



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: June 19, 2023, to June 25, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: June 19, 2023, to June 25, 2023

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<p style="text-align: center;">QA PMO</p>	<ul style="list-style-type: none"> • Participated in Wave 4 County Prep Debrief Calls • Continued participating in OCAT System Security Plan (SSP) Reviews • Participated in Wave 4 IV&V Go-Live Assessment Report Walkthrough • Participate in Conversion Defect Review • Facilitated Stakeholder Migration Retrospective session • Facilitated BenefitsCal Quarterly Collaboration Model meeting • Distribute Collaboration Model prioritization survey and materials • Co-Present Wave 3 retrospective JPA update • Finalize Wave 4 retrospective scheduling
<p style="text-align: center;">QA Technical</p>	<ul style="list-style-type: none"> • Continue review of Batch Performance (ETA completion 6/30) • Participation in Service Interruptions and reviews • Continued monitoring of CalSAWS production operations • Completed ClearBest Quarterly Security Report • Continued review of BenefitsCal Application Transactions • Continued review of partner System Security Plans • Reviewed Change Advisory Board (CAB) tickets
<p style="text-align: center;">QA Conversion</p>	<ul style="list-style-type: none"> • Prepared for the 4B Cutover • Participated in Wave 4 County Prep Office hours • Monitored Wave 4 Defects priorities and status • Helped Manage Wave 5 County Data Validation (CDV) Daily Office hours and Triage support meetings
<p style="text-align: center;">QA Functional/Test</p>	<ul style="list-style-type: none"> • Reviewed 175 design documents in preparation for SCRB/CCB • Completed BenefitsCal Release 23.06.22 Test activities • CalSAWS Release 23.07 Test Execution is in progress with a 94% Execution Rate, 66% Pass Rate, and 28% Fail/Block Rate
<p style="text-align: center;">QA Implementation</p>	<ul style="list-style-type: none"> • Provided virtual support in Orange, Santa Barbara, and Ventura • Prepared “Wheel of CalSAWS” presentation for June JPA meeting • Completed QA seals for Pre-Green Light for Wave 4 Go-Live meeting • Confirmed comment resolutions on Wave 2 Implementation Completion Report – Part 2 • Participated in Alameda County Onsite Support Site Visit

