



# CalSAWS DD&I Weekly Status Report

**Reporting Period: June 26, 2023, to July 2, 2023**

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## 1.0 Project Management

### 1.1 Project Deliverables Summary

**Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
	None for the reporting period			

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

### 1.2 Highlights of the Reporting Period

**Table 1.2-1 – CalSAWS Project Management Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> <li>None to note for the reporting period</li> </ul>

#### 1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
  - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

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**Table 1.2.1-1 – Key Facility Initiatives/Projects**

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> <li>• Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices</li> <li>• Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule</li> <li>• Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes</li> </ul>
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> <li>• Continued planning facility capacity and equipment needs for requested on-site meetings</li> </ul>

- ▶ Completed preparations and participated in the Section Directors Meeting on June 27, 2023
- ▶ Continued CalSAWS Risks and Issues Management activities, including:
  - Continued to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues.
  - Began preparations for monthly Risk and Issue Management (RMG) meeting to be held on July 5, 2023
- ▶ Continued activities to support Project staff working remotely.
  - Continued developing Project communications, as needed.
  - Conducted monthly virtual CalSAWS Project All Staff Meeting on June 28, 2023
- ▶ Completed materials and participated in the Joint Powers Authority (JPA) Member Representatives & Board of Directors Meetings held on June 29, 2023
- ▶ Continued to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continued performing contract management activities:
  - Change Notice 26 (July JPA) is submitted for Consortium's review and has no DD&I items included
  - Amendment 31 (August JPA) is undergoing Client approval process and will include:
    - Endpoint Detection Response (EDR) Qualys
    - Data Growth/Cost Avoidance - Archiving Phase 1

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- Data Growth/Cost Avoidance - Archiving Microservices POC (Phase 2)
- Data Growth/Cost Avoidance - Task Management
- Data Growth/Cost Avoidance - Test Data Slicer/Scrubber Capability
- Los Angeles Contact Center Milestone Payment Shift
- Technical Architecture System Change Requests (SCRs)
- NIST Rev 5 Uplift
- Facility - Removal of Suite 130
- Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the Joint Powers Authority (JPA) Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

**Deliverable Management**

**Table 1.2.1-2 – Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

**1.2.2 Communications Management**

- ▶ CalSAWS Communications Management activities including
  - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
  - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
  - Continued the administration and support of the CalSAWS external website
    - See Table 1.2.2-1 for details on website support activities

**Table 1.2.2-1 – Website Support Activities**

TASK	DATE (S)	TASK TYPE
Updated BenefitsCal Maintenance	June 28, 2023	Maintenance

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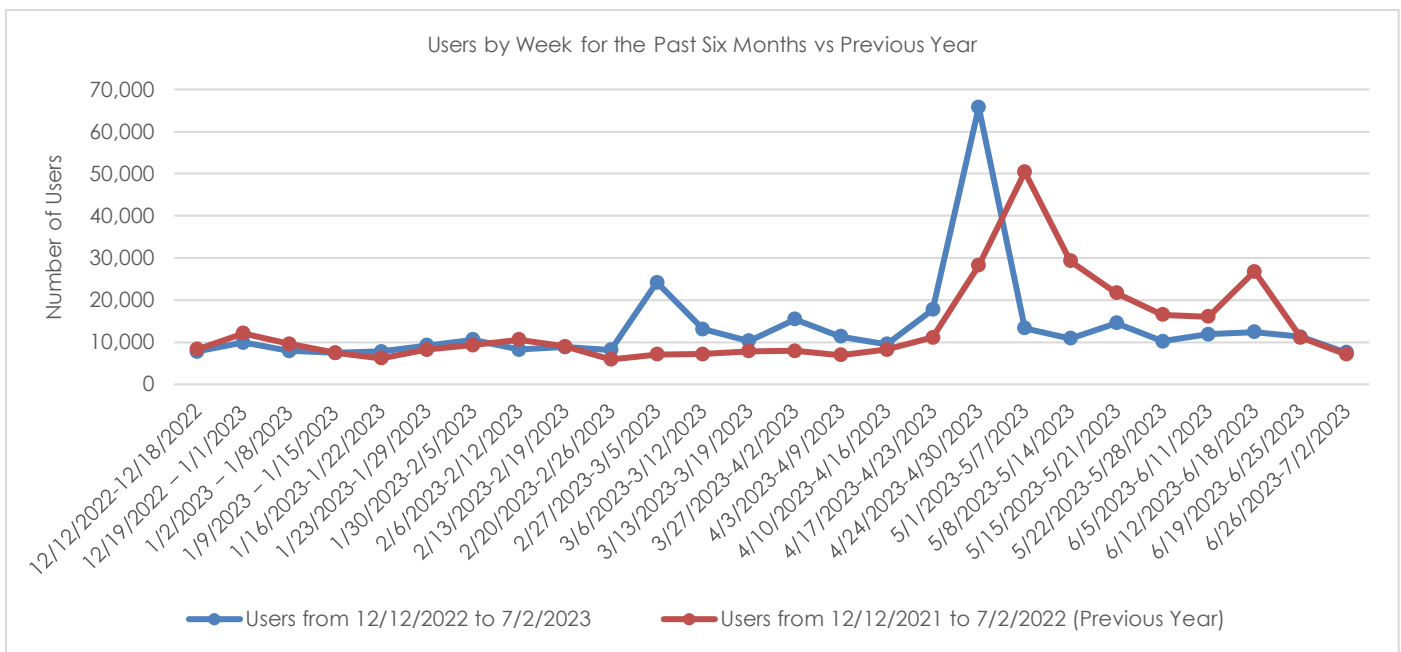
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**Table 1.2.2-2 – CalSAWS.org Usage Statistics**

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	28	4,729
Total Number of Unique Users	7,467	2,020,529
Total Number of New Users	5,057	2,014,670
Total Number of Sessions (Individual site visits)	15,115	2,956,222
Average Number of Sessions per User	1.33	1.47
Average Number of Page Views per Session	1.52	1.36
Average Session Duration	1:13	0:58
AskCalSAWS Inquiries – Received/Resolved	22/7	1,393/1,386

**Figure 1.2.2-1 – Overall CalSAWS.org Usage Trend**



**Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics**

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	21%
Latest News – News	16%
Other Updates – System Updates	16%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

