXXXX  
Santa Barbara current Warrant Format is 12 characters: W000007XXXXX

**Request:** CalSAWS Auditor Controller, Warrant Print and Paid Warrant file only have a 10-digit Warrant Length.

**Recommendation:** For Orange County, strip off the leading "WAR" and add a zero to lead the 10-digit Warrant Number. For Santa Barbara County, strip off the leading "W0", leaving just a 10-digit Warrant Number. Generate and provide list containing Old Warrant Numbers and new Warrant Numbers for Orange and Santa Barbara County.

**Outreach Description:** N/A

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 52

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	34
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	13
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260148] Update - Turn on Contra Costa Stale Date batch

- Resolved: 04/25/2023 11:58 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Ajith Mothe</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>12</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/17/2023 02:21 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Subramanian Chidambaram (Contra Costa) - Approved - 04/17/2023

**Expedite Approval:** Approved by Karen Rapponotti on 04/17/2023

**Current Design:** Contra Costa Stale Date batch has been turned off

**Request:** Contra Costa would like the Stale Date batch to turn on.

**Recommendation:** Turn on the Contra Costa Stale Date batch effective 05/01/2023

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	8
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260218] Training: Javascript updates for all Eligibility WBTs

- Resolved: 04/27/2023 02:12 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.04.27</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>45</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/18/2023 02:17 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 4/27/2023

**Expedite Approval:** Approved by Karen Rapponotti on 4/27/2023

**Current Design:** When a user does not pass an assessment in the Eligibility modules and backs out of the WBT, they are reverted to the beginning of the WBT, as opposed to the beginning of the assessment. Upon troubleshooting with Adobe Support and Meridian (the LMS Vendor), it was determined that a javascript update was needed on the second to the last page of the WBT in order for the user to return to the beginning of the assessment, instead of the beginning of the WBT.  
The other WBTs will be updated on a separate SCR.

**Request:** Update javascript on the second to the last page in Adobe Captivate for the user to return to the beginning of the assessment instead of the beginning of the WBT

**Recommendation:** Update the second to the last slide of each Eligibility WBT with the javascript provided by Adobe support in order for the user to return to the beginning of the assessment section instead of the the beginning of the WBT. See list of Eliigibility WBTs attached.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	45	Translation :	0
Virtual Assistant :	0				



# [CA-260305] Time on Aid/Child Support Exemptions - urn off Time Limit Aid Pre Balancer Batch (PBXXF117) on hold for Wave 2 and Wave 3 CalWIN Counties

- Resolved: 04/19/2023 04:30 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.04.19</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:		Created:	<b>04/19/2023 11:46 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Time Limits]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** This SCR has been approved by non-committee review by Karen Rapponotti on 5/12/2023

**Expedite Approval:** Karen Rapponotti 5/12/2023

**Current Design:** Time Limit Aid Balancing batch is turned on for CalWIN W2 and W3 counties

**Request:** Do a BSCR to Turn off Time Limit Aid Pre Balancer Batch (PBXXF117) on hold for Wave 2 and Wave 3 CalWIN Counties.

**Recommendation:** Do a BSCR to Turn off Time Limit Aid Pre Balancer Batch (PBXXF117) on hold for Wave 2 and Wave 3 CalWIN Counties.

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	5
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260635] Update Santa Cruz response to CRFI 20-001 - now opt out of Positive Pay

- Resolved: 05/01/2023 05:18 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sumita Sinha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/25/2023 02:09 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-260634</b>
Consortium Review Approval Date:					

**Non-Committee Review:** Julie Sheehan (Santa Cruz) - Approved - 04/24/2023

**Expedite Approval:** Approved by Karen Rapponotti on 04/25/2023

**Current Design:** With CRFI 20-001, Santa Cruz County opted into the Positive Pay interface for Rush Warrants only.

**Request:** Santa Cruz County would like to change their response to CRFI 20-001 to now opt-out of the Positive Pay Interface.

**Recommendation:** Santa Cruz County - Turn off all Positive Pay batch.

**Outreach Description:** N/A

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	5
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260656] Update Orange, Santa Barbara and Ventura County Tax Intercept batch to not run for the night of 04/28/2023

- Resolved: 04/26/2023 04:36 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Chandan Talukdar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/25/2023 04:59 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tax Intercept]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Sheryl Eppler - Approved - 04/26/2023				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 04/26/2023				
<b>Current Design:</b>	Orange, Santa Barbara and Ventura County initial Tax Intercept run for the Welfare intercept System (WIS) is scheduled to be Friday 04/28/2023.				
<b>Request:</b>	Orange, Santa Barbara and Ventura County would like to wait until 05/05/2023 to send the initial Tax Intercept run to WIS.				
<b>Recommendation:</b>	For Orange County, Santa Barbara County and Ventura County: Turn off the Tax Intercept batch jobs for the night of 04/28/2023. Turn on the Tax Intercept batch jobs starting 05/05/2023.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	5
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260731] Update eApplication linking batch job (PO00C153) with the Source value.

- Resolved: 05/04/2023 08:26 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Hemanth Tadavarthy</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>26</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>04/26/2023 02:40 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Dymas Pena on 4/26/2023				
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 4/26/2023				
<b>Current Design:</b>	eApplication linking batch job (PO00C153) reindex image in Hyland when an eApplication is linked to a case.				
	CA-246712 added a Source Value for BenefitsCal Case Linking Table. This SCR will update the eApplication linking batch job with the new Source value logic.				
<b>Request:</b>	Update eApplication linking batch job (PO00C153) with the new Source Value logic.				
<b>Recommendation:</b>	Update eApplication linking batch job (PO00C153) with the new Source Value logic.				
	On the first batch run, the batch will run with a last success date of 11/30/2022 to process records from November 30, 2022.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>26</b>				
Automated Test :	0	Batch/Interfaces :	16	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-260836] Reschedule LA county MEDS Recon due to wave 3 cutover activities

- Resolved: 04/28/2023 03:36 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Dheeraj Malempati</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Dheeraj Malempati</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Naveen Bhumandla</b>	Regulation Reference:		Created:	<b>04/27/2023 11:25 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sheryl Eppler - Approved - 05/15/2023

**Expedite Approval:** Approved by Michele Peterson on 04/28/2023

**Current Design:** Reschedule LA county MEDS Recon due to post wave 3 cutover activities. The revised date for the Los Angeles County April-2023 MEDS Recon outbound interface file transfer to DHCS/ MEDS is by 3:30 PM on Tuesday, May 2, 2023.

**Request:** Reschedule LA county MEDS Recon due to post wave 3 cutover activities. The revised date for the Los Angeles County April-2023 MEDS Recon outbound interface file transfer to DHCS/ MEDS is by 3:30 PM on Tuesday, May 2, 2023.

**Recommendation:** Reschedule LA county MEDS Recon due to post wave 3 cutover activities. The revised date for the Los Angeles County April-2023 MEDS Recon outbound interface file transfer to DHCS/ MEDS is by 3:30 PM on Tuesday, May 2, 2023.

**Outreach Description:** Prod Ops already sent out to communication to LA county

**Alternative Procedure Description:** NA

**Operational Impact Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-261035] Training: Javascript updates for all Clerical, Security, Fiscal and Employment Svc WBTs

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>38</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>05/02/2023 02:19 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 5/3/2023

**Expedite Approval:** Approved by Karen Rapponotti on 5/3/2023

**Current Design:** When a user does not pass an assessment in the modules and backs out of the WBT, they are reverted to the beginning of the WBT, as opposed to the beginning of the assessment. Upon troubleshooting with Adobe Support and Meridian (the LMS Vendor), it was determined that a javascript update was required on the second to the last page of the WBT in order for the user to return to the beginning of the assessment, instead of the beginning of the WBT.

The other WBTs will be updated on a separate SCR.

**Request:** Update javascript on the second to the last page in Adobe Captivate for the user to return to the beginning of the assessment instead of the beginning of the WBT

**Recommendation:** Update the second to the last slide of each Eligibility WBT with the javascript provided by Adobe support in order for the user to return to the beginning of the assessment section instead of the the beginning of the WBT. See list of WBTs attached.

**Outreach Description:**  
**Alternative Procedure Description:** N/A - the updates on this SCR do not affect CalSAWS Production - only training materials uploaded in the Learning Management System (LMS).

**Operational Impact:**  
**Estimate:** **38**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	38	Translation :	0
Virtual Assistant :	0				





# [CA-261277] Operational Data changes for Day1 Batch run post CalWIN Wave 3C cutover

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Kapil Santosh</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Kapil Santosh</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.05.22</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>16</b>
Reporter:	<b>Kapil Santosh</b>	Regulation Reference:		Created:	<b>05/08/2023 11:03 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>1787 and 1789</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sheryl Eppler - Approved - 05/12/2023

**Expedite Approval:** Approved by Karen Rapponotti on 05/08/2023

**Current Design:** When certain batch jobs for Wave 3 counties (Orange, Santa Barbara, Ventura) run in production on 5/15/2023 after the Wave3C cutover, they would need a last success date update in order to avoid picking converted data.

**Request:** Batch Operation team needs to apply the attached one time DCRs to update the last success dates of the Wave 3 county batch jobs that might pick converted data from the 3C cutover.

**Recommendation:** Batch Operation team needs to apply the attached one time DCRs to update the last success dates of the Wave 3 county batch jobs that might pick converted data from the 3C cutover.

**Outreach**

**Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 16

Automated Test :	0	Batch/Interfaces :	8	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	8
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

## [CA-237392] Update BC API to use the new Holiday table

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.05.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>80</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>11/30/2021 09:10 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Dymas Pena on 04/27/2023				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti 4/12/2023				
<b>Current Design:</b>	<p>CA-201813 implemented new calendar pages, including new tables, for the CalSAWS counties to add holidays, set dates for 10-day cutoff. and main payroll.</p> <p>In CalSAWS, when and E-Application is submitted from the Self-Service Portal the Application Transfer sets the App Date for the e-application by using the office hours and the holiday calendar to make sure app date is set during work days for the county.</p> <p>See Design document for more details on Application Transfer API.</p>				
<b>Request:</b>	Update the App Date to use the new Holiday Calendar table that has been created.				
<b>Recommendation:</b>	1. Update the App Transfer API to use the new table when determining a County's holiday when setting the Application Date.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>80</b>				
Automated Test :	30	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	35	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-252486] Update Alameda County response to CRFI 22-011 - enable Collection Interface

- Resolved: 03/28/2023 02:46 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>11/08/2022 10:16 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Collections]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sheryl Eppler - Approved - 05/11/2023

**Expedite Approval:** Approved by Karen Rapponotti on 11/08/2022

**Current Design:** Alameda County did not request the Collection interface be enabled by the CRFI due date of 03/07/2022.

**Request:** On 08/01/2022, Alameda County responded to CRFI 22-011 and requested the Collections Interface.

**Recommendation:** Enable the Collection Interface (both Outbound and Inbound) for Alameda County (Wave 5 - 08/2023)

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



## [CA-253377] Prevent Medi-Cal Auto-Discontinuance for Failure to Complete RE if at least one MC RE Packet is returned

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Dylan Patel</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>23.06.15</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>437</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>ACWDL 22-33</b>	Created:	<b>12/02/2022 01:06 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>PHE</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Non-committee approval - E. Miller/4/5/2023

**Expedite Approval:** Expedited Start Build Approval received by Karen Rapponotti via email on 02/21/2023.

**Current Design:** Batch Medi-Cal Auto-Discontinuance sweep jobs (PB00CH204 and PB00E121) will attempt to close individuals for Failure to Complete Redetermination if the MC RE Packet is not returned.

The jobs are designed to not discontinue any individual who is MAGI Eligible or MAGI Conditionally Eligible on the RE DER and to protect any Deemed Infant.

For cases with multiple Medi-Cal programs, as long as the RE Due Dates are aligned, the case may be processed through the automated discontinuance process if any MC RE Packet is still in sent status.

Case with multiple program blocks often have more than one MC RE Packet generated and if at least one packet is returned, the case should be excluded from the auto-discontinuance process.

Also, if a case has one program block with FFY only and the other program block is other Medi-Cal individuals, if the MC RE Packet is not returned, the FFY individual should not be discontinued for Failure to Complete Redetermination along with the rest of the family. FFY should be protected until they turn 26.

**Request:** 1. Update the Batch MAGI Auto-Discontinuance sweep job (PB00CH204) to exclude a case entirely if at least one of the MC RE Packets are returned in a case with multiple MC Program blocks.

