

CalSAWS |

Wave 4C/5A Cutover Calendar:
County and Governance View









June 2023

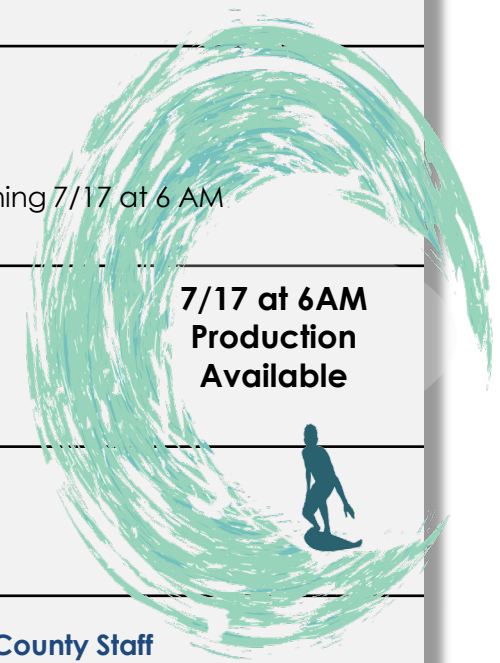
Waves of Change



Wave 4C/5A Cutover Weekend Calendar

Wave 4C/5A (County Prep Cutover)

	Friday 7/14/23	Saturday 7/15/23	Sunday 7/16/23	Monday 7/17/23
CalWIN Counties (6) + Read Only Counties		NO changes to system downtimes for CalWIN Counties and Customers Business as usual (Normal Sunday Maintenance)		
Alameda Fresno Sonoma		 CalWIN Not available beginning 7/15 at 6 PM	 CalWIN is available beginning 7/17 at 6 AM	
CalSAWS Customers and CBOs		BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications beginning Friday 7/14 at 8 PM until Monday 7/17 at 6 AM		
CalSAWS Production		 CalSAWS Production and IVR not available beginning Friday 7/14 at 8 PM until Monday 7/17 at 6:00 AM. Contact Center available (limited) beginning Friday 7/14 at 8 PM until Monday 7/17 at 6:00 AM.		
CalSAWS: LMS, PRT, Sandbox, Training	NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff			



Wave 4C/5A Cutover Weekend Calendar

CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 7/14 at 8 pm	Mon 7/17 at 6 am	Down for 52 Counties; up for 55 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	N/A	N/A	Data will be refreshed /in sync with Production data by 7/18 at 6 am
CalSAWS: IVR	CalSAWS Prod Counties	Fri 7/14 at 8 pm	Mon 7/17 at 6 am	Down for 52 Counties; up for 55 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be 'UP'
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 7/14 at 8 pm	Mon 7/17 at 6 am	Down for 52 Counties; up for 55 Counties
BenefitsCal	CalSAWS Prod Counties	N/A	N/A	BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications between Friday 7/14 at 8 PM until Monday 7/17 at 6 AM
OCCAT	CalSAWS Prod Counties	N/A	N/A	



Wave 4C/5A Cutover Weekend Calendar

CalWIN: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalWIN	Alameda, Fresno, and Sonoma	Sat 7/15 at 6 pm	Mon 7/17 at 6 am	7/15/23 is a normal CalWIN Maintenance day, CalWIN not available
CalWIN	3 Counties (W6) + Read Only Counties	Sat 7/15 at 8 pm	Mon 7/17 at 6 am	Normal system down/up times 7/15/23 is a normal CalWIN Maintenance day, CalWIN not available
Contact CalWIN and Access CalWIN	3 Counties (W6)	N/A	N/A	Contact Center(s) remain Available for 3 Counties

