

☒ CalSAWS M&E☐ CalWIN Migration

Distribution Date:	June 14, 2023
To:	PPOC.48, PPOC.SanDiego, PPOC.SanMateo, PPOC.SantaCruz, PPOC.Solano, Consortium.RegionalManagers.All
CIT Name:	Technical Contact List for CBO Support
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input checked="" type="checkbox"/> BenefitsCal
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input checked="" type="checkbox"/> Technical
<input type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
| <input type="checkbox"/> MyBCW | |

Description:	<p>Purpose The purpose of this CIT is to provide the county Point of Contact (POC) list for Community Based Organizations (CBOs) technical support.</p> <p>Background CRFI 23-005 (Wave 1), CRFI 23-018 (Wave 2), CRFI 23-042 (Wave 3), and CRFI 23-079 (Wave 4) were sent to counties asking to provide a POC for CBOs if they have technical questions regarding BenefitsCal CBO user access. This request was optional, and a list has been established and made available on the Web Portal.</p> <p>Additional Information A forthcoming CRFI will be provided for all future wave counties, and POCs will be added to the list if provided.</p> <p>County Action No action is required unless a county needs to update POC information (<i>Contact, E-mail Address, Phone Number</i>). Counties can update their information by submitting a CalSAWS Change Enhancement Request (CER).</p> <p>This list is available on the CalSAWS Web Portal:</p>
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	<div></div> <p>Note: This information will be made available to the CBO/Advocate Community through the Deloitte Advocate SharePoint.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	Marsale Eramya EramyaM@CalSAWS.org
Backup Project Contact:	Carlos Zepeda ZepedaC@CalSAWS.org
Attachments:	N/A
Web Portal Link:	<div></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.