2. Update the Batch Medi-Cal Auto-Discontinuance sweep job (PB00E121) to exclude a case entirely if at least one of the MC RE Packets are returned in a case with multiple MC Program blocks.

3. Update Auto-Discontinuance jobs (PB00CH204) and (PB00E121) to exclude a case entirely from the Negative Action for Failure to Complete Redetermination when there is a FFY individual in the case.

**Recommendation:** 1. Update the Batch MAGI Auto-Discontinuance sweep job (PB00CH204) to exclude a case entirely if at least one of the MC RE Packets are returned in a case with multiple MC Program blocks.

2. Update the Batch Medi-Cal Auto-Discontinuance sweep job (PB00E121) to exclude a case entirely if at least one of the MC RE Packets are returned in a case with multiple MC Program blocks.

3. Update Auto-Discontinuance jobs (PB00CH204) and (PB00E121) to exclude a case entirely from the Negative Action for Failure to Complete Redetermination when there is a FFY individual in the case.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

CEW will manually auto-rescind the Medi-Cal program that was discontinued.

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**Estimate: 437**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	166	CalHEERS Test :	134
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	40	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	18	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-259836] Add a New Approval Reason and message for IAR Split CAPI Payment

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Raj Devidi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.06.22</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>208</b>
Reporter:	<b>Nithya Chereddy</b>	Regulation Reference:		Created:	<b>04/11/2023 02:01 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** non-committee approval by Adelaide Mendoza CAPI BA

**Expedite Approval:** Emergency approval to start build from Karen Rapponotti on 2/6/2023 as part of the SCR CA-249684

**Current Design:** The IAR Split CAPI Payment NOA does not exist in the system currently.

**Request:** Add the IAR Split CAPI Payment NOA to the system which will get generated from the EDBC when the associated triggers are satisfied.

**Recommendation:**

1. Add a New Approval Reason for IAR Split CAPI Payment NOA to the system.
2. Add a New Approval Message for IAR Split CAPI Payment NOA to the system.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **208**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	142	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	58
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	8.0
Virtual Assistant :	0				

## [CA-260155] CalSAWS Virtual Assistant Expansion - Release 7

Team Responsible:	<b>Virtual Assistant</b>	Assignee:	<b>Gray Guzman</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Sarah Cordano</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.25</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>600</b>
Reporter:	<b>Gray Guzman</b>	Regulation Reference:		Created:	<b>04/17/2023 03:42 PM</b>
Status:	<b>New</b>	Impact Analysis:	<b>[Virtual Assistant]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Connie Buzbee</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[BOTS]</b>	Funding Source ID:	<b>Virtual Assistant</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Connie Buzbee 5/8/2023

**Expedite Approval:** Approved by Karen Rapponotti 5/8/2023

**Current Design:** The Virtual Assistant was implemented with CA-259564. County staff have the ability to access the BOT content online.

**Request:** Implement the seventh release of the BOT to add additional content for county staff access.

**Recommendation:** In Release 7 of the CalSAWS VA, we will release additional UCs and sub-menus within the VA.  
This release will include 32 new use cases and 4 new sub-menus.

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** **600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	600				



# [CA-260462] Update the Hearing Detail page to allow user to save for missing assigned worker

Team Responsible:	<b>Online</b>	Assignee:	<b>Jalagari Paul</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>38</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>04/21/2023 11:49 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Ignacio Lazaro 5/1/2023

**Expedite Approval:** Approved by Karen J Rapponotti on 04/28/2023

**Current Design:** Currently, when a user tries to save information on the Hearing Detail page (in Edit mode) and there was no initial worker assigned, the page will throw an error preventing the user from saving and updating the information.

This is only possible for converted data and user is trying to edit the record. when making a new record directly in CalSAWS the assigned worker field is required so it's not a possible scenario.

This is for Special investigation Hearing

**Request:** Update the logic on the Hearing Detail page to allow user to save the updated information when there's no initial worker assigned to it.

**Recommendation:** Update the existing logic for the Hearing Detail page to allow users to save the information while in Edit mode even though there is no Worker Assigned to it initially.

**Outreach Description:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	20	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



## [CA-247634] Platform Architecture Enhancements - Design

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Salman Khan</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Salman Khan</b>	Change Type (SCR):	<b>Documentation</b>
Minor Version:	<b>23.06.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>280</b>
Reporter:	<b>Nicole Cunningham</b>	Regulation Reference:		Created:	<b>07/08/2022 01:30 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Brian Rodgers</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/05/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 5/5/2023

**Expedite Approval:** Approved by Laura Chavez on 5/5/2023

**Current Design:** The current ForgeRock architecture has limitations that prevent autoscaling and single node replacement from working effectively. These limitations stem from the configuration of the nodes in AWS as well as the deployment method used.

**Request:** The team was asked by Brian Rodgers to explore alternatives to overcome the limitations. The team would like to rework the architecture to better use AWS capabilities to facilitate autoscaling for AM, IDM, and IG components as well as provide the capability to redeploy individual nodes of the architecture without rebuilding the entire stack.

**Recommendation:** The team recommends beginning requirements and design activities to remediate the limitations noted above. The estimate for the team's hour is 280 hours split between 40 hours for requirements and 160 for design, and 80 hours to design changes for the deployment process.

The estimate for build through deploy will be dependent on the requirements and design agreed upon at the end of this task. Depending on the architecture, there may also be impact to personnel and the support model. For example, if ForgeRock were deployed using Kubernetes, support personnel with the appropriate skillset would be added, or the team may need to integrate with other teams at CalSAWS with a matrixed support model.

### Outreach

**Description:** N/A

**Alternative Procedure**

**Description:**

**Operational Impact:** **280**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	280	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-247635] Centralizing IAM Authorizations (Access Request/Removal Workflows) - Design

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Blake Haselberger</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Blake Haselberger</b>	Change Type (SCR):	<b>Documentation</b>
Minor Version:	<b>23.06.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>120</b>
Reporter:	<b>Nicole Cunningham</b>	Regulation Reference:		Created:	<b>07/08/2022 01:30 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/05/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 5/5/2023

**Expedite Approval:** Approved by Laura Chavez on 5/5/2023

**Current Design:** This is currently not implemented for Access-Review and Access-Request modules for ForgeRock.

**Request:** This is an SCR for the implementation hours that are needed to stand up the purchased Access-Review and Access-Request modules of ForgeRock. These modules will allow end-users to request ForgeRock roles and get approved by the role owners. Currently this process is manual through ServiceNow.

The target audience is mainly County CBO's and helpdesk administrators.

**Recommendation:** The ForgeRock team will be enabling the modules to expose the role request/approval process and to allow for auto-provisioning of access when requested.

The current estimated hours for design, development, and documentation work is 320 hours. This SCR will focus on the ForgeRock team to present the design of the work and what will be required for development work, as well as defining the process for operating the module. The hours estimate may be further refined after the design phase is completed.

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	120	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-248508] Implement MFA delivery choice at Login Journey - Design

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Blake Haselberger</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Nicole Cunningham</b>	Change Type (SCR):	<b>Documentation</b>
Minor Version:	<b>23.06.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>160</b>
Reporter:	<b>Nicole Cunningham</b>	Regulation Reference:		Created:	<b>08/02/2022 01:14 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Haikaz (Mike) Tombakian</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/05/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 5/5/2023

**Expedite Approval:** Approved by Laura Chavez on 5/5/2023

**Current Design:** The current design for MFA

**Request:** Request from JPA is to allow the user to choose how they can receive their OTP (Email, SMS) at the login journey (after entering password and accepting T&C)

**Recommendation:** The Tech ForgeRock Operations will provide the following recommendations:

The team will aim to solve this by reducing the frequency of being prompted for MFA if the user's authentication channel does not change from the last login. This can be accomplished by device profiling and keeping track of the amount of time passed since the last login.

For example if the same user using the same device logs in within X minutes of the last login date and time then he/she won't be prompted for MFA.

The team will introduce a device profiling node as well as an additional node in the authentication journey with a script to calculate the amount of time passed since the last login attempt.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **160**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	160	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



## [CA-260648] Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 23.05 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.07.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/25/2023 04:11 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 5/27/2023

**Expedite Approval:** Approved per Karen Rapponotti on 4/27/2023

**Current Design:** The Kin-Gap WBT is impacted by system changes implemented with the 23.05 Production release.

**Request:** The Kin-Gap WBT needs to be updated to reflect system changes implemented with the 23.05 Production release.

**Recommendation:** Update the following Kin-Gap WBT to reflect changes implemented with the App Dev SCR(s) listed:  
 1. 056-WBT-ELJ-Eligibility Kin-Gap-02  
 a. CA-231495: Eligibility Workload Inventory (Display in Imaging Icon)

**Outreach Description:** None - this is a WBT update and does not affect CalSAWS Production

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	15	Translation :	0
Virtual Assistant :	0				



# [CA-260693] Training: Update Employment Services-WTW WBTs for 23.05 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.07.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>25</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/26/2023 09:09 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 4/27/2023

**Expedite Approval:** Approved by Karen Rapponotti on 4/27/2023

**Current Design:** Employment Services-WTW WBTs are impacted by system changes implemented with the 23.05 Production release.

**Request:** Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

**Recommendation:** Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:  
 1. 060-WBT-ESA-Employment Services-WTW-01  
     a. CA-231496 Employment Services Workload Inventory (display an imaging icon)  
 2. 060-WBT-ESA-Employment Services-WTW-04  
     a. CA-231495 Employment Services Workload Inventory (display an imaging icon)

**Outreach Description:** These are WBT updates and do not affect CalSAWS Production..

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	25	Translation :	0
Virtual Assistant :	0				



# [CA-260696] Training: Update Employment Services-GROW WBTs for 23.05 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.07.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/26/2023 09:55 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 4/27/2023

**Expedite Approval:** Approved by Karen Rapponotti on 4/27/2023

**Current Design:** Employment Services-GROW WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** Employment Services-GROW WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

**Recommendation:** Update the following Employment Services-GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:  
 1. 062-WBT-ESB-Employment Services-GROW-01  
 a. CA-231495: Eligibility Workload Inventory (display an imaging icon)

**Outreach Description:** WBT updates only - does not affect CalSAWS Production.

**Alternative Procedure Description:** None - this is a WBT update only and does not affect CalSAWS Production..

**Operational Impact: Estimate:** **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	15	Translation :	0
Virtual Assistant :	0				



# [CA-260700] Training: Update 068-WBT-ELM-Eligibility Cal-Learn for 23.05 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Gayathri Anchal</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.07.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/26/2023 10:14 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Karen Rapponotti on 4/27/2023				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 4/27/2023				
<b>Current Design:</b>	068-WBT-ELM-Eligibility Cal-Learn is impacted by system changes implemented with the 23.05 Production release.				
<b>Request:</b>	068-WBT-ELM-Eligibility Cal-Learn needs to be updated to reflect system changes implemented with the 23.05 Production release.				
<b>Recommendation:</b>	Update 068-WBT-ELM-Eligibility Cal-Learn to reflect changes implemented with the App Dev SCR(s) listed: a. CA-231495 Employment Services Workload Inventory (display an Imaging Icon)				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	15	Translation :	0
Virtual Assistant :	0				



# [CA-260704] Training: Update Orientation WBTs for 23.03-23.05 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Gayathri Anchal</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.07.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>30</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/26/2023 10:49 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 4/28/2023

**Expedite Approval:** Approved by Karen Rapponotti on 4/27/2023

**Current Design:** Orientation WBTs are impacted by system changes implemented with the 23.03-23.05 Production release.

**Request:** Orientation WBTs need to be updated to reflect system changes implemented with the 23.03-23.05 Production release.

**Recommendation:** Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 110-WBT-ORA-Orientation-06
  - a. CA-250592 Task pop-up: My Tasks (add new Date column)
2. 110-WBT-ORA-Orientation-08
  - a. CA-207127 Reception Log Detail (add Snooze Icon, Change Column title 'Status' to 'Visit Status')
  - b. CA-207127 Message Center (add Snooze icon)

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	30	Translation :	0
Virtual Assistant :	0				





# [CA-248016] CAPI - Update ABCD 350 Annual Recipient Report for San Mateo and Sacramento Counties

Team Responsible:	<b>Reports</b>	Assignee:	<b>Abhishek Deepankar</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Susanna Martinez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.08.24</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>674</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>07/20/2022 05:44 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Claudia Pinto for Sacramento and San Mateo 4/25/2023

**Expedite Approval:** Expedited Build Start Approval is provided by Karen J. Rapponotti on 4/12/2023

**Current Design:** The ABCD 350 Annual Recipient Report for CAPI programs includes all programs for a county. San Mateo and Sacramento Counties currently administer CAPI cases for other counties.