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
3.48	QA Monthly Status Report – June 2023		<ul style="list-style-type: none"> • Submit FDEL by July 5, 2023
4.48	QA Work Plan – June 2023		<ul style="list-style-type: none"> • Submit FDEL by July 5, 2023
7.48	QA Test Monthly Report – June 2023		<ul style="list-style-type: none"> • Submit FDEL by July 5, 2023
10.11	Quarterly QA Security Report		<ul style="list-style-type: none"> • Submit DDEL by June 29, 2023
12.48	Assessment of CalSAWS Migration Work Plan Update – June 2023		<ul style="list-style-type: none"> • Submitted FDEL on June 20, 2023
50	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 3		<ul style="list-style-type: none"> • Submitted DDEL on June 22, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT – Systems Security Plan 2023 Annual Update		<ul style="list-style-type: none"> • Complete review and comment resolutions by August 1, 2023
WP-13.2	OCAT – Phase 2 Transition Plan 2023 Annual Update		<ul style="list-style-type: none"> • Submit DDEL comments by July 17, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
WP-26.18	BenefitsCal – CX Monthly Report – April/May 2023		<ul style="list-style-type: none"> Submitted FDEL comments on June 26, 2023
WP-27.16	BenefitsCal – Monthly M&O Report - May 2023		<ul style="list-style-type: none"> Submitted FDEL comments on June 26, 2023
WP-28.15	BenefitsCal – Work Plan Monthly Updates – June 2023		<ul style="list-style-type: none"> Submit FDEL comments by July 12, 2023
WP-29.15	BenefitsCal – Monthly Status Report – June 2023		<ul style="list-style-type: none"> Submit FDEL comments by July 12, 2023
WP-32.05	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> Submit FDEL comments by July 14, 2023
WP-33.05	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> Submit FDEL comments by July 14, 2023
WP-39	BenefitsCal – CalSAWS Communications and Marketing Plan		<ul style="list-style-type: none"> Submitted FDEL comments on June 19, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-3.03.2	CalWIN Implementation - Completion Report - Orange, Santa Barbara, and Ventura W3 Part 2		<ul style="list-style-type: none"> Submit FDEL comments by June 30, 2023
59.30	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – June 2023		<ul style="list-style-type: none"> Submit FDEL by July 12, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 3 Post-Implementation Project and County Calls
- ▶ Participated in Daily Debrief for Wave 4 County Prep Phase
- ▶ Participated in OCAT System Security Plan (SSP) Reviews on June 19, 20, and 22, 2023
- ▶ Participated in CalSAWS PMO Status meeting on June 20, 2023
- ▶ Participated in Imaging Migration Status meeting on June 20, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on June 20, 2023
- ▶ Participated in CalSAWS Batch Performance review on June 21, 2023
- ▶ Participated in Pre-Green Light for Wave 4 Go-Live on June 21, 2023
- ▶ Participated in OCAT Ops and Release Management meeting on June 21, 2023
- ▶ Attended Region 5 July Management Site Visit Agenda Review on June 23, 2023
- ▶ Strike Teams, Retrospective & Collaboration Model (CM)
 - Facilitated Collaboration Model presenter touch point meeting on June 20, 2023
 - Facilitated Stakeholder Migration Retrospective session on June 21, 2023
 - Facilitated BenefitsCal Quarterly Collaboration Model meeting on June 23, 2023
 - Distributed Collaboration Model meeting action item recap to internal team on June 23, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical Sync meeting on June 19, 2023
- ▶ Participated in Collections, Fraud, & Task Management meeting on June 19, 2023
- ▶ Participated in QA and PMO May Performance Report Review meeting on June 19, 2023
- ▶ Participated in CHG0041629 - FR ECR meeting on June 19, 2023
- ▶ Participated in Performance Endurance Test Results Recap meeting on June 19, 2023
- ▶ Participated in Section Directors meeting on June 20, 2023
- ▶ Participated in App Dev meeting on June 20, 2023
- ▶ Participated in Consortium FinOps meeting on June 20, 2023
- ▶ Participated in DBCR/CTCR Review meetings on June 20 and 22, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on June 21, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on June 21, 2023
- ▶ Participated in Bi-Weekly CalSAWS meeting on June 21, 2023
- ▶ Participated in CalWIN Operations and Policy Advisory Committee (OPAC) meeting Series on June 22, 2023
- ▶ Participated in Weekly meeting for Architecture discussion on June 22, 2023
- ▶ Participated in CalSAWS Performance Report meeting on June 22, 2023
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review meeting on June 20, 2023
 - Participated in BenefitsCal DD&I/M&O review on June 20 and 22, 2023
 - Participated in Transactions Failures meeting
 - Continued reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participated in Batch Performance meeting on June 21, 2023

