

CalSAWS Quality Assurance Weekly Status Report

Reporting Period: July 10, 2023, to July 16, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 10, 2023, to July 16, 2023

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Wave 4 Go-Live cutover and support activities • Continued participating in OCAT System Security Plan (SSP) Reviews • Participated in Conversion Defects review on July 10, 2023 • Participated in CalSAWS Wave 5A County Prep Green Light • Participate in Region 5 Management Site Visit Prep meeting • Facilitate Collaboration Model Enhancement review • Facilitate Communication Strike Team CRFI Executive Sponsor overview • Facilitate Wave 4 Conversion Retrospective session
QA Technical	<ul style="list-style-type: none"> • Participated in Wave 5A/4C Conversion Cutover • Continued monitoring CalSAWS Production Operations • Participated in Root Cause Analysis reviews with partners • Continued review of BenefitsCal Application Transactions • Continued review of partner System Security Plans • Reviewed Change Advisory Board (CAB) tickets
QA Conversion	<ul style="list-style-type: none"> • Participated in the 5A/4C conversion cutover • Participated in Wave 4 Post-Implementation Production calls • Monitored Wave 4 Defects priorities and status • Prepare for Wave 6 County Data Validation (CDV) findings
QA Functional/Test	<ul style="list-style-type: none"> • Continued QA verifications for BenefitsCal Release 23.07.27 • CalSAWS Release 23.07 Test Execution is in progress with a 99% Execution Rate, 98% Pass Rate, and 1% Fail/Block Rate
QA Implementation	<ul style="list-style-type: none"> • Provided Post-Implementation onsite support in San Diego, Santa Cruz, San Mateo, and Solano Counties • Participated in Wave 4 Post-Implementation Support Calls • Validated Training Enhancements for CalSAWS Release 23.07