NOTE: This report runs annually during the first week of August.

**Request:** Update the ABCD 350 Annual Recipient Report for the CAPI Administering Counties, so that separate report data can be generated separately for each county they administer.

- Recommendation:**
1. Create a modified version of the ABCD 350 report for Sacramento and San Mateo to allow them to view and distinguish the CAPI data separately per each of their administered counties.
  2. Create a new ABCD 350 Multicounty report template to add a new sheet that displays a separate copy of the 'Summary' sheet 'CAPI' data for each administered county.
  3. Update the 'CAPI' detail sheet to include a 'County of Residence' column to allow the counties to filter the data by an administered county.
  4. Update the existing ABCD 350 report template and the modified ABCD 350 Multicounty template to adhere to State form standards.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact Estimate:** 674

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	80	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	462	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	132
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

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Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-251447] Modify the Use of the GA Annual Agreement for LA County

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Kamal ShakerJ</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5171</b>
Reporter:	<b>Michele Peterson</b>	Regulation Reference:		Created:	<b>10/17/2022 09:05 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	<b>Enhancements to GR Annual Agreement (LA-03-2022)</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	non-committee approval by LA County only. Approved by Adelaide Mendoza				
<b>Expedite Approval:</b>	Expedited Start Build approved by Karen J. Rapponotti on 04/18/2023				
<b>Current Design:</b>	LA county Only-The verbiage on the SSP 14 discontinuance NOA is incorrect, and causing customers to think they need to make payments to the Social Security Administration to continue to receive GR benefits. Under the "Reason for Proposed Decision" the NOA currently states, "You did not turn in a completed State Supplementary Payment on time. This is incorrect as customer did not need to submit a payment, but an SSP 14 form. 2. Currently, the ABP 898-16 and SSP-14 are mailed out together.				
<b>Request:</b>	The GR RE, General Relief Annual Renewal is to replace the ABP 898-16, Annual Agreement for General Relief. The Renewal Submit Month for all GR cases will be established based on current CalSAWS functionality. The new GR RE packet will be the Renewal for all GR cases				
	LA County Only- 1. Change statement above in issue #1 to, You did not turn in a completed SSP 14 form on time. 2. To have the SSP-14 mailed out on the 3rd of the month before the Annual Agreement due month, but separate from the ABP 898-16.				
	Update reports to include the new GA Annual Agreement information.				
<b>Recommendation:</b>	LA County Only Change- Update the verbiage on the ABP4023T SSP14 discontinuance NOA to read "You did not turn in a complete SSP14 form on time. And mail the SSP14 separately from the ABP 898-16 Annual Agreement.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Continue to use the existing GR AA Packet.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>5171</b>				
Automated Test :	0	Batch/Interfaces :	190	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1475	Conversion :	0	DBA :	0
Design :	665	Eligibility :	244	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

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Network :	0	Online :	50	Performance :	0
Release Communication Support :	221	Reports :	986	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	732
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	7.0
Virtual Assistant :	0				



# [CA-253509] Event Streaming - Generate Forms and NOAs in Parallel to Trigger Jobs

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Angela Zhao</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>363</b>
Reporter:	<b>Angela Zhao</b>	Regulation Reference:		Created:	<b>12/06/2022 04:51 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Performance</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CH-186218</b>
Consortium Review Approval Date:					

**Non-Committee Review:** 4/25/2023 Maria Arceo.

**Expedite Approval:** Approved 5/4/23 Karen Rapponotti

**Current Design:** Currently, nightly Batch EDBC generates both forms and Notice of Action (NOA) triggers. After Batch EDBC completes, batch jobs identify those triggers and renders the forms and NOAs.

**Request:** To prepare for increased case load with CalWIN migration, event streaming jobs will be updated to enable rendering the triggers in parallel to Batch EDBC. This will allow us to minimize the batch window.

**Recommendation:**

1. Event streaming jobs will render batch triggered NOAs while Batch EDBC runs. Event streaming jobs will render batch triggered forms after downstream stored procedures. The batch counterparts, which are restricted to running after Batch EDBC completion, will be decommissioned.
2. The existing event streaming job for forms will be updated to run continuously regardless of any idling. Continuous run reduces the amount of time that the jobs spend rebalancing, which will support scaling these jobs to handle larger volumes of triggers. In addition, we will reconfigure the job to increase the maximum possible number of parallel jobs from 100 to 500.
3. The existing connector will be updated to only detect document triggers created by workers. It will still have a built-in 30-minute delay. A new connector will be created to detect document triggers created by batch jobs. This job will have a default delay of five minutes, the default minimum for connectors. This will accommodate workers during their daytime activities while also minimizing delay during the batch window. In addition, we will reconfigure the event streaming job for NOAs to increase the maximum possible number of parallel jobs from 100 to 500.
4. The existing monitor job will be updated to include the forms rendering event streaming jobs PO00EM431.

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **363**

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

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Security :	0	Special Project :	0	System Test Support :	158
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



# [CA-254977] Update Job Aid Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports for CA-231495

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Rhiannon Chin</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>12</b>
Reporter:	<b>Rhiannon Chin</b>	Regulation Reference:		Created:	<b>01/09/2023 04:25 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Rhiannon Chin</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Training]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Joyce Oshiro 05/03/2023 - Approve

**Expedite Approval:**

**Current Design:** SCR CA-231495 added the Imaging icon to the Eligibility Workload Inventory and Employment Services Workload Inventory.

**Request:** Update the Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports job aid to align with changes made by SCR CA-231495.

**Recommendation:** Update the Generate the Eligibility Workload Inventory and Monthly Productivity List Export Reports job aid to align with changes made by SCR CA-231495.

**Outreach Description:** Update job aid

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	12	Translation :	0
Virtual Assistant :	0				



# [CA-259079] Online Help: Update JA Authorizations

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>12</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:		Created:	<b>03/28/2023 10:03 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Joyce Oshiro 05/02/2023

**Expedite Approval:**

**Current Design:**

The Authorization job aid does not include information indicating what level of authorization is required for workers running EDBC if there is no 1st Level Reception Log/Authorization linked to the EW's position within their unit.

**Request:**

Update the Authorization job aid with information stating: When running EDBC, if there is no 1st Level Reception Log/Authorization linked to the EW's position within their unit Authorization will be required regardless of whether the Authorization Sampling is set to 0% review. Update the appropriate reference "1st Level" in places it mentions supervisor to be consistent with a similar change done online.

**Recommendation:**

Update JA Authorization to include information indicating what level of authorization is required for workers running EDBC if there is no 1st Level Reception Log/Authorization linked to the EW's position within their unit. Update the appropriate reference "1st Level" in places it mentions supervisor to be consistent with a similar change done online.

**Outreach**

**Description:**

Update Job Aid

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	12	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				



 **[CA-259604] Update JA Restaurant Meals Program CA-240478**

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>12</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:		Created:	<b>04/06/2023 08:36 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Joyce Oshiro 05/02/2023

**Expedite Approval:**

**Current Design:**

The Restaurant Meals Program job aid does not include information for SCR CA-240478: RMP indicator when the CalFresh program is closed. Also, Step 5e in the 'Add a Living Arrangement – Homeless' section direct users to enter the 1st of the Benefit Month when adding the Homeless living arrangement record. The job aid does not indicate RMP is enabled for all Counties.

**Request:**

- Update the Restaurant Meals Program job aid for:
- 1) Add section for RMP Indicator When CalFresh is Closed (CA-240478)
  - 2) Update Step 5e in the 'Add a Living Arrangement – Homeless' section
  - 3) Add information that the RMP functionality is turned on for all counties

**Recommendation:**

- Update the Restaurant Meals Program job aid for:
- 1) Add section for RMP Indicator When CalFresh is Closed (CA-240478)
  - 2) Update Step 5e in the 'Add a Living Arrangement – Homeless' section
  - 3) Add information that the RMP functionality is turned on for all counties

**Outreach**

**Description:**

**Alternative Procedure**

None

**Description:**

**Operational Impact:**

**Estimate:** 12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	12	Translation :	0
Virtual Assistant :	0				



# [CA-260638] Automated Regression Test: Transaction Coverage Tier 2-4, 2023

Team Responsible:	<b>Automated Test</b>	Assignee:	<b>William Baretsky</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.07.31</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1030</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>04/25/2023 02:43 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Karen J. Rapponotti</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Assembly Test</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen R. and Michele P. on 4.26/2023

**Expedite Approval:** Approved by Karen R. and Michele P. on 4.26/2023

**Current Design:** The Automated Regression Test (ART) Suite is used to verify the most highly used functionality of the CalSAWS online application. The ART Suite is primarily expanded through the SCR process based on review and analysis of the new or updated business functionality.

ART Coverage is tracked at the transaction level, with a focus on the most highly used transactions by production volume. As of March 2023 the tiered transaction coverage was as follows:

- Tier 1: 100.00%
- Tier 2: 95.16%
- Tier 3: 89.56%
- Tier 4: 60.25%
- Tier 5: 27.33%

New coverage of transactions that move into Tier 1 or Tier 2, either as the result of newly-implemented functionality or altered usage patterns in the production system, is managed through the release-based 'Execution & Maintenance' SCRs on a two-month delay (ex., CA-259511, CA-259513).

**Request:** Expand the coverage of the ART Suite to include:  
1. Tier 2 transactions that could not previously be targeted due to technical limitations (ex., Form generation)  
2. All Tier 3 transactions  
3. The top 20% of Tier 4 transactions by volume as of March 2023

**Recommendation:** Analyze, design, and develop automated scripts to cover additional Tier 2, Tier 3, and Tier 4 transactions as outlined in the Request:  
1. Review and analyze March 2023 metric data to identify the Tier 2, 3, and 4 transactions to be covered. Technical Note: This shall exclude transactions that were previously identified and incorporated into the scope of the following SCRs: CA-253159, CA-256052, CA-259627, CA-256633.  
2. For each targeted transaction:  
a. Design an end-to-end manual test scenario targeting the transaction.  
b. Document any technical updates to the CAT Framework required to automate each test scenario.  
3. Build the new automated scripts:  
a. Develop automated regression test scripts for each test scenario.  
b. Implement the technical changes to the CAT Framework identified in Rec. 2b.  
4. Merge the new scripts into the automated Regression Test Suite per the standard review & delivery process.

Technical Note: This includes peer review and a subsequent technical review to determine and configure (1) the test environments and (2) counties in which each script can be executed. The latter information is captured in the Regression Script Inventory on the CalSAWS SharePoint.

**Outreach**

**Description:**

**Alternative Procedure**

N/A - No production impact

**Description:**

**Operational Impact:**

**Estimate:**

**1030**

Automated Test :	1030	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



## [CA-208605] Batch Scheduling Updates for CalWIN Conversion (Wave 6)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.09]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.10.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>380</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>05/23/2019 10:06 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>John Pratt</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/02/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by John Pratt on 5/2/2023

**Expedite Approval: Current Design:** Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

**Request:** Update Batch scheduling CalWIN Conversion Wave 6 to schedule the various Batch jobs for the following counties:  
Sacramento, San Francisco, San Luis Obispo

**Recommendation:** The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 6 Counties starting Oct 30, 2023:

**Batch:**

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

**Correspondence:**

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

**Fiscal:**

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS

- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
- Foster Care Main Payroll
  - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
  - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Please find more details in the design document.

**Outreach**

**Description:**

**Alternative Procedure**

N/A.

**Description:**

**Operational Impact:**

**Estimate:**

**380**

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	70
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



**[CA-254707] Create a BPCR and network connection to setup E2Lite for CalWIN Counties Wave 2 through 6**

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.09]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>290</b>
Reporter:	<b>Prem Venugopalan</b>	Regulation Reference:		Created:	<b>01/04/2023 10:37 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 8/31/2022

**Expedite Approval: Current Design:**

CA-253227 creates the E2Lite Interface jobs for CalWIN Wave 2 through 6 Counties that opted into this functionality. This SCR will establish the network connectivity for the following CalWIN Counties that opted in for E2Lite Interface with CalSAWS.