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### 1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
  - Wellness Wednesday
    - Distributed content for June Wellness Wednesday - Rejuvenate to Innovate
  - Co-Hosted Black Employee Resource Group (BERG) On Juneteenth, Book Club meeting June 29, 2023
  - Distributed information related to Black History Rodeo Events
  - Continued to prepare for upcoming activities and events

### 1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
  - CalSAWS "We Are One" SharePoint Site
    - Continued to update the "We Are One" website tab
  - Pulse Survey
    - Continued incorporating Pulse Survey results into strategic plan
  - CalSAWS Table Talks
    - Continue planning Table Talk for July 2023
  - Buddy Program
    - Continued supporting buddy pairs
  - Small Team Building
    - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
  - Employee Resource Groups (ERGs)
    - Continued to manage and support Employee Resource Groups (ERGs) council
- ▶ General
  - Continued working with CalSAWS staff to create and present Inspiration Stations during monthly virtual CalSAWS Project All Staff Meetings
  - Continued conversations with volunteer organization to provide volunteer opportunities for CalSAWS members
  - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
  - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the Project



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**1.3 CRFI/CIT Communications Information**

- The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending July 2, 2023

**Table 1.3-1 – CITs**

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0231-23	Wave 4C/5A Cutover Weekend Calendar Infographic – System Downtime	Informational	June 26, 2023	Anand Kulkarni	Lesley Pevny
0233-23	Wave 6 – The CalSAWS Scoop Newsletter #3	Informational	June 27, 2023	Helen Cruz	Araceli Gallardo
0234-23	Wave 4 CalSAWS Infographics #12	Informational	June 27, 2023	Helen Cruz	Araceli Gallardo
0235-23	Wave 5 and 6 CalSAWS Infographics #8	Informational	June 27, 2023	Helen Cruz	Araceli Gallardo
0237-23	BenefitsCal Features Training – Tier 1 Support Staff	Informational	June 27, 2023	Marsale Eramya	Carlos Zepeda
0238-23	CalSAWS Reports, Enhanced Data Reporting (EDR) and Dashboards Availability Post Wave 4C/5A Cutover Go-Live	Informational	June 27, 2032	Claudia Pinto	Cathryn Van Namen
0240-23	No Changes to CAPI Processes post San Mateo's Migration to CalSAWS	Informational	June 29, 2023	Gregory Postulka	Yong Vangbliayang
0241-23	Fact Sheets Available at Wave 4 Go-Live	Informational	June 29, 2023	Monica Gurrola	Jonathan Leathers
0242-23	CalSAWS SB 1341 Automation County Allocations SFY 2023-24 v1	Informational	June 29, 2023	Tracy Berhel	Girish Uppal
0243-23	Post Wave 4B Cutover Batch Validations – Potential Outbound Interface Files Transfer Delay	Informational	June 29, 2023	Naveen Bhumandala	Umair Khan

- The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending July 2, 2023

**Table 1.3-2 – CRFIs**

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
23-076	CalWIN Technical Enablement and Security Compliance Wave 6	May 23, 2023	Open	June 30, 2023	Lloyd Rankine
23-081	CalWIN Wave 5 Counties – Verify Number of Imaging Office Queues	June 1, 2023	Closed	June 22, 2023	Inez Finnigan
23-084	Request for CalSAWS Training Staging Environment Access (Wave 5)	June 14, 2023	Closed	June 28, 2023	Ashley Arnold

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23-085	CalWIN Wave 5 – Participants for 5A County Prep Click-through & CalWIN Wave 4 – Optional Participants for 4C Cutover Click-through	June 16, 2023	Open	July 3, 2023	Cristy Sharma
23-087	Wave 4 Counties – BenefitsCal Features Training – Request to Identify Participant Information	June 21, 2023	Open	July 6, 2023	Marsale Eramya
23-088	CalSAWS Contact Center/IVR Closure Options for Wave 4 Cutover Weekend	June 22, 2023	Open	June 28, 2023	Danielle Benoit
23-089	Ancillary Conversion County Resource Request – Wave 6	June 22, 2023	Open	July 14, 2023	Aileen Guerrero
23-090	CalWIN Migration Wave 5 – CalSAWS County On-Site & Virtual Support	June 26, 2023	Open	July 14, 2023	Jeffrey Fuller
23-091	CalWIN Migration Wave 5 – On-Site Support from Wave 6 CalWIN Counties	June 26, 2023	Open	July 14, 2023	Jeffrey Fuller
23-092	CalWIN Migration Wave 5 – Observers From Wave 6 CalWIN Counties	June 26, 2023	Open	July 14, 2023	Jeffrey Fuller

- ▶ The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending July 2, 2023

**Table 1.3-3 – Overdue CRFIs**

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
23-076	CalWIN Technical Enablement and Security Compliance Wave 6		Sacramento County				
23-088	CalSAWS Contact Center/IVR Closure Options for Wave 4 Cutover Weekend					Riverside County	

## 1.4 Activities for the Next Reporting Period

### 1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
  - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risks and Issues Management Group (RMG) activities, including:
  - Continue to work with risk and issue owners to monitor risks and update risk

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- mitigation plans for CalSAWS DD&I Project risks and issues
  - o Conduct monthly RMG Meeting scheduled for July 5, 2023
- ▶ Continue activities to support Project staff working remotely
  - o Continue developing Project communications, as needed
  - o Begin preparing materials for next virtual CalSAWS All Staff Meeting to be held on July 19, 2023
  - o Begin preparing materials for next monthly issue of CalSAWS Connect to be distributed on July 13, 2023
- ▶ Begin preparing materials for the monthly CalSAWS IT Project Status Report for June 2023 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that is scheduled for July 12, 2023
- ▶ Begin developing materials for the Joint Powers Authority (JPA) Meeting that is scheduled for July 21, 2023,
- ▶ Begin developing materials for the Project Steering Committee (PSC) Meeting that is scheduled for July 20, 2023
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

### Deliverable Management

**Table 1.4.1-1 – Deliverable Status for Next Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

### 1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
  - o See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
  - o Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
  - o Continue oversight and management of Power of 58 roll out

**Table 1.4.2-1 – Website Support Activities**

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

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### 1.4.3 Cultural Transformation

- ▶ Develop Wellness Wednesday monthly topics for 2023
- ▶ Develop calendar of events for the ambassador initiatives the year 2023
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

