# "Scap"

**Wave 3 Post Go-Live Edition** 

### A Message From the Director



John Boule Executive Director CalSAWS

### Feeling great with 48!

With the migration of our Wave 3 Counties, Orange, Santa Barbara, and Ventura on April 24th, we have now transitioned 48 of the 58 counties to CalSAWS. Congratulations to these Counties and thank you for your engagement every step of the way.

While we often say that we are one, nothing proves this more than seeing our teams working together and accomplishing the great feat of moving from CalWIN to CalSAWS.

Although there is more work to be done and each subsequent migration follows quickly with each Wave, let us celebrate the victory of another successful Go-Live.

Thank you all!

### Newsletter "Menu"

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## Wave 3 Counties Are Now Live!





Orange



Santa Barbara

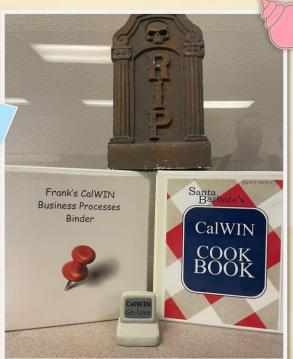


Ventura

### Photos: CalSAWS in the Counties

Wave 3 Counties get staff excited for CalSAWS with fun migration themes, activities, and décor!

Wave 3
Counties
Say
Goodbye
CalWIN,
Hello
CalSAWS











### **CalSAWS Soundbites**

Orange, Santa Barbara, and Ventura share their excitement on transitioning to CalSAWS!

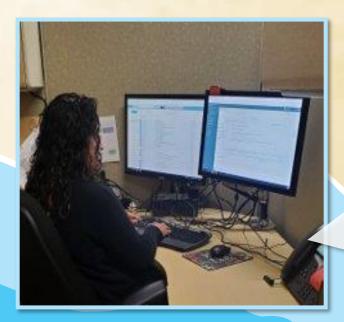


An Employment Services Supervisor, who is also a Change Network Champion, meets with her team to do a CalSAWS Check-In.

"Day one was very busy and we learned a lot. Visually, CalSAWS is not very different than CalWIN, but it is easier to navigate. The CDG's were helpful as was User Acceptance Training. Everything I participated in made this a great experience."

"We are ready and excited to be in CalSAWS."

"Workers were able to setup appointment letters and get the appointment letter out without having to do it manually like before." "We are just getting used to it now. We are trying to do our part to play in it. Since training I've had a positive experience."



The Help Desk staff review tickets to provide resolutions.

"CalSAWS is a good change for everybody. It is user friendly and not as complex as CalWIN. No matter the problem, everything has a resolution."

### **CalSAWS Soundbites Continued**

The Fiscal Unit uses the Virtual Assistant and Desk Guides to troubleshoot issues.

"I found the Virtual Assistant to be very helpful and accurate."

"The transition was a lot smoother than CalWIN, there's not a lot of panic and the lobby has been looking good."

"I'm loving the new system! A lot easier and faster to use, everything is in one place."

"Our staff are very supportive of each other and helping out to make sure that we are getting the answers we need to work the system better."



