

Wave 5 Implementation Readiness Dashboard and Packet June 9, 2023

The Implementation Readiness Packet & Dashboard present a high-level view of Project Readiness to CalWIN Counties with information related to CalWIN Migration, BenefitsCal, and Central Print. Status will include key metrics related to the overall "health" of the Implementation effort based on measurable metrics and milestones for Wave 5. Project Milestones are identified by project team leads and CalSAWS Project leadership.

The Dashboard and Packet serve to inform Project Leadership and Counties on the progression and completion of Key Project and County Milestones. The packet will be distributed to the CalWIN Counties monthly. The information contained in the document reflects data as of **June 9**, **2023**.



Readiness Packet



Development / System Test

Deploy Release 23.07 July 24, 2023 Project

| | Deploy Release 23.07 Test Execution Results* | | | | | | | | |
|--|--|-----------------|---------------|-----------------|---------------|---------------|-----|-----|--------|
| Test Total Not In Pass Fail Blocked Completed Remaining Progress | | | | | | | | | |
| 6/14/2023 | 995 | 35.18% (350) | 8.04% (80) | 51.46% (512) | 4.12% (41) | 1.21% (12) | 565 | 430 | 56.78% |

^{*} Test Script counts are subject to change as test scripts are added or removed throughout the execution phase

User Acceptance Test

| CalSAWS UAT Plan Approved | Completed | Project |
|--|--|---------|
| Select and Confirm CalSAWS UAT Participants for UAT | Completed | Both |
| UAT Users Loaded to ForgeRock/UAT Environments & Applications | Completed | Project |
| Complete UAT Test Script Development | Completed | Project |
| Complete UAT Environment setup | Completed | Project |
| Complete UAT Application Training | May 2 – June 21, 2022 – Group 1 June 13 – July 21, 2022– Group 2 | County |
| Conduct UAT Execution Kick-Off | June 21 and 22, 2022 – Group 1 July 20 and 21, 2022– Group 2 | Both |
| Complete UAT Test Execution | June 27- July 22, 2022 – Group 1 July 25 – August 19, 2022– Group 2 | Both |
| Complete UAT Retest | August 22 – Sept 2,2022 | Both |
| Evaluate and confirm Exit criteria | Metric/Completion to Plan September 8, 2022 | Project |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
|-------------|-------------|---------------|----------------|----------|

Functionality

| Severity 1 & 2 Defects Resolved from | UAT Complete | No Sev 1 or 2 defects reported | Project |
|--------------------------------------|--------------|--------------------------------|---------|
| UAT | | | |

Performance Testing

| Hyland Platform Performance Test | Complete | Metric/Completion to Plan | Project |
|--|-------------|--|---------|
| Additional Hyland Platform Performance Test | Complete | Test completed. Configuration tuned to address findings for 58+ county load. | Project |
| Integrated Imaging Performance Test (Informational) | In Progress | 58+ county load testing completed on 6/7. Additional testing scheduled for week of 6/12. | Project |

Images Migration

| County Export of Legacy Images | In Progress | | County |
|---|-------------|---|---------|
| Hyland Receive and Upload Images to Production Environment | In Progress | | Project |
| Distribute CIT for Counties to install Webscan Kit and Virtual Printer | Completed | CIT #0110-22 distributed on April 19, 2022 | Project |

Imaging UAT

7/11/22-7/22/22 (retest 8/8/22-8/12/22, 9/8/2022) Completed 61 of 61 scripts completed and passed.

