

# Building CalSAWS Knowledge

## Wave 5 CalSAWS Training

### Web-Based Training (WBTs)

*April – September 2023\**

WBTs provide staff with training on core CalSAWS functionality, introducing key concepts and new functionality through exercises done in a simulated CalSAWS environment.

\*We recommend completing WBTs before ILT sessions. WBTs will remain available to end users after go-live.

### Instructor-Led Training (ILTs)

*July – September 2023*

Instructor-Led Trainings are classroom trainings that include role-specific scenarios conducted in a live training environment. ILTs share information on County-specific business processes related to CalSAWS functionality. ILTs build skills and proficiency in CalSAWS.



### Topic Specific Webinars

*August 2023*

Topic-Specific Webinars are offered to reinforce WBTs and expand on ILT topics.

Webinars are recorded so staff who cannot attend the webinars can review when available.

### Practice Labs

*August 2023*

Practice Labs are half-day sessions that occur the week before Go-Live. Practice Labs allow staff to complete pre-defined, role-based scenarios or practice any functionality they want to with individual support from CalSAWS trainers.