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- Participated in CalSAWS Batch Weekly Roundup meeting on June 22, 2023
- ▶ CalWIN
 - Participated in Mock Cutover Wave 5B meeting
 - Participated in Mock Cutover Review Go/No-Go Criteria meeting on June 19, 2023
 - Participated in 4B Go-Live Cutover Table Read meeting on June 20, 2023
 - Participated in Pre-Green Light Wave 4 Go-Live meeting on June 21, 2023
 - Participated in Wave 5 Fresno Weekly IPT Testing meeting on June 21, 2023
 - Participated in Wave 5 Alameda Weekly IPT Testing meeting on June 21, 2023
 - Participated in CalWIN Wave 5 TPOC meeting on June 22, 2023
 - Participated in Stage Gate Review Preparation meeting on June 23, 2023
 - Participated in Wave 4 County Prep office hours
 - Participated in Wave 3 Post-Implementation Project Production Calls
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on June 19, 2023
 - Continued to review the Gainwell System Security Plan
- ▶ Contact Center
 - Participated in daily San Diego Model Office meetings
 - Participated in daily Solano Model Office meetings
 - Participated in daily Santa Cruz Model Office meetings
 - Participated in daily San Mateo Model Office meetings
 - Participated in Orange County CSC Support meeting on June 19, 2023
 - Participated in Los Angeles County CSC Design Review on June 20, 2023
 - Participated in Alameda CalSAWS IVR-Contact Center Review on June 20, 2023
 - Participated in CalSAWS VA Design Sessions on June 20, 2023
 - Participated in Santa Barbara CSC Support meeting on June 21, 2023
 - Participated in Sutter eCCP Roll-Out meeting on June 21, 2023
 - Participated in CalSAWS VA Weekly Check-In on June 22, 2023
 - Participated in CalSAWS Voice Bots/RPA Weekly Check-In on June 22, 2023
 - Participated in AWS and CalSAWS Contact Center collaboration on June 22, 2023
 - Participated in Contra Costa CSC Support meeting on June 22, 2023
 - Participated in Marin County eCCP Roll-Out meeting on June 22, 2023
 - Participated in Butte County eCCP Roll-Out meeting on June 22, 2023
- ▶ Security
 - Participated in Application Vulnerabilities Review on June 21, 2023
 - Participated in Security Incident Review meeting on June 23, 2023
 - Participated in Security Status meeting on June 23, 2023
- ▶ Service Management
 - Participated in Wave 5 Fulfiller and Delegated Admin refresher training on June 20, 2023
 - Participated in ServiceNow Process Improvement Stakeholders meeting
- ▶ Lobby Management
 - Participated in Integrated Lobby Management Touchpoint on June 20, 2023
 - Participated in Ventura County Lobby Management Configuration Prep meeting on June 21, 2023
 - Participated in Orange Lobby Device Planning meeting on June 22, 2023
 - Participated in Contra Costa Kiosk and Lobby Tablet meeting on June 22, 2023

1.3.3 Imaging

- ▶ Participated in Imaging Migration Status meeting on June 20, 2023
- ▶ Participated in San Diego Document Migration Check-In meeting on June 20, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 3 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 4 County Prep office hours
- ▶ Participated in Daily Wave 4 County debrief
- ▶ Participated in Daily Wave 5 County Data Validation (CDV) office hours
- ▶ Participated in Daily Wave 5 CDV triage meetings
- ▶ Participated in Mock 5B clickthrough on June 19, 2023
- ▶ Monitored Wave 2 and 3 post-cutover county defects and priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participated in Mock 5B final Stage gate and Go/No-Go meeting June 19, 2023
- ▶ Participated in Conversion defects bi-weekly status meeting on June 19, 2023
- ▶ Participated in Project Status for Ancillary Collections, Fraud and Task Management on June 19, 2023
- ▶ Continued discussion on defect CA-260130 on June 20, 2023
- ▶ Participated in 4B Go-Live Cutover Table read on June 20, 2023
- ▶ Participated in CalWIN Conversion look ahead on June 21, 2023
- ▶ Participated in Pre-Green Light Wave 4 Go-Live meeting on June 21, 2023
- ▶ Participated in review of Potential Fact Sheets topics on June 21, 2023
- ▶ Participated in CalWIN OPAC meeting on June 22, 2023
- ▶ Participated in Conversion strike team meeting on June 23, 2023
- ▶ Participated in Stage Gate Review Preparation on June 23, 2023
- ▶ Participated in Fresno Wave 5 assignment of caseloads in CalWIN on June 23, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in SAWS Test Daily Connect
 - Participated in MC SCR Touchpoint meeting on June 21, 2023
 - Participated in the following design meetings:
 - CR 128730 - Automation of Termination Reason Codes due to Fraud and Medi-Cal Eligibility
 - CR 219978 - Admin Override and Enrollment & Shopping Enhancements
 - CR 223830 - Reconciliation Enhancements
 - CR 228977 - Notices Updates for R24.2
 - CR 230676 - Bot process for cases with no income data from IRS
 - CR 234868 - DHCS Logo Change
 - CR 241140 - Issuer Portal Enhancements
 - CR 244932 - Consumer messaging for Carrier leaving the exchange
 - Reviewed One hundred seventy-five (175) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