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
|-------------|-------------|---------------|----------------|----------|



Contact Center

| Technical Connectivity | 0% | |
|---|-----------------|---------|
| Update IVR Contact Flows for each County | 3 of 3 approved | Both |
| Approval of County Contact Center SCRs* | 3 of 3 approved | County |
| Regression Test of entire Contact Center solution | 0% | Project |
| Model Office Testing – tentative start 8/07/2023 | 0% | Both |

*Contact Center SCRs: CA-240168 – Alameda CA-240169 – Sonoma CA-240170 – Fresno

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
|-------------|-------------|---------------|----------------|----------|

Application Readiness: Central Print

Kickoff

| Kickoff Meeting | Completed | | Both |
|--------------------------|-------------|--------------------------|---------|
| Configuration/Validation | | | |
| Configuration Meetings | Completed | 3 Completed of 3 Planned | Both |
| Validation Meetings | In Progress | 1 Completed of 3 Planned | Both |
| Configuration Load | Not Started | 0 Completed of 3 Planned | Project |
| Setup and Training | | | |
| Portal Users Loaded | Not Started | 0 Completed of 3 Planned | Project |
| Inventory Confirmed | Not Started | 0 Completed of 1 Planned | Project |
| Postage Received | Not Started | 0 Completed of 3 Planned | County |
| Training Materials | Completed | | Project |
| Training Delivery | Not Started | 0 Completed of 2 Planned | Both |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
|-------------|-------------|---------------|----------------|----------|



Conversion Readiness

| Provide extract of the CBO to the counties | Complete | Target 05/04/2023 | Project |
|---|-------------|-------------------|---------|
| Extract CBO User information from MyBCW for Wave 5 counties to perform mock run 1 | Complete | Target 05/01/2023 | Project |
| Extract CBO User information from MyBCW Prod for Wave 5 counties | Not Started | Target 08/08/2023 | Project |
| Converted Data Test | | | |
| Validate CBO user load into ForgeRock – Mock Run 1 | Not Started | Target 06/16/2023 | Project |

Training Delivery

| Deliver training for CSC and Help Desk staff | Not Started | Target - 07/18/2023, 07/20/2023, 07/25/2023 | Project |
|---|-------------|---|---------|
| Deliver training for CBOs - Community Based Organizations | Not Started | Target - 07/27/2023 | Project |
| Communications | | | |
| Confirm Communications Plan for BenefitsCal | Not Started | Communication plan will be initially drafted by 07/07/2023. | Project |
| Begin Execution of BenefitsCal Communications Plan | Not Started | Execution will begin 08/02/2023. | Both |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|---|
| | | • | • | A contract of the contract of |



BenefitsCal Implementation Readiness



System Operations

| Confirm Post Implementation Support schedule and extended support | Not Started | 08/07/2023 - 08/11/2023 | Project |
|---|-------------|-------------------------|---------|
| Provide Contingency Planning efforts to Consortium (Roll Back Plan) | Not Started | 08/07/2023 -08/11/2023 | Project |
| Prod Deployment Plans | | | |
| Develop Production Cutover Checklist | Not Started | Target - 08/04/2023 | Project |
| Confirm Consortium reviewed/approved the BenefitsCal cutover and BenefitsCal rollback plans | Not Started | Target – 08/11/2023 | Project |
| Decide to proceed with BenefitsCal Production Cutover (Go-No Go Decision) | Not Started | 08/14/2023 - 08/18/2023 | Project |
| Confirm Wave Cutover to BenefitsCal | Not Started | 08/14/2023 - 08/18/2023 | Project |

| | Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|--|-------------|-------------|---------------|----------------|----------|
|--|-------------|-------------|---------------|----------------|----------|



Conversion Readiness - Wave 5

| Conversion defects not resolved prior to Wave Go-Live (Risk 280) | The Conversion and Release Management teams maintain a schedule deploying and resolving the X defects planned during the first 10 days of county being live. All X are evaluated and documented in the W5 Go-Live Packet (where applicable) with Worker Actions. | Project |
|--|---|-----------|
| Auto Case Review Match Rate | Match Rate will come as a result of Wave 5 Mock Cutover. | Project |
| Complete Wave 5 Mock Cutovers | Mock Cutover – On-Schedule to begin June 17, 2023. | Project - |
| Deliver Wave 5 Golden Data Set (GDS) | Wave 5 GDS#12 Remains On-Schedule targeted for June 19, 2023. | Project |
| Cutover Window (Risk 258) | The Wave 5 Cutover Plan is dependent on the Wave 5 Mock Cutover actuals (assessed) and (any) implementation decisions the project makes to achieve or minimize the impact to the 84 hours cutover window. | Project |
| Support Wave 5 County Data Validation - Defect Resolution | On-Schedule as planned 6/19/2023 - 6/30/2023 | Project |
| Complete Wave 5A (County Preparation) Cutover | On-Schedule as planned 7/17/2023 | Project |
| Complete Wave 5B (Go-Live) Cutover | On-Schedule as planned 9/4/2023 | Project |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
|-------------|-------------|---------------|----------------|----------|