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
3.49	QA Monthly Status Report – July 2023		<ul style="list-style-type: none">• Submit FDEL by August 4, 2023
4.49	QA Work Plan – July 2023		<ul style="list-style-type: none">• Submit FDEL by August 4, 2023
7.49	QA Test Monthly Report – July 2023		<ul style="list-style-type: none">• Submit FDEL by August 4, 2023
12.49	Assessment of CalSAWS Migration Work Plan Update – July 2023		<ul style="list-style-type: none">• Submit FDEL by July 20, 2023
51	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 4		<ul style="list-style-type: none">• Submit DDEL by August 11, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT – Systems Security Plan 2023 Annual Update		<ul style="list-style-type: none">• Complete review and comment resolutions by August 1, 2023
WP-13.2	OCAT – Phase 2 Transition Plan 2023 Annual Update		<ul style="list-style-type: none">• Submitted DDEL comments on July 17, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
WP-27.17	BenefitsCal – Monthly M&O Report - June 2023		<ul style="list-style-type: none"> Submitted DDEL comments on July 18, 2023
WP-28.15	BenefitsCal – Work Plan Monthly Updates – June 2023		<ul style="list-style-type: none"> Submitted FDEL comments on July 17, 2023
WP-29.15	BenefitsCal – Monthly Status Report – June 2023		<ul style="list-style-type: none"> Submitted FDEL comments on July 17, 2023
WP-32.05	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> Submitted FDEL comments on July 14, 2023
WP-33.05	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> Submitted FDEL comments on July 14, 2023
WP-40	BenefitsCal - CalSAWS Marketing and Communications Materials 2023		<ul style="list-style-type: none"> Submit DDEL comments by July 21, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.30	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – June 2023		<ul style="list-style-type: none"> Submitted FDEL on July 12, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 4 Project and County Operations Support calls
- ▶ Participated in CalSAWS Release 23.07 T-2 review on July 10, 2023
- ▶ Participated in Conversion Defects review on July 10, 2023
- ▶ Participated in OCAT System Security Plan (SSP) reviews on July 11 and 13, 2023
- ▶ Participated in Monthly CalSAWS IT Federal Partner review on July 12, 2023
- ▶ Participated in CalSAWS Wave 5A County Prep Green Light on July 12, 2023
- ▶ Participated in Region 5 Management Site Visit Prep meeting on July 14, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Distributed Collaboration Model meeting notes and materials on July 14, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical Sync meeting on July 10, 2023
- ▶ Reviewed Status for Collections, Fraud, & Task Management on July 10, 2023
- ▶ Participated in 23.07 Project Integrated Readiness Areas - T-2 on July 10, 2023
- ▶ Participated in Consortium FinOps meeting on July 11, 2023
- ▶ Participated in App Dev meeting on July 11, 2023
- ▶ Participated in QA and PMO June Performance Report review on July 11, 2023
- ▶ Participated in DBCR/CTCR Review meetings on July 11 and 13, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on July 12, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on July 12, 2023
- ▶ Participated in Monthly CalSAWS IT Report Meeting on July 12, 2023
- ▶ Participated in RCA Review meeting on July 12, 2023
- ▶ Participated in Weekly - CalSAWS/AWS – Sync meeting on July 12, 2023
- ▶ Participated in Weekly meeting for Architecture discussion on July 13, 2023
- ▶ Participated in CalSAWS Performance Report Meeting on July 13, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases on July 10, 2023
 - Participated in DD&I and M&O meetings on July 11 and 13, 2023
 - Participated in Application Transfer meetings
 - Continued reviewing deliverables and release activities
- ▶ Batch
 - Participated in Batch Performance meeting on July 12, 2023
 - Participated in Batch Weekly Roundup on July 13, 2023
- ▶ CalWIN
 - Participated in Wave 4 County Prep Office Hours
 - Participated in Wave 4 Post-Implementation Status Calls
 - Participated in CalWIN Conversion Week Look Ahead on July 10, 2023
 - Participated in 5A/4C Cutover - Table Read on July 11, 2023
 - Participated in Wave 5 CalSAWS County Prep Phase Green Light on July 12, 2023
 - Participated in Wave 5 Fresno Interface Partner Testing meeting on July 12, 2023
 - Participated in 5A/4C pre-flight checklist meeting on July 13, 2023
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on July 10, 2023

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- ▶ Contact Center
 - Participated in On-Site Support for Contact Center in Solano County
 - Participated in CalSAWS Contact Center Conference Call on July 10, 2023
 - Participated in CalSAWS VA Design Sessions on July 11, 2023
 - Participated in CalSAWS/Los Angeles - Contact Center Discussions on July 11, 2023
 - Participated in Fresno County CalSAWS IVR-Contact Center Design on July 11, 2023
 - Participated in CalSAWS Contact Center Internal review on July 12, 2023
 - Participated in CalSAWS VA Weekly Check-In on July 13, 2023
 - Participated in AWS/CalSAWS Contact Center Collaboration on July 13, 2023
- ▶ Security
 - Participated in Application Vulnerabilities Review on July 12, 2023
- ▶ Service Management
 - Participated in CalSAWS ServiceNow Delegated Admin Q&A on July 13, 2023
- ▶ Lobby Management
 - Participated in Lobby Management Planning for Sonoma on July 10, 2023
 - Participated in Integrated Lobby Management Touchpoint on July 11, 2023
 - Participated in Ventura County Lobby Management Configuration on July 12, 2023
 - Participated in Orange County Lobby Device Planning on July 13, 2023
 - Participated in Lobby Support Management Updates on July 13, 2023