### 1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Begin creating Training Plan for Aymon paternity leave
- ▶ Continue conversations with nonprofit to provide volunteer opportunities to staff in LA
- ▶ Explore Table Talk topic of Bronfenbrenner Model and how it can be applied and relevant to CalSAWS
- ▶ Continue planning Employee Resource Group (ERG) Collaboration Events
- ▶ Continue partnering with CalSAWS members to create an Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the Project
- ▶ Continue to promote small team building activities

### 1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 2.0 Imaging











### 2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"><li>• Wave 4:<ul style="list-style-type: none"><li>◦ Completed document migration</li></ul></li></ul>

- ▶ Continued to monitor Imaging migration status by County
  - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

**Table 2.1-2 – CalSAWS Imaging County Migration Risk Status**

WAVE	COUNTY	STATUS [1]
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	
	• Sacramento County	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

**Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period**

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	June 27, 2023	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	June 27, 2023	Completed
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	June 26, 2023	Completed
WAVE 6	Conduct San Luis Obispo County Document Migration Discovery Session Check-in	June 27, 2023	Completed

**Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period**

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	July 03, 2023	Scheduled
WAVE 6	Conduct Sacramento County Document Migration Discovery Session Check-in	July 05, 2023	Scheduled

## 2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

### 2.3 Upcoming Performance Tests

- ▶ None for the reporting period

### 2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 3.0 Customer Service Center (CSC)

### 3.1 Highlights of the Reporting Period

**Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.1	<ul style="list-style-type: none"> <li>• Wave 5 contact center builds are in System Test</li> </ul>

- ▶ Continued build of Scheduled Callback (CA-229573)
- ▶ Completed build of Wave 5 Contact Centers (CA-240168, CA-240169, and CA-240170)
- ▶ Continued System Testing of Inbound IVR additional languages SCR (CA-226837)
- ▶ Completed Wave 4 Go-Live

**Table 3.1-2 – Customer Service Center Enhancement Milestones**

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03   22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03   22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07   22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11   22.12.11
DDID 2718	November 11, 2022	In Production	23.01   23.02.17

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MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
Task for Cancelling an Appointment in Outbound IVR (CA-231234)			
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	In Production	23.01   23.02.17
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Production	23.01   23.02.16
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	23.07   23.08.31
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	System Test	23.06   23.07.20
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	June 14, 2023	Design in progress	23.07.27

**Table 3.1-3 – Los Angeles County Milestones**

MILESTONES	DUE DATE	OWNER
1 Design completion	March 11, 2022	CalSAWS Project Team
2 Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3 Training development	May 16, 2022	CalSAWS Project Team
4 Build and unit test	May 20, 2022	CalSAWS Project Team
5 Training content review	May 20, 2022	Consortium
6 Training execution	June 29, 2022	CalSAWS Project Team
7 System Test	July 15, 2022	CalSAWS Project Team
8 Conduct model office	January 9, 2023	Los Angeles County
9 Go-live	November 27, 2023	CalSAWS Project Team
10 Post go-live support	November 28, 2023	CalSAWS Project Team

### 3.2 Activities for the Next Reporting Period

- ▶ Begin System Testing of Wave 5 Contact Centers (CA-240168, CA-240169, and CA-240170)
- ▶ Continue build of Scheduled Callback (CA-229573)
- ▶ Continue System Testing of Inbound IVR additional languages SCR (CA-226837)
- ▶ Begin on-site support for Wave 4 counties.

### 3.3 Upcoming Performance Tests

- ▶ Next performance tests are scheduled for July 11, 2023

### 3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 4.0 Application Development and Test

### 4.1 Highlights of the Reporting Period

**Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.1-2 CalSAWS System Change Request (SCR) Test Status - 23.07	<ul style="list-style-type: none"> <li>Completed Week 5 of 8, 23.07 system testing. 3 DD&amp;I SCRs in scope 96% pass rate on a 63% target</li> </ul>
4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> <li>Continued execution activities for Wave 5 IPT. 31 of 37 Consortium, State, and County interfaces have successfully passed validation</li> </ul>

#### 4.1.1 Application Development Summary

**Table 4.1.1-1 – CalSAWS Application Development Summary**

	Status	23.06	23.07	23.09
Design	New	0	0	3
	Design in Progress	0	2	2
	Ready for Committee	0	0	1
	Committee review	0	0	0
	Pending approval	0	0	0
Build	Approved	1	4	8
	In Development	3	3	3
	Development completed	0	2	1
	In Assembly Test	0	0	0
Test	System Test	6	2	0
	Test completed	7	1	0
	In Production	2	0	0
	Grand total	19	14	18

System Change Requests (SCRs) in Production	1023
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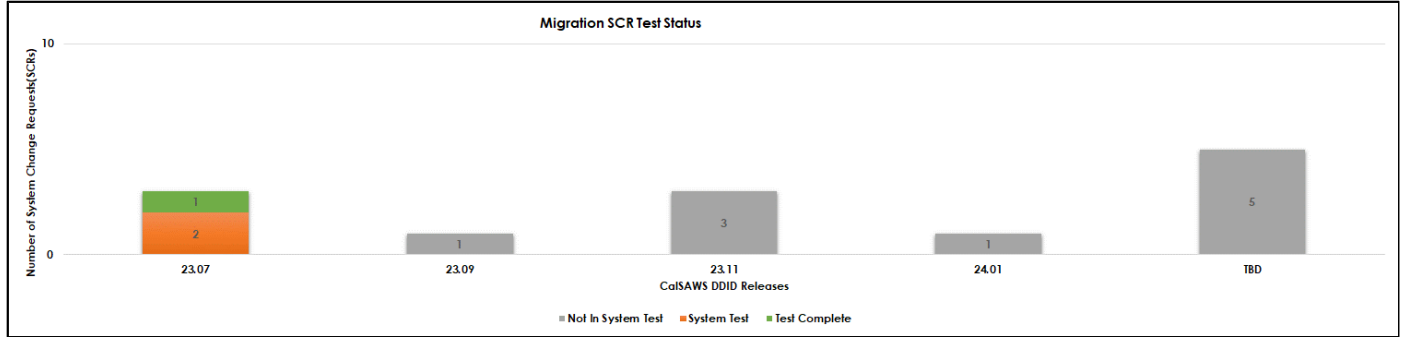
**Note:**

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production



- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary)