Integration Readiness

Interface Partner Testing: 05/17/2023 - 07/07/2023

Complete Interface Development – County Development Phase (4/14/2023)

Behind Schedule

County

Complete

| Interface Names | Alameda | Ready for IPT? | Fresno | Ready for IPT? | Sonoma | Ready for IPT? |
|--|---------|----------------|--------|----------------|--------|----------------|
| 1099 File Writer job | YES | YES | YES | YES | YES | YES |
| Paid Warrant Reader job | YES | YES | YES | YES | YES | YES |
| Foster Care Voice Response Unit (VRU) Writer | YES | NO | N/A | N/A | N/A | N/A |
| Foster Care Voice Response Unit (VRU) Reader | YES | NO | N/A | N/A | N/A | N/A |
| Outbound Collections | YES | YES | NO | N/A | NO | N/A |
| Inbound Collections | YES | YES | NO | N/A | NO | N/A |
| Warrant Print Writer | YES | YES | YES | YES | YES | YES |
| Warrant Print Reader | NO | N/A | NO | N/A | NO | N/A |
| Auditor Controller Writer | YES | YES | YES | YES | YES | YES |
| Positive Pay File | NO | N/A | YES | YES | NO | N/A |
| Direct Deposit Writer | YES | YES | YES | YES | YES | YES |
| Direct Deposit Reader | YES | YES | YES | YES | YES | YES |
| School Lunch | YES | YES | YES | YES | YES | YES |

Not Started

On Schedule

<14 Days Late

>=14 Days Late



Interface Partner Testing – 05/17/2023 - 07/07/2023

| Execute Interface Testing with CalWIN County Partners | In Progress | 23% | Project |
|--|-------------|-----|---------|
| Execute Interface Testing with State and Consortium Partners | In Progress | 82% | Project |

| CONSORTIUM PARTNERS INTERFACE TEST | ring | |
|--|--------|------------------------|
| CONSORTIUM PARTNER | STATUS | TARGET COMPLETION DATE |
| Electronic Inter County Transfer (EICT) - CalWIN | 3/3 | May 31, 2023 |

| STATE PARTNER INTERFACE TESTING | | |
|---|--------|------------------------|
| STATE PARTNER | STATUS | TARGET COMPLETION DATE |
| Case Management Information and Payrolling System (CMIPS) - OSI | 2/2 | May 17, 2023 |
| Electronic Benefits Transfer (EBT) - FIS | 1/2 | July 7, 2023 |
| Medi-Cal Eligibility Data System (MEDS) - DHCS | 1/2 | July 7, 2023 |
| Welfare Data Tracking Implementation Project (WDTIP) - OSI | 2/2 | May 7, 2023 |

| CalWIN WAVE 5 COUNTIES INTERFACE TE | STING | |
|-------------------------------------|--------|------------------------|
| CalWIN Wave 5 COUNTY PARTNER | STATUS | TARGET COMPLETION DATE |
| Alameda County | 1/11 | July 7, 2023 |
| Fresno County | 1/8 | July 7, 2023 |
| Sonoma County | 4/7 | July 7, 2023 |