1.3.3 Imaging

- ▶ Provided On-Site Support for Imaging in Solano County
- ▶ Participated in Imaging Migration Standup Call on July 11, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 4 Post-Implementation Project production calls
- ▶ Monitored and dispositioned Wave 5 County Data Validation (CDV) findings
- ▶ Monitored Wave 2 - 4 post-cutover and Wave 5 county defects and priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participated in CalWIN Post-Implementation meeting on July 10, 2023
- ▶ Participated in CalWIN Conversion Week look ahead meeting on July 10, 2023
- ▶ Participated in Conversion defects status review on July 10, 2023
- ▶ Participated in Qlik Reports Sync issue with ForgeRock July 10, 2023
- ▶ Participated in 5A/4C Cutover over table read on July 11, 2023
- ▶ Participated in 5A County Prep and 4C Clickthrough meeting on July 11, 2023
- ▶ Participated in Conversion, SCRs, and Requirement meeting on July 11, 2023
- ▶ Facilitated Wave 6 County Data Validation Timeline review on July 11, 2023
- ▶ Participated in cutover 5A/4C Stage gate review on July 12, 2023
- ▶ Participated in 5A County Prep Green Light meeting on July 12, 2023
- ▶ Participated in Review of Potential Fact sheet topics on July 12, 2023
- ▶ Participated in CalSAWS Performance Report meeting on July 13, 2023
- ▶ Participated in cutover 5A/4C pre-flight checklist review on July 13, 2023
- ▶ Participated in Wave 5A/4C Cutover starting July 14, 2023

1.3.5 Functional

- ▶ M&O

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- Participated in CalSAWS Test Daily Connect
- Participated in MC SCR Touchpoint meeting on July 12, 2023
- Participated in the following design meetings:
 - CR 200351 - Notices Updates for R23.12
 - CR 213355 - Manual Trigger of APS
 - CR 216695 - Delegation Enroller Contact Details to SB260 MCT Dashboard
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 230676 - Bot process for cases with no income data from IRS
 - CR 231622 - Intelligent Document Processing
 - CR 237063 - Reasonable Compatibility BOT
 - CR 240417 - Accelerated Enrollment Review for CalHEERS Applicants not assigned a CIN
 - CR 247110 - Lawful Presence Updates
 - CR 247479 - Enroller Portal/Salesforce Enhancements for September 2023 Release
- Reviewed Twenty-six (26) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
23.06	6
23.07	4
23.09	4
23.11	4
RWR	2
TBD	6
Grand Total	26

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Participated in Weekly Scope Review for upcoming BenefitsCal releases
 - Participated in Part 2 BenefitsCal/CalSAWS Design Session for CalWORKs Time Clocks on July 12, 2023
 - Participated in Weekly Program Manager Standup meeting on July 12, 2023
 - Participated in DD&I and M&O reviews on July 11 and 13, 2023

1.3.6 Test

- ▶ CalSAWS Release 23.09
 - Began test preparation activities
- ▶ CalSAWS Release 23.07
 - Continued QA Review of System Test execution and regression for one high impact SCR CA-252015 which was removed from 23.07 release.