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Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.09	2
23.01	1
23.02	3
23.03	16
23.05	25
23.05.09*	1
23.05.21*	5
23.05.25*	12
23.06	12
23.06.22*	12
23.07	58
23.07.27*	3
23.09	19
RWR	6
Grand Total	175

* = BenefitsCal Release

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review meeting on June 20, 2023
 - Participated in DD&I and M&O reviews on June 20 and 22, 2023
 - Participated in BenefitsCal Weekly PM Standup meeting on June 21, 2023
 - Participated in 2023 Marketing and Communications Kickoff on June 21, 2023

1.3.6 Test

- ▶ CalSAWS Release 23.07
 - Continued QA Review of System Test execution for one high impact SCR
 - Continued test execution

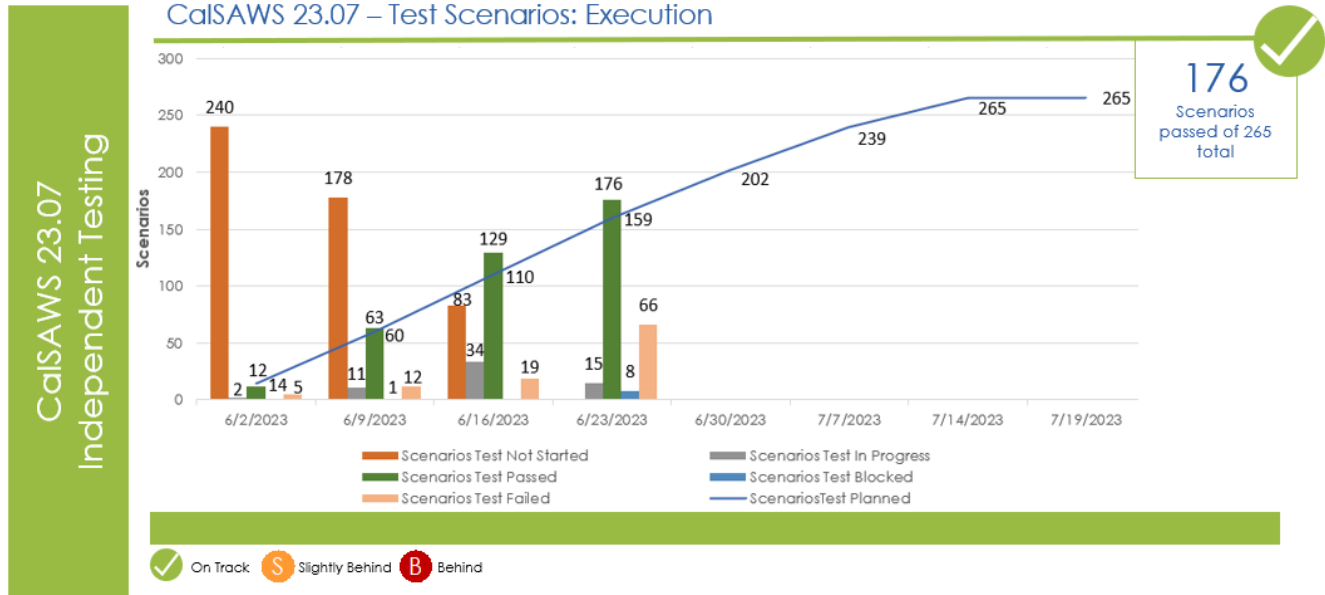
Table 1-7 – CalSAWS 23.07 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.07 - ClearBest QA Independent Test Results	265	0% (0)	6% (15)	66% (176)	25% (66)	3% (8)