Technical Readiness: Networking

Networking

County Networking Connectivity

Both

| CalWIN WAVE 5 COUNTIES | | | | |
|-----------------------------------|----------|--------|---------|------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED | Δ |
| Overall Network Interconnectivity | Complete | 100.0% | 98.2% | 1.8% |
| Critical Path | Complete | 100.0% | 100.0% | 0.0% |

| NETWORKING READINESS | STATUS | ACTUAL | PLANNED | Δ |
|----------------------|----------|--------|---------|-------|
| Alameda | Complete | | | |
| | | 100.0% | 68.0% | 32.0% |
| Fresno | Complete | | | |
| | · · | 100.0% | 68.0% | 20.0% |
| Sonoma | Complete | | | |
| | · · | 100.0% | 68.0% | 32.0% |

| Milestone | Stat | US |
|--|------|--|
| Wave 5 County Networking Connectivity Readiness | | Fresno 2nd Circuit delivered and activated. Handover to Network Operations in progress |



Contingency Restoration Planning

| Migration Rollback Planning | In Progress | 90% | Project |
|-----------------------------|-------------|------|---------|
| Disaster Recovery Exercise | | | |
| Disaster Recovery Test | Completed | 100% | Project |
| Batch Operations | | | |
| CalWIN Batch Schedules | In Progress | 85% | Project |

Performance Testing – Wave 3-6

CalSAWS Batch Performance (58 County)

In Progress

75%

Project

CalWIN Wave 3-6 Batch Performance Schedule and Results

| Performance Cycle | Start Date | End Date | Run Time |
|----------------------------------|-------------------|----------------|--|
| 10-day cutoff* | February 27, 2023 | March 10, 2023 | (Run 1) 11 hours 17 minutes (Run 2) 9 hours 36 minutes |
| Main Payroll | March 20, 2023 | March 24, 2023 | (Run 1) 9 hours 24 minutes (Run 2) 9 hours 36 minutes |
| Batch server upgrade | May 1, 2023 | May 5, 2023 | (Run 1) 9 hours 15 minutes |
| Database memory upgrade | May 8, 2023 | May 12, 2023 | (Run 1) 8 hours 46 minutes |
| 10-day cutoff*** | May 29, 2023 | June 2, 2023 | (Run 1) 8 hours 44 minutes |
| High Volume Forms*** | June 5, 2023 | June 9, 2023 | (Run 1) 8 hours 56 minutes |
| Main Payroll*** | June 12, 2023 | June 23, 2023 | TBD |
| Contingency for re- execution | June 26, 2023 | June 30, 2023 | TBD |

^{*}Represents the highest transaction volume day

Note: Successful completion of the 3 cycles within the batch window will indicate that all cycles can complete within the batch window

^{***}Validation of io2 Storage option

Technical Readiness: Performance Testing

CalSAWS 55 County Online Performance Test – Schedule

| Workload Mix (WL) | Start Date | End Date | Status |
|----------------------------|------------|------------|-------------|
| #1 - CalSAWS Online | 07/24/2023 | 08/11/2023 | Not Started |
| #2 - CalSAWS Online + APIs | 08/14/2023 | 08/25/2023 | Not Started |

CalSAWS 55 County Online Performance Test

| Category | SLA | SLA Met % & Avg. Server Response Time |
|------------------|--------------------------|---------------------------------------|
| | Peak - 98% [<=2s] | |
| Screen to Screen | Prime - 99.9% [<= 10s] | |
| | Peak - 95% [<= 3s] | |
| EDBC | Prime - 99.9% [<= 20s] | |
| Search | Peak - 95% [<=6s] | |

Online Performance Test Findings –

Exit Criteria -

- Simulate Online transaction load of CalSAWS volume at peak hours meets SLA requirements
- Performance results are successful and meet contractual SLAs Online (Load and Endurance tests)



Application Security

| CalSAWS Scans/Remediation Completed | Completed | 100% |
|---|-----------|------|
| Penetration Testing | | |
| Signed with 3 rd party to conduct Testing | Completed | 100% |
| Penetration Testing Preparation | Completed | 100% |
| Penetration Testing Execution & Agreed-upon remediations (Completed for the CMS Verification in April 2022) | Completed | 100% |





Training Plan

| Wave 5 County-Specific Training Plans | Complete | Both |
|--|----------|---------|
| Training Environment/Build Training Data | Complete | Project |
| Create Training Accounts in Training Environment | Complete | Project |