- Contra Costa
- Sacramento
- San Francisco
- San Luis Obispo - ?
- Solano
- Sonoma
- Tulare
- Ventura

**Request:**

1. Create a BPCR to add FTP information on E2Lite for CalWIN Wave 2 through 6 counties except placer.
2. Connectivity testing to be performed between CalSAWS and Opted in county.

**Recommendation:**

1. Create a BPCR to add FTP information on E2Lite for CalWIN Wave 2 through 6 counties except placer.
2. Connectivity testing to be performed between CalSAWS and Opted in county.

Note: Placer opted in as part of SCR#CA-248037

**Outreach**

**Description:** N/A.

**Alternative Procedure Description:**

**Operational Impact:**

<b>Estimate:</b>	<b>290</b>				
Automated Test :	0	Batch/Interfaces :	25	Batch Operations :	200
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	5
Security :	0	Tech ForgeRock :	0	Tech Ops :	60
Tech Arch :	0				

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Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				



## [CA-260942] Enhancement to Cisco Anyconnect VPN (Authentication, Security, Performance) - Project Staff

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Matthew Williams</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.09]</b>	Designer Contact:	<b>Uzair S. Naveed</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>719</b>
Reporter:	<b>Uzair S. Naveed</b>	Regulation Reference:	<b>NIST 800-53 Rev 4</b>	Created:	<b>05/01/2023 02:44 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Pete Quijada</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Pete Quijada on 05/04/2023 on behalf of Laura Chavez

**Expedite Approval:**

**Current Design:**

The Cisco AnyConnect VPN solution is currently compliant with Split Tunneling turned off.

- Cisco AnyConnect VPN will be enhanced to support, and RSA licenses expired in March 2023
- RSA Server will become End of Support in 2023 and a new procurement and enhancement will be required to Migrating MFA to Azure AD
- This change will also be required to meet POAM001085. as ZScaler ZPA pilot was not approved to be moved into production. The pilot setup will be sunset by 12/31/2023 in accordance with Security Risk and Impact plan.

**Request:**

It was documented in the IAPDU Budget to have the Cisco AnyConnect VPN enhanced to provide continual support and replace RSA authentication with Microsoft Azure

**Recommendation:**

- Replace RSA authentication with Microsoft Azure.
- Posture Enforcements using Cisco ISE
- Deploy FDM for centralized firewall management.

**Outreach**

**Description:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**719**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	121	Special Project :	0	System Test Support :	0
Tech Arch :	538	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	60	Training :	0	Translation :	0
Virtual Assistant :	0				



 **[CA-260929] Phase 1: Discovery - Evaluate F5 replacement product**

Team Responsible:	<b>Network</b>	Assignee:	<b>Uzair S. Naveed</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[24.01]</b>	Designer Contact:	<b>Uzair S. Naveed</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>110</b>
Reporter:	<b>Uzair S. Naveed</b>	Regulation Reference:		Created:	<b>05/01/2023 01:51 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Security, Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Pete Quijada</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:	<b>Approved by Pete on behalf of Laura on 3/21/2023</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	<b>03/21/2023</b>				

**Non-Committee Review:** Approved by Pete Quijada on behalf Laura Chavez on 5/04/2023

**Expedite Approval:** Big IP F5 model at Equinix will be End of Life/ End of Support by July 1, 2024

These devices perform critical functions acting as a Fusion Router (Managing traffic access towards AWS), Network Address Translation (NAT), Security (DOS, IDS/IPS). F5 devices becoming End of Support; F5 licenses up for Renewal

Non-renewal of services / timely refresh will result in the F5 stop processing the traffic resulting in an imminent production disruption

The cost of replacement and the effort associated was discussed and documented in the IAPDU in January 2023.

Note: Big IP F5 model at AWS Partner Exchange will be renewed by October 31, 2023 but will intended to be replaced in 2024. This discovery session will also take this into consideration.

**Request:** Discovery sessions are required to create a baseline of current requirements

The team will then use the outcome of this assessment to evaluate potential replacement products and determine cost of deployment and runtime.

**Recommendation:** Replace F5's with an alternate NGFW which could improve central monitoring and security capabilities.

**Outreach Description:** Refresh to newer model of F5 and do a configuration transition

**Alternative Procedure Description:** Operational Impact: Estimate: **110**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0

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Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	110	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

End SCRs



# [CA-249291] Add Missing Languages for Former Foster Youth (FFY) Threshold NOAs.

- Resolved: 05/11/2023 01:27 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Karuna Ganeri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>23.03.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>136</b>
Reporter:	<b>Indira Ramasamy</b>	Regulation Reference:	<b>MEDIL I 16-14, ACWDL 15-32</b>	Created:	<b>08/19/2022 03:03 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Client Correspondence Addtl hours</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved 03/17/2023-V.Bernal / Content Revision appv'd 5/2/23				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 03/20/2023				
<b>Current Design:</b>	Currently MC 239 FFY-1 and MC 239 FFY-4 NOAs are available only in the below mentioned languages. Languages: English, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Add Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15) NOA in Arabic and Hmong Languages.</li> <li>2. Add Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15) NOA in Arabic and Hmong Languages.</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Add Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15) NOA Arabic and Hmong Languages.</li> <li>2. Add Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15) NOA in Arabic and Hmong Languages.</li> </ol>				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact: Estimate:</b>	<b>136</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	24
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	12.0
Virtual Assistant :	0				

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before:  
No Recommendations to add common fragments.

After:  
Recommendation to add common fragments. Added new sections from 2.3 to 2.9.

2. Estimate Change:  
Before:  
Client Correspondence ETC 1:80  
Client Correspondence ETC Total:80  
System Test Support ETC 1:24  
System Test Support ETC Total:24  
Translation Resource ETC:12

After:  
Client Correspondence ETC 1:150  
Client Correspondence ETC Total:150  
System Test Support ETC 1:45  
System Test Support ETC Total:45  
Translation Resource ETC:16

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:

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After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-251208] Add NOA Fragments in Threshold Languages for Medi-Cal NOA Generation (MC 239 DRA4)

- Resolved: 05/11/2023 01:45 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Karuna Ganeri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Reshma Chandy</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.03.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>93</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>EAS 10-116</b>	Created:	<b>10/11/2022 07:19 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved: V. Bernal 02/28/2023 / Content Revision approved 05/04/2023				
<b>Expedite Approval:</b>	By Karen J. Rapponotti on 03/06/2023				
<b>Current Design:</b>	Currently the Medi-Cal NOA (MC 239 DRA4) is only available in English Language in CalSAWS.				
<b>Request:</b>	Add NOA fragments in system supported threshold languages for Snippet ID 6599- DRA Not Met-Full to Rstr SOC (NOA Code M196C) to CalSAWS. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese				
<b>Recommendation:</b>	Add NOA fragments in threshold languages for Snippet ID 6599- DRA Not Met-Full to Rstr SOC (NOA Code M196C).				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>93</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	Conversion :	0	DBA :	0
Design :	15	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change:				

Before:  
No Recommendations to add common fragments.

After:  
Recommendation to add common fragments. Added new sections from 2.2 and 2.3.

2. Estimate Change:

Before:  
Client Correspondence ETC 1:60  
Client Correspondence ETC Total:60  
System Test Support ETC 1:18  
System Test Support ETC Total:18  
Translation Resource ETC:0

After:  
Client Correspondence ETC 1:100  
Client Correspondence ETC Total:100  
System Test Support ETC 1:30  
System Test Support ETC Total:30  
Translation Resource ETC:20

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:  
After:

2. Estimate Change:

Before:  
After:

3. Release Change:

Before:  
After:

4. Funding Source Change:

Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:  
After:

2. Estimate Change:

Before:  
After:

3. Release Change:

Before:  
After:

4. Funding Source Change:

Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:  
After:

2. Estimate Change:



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Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-251209] Add Threshold Languages to Medi-Cal NOA Generation (MC MAGI-T)

- Resolved: 04/27/2023 12:36 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rakesh Nalluru</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>23.04.28</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1432</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>EAS 10-116</b>	Created:	<b>10/11/2022 07:24 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** V. Bernal approved 04/06/2023

**Expedite Approval:** By Karen J. Rapponotti on 04/06/2023

**Current Design:** Not all NOAs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on the translations available for other NOA fragments and the State Template.

- Request:**
1. Add Threshold language to Snippet ID 6322 - MAGI Termination (NOA Code H412T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  2. Add Threshold language to Snippet ID 6323 - MAGI Termination (NOA Code H107T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  3. Add Threshold language to Snippet ID 6324 - MAGI Termination (NOA Code H108T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  4. Add Threshold language to Snippet ID 6892 - MAGI Termination (NOA Code H410T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
  5. Add Threshold language to Snippet ID 6894 - MAGI Termination (NOA Code H401T) to CalSAWS. Languages include Arabic, Hmong, Lao
  6. Add Threshold language to Snippet ID 7052 - MAGI Termination (NOA Code H101T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  7. Add Threshold language to Snippet ID 7053 - MAGI Termination (NOA Code H102T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  8. Add Threshold language to Snippet ID 7054 - MAGI Termination (NOA Code H105T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  9. Add Threshold language to Snippet ID 7055 - MAGI Termination (NOA Code H109T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  10. Add Threshold language to Snippet ID 7067 - MAGI Termination (NOA Code H113T) to CalSAWS. Languages include Arabic, Hmong, Lao
  11. Add Threshold language to Snippet ID 7068 - MAGI Termination (NOA Code H112T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
  12. Add Threshold language to Snippet ID 7451 - MAGI Termination (NOA Code H403T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
  13. Add Threshold language to Snippet ID 7521 - MAGI Termination (NOA Code H412T) to CalSAWS. Languages include Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
  14. Add Threshold language to Snippet ID 7573 - MAGI Termination (NOA Code H418T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
  15. Add Threshold language to Snippet ID 7578 - MAGI Termination (NOA Code H423T) to CalSAWS.

- Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
16. Add Threshold language to Snippet ID 7579 - MAGI Termination (NOA Code H424T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
17. Add Threshold language to Snippet ID 7609 - MAGI Termination (NOA Code H425T) to CalSAWS. Languages include Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese
18. Add Threshold language to Snippet ID 7784 - MAGI Termination (NOA Code H426T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao
19. Add Threshold language to Snippet ID 7788 - MAGI Termination (NOA Code H427T) to CalSAWS. Languages include Arabic, Farsi, Hmong, Lao

**Recommendation:**

Add remaining available threshold languages for the following MC MAGI - T Templates.

1. Deceased (NOA Reason Code: H106T)
2. Whereabouts Unknown (NOA Reason Code: H107T)
3. Receives SSI (NOA Reason Code: H108T)
4. MAGI Determination - Failure for Verification (NOA Reason Code: H410T)
5. MC Redetermination - Failure for Verification (NOA Reason Code: H401T)
6. Not a California Resident (NOA Reason Code: H101T)
7. Written Discontinuance (NOA Reason Code: H102T)
8. On Aid for Another Case (NOA Reason Code: H105T)
9. Stop Aid for Optional Member (NOA Reason Code: H109T)
10. Over MAGI Income Limit (NOA Reason Code: H113T)
11. Non-Payment of Premium (NOA Reason Code: H112T)
12. CATEGORICALLY INELIGIBLE (NOA Reason Code: H403T)
13. Parent/Caretaker Relative (NOA Reason Code: H412T)
14. Refused UIB Non-Compliance (NOA Reason Code: H418T)
15. Name Identity Non-Compliance (NOA Reason Code: H423T)
16. Non-Cooperation Child Non-Compliance (NOA Reason Code: H424T)
17. MAGI Termination (MC 355 Verification Not Received) (NOA Reason Code: H425T)
18. Failure to Provide Eligibility Forms (NOA Reason Code: H426T)
19. Failure to Respond (NOA Reason Code: H427T)

**Outreach**

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 1432

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	969	Conversion :	0	DBA :	0
Design :	233	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	230
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:

N/A

2. Estimate Change: Adding hours for transcription costs.

Before:  
Translation Resource ETC - 0 hours

After:  
Translation Resource ETC - 76 hours

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:

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After:

## [CA-50776] CalFresh WTW Eligibility Non Compliance Updates

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1225</b>
Reporter:	<b>Pravin</b>	Regulation Reference:	<b>63-407.53</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>05/13/0022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

In CalSAWS, when a WTW program is updated to a status of 'Sanction', an automated task is created to have the worker manually add a CalFresh (CF) WTW Eligibility Non-Compliance.