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- ▶ **BenefitsCal Activities**
 - Participated in 23.06.22 Release Notes, Findings and Suggestions meeting on June 19, 2023
 - Completed QA verification of 23.06.22 Monthly Release items in “UAT Deployed” status
 - Monitored 23.06.22 Monthly Release for M&O and M&E updates
 - Communicated QA verification final status for 23.06.22 Monthly Release
 - Started QA verification of 23.07.03 Priority Release items in “UAT Deployed” status
 - Monitored 23.07.03 Priority Release for M&O and M&E updates
- ▶ **Priority Release / RWR Activities**
 - Monitored priority releases/RWR defects and SCR test activities
 - Conducted QA Review activities for the following defect:

Table 1-8 – Priority Release/RWR Issues for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-261477 [Fiscal] EBT End of Day Report missing data	23.06.22	QA Review

- ▶ **Other Consortium Support Test Activities**
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on June 20, 2023
 - Participated in Test Touchpoint meeting on June 21, 2023
 - Participated in Pre-Meet for State/Fiscal Reports meetings on June 22, 2023
 - Participated in CalSAWS State and Fiscal Reports meeting on June 22, 2023
 - Participated in Wave 3 State/Fiscal Reports meeting on June 22, 2023

1.3.7 Implementation

- ▶ **CalSAWS Maintenance and Operations (M&O)**
 - Participate in Weekly Training Touchpoint meeting on June 20, 2023

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- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in Wave 3 Post-Implementation Project Production Calls
 - Participated in Wave 3 Post-Implementation Internal Status Calls
 - Participated in Wave 3 Post-Implementation County Operations Calls
 - Participated in Wave 4 County Prep Office Hours
 - Participated in Wave 4 County Prep Daily Debriefs
 - Provided daily virtual support in Orange, Santa Barbara, and Ventura Counties
 - Participated in daily Sonoma Configuration Working Sessions
 - Participated in Weekly Implementation Manager Touchpoint on June 19, 2023
 - Participated in Weekly Implementation Team meeting on June 19, 2023
 - Prepared “Wheel of CalSAWS” presentation for June JPA meeting on June 19 - 21, 2023
 - Participated in TOSS & IPOC meeting for Sonoma County on June 20, 2023
 - Participated in Wave 6 T-6M Survey Results Walkthrough on June 20, 2023
 - Participated in San Mateo County Imaging Functionality Demonstration on June 20, 2023
 - Completed QA Seals for Pre-Green Light for Wave 4 Go-Live meeting on June 20, 2023
 - Participated in Weekly ISS Team Leads Tuesday Standup on June 20, 2023
 - Participated in Wave 5 County Prep Phase Kickoff on June 21, 2023
 - Confirmed comment resolutions for County Wave Implementation Completion Report – Wave 3 (Part 2) on June 21, 2023
 - Participated in Pre-Green Light Wave 4 Go-Live meeting on June 21, 2023
 - Participated in Alameda County Onsite Support Site Visit on June 21, 2023
 - Prepared for Wave 5 IPOC meeting on June 21, 2023
 - Participated in OCM Team Leads meeting on June 21, 2023
 - Participated in OCM Team Executive Check-In on June 22, 2023
 - Participated in monthly OPAC meeting on June 22, 2023
 - Participated in Santa Cruz County Imaging Functionality Demonstration on June 22, 2023
 - Participated in Wave 6 PPOC Touchpoint on June 22, 2023
 - Participated in OCM Leads Touchpoint on June 22, 2023
 - Participated in Weekly Risk Review meeting on June 22, 2023
 - Participated in TOSS & IPOC meeting for San Mateo County on June 22, 2023
 - Participated in Wave 5 County Prep Phase Kickoff on June 22, 2023
 - Conducted Weekly QA Implementation Team meeting on June 22, 2023
 - Participated in TOSS & IPOC meeting for Solano County on June 23, 2023
- ▶ Release Management
 - Conducted Training System Change Request validations for the CalSAWS 23.07 Release