**Figure 4.1.1-1 – CalSAWS Test Summary**



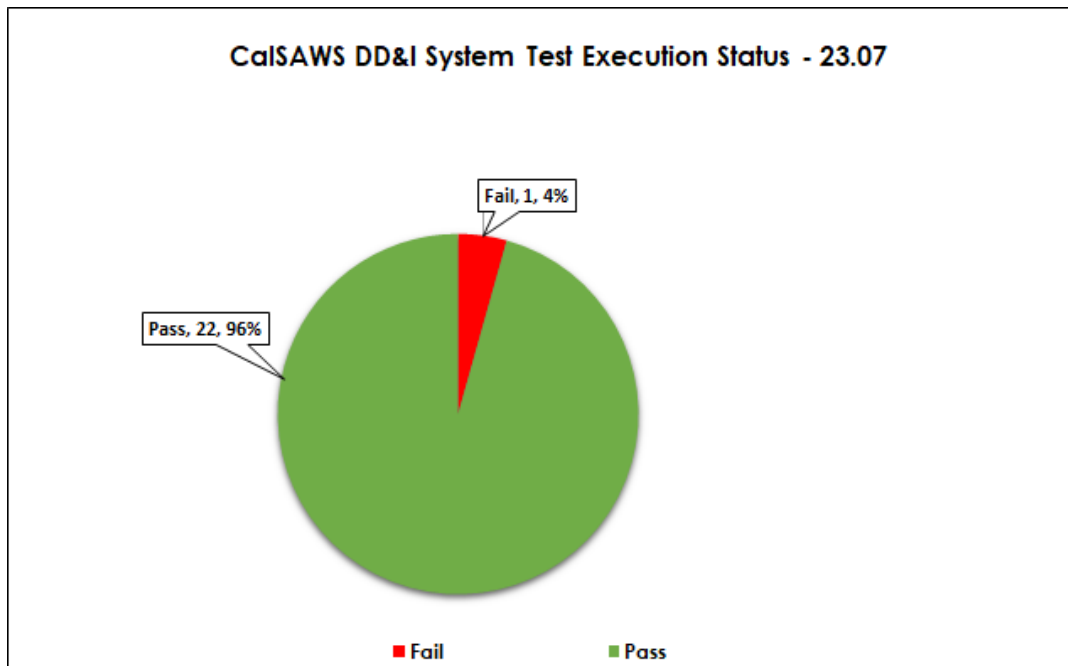
**Note:**

- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

**Table 4.1.1-2 – CalSAWS System Change Request (SCR) Test Status - 23.07**

Pass Rate Target as of June 30, 2023	<b>63%</b>
Pass Rate Actual as of June 30, 2023	<b>96%</b>
System Test Complete Date: July 19, 2023	

**Figure 4.1.1-2 – DDID System Test Execution Status – 23.07**



**Note:**

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release

- ▶ Continued test execution for 23.07

#### 4.1.2 State and CalWIN Wave 5 County Interface Partner File Exchange Test (IPT)

**Table 4.1.2-1 – Consortium Partners**

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	3/3	May 31, 2023

**Note:**

- Completed Testing

**Table 4.1.2-2 – State Partners**

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) – OSI	2/2	May 17, 2023
Electronic Benefits Transfer (EBT) - FIS	2/2	June 14, 2023
Medi-Cal Eligibility Data System (MEDS) - DHCS	2/2	June 20, 2023
Welfare Data Tracking Implementation Project (WDTIP) – OSI	2/2	May 17, 2023

**Note:**

- Completed Testing

INTERFACE TESTING		
CalWIN Wave 5 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Alameda County	7/11	July 7, 2023
Fresno County	6/8	July 7, 2023
Sonoma County	7/7	June 14, 2023

**Notes:**

- Alameda County as of June 30, 2023
  - Outbound Collection and Warrant Print Writer files are pending County functional validation and review.
  - Direct Deposit Reader file testing is pending end-to-end validation starting with Direct Deposit Writer. Test files were provided to CalSAWS and pending project validation.
  - Foster Care VRU Inbound file processed by CalSAWS, and file name sent was incorrect. Pending County updates with correct file name.
- Fresno County as of June 30, 2023
  - Warrant Print Writer and Positive Pay files pending County functional validation and review.
- Sonoma County as of June 30, 2023
  - Completed testing.

#### 4.1.3 Deliverable Management

**Table 4.1.3-1 – Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

## 4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

### 4.2.1 Deliverable Management

**Table 4.2.1-1 – Deliverable Status for Next Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

## 4.3 Upcoming Performance Tests

- ▶ Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
  - Batch (58 County – batperf2 environment)
    - Executed validation of upgraded batch servers (r6i.8xlarge) by running 10-day batch cycle – batch was run on May 3, 2023, and completed in 9 hours 15 minutes
    - Executed validation of SGA PGA memory size increase by running 10-day batch cycle – batch was run on May 12, 2023, and completed in 8 hours 46 minutes
    - Executed 10-day batch cycle on IO2 Architecture – batch was run on June 1, 2023, and completed in 8 hours 44 minutes
    - Executed high volume forms batch cycle on IO2 Architecture – batch was run on June 8, 2023, and completed in 8 hours 56 minutes
    - Re-execute 10-day batch cycle on IO2 Architecture – batch was run on June 21, 2023 and completed in 7 hours 34 minutes
    - Validation of 58 county testing complete and teams are preparing for week one of Wave 4 County Batch
  - Batch (52 County – batperf1 environment)
    - Environment set for decommissioning
  - Analytics
    - Analytics batch is consistently finishing before 5:00 a.m.
    - Upgrade to the latest version of Qlik and Nprinting – June 23, 2023
  - Core Online

**Table 4.3-1 – Core Online Upcoming Performance Cycle**

Performance Cycle	Start Date	End Date	Status
58 County Load Test – IO2 Architecture	January 30, 2023	June 30, 2023	Completed
CalWIN Wave 4 Testing	May 26, 2023	June 23, 2023	Completed

## 4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 5.0 Conversion

### 5.1 Highlights of the Reporting Period

**Table 5.1-1 – CalSAWS Conversion Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> <li>Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live</li> <li>Executing the creation of GDS#13</li> <li>Cutover 4B</li> </ul>
5.1.3 Gainwell Technologies	<ul style="list-style-type: none"> <li>NoHo Update</li> <li>County Collections file</li> <li>County Refactoring Overview</li> <li>Orange County Refactoring Status</li> <li>San Diego County Refactoring Status</li> <li>Solano County Refactoring Status</li> <li>San Mateo County Refactoring Status</li> <li>Santa Cruz County Refactoring Status</li> <li>Alameda County Refactoring Status</li> </ul>