#### Request:

SCR CA-50303 implemented automation for creating WTW/REP Eligibility Non-Compliances for the Cash programs based on program 'Sanction' statuses added through Employment Services WTW/REP program status page. The Committee has requested that similar automation be included for creating CF Eligibility Non-Compliances based on WTW/REP 'Sanction' statuses.

#### Recommendation:

1. Update the CF EDBC Summary page to store and display data in a new EDBC section called "Sanctions and Penalties".
2. Update CF EDBC logic to populate the "Sanctions and Penalties" section of the CF EDBC Summary page based on CF WTW Eligibility Non-Compliances effective for the benefit period.
3. Update the Eligibility Non-Compliance Detail Page – Display Instance when 'Type' is "Voluntary Quit/Striker" and 'Reason' is "Reduced Work Effort"
4. Add new batch job to check for CF work registration exemptions and create CF Eligibility Non-Compliance records if no work registration exemptions exist.
5. Update WTW Sanction Created batch sweep job to also trigger CF EDBC when a WTW type CF Eligibility Non-Compliance record is effective the month following the batch run month.
6. Add new Automated Action for CF WTW Eligibility Non-Compliances created for Two Parent HH with Child Under Age 6.
7. Update Task Sweep batch job that triggers the 'Welfare to Work: Sanction Ended – Update CalFresh Disqualification' task creation to include REP program and 'Good Cause' and 'Exempt' WTW/REP program statuses.
8. Update Automated Action detail page for 'Welfare to Work: CalFresh Disqualification Ending' and 'Welfare to Work: Sanction Ended-Update CalFresh Disqualification' automated actions.
9. DCR to update the Instance number to '1' for all CF eligibility non-compliance records where 'Type' is "Voluntary Quit/Striker", 'Reason' is "Reduced Work Effort" and the Instance value is Null.
10. Create CalSAWS list for persons with CF eligibility non-compliance records where 'Type' is "Voluntary Quit/Striker" and 'Reason' is "Reduced Work Effort included in DCR.

#### Outreach

#### Description:

This list captures the Non-Compliance CalFresh individuals who have a Type of "Voluntary Quit/Striker" with Reason of "Reduced Work Effort" and an Instance number of Null that were updated by DCR.

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-50776

#### Alternative

#### Procedure

#### Description:

Add CF Eligibility Non Compliances manually

#### Operational Impact:

#### Estimate:

**1225**

Automated Test :	96	Batch/Interfaces :	395	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	254	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	46	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	324
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:  
Before: 22.11  
After: TBD

4. Funding Source Change: N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:  
Before: TBD  
After: 23.09

4. Funding Source Change: N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

**Content Revision Status-4:**

**Content Revision Description-4:**



# [CA-203392] ACL 16-79 Add Out-of-State Short-Term Residential Therapeutic Program Placement Type

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1123</b>
Reporter:	<b>Yolanda DelValle</b>	Regulation Reference:	<b>ACL 16-79</b>	Created:	<b>06/28/2018 05:23 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Refactoring</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/22/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**

There is no option to select Out of State Short-Term Residential Therapeutic Program (OOS STRTP) as a placement type on the FC Resource Detail page (RDB). Workers currently use other out-of-state facility types and non-standard rates as a workaround.  
 'DCFS Non-Medical Overlapping' is a monthly batch sweep job which identifies if a child is active in either a Foster Care or Kin-Gap program and is also active in either a CalWORKS or CalFresh program. If a case is identified the batch job will remove the child from the active CalWORKS/CalFresh case.

**Request:**

Add the option of "Out of State STRTP" along with the appropriate rate options so that users can distinguish OSS STRTP placement types from other placement types for the FC program and EDBC will pay the correct rate. Modify the 'DCFS Non-Medical Overlapping' batch job to include 'Out of State STRTP' as a valid placement type.

**Recommendation:**

1. Add "Out of State STRTP" placement type option to the drop down on the Foster Care Resource Detail and Child Placement Detail pages.
2. Update the Rate Detail page for FC placements with appropriate rate drop down options for "Out of State STRTP" placement type.
3. Update FC EDBC to pay the appropriate rate for the new "Out of State STRTP" placement type.
4. Update FC EDBC logic to set appropriate rate structure for "Out of State STRTP" placement type.
5. Update FC EDBC logic to pay Infant Supplemental Payments for the new "Out of State STRTP" placement type.
6. Update the 'DCFS Non-Medical Overlapping' batch job's children placement check to include 'Out of State STRTP'.
7. Update Foster Care Clothing Allowance batch to exclude the new placement type of 'Out of State STRTP'.
8. Add new Fund Codes in LRS for the new placement type of "Out of State STRTP".

Please see attached design for details

**Outreach**

**Description:**

**Alternative Procedure**

Use 'Out of State' Group Home placement type option

**Description:**

**Operational Impact:**

**Estimate:** 1123

Automated Test :	36	Batch/Interfaces :	64	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	6	Conversion :	0	DBA :	0
Design :	0	Eligibility :	396	Fiscal :	162
Forms Test :	0	Imaging :	0	IVR/CC :	0



Network :	0	Online :	94	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	265
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:  
Before: 21.05  
After: 22.01

**Content Revision Status-2:** Accepted

**Content Revision Description-2:** 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:  
Before: 22.01  
After: 22.05

**Content Revision Status-3:** Accepted

**Content Revision Description-3:** 1. Recommendation Change: {Description of Recommendation Change}  
N/A

2. ETC Change: {Description of ETC Change}  
N/a

3. Release Change: {Description of Release Change}  
Before: 22.05  
After: TBD

**Content Revision Status-4:** Pending CCB

**Content Revision Description-4:** 1. Recommendation Change: {Description of Recommendation Change}  
N/A

2. ETC Change: {Description of ETC Change}  
N/a

3. Release Change: {Description of Release Change}  
Before: TBD  
After: 23.09



# [CA-237256] Allow Employment Services Programs to be Deregistered with Active Payment

Team Responsible:	<b>Online</b>	Assignee:	<b>Quynh Nguyen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>188</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>11/24/2021 04:56 PM</b>
Status:	<b>Committee Review</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Welfare to Work/ WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/04/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**

Currently, a WTW program is not able to be deregistered when there is a pending payment request (payment request that is not in "Disapproved" or "Issuance Created" status. A validation message will display, preventing workers from updating the program status to deregistered.

**Request:** Allow WTW, REP, CFET, GA/GR ES and GROW program status to be updated to deregistered, even when Payment Request is not in "Disapproved" or "Issuance Created" status.

**Recommendation:** Remove the following validation message from WTW Status Detail page, REP Status Detail Page, CFET Status Detail Page, GA/GR Employment Services Status Detail Page and GROW Status Detail page.  
 <Status – There is open payment related to this program. Remove the Service Arrangement related to this program to close it.>  
 This change will allow the user to deregister the corresponding program when there is a Payment Request in following statuses:

- Awaiting Approval (L1, L2, L3)
- In Progress
- Approved
- Pending

Note: When a program is deregistered, the Payment Request that is on above mentioned statuses will not be issued. There will be no change for Fiscal.

Automated Regression Test:

1. Update/expand/copy existing WTW and REP "Supportive Services" to verify the programs can be updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created".
  2. Create new regression scripts to verify that each of the following programs can be successfully updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created":
- CFET
  - GA/GR ES
  - GROW

**Outreach**

**Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** **188**

Automated Test :	35	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	84	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	54
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 22.09  
After: 22.11

4. Funding Source Change:  
N/A

**Content Revision Status-2:** Accepted

**Content Revision Description-2:** More discussion is needed to provide the reason for this Content Revision. Currently, this SCR has been pulled out from 22.11 and the next Release is to be decided.

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before: Automated Test ETC-2: 1  
After: Automated Test ETC-2: 3

3. Release Change:  
Before: 22.11  
After: TBD

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:** Pending CCB

**Content Revision Description-3:** 1. Recommendation Change:  
Before:

Remove the following validation message from WTW Status Detail page, REP Status Detail Page, CFET Status Detail Page, GA/GR Employment Services Status Detail Page and GROW Status Detail page.

<Status – There is open payment related to this program. Remove the Service Arrangement related to this program to close it.>

This change will allow the user to deregister the corresponding program when there is a Payment Request in following statuses:

- Awaiting Approval  
(L1, L2, L3)

- In Progress
- Approved
- Pending

Note: When a program is deregistered, the Payment Request that is on above mentioned statuses will not be issued. There will be no change for Fiscal.

Automated Regression Test:

1. Update/expand/copy existing WTW and REP "Supportive Services" to verify the programs can be updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created".

2. Create new regression scripts to verify that each of the following programs can be successfully updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created":

- CFET
- GA/GR ES
- GROW

After:

Update WTW Status Detail page, Cal-Learn Status Detail page, REP Status Detail Page, CFET Status Detail Page, GA/GR Employment Services Status Detail Page and GROW Status Detail page to allow the worker to deregister these programs when there is a Payment Request not in "Disapproved" or "Issuance Created" status.

2. Estimate Change:

Before:

Online ETC 1: 84  
System Test Support ETC 1:: 54  
Unallocated Hours: 15

After:

Online ETC 1: 100  
System Test Support ETC 1:: 96  
Unallocated Hours: 20

3. Release Change:

Before: TBD

After: 23.09

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



**[CA-226837] DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2721 FDS CSC: Inbound IVR**

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Dheeraj Muralidara</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.06.08</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>840</b>
Reporter:	<b>Charles Heo [X]</b>	Regulation Reference:		Created:	<b>03/28/2021 05:06 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Contact Center Buildout</b>
Consortium Review Approval:		Approved by Committee:	<b>07/09/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

The Shasta County Inbound IVR only supports English and Spanish.

**Request:**

\*\*\* Shasta County Only \*\*\*

Update the Shasta County IVR to support additional languages.

**Recommendation:**

1. Update the county IVRs to support additional languages.
  - a. English
  - b. Spanish
  - c. Farsi
  - d. Vietnamese
  - e. Mandarin
  - f. Armenian
  - g. Tagalog
  - h. Russian
  - i. Korean
  - j. Cambodian
  - k. Hmong
  - l. Cantonese
  - m. Arabic
  - n. Lao

**Outreach**

**Description:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**840**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	840
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:  
Before: 22.05  
After: 22.07

4. Funding Source Change: N/A

**Content Revision Status-2:** Accepted

**Content Revision Description-2:**

1. Recommendation Change:  
Before:

1. Update the county IVRs to support additional languages.
  - a. English
  - b. Spanish
  - c. Farsi
  - d. Vietnamese
  - e. Mandarin
  - f. Armenian
  - g. Tagalog
  - h. Russian
  - i. Korean
  - j. Cambodian
  - k. Hmong
  - l. Cantonese
  - m. Arabic
  - n. Lao

After:

1. Update Shasta County's IVRs to support additional languages.
  - a. English
  - b. Spanish
  - c. Farsi
  - d. Vietnamese
  - e. Mandarin
  - f. Armenian
  - g. Tagalog
  - h. Russian
  - i. Korean
  - j. Cambodian
  - k. Hmong
  - l. Cantonese
  - m. Arabic
  - n. Lao

2. Estimate Change: N/A

3. Release Change:  
Before: 22.07  
After: 22.11

4. Funding Source Change: N/A

**Content Revision Status-3:** Accepted

**Content Revision  
Description-3:**

1. Release Change:  
Before: 22.11  
After: 23.03

**Content Revision  
Status-4:**

Pending CCB

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before: 23.03  
After: 23.05

4. Funding Source Change:  
Before:  
After:



# [CA-238993] ACIN I-72-21 SB 1232 Mass Informing Notice

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rekha Jaguva Rajan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>23.08.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>278</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>ACIN I-72-21, SB 1232</b>	Created:	<b>01/04/2022 08:39 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Karen Rapponotti on 6/3/2022

**Current Design:** No SB 1232 Informing Notice in Template Repository.

**Request:** Add SB 1232 to Template Repository and issue a one time mass mailing to WTW eligible clients. Include the case specific WTW worker and county specific legal aid number.

**Recommendation:**

1. Add SB 1232 Informing Notice to the Template Repository
2. Mass mail the SB 1232 Informing Notice to all eligible Welfare-to-Work/REP participants.

**Outreach**

**Description:**

Worker will generate SB 1232 Informing Notice from the Template Repository.