1.3.8 OCAT

- ▶ Continued collaborative discussions with Consortium Security and the OCAT Team on the OCAT SSP 2023 Annual Update
- ▶ Participated in OCAT System Security Plan (SSP) Reviews on June 20 and 22, 2023
- ▶ Participated in OCAT Operations and Release meeting on June 21, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Daily Debrief for Wave 4 County Prep Phase
- ▶ Participate in OCAT System Security Plan (SSP) Reviews on June 26, 27, and 29 2023
- ▶ Participate in CalSAWS PMO Status meeting on June 27, 2023
- ▶ Participate in Imaging Migration Status meeting on June 27, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on June 27, 2023
- ▶ Participate in GA/GR Correspondence Web-Service meeting on June 28, 2023
- ▶ Participate in CalSAWS Green Light meeting for Wave 4 Go-Live on June 28, 2023
- ▶ Participate in CalSAWS Project Steering Committee meeting on June 29, 2023
- ▶ Participate in CalWIN to CalSAWS Cutover Update meetings
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Coordinate Collaboration Model internal action items and next steps on June 26, 2023
 - Distribute Collaboration Model Prioritization Survey and materials on June 26, 2023
 - Participate in BenefitsCal User Centered Design (UCD) monthly meeting on June 28, 2023
 - Co-Present the Wave 3 retrospective update at JPA on June 29, 2023
 - Finalize Wave 4 retrospective scheduling on June 30, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Sync meeting on June 26, 2023
- ▶ Participate in Project Status meeting for Collections, Fraud, & Task Management on June 26, 2023
- ▶ Participate in App/Dev meeting on June 27, 2023
- ▶ Participate in Section Directors meeting on June 27, 2023
- ▶ Participate in Consortium Financial Operations meeting on June 27, 2023
- ▶ Participate in DBCR/CTCR Review meetings on June 27 and 29, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on June 28, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on June 28, 2023
- ▶ Participate in Monthly Over 15 Seconds Report meeting on June 29, 2023
- ▶ Participate in Joint Powers Authority (JPA) Member Representatives & Board of Directors meeting on June 29, 2023
- ▶ Participate in Project Steering Committee (PSC) meeting on June 29, 2023
- ▶ Participate in Weekly meeting for Architecture discussion on June 29, 2023
- ▶ BenefitsCal
 - Participate in Scope Review of upcoming Releases on June 26, 2023
 - Participate in DD&I and M&O meetings on June 27 and 29, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing deliverables and release activities
- ▶ Batch
 - Participate in Batch Performance meeting on June 28, 2023
 - Participate in Batch Weekly Roundup on June 29, 2023
- ▶ CalWIN