Training Materials

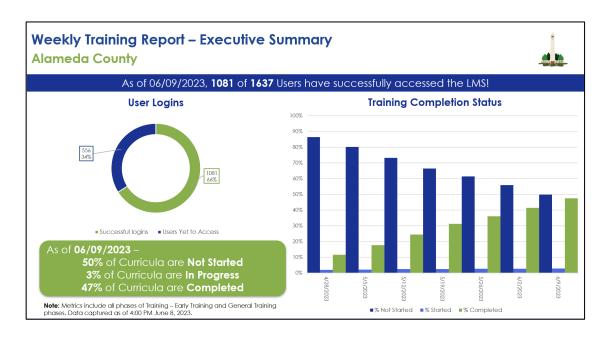
| Wave 5 County-specific ILT training materials finalized. | Complete | Both |
|--|----------|---------|
| Web-based Trainings updated (Accenture/Consortium) | Complete | Project |

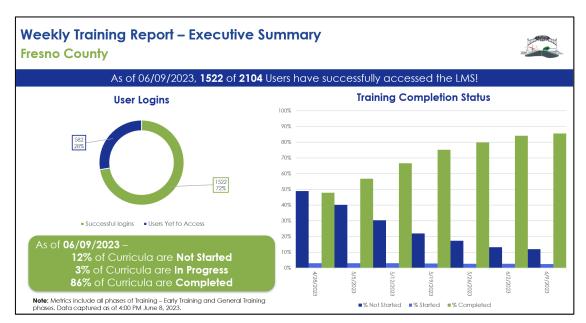
Training Delivery

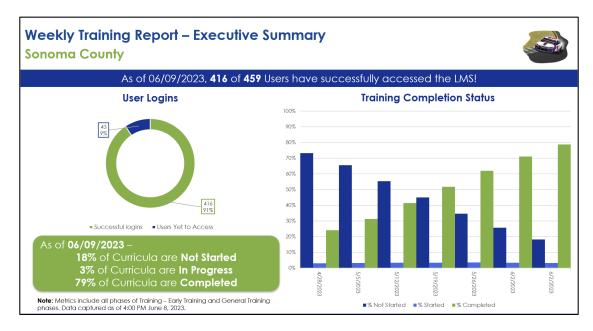
| Wave 5 Early Training & TTT Trainees loaded and assigned curriculum in the CalSAWS LMS | Complete | 100% | Project |
|--|-------------|----------------------------|---------|
| Wave 5 staff course assignments / registration for Early Training & TTT | Complete | 100% | Project |
| Wave 5 Early Training & TTT Instructor-led Training Ready (Training environment connectivity, Participants Enrolled) | Complete | 100% | Project |
| Wave 5 Early Training & TTT Started (WBT) – start 03/13/2023 | Complete | 100% | Both |
| Wave 5 End-User Training Started (WBT) – start 04/03/2023 | In Progress | 71% | Both |
| Wave 5 Early Training & TTT Started (ILT) – start 05/30/2023 | In Progress | 21 Completed of 72 Planned | |
| Wave 5 End User Training (EUT) - start 07/03/2023 | Not Started | # Completed of # Planned | Both |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
| 1401 SIGNEG | On schedule | VIT Days Laie | | COMPLETE |

