

Deny/Discontinue a Case

Update Data Collection Pages and Run EDBC

A case or program will be discontinued or denied after running EDBC when information entered in data collection pages causes the applicant to be ineligible based on program rules.

Example 1 – Over Income

Income Detail

Indicates required fields

Buttons: Images, Save and Return, Cancel

Name: *
Krislin, Dore 62M

Category: *
Social Security

Type: *
Social Security Disability

Source: *
SSA

Frequency: *
Monthly

Description: *

Shared with RDP

Pickle Eligibility

Income Amounts

Display Program: *
All

From: 03/2023 To: 03/2023

View

Program	Amount	Begin Date	End Date	Edit
Cash / CalFresh	1,068.00	06/01/2022		Edit
Medi-Cal	1,066.00	01/01/2022		Edit
Actuals (TMC / Pickle)	1,066.00	01/01/2022		Edit

Remove

Income Detail Page

A customer calls to report an increase in income. The Worker navigates to the Income pages and updates the income record.

10/2022 12/15/2022 Not Accepted Josh Charlton

EDBC Information

Semi-Annual Reporting Period Begin
Month: 10/2022

Reporting Type Reason:
Type: Regular
Recalculation: No

Regular Program Configuration

System Determination
EDBC Source: Online EDBC Rules
Aid Code: 09 - CalFresh
Program Status: Denied
SUAS Eligible: No
Program Type: Regular
Program Status Reason: Over Income View All

Note: Overridden rows are in bold.

Name	DOB	Role	Role Reason	Status	Status Reason
Caen, Sherlyn 19F	09/12/2003	MEM		Denied	Over Income

EDBC Results –Denial for Over Income

When EDBC is run the results will show the Program Status as Denied and the Program Status Reason as Over Income.

Example 2 – Out of the Home

A customer calls to report a household member that has moved. The Worker navigates to the Household Status Detail page and updates the Living in the Home Status to Permanently Out of the Home.

When EDBC is run the results will show the Program Status as Discontinued and the Status Reason as Out of the Home for the discontinued household member. The Program Status remains active.

Household Status Detail

Indicates required fields

Buttons: Save and Return, Cancel

Change Reason

New Change Reason: *
(Participant Provided - Written)

New Reported Date: *
5/25/2023

Change Reason:

Reported Date:

Name: *
Hoagland, Brunhilde 19M

Living in the Home Status: *
(Permanently Out of the Home)

Please select a reason:

HH Status MC Exceptions:

Planned Departure Date: *
5/1/2023

Expected Return Date: *
5/1/2023

Begin Date: *
5/1/2023

End Date: *
5/1/2023

Buttons: Save and Return, Cancel

Household Status Detail Page

CalFresh EDBC Summary

Indicates required fields

Buttons: Change Reason, Accept, Cancel

Begin Month	End Month	Run Date	Run Status	Accepted By
05/2023	05/2023	05/25/2023	Not Accepted	Carol Teague

EDBC Information

Semi-Annual Reporting Period Begin
Month: 02/2023

Reporting Type Reason:
Type: Regular
Recalculation: No

Regular Program Configuration

System Determination
EDBC Source: Online EDBC Rules
Aid Code: 09 - CalFresh
Program Status: Active
SUAS Eligible: No
Program Type: Regular

Note: Overridden rows are in bold.

Name	DOB	Role	Role Reason	Status	Status Reason
Hoagland, Brunhilde 19M	09/10/2003	MEM		Discontinued	Out of the Home
Dilley, Marco 40E	03/09/1983	MEM		Active	
Holvoete, Tomi 11E	08/18/2011	MEM		Active	
Dilley, Alger 13M	10/11/2009	MEM		Active	

EDBC Results – Discontinued Household Member

Data collection pages will need to be completed to result in a denial/discontinuance.

Deny/Discontinue a Case

Negative Action

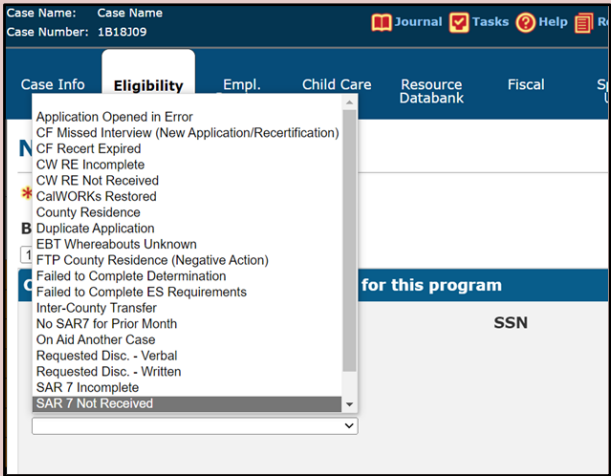
Run a Negative Action to deny/discontinue a case/program when the action is **unrelated** to information entered during data collection.

Select a Negative Action Reason

Running a Negative Action begins by navigating to the **Negative Action Detail** page and selecting a Negative Action Reason from the drop list.

There are many negative action reasons for each program. Depending on the program, only applicable negative action reasons are available for selection.

Note: Negative Actions can be run at the person or program level.



Negative Action Reason Drop List

Run EDBC

Negative Action Detail

Indicates required fields

Benefit Month: 08/2017

Run EDBC

Medi-Cal Run EDBC for this program

Person	SSN	Date of Birth
<input type="checkbox"/> Tom Smith	xxx-xx-5896	02/01/2014
<input type="checkbox"/> Janet Smith	xxx-xx-8456	05/02/1996
<input type="checkbox"/> Jane Smith	xxx-xx-4569	02/01/1976

Negative Action Reason:

Run Reason:

CalFresh Run EDBC for this program

Person	SSN	Date of Birth
<input type="checkbox"/> Tom Smith	xxx-xx-5896	02/01/2014
<input type="checkbox"/> Janet Smith	xxx-xx-8456	05/02/1996
<input type="checkbox"/> Jane Smith	xxx-xx-4569	02/01/1976

Negative Action Reason:

Negative Action Detail Page

The Program Status Reason reflects the negative action reason that was selected.

Once the **Negative Action Detail** page is completed, the worker clicks the **Run EDBC** button to run EDBC and accept and save the denial/discontinuance.

Case Name: Case Number: 1818309

Journal Tasks Help Resources Page Mapping Imaging Log Out

Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Correspond. Admin Tools

Begin Month	End Month	Run Date	Run Status	Accepted By
10/2022		12/15/2022	Not Accepted	Josh Charlton

EDBC Information

Reporting Type Reason:

Type: Regular

Recalculation: No

Program Configuration

System Determination

EDBC Source: Online EDBC Rules

Program Status: Denied

SUAS Eligible: No

Program Type: Regular

Reason: No Eligible Mem

Case	Role	Role Reason	Status	Status Reason
Caen, Sherlyn 19F	MEM		Denied	On Aid Another Case

Override Program Configuration

EDBC Results – On Aid Another Case