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- Participate in Wave 4 County Prep Office Hours
- Participate in Wave 4 County Clickthrough, CalHEERs and GA/GR Smoke Testing for Go-Live Kickoff meeting on June 26, 2023
- Participate in CalWIN Conversion Week Look Ahead on June 26, 2023
- Participate in Wave 4 CalSAWS Go-Live Event Green Light meeting on June 28, 2023
- Participate in CalWIN Document Migration meeting on June 28, 2023
- Participate in CalWIN Wave 6 TPOC meetings on June 28, 2023
- Participate in Cutover 4B Stage Gate Review meeting on June 30, 2023
- Participate in Wave 4 CalWIN Go-Live Cutover 4B meeting
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on June 26, 2023
- ▶ Contact Center
 - Participate in Sacramento County CalSAWS IVR Contact Center Weekly Design Sessions on June 26, 2026
 - Participate in Solano County Model Office eGain on June 27, 2023
 - Participate in San Bernardino CSC Support meeting on June 27, 2023
 - Participate in CalSAWS VA Design Sessions on June 27, 2023
 - Participate in Solano County CalSAWS IVR-Contact Center Design Sessions on June 28, 2023
 - Participate in Santa Cruz County CalSAWS IVR-Contact Center Design Sessions on June 28, 2023
 - Participate in CalSAWS Contact Center Discussion on June 28, 2023
 - Participate in San Diego Contact Center IVR Discovery Sessions on June 29, 2023
 - Participate in CalSAWS VA Weekly Check-In on June 29, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on June 29, 2023
 - Participate in AWS / CalSAWS Contact Center collaboration on June 29, 2023
 - Participate in Fresno County Contact Center Model Office Presentation on June 29, 2023
 - Participate in San Mateo Contact Center Design Sessions on June 29, 2023
 - Participate in Contact Center Team meeting on June 30, 2023
- ▶ Security
 - Participate in Application Vulnerabilities Review on June 28, 2023
- ▶ Service Management
 - Participate in June Helpdesk Operations meeting on June 29, 2023
 - Participate in Monthly Helpdesk Trends meeting on June 29, 2023
- ▶ Lobby Management
 - Participate in Integrated Lobby Management Touchpoint on June 27, 2023
 - Participate in Ventura County Lobby Management Configuration on June 28, 2023
 - Participate in Orange Lobby Device Planning on June 29, 2023
 - Participate in Lobby Support Management Updates meeting on June 29, 2023

1.4.3 Imaging

- ▶ Participate in Imaging Migration Status meeting on June 27, 2023
- ▶ Participate in San Diego Document Migration Check-In on June 27, 2023

1.4.4 Conversion

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- ▶ Participate in Daily Wave 3 Post-Implementation Project production calls
- ▶ Participate in Daily Wave 4 County Prep office hours
- ▶ Participate in Daily Wave 4 County debrief
- ▶ Participate in Daily Wave 5 County Data Validation (CDV) office hours
- ▶ Participate in Daily Wave 5 CDV triage meetings
- ▶ Monitor Wave 2 and 3 post-cutover and Wave 4 county defects and priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in Wave 4 County Clickthrough CH, GAGR and Go-Live Testing on June 26, 2023
- ▶ Participate in CalWIN Conversion look ahead on June 26, 2023
- ▶ Participate in CalSAWS Monthly County Conversion Leads meeting on June 26, 2023
- ▶ Participate in Conversion defects status, Weekly Status prep meeting on June 26, 2023
- ▶ Participated in Project Status for Ancillary Collections, Fraud and Task Management on June 26, 2023
- ▶ Participate in Conversion SCRs requirement and design on June 27, 2023
- ▶ Participate in Wave 5 IPOC meeting on June 28, 2023
- ▶ Participate in Go-Live Green Light meeting for Wave 4 on June 28, 2023
- ▶ Participate in CalWIN Documentation Migration meeting on June 28, 2023
- ▶ Participate in review of Potential Fact Sheets topics on June 28, 2023
- ▶ Participate in Ancillary Conversion office hours on June 29, 2023
- ▶ Participate in 4B CalWIN Cutover activities on June 29, 2023
- ▶ Participate in IV&V/PMO & QA Bi-weekly meeting on June 30, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in SAWS Test Daily Connect
 - Participate in MC SCR Touchpoint meeting on June 28, 2023
 - Participate in the following design meetings:
 - CR 128730 - Automation of Termination Reason Codes due to Fraud and Medi-Cal Eligibility
 - CR 213355 - Manual Trigger of APS
 - CR 216695 - Delegation Enroller Contact Details to SB260 MCT Dashboard
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 219978 - Admin Override and Enrollment & Shopping Enhancements
 - CR 223830 - Reconciliation Enhancements
 - CR 226625 - Micro batch architecture
 - CR 230676 - Bot process for cases with no income data from IRS
 - CR 235745 - Bot Reinstating the Enrollments
 - CR 237063 - Reasonable Compatibility BOT
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in Weekly PM Standup meeting on June 28, 2023