#### 5.1.1 CalWIN Conversion

- Supported Wave 1, Wave 2, Wave 3 Counties post Go-Live
- Executing the creation of GDS#13
- Wave 4B cutover activities

**Table 5.1.1-1 – CalWIN Conversion Statistics Wave 4B Go-live (April 2023 – June 2023)**

Sprint	Total - Deferred Items	Sprint Duration		Wave 4B									
				Item Status									
				0%	25%	30%	50%	75%	5%	100%	100%	0%	
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred	
Overall	115	4/3/2023	5/19/2023	0	0	0	0	0	0	0	115	0	0
Wave 4B Sprint 1	57	4/17/2023	5/5/2023	0	0	0	0	0	0	0	57	0	0
Wave 4B Sprint 2	39	5/8/2023	5/19/2023	0	0	0	0	0	0	0	39	0	0
Wave 4B Sprint 3	37	5/22/2023	6/2/2023	0	0	0	0	0	0	0	37	0	0
Wave 4B Hardening	11	6/5/2023	6/12/2023	0	0	0	0	0	0	0	11	0	0

#### 5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open CalWIN Production Defects below represents Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

**Table 5.1.2-1 – Open CalWIN Production Defects to be Resolved by Conversion**

Resolution by Delivery Date	P1	P2	P3	P4	Total
Between May 1 – July 31, 2023	0	45	55	07	107
<b>Total Open Defects</b>	<b>0</b>	<b>45</b>	<b>55</b>	<b>07</b>	<b>107</b>

**Note:** This table now includes the defects pending for Waves 1, 2 and 3

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after each wave Cutover will be assessed for inclusion into the Wave 3 Go Live Packet (GLP)

**Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)**

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Pending Rejection	0	1	0	0	1
Reopened	0	0	0	0	0
New	0	18	18	2	38
Assigned	0	9	19	2	30
In Assembly Test	0	0	0	0	0
In Development	0	5	0	1	6
Development Complete	0	1	2	0	3
System Test	0	2	3	0	5
Test Complete	0	95	22	3	120
In Production	0	0	0	0	0
<b>Grand Total</b>	<b>0</b>	<b>131</b>	<b>64</b>	<b>8</b>	<b>203</b>

**Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)**

Open Defects by Status	P1	P2 - Normal/Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Post Cutover 3B Day 1 - 10	0	2	0	0	2
Cutover 4A	0	0	0	0	0
Cutover 4B	0	47	21	3	71
Cutover 4B Go-live dependent (Post Append) DCRs	0	49	3	0	52
Cutover 4B Day 1-10 (Post Cutover)	0	33	0	0	33
Cutover 5A	0	0	0	0	0
Cutover 5B	0	0	40 <sup>1</sup>	5	45
Cutover 6A	0	0	0	0	0
Cutover 6B	0	0	0	0	0
<b>Grand Total</b>	<b>0</b>	<b>131</b>	<b>64</b>	<b>8</b>	<b>203</b>

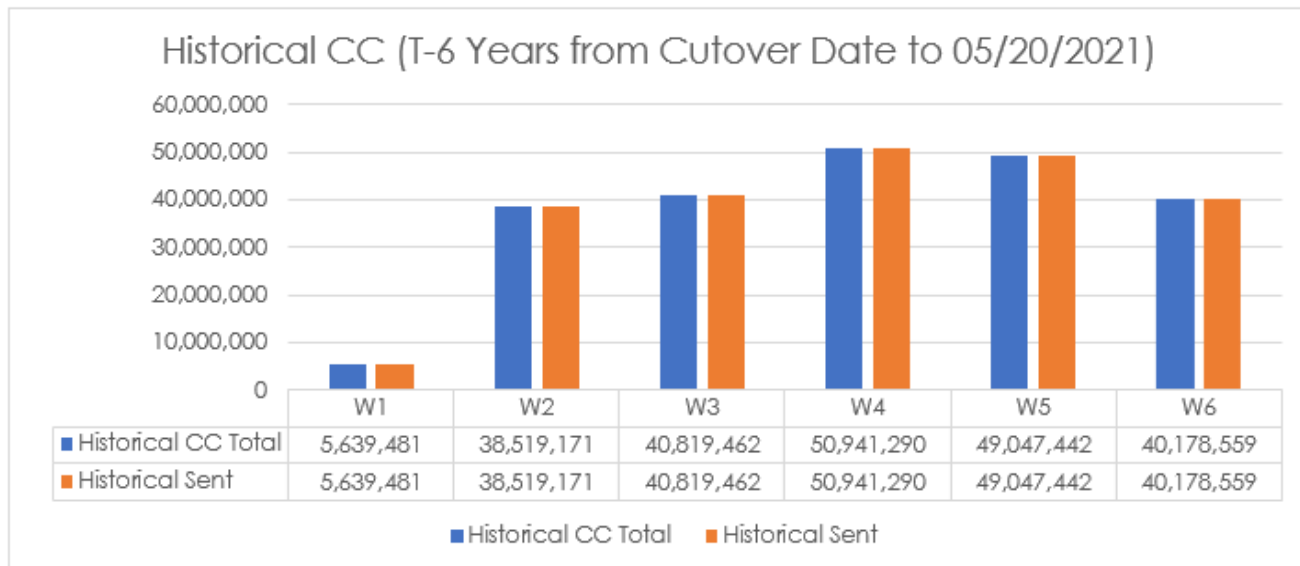
**Note:**

1. These are Priority 3 defects for Wave 4 and these will be resolved by between Cutover 4B Day 1 and Cutover 5B

**5.1.3 Gainwell Technologies**

- ▶ CalWIN Document Migration
  - Continued delivery of Client Correspondence (CC) from CalWIN
    - Completed historical CC for all waves
    - Completed research into CalWIN Defect around documents missing in ECM, currently delivering remaining documents for wave 5 and 6