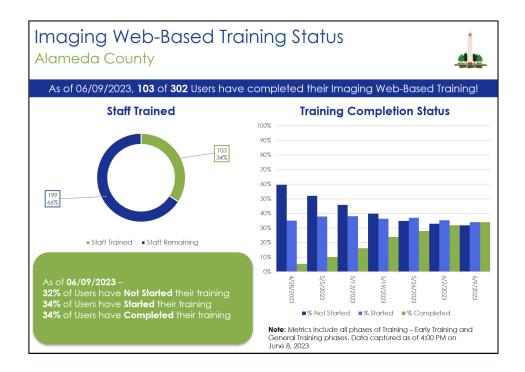
WBT Progress by County

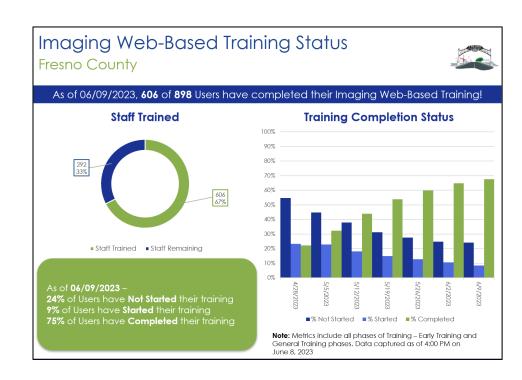


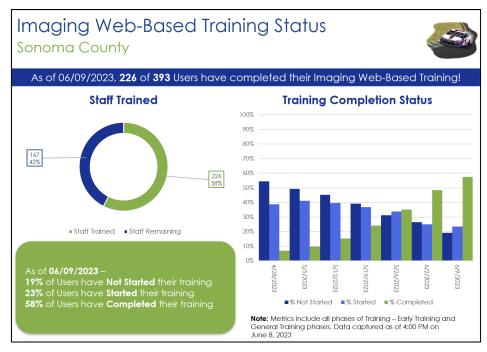




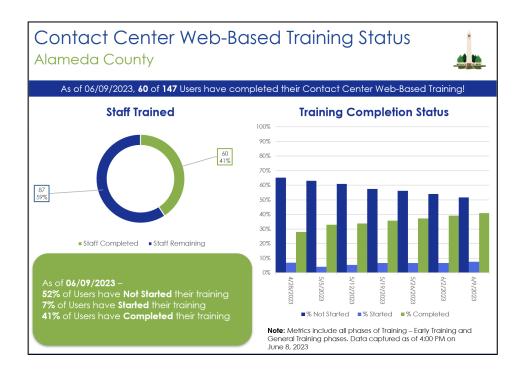
Imaging WBT Progress by County

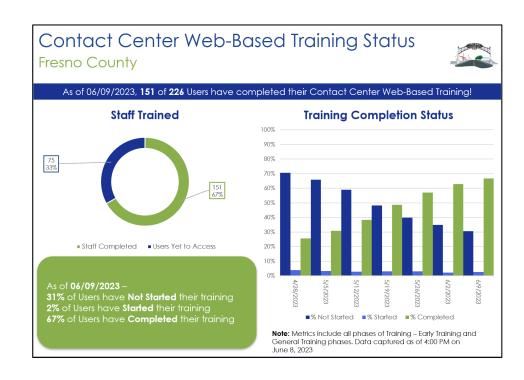


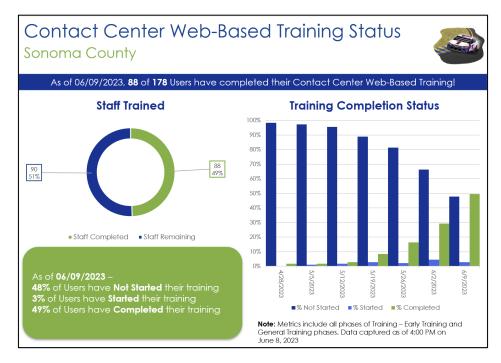




Contact Center WBT Progress by County







Communications & Change Discussion Guides

| Wave 5 Counties DWP Signoff by 03/13/23 | Complete | 1 Completed of 1 Planned | Project |
|--|----------|--------------------------|---------|
| Wave 5 Counties FWP Signoff by 03/20/23-03/22/23 | Complete | 1 Completed of 1 Planned | Project |
| Alameda County CDG county and Consortium comments to get to FDEL signoff by 04/27 | Complete | 1 Completed of 1 Planned | Both |
| Fresno County and Consortium comments addressed to get to county FDEL signoff by 04/27 | Complete | 1 Completed of 1 Planned | Both |
| Wave 5 Counties DDEL signoff by 04/18 | Complete | 1 Completed of 1 Planned | County |
| Sonoma County and Consortium comments addressed to get to county FDEL signoff by 04/27 | Complete | 1 Completed of 1 Planned | Both |
| Prep Sessions for Supervisors, Managers, and CNCs on CDG discussion | Complete | 3 Completed of 3 Planned | Both |