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- Participate in BenefitsCal - UCD Monthly meeting on June 28, 2023
- Monitor development progress for the CalWORKS Time Clocks function due to CalSAWS and ForgeRock dependencies
- Monitor GROW/WTW Collaborator requirement status
- Participate in Daily Transaction Failures meetings
- Participate in combined DD&I and M&O check-in meetings
- Participate in BenefitsCal Operation Review weekly meeting
- Participate in Weekly Scope Review and Coordination for upcoming BenefitsCal releases meeting

1.4.6 Test

- ▶ CalSAWS Release 23.09
 - Begin creating scorecard and identifying scope
- ▶ CalSAWS Release 23.07
 - Continue QA review of system test execution for one high impact SCR
 - Continue test execution and defect retesting
 - Conduct QA Review or testing of a subset of high impact Production defects in this release
- ▶ BenefitsCal Activities
 - Continue QA verification of 23.07.03 Monthly Release items in “UAT Deployed” status
 - Monitor 23.07.03 Monthly Release for M&O and M&E updates
 - Communicate QA verification final status for 23.07.03 Monthly Release
 - Identify QA verification scope for 23.07.27 Monthly Release
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on June 27, 2023
 - Participate in Test Touchpoint meeting on June 28, 2023
 - Participate in Pre-Meet for State/Fiscal Reports and Wave meetings on June 29, 2023
 - Participate in Wave 4 State and Fiscal Reports meeting on June 29, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on June 27, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in Wave 4 County Prep Office Hours
 - Participate in Wave 4 County Prep Daily Debriefs
 - Participate in Weekly Implementation Manager Touchpoint on June 26, 2023
 - Participate in Weekly Implementation Team meeting on June 26, 2023
 - Participate in Wave 4 IPOC meeting Dry-Run on June 26, 2023
 - Participate in Weekly ISS Team Leads Tuesday Standup on June 27, 2023
 - Participate in TOSS & IPOC meeting: Santa Cruz County on June 27, 2023
 - Participate in Wave 3 T+6M Survey Results Walkthrough on June 27, 2023
 - Participate in TOSS & IPOC meeting: Sonoma County on June 27, 2023
 - Participate in San Luis Obispo Configuration Working Sessions on June 28, 2023

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CalSAWS Quality Assurance

Weekly Status Report Period: June 19, 2023, to June 25, 2023

- Participate in San Luis Obispo T-6 Survey Results meeting on June 28, 2023
- Participate in TOSS & IPOC meeting: San Francisco County on June 28, 2023
- Participate in Review of CAPI changes CA-243684 & CA-249684 on June 28, 2023
- Support Wave 5 IPOC meeting on June 28, 2023
- Participate in OCM Team Leads meeting on June 28, 2023
- Participate in Green Light meeting for Go-Live event on June 28, 2023
- Participate in TOSS & IPOC meeting: Fresno County on June 28, 2023
- Participate in TOSS & IPOC meeting: San Francisco County on June 28, 2023
- Review Potential Fact Sheet Topics on June 28, 2023
- Participate in JPA Member meeting on June 29, 2023
- Participate in OCM Team Executive Check-In on June 29, 2023
- Participate in Wave 6 PPOC Touchpoint on June 29, 2023
- Participate in Wave 5 County Prep Phase Kickoff on June 29, 2023
- Conduct Weekly QA Implementation Team meeting on June 29, 2023
- Participate in San Francisco T-6 Survey Results meeting on June 30, 2023
- Participate in TOSS & IPOC meeting: Solano County on June 30, 2023
- Participate in Weekly Risk Review meeting on June 30, 2023
- ▶ Release Management
 - Conduct Training System Change Request validations for the CalSAWS 23.07 Release June 26–30, 2023

1.4.8 OCAT

- ▶ Participate in OCAT System Security Plan (SSP) Reviews on June 27 and 29, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None