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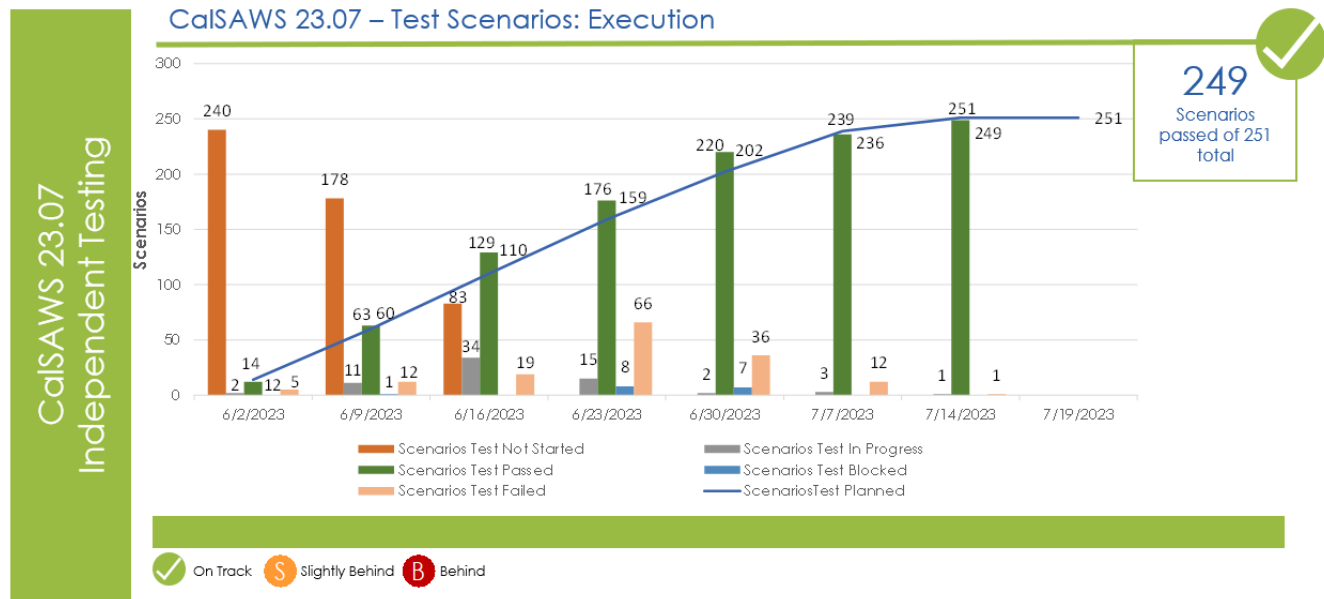
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- Completed QA Review and ad hoc testing on a subset of Production Defects
- Conducted defect retesting
- Completed test execution for all but one script related to Automated Regression

Table 1-7 – CalSAWS 23.07 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.07 - ClearBest QA Independent Test Results	251	0% (0)	1% (1)	98% (249)	1% (1)	0% (0)



- ▶ **BenefitsCal Activities**
 - Continued QA verification of 23.07.27 Release items in “UAT Deployed” status
 - Monitored 23.07.27 Monthly Release for M&O and M&E updates
- ▶ **Priority Release / RWR Activities**
 - Monitored priority releases/RWR defects and SCR test activities
 - Completed QA Review activities on the following SCR:

Table 1-8 – Priority Release/RWR Issues for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA- 248273 BenefitsCal - Update Report a Change Task API to support Future Workers	23.07.27	QA Review

- ▶ **Other Consortium Support Test Activities**
 - Monitored test support for priority releases
 - Participated in 23.07 Project Integrated Readiness Areas - T-2 on July 10, 2023
 - Participated in Integrated Test Team Meeting on July 11, 2023
 - Participated in Test Touchpoint meeting on July 12, 2023
 - Participated in Pre-Meet for State/Fiscal Reports meetings on July 13, 2023
 - Participated in Wave 4 State/Fiscal Reports meeting on July 14, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in Weekly Training Touchpoint meeting on July 11, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provided onsite support in San Diego, Santa Cruz, San Mateo, and Solano Counties
 - Participated in Wave 4 Post-Implementation Support Calls
 - Participated in Weekly Implementation Manager Touchpoint on July 10, 2023
 - Participated in Weekly Implementation Team meeting on July 10, 2023
 - Participated in Waves 5 and 6 Change Network Content Review on July 10, 2023
 - Participated in Sacramento Configuration Working Sessions on July 10 - 14, 2023
 - Participated in Santa Barbara T+6 Change Readiness review on July 10, 2023
 - Participated in ISS Team Leads Standup meeting on July 11, 2023
 - Participated in Wave 5 T-3 Change Readiness Results Walkthrough on July 11, 2023
 - Participated in Wave 6 IPOC Meeting Dry-Run on July 11, 2023
 - Participated in Orange County T+6 Change Readiness review on July 11, 2023
 - Participated in TOSS & IPOC Meeting for Sonoma County on July 11, 2023
 - Completed Wave 5 County Prep Green Light video on July 11, 2023
 - Participated in Wave 5 and 6 Change Network Monthly Meeting on July 11, 2023
 - Participated in CalSAWS Webcast on CalSAWS Release 23.07 on July 11, 2023
 - Participated in CalSAWS County Prep Phase Green Light 5A on July 12, 2023
 - Participated in OCM Team Leads meeting on July 12, 2023
 - Reviewed Potential Fact Sheet Topics on July 12, 2023
 - Completed Wave 5 Green Light for Go-Live event video on July 12, 2023
 - Participated in Ventura County T+6 Change Readiness review on July 12, 2023
 - Participated in OCM Team Executive Check-In on July 13, 2023
 - Participated in Wave 6 Monthly IPOC meeting on July 13, 2023
- ▶ Release Management
 - Participated in 23.07 Project Integrated Readiness Areas - T-2 on July 10, 2023