**Figure 5.1.3-1 – Total Client Correspondence Sent**



**CalSAWS – California Statewide Automated Welfare System**

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 26, 2023, to July 2, 2023

**Table 5.1.3-1 – CalWIN Notices Remaining Delivery**

	<b>June 1, 2023</b>	<b>June 15, 2023</b>	<b>July 1, 2023</b>	<b>July 15, 2023</b>
<b>Wave 1 Planned</b>	15,721	0	0	0
<b>Wave 1 Remaining</b>	15,721	0	0	0
<b>Wave 2 Planned</b>	133,949	0	0	0
<b>Wave 2 Remaining</b>	133,949	0	0	0
<b>Wave 3 Planned</b>	263,641	263,641	0	0
<b>Wave 3 Remaining</b>	263,641	263,641	0	0
<b>Wave 4 Planned</b>	1,533,748	1,533,748	0	0
<b>Wave 4 Remaining</b>	1,533,748	1,533,748	0	0
<b>Wave 5 Planned</b>	1,296,052	1,296,052	1,296,052	0
<b>Wave 5 Remaining</b>	1,296,052	1,296,052	0	0
<b>Wave 6 Planned</b>	932,502	932,502	932,502	0
<b>Wave 6 Remaining</b>	932,502	932,502	0	0

- ▶ Sacramento County NoHo
  - Initial data delivered June 18, 2023 for County Data Validation (CDV) Inclusion
    - CDV to occur Mid-August 2023
  - Working with Conversion to include NoHo data for Mock 6
- ▶ County Collections
  - Engaged in working with San Diego County for file creation
  - Engaged with Sacramento County for planning
  - Scheduled meeting with Alameda County for immediate assistance

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 26, 2023, to July 2, 2023

**Table 5.1.3-2 – County Refactoring Overview**

County	Migration Wave	Check-In Email Sent to County Y/N	CalSAWS Report Mapping Complete Y/N	PPM Proposal #	# of Reports to be Refactored	PPM Project #
Placer (PLA)	1	Y	Y	N/A	0	
Yolo (YOL)	1	Y	Y	N/A	46	63049
Contra Costa (CCS)	2	Y	N	63098	Day 1 – 21 Total - 26	63580
Santa Clara (SCL)	2	Y	Y	63487	64	63497
Tulare (TUL)	2	Y	Y	N/A	0	
Orange (ORG)	3	Y	N	63688	Day 1 - 66	64076
Santa Barbara (SBR)	3	Y	Y	63730	Day 1 - 2 Total - 34	64224
Ventura (VEN)	3	Y	N	64186	0	64398
San Diego (SDG)	4	Y		63914	Day 1 – 43 Total - 151	64451
San Mateo (SMT)	4	Y	N	63099	Day 1- 4 Total - 74	TBD
Santa Cruz (SCZ)	4	Y	N	64077	Day 1 - 1 Total - 33	TBD
Solano (SOL)	4	Y	N	63871	Day 1- 18 Total - 62	64413
Alameda (ALA)	5	Y	N	63568	Day 1- 32 Total - 84	64651
Fresno (FRS)	5	N	N	N/A	0	N/A
Sonoma (SON)	5	N	N	64698	Day 1- 0 10	TBD
Sacramento (SAC)	6	N	N	64371	TBD	TBD
San Francisco (SFO)	6	N	N	64187	Day 1- 22 Total - 49	TBD
San Luis Obsipo (SLO)	6	N	N	64283	Day 1 – TBD Total - 33	TBD

- ▶ Orange County ad hoc report refactoring
  - Continued working with the County on approval of reports

**Table 5.1.3-3 – Orange County Refactoring Status**

Orange County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
<b>Small</b>	6	0	0	0	0	0	6
<b>Medium</b>	28	0	0	0	0	0	22
<b>Large</b>	9	0	0	0	0	0	9
<b>X-Large</b>	15	1	0	0	0	0	14
<b>XX-Large</b>	7	0	0	0	0	0	7
<b>XXX-Large</b>	1	0	0	0	0	0	1
<b>TBD</b>	0	0	0	0	0	0	0
<b>Total</b>	<b>66</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>65</b>

- ▶ San Diego County ad hoc report refactoring
  - Continued working with the County on development and approval of reports



**Table 5.1.3-4 – San Diego County Refactoring Status**

San Diego County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	5	0	0	0	0	0	5
Medium	16	1	0	0	0	2	13
Large	7	1	0	0	0	1	5
X-Large	11	0	0	0	0	5	6
XX-Large	4	0	0	0	0	2	2
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>43</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>31</b>

- ▶ Solano County ad hoc report refactoring
  - Continued working with the County on development and approval of reports

**Table 5.1.3-5 – Solano County Refactoring Status**

Solano County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	1	0	0	0	0	0	1
Medium	4	0	0	0	0	2	2
Large	10	0	0	0	0	3	7
X-Large	3	0	0	0	0	1	2
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>18</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>12</b>

- ▶ San Mateo County ad hoc report refactoring
  - Working with the County on development and approval of reports

**Table 5.1.3-6 – San Mateo County Refactoring Status**

San Mateo Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	0	0	0	0	0	0	0
Medium	1	0	0	0	0	0	1
Large	1	0	0	0	0	0	1
X-Large	0	0	0	0	0	0	0
XX-Large	2	0	0	0	0	2	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>

- ▶ Santa Cruz County ad hoc report refactoring  
Working with the County on development and approval of reports

