CalSAWS | Information Transmittal (CIT)　　　0201-23

☐ **CalSAWS M&E**　　　☒ **CalWIN Migration**

Distribution Date:	May 31, 2023
To:	PPOC.San Diego; PPOC.San Mateo; PPOC.Santa Cruz; PPOC.Alameda; PPOC. Fresno;PPOC.Sonoma;PPOC.Sacramento;PPOC.SanFrancisco; PPOC.San Luis Obispo; PPOC.Solano;TPOC.CalWin.Wave4, TPOC.CalWIN.Wave5; TPOC. CalWIN. Wave6; Uzair Naveed; Grady Howe; Anna Chan; Mike Tombakian
CIT Name:	**Enabling CalSAWS domains to Browser trust and Proxy settings to allow Pop-up**
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☐ General　　　　　　　　　　　　　　☐ Reports
☐ Policy　　　　　　　　　　　　　　　　☐ Fiscal
　　☐ CW　　　　　　　　　　　　　　　☐ Caseload Movement
　　☐ CF　　　　　　　　　　　　　　　☐ Management
　　☐ MC　　　　　　　　　　　　☐ Fiscal
　　☐ CMSP　　　　　　　　　　　☐ Security
　　☐ FC/KG/AAP　　　　　　　　☐ Batch and Interfaces
　　☐ Child Care　　　　　　　　☐ Imaging
　　☐ WtW　　　　　　　　　　　☐ Migration
　　☐ Other Program(s)_____　☐ Conversion
☐ BenefitsCal　　　☐ MyBCW　　　☒ Technical
☐ Customer Correspondence　　　☐ Training
☐ Other_____　　　☐ Help Desk

Description: (Including any step-by-step instructions)	**Purpose** The purpose of this CIT is to notify CalWIN Counties for Waves 4, 5 and 6 to permit the CalSAWS trusted domains on County workstations and their browsers to allow generation of pop-ups. **Background** This communication is to prevent and ensure the County workers where CalSAWS pop-up pages (e.g Forms, Tasks etc.) are not getting blocked due to the browser settings on County workstations. **County Action** It would be the responsibility of County IT to make the changes in accordance with established County process using County tools for distributing these settings to the client workstations. Counties should ensure the below domains are permitted / whitelisted. 　• Browser settings - These domains need to be added to the proxy and to the list of trusted sites to allow websites with the below domains to allow pop-ups.

- Firewall policies - Network proxy, access - list and trust domains

County to permit and whitelist the following domains for traffic coming into CalSAWS

- *.calsaws.net
- *.benefitscal.org
- *.c-iv.net
- *.calsaws.org
- *.benefitscal.com
- *.hylandcloud.com

County to permit and whitelist the traffic to the following URL's and permit this over the County Internet

- *responsivevoice.com
- *responsivevoice.org
- *.cacesanalytics.egain.cloud
- *.amazonaws.com
- *.calabriocloud.com
- *.servicenowservices.com
- *.my.connect.aws

CalSAWS cannot be prescriptive of the exact settings and changes required for this change or the Browser type.

Additional Information

- CalWIN Counties have received the below CRFIs:

  CRFI 22-084 (Wave 4), CRFI 23-003 (Wave 5), CRFI 23-040 (Wave 6)

  - (CalWIN readiness pre-requisites for IPT) CalSAWS had the county opt in to those CalSAWS services that extend beyond the standard application and browser access. The counties opting into these services required certain specific Network Translations and routing changes to be made by the County.

  CRFI 23-044 (Wave 4), CRFI 23-069(Wave 5), CRFI 23-076(Wave 6)

  - (CalWIN Tech Enablement and Security Compliance) CalSAWS had the migrating counties confirm that they are aware of the engagement procedures when encountering incidents and/or scheduled and unscheduled changes. The checklist also outlines CalSAWS Security policies while adhering to National Institute of Standards and Technology (NIST) policies.

If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.

Primary Project Contact: (Name and email address)	Logan Pratt Prattl@calsaws.org
Backup Project Contact: (Name and email address)	Melanie Gines Ginesm@calsaws.org *For any Escalations or urgent requests please reach out to* Uzair Naveed NaveedU@CalSAWS.org
Attachments:	N/A
Web Portal Link:	██████ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.