1.3.8 OCAT

- ▶ Continued review with Consortium Security of OCAT SSP 2023 Annual Update
- ▶ Reviewed OCAT Phase 2 Transition Plan – 2023 Annual Update
- ▶ Participated in OCAT Monthly SLA Review on July 10, 2023
- ▶ Participated in OCAT System Security Plan (SSP) Reviews on July 11, 12, and 13, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 4 Project and County Operations Support calls
- ▶ Participate in Wave 5A County Prep Daily Debrief
- ▶ Participate in CalSAWS Release 23.07 T-1 and Pre-Green Light reviews on July 17, 2023
- ▶ Participate in Conversion Defects review on July 17, 2023
- ▶ Participate in OCAT System Security Plan (SSP) reviews on July 18 and 20, 2023
- ▶ Participate in Region 5 Management Site Visit on July 18, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on July 18, 2023
- ▶ Participate in Norwalk Facility In Person Close Out on July 19, 2023
- ▶ Participate in CalSAWS Release 23.07 Green Light meeting on July 19, 2023
- ▶ Participate in CalSAWS Project Steering Committee on July 20, 2023
- ▶ Participate in CalSAWS JPA Board meeting on July 21, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitate Collaboration Model Enhancement Request review on July 17, 2023
 - Facilitate Communication Strike Team CRFI overview with Executive Sponsors on July 20, 2023
 - Facilitate Wave 4 Conversion Retrospective session on July 21, 2023
 - Facilitate Collaboration Model internal reflection session on July 21, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Sync meeting on July 17, 2023
- ▶ Reviewed Status for Collections, Fraud, & Task Management on July 17, 2023
- ▶ Participate in 23.07 Pre-Green Light Review meeting on July 17, 2023
- ▶ Participate in 23.07 Project Integrated Readiness Areas - T-1 on July 17, 2023
- ▶ Participate in Consortium FinOps meeting on July 18, 2023
- ▶ Participate in App Dev meeting on July 18, 2023
- ▶ Participate in DBCR/CTCR Review meetings on July 18 and 20, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on July 19, 2023
- ▶ Participate in Virtual Green Light for Release 23.07 Meeting on July 19, 2023
- ▶ Participate in weekly meeting for Architecture discussion on July 20, 2023
- ▶ Participate in Environment Integration/Management meeting on July 20, 2023
- ▶ Participate in CalSAWS Project Steering Committee (PSC) Meeting on July 20, 2023
- ▶ Participate in CalSAWS JPA Board of Directors Meeting on July 21, 2023
- ▶ Participate in LA County Performance Test meetings
- ▶ BenefitsCal
 - Participate in DD&I and M&O meetings on July 18 and 20, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing deliverables and release activities
- ▶ Batch
 - Participate in Batch Performance meeting on July 19, 2023
 - Participate in Batch Weekly Roundup on July 20, 2023
- ▶ CalWIN
 - Participate in Wave 4 County Prep Office Hours