**Table 5.1.3-7 – Santa Cruz County Refactoring Status**

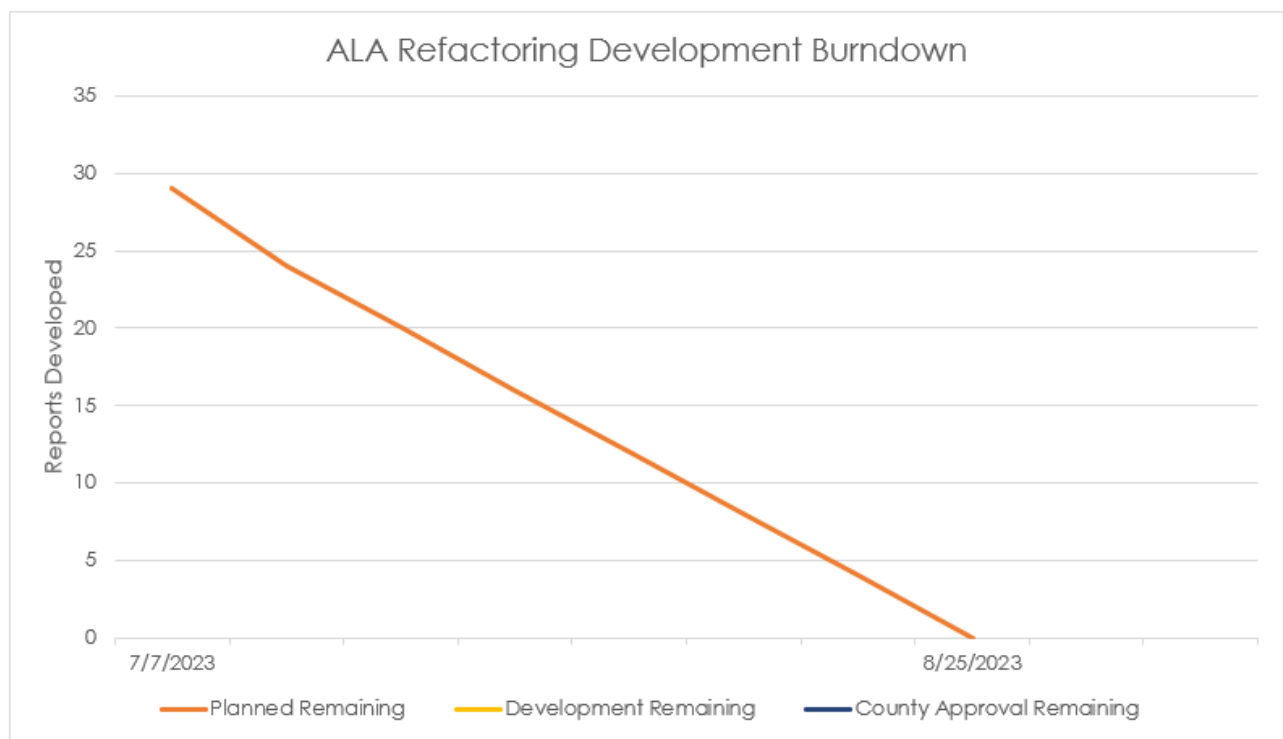
Santa Cruz County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	1	0	0	0	0	0	0
Medium	0	0	0	0	0	0	0
Large	0	0	0	0	0	0	0
X-Large	0	0	0	0	0	0	0
XX-Large	0	0	0	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>

- ▶ Alameda County ad hoc report refactoring  
Working with the County on development and approval of reports.

**Table 5.1.3-8 – Alameda County Refactoring Status**

Alameda County Refactoring Status							
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	2	0	2	0	0	0	0
Medium	3	0	3	0	0	0	0
Large	14	0	14	0	0	0	0
X-Large	10	0	10	0	0	0	0
XX-Large	4	0	4	0	0	0	0
XXX-Large	0	0	0	0	0	0	0
TBD	0	0	0	0	0	0	0
<b>Total</b>	<b>33</b>	<b>0</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Figure 5.1.3-2 – Alameda County Refactoring Status**



**5.1.4 Ancillary Systems Conversion**

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Executed Wave 4B Cutover

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 26, 2023, to July 2, 2023

**Table 5.1.4-1 – Ancillary Systems Conversion Milestones**

<b>FINISH</b>	<b>MILESTONE</b>	<b>MILESTONE DESCRIPTION</b>	<b>STATUS</b>
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS Database (DB) (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Complete
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Complete
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	In Progress

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 26, 2023, to July 2, 2023

**Table 5.1.4-2 – Ancillary Conversion Milestones**

WAVE	MOCK B	MOCK C	CUTOVER B	CUTOVER C
Wave 1	August 6, 2022	N/A	October 27, 2022	N/A
	Completed	N/A	Completed	N/A
Wave 2	December 3, 2022	January 28, 2023	February 23, 2023	March 10, 2023
	Completed	Completed	Completed	Completed
Wave 3	February 4, 2023	April 1, 2023	April 20, 2023	May 22, 2023
	Completed	Completed	Completed	Completed
Wave 4	April 8, 2023	June 10, 2023	June 29, 2023	July 15, 2023
	Completed	Completed	In Progress	Not started
Wave 5	June 17, 2023	July 29, 2023	August 31, 2023	September 16, 2023
	Completed	Not started	Not started	Not started
Wave 6	August 5, 2023	TBD	October 26, 2023	November 13, 2023
	Not started	Not started	Not started	Not started

**Note:** Ancillary Conversion only participates in B and C activities

**5.1.5 CalWIN Migration Planning**

- ▶ Cutover 4B
- ▶ Continued finalizing 5B Production Cutover plan and schedule
- ▶ Completed the Wave 4B Cutover table read

**Table 5.1.5-1 – Cutover Migration Milestones**

MOCK CUTOVER			
WAVE	CUTOVER A <i>(Users and Offices)</i>	CUTOVER B <i>(Active Cases and Closed Case &lt; 2 years)</i>	CUTOVER C <i>(Closed Cases &gt; 2 years)</i>
Wave 2	Completed	Completed	Completed
Wave 3	Completed	Completed	Completed
Wave 4	Completed	Completed	Completed
Wave 5	Completed	Completed	July 29, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD

**Table 5.1.5-2 – Cutover Migration Milestones**

WAVE	CUTOVER WINDOW	GO-LIVE
Wave 2C/3A	March 10, 2023 – March 13, 2023	March 13, 2023
Wave 3B	April 20, 2023 – April 24, 2023	April 24, 2023
Wave 4A	May 12, 2023 - May 15, 2023	May 15, 2023
Wave 3C	May 19, 2023 – May 22, 2023	May 22, 2023
Wave 4B	June 29, 2023 - July 3, 2023	July 3, 2023
Wave 4C/5A	July 14, 2023 - July 17, 2023	July 17, 2023
Wave 5B	August 31, 2023 - September 4, 2023	September 4, 2023
Wave 5C/6A	September 15, 2023 - September 18, 2023	September 18, 2023
Wave 6B	October 26, 2023 - October 30, 2023	October 30, 2023
Wave 6C	November 11, 2023 - November 13, 2023	November 13, 2023

### 5.1.6 Deliverable Management

**Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

## 5.2 Activities for the Next Reporting Period

### 5.2.1 CalWIN Conversion

- ▶ Continue to triage, assess, and resolve CalWIN Wave 1, Wave 2, Wave 3, and Wave 4 Post Go-Live Issues
- ▶ Completed 4B cutover activities
- ▶ Continue Wave 5 ETL/DCR development
- ▶ Continue GDS#13 Wave 6 dataset creation