**Alternative Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 278

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	210	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	58
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** Release Change: Due to Build capacity and higher priority SCRs, pushing this effort out. Before: 22.07 After: 22.11

**Content Revision Status-2:** Accepted



**Content Revision  
Description-2:**

1. Recommendation Change:  
Before: Section 2.2 outlined the driving query for programs and statuses that would receive an SB 1232 mailer. This query included 'DG - Deregistered' and 'PE - Pending' statuses, which do not have a Position ID assigned.  
After: Updated Recommendation 2.2 to remove these statuses from mailer query.

2. Release Change:  
Before: 22.11  
After: 23.01.XX

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change: N/A  
2. Estimate Change: N/A

3. Release Change:  
Before: 23.01  
After: 23.03

4. Funding Source Change: N/A

**Content Revision  
Status-4:**

Pending CCB

**Content Revision  
Description-4:**

Release Change:  
Before: 23.03  
After: 23.07



# [CA-243544] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4

- Resolved: 05/08/2023 02:02 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Akira Moriguchi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.05.05</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>114</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>04/06/2022 02:20 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-215584</b>
Consortium Review Approval Date:					

**Non-Committee Review:** CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

**Expedite Approval:**  
**Current Design:** CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave4 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave4) will be created as part of this SCR.

**Request:**

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.
2. County partner integrated testing is required.

**Recommendation:**

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.
2. County partner integrated testing is required.

Note: San Diego County is not part of this SCR since the County does not opt-in to this Interface.

**Outreach**

**Description:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**  
**Estimate:** 114

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	24
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: Before:

After:

Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.

Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 43

Tech Ops ETC 1: 24

After:

Batch/Interfaces ETC 1: 15

Tech Ops ETC 1: 40

Accepted

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Estimate Change:

Before:

Batch/Interfaces ETC 1: 15

After:

Batch/Interfaces ETC 1: 0

Pending CCB

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.

2. County partner integrated testing is required.

After:

1. Updated the missing FTP credentials as part of CA-259907 for School Lunch Interface (Wave 3).

2. County partner integrated testing is required.

2. Estimate Change:

Before: Batch Ops hours : 0

After: Batch Ops hours : 20

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-253148] Integrated Performance Testing

Team Responsible:	<b>Performance</b>	Assignee:	<b>Court Swenson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Christopher Vasquez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.26</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>304</b>
Reporter:	<b>Christopher Vasquez</b>	Regulation Reference:		Created:	<b>11/29/2022 09:54 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Imaging]</b>	Funding Source ID:	<b>2289</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Rhiannon Chin 3/8/2023

**Expedite Approval:** There is no performance test currently.

**Current Design:**

**Request:** Performance Test Approach

Areas of focus:  
 - CalSAWS Imaging API  
 - Hyland Front end UI

Consolidated load will be simulated from following applications:  
 - CalSAWS Imaging API  
 - BenefitsCal API + Code for America  
 - Lobby API  
 - CalSAWS Online Application

The following tests will be executed:  
 - Load Test – Simulate peak hours load on CalSAWS Imaging APIs and Hyland Front end UI  
 - Endurance Test – Simulate peak load extended over duration of 8 hours  
 - Stress Test – Identify the breaking point of the system under extreme load or abnormal conditions

Performance testing is focused on validating the responsiveness and processing times for:  
 - CalSAWS Imaging API  
 - End to end response times for Hyland front end UI pages  
 - Resource utilization (CPU, Mem, connections) will be validated for the performance tests.

Corrective actions and tuning options will be planned for areas with degraded response times.

**Recommendation:** Performance Test Approach

Areas of focus:  
 - CalSAWS Imaging API  
 - Hyland Front end UI

Consolidated load will be simulated from following applications:  
 - CalSAWS Imaging API  
 - BenefitsCal API + Code for America  
 - Lobby API  
 - CalSAWS Online Application

The following tests will be executed:

- Load Test – Simulate peak hours load on CalSAWS Imaging APIs and Hyland Front end UI
- Endurance Test – Simulate peak load extended over duration of 8 hours
- Stress Test – Identify the breaking point of the system under extreme load or abnormal conditions

Performance testing is focused on validating the responsiveness and processing times for:

- CalSAWS Imaging API
- End to end response times for Hyland front end UI pages
- Resource utilization (CPU, Mem, connections) will be validated for the performance tests.

Corrective actions and tuning options will be planned for areas with degraded response times.

**Outreach**

**Description:**

**Alternative Procedure** None

**Description:**

**Operational Impact:**

**Estimate:** 304

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	24
Forms Test :	0	Imaging :	120	IVR/CC :	0
Network :	0	Online :	0	Performance :	120
Release Communication Support :	20	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	20	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

Performance ETC 120

Tech Arch ETC 20

After:

Performance ETC 220

Tech Arch ETC 25

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-255840] Training: Update General Eligibility WBTs for 23.03 App Dev Changes

- Resolved: 05/05/2023 11:07 AM

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>65</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>01/30/2023 12:18 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Cathy Vaisau</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 2/3/2023

**Expedite Approval:** Approved by Karen Rapponotti on 2/3/2023

**Current Design:** General Eligibility WBTs are impacted by system changes implemented with the 23.03 Production release.

**Request:** General Eligibility WBTs need to be updated to reflect system changes implemented with the 23.03 Production release.

**Recommendation:** Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01
  - a. CA-209184 Liquid Property Detail page (add ;Retained Earned Income' in Liquid Property Type drop list)
  - b. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability' to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
2. 040-WBT-ELA-Eligibility General-02-B
  - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability' to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
3. 040-WBT-ELA-Eligibility General-05
  - a. CA-209184 Income Detail page (Under Type section, Add Checkbox "Converted from Social Security Disability' to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")

## Outreach

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	65	Translation :	0

Virtual Assistant :

0

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before: 35

After: 65

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-2:**

Pending CCB

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before: 65

After: 75

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



---

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-256930] CN-25 POC - Performance Test Archiving solution

- Resolved: 05/11/2023 09:25 AM

Team Responsible:	<b>Performance</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Vivek Narayanaswamy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.11</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>255</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>02/20/2023 01:29 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Brian Rodgers</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Change Notice</b>
Consortium Contact:		Committee:	<b>[Tech]</b>	Funding Source ID:	<b>CN 25- Data Growth</b>
Project Phase (SCR):	<b>Performance</b>	Approved by	<b>04/11/2023</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

Approved by Laura C. on 04/11

### Review:

### Expedite Approval:

Approved by Laura C. on 04/11

### Current Design:

The CalSAWS database holds all the Active and closed cases in primary CalSAWS database.

### Request:

Data Archiving solution is proposed to mitigate the potential Performance issues with CalSAWS dataset size growing significantly with the migration of CalWIN counties.

### Recommendation:

- To measure the performance gains of Archiving solution -
1. Create a dataset with only Active cases in CalSAWS database limited to EDBC/Fiscal, Journal and MedsAlert tables
  2. Execute Batch performance testing on full dataset and archived dataset.
  3. Compare results and report performance gains.

### Outreach

### Description:

NA

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

**255**

Automated Test :	15	Batch/Interfaces :	60	Batch Operations :	80
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	60
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

### Content Revision

Pending CCB

### Status-1:

### Content Revision

### Description-1:

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before: CN 25- Data Growth

After: CalSAWS M&E

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

---

After:



# [CA-257204] Training: Update CalWORKs WBTs for 23.01-23.03 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Gayathri Anchal</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>110</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>02/24/2023 10:36 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Cathy Vaisau</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 3/13/2023

**Expedite Approval:** Approved by Karen Rapponotti on 3/13/2023

**Current Design:** CalWORKs WBTs are impacted by system changes implemented with the 23.01 to 23.03 Production release.

**Request:** CalWORKs WBTs need to be updated to reflect system changes implemented with the 23.01 to 23.03 Production release.

- Recommendation:**
- Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:
    1. 094-WBT-ELI-Eligibility CalWORKs-01-A
      - a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
    2. 094-WBT-ELI-Eligibility CalWORKs-01-B
      - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement )
    3. 094-WBT-ELI-Eligibility CalWORKs-02
      - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")
    4. 094-WBT-ELI-Eligibility CalWORKs-03
      - a. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)
      - b. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement )
      - c. CA-209184 - Liquid Property Detail (Add to Liquid Property Type Drop List: Retained Earned Income')
    5. 094-WBT-ELI-Eligibility CalWORKs-04
      - a. CA-209184 - Income Detail (Under Type section, Add Checkbox "Converted from Social Security Disability" to be used by Working Disabled. Medi-Cal EDBC rules will exclude the 'Social Security Retirement")

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 110

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Network :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	110	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
Before:

After:

2. Estimate Change:

Before: 65

After: 105

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change:  
Before:

After:

2. Estimate Change:

Before: 110

After: 130

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change:  
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-257206] Training: Update CAPI WBTs for 23.01 to 23.05 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>35</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>02/24/2023 10:53 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Paul Robertson</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 3/13/2023

**Expedite Approval:** Approved by Karen Rapponotti on 3/13/2023

**Current Design:** CAPI WBTs are impacted by system changes implemented with the 23.01 to 23.05 Production release.

**Request:** CAPI WBTs need to be updated to reflect system changes implemented with the 23.01 to 23.05 Production release.

**Recommendation:** Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:  
 1. 096-WBT-ELK-CAPI-01  
 a. CA-243684 - Sponsorship Detail (Add new field displaying number of Dependents of the sponsor titled 'Total Number of Sponsor's Dependents;')  
 b. CA-221945 - Worklist (replace wheelchair icon with special circumstances icon)  
 c. CA-248019 - Residency Detail (Change the title 'General Relief' section to 'General Relief/CAPI' section)

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	35	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
 Before:  
 After:



2. Estimate Change:  
Before: 25  
After: 35

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

Pending CCB

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before: 35  
After: 55

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:

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Before:  
After:



# [CA-257230] Training: Update Resource Databank WBTs for 23.01 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>45</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>02/24/2023 04:38 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Cathy Vaisau</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 3/13/2023

**Expedite Approval:** Approved by Karen Rapponotti on 3/13/2023

**Current Design:** Resource Databank WBTs are impacted by system changes implemented with the 23.01 Production release.

**Request:** Resource Databank WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.

**Recommendation:** Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 130-WBT-RDM-Resource Databank Maintainer-01
  - a. CA-247240 - Resource Detail (Add CBO to Drop List)
2. 130-WBT-RDM-Resource Databank Maintainer-03
  - a. CA-247240 - Resource Detail (Add CBO to Drop List)
3. 130-WBT-RDM-Resource Databank Maintainer-04
  - a. CA-247240 - Resource Detail (Add CBO to Drop List)
4. 130-WBT-RDM-Resource Databank Maintainer-05
  - a. CA-247240 - Resource Detail (Add CBO to Drop List)

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	45	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before: 45  
After: 55
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:

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After:

4. Funding Source Change:

Before:

After:



# [CA-259241] Training: Update Medi-Cal WBTs for 23.05 App Dev Changes

- Resolved: 05/17/2023 07:16 AM

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.19</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>45</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>03/30/2023 09:00 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Paul Robertson</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 3/31/2023

**Expedite Approval:** Approved by Karen Rapponotti on 3/31/2023

**Current Design:** Medi-Cal WBTs are impacted by system changes implemented with the 23.05 Production release.

**Request:** Medi-Cal WBTs need to be updated to reflect system changes implemented with the 23.05 Production release.

**Recommendation:** Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-C
  - a. CA-250530: MAGI Person Detail (Add new Tabs E-Verification and Admin Verified)
  - b. CA-207127: Message Center (Add snooze Icon)
2. 052-WBT-ELG-Eligibility Medi-Cal-02 - B
  - a. CA-207127: Message Center (Add snooze Icon)
3. 052-WBT-ELG-Eligibility Medi-Cal-06
  - a. CA-207127: Message Center (Add snooze Icon)

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	45	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before: 45  
After: 55

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:

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Before:  
After:





# [CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing

- Resolved: 05/04/2023 12:48 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Suraj Kumar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Connor ODonnell</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1767</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:	<b>ACL 19-10</b>	Created:	<b>02/14/2018 02:35 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process, Data Impact, Technology Impact, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	<b>CF Notice of Denial or Pending Status</b>
Consortium Review Approval:		Approved by Committee:	<b>04/21/2022</b>	Other Agency Cross Reference:	<b>CIV-100175</b>
Consortium Review Approval Date:					

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

### Request:

Add three additional rescind reasons of "Delayed RE Processing – Client Caused", "Delayed RE Processing – County Caused" and "Delayed RE Processing – Client/County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

### Recommendation:

1. Add three new rescind reasons to the Rescind Detail page to account for Client-Caused, County-Caused Delayed RE Processing, and Client/County Caused
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of three new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of three new rescind reasons were used and program status resulted in 'Discontinued'

## Outreach

### Description:

Alternative Procedure Description: N/A

### Operational Impact:

Estimate: 1767

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	Conversion :	0	DBA :	0
Design :	0	Eligibility :	424	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	160	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	493
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0

Virtual Assistant :

0

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:  
2.6 and 2.7 has been updated to indicate the regression testing scenarios.