Readiness Surveys

| Wave 5 Readiness Surveys T-12 (9/26 to 10/7) | Complete | 3 Completed of 3 Planned | Both |
|--|-------------|--------------------------|------|
| Wave 5 Readiness Surveys T-9 (1/9 to 1/23) | Complete | 3 Completed of 3 Planned | Both |
| Wave 5 Readiness Surveys T-6 (3/20 to 4/3) | Complete | 3 Completed of 3 Planned | Both |
| Wave 5 Readiness Surveys T-3 (6/5 to 6/16) | On Schedule | 0 Completed of 3 Planned | Both |
| Wave 5 Readiness Surveys T+6 (10/9 to 10/20) | Not Started | 0 Completed of 3 Planned | Both |

Infographics/Newsletters

| Infographics for February Imaging #1 and E-Applications (CIT 0064-23) | Complete | 2 Completed of 2 Planned | Project |
|---|-------------|--------------------------|---------|
| Newsletter for February (CIT 0067-23) | Complete | 1 Completed of 1 Planned | Project |
| Infographics for March (Imaging #2 and RDB) (CIT 0124-23) | Complete | 2 Completed of 2 Planned | Project |
| Infographics for April (Skip Issuance and WTW Assistance Unit Page) (CIT 0154-23) | Complete | 2 Completed of 2 Planned | Project |
| Infographics for May (Caseloads and Notices of Action) (CIT 0189-23) | Complete | 2 Completed of 2 Planned | Project |
| Newsletter for May (CIT 0199-23) | Complete | 1 Completed of 1 Planned | Project |
| Infographics for June | On Schedule | 0 Completed of 4 Planned | Project |
| Infographics for July | Not Started | 0 Completed of 5 Planned | Project |
| Infographics and Newsletter for August | Not Started | 0 Completed of 5 Planned | Project |

Change Network Champion Meetings

| CNC Meeting for April | Complete | 1 Completed of 1 Planned | Both |
|-----------------------|-------------|--------------------------|------|
| CNC Meeting for May | Complete | 1 Completed of 1 Planned | Both |
| CNC Meeting for June | On Schedule | 0 Completed of 1 Planned | Both |
| CNC Meeting for July | Not Started | 0 Completed of 1 Planned | Both |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|

Business Process Reengineering

| BPR Plans reviewed and signed-off | Complete | 3 Completed of 3 Planned | Both |
|--|----------|--|---------|
| To Be BPR Flows reviewed and signed- off | Complete | 3 Completed of 3 Planned | Both |
| Close-out of pending decisions as documented in the Process Change Inventory | Complete | 3 Completed of 3 Planned | Project |
| Automated Actions enablement decisions finalized | Complete | Initial Decisions to be finalized in advance of Process Simulation, loaded for Process Sim in the UAT Environment, validated during Process Sim and updated in advance of County Prep, ready for PROD/Go-Live. | Both |



Configuration

| Document Configuration Guides and Worksheets | Complete | Guide and Worksheets Documented | Project |
|---|-------------|------------------------------------|---------|
| Distribute Configuration Documentation to Wave-5 Counties | Complete | May 11, 2023 | Project |
| Conduct Working Sessions w/Counties to document base CalSAWS Configuration | On Schedule | June 23, 2023 | Both |
| Review, Refine and Confirm Configuration is ready for load into UAT for Process Simulation | On Schedule | June 30, 2023 | Both |
| Review Findings out of Process Simulation and Update "Must Have" Configuration items for PROD/County Prep | Not Started | July 26, 2023 | Both |
| Update Configuration Worksheets to with Findings from Process Simulation in advance of County Prep | Not Started | July 26, 2023 | Both |
| Load Configuration into PROD environment during County Prep | Not Started | August 31, 2023 | Project |
| Configuration Complete | Not Started | September 4, 2023 | Project |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|
|-------------|-------------|---------------|----------------|----------|