### 5.2.2 CalWIN Migration Planning

- ▶ Prepare for Wave 5A/4C Production Pre-Cutover tasks and communications
- ▶ Prepare for Wave 4B Production Pre-Cutover tasks and communications

### 5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
  - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
  - Continue planning for future data retention runs

### 5.2.4 Ancillary Systems Conversion

- ▶ Review and address tickets for Cutover 2B, 2C, 3B, 3C
- ▶ Continue Wave 4B Cutover

### 5.2.5 Deliverable Management

**Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period**

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

### 5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

## 6.0 CalWIN Functional Support

### 6.1 Highlights of the Reporting Period

**Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> <li>• None to note for this reporting period</li> </ul>

- ▶ Continued CalWIN Functional Support coordination during June 26 – 30, 2023 by:
  - Supported CalSAWS Weekly Status Meeting on June 28, 2023, to highlight key workstream reporting items
- ▶ Wave 4 County Preparation during June 26 – 30, 2023 by:
  - Provided functional support to Wave 4 Counties during County Preparation Daily Office Hours and Daily Debrief Calls
  - Provided daily and weekly metrics
- ▶ Wave 4 County Implementation Support during June 26 – 30, 2023 by:
  - Supported Wave 4 Green Light meeting on June 28, 2023
- ▶ Wave 5 Process Simulation during June 26 – 30, 2023 by:
  - Supported data staging in UAT2 environment for Wave 5 Process Simulation and coordinated batch runs
  - Provided functional support to prepare Wave 5 Counties for process sim period
- ▶ Wave 5 County Preparation during June 26 – 30, 2023 by:
  - Supported Wave 5 County Prep Phase Kickoff meeting on June 29, 2023
- ▶ Wave 6 CalSAWS Configuration Support during June 26 – 30, 2023 by:
  - Supported CalSAWS Configuration for San Luis Obispo County

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 26, 2023, to July 2, 2023

**6.2 Activities for the Next Reporting Period**

- ▶ Continue CalWIN Functional Support coordination during July 3 – 7, 2023 by:
  - Prepare for CalSAWS Weekly Status Meeting on July 5, 2023, to highlight key workstream reporting items
- ▶ Wave 4 Post Implementation Support during July 3 – 7, 2023 by:
  - Provide virtual and extended post implementation support
  - Provide on site support to San Mateo County for CAPI program
  - Support daily Project Production calls, County Operations calls, and Executive status calls. Maintain Issues tracker and report out on status of open issues.
  - Provide daily business metrics
- ▶ Wave 5 Process Simulation during July 3 – 7, 2023 by:
  - Provide functional support to Wave 5 Counties during Process Sim
  - Support batch operations in UAT2 environment
- ▶ Wave 6 CalSAWS Configuration Support during July 3 – 7, 2023 by:
  - Support CalSAWS Configuration for Sacramento County

**6.3 Deviations from Plan/Adjustments**

- ▶ None for the reporting period

**7.0 Technical Infrastructure**

**7.1 Highlights of the Reporting Period**

**Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic**

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> <li>• None to note for this reporting period</li> </ul>

**Table 7.1-2 – County Network Connectivity Readiness Status**

CaIWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CaIWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%



## CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: June 26, 2023, to July 2, 2023

<b>CalWIN WAVE 3 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

<b>CalWIN WAVE 4 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Project Networking Connectivity	Completed	100.0%	97.2%
County Networking Connectivity	Completed	100.0%	100.0%

<b>CalWIN WAVE 5 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Project Networking Connectivity	Completed	100.0%	98.2%
County Networking Connectivity	Completed	100.0%	100.0%

<b>CalWIN WAVE 6 COUNTIES</b>			
<b>NETWORKING READINESS</b>	<b>STATUS</b>	<b>ACTUAL</b>	<b>PLANNED</b>
Project Networking Connectivity	On track	96.0%	76.4%
County Networking Connectivity	On track	98.2%	87.7%

- ▶ Wave 1
  - Completed County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 2
  - Completed County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 3
  - Completed County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 4
  - Prep completed for County migration
  - Completed Operational handover of sites to CalSAWS Technical teams
- ▶ Wave 5
  - Completed Circuit delivery for all Wave 5 Counties
  - Ongoing Operational handover of sites to CalSAWS Technical teams for ongoing runtime maintenance and support
- ▶ Wave 6
  - Completed all technical readiness activities for Wave 5 Counties
  - Ongoing San Francisco County Circuit delivery
    - Delivered and activated AT&T circuit
    - Created Risk 288 to track delays in Lumen Circuit (August 2023) due to construction dependencies. Comcast circuit replaces Lumen due to ongoing circuit delays and construction dependencies

## 7.2 Activities for the Next Reporting Period

- ▶ Provide troubleshooting support for Wave 5 to 6 Counties to connect to CalSAWS
- ▶ Continue to track secondary circuit deliveries for San Francisco County

## 7.3 Deviations from Plan/Adjustments

- ▶ Risk 281.4 for San Diego County for Point of Presence (POP) location change
  - New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
  - Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move
    - Risk probability has been lowered and will remain a watchlist item
    - Both circuits delivered, pending activation
  - Risk rating revised due to County notifying CalSAWS of 1-month delays in having the Cage / Rack ready. This results in downstream tech tasks getting compressed.
  - WAN connectivity completed at San Diego Databank on May 30, 2023, for device installation
  - County integration with San Diego Databank completed on June 28, 2023.
  - County Functional and IPT Regression (with Blank file) testing to commence and complete by July 31.
  - County cutover to Databank planned for August 4, 2023.
- ▶ Risk 288 for San Francisco County delay in Circuit delivery
  - Ongoing carrier delays in Level 3 / Lumen Circuit delivery due to projected construction
  - Lumen circuits cancelled and replaced with Comcast (ETC – 3 months)
  - Risk 288 impact and probability rating raised due to additional delays to the circuit delivery
  - As per alignment in Risk meeting, contingency plan to replace Comcast with secondary AT&T Fiber circuit initiated. Circuit order submitted.
  - Residual risk remains of site lacking carrier diversity and risk of imminent impact to all users if AT&T carrier is affected.

## **8.0 Appendices**

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