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- Participate in Wave 4 Post-Implementation Operations Calls
- Participate in Wave 5A/4C cutover activities
- Participate in Stage Gate Review Preparation meeting on July 21, 2023
- Participate in Conversion Strike Team meeting on July 21, 2023
- Participate in CalWIN Wave5 - TPOC Meeting on July 20, 2023
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on July 17, 2023
- ▶ Contact Center
 - Participate in Orange County CSC Support Meeting on July 17, 2023
 - Participate in Sacramento CalSAWS IVR-Contact Center Design on July 17, 2023
 - Participate in LA County Performance Test/eCCP on July 18, 2023
 - Participate in Sonoma CalSAWS IVR-Contact Center Design on July 18, 2023
 - Participate in Tulare CSC Support Meeting on July 18, 2023
 - Participate in Alameda CalSAWS IVR-Contact Center Design on July 18, 2023
 - Participate in CalSAWS VA Design Sessions on July 18, 2023
 - Participate in Fresno CalSAWS IVR-Contact Center Design on July 18, 2023
 - Participate in Yolo discussion for TTY and Amazon Connect/eCCP on July 19, 2023
 - Participate in Santa Barbara CSC Support Meeting on July 19, 2023
 - Participate in CalSAWS Contact Center Review on July 19, 2023
 - Participate in Riverside Support Call on July 19, 2023
 - Participate in Santa Clara CSC Support Meeting on July 20, 2023
 - Participate in CalSAWS VA Weekly Check-In on July 20, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on July 20, 2023
 - Participate in AWS/CalSAWS Contact Center Collaboration on July 20, 2023
 - Participate in Marin CSC Support Meeting on July 20, 2023
 - Participate in Ventura County CSC Support Meeting on July 20, 2023
 - Participate in Contact Center Team Meeting on July 21, 2023
- ▶ Security
 - Participate in Application Vulnerabilities Review on July 19, 2023
- ▶ Service Management
 - Participate in Wave 5 CalSAWS ServiceNow Support Meeting
 - Participate in ServiceNow Process Improvement review on July 20, 2023
- ▶ Lobby Management
 - Participate in Lobby Management Planning for Sonoma on July 17, 2023
 - Participate in Integrated Lobby Management Touchpoint on July 18, 2023
 - Participate in Ventura County Lobby Management Configuration on July 19, 2023
 - Participate in Orange County Lobby Device Planning on July 20, 2023
 - Participate in Lobby Support Management Updates on July 20, 2023

1.4.3 Imaging

- ▶ Participate in weekly Imaging status meeting on July 18, 2023
- ▶ Participate in CalSAWS Imaging Committee Meeting on July 20, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 4 Post-Implementation Project production calls
- ▶ Participate in Daily Wave 5 County Office prep daily calls
- ▶ Monitor and disposition Wave 5 County Data Validation (CDV) findings

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- ▶ Monitor Wave 2 - 5 post-cutover defects and priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in Conversion defects status, Weekly Status prep meeting on July 17, 2023
- ▶ Participate in Conversion, SCRs, and Requirement meeting on July 17, 2023
- ▶ Participate in Review of Potential Fact sheet topics on July 18, 2023
- ▶ Participate in Strike Team for W2-6 Go Live Packet meeting on July 18 and 20, 2023
- ▶ Facilitate Wave 6 CDV and Child Care review on July 19, 2023
- ▶ Participate in Conversion defect strike team on July 21, 2023
- ▶ Participate in Stage Gate Preparation and Priorities on July 21, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in CalSAWS Test Daily Connect
 - Participate in MC SCR Touchpoint meeting on July 19, 2023
 - Participate in the following design meetings:
 - CR 213355 - Manual Trigger of APS
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 230676 - Bot process for cases with no income data from IRS
 - CR 231622 - Intelligent Document Processing
 - CR 235745 - Bot Reinstating the Enrollments
 - CR 237063 - Reasonable Compatibility BOT
 - CR 238422 - SB644 - EDD Claimant & Employer Data
 - CR 240417 - Accelerated Enrollment Review for CalHEERS Applicants that were not assigned a CIN
 - CR 247110 - Lawful Presence Updates
 - CR 247479 - Enroller Portal/Salesforce Enhancements for September 2023
 - CR 247694 - Asset Limit Changes - Forms and Informational Notice
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in Weekly Program Manager Standup meeting on July 19, 2023
 - Monitor development progress for CalWORKS Time Clocks functions
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in Daily Transaction Failures meetings
 - Participate in combined DD&I and M&O check-in meetings
 - Participate in BenefitsCal Operation Review weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases

1.4.6 Test

- ▶ CalSAWS Release 23.09
 - Continue test preparation activities
- ▶ CalSAWS Release 23.07
 - Complete QA Review of System Test execution and Regression Test for one high impact SCR CA-252015 which was removed from 23.07 release.

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- Complete defect retesting
- ▶ BenefitsCal Activities
 - Participate in Draft R23.07.27 release notes meeting on July 17, 2023
 - Continue QA verification of 23.07.27 Release items in "UAT Deployed" status
 - Monitor 23.07.27 Monthly Release for M&O and M&E updates
 - Identify QA verification scope for 23.08.24 Monthly Release
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in 23.07 Project Integrated Readiness Areas - T-1 on July 17, 2023
 - Participate in Integrated Test Team meeting on July 18, 2023
 - Participate in Test Touchpoint meeting on July 19, 2023
 - Participate in Wave 4 State and Fiscal Reports meeting on July 20, 2023
 - Participate in CalSAWS - State and Fiscal Reports meeting on July 20, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on July 18, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide Post-Implementation virtual support in San Diego, Santa Cruz, San Mateo, and Solano Counties
 - Participate in Wave 4 Post-Implementation Support Calls
 - Participate in Wave 5 County Prep Office Hours & Daily Debrief Calls
 - Participate in Weekly Implementation Manager Touchpoint on July 17, 2023
 - Participate in Weekly Implementation Team meeting on July 17, 2023
 - Participate in San Luis Obispo Configuration Working Sessions on July 17 - 21, 2023
 - Participate in Fresno T-3 Survey Results Meeting on July 17, 2023
 - Participate in TOSS & IPOC Meeting for Alameda County on July 18, 2023
 - Participate in ISS Team Leads Standup meeting on July 18, 2023
 - Participate in OCM Team Leads meeting on July 19, 2023
 - Participate in Sonoma T-3 Survey Results Meeting on July 19, 2023
 - Participate in Training Advisory Committee Meeting on July 19, 2023
 - Participate in Wave 5 IPOC Meeting on July 19, 2023
 - Participate in Alameda T-3 Survey Results Meeting on July 20, 2023
 - Participate in OCM Team Executive Check-In on July 20, 2023
 - Participate in Project Steering Committee (PSC) meeting on July 20, 2023
 - Participate in Joint Powers Authority (JPA) meeting on July 21, 2023
 - Participate in OCM Advisor Check-In on July 21, 2023
 - Conduct QA Implementation Team meeting on July 21, 2023
- ▶ Release Management
 - Participate in 23.07 Project Integrated Readiness Areas T-1 review on July 17, 2023
 - Participate in Green Light Meeting - Release 23.07 on July 19, 2023

1.4.8 OCAT

- ▶ Continue review with Consortium Security on the OCAT SSP 2023 Annual Update
- ▶ Review OCAT Phase 2 Transition Plan – 2023 Annual Update if/as needed
- ▶ Participate in OCAT Operations and Release Meeting on July 19, 2023

- ▶ Participate in OCAT System Security Plan (SSP) Reviews on July 18, 19, and 20, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None