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
Funding Source - CalSAWS M&E  
Funding Source ID - N/A  
CC recommendation: Update CF Recertification Approval NOA with adding a budget and updating its regulations.  
After:  
Funding Source - Premise  
Funding Source ID - CF Notice of Denial or Pending Status  
Removing CC recommendations: a) Add budget to CF Recertification Approval NOA b) Updating its regulations to separate SCR CA-249759, as this separate SCR will handle these a,b) changes.

2. ETC Change: {Description of ETC Change}  
N/A

3. Release Change: {Description of Release Change}  
N/A

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}  
Online:  
- Update Section 2.1 with mockup,  
- Updated wording for validation,  
- Add a table to show referential table details  
- Added new Rescind Reason 'Delayed RE Processing -Client/County Caused' in 2.1.3.1.d  
- Update the event types these Rescind Reasons are mapped to in 2.1.3.2  
- Update the Rescind Reason mapping in the Technical Note of 2.1.3.2  
Eligibility:  
- Removed assumption 10.  
- Added assumptions 11,12 and 13.  
- Added "Delayed RE Processing - Client/County Caused" EDBC logic in 2.2.2.3. 'EDBC Logic' and 2.2.2.4 'ABAWD Rules'  
- Removed 2.2.2.1.b and 2.2.2.2.b.  
- Updated 'TCF' in Section 2.2.  
- Removed Recommendation 2.2.2.4 CT157 event type additions.  
Updated Recommendations 2.2.2.1.c.i, 2.2.2.1.c.ii, 2.2.2.2.c.i and 2.2.2.2.c.ii to use existing CT157 event types.  
Client Correspondence:  
- Added "Delayed RE Processing - Client/County Caused" to the CF Recertif. Approval NOA triggers in 2.6.4.A  
- Added "Delayed RE Processing - Client/County Caused" to the CF Recertif. Denial NOA triggers in 2.7.2

2. ETC Change: {Description of ETC Change}

Before:

Eligibility ETC 1:158  
Eligibility ETC 2:150  
Eligibility ETC 3:71  
Eligibility ETC 4:45  
Eligibility ETC Total: 424  
Client Correspondence ETC 2: 0

System Test Support ETC Total: 493

After:

Eligibility ETC 1: 322

Eligibility ETC 2:150  
Eligibility ETC 3:71  
Eligibility ETC 4:45  
Eligibility ETC Total: 588  
Client Correspondence ETC 2: 20

System Test Support ETC Total: 560

3. Release Change: {Description of Release Change}

Before: 23.03

After: 23.05

Accepted

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

-Clarified when the new Rescind Reasons will be selectable in Section 2.1.3.1

-Set the Comply Date field for the 'Delayed RE Processing – Client Caused' and 'Delayed RE Processing – Client/ County Caused' rescind reasons to be a required field in Section 2.1.3.1.b and 2.1.3.1.c

-Added a validation that ensures Comply Date cannot be set before the Effective Date of the rescind in Section 2.1.3.1.d.ii.

-Removed all references to TCF in Recommendations

2. ETC Change: {Description of ETC Change}

Before: Online ETC 1: 151

After: Online ETC 1: 211

3. Release Change: {Description of Release Change}

N/A



## [CA-208603] Batch Scheduling Updates for CalWIN Conversion (Wave 4)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Eric Delaney</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.06.22</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>392</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>05/23/2019 10:05 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>John Pratt</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 1/11/2023

**Expedite Approval: Current Design:** Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

**Request:** Update Batch scheduling CalWIN Conversion Wave 4 to schedule the various Batch jobs for the following counties:  
San Diego, San Mateo, Santa Cruz, Solano

**Recommendation:** The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 4 Counties starting July 3, 2023:

**Batch:**

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

**Correspondence:**

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

**Fiscal:**

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS

- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
- Foster Care Main Payroll
  - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
  - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Please find more details in the design document.

**Outreach**

**Description:**

**Alternative Procedure**

N/A.

**Description:**

**Operational Impact:**

**Estimate: 392**

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	82
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: San Mateo County was listed as "Opt In" for the CSF 144 batch job in the Correspondence batch job spreadsheet.

After: Updated Correspondence batch job spreadsheet to Opt Out San Mateo county from the CSF 144 batch job.

Before: San Diego opt in the batch jobs based on DDID 87.

Santa Cruz opt in Positive Pay based on CRFI 20-001.

After: Update "CalWIN Fiscal Batch jobs Wave 4.xlsx" to

- opt out San Diego county from the DDID 87 batch job.

- opt out Santa Cruz from Positive Pay based on County request.

- change Solano and San Diego Positive Pay to run once daily based on Counties request.

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-237034] Enhance Kafka Consumer architecture to run Consumers continuously

- Resolved: 05/03/2023 10:45 AM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Kaloyan Borisov</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Raheem Raasikh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>400</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>11/19/2021 03:16 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Brian Rodgers</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>10/24/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Grady H. on behalf of Laura C on 10/24/2022

**Expedite Approval:** Approved by Grady H. on behalf of Laura C on 10/24/2022

**Current Design:** The Kafka Consumer jobs are responsible to consume and process the messages from Kafka topics. Currently if there are no new messages in the topic for more than five minutes then the Consumer jobs kill themselves. The termination of batch job is also a notification for the successor jobs to start their processing.

**Request:** As per Event Streaming standards the Consumers should not get terminated and should be running continuously to process any new message in the Topics.

**Recommendation:** Implement the following changes:

1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.
2. Create a Monitoring job to confirm all messages from a given topic are processed,
3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .
4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.
5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.
6. Regression test all Event streaming batch jobs listed in attachment.

## Outreach

**Description:**  
**Alternative Procedure** NA

**Description:**  
**Operational Impact:**  
**Estimate:** **400**

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	120	Tech ForgeRock :	0	Tech Ops :	80
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:**

Accepted

**Content Revision Description-1:**

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: 22.11 (22.11.xx)

After: RWR

4. Funding Source Change:

Before: NA

After: NA

**Content Revision Status-2:**

Accepted

**Content Revision Description-2:**

1. Recommendation Change:

Before:

Implement the following changes:

1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.

2. Create a Monitoring job to confirm all messages from a given topic are processed,

3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .

4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.

5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.

6. Regression test all Event streaming batch jobs listed in attachment.

After:

Implement the following changes:

1. Update batch streams architecture to allow Consumers without auto-terminating logic and keep running continuously.

2. Create a Monitoring job to confirm all messages from a given topic are processed,

3. The scheduled Monitoring jobs will terminate itself if all messages have been processed for a given topic. This will provide a trigger for successor batch jobs .

4. Update MEDS and Client Correspondence event streaming modules to use Continuous consumer framework.

5. Once kill -15 command is used , the batch job will not terminate until all the polled records are processed.

6. Regression test all Event streaming batch jobs listed in attachment.

7. Per recommendation from Confluent - upgrade client jar version from 2.2.1 to 2.8.2

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: NA

After: NA

4. Funding Source Change:

Before: NA

After: NA

**Content Revision Status-3:**

Pending CCB

**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:



Before:

After:

3. Release Change:

Before: 23.05

After: 23.03 (Minor version 23.05.11)

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-55378] Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Sharathchandra R V</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1222</b>
Reporter:	<b>Ted Anderson [X]</b>	Regulation Reference:	<b>EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Rich</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

A pending CalWORKs application can be approved pending verification of immunization records. CalSAWS displays a soft validation message when running EDBC informing users that "There is no ongoing immunization record for the following child(ren): (Name of Child)" when there exists a child under 6 years old in the case that does not have a immunization record for the benefit month.

If the immunization verification is still pending once 10 days have passed from the Request Date on the Verification Detail page, a MAP grant reduction is imposed at the beginning of the benefit month.

If a child under the age 6 has an Immunization verification that is "Refused", EDBC currently sets the status to 'Denied'/'Discontinued' (Intake/Ongoing) for the CW program persons.

#### Request:

Per CalWORKs policy (EAS 40-105.4), verification of immunization is required for all children in the AU under the age of 6 by the CW participant within the established timeframe of 30 to 45 days. Therefore, CalSAWS must include functionality to automatically provide the required time for parent/caretaker applicants/participants to submit verifications after the case has been approved or reauthorized before 'FTP-Immunization' MAP reduction penalty is imposed.

Per CRPC 2198, CalSAWS should impose the 'FTP-Immunization' MAP reduction penalty in the amount of the parent(s) or caretaker relative within the established timeframe of 30 to 45 days for immunizations that are 'refused' and should not 'Deny' (Intake) or 'Discontinue' (Ongoing) the CW program persons.

#### Recommendation:

1. Impose 'FTP-Immunization' MAP reduction penalty in the amount of the biological/adoptive parent(s) or caretaker relative exerting parental control that are receiving aid.
2. Update CW EDBC to not Deny (Intake) or Discontinue (Ongoing) CW persons when the immunization record has a status of 'Refused'.
3. Impose 'FTP-Immunization' MAP reduction penalty within the established timeframe of 30 to 45 days while Immunization records remain pending or refused.
4. Update trigger of the existing CalWORKs no school/ immunization verification NOA.
5. Add CW 2209- IMMUNIZATION GOOD CAUSE REQUEST FORM to the Template Repository for LRS/ CalSAWS.

#### Outreach

#### Description:

**Alternative Procedure** Override EDBC

**Description:**

**Operational Impact:**

**Estimate:** 1222

Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	229	Conversion :	0	DBA :	0
Design :	0	Eligibility :	485	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	278
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

Content Revision-9

1. Recommendation Change:

Before: Recommendation to append the CW 2209 to the CalWORKs No School/Immunization NOA.

After: Removed recommendation to append the CW 2209 to the CalWORKs No School/Immunization NOA.

Clarified existing languages for the CalWORKs No School/Immunization NOA.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision Status-2:** Accepted

**Content Revision Description-2:**

Content Revision-6:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 23.03

After: 23.07

4. Funding Source Change: N/A

**Content Revision Status-3:** Accepted

**Content Revision Description-3:**

Content Revision-7:

1. Recommendation Change: Added more languages to section 2.4.1 and updated supporting documents in Section 3.  
Adding PDF Mockups for new languages.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision Status-4:** Accepted

**Content Revision  
Description-4:**

Content Revision-8:

1. Recommendation Change:

Add recommendation 6, "Append the CW 2209 to the CalWORKs No School/Immunization Verification NOA when it is generated."

Updates in design document to Assumptions and section 2.3.2.

Updated section 2.3 to include the threshold languages to be updated.

2. Estimate Change:

Before: Client Correspondence ETC 3 - 49 hours

System Test ETC 1 - 269 hours

Unallocated Hours - 105 hours

After: Client Correspondence ETC 3 - 87 hours

System Test ETC 1 - 278 hours

Unallocated Hours - 110 hours

## [CA-220693] Enhancements to Child Care Administrator Portal

Team Responsible:	<b>Online</b>	Assignee:	<b>Aaron Fowler</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>517</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>10/09/2020 06:52 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Child Care]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Child Care Administrator Portal was created to contain data elements specified in ACL 19-110.

#### Request:

1. Add email address of the parent/caretaker to the Child Care Administrators Portal.
2. Add support for multiple providers per child.

#### Recommendation:

See Design Doc. for complete recommendations.

1. Add the parent/caretaker email address to the Summary screen.
2. Update the Child Care Provider Info section to display tabs for each active Provider.
3. Update the Site Walkthrough to include information for the new 'e-mail' field and the new 'Provider' tab row.
4. Correct spacing and display errors, as noted.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**517**

Automated Test :	40	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	322	Performance :	0
Release Communication	23	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	78
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Training :	0	Translation :	0
Tech Support :	0				
Virtual Assistant :	0				

### Content Revision

Accepted

#### Status-1:

#### Content Revision

1. Recommendation Change:

#### Description-1:

N/A

2. Estimate Change:

N/A

3. Release Change:  
Before: 23.03  
After: 23.09

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 23.09  
After: 23.07

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

Pending CCB

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before: (see design doc for complete recommendations) There was no recommendation to pull data from fields used by previous C-IV counties, no recommendation to show multiple Providers per child and no recommendation to display authorized hours from multiple Child Care Certificates or Authorizations

After: Added new recommendations 5-7.