Process Simulation

| Wave 5 Participants Confirmed | Not Started | Both |
|--|-------------|---------|
| Users Loaded to ForgeRock/UAT Environments & Applications | Not Started | Project |
| Complete W5 Process Simulation Scenario Development | Not Started | Project |
| Complete data staging and JIRA prep | Not Started | Project |
| Complete configuration setup | Not Started | Both |
| Complete Process Simulation Orientation | Not Started | Project |
| Complete Process Simulation Execution | Not Started | Both |
| Evaluate and confirm Exit criteria | Not Started | Project |
| Process Simulation Complete | Not Started | Project |

| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|--------------|-------------|----------------|------------------|----------|
| 1401 Statted | On schedule | VIT Day's Late | 7 - 14 Duy3 Luie | Complete |



Implementation Readiness

Planning

| Wave 5 Workplans, Readiness Checklists and ongoing TOSS Meetings | In Progress | Ongoing | Both |
|--|-------------|---|---------|
| Path to Greenlight Communicated | Complete | Socialized/completed with PSC, JPA, and OPAC (May 2022) | Project |
| Go Live Packet Finalized/Updated | Not Started | Will revise, if applicable, July 2023 | Project |
| Distribute Monthly Implementation Packets | In Progress | Ongoing | Project |

County Prep

| County Prep Materials Finalized | Complete | Distributed with CIT 206-23 on 06/02/23 | Project |
|---------------------------------|-------------|---|---------|
| County Prep Kick Off | Not Started | Scheduled for June 21, 2023 | Both |
| County Prep Phase | Not Started | 07/17/23 - 08/31/23 | Both |

Post-Implementation Support

| Pre- and Post- Go Live Support Structure Established | Complete | County Profile drafts complete. Initial escalation model/approach planned. | Project |
|--|-------------|--|---------|
| County Profile Review | In Progress | Confirming office profile specifics with W5 counties to prepare for gap analysis | Project |

| Not Started On Schedule <14 Days Late >=14 Days Late Complete | Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|---|-------------|-------------|---------------|----------------|----------|
|---|-------------|-------------|---------------|----------------|----------|



Implementation Readiness: Help Desk

Help Desk

| County Delegated Admin Training | Complete | Hosted on 2/15 | Both |
|--|----------------|--------------------------|------|
| County Tier 1 Fulfiller Training | Complete | Hosted Week of 3/27/2023 | Both |
| Tier 1 Fulfiller and Delegated Admin Refresher Training | On Schedule | Scheduled for 6/20 | Both |



Implementation Readiness: System Operations

Systems Operations

| CalWIN Counties Access to the Sandbox Environment | Completed | Generic user accounts provided | Both |
|--|-----------|--------------------------------|------|
| Engage the Counties on Staff Profile/Security Administration updates | Completed | Pre-UAT exercise | Both |



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Ad-Hoc Reporting Functionality

| CalWIN County Education Sessions (i.e., Planned Curriculum) | Wave 5: CalSAWS has facilitated 100% planned Ad Hoc Support Curriculum to the Wave 5 Counties. | Both |
|---|--|--------|
| CalWIN County Ad Hoc Reports Refactoring | Wave 5: Reviewed 687 reports for refactoring. Approximately 33 need to be refactored for Wave 5 Counties by go live. Alameda has 95 reports that need to be refactored. 33 are needed by Go Live. Alameda is working with Gainwell for assistance. Fresno has an estimated 0 reports that need to be refactored. Sonoma has 10 reports that need to be refactored, and 0 are needed by go live. | County |

Contact Information



CalWIN Migration and BenefitsCal Implementation Contact: Implementation@CalSAWS.org

RANCHO CORDOVA OFFICE

11290 Pyrites Way, Suite 150 Gold River, CA 95670 (916) 851-3201

ROSEVILLE OFFICE

620 Roseville Parkway Roseville, CA 95747 (916) 846-7331

NORWALK OFFICE

12440 Imperial Highway, Suite 300 Norwalk, CA 90650 (562) 484-7914