(see design doc for complete recommendations)

5. Update the portal logic to pull from Child Care Authorization pages for cases that belong to L.A. County or from Child Care Certificate pages if it is any other county.

6. Update the 'Child Care Provider Info' section with a tab for each Provider with a current/ongoing childcare authorization/certificate

7. When/if there is more than one overlapping authorization/certificate per child, update the 'Number of hours of Child Care authorized on the Stage One Child Care authorization' field to now display the total number of hours for all the overlapping authorizations or certificates.

2. Estimate Change:  
Before:

Online ETC 1: 189  
Online ETC 2: 133  
Online ETC Total: 322

Release Communication Support ETC 1: 23

System Test Support ETC 1: 78  
System Test Support ETC Total: 78

Automated Test ETC-1 : 38  
Automated Test ETC-2 : 2  
Automated Test ETC Total : 40

Unallocated Hours : 35

Estimate Total: 517

After:

Online ETC 1: 328  
Online ETC 2: 66  
Online ETC Total: 394

Release Communication Support ETC 1: 0

System Test Support ETC 1: 140  
System Test Support ETC 2: 28  
System Test Support ETC Total: 168

Automated Test ETC-1 : 40  
Automated Test ETC-2 : 8  
Automated Test ETC Total : 48

Unallocated Hours : 60

Estimate Total: 689

3. Release Change:  
N/A

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-223763] ACL 21-25 New Definition of Public Assistance CalFresh (PACF)

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Harish Nagendraprasad</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Sridhar Mullanpudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1869</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-25</b>	Created:	<b>01/12/2021 10:01 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	<b>CalSAWS Change Notice 20 - CF Public Assistance Definition Alignment</b>
Consortium Review Approval:		Approved by Committee:	<b>03/30/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee Review:

**Expedite Approval:** Michele Peterson-4/4/23

### Current Design:

The System recognizes a CalFresh household as Public Assistance CalFresh (PACF) in which all CalFresh members are also receiving cash aid benefits.

In addition, the following programs are counted in the PACF Determination:

- General Assistance/General Relief
- GA/GR Automated Solution
- General Assistance (Managed)
- General Assistance (Non-Managed)
- GA/GR Immediate Need
- AAP
- CalWORKs
- CAPI
- Foster Care
- Kin-GAP
- RCA
- Immediate Need
- Tribal TANF
- TANF
- SSI/SSP
- SSI Only
- SSP Only

### Request:

The system must be updated to recognize the following types of CalFresh households:

- PACF CalWORKs-Only Household: a CalFresh household in which all included members also receive CalWORKs cash benefits.
- PACF Tribal TANF-Only Household: a CalFresh household in which all included members also receive Tribal TANF cash benefits.
- PACF SSI-Only Household: a CalFresh household in which all included members also receive SSI and/or SSP benefits.
- PACF GA/GR-Only Household: a CalFresh household in which all included members also receive GA/GR benefits.
- PACF Multiple PA: a CalFresh household in which all included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR).
- PACF Mixed: a CalFresh household in which one or more included members receive public assistance from any combination of the previously mentioned public assistance program types (i.e. CalWORKs, SSI/SSP, Tribal TANF, and/or GA/GR) and some members receive only CalFresh.



**Recommendation:**

1. Update the Case Summary page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
2. Update the CalFresh Detail page with the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
3. Update the CalFresh EDBC summary page to display the new 'Household Category' field and no longer display the 'Public Assistance' field.
4. Update Program Configuration [Override] List page to display the new 'Household Category' field and no longer display the 'Public Assistance Indicator' field.
5. DBCR to add a new household category column to the Aid-Code table.
6. DBCR to add a new household category column to the CalFresh EDBC table
7. Update CalFresh EDBC logic to identify the household categories for CalFresh program.
8. Update Categorical Eligibility (CE) and Modified Categorical Eligibility (MCE) determination logic based on the new household categories.
9. Create a new 'Household Category' column for Claim History table. This field will store PACF subcategory information for CalFresh program.
10. Update Fiscal Claiming Batches to populate Household Category from EDBC to Claim History.
11. Mass data change to copy the existing public assistance indicator values to the new household category column in the aid-code and EDBC tables.

**Outreach**

**Description:**

**Alternative Procedure**

None

**Description:**

**Operational Impact:**

**Estimate:**

1869

Automated Test :	101	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	220	Eligibility :	380	Fiscal :	379
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	125	Performance :	0
Release Communication Support :	82	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	353
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Estimate Change:  
 Before: Eligibility total: 380  
 After: Eligibility total: 396

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:  
 Before:  
 After:
2. Estimate Change:  
 Before:  
 After:
3. Release Change:  
 Before:  
 After:
4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-248273] BenefitsCal - Update Report a Change Task API to support Future Workers

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Hisashi Horino</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.07.27</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>578</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>07/27/2022 12:05 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Connie Buzbee</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Medi-Cal/ CMSP, Self Service Portal]</b>	Funding Source ID:	<b>ARPA</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CSPM 62372</b>
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by: Connie Buzbee - 03/30/2023				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 4/4/2023				
<b>Current Design:</b>	When a Customer generates a Report a Change (RAC) from the BenefitsCal Portal and submits, the RAC PDF is generated and sent to the Imaging Solution. A task is generated for the Worker. The task is failing because the case does not have a worker assigned in the current month. Correcting these failures is a manual process and it occurs often.				
	See Design Document for more details on RAC Task API.				
<b>Request:</b>	Update the RAC Task API to find a worker when there is no assigned worker for the program in the current month.				
<b>Recommendation:</b>	1. Update the RAC Task API logic to find a worker when there is no worker assigned to the program in the current month				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Requires worker manual process to update the task assignment				
<b>Operational Impact Estimate:</b>	<b>578</b>				
Automated Test :	248	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	120	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	145	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	20	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:

Before:

1. No description for task assignment for a Task Bank

After:

1. Added a description to assign a task to a Task Bank when a worker cannot be found

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

---

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-248569] Identify the Special Care Increment type in Foster Care and Kin-GAP

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Neethu Joy</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Yale Yee</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>556</b>
Reporter:	<b>Jasmine Chen [X]</b>	Regulation Reference:		Created:	<b>08/03/2022 12:51 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>02/23/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Expedited START BUILD approval by Karen J. Rapponotti on 3/15/23. PFA email for reference.

**Current Design:** Foster Care and Kin-GAP budget section shows a line item for 'Special Care Increment' but does not distinguish whether the amount is of type 'Dual Agency' or 'Social Worker Authorized' on Special Care Increment Proration Detail page.

**Request:** Update the Foster Care and Kin-GAP budget to display the Special Care Increment type as 'Dual Agency', 'Social Worker Authorized' on Special Care Increment Proration Detail page.

**Recommendation:** Update the Foster Care and Kin-GAP budget to display the Special Care increment type as 'Dual Agency' or 'Social Worker Authorized' on Special Care Increment Proration Detail page.

Add a new FC Change Reason for 'SCI Changed' (verbiage from CIV) and update the associated FC budget to display budget lines for SCI types: Dual Agency, Social Worker Authorized.

Please refer to the design document for further details.

### Outreach

#### Description:

#### Alternative

Override the EDBC results

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **556**

Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	126	Conversion :	0	DBA :	0
Design :	0	Eligibility :	222	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	115
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

Recommendation Change:

Before: New Recommendation

After:

2.1 Eligibility: Add Special Care Increment Proration Detail for Kin-GAP

2.1.1 Overview

The budget Section of Kin-GAP EDBC does not show a line item for SCI.

2.1.2 Description of Changes

Update the Kin-GAP budget to display the Special Care increment information on Special Care Increment Proration Detail page.

2.1.3 Special Care Increment Proration Detail Mockup

Figure 2.1.3.1 – Special Care Increment Proration Detail for Kin-GAP

2.1.4 Security Updates

N/A

2.1.5 Page Mapping

N/A

2.1.6 Programs Impacted

Kin-GAP

2.1.7 Performance Impacts

N/A

Before: Rec 2.3 states that the budget will be updated English, Spanish and threshold languages.

After: Rec 2.3 states that the budget will be updated in English and Spanish.

Before: Updates to 2.5.3

New Variable Population:

Variable Population

<Supplemental Rate> Populate 'Special Care Increment' if the EDBC changes are the result of a change\* to a Social Worker Authorized amount.

Populate 'Dual Agency Supplement' if the changes is the result of a change\* to a Dual Agency amount.

Populate 'Special Care Increment and Dual Agency Supplement' if the changes result in a change\* to both Special Care Increment and Dual Agency.

After:

New Variable Population:

Variable Population

<Supplemental Rate> Populate 'Special Care Increment' if the EDBC changes are the result of a change\* to a Social Worker Authorized amount.

Populate 'Dual Agency Supplement' if the changes is the result of a change\* to a Dual Agency amount.

Populate 'Special Care Increment and Dual Agency Supplement' if the changes result in a change\* to both Special Care Increment and Dual Agency.

Default 'Supplemental Rate' if neither Special Care Increment or Dual Agency do not apply (for example, if there is an additional rate).

\*Technical Note: A change is determined by comparison of the prior EDBC (either the most recent approved EDBC of the current month or if there is not a prior EDBC of the current month, the most recent approved EDBC of the prior month).

Estimate Change:

Before:

Client Correspondence ETC 2: 0

Eligibility total ETC: 162

After:

Client Correspondence ETC 2: 40

Eligibility total ETC: 222

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:





## [CA-233168] ACL 21-137/ACL 21-137E Guaranteed Income Pilot Program

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1408</b>
Reporter:	<b>Sarah Rich</b>	Regulation Reference:	<b>ACL 21-137, ACL 21-137E, ACIN I-35-22, MEDIL I 22-23</b>	Created:	<b>09/08/2021 10:45 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[BenefitsCal, Forms/NOA Translations, OCAT]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Rich</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>11/23/2022</b>	Other Agency Cross Reference:	<b>CSPM-60853</b>
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently in CalSAWS, there are no income types available for 'Guaranteed Income'.

#### Request:

Per ACL 21-137 and ACL 21-137E, 'Guaranteed Income' will require new income types to be added into CalSAWS. The treatment of each income type will vary as some will be exempt from CalSAWS programs while others will count as unearned income.

#### Recommendation:

1. Verify new 'Guaranteed Income' income type options on the Income Detail page.
2. Add optional 'MAGI Medi-Cal: Exempt Income' drop-down list on the Income Detail page for Unearned, Cash/ CalFresh Exempt and Cash Exempt Guaranteed Income types.
3. Update 'Other' in the OCAT Referral Detail page to map the new Income Types.
4. Add new 'Guaranteed Income' income type options to County Parameter Detail page and set default values for GA/GR Automated Solution (GR) .
5. Add new 'Guaranteed Income' income types and configure treatment of the income types across different programs.
6. Add logic to GA/GR Automated Solution (GR) EDBC rules for new 'Guaranteed Income' income types.
7. Add threshold language translations for new 'Guaranteed Income' income types.
8. Regression testing specific forms and NOAs containing new 'Guaranteed Income' income types.
9. Update Form Status batch job to send new income types as part of the MC RE pre-population data.
10. Update the CA 253 CalWORKs report to map the Income Types of 'Guaranteed Income - Unearned' and 'Guaranteed Income - MC Exempt' to 'Line 5b. Benefits or pensions increased'.
11. Update eHIT logic to not send income in an EDR for Guaranteed Income when the 'MAGI Medi-Cal Exempt Income' is answered "Yes."

#### Outreach

#### Description:

**Alternative Procedure** Use other income type option for Guaranteed Income

**Description:**

**Operational Impact:**

**Estimate:** 1408

Automated Test :	0	Batch/Interfaces :	57	Batch Operations :	0
BenefitsCal :	83	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	76	Conversion :	0	DBA :	0
Design :	0	Eligibility :	272	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Network :	0	Online :	257	Performance :	0
Release Communication Support :	0	Reports :	94	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	399
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Support :	0	Training :	0	Translation :	0
Virtual Assistant :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 23.11

After: 23.09

4. Funding Source Change:

Before:

After:

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**End